

The Oracle logo, consisting of the word "ORACLE" in a bold, red, sans-serif font, is centered within a thin black rectangular border.

# **Agile Product Lifecycle Management**

Database Installation Guide

v9.3

Part No. E12930-01

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# Preface

The Agile PLM documentation set includes Adobe® Acrobat PDF files. The [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technology/documentation/agile.html) <http://www.oracle.com/technology/documentation/agile.html> contains the latest versions of the Agile PLM PDF files. You can view or download these manuals from the Web site, or you can ask your Agile administrator if there is an Agile PLM Documentation folder available on your network from which you can access the Agile PLM documentation (PDF) files.

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**Note** To read the PDF files, you must use the free Adobe Acrobat Reader version 7.0 or later. This program can be downloaded from the [Adobe Web site](http://www.adobe.com) <http://www.adobe.com>.

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The [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technology/documentation/agile.html) <http://www.oracle.com/technology/documentation/agile.html> can be accessed through Help > Manuals in both Agile Web Client and Agile Java Client. If you need additional assistance or information, please contact [support](http://www.oracle.com/agile/support.html) <http://www.oracle.com/agile/support.html> (<http://www.oracle.com/agile/support.html>) for assistance.

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**Note** Before calling Oracle Support about a problem with an Agile PLM manual, please have the full part number, which is located on the title page.

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## TTY Access to Oracle Support Services

Oracle provides dedicated Text Telephone (TTY) access to Oracle Support Services within the United States of America 24 hours a day, 7 days a week. For TTY support, call 800.446.2398. Outside the United States, call +1.407.458.2479.

## Readme

Any last-minute information about Agile PLM can be found in the Readme file on the [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technology/documentation/agile.html) <http://www.oracle.com/technology/documentation/agile.html>

## Agile Training Aids

Go to the [Oracle University Web page](http://www.oracle.com/education/chooser/selectcountry_new.html) [http://www.oracle.com/education/chooser/selectcountry\\_new.html](http://www.oracle.com/education/chooser/selectcountry_new.html) for more information on Agile Training offerings.

## Accessibility of Code Examples in Documentation

Screen readers may not always correctly read the code examples in this document. The conventions for writing code require that closing braces should appear on an otherwise empty line; however, some screen readers may not always read a line of text that consists solely of a bracket or brace.

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This documentation may contain links to Web sites of other companies or organizations that Oracle does not own or control. Oracle neither evaluates nor makes any representations regarding the accessibility of these Web sites.



## Overview of Agile Database Installation

**This chapter includes the following:**

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▪ Task Overview .....	1
▪ Obtaining Software from Oracle E-delivery .....	1
▪ Obtaining Software from Oracle MetaLink.....	2
▪ Downloading the Agile PLM Software .....	2

This chapter outlines the requisite tasks for successful installation of the Agile PLM Database and provides information on accessing the necessary software.

### Task Overview

The sequence of actions required for the installation process is as follows:

1. Prepare the installation environment. See [Agile System Requirements](#) on page 3.
2. Download the appropriate Oracle Database Server version. For download instructions, see [Obtaining Software from Oracle MetaLink](#) on page 2 (for a Patchset/Minipack), or [Obtaining Software from Oracle E-delivery](#) on page 1 (for a major release).
3. Install Oracle Database Server.
4. Install Oracle Database Server Companion (for 10g) or Examples (for 11g) products.
5. Download the Agile PLM Database Installer, which is part of the Agile PLM software distribution. See [Downloading the Agile PLM Software](#) on page 2.
6. Run the Agile PLM Database Installer. See [Installing the Agile Database on Windows](#) on page 17 or [Installing the Agile Database on UNIX](#) on page 21.

### Obtaining Software from Oracle E-delivery

Major Oracle product releases are distributed as Media Packs on [Oracle E-Delivery](#) (<http://edelivery.oracle.com>). A Media Pack is an electronic version of the software. Refer to the Media Pack description or the list of products that you purchased on your Oracle Ordering Document. Then, view the Quick Install Guide License List to help you decide which Product Pack you need to select in order to search for the appropriate Media Pack(s) to download. Prior to downloading, verify that the product you are looking for is in the License and Options section of the E-Pack README. Oracle recommends that you print the README for reference.

There will be an itemized part list within each of the packs and you will need to download all items in order to have the complete download for the desired Oracle Agile release.

All Oracle E-Delivery files have been archived using Info-ZIP's highly portable Zip utility. After

downloading one or more of the archives, you will need the UnZip utility or the WinZip utility to extract the files. You must unzip the archive on the platform for which it was intended. Verify that the file size of your downloaded file matches the file size displayed on E-Delivery. Unzip each Zip file to its own temporary directory.

## Obtaining Software from Oracle MetaLink

Oracle minor release products are distributed as a Patchset/Minipack. A Patchset/Minipack is an electronic version of the software. To download the Product Patchset/Minipack, go to the Oracle MetaLink Web site ([https:// mlrepau.us.oracle.com/](https://mlrepau.us.oracle.com/)) and search for the product. Refer to the Patchset/Minipack description and view the Readme. After you review the Readme, download the Product Patchset/Minipack.

There will be one zip file which contains all Product binaries, documentation, and database files. Follow the installation instructions from the Install Guide to install the product.

All Oracle MetaLink Web site files have been archived using Info-ZIP's highly portable Zip utility. After downloading one or more of the archives, you will need the UnZip utility or a WinZip utility to extract the files. You must unzip the archive on the platform for which it was intended. Verify that the file size of your downloaded file matches the file size displayed on MetaLink. Unzip each Zip file to its own temporary directory.

## Downloading the Agile PLM Software

To download the Agile PLM Software from [Oracle E-Delivery](http://edelivery.oracle.com) (<http://edelivery.oracle.com>):

1. On the Oracle E-Delivery Welcome page, choose your language and click Continue.
2. Enter required information on the Export Validation screen and click Continue.
3. On the Search screen, select Oracle Agile Applications in the Select a Product Pack drop-down list box. Select a platform value. Click Go.
4. Links to applicable Agile release downloads display. Select the appropriate link. Click Continue.
5. The Download screen displays downloadable release parts, including customer guides. Click Download for the appropriate media pack.
6. Extract the contents of the media pack and navigate to the DB\_Installer folder. DB installers for all platforms are made available within the DB\_Installer folder, regardless of the operating system on which you have chosen to install Agile PLM.

# Agile System Requirements

**This chapter includes the following:**

- Operating System Requirements..... 3
- Hardware Requirements..... 4
- Database Hardware Configuration ..... 6
- RAID Configuration..... 7
- Disk I/O Configurations..... 8

Agile PLM 9.3 may be deployed in different configurations. The amount of time required to complete an installation depends on the complexity of your Agile PLM deployment.

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**Note** For installations using a certified localized language, all server components must be installed on computers running the same localized OS. Clients can be running on the same localized OS or English OS. For detailed information about using Agile with international operating systems, refer to the Agile [support](http://www.oracle.com/agile/support.html) <http://www.oracle.com/agile/support.html> web site (<http://www.oracle.com/agile/support.html>).

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Agile can be distributed over a wide-area network with multiple servers or can be limited to one or two server computers with several client computers. In the latter case, Agile can usually be installed within a half day. However, network-based systems are inherently complex, and some installations require additional time.

Agile recommends installing the Oracle Database Server on a separate computer from the other Agile components.

It is acceptable to install multiple server components on the same computer if sufficient hardware resources are available. However, the minimum hardware requirements must be increased based on the number of server components installed on a single computer.

## Operating System Requirements

You should install only supported versions of Agile components that are within the same release. You should not attempt to install Agile components on unsupported operating systems. Contact your Agile Solutions Consultant or Agile Technical Support for special requirements.

Operating System	Version
Microsoft Windows	Server 2003 Enterprise R2 (32 and 64-bit), Windows Server 2008 Enterprise SP1 (32 & 64 bit)
Solaris	Versions 9 (SPARC) and 10 (SPARC and x86-64)
Linux	Oracle Linux 4 and 5.1.x (Certified) Red Hat Enterprise Linux 4 and 5 (Supported)

Operating System	Version
AIX	Version 5.3
VM	Oracle VM 2.x

## Hardware Requirements

Before you can install Agile server components, you must have at least 1 GB of disk space available on the drive where the OS is installed, in addition to the minimum disk space requirements specified in the *Capacity Planning Guide*.

**Important** Agile computers and databases should be dedicated to Agile and should not have other software installed, unless otherwise specified. Do not attempt to include other database schemas or use the Agile host server as the primary domain controller (PDC) or dynamic host configuration protocol (DHCP) server.

**Note** Disk compression must be disabled on the computers where Agile components are installed.

When choosing a hardware configuration, consider the number of total users, the number of concurrent users, the size of your database, the number of ECOs processed per day, and overall activity level. If you have questions about your system, Agile Technical Support or your Agile Solutions Consultant can give guidance on whether you should choose a small, medium, large, or extra-large configuration.

It is recommended that the computer on which you are installing Agile components and the Oracle database have at least two physical drives or two partitions. This allows you to place the operating system on one drive and use the other drive for Agile or Oracle components.

The tables below provide summary information for minimum hardware requirements based on database size.

### Small database system ( less than 1 GB )

Hardware	Windows, Linux and Solaris (x86)	Solaris (SPARC)	AIX
CPU	Two 1.8 GHz Intel Xeon or equivalent	Two 1.1 GHz UltraSPARC-III	Two 1.1 GHz POWER4
RAM (GB)	1	1	1
Number and size of disks (partitions)	Four 18 GB	Four 18 GB	Four 18 GB

**Medium database system (1 GB to 5 GB)**

Hardware	Windows, Linux and Solaris (x86)	Solaris (SPARC)	AIX
CPU	Two 1.8 GHz Intel Xeon or equivalent	Two 1.1 GHz UltraSPARC-III	Two 1.1 GHz POWER4
RAM (GB)	2	2	2
Number and size of disks (partitions)	Four 18 GB	Four 18 GB	Four 18 GB

**Large database system (2 GB to 16 GB)**

Hardware	Windows, Linux and Solaris (x86)	Solaris (SPARC)	AIX
CPU	Four 1.8 GHz Intel Xeon or equivalent	Four 1.1 GHz UltraSPARC-III	Four 1.1 GHz POWER4
RAM (GB)	4	4	4
Number and size of disks (partitions)	Nine 18 GB	Nine 18 GB	Nine 18 GB

**Extra-large database system (5 GB to 38 GB)**

Hardware	Windows, Linux and Solaris (x86)	Solaris (SPARC)	AIX
CPU	Eight 1.8 GHz Intel Xeon or equivalent	Eight 1.1 GHz UltraSPARC-III	Eight 1.1 GHz POWER4
RAM (GB)	8	8	8
Number and size of disks (partitions)	Twelve 18 GB	Twelve 18 GB	Twelve 18 GB

Agile PLM is certified with Oracle Database Server 11g R1 and 10g R2. An email system based on SMTP or SMTP gateway is also required. Recommended database hardware depends on your Agile system configuration.

If you have only single processor computers and anticipate high network traffic, then the database and Agile Application Server should be installed on two different computers to avoid competition for resources on a single computer, which would outweigh any advantage gained from reduced network traffic.

Oracle recommends separate disks for the operating system and database.

## Database Hardware Configuration

Agile uses four database configurations (A through D), as shown in the following table. In addition, The previous tables provide the minimum hardware configuration based on the database sizing model. Each database configuration provides necessary hardware resources to support the Agile database sizing model.

Taking into account the hardware requirements specified in the following table, each configuration is intended for a specific database sizing model. The minimum hardware requirements should be followed to satisfy the Agile database installation. To increase the scalability and concurrency for any configuration, provide additional CPUs, RAM, and disk space.

- Configuration A provides the initial hardware resources for implementing the small database sizing model.
- Configuration B provides the minimum hardware resources for implementing the medium (regular) database sizing model.
- Configuration C provides the minimum hardware resources for implementing the large database sizing model.
- Configuration D provides the minimum hardware resources for implementing the extra-large database sizing model.

Agile PLM Database Sizing Matrix

Agile DB Configuration	OS Platform	Logged In Peak-time Active Users	Database Server Hardware											
			CPU	RAM	DISKS	CPU	RAM	DISKS	CPU	RAM	DISKS	CPU	RAM	DISKS
D	Solaris/ Windows/ Linux/AIX	1000	8	8 GB	9	12	12GB	9	16	16 GB	12	24	24 GB	15
C	Solaris/ Windows/ Linux/AIX	500	4	4 GB	4	8	8 GB	9	8	8 GB	11	12	12 GB	12
B	Solaris/ Windows/ Linux/AIX	250	4	2 GB	4	8	4 GB	4	4	4 GB	9	Extra Large		
A	Solaris/ Windows/ Linux/AIX	100	2	1 GB	4	2	2 GB	4	Large					

Agile DB Configuration	OS Platform	Logged In Peak-time Active Users	Database Server Hardware														
			CPU	RAM	DISKS	CPU	RAM	DISKS	CPU	RAM	DISKS	CPU	RAM	DISKS			
Demo	Windows/Linux/AIX	1	1	.5GB	1	Medium											
Database Sizing Model			Small														

Depending on the database sizing and configuration model you follow, the database could potentially support the following:

- Small database model
  - Configuration A supports up to 100 concurrent users
  - Configuration B supports up to 250 concurrent users
  - Configuration C supports up to 500 concurrent users
  - Configuration D supports up to 1,000 concurrent users
- Medium (regular) database model
  - Configuration A supports up to 100 concurrent users
  - Configuration B supports up to 250 concurrent users
  - Configuration C supports up to 500 concurrent users
  - Configuration D supports up to 1,000 concurrent users
- Large database model
  - Configuration B supports up to 250 concurrent users
  - Configuration C supports up to 500 concurrent users
  - Configuration D supports up to 1,000 concurrent users
- Extra-large database model
  - Configuration C supports up to 500 concurrent users
  - Configuration D supports up to 1,000 concurrent users

## RAID Configuration

RAID 1 mirroring is recommended because of its increased tolerance for hardware fault and minimal impact on write speed. RAID 0 is recommended for its potential to improve disk read/write performance.

Although the following section refers to one-disk, four-disk, nine-disk, and twelve-disk configurations, a RAID 1 configuration may double the number of disks required. It should also be noted that a combination of RAID 0 and RAID 1 (for example, RAID 10) is often the best configuration. In fact, such a hardware configuration normally requires an external disk storage enclosure.

RAID 5 is not recommended as a storage configuration for the Database Server transaction logs. Instead, choose a storage configuration with mirroring and striping that does not adversely affect write speed.

## Disk I/O Configurations

While the proper sizing of extents minimizes dynamic extensions in the same segments, disk I/O contention within the same logical tablespace or physical data file can also be harmful.

You can improve disk I/O performance for multiple disk configurations by spreading the I/O burden across multiple disk devices. The following sections describe the use of multiple disks for the Oracle database server. It is always advisable to use more disks.

There are eight tablespaces in the Agile PLM database configuration: AGILE\_DATA1, AGILE\_DATA2, AGILE\_DATA3, and AGILE\_DATA4 for storage of Agile tables, and AGILE\_INDX1, AGILE\_INDX2, AGILE\_INDX3, and AGILE\_INDX4 for storage of Agile indexes.

Disks (no RAID)	Disks (RAID 1)	Drive/ Mount Point	Oracle_Home	Tablespaces	Redo Logfiles	Control files
Disk 0	Disk 0/1	D or /u01	Oracle_Home	SYSTEM TOOLS UNDO TEMP USERS INDX AGILE_DATA1 AGILE_DATA2 AGILE_DATA3 AGILE_DATA4 AGILE_INDX1	LOG1 LOG2 LOG3 LOG4	Control file01  Control file02  Control file03

Disks (no RAID)	Disks (RAID 1)	Drive/ Mount Point	Oracle_Home	Tablespaces	Redo Logfiles	Control files
				AGILE_INDX2 AGILE_INDX3 AGILE_INDX4		

## One-Disk

A one-disk configuration is best for a demonstration, preproduction, and testing environment. This configuration can produce the highest disk I/O contention. In addition, as both usage and database size increase, performance significantly declines. The one-disk configuration is intended for demo database applications only, and the configuration can be implemented as shown.

There is no beneficial gain from OFA for the one-disk configuration from the perspective of disk I/O contention.

## Four-Disk Configuration

A four-disk configuration is best for an enterprise-level implementation of Agile. A four-disk configuration spreads the various data files, control files, and redo log files across multiple disk devices.

First of all, the three control files can be mirrored onto three different disks for best recovery protection.

Second, all potential I/O demand-intensive data files can be distributed onto their own separate disk. Redo log files are partially isolated from the rest of the data files, as the log files can cause significant I/O contention during transactions if they are sharing disks with other data files. The UNDO data file is separated from the schema data files and log files as well, so I/O contention during import and upgrade can be minimized.

Third, the Agile schema tablespaces can be isolated from the rest of the SYSTEM, TEMP, TOOLS, and UNDO data files.

Disks (no RAID)	Disks (RAID 1)	Drive/ Mount Point	Oracle_Home	Tablespaces	Redo Logfiles	Control files
Disk 0	Disk 0/1	D or /u01	Oracle_Home	SYSTEM/TOOL/UNDO		Control file01
Disk 1	Disk 2/3	E or /u02		TEMP/USERS/INDX	Archive log file	Control file02
Disk 2	Disk 4/5	F or /u03		AGILE_INDX1 AGILE_INDX2 AGILE_INDX3 AGILE_INDX4	LOG1/2/3/4	Control file03
Disk 3	Disk 6/7	G or /u04		AGILE_DATA1 AGILE_DATA2 AGILE_DATA3 AGILE_DATA4		

The four-disk configuration shown is recommended. For production database sites, the four-disk configuration represents the minimum requirements for an OFA implementation and provides the minimum hardware configuration for performance tuning.

## Nine-Disk Configuration

In addition to the advantages associated with a four-disk configuration, a nine-disk configuration supports an enterprise-level implementation of Agile by further spreading various data files and redo log files across multiple disk devices.

Application schema can obtain additional performance gains in terms of I/O load spread by further separating the AGILE\_DATA1, AGILE\_DATA2, AGILE\_DATA3, AGILE\_DATA4 and AGILE\_INDX1, AGILE\_INDX2, AGILE\_INDX3, AGILE\_INDX4 data files because of potential I/O contention between the AGILE\_DATA data files and AGILE\_INDX data files. For supporting a full text search content index, a complete separation of potential large data files in its own disk spindle should help I/O contention as physical disk I/O is inevitable, due to the increasing amount of data, as shown in the following table.

Disks (no RAID)	Disks (RAID 1)	Drive/ Mount Point	Oracle Home	Tablespaces	Redo Logfiles	Control files
Disk 0	Disk 0/1	C or /u01	Oracle_Home	SYSTEM/TOOL/UNDO		
Disk 1	Disk 2/3	D or /u02		TEMP/USERS/INDX		Control file01

Disks (no RAID)	Disks (RAID 1)	Drive/ Mount Point	Oracle Home	Tablespaces	Redo Logfiles	Control files
Disk 2	Disk 4/5	E or /u03			LOG 1/2/3/4	Control file02
Disk 3	Disk 6/7	F or /u04			Archive log file	Control file03
Disk 4	Disk 8/9	G or /u05		AGILE_DATA1 AGILE_INDX2		
Disk 5	Disk 10/11	H or /u06		AGILE_DATA2 AGILE_INDX3		
Disk 6	Disk 12/13	I or /u07		AGILE_DATA3 AGILE_INDX1		
Disk 7	Disk 14/15	J or /u08		AGILE_DATA4		
Disk 8	Disk 16/17	K or /u09		AGILE_INDX4		

## Twelve-Disk Configuration

Further separating the AGILE\_DATA and AGILE\_INDX tablespaces, twelve-disk configurations can be implemented as shown. This results in completely independent spindles for AGILE\_DATA1, AGILE\_DATA2, AGILE\_DATA3, AGILE\_DATA4 and AGILE\_INDX1, AGILE\_INDX2, AGILE\_INDX3, AGILE\_INDX4.

Disks (no RAID)	Disks (RAID 1)	Drives/ Mount Points	Oracle Home	Tablespaces	Redo Logfiles	Control files
Disk 0	Disk 0/1	C or /u01	Oracle_Home			
Disk 1	Disk 2/3	D or /u02		SYSTEM/TOOL/ UNDO/TEMP/ IN DX		Control file01
Disk 2	Disk 4/5	E or /u03			LOG 1/2/3/4	Control file02
Disk 3	Disk 6/7	F or /u04		USERS	Archive logfile	Control file03
Disk 4	Disk 8/9	G or /u05		AGILE_DATA1		
Disk 5	Disk 10/11	H or /u06		AGILE_DATA2		
Disk 6	Disk 12/13	I or /u07		AGILE_DATA3		

<b>Disks (no RAID)</b>	<b>Disks (RAID 1)</b>	<b>Drives/ Mount Points</b>	<b>Oracle Home</b>	<b>Tablespaces</b>	<b>Redo Logfiles</b>	<b>Control files</b>
Disk 7	Disk 14/15	J or /u08		AGILE_DATA4		
Disk 8	Disk 16/17	K or /u09		AGILE_INDX1		
Disk 9	Disk 18/19	L or /u10		AGILE_INDX2		
Disk 10	Disk 20/21	M or /u11		AGILE_INDX3		
Disk 11	Disk 22/23	N or /u12		AGILE_INDX4		

# Installing Oracle Database Server

### This chapter includes the following:

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- Related Documentation ..... 13
- Before Installing Oracle Database Server on Windows..... 13

Before you install the Agile database, you must install the Oracle Database Server. You can download the Oracle Database Server Installer for major releases from [Oracle E-Delivery](http://edelivery.oracle.com) (<http://edelivery.oracle.com>), and for a Patchset/Minipack, you can download from [Oracle MetaLink](https://mlrepau.us.oracle.com) (<https://mlrepau.us.oracle.com>). Download instructions for each Oracle version/operating system are provided on the download page.

For detailed instructions on how to install a particular Oracle Database Server version, refer to the appropriate Installation Guides listed in the [Oracle Documentation](http://www.oracle.com/technology/documentation/index.html) (<http://www.oracle.com/technology/documentation/index.html>) web page.

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**Note** After you install Oracle Database Server, you must install the Companion products (for 10g) or Example products (for 11g) into your ORACLE\_HOME, available at the download location. These products include some files required to create the Agile schema successfully.

**Note** Make sure you select the database binaries that are compatible with the hardware you are using.

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## Related Documentation

Before you begin, it is important to be familiar with all the information about installing the Oracle database on UNIX systems, and with the Optimal Flexible Architecture (OFA) reference material for administrators. You can review the information pertaining to your Oracle database server version at [Oracle Documentation](http://www.oracle.com/technology/documentation/index.html) (<http://www.oracle.com/technology/documentation/index.html>).

Agile has made every attempt to be OFA-compliant. Any deviations from OFA guidelines are noted.

## Before Installing Oracle Database Server on Windows

Before installing Oracle, you must:

- Verify that Windows has been configured correctly.
- Check to see that the Microsoft NTFS file system is used instead of FAT or FAT32, and convert the file system if necessary. See [Checking the Windows File System](#) on page 14 for directions.

- Determine the name of the Windows computer where Oracle is to be installed.

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**Note** It is recommended that the computer on which you are installing the Oracle database have at least two physical drives or two partitions. This allows you to place the operating system on the C drive and use the D drive for Oracle components. The examples in this chapter use a C and D drive.

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- Be sure that you have Administrator privileges within Windows on the computers where you are installing Oracle and Agile PLM.
- Disable disk compression, if you are using it.
- Disable virus protection, if you are using it. Components used in the installer can be falsely identified as being infected and lock up the installation. You can turn the virus protection on after the installation is complete.

The following sections provide more information about these procedures.

## Network Check

Before proceeding, it is important to confirm two settings to prevent difficulties from occurring.

### Confirming Computer Name and Hostname

The computer where Oracle is installed must use the same value as both its computer name and its DNS hostname. The following procedures can be used to identify the current values.

#### To determine the computer name for Windows:

1. Right-click the My Computer icon on the desktop, and choose Properties in the shortcut menu.
2. In the System Properties dialog box, click the Computer Name tab.
3. Note the name listed in the Full Computer Name field.

---

**Note** Windows uses the same name for the computer name and DNS hostname.

---

### Confirming the Server Date

It is important to adjust the date and time of the computer. The date and time need to be correct when you work with your production data.

To confirm the date and time, click the Date/Time icon in the Windows Control Panel. Be sure to verify the Time Zone setting, too.

<p><b>Caution</b> If you change the date or time after Agile PLM has been installed and started, you need to stop and restart the server immediately after the change.</p>
--

---

## Checking the Windows File System

Agile recommends that servers use NTFS (NT File System) rather than FAT or FAT32 (File Allocation Table), as NTFS is more robust.

### To determine the file system type:

1. Check the file system used on the computer. Choose Start > Administrative Tools > Computer Management. Under Computer Management in the left pane, expand Storage and select Disk Management.

The Disk Administration windows opens.

There must be at least two partitions or hard drives. If your computer uses NTFS, proceed with the Oracle installation. If your computer uses a FAT or FAT32 file system, Agile recommends converting it to NTFS before proceeding.

<b>Important</b> Converting the file system deletes all current files on the drive. Backup all necessary files before converting the file system to NTFS.
---

2. Right-click on the drive you want to reformat and choose Format in the shortcut menu.
3. In the File System field, change the file system type to NTFS.
4. Click Start.

The process takes several minutes. On completion, restart the system. You can proceed with the Oracle installation.

## For Servers Configured with DHCP

If your server is configured with DHCP (Dynamic Host Configuration Protocol), there is a known issue with the Oracle Database Server installation. The installation fails and a warning message displays.

There are two possible solutions:

- Copy the Oracle Database Server installation software to your local disk and perform an off-network installation.
- Install the Microsoft Loopback adapter on the DHCP server, then add one entry to the hosts file.

### To install the Microsoft Loopback adapter:

1. Click Start > Control Panel > Add Hardware.  
The Add Hardware wizard appears.
2. Click Next.

---

**Note** If you are using Windows 2008, skip the next two steps.

---

3. Choose Yes, I have already connected the hardware, and then click Next.
4. Choose Add a new hardware device, and then click Next.

5. Choose Install the hardware that I manually select from a list (Advanced), and then click Next.
6. In the Common Hardware Types list, select Network adapters, then click Next.
7. In the Manufacturers list, select Microsoft.
8. In the Network Adapter list, select Microsoft Loopback Adapter, and then click Next.
9. Click Next to install the adapter.
10. Click Finish.

**To configure the hosts file:**

1. Open the hosts file, located at C:\Windows\System32\drivers\etc.
2. Add the following entry to the hosts file: 10.10.10.10 hostname.domain hostname  
For example, if the full machine name of your database server is db1.agile.agilesoft.com, the entry in the hosts file would be:  
`10.10.10.10 db1.agile.agilesoft.com db1`
3. Save the file.

**To configure the loopback IP address on the network:**

1. On the database server, right-click the My Network Places icon.
2. Choose Properties to display the Network and Dial-up Connections window.
3. Locate a connection with the device name of Microsoft Loopback Adapter. This connection is usually Local Area Connection 2.
4. Right-click this connection icon.
5. Choose Properties to display the Local Area Connection 2 Properties dialog box.
6. On the General tab, select Internet Protocol (TCP/IP), then click Properties to display the Internet Protocol (TCP/IP) properties dialog box.
7. On the General tab, choose Use the following IP Address.
8. Enter the following values:  
IP address: 10.10.10.10  
Subnet mask: 255.255.255.0
9. Click OK.
10. Click Close.

On completion, restart the system. You can proceed with the Oracle installation.

# Installing the Agile Database on Windows

**This chapter includes the following:**

---

- Installation Notes ..... 17
- Using the Agile Database Configuration Utility ..... 17
- Adding and Configuring the Listener ..... 19
- Configuring Oracle Enterprise Manager (Optional) ..... 20

**To install the Agile database on Windows:**

1. Within the installation folder, double-click the agile9300db\_oracle10g11g.exe file to start the installation on Windows. The Agile Database Configuration Utility appears.
2. Follow the instructions in [Using the Agile Database Configuration Utility](#) on page 17 to configure the database.

---

**Note** Unless specified otherwise, all references to Windows specifically require Windows 2003 with Service Pack 2. Service Packs are available on Microsoft's Web site, [www.microsoft.com](http://www.microsoft.com)

---

## Installation Notes

For best results, as you install:

- Follow directions in the order in which they are given. Do not attempt to install any components out of sequence.
- Oracle passwords are not case-sensitive. Agile passwords are case-sensitive. All other text entries, such as schema names and folder names, are not case-sensitive. To avoid confusion, all passwords and text entries in this guide appear in lowercase and should be typed as shown.
- When prompted for a hostname, type the fully qualified name for the host, not the short name. For example, if a host is named dbo, type dbo.agile.com, not dbo.

## Using the Agile Database Configuration Utility

The Agile Database Configuration Utility creates and configures the database used by Agile. This utility appears when you double-click the database installer executable file.

---

**Note** The installer creates and configures an Agile database using the default values.

---

Drop-down lists that allow disk selection show the available disk space. If the space is a negative value, you must select another drive.

**Important** If you change a default value, you must click in the field to ensure that the change is activated.

**To configure the database:**

3. In the Destination Location dialog box of the Database Configuration Utility, accept the default location, Agile9Tmp, or click Browse to specify a destination of your choice. This is the location where template files are placed during the database installation. Throughout this document, this location is referred to as Agile9Tmp. Click Next.
4. In the Database Size Estimate dialog box, choose a database sizing model. New Agile customers without an existing database to migrate should accept the default (Small). Click Next.

---

**Note** Refer to the *Capacity Planning Guide* for database sizing information.

---

5. In the Oracle Home dialog box, choose the appropriate ORACLE\_HOME. This is the location where the Oracle software was installed. If you have multiple Oracle Homes, make sure the correct Oracle Home is selected in the list before continuing with the Database Configuration Utility. Click Next.
6. In the Oracle SID dialog box, accept the default agile9 SID. If you want to change the SID, you must use an ID that is 4 to 8 characters in length to uniquely identify the Oracle SID. If you want to use an existing SID, you must remove it before you can re-use it. Click Next.

---

**Note** If you only want to generate database scripts (for example, to upgrade an existing Agile schema), select the Generate database scripts only option. In this case, you should use an existing SID. Follow onscreen directions to generate scripts.

---

7. In the Database Security and Agile User Information dialog box, accept the following default values or change passwords as required:
  - Internal/Sys Password is oracle
  - SYSTEM Password is manager
  - CTXSYS Password is ctxsys
  - Agile Schema Name is agile
  - Agile Schema Password is tartan

Click Next.

---

**Note** Use the tables in the section Disk I/O Configurations for guidance while performing steps 6 through 9.

---

8. In the Tablespaces dialog box, accept the default, unless you have additional hard drives with sufficient space available that allow you to distribute the files across multiple hard drives. If you change the selection to a different drive location, click the letter of the drive to make sure it is selected. Click Next.
9. In the Redo Log Files and Control Files dialog boxes, accept the default, unless you have additional hard drives with sufficient space available that allow you to distribute the files across multiple hard drives. Click Next.
10. If you accept the default location for the files on one drive, a message appears notifying you

about distributing the files across multiple drives (mirroring protection). If this is not an option, click Next. Otherwise, click Back and reassign files to different hard drives.

11. In the Archive Log File dialog box, accept the default, unless you have additional hard drives with sufficient space available that allow you to store the file on a different hard drive. Click Next.
12. In the Oracle Language Support dialog box, accept the default character set UTF8. Click Next.

**Note** For additional information about language support, refer to the *Oracle Globalization Support Guide*.

A Command Prompt window displays briefly.

13. You are prompted to install the Agile database. Click Next.  
The script runs in a Command Prompt window for a while.
14. When instance creation is complete, a confirmatory message appears. Click OK to complete the process and exit.

**Important** Oracle recommends that you change all Oracle database user passwords after you have created the Agile database. It is recommended to change these passwords periodically for security purposes.


Agile supports Full Text Search (FTS). FTS is a feature enabled through Oracle Text. Because of this feature, there is a fixed account, CTXSYS, referenced by some objects in the Agile schema. For security purposes, you can change the CTXSYS account password from its default, CTXSYS, to one of your own choice after Agile database creation and configuration.

## Adding and Configuring the Listener

If this is the first time Oracle has been installed on the current computer, you need to add and configure a new database listener.

**Note** If you are creating a new Agile database on the same machine, you only need to add the new database to the existing listener.

### To add and configure a new Listener on Oracle 10g R2 or 11g R1:

1. Start the Oracle Net Manager by choosing Start > All Programs > oracle\_home > Configuration and Migration Tools > Net Manager.
2. In the Oracle Net Manager window, double-click the Local folder and select the Listeners folder.
3. Click Create  in the toolbar to add a listener.  
The Choose Listener Name dialog box appears.
4. Click OK.
5. In the Listening Locations drop-down list, select Database Services.
  - a. Click Add Database.  
In the dialog box that appears, make the following changes:

- Global Database Name: agile9
- Oracle Home Directory: oracle\_home
- SID: agile9

---

**Note** If you used a different global database name or different home directory during the database installation, change the information as appropriate.

---

6. Choose File > Save Network Configuration to save your changes.

Open a Command Prompt window and type `lsnrctl reload` to restart the database listener.

## Configuring Oracle Enterprise Manager (Optional)

You can use Database Control to perform many database administration and management tasks including SQL performance tuning.

### To configure the Oracle network connection:

1. Choose Start > All Programs > Oracle - oracle\_home > Configuration and Migration Tools > Database Configuration Assistant.  
The Welcome screen appears.
2. Click Next.
3. Choose Configure Database Options on the Operations page. Click Next.  
The Database page appears
4. Select the agile9 database you just created. Click Next.  
The Management Options page appears.
5. Check Configure the Database with Enterprise Manager. Click Next.  
The Database Content page appears.
6. Accept the defaults. Click Next.  
The Database Credentials page appears.
7. Enter a password for the DBSNMP and SYSMAN users. Click Next.  
The Connection Mode page appears.
8. Select Dedicated Server Mode. Click Finish.
9. Click OK for confirmation. Database configuration begins.  
When configuration completes, the Database Control URL displays. Make a note of this URL because it is used to log in to the database.
10. Click OK to close the Database Configuration Assistant.
11. Open a web browser and enter the Database Control URL.
12. Type the User Name and Password of the Agile database. Click Login.
13. Click I agree to accept the license agreement and display the Database Control page.

You have finished installing and configuring the Agile PLM database.

# Installing the Agile Database on UNIX

**This chapter includes the following:**

---

- Overview..... 21
- Post-Installation Tasks..... 27

## Overview

This chapter provides information for installing Oracle and creating the Agile database on Sun Solaris, Red Hat Enterprise Linux, Oracle Enterprise Linux, or IBM AIX. Before you begin, make sure that you have reviewed all relevant Oracle documentation and ensured the computer meets the minimum system requirements.

**Important** For best results, start with a clean system (no previous installations of Oracle).

The installation process consists of the following major steps:

- Preparing an installation environment.
- Installing Oracle Database Server.
- Running the Agile database scripts to create the Agile database.
- Configuring Oracle network connectivity and setting additional Oracle functionality.

## System Requirements

Before installing Oracle, ensure that your system configuration meets the minimum hardware requirements. If you are using a standalone system or hosting multiple instances, consider using the recommended hardware requirements for the specific environment to ensure acceptable performance. For information on specific system requirements, see the *Capacity Planning Guide*.

It is suggested that a system administrator and Oracle database administrator are available to monitor system activity and determine resource requirements.

## Preparing the Host Computer

This section describes how to prepare the installation environment on UNIX, such as creating the necessary groups and user accounts.

Preparation of the installation environment involves the following:

- Creating the Oracle user account
- Copying the Agile database utilities

- Modifying system kernel parameters (for Solaris only)
- Setting up Oracle environment variables

---

**Note** The term Oracle user is used in this document only as an example. The username need not be Oracle.

---

**To create the Oracle user account:**

1. Log in to the system as root.
2. Create a home directory for the Oracle user:  
`# mkdir -p /home/oracle [Enter]`
3. Create the Unix group “dba”:  
`# groupadd dba [Enter]`
4. Create the Oracle user:  
`# useradd -d /home/oracle -s /bin/sh -g dba oracle [Enter]`  
where:  
/home/oracle is the Oracle user home directory  
/bin/sh is the Oracle user login shell  
dba is the primary group for the Oracle user
5. Set the Oracle user password, and change the Oracle home file ownership:  
`# passwd oracle [Enter]`  
Enter password:  
`# chown oracle:dba /home/oracle [Enter]`
6. Create the Oracle installation directory:  
`# mkdir -p /u01/app/oracle [Enter]`  
`# chown oracle:dba /u01/app/oracle [Enter]`

You must now copy the Agile database scripts.

**To copy the Agile database utilities:**

1. Change to the Oracle user, and create a temporary directory named “agile9300db:”  
`# su - oracle [Enter]`  
`$ mkdir /home/oracle/agile9300db [Enter]`
2. Download the appropriate Agile PLM media pack for your operating system to the agile9300db directory. For more information on obtaining the media pack, see [Obtaining Software from Oracle MetaLink](#) on page 2 (for a Patchset/Minipack), or [Obtaining Software from Oracle E-delivery](#) on page 1 (for a major release).
3. Change to the agile9300db directory, and extract the files from the agile9300db\_Oracle10g11g.tar.gz file:  
`$ cd /home/oracle/agile9300db [Enter]`

```
$ gunzip -c agile9300db_oracle10g11g.tar.gz|tar xvf - [Enter]
```

The agile9300db\_<Oracle version>.tar file contains the following files:

- agile9dbinstance.sh — Bourne shell script for creating the database instance and schema
- agile9dbscripts.sh — Bourne shell script for generating the database maintenance scripts only
- profile.txt — oracle user .profile template
- system.txt — system kernel parameters
- dbora — setup for the database automatic shutdown and startup
- agile9schema.dmp — schema dump file
- Readme.txt — readme file

For Solaris systems only, you must now modify system kernel parameters, as described below.

**To modify the system kernel parameters:**

1. Change to the root user, and back up the /etc/system file:

```
$ su - [Enter]
```

```
# cp /etc/system /etc/system_save [Enter]
```

2. Verify the following /etc/system kernel parameters. If the parameters do not exist, go to the next step.

```
set shmsys:shminfo_shmmax=4294967295
```

```
set shmsys:shminfo_shmmin=1
```

```
set shmsys:shminfo_shmmni=100
```

```
set shmsys:shminfo_shmseg=10
```

```
set semsys:seminfo_semmns=1024
```

```
set semsys:seminfo_semmni=100
```

```
set semsys:seminfo_semmsl=500
```

```
set semsys:seminfo_semopm=100
```

```
set semsys:seminfo_semvmx=32767
```

```
set noexec_user_stack=1 (Note:On Oracle 10g only)
```

**Important** If you have been running the host computer as an Oracle database server, you have to check with your Solaris system administrator before changing these parameters. For these parameter settings, you can also refer to the Oracle documentation.

**Note** Reboot the computer if you modify the /etc/system file.

3. The kernel parameter settings above are stored in the file *system.txt* included with the Agile database utilities. You can append *system.txt* to /etc/system if this is the first time you are configuring the host computer as the database server.

```
# cat /home/oracle/agile9300db/system.txt >> /etc/system
```

---

**Note** Use >> to append. If you have accidentally used >, you need to recover the original /etc/system file by using cp system\_save system.

---

4. Reboot the system to make the new kernel configuration take effect.

---

**Note** If you do not reboot the system, the kernel may not be reconfigured and the database creation may fail. You may need to check with your Solaris system administrator for support.

---

#### To set up Oracle environment variables:

1. Log in to the system as the Oracle user.

2. Create the environment parameter file .profile to include:

```
PATH=$PATH:/usr/local/bin:/usr/ccs/bin:/usr/openwin/bin:/usr/bin/X11
```

```
export PATH
```

```
ORACLE_HOME=<Location where you installed Oracle Database Server>
```

```
export ORACLE_HOME
```

For example:

```
(Oracle 11g)ORACLE_HOME=/u01/app/oracle/product/11.1.0/db_1; export ORACLE_HOME
```

```
ORACLE_BASE=<Oracle base folder location>; export ORACLE_BASE
```

For example:

```
ORACLE_BASE=/u01/app/oracle; export ORACLE_BASE
```

```
PATH=$PATH:$ORACLE_HOME/bin; export PATH
```

```
ORACLE_SID=agile9; export ORACLE_SID
```

```
TNS_ADMIN=/var/opt/oracle; export TNS_ADMIN
```

---

**Note** Setting the TNS\_ADMIN parameter is optional.

---

```
NLS_LANG=American_America.UTF8; export NLS_LANG
```

3. The environment variables settings above are stored in the file *profile.txt* included with the Agile database utilities. If this is the first time you are configuring the host computer as a database server, copy the profile.txt file to .profile:

```
$ cat agile9300db/profile.txt > .profile [Enter]
```

4. Set environment variables:

```
$ ./.profile [Enter]
```

## Creating the Agile Database

This section describes how to create the default database instance and schema used by Agile using the Agile database creation utility.

#### To start the installation:

1. Log in to the computer as the user you created while preparing the installation environment.

For example, Oracle.

1. If necessary, edit the `.profile` file to change Oracle SID. By default, Agile uses `agile9` as the Oracle SID:

```
$ vi .profile [Enter]
```

2. Modify the value where `ORACLE_SID=agile9` by replacing `agile9` with the SID you want to use.

**Important** Check the `/var/opt/oracle/oratab` file and make sure that the specified Oracle SID has not been used. Specifying an existing Oracle SID can corrupt that database instance.

---

**Note** The recommended SID length is 4-8 alpha-numeric characters. (The default SID 'agile9' is six characters.)

---

3. Source `.profile` to make the SID changes take effect:

```
./profile [Enter]
```

2. In a second terminal session, log in to the computer as the root user.
3. Create a directory named "oradata."

---

**Note** The `agile9dbinstance.sh` file uses a placeholder mount point `/mpt`. You must change `/mpt` to match your mount points. For OFA compliance, it is highly recommended that you create at least four mount points (preferably on four different disks across multiple controllers) to optimize disk I/O.

---

For example, if you have mount points at `/u01` and `/u02`, you can create an `oradata` folder on each mount point.

```
# mkdir -p /u01/oradata
```

```
# chown oracle:dba /u01/oradata
```

4. In the session where you are logged in as the Oracle user, create a `$ORACLE_BASE/admin` directory:

```
$ mkdir -p /u01/app/oracle/admin [Enter]
```

(Assuming `ORACLE_BASE` is set to `/u01/app/oracle`.)

You must now run the `agile9dbinstance.sh` script.

5. Change to the `/home/oracle/agile9300db` directory.
6. Modify the `agile9dbinstance.sh` script to match the mount points on your computer.

---

**Note** Make sure `ORACLE_SID` matches the one you set for `.profile`, which should have taken effect after you ran `./profile`.

**Note** The `agile9dbinstance.sh` file uses a placeholder mount point `/mpt`. You must change `/mpt` to match your mount points. For OFA compliance, it is highly recommended that you create at least four mount points (preferably on four different disks across multiple controllers) to optimize disk I/O. Or use a storage subsystem with RAID 1 and RAID 0 to distribute disk I/O activity and provide fault tolerance.

---

The values in the script that can be modified appear in bold. You should limit your editing only

to these bold values.

---

**Note** The following code lists variables in bold that you may want to revise besides placeholder mount point /mpt.

---

```
#!/bin/sh
#
# Oracle_sid default as agile9
#
ORACLE_SID=agile9 # Oracle SID for the database
AASYSPPW=oracle # Oracle sys password for the database
AASYSPPW=manager # Oracle system password for the database
AACTXSYSPPW=ctxsys # Oracle database password for user 'ctxsys'
AGILE=agile # Oracle account for AGILE schema
AGILEPW=tartan # Oracle passwd for AGILE
#
# AGILE9DB_BASE is the base directory for the OFA directories and maintenance scripts
# (create the directory before running this script)
# (default is $ORACLE_BASE/admin/$ORACLE_SID)
#
AGILE9DB_BASE=$ORACLE_BASE/admin/$ORACLE_SID
# Parameters determine location of datafiles,
# controlfiles and logfiles
#
DATABASE_SYSTEM=/mpt/oradata/${ORACLE_SID} # SYSTEM tablespace
DATABASE_TOOLS=/mpt/oradata/${ORACLE_SID} # TOOLS tablespace
DATABASE_UNDO=/mpt/oradata/${ORACLE_SID} # RBS tablespace
DATABASE_TEMP=/mpt/oradata/${ORACLE_SID} # TEMP tablespace
DATABASE_USERS=/mpt/oradata/${ORACLE_SID} # USERS tablespace
DATABASE_INDX=/mpt/oradata/${ORACLE_SID} # INDX tablespace
DATABASE_AGILE_DATA1=/mpt/oradata/${ORACLE_SID}
DATABASE_AGILE_INDX1=/mpt/oradata/${ORACLE_SID}
DATABASE_AGILE_DATA2=/mpt/oradata/${ORACLE_SID}
DATABASE_AGILE_INDX2=/mpt/oradata/${ORACLE_SID}
DATABASE_AGILE_DATA3=/mpt/oradata/${ORACLE_SID}
DATABASE_AGILE_INDX3=/mpt/oradata/${ORACLE_SID}
DATABASE_AGILE_DATA4=/mpt/oradata/${ORACLE_SID}
```

```

DATABASE_AGILE_INDX4=/mpt/oradata/${ORACLE_SID}
DATABASE_LOGFILES1=/mpt/oradata/${ORACLE_SID} # REDOLOG file 1
DATABASE_LOGFILES2=/mpt/oradata/${ORACLE_SID} # REDOLOG file 2
DATABASE_LOGFILES3=/mpt/oradata/${ORACLE_SID} # REDOLOG file 3
DATABASE_LOGFILES4=/mpt/oradata/${ORACLE_SID} # REDOLOG file 4
DATABASE_CONTROL1=/mpt/oradata/${ORACLE_SID} # CONTROL file 1
DATABASE_CONTROL2=/mpt/oradata/${ORACLE_SID} # CONTROL file 2
DATABASE_CONTROL3=/mpt/oradata/${ORACLE_SID} # CONTROL file 3
DATABASE_ARCHIVE=/mpt/oradata/${ORACLE_SID}/arch #ARCHIVELOGS
#
# Parameters determine character set used
#
CHARACTER_SET=UTF8
NATIONAL_CHARACTER_SET=UTF8

```

7. Run the agile9dbinstance.sh script from the current directory:

```

$ chmod u+x agile9dbinstance.sh
$ ./agile9dbinstance.sh [Enter]

```

8. You are prompted about the database size that you want to install.

You should use the regular database size unless you have consulted with an Agile Solutions Consultant or database administrator to ensure that the computer meets the minimum requirements for the specified database size.

---

**Note** If you are unable to create files, make sure that all Oracle environment variables are set correctly and that the 'oracle' user has full (read, write, and execute) privileges on all directories referenced by agile9dbinstance.sh.

---

The script will run for a while.

---

**Note** Oracle recommends that you change all Oracle database user passwords after you have created the Agile database. It is recommended to change these passwords periodically for security purposes.

---

Continue to the next section for post-installation tasks.

## Post-Installation Tasks

This section describes how to configure Oracle Net Manager, and set the automatic startup and shutdown features for the database.

### Configuring the listener.ora File

If you are upgrading your Agile database on the same machine, you only need to add the new database to the existing listener.

**To configure the listener.ora file:**

1. Start Net Manager:  
\$ netmgr &
2. Within the Local folder, open the Listeners folder and select LISTENER.
  1. Check to see if the following settings appear in one of the Address tabs:
    - Protocol: TCP/IP
    - Host: the host computer where the Oracle database is installed
    - Port: 1521
  2. If the information does *not* appear, click Add Address. A new Address tab appears.
  3. Type these settings:
    - Protocol: TCP/IP
    - Host: the host computer where the Oracle database is installed
    - Port: 1521
  4. Select Database Service in the Listener Location drop-down list.
  5. Click Add Database.
  6. In the dialog box that appears, make the following changes:
    - Global Database Name: agile9
    - Oracle Home Directory: Oracle\_Home
    - SID: agile9


---

**Note** If you used a different global database name or different home directory during the database installation, change the information as appropriate.

---

3. Choose File > Save Network Configuration to save your changes.
4. Close Net Manager.

### Configuring the tnsnames.ora File (Optional)

1. In the Oracle Net Manager window, double-click the Local folder and select the Service Naming folder.
2. Click Create  in the toolbar to add a service name.  
The Net Service Name Wizard starts.

3. In the Net Service Name field, type the name of the computer where the Oracle database is located (usually the current computer). Click Next.
4. You are prompted to select a network protocol. Select TCP/IP (Internet Protocol) and click Next.
5. Type the name of the computer where Oracle is located in the Hostname field (the same name you typed in step 3). Accept 1521 as the default port number. Click Next.
6. Select Oracle8i or later as the service name, and type agile9 in the field. Click Next.
7. Click Test to test the service.  
The test initially fails because the default uses the incorrect login.
8. Click Change Login to reset the username and password.
9. Type agile in the Username field and tartan in the Password field. Click OK.
10. Click Test. You should now see a message indicating that the test was successful.
11. Click Close.
12. Click Finish to exit the Net Service Name Wizard.
13. From the Net Manager menu, choose File > Save Network Configuration to save the service name.

This completes the installation and configuration for Oracle on Solaris.

## Setting Up Oracle Net Manager (Optional)

### To set up Oracle Net Manager:

If you use the TNS\_ADMIN environment variable to specify the location of Oracle Network Services configuration files (such as tnsnames.ora), move the files located in the \$ORACLE\_HOME/network/admin directory to the directory specified by TNS\_ADMIN.

1. Log in as root and change the ownership of the /var/opt/oracle directory:  
# chown -R oracle:dba /var/opt/oracle [Enter]
2. Switch to the Oracle user, and change to the \$ORACLE\_HOME/network/admin directory:  
# su - oracle [Enter]  
\$ cd \$ORACLE\_HOME/network/admin [Enter]
3. Move all the files to the directory defined by environment parameter TNS\_ADMIN, which is /var/opt/oracle:  
\$ mv \* /var/opt/oracle [Enter]

## Setting Up Automatic Shutdown and Startup for the Database (Optional)

### To set up the Oracle database to automatically shut down and start up when the host computer starts up and shuts down:

1. Log in the system as root.
2. Create a file named "dbora" in the /etc/init.d directory:  
# cat /home/oracle/agile9300db/dbora > /etc/init.d/dbora [Enter]

3. Link to the dbora file:

```
# ln -s /etc/init.d/dbora /etc/rc0.d/K10dbora [Enter]
```

```
# ln -s /etc/init.d/dbora /etc/rc2.d/S99dbora [Enter]
```

# Creating a RAC Database and Schema for Agile PLM

### This chapter includes the following:

---

- Creating an Oracle RAC Database Instance for Agile PLM ..... 31
- Creating an Agile PLM Schema in an Existing RAC or Standalone Database Instance ..... 32

You can create a Real Application Clusters (RAC) database instance for Agile PLM using the Oracle Database Configuration Assistant (DBCA), and then create an Agile PLM schema in that database instance.

## Creating an Oracle RAC Database Instance for Agile PLM

### To create a RAC database instance:

1. Start the Oracle Database Configuration Assistant. (From the Start menu, navigate to All Programs > Oracle – <Oracle Home> > Configuration and Migration Tools, and choose Database Configuration Assistant). The Database Configuration Assistant : Welcome dialog appears.
2. Select the Oracle Real Application Clusters database option. Click Next.
3. In the Operations dialog, select Create a Database. Click Next.
4. In the Node Selection dialog, select all RAC nodes. Click Next.
5. In the Database Templates dialog, select Custom Database. Click Next.
6. In the Database Identification dialog, enter values for the Global Database Name and SID Prefix. For example, RAC.WORLD and RAC. Click Next.
7. In the Management Options dialog, click Next to accept the default selections. For more information on Oracle Enterprise Manager, see related documentation on the [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technology/documentation/agile.html) <http://www.oracle.com/technology/documentation/agile.html>.
8. In the Database Credentials dialog, choose the Use the Same Password for All Accounts option. You can change the passwords later. Enter a password and confirm it. Click Next.
9. In the Storage Options dialog, select your preferred storage option. The storage option that you have on your system is automatically detected and appears selected. Click Next. Based on your selection, the Database Configuration Assistant will present further options. Follow onscreen directions to configure storage details.
10. Next, select the database components you require. In the Database Content dialog, under Database Components, select the following:
  - Oracle Data Mining
  - Oracle Text

- Enterprise Manager Repository (Optional)

Click Next.

11. In the Database Services dialog, to accept the current configuration details, click Next.

---

**Note** At any stage, to change your selections, click Back and navigate to the appropriate dialog.

---

12. In the Initialization Parameters dialog, under Memory, select Custom. Provide desired SGA and PGA sizes or accept the default. Click Next.
13. In the Database Storage dialog, select the Tablespaces node. Create the following tablespaces in the instance.
  - AGILE\_DATA1
  - AGILE\_DATA2
  - AGILE\_DATA3
  - AGILE\_DATA4
  - AGILE\_INDX1
  - AGILE\_INDX2
  - AGILE\_INDX3
  - AGILE\_INDX4

---

**Note** Data files should be sized at least 1GB each with autoextend enabled, and must be named as listed above. You can store the datafile at any location on your hard drive. For guidance on sizing, refer to the tables in Disk I/O Configurations.

---

14. Review the storage parameters and click Next to accept.
15. In the Creation Options dialog, Create a Database is the default selection. Click Finish to accept database creation settings.
16. In the Summary screen, click OK to start the database creation process.
17. Once the database creation is complete, a dialog appears with details of the newly created database instance. Make a note of the information for your records. Within this dialog, click Password Management and do the following:
  1. Make sure that the CTXSYS account is not locked. If it is locked, log into Oracle as 'sys' or 'system' and execute the SQL command:

```
alter user ctxsys account unlock;
```
  2. Set the following account passwords:
    - sys / oracle
    - system / manager
    - ctxsys / ctxsys

You can change the passwords after schema creation is complete.

18. Click Exit. The RAC database instance creation is now complete.

## Creating an Agile PLM Schema in an Existing RAC or Standalone Database Instance

The Oracle database stores data in virtual containers known as schemas. The Agile Database Configuration Utility creates the database, user account, and schema used by Agile. Additional schemas are not necessary; however, you can create additional Agile schemas with different user names if necessary.

---

**Note** You should not use the Oracle Security Manager to create users.

---

### To create a schema in the RAC Database Instance:

#### On UNIX:

1. Run `agile9dbscripts.sh` to generate the Agile PLM 9.3 schema maintenance scripts.
2. Run `recreateagile.sh` to create the schema.

#### On Windows:

1. Run the database installer as described in [Installing the Agile Database on Windows](#).
2. In the installer screen where you specify the Oracle SID, select the **Generate Database Scripts Only** check box. See Step 4 under [Using the Agile Database Configuration Utility](#) on page 17.
3. Follow onscreen instructions to generate scripts.
4. Run `recreateagile.bat` to create the schema.

There are three requirements around the package `SYS.DBMS_SHARED_POOL` for an Agile database. If the requirements are not met, and the package `DBMS_SHARED_POOL` does not exist in the `SYS` schema, you may receive a `DBMS shared pool error` or `AGILE9_UTILS error`.

### To ensure that `DBMS_SHARED_POOL` requirements are met:

1. Log into the database as 'sys' user.
2. Run the following command:
 

```
SQL> describe SYS.DBMS_SHARED_POOL
```
3. If you receive an error indicating that the object `SYS.DBMS_SHARED_POOL` does not exist, run the SQL script `dbmspool.sql` located at `ORACLE_HOME/RDBMS/admin`.
4. As 'sys' user, grant execute privileges to the agile schema user.
 

```
SQL> grant execute on SYS.DBMS_SHARED_POOL to AGILE;
```

 Where `AGILE` is the agile schema user.
5. Connect to the database as the agile schema user, and run the following command:
 

```
SQL> create synonym DBMS_SHARED_POOL for SYS.DBMS_SHARED_POOL;
```
6. When the process completes, run the following command to compile the `AGILE9_UTILS` package:
 

```
SQL> alter package agile9_utils compile body;
```

The package should compile without errors. If the package compiles with errors, run the following command and correct the same:

```
SQL> show errors
```

# Database Management

## This chapter includes the following:

---

- Database Maintenance..... 35
- Database Backup ..... 36
- Database Import and Export..... 42
- Database Recovery ..... 50

It is important to protect your Agile data and system files from loss. This section describes basic backup and recovery strategies and gives specific information about applying them to your Agile system used with Oracle products.

The instructions in this section are for system and database administrators who need to manage the Agile database.

## Database Maintenance

This section provides database maintenance procedures.

### Fine-Tuning Index Settings

Depending on your database server and the fields most frequently searched at your site, you may speed up searches by using an SQL script to create additional database indexes. If you are experiencing noticeably slow performance when searching on certain fields, contact Agile Technical Support to see if index modifications might help. Note that an added index needs to be analyzed for statistics, otherwise, the cost-based optimizer may not use it.

### Monthly Maintenance

Plan for a regular monthly cold backup of your database as a maintenance measure.

---

**Note** An export of the Agile database may not be sufficient because a file content index synchronization is needed after data is imported to the database server.

---

### Checking Database Space Allocation

Checking the tablespace data files in your Oracle database on a monthly basis can help determine how close your database storage is to maximum capacity. If any or all of the tablespaces are at least 90 percent, you should do the following:

- Frequently export the agile schema to view the dump file size. You may need to consider migrating to a larger database sizing model.
- Increase the disk space allocation for the specific tablespaces. One method for accomplishing

this is to increase the data file size for the corresponding tablespaces, as follows:

1. Check the disk space for the hard drive where the Oracle database is located.
2. If there is less than 500 MB available, it is recommended that you increase disk space by adding to or replacing the hard drive.
3. To check the tablespace data files, start the Enterprise Manager Console. The Oracle Enterprise Manager Login dialog box appears.
4. Select Launch standalone and click OK.
5. Double-click the Databases folder and the name of the database.
6. Log in as follows, and then click OK:

Username: system

Password: manager

Service: hostname (remote) or blank (local)

Connect As: normal

---

**Note** Type the fully qualified hostname of the computer in the Service field (or Host String in some cases) if you are not logging in on the same computer where you have installed Oracle or if you receive a TNS error message.

---

7. Under Storage > Tablespaces, select System, Temporary, Agile\_DATA1-4, and Agile\_INDX1-4 and determine if the amount of disk space each tablespace is using exceeds 90 percent. Make sure Agile\_INDX4 has enough space for file content index synchronization.

---

**Note** If you need to increase the amount of available disk space, double-click the value in the Size field.

---

8. The Edit Datafile dialog box appears. Increase the amount of available disk space, and then click OK.

If possible, you should double the current disk space. If the disk space is not available on the hard drive, you should consider upgrading your hardware.

---

**Note** This is a preventive and proactive measure, but is not required. All Agile tablespaces automatically extend by 10MB whenever additional disk space is needed and available.

---

## Dynamic Versus Static IP Addresses

You can use dynamic IP addresses with “long-term lease” assignments, as well as static addresses, for Oracle systems. For best results, do not change the hostname of computers in the system, and use static IP addresses.

## Database Backup

You should institute routine backups of all servers. Agile recommends backing up entire disks to save both database and registry data.

Database losses are unfortunate, but they can and do occur. They can result from hardware failures, natural disasters, fire, power surges, and problems with administration and configuration. Whatever their cause, your best protection against business disruption and permanent data loss is an effective backup and recovery plan, applied as automatically as possible.

This chapter introduces several ways to back up and recover data. You will need additional information to adequately administer and protect your database. You may need to do a cost/benefit analysis to determine how often to back up critical data and to justify the labor, hardware, software, and storage costs involved. The following documents may be helpful:

- *Oracle Database Backup and Recovery Basics* (see Oracle Database Backup and Recovery Basics - [http://www.oracle.com/pls/db111/portal.portal\\_db?selected=4&frame=#backup\\_and\\_recovery](http://www.oracle.com/pls/db111/portal.portal_db?selected=4&frame=#backup_and_recovery))
- *Oracle Database Recovery Manager User's Guide* (see Oracle Database Backup and Recovery Basics - [http://www.oracle.com/pls/db111/portal.portal\\_db?selected=4&frame=#backup\\_and\\_recovery](http://www.oracle.com/pls/db111/portal.portal_db?selected=4&frame=#backup_and_recovery))
- *Oracle Database Concepts* (see Oracle Database Concepts - [http://download.oracle.com/docs/cd/B28359\\_01/server.111/b28318/toc.htm](http://download.oracle.com/docs/cd/B28359_01/server.111/b28318/toc.htm))
- *Legato Storage Manager Administrator's Guide* (see Legato Storage Manager Administrator's Guide - [http://download.oracle.com/docs/cd/A91202\\_01/901\\_doc/server.901/a77218/toc.htm](http://download.oracle.com/docs/cd/A91202_01/901_doc/server.901/a77218/toc.htm))

**Note** The documents are available on the [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technology/documentation/agile.html) <http://www.oracle.com/technology/documentation/agile.html>.

You must be a member of the Oracle Technology Network to have access to the site (becoming a member requires simply that you register at the site to gain access).

## Backup and Recovery Strategy

When you are planning a backup and recovery strategy, you need to consider the following factors:

- **Database availability**  
 What is the database availability requirement for business operations? Is it required for 7X24X365 availability or only during standard business hours?  
 According to the availability requirement, different database backup methods can be adopted. If the database cannot be shut down, a hot online backup is the only choice.
- **ARCHIVELOG and NOARCHIVELOG mode**  
 A database can run in ARCHIVELOG or NOARCHIVELOG mode.  
 When the database is in operation, all database changes are recorded in redo log files. If the database is running in ARCHIVELOG mode, these redo log files are archived in the database archive log destination and are referred to as archived redo log files. A database running in

ARCHIVELOG mode provides better protection from data loss. It can be recovered up to the point of failure. To perform a hot backup, a database must be running in ARCHIVELOG mode.

The default configuration for the Agile database is NOARCHIVELOG mode. You can change the database to ARCHIVELOG mode following the instructions available in the initagile9.ora file. It is recommended that an Oracle DBA or Oracle support be available.

▫ Data loss tolerance

How much data can you afford to lose due to a database crash?

Can you afford to lose one day or one week's worth of data in the event of a database crash?  
Can you re-enter user data if there is a database failure?

If your database cannot tolerate data loss due to failure, then a good data protection backup method needs to be adopted, such as hot or cold backup using ARCHIVELOG mode.

▫ Recovery time

How much time can you afford to spend recovering a database in the event of a crash?

Different backup methods have different recovery times. Physical methods for backup and recovery are much faster than logical backups, and backups to disk are much faster than to tape. Recovery is also much faster from disk than from tape.

▫ Technical skills

What are the technical skills of your database or systems administrator?

Some backup methods require more database knowledge than others. Standby databases require more technical skill than cold or hot backup.

▫ Hardware or software investment

How much hardware or software investment do you want to put into the system?

Some advanced features, such as high availability, require more of an investment in hardware and software.

You can determine the safest backup method for your environment based on database requirements, database running mode, and your recovery scenario (as described in the following table). However, the final decisions about the backup and recovery strategy you use is beyond the scope of this chapter. For detailed information to help you make these decisions, see the books listed on the previous page.

Scenario	Backup methods
The database requires 7X24 uptime and cannot be shut down	Hot backup Export  Database must be running in ARCHIVELOG mode
The database is available during regular business hours and can be shutdown	Hot backup Cold backup Export  Database can running in NOARCHIVELOG or ARCHIVELOG mode

Scenario	Backup methods
To recover up to the point of failure	Hot backup Cold backup with ARCHIVELOG mode
To recover an individual user or table	Export
For fast recovery	Hot backup Cold backup

## Implementing Backup Procedures

For best backup results, follow these guidelines:

- Schedule online backups when there is minimal database access.
- Have a fixed schedule for online backups so users can plan for database slowdowns.
- Test your backup strategy to see if it is effective; make changes if any area is weak.
- Plan to save at least one version back; choose to retain enough versions for your business needs.
- Perform database consistency checks just before export or after import.
- Back up the master database before and after it is altered; if you save the original database creation scripts, you can use the same scripts to recreate it.
- For a distributed system, plan on coordinating backup procedures so each site can be backed up individually without destroying the integrity of the data at other sites.
- Oracle recommends that you export and re-import the database on a monthly basis to maintain optimum performance.

## Useful Information for Backup and Maintenance Tools

If you use Oracle tools such as SQL Plus or third-party backup tools, you need to enter information about the Oracle database installation. The table below lists default data; these names might differ if custom names were used instead of the defaults.

Oracle Field	Default Data	Custom Data
Oracle Sys account password	oracle	
Oracle System account password	manager	
Oracle Ctxsys account password	ctxsys	
Oracle database Agile account username	agile	
Oracle database Agile account password	tartan	
Oracle database host name	<i>Agile server hostname</i>	
Oracle database instance	agile9	

## Types of Backups

This section describe the following types of backups:

- Registry file backups
- System backups
- Standby database backups
- Standard database backups

System administrators often perform the first two types of backups, and database administrators (DBAs) perform the last two types of backups.

The last three types of backups should include backing up the Agile server files located at `\\<Agile installation directory>\Agile9`. These are the files needed to run Agile and the attachments to the Agile database. They should also include backing up the Oracle files located in the `\\oracle\oradata\<instance_name>` folder.

Third-party backup procedures, such as Cheyenne Software's ArcServe, are not described in this chapter. However, if you are using one, see "[Useful Information for Backup and Maintenance Tools on page 39](#)" for the default username and other Oracle database information.

## Performing System Backups

You typically perform a system backup on a small system. You bring down the entire system, including all the programs, data files, and log files. Typically, a system backup is run each night.

**To perform a system backup, shut down the system, start it up again in single-user or maintenance mode, then copy system files to tape, as follows:**

1. Shut down active applications.
2. Shut down the relational database.
3. Stop the Agile Application Server process.
4. Bring the system back in single-user (maintenance) mode.
5. Back up all disks to tape with a suitable utility.
6. Start the Agile Application Server process.
7. Start the system in multi-user mode.
8. Restart the database.
9. Restart applications as needed.

## Using Standby Databases

Typically, a standby database is run on a large system. The standby database feature maintains a duplicate database of your primary online database at the same location or at a remote site. (Both the standby database and the primary database must be running on the same hardware platform,

operating system, and Oracle patch release.) A standby database acts as a backup when it resides locally, and is implemented as part of a database disaster recovery strategy when it resides at a remote site. The standby database has the following features:

- It is copied from the primary or current production database onto a system residing locally or remotely.
- It is mounted, but not open, and is in constant recovery mode.
- Redo log files generated from the primary database can be transported to the standby database, and the standby database can apply these logs to recover the database.
- In the event of a disaster, a standby database can be activated and fully functional as a new production database.

A standby database takes time to set up and configure. For more information, see the references suggested in [“Exporting the Database”](#) on page 47”.

## Performing Database Backups

Typically, you run a standard database backup daily. Databases backups can be:

- Cold or offline, where the database is shut down before copying database-related files: control files, data files, redo log files, initial parameter file (initagile9.ora), spfileagile9.ora, and password file (pwdagile9.ora). A database running in ARCHIVELOG or NOARCHIVELOG mode can be backed up by a cold backup (NOARCHIVELOG mode permits only cold backups).
- Hot or online, where a backup is performed while the database is open and users are accessing it. To perform a hot backup, a database must be running in ARCHIVELOG mode. When performing a hot backup, the database tablespace must first be put in backup mode, then the datafile can be copied by the operating system. Once the datafile has been copied, the database tablespace can be placed online again. This allows the database to be backed up tablespace by tablespace.
- A logical backup creates logical copies of database objects in a binary export file. Logical backups use the agile9 database utilities, agile9exp and agile9imp. When performing logical backups, a database must be open and running.

---

**Note** Oracle EXP and IMP utilities do not export the ctxsys account. So, FTS objects will be recreated during an agile9 import.

---

For best results, you should timestamp backups and generate scripts to perform them automatically using the operating system task schedule command.

## Performing Cold Backups

Cold backups should be done on all the database-related files, including data files, control files, redo log files, the initial parameter file (initagile9.ora), the password file (pwdagile9.ora), and the server parameter file (spfileagile9.ora).

### To perform a cold backup on all database-related files:

1. Shut down the database.
2. Use the operating system copy command to copy all of the database data files, the control file,

the initial parameter file, the password file, and the archived redo log file (if the database is running in ARCHIVELOG mode) to the backup destination.

3. Restart the database.

For details, see the references suggested in [“Exporting the Database on page 47”](#).

## Performing Hot Backups

Hot backups require a setup procedure, after which a backup is created every day. For instructions, see the references suggested in [Exporting the Database on page 47](#).

## Database Import and Export

You can import and export a database using either of the following means, based upon your requirement:

- Oracle Data Pump - Ideal for very large Agile PLM databases. Enables very fast bulk data and metadata movement between Oracle databases. Uses high-speed, parallel 'expdp' and 'impdp' utilities to move data. The following utilities are included in the Agile PLM installation folder for import/export using Oracle Data Pump:
  - agile9impdp
  - agile9expdp
- Import / Export Utilities- Ideal for relatively small initial 'schema dumps' and for small databases. Uses the Oracle Database Server 'imp' and 'exp' utilities to move data. The following utilities are included in the installation folder for traditional import/export:
  - agile9imp
  - agile9exp

The import or export procedure for the Agile database remains the same in both cases. Only the utilities called are different, as listed above. These procedures are outlined in the following sections.

The import process broadly includes the following actions:

1. Creating the Agile schema.
2. Organizing the schema.
3. Defining import parameters.
4. Running the import utility.

## Creating the Agile Schema and Importing the Database

Before you import, ensure that you have taken a full backup of your Oracle database or of the Agile schema, as described in [Exporting the Database on page 47](#).

---

**Note** If you are prompted for the service name or host string, you must provide the fully qualified computer name.

---

**To create the Agile schema and import the database on Windows:**

1. Confirm that the schema is valid.
2. Run the Agile PLM 9.3 database installer.
3. In the Oracle SID dialog box, ensure that the Generate database scripts only option is selected as described [Using the Agile Database Configuration Utility](#) on page 17. Follow onscreen prompts to complete script generation.
4. Next, to ensure that the schema is organized correctly, type the following in a Command Prompt window:

```
cd oracle\admin\<Oracle_SID>\create\<agile schema user>
recreateagile.bat
```

---

**Note** Running this command will drop the existing Agile schema (if any) as well as any data that it contains.

---

5. Check import parameters in the *.par* file:
  - For traditional import: agile9imp.par
  - For Oracle Data Pump import: agile9impdp.par
 These parameters are described in [Import Parameters](#) on page 44.
6. To import the database and recreate indexes and statistics, run the following batch file:
  - For traditional import: agile9imp.bat
  - For Oracle Data Pump import: agile9impdp.bat
7. After the batch file finishes running, type Exit to close the Command Prompt window.

---

**Note** For file content index synchronization, call Agile Technical Support.

---

**To create the Agile schema and import the database on UNIX:**

1. Log in as the Oracle user.
2. Confirm that the database schema is valid.
3. Confirm that the user account name is new.
4. Make a backup of the existing database schema.
5. Change to the oracle user directory:
 

```
$ cd
```
6. Copy agile9db from the agile9300db directory:
 

```
$ cp ./agile9300db/agile9dbscripts.sh
```
7. Edit the agile9db shell script, and find AGILE=agile.
8. Change agile to the new, unused account name.
9. Save and close the file.
10. Run agile9db:
 

```
$ chmod u+x agile9dbscripts.sh
```

```
$ ./agile9dbscripts.sh
```

You are prompted to choose a database size. Enter R for regular or L for large based on how you created the database initially.

The script creates several SQL scripts and Bourne shell scripts in the following directory:

```
$ORACLE_BASE/admin/$ORACLE_SID/create/<agile schema user>.
```

11. When the script finishes running, type the following:

```
$ cd $ORACLE_BASE/admin/$ORACLE_SID/create/<agile schema user>
```

12. Run recreateagile:

```
$ chmod u+x recreateagile.sh
```

```
$ ./recreateagile.sh
```

---

**Note** Running this command will drop the existing Agile schema (if any) as well as any data that it contains.

---

13. Check import parameters in the *.par* file:

- For traditional import: agile9imp.par
- For Oracle Data Pump import: agile9impdp.par

These parameters are described in [Import Parameters](#) on page 44.

14. To import the database and recreate indexes and statistics, run the following batch file:

- For traditional import: agile9imp.bat
- For Oracle Data Pump import: agile9impdp.bat

15. To import the schema and recreate indexes and statistics, run the following commands:

- For traditional import:

```
$ chmod u+x agile9imp.sh
$ ./agile9imp.sh
```
- For Oracle Data Pump import:

```
$ chmod u+x agile9impdp.sh
$ ./agile9impdp.sh
```

For file content index synchronization, call Agile Technical Support.

## Import Parameters

Import parameters are specified within the files listed in the table below. These files are located in the database instance folder along with the import utilities.

agile9imp.par Parameter	Description
<b>file</b>	The file to import. The dump file schema version must match the latest schema version of agile9.exe.
<b>log</b>	The import log file.
<b>fromuser</b>	The user account in the file that contains the data that will be imported. <b>fromuser</b> must exist in the dump file specified by the file.
<b>touser</b>	The user account where the data is being imported. <b>touser</b> must match the current value of %AGILE%; otherwise, importing the data may cause data corruption.

**Note** Other parameters such as indexes, rows, ignore, grants, constraints, and statistics specify other import settings. Do not modify these parameters, and these settings should only be used when using the agile9imp utility. If a standalone imp is used, do not use these settings.

agile9impdp.par Parameter	Description
<b>directory</b>	The directory object that identifies the location of the import files.
<b>dumpfile</b>	The dump file to import. The dump file schema version must match the latest schema version of agile9.exe.
<b>logfile</b>	The import log file.
<b>content</b>	The data to import. The default value is <code>data_only</code> . To import to a new user, remove this parameter and add the parameter <code>remap_schema=&lt;fromuser&gt;:&lt;touser&gt;</code>

## Deleting an Instance and the Database Files

Before creating a new instance, you must delete the existing instance (such as agile9).

1. Make sure the Oracle Listener and Agile9 service are running. (Agile9 is the Oracle service if your SID is Agile9.)
2. Start the Database Configuration Assistant.
3. Select Delete a Database, and click Next.  
The instance you want to delete (Agile9) should appear in the Available Instances field.
4. Select the instance.
5. Type the username (sys) and password (oracle), if necessary.
6. Click Finish.
7. You are prompted to confirm the deletion, and then a message appears confirming that the instance has been removed.
8. Confirm that the agile9-related password file, spfile, and init files in the \$ORACLE\_HOME/dbs folder on Solaris have been deleted.
9. Confirm that the agile9-related password file, spfile, and init files in the %ORACLE\_HOME/database folder on Windows have been deleted.

---

**Note** After dropping a database instance using the Database Configuration Assistant, the TEMP tablespace must be removed manually.

---

## Running SQL Scripts Against the Agile PLM Schema

**Important** Before running a script, make sure you have a current backup (export) of your Agile database. For instructions on exporting (creating a DMP backup of your Agile database), refer to your Oracle documentation or Help system.

### To run an SQL script against an Oracle database on Windows:

1. Create a new directory called "scripts" under the oracle\admin\agile9\create\- 2. Copy the SQL script to the scripts folder.
- 3. On the computer where Oracle is installed, start SQL Plus in a command prompt window.
- 4. Type the login ID and password (the defaults are agile and tartan).
- 5. Before running the script, create a spool file to record and contain the results from issuing the SQL script. At the SQL prompt type:

```
spool d:\oracle\admin\agile9\create\\scripts\.lst
```

```
For example: spool d:\oracle\admin\agile9\create\\scripts\laverifyresults.lst
```

---

**Note** The file with the LST extension is any filename that you want to use to identify the file that will contain these results. It is best and easiest to give the LST file the same name as the filename that is attached to the SQL file.

---

For example, if the SQL file to be run is oracle\_averify90.sql, then name the spool file oracle\_averify90.lst. You can also specify a drive or location other than what is shown in the previous example.

The drive and location specified are where the spool file will be saved.

6. Issue the command to run the SQL script by typing the following at the SQL prompt:

```
@d:\oracle\admin\agile9\create\<agile schema user>\scripts\<file name>.sql
For example: @d:\oracle\admin\agile9\create\<agile schema user>\scripts\oracle_averify90.sql
```

---

**Note** The @ symbol must be typed directly in front of this command line.

---

The file with the SQL extension is the name of the specific SQL file to be issued against the database. Depending on where the SQL file is located on the server, you will also specify the drive and location, which could be something other than the d:\oracle\admin\agile9\create\scripts shown in the example.

Notice the process of the script being executed. When it is complete, there will be an indication of “commit, complete.”

7. At the SQL prompt, type the following: spool off
8. Close the SQL Plus window and exit SQL Plus.

---

**Note** In some cases where a change is being made to the database, you may need to stop and restart both Agile services for the change to take effect. If this is necessary, you will be advised at the time the script is provided. In the case of issuing scripts that do not make changes to the database scripts (for example, oracle\_averify.sql scripts), restarting the Agile services is not necessary.

---

9. Locate and open the spool file created in step 5, if necessary.

The file can be opened within an application such as Notepad so that results can be viewed and printed, if necessary.

## Exporting the Database

For maximum data security, you should use a cold backup. You can import the Agile schema DMP file whenever you need to restore a database or replicate it on another computer with the exception of file content index synchronization because of its dependence on the file system.

If you are copying or moving the Agile schema to another computer, you need to set up the computer before importing the Agile schema.

You can perform either of the following types of export:

- Export the Agile schema alone - This is much faster than exporting the whole database.
- Full export - Export all the schemas in the Oracle database.

**Important** If you are prompted for the service name or host string during the export, you must provide the fully qualified computer name.

## Exporting the Agile Schema from Oracle

### To export only the Agile schema on Windows:

1. Ensure that all users are logged off before shutting down the application server.

---

**Note** The following commands use the D drive. If you have installed agile9300db or Oracle on another drive, specify that drive letter.

---

2. Open a Command Prompt window, and type the following:

d:

```
cd \oracle\admin\<Oracle SID>\create\<agile schema user>
```

3. Check export parameters in the *.par* file.

- For traditional export: agile9exp.par
- For Oracle Data Pump export: agile9expdp.par

These parameters are described in [Export Parameters](#) on page 49.

4. To export the database, run the following batch file:

- For traditional export: agile9exp.bat
- For Oracle Data Pump export: agile9expdp.bat

### To export only the Agile schema on UNIX:

1. Ensure that all users are logged off. The easiest way to do this is to disconnect the server from the network.

2. Change to the directory where the Agile scripts are located:

```
$ cd $ORACLE_BASE/admin/$ORACLE_SID/create/<agile schema user>
```

3. Check export parameters in the *.par* file.

- For traditional export: agile9exp.par
- For Oracle Data Pump export: agile9expdp.par

These parameters are described in [Export Parameters](#) on page 49.

4. To export the database, run the following commands:

- For traditional import:  
\$ chmod u+x agile9exp.sh  
\$ ./agile9exp.sh

- For Oracle Data Pump import:  
\$ chmod u+x agile9expdp.sh  
\$ ./agile9expdp.sh

The database export takes awhile. When it is complete, open the log file and see if the export was successful. If there were problems, call Agile Technical Support.

You can copy the successful export of expdat.dmp to another secure computer as a backup.

## Exporting the Full Oracle Database

### To export the full Oracle database on Windows:

1. Ensure that all system users are logged off. The easiest way to do this is to disconnect the server from the network.
2. Open a Command Prompt window.
3. Set the character set:  
set NLS\_LANG=American\_America.utf8
4. Type the following text with spaces and a triple set of quotes as indicated (do not press Enter until you have typed the whole text string):

```
exp system/manager full=y file="" <drive>:\Agile9Tmp\<exp_filename>.dmp""
log="" <drive>:\Agile9Tmp\<exp_filename>.log""
```

Agile recommends naming the export file expfull.dmp. For example:

```
exp system/manager full=y file=""d:\Agile9Tmp\expfull.dmp"" log=""d:\Agile9Tmp\expfull.log""
```

### To export the full Oracle database on UNIX:

1. Ensure that all system users are logged off. The easiest way to do this is to disconnect the server from the network.
2. Enter the following command:

```
$ exp system/manager full=y file=/home/oracle/agile9300db/ <exp_filename>.dmp
log=/home/oracle/agile9300db/<exp_filename>.log
```

Agile recommends naming the export file expfull.dmp. For example:

```
exp system/manager full=y file=/home/oracle/agile9300db/expfull.dmp
log=/home/oracle/agile9300db/expfull.log
```

The database export takes a while. When it completes, open the log file and see if the export was successful. If there were problems, call Agile Technical Support.

You can copy the successful export of expfull.dmp to another secure computer as a backup.

## Export Parameters

agile9exp.par Parameters	Description
file	The file to export.
log	The export log file.
owner	The user account that contains the data to export.

agile9expdp.par Parameters	Description
directory	The directory object that identifies the location of the import files.
dumpfile	The dump file to export.
logfile	The export log file.
schemas	The names of the schemas to export.
parallel	The number of export processes that should be run parallelly.  <b>Note</b> This parameter is supported only for Oracle 10g Enterprise Edition. For other versions, this parameter must be removed from the <i>.par</i> file.

## Database Recovery

In the case of failure, database recovery uses a previous database backup to recreate a database that is as complete, accurate, and up-to-date as possible. Database recovery depends on the database backup method. Two backup methods are standard backup and logical backup.

- For standard backup, including cold and hot backup, database recovery requires the use of the operating system copy command to restore backed up datafiles.
  - If the database is running in NOARCHIVELOG mode, there are no backed up archive log files. Recovery is to restore a previously backed up data file, control file, initial parameter file, and password file. No redo log files are applied and no database roll forward is needed. In this scenario, a database can be recovered up to the last backup.
  - If the database is running ARCHIVELOG mode, database recovery is to restore previous backed up database files up to the last archived log files. When recovering a database, these archived log files are applied and the database roll forward. In this scenario, a database can be recovered up to the point of database failure.
- For a logical backup, a database recovery involves importing the database or schema from a previous export DMP file. For a logical backup, there is no roll forward involved.

Database recovery can be performed by using Oracle Recovery Manager. For more database recovery information, see the references suggested in [Exporting the Database](#) on page 47.

## Using Oracle Recovery Manager

You can use the Oracle Recovery Manager to perform an automatic recovery, restore the full database, restore a data file, or restore a control file.

The major advantage for Oracle Recovery Manager (RMAN) is that it can perform incremental database backup and recovery. Incremental backup and recovery is much faster than a full database backup and recovery, especially for large database systems. RMAN is more complicated to setup compared with a standard backup.