ORACLE®

ATG WEB COMMERCE

Version 10.2

Commerce Reference Store Release Notes

Oracle ATG
One Main Street
Cambridge, MA 02142
USA

ATG Commerce Reference Store Release Notes

Product version: 10.2
Release date: 04-30-13
Document identifier: CRSReleaseNotes1403311801

Copyright © 1997, 2013 Oracle and/or its affiliates. All rights reserved.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

Portions of this product may contain the following: EditLive Authoring Software Copyright © 2004 Ephox Corporation. All rights reserved. Some code licensed from RSA Security, Inc. Some portions licensed from IBM, which are available at http://oss.software.ibm.com/icu4j/. This product may include software developed by the Apache Software Foundation (http://www.apache.org/). Spell checking software from Wintertree Software Inc. The Sentry Spell Checker Engine © 2000 Wintertree Software Inc. This product also includes software developed by the following: Free Software Foundation, GNU Operating System, Incanto, JSON.org, JODA.org, The Dojo Foundation, Adobe Systems Incorporated, Eclipse Foundation and Singular Systems.

The software is based in part on the work of the Independent JPEG Group.

This software or hardware and documentation may provide access to or information on content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Access to Oracle Support: Oracle customers have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

The MIT License

Copyright (c) 2007 FlexLib Contributors. See: http://code.google.com/p/flexlib/wiki/ProjectContributors

Permission is hereby granted, free of charge, to any person obtaining a copy of this software and associated documentation files (the "Software"), to deal in the Software without restriction, including without limitation the rights to use, copy, modify, merge, publish, distribute, sublicense, and/or sell copies of the Software, and to permit persons to whom the Software is furnished to do so, subject to the following conditions: The above copyright notice and this permission notice shall be included in all copies or substantial portions of the Software.

THE SOFTWARE IS PROVIDED "AS IS", WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. IN NO EVENT SHALL THE AUTHORS OR COPYRIGHT HOLDERS BE LIABLE FOR ANY CLAIM, DAMAGES OR OTHER LIABILITY, WHETHER IN AN ACTION OF CONTRACT, TORT OR OTHERWISE, ARISING FROM, OUT OF OR IN CONNECTION WITH THE SOFTWARE OR THE USE OR OTHER DEALINGS IN THE SOFTWARE.

1 ATG Commerce Reference Store Release Notes

This document describes known problems with Oracle ATG Web Commerce Reference Store 10.2. Where applicable, the problem report number is included in parentheses. Please refer to this number if you need to contact Oracle Technical Support for ATG Products.

(14653329, 14653525) In Windows environments where Oracle ATG Web Commerce and Oracle Endeca Commerce software are installed on different hosts, CIM has issues creating and provisioning the Endeca application that supports Commerce Reference Store.

Workaround: Create and provision the Endeca application on the Oracle Endeca Commerce host manually, using scripts provided with Commerce Reference Store. For more information on these scripts, refer to *Appendix A, Creating the Endeca Application via Scripts* in the *ATG Commerce Reference Store Installation and Configuration Guide*.

(13294758) Store credits are not site or currency aware.
Store credits in Oracle ATG Web Commerce are not associated with sites or currencies. This means that, if a user has store credits on multiple sites, Commerce Reference Store will display the sum of the store credits, using the currency associated with the current site. For example, if a customer has the following store credits:
ATG Store US: $100
ATG Store Germany: 20,00
ATG Home: $25
Commerce Reference Store will display this information as a single store credit totaling $145 or 145 , depending on the currency designation for the current site.

(13292794) The Commerce Reference Store storefront and the Oracle ATG Web Commerce Business Control Center cannot be opened in separate tabs within the same browser.
The Business Control Center and the Commerce Reference Store storefront cannot be used in the same browser instance when the publishing and production instances are hosted on the same application server. Session management mechanisms across the application server instances interfere with each other.

Workaround: The simplest workaround is to use different browsers for the Commerce Reference Store storefront and the Business Control Center. For example, open the Commerce Reference Store storefront in Firefox and open the Business Control Center in Internet Explorer.

Alternatively, you can set the Business Control Center and storefront URLs so that one uses a machine name and the other uses an IP address. For example:
`http://machine-name:8080/crs/storeus`

`http://ip-address:8180/atg/bcc`

(13316756) WebLogic specific. Error encountered when opening Commerce Reference Store.

When using WebLogic, if a session times out, you are taken to the log in screen. When you try to log in, a null pointer exception occurs.

Workaround: Turn the WebLogic KeepAlive feature off. Refreshing the browser clears the errors.

(16535125) Oracle RightNow Knowledge widget does not display default topics in Spanish or German.
If the current language is English, when a customer clicks the link on a product detail page to display the Oracle RightNow Knowledge widget, the widget includes a default set of topics returned from a knowledge base search for the product shown on the page. If the current language is Spanish or German, however, the widget does not initially include the topics.

Workaround: The widget still includes the search field, so the customer can enter a search term to view a set of topics.