

# Oracle® Retail Point-of-Service with Mobile Point-of-Service

Release Notes

Release 14.0.3

July 2015

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Oracle Retail Mobile Point-of-Service (ORMPOS) Release 14.0.3 is a patch release for ORMPOS 14.0. ORMPOS 14.0.3 includes selected defect fixes for ORMPOS 14.0 code.

Oracle Customer Support investigates submitted issues assuming that all released patches have been applied. It is the customer's decision when to apply a new release; however, delays in applying updates can complicate the support process.

## About Patch Releases

Oracle Retail patch releases are periodic releases that can include the following:

- New defect fixes
- Product enhancements
- Technology upgrades
- Performance fixes

Documentation for patch releases includes new and updated guides (for example, Operations Guides, User Guides, and so on) that apply to the patch release level. These documents include applicable updates made since the last patch release. Documents revised for this patch release supersede and replace all previous document versions. See "[Related Documentation](#)" for a list of the documents published for ORMPOS 14.0.3.

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**Note:** Customers must apply the entire patch release to update their installation to the currently supported level.

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## Hardware and Software Requirements

See the *Oracle Retail Point-of-Service Installation Guide* for information about the following:

- Hardware and software requirements
- Oracle Retail application software compatibility

## Running Scripts

Back up data before running any script, because the scripts provided do not preserve data. See defect reports for details.

Check with your database administrator to determine whether your database should be analyzed after a script is run. In many cases, analysis of the database is necessary to take advantage of new or modified indexes intended to improve performance of the application.

## Technical Enhancements

This section addresses the technical enhancements included in Oracle Retail Mobile Point-of-Service, Release 14.0.3.

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**Note:** The following list announces the addition of Oracle Retail support for the technology described. See the Installation Guide requirements section for critical information, such as whether the enhancement below *replaces* previous versions or is supported *in addition* to already existing versions.

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### Java Support

Oracle Retail Mobile Point-of-Service Release 14.0.3 is supported for use with Oracle Java 7 update 80.

### Database Server Support

Oracle Retail Mobile Point-of-Service Release 14.0.3 is supported for use with the following database servers:

- Oracle Database 12cR1 12.1.0.2
- Oracle Database 11gR2 11.2.0.4

## Defect Fixes and Documentation

A defect fix is a modification to the base Oracle Retail code (for example, a bug fix, a performance enhancement, or a functional enhancement). Each defect fix that is included in this release has a corresponding defect report titled *<defect-number>.PDF* (for example, 1234567.PDF) that is posted to My Oracle Support at the following location: Oracle Retail Defect Document Listings (Doc ID: 2021275.1).

In the same folder, the file named DEFECT MODULE XREF POS SUITE 14.0.3.XLSX lists every defect number and the modules and scripts that are included in the release. Review each defect report carefully before implementing the defect fixes. Please note that scripts do not preserve data. Make sure that all data is backed up before you run any script.

## Known Issues

The following issues occur in this release:

### English Must be Selected as a Supported Language During Installation

During the installation of Point-of-Service or Mobile Point-of-Service, English must be selected as a supported language even if other languages are selected to be installed. Any language may be selected as the default language, but English must always be among the selected supported languages.

**Gift Card Numbers Must be Manually Scanned or Entered for Gift Card Activation and Inquiry**

For gift card activation and inquiry on the Oracle Retail Mobile Point-of-Service handheld and tablet using the sled, gift card numbers must be scanned or manually entered. The ability to swipe a gift card on the sled must be enabled between the device manufacturer and payment authorizer.

**AJB EMV: Debit Void and Reversal Prompts for Customer Interaction**

In an Oracle Retail Mobile Point-of-Service environment configured with AJB, AJB requires customer interaction for post void and debit reversal. The Authorized Payment Foundation (APF) Framework does not currently support customer interaction for these transactions. The retailer must set the Allow Post Void on Debit Transaction parameter to No. For more information on the parameter, see the *Oracle Retail POS Suite Configuration Guide*.

**AJB EMV: Debit Cash Back Not Supported**

AJB does not support cash back on debit cards in an EMV environment. If such functionality is required by the retailer, they need to work directly with AJB on this feature.

**AJB EMV: Scrolling Receipts Not Supported**

AJB does not support scrolling receipts in an EMV environment. If such functionality is required by the retailer, they need to work directly with AJB on this feature.

**AJB EMV: Refund with Token (Verified): Device Prompting for a Swipe**

AJB does not support tokenization in an EMV environment. Refunds to the original credit card are not supported without having the customer dip the card at the device.

**AJB: MX915 CPOI Device Displays Transaction Not Complete Message Right Before Transaction Completes when Proxy Server is Offline to AJB**

When the proxy server is offline to AJB, the Transaction not Complete message displays on the MX915 CPOI device, even though the transaction is completed successfully using the Point-of-Service floor limits.

**AJB EMV: Gift Card Tender**

AJB does not support tendering with non-EMV gift cards in an EMV environment in Point-of-Service or Mobile Point-of-Service. The non-EMV gift card may be manually entered at Point-of-Service if it is configured to accept manual entry, but a non-EMV gift card cannot be tendered at Mobile Point-of-Service.

**AJB non-EMV: When Manually Entering Gift Card Number for a Gift Card Tender, Sled Prompts to Enter Expiration Date for the Gift Card**

When Point-of-Service and Mobile Point-of-Service are deployed with AJB, manually entering a gift card number at the time of tender requires the entry of an expiration date at the Customer Point-of-Interaction (CPOI) or sled. Since gift cards do not have expiration dates, a dummy date may be entered to continue the authorization flow. This is an issue with AJB.

**AJB EMV: Verifone MX915 Hangs and Power Must be Recycled to Bring Back Online if User Tries to Cancel from Device**

If a user selects to cancel on a Verifone MX915 device, the device hangs and the user is required to reboot the device to bring it back online. This is a Verifone issue.

## Related Documentation

For more information, see the following documents in the Oracle Retail Point-of-Service with Mobile Point-of-Service Release 14.0.3 documentation set:

- *Oracle Retail Point-of-Service Installation Guide*
- *Oracle Retail POS Suite Data Dictionary*

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

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#### **Value-Added Reseller (VAR) Language**

##### **Oracle Retail VAR Applications**

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(ii) the **Wavelink** component developed and licensed by Wavelink Corporation (Wavelink) of Kirkland, Washington, to Oracle and imbedded in Oracle Retail Mobile Store Inventory Management.

(iii) the software component known as **Access Via™** licensed by Access Via of Seattle, Washington, and imbedded in Oracle Retail Signs and Oracle Retail Labels and Tags.

(iv) the software component known as **Adobe Flex™** licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.

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