

Documentation Roadmap, MidMarket Edition

Getting Started with Siebel Product Documentation

1

Become familiar with product documentation

Where to Go	<i>Siebel Bookshelf, MidMarket Edition</i>
Category of Documentation	All
What to Read First	Click the categories on the Bookshelf homepage to see which books are contained in each category. For information about the Bookshelf, click the button Using the Siebel Bookshelf, on the Bookshelf homepage.

2

Review the release-specific information

Where to Go	<i>Siebel Bookshelf, MidMarket Edition</i> Siebel SupportWeb: http://ebusiness.siebel.com/supportweb/
Category of Documentation	Release-Specific
What to Read First	<i>Release Notes, MidMarket Edition</i> <i>Siebel System Requirements and Supported Platforms, MidMarket Edition</i> <i>What's New in Siebel 7: A Guide for Administrators and Developers, MidMarket Edition</i> <i>What's New in Siebel 7: A Guide for End Users, MidMarket Edition</i>

3

Upgrade (if relevant) and install your Siebel eBusiness Applications

Where to Go	<i>Siebel Bookshelf, MidMarket Edition</i>
Category of Documentation	Installation/Upgrade
What to Read First	<i>Siebel Server Installation Guide, MidMarket Edition</i> If you are upgrading from a prior release: <i>Upgrade Guide for Microsoft Windows, MidMarket Edition</i>

4

Integrate Siebel eBusiness Applications with other applications (if required)

Where to Go	<i>Siebel Bookshelf, MidMarket Edition</i>
Category of Documentation	Integration
What to Read First	<i>Overview: Siebel eBusiness Application Integration Volume I, MidMarket Edition</i>

5

Configure your Siebel eBusiness Applications (if required)

Where to Go	<i>Siebel Bookshelf, MidMarket Edition</i> <i>Online Help</i>
Category of Documentation	Application Development
What to Read First	<i>Siebel Tools Reference, MidMarket Edition</i> <i>Online Help</i>

6

Administer your Siebel eBusiness Applications

Where to Go	<i>Siebel Bookshelf, MidMarket Edition</i>
Category of Documentation	System Administration Application Administration
What to Read First	<i>Siebel Server Administration Guide, MidMarket Edition</i> <i>Applications Administration Guide, MidMarket Edition</i>

7

Use your Siebel eBusiness Applications

Where to Go	<i>Siebel Bookshelf, MidMarket Edition</i> <i>Online Help</i>
Category of Documentation	End User
What to Read First	<i>Fundamentals, MidMarket Edition</i> <i>QuickStart Guide, MidMarket Edition</i> <i>Online Help</i>

Key Products and Related Documentation

Siebel Anywhere, MidMarket Edition

Siebel Anywhere Administration Guide, MidMarket Edition

Siebel Calendar

Fundamentals, MidMarket Edition

Siebel Call Center, MidMarket Edition

Siebel Communications Server Administration Guide, MidMarket Edition
Applications Administration Guide, MidMarket Edition
Siebel Call Center User Guide, MidMarket Edition

Siebel Campaigns, MidMarket Edition

Applications Administration Guide, MidMarket Edition
Siebel Call Center User Guide, MidMarket Edition

Siebel Communications Server

Siebel Communications Server Administration Guide, MidMarket Edition

Siebel Contracts

Applications Administration Guide, MidMarket Edition

Siebel Correspondence

Applications Administration Guide, MidMarket Edition
Siebel Sales User Guide, MidMarket Edition

Siebel Data Quality Matching, MidMarket Edition

Siebel Data Quality Administration Guide, MidMarket Edition

Siebel eBusiness Application Integration

Overview: Siebel eBusiness Application Integration Volume I, MidMarket Edition
Integration Platform Technologies: Siebel eBusiness Application Integration Volume II, MidMarket Edition
Transports and Interfaces: Siebel eBusiness Application Integration Volume III, MidMarket Edition
Business Processes and Rules: Siebel eBusiness Application Integration Volume IV, MidMarket Edition

Siebel eChannel, MidMarket Edition

Siebel eChannel Administration Guide, MidMarket Edition

Siebel eCustomer, MidMarket Edition

Siebel eSales Administration Guide, MidMarket Edition
Siebel eService Administration Guide, MidMarket Edition

Siebel eMail Response, MidMarket Edition

Siebel eMail Response Administration Guide, MidMarket Edition
Siebel Communications Server Administration Guide, MidMarket Edition

Siebel Enterprise Integration Manager

Siebel Enterprise Integration Manager Administration Guide, MidMarket Edition

Siebel eSales, MidMarket Edition

Siebel eSales Administration Guide, MidMarket Edition

Siebel eScript

Siebel eScript Language Reference, MidMarket Edition

Siebel eService, MidMarket Edition

Siebel eService Administration Guide, MidMarket Edition

Siebel Projects, MidMarket Edition

Applications Administration Guide, MidMarket Edition
Siebel Projects User Guide, MidMarket Edition

Siebel Remote

Siebel Remote Administration Guide, MidMarket Edition

Siebel Reports Server

Siebel Reports Administration Guide, MidMarket Edition

Siebel Sales, MidMarket Edition

Applications Administration Guide, MidMarket Edition
Siebel Sales User Guide, MidMarket Edition

Siebel Server

Siebel Server Installation Guide, MidMarket Edition

Siebel SmartScript, MidMarket Edition

Siebel SmartScript Administration Guide, MidMarket Edition
Siebel Call Center User Guide, MidMarket Edition

Siebel Sync

Siebel Sync Guide, MidMarket Edition

Siebel Territory Assignment Manager

Siebel Territory Assignment Manager Administration Guide, MidMarket Edition

Siebel Time and Expense Reporting

Applications Administration Guide, MidMarket Edition
Siebel Projects User Guide, MidMarket Edition

Siebel Tools, MidMarket Edition

Authentication and Access Control Administration Guide, MidMarket Edition
Global Deployment Guide, MidMarket Edition
Siebel Object Types Reference, MidMarket Edition
Online Help
Siebel Tools Reference, MidMarket Edition

Siebel VB

Siebel VB Language Reference, MidMarket Edition

Siebel Web Client

Siebel Web Client Administration Guide, MidMarket Edition

Siebel Workflow

Siebel Workflow Administration Guide, MidMarket Edition