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  Installing and Configuring HA for SAP liveCache ........................................................................11
  Planning the HA for SAP liveCache Installation and Configuration .............................................12
    Configuration Requirements .............................................................................................................12
    Standard Data Service Configurations .........................................................................................13
    Configuration Considerations ........................................................................................................13
    Configuration Planning Questions ...............................................................................................13
  Preparing the Nodes and Disks ...........................................................................................................14
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  Installing and Configuring liveCache .................................................................................................15
    ▼ How to Install and Configure liveCache .............................................................................15
    ▼ How to Enable liveCache to Run in a Cluster ......................................................................16
  Verifying the liveCache Installation and Configuration .................................................................17
    ▼ How to Verify the liveCache Installation and Configuration ..............................................17
  Installing the HA for SAP liveCache Packages .............................................................................18
    ▼ How to Install the HA for SAP liveCache Packages ............................................................18
  Registering and Configuring the HA for SAP liveCache ...............................................................20
    Setting HA for SAP liveCache Extension Properties .............................................................20
    ▼ How to Register and Configure HA for SAP liveCache .......................................................21
  Verifying the HA for SAP liveCache Installation and Configuration ............................................24
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Preface

*Oracle Solaris Cluster Data Service for SAP liveCache Guide* explains how to install and configure Oracle Solaris Cluster data services.

**Note** – This Oracle Solaris Cluster release supports systems that use the SPARC and x86 families of processor architectures: UltraSPARC, SPARC64, AMD64, and Intel 64. In this document, x86 refers to the larger family of 64-bit x86 compatible products. Information in this document pertains to all platforms unless otherwise specified.

This document is intended for system administrators with extensive knowledge of Oracle software and hardware. Do not use this document as a planning or presales guide. Before reading this document, you should have already determined your system requirements and purchased the appropriate equipment and software.

The instructions in this book assume knowledge of the Oracle Solaris operating system and expertise with the volume-manager software that is used with Oracle Solaris Cluster software.

**Using UNIX Commands**

This document contains information about commands that are specific to installing and configuring Oracle Solaris Cluster data services. The document does *not* contain comprehensive information about basic UNIX commands and procedures, such as shutting down the system, booting the system, and configuring devices. Information about basic UNIX commands and procedures is available from the following sources:

- Online documentation for the Oracle Solaris operating system
- Oracle Solaris operating system man pages
- Other software documentation that you received with your system
Typographic Conventions

The following table describes the typographic conventions that are used in this book.

<table>
<thead>
<tr>
<th>Typeface</th>
<th>Description</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>AaBbCc123</td>
<td>The names of commands, files, and directories, and onscreen computer output</td>
<td>Edit your .login file.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Use ls -a to list all files.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>machine_name% you have mail.</td>
</tr>
<tr>
<td>AaBbCc123</td>
<td>What you type, contrasted with onscreen computer output</td>
<td>machine_name% su</td>
</tr>
<tr>
<td>aabbcc123</td>
<td>Placeholder: replace with a real name or value</td>
<td>Password:</td>
</tr>
<tr>
<td>AaBbCc123</td>
<td>Book titles, new terms, and terms to be emphasized</td>
<td>The command to remove a file is rm filename.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Read Chapter 6 in the User's Guide.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>A cache is a copy that is stored locally.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Do not save the file.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Note: Some emphasized items appear bold online.</td>
</tr>
</tbody>
</table>

Shell Prompts in Command Examples

The following table shows UNIX system prompts and superuser prompts for shells that are included in the Oracle Solaris OS. In command examples, the shell prompt indicates whether the command should be executed by a regular user or a user with privileges.

<table>
<thead>
<tr>
<th>Shell</th>
<th>Prompt</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bash shell, Korn shell, and Bourne shell</td>
<td>$</td>
</tr>
<tr>
<td>Bash shell, Korn shell, and Bourne shell for superuser</td>
<td>#</td>
</tr>
<tr>
<td>C shell</td>
<td>machine_name%</td>
</tr>
<tr>
<td>C shell for superuser</td>
<td>machine_name#</td>
</tr>
</tbody>
</table>
Related Documentation

Information about related Oracle Solaris Cluster topics is available in the documentation that is listed in the following table. All Oracle Solaris Cluster documentation is available at http://www.oracle.com/technetwork/indexes/documentation/index.html#sys_sw.

<table>
<thead>
<tr>
<th>Topic</th>
<th>Documentation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Concepts</td>
<td>Oracle Solaris Cluster Concepts Guide</td>
</tr>
<tr>
<td>Hardware installation and administration</td>
<td>Oracle Solaris Cluster 3.3 3/13 Hardware Administration Manual and individual hardware administration guides</td>
</tr>
<tr>
<td>Software installation</td>
<td>Oracle Solaris Cluster Software Installation Guide</td>
</tr>
<tr>
<td>Data service installation and administration</td>
<td>Oracle Solaris Cluster Data Services Planning and Administration Guide and individual data service guides</td>
</tr>
<tr>
<td>Data service development</td>
<td>Oracle Solaris Cluster Data Services Developer's Guide</td>
</tr>
<tr>
<td>System administration</td>
<td>Oracle Solaris Cluster System Administration Guide</td>
</tr>
<tr>
<td></td>
<td>Oracle Solaris Cluster Quick Reference</td>
</tr>
<tr>
<td>Software upgrade</td>
<td>Oracle Solaris Cluster Upgrade Guide</td>
</tr>
<tr>
<td>Error messages</td>
<td>Oracle Solaris Cluster Error Messages Guide</td>
</tr>
<tr>
<td>Command and function references</td>
<td>Oracle Solaris Cluster Reference Manual</td>
</tr>
<tr>
<td></td>
<td>Oracle Solaris Cluster Data Services Reference Manual</td>
</tr>
</tbody>
</table>

Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Getting Help

If you have problems installing or using Oracle Solaris Cluster, contact your service provider and provide the following information.

- Your name and email address (if available)
- Your company name, address, and phone number
- The model number and serial number of your systems
- The release number of the operating environment (for example, Oracle Solaris 10)
The release number of Oracle Solaris Cluster (for example, Oracle Solaris Cluster 3.3)

Use the following commands to gather information about your system for your service provider.

<table>
<thead>
<tr>
<th>Command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>prtconf -v</code></td>
<td>Displays the size of the system memory and reports information about peripheral devices</td>
</tr>
<tr>
<td><code>psrinfo -v</code></td>
<td>Displays information about processors</td>
</tr>
<tr>
<td><code>showrev -p</code></td>
<td>Reports which patches are installed</td>
</tr>
<tr>
<td><code>prtdiag -v</code></td>
<td>Displays system diagnostic information</td>
</tr>
<tr>
<td><code>/usr/cluster/bin/clnode show-rev -v</code></td>
<td>Displays Oracle Solaris Cluster release and package version information for each node</td>
</tr>
</tbody>
</table>

Also have available the contents of the `/var/adm/messages` file.
This chapter contains explains how to install and configure HA for SAP liveCache.

This chapter contains the following sections.

- "HA for SAP liveCache Overview" on page 9
- "Installing and Configuring HA for SAP liveCache" on page 11
- "Planning the HA for SAP liveCache Installation and Configuration" on page 12
- "Preparing the Nodes and Disks" on page 14
- "Installing and Configuring liveCache" on page 15
- "Verifying the liveCache Installation and Configuration" on page 17
- "Installing the HA for SAP liveCache Packages" on page 18
- "Registering and Configuring the HA for SAP liveCache" on page 20
- "Verifying the HA for SAP liveCache Installation and Configuration" on page 24
- "Tuning HA for SAP liveCache Fault Monitors" on page 26
- "Upgrading the SUNW.sap_xserver Resource Type" on page 29

HA for SAP liveCache Overview

Use the information in this section to understand how HA for SAP liveCache makes liveCache highly available.

For conceptual information on scalable services, see the Oracle Solaris Cluster Concepts Guide.

To eliminate a single point of failure in an SAP Advanced Planner & Optimizer (APO) System, HA for SAP liveCache provides fault monitoring and automatic failover for liveCache and fault monitoring and automatic restart for SAP xserver. The following table lists the data services that best protect SAP Supply Chain Management (SCM) components in an Oracle Solaris Cluster configuration. Figure 1–1 also illustrates the data services that best protect SAP SCM components in an Oracle Solaris Cluster configuration.
<table>
<thead>
<tr>
<th>liveCache Component</th>
<th>Protected by</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP APO Central Instance</td>
<td>Oracle Solaris Cluster HA for SAP NetWeaver</td>
</tr>
<tr>
<td></td>
<td>The resource type is ORCL.sapdia.</td>
</tr>
<tr>
<td></td>
<td>For more information on this data service, see <em>Oracle Solaris Cluster Data Service for SAP NetWeaver Guide</em>.</td>
</tr>
<tr>
<td>SAP APO database</td>
<td>All highly available databases that are supported with Oracle Solaris Cluster software and by SAP</td>
</tr>
<tr>
<td>SAP APO Application Server</td>
<td>Oracle Solaris Cluster HA for SAP NetWeaver</td>
</tr>
<tr>
<td></td>
<td>The resource type is ORCL.sapdia.</td>
</tr>
<tr>
<td></td>
<td>For more information on this data service, see <em>Oracle Solaris Cluster Data Service for SAP NetWeaver Guide</em>.</td>
</tr>
<tr>
<td>SAP xserver</td>
<td>HA for SAP liveCache</td>
</tr>
<tr>
<td></td>
<td>The resource type is SUNW.sap_xserver.</td>
</tr>
<tr>
<td>SAP liveCache database</td>
<td>HA for SAP liveCache</td>
</tr>
<tr>
<td></td>
<td>The resource type is SUNW.sap_livecache.</td>
</tr>
<tr>
<td>NFS file system</td>
<td>Oracle Solaris Cluster HA for NFS</td>
</tr>
<tr>
<td></td>
<td>The resource type is SUNW.nfs.</td>
</tr>
<tr>
<td></td>
<td>For more information on this data service, see <em>Oracle Solaris Cluster Data Service for Network File System (NFS) Guide</em>.</td>
</tr>
</tbody>
</table>
Table 1–2 lists the tasks for installing and configuring HA for SAP liveCache. Perform these tasks in the order that they are listed.

**TABLE 1–2  Task Map: Installing and Configuring HA for SAP liveCache**

<table>
<thead>
<tr>
<th>Task</th>
<th>For Instructions, Go To</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plan the HA for SAP liveCache installation</td>
<td>Your SAP documentation</td>
</tr>
<tr>
<td></td>
<td>“Planning the HA for SAP liveCache Installation and Configuration” on page 12</td>
</tr>
<tr>
<td>Prepare the nodes and disks</td>
<td>“How to Prepare the Nodes” on page 14</td>
</tr>
<tr>
<td>Install and configure liveCache</td>
<td>“How to Install and Configure liveCache” on page 15</td>
</tr>
<tr>
<td></td>
<td>“How to Enable liveCache to Run in a Cluster” on page 16</td>
</tr>
<tr>
<td>Verify liveCache installation and configuration</td>
<td>“How to Verify the liveCache Installation and Configuration” on page 17</td>
</tr>
<tr>
<td>Install HA for SAP liveCache packages</td>
<td>“Installing the HA for SAP liveCache Packages” on page 18</td>
</tr>
<tr>
<td>Register and configure HA for SAP liveCache as a failover data service</td>
<td>“How to Register and Configure HA for SAP liveCache” on page 21</td>
</tr>
<tr>
<td>Verify HA for SAP liveCache installation and configuration</td>
<td>“Verifying the HA for SAP liveCache Installation and Configuration” on page 24</td>
</tr>
</tbody>
</table>
Planning the HA for SAP liveCache Installation and Configuration

This section contains the information you need to plan your HA for SAP liveCache installation and configuration.

**Note** – If you have not already done so, read your SAP documentation before you begin planning your HA for SAP liveCache installation and configuration because your SAP documentation includes configuration restrictions and requirements that are not outlined in Oracle Solaris Cluster documentation or dictated by Oracle Solaris Cluster software.

**Note** – HA for SAP liveCache can be configured to run in a whole root or a sparse root non-global zone, if required.

## Configuration Requirements

**Caution** – Your data service configuration might not be supported if you do not adhere to these requirements.

Use the requirements in this section to plan the installation and configuration of HA for SAP liveCache. These requirements apply to HA for SAP liveCache only. You must meet these requirements before you proceed with your HA for SAP liveCache installation and configuration.

For requirements that apply to all data services, see *Oracle Solaris Cluster Data Services Planning and Administration Guide*.

- Use SAP liveCache versions 7.7.04.38 or 7.7.07.10, or another compatible version.
Standard Data Service Configurations

Use the standard configurations in this section to plan the installation and configuration of HA for SAP liveCache. HA for SAP liveCache supports the standard configurations in this section. HA for SAP liveCache might support additional configurations. However, you must contact your Oracle service provider for information on additional configurations.

Figure 1–2 illustrates a four-node cluster with SAP APO Central Instance, APO application servers, a database, and liveCache. APO Central Instance, the database, and liveCache are configured as failover data services. SAP xserver can be configured only as a multiple master data service. APO application servers can be configured as scalable or failover data services.

FIGURE 1–2 Four-Node Cluster

Configuration Considerations

Use the information in this section to plan the installation and configuration of HA for SAP liveCache. The information in this section encourages you to think about the impact your decisions have on the installation and configuration of HA for SAP liveCache.

- Install liveCache on its own global device group, separate from the global device group for the APO Oracle database and SAP R/3 software. This separate global device group for liveCache ensures that the liveCache resource can depend on the HAStoragePlus resource for liveCache only.
- If you want to run SAP xserver as any user other than user root, create that user on all nodes on which SAP xserver runs, and define this user in the Xserver_User extension property. SAP xserver starts and stops based on the user you identify in this extension property. The default for this extension property is user root.

Configuration Planning Questions

Use the questions in this section to plan the installation and configuration of HA for SAP liveCache. See “Configuration Considerations” on page 13 for information that might apply to these questions.

- What resource groups will you use for network addresses and application resources and the dependencies between them?
• What is the logical hostname (for liveCache resource) for clients that will access the data service?
• Where will the system configuration files reside?

See Oracle Solaris Cluster Data Services Planning and Administration Guide for the advantages and disadvantages of placing the liveCache binaries on the local file system as opposed to the cluster file system.

Preparing the Nodes and Disks

This section contains the procedures you need to prepare the nodes and disks.

▼ How to Prepare the Nodes

Use this procedure to prepare for the installation and configuration of liveCache.

1 Become superuser on all of the nodes.

2 Configure the /etc/nsswitch.conf file.

   a. On each node or zone that can master the liveCache resource, include one of the following entries for group, project, an passwd database entries in the /etc/nsswitch.conf file.

      database: files
      database: files [NOTFOUND=return] nis
      database: files [NOTFOUND=return] nisplus

   b. On each node or zone that can master the liveCache resource, ensure that files appears first for the protocols database entry in the /etc/nsswitch.conf file.

      Example:
      protocols: files nis

HA for SAP liveCache uses the su - user command and the dbmcli command to start and stop liveCache.

The network information name service might become unavailable when a cluster node’s public network fails. Implementing the preceding changes to the /etc/nsswitch.conf file ensures that the su(1M) command and the dbmcli command do not refer to the NIS/NIS+ name services.
Installing and Configuring liveCache

This section contains the procedures that you need to install and configure liveCache.

▼ How to Install and Configure liveCache

Use this procedure to install and configure liveCache.

1 Install and configure SAP APO System.
   See Oracle Solaris Cluster Data Service for SAP Guide for the procedures on how to install and configure SAP APO System on Oracle Solaris Cluster software.

2 Install liveCache.

   Note – Install liveCache by using the physical hostname if you have not already created the required logical host.

   For more information, see your SAP documentation.

3 Ensure that the liveCache administrator user is in the sdba user group.
   The format of the liveCache administrator user's user ID is lc-nameadm.

   If you are creating the liveCache administrator user manually, add the following entry to the /etc/group file:

   sdba::group-id:lc-nameadm

   group-id The group's unique numerical ID (GID) within the system
   lc-name Lowercase name of liveCache database instance

   For more information about the /etc/group file, see the group(4) man page.

4 Become liveCache administrator user, create the .XUSER.62 file for the SAP APO administrator user and the liveCache administrator user by using the following command.

   Note – This user whose home directory contains the .XUSER.62 file is an internal database user who has permissions to start, stop, and query the database.

   $ dbmcli -d LC-NAME -n logical-hostname -us username,passwd
   LC-NAME Uppercase name of liveCache database instance
   logical-hostname Logical hostname that is used with the liveCache resource
Caution – Neither SAP APO transaction LC10 nor HA for SAP liveCache functions properly if you do not create this file correctly.

5 Copy /usr/spool/sql if it exists, from the node or zone, on which you installed liveCache, to all the nodes or zones that will run the liveCache resource. Ensure that the ownership of these files is the same on all node or zone as it is on the node or zone on which you installed liveCache.

Example:
```
# tar cfB /tmp/usr-spool.tar /usr/spool/sql
Log in to the destination zone.
# scp root@source:/tmp/usr-spool.tar /tmp
# cd /
# tar xfb /tmp/usr-spool.tar
```

source specifies the node or zone where you installed SAP liveCache.

6 Copy the /etc/opt/sdb directory and its contents from the node or zone on which you installed liveCache, to all the nodes or zones where resources for liveCache will run. Ensure that the ownership of these files is the same on all nodes or zones as it is on the node or zone on which you installed liveCache.

```
# tar cfB /tmp/opt-sdb.tar /etc/opt/sdb
Log in to the target zone.
# scp root@source:/tmp/opt-sdb.tar /tmp
# cd /
# tar xfb /tmp/opt-sdb.tar
```

source specifies the node or zone where you installed SAP liveCache.

7 Create a link from the /sapdb/LCA/db/wrk directory to the /sapdb/data/wrk directory as follows:
```
# ln -s /sapdb/data/wrk /sapdb/LCA/db/wrk
```

8 Ensure that all the required system files have been copied from the install node or zone to all the nodes or zones that will run the liveCache resource. The required files include /etc/group, /etc/passwd, /etc/project, and /etc/user_attr.

▼ How to Enable liveCache to Run in a Cluster

During a standard SAP installation, liveCache is installed with a physical hostname. You must modify liveCache to use a logical hostname so that liveCache works in an Oracle Solaris Cluster environment. Use this procedure to enable liveCache to run in a cluster.

1 Create the failover resource group to hold the network and liveCache resource.
```
# clresourcegroup create [-n node-zone-list] livecache-resource-group
```
2 Verify that you added all the network resources you use to your name service database.

3 Add a network resource (logical hostname) to the failover resource group.
   
   ```
   # clreslogicalhostname create -g livecache-resource-group \ 
   -h lc-logical-hostname lc-logical-hostname
   ```

   Note: If you require a fully qualified hostname, you must specify the fully qualified name with the -h option and you cannot use the fully qualified form in the resource name.

4 Enable the failover resource group.
   
   ```
   # clresourcegroup online -M livecache-resource-group
   ```

5 Enable the network resource (logical hostname).
   
   ```
   # clresource enable lc-logical-hostname
   ```

6 Log on to the node or zone that hosts the liveCache resource group.

7 As the liveCache administrator user, start SAP xserver manually on the node or zone that hosts the liveCache resource group.
   
   ```
   # su - lc-nameadm
   $ x_server start
   lc-name Lowercase name of liveCache database instance
   ```

8 Log on to SAP APO System by using your SAP GUI with user DDIC.

9 Go to transaction LC10 and change the liveCache host to the logical hostname you defined in Step 3.
   
   ```
   liveCache host: lc-logical-hostname
   ```

---

Verifying the liveCache Installation and Configuration

This section contains the procedure that you need to verify the liveCache installation and configuration.

How to Verify the liveCache Installation and Configuration

Use this procedure to verify the liveCache installation and configuration. This procedure does not verify that your application is highly available because you have not installed your data service yet.
1. Log on to SAP APO System by using your SAP GUI with user DDIC.

2. Go to transaction LC10.

3. Ensure that you can check the state of liveCache.

4. Ensure that the following dbmcli commands work as user lc-nameadm.
   
   $ dbmcli -d LC-NAME -n logical-hostname -U DEFAULT db_state
   $ dbmcli -d LC-NAME -n logical-hostname db_enum

5. Confirm that the liveCache administrator user can run the lcinit restart command.
   a. Become the liveCache administrator user.
   
      # su - lc-nameadm
      lc-name Lowercase name of liveCache database instance
   
   b. Run the lcinit restart command
      
      $ lcinit lc-name restart

### Installing the HA for SAP liveCache Packages

If you did not install the HA for SAP liveCache packages during your initial Oracle Solaris Cluster installation, perform this procedure to install the packages. To install the packages, use the installer program.

**Note** – You need to install the HA for SAP liveCache packages in the global cluster and not in the zone cluster.

#### How to Install the HA for SAP liveCache Packages

Perform this procedure on each cluster node where you want the HA for SAP liveCache software to run.

You can run the installer program with a command-line interface (CLI) or with a graphical user interface (GUI). The content and sequence of instructions in the CLI and the GUI are similar.
Note – Even if you plan to configure this data service to run in non-global zones, install the packages for this data service in the global zone. The packages are propagated to any existing non-global zones and to any non-global zones that are created after you install the packages.

Before You Begin

Ensure that you have the Oracle Solaris Cluster installation media.

If you intend to run the installer program with a GUI, ensure that your DISPLAY environment variable is set.

1 On the cluster node where you are installing the data service packages, become superuser.

2 Load the Oracle Solaris Cluster installation media into the DVD-ROM drive.

   If the Volume Management daemon vold(1M) is running and configured to manage DVD-ROM devices, the daemon automatically mounts the DVD-ROM on the /cdrom directory.

3 Change to the installation wizard directory of the DVD-ROM.

   - If you are installing the data service packages on the SPARC platform, type the following command:
     
     ```bash
     # cd /cdrom/cdrom0/Solaris_sparc
     ```

   - If you are installing the data service packages on the x86 platform, type the following command:
     
     ```bash
     # cd /cdrom/cdrom0/Solaris_x86
     ```

4 Start the installation wizard.

   ```bash
   # ./installer
   ```

5 When you are prompted, accept the license agreement.

6 From the list of Oracle Solaris Cluster agents under Availability Services, select the data service for SAP liveCache.

7 If you require support for languages other than English, select the option to install multilingual packages.

   English language support is always installed.

8 When prompted whether to configure the data service now or later, choose Configure Later.

   Choose Configure Later to perform the configuration after the installation.
9  Follow the instructions on the screen to install the data service packages on the node.
    The installation wizard displays the status of the installation. When the installation is complete,
    the wizard displays an installation summary and the installation logs.

10  (GUI only) If you do not want to register the product and receive product updates, deselect the
    Product Registration option.
    The Product Registration option is not available with the CLI. If you are running the installation
    wizard with the CLI, omit this step.

11  Exit the installation wizard.

12  Unload the installation media from the DVD-ROM drive.
    a. To ensure that the DVD-ROM is not being used, change to a directory that does not reside on
    the DVD-ROM.
    b. Eject the DVD-ROM.
        # eject cdrom

Registering and Configuring the HA for SAP liveCache

This section contains the procedures that you need to configure HA for SAP liveCache.

Setting HA for SAP liveCache Extension Properties

Use the extension properties in Appendix A, “HA for SAP liveCache Extension Properties,” to
create your resources. Use the following command line to configure extension properties when
you create your resource.

clresource create -g resource-group -t resource-type -p property=value resource

Use the procedure in “Changing Resource Type, Resource Group, and Resource Properties” in
Oracle Solaris Cluster Data Services Planning and Administration Guide to configure the
extension properties if you have already created your resources. You can update some extension
properties dynamically. You can update others, however, only when you create or disable a
indicate when you can update each property.
How to Register and Configure HA for SAP liveCache

Use this procedure to configure HA for SAP liveCache as a failover data service for the liveCache database and SAP xserver as a multiple master data service. This procedure assumes that you installed the data service packages. If you did not install the HA for SAP liveCache packages as part of your initial Oracle Solaris Cluster installation, go to “Installing the HA for SAP liveCache Packages” on page 18 to install the data service packages. Otherwise, use this procedure to configure the HA for SAP liveCache.

Caution – Do not configure more than one SAP xserver resource on the same cluster because one SAP xserver serves multiple liveCache instances in the cluster. More than one SAP xserver resource that runs on the same cluster causes conflicts between the SAP xserver resources. These conflicts cause all SAP xserver resources to become unavailable. If you attempt to start the SAP xserver twice, you receive an error message that says Address already in use.

1 Become superuser on one of the nodes or zones in the cluster that will host the liveCache resource.

2 Copy the lccluster file to the same location as the lcinit file.

   ```
   # cp /opt/SUNWsclc/livecache/bin/lccluster \
   /sapdb/LC-NAME/db/sap
   LC-NAME Uppercase name of liveCache database instance
   ```

3 Edit the lccluster file to substitute values for put-LC_NAME-here and put-Confdir_list-here.

   Note – The put-Confdir_list-here value exists only in Oracle Solaris Cluster 3.1 and 3.2 versions.

   a. Open the lccluster file.

   ```
   # vi /sapdb/LC-NAME/db/sap/lccluster
   ```

   Note – The CONFDIR_LIST="put-Confdir_list-here entry exists only in the Oracle Solaris Cluster 3.1 and 3.2 versions.

   b. Replace put-LC_NAME-here with the liveCache instance name. The liveCache instance name is the value you defined in the Livecache_Name extension property.

   For an example, see Step c.

   LC_NAME="liveCache-instance-name"

   c. Replace put-Confdir_list-here with the value of the Confdir_list extension property.
Note – This step is only for the Oracle Solaris Cluster 3.1 and 3.2 versions. Skip this step if you are running an earlier version of Solaris Cluster.

CONFDIR_LIST="liveCache-software-directory"

Example:

If the liveCache instance name is LC1 and the liveCache software directory is /sapdb, edit the lccluster script as follows.

LC_NAME="LC1"
CONFDIR_LIST="/sapdb" [Oracle Solaris Cluster 3.1 and 3.2 versions only]

4 Add the HASoragePlus resource to the liveCache resource group.

# clresourcetype register SUNW.HAStoragePlus
# clresource create -g livecache-resource-group \ 
  -t SUNW.HAStoragePlus -p filesystemmountpoints=mountpoint,... \ 
  -p globaldevicepaths=livecache-device-group \ 
  -p affinityon=TRUE livecache-storage-resource

The resource is created in the enabled state.

Note – AffinityOn must be set to TRUE and the local file system must reside on global disk groups to be failover.

For the procedure on how to set up an HASoragePlus resource, see Oracle Solaris Cluster Data Services Planning and Administration Guide.

5 Register the resource type for liveCache database.

# clresourcetype register SUNW.sap_Livecache

6 Register the resource type for SAP xserver.

# clresourcetype register SUNW.sap_xserver

7 Create a multiple master resource group for SAP xserver. Configure SAP xserver to run on all the potential nodes or zones that liveCache will run on.

Note – Configure SAP xserver so that SAP xserver starts on all nodes or zones that the liveCache resources can fail over to. To implement this configuration, ensure that the node-zone-list parameter of the SAP xserver resource group contains all the nodes or zones listed in the liveCache resource groups’ node-zone-list. Also, the value of desired_primaries and maximum_primaries of the SAP xserver resource group must be equal to each other.
# clresourcegroup create -S -n node-zone-list \
-\p Maximum_primaries=value \
-\p Desired_primaries=value xserver-resource-group

Add the HAStragePlus resource to the SAP xserver resource group.

# clresource create \
-\g xserver-resource-group \
-\t SUNW.HAStoragePlus \
-\p filesystemmountpoints=mountpoints \
-\p affinityon=false xserver-storage-resource

The resource is created in the enabled state.

For more information about setting up an HAStragePlus resource, see “Enabling Highly Available Local File Systems” in Oracle Solaris Cluster Data Services Planning and Administration Guide.

9 Create an SAP xserver resource in this multiple master resource group.

# clresource create \
-\g xserver-resource-group -t SUNW.sap_xserver \
-\p resource_dependencies_offline_restart=xserver-storage-resource{LOCAL_NODE xserver-resource

The resource is created in the enabled state.

See “Setting HA for SAP liveCache Extension Properties” on page 20 for a list of extension properties.

10 Create the liveCache resource.

# clresource create -g livecache-resource-group \
-\t SUNW.sap_livecache -p livecache_name=LC-NAME \
-\p resource_dependencies_offline_restart=livecache-storage-resource \
-\p resource_dependencies=xserver-resource livecache-resource

The resource is created in the enabled state.

11 Ensure that the liveCache resource group is brought online only on the node or zone where the SAP xserver resource group is online.

To meet this requirement, create on the liveCache resource group a strong positive affinity for the SAP xserver resource group.

# clresourcegroup set \
-\p rg_affinities=++xserver-resource-group livecache-resource-group

12 Enable the liveCache failover resource group.

# clresourcegroup online -M livecache-resource-group
13 (Optional) Consider configuring your cluster to prevent the APO application server resource group from being brought online on the same node or zone as the liveCache resource group.

You might plan to run the APO application server on a node or zone to which the liveCache resource can fail over. In this situation, consider using resource group affinities to shut down the APO application server when the liveCache resource fails over to the node or zone.

To specify this behavior, create on the APO application server resource group a strong negative affinity for the liveCache resource group.

```
# clresourcegroup set \
-p rg_affinities=--liveCache-resource-group apo-resource-group
```

Verifying the HA for SAP liveCache Installation and Configuration

This section contains the procedure you need to verify that you installed and configured your data service correctly.

▼ How to Verify the HA for SAP liveCache Installation and Configuration

Use this procedure to verify that you installed and configured HA for SAP liveCache correctly. You need the information in the following table to understand the various states of the liveCache database.

<table>
<thead>
<tr>
<th>State</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFFLINE</td>
<td>liveCache is not running.</td>
</tr>
<tr>
<td>COLD</td>
<td>liveCache is available for administrator tasks.</td>
</tr>
<tr>
<td>WARM</td>
<td>liveCache is online.</td>
</tr>
<tr>
<td>STOPPED INCORRECTLY</td>
<td>liveCache stopped incorrectly. This is also one of the interim states while liveCache starts or stops.</td>
</tr>
<tr>
<td>ERROR</td>
<td>Cannot determine the current state. This is also one of the interim states while liveCache starts or stops.</td>
</tr>
<tr>
<td>UNKNOWN</td>
<td>This is one of the interim states while liveCache starts or stops.</td>
</tr>
</tbody>
</table>
1 Log on to the node or zone that hosts the resource group that contains the liveCache resource, and verify that the fault monitor functionality works correctly.

   a. Terminate liveCache abnormally by stopping all liveCache processes.

      Oracle Solaris Cluster software restarts liveCache.

      If you do not see this behavior, you might not have correctly performed Step 2 and Step 3 in “How to Register and Configure HA for SAP liveCache” on page 21.

      # ps -ef | grep sap | grep kernel
      # kill -9 livecache-processes

   b. Terminate liveCache by using the Stop liveCache button in LC10 or by running the lcinit command.

      Oracle Solaris Cluster software does not restart liveCache. However, the liveCache resource status message reflects that liveCache stopped outside of Oracle Solaris Cluster software through the use of the Stop liveCache button in LC10 or the lcinit command. The state of the liveCache resource is UNKNOWN. When the user successfully restarts liveCache by using the Start liveCache button in LC10 or the lcinit command, the HA for SAP liveCache Fault Monitor updates the resource state and status message to indicate that liveCache is running under the control of Oracle Solaris Cluster software.

      If you do not see this behavior, you might not have correctly performed Step 2 and Step 3 in “How to Register and Configure HA for SAP liveCache” on page 21.

2 Log on to SAP APO by using your SAP GUI with user DDIC, and verify that liveCache starts correctly by using transaction LC10.

3 As user root, switch the liveCache resource group to another node or zone.

   # clresourcegroup switch -n node2 livecache-resource-group

4 Repeat Step 1 through Step 3 for each potential node or zone on which the liveCache resource can run.

5 Log on to the nodes or zones that host the SAP xservr resource, and verify that the fault monitor functionality works correctly.

   Terminate SAP xservr abnormally by stopping all SAP xservr processes.

   # ps -ef | grep xservr
   # kill -9 xservr-process

   Verify that the SAP xservr agent restarts the SAP xservr.
Tuning HA for SAP liveCache Fault Monitors

Fault monitoring for the HA for SAP liveCache data service is provided by the following fault monitors:

- The SAP liveCache fault monitor
- The SAP xserver fault monitor

Each fault monitor is contained in a resource whose resource type is shown in the following table.

<table>
<thead>
<tr>
<th>Fault Monitor</th>
<th>Resource Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP liveCache</td>
<td>SUNW.sap_livecache</td>
</tr>
<tr>
<td>SAP xserver</td>
<td>SUNW.sap_xserver</td>
</tr>
</tbody>
</table>

System properties and extension properties of these resources control the behavior of the fault monitors. The default values of these properties determine the preset behavior of the fault monitors. The preset behavior should be suitable for most Oracle Solaris Cluster installations. Therefore, you should tune the HA for SAP liveCache fault monitors only if you need to modify this preset behavior.

Tuning the HA for SAP liveCache fault monitors involves the following tasks:

- Setting the interval between fault monitor probes
- Setting the timeout for fault monitor probes
- Defining the criteria for persistent faults
- Specifying the failover behavior of a resource

For more information, see "Tuning Fault Monitors for Oracle Solaris Cluster Data Services" in Oracle Solaris Cluster Data Services Planning and Administration Guide. Information about the HA for SAP liveCache fault monitors that you need to perform these tasks is provided in the subsections that follow.

Tune the HA for SAP liveCache fault monitors when you register and configure HA for SAP liveCache. For more information, see "Registering and Configuring the HA for SAP liveCache" on page 20.
Factors That Affect the Interval Between Fault Monitor Probes

To determine whether SAP xserver and SAP liveCache are operating correctly, the HA for SAP liveCache fault monitors probe these resources periodically. The optimum interval between fault monitor probes depends on the time that is required to respond to a fault in a resource. This time depends on how the complexity of the resource affects the time that is required for operations such as restarting the resource.

Operations by the HA for SAP liveCache Fault Monitors During a Probe

The optimum timeout for fault monitor probes depends on the operations that a fault monitor performs to probe the resource.

Operations by the SAP liveCache Fault Monitor During a Probe

During a probe, the SAP liveCache fault monitor performs the following operations:

1. The SAP liveCache fault monitor determines whether SAP liveCache is online.
2. If liveCache is online, the SAP liveCache fault monitor determines whether the liveCache parent process is running.
3. If liveCache is not online, the SAP liveCache fault monitor determines whether a user stopped liveCache outside the control of Oracle Solaris Cluster.
   A user can stop liveCache by using the Stop liveCache button in LC10 or the lcinit command.
4. If a user did not stop liveCache outside the control of Oracle Solaris Cluster, the SAP liveCache fault monitor determines whether SAP xserver is available.

Operations by the SAP xserver Fault Monitor During a Probe

During a probe, the SAP xserver fault monitor determines whether SAP xserver is available.

Faults Detected by the HA for SAP liveCache Fault Monitors

Faults that each HA for SAP liveCache fault monitor detects are described in the subsections that follow.
Faults Detected by the SAP liveCache Fault Monitor

The SAP liveCache fault monitor detects the following faults in SAP liveCache:

- Unexpected termination of liveCache

  Note – The liveCache fault monitor also detects the expected termination of liveCache, which is not a fault. For more information, see "Monitoring the Termination of liveCache by a User" on page 29.

- Unexpected termination of the liveCache parent process
- System failures

SAP liveCache can be stopped or restarted only if SAP xserver is available. Therefore, the SAP liveCache fault monitor also detects the unavailability of SAP xserver. This fault monitoring supplements the fault monitoring that the SAP xserver fault monitor provides. This additional fault monitoring enforces the cross-resource group resource dependency between SAP xserver and SAP liveCache.

Faults Detected by the SAP xserver Fault Monitor

The SAP xserver fault monitor detects following faults:

- Unavailability of SAP xserver. Unavailability of SAP xserver is also detected by the SAP liveCache fault monitor.
- System errors. The SAP xserver fault monitor treats a system error as a partial failure.
- Persistent system errors. A persistent system error is a system error that occurs four times within the retry interval. If a persistent system error occurs, the fault monitor restarts SAP xserver.

Recovery Actions in Response to Detected Faults

To minimize the disruption that transient faults in a resource cause, a fault monitor restarts the resource in response to such faults. For persistent faults, more disruptive action than restarting the resource is required:

- For the SAP liveCache resource, the fault monitor fails over the resource to another node or zone. The SAP liveCache resource is a failover resource.
- For the SAP xserver resource, the fault monitor takes the resource offline. The SAP xserver is a multiple master data resource.
Monitoring the Termination of liveCache by a User

The SAP liveCache fault monitor detects when a user stops liveCache outside the control of Oracle Solaris Cluster. A user can stop liveCache by using the Stop liveCache button in LC10 or the lcinit command.

In this situation, the liveCache fault monitor updates the status of the liveCache resource to indicate that liveCache is stopped. However, the liveCache fault monitor performs no recovery action.

If a user restarts liveCache, the liveCache fault monitor updates the status of the liveCache resource to indicate that liveCache is running again.

Upgrading the SUNW.sap_xserver Resource Type

Upgrade the SUNW.sap_xserver resource type if all conditions in the following list apply:

■ You are upgrading from an earlier version of the HA for SAP liveCache data service.
■ You need to use the new features of the SUNW.sap_xserver resource type.

For general instructions that explain how to upgrade a resource type, see “Upgrading a Resource Type” in Oracle Solaris Cluster Data Services Planning and Administration Guide. The information that you need to complete the upgrade of the SUNW.sap_xserver resource type is provided in the subsections that follow.

Information for Registering the New Resource Type Version

The relationship between a resource type version and the release of Oracle Solaris Cluster data services is shown in the following table. The release of Oracle Solaris Cluster data services indicates the release in which the version of the resource type was introduced.

<table>
<thead>
<tr>
<th>Resource Type Version</th>
<th>Oracle Solaris Cluster Data Services Release</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0</td>
<td>3.0 5/02 asynchronous release</td>
</tr>
<tr>
<td>2</td>
<td>3.1 4/04</td>
</tr>
<tr>
<td>3.2</td>
<td>3.2</td>
</tr>
</tbody>
</table>

To determine the version of the resource type that is registered, use one command from the following list:

■ clresourcetype show
Upgrading the SUNW.sap_xserver Resource Type

- clresourcetype show -v

The resource type registration (RTR) file for this resource type is
/opt/SUNWsclc/xserver/etc/SUNW.sap_xserver.

Information for Migrating Existing Instances of the Resource Type

The information that you need to migrate instances of the SUNW.sap_xserver resource type is as follows:

- You can perform the migration only when the resource is unmonitored.
- If you need to use the new features of the SUNW.sap_xserver resource type, the required value of the Type_version property is 3.2.
- If you need to specify the directory that contains programs and libraries for the SAP xserver runtime environment, set the Independent_Program_Path extension property. For more information, see "Setting HA for SAP liveCache Extension Properties" on page 20.

The following example shows a command for editing an instance of the SUNW.sap_xserver resource type.

EXAMPLE 1-1  Editing an Instance of the SUNW.sap_xserver Resource Type During Upgrade

```bash
# clresources set -p Independent_Program_Path=/sapdb/indep_prog -p Type_version=3.2 sapxserver-rs
```

This command edits a SUNW.sap_xserver resource as follows:

- The SUNW.sap_xserver resource is named sapxserver-rs.
- The Type_version property of this resource is set to 2.
- The independent program path is /sapdb/indep_prog.
Extension properties for HA for SAP liveCache resource types are described in the following sections.

- "SUNW.sap.livecache Extension Properties" on page 31
- "SUNW.sap.xserver Extension Properties" on page 32

For details about system-defined properties, see the r_properties(5) man page and the rg_properties(5) man page.

**SUNW.sap.livecache Extension Properties**

The SUNW.sap.livecache resource type represents the SAP liveCache application in an Oracle Solaris Cluster configuration. The extension properties of this resource type are as follows:

**Confdir list (optional)**

The directory for liveCache software and the instance directory.

Data type: String
Default: /sapdb
Range: Not applicable
Tunable: At creation

**Livecache_name (required)**

Name of liveCache database instance.

Data type: String
Default: None
Range: Not applicable
Tunable: At creation
Monitor_retry_count
Number of PMF restarts that are allowed for the fault monitor.

- **Data type**: Integer
- **Default**: 4
- **Range**: No range defined
- **Tunable**: Any time

Monitor_retry_interval
Time interval in minutes for fault monitor restarts.

- **Data type**: Integer
- **Default**: 2
- **Range**: No range defined
- **Tunable**: Any time

Probe_timeout
Timeout value in seconds for the probes.

- **Data type**: Integer
- **Default**: 90
- **Range**: No range defined
- **Tunable**: Any time

**SUNW.sap_xserver Extension Properties**

The SUNW.sap_xserver resource type represents SAP xserver in a Oracle Solaris Cluster configuration. The extension properties of this resource type are as follows:

Confdir_List
The full path to the directory that contains the SAP liveCache software and SAP liveCache database instance.

- **Data type**: String
- **Default**: /sapdb
- **Range**: Not applicable
- **Tunable**: At creation
Independent_Program_Path
The full path to the directory that contains the following programs and libraries for SAP xserver:
- Programs that are independent of the database software version
- Libraries for the client runtime environment

HA for SAP liveCache determines the path to the $x_server$ command from the value of this property. The $x_server$ command resides in the bin subdirectory of the directory that this property specifies.

<table>
<thead>
<tr>
<th>Data type</th>
<th>String</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default</td>
<td>No default defined</td>
</tr>
<tr>
<td>Range</td>
<td>Not applicable</td>
</tr>
<tr>
<td>Tunable</td>
<td>When disabled</td>
</tr>
<tr>
<td>Introduced in release</td>
<td>3.1 4/04</td>
</tr>
</tbody>
</table>

Monitor_retry_count
The maximum number of restarts by the PMF that are allowed for the fault monitor.

<table>
<thead>
<tr>
<th>Data type</th>
<th>Integer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default</td>
<td>4</td>
</tr>
<tr>
<td>Range</td>
<td>No range defined</td>
</tr>
<tr>
<td>Tunable</td>
<td>Any time</td>
</tr>
</tbody>
</table>

Monitor_retry_interval
The period of time in minutes during which the PMF counts restarts of the fault monitor.

<table>
<thead>
<tr>
<th>Data type</th>
<th>Integer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default</td>
<td>2</td>
</tr>
<tr>
<td>Range</td>
<td>No range defined</td>
</tr>
<tr>
<td>Tunable</td>
<td>Any time</td>
</tr>
</tbody>
</table>

Probe_timeout
The timeout value in seconds for fault monitor probes.

<table>
<thead>
<tr>
<th>Data type</th>
<th>Integer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default</td>
<td>120</td>
</tr>
<tr>
<td>Range</td>
<td>No range defined</td>
</tr>
<tr>
<td>Tunable</td>
<td>Any time</td>
</tr>
</tbody>
</table>
Soft_Stop_Pct
The percentage of the Stop method timeout that is used to stop SAP xserver by using the SAP utility `x_server stop`. If this timeout is exceeded, the SIGKILL signal is used to stop all SAP xserver processes.

- **Data type**: Integer
- **Default**: 50
- **Range**: 1–100
- **Tunable**: When disabled

Xserver_User
The UNIX user identity of the OS user who administers SAP xserver.

- **Data type**: String
- **Default**: root
- **Range**: Not applicable
- **Tunable**: At creation
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