



Documentation Update for *Siebel Web Client Administration Guide, MidMarket Edition*

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This Documentation Update applies to the following versions of *Siebel Web Client Administration Guide, MidMarket Edition*. For each item, the applicable document versions are identified.

Document Version: 7.0

Date Published: October 2001

Software Version: Version 7.0.3

Document Version: 7.0, Rev. A

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Software Version: Versions 7.0.3; 7.0.4

Chapter 1, Overview of Siebel Clients

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Versions 7.0; 7.0, Rev. A

In Chapter 1, add the following section:

User Preferences and Siebel Clients

User preferences that Siebel users specify, such as those in the User Preferences screen, accessed from the View menu, are saved to the client or server machine, depending on which type of Siebel client is being used:

- For users on Siebel Web Client, user preferences are saved on the Siebel Server.

By default, user preference data is saved in the UserPref subdirectory under the directory containing the Siebel File System. A different location for this data can be specified on the Siebel Server or Application Object Manager level by modifying the value of the configuration parameter SharedModeUsersDir.

- For users on Siebel Mobile or Dedicated Web Client, user preferences are saved by default on the local client machine.

By default, user preference data is saved in the bin subdirectory under the Siebel client installation directory. A different location for this data, including a network location, can be specified by specifying a value for the optional configuration parameter SharedModeUsersDir. For more information, see “SharedModeUsersDir” (in Appendix B).

User preferences file names are in the form *user_ID&Siebel_appname.spf*—for example, SADMIN&Siebel Universal Agent.spf for the user SADMIN running Siebel Call Center.

Chapter 2, Installing the Mobile and Dedicated Web Clients

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In the section PreInstallation Tasks > Installing Third Party Software, add the following paragraph:

- If installing Mobile or Dedicated Web Client on Windows 98, be sure to run the program atl.exe before beginning installation. This will register the file axdesk.dll and allow Actuate reports to be created and viewed.

Appendix A, Index of Configuration Parameters

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Versions 7.0; 7.0 Rev. A

In Appendix A and Appendix B, the configuration (CFG file) parameters listed below are obsolete for the Siebel clients in Siebel 7 and should be deleted. Font elements previously specified using these parameters are now specified using the cascading style sheet files jctrls.css and main.css.

- AppletTitleFont
- LargeDataFont
- LargeFont
- NavBarItemFont
- NavBarSelectFont
- NavBarTitleFont
- SmallDataFont
- SmallFont

Appendix B, Configuration Parameters

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Versions 7.0; 7.0 Rev. A

In Table B-1 (7.0.x), “Siebel Application Parameters,” change the description of the DockRepositoryName parameter to the following:

Allows the application to read repository information straight from the database, rather than from the Siebel repository file (SRF) file. The value should match the repository used for compiling the SRF file.

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In Table B-3 (“Properties of DataSources”), change the description of the MaxCursorSize parameter as follows:

Sets the total number of rows that can be returned in a result set. Do not set this parameter to anything other than the default value (-1) or database behavior will be adversely affected. MaxCursorSize and PrefetchSize are used together and must be set to the same value. See the description for the PrefetchSize parameter.

In Table B-3 (“Properties of DataSources”), change the description of the PrefetchSize parameter as follows:

Sets the number of rows that the Siebel application will read initially as part of a query execution. Do not set this parameter to anything other than the default value (-1) or database behavior will be adversely affected. MaxCursorSize and PrefetchSize are used together and must be set to the same value. See the description for the MaxCursorSize parameter.