#### Folders and WebDAV Installation Guide

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#### INTRODUCTION

#### **OVERVIEW**

This section covers the following topics:

- **❖** About this Guide (page 1-1)
- **❖** About Folders (page 1-2)
- **❖** About WebDAV (page 1-3)
- **❖** Documentation (page 1-7)

#### **ABOUT THIS GUIDE**

This guide explains how to install and configure the Folders component and WebDAV. It is intended for integrators and administrators of Oracle Content Server.

#### **Conventions**

The following conventions are used throughout this document:

- ❖ Forward slashes (/) are used to separate the directory levels in a path name, both for Windows and UNIX. A forward slash always appears after the end of a directory name.
- ❖ The notation [Instance\_Dir] is used to refer to the location on your system where the Content Server instance is installed (for example, C:/Stellent/idm1/).

#### **Symbols**

The following symbols are used throughout this document:

Symbols	Description
<b>?</b>	This is a <b>note</b> . It is used to bring special attention to information.
<b>③</b>	This is a <b>technical tip</b> . It is used to identify information that can be used to make your tasks easier.
1	This is an <b>important</b> notice. It is used to identify a required step or required information.
<b>⊗</b>	This is a <b>caution</b> . It is used to identify information that might cause loss of data or serious system problems.

#### **ABOUT FOLDERS**

Folders is an optional component for use with Oracle Content Server and provides a hierarchical folder interface to content in Content Server in the form of "virtual folders" (also called "hierarchical folders"). Virtual folders enable you to create a multi-level folder structure. Figure 1-1 shows virtual folders as viewed from a content server web page.

Figure 1-1 Virtual folders in Content Server interface



#### **ABOUT WEBDAV**

WebDAV (Web-Based Distributed Authoring and Versioning) provides a way to remotely author and manage your content using clients that support the WebDAV protocol. For example, you can use Windows Explorer or Microsoft Office products to check in, check out, and modify content in the Content Server repository rather than using Oracle's web browser interface..



**Note:** While Folders and WebDAV are separate products, their setup and administration are closely interrelated. The information in this document applies to both products, unless stated otherwise.

This section covers the following topics:

- **❖** What is WebDAV? (page 1-3)
- **❖** WebDAV Clients (page 1-4)
- **❖** WebDAV Architecture (page 1-4)
- Security (page 1-5)

#### What is WebDAV?

WebDAV is an extension to the HTTP/1.1 protocol that allows clients to perform remote web content authoring operations. The WebDAV protocol is specified by RFC 2518.0.



**Note:** See the WebDAV Resources Page at http://www.webdav.org for more information.

WebDAV provides support for the following authoring and versioning functions:

- Version management
- Locking for overwrite protection
- Web page properties
- Collections of Web resources
- ❖ Name space management (copy/move pages on a web server)
- Access control

When WebDAV is used with a content management system such as Content Server, the WebDAV client provides as an alternate user interface to the native files in the content repository. The same versioning and security controls apply, whether an author uses the Oracle web browser interface or a WebDAV client.



**Note:** In Content Server, the WebDAV interface is based on the hierarchical folder interface provided by the Folders component.



**Important:** WebDAV does not support the use of non-ASCII characters in content server user names.

#### **WebDAV Clients**

A WebDAV client is an application that can send requests and receive responses using the WebDAV protocol. Content Server currently supports the following WebDAV clients:

- Microsoft Windows Explorer
- Microsoft Word 2000, 2002 (XP), and 2003
- ❖ Microsoft Excel 2000, 2002 (XP), and 2003
- ❖ Microsoft PowerPoint 2000, 2002 (XP), and 2003

You can use WebDAV virtual folders in Windows Explorer to manage files that were created in a non-WebDAV client, but you cannot use the native application to check content in to and out of the content server repository.



**Note:** This guide uses the term *WebDAV clients*, which are applications that can send requests and receive responses using the WebDAV protocol, such as Microsoft Windows Explorer or Microsoft Office programs (Word, Excel, PowerPoint). This is not the same as Oracle WebDAV Client, which is a separate Oracle product that enhances the WebDAV interface to the content server.



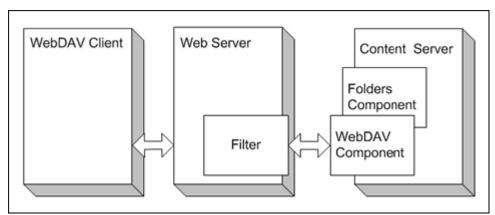
**Note:** Oracle offers the Desktop Integration Suite, which can enhance your WebDAV client environment by offering integrations into Windows Explorer, Microsoft Outlook, Lotus Notes, and other applications.

#### **WebDAV Architecture**

WebDAV support is implemented in the content server through a custom component, which handles WebDAV requests directly. A WebDAV request to the content server follows the following process (as illustrated in Figure 1-1:

- 1. The WebDAV client makes a request to the content server.
- 2. The message is processed by the web server through a custom filter.
- 3. On the content server, the WebDAV component performs the following functions:
  - It recognizes the client request as WebDAV.
  - It maps the client request to the appropriate WebDAV service call on the content server.
  - It converts the client request from a WebDAV request to the appropriate content server request.
  - It connects to the core content server and executes the content server request.
- 4. The WebDAV component converts the content server response into a WebDAV response and returns it to the WebDAV client.

Figure 1-1 WebDAV process



Important: WebDAV uses several non-standard HTTP methods, including PROPFIND, PROPPATCH, MKCOL, DELETE, COPY, MOVE, LOCK, and UNLOCK. Many third-party applications—such as firewalls, proxy servers, load balancers, and single

sign-on applications—do not allow these methods by default. If your network includes any of these applications, you might need to reconfigure them to allow the WebDAV methods.

#### **Security**

The following security features are included in WebDAV functionality:

- **❖** Access (page 1-6)
- **❖** Read-Only Permission (page 1-6)

- **❖** Login Cookie (page 1-6)
- **❖** Windows Explorer (page 1-7)
- Session Timeout (page 1-7)

#### **Access**

The user logins and security controls in the Folders component and Oracle Content Server also apply to content that is managed using WebDAV clients. For example, if you have Read permission for a content item, you will be able to view the file, but you will not be able to check in a new revision to the file.

#### **Read-Only Permission**

To allow users with only Read permission to access content through a WebDAV client, the "Allow get copy for user with read privilege" feature must be enabled. (You can enable this setting during Folders component installation, in the Content Server's System Properties utility, or on the Content Security page of the Admin Server.)

#### **Login Cookie**

When a user logs in to the content server through a WebDAV application, the WebDAV component sets a cookie in the client. The cookie remains set as long as a WebDAV request is made within the time specified by the WebDAVMaxInactiveInterval parameter in the <code>[Instance\_Dir]/custom/Webdav/webdav\_environment.cfg</code> configuration file. The default is 3600 seconds, or one hour. The cookie will remain set even if the WebDAV client application is closed. If the cookie expires, the user will need to log in to the content server again to perform WebDAV transactions through Microsoft Word, Excel, and PowerPoint.

The cookie includes a cryptographic key that prevents unauthorized users from generating counterfeit cookies. The WebDAVSecretKey parameter in the [Instance\_Dir]/custom/Webdav/webdav\_environment.cfg configuration file is used to generate the key.



**Tech Tip:** To prevent WebDAV login cookies from being used on other content servers, we recommend that you change the WebDAVSecretKey setting to a new, unique value for each content server instance that is accessed through WebDAV.

#### **Windows Explorer**

If a user logs in to the content server through Windows Explorer, the client retains the user login authentication within the shell. Even if the login cookie expires, Windows Explorer will send the username and password to the content server automatically, so the user will not be prompted to log in. The only way to clear this is for the user to log out of Windows.

#### **Session Timeout**

If a WebDAV client does not specify a session timeout value, the default timeout specified by the WebDAVDefaultTimeout setting in the [Instance\_Dir]/custom/Webdav/webdav\_environment.cfg configuration file is used. If a file remains locked (checked out) for this amount of time, an "Undo Checkout" is applied to any checked out content.

#### **DOCUMENTATION**

The following documentation is available for Folders and WebDAV:

- ❖ Folders and WebDAV Installation Guide (PDF)

  This document provides guidelines and step-by-step procedures for installing and setting up Folders and WebDAV on a content server and client computers.
- ❖ Folders and WebDAV Administration Guide (HTML and PDF)
  This document provides system management and maintenance information for Folders and WebDAV.
- ❖ Folders and WebDAV User Guide (HTML and PDF)

  This document provides information to help content consumers and contributors work with Folders and WebDAV effectively.

# PRE-INSTALLATION TASKS AND CONSIDERATIONS

#### **OVERVIEW**

This section covers the following topics:

- ❖ Installation Requirements and Compatibilities for Folders (page 2-1)
- ❖ Installation Requirements for WebDAV (page 2-2)
- ❖ Important Considerations for Folders (page 2-3)

## INSTALLATION REQUIREMENTS AND COMPATIBILITIES FOR FOLDERS

This section lists the software requirements and other compatibility issues for the Folders component:

☐ The 10gR3 version of the Folders component works with Content Server version 6.2 or later.



**Important:** To install Folders 10gR3 on Content Server 6.2, please note:

- If you already have Folders installed, you can upgrade to Folders 10gR3 by installing the software as described in chapter 3 of this document.
- If you do not already have Folders installed, you need to install Folders 6.5 and then upgrade to Folders 10gR3, or you need to manually add the required metadata fields and set the configuration values before installing Folders 10gR3.
- You must manual install the additional components on Content Server 6.2 (Helper, Lists, Background Thread, and optionally DocFolderArchiving). Then add CLASSPATH=\$COMPUTEDCLASSPATH;C:/stellent/custom/Helper/lib/Helper.jar to intradoc.cfg and restart the content server.

For more information on manually setting up Folders, refer to Appendix B (*Installation Details*).

- ☐ In Folders 6.5 and higher, the Dynamic Inheritance function (available in Folders 6.1 and 6.2) was removed. Instead, beginning with version 6.5, Folders began using static inheritance. For more information, refer to Converting Dynamic Folders to Static Folders (page 4-2).
- ☐ The 10gR3 version of the Folders component also works with Collaboration Manager.

#### INSTALLATION REQUIREMENTS FOR WEBDAV

This section lists the software requirements and other installation prerequisites for providing WebDAV functionality:

- □ Both the Folders component and the WebDAV component must be installed and enabled for Content Server to provide WebDAV functionality. The option to install the WebDAV component is provided during the Folders component installation process. See Chapter 3 (*Installing Folders and WebDAV*) for further details.
- One of the following operating systems must be installed on the client machines:
  - Microsoft Windows 2000
  - Microsoft Windows XP (Home or Professional)
  - Microsoft Windows Server 2003
- At least one of the following must be installed on the client machines:
  - Microsoft Office 2000 (SP1 or later)
  - Microsoft Office XP
  - Microsoft Office 2003

• Microsoft Internet Explorer 5.0 or greater with the Web Folders option enabled (this option is enabled during a "full" install of Internet Explorer)



**Important:** We recommend that you install Microsoft Office to ensure that you get a working copy of Web Folders. The Web Folders software that ships with certain versions of Internet Explorer is known to corrupt WebDAV filenames under certain circumstances. In particular, Web Folders in Internet Explorer version 6.0.2800.1106 (SP1) truncates file names under certain circumstances.

- One or more WebDAV client applications must be installed on the client machines:
  - Microsoft Windows Explorer
  - Microsoft Word 2000, 2002 (XP), or 2003
  - Microsoft Excel 2000, 2002 (XP), or 2003
  - Microsoft PowerPoint 2000, 2002 (XP), or 2003



Note: See Setting Up WebDAV on Client Computers on page 4-14 for more information.



**Note:** Windows 95 and Windows 98 support WebDAV functionality through Windows Explorer if Internet Explorer 5.0 or greater is installed with the Web Folders option enabled. Versions of client applications earlier than Office 2000 and/or other browser versions may not work with these client operating systems.



**Note:** Microsoft Office applications running on Mac OS X may not be Web DAV compliant. Specifically, Microsoft Office 2004 and Mac OS X 10.4.x do not work well with WebDAV.

#### IMPORTANT CONSIDERATIONS FOR FOLDERS

This section covers important installation considerations related to the Folders component:

- ❖ Installing Folders With DB2 (page 2-4)
- ❖ Limiting Number of Folders and Content Items (page 2-4)
- Retaining Folder and Content Organization (page 2-5)
- ❖ Backing Up Files Before Upgrading Folders (page 2-7)

Other Considerations (page 2-7)

#### **Installing Folders With DB2**

If you are installing Folders on a content server instance that is using DB2 as the database, you need to add the following entry to [Instance\_Dir]/config/config.cfg before installing the Folders software:

UseDatabaseShortIndexName=true

This is to make sure that the primary table keys are shorter than the DB2 maximum of 18 characters. After modifying the *config.cfg* file, do not forget to restart the content server.



**Important:** Make sure that you set this variable *before* installing the Folders software. If you set it after the installation, Folders will not try to create the index again, so nothing is changed.

#### **Limiting Number of Folders and Content Items**

If the number of folders and/or content items in a virtual folder is too high, this may affect content server performance. When you browse through folders, each item in a folder is processed by the server, the network, and the client browser. Each item takes a bit of time and resources at each of these steps. The amount of time is dependent on many factors. A fair rule of thumb is that each item will add a few milliseconds to browsing response time and a few kilobytes to the size of the page being displayed in the browser. Please note that the number of items in a folder only affects browsing, not searching.

High numbers of folders and/or content items in a virtual folder also affect the user experience. Users may have a harder time finding things in folders that have a large number of items in them, since they need to browse through a very large list.

It is recommended that you limit the number of folders and content items per virtual folder. The recommended maximum number for both folders and content items per folder is 1,000. These numbers are initially set during the Folders/WebDAV software installation (see page 3-8), but they can be modified afterwards (see the *Content Server Folders and WebDAV Administration Guide*).



**Tech Tip:** To improve performance when browsing through folders, you can use set the CollectionContentSecurity and CollectionFolderSecurity parameters, which reduce security, but speed up browsing. You can also set the CollectionDisplayResultSetSize parameter, which limits the number of items and folders that are displayed on Exploring pages. See Appendix A (*Configuration Settings*) for more information on these configuration parameters.



**Tech Tip:** The more folders you use, the more RAM is required by the folder cache. Therefore, avoid setting up large numbers of folders, especially unused ones. If you must set up a large number of folders, you should increase the memory available to Content Server. To allocate more memory, you should set the -Xmx JAVA\_OPTIONS parameter to a high enough value to accommodate the memory requirements and avoid getting errors.

#### **Retaining Folder and Content Organization**

During the Folders installation procedure, you are asked if you would like to preserve the folder structure of documents during archiving. If selected, this option installs the Document Folder Archive component, which ensures that the pre-existing document organization is maintained when content item archives are imported using the Archiver application.



**Caution:** The Document Folder Archive component is **NOT** compatible with Site Studio. For this reason, you must carefully decide whether or not you want to install the Document Folder Archive component during the Folders installation process.

By default, the option to install the Document Folder Archive component is not selected. However, if selected and installed, this component provides an alternative to using the Export Archive and Import Archive functions on the Virtual Folder Administration Configuration page. The two methods to archive a folder hierarchy and corresponding content items include:

- ❖ *Standard method:* archiving a folder structure and content using Export/Import Archive functions in conjunction with the Archiver application.
- \* New method: archiving a folder structure and content using the Document Folder Archive component in conjunction with the Archiver application.

#### Export/Import Archive functions plus the Archiver application

This method involves two basic steps. First the folder structure is exported/imported using the Export/Import Archive functions which removes all current folders from the target Content Server instance and replaces them with the imported hierarchy. Next, the content items are imported using the Archiver application.

The imported content items are sorted into their original folder locations. However, because the folder structure was removed from the target Content Server instance, any pre-existing content items must be manually moved to the new folders in the imported hierarchical structure.

The Export Archive function preserves the CollectionIDs between the source and target Content Server instances. Using this archival method does not forfeit Site Studio compatibility.

### Document Folder Archive component plus the Archiver application

This method involves only one step because the Document Folder Archive component functions automatically in combination with the Archiver application. When the Document Folder Archive component is installed, the folder hierarchical structure is retained when content is imported using the Archiver application. This means that when content items are imported into the target Content Server, each content item is sorted into their original folder locations.

Also, it is not necessary to create the desired folder structure on the target Content Server instance before importing the content items. Instead, the Document Folder Archive component automatically creates each folder that has at least one checked-in content item. Empty folders are not replicated. After the folder hierarchical structure is reproduced on the target Content Server, the imported content item files are placed into their original folder locations.

The Document Folder Archive component maps the CollectionIDs between the source and target Content Server instances and it is impossible to combine the Export/Import Archive functions with this component. If you do, it is possible that content items may subsequently be improperly placed during the import. Therefore, using the Document Folder Archive component to replicate folder structures completely eliminates Site Studio compatibility.

#### Issues and Considerations

Please note the following important considerations with regard to archiving and Folders:

- ❖ The Document Folder Archive component is *not* compatible with Site Studio.
- ❖ You must select one of the two methods for replicating folder structures because the export/import archive functions cannot be used in conjunction with the Document Folder Archive component. Combining these functions may cause content items to be placed in the wrong folders. Furthermore, once the Document Folder Archive component is installed, you cannot revert to using the export/import archive functions.
- ❖ Both the source and target content server instances must have the Document Folder Archive component installed to use the folder structure preservation option.

- ❖ If the folder structure preservation option is enabled and the folder structure is exported, all folders on the source content server instance that contain content are automatically created on the target content server instance (if they do not currently exist). If a folder on the source content server instance is empty, it will not be created on the target content server instance.
- ❖ If the folder structure preservation option is enabled and new folders are created on the target content server instance as a result of an archiving process, the custom folders metadata are not retained from the original folders on the source content server instance. In this case, the default folders metadata values are applied unless the preferred custom metadata values are created in the target content server instance before importing the folders. Or, users can manually add the custom metadata.
- ❖ If the folder structure preservation option is not enabled during the Folders installation process and you subsequently want to use the functionality, you must manually install the Document Folder Archive component. Either Component Wizard or Component Manager can be used for the manual installation process. The *DocFolderArchiving.zip* file is located in the [Instance Dir]/custom/Folders/ directory.



**Note:** For further details on configuring virtual folders and archiving folders, refer to the *Content Server Folders and WebDAV Administration Guide*.

#### **Backing Up Files Before Upgrading Folders**

All Folders parameters should be set in the *folders\_environment.cfg* file located in the *[Instance\_Dir]/custom/folders/* directory. Back up the *folders\_environment.cfg* file before upgrading Folders, as this file is overwritten during installation. After Folders has been upgraded, merge your changes from the backed-up *folders\_environment.cfg* file to the new file.

#### **Other Considerations**

Please note the following important considerations with regard to Folders:

- ❖ You cannot check two files with the same file name into the same folder (this limitation is required for WebDAV functionality).
- ❖ Folders structure and content cannot be archived from one content server to another using the Archiver application. However, you can export and import the folder hierarchy structure directly from the Folders administration interface. You can archive content items separately using Archiver.

An optional folder structure preservation component can be activated during the Folders installation process. However, it is NOT compatible with Site Studio. Refer to Retaining Folder and Content Organization (page 2-5).

# Chapter 3

# INSTALLING FOLDERS AND WEBDAV

#### **OVERVIEW**

This section covers the following topics:

- Upgrade and Reinstallation Considerations (page 3-1)
- ❖ Installing the Folders and WebDAV Software (page 3-3)
- **❖** Installation Settings (page 3-6)
- \* Rebuilding the Collection (page 3-10)



**Caution:** The Microsoft URLScan ISAPI filter may prevent WebDAV from functioning properly. For this reason, it is recommended that the filter not be installed. If the filter is already installed, it should be disabled. For more information and disabling instructions, refer to Disabling the URLScan ISAPI Filter (page 4-4).

#### **UPGRADE AND REINSTALLATION CONSIDERATIONS**

You can upgrade from an earlier Folders version by installing the latest version on top of the existing instance. You do not need to uninstall or disable the existing Folders component prior to upgrading.

You can upgrade from an earlier WebDAV version, but you must uninstall the existing WebDAV component prior to upgrading.

If you upgrade or reinstall Folders/WebDAV, the installation options (see page 3-6) are set in accordance with the selected options of the previous installation. In addition, all existing configuration settings will be preserved.

Please note the following important considerations with regard to upgrading or reinstalling Folders and WebDAV:

#### **Backing Up Configuration File Before Upgrading**

All Folders parameters should be set in the *folders\_environment.cfg* file located in the *[Instance\_Dir]/custom/folders/ directory*. Make sure that you back up the *folders\_environment.cfg* file before upgrading Folders, as this file is overwritten during installation. After Folders has been upgraded, merge your changes from the backed-up *folders\_environment.cfg* file to the new file.

#### Initial Folder ID

During the installation of the Folders software, you can specify the initial folder identifier for the server. When you reinstall or upgrade Folders, the existing initial folder identifier remains in effect, even if you specified a different value during the software upgrade or reinstallation. This is because when Folders is first installed, it creates the tables along with folders starting with the ID that was specified at that time. To use new IDs, you need to delete the tables created by Folders and also delete the collection ID counter in the Counters table. For further details, refer to Manual Uninstallation on page C-3 (specifically, steps 3, 4, and 7).

#### WebDAV and Tomcat

If you previously installed WebDAV support using Oracle's integrated Tomcat servlet engine, use the following procedure to upgrade to the current version of the WebDAV component (which does not require a servlet engine):

- 1. Log into the content server as an administrator.
- 2. On the content server Administration page, click **Providers**.
  - The Providers page is displayed.
- Click the Info link next to the WebDAV provider.
   The Outgoing Provider Information page is displayed.
- 4. Click Disable.

The Providers page is displayed, with the WebDAV provider disabled.

- 5. Restart the content server.
- 6. Start the System Properties utility.
- 7. Open the Paths tab.
- 8. Remove any changes to the Java classpath that the original installer may have made. For example, there may be references to the catalina, xalan, and xerces jar files in the *folders/lib* directory.
- 9. When you are done, exit the System Properties utility, and restart the content server.
- 10. Install the current Folders component, and select Yes when you are prompted to install the WebDAV component. See Installing the Folders and WebDAV Software below for more information.
- 11. Reconfigure all WebDAV clients to point to the new WebDAV component.

  See Setting Up WebDAV on Client Computers (page 4-14) for more information.

## INSTALLING THE FOLDERS AND WEBDAV SOFTWARE

You can install the Folders component and optional WebDAV component in either of two ways:

- **❖** Using Component Manager (page 3-3)
- Using Component Wizard (page 3-5)

#### **Using Component Manager**



**Important:** If you are installing the Folders component on a Collaboration Manager instance, you *must* select the recommended collaboration settings for the component to work properly. See the *Collaboration Manager Installation Guide* for the specific settings.

To install the Folders and WebDAV software using Component Manager, complete the

#### following steps:

- 1. Make sure the Content Server software is installed and functioning properly.
- 2. Log into the content server as an administrator.
- Go to the administration applets page of the content server, and click Admin Server.
   The Administration for Servers page is displayed.

4. Click on the appropriate server button.

The options and status page of the content server instance is displayed.

5. Click Component Manager in the menu on the left.

The Component Manager page is displayed.

6. Click **Browse** next to the Install New Component field.

A file selection dialog is displayed.

- 7. Select the *Folder.zip* component file and close the file selection dialog.
- 8. Click Install.

A page is displayed listing what will be installed.

9. Click Continue.

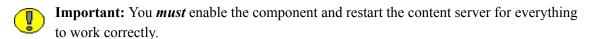
The Install Settings page is displayed.

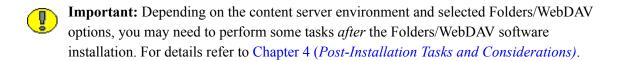
10. Modify the installation settings to suit your needs (see Installation Settings on page 3-6), and click **Continue** when you are done.

If you want to enable WebDAV functionality, make sure that you select the associated check box.

11. Click **Continue** when you are done.

All required files are now installed. After this process is completed, a page is displayed stating that the component was uploaded and installed successfully. You can then enable the component and restart the content server or return to the Component Manager page.





#### **Using Component Wizard**

To install the Folders and WebDAV software using Component Wizard complete the following steps:

- 1. Make sure the Oracle Content Server software is installed and functioning properly.
- 2. Start Component Wizard:

**Windows**: Choose Start—Programs—Stellent Content Server—<*Instance\_Name*>—Utilities—Component Wizard.

**UNIX:** Run the *Component\_Wizard* script, which is located in the *bin/* subdirectory of the Folders and WebDAV installation directory.

- 3. Component Wizard is started, with the Component List dialog active.
- 4. Click Install.

The Install dialog is displayed.

5. Click Select.

A file selection dialog is displayed.

6. Select the *Folder.zip* component file and close the file selection dialog.

The Install dialog now contains all files that will be installed.

7. Click **OK**.

The Edit Preference Prompt dialog is displayed.

8. Modify the installation settings to suit your needs (see Installation Settings on page 3-6), and click **OK** when you are done.

If you want to enable WebDAV functionality, make sure that you select the associated check box.

9. Click **OK** when you are done.

All required files are now installed. After this process is completed, a message is displayed asking whether the specified components should be enabled.

10. Click Yes.

The component is now loaded and enabled. The main Component Wizard window now shows a list of the component resources.

11. Close Component Wizard.



**Important:** Do not forget to restart the content server. This is essential for everything to work correctly.

12. If you stopped the web server before installation, restart the web server.



**Important:** Depending on the content server environment and selected Folders/WebDAV options, you may need to perform some tasks *after* the Folders/WebDAV software installation. For details refer to Chapter 4 (*Post-Installation Tasks and Considerations*).

#### **INSTALLATION SETTINGS**

During the installation process, you are prompted to specify the following settings:



**Note:** For more details on the various installation settings and configuration variables, refer to Appendix A (*Configuration Settings*).

- **!** Enter the name of the information field to store the collection ID.
  - Recommended: Accept the default (xCollectionID).
  - Optional: Enter a new field name.

See CollectionMeta (page A-7) for further details.

- ❖ Choose whether you want users to be able to download content items for which they have Read permission (R).
  - Recommended: Accept the default (enabled).
  - Optional: Disable the selection.

See CollectionReadOnlyMeta (page A-9) for details.

- ❖ Choose whether you want users to be able to specify whether a virtual folder and its contents are hidden or visible. To enable, accept the default (xHidden) or enter a different field name.
  - Recommended: Accept the default (xHidden).
  - Optional: Delete the default information field and leave the entry blank.

See CollectionHiddenMeta (page A-8) for further details (including instructions on how to manually disable this functionality again).

❖ Choose whether you want users to be able to specify whether a virtual folder and its contents are read-only. To enable, accept the default (xReadOnly) or enter a different field name.



**Note:** The read-only feature is subject to certain idiosyncrasies of various client environments. Therefore, not all clients will honor the read-only flag.

- Recommended: Accept the default (xReadOnly).
- Optional: Delete the default information field and leave the entry blank.

See CollectionReadOnlyMeta (page A-9) for further details (including instructions on how to manually disable this functionality again).

- Choose whether you want users to be able to move folders and content items to other folders. This displays/hides the option on the web interface.
  - Recommended: Accept the default (enabled).
  - Optional: Disable the selection.

See CollectionMoveEnabled (page A-12) for further details.

- Choose whether users can delete folders and content items. This displays/hides the option on the web interface.
  - Recommended: Accept the default (enabled).
  - Optional: Disable the selection.

See CollectionDeleteEnabled (page A-13) for further details.

- ❖ Enter the name of an inhibit field for the metadata propagation function.
  - Recommended: Accept the default (xInhibitUpdate).
  - Optional: Enter a different field name.

See CollectionInhibitUpdateMeta (page A-13) for further details.

- Choose whether to enable the optional Trash Bin settings.
  - Selecting this option enables the following Trash Bin settings:
    - CollectionTrashDeleter (page A-14)
    - CollectionTrashDeleteDate (page A-15)
    - CollectionTrashDeleteLocation (page A-16)
    - CollectionTrashDeleteOldName (page A-17)
  - If you do not want to enable the optional Trash Bin settings, clear the check box (this option is enabled by default).



**Important:** Enabling this selection enables *all* of the above optional settings.

❖ Content Server version 10gR3: Choose whether to install the Folders WebDAV component on Content Server version 10gR3 or higher.



**Important:** Before you upgrade from an earlier version of WebDAV you must uninstall that WebDAV component.

WebDAV (Web-Based Distributed Authoring and Versioning) provides a way to remotely author and manage your Oracle content using clients that support the WebDAV protocol. For more information on WebDAV, see About WebDAV (page 1-3).

- To install the Folders WebDAV component, select the check box.
- If you do not want Folders WebDAV to be supported on this system, clear the check box.
- **Earlier Content Server versions**: Choose whether to install the WebDAV component on an earlier Content Server version (6.2 to 7.5.2).

WebDAV (Web-Based Distributed Authoring and Versioning) provides a way to remotely author and manage your Oracle content using clients that support the WebDAV protocol. For more information on WebDAV, see About WebDAV (page 1-3).

- To install the WebDAV component, select the check box.
- If you do not want WebDAV to be supported on this system, clear the check box.



**Important:** If you are upgrading from an earlier version of Content Server, this check box might be automatically selected. If you want to install the Folders WebDAV component on Content Server version 10gR3, you must clear this check box.

- ❖ If using WebDAV, specify the key used to encrypt the WebDAV cookie to avoid spoofing and replay attacks.
  - Recommended: Enter an encryption key.
  - Optional: Accept the default (stellentKey).

See WebDAVSecretKey (page A-27) for details.

- ❖ Enter the maximum number of folders per virtual folder.
  - Recommended: Accept the default.
  - Optional: Enter a new number.



**Note:** If more than 1,000 subfolders per virtual folder are allowed, content server performance and request times may be affected. In addition, it makes it harder for users to find items in folders since they need to browse through very large lists. For more information on limiting the number of folders per virtual folder, refer to the *Content Server Folders and WebDAV Administration Guide*.

- ❖ Enter the maximum number of content items per virtual folder.
  - Recommended: Accept the default.
  - Optional: Enter a new number.



**Note:** If more than 1,000 content items per virtual folder are allowed, content server performance and request times may be affected. In addition, it makes it harder for users to find items in folders since they need to browse through very large lists. For more information on limiting the number of content items per virtual folder, refer to the *Content Server Folders and WebDAV Administration Guide*.

- $\clubsuit$  Enter the initial folder identifier for this server. (The number entered is pre-calculated in millions. For example, 0 = 0000000.)
  - Recommended: Accept the default of 0.
  - Optional: Enter a new number.

See InitialColID (page A-18) for further details.

- Choose whether to preserve the folder hierarchical structure of content items during archiving. For more information about archiving content into an exported folder hierarchy, refer to Retaining Folder and Content Organization (page 2-5).
  - To install the Document Folder Archive component, select the check box.
  - If you do not want to retain the folder hierarchy and associated content allocation, clear the check box. (By default, this option is disabled.)



**Note:** If you do not enable the check box and you subsequently want to use the functionality, you must manually install the Document Folder Archive component.



Note: This feature is not compatible with Site Studio.

Choose whether to install the FoldersLocal component, which ensures that local folders contain the latest Released versions of the documents from the corresponding Contribution folder. You must be running Content Server version 7.5.1 or later to use this component.

This component follows the rule that the files in the local folders should match the files that are in the search index. If a file is in the search index, and if it has been mapped to the local folder, then the file should be in the local folder. If a file is either not mapped to the local folder, or if it is not in the search index, then the file should not be in the local folder.

- To install the FoldersLocal component, select the check box (the default).
- If you do not want FoldersLocal to be supported on this system, clear the check box.

#### REBUILDING THE COLLECTION

During the installation process, Folders adds some metadata fields to the search page (such as Hidden and Read Only) which can be used as possible search criteria. If you want to use any of the new fields as search criteria, you need to rebuild the collection. Otherwise, attempting to do a search before rebuilding the collection will return no results. For more detailed information about the additional metadata fields, refer to Appendix B (*Installation Details*).



**Note:** The term *collection* is used to refer to a particular content server folder and the content within that folder. A *folder collection* is not the same as an *archive collection*.

To rebuild the collection, complete the following steps:

- 1. Log into the content server as an administrator.
- 2. On the Administration page of the content server instance, click **Repository Manager**.

The Repository Manager window is displayed.

- 3. Open the **Indexer** tab.
- 4. On the Collection Rebuild Cycle pane, click **Start**.

Chapter

4

# POST-INSTALLATION TASKS AND CONSIDERATIONS

#### **OVERVIEW**

Depending on the content server environment and the options selected during the Folders/WebDAV software installation, you may need to perform a number of post-installation tasks:

- Converting Dynamic Folders to Static Folders (page 4-2)
- ❖ Disabling the URLScan ISAPI Filter (page 4-4)
- ❖ Manually Setting Up the Trash Folder (page 4-5)
- Implementation Considerations for Folders (page 4-6)
- Configuring WebDAV in the Web Server (page 4-6)
- Configuring WebDAV on the Content Server (page 4-12)
- Setting Up WebDAV on Client Computers (page 4-14)
- ❖ Implementation Considerations for WebDAV (page 4-16)

## CONVERTING DYNAMIC FOLDERS TO STATIC FOLDERS

In Folders 6.5 and higher, the Dynamic Inheritance function (available in Folders 6.1 and 6.2) was removed. Instead, beginning with version 6.5, Folders began using static inheritance. Therefore, if you plan to upgrade to Folders 6.5 or higher, the Dynamic Inheritance functionality will not be available.

This section covers the following topics:

- **❖** Dynamic Inheritance (page 4-2)
- ❖ Static Inheritance and Propagation (page 4-2)
- ❖ Retaining Default Metadata Values After Upgrading (page 4-3)

#### **Dynamic Inheritance**

When you created a new folder with Folders 6.1 or 6.2, an option was available that enabled dynamic inheritance (the "Inherit Information From Parent" checkbox). If this option was selected, the child folder dynamically inherited its metadata from the parent. That is, if the metadata on the parent folder changed, the child folder's metadata also changed automatically.

In Folders 6.1 and 6.2, if the dynamic inheritance option was enabled, the first child folder that inherited the parent's metadata had the metadata values for the child folder set explicitly in the database. However, any additional child folders below the first would not have their metadata set in the database. Instead, this metadata was applied dynamically from the parent.

#### Static Inheritance and Propagation

When you create a new folder with Folders 6.5 and higher, this dynamic inheritance option is not available. Static inheritance is now used instead of dynamic inheritance. With static inheritance, a child folder inherits its metadata from the parent at the time of creation. However, if the parent's metadata changes at a later time, the child folder's metadata is unaffected and does not change. Propagation functionality has been added to allow a parent's metadata changes to be transmitted to child folders.

For more information about the propagation functionality, refer to:

- ❖ Metadata Propagation section in the Content Server Folders and WebDAV User Guide and the Content Server Folders and WebDAV Administration Guide
- ❖ Information Field Inherit Configuration Page section in the Content Server Folders and WebDAV Administration Guide
- ❖ Propagating Metadata section in the Content Server Folders and WebDAV User Guide
- Configuring Metadata Propagation section in the Content Server Folders and WebDAV Administration Guide

The Folders configuration related to the propagation functionality is determined by the CollectionInhibitUpdateMeta setting (see page A-13) and the Inhibit Metadata Propagation field.

### Retaining Default Metadata Values After Upgrading

When you upgrade to Folders 6.5 or higher, the child folders that previously had metadata applied dynamically will no longer have their metadata values set. Therefore, content checked into these folders will not have the desired metadata applied. However, before upgrading to Folders 6.5 or higher, it is possible to convert your existing dynamic folders to static folders in order to keep the correct default metadata for the folders.

There is a component (DynamicToStaticFolders) that will change the old dynamic folders to static folders. The component explicitly sets the metadata for the child folders in the database to the values that used to be applied dynamically. To obtain a copy of the necessary zip file and installation instructions, contact Oracle support services.



**Note:** This component will only work on a system that is still using dynamic folders (i.e., Folders 6.1 or 6.2). If Folders was already upgraded to Folders 6.5 or higher, the old version of Folders must be reinstalled before using the component.

#### DISABLING THE URLSCAN ISAPI FILTER



**Note:** URLScan is available for download from the Microsoft web site. However, providing comprehensive documentation for the proper configuration and compatibility testing is beyond the scope of this guide. Detailed instructions for installing and using the filter are available in the URLScan download package.

The Microsoft URLScan ISAPI filter allows web server administrators to ensure the security of their servers. URLScan screens all incoming requests to the server and filters them based on rules established by the administrator. Server security is enhanced because the filtering process helps ensure that the server only responds to valid requests.

URLScan provides security by restricting the types of HTTP requests that IIS will process. By default, it blocks certain WebDAV methods such as PROPFIND, PROPPATCH, MKCOL, DELETE, PUT, COPY, MOVE, LOCK, UNLOCK, OPTIONS, and SEARCH. If these methods are blocked, WebDAV will not work. However, URLScan can be configured to allow these methods as well as necessary headings (Translate:, If:, and Lock-Token:).



Important: The URLScan filter may cause WebDAV used with Content Server to fail. URLScan can only be used at the server level, which means that this is a global tool that applies to every web site defined in IIS. This means that if you configure URLScan to allow the WebDAV methods to pass through, these methods and headers will be allowed to pass through to every website, not just the Oracle website. For more detailed information, refer to the available Microsoft Knowledge Base articles specifically related to URLScan.

If the URLScan ISAPI filter is not properly configured to be compatible with Oracle software, it may prevent WebDAV from functioning properly. For this reason, it is recommended that the filter not be installed. If the filter is already installed, it should be disabled.

To disable URLScan, complete the following steps:

- 1. Stop all the content server services (names starting with "IDC").
- 2. Choose **Start—Programs—Administrative Tools—Internet Services Manager** to open the IIS Admin window.
- 3. Double-click the server.

4. Right-click **Default Web Site** and select **Properties**.

The Default Web Site Properties window is displayed.

- 5. Open the **ISAPI Filters** tab.
- 6. Select the UrlScan filter and click **Remove**.
- 7. Click **OK**.
- 8. Restart all content server services (names starting with "IDC").
- 9. Restart the IIS Admin Service.

# MANUALLY SETTING UP THE TRASH FOLDER

If the Folders component was previously installed on the content server and the associated database tables still exist, you need to create the Trash folder manually:



**Note:** This step is not required for a new installation or if you will not be using the optional Trash Bin function.

- 1. Start your web browser.
- 2. Enter the following command in the web browser address bar:

http://<web\_server\_name>/<web\_root>/idcplg/webdav?
IdcService=COLLECTION\_ADD
&dCollectionName=Trash
&dParentCollectionID=-1
&hasParentCollectionID=true
&force=true
&hasMark=true
&mark=TRASH

This entire command should be provided as a single string.

- 3. When prompted to log in, provide the correct administrator username and password.
- 4. Click the **Folders** link to display the System-Level Exploring page.

The Trash folder should be displayed along with the Contribution Folders folder.

### IMPLEMENTATION CONSIDERATIONS FOR FOLDERS

The following special considerations should be taken into account when implementing Folders:

- ❖ Field Length in DB2 with Unicode Encoding (page 4-6)
- ❖ Adabas Database Support (page 4-6)

# Field Length in DB2 with Unicode Encoding

If you are using DB2 with Unicode encoding, it is necessary to manually adjust your field length in the database to 255. This is specific to Content Server versions prior to 7.1.1.

#### **Adabas Database Support**

To support Adabas D in this release of Folders and WebDAV, it was necessary to rename some Folders-related metadata names. However, these changes are only effective in new Folders installations. If you are upgrading from a previous version of Folders to the current version, the metadata names remain unchanged.

In new Folders installations, the following metadata fields install differently:

- xTrashDeleteLocation —» xTrashDeleteLoc
- xTrashDeleteOldName
   xTrashDeleteName
- xCollectionInhibitUpdateMeta —» xInhibitUpdate

## CONFIGURING WEBDAV IN THE WEB SERVER

If you chose to enable the WebDAV features during the Folders installation, you need to set up WebDAV in the web server:

- ❖ Configuring WebDAV on iPlanet/Sun ONE (Windows) (page 4-7)
- ❖ Configuring WebDAV on iPlanet/Sun ONE (UNIX) (page 4-8)
- Configuring WebDAV on IIS (page 4-9)
- ❖ Using a WebDAV Folder in IIS to Test Web Folders (page 4-10)

# Configuring WebDAV on iPlanet/Sun ONE (Windows)

If you are using an iPlanet/Sun ONE web server on Microsoft Windows, you must configure the web server to allow WebDAV requests as follows:

- 1. Edit the web server's access control list (ACL).
  - a. Open the ACL file in a text editor. (For example, *C:\iPlanet\Servers\httpacl\generated\.https-myserver.acl.*)
  - b. Add the following two lines:

```
acl "stellentacl";
allow (read, list, execute, info, write, delete) user = "anyone";
```

- c. Save and close the ACL file.
- 2. Edit the web server's Init parameters.
  - a. **iPlanet/Sun ONE 6.0 and later:** Open the *magnus.conf* file in a text editor.

**iPlanet pre-6.0:** Open the *obj.conf* file in a text editor.

b. Add the following new Init parameters:

```
Init fn="register-http-method"
methods="OPTIONS, PROPFIND, COPY, DELETE, LOCK, MKCOL, MOVE,
PROPPATCH, PUT, UNLOCK"
```

- c. Save and close the *magnus.conf* or *obj.conf* file.
- 3. Edit the web server's *obj.conf* file.
  - a. Open the *obj.conf* file in a text editor.
  - b. In the *default* object, add the *name* parameter to the *NameTrans* line that points to the *weblayout* directory. This changes the redirect to use the newly defined ACL object:

```
<Object name="default">
NameTrans fn="pfx2dir" from="<web_root>" dir="[Instance_Dir]/weblayout"
name="stellentaclobject"
</Object>
```

c. Create a new object and include the lines shown below. This defines an ACL object that supports DAV methods:

```
<Object name="stellentaclobject">
PathCheck fn="check-acl" acl="stellentacl"
</Object>
```

d. Define the stellent ACL path to support WebDAV methods by modifying the following object in the *obj.conf* file:

```
<Object ppath="[Instance_Dir]/weblayout/*">
NameTrans fn="idcNameTrans"
PathCheck fn="idcPathCheck"
Service method="(GET|HEAD|POST|OPTIONS|PROPFIND|COPY|DELETE|LOCK|MKCOL|
MOVE|PROPPATCH|PUT|UNLOCK)" fn="idcService"
</Object>
```



**Note:** If you are already using iPlanet, the first three lines in the above object will already exist. the fourth line (Service method=) will need to be added.

- e. Save and close the *obj.conf* file.
- 4. Restart the web server.

# Configuring WebDAV on iPlanet/Sun ONE (UNIX)

If you are using an iPlanet/Sun ONE web server on UNIX, you must configure the web server to allow WebDAV requests as follows:

- 1. Edit the web server's access control list (ACL).
  - a. Open the ACL file in a text editor. (For example, //iPlanet ubstall dir]/Servers/httpacl/generated.https-myserver.acl.)
  - b. Add the following two lines:

```
acl "stellentacl";
allow (read, list, execute, info, write, delete) user = "anyone";
```

- c. Save and close the ACL file.
- 2. Edit the web server's Init parameters.
  - a. **iPlanet/Sun ONE 6.0 and later:** Open the *magnus.conf* file in a text editor.

**iPlanet pre-6.0:** Open the *obj.conf* file in a text editor.

b. Add the following new Init parameters:

```
Init fn="register-http-method"
methods="OPTIONS, PROPFIND, COPY, DELETE, LOCK, MKCOL, MOVE,
PROPPATCH, PUT, UNLOCK"
```

- c. Save and close the *magnus.conf* or *obj.conf* file.
- 3. Edit the web server's *obj.conf* file.
  - a. Open the *obj.conf* file in a text editor.
  - b. In the *default* object, add the *name* parameter to the *NameTrans* line that points to the Oracle *weblayout* directory. This changes the redirect to use the newly defined ACL object:

```
<Object name="default">
NameTrans fn="pfx2dir" from="<web_root>" dir="[Instance_Dir]/weblayout"
name="stellentaclobject"
</Object>
```

c. Create a new object and include the lines shown below. This defines an ACL object that supports DAV methods:

```
<Object name="stellentaclobject">
PathCheck fn="check-acl" acl="stellentacl"
</Object>
```

d. Define the stellent ACL path to support WebDAV methods by modifying the following object in the *obj.conf* file:

```
<Object ppath="[Instance_Dir]/weblayout/*">
NameTrans fn="idcNameTrans"
PathCheck fn="idcPathCheck"
Service method="(GET|HEAD|POST|OPTIONS|PROPFIND|COPY|DELETE|LOCK|MKCOL|
MOVE|PROPPATCH|PUT|UNLOCK)" fn="idcService"
</Object>
```



**Note:** If you are already using iPlanet, the first three lines in the above object will already exist. the fourth line (Service method=) will need to be added.

- e. Save and close the *obj.conf* file.
- 4. Restart the web server.

## Configuring WebDAV on IIS

If any client machines will be using Microsoft Office XP applications to interact with the content server through WebDAV, you must set Read permission on the web filter virtual directory:



**Note:** This procedure is not required if no Office XP applications are being used as WebDAV clients.

- 1. Open the Internet Information Services screen (typically **Start—Programs—Administrative Tools—Internet Services Manager**).
- 2. Expand the tree for the computer where the web server is located.
- 3. Expand the tree for the **Default Web Site**.
- 4. Select **stellent**.
- 5. Right-click the **idcplg** directory, and select **Properties**.
- 6. Under Local Path, select the Read check box.

- 7. Click OK.
- 8. Close the Internet Information Services screen.

# Using a WebDAV Folder in IIS to Test Web Folders

If you are experiencing difficulty creating a web folder to connect to your content server through WebDAV, you can, instead, create a WebDAV folder in IIS to test the functionality outside of Content Server. Doing so will help determine if your web folders work correctly when the content server is not involved.

Testing web folders and IIS involves the following steps:

- Setting Up the WebDAV Directory (page 4-10)
- Enabling Anonymous User Access (page 4-11)
- ❖ Testing the New WebDAV Folder (page 4-11)

#### **Setting Up the WebDAV Directory**

To set up the WebDAV directory, complete the following steps:

1. Create a new folder inside your C:\inetpub folder. For example, *WebDAV\_test* is good for identification purposes.



**Note:** This folder can be located anywhere except inside your \inetpub\wwwroot\\ folder, because its default DACLs (Discretionary Access Control Lists) are different from those on other directories. Refer to the IIS documentation for more information.

- 2. In the IIS snap-in for the Microsoft Management Console (MMC), create a virtual directory:
  - a. Right-click on the Default Web Site.
  - b. Select New—Virtual Directory.
  - c. Enter *WebDAV test* as the alias for the virtual directory.
  - d. Link the alias to the physical directory you created in Step 1.
- 3. Make sure Directory Browsing is selected, and grant Read, Write, Script and Browsing access.

The folder can now be accessed via the WebDAV protocol. Once your WebDAV directory is set up, users with the correct permissions can read and write to this directory.

#### **Enabling Anonymous User Access**

To enable anonymous user access, complete the following steps:

- 1. Select the Directory Security Tab in the properties dialog for the directory created previously.
- 2. Click the **Edit** button in the Anonymous Access and Authentication Controls box.
- 3. In the Authentication Methods dialog, enable the **Anonymous access** setting for the directory.



**Note:** Another, more restrictive, approach to user access would be to authenticate specific users by creating valid Windows user accounts and then configure the Windows file system (NTFS) directory and file permissions for those accounts.



**Important:** Because support for WebDAV is integrated with Windows and IIS, it requires understanding aspects of the Windows operating systems in addition to IIS. Refer to the IIS documentation for more information about available security options.

#### **Testing the New WebDAV Folder**

To test the new WebDAV folder, complete the following steps:

- 1. From an Internet Explorer browser window, use the **File—Open** command.
- 2. Browse for the WebDAV folder's URL or enter it in the Open field.

  For example, http://<server name>/WebDAV test
- 3. Select the **Open as Web Folder** check box.
- 4. Click OK.



**Note:** You can also test the new WebDAV folder by using the same URL to add a network place in Network Neighborhood.

You should be able to view, move, and copy files into and out of the browser window as if it were in Windows Explorer.



**Important:** When you create a WebDAV accessible folder, there are important security issues that must be considered. In the above test scenario, a WebDAV folder was set up without regard for the security of the website. However, for a production website, you should make sure your implementation meets the security standards established by your organization.

### CONFIGURING WEBDAV ON THE CONTENT SERVER

This section covers the following topics:

- **❖** Configuring WebDAV on AIX (page 4-12)
- ❖ Setting the WebDAV Secret Key (page 4-12)
- ❖ Using WebDAV with the ExtranetLook Component (page 4-13)
- "Reuse Revision" Setting (page 4-13)

# **Configuring WebDAV on AIX**

If you are using the 6.5 or 7.0 version of the WebDAV component on AIX 4.3.3, you must obtain and reference the current versions of *crimson.jar*, *xalan.jar*, and *jaxp.jar* files. This is required because JDK 1.3.1, which is used on AIX 4.3.3, does not include the latest versions of these *.jar* files.

You can obtain the current *.jar* files from JDK 1.4.1. These *.jar* files must then be included in the classpath in the [Instance\_Dir]/bin/intradoc.cfg file:

CLASSPATH=\$COMPUTEDCLASSPATH;crimson.jar;xalan.jar;jaxp.jar

Note that this example would reference these *.jar* files in the *[Instance\_Dir]/bin/* directory. You can put these files in another location, but the path to them would need to be adjusted to match the actual location.

#### **Setting the WebDAV Secret Key**

If you want to use WebDAV, you need to change the default value of the WebDAV secret key. This key is used to encrypt WebDAV login cookies on the local content server instance. Each content server should have a unique value to prevent login cookies that are generated on one content server instance from being used on any other content server.

To change the WebDAV secret key, complete the following steps:

- 1. Open the [Instance\_Dir]/custom/Webdav/webdav\_environment.cfg configuration file in a text editor.
- 2. Change the value of the WebDAVSecretKey parameter to any unique string.
- 3. Save and close the file.
- 4. Restart the content server.

# Using WebDAV with the ExtranetLook Component

The WebDAV component uses *CookieLoginPlugin.dll* for cookie-based login. The cookies eliminate additional login prompts when Microsoft Word opens a document using WebDAV. Typically, the component keeps the dll file from doing forms-based logins on a web page because most users do not want this. However, if users do want forms-based logins, you can enable this by making a WebDAV configuration change:

- 1. Open the [Instance\_Dir]/custom/Webdav/webdav\_environment.cfg configuration file in a text editor.
- 2. Set the WebDAVDisableOtherFilterCookies parameter to 'false' ('true' is the default): WebDAVDisableOtherFilterCookies=false
- 3. Save and close the file.
- 4. Restart the content server.

This allows you to use the WebDAV component along with the ExtranetLook component.



**Note:** Refer to Appendix A (*Configuration Settings*) for more information on the WebDAVDisableOtherFilterCookies parameter.

## "Reuse Revision" Setting

By default, a new revision is created only when an open WebDAV document is saved and closed. This "reuse revision" feature is recommended for environments where frequent file saves can result in a large number of unnecessary revisions, such as when users save their files often while they are working, or when the "auto-save" feature is enabled in WebDAV clients such as Microsoft Word. The "reuse revision" feature is implemented by two settings:

- ❖ The Folders component installer automatically enables the "Allow author to delete revision" content server setting, which ensures that the last revision can be deleted and a new revision created each time an open document is saved in a WebDAV folder.
- By default, the WebDAVReuseRevision parameter is set to true in the [Instance\_Dir]/custom/Webdav/webdav\_environment.cfg configuration file. (See WebDAVReuseRevision on page A-27 for further details on this parameter.)

If you want each save (including auto-saves) to create a new revision, you can disable the reuse revision feature as follows:

- 1. Log into the content server as an administrator.
- 2. Open the Admin Server page.
- 3. Click on the button of the appropriate content server instance.

The configuration page for the content server instance is displayed.

- 4. Click on **Content Security** in the menu on the left.
- 5. Clear the "Allow author to delete revision" check box.
- 6. Click Save.
- 7. Open the [Instance\_Dir]/custom/Webdav/webdav\_environment.cfg configuration file in a text editor.
- 8. Set the WebDAVReuseRevision parameter to 'false': WebDAVReuseRevision=false
- 9. Save and close the file.
- 10. Restart the content server.

# SETTING UP WEBDAV ON CLIENT COMPUTERS

Use the following procedure to set up the WebDAV interface to Content Server on a client computer:

- 1. Install one or more WebDAV client applications:
  - Microsoft Windows Explorer
  - Microsoft Word 2000, 2002 (XP), or 2003
  - Microsoft Excel 2000, 2002 (XP), or 2003
  - Microsoft PowerPoint 2000, 2002 (XP), or 2003



Note: Make sure that you use Microsoft Office 2000 SP1 or later.

- 2. Make sure that Microsoft Internet Explorer 5.0 or greater is installed, with the Web Folders option enabled during installation.
- 3. To be able to access Oracle pages though Windows Explorer, make sure that Internet Explorer 5.5 or 6.0, or Office 2000 or later is installed.

- 4. For clients that use Internet Explorer, make sure that the browser is not using a proxy server. See Configuring Third-Party Products (page 4-16) for more information.
- 5. Set up web folders on the client machine:
  - a. In Windows Explorer, click My Network Places in the left pane (Folders list).
  - b. Double-click **Add Network Place** in the right pane.

The Add Network Place Wizard screen is displayed.

c. Enter the web address of the WebDAV component. For example:

#### On a master content server:

http://my\_computer/stellent/idcplg/webdav

#### On a proxy content server:

http://my\_computer/stellent/idcplg/stellent\_2/pxs/webdav



**Note:** In the examples above, *my\_computer* is the web server name, and *stellent\_2* is the relative web root of the proxied content server.

d. Click Next.

You are prompted for a network password.

- e. Enter your Oracle user name and password, and click **OK**.
- f. Enter a name for the top level virtual folder.
- g. Click Finish.

You should now be able to access the virtual folders through My Network Places.

- 6. For machines that are running client applications on Windows Server 2003, enable the WebClient service:
  - a. Choose **Start—Programs—Administrative Tools—Services**.

The Services screen is displayed.

b. Right-click on the WebClient service and select **Properties**.

The WebClient Properties screen is displayed.

- c. In the **Startup type** list, select **Automatic**.
- d. Under Service status, click Start.

The WebClient service starts.

- e. Click OK.
- 7. Set the default metadata values for the user.
  - ❖ **Required**—Follow the steps listed in the Defining User Metadata Defaults for New Content section of the *Content Server Folders and WebDAV User Guide*.

❖ Optional—Follow the steps listed in the Defining User Metadata Defaults for Revised Content section of the *Content Server Folders and WebDAV User Guide*.



**Note:** User default metadata values should also be set for each user after a required field is added to the content server or after accounts are enabled.

# IMPLEMENTATION CONSIDERATIONS FOR WEBDAV

The following special considerations should be taken into account when implementing WebDAV functionality with Content Server:

Configuring Third-Party Products (page 4-16)

### **Configuring Third-Party Products**

WebDAV uses several non-standard HTTP methods, including PROPFIND, PROPPATCH, MKCOL, DELETE, COPY, MOVE, LOCK, and UNLOCK. Many third-party applications—such as firewalls, proxy servers, load balancers, and single sign-on applications—do not allow these methods by default. If your network includes any of these applications, you may need to reconfigure them to allow the WebDAV methods.

In addition, because of these HTTP method limitations, a client machine cannot connect to a WebDAV server from Windows Explorer if Internet Explorer is configured to use a proxy server. (In Internet Explorer, choose Tools—Internet Options—Connections—LAN Settings, and see if the Use a Proxy Server check box is selected.) There are two ways to resolve this problem:

- ❖ You can configure client machines to not use the proxy server instance for your web server. To do this in Internet Explorer 5.0 or greater, choose Tools—Internet Options—Connections—LAN Settings—Advanced—Exceptions, and specify the IP address/host name of the web server.
- ❖ Modify the proxy server configuration to allow pass-through for WebDAV methods (WebDAV-specific HTTP/1.1 extensions) along with standard GET, POST, and other HTTP/1.1 methods. Refer to your proxy server documentation for more information.



# **CONFIGURATION SETTINGS**

#### **OVERVIEW**

This section covers the following topics:

- ❖ Folders Configuration Files (page A-1)
- **❖** WebDAV Configuration Files (page A-2)
- ❖ Setting Variables during Folders Installation (page A-3)
- ❖ Editing Variables Using Component Manager (page A-3)
- Optional Folders Features (page A-4)
- Configuration Variables for Folders (page A-6)
- Configuration Variables for WebDAV (page A-25)

## **FOLDERS CONFIGURATION FILES**

The Folders component derives its configuration settings from the following configuration files:

- ❖ [Instance\_Dir]/data/components/Folders/config.cfg (This directory does not exist in Content Server 6.2. Do not use or add it for this version.)
- ❖ [Instance Dir]/data/components/Folders/install.cfg
- ❖ [Instance Dir]/custom/Folders/folders environment.cfg

❖ [Instance\_Dir]/config/config.cfg (This is the directory in which to make CollectionHiddenMeta, CollectionReadOnlyMeta, and CollectionInhibitUpdateMeta configuration settings for installations on Content Server 6.2.)

Content Server loads these configuration files sequentially in the order listed above. This means that if a variable is set in more than one of these files, the value set in [Instance\_Dir]/config/config.cfg takes precedence over all others.



**Tech Tip:** Even though you can set most Folders configuration parameters in [Instance\_Dir]/config/config.cfg, it is strongly recommended that you set all parameters in [Instance\_Dir]/custom/folders/folders\_environment.cfg, unless specifically stated otherwise. This allows disabling or uninstalling the Folders component to remove its entries automatically without forcing the administrator to look through other configuration and environment files on the server to delete the Folders-related entries manually.

The *folders\_environment.cfg* file should be backed up before performing an update install. After the update, the changes to this file should be merged back in to the new *folders\_environment.cfg* file that is installed during the update.



**Important:** During the Folders/WebDAV installation, you may not have selected the default installation settings. Also, you may have made additional changes to the Folders/WebDAV installation. If that is the case, you should make sure that you back up the [Instance\_Dir]/custom/folders/folders\_environment.cfg file before performing an upgrade. Otherwise, your Folders configuration file is overwritten during the upgrade process.

## **WEBDAV CONFIGURATION FILES**

The WebDAV component derives its configuration settings from the following configuration files:

- ❖ [Instance Dir]/custom/WebDAV/webdav environment.cfg
- [Instance Dir]/config/config.cfg

Content Server loads these configuration files sequentially in the order listed above. This means that if a variable is set in more than one of these files, the value set in [Instance Dir]/config/config.cfg takes precedence over all others.



**Tech Tip:** Even though you can set most WebDAV configuration parameters in [Instance\_Dir]/config.cfg, it is strongly recommended that you set all WebDAV parameters in [Instance\_Dir]/custom/WebDAV/webdav\_environment.cfg, unless specifically stated otherwise. This allows disabling or uninstalling the WebDAV component to remove its entries automatically without forcing the administrator to look through other configuration and environment files on the server to delete the WebDAV-related entries manually.

# SETTING VARIABLES DURING FOLDERS INSTALLATION

During the Folders software installation process, you are prompted to specify the initial values of a number of configuration settings (see page 3-6). You can accept the suggested defaults, or make changes as required. The specified settings are stored in the Folders configuration files (see page A-1) and remain valid until they are changed, either using Component Manager (see below) or directly in the configuration files (not recommended).

# **EDITING VARIABLES USING COMPONENT MANAGER**

To change the value of a configuration variable, the preferred method is to use Component Manager:



**Note:** Not all of the configuration variables documented in this appendix can be edited using Component Manager. If the configuration variable that you want to edit is not listed in Component Manager, you need to edit it directly in the configuration file (for example, *folders\_environment.cfg*)

- 1. Log into the content server as an administrator.
- Go to the administration applets page of the content server, and click Admin Server.
   The Administration for Servers page is displayed.
- Click on the appropriate server button.
   The options and status page of the content server instance is displayed.
- 4. Click **Component Manager** in the menu on the left.
  - The Component Manager page is displayed.
- 5. In the Update Component Configuration field, select **Folders** from the option list.

#### 6. Click Update.

The Update Component Configuration page is displayed.

- 7. Make the desired changes to the applicable configuration variables. See Configuration Variables for Folders (page A-6) for a detailed description of each configuration variable.
- 8. Click **Update** when you are done.

A page is displayed stating that the configuration was updated successfully.

9. Click the hyperlink to return to the Component Manager page.



**Important:** If you modify any configuration settings, you *must* restart the content server to apply the changes.

## **OPTIONAL FOLDERS FEATURES**

The Folders component offers the following optional features, which are enabled by configuration variables. See Configuration Variables for Folders (page A-6) for details on each of the configuration variables.

Feature	Configuration Variable	Description / Changes to Web Pages
Hide/unhide folders	CollectionHiddenMeta (page A-8)	<ul> <li>Enables users to specify whether a virtual folder or content item is hidden or visible.</li> <li>Classic layout: Hide/Unhide icons on Exploring pages:</li> <li>Trays and Top Menus layouts: Hide/Unhide popup menu option on Exploring pages</li> <li>"Show hidden when browsing" check box on the Folder Configuration page</li> <li>New metadata field in database</li> </ul>

Feature	Configuration Variable	Description / Changes to Web Pages
Read-only folders	CollectionReadOnlyMeta (page A-9)	Enables users to specify whether a virtual folder and its contents are read-only.
		• Classic layout: Read-Only/Editable icons on Exploring pages:
		Trays and Top Menus layouts:     Read-Only metadata field on information pages
		New metadata field in database
		<b>Note:</b> Not all clients honor the read-only flag.
Move/delete items	CollectionMoveEnabled (page A-12)	Enables users to move and delete folders and content items.
	CollectionDeleteEnabled (page A-13)	• Classic layout: Move and Delete icons on Exploring pages:
		Trays and Top Menus layouts:     Move and Delete popup menu options on     Exploring pages
WebDAV web folder	CollectionWebDAVServer (page A-13)	Enables users to switch the view from a virtual folder on a content server web page to a WebDAV folder in Windows Explorer. (Requires WebDAV functionality and Internet Explorer 5.0 or greater.)
		Classic layout: Displays a web folder icon on Exploring pages:

Feature	Configuration Variable	Description / Changes to Web Pages
Trash	CollectionTrashDeleteT (page A-14) CollectionTrashDeleteDate (page A-15) CollectionTrashDeleteLocation (page A-16) CollectionTrashDeleteOldName (page A-17)	<ul> <li>Enables items to be moved to the Trash folder upon deletion, rather than permanently deleting them. Users can then permanently delete items or restore items to their original folder.</li> <li>Trash folder on system-level Exploring page</li> <li>Classic layout: Trash Exploring page, with Restore icons:</li> <li>New check boxes on Folder Configuration page</li> <li>New metadata fields in database</li> <li>See the Trash Bin section in the Content Server Folders and WebDAV Administration Guide and User Guide for more information.</li> </ul>

# **CONFIGURATION VARIABLES FOR FOLDERS**

The following configuration variables are available for Folders:

- **❖** CollectionMeta (page A-7)
- CollectionHiddenMeta (page A-8)
- CollectionReadOnlyMeta (page A-9)
- CollectionSecurityReadOnly (page A-12)
- CollectionMoveEnabled (page A-12)
- CollectionDeleteEnabled (page A-13)
- CollectionWebDAVServer (page A-13)
- CollectionInhibitUpdateMeta (page A-13)
- CollectionTrashDeleter (page A-14)
- CollectionTrashDeleteDate (page A-15)
- CollectionTrashDeleteLocation (page A-16)

- CollectionTrashDeleteOldName (page A-17)
- CollectionReadOnlyMarkedFolders (page A-18)
- **❖** InitialColID (page A-18)
- CollectionReleasedOnly (page A-19)
- CollectionContentSecurity (page A-19)
- CollectionFolderSecurity (page A-19)
- CollectionUseCache (page A-20)
- CollectionDisplayResultSetSize (page A-20)
- CollectionPropagateEmptyValues (page A-21)
- CollectionInfoEnabled:actionPopup (page A-22)
- CollectionLinkEnabled:actionPopup (page A-22)
- CollectionMoveEnabled:actionPopup (page A-23)
- CollectionDeleteEnabled:actionPopup (page A-24)
- **❖** MaxHeadlineTableRows (page A-24)
- CollectionSearchRecursiveContent (page A-25)
- **❖** CollectionMaxBranch (page A-25)



**Note:** Even though you can set most Folders configuration parameters in [Instance\_Dir]/config/config.cfg, it is strongly recommended that you set all parameters in [Instance\_Dir]/custom/folders/folders\_environment.cfg, unless specifically stated otherwise. This allows disabling or uninstalling the Folders component to remove its entries automatically without forcing the administrator to look through other configuration and environment files on the server to delete the Folders-related entries manually.



**Important:** If you modify any configuration settings, you *must* restart the content server to apply the changes.

#### **CollectionMeta**

The **CollectionMeta** setting specifies the metadata field that is used to store the unique Collection ID for each virtual folder.

- ❖ The parameter format is CollectionMeta=xField Name.
- ❖ If this setting is not specified in the configuration file, the default value for *xField\_Name* is xCollectionID. Conversely, if your custom metadata field is named *CollectionID*, the *CollectionMeta* setting is not required in the configuration file.
- This variable is set automatically by the Folders installer program, according to the field name you enter.

#### CollectionHiddenMeta

The **CollectionHiddenMeta** setting enables users to specify whether a virtual folder and its content are hidden or visible.

- This setting adds Hide/Unhide icons to the Exploring pages.
- This setting adds a "Show hidden when browsing" check box to the Folder Configuration page.
- This variable is set automatically by the Folders installer program, according to the option you select.
- ❖ If you are using Content Server's default layout (headline view), enabling these values will not present a problem. However, if you are using the classic view, then the icons associated with this configuration variable are visible on the Exploring page.
- ❖ If enabled during the Folders installation, this variable must be manually disabled (see below).

#### Manually Enabling CollectionHiddenMeta

To enable the Hide/Unhide feature manually, complete the following steps:

- 1. Create a custom metadata field using Configuration Manager with the following parameters:
  - Name = Hidden
  - Field Caption = Hidden
  - Field Type = Text
  - Enable on User Interface = Selected

- Enable Option List = Selected
- **Option list values** = *false* and *true*



**Note:** Make sure that you update the database design in Configuration Manager to include the new field in your database. It is not necessary to rebuild your search index.

- 2. Add the following line to the Folders configuration file:
  - ❖ CS version 6.2: [Instance Dir]/config/config.cfg
  - ❖ CS version 6.5+: [Instance\_Dir]/data/components/Folders/config.cfg: CollectionHiddenMeta=xHidden



**Note:** You can name this field something other than *Hidden*, but the setting in the content server configuration file must match the field name. For example, if you name the field *Hide*, then CollectionHiddenMeta=xHide.

#### Manually Disabling CollectionHiddenMeta

To disable the Hide/Unhide feature manually, complete the following steps:

- 1. In a text editor, open each of the following configuration files (this variable may be set in more than one file):
  - [Instance Dir]/data/components/Folders/config.cfg (not for CS 6.2)
  - [Instance Dir]/data/components/Folders/install.cfg
  - [Instance Dir]/custom/Folders/folders environment.cfg
  - [Instance Dir]/config/config.cfg
- 2. Comment out the CollectionHiddenMeta configuration variable, if it exists, by preceding its line with a hash symbol (#).
- 3. Save and close the edited configuration files.



**Note:** Make sure that you comment out the configuration variable. Simply editing the variable in the configuration files by deleting or changing the metadata field value will not reverse the functionality nor will it remove the Hide/Unhide icons or Hidden metadata field from the user interface.



**Tech Tip:** Commenting out the parameter line in the configuration file does not remove the Hidden metadata field from the database. If you want to clean up your database in regards to functionality that is not enabled, you may choose to remove the Hidden metadata field from the database. Please note that this requires the database design to be updated and the index rebuilt, which may take a considerable amount of time.

## CollectionReadOnlyMeta

The **CollectionReadOnlyMeta** setting enables users to specify whether a virtual folder and its contents are read-only.

- "Read-only" means that you cannot rename, move, or delete the virtual folder or content items in that folder. You can still check in content and update metadata for read-only folders.
- ❖ The read-only feature is subject to certain idiosyncrasies of various client environments. Therefore, not all clients will honor the read-only flag.
- This setting adds Read-Only/Editable icons to the Exploring pages.
- This setting applies only to the current folder level. A subfolder does not inherit read-only status from its parent folder.
- This variable is set automatically by the Folders installer program, according to the option you select.
- ❖ If you are using Content Server's default layout (headline view), enabling these values will not present a problem. However, if you are using the classic view, then the icons associated with this configuration variable are visible on the Exploring page.
- ❖ If enabled during the Folders installation, this variable must be manually disabled (see below).

#### Manually Enabling CollectionReadOnlyMeta

To enable the Read-Only feature manually, complete the following steps:

- 1. Create a custom metadata field using Configuration Manager with the following parameters:
  - Name = ReadOnly
  - Field Caption = Read Only
  - Field Type = Text
  - Enable on User Interface = Selected
  - Enable Option List = Selected
  - Option list values = false and true



**Note:** Make sure that you update the database design in Configuration Manager to include the new field in your database. It is not necessary to rebuild your search index.

- 2. Add the following line to the Folders configuration file:
  - CS version 6.2: [Instance\_Dir]/config/config.cfg
  - ❖ CS version 6.5+: [Instance\_Dir]/data/components/Folders/config.cfg: CollectionReadOnlyMeta=xReadOnly



**Note:** You can name this field something other than *ReadOnly*, but the setting in the content server configuration file must match the field name. For example, if you name the field *Lock*, then CollectionReadOnlyMeta=xLock.

#### Manually Disabling CollectionReadOnlyMeta

To disable the Read-Only feature manually, complete the following steps:

- 1. In a text editor, open each of the following configuration files (this variable may be set in more than one file):
  - [Instance Dir]/data/components/Folders/config.cfg (not for CS 6.2)
  - [Instance Dir]/data/components/Folders/install.cfg
  - [Instance\_Dir]/custom/Folders/folders\_environment.cfg
  - [Instance\_Dir]/config/config.cfg
- 2. Comment out the CollectionReadOnlyMeta configuration variable, if it exists, by preceding its line with a hash symbol (#).
- 3. Save and close the edited configuration files.



**Note:** Make sure that you comment out the configuration variable. Simply editing the variable in the configuration files by deleting or changing the metadata field value will not reverse the functionality nor will it remove the Read-Only/Editable icons from the Exploring page.



**Tech Tip:** Commenting out the parameter line in the configuration file does not remove the ReadOnly metadata field from the database. If you want to clean up your database in regards to functionality that is not enabled, you may choose to remove the ReadOnly metadata field from the database. Please note that this requires the database design to be updated and the index rebuilt, which may take a considerable amount of time.

# CollectionSecurityReadOnly

The **CollectionSecurityReadOnly** setting enables you to specify the user's folder and file security permissions that are evaluated when result sets are created. On certain layouts (for example, the Classic layout), this information is used to change the actions that are available to the user for the folders and content items.

- CollectionSecurityReadOnly=true specifies that only the Read security permission is evaluated.
- CollectionSecurityReadOnly=false specifies that all security permissions are evaluated (Read, Write, Delete, and Admin). Please note that this setting can slow down the content server considerably.
- Please note that regardless of the setting used, the user might see actions for which they do not have permission (depending the layout being used). However, the user will receive an error if they attempt to perform these actions.
- This variable is set to *true* by default, and it is recommended that you use this setting to avoid performance issues. Security permissions are evaluated according to this setting, even if the layout that is being used does not use this information to change the actions that are available to the user.

#### CollectionMoveEnabled

The **CollectionMoveEnabled** setting enables you to hide the Move icon or menu option on the Exploring pages.

- CollectionMoveEnabled=true displays the Move icon or option so that users can move folders and content items to other folders.
- CollectionMoveEnabled=false hides the Move icon or option so that users cannot move folders and content items to other folders.
- This variable is set automatically by the Folders installer program, according to the option you select.
- See also CollectionMoveEnabled:actionPopup (page A-23).

#### CollectionDeleteEnabled

The **CollectionDeleteEnabled** setting enables you to hide the Delete icon or menu option on the Exploring pages.

- ❖ CollectionDeleteEnabled=true displays the Delete icon or option so that users can delete folders and content items from an Exploring page.
- CollectionDeleteEnabled=false hides the Delete icon or option so that users cannot delete folders and content items from an Exploring page.
- This variable is set automatically by the Folders installer program, according to the option you select.
- See also CollectionDeleteEnabled:actionPopup (page A-24).

#### CollectionWebDAVServer

The **CollectionWebDAVServer** setting enables users to switch the view from a Content Server web page to a WebDAV folder in Windows Explorer.

CollectionWebDAVServer=webdav URL

- For example, on a master content server, this setting would be: CollectionWebDAVServer=http://my\_computer/web\_root/idcplg/ webdav
- ❖ You must install and configure WebDAV functionality on the content server to use this feature. See About WebDAV (page 1-3) for more information on WebDAV.
- In Microsoft Internet Explorer 5.0 or greater, this setting adds a web folder icon to the virtual folder Exploring pages. The web folder icon is not displayed in any other browser.
- This variable is set automatically by the Folders installer program if you choose to install the WebDAV component.

## CollectionInhibitUpdateMeta

The **CollectionInhibitUpdateMeta** setting defines an inhibit field for the metadata propagation function, which enables contributors to copy metadata values from a folder to its subfolders and content items.

See the Metadata Propagation section in the Content Server Folders and WebDAV User Guide and Content Server Folders and WebDAV Administration Guide for more information. ❖ This variable is set automatically by the Folders installer program, according to the field name you enter.

#### Enabling the Metadata Propagation Feature

To enable the Metadata Propagation feature, complete the following steps

- 1. Create a custom metadata field with the following parameters:
  - **Name** = CollectionInhibitUpdateMeta
  - **Field Caption** = Inhibit Metadata Update
  - Field Type = Text
  - Enable on User Interface = Selected
  - Enable Option List = Selected
  - **Option list values** = *false* and *true* (leaving the list blank is optional, and is interpreted as *false*)



**Note:** Make sure that you click **Update Database Design** to include the new field in your database. It is not necessary to rebuild your search index.

- 2. Add the following line to the configuration file:
  - CS version 6.2: [Instance\_Dir]/config/config.cfg
  - ❖ CS version 6.5+: [Instance\_Dir]/data/components/Folders/config.cfg: CollectionInhibitUpdateMeta=xCollectionInhibitUpdateMeta



**Note:** You can name this field something other than *CollectionInhibitUpdateMeta*, but the setting in the content server configuration file must match the field name. For example, if you name the field *Inhibit*, then CollectionInhibitUpdateMeta=xInhibit.

#### CollectionTrashDeleter

The **CollectionTrashDeleter** setting defines a user metadata field for the Trash function, which enables the user's login information to be recorded as metadata for items that are moved to the Trash folder.

❖ If this variable is set, users can choose whether to view only the items they have moved to the Trash folder or all of the items *everyone* has moved to the Trash folder. See the Folder Configuration Page section in the *Content Server Folders and WebDAV User Guide* for more information.

This variable is set automatically by the Folders installer program if you choose to enable the Trash Bin function.

#### Enabling the Trash Deleter Feature

To enable the Trash Deleter feature manually, complete the following steps:

- 1. Create a custom metadata field with the following parameters:
  - Name = TrashDeleter
  - Field Caption = Trash Deleter
  - Field Type = Text
  - Enable on User Interface = Selected
  - Enable Option List = Clear



**Note:** Make sure that you click **Update Database Design** to include the new field in your database. It is not necessary to rebuild your search index.

- 2. Add the following line to the configuration file:
  - ❖ CS version 6.2: [Instance Dir]/config/config.cfg
  - ❖ CS version 6.5+: [Instance\_Dir>/data/components/Folders/config.cfg: CollectionTrashDeleter=xTrashDeleter



**Note:** You can name this field something other than *CollectionTrashDeleter*, but the setting in the content server configuration file must match the field name. For example, if you name the field *TrashUser*, then CollectionTrashDeleter=xTrashUser.

#### CollectionTrashDeleteDate

The **CollectionTrashDeleteDate** setting defines a date metadata field for the Trash function, which enables the deletion date and time to be recorded as metadata for items that are moved to the Trash folder.

- ❖ If this variable is set, the deletion date and time are displayed in the Trash folder.
- ❖ This variable is set automatically by the Folders installer program if you choose to enable the Trash Bin function.

#### Enabling the Trash Delete Date Feature

To enable the Trash Delete Date feature manually, complete the following steps:

- 1. Create a custom metadata field with the following parameters:
  - Name = TrashDeleteDate
  - Field Caption = Trash Delete Date
  - Field Type = Date
  - Enable on User Interface = Selected
  - Enable Option List = Clear



**Note:** Make sure that you click **Update Database Design** to include the new field in your database. It is not necessary to rebuild your search index.

- 2. Add the following line to the configuration file:
  - ❖ CS version 6.2: [Instance Dir]/config/config.cfg
  - ❖ CS version 6.5+: [Instance Dir]/data/components/Folders/config.cfg:

CollectionTrashDeleteDate=xTrashDeleteDate



**Note:** You can name this field something other than *CollectionTrashDeleteDate*, but the setting in the content server configuration file must match the field name. For example, if you name the field *TrashDate*, then CollectionTrashDeleteDate=xTrashDate.

#### CollectionTrashDeleteLocation

The **CollectionTrashDeleteLocation** setting defines an integer metadata field for the Trash function, which enables the original parent folder to be recorded as metadata for items that are moved to the Trash folder

- ❖ If this variable is set, users will be able to restore deleted items from the Trash folder. See Restoring Folders and Content from Trash (documented in the *Content Server Folders and WebDAV User Guide*).
- This variable is set automatically by the Folders installer program if you choose to enable the Trash Bin function.

#### Enabling the Trash Delete Location Feature

To enable the Trash Delete Location feature manually, complete the following steps:

- 1. Create a custom metadata field with the following parameters:
  - Name = TrashDeleteLocation
  - Field Caption = Trash Delete Location
  - Field Type = Integer
  - Enable on User Interface = Selected
  - **Enable Option List = Clear**



**Note:** Make sure that you click **Update Database Design** to include the new field in your database. It is not necessary to rebuild your search index.

- ❖ Add the following line to the configuration file:
  - ❖ CS version 6.2: [Instance Dir]/config/config.cfg
  - ❖ CS version 6.5+: [Instance\_Dir]/data/components/Folders/config.cfg:

CollectionTrashDeleteLocation=xTrashDeleteLocation



**Note:** You can name this field something other than *CollectionTrashDeleteLocation*, but the setting in the content server configuration file must match the field name. For example, if you name the field *TrashLoc*, then CollectionTrashDeleteLocation=xTrashLoc.

#### CollectionTrashDeleteOldName

The **CollectionTrashDeleteOldName** setting defines a file name metadata field for the Trash function, which enables the original file name to be recorded as metadata for items that are moved to the Trash folder.

- ❖ If this variable is set, files that are renamed due to a naming conflict in the Trash folder can be restored with their original file names. See Restoring Folders and Content from Trash (documented in the *Content Server Folders and WebDAV User Guide*).
- ❖ This variable is set automatically by the Folders installer program if you choose to enable the Trash Bin function.

#### Enabling the Trash Delete Old Name Feature

To enable the Trash Delete Old Name feature manually, complete the following steps:

- 1. Create a custom metadata field with the following parameters:
  - Name = TrashDeleteOldName
  - Field Caption = Trash Delete Old Name
  - Field Type = Memo
  - Enable on User Interface = Selected
  - Enable Option List = Clear



**Note:** Make sure that you click **Update Database Design** to include the new field in your database. It is not necessary to rebuild your search index.

- 2. Add the following line to the configuration file:
  - ❖ CS version 6.2: [Instance Dir]/config/config.cfg
  - ❖ CS version 6.5+: [Instance\_Dir]/data/components/Folders/config.cfg:

CollectionTrashDeleteOldName=xTrashDeleteOldName



**Note:** You can name this field something other than *CollectionTrashDeleteOldName*, but the setting in the content server configuration file must match the field name. For example, if you name the field *TrashName*, then CollectionTrashDeleteOldName=xTrashName.

# CollectionReadOnlyMarkedFolders

The **CollectionReadOnlyMarkedFolders** setting enables you to specify whether the system-level folders can be modified.

- CollectionReadOnlyMarkedFolders=true prevents modification of the metadata for system-level folders (such as Contribution Server Folders and Trash).
- CollectionReadOnlyMarkedFolders=false enables the ability to modify the metadata for system-level folders.
- ❖ This variable is set to *true* by default.



**Caution:** If this variable is set to *false*, you should assign an appropriate security group to the system-level folders so that only authorized administrators can modify the folders. You should change system-level folders only if there is a particular reason to do so.

#### **InitialCollD**

The **InitialColID** setting defines the counter that initializes the first collection ID.

- ❖ This is set during component installation. Use this to set the prefix where you want to start the counting of the folders.
- Defines the initial folder identifier for this server (in millions).
- **.** The default is 0.

#### CollectionReleasedOnly

The **CollectionReleasedOnly** setting determines which version of a revised document will be visible to the author and users with read access to the content item.

- ❖ CollectionReleasedOnly=false allows the author and all users with read access to the content item to see the latest version.
- ❖ CollectionReleasedOnly=true allows all users with read access to the content item to see the latest version when it is released.



**Note:** Regardless of the current state of the revised content item (whether the setting is true or false), the author always views the latest version of the document.

- ❖ This variable is set to *false* by default (i.e., the latest version of a revised content item is displayed to the author and all users with read access).
- ❖ If you want to change the value of this setting after Folders is installed, you must manually change it in the [Instance\_Dir]/custom/folders/ folders\_environment.cfg file.

# **CollectionContentSecurity**

The **CollectionContentSecurity** setting determines whether users can see secure content on Exploring pages if they have no access privileges to the secure content.

- ❖ If CollectionContentSecurity=true, then users with no access privileges to secure content will not see it on Exploring pages.
- ❖ If CollectionContentSecurity=false, then users with no access privileges to secure content will see it on Exploring pages. However, if they try to view the content, an

"access-denied" error is displayed. This setting speeds up performance, but does allow users to see some information about secure content that they do not have access to.

❖ This variable is set to *true* by default.

# CollectionFolderSecurity

The **CollectionFolderSecurity** setting determines whether users can see secure folders on Exploring pages if they have no access privileges to the secure folders.

- If CollectionFolderSecurity=true, then users with no access privileges to secure folders will not see them on Exploring pages.
- ❖ If CollectionFolderSecurity=false, then users with no access privileges to secure folders will see them on Exploring pages. However, if they try to open the folders, an "access-denied" error is displayed. This setting speeds up performance, but does allow users to see some information about secure content that they do not have access to.
- ❖ This variable is set to *true* by default.

#### CollectionUseCache

The CollectionUseCache setting determines whether items in folders are cached.

- ❖ If CollectionUseCache=true, then items in folders are cached.
- ❖ If CollectionUseCache=false, then items in folders are not cached.
- ❖ This variable is set to *true* by default.

Normally, there is no need to turn off this feature, but it may be useful in some situations (for example, for debugging purposes). To turn off caching, set the CollectionUseCache entry in the [Instance\_Dir]/custom/folders/folders\_environment.cfg file to 'false'. After modifying the folders\_environment.cfg file, do not forget to restart the content server.



**Important:** If you reinstall or upgrade the Folders component, this configuration variable will revert back to its default setting (true). You can manually edit the *folders\_environment.cfg* file again, or use a backed-up version.



**Note:** If folders caching is turned off (CollectionUseCache=false), content item shortcuts are not displayed.

### CollectionDisplayResultSetSize

The **CollectionDisplayResultSetSize** setting specifies the maximum number of folders and content items that are displayed on Exploring pages. If the number of content items in the result set exceeds the specified number, the results are truncated and spread out over multiple pages. Navigation links are then provided to move between pages.



**Important:** If the number of folders exceeds the CollectionDisplayResultSetSize, then the folders exceeding this value are not visible from Exploring pages. This means that if you already have more folders than this value or if your users add more folders than this value, those folders will not be visible from the Exploring pages.

- ❖ If this parameter is not set, the results are not truncated regardless of the number of items in the result set. This means that pages may be very long if there are many items to display.
- ❖ The parameter format is CollectionDisplayResultSetSize=Number, for example: CollectionDisplayResultSetSize=25
- ❖ The number of content items and folders are controlled by separate result sets, and are therefore treated separately. This means that if the parameter is set to 25, a maximum of 25 folders *and* 25 content items (for a total of 50 items) may be displayed on a single page.
- then the main exploring page of that folder includes a Page Folders link. Clicking that link displays a new page, which lists the next series of subfolders contained in the parent folder. You can use the page navigation features to move between the list pages. However, each page will only show the subfolders in the parent folder and none of its content items. Similarly, if the number of content items in a folder exceeds the defined maximum, then that folder's main exploring page includes a Page Content link, which you can use to browse between the list pages. These pages will only show the content items in the parent folder, and no folders.

# CollectionPropagateEmptyValues

The **CollectionPropagateEmptyValues** setting specifies whether empty field values are propagated.

❖ If CollectionPropagateEmptyValues=true, then empty field values are propagated.

- ❖ If CollectionPropagateEmptyValues=false, then empty field values are not propagated.
- **.** The default is *true*.

To turn off propagation of empty field values, set the CollectionPropagateEmptyValues entry in the [Instance\_Dir]/custom/folders/folders\_environment.cfg file to 'false'. After modifying the folders\_environment.cfg file, do not forget to restart the content server.



**Important:** If you reinstall or upgrade the Folders component, this configuration variable will revert back to its default setting (true). You can manually edit the *folders environment.cfg* file again, or use a backed-up version.

# CollectionInfoEnabled:actionPopup



**Important:** This parameter is applicable only when Folders is installed on Content Server 7.x.

The **CollectionInfoEnabled:actionPopup** setting determines whether the Folder Information and Content Information options are included in the Actions popup menu for each item on an Exploring page.

- ❖ If CollectionInfoEnabled:actionPopup=true, then the Folder Information and Content Information options are included in the Actions popup menu.
- ❖ If CollectionInfoEnabled:actionPopup=false, then the Folder Information and Content Information options are not included in the Actions popup menu. This setting reduces the size of the page that is constructed and thus improves system performance.
- ❖ It is recommended that you put this configuration parameter in [Instance\_Dir]/config/config.cfg rather than [Instance\_Dir]/custom/folders/folders\_environment.cfg.
  Otherwise it will be overwritten when Folders is upgraded.
- ❖ The Folder Information and Content Information menu options are only removed from the Actions popup menu next to the Info icons on Exploring pages, not from the Actions dropdown menu in the topright corner of the screen.

# CollectionLinkEnabled:actionPopup

The CollectionLinkEnabled:actionPopup setting determines whether the Create



**Important:** This parameter is applicable only when Folders is installed on Content Server 7.x.

Shortcut option is included in the Actions popup menu for each item on an Exploring page.

- ❖ If CollectionLinkEnabled:actionPopup=true, then the Create Shortcut option is included in the Actions popup menu.
- ❖ If CollectionLinkEnabled:actionPopup=false, then the Create Shortcut option is not included in the Actions popup menu. This setting reduces the size of the page that is constructed and thus improves system performance.
- This configuration parameter does not disable the ability to create shortcuts altogether. It merely removes the option from the Actions popup menu for each item on Exploring pages.
- ❖ It is recommended that you put this configuration parameter in [Instance\_Dir]/config/config.cfg rather than [Instance\_Dir]/custom/folders/folders\_environment.cfg.

  Otherwise it will be overwritten when Folders is upgraded.
- ❖ The Create Shortcut menu option is only removed from the Actions popup menu next to the Info icons on Exploring pages, not from the Actions dropdown menu in the topright corner of the screen.

## CollectionMoveEnabled:actionPopup

The **CollectionMoveEnabled:actionPopup** setting determines whether the Move option is included in the Actions popup menu for each item on an Exploring page.

- ❖ If CollectionMoveEnabled:actionPopup=true, then the Move option is included in the Actions popup menu.
- ❖ If CollectionMoveEnabled:actionPopup=false, then the Move option is not included in the Actions popup menu. This setting reduces the size of the page that is constructed and thus improves system performance.
- This configuration parameter does not disable the ability to move items altogether. It merely removes the option from the Actions popup menu for each item on Exploring pages.
- ❖ It is recommended that you put this configuration parameter in [Instance\_Dir]/config/config.cfg rather than [Instance\_Dir]/custom/folders/folders\_environment.cfg.

  Otherwise it will be overwritten when Folders is upgraded.

- The Move menu option is only removed from the Actions popup menu next to the Info icons on Exploring pages, not from the Actions dropdown menu in the topright corner of the screen.
- See CollectionMoveEnabled (page A-12) if you want to disable the ability to move items altogether.

### CollectionDeleteEnabled:actionPopup

The CollectionDeleteEnabled:actionPopup setting determines whether the Delete



**Important:** This parameter is applicable only when Folders is installed on Folders and WebDAV 7.x.

option is included in the Actions popup menu for each item on an Exploring page.

- ❖ If CollectionDeleteEnabled:actionPopup=true, then the Delete option is included in the Actions popup menu.
- ❖ If CollectionDeleteEnabled:actionPopup=false, then the Delete option is not included in the Actions popup menu. This setting reduces the size of the page that is constructed and thus improves system performance.
- ❖ This configuration parameter does not disable the ability to delete items altogether. It merely removes the option from the Actions popup menu for each item on Exploring pages.
- ❖ It is recommended that you put this configuration parameter in [Instance\_Dir]/config/config.cfg rather than [Instance\_Dir]/custom/folders/folders\_environment.cfg.

  Otherwise it will be overwritten when Folders is upgraded.
- ❖ The Delete menu option is only removed from the Actions popup menu next to the Info icons on Exploring pages, not from the Actions dropdown menu in the topright corner of the screen.
- See CollectionDeleteEnabled (page A-13) if you want to disable the ability to delete items altogether.

#### **MaxHeadlineTableRows**

If you have virtual folders with 1,000 items or more in them, then the first 999 rows will be displayed correctly on the exploring pages, but after that number some of the columns in the table are not visible. This can be avoided by adding the MaxHeadlineTableRows

configuration variable in the [Instance\_Dir]/custom/folders/folders\_environment.cfg file and setting its value to a sufficiently high number, for example:

MaxHeadlineTableRows=1500

The table display issues will then become an issue only after the specified number of items is exceeded. After modifying the *folders\_environment.cfg* file, do not forget to restart the content server.



**Important:** If you reinstall or upgrade the Folders component, you need to reapply this configuration variable or use a backed-up version of the *folders environment.cfg* file.

#### CollectionSearchRecursiveContent

The **CollectionSearchRecursiveContent** setting enables a Browse button and field in the Results Options section of the Search page. The Browse button can be used to find and select a local folder, including its subfolders, to be searched.

CollectionSearchRecursiveContent will collect the IDs for as many subfolders within a local folder as allowed by the CollectionMaxBranch setting, then pass the IDs to the Search service.

- ❖ If CollectionSearchRecursiveContent=true, then the Browse button on the Search page is enabled for searching a local folder and its subfolders.
- ❖ If CollectionSearchRecursiveContent=false, then the Browse button does not appear on the Search page.
- ❖ The default setting is *false*.

#### CollectionMaxBranch

The CollectionMaxBranch setting determines the number of subfolder IDs that are collected by CollectionSearchRecursiveContent to be passed to the Search service when a Search is performed on a local folder. This setting can be used to tune performance by decreasing or increasing the number of subfolder IDs to be included in a Search.

- ❖ This setting is used when CollectionSearchRecursiveContent=true.
- ❖ The default setting is 100.

# CONFIGURATION VARIABLES FOR WEBDAV

This section provides additional information about the following WebDAV configuration variables, which are defined in the [Instance\_Dir]/custom/Webdav/webdav environment.cfg configuration file.

- CollectionWebDAVServer (page A-26)
- **❖** WebDAVReuseRevision (page A-27)
- WebDAVSecretKey (page A-27)
- ❖ WebDAVEnableFilterCookie (page A-27)
- WebDAVDisableOtherFilterCookies (page A-28)
- ❖ WebDAVEnableFilterUrlCookie (page A-28)
- ❖ WebDAVMaxInactiveInterval (page A-28)
- **❖** WebDAVDefaultTimeout (page A-29)
- ❖ WebDAVDoNotSetTitleToOriginalName (page A-29)



**Note:** Even though you can set most WebDAV configuration parameters in [Instance\_Dir]/config.cfg, it is strongly recommended that you set all WebDAV parameters in [Instance\_Dir]/custom/WebDAV/webdav\_environment.cfg, unless specifically stated otherwise. This allows disabling or uninstalling the WebDAV component to remove its entries automatically without forcing the administrator to look through other configuration and environment files on the server to delete the WebDAV-related entries manually.



**Important:** These configuration settings must be set in the WebDAV configuration file [Instance\_Dir]/custom/webdav/webdav\_environment.cfg. There is also an [Instance\_Dir]/custom/folders/webdav\_environment.cfg file, but this file is not used for normal WebDAV configuration purposes.

#### CollectionWebDAVServer

The **CollectionWebDAVServer** setting enables users to switch the view from a Folders and WebDAV web page to a WebDAV folder in Windows Explorer. CollectionWebDAVServer=webdav URL

For example, on a master content server, this setting would be: CollectionWebDAVServer=http://my\_computer/web\_root/idcplg/ webdav

- ❖ You must install and configure WebDAV functionality on the content server to use this feature. See About WebDAV (page 1-3) for more information on WebDAV.
- ❖ In Microsoft Internet Explorer 5.0 or greater, this setting adds a web folder icon to the virtual folder Exploring pages. The web folder icon is not displayed in any other browser.
- ❖ This variable is set automatically by the Folders installer program if you choose to install the WebDAV component.

#### **WebDAVReuseRevision**

The **WebDAVReuseRevision** setting specifies whether old revisions are deleted and new revisions created each time an open document is saved in a WebDAV folder. This setting is optional, but it is recommended to help prevent unnecessary revisions to a content item.

- ❖ For this setting to work correctly, the "Allow author to delete revision" setting in the content server must also be enabled (see "Reuse Revision" Setting on page 4-13).
- ❖ WebDAVReuseRevision=false means that each save (including auto-saves) will create a new revision.
- WebDAVReuseRevision=true means that not every save (including auto-saves) will create a new revision. This is useful to prevent a large number of unnecessary revisions.
- ❖ This variable is set to *true* by default.

# WebDAVSecretKey

The **WebDAVSecretKey** setting is used to encrypt WebDAV login cookies on the local content server instance.

- ❖ This variable is set to *mysecret2003* by default.
- ❖ To prevent WebDAV login cookies from being used on other content servers, it is strongly recommended that you change this setting to a new, unique value for each content server instance that is accessed through WebDAV (see Setting the WebDAV Secret Key on page 4-12).

#### WebDAVEnableFilterCookie

The **WebDAVEnableFilterCookie** setting enables or disables persistent WebDAV login cookies in the web server filter. These cookies allow WebDAV compliant applications such as Word to open documents without prompting for a login.

- WebDAVEnableFilterCookie=true enables persistent WebDAV login cookies in the web server filter.
- ❖ WebDAVEnableFilterCookie=false disables persistent WebDAV login cookies in the web server filter.
- This variable is set to true by default.

#### **WebDAVDisableOtherFilterCookies**

The **WebDAVDisableOtherFilterCookies** setting enables or disables forms-based logins. The WebDAV component uses CookieLoginPlugin.dll for cookie-based login. The cookies eliminate additional login prompts when Microsoft Word opens a document using WebDAV. By default, the component keeps the dll file from doing forms-based logins on web pages by preventing redirects to a page with a login form instead of responding with an HTTP 401 status code which causes the browser to display a login prompt.

- WebDAVDisableOtherFilterCookies=true prevents redirects to web pages with a login form and displays a login prompt instead.
- ❖ WebDAVDisableOtherFilterCookies=false uses redirects instead of sending the HTTP 401 status code.
- ❖ This variable is set to *true* by default.

#### WebDAVEnableFilterUrlCookie

The **WebDAVEnableFilterUrlCookie** setting enables or disables login cookies being passed on as a URL parameter, which allows a WebDAV client interface to bypass the login prompt.

- WebDAVEnableFilterUrlCookie=true means that login cookies can be passed on as a URL parameter, which allows a WebDAV client interface to bypass the login prompt.
- ❖ WebDAVEnableFilterUrlCookie=false means that login cookies cannot be passed on as a URL parameter.
- This variable is set to true by default.

#### WebDAVMaxInactiveInterval

The **WebDAVMaxInactiveInterval** setting specifies the time (in seconds) between client requests before the client cookie expires.

- This variable is set to 7200 (or two hours) by default.
- This variable should be specified in the WebDAV configuration file [Instance\_Dir]/custom/webdav/webdav\_environment.cfg. There may already be an instance of this variable in [Instance\_Dir]/custom/folders/webdav\_environment.cfg (generally set to 3600), but this instance is ignored for normal WebDAV operation.
- ❖ If you remove the WebDAVMaxInactiveInterval entry from the [Instance\_Dir]/ custom/webdav/webdav\_environment.cfg file or specify an unparsable entry, the variable defaults to 3600 (one hour).

#### WebDAVDefaultTimeout

The **WebDAVDefaultTimeout** setting specifies the time (in seconds) that a file opened through WebDAV remains locked (checked out) if the WebDAV client does not specify a timeout value. After this time, an "Undo Checkout" operation is performed on checked-out content.

- ❖ This variable is set to Second-60 by default.
- The unit identifier "Second-" must be included.

# **WebDAVDoNotSetTitleToOriginalName**

The **WebDAVDoNotSetTitleToOriginalName** setting controls how the title allocation of new content checked into the content server through WebDAV is handled.

- ❖ WebDAVDoNotSetTitleToOriginalName=true means that the title of a checked-in content item is allocated as follows:
  - If a default title metadata value has been defined for the folder that the content item is dropped into, then the title of the checked-in file will be the default title defined for the folder (for example, "Monthly Report").
  - If no default title metadata value has been defined for the folder, then the title of the checked-in file will always be the file name including the file extension (for example, "monthly report 0412.doc").

- ❖ WebDAVDoNotSetTitleToOriginalName=false means that the title of a checked-in file will always be the file name without the file extension, regardless of whether a default title metadata value for the folder has been defined (for example, "monthly\_report\_0412").
- ❖ This variable is set to *false* by default.



**Note:** For details on default metadata values for folders refer to the *Content Server Folders and WebDAV User Guide*.

# Appendix | Control | Cont

# Installation Details

#### **OVERVIEW**

This section explains the actions that are performed automatically during installation of the Folders component. The information is intended to help system administrators verify the installation and configuration, and to assist in troubleshooting.

This section covers the following topics:

- ❖ Installation of Components (page B-2)
- CollectionID Metadata Field (page B-2)
- ❖ Inhibit Metadata Update Field (page B-3)
- ❖ Folders/WebDAV Configuration Settings (page B-4)
- ❖ Folder and File Limits (page B-7)
- ❖ Folders and WebDAV Configuration Settings (page B-7)

# **INSTALLATION OF COMPONENTS**

The installer unpackages and enables the components contained in the main *Folders.zip* component installation file, according to the selections made during the installation process. The *Folders.zip* component zip file contains the following sub-components:

- **Folders**—This is the main component that provides the folders functionality.
- ❖ WebDAV—This is the main component that provides the WebDAV functionality.
- **❖ Helper**—This component contains generic content server functionality that is reused in many places.
- ❖ BackgroundThread—This component gives the user information on a current threads state. There are hooks that allow other components to access this functionality. Folders uses this when archiving.
- ❖ Lists—This component makes displaying lists more generic, which is in the style of the content server's search results page. Folders uses this component when exploring the folder hierarchy.
- ❖ **DocFolderArchiving**—This is an archiving component addition. When archiving content, it recreates the folder paths for those items if they do not exist. No metadata of the folders is retained.



**Note:** In some cases, manual configuration of the web server is required for WebDAV support. See Chapter 4 (*Post-Installation Tasks and Considerations*).

# **COLLECTIONID METADATA FIELD**

The installer performs the following tasks to add the Collection ID metadata field, which is used to store the unique Collection ID for each virtual folder:

1. It adds the metadata field to Configuration Manager with the following parameters:

Property	Value
Name	Entered during installation (default is <i>CollectionID</i> )
Field Caption	Folder
Field Type	Integer

Property	Value
Require Value	No
Enable for User Interface	Yes
Enable for Search Index	Yes
Enable Option List	No

- 2. It places an index on the field in the DocMeta database table.
- 3. It sets the value of the CollectionMeta (page A-7) entry in the Folders component configuration file ([Instance\_Dir]/custom/folders/folders\_environment.cfg) to the name of the new metadata field. For example:

CollectionMeta=xColID

# INHIBIT METADATA UPDATE FIELD

The installer performs the following tasks to add the Inhibit metadata field, which is used to inhibit or allow metadata propagation:

1. It adds the metadata field to Configuration Manager with the following parameters:

Property	Value
Name	CollectionInhibitUpdateMeta
Field Caption	Inhibit Metadata Update
Field Type	Text
Require Value	No
Enable for User Interface	Yes
Enable for Search Index	Yes
Enable Option List	Yes; options are false (default) and true

2. It sets the value of the CollectionInhibitUpdateMeta (page A-13) entry in the Folders component configuration file ([Instance\_Dir]/custom/folders/folders\_environment.cfg) to the name of the new metadata field. For example: CollectionInhibitUpdateMeta=xCollectionInhibitUpdateMeta

# FOLDERS/WEBDAV CONFIGURATION SETTINGS

The installer sets the following entries in the Folders component configuration file [Instance\_Dir]/custom/folders/folders\_environment.cfg) according to user selections:

Entry	Description
CollectionHiddenMeta=xHidden	Defines whether users can specify if a virtual folder or content item is hidden or visible.  • If enabled during installation, the field name must also be specified during
	<ul> <li>installation.</li> <li>See CollectionHiddenMeta (page A-8) for further details.</li> </ul>
CollectionReadOnlyMeta=xReadOnly	<ul> <li>Defines whether users can specify if a virtual folder and its contents are read-only.</li> <li>If enabled during installation, the field name must also be specified during installation.</li> <li>See CollectionReadOnlyMeta (page A-9) for further details.</li> </ul>
CollectionMoveEnabled=true	Defines whether the Move icon is displayed so that users can move folders and content items to other folders.  • Specified during installation.  • See CollectionMoveEnabled (page A-12) for further details.

Entry	Description
CollectionDeleteEnabled=true	Defines whether the Delete icon is displayed so that users can delete folders and content items.  • Specified during installation.  • See CollectionDeleteEnabled (page A-13) for further details.
CollectionWebDAVServer= http:// <server>/<webroot>/idcplg/ webdav</webroot></server>	Defines whether users can switch the view from a virtual folder on a content server web page to a WebDAV folder.  • If the WebDAV component is installed, this setting is defined.  • See CollectionWebDAVServer (page A-13) for further details.
CollectionTrashDeleter=xTrashDeleter	Defines a metadata field for recording the user who deleted an item as metadata.  • Specified during installation (all Trash Bin settings are enabled or disabled).  • See CollectionTrashDeleter (page A-14) for further details.
CollectionTrashDeleteDate= xTrashDeleteDate	Defines a metadata field for recording the deletion date and time as metadata.  • Specified during installation (all Trash Bin settings are enabled or disabled).  • See CollectionTrashDeleteDate (page A-15) for further details.
CollectionTrashDeleteLocation= xTrashDeleteLocation	Defines a metadata field for recording the parent folder of a deleted item as metadata.  • Specified during installation (all Trash Bin settings are enabled or disabled).  • See CollectionTrashDeleteLocation (page A-16) for further details.

Entry	Description
CollectionTrashDeleteOldName= xTrashDeleteOldName	Defines whether to record the original name of deleted items as metadata.  • Specified during installation (all Trash Bin settings are enabled or disabled).  • See CollectionTrashDeleteOldName (page A-17) for further details.
CollectionReadOnlyMarkedFolders=true	Defines whether system-level folders can be modified.  • Set to <i>true</i> by default.  • See CollectionReadOnlyMarkedFolders (page A-18) for further details.
InitialColID=0	<ul> <li>Defines the counter that initializes the first collection ID.</li> <li>Specified during installation.</li> <li>See InitialColID (page A-18) for further details.</li> </ul>
CollectionReleasedOnly=false	Determines the visibility of a revised document to the author and users with read access to the content item.  • Set to <i>false</i> by default.  • See CollectionReleasedOnly (page A-19) for further details.

# FOLDER AND FILE LIMITS

The installer sets up the folder and file limits in accordance with the values you entered during installation. These values can be changed on the Virtual Folder Administration Configuration page in the content server. See the Setting Folder and File Limits section in the *Folders and WebDAV Administration Guide* for more information.



**Important:** Setting the folder and file limits too high may affect system performance, and also makes it harder for users to browse through folders. It is recommended that you do not exceed 1,000 folders and 1,000 content items in a virtual folder.

# FOLDERS AND WEBDAV CONFIGURATION SETTINGS

The installer sets the following content server system properties in the content server configuration file ([Instance Dir]/config/config.cfg):

Setting	Description
GetCopyAccess=true	Enables the "Allow get copy for user with read privilege" setting, which allows users to get a copy of a content item for which they have only Read permission.
AuthorDelete=true	If WebDAV is enabled, the "Allow author to delete revision" setting is set to <i>true</i> . This allows the last revision to be deleted when a file is saved so that unnecessary revisions are not created. See "Reuse Revision" Setting (page 4-13).



# UNINSTALLING FOLDERS AND WEBDAV

#### **OVERVIEW**

This section covers the following topics:

- **❖** Automated Uninstallation (page C-1)
- **❖** Manual Uninstallation (page C-3)



**Note:** Generally, an automated uninstallation using Component Manager is sufficient for most users. However, if you want to completely remove the Folders component from the content server, you can also uninstall it manually.

# **AUTOMATED UNINSTALLATION**

Use Component Manager to disable or uninstall the Folders/WebDAV component:



**Important:** The Folders/WebDAV component cannot be uninstalled using Component Wizard.

- 1. Open a new browser window and log into the content server as a system administrator.
- 2. Go to the Administration Applets page and click the **Admin Server** link.
- 3. On the Content Admin Server page, click the button of the content server instance that you want to uninstall the Folders/WebDAV components from.

The status page for the content server instance is displayed.

- 4. In the option list for the server instance, click the **Component Manager** link.

  The Component Manager page is displayed.
- 5. Disable all Folders/WebDAV components that you want to uninstall:
  - a. Select each component in the Enabled Components list.
  - b. Click the **Disable** button to move it to the Disabled Components list.



**Note:** The following components may be installed with Folders/WebDAV (depending on the options selected during installation):

- Folders
- WebDAV
- Helper
- BackgroundThread
- Lists
- QuickHelp
- 6. Click **Start/Stop Content Server** in the left navigation menu.
- 7. Click the icon to restart the content server.
- 8. Click **Component Manager** in the left navigation menu to return to the Component Manager page.
- 9. Select the Folders component in the **Uninstall Component** dropdown list, and click **Uninstall**.
- 10. A prompt is displayed asking you to confirm the uninstallation process of the selected component. Click **OK** to confirm.



**Note:** All Folders/WebDAV-related components in the Disabled Components list are automatically uninstalled along with the Folders components.

11. After uninstalling all components, restart the content server.



**Important:** The Microsoft SQL Server Data Engine (MSDE) does not support *drop index* commands. Therefore, if you are using MSDE as the database, you may receive an error message during the uninstall process (such as "Could not drop index for column xCollectionID of table DocMeta"). If this occurs, continue with the uninstall procedure and have your database administrator remove the index manually.

# **MANUAL UNINSTALLATION**

The Folders uninstaller will remove the Folders component, but it will still leave some database tables and fields along with some directories on the file system. If you want to remove all remnants of Folders after uninstalling the component, you need to remove these other objects manually:



**Note:** The procedure below deletes all existing Folders metadata fields and collection IDs. If you prefer, you can keep these existing metadata fields and collection IDs without harm. The documents already checked in will still have collection IDs linking them to a folder along with other Folders metadata, but these folders will no longer exist. If you reinstall Folders later, the collection IDs will start at the next collection ID in the Counters table. To keep the existing Folders metadata fields and collection IDs, you need to only perform steps 1, 2, and 5 below. The other steps can then be skipped.

To reset the collection ID, make sure that you perform all steps.

- 1. Drop the following database tables in this order (if they still exist):
  - a. Links
  - b. ColMeta
  - c. Collections
- 2. Delete any Folders-specific rows from the Config database table. These are all rows in this table where the value of dName is equal to "Folders".
- 3. Delete the ColID row from the Counters database table.
- 4. Delete the xCollectionID index from the DocMeta table.
- 5. Delete the following directories (if they still exist):
  - a. [Instance Dir]/custom/Folders
  - b. [Instance\_Dir]/classes/collections
  - c. [Instance Dir]/data/components/folders
  - d. [Instance Dir]/data/events
  - e. [Instance Dir]/data/collectionconfig
- 6. Delete the *collectionuserconfig.hda* file from [Instance\_Dir]/data/users/
  profiles/sy/sysadmin. This step removes the folder settings for sysadmin.

  If you want to remove the folder settings of other users as well, you must delete the *collectionuserconfig.hda* file under [Instance\_Dir]/data/users/profiles for each individual user.

- 7. Use Configuration Manager to delete the following information fields (if they exist):
  - a. CollectionID
  - b. Hidden
  - c. InhibitUpdate
  - d. ReadOnly
  - e. TrashDeleteDate
  - f. TrashDeleteLoc
  - g. TrashDeleteName
  - h. TrashDeleter



**Note:** The names of the fields in your instance may be different from the default names listed above depending on what names you chose when you installed Folders.

- 8. After deleting the fields listed above, click the **Update Database Design** button in Configuration Manager. Verify that the above fields are all listed in the next window and then click **OK**.
- 9. If the **Rebuild Search Index** button is enabled, it is recommended that you click the button to remove all the deleted fields from the search index.



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