Oracle® Configuration Manager

Prerequisites

Release 10.3.3

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Before installing Oracle Configuration Manager (OCM), ensure that all the prerequisites are met:

1. **Appropriate Internet connection information is available (to the Internet or to a Support Hub), if using OCM in connected mode.**

    If you configure OCM in connected mode, you will need to know how OCM will connect to Oracle in order to upload the collected data. The default option is to have OCM connect directly to the Internet. OCM supports three connection methods:

    ■   Direct connection (using port 443)

    ■   Connection using a proxy server (either with or without user authentication). If a proxy server is being used, you must supply the host name (or IP address) and port number of the proxy server. If the proxy server requires authentication, you will also need the connection credentials for the proxy (user name and password).

    ■   Connection using a Support Hub. Using this method, the server on which OCM is installed does not need a connection to the Internet, but rather only the ability to reach the internal server on which the Support Hub is deployed. If a Support Hub is being used, you must supply the URL and port of the Support Hub. You will also need the proxy server information if a proxy server is required to access the Support Hub.

    Note that if you configure OCM in disconnected mode, connection information is not required.

2. **A supported JDK or JRE has been installed.**

    OCM requires JDK or JRE 1.2.2 or greater on UNIX platforms (including Linux), and JDK or JRE 1.3.1 or greater on Windows. However, if using OCM with an Oracle Support Hub, you must use JDK or JRE 1.4 or greater.

    If a supported JDK or JRE is not present in the ORACLE_HOME, but a valid JDK or JRE is present in another directory, you must define the JAVA_HOME environment variable to point to that directory.

3. **If installing OCM 10.3 or higher: You have your My Oracle Support ID and either (a) the associated password for that My Oracle Support ID, or (b) a Customer Support Identifier (CSI) registered for that My Oracle Support account along with the country code for that CSI.**

    When configuring Oracle Configuration Manager 10.3 or higher, the default setup method requires your My Oracle Support ID (formerly known as MetaLink ID)

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and password for the configuration data collected to be accessible or usable by you in My Oracle Support.

Optionally (recommended for My Oracle Support accounts with more than one CSI in their profile), you can specify a My Oracle Support ID, CSI, and the country code associated with that CSI (the country in which the CSI was issued). If using this method of configuring OCM, you must specify the correct country code.

If you have any problems with registration or are uncertain about your country code, log into Oracle My Oracle Support for assistance.

For more information on installing or configuring OCM, see:
http://www.oracle.com/technology/documentation/ocm.html

Alternatively, there is a dedicated page for the latest OCM documentation located in the My Oracle Support - Collector home page.

4. Ensure that you are using OCM on a supported platform and supported software.

As of release 10.3.2, Oracle Configuration Manager supports installation on the following platforms and collecting configuration data for the following software versions:

Platforms	■ Sun Solaris on SPARC (32-bit and 64-bit)
	■ Sun Solaris on x86 (32-bit and 64-bit)
	■ Linux x86 (32-bit and 64-bit)
	■ Linux Itanium
	■ Linux on PowerPC
	■ IBM zSeries Based Linux
	■ HP-UX PA-RISC (32-bit and 64-bit)
	■ HP-UX Itanium
	■ IBM AIX5L Based Systems (32-bit and 64-bit)
	■ Microsoft Windows: 2000, XP, Server 2003 (32-bit and 64-bit), 2008, Vista, NT, other Win 32 platforms

Oracle Software	■ Database
	- Oracle Database releases 8.1.7 and higher
	- Oracle Exadata 11.2.0.1
	- ASM 10.2. and higher
	■ Middleware
	- Oracle Application Server releases 9.0.3 and higher (note that 1.0.2.2 is only supported in an E-Business Suite configuration)
	- Oracle WebLogic Server 10.3.2 and higher
	- Oracle Business Intelligence Enterprise Edition/Siebel Analytics versions 7.8.4/10.1.3.2
	- Oracle Hyperion Enterprise Performance Management System 11.1.2 and higher
	■ Applications
	- Oracle Enterprise Manager Grid Control versions 9*i*, 10*g*, and 11.1
	- Oracle E-Business Suite 11.5.4 and higher, R12 and higher
	- Peoplesoft People Tools version 8.4.8 and higher, 8.5 and higher
	- Siebel CRM versions 7.7, 7.8, 8.0, 8.1.1
	- JD Edwards Enterprise One 8.97 and higher
	- Oracle Retail version 13.0 and higher
	- Primavera P6 7.0
	- Primavera CM 13.0
	- Oracle Collaboration Suite version 10.1.0.2 and higher
	- Oracle Beehive 2.0

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