

Oracle® Retail Mobile Point-of-Service

Release Notes

Release 12.0.9

November 2008

This document highlights the changes for Release 12.0.9 of Oracle Retail Mobile Point-of-Service.

Overview

Oracle Retail Mobile Point-of-Service is a wireless, scaled-down version of the Oracle Retail Point-of-Service product. In an effort to improve customer service and shorten wait time at the register, Oracle Retail Mobile Point-of-Service provides a way for customers to check out from anywhere inside or outside the store. Store associates are able to scan merchandise using a hand held device. The transaction can be tendered at the device with a credit card or suspended and then retrieved at a register for final payment.

Release Number

The previous release of Oracle Retail Mobile Point-of-Service was 12.0.3. In order to align the release numbers for the Strategic Store Solutions products with the release numbers for the Merchandise Operations Management products, this release of Oracle Retail Mobile Point-of-Service is named 12.0.9.

Defect Documentation

A defect fix is a modification to the base Oracle Retail Mobile Point-of-Service code. All the defect fixes in each release should be fully reviewed before the release is installed.

There are no defect fixes for Oracle Retail Mobile Point-of-Service in Release 12.0.9.

Documentation Update for Release 12.0.9

The following change is made to the Oracle Retail Mobile Point-of-Service documentation set:

- *Oracle Retail Mobile Point-of-Service Installation Guide:*
 - The names of the zip files used for installation are updated.

This updated guide is the Release 12.0.9 version. There are no other changes to the Oracle Retail Mobile Point-of-Service documentation set for this release.

The following change is made to the Oracle Retail Strategic Store Solutions documentation set for Release 12.0.9:

- *Oracle Retail Strategic Store Solutions Implementation Guide:*
 - A new issue is added for incorrect item status in the RTLog for the cancellation or partial pickup of a special order.

This updated guide is the Release 12.0.9 version. There are no other changes to the Oracle Retail Strategic Store Solutions documentation set for this release.

Known Issues

The following issues occur in this release.

Price Change Applied Before Start Date

Oracle Retail Point-of-Service only supports a physical deployment model where the Point-of-Service clients and in-store server are set to the same system time as the store database. If the in-store server and database are set to different system times, that is, the clock is not set correctly or they exist in different time zones, it is possible that items will ring with incorrect prices as prices change and discount rules are applied. This occurs because the Point-of-Service client relies on the system time of the store database.

Tendering a Transaction that has a Zero Total

Issue: Tendering a transaction that has a zero total causes Oracle Retail Mobile Point-of-Service to hang.

Fix: A fix is in development for Oracle Retail Mobile Point-of-Service.

Item Serial Numbers

Issue: Item serial numbers are not supported by Oracle Retail Mobile Point-of-Service.

Fix: A fix is in development for Oracle Retail Mobile Point-of-Service.

Kits

Issue: Kits are not supported by Oracle Retail Mobile Point-of-Service.

Fix: A fix is in development for Oracle Retail Mobile Point-of-Service.

Related Documentation

For more information, see the following documents in the Oracle Retail Mobile Point-of-Service documentation set or Oracle Retail Strategic Store Solutions documentation set:

- *Oracle Retail Mobile Point-of-Service Installation Guide*
- *Oracle Retail Mobile Point-of-Service Operations Guide*
- *Oracle Retail Mobile Point-of-Service User Guide*
- *Oracle Retail Strategic Store Solutions Configuration Guide*
- *Oracle Retail Strategic Store Solutions Licensing Information*

Oracle Retail Mobile Point-of-Service Release Notes, Release 12.0.9

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Value-Added Reseller (VAR) Language

Oracle Retail VAR Applications

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(v) the software component known as **Crystal Enterprise Professional and/or Crystal Reports Professional** licensed by Business Objects Software Limited ("Business Objects") and imbedded in Oracle Retail Store Inventory Management.

(vi) the software component known as **Access Via™** licensed by Access Via of Seattle, Washington, and imbedded in Oracle Retail Signs and Oracle Retail Labels and Tags.

(vii) the software component known as **Adobe Flex™** licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.

(viii) the software component known as **Style Report™** developed and licensed by InetSoft Technology Corp. of Piscataway, New Jersey, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

(ix) the software component known as **DataBeacon™** developed and licensed by Cognos Incorporated of Ottawa, Ontario, Canada, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

