

Oracle® Retail Demand Forecasting

Release Notes

Release 13.3.1

June 2012

Oracle Retail Demand Forecasting Overview

Oracle Retail Demand Forecasting (RDF) is a statistical and promotional forecasting solution. It uses state-of-the-art modeling techniques to produce high quality forecasts with minimal human intervention. Forecasts produced by the Demand Forecasting system enhance the retailer's supply chain planning, allocation, and replenishment processes, enabling a profitable and customer-oriented approach to predicting and meeting product demand.

All Oracle Retail Grade and Oracle Retail Curve documentation is included with the RDF documentation. The packaging and delivery of Curve and Grade remains the same.

Note: Because RDF, Curve, and Grade use the Oracle Retail Predictive Application Server (RPAS) platform, Oracle Retail recommends that you review the *Oracle Retail Predictive Application Server Release Notes* for fixed and known issues that may affect RDF.

In addition, RPAS 13.3 and later releases have significant technical enhancements related to hierarchy management (such as integer indexing) that have an effect on the configuration and maintenance of RDF, Curve, and Grade. You must upgrade to key RPAS versions and complete the upgrade process as described in the chapter, "Patch Installation", in the *Oracle Retail Demand Forecasting Installation Guide* before upgrading to a 13.3.1 RDF domain.

Grade Overview

Grade is a clustering tool that provides insight into how various parts of a retailer's operations can be grouped together. Typically, a retailer may cluster stores over item sales to create logical groupings of stores based upon sales of particular products. This provides increased visibility to where products are selling, and it allows the retailer to make more accurate decisions in merchandising. Beyond this traditional use of clusters, Grade is flexible enough to cluster any business measure based on products, locations, time, promotions, customers, or any hierarchy configured in the solution.

Key Grade functionality includes:

- Two methods of creating Grades/Clusters:
- Breakpoints: the sorting of data points into groups based on user-defined indexes
- Clustering, or the BaNG Algorithm: the optimization of data points into clusters based on the user-defined number of clusters
- Group By capabilities: support the segmentation of clusters for more detailed and focused cluster generation
- Clustering statistics: provide insight into the relationship of members within a cluster and how all clusters relate to one another
- Cluster What-if: allows user changes to members assigned to clusters and the review of recalculated clustering statistics

Regardless of the method employed to create clusters, Grade is designed to support the decision-making process necessary to create effective and actionable groupings of data.

Curve Overview

Curve is an optional automated predictive solution that can generate ratio arrays from historical data at user-specified intersections. The profiles generated by Curve can be used for various purposes; for example, they can be used to convert the organization level assortment plans into base level weekly sales forecasts and to generate seasonal forecasts, daily forecasts, or new product forecasts using lifecycle profiles.

Important Steps to Address RMS/RPAS/RDF Integration

This section describes important steps to address the RMS/RPAS/RDF integration.

Change of Class and Subclass Naming

Oracle Retail Merchandising System (RMS) sends hierarchy files to Oracle Retail Demand Forecasting (RDF). RMS ensures that a class is unique to only its department and a subclass is unique to only its own class. In other words, Dept10 and Dept. 20 both can contain Class 100. However, within RPAS, unless class names are unique across the domain, it results in a multi-parent problem. Prior to Release 13.1.2, RDF tried to ensure uniqueness by concatenation of positions as follows:

- RDF Class = RMS Dept + RMS Class
- RDF Subclass = RMS Dept + RMS Class + RMS Subclass

However, this can result in a multi-parent problem. For example:

RMS Department	RMS Class	RPAS/RDF Class
10	110	10110
101	10	10110

In this scenario, Clss10110 rolls into both Dept10 and Dept101. This is not acceptable in any RPAS application.

Resolution

Position names are made unique by adding an underscore. In the example above, the classes would be named Clss10_110 and Clss101_10. However, when these position names are corrected and new hierarchy files are created, the existing class/subclass name no longer exists. Therefore, if the upgrade process is not specifically followed, any data that was stored at the class or subclass level (such as Clss10110 above) is erased.

Important: Failure to follow these upgrade instructions could result in data loss.

The following upgrade process needs to be followed only by the customers who:

- Use standard integration between RMS and RPAS based applications (other than AIP).
- Have stored data at class or subclass levels.
- Upgrade from a version prior to 13.0.4.18 to 13.0.4.18 or later. Those customers must apply the process described below. In the future, customers already on 13.0.4.18 or later do not need to use this process again.

Upgrade Process for Class and Subclass Naming

1. Point the environment variable RPAS_HOME to the new RPAS_HOME.
2. Run the script \$RPAS_HOME/rfx/src/rmse_rpas_merchhier.ksh to generate the rmse_rpas_merchhier.dat file. This is how the new position names are generated.
3. Run repos.ksh with the -a n flag to produce the position rename file and run renamePositions **without** applying the changes. Examine the log file PRODrename.log for errors.
4. When ready, run the repos.ksh script without the -a y flag to apply the changes.

Change of Position Label Widths

Fields lengths for RDF hierarchies were increased to accept wider labels from RMS. These new field lengths are currently not patchable directly in any RPAS domain. Therefore, the following upgrade process must be followed:

Upgrade Process for Field Lengths

All customers using 13.0.4.18 and earlier should perform the following steps every time a new hot fix is applied.

1. Export the following environment variables in the environment before running the upgrade scripts.
 - UPGRADE_HOME: This variable should point to the path of upgrade scripts where environment.ksh, updateschemafiles.ksh, updatetoolsconfiguration.ksh, and other configuration files are present.

- `RDF_DOMAIN_PATH`: The path of RDF domain which you are going to patch. The dimension field length of this RDF domain is taken and applied to the configuration and schema files.
 - `RDF_SCHEMA_DIR`: The RETL RDF schema files directory. This must be the latest release directory, which you use for patching. It points to the SCHEMA files location in the release, which you use for patching the RDF domain.
 - `TOOLS_CONFIG_DIR`: The Configuration Tools XML files directory. It points to the directory where the `hierarchy.xml` file is present. It must be the latest release directory which you use for patching.
 - `UPGRADE_BACKUP_DIR`: A backup of SCHEMA and `hierarchy.xml` files is kept in this directory.
2. Set up the following upgrade scripts:
 - `updateschemafiles.ksh` script updates the dimension field length of schema files to the length as available in the domain.
 - `updatetoolsconfiguration.ksh` script updates the dimension field length of configuration files to the length as available in the domain.
 3. Change the directory to UpgradeScripts directory.

```
$ cd UpgradeScripts
```
 4. Run `updatetoolsconfiguration.ksh`. This updates the `hierarchy.xml` file.

```
$ ./ updatetoolsconfiguration.ksh
```
 5. Run `updateschemafiles.ksh`. This updates the RETL RDF schema files.

```
$ ./ updateschemafiles.ksh
```

Note: For added visibility for retailers, these instructions are included in both the *Oracle Retail Demand Forecasting Release Notes* and the *Oracle Retail Demand Forecasting Installation Guide*. For more information, see the *Oracle Retail Demand Forecasting Installation Guide*.

Upgrade Note

While not directly related to RDF, the 13.3 Release of Oracle Retail Predictive Application Server (RPAS) has undergone a major change to simplify hierarchy administration. Full details of these changes are outlined in the 13.3 *Oracle Retail Predictive Application Server Release Notes*. Due to these changes, configuration updates have been made to RDF, and you will need to perform additional steps to upgrade your RDF domain, such as setting dimension sizes. The upgrade to RPAS 13.3 or later for this application includes a conversion process in addition to the normal upgrade process. Details are provided in the chapter, "Patch Installation" in the *Oracle Retail Demand Forecasting Installation Guide*.

Hardware and Software Requirements

See the Oracle Retail Demand Forecasting Installation Guide for information about the following:

- Hardware and software requirements
- Oracle Retail application software compatibility information

Fixed Issues/Defects

The following table contains issues that have been fixed for the current release.

Defect Number	Product	Fixed Issue/Defect
9963579	RDF	In RDF 13.1.2.7, although the Promote solution is not included and the Causal forecasting method is not selected anywhere, the Causal Parameters worksheet is still showing in the Forecast Administration workbook in both configuration and domain. This issue has been corrected.
11792300	RDF	In the case of the causal forecasting method, the system is generating a forecast even if the Forecast End date override happens before the Forecast start date. This issue has been corrected.
13261862	RDF	WizardLabel is not displayed in the Fusion Client for RDF workbooks. This issue has been corrected.
13350056	RDF	Preprocessing POA and EVENT_FLAG are not available in RDF. This issue has been corrected.
13482197	RDF	In the Forecast Administration workbook, the Bayesian Cap Ratio measure cannot be refreshed. This issue has been corrected.
13506690	RDF	Forecast Approval workbook has an error due to missing translation strings. This issue has been corrected.
13524198	RDF	The calculation of the cumulative interval related to the forecast interval per week is incorrect. This issue has been corrected.
13606716	RDF	Opening the Forecast Approval workbook on the Linux platform causes a connection drop in some scenarios. For example, opening the Measure Analysis workbook and then Forecast Approval workbook causes this connection drop. This issue has been corrected.
13628010	RDF	The forecast birth label shows only one digit for minutes, when the minutes are less than 10. For example. 08:5 is displayed instead of 08:05. This issue has been corrected.
13631162	RDF	The Cap Ratio is not functioning correctly. This issue has been corrected.

Defect Number	Product	Fixed Issue/Defect
13710918	RDF	The cloning run failed because of a database access permissions. This issue has been corrected.
13721871	RDF	The Interactive Forecast workbook for a source level does not build for certain source levels. The reason is that the data source measure is being aggregated to the week dimension on the calendar hierarchy, regardless of the source level intersection. This issue has been corrected.
13815857	RDF	Extra time periods were preprocessed by the Std ES and Std ES LS preprocessing methods. This issue has been corrected by fixing the preprocessing start period. This issue has been corrected.
13904651	RDF	Under some circumstances profiles are being approved despite the fact that 'Do Not Approve' has been set for a particular SKU/Str timeseries. This issue has been corrected.
13922045	RDF	Loading the rltv hierarchy in RDF fails due to a bad file. This issue has been corrected.
13935113	RDF	Forecast generation fails when running causal because the size of the dimension prefix was entered incorrectly in the configuration. This issue will not happen in versions 13.3 and later, because all prefixes have been removed.
13950939	RDF	RDF fusion client translations are not being sent out in the package. This issue has been corrected.

Known Issues

The following table contains known issues for the current release.

Defect Number	Product	Known Issue/Defect
13638048	RDF	Details of cloning functionality are not included in the current version of the <i>Oracle Retail Demand Forecasting Configuration Guide</i> . An update is in development.
14164885	Curve	When generating an advanced profile with a training window, it is best to set up using whole weeks (7 days), otherwise the system may encounter performance issues. For example, when generating a day-of-week profile and the training window is 41 days long rather than 42 or 35, the system would encounter poor performance..

Related Documentation

For more information, see the following documents in the Oracle Retail Demand Forecasting 13.3.1 documentation set:

- *Oracle Retail Demand Forecasting Implementation Guide*

- *Oracle Retail Demand Forecasting Installation Guide*
- Oracle Retail Predictive Application Server documentation

Supplemental Documentation at My Oracle Support

The following document is available through My Oracle Support. Access My Oracle Support at the following URL:

<https://support.oracle.com>

Oracle Retail Demand Forecasting 13.3.1 Cumulative Fixed Issues (Note ID 1468307.1)

This document details the fixed issues and defects for all RDF, Curve, and Grade patch releases prior to and including the current release.

Previous Releases

For additional information on previous Oracle Retail Demand Forecasting release enhancements and additional information, refer to the release notes and documentation that accompany the previous release.

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Value-Added Reseller (VAR) Language

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