



Release Notes for BEA WebLogic ERP Adapters
Version 5.5.011

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RELEASE NOTES

Release Notes for BEA WebLogic ERP Adapters

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The following release notes describe known issues for the iWay 5.5.011 release for BEA WebLogic ERP Adapters deployed on BEA WebLogic Server Version 9.1.

About the Release Notes for BEA WebLogic ERP Adapters

The release notes for BEA WebLogic ERP Adapters address known limitations and miscellaneous issues relating to the following components:

- Servlet Application Explorer. For more information, see *Servlet Application Explorer* on page 1-3.
- Integration Business Services Engine. For more information, see *Integration Business Services Engine* on page 1-4.
- BEA WebLogic Adapter for Siebel. For more information, see *BEA WebLogic Adapter for Siebel* on page 1-4.
- BEA WebLogic Adapter for SAP. For more information, see *BEA WebLogic Adapter for SAP* on page 1-6.
- BEA WebLogic Adapter for PeopleSoft 8. For more information, see *BEA WebLogic Adapter for PeopleSoft 8* on page 1-10.
- BEA WebLogic Adapter for Oracle E-Business Suite. For more information, see *BEA WebLogic Adapter for Oracle E-Business Suite* on page 1-20.
- JCA Resource Connector and Test Tool. For more information, see *JCA Resource Connector and Test Tool* on page 1-22.

General

The following section provides general issues that pertain to the iWay 5.5.011 release for BEA WebLogic Server Version 9.1.

Unsupported Configuration

Installing iWay 5.5.006 for BEA WebLogic Server Version 8.1 and iWay 5.5.011 for BEA WebLogic Server Version 9.1 on the same machine is currently not a supported configuration. As a workaround, use a separate machine for each version.

Uninstalling the iWay 5.5.011 Release

If you install any combination of the BEA-branded and iWay-branded installations for BEA WebLogic Server on a single system, limitations are encountered when you uninstall one or both of the versions.

No limitations are present if you install and uninstall the BEA-branded or iWay-branded installations by themselves.

Adapter Compatibility

If you are currently using a BEA WebLogic adapter for an EIS (for example, SAP) and want to install an iWay 5.5.011 adapter for the same EIS using the same domain, conflicts may arise when attempting to connect to different versions of that EIS. This is a result of varying 3rd party file requirements. As a workaround, you must create a new domain for the iWay 5.5.011 adapter you are installing.

Servlet Application Explorer

The following topics provide information about Servlet Application Explorer (AE) Release 5.5.011.

Software Requirements

For a list of software requirements and supported platforms that apply to AE, see the *BEA WebLogic ERP Adapter Installation and Configuration* documentation.

Known Limitations

This section describes limitations in the current AE and includes possible workarounds, where applicable.

Please contact Customer Support for assistance in tracking any unresolved problems. For contact information, see the section *Customer Support* on page 1-23.

1	Idle Targets
Problem	<p>If a particular EIS target in Servlet Application Explorer (AE) is idle and you try to perform any operation for that target, the following error message displays:</p> <pre data-bbox="536 1170 911 1193">session is removed for sid</pre> <p>AE indicates that the target is still connected, but no operations can be performed.</p>
Platform	All.
Workaround	<p>In the left pane of AE, select the target and disconnect from it. Reconnect to the target once this is done.</p>

Integration Business Services Engine

The following topics provide information about Integration Business Services Engine (iBSE) Release 5.5.011.

Software Requirements

For a list of software requirements and supported platforms that apply to iBSE, see the *BEA WebLogic ERP Adapter Installation and Configuration* documentation.

Known Limitations

This section describes limitations in iBSE and includes possible workarounds, where applicable.

Please contact Customer Support for assistance in tracking any unresolved problems. For contact information, see the section *Customer Support* on page 1-23.

1	UTF-8 Encoding Support
Issue	In the iBSE Configuration window, the Encoding drop-down list has been removed. By default, support for UTF-8 (8-bit Unicode Transformation Format) is enabled.
Platform	All.

2	Data Source Repository Support
Issue	The Data Source repository is not supported in iBSE.
Platform	All.

BEA WebLogic Adapter for Siebel

The following topics provide information about the BEA WebLogic Adapter for Siebel.

Software Requirements

For a list of software requirements that apply to the BEA WebLogic Adapter for Siebel, see the *BEA WebLogic ERP Adapter Installation and Configuration* documentation.

Siebel Versions and APIs Supported

The following table indicates which combinations of adapter platforms and Siebel platforms are supported, and for each combination, which Siebel release and Siebel APIs are supported.

Adapter Platform	Siebel Platform	Siebel Release	API
UNIX (HP-UX, Solaris)	Windows, AIX, HP-UX, Linux	6.3 - 7.7	Java Data Bean
	Solaris	6.0.1 - 7.7	Java Data Bean
Windows	Windows	6.0.1 - 6.2	COM
		6.3 - 7.7	Java Data Bean
	Solaris	6.0.1 - 7.7	Java Data Bean
	AIX	6.3 - 7.7	Java Data Bean

Note: All Siebel minor releases, for example 6.3.x, are supported by the BEA WebLogic Adapter for Siebel.

Known Limitations

This section describes limitations in the current BEA WebLogic Adapter for Siebel and includes possible workarounds, where applicable.

Please contact Customer Support for assistance in tracking any unresolved problems. For contact information, see the section *Customer Support* on page 1-23.

1	"Hierarchy" Data Types
Problem	The BEA WebLogic Adapter for Siebel does not support Siebel Business Services that have Business Service method arguments of data type "Hierarchy."
Platform	All.
2	HTTPS Protocol
Problem	The BEA WebLogic Adapter for Siebel does not support the HTTPS protocol for services and events.
Platform	All.
3	Multi-Value Groups
Problem	The BEA WebLogic Adapter for Siebel does not support Multi-Value Groups (MVG) with join specifications.

Platform	All.
4	Automatic Reconnect
Problem	The BEA WebLogic Adapter for Siebel does not automatically reconnect when a connection to a Siebel application becomes unavailable.
Platform	All.

BEA WebLogic Adapter for SAP

The following topics provide information about the BEA WebLogic Adapter for SAP.

Software Requirements

For a list of software requirements that apply to the BEA WebLogic Adapter for SAP, see the *BEA WebLogic ERP Adapter Installation and Configuration* documentation.

SAP R/3 Versions and APIs Supported

In addition to the versions that are listed in the following table, the BEA WebLogic Adapter for SAP supports those SAP R/3 versions that are on the mainstream maintenance track as defined by the SAP Service Marketplace release strategy. To access this document, use the following URL:

<http://service.sap.com/releasestrategy/>

Adapter Platform	SAP R/3 Release	API
UNIX (HP-UX, Solaris)	4.6C, 4.6D, and SAP R/3 Enterprise 47x100 and 47x200*	SAP Java Connector (SAP JCo) 2.1.6**
	4.6C, 4.6D, and SAP R/3 Enterprise 47x100 and 47x200*	SAP Java Connector (SAP JCo) 2.1.6**

Adapter Platform	SAP R/3 Release	API
Windows	4.6C, 4.6D, and SAP R/3 Enterprise 47x100 and 47x200*	SAP Java Connector (SAP JCo) 2.1.6**
	4.6C, 4.6D, and SAP R/3 Enterprise 47x100 and 47x200*	SAP Java Connector (SAP JCo) 2.1.6**
	4.6C, 4.6D, and SAP R/3 Enterprise 47x100 and 47x200*	SAP Java Connector (SAP JCo) 2.1.6**
	4.6C, 4.6D, and SAP R/3 Enterprise 47x100 and 47x200*	SAP Java Connector (SAP JCo) 2.1.6**

If the SAP R/3 version you are looking for is not listed in this table, please consult your BEA Customer Service Representative.

*SAP R/3 Enterprise Version 47x100 and 47x200 is supported on the SAP Web Application Server Versions 6.20 and 6.40.

**For the current release status of the SAP Java Connector, refer to SAP Note #549268 in the SAP Service Marketplace.

Known Limitations

This section describes limitations in the current BEA WebLogic Adapter for SAP and includes possible workarounds, where applicable.

Please contact Customer Support for assistance in tracking any unresolved problems. For contact information, see the section *Customer Support* on page 1-23.

1 Changes in SAP RFC Not Reflected	
Problem	When a change is made to an SAP RFC while the BEA WebLogic Adapter for SAP is maintaining a connection, the RFC changes are not dynamically reflected without redeployment of adapter.
Platform	All.
Workaround	Redeploy iBSE to make sure all connections are current.

2	Collected IDocs
Problem	When using collected IDocs during inbound processing (service mode), if the DOCNUM field does not have a unique document number for each IDoc, the system creates an IDoc for each header record in the collected IDoc file and duplicates the data for each IDoc.
Platform	All.
Workaround	Make sure the DOCNUM field is included in the EDI_DC40 structure and that each IDoc has a unique sequence number within the collected IDoc file.

Miscellaneous Issues

When using the BEA WebLogic Adapter for SAP, you might encounter some of the following issues that can make the adapter or an adapter component inoperable. The following table describes these issues and provides a workaround, where possible.

Please contact Customer Support for assistance in tracking any unresolved problems. For contact information, see the section *Customer Support* on page 1-23.

1	Multiple Events Using Identical Program IDs
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Problem	<p>Configuring multiple events in BEA WebLogic that use the same SAP Program ID allows you to load balance SAP event data over multiple adapter event consumers. However, when configuring each event, all the event parameters for each event must match precisely. If one of the event configuration parameters (for example, log level) is different for one of the events, BEA WebLogic will create a different schema for that event, and event data can be lost.</p> <p>In this scenario, because you are using the same SAP program ID, SAP will send event data to all events configured with that program ID. BEA WebLogic, however, creates separate schema for each event (because configuration parameter(s) differ), and then binds a specific event channel to that event schema. The result is that only events that match that schema are sent over a specific channel. While SAP is sending event data to every event configured with the same program ID, BEA WebLogic, as it validates schemas, rejects any event data that does not match the schema for that channel.</p> <p>For example, only Doc. A events that appear on the first channel are received and Doc. B events that appear on the second channel are received. Doc. B events that appear on the first channel are rejected since they do not pass schema type validation. The same result occurs for Doc. A events that appear on the second channel.</p>
Platform	All.
Workaround	<p>If you wish to load balance SAP event data over multiple events in BEA WebLogic, be sure to configure each event in precisely the same way.</p> <p>If you do not wish to use load balancing, configure a separate event for each SAP program ID. Also, be sure that no other event configured in an Application View or in another BEA application uses the same program ID.</p>

BEA WebLogic Adapter for PeopleSoft 8

The following topics provide information about the BEA WebLogic Adapter for PeopleSoft 8.

Software Requirements

For a list of software requirements that apply to the BEA WebLogic Adapter for PeopleSoft 8, see the *BEA WebLogic ERP Adapter Installation and Configuration* documentation.

PeopleSoft 8 Versions and PeopleTools Release Levels Supported

The following table indicates which combinations of adapter platforms and PeopleSoft platforms are supported, and for each combination, which PeopleSoft release and PeopleSoft Tools release is supported.

Adapter Platform	PeopleSoft Platform	PeopleSoft Release	PeopleTools Release Level
UNIX (HP-UX, Solaris)	Windows, AIX, HP-UX, Linux	8.1	8.16.03 - 8.22
		8.4	8.40.05 - 8.47
	Solaris	8.1	8.16.03 - 8.22
		8.4	8.40.05 - 8.47
Windows	Windows	8.1	8.16.03 - 8.22
		8.4	8.40.05 - 8.47
	Solaris	8.1	8.16.03 - 8.22
		8.4	8.40.05 - 8.47
	AIX	8.1	8.16.03 - 8.22
		8.4	8.40.05 - 8.47

Known Limitations

This section describes limitations in the current BEA WebLogic Adapter for PeopleSoft 8 and includes possible workarounds, where applicable.

Please contact Customer Support for assistance in tracking any unresolved problems. For contact information, see the section *Customer Support* on page 1-23.

1	PeopleSoft LDAP authentication is incompatible with the adapter.
Problem	<p>PeopleSoft LDAP authentication relies on signon PeopleCode. However, the authentication services that PeopleSoft provides with component interfaces do not invoke signon PeopleCode, so you cannot use PeopleSoft LDAP authentication with the BEA WebLogic Adapter for PeopleSoft 8.</p> <p>For more information, refer to PeopleSoft support cases 1950800 and 1912889. iWay Software is working with PeopleSoft to resolve this issue.</p>
Platform	All.
Workaround	None.
2	Limitation with level 2 scrolls.
Problem	<p>PeopleSoft has acknowledged a limitation with component interfaces that contain level 2 scrolls. If you try to insert a new row on a level 2 scroll, a Null Pointer Exception error occurs.</p> <p>If you receive this error, you must upgrade your PeopleSoft release level.</p> <p>This limitation is fixed in PeopleTools Version 8.16.08, and PeopleTools Version 8.17.02 in the 8.1x code line. It is tracked by PeopleSoft Incident T-MZYGAR-2C5YS.</p> <p>In the 8.4x code line, this limitation is tracked by PeopleSoft Incident T-TCHURY-YZ9FR and is fixed in PeopleSoft 8.41.</p>
Platform	All.
Workaround	None.
3	Limitation with level 3 scrolls.

Problem	<p>PeopleSoft has acknowledged a limitation with component interfaces that contain level 3 scrolls. If you try to insert a new row on a level 3 scroll, a Null Pointer Exception error occurs.</p> <p>If you receive this error, you must upgrade your PeopleSoft release level.</p> <p>This limitation is fixed in PeopleTools Version 8.18 and is tracked by PeopleSoft Incident T-MZYGAR-D2529. However, this is still a limitation in PeopleSoft 8.41 and 8.42 (PeopleSoft Incident T-MZYGAR-3F72X). PeopleSoft has reported that this will be fixed in 8.43 (PeopleSoft incident report, 562734000).</p>
Platform	All.
Workaround	None.
4	Limitation with effective dated scrolls.
Problem	<p>PeopleSoft has acknowledged that there is a limitation with effective dating and multiple transactions. If you want to insert multiple effective dated rows for the same primary keys, you must use two separate transactions. This limitation is tracked by PeopleSoft Incident T-ACESAR-BS362.</p>
Platform	All.
Workaround	None.
5	Limitation when inserting a second row for level 1, 2, or 3 scrolls.

Problem	<p>If you are trying to insert a level 1, 2, or 3 scroll and the following conditions exist:</p> <p>there is exactly one row for the level 1, 2, or 3 scroll</p> <p>there are required field names that end in a numeric value</p> <p>an error message with the following format appears:</p> <p>This is an invalid property {ADDRESS_1} (91,15)</p> <p>This example was created using the VNDR_ID component interface from the Financials application. Note that the actual property name is ADDRESS1. iWay Software is working with PeopleSoft to resolve this issue.</p>
Platform	All.
Workaround	<p>As a workaround, perform the following steps:</p> <p>In the PeopleSoft Application Designer, open the component interface you are working with.</p> <p>Select the property that ends in a numeric value.</p> <p>Right-click and select <i>Edit Name</i> from the context menu.</p> <p>Change the name of the property.</p> <p>You can select a name that does not end in a number (for example, ADDRESSA), or you can add an underscore (for example, ADDRESS_1).</p> <p>Save the component interface.</p> <p>Re-generate the Java APIs for the component interface. For more information, see the <i>BEA WebLogic Adapter for PeopleSoft 8 User's Guide</i>.</p> <p>Use the revised property name in your XML transaction.</p>
6	Limitation when creating a schema for multi-level component interfaces.

Problem	<p>In later releases of the 8.1x series, if you try to create a schema for a multi-level component interface, the following error occurs:</p> <p><i>Index: -1, Size: 0</i></p> <p>This is a result of a change in the back-end PeopleSoft interface in later versions of the 8.1 series.</p>
Platform	All.
Workaround	<p>As a workaround, perform the following steps:</p> <p>Delete the iwpsci81.jar file from the C:\Program Files\Common Files\iway\Adapters\5.2.104\lib directory.</p> <p>Generate and compile the Java APIs for the IWY_CI_ATTRIBUTES and IWY_CI_MESSAGES component interfaces and place them in the C:\Program Files\Common Files\iway\Adapters\5.2.104\lib directory.</p> <p>For more information, see the <i>BEA WebLogic Adapter for PeopleSoft 8 User's Guide</i>.</p>
7	PeopleTools date format.
Problem	<p>The YYYY-MM-DD date format does not work for a Component Interface key.</p> <p>PeopleSoft has acknowledged this limitation for most releases of PeopleTools and has addressed it in the newest releases. For more information, see PeopleSoft Resolution ID 200730918</p>
Platform	All.
Workaround	<p>Use the MM/DD/YYYY format. Alternatively, you can write a PeopleSoft method that takes a date format of YYYY-MM-DD, changes the date to a string, reformats it to DD/MM/YYYY, and passes it to the Component Interface's date.</p>

8	Generating Java APIs.
Problem	<p>It is possible to create Component Interfaces within PeopleSoft that are internally inconsistent. Inconsistencies in Component Interface templates delivered by PeopleSoft have been observed. Symptoms of this behavior include errors when generating the Java APIs in the PeopleSoft Application Designer.</p> <p>If you encounter errors while generating the Java APIs, the Component Interface is likely to malfunction and can possibly corrupt your database. The correct operation of Component Interfaces when errors appear during API generation cannot be guaranteed. In addition, it is strongly recommended that the source of the errors are fixed before continuing.</p>
Platform	All.
Workaround	Fix the Component Interface using PeopleTools.
9	Differences between Component Interface behavior and adapter behavior.
Problem	<p>Differences between Component Interfaces and standard application behavior relating to panel processing have been observed. Among the possible symptoms of these differences are messages such as, "First Operand of . is NULL". The BEA WebLogic Adapter for PeopleSoft 8 should replicate the functionality of a PeopleSoft Component Interface, but only when the Component Interface is run through the PeopleSoft application server in three-tier mode.</p> <p>If you notice differences between expected Component Interface behavior and adapter behavior, please verify that the difference is real by running the Component Interface with the PeopleTools Component Interface test tool in three-tier mode.</p>

Platform	All.
Workaround	Test the Component Interface using the PeopleTools Component Interface testing tool in three-tier mode only.
10	Missing Field Errors when using a Component Interface.
Problem	When using a Component Interface, it is difficult to determine which of the required fields are missing when you receive a PeopleSoft error message that states, "The highlighted field is required." PeopleSoft has acknowledged this limitation.
Platform	All.
Workaround	You can edit the message in the PeopleSoft message catalog, to pass a variable for the field name. For more information, see PeopleSoft Resolution 200731449.
11	Support for related display fields.
Problem	Related display fields are not supported by Component Interfaces. PeopleSoft has acknowledged this limitation.
Platform	All.
Workaround	For more information, see PeopleSoft Resolution 200731974, which offers several workarounds.

12	Differences between Component Interface behavior and adapter behavior relating to panel processing
Problem	<p>PeopleSoft has acknowledged problems in the Component Interface back-end processor which will cause the adapter to behave differently than the Component Interface test tool in three-tier mode for certain Component Interfaces.</p> <p>PeopleSoft Case 1965239 describes a problem with the CI_JOB_DATA_HIRE Component Interface in HR 8.1x. In this situation, the NAME field is not populated by PeopleCode correctly. The workaround is to manually populate the NAME field through the XML.</p> <p>PeopleSoft Resolution ID 200728981 describes a problem with the JOBCODE Component Interface which does not allow the REG_TEMP field to be changed to empty. As a workaround, customers must upgrade to a newer release of PeopleTools.</p>
Platform	All.
Workaround	The workaround is dependant on the Component Interface.
13	Multiple effective dated scrolls
Problem	A failure occurs when inserting multiple effective dated rows.
Platform	All
Workaround	If you want to insert multiple effective dated rows for the same primary keys, you must use two separate transactions. This limitation is tracked by PeopleSoft Incident T-ACESAR-BS362.

14	Method Not Found error for CARRIER Component Interface in PeopleTools 8.42
Problem	iWay has uncovered a problem with the PeopleSoft generated Java APIs which causes a run time error for the CARRIER Component Interface in PeopleTools 8.42. It is not yet known whether this error is unique to the CARRIER Component Interface or whether it will appear in other Component Interfaces. iWay has reported this problem to PeopleSoft under Case ID 20172089.
Platform	All.
Workaround	None.
15	Debug message
Problem	For certain releases of PeopleTools 8.4x, you may receive the following message in your debug window: <code>PSProperties not yet initialized!</code> This is only a PeopleSoft warning message and you may ignore it.
Platform	All.
Workaround	None.
16	LOCATION Component Interface
Problem	When you attempt to access the LOCATION component interface using the Human Resources application, release 8.80.000, a failure occurs during run time and the following message displays: <code>Component Interface Not Found</code> This is due to a problem in the way the PeopleSoft application has been delivered and is not related to the PeopleTools release.
Platform	All.

Workaround	<p>Perform the following steps:</p> <ol style="list-style-type: none"> 1. Open the component interface in the PeopleTools Application Designer. 2. Make a small change to the component interface. 3. Undo the change. 4. Save the component interface. <p>This procedure resets certain internal PeopleSoft data structures, which enables the BEA WebLogic Adapter for PeopleSoft 8 to find the component interface. This behavior has been observed in the LOCATION component interface running on the Human Resource applications release 8.8.000 on several different releases of PeopleTools; but it may occur in other component interfaces as well.</p>
17	HTTPS Protocol
Problem	The BEA WebLogic Adapter for PeopleSoft does not support the HTTPS protocol for events.
Platform	All.
18	PeopleSoft Messages
Problem	The BEA WebLogic Adapter for PeopleSoft uses messages only for events and not for services.
Platform	All.
19	Automatic Reconnect
Problem	The BEA WebLogic Adapter for PeopleSoft does not automatically reconnect when a connection to PeopleSoft becomes unavailable.
Platform	All.

Miscellaneous Issues

When using the BEA WebLogic Adapter for PeopleSoft 8, you might encounter some of the following issues that can make the adapter or an adapter component inoperable. The following table describes these issues and provides a workaround, where possible.

Please contact Customer Support for assistance in tracking any unresolved problems. For contact information, see the section *Customer Support* on page 1-23.

1	Application Explorer
Problem	Although PeopleSoft permits Component Interface names that begin with certain special characters (such as an underscore), the Application Explorer will not recognize such names.
Platform	All.
Workaround	Begin Component Interface names with the letters A-Z or the integers 0-9.

BEA WebLogic Adapter for Oracle E-Business Suite

The following topics provide information about the BEA WebLogic Adapter for Oracle E-Business Suite.

Software Requirements

For a list of software requirements that apply to the BEA WebLogic Adapter for Oracle E-Business Suite, see the *BEA WebLogic ERP Adapter Installation and Configuration* documentation.

Oracle Releases and Platforms Supported

The following table indicates which combinations of adapter platforms, Oracle platforms, and Oracle Releases are supported.

Adapter Platform	Oracle Platform	Oracle Release
UNIX (HP-UX, Solaris)	Windows, AIX, HP-UX, Linux	10.7 - 11.510
	Solaris	10.7 - 11.510
Windows	Windows	10.7 - 11.510
		10.7 - 11.510
	Solaris	10.7 - 11.510
	AIX	10.7 - 11.510

For more information on the interface tables that are supported, see the *BEA WebLogic Adapter for Oracle E-Business Suite User's Guide*.

Known Limitations

This section describes limitations in the current BEA WebLogic Adapter for Oracle E-Business Suite and includes possible workarounds, where applicable.

Please contact Customer Support for assistance in tracking any unresolved problems. For contact information, see the section *Customer Support* on page 1-23.

1		Complex Data Types
Problem	If you attempt to work with a stored procedure that has complex data types, you may get an error similar to the following: <code>java.lang.UnsupportedOperationException: Unsupported datatype: PL/SQLRECORD</code>	
Platform	All.	
Workaround	The BEA WebLogic Adapter for Oracle E-Business Suite supports all stored procedures that do not have complex data type fields. Stored procedures that require complex data types (such as STRUCT or ARRAY), or Oracle-specific complex data types (such as GROUP_REC_TYPE or PARTY_SITE_REC_TYPE) are not supported through the adapter.	
2		NVARCHAR Data Type
Problem	The BEA WebLogic Adapter for Oracle E-Business Suite does not support the NVARCHAR data type.	
Platform	All.	
Workaround	None.	
3		Executing the concurrent.ora Script
Problem	When the BEA WebLogic Adapter for Oracle E-Business Suite is installed on Oracle 9i, the concurrent.ora script cannot be executed using the command prompt.	
Platform	All.	

Workaround	Use the SQL*Plus GUI to execute the concurrent.ora script.
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JCA Resource Connector and Test Tool

The following topics provide information about the JCA Resource Connector and Test Tool.

Software Requirements

For a list of software requirements that apply to the JCA Resource Connector and Test Tool, see the *BEA WebLogic ERP Adapter Installation and Configuration* documentation.

Known Limitations

This section describes limitations in the current JCA Resource Connector and Test Tool and includes possible workarounds, where applicable.

Please contact Customer Support for assistance in tracking any unresolved problems. For contact information, see the section *Customer Support* on page 1-23.

1	Request and Response Schema Hyperlinks
Issue	When creating schemas using a JCA configuration in Application Explorer, the Request and Reponse schemas do not display when clicking on the corresponding hyperlinks.
Platform	All.
Comments	This is a design issue with the Application Explorer API. Currently, the API requires a URL that points to the schemas. The iBSE provider returns an HTTP URL, but JCA can only return a FILE URL.
2	Exceptions Related to Shortage of Connections
Issue	The JCA Resource Connector has an initial capacity value of 0 by default, and cannot be changed. The maximum capacity value is 10 by default and can be changed to a higher value.
Platform	All.
3	Channel Error During Runtime

Problem	<p>When you are using Servlet Application Explorer with a JCA configuration and attempt to use a channel that has no port assigned to it, the following error message displays in the Application Explorer log file:</p> <pre data-bbox="536 390 1141 498">[error] [IWAF JCA] [container] [adapter.channel_adapterchannel] No subscribers for this channel. Event thrown away.</pre> <p>where:</p> <p><i>adapter</i></p> <p>Is the name of the EIS adapter you are using for event handling.</p>
Platform	All.
Workaround	Assign a port to the channel.

Customer Support

If you have any questions about BEA WebLogic ERP Adapters, or if you have problems installing and running the adapters, contact BEA Customer Support through BEA WebSupport at <http://support.bea.com>.

When contacting Customer Support, be prepared to provide the following information:

- Your name, e-mail address, phone number, and fax number
- Your company name and company address
- Your machine type and authorization codes
- The name and version of the product you are using
- A description of the problem and the content of pertinent error messages

