
Oracle's Hyperion® Financial Management - System® 9

Release 9.3.1.1

Readme File

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Purpose

This document includes important, late-breaking information about this release of Oracle's Hyperion® Financial Management – System® 9 Release 9.3.1.1. Review this information thoroughly before installing this release.

This release has been created to address specific issues. To ensure that this release is appropriate for your installation, or if you have questions regarding supported platforms, installation steps, addressed issues, or any other issues, please contact Customer Support before installing this release.

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Installation Updates

To install Financial Management 9.3.1.1:

1. Make sure all HFM Services are stopped.
2. Stop IIS.
3. Copy `HFM_9_3_1_1_0.exe` to a local directory (for example, `C:\Temp`).
4. Double-click `HFM_9_3_1_1_0.exe`. The executable will look for an existing file, and if it exists, it will overlay the existing file.
5. Start IIS.

If you are running a distributed environment, run the executable in each distributed location.

In addition, if you have installed your Web and Application components on separate machines, after you install this service pack, install MSXML 6 on the Application Server.

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Known Issues

Installation

- If you implement application server clustering, you must also register Financial Management clusters on the Financial Reporting client, server, Web server, and the Web Analysis server. You use the Financial Management Configuration utility to register clusters.
- After clicking Next on the installation for the Hyperion Home directory, you may receive this error message: "An existing JVM has been detected in the Hyperion Home location. Please ensure that Hyperion products using this JVM are shut down before you continue with the current installation". After you shut down any products using the JVM version, click OK to continue.
- After installing this service pack, when you select Administration, then Extended Analytics, you may receive the message: "Class Not Registered". If you have installed your Web and Application components on separate machines, install MSXML 6 on the Application Server.

Setting Up Email Alerting with the SMTP Server

If you want to use the SMTP email alerting capability, and you are using an SMTP server that requires authentication, use this procedure:

1. Ensure all HFM Services are stopped.
2. Stop IIS.
3. Register the Mailer.dll using the following command:

```
%WINDIR%\Microsoft.NET\Framework\v2.0.50727\regasm.exe /codebase  
"..\FinancialManagement\Web Server\Mailer.dll"
```

Note: Double quotes around the file path are required.

4. Create the following registry variables, under HKLM\Software\Hyperion Solutions\Hyperion Financial Management\Web:
 - AlertSMTPUserName = user name for SMTP authentication (create a String value)
 - AlertSMTPPassword = password for SMTP authentication (create a String value)
 - AlertSMTPPort = port for SMTP server. Default is 25. (create a DWORD value, and enter the value as Decimal)

Note: If you are not using an SMTP server that requires authentication, do not create these variables.

5. Restart IIS.
6. Restart Financial Management.

Microsoft Internet Information Services (IIS)

- The administrator should adjust the `AspMaxRequestEntityAllowed` property in the IIS metabase. The value should be based on the specific needs for the site. This property specifies the maximum size for an ASP request. For example, this limits the size of data load files and documents that can be loaded into Financial Management. The default value is set to 204800 bytes. The IIS metabase can be edited using graphical tools (Metabase Explorer, MetaEdit) or programmatically. Below is a sample VBScript code that modifies the `AspMaxRequestEntityAllowed` property.

```
set vdirObj=GetObject("IIS://localhost/W3svc/1/ROOT/HFM")  
WScript.Echo "Before: " & vdirObj.AspMaxRequestEntityAllowed  
vdirObj.Put "AspMaxRequestEntityAllowed", 300000
```

```
WScript.Echo "After: " & vdirObj.AspMaxRequestEntityAllowed
vdirObj.SetInfo
```

- The administrator should adjust the AspBufferingLimit property in the IIS metabase. The value should be based on the specific needs for the site. This property directly affects the size of files that can be downloaded. For example, this limits the size of data extract files and documents that can be exported from Financial Management. The default value is set to 4194304 bytes. The IIS metabase can be edited using graphical tools (Metabase Explorer, MetaEdit) or programmatically.

Windows 2003

- If you are using Windows Server 2003 Service Pack 1 with Hyperion System 9 products, your system may experience an abnormal shutdown. To prevent this, install this update from Microsoft: <http://support.microsoft.com/kb/923996/>.
- If Windows 2003 is running IIS 5.0 in Isolation mode, the Authentication level must be set to None in the COM+ application section in DCOMCNFG. Also, Application Protection in the Virtual Directory properties must be set to High (Isolated). See the *Financial Management Installation Guide* for information.
- If you encounter security issues when using Windows 2003, Microsoft recommends that the Web server and application servers belong to the same domain. A domain account is created, and IIS on the Web server is then configured to impersonate that user for anonymous Web connections. The same user should then be given rights to launch and access HFMServer on the application server using DCOMCNFG. In addition, the user should have read/write access to the file transfer directory on the Web server. For information, please refer to the following Microsoft article regarding IIS: <http://support.microsoft.com/default.aspx?scid=kb;en-us:158229>
- For Windows 2003 only environments, all server URLs need to use FQDN (Fully Qualified Domain Name). FQDN: servername.hyperion.com (A non-FQDN is just servername)

Application

- If Financial Management is not properly shut down, temporary files may remain upon reboot. To ensure optimal performance, it is recommended that you delete all *.db.* file names from the Financial Management Server Working folder before launching Financial Management.
- Registering Applications: The system performs a silent registration of applications, and checks if the application is contained in a project. If it is not, an error is displayed. You must provision the users to the application manually or the application cannot be opened.
- If you do not allow enough space in the initial creation of the relational database tables (Oracle, SQL, or IBM DB2), you can create applications, but you cannot open or delete applications. Refer to your database guide when you create database tables.
- If you are using Financial Management and Planning on the same server, use a naming convention to differentiate the applications; for example, Corp_Actual and Corp_Budget.
- The ampersand (&) is not a supported character for any label in an application.
- To execute Calculation logic on the Adjustment members of the Value dimension, the AllowAdjs entity attribute must be enabled. If this attribute is not enabled, it can prevent an entity from changing to a status of OK. Enabling this attribute allows the system to change the status for those members to OK.
- HFM, HSV, and HSX are reserved names and cannot be used for application names or application descriptions.
- Financial Management's EnumMembers2 API function was changed in release 4.0. A new parameter was added to specify an entity for retrieving dynamic member lists that vary by entity. If you are

upgrading from Financial Management releases prior to 4.0 and have written custom software against the API, you must modify your use of the EnumMembers2 API function.

To achieve the same functionality as prior Financial Management releases, use a -1 for the IEntity parameter in the EnumMembers2 function. See the *Financial Management Object Guide* for more information.

- You may encounter an issue with not being able to open applications with certain MBCS naming patterns on Oracle 10g and Oracle 9i. In Oracle versions 9 and 10, a change was made for double-byte characters. Double-byte characters require two bytes to be stored in Oracle 9. This means that an nvarchar2 field that is ten characters in size will not support ten double-byte characters. Thus a user cannot create applications with more than 5 international characters.
- When using DB2, double-byte characters in application names are only supported with DB2 8.1 FP10 and 8.2 FP3.
- If yellow triangles display when you are trying to create an application, ensure that Shared Services is running or that the connection is established (URL properly defined in configuration utility).
- Using Hyperion Configuration Utility to re-deploy an existing web application to WebLogic 8.1.x does not work properly. A workaround is to first un-deploy the web application using the application server admin console, and then use Hyperion Configuration Utility to deploy the Web application.
- When managing Shared Services models and naming applications, you cannot use the forward slash (/), backslash (\), or double quotation (") characters. All other alphanumeric and special characters can be used in application names.

Application Server

- To use the application server cluster feature for load balancing, you must enable multi-server support.

Configuration Utility

- When you install Financial Management for the first time and run the Financial Management Configuration Utility, you must complete all tabs, including completing the Web Server tab to create virtual directories for the Web.
- Cluster names defined in the Financial Management Configuration Utility cannot contain foreign characters.
- When running the Hyperion Configuration Utility after upgrading products from release 9.2 to this release, the product selection page may display multiple listings for a product or may not list the product you are trying to configure. If this problem occurs, perform these steps:

1. Navigate to the following directory:

(Windows): <HYPERION_HOME>\common\config\product\<product> \9.2

(UNIX): <HYPERION_HOME>/common/config/product/<product>/ 9.2

Where <HYPERION_HOME> is the Hyperion Home location on the machine and <product> is the product name or abbreviation, for example:

```
c:\hyperion\common\config\product\planning\9.2.0
```

2. Delete the oldest *.xml file from this directory.

For example, if the directory contains two files named `planning_1.xml` and `planning_2.xml`, delete the older file.

3. Re-run the Configuration Utility.

Conversion Utility

- The ampersand (&) is not a supported character. Before using the conversion utility to convert existing applications, remove all ampersands from the metadata.

Copy Document Link

- If you are using Firefox as your browser, you must enable the Copy to Clipboard feature before using Copy Document Link:
 1. Enter the following line into the browser address bar: `about:config`.
 2. From the list of preferences in the browser window, right-click in an active part of the preference list window, and select **New > Boolean**.
 3. Paste this preference name into the New Boolean Value box:
`signed.applets.codebase_principal_support`.

Note: Preference names are case-sensitive.
 4. Set the Boolean value to true for Firefox, or enter true or 1 for Mozilla.
 5. Double-click `signed.applets.codebase_principal_support` to change the value to true.
 6. From the prompt to allow access to clipboard, click **Allow**.

Database Upgrade/Conversion

- Blank line-item detail descriptions are not supported and result in errors during the conversion process. Line items saved in earlier releases with blank descriptions must be updated before you upgrade.
- If you are converting an application prior to version 3.0 (for example, 2.2.x), it is recommended that you reload line item detail after you run the Financial Management conversion utility.

Document Manager

- If you are loading a new version of a document with a different security class than the assigned security class that exists for the document, you should delete the original document before importing the new version.
- If you receive the following error message : "80070005::Access is denied" when trying to use Related Content in Financial Management and the Web server is on a 2003 computer, you must apply a hotfix or make a change in the Microsoft Management Console. Microsoft describes the hotfix and workaround in the following article:

<http://support.microsoft.com/default.aspx?scid=kb;en-us;827429>
- Financial Management prevents users from loading a custom document in override mode with the same name as a document already loaded but with a security class to which they do not have access. The error message does not clearly state the reason of the failure: "Failed Security error: user does not have All access."
- A text document (*.txt) containing German keyboard characters does not retain its original contents after it is loaded into a Financial Management application. You must extract the files and view them in your native viewer (for example, Notepad or Wordpad).
- Special characters in document names (@, ., #, (), \$, %, &) cause load failures or truncated file names.

Documentation Updates

- The Financial Management Win32 help format has changed in this release. It is now in HTML and is displayed in the same format as the Web help.

Extended Analytics

- If you are using Oracle and Extended Analytics, the Oracle ODBC driver must be installed. ODBC is required in addition to OLE DB Provider, and ODBC may not be installed by default when you install OLE DB Provider.
- Star schemas created in earlier versions of Financial Management (Release 3.0.3 and 3.0.2a) are not available for update with this release. New information, such as member descriptions, user-defined fields, and account types are now included in the Extended Analytics export. These changes result in new columns that are added to the dimension tables in the star schema, which make the old tables incompatible.
- Cell text and line item detail are not written to the star schema.
- Oracle 9i tablespace values specified in DSN section of the Configuration Utility are not used by Extended Analytics.
- An issue arises with export/import of metadata from Financial Management to a Hyperion Essbase database, through Integration Services. Extended Analytics doesn't pick up metadata in the same order that metadata appears in the Financial Management application because of an additional field for Financial member order, which is missing.

External Authentication

- If you used external authentication in a previous version, you must reenable external authentication with Financial Management. See the *Hyperion Shared Services Installation Guide*.
- Blank domains in the CSS XML file are no longer required for using NTLM and should be removed from the file.
- If you do not specify a domain element in the external authentication configuration file, a search for a user or group that is specified in multiple places returns only the first match. The match order is as follows:
 - Local computer
 - Domain of local computer
 - Trusted domains

For example, if both the local computer and the domain of the local computer have an Administrators group and the domain element of the NTLM server is not specified in the external authentication configuration file, all methods that search for the Administrators group return only one Administrators group. The returned group is the group on the local computer.

It is therefore recommended that you specify a domain element in the external authentication configuration file. If a user ID exists with one password in an NTLM repository and another password in another repository (LDAP or MSAD), and NTLM is earlier in the search order, authenticating the LDAP or MSAD user ID can result in a lockout of the NTLM user account. To address this situation, it is recommended that you use the provider hint while authenticating a user, if the authentication repository is known.

- When multiple providers are defined in the search order and one of the providers is not configured correctly, Financial Management stops processing.
- Users with empty passwords are not supported.

- The single sign-on token carries the time that the token was created and times out based on the settings provided in the external authentication configuration file. Therefore, ensure that the system clock is set correctly.
- Enabling SSL for communication between Financial Management and Hyperion Remote Authentication Module 7.2.1 can result in errors due to expired Class 3 and Class 2 Verisign PCA root certificates in various releases of J2SE SDK and JRE.

To find out more and resolve the issue, refer to

- o <http://sunsolve.sun.com/pub-cgi/retrieve.pl?doc=fsalert%2F57436>.

- Microsoft Active Directory sp2 and earlier releases of Hyperion applications are known to have connectivity issues over SSL. To resolve such issues, refer to:
 - o <http://support.microsoft.com/default.aspx?scid=kb;en-us;Q320711>.
- Financial Management cannot access users and groups from LDAP servers where the root context contains spaces. To address this defect, please modify the root context entry in the external authentication configuration file as shown below.
 - o If the root context is as follows: `ldap://hostname:389/dc=Engg Dept,dc=com`, the entry should be `ldap://hostname:389/dc=Engg%20Dept,dc=com`.
- WebSphere Application Server (WAS) 4.0.x supports the Java Secure Sockets Extension (JSSE) and the Java Cryptology Extension (JCE) only internally, within WAS. IBM does not provide support for JSSE and JCE usage in customer applications. Refer to:
 - o <http://www-1.ibm.com/support/docview.wss?uid=swg21044255>

Therefore Financial Management does not support SSL on WAS 4.0.x for communicating with LDAP and Microsoft Active Directory servers.

- Financial Management supports single sign-on with Netegrity SiteMinder. If you use SiteMinder, ensure that the search order for directories in Financial Management and the search order for directories in SiteMinder are the same. For instructions on setting up SiteMinder, see the *Hyperion Reporting and Analysis Installation Guide*.
- A user ID containing a single quotation mark will be unable to create a new application.
- The default login attribute for LDAP provider changed to **uid** from **cn**. If you have a CSS configuration file that does not have the login attribute defined and you want to make cn the login attribute, you must edit the file.
- If you use the same userID and password on two different security providers, you cannot access the application.
- Using a user name with non-alphanumeric characters results in the following error: "Abnormal behavior encountered".

Intercompany Transaction Module

- Asynchronized processing support – The following processes support asynchronized processing: Load Transactions, Auto-Match, Post All, UnPost All, UnMatch All, Delete All, Matching Report by ID, Matching Report by Account, and Transaction Report.

Each of the processes is recorded in the Running Task window, enabling you to view the progress of each process as well as to stop the task. You can also select the log from the Running Task window to view the status information after the process is completed.

- You must refresh the Process IC Transaction screen to view the updated status information after these processes: Post All, UnPost All, UnMatch All, Delete All. After you click OK from the refresh message and run the process, to refresh the status in the Process IC Transaction screen, click the Update button again and the status will be refreshed.

- Matching Report and Transaction Report – To view either the Matching Report or the Transaction Report, you must click the report icon next to the Report task recorded in the Running Task Window after the process is completed.
- Matching Report processing – The processing of the matching report is driven by the Entity's transactions. Therefore, if the Entity does not have a transaction with the Partner but the Partner has a transaction with the Entity, the Partner transaction is not captured in the matching report. In order for this transaction to be processed, you must specify the Partner entity in the Entity selection.
- Auto-Match by Account – The auto-match by account process performs the matching of transactions based on the selection for the Entity and the Entity Account. For example, suppose you have the following four transactions for matching:

A ICRec B
 B ICPay A
 B ICRec A
 A ICPay B

If your matching selection is Entity = A, Partner = <blank> for all partners, and if your matching accounts are ICRec with ICPay, the system will use the selection for Entity and Entity Account as the basis for matching. Hence, the system will match based on Entity A and Account ICRec. The result from this matching process will return ONE match group.

A ICRec B
 B ICPay A

If you would like the system to also match A's ICPay with B, you will need to also specify another matching account set of ICPay with ICRec. Another option is to include B in the Entity selection so that the system will also process the transaction of B ICRec with A and also includes the following matching group.

B ICRec A
 A ICPay B

- Matching Report by Account – The Matching Report by Account will not include the reversed matching. The process is assume that the "suppress reversed" option is ON by default. For example, if you have the following transactions in the system:

A ICRec B
 B ICPay A
 B ICRec A
 A ICPay B

If your report selection is Entity = A, Partner = <blank> for all partners, and if your matching accounts are ICRec with ICPay, the system uses the selection for Entity and Entity Account as the base for the matching report.

Thus, the system matches based on Entity A and Account ICRec. The result from this matching report process displays ONE match group.

A ICRec B
 B ICPay A

If you would like the system to also match A's ICPay with B, you will need to also specify another matching account set of ICPay with ICRec. Another option is to include B in the Entity selection so that the system will also process the transaction of B ICRec with A and hence will also include the following matching group.

B ICRec A

A ICPay B

- IC Transaction Detail Report – This report provides the transaction information in the format specified by the user in the report layout. However, the system always sorts the transactions by the Entity and Partner field first and then applies sorting to other fields specified by the user. This issue will be addressed in future release.
- Process IC Transaction – When you first enter the Process IC Transaction screen, you will see the vertical scroll bar to your right and the horizontal scroll bar at the bottom. This vertical scroll bar controls the scrolling for the browser page. However, if you want to control the vertical scrolling for the transactions that are displayed in the IC transactions grid, you will need to use the horizontal scroll bar to scroll to the right and you should see the vertical scroll bar that controls the transaction grid.
- Load Transactions – During the Load IC Transactions process, the system allows you to first scan the load file for potential errors. However, upon completion of the scan process, the system must refresh the load screen and clear the file name that you previously specified. This is the same behavior in all other load processes in Financial Management and it will not be addressed in the release. You must reselect the load file after the completion of the scan process if you want to continue with the load transactions process.
- Error Messages - The system may not provide appropriate error messages in some processes performed in the IC Transactions module. For example, during the "Delete All" process, the system does not provide a valid error message when there are Matched or Posted transactions. However, the system correctly skips over the Matched or Posted transactions during the Delete process.
- Windows 2003 – You may experience a timeout error when you run very large Matching reports on Windows 2003.
- You cannot load ICT transactions using a Turkish operating system.

Folders

These characters are not supported when used in the name field for folders: " ' : ; < > .

Journals

- In Organization by Period applications, if you select inactive child-parent combinations, an "invalid parent or child/parent combination" or "invalid entity" error message is displayed.
- When you assign security rights to users for journal creation, you should assign users access to Create Journals and Read Journals.
- Oracle is case-sensitive for Journal Group names.
- There is an inconsistency for accepting field lengths that are too long in journals.
- You should not rename or delete posted journals. If you do, you cannot account for (document) the adjustment values that the journal had created.

Load

- With a Turkish Operating System, if the "Column_Order=" line in the load file contains a lowercase i, an error will be displayed. Change this to all uppercase letters.
- If an invalid member list is loaded, Web users may not be able to access the Data Explorer grid. If the following error message is displayed, it is recommended that you correct the member list, reload it, and then access the Data Explorer grid:

```
"Type Mismatch /hfm/Data/ExploreData.asp. Error Number 13. Error Source: Microsoft VBScript runtime error"
```
- On Windows 2003 with no Service pack, you do not receive a confirmation message when a load is successful. You can review the log, but no message is displayed. This limitation does not exist with Windows 2003 SP1.
- For a data load, if you have Autoclose selected for the progress window, there is no opportunity to review the load file log after the Load window closes. You can view the results in the progress window immediately after the load completion.
- If you use NoInput in your rules, performance improvements for loading data may be obtained by enabling the following Registry Key. Enter a ***UseOldSearchingForNoInput*** DWORD and set the value to 0.
- The "#" character is not a supported delimiter for load files. Support for this character is improperly stated within the Administration documentation.
- When loading a metadata .ADS file from an older release through the Web, the error log may indicate the improper line number within the error message.
- The Web may report a proxy timeout issue when loading large application files that have not been converted to the latest schema formats. If the files are converted to the latest file formats using the Win32 client, the updated files will load on the Web.
- If you receive a proxy timeout error when loading large files, increase the Web proxy timeout or use the Win32 client to load the file.

Loading Zeros to an Application

Loading zeros to a Financial Management application is not recommended. Zeros are stored as data, which increases the database size and can affect performance. It is recommended that only numeric information, such as 1000, be stored in Financial Management.

Metadata Synchronizations

Hyperion Shared Services no longer supports metadata synchronization. To share dimensions (hierarchies) with Financial Management and Planning, use Performance Management Architect.

Oracle Databases

- To improve performance in Oracle, the DBA should run statistics on the ICTTransactions table. There are a variety of utilities and commands available to perform this task. Following is a sample of one of the commands that you can use:

```
ANALYZE TABLE APPNAME_ICT_TRANSACTIONS COMPUTE STATISTICS
```
- The following database settings are recommended when using Oracle databases with Financial Management:
 - OPEN_CURSORS=5000 - needed to allow for larger transactions (as well as ODBC support)

- PROCESSES= (whatever is needed to support the expected number of applications and application servers), based on numbers derived from the Financial Management Installation guide section titled "Database Connection Pooling".

Performance Management Architect

- To open deployed applications, interactive users should access the applications from the menu item: Navigate->Applications-> *type of application*.
- Firefox does not display the cursor on all EPMA module pages.
- The following data load options are not available in the Data Synchronizer module for Financial Management:
 - Load Mode: Merge, Replace by Security, Replace and Accumulate
 - Accumulate within File
 - File Contains Ownership Data
- Insert Member is not a valid action for the Year dimension even though it is available on the right-mouse click menu.
- The menu options for RemoveDuplicates and Clear All Below are not valid right-mouse click menu options within the property panel.
- Quotes are not valid on UDA members for Essbase applications.
- Even though an end user has been granted "Read Only" access to a dimension, the property panel allows the end user to make changes even though those changes will not be saved.
- If the following error is displayed when starting EPMA services on an Oracle database: Creating an Import Profile: user is unable to Map Journals field name to AllowAdjs property for the Entity dimension. The alternate action for this issue is to change the column header in the import file to the right property name.
- Creating an Import Profile: if the user interface screen is not maximized, the dropdown on the Map Properties screen is not visible.
- EPMA Security dimension properties, Dimension Owner, Dimension Readers, and Dimension Writers are not available for import.
- Configuring an Interface Table: When an existing interface table data source is edited, and the administrator selects Yes to "existing tables will be deleted", the tables are not deleted from the database.
- If Oracle or DB2 are used as the database for Interface Tables, it is recommended that you delete the tables from the database instead of using the Reconfigure option in the configuration utility.
- Interface Tables – It is not recommended to leave the Datasource field blank when creating a new instance.
- Concurrent Migrations are not supported.
- It is not recommended that administrators use the EPM Architect shortcut to stop the EPM Architect services. Administrators should stop all services through the windows Services interface.
- Hyperion recommends that administrators not delete an active job from the Job Console. In the case of a deployment, the deployment is halted, but the administrator cannot re-deploy the Application View until the timeout is exceeded. Eight hours is the timeout default, but this can be changed in the `AwbConfig.properties` setting:


```
# App Deployment timeout
DEPLOY_PENDING_TIMEOUT_MINUTES=4
```
- Improper settings within Siteminder Web service extensions may result in a HTTP 404.2 error code. Remove all wildcard mappings within the hyperion-bpma-server virtual directory configuration.

- Verify the logs to check sub code and win32 code. If sub code is 2 and win32 code is 1260, there is an issue with the Web Service Extensions.
- Enable ASP.NET 2.0.50727 Web Service Extension.
- If Siteminder is installed, remove the wildcard mapping as follows: On the properties of the Virtual directory hyperion-bpma-server, click **Configuration**, and remove all wildcard mapping in the bottom half of the screen
- During an Application upgrade into EPMA, administrators are advised to refrain from performing any Financial Management activities that impact the application design, such as loading security, metadata or deleting the application. This may result in the application being out of synch with the Application Library.
- Modifying the .ads file within certain text editors has may result in improper characters being inserted when the .ads file is saved. The following text editors have been tested and do not appear to be affected: Notepad, Notepad ++ V3.9, WordPad and CodeWright V 6.
- When creating import profiles, you cannot use these characters in the Description field: ! @ # \$ %.
- Unicode databases with long names cannot be deployed to Essbase from Performance Management Architect.
- When installing EPM Architect on the same machine as HFM Web, be sure to shut IIS down prior to deploying EPM Architect's web application on WebSphere 6. If IIS is running when EPM Architect Web is deployed, IIS may need to be reinstalled on the machine.
- For optimal performance when using Data Sync, filters should be used.
- Reordering child members is not supported on Financial Management system-generated dimensions, such as ICP, View, Value, ICP and Alias. If you attempt to reorder system generated dimension children members, the validation will fail upon deployment.
- Financial Management or Planning applications containing extended or double-byte characters in dimension names may encounter issues when upgrading to 9.3.1 and using Enterprise Performance Management Architect. If your application contains ASCII + 127 or double-byte characters please contact Oracle Support for assistance. Applications using Classic Administration are not affected.
- When reconfiguring Performance Management Architect on WebSphere, make sure that the ports entered during the "Deploy to Application Server" task are not being used by other programs. You can enter a different port if necessary. To resolve a port conflict error (while redeploying):
 1. Exit the Hyperion Configuration Utility.
 2. Undeploy Performance Management Architect by executing the batch files UndeployEPMAWebTier.bat and UndeployEPMADataSync.bat located in %HYPERION_HOME%\deployments\WebSphere6\bin.
 3. Using the Hyperion Configuration Utility, select the "Deploy to Application Server" task under Performance Management Architect and deploy again.

Process Management/Process Control

- Process Management shows NoAccess if the user does not have access to the top member of the Custom dimension for the validation account. In the Process Control screen, the access information for the entity is based on the full access to the Process Unit as well as the validation account cell. Therefore, if the user has full access to the Process Unit but no access to the validation account cell, the system displays the status as "NoAccess". Note that the validation account cell refers to the top member of the custom dimensions of the validation account defined for the application.
- In prior releases of Financial Management, both the Pass/Fail status as well as the Validation account needed to be Pass in order for you to reject a process unit. You can now reject a process unit even if the Pass/Fail status or validation account status is Failed.

- If Process Management was included in a tasklist from a prior version, when you select Process Management, you will be redirected to the new Process Control page. You should remove the old reference and replace it with the new Process Control module.
- Selecting the Accumulate button after "File Contains Process Management Data" has been selected is not a valid selection.
- For DB2 8.1 or 8.2, only one document can be attached to a subcube during any process management action, per application.
- When Phased Submissions is enabled – the process control may display an improper "No Access" process level when the grid contains cells in different process levels.

Related Content

- The error "80070005::Access is denied" is displayed when the URL is configured with the Fully Qualified Domain Name. Use the following format when configuring Related Content in the Financial Management Configuration utility:
 - `http://server/workspace/browse/listxml`
(`http://server.hyperion.com/workspace/browse/listxml` will not work)

RDBMS

SQL Server

Financial Management does not support case-sensitive collation on the database instance.

IBM DB2

- When you create a Financial Management database, you must create the database using UTF-8 (Unicode Transformation Format).
- Quotation marks (single and double) are not supported description characters.

Running Tasks

Running Tasks are no longer available if you set the `AutoClearDataAfterSeconds` registry key.

Security Administration

- In prior Financial Management versions, an Application Administrator automatically assumed security administration rights. This is not the case in this release as an Application Administrator must separately be given Provisioning Manager rights.
- You can use the Clear All option in the Load Security process only if you have been assigned the Application Administrator and Provisioning Manager roles.
- A user with the Load System role no longer has the Application Creator role upon schema upgrade. Unless manually provisioned, users from previous releases with Load System rights can no longer affect metadata.
- Registering Applications: The system performs a silent registration of applications and checks if the application is contained in a project. If it is not, an error is displayed. You must provision the users to the application manually or the application cannot be opened.
- If error message "Processing Error: Description: Argument non valid Code: -2147220951" is encountered when trying to launch Financial Management through User Management, navigate off the application and then back to properly proceed.

- User Names must contain less than 64 characters.
- For Windows 2003 environments, all server URLs must use FQDN (Fully Qualified Domain Name). FQDN: servername.hyperion.com (A non-FQDN is just servername).
- User names containing these characters are not supported: ", (), >.
- User Access – Users may be prevented for accessing application data or artifacts if the user is granted Security Class assignments through a Native group that contains the user's MSAD group.
- When you have more than 1000 groups in OU specified in the Group URL in Shared Services, some roles are not applied to the Financial Management logon. If this is the case, you need to upgrade to JRE 1.5 or higher.

Smart View

- Smart View introduced a new feature which enables data compression. It is recommended to enable compression only into environments where all Smart View clients have been upgraded to version 9.3.1. Enabling compression into mixed client environments may cause a compatibility error with older Smart View client versions.

System Reports

- In Journal reports, the style sheet type does not take effect if it is hard-coded on the Data tab as the XML style sheet type or if the report is saved remotely.
- Rows or columns may not display for Data Explorer system reports if the members selected are set to description only and the members do not have descriptions in the metadata.
- Account lists are not supported for Intercompany Matching Reports.
- If you save a report in XML or HTML format and a blank screen is displayed, verify the entry first. If the entry is correct, save the report as an RPT file. A more descriptive error message is displayed.
- Journal HTML file types are not supported on the Web.

System Configuration/Processing

- When using Financial Management, you should turn off scanning mechanisms (for example, anti-virus, Windows Automatic Updates). Running these in conjunction with Financial Management can result in unexpected behavior.
- If Financial Management is not properly shut down, temporary files may remain upon reboot. To ensure optimal performance, it is recommended that you delete all files with a *.db.* file name from the Financial Management Server Working folder before launching Financial Management.

Task Audit

If you leave the start date blank for the task audit, the date is set to the current date, which makes it difficult to navigate.

Task Automation

- Current Module field in 'Running Tasks' may show additional characters for tasks initiated by task automation, however this does not impact the running tasks.
- If a Taskflow never reaches the Done status when executed on a standalone Web Server from the Web Server-only installation, follow this procedure:
 - Manually copy the server resource files (HsvTier2Res*.dll) from an application server machine to a directory on the Web Server.

- o Create this string value in the registry:
HKEY_LOCAL_MACHINE\SOFTWARE\Hyperion Solutions\Hyperion Financial Management\ServerResourceDir.
- o Set the ServerResourceDir value to the path where the resource files were copied.
- If you are using Windows 2003, the Network Service, or the account running the application pool, needs Read/Write access to the HKLM\Software\Hyperion Solutions\Hyperion Financial Management key and below in order to execute multiple stages in a taskflow.

Tasklists

- These characters are not supported in the name field for a tasklist: (" ' : ; < >).
- Tasklists and folders with the same name are not supported. For example, Tasklist "123" cannot have a Folder "123" under it.

Upgrading

In SSL mode, external user directories are inaccessible after upgrading from Release 9.2x to 9.3 due to a change from JVM 1.4.2 to JVM 1.5. When configuring SSL for 9.2.x, certificates should have been imported into the JVM 1.4.2 location; after upgrading to 9.3, you must reimport the certificates into the new JVM location.

Users on System

- When the administrator logs off a user, the system invalidates their session but the user is not shown as being logged off in the Users on System interface. The system sends the user a message that their session is no longer valid and they must log off, however, until they actually log off, Financial Management displays their userid on the Users on System interface. After the session is timed out on the Web server, their userid is longer displayed.
- The administrator can control the end user Session timeout by changing the setting in IIS, or by changing the Web Session Timeout using the Financial Management Configuration Utility. The default timeout is 20 minutes.
- Module names are stored in the database in the language of the user running the module.

Web Data Forms

- Only static HTML code is allowed in the instructions section of Data Forms.
- The Calc1 function only supports two operands; however, if a Web Data Entry Form is created using more than two operands, the form loads without error.
- The following characters are not supported for Web Data Entry Form names:
 - o Period(.), colon(:), comma (,), semi-colon(;), question mark(?), forward slash(/), backslash(\), pipe (|), open and close curly brackets ({ }), open and close parentheses (), double quotation marks ("), less than and greater than (< >), plus (+), pound (#) and asterisk(*).
- Data Forms scanned with errors and then scanned without issues are saved as Preview forms.
- Optional HTML formatting options are ignored with forms in Firefox 1.07 and Netscape 7.2.
- When opening a Data Form for performing process journals for an application where the metadata filter is on and has been restricted is presenting a variety of errors.

Web Data Grids

- Negative values are not supported in PCON system accounts.
- Single quotes or apostrophes are not supported in a Web data grid label.
- In a Web data grid, the copy and paste function only copies the displayed amount, not the stored amount.

Web Error Log

It is recommended that you perform regular maintenance on the Web error message log. Review the Web error log frequently to ensure that the log table's growth is limited. Hyperion recommends that the log not exceed 500,000 messages.

Workspace

- The View pane may render improperly when navigating directly between two Oracle Hyperion Financial Management applications if the View pane is minimized in the first application. Closing and reopening the Financial Management application will restore the View pane.
- Changing the text size from the View menu is not supported.

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Defects Fixed in this Release

Defect Number	Description of Issue	Reported Against Release
7109471	Optimize password settings in Win32 Client	9.3.1
7037907 7115159 7115866	Data Load log files stored in c:/temp directory of application server. In multi-server environment this could result in incorrect log display when user access data load logs from Running Tasks screen	9.2.0.3
7127350	Deleting Data through entering "NODATA" or the delete key is not captured in Data Audit	9.3.1
6937339	Performance optimization for journal reporting	4.1.1.1.13
6610061	Performance optimization for data copy and data clear processes in database management	9.3.0.3.13
6893248	Task Audit is not able to sort by User ID	9.3.1
6893230	POV for the calculate function is not captured in Task Audit	9.3.1
7005630	Performance optimization for viewing process management status in web grids	9.3.1

Defect Number	Description of Issue	Reported Against Release
6758839 7010764	Unable to lock entities in more than one period in web grids	9.2.0.3 9.3.1
6847704	Process Status may be incorrect for some entities after using Schema Upgrade from Financial Management 3.5.1 with a DB2 Database	9.3.1
6820530 6785642	Cannot open a document if it is stored in a folder that has a space in it's name	9.3.1
6820507	Member selector in Web Grids is not finding all members that start with the same characters	9.3.0.3
6581343	Cell Text Indicators in Web Grids and Web Forms may stay after cell text has been deleted	9.3.1
7243417	Account Selections are not stored when saving an Intercompany Transaction Report	9.3.1
7006516	FDM drill through not available on locked cells in web grids and web forms	9.3.1
7175883	User with security class access to partner but not to entity is not receiving email alerting for Intercompany Matching Report	9.3.1
7253536	During a consolidation a hung connection is not always being released	9.3.1
6908643	Process Management Status Flags on summary periods were not consistent between administrator and non-administrator users	9.3.1
7015818	Performance optimization for grid refresh for process management status	9.3.1
7005197	Memberlist selector not active in Database Management	9.3.1
7232902	Extended Analytics extract in Essbase format does not support account labels greater than 30 characters	9.3.1
7238161 7238090	Performance Enhancements for Extended Analytics	9.2 9.3.1
6937339	Memory optimization for running of large journal system reports	9.2.0.2
6775184	Performance optimization for applications with large sub-cubes	9.2.0.3
6767828	Performance optimization for application with large no input rules	9.3.1
6804884	Load security time stamp not included in Task Audit	9.3.1

Defect Number	Description of Issue	Reported Against Release
8-640773425	Memory optimization for process management	9.2.0.3
7010263	Performance optimization for viewing running tasks, task audit and system messages during heavy usage	9.3.1
6959394	Add capturing of all journal tasks in task audit	9.3.1
8-6513514	Memory optimization for metadata loads with organizational changes	9.2.0.3
8-6135811	Unable to add/subtract constants for POV functions CUR, FIRST and LAST in Sub Dynamic rules	9.2.0.3
7130372	Unable to lock from the top of the hierarchy	9.3.0.3
8-6418567	Saved journals and journal templates with invalid intersections will fail integrity check on metadata load	9.3.0.3
6903217	User can post journal with data access to only first line of journal	9.2.0.2
6582418	Unable to use a delimiter in a data load file that is the same as either the decimal or thousands separator	9.3.1
6587875	Unable to use apostrophe as a thousand separator in user preferences	9.3.0.3
7274940	The following error message "The signed-on token is no longer valid" is received when specifying an alternate web server	9.3.1
7019170	On multi-CPU servers the system is creating an excess number of database connections.	9.3.1
7274936	When a single user is running multiple system (for example, Intercompany) reports at one time the system will create a new user session for each report. This will distort the user reporting in Users on System report.	9.3.1
7202877	The split function in the HFMErrLogView incorrectly splits the HSVErrLog file.	9.3.1
7195476	Process Control screen does not always update when changing between different views of entity structure (for example, Hierarchy, Base, etc.)	9.2.0.3
7195446	Process Control screen does not correctly update when switching between different entity member lists.	9.3.1
7041170	Error "An Unsupported Operation was Attempted" is thrown when navigating to Tools\Extract Database Entries in HFMErrLogViewer.	9.3.0.1
7019355	Suppression is not working correctly with Web Forms.	9.2.0.3

Defect Number	Description of Issue	Reported Against Release
6993316	When trying to promote data to a higher level than is possible (for example promoting to Review Level 1 from a NotStarted level) – the warning message that is thrown is not able to be cleared.	9.3.1

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