



# Documentation Update for *Siebel Data Warehouse Installation and Administration Guide*

**Date Published:** March 27, 2002

**Last Updated:** October 14, 2002

This Documentation Update applies to the following version of *Siebel Data Warehouse Installation and Administration Guide*.

**Document Version:** Siebel 7.0.x

**Date Published:** March 2002, September 2002

**Software Version:** Siebel 7 v7.0.3 and v7.0.4

# General Information

## Upgrade From 7.0.3 to 7.0.4 Siebel Analytics

**October 14, 2002**

In the 7.0.4 Siebel Data Warehouse, there are two new schema changes from the 7.0.3 Siebel Data Warehouse. These schema changes are best handled using SQL alter table commands directly on the 7.0.3 OLAP database.

Modifications made to the structure of the 7.0.3 version the Siebel Data Warehouse, such as addition of tables or indexes, or modifications of a table or index, are not directly upgradeable to the 7.0.4 version. There are no deletions to existing tables, attributes, or indexes.

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**NOTE:** This upgrade process assumes that you have done all of your customized mappings in the custom folder and followed the Siebel Data Warehouse customization guidelines in *Siebel Data Warehouse Administration and Installation Guide*.

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### **To upgrade the Siebel Data Warehouse from 7.0.3 to 7.0.4**

- 1** Back up the existing Informatica repository (Siebel\_DW\_REP). This is the “old” Siebel Data Warehouse repository.
- 2** Apply the following SQL command directly to the 7.0.3 OLAP database.

- For Oracle databases

```
ALTER TABLE W_HOUSEHOLD_DS ADD GROUP_NAME VARCHAR2(50)
/
ALTER TABLE W_HOUSEHOLD_D ADD GROUP_NAME VARCHAR2(50)
/
ALTER TABLE W_QUOTEITEM_FS ADD TAX_EXEMPT_FLG CHAR(1)
/
ALTER TABLE W_QUOTEITEM_F ADD TAX_EXEMPT_FLG CHAR(1)
/
```

- For other databases:

```
ALTER TABLE W_HOUSEHOLD_DS ADD GROUP_NAME VARCHAR(50)
/
ALTER TABLE W_HOUSEHOLD_D ADD GROUP_NAME VARCHAR(50)
/
ALTER TABLE W_QUOTEITEM_FS ADD TAX_EXEMPT_FLG CHAR(1)
/
ALTER TABLE W_QUOTEITEM_F ADD TAX_EXEMPT_FLG CHAR(1)
```

**3** Install the 7.0.4 Siebel Data Warehouse repository using the Install Wizard.

- a** Make the following selections:
  - Create Informatica repository
  - Delete existing repository
  - Configure Informatica repository

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**NOTE:** Do not select Create/Drop Siebel Data Warehouse Tables.

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- b** Supply the data for the Siebel Database and Siebel Data Warehouse information screens.
- c** In the Siebel Data Warehouse Repository information screen, in the Repository Name field, enter a different repository name than one from Siebel 7.0.3.
- d** Open Informatica Repository Manager, select Add Repository, enter the name of the repository (from Step 3a).
- e** In the Informatica Repository Manager, highlight Siebel\_DW\_Rep7.0.4 and enter the connection information to the 7.0.4 Informatica repository.
- f** In the Informatica Repository Manager, add the Siebel 7.0.3 Informatica repository that you had backed up in Step 1.

This restores the “old” Siebel Data Warehouse repository in your OLAP database.
- g** In the Informatica Repository Manager, highlight Siebel\_DW\_Rep and enter the connection information to your restored 7.0.3 Informatica repository.
- h** In the Informatica Repository Manager, connect to both repositories. In the 7.0.3 repository, highlight Custom\_DW\_Rep. From the Edit menu, select Copy.
- i** Highlight 7.5 repository (Siebel\_DW\_Rep75). From the Edit menu, select Paste. The Copy Folder window appears. Accept the default and click Next.
- j** For the remaining Wizard screens, accept the default and click Next.

The Wizard closes the Copy Folder window automatically after it finishes copying the files.

In the Informatica Repository Manager, the new folder (Custom\_DW\_Rep\_[date created]) appears in the Repositories window.

You should now have an upgraded Siebel Data Warehouse schema and upgraded Siebel\_DW\_Rep repository.

## **Change to Oracle Requirements**

**March 27, 2002**

The requirement for the Default Initial parameter should be 10K. The Next extent size remains 20 M.

## **Chapter 1, Overview of Siebel Data Warehouse**

**April 8, 2002**

### **Informatica Documentation**

#### **Page 1-14**

Page 1-14, indicates that Informatica's documentation is on the CD-ROM labeled "Siebel Data Warehouse Server." The documents are not on that CD-ROM. Version 7.0.4 customers can find these documents on the Bookshelf CD, in the \Thirdparty\Informatica folder. Version 7.0.3 customers should contact Siebel Technical Support and refer to Alert 0410.

## **Chapter 2, Installing on the Administrator Workstation**

**March 27, 2002**

### **Install Error (Resource DLL)**

When running the installation application on Administrator Workstation to install the Siebel Data Warehouse you may get this error: "Failed to load resource dll". This happens when you select a language pack to load that differs from the previously selected installation language. Make sure to select the same language in both the Choose Setup Language window (Step 3) and the Choose Language window (Step 10).

# Chapter 3, Installing on the Data Warehouse Server Machine

**April 8, 2002**

## PATH Environment Variable Addition

### Page 3-4

On page 3-4, Step 2 indicates how to modify the PATH environment variable. The environment of any user (including root) must also have the current working directory (“.”) value in the PATH variable. Add Step 2a as follows.

2a. Add the current working directory to the PATH variable. When entering this directory, use “.” (period).

```
setenv PATH ${PATH}:
```

# Chapter 5, Administration and Troubleshooting

**May 23, 2002**

## Informatica Metadata Reporter (IMR)

### Page 5-13

Add the following sentence to the paragraph:

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