

Enabling the Help Link from the Application Pages

Each page in your PeopleSoft application includes a Help icon that, when clicked, opens a new browser window displaying help topics related to that page.

Universal Linking enables the hosted PeopleBooks system to search through one or more PeopleSoft product lines and return context sensitive help. This functionality makes it possible to retrieve help from PeopleTools and one or more applications, all using the same link you configure in the web profile of your application.

To enable the Help link from application pages and implement Universal Linking,

1. In your PeopleSoft application, navigate to the **PeopleTools, Web Profile, Web Profile Configuration page**.
2. Click **Search** and select the **Profile Name** you specified during your PeopleSoft Pure Internet Architecture installation.
3. Change the value for the Help URL field by using the following URL format, substituting the value of *UlinkID1* and *UlinkID2* with values from the Universal Linking Product Line Codes table below. You may add as many iterations of *&ctx=UlinkID* to the URL as desired.

http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=UlinkID1&ctx=UlinkID2&ctx=etc...

Example usage of Universal Linking URL:

Human Resources Management System 9.1 Feature Pack – December 2010 (HRMS) with PeopleTools 8.51

http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=hr91fp1&ctx=pt851

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http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=hrms91&ctx=pt850

PeopleTools Release 8.51 (PT)

http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=pt851

PeopleTools Release 8.52 (PT)

http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=pt852

Universal Linking Product Line Codes	
<i>Product Line Code (ULinkID)</i>	<i>Product Line and Version</i>
cs90	Campus Solutions 9.0
crm91	Customer Relationship Management 9.1
crm9	Customer Relationship Management 9.0
elm9	Enterprise Learning Management 9.0
elm91	Enterprise Learning Management 9.1
epm91	Enterprise Performance Management 9.1
epm91fp1	Enterprise Performance Management 9.1 Feature Pack – April 2012
epm9	Enterprise Performance Management 9.0
fscm91fp2	Financials Supply Chain Management 9.1 Feature Pack – January 2012
fscm91	Financials Supply Chain Management 9.1 Feature Pack – March 2011
fscm9	Financials Supply Chain Management 9.0
hr91fp1	Human Capital Management 9.1 Feature Pack - December 2010
hcm91fp2	Human Capital Management 9.1 Feature Pack – March 2012
hrms91	Human Capital Management 9.1
hr90	Human Capital Management 9.0
pt852pbh1	PeopleTools 8.52
pt851	PeopleTools 8.51
pt850	PeopleTools 8.50
pt849	PeopleTools 8.49
portal9	Portal Solutions 9.0
portal91	Portal Solutions 9.1
ps91fp1	Portal Solutions 9.1 Feature Pack – January 2012

Screen shot of Help URL configured with Universal Linking:

The screenshot shows the Oracle PeopleTools Web Profile Configuration page. The breadcrumb navigation is: Favorites > Main Menu > PeopleTools > Web Profile > Web Profile Configuration. The 'General' tab is selected. The configuration fields are: Profile Name: DEV; Description: Installation Defaults; Authentication Domain: (empty); Help URL: http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=hr91fp1&ctx=pt85 (highlighted with a red box); Compress Responses: checked; Compress Response References: checked. There are 'Save As ...' and 'View History' buttons, and help icons (question marks) next to the Authentication Domain and Help URL fields.

4. Save and exit the Web Profile Configuration page. Restart the web server for your application.
5. Test the help functionality by clicking the *Help* icon on a PeopleSoft application page.

NOTE: If no help was written for the application page you are viewing, when you click the Help link, the browser will return the following message: “We're sorry, the topic you requested was not found. We have recorded this error (404) to help us fix the problem. You may wish to try again using one of the tools below.” This message indicates Universal Linking is active, but no help is available for the specific page requested.

PeopleTools Application Designer also has context sensitive help available through the user’s F1 key. To enable this help functionality, the PeopleTools Options must be configured to access the PeopleBooks Library as follows:

1. In your PeopleSoft application, navigate to the **PeopleTools, Utilities, Administration, PeopleTools Options**.
2. Scroll down to the **Help Options** group.
3. Change the value for the F1 URL field by replacing the existing string with the following URL:

PeopleTools 8.49:

http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=pt849

PeopleTools 8.50:

http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=pt850

PeopleTools 8.51:

http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=pt851

PeopleTools 8.52:

http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=pt852

4. Save and exit the PeopleTools Options page.
5. Open Application Designer. Press F1 to display general information on using Application Designer.
6. For context sensitive help, open an object, such as a panel or PeopleCode, then press F1.

