

Getting Around in the Application

You use Siebel Wireless by pressing keys on your keypad to perform the following actions:

- Drill down or follow a hyperlink
- Move from item to item on the screen
- Select an item from a picklist
- Enter values

The exact keys you use for various actions depend on your phone. The rest of this section explains some of the most common keys for interacting with the application.

Scroll Keys

All WAP-enabled (Wireless Application Protocol) devices have a mechanism to scroll up and down the screen. Often this mechanism is a pair of *scroll keys* (sometimes called *navigation keys* by some manufacturers). Usually located just below the center of the screen, these keys are for moving up and down through the items on the screen.

Other devices have just a single scroll key with two or four arrows (depending on whether the device allows horizontal scrolling).

On some devices, a *scroll dial* serves this function. Turning the dial moves the selection point up or down the screen. Pressing the dial selects the current item.

For details about how to move from item to item on your particular device, see your device's instruction manual.

Soft Keys

All WAP-enabled devices have a pair of *soft keys* (sometimes called *selection keys* by some manufacturers). Usually located just below the screen, these keys are your primary way of interacting with the WAP-based application. Their exact functions change

from screen to screen: the current function of each soft key is indicated by the text that appears directly above it.

Figure 1 shows how the soft keys on one phone correspond to the buttons of one Siebel Wireless screen (the Login screen).

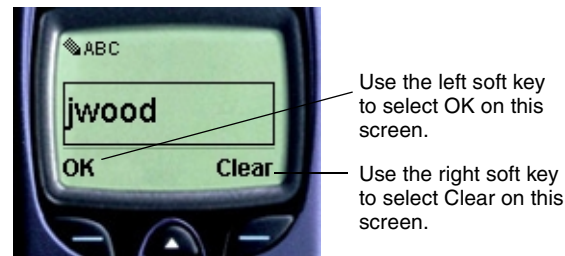


Figure 1. Soft keys

If you're not sure which keys on your device are the soft keys, look at the following descriptions or check the owner's manual for your device:

- **The left soft key.** On some devices this key is marked OK; on others it has a green label; on some devices the key is not marked at all. This key is usually used for accepting an onscreen selection. It most often corresponds to the OK text on the screen—or whatever text appears in the lower-left corner of the screen.
- **The right soft key.** On some devices this key is marked CLR; on others it has a red label; on some devices the key is not marked at all. This key is usually used for cancelling an onscreen selection. It most often corresponds to the Back or Clear text on the screen—or whatever text appears in the lower-right corner of the screen.

Connecting and Logging In

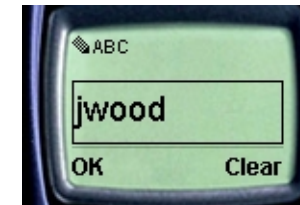
To start using Siebel Wireless, you need to connect to the Siebel Server and log in.

NOTE: The screen of your device might look different from the one shown in this pamphlet; for this reason, some of the steps might vary as well.

To connect to the Siebel Server and log in

- 1** Enter the URL for Siebel Wireless into your device's browser.

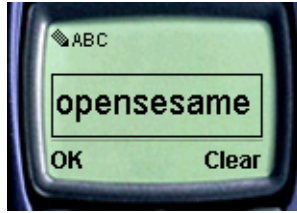
You can get this URL from your Siebel administrator, the person who set up Siebel Wireless for your enterprise. Then, if your device allows it, you can create a bookmark for this URL for future use.
- 2** When prompted for a username, enter your regular Siebel username using the keys on your keypad:



You enter letters just as you always do on your device. For information, see the manual for your device.

- 3** Press the left soft key to choose OK.
- 4** If necessary, scroll down to the Password field.

- 5 When prompted for a password, enter your regular Siebel password using the keys on your keypad.



NOTE: Password entry is case-sensitive. For information about switching between lowercase and uppercase letters, see the manual for your device.

- 6 Press the left soft key to choose OK.
- 7 Scroll down to the bottom and choose Submit.
- 8 If login is successful, the Main Menu appears:



NOTE: When you're ready to log off, choose Exit from the Main Menu.

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SIEBEL WIRELESS QUICK REFERENCE

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