

# Oracle Alert®

# Documentation Updates

**RELEASE 11.0.1**

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# Oracle Alert Documentation Update

This section contains important information. Please read this section for the latest updates and additions to your Release 11 Oracle Alert User's Guide.

## Running an Alert Against a Specific Organization

Several enhancements in Oracle Alert Release 11 make it possible to support multiple organizations in your Oracle Applications installation. You can now specify the organization you want to check an alert against.

- The Installations alternative region in the Alert Details window of the Alerts form contains a new field called Organization Name. Use this field to identify the organization in the Oracle applications schema that you want an alert to run against.
- Oracle Alert now supplies the value for a new implicit input called :ORG\_ID. Its value is the organization ID that is selected when the alert runs.
- The message handle for alert messages that require a response is extended to include the Oracle ID and the organization ID of the Oracle Applications schema and organization that the alert runs against. The message handle format is as follows:

```
Message_# : <Oracle_Alert_installation_number.  
message_number.Org_ID.organization_ID>
```

## Integrating Oracle Alert with a Windows NT Mail Application

In addition to integrating directly with UNIX Sendmail, VMS mail, or Oracle InterOffice, you can now also integrate Oracle Alert with any MAPI-compliant Windows NT mail application to send message actions.

► **To use a Windows NT mail application with Oracle Alert:**

1. Navigate to the Mail System alternative region in the Oracle Alert Options form.
2. Check "In Use" for the Windows NT Mail option.
3. Navigate to the new Mail Database/Server Options alternative region. See: Updates to the Define Oracle Alert Options Form: page -2.

4. Specify the name of your Windows NT mail server in the Value field of the Mail Database/Server Name option.
5. In the Accounts block, Oracle Alert automatically displays in the first row, a default Windows NT mail account: the account Oracle Alert uses to send messages.

**Note:** Oracle Alert currently does not support response processing with Windows NT mail integration.

6. In the Username and Password fields, enter the username and password of the mail account you want Oracle Alert to use for this application. For security, Oracle Alert does not display the password.
7. Save your changes.

## Updates to the Define Oracle Alert Options Form

The alternative region called Oracle Office Options in the Oracle Alert Options form is now called Mail Database/Server Options. The Mail Database/Server Options alternative region is context-sensitive and will only display options that are relevant to the mail system that you check as being in use in the Mail System alternative region.

If you are integrating with Oracle InterOffice, use the Mail Database/Server Options alternative region to specify your Oracle InterOffice database and the usernames and passwords of the electronic mail accounts you want to use to send alert messages and to process responses.

If you are integrating with a Windows NT mail application, use the Mail Database/Server Options alternative region to specify the name of the Windows NT mail server and the username and password of the electronic mail account you want to use to send alert messages.

## Implementation Step Updates

The following implementation step has been updated to accommodate support for Windows NT mail integration. See: Implementing Oracle Alert, *Oracle Alert User's Guide*.

### **Step 3 Define the Oracle Alert Mailbox (Required)**

Use the Mail Database/Server Options alternative region of the Oracle Alert Options form to tell Oracle Alert the name and password of the electronic mail account you want to use as the sender of alert messages.

If you are using Oracle InterOffice, use this region to also specify the electronic mail account you want to use to process message responses and the location of your Oracle InterOffice database. If you are using a separate database for your Oracle InterOffice installation, you must specify the SQL\*Net alias. See: Specifying Oracle Alert Options, *Oracle Alert User's Guide*.

If you are using Windows NT mail, use the Mail Database/Server Options alternative region of the Oracle Alert Options form to also specify the name of your Windows NT mail server. See: Integrating Oracle Alert with a Windows NT Mail Application: page -1.

