Oracle® Enterprise Single Sign-on Kiosk Manager

User Guide

Release 11.1.1.2.0

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Oracle Enterprise Single Sign-on Kiosk Manager, User Guide, Release 11.1.1.2.0

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Abbreviations and Terminology

Following is a list of commonly-used abbreviations and terminology.

Abbreviation or Terminology	Full Name
Administrative Console	ESSO-LM Administrative Console
Agent	ESSO-LMAgent
FTU	First Time Use Wizard
ESSO-AM	Oracle Enterprise Single Sign-on Authentication Manager
ESSO-ODE	Oracle Enterprise Single Sign-on On Demand Edition
ESSO-PG	Oracle Enterprise Single Sign-on Provisioning Gateway
ESSO-KM	Oracle Enterprise Single Sign-on Kiosk Manager
ESSO-LM	Oracle Enterprise Single Sign-on
ESSO-PR	Oracle Enterprise Single Sign-on Password Reset

About ESSO-KM

Oracle Enterprise Single Sign-on Kiosk Manager (ESSO-KM) delivers a secure, easy to use and easy to administer solution that addresses the needs of traditional Single Sign-On in a kiosk environment. ESSO-KM has a client-side agent that suspends or closes inactive sessions and seamlessly shuts down all applications.

ESSO-KM can only be closed by an administrator.

> In order to log into your own session, your administrator must have a synchronization setup for you. If this is your first time using ESSO-LM, upon logging into ESSO-KM, the ESSO-LM Setup Wizard (FTU) appears. Follow the prompt (click Help if you need assistance). Select the appropriate authentication method for the Primary Logon Method.

> To view the help system table of contents, click the Show button in the top left-hand side of the help window.

Desktop Manager

The Desktop Manager is a login dialog that manages the ESSO-KM sessions. End users can start and unlock sessions. Administrators can terminate sessions, shut down, restart and exit ESSO-KM.

The Desktop Manager contains the following information and choices:

Administration Menu

Click the **Administration** menu on the top of the Desktop Manager. These menu options may or may not be available, depending on your system's configuration.
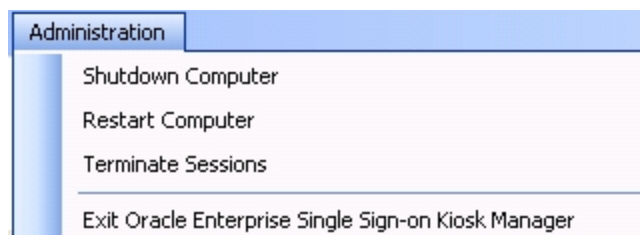
Shutdown Computer	This option shuts down the kiosk. A confirmation window may appear asking if you are sure you want to shut down this computer. An Authenticate as Administrator dialog may appear prompting you to enter administrative credentials before performing this action.

Restart Computer	This option restarts the kiosk. A confirmation window may appear asking if you are sure you want to restart this computer. An Authenticate as Administrator dialog may appear prompting you to enter administrative credentials before performing this action.
Terminate Sessions	This option allows administrators to terminate open sessions. The Terminate Sessions Authentication dialog appears prompting the administrator to enter their credentials before performing this action.
Exit Oracle Enterprise Single Sign-on Kiosk Manager	This option allows administrators to exit ESSO-KM. The Authenticate as Administrator dialog appears prompting you to enter administrative credentials before performing this action.
Reset Password	Depending on your system's configuration, this option may appear. This option initiates the ESSO-PR Web application which allows you to reset your password. See Reset Password below.

Session Logon

The Desktop Manager includes a list that displays all open sessions. If your name does not appear in the list, type your name to start a new session. After a session is initiated, the Connect to Server dialog appears prompting you for your password. Enter your password and click **OK**.

Log On text field	If your name does not appear in the Open Sessions list, type your username into this field and click **Log On**. A new session will be created for you. This field is editable.
Log On button	Click this button once a username is entered in the field. Double-clicking a username from the Open Sessions list will automatically initiate this function.
Cancel button	This button is available to terminate a logon in process. This button is enabled once a logon has been initiated.
Open Sessions list	The Open Session list contains names of all of users that have open sessions on this machine. Clicking once in the list moves the username to the login field. Clicking twice attempts to open the session.

Reset Password

Depending on your system's configuration, a password reset banner may appear at the top of the Desktop Manager.

ORACLE Forgot your password? Click here to reset it.

Clicking this banner launches the ESSO-PR Web interface. Enter your **User Name**, click **OK** and follow the prompts to reset your password.

Terminate Sessions

Administrators can terminate ESSO-KM user sessions from the Desktop Manager by clicking **Terminate Sessions** from the **Administration** menu.

When clicked, the Authenticate as Administrator dialog appears prompting you to enter administrative credentials before performing this action.
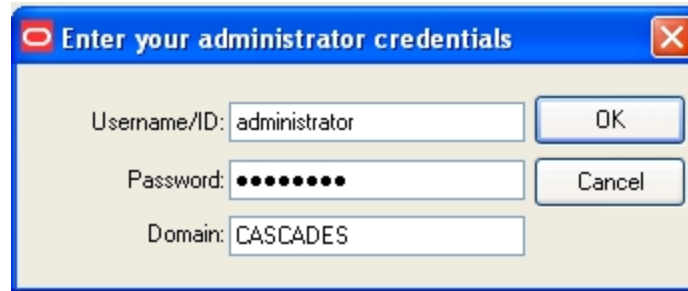
Enter your **Username/ID**, **Password,** and **Domain**. Click **OK**.

The Terminate Sessions dialog appears prompting you to select a session to terminate.
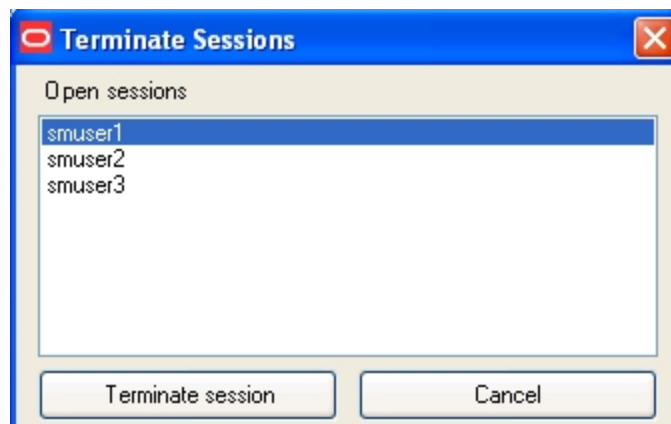
Only one session can be selected at a time. Select a session from the **Open Sessions** list box and click **Terminate session**. The session will be removed from the Open sessions list.

Click **Cancel** to close this dialog.

Desktop Status Window

Session owner:

smuser1

Lock Session

The Desktop Status window may display in the upper right corner of your desktop during a session, depending on your system's configuration.
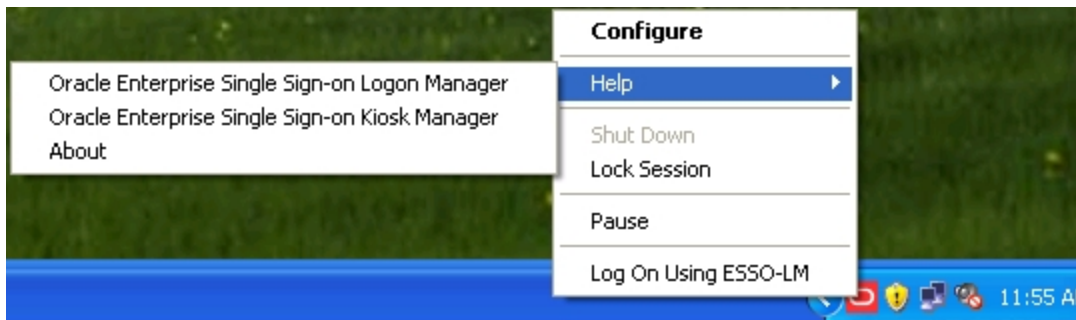
You can view the session owner or lock your session from this window.

System Tray Icon Menu

Depending on your system's configuration, the Agent icon may be available in the system tray. Click the session tray icon in your Windows system tray to display a shortcut menu of program functions.

The system tray icon tool tip displays the logged in user's name, for example 'ESSO-KM - User Name' (where 'User Name' is the user's first and last name). This information is retrieved from the synchronization data. The user name will not appear if a synchronization has not occurred.

System Tray Menu Options

Configure	Launches the Logon Manager which displays stored accounts, allows you to add, delete and modify accounts, as well as manage configuration settings.
Help	Displays a submenu of options including: Oracle Enterprise Single Sign-on - Launches the ESSO-LM help file. Oracle Enterprise Single Sign-on Kiosk Manager - Launches the ESSO-KM help file. About - Displays version information about ESSO-LM and ESSO-KM.
Shut Down	This option is disabled as long as ESSO-KM is running.
Pause	Turns off ESSO-LM logons, including the Auto-Prompt and Auto-Recognize features, and the Logon using ESSO-LM menu option, below.
Lock Session	Locks the current session.
Log On Using ESSO-LM	Engages ESSO-LM to supply information to a logon request.

Locking and Unlocking Sessions

The following methods lock a session:

- The **Lock Session** button on the Desktop Status window.
- Click the ESSO-KM tray icon menu and click **Lock Session**.
- When configured with smart card, proximity card, or other presence-sensing authenticator, ESSO-KM automatically locks a session if the strong authenticator is no longer present (either removed from the reader or is out of range).
- Screen saver timer. ESSO-KM locks the session when the kiosk screen saver would normally start.
- Click the Windows Key + "L" (on Windows XP)
- Shut down ESSO-LM.
- Any activity that would normally lock the desktop will cause ESSO-KM to lock the session.
- CTRL + ALT + DELETE

The following methods unlock a session:

- When configured with smart card, proximity card, or other presence-sensing authenticator, ESSO-KM automatically initiates a session when a strong authenticator is detected (either inserted into reader or is in of range).
- The current session can be unlocked from the Desktop Manager by selecting your name and re-entering your credentials.