

Endeca® Content Acquisition System

Interwoven TeamSite Connector Guide

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Contents

- Preface.....7**
- About this guide.....7
- Who should use this guide.....7
- Conventions used in this guide.....7
- Contacting Endeca Customer Support.....8

- Chapter 1: Configuration steps for Interwoven TeamSite.....9**
- Interwoven TeamSite versions supported by this connector.....9
- Configuration properties for a Interwoven TeamSite connector.....9
- Permission mapping.....10

- Chapter 2: Limitations of the Interwoven TeamSite connector.....11**
- Limitations.....11



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Preface

Endeca® InFront enables businesses to deliver targeted experiences for any customer, every time, in any channel. Utilizing all underlying product data and content, businesses are able to influence customer behavior regardless of where or how customers choose to engage — online, in-store, or on-the-go. And with integrated analytics and agile business-user tools, InFront solutions help businesses adapt to changing market needs, influence customer behavior across channels, and dynamically manage a relevant and targeted experience for every customer, every time.

InFront Workbench with Experience Manager provides a single, flexible platform to create, deliver, and manage content-rich, multichannel customer experiences. Experience Manager allows non-technical users to control how, where, when, and what type of content is presented in response to any search, category selection, or facet refinement.

At the core of InFront is the Endeca MDEX Engine,[™] a hybrid search-analytical database specifically designed for high-performance exploration and discovery. InFront Integrator provides a set of extensible mechanisms to bring both structured data and unstructured content into the MDEX Engine from a variety of source systems. InFront Assembler dynamically assembles content from any resource and seamlessly combines it with results from the MDEX Engine.

These components — along with additional modules for SEO, Social, and Mobile channel support — make up the core of Endeca InFront, a customer experience management platform focused on delivering the most relevant, targeted, and optimized experience for every customer, at every step, across all customer touch points.

About this guide

This guide describes the tasks necessary to configure the Interwoven TeamSite CMS connector.

It assumes familiarity with the concepts of the Endeca Content Acquisition System and the Endeca Information Transformation Layer. For more information, see the *Endeca CAS Developer's Guide* and the *Endeca Forge Guide*.

Who should use this guide

This guide is intended for application developers who are building applications using the Endeca Content Acquisition System, and are responsible for gathering, crawling, joining and feeding the data in different source formats into the Endeca pipeline to transform them into Endeca records.

Conventions used in this guide

This guide uses the following typographical conventions:

Code examples, inline references to code elements, file names, and user input are set in `monospace` font. In the case of long lines of code, or when inline monospace text occurs at the end of a line, the following symbol is used to show that the content continues on to the next line: ↪

When copying and pasting such examples, ensure that any occurrences of the symbol and the corresponding line break are deleted and any remaining space is closed up.

Contacting Endeca Customer Support

The Endeca Support Center provides registered users with important information regarding Endeca software, implementation questions, product and solution help, training and professional services consultation as well as overall news and updates from Endeca.

You can contact Endeca Standard Customer Support through the Support section of the Endeca Developer Network (EDeN) at <http://eden.endeca.com>.



Chapter 1

Configuration steps for Interwoven TeamSite

Set up the CAS Server for TeamSite, and set TeamSite-specific options in the CAS Console for Endeca Workbench.

Interwoven TeamSite versions supported by this connector

The Interwoven TeamSite connector supports the following versions of Interwoven TeamSite repositories:

- Interwoven TeamSite 6.7
- Interwoven TeamSite 7.0
- Interwoven TeamSite 7.1

Configuration properties for a Interwoven TeamSite connector

To configure an Interwoven TeamSite connector, specify the configuration properties listed below.



Note: In addition to configuring the connector-specific properties listed below, you must enter values for the data source username and password.

Create the following configuration properties using either CAS Console or the CAS Server Command-line Utility.

CAS Property Display Name	CAS Property Name	Property Description
Service URL	serviceBaseURL	(Required). Enter the base URL. The syntax of this property is <code>http://server:port/iw/services/cm/2.0.</code>
Area Path	areaPath	(Required). Enter the server relative area path.

CAS Property Display Name	CAS Property Name	Property Description
Check SSL Certificate	strictSSLChecking	(Optional). Specify whether all SSL certificates are accepted, including self-signed certificates. If set to <code>true</code> , only trusted SSL certificates are accepted. The default value is <code>false</code> .



Note: Properties are case sensitive.

Permission mapping

The following table shows the mapping between Interwoven TeamSite permissions and the resulting Endeca record properties that are produced. Depending on the TeamSite server's OS, there is either a mapping between basic Windows NTFS permissions or classic UNIX permissions.

Permission on UNIX	Endeca record properties
Read	Endeca.CMS.AllowReadContent Endeca.CMS.AllowReadProperties

Permission on Windows	Endeca record properties
Read	Endeca.CMS.AllowReadContent Endeca.CMS.AllowReadProperties



Chapter 2

Limitations of the Interwoven TeamSite connector

This section describes limitations of the Interwoven TeamSite connector.

Limitations

Connector scope

The connector scope encompasses the entire server, a store, a branch, the staging area, an edition or a work area. This scope is determined by the `areaPath` configuration property.

