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CHAPTER 1: ADMINISTRATION (SYSTEM) FORM

The Administration (System) master tab and its pages contain setup data related to the Oracle Daybreak's overall functionality and performance. This data affects the mechanics of the system: how Oracle Daybreak processes work and where it looks for files when completing tasks.

The screenshot shows the Administration (System) form with the System master tab selected. The System Parameters tab is active, displaying a list of parameters with their descriptions, values, and enabled status.

Parameter	Description	Parameter Value	Enabled
ACAPRC_BJ_100_01_DEBUG_LEVEL	ACAPRC_BJ_100_01_DEBUG_LEVEL	0	☐
ACA_PAYMENT_AUTO_LOAD	DO AUTO PAYMENT LOAD FROM ACCOUNT ACH	Y	☒
ACA_PRENOTE_DAYS	NUMBER OF DAYS FOR PRENOTE TO OCCUR FOR ACCOUNT ACH	0	☒
ACA_PRE_PROCESS_DAYS	NUMBER OF DAYS BEFORE DRAFT DAY FOR ACCOUNT ACH PROCESS	2	☒
ACH_PAYEE_PRENOTE_DAYS	NUMBER OF DAYS FOR PRENOTE TO OCCUR FOR PRODUCER/VENDOR ACH	0	☒
AGE_APPROVED_CONDITIONED_DAYS	NUMBER OF DAYS FOR APPROVED AND CONDITION APPLICATION TO AGE	0	☒
AGE_CONTRACT_DAYS	NUMBER OF DAYS FOR CONTRACT TO AGE	30	☒
CHECK_PRINT_PREVIEW	SET YES TO PREVIEW THE AP CHECK IN PDF(YES/NO)	N	☒
CMN_AMOUNT_ROUND_FACTOR	SET THE AMOUNT ROUNDING FACTOR TO APPLY AFTER CALCULATION	.01	☒
CMN_AMOUNT_ROUND_METHOD	SET THE AMOUNT ROUNDING METHOD TO APPLY AFTER CALCULATION	ROUND	☒
CMN_APP_ACC_TITLE_FN_LN	APP/ACCOUNT TITLE WITH (YES)FIRST/LAST NAME (NO)LAST/FIRST NAME	Y	☒

The Administration form's System master tab contains the following tabs:

- Parameters
- Lookups
- User Defined Tables
- Audit Tables
- Txn Codes
- Data Files
- Error Messages
- Translation

All System tabs allow you to control the behavior of the system from a technical perspective; for example, determine values in List of Values dialog boxes, define what information is audited, and record default values. i-flex solutions provides default values on all these pages.

Parameters tab

System parameters define information or values used throughout Oracle Daybreak. They act as switches that control the manner in which a function is implemented, or whether or not Oracle Daybreak performs a particular task. Parameters are used throughout Oracle Daybreak to control everything from user access to what information is stored on any given form. Parameters also define configuration data, such as the location of Oracle Daybreak system files, the URLs for the report and image servers, and other administration controlled data. Some of the system parameters are setup when Oracle Daybreak is installed, but the values associated with the parameters will need to be reviewed and maintained.

There are three types of parameters in Oracle Daybreak, divided what part of the Oracle Daybreak system they affect:

Type of paramter:	Paramter range:
System parameters	These parameters apply to the entire system. Examples: batch processes, archiving, aging, and so on.
Organization parameters	These parameters apply to the organization, division, and user responsibility. Examples: User login control, password expiration.
Company parameters	These parameters apply to the company and branch. Examples: decision fax control, scoring model and so on.

As a result, the Parameters tab contains the following three pages:

- System page
- Organization page
- Company page

Many parameter values are restricted based on a system lookup (see the **Lookups page** section in this chapter for more information). Please refer to the Excel file **Appendix_Lookups** for the definition and function of individual parameters.

Parameters tab (System page)

The System page displays and records each system wide parameter, along with its current value and whether or not it is enabled. These parameters relate to the overall processing of the system, such as Oracle Daybreak server file locations and data purging configuration.

CAUTION: These parameters can be defined only once. Changing the values of any of these parameters affects all related Oracle Daybreak processing.

To set up the System page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Parameters** tab, then choose the **System** sub tab.

Parameter	Description	Parameter Value	Enabled
ACAPRC_BJ_100_01_DEBUG_LEVEL	ACAPRC_BJ_100_01_DEBUG_LEVEL	0	☐
ACA_PAYMENT_AUTO_LOAD	DO AUTO PAYMENT LOAD FROM ACCOUNT ACH	Y	☒
ACA_PRENOTE_DAYS	NUMBER OF DAYS FOR PRENOTE TO OCCUR FOR ACCOUNT ACH	0	☒
ACA_PRE_PROCESS_DAYS	NUMBER OF DAYS BEFORE DRAFT DAY FOR ACCOUNT ACH PROCESS	2	☒
ACH_PAYEE_PRENOTE_DAYS	NUMBER OF DAYS FOR PRENOTE TO OCCUR FOR PRODUCER/VENDOR ACH	0	☒
AGE_APPROVED_CONDITIONED_DAYS	NUMBER OF DAYS FOR APPROVED AND CONDITION APPLICATION TO AGE	0	☒
AGE_CONTRACT_DAYS	NUMBER OF DAYS FOR CONTRACT TO AGE	30	☒
CHECK_PRINT_PREVIEW	SET YES TO PREVIEW THE AP CHECK IN PDF(YES/NO)	N	☒
CMN_AMOUNT_ROUND_FACTOR	SET THE AMOUNT ROUNDING FACTOR TO APPLY AFTER CALCULATION	.01	☒
CMN_AMOUNT_ROUND_METHOD	SET THE AMOUNT ROUNDING METHOD TO APPLY AFTER CALCULATION	ROUND	☒
CMN_APP_ACC_TITLE_FN_LN	APP/ACCOUNT TITLE WITH (YES)FIRST/LAST NAME (NO)LAST/FIRST NAME	Y	☒

- 3 In the **System Parameters** block, enter the following information:

In this field:

Parameter*
Description*

Parameter Value
Enabled

Do this:

Select the system parameter (required).

View the system parameter description (display only).

***Note:** You can search for a particular system parameter using both or either of these fields and the Enter-Query mode.

Enter the value for the system parameter (required).

Select to enable the parameter.

- 4 Save your entry.

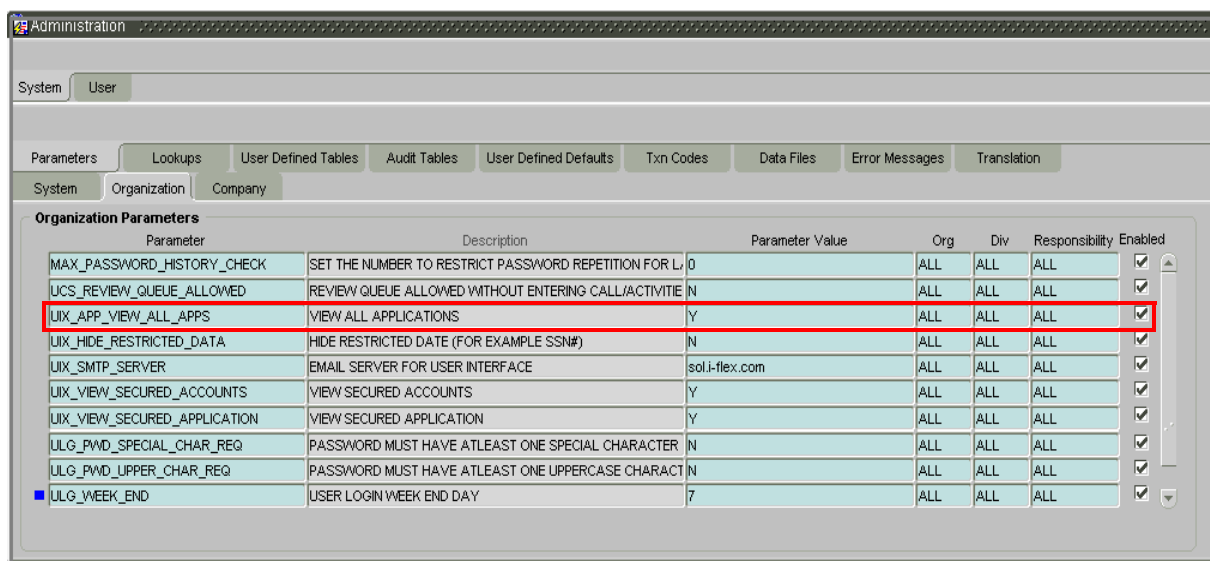
Parameters tab (Organization page)

The parameters on the Organization page control Oracle Daybreak functions related to user log in, such as passwords and expiration dates, responsibility levels and the ability to access Oracle Daybreak features. Individual parameters can be created with different values for uniquely defined organizations, divisions, and responsibility combinations.

When determining which parameter to use, Oracle Daybreak selects the best match based on a hierarchical sort by the Organization, Division, and Responsibility fields, with values of ALL being a lower order match than an exact match.

Example

Assume the organization parameter `UIX_APP_VIEW_ALL_APPS` (VIEW ALL APPLICATIONS) has been defined as follows:



Parameter	Description	Parameter Value	Org	Div	Responsibility	Enabled
MAX_PASSWORD_HISTORY_CHECK	SET THE NUMBER TO RESTRICT PASSWORD REPETITION FOR L	0	ALL	ALL	ALL	☒
UCS_REVIEW_QUEUE_ALLOWED	REVIEW QUEUE ALLOWED WITHOUT ENTERING CALL/ACTIVITIE	N	ALL	ALL	ALL	☒
UIX_APP_VIEW_ALL_APPS	VIEW ALL APPLICATIONS	Y	ALL	ALL	ALL	☒
UIX_HIDE_RESTRICTED_DATA	HIDE RESTRICTED DATE (FOR EXAMPLE SSN#)	N	ALL	ALL	ALL	☒
UIX_SMTP_SERVER	EMAIL SERVER FOR USER INTERFACE	sol.i-flex.com	ALL	ALL	ALL	☒
UIX_VIEW_SECURED_ACCOUNTS	VIEW SECURED ACCOUNTS	Y	ALL	ALL	ALL	☒
UIX_VIEW_SECURED_APPLICATION	VIEW SECURED APPLICATION	Y	ALL	ALL	ALL	☒
ULG_PWD_SPECIAL_CHAR_REQ	PASSWORD MUST HAVE ATLEAST ONE SPECIAL CHARACTER	N	ALL	ALL	ALL	☒
ULG_PWD_UPPER_CHAR_REQ	PASSWORD MUST HAVE ATLEAST ONE UPPERCASE CHARACT	N	ALL	ALL	ALL	☒
ULG_WEEK_END	USER LOGIN WEEK END DAY	7	ALL	ALL	ALL	☒

Oracle Daybreak uses these two parameters to determine which users have the ability to view all applications:

- If a SSC user with a responsibility of SUPERUSER was using the Lending menu's Underwriting form, the system will return with a value N, and Oracle Daybreak will not allow the user to view all applications
- If a DSC user (one within an organization defined as ALL) with a responsibility of SUPERUSER, was using the Lending menu's Underwriting form, the system will return with a value Y, and Oracle Daybreak will allow the user to view all applications.

Note: Be aware that while Oracle Daybreak allows for Organization parameters to be defined at all three hierarchical (organization, division, and responsibility) levels, not all will be applicable to each parameter. For example, while you can define the `UIX_SMTP_SERVER` (EMAIL SERVER FOR USER) for a responsibility, you would normally only want to define this parameter based on organization or a division.

To set up the Organization page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Parameters** tab, then choose the **Organization** sub tab.

Parameter	Description	Parameter Value	Org	Div	Responsibility	Enabled
MAX_PASSWORD_HISTORY_CHECK	SET THE NUMBER TO RESTRICT PASSWORD REPETITION FOR L	0	ALL	ALL	ALL	☒
UCS_REVIEW_QUEUE_ALLOWED	REVIEW QUEUE ALLOWED WITHOUT ENTERING CALL/ACTIVITE	N	ALL	ALL	ALL	☒
UIX_APP_VIEW_ALL_APPS	VIEW ALL APPLICATIONS	Y	ALL	ALL	ALL	☒
UIX_HIDE_RESTRICTED_DATA	HIDE RESTRICTED DATE (FOR EXAMPLE SSN#)	N	ALL	ALL	ALL	☒
UIX_SMTP_SERVER	EMAIL SERVER FOR USER INTERFACE	sol.i-flex.com	ALL	ALL	ALL	☒
UIX_VIEW_SECURED_ACCOUNTS	VIEW SECURED ACCOUNTS	Y	ALL	ALL	ALL	☒
UIX_VIEW_SECURED_APPLICATION	VIEW SECURED APPLICATION	Y	ALL	ALL	ALL	☒
ULG_PWD_SPECIAL_CHAR_REQ	PASSWORD MUST HAVE ATLEAST ONE SPECIAL CHARACTER	N	ALL	ALL	ALL	☒
ULG_PWD_UPPER_CHAR_REQ	PASSWORD MUST HAVE ATLEAST ONE UPPERCASE CHARACT	N	ALL	ALL	ALL	☒
ULG_WEEK_END	USER LOGIN WEEK END DAY	7	ALL	ALL	ALL	☒

- 3 In the **Organization Parameters** block, enter the following information:

In this field:

Do this:

Parameter*

Select the system parameter (required).

Description*

View system parameter description (display only).

***Note:** You can search for a particular organization parameter using both or either of these fields and the Enter-Query mode.

Parameter Value

Enter the value for the system parameter (required).

Org

Select the organization for which the parameter will be valid (required).

Div

Select the department for which the parameter will be valid (required).

Responsibility

Select the responsibility for which the parameter will be valid (required).

IMPORTANT: In selecting which organization parameter to use, Oracle Daybreak searches for a best match using the following attributes:

- 1 Organization
- 2 Division
- 3 Responsibility

For this reason, i-flex solutions recommends creating one version of each organization parameter where ALL is these fields.

Enabled

Select to enable the parameter.

- 4 Save your entry.

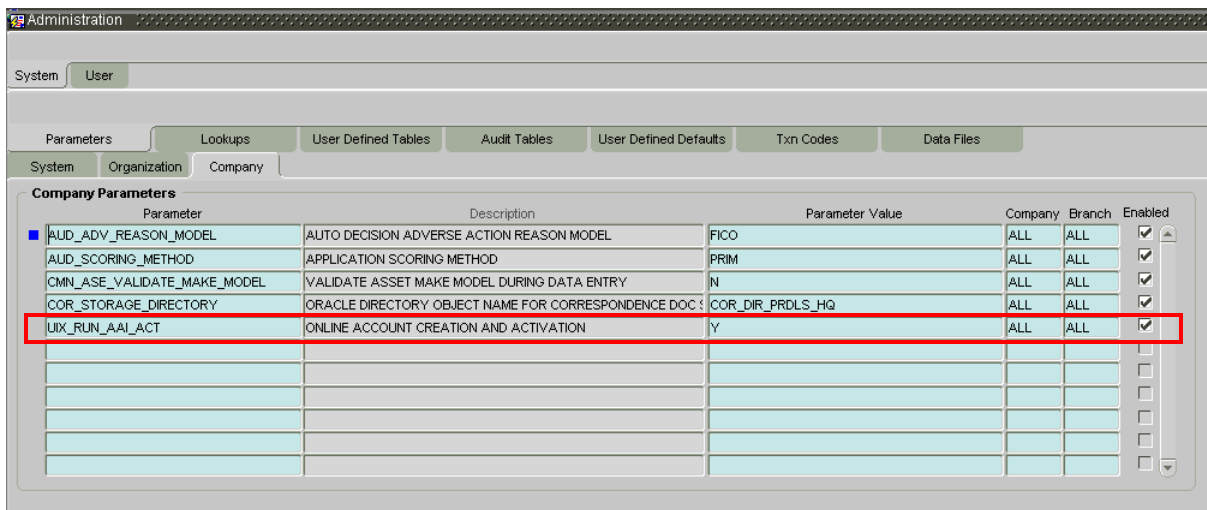
Parameters tab (Company page)

The parameters on the Company page control Oracle Daybreak processes associated with functions that may vary for different companies or branches. These parameters address credit scoring, credit bureau interfaces, fax services, and fax generation. Individual parameters may be set up with different values for uniquely defined company and branch combinations.

When these parameters values are requested by the system, Oracle Daybreak responds with the “best” match based on a hierarchical sort ordered on company and branch fields, with values of ALL being a lower order match than an exact match.

Example

Assume the company parameter `UIX_RUN_AAI_ACT` (ONLINE ACCOUNT CREATION AND ACTIVATION) has been defined as:



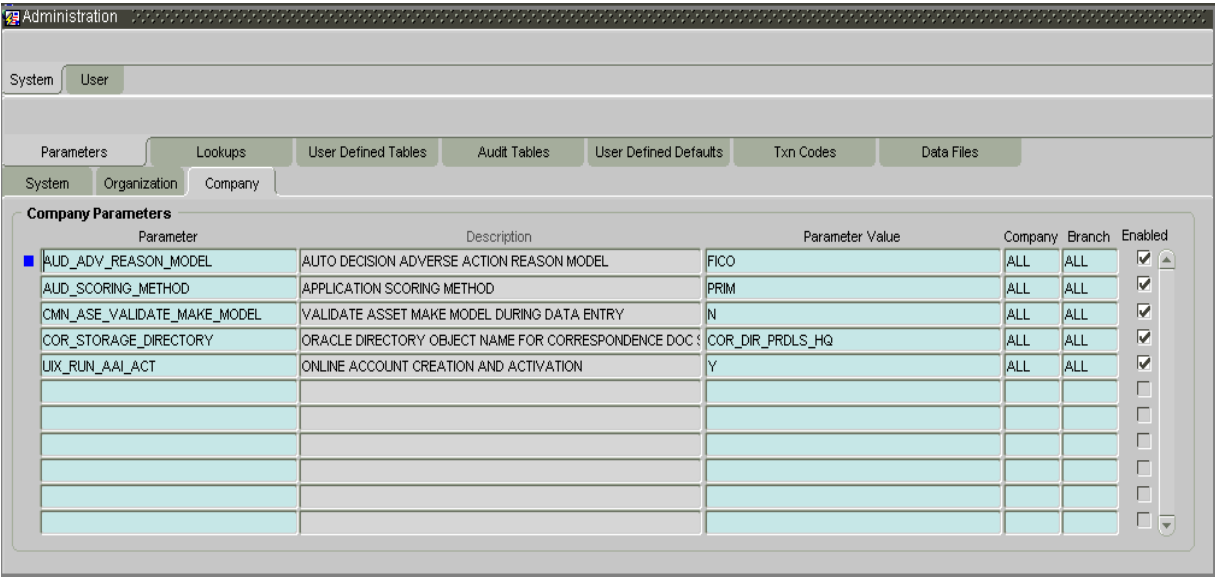
Parameter	Description	Parameter Value	Company	Branch	Enabled
AUD_ADV_REASON_MODEL	AUTO DECISION ADVERSE ACTION REASON MODEL	FICO	ALL	ALL	☒
AUD_SCORING_METHOD	APPLICATION SCORING METHOD	PRIM	ALL	ALL	☒
CMN_ASE_VALIDATE_MAKE_MODEL	VALIDATE ASSET MAKE MODEL DURING DATA ENTRY	N	ALL	ALL	☒
COR_STORAGE_DIRECTORY	ORACLE DIRECTORY OBJECT NAME FOR CORRESPONDENCE DOC	COR_DIR_PRDLS_HQ	ALL	ALL	☒
UIX_RUN_AAI_ACT	ONLINE ACCOUNT CREATION AND ACTIVATION	Y	ALL	ALL	☒
					☐
					☐
					☐
					☐
					☐

Oracle Daybreak uses these two parameters to determine whether to create and activate an account online.

- When processing items for the company SSFC, Oracle Daybreak will return a value N and not create and activate an account online.
- When processing items for the company DCC, a company within the value ALL, Oracle Daybreak will return with a value Y and create and activate an account online.

To set up the Company page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Parameters** tab, then choose the **Company** sub tab.



- 3 In the **Company Parameters** block, enter the following information:

In this field:	Do this:
Parameter*	Select the system parameter (required).
Description*	View the system parameter description (display only). *Note: You can search for a particular company parameter using both or either of these fields and the Enter-Query mode.
Parameter Value	Enter the value for the system parameter (required).
Company	Select the portfolio company for which the parameter will be valid (required).
Branch	Select the portfolio branch for which the parameter will be valid (required). IMPORTANT: In selecting which company parameter to use, Oracle Daybreak searches for a best match using the following attributes: 1 Company 2 Branch For this reason, i-flex solutions recommends creating one version of each company parameter where ALL is the value in these fields.
Enabled	Select to enable the parameter.

- 4 Save your entry.

Lookups tab (Lookups page)

The Lookups page defines the contents in many of the Lists of Values (LOV) dialog boxes used throughout Oracle Daybreak. Fields that make use of a List of Values will only accept entries that are stored on this page.

Note: Data-related List of Value dialog boxes (for example, LOVs containing account numbers or vendor numbers) do not use the Lookups page. If a field has a LOV with a lookup file attached to it, Oracle Daybreak displays the file name in a yellow hint box when you position the mouse cursor over the field. In the example below, the lookup file for the Class field is APL_CUS_CLASS_TYPE_CD.

The screenshot displays the 'Administration' window with the 'Lookups' tab selected. It shows two main sections: 'Lookup Type' and 'Lookup Code'. The 'Lookup Type' section lists three types: 'AMOUNT_ROUND_METHOD_CD' (Description: AMOUNT ROUNDING METHOD CODES), 'APL_CUS_CLASS_TYPE_CD' (Description: APPLICANT/CUSTOMER CLASSIFICATION CODES (SUB CODE USED FOR SECURED)), and 'APL_ETHNIC_CD' (Description: ETHNICITY CODE). The 'Lookup Code' section lists three codes: 'EMP' (Description: EMPLOYEE, Sort: 1, Sub Code: SECURED), 'UNDEFINED' (Description: NORMAL, Sort: 2), and 'SBL' (Description: SMALL BUSINESS, Sort: 3). A red box highlights the 'APL_CUS_CLASS_TYPE_CD' row in the 'Lookup Type' section and the 'EMP' row in the 'Lookup Code' section. A red line connects these two rows. Below the 'Lookups' tab, the 'Application' form is visible, showing fields for 'App #', 'Product', 'First Name', 'MI', 'Gender', 'Language', 'Marital St', 'License #', 'Dependents', 'Mother's Maiden Name', 'Address', 'Employment', 'Telecoms', 'Finan', 'Mailing', and 'Confirmed Address'. A 'Lookup' dialog box is open, showing a list of values: 'EMPLOYEE', 'NORMAL', and 'SMALL BUSINESS'. The 'Class' field in the 'Application' form is highlighted with a red box, and a red line connects it to the 'EMP' row in the 'Lookup Code' section.

Lookup Type	Description	System Defined	Enabled
AMOUNT_ROUND_METHOD_CD	AMOUNT ROUNDING METHOD CODES	☐	☒
APL_CUS_CLASS_TYPE_CD	APPLICANT/CUSTOMER CLASSIFICATION CODES (SUB CODE USED FOR SECURED)	☐	☒
APL_ETHNIC_CD	ETHNICITY CODE	☐	☒

Lookup Code	Description	Sort	Sub Code	System Defined	Enabled
EMP	EMPLOYEE	1	SECURED	☐	☒
UNDEFINED	NORMAL	2		☐	☒
SBL	SMALL BUSINESS	3		☐	☒

Application Form Fields:

App # [] Dt [02/02/2010] Joint ☐ Cos ☐ Purpose [] Priority [] Status [] Company []
Product [] Existing Customer ☐ Dupl ☐ Contact [] Channel [] Producer [] Sales Agent []

Search (1) Applicants (2) Decision (3) Bureau (4) Collateral (6) Comments (7) Image (8) Verification (9) Tools (10)

Primary Others Business

First Name [] MI []
Gender [] Language ENGLISH
Marital St [] License # []
Dependents [0] Mother's Maiden Name []

Address Employment Telecoms Finan

Address Information
Mailing ☒ Confirmed Address ☐

Lookup Dialog Box:

Find % []
Lookup
EMPLOYEE
NORMAL
SMALL BUSINESS

Class []
Race []
Time Zone []

Please refer to the Excel file **Appendix_lookup** for the definition and function of individual lookup types.

The Lookups page contains two blocks: **Lookup Types** and **Lookup Codes**. Lookup types and codes can be system-defined or user-defined. The lookup types describe the function of the related lookup codes.

For system-defined lookup types, only the Description field may be changed.

A *system-defined lookup type* (**Lookup Type** block, **System Defined Yes**) is one that is critical to Oracle Daybreak and can not be changed. However, you can still modify the lookup type description and the lookup code description on the Lookups page.

A *user-defined lookup type* (**Lookup Type** block, **System Defined No**) is one that can be modified, depending on a user's business needs. You cannot modify the lookup type, lookup code, and system indicator. If a lookup type is user-defined, the lookup code belonging to that lookup type can either be system-defined or user-defined.

A *system-defined lookup code* (**Lookup Code** block, **System Defined Yes**) is one on which Oracle Daybreak processing is dependent. Without this lookup code, the process produces incorrect results or fails.

A *user-defined lookup code* (**Lookup Code** block, **System Defined No**) is one that can be defined or altered by a user.

WARNING: System-defined lookup types are required by Oracle Daybreak. The related lookup codes will also be system defined. If you update and save a system-defined lookup type as a user-defined-lookup type (that is, change the System Defined button from Yes to a No in the Lookup Type block), Oracle Daybreak will not allow you to change the lookup type back to system-defined in the future.

Note: Lookup codes cannot be deleted, as they may have been used in the past, and the display and processing of that data is still dependent on the existing setup.

Typically, the Oracle Daybreak Administrator would modify the descriptions of lookup codes and add new lookup codes to the existing lookup types as needed.

To set up the Lookups page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Lookups** tab.

Lookup Type	Description	System Defined	Enabled
Yes	No		
AMOUNT_ROUND_METHOD_CD	AMOUNT ROUNDING METHOD CODES	☐	☒
APL_CUS_CLASS_TYPE_CD	APPLICANT/CUSTOMER CLASSIFICATION CODES (SUB CODE USED FOR SECURED)	☒	☒
APL_ETHNIC_CD	ETHNICITY CODE	☐	☒

Lookup Code	Description	Sort	Sub Code	System Defined	Enabled
Yes	No				
EMP	EMPLOYEE	1	SECURED	☒	☒
UNDEFINED	NORMAL	2		☐	☒
SBL	SMALL BUSINESS	3		☐	☐
				☐	☐

- 3 In the **Lookup Types** block, enter the following information:

In this field:	Do this:
Lookup Type	Enter the lookup type (required).
Description	Enter the description for the lookup type (required).
System Defined? Yes No	Select “Yes” if the lookup type is system defined.
Enabled	Select to enable the lookup type.

- 4 In the **Lookup Code** block, enter the individual values that a field or process using the related lookup type may have.

In this field:	Do this:
Lookup Code	Enter the lookup code. These are solely dependent on the function of the Lookup Type (required).
Description	Enter the lookup code description. This may be changed as required by your business (required).
Sort	Enter the sort order for the lookup code. This determines the order these lookup codes are displayed or processed. (required).
Sub Code	Enter the sub code for the lookup code (optional).
System Defined? Yes No	If Yes is selected, the lookup type is system defined. System defined lookup codes cannot be modified, other than to change the Description or Sort fields. If No is selected, the lookup type is not system defined and the code can be modified.
Enabled	Select to enable the lookup code.

- 5 Save your entry.

User Defined Tables tab (User Defined Tables page)

The User Defined Tables page allows you to maintain user-defined tables, such as the data attributes Oracle Daybreak uses on its Search pages.

The screenshot shows the 'User Defined Tables' page in Oracle Daybreak. The 'User Defined Tables' tab is selected. The page displays a table configuration for 'SEARCH_APP_APPLICATIONS' with a SQL statement 'SELECT APP_AAD_ID FROM APPLICATIONS WHERE'. Below this, the 'User Defined Table Attributes' section lists attributes like APP_NBR, APP_DT, APP_STATUS_CD, APP_SUB_STATUS_CD, and APP_UNDERWRITER_USR_CODE. A red box highlights these attributes, and a red arrow points from this box to the 'Search Criteria' section below. The 'Search Criteria' section shows a list of criteria with comparison operators set to 'LIKE'.

Attribute	Description	Sub Attribute	Data Type	Length	LOV Type	Ind	Lookup Type	Sort	Enabled
APP_NBR	APPLICATION #		CHARACTER	30			UNDEFINED	1	☒
APP_DT	APPLICATION DT		DATE	10			UNDEFINED	2	☒
APP_STATUS_CD	APPLICATION STATUS		CHARACTER	30	LOOKUP		APP_STATUS_CD	3	☒
APP_SUB_STATUS_CD	APPLICATION SUB STATUS		CHARACTER	30	LOOKUP		APP_SUB_STATUS_C	4	☒
APP_UNDERWRITER_USR_CODE	UNDERWRITER		CHARACTER	30			UNDEFINED	5	☒

Criteria	Comparison Operator	Value
APPLICATION #	LIKE	
APPLICATION DT	>=	
APPLICATION STATUS	LIKE	
APPLICATION SUB STATUS	LIKE	
UNDERWRITER	LIKE	
PRODUCT	LIKE	
APPLICANT LAST NAME	LIKE	
APPLICANT SSN	=	
VIN	LIKE	
YEAR	=	
MAKE	LIKE	
MODEL	LIKE	
ASSET TYPE	LIKE	
PRODUCER #	LIKE	
PRODUCER NAME	LIKE	

To set up a user-defined table, you must:

1. Define the fields on the table.
2. Join the related tables.
3. Assign the table a lookup type.

You can create tables for different product, funding, and collateral types.

After the creating the user-defined tables, Oracle Daybreak sorts the attributes to make using the system easier. These details are used with different functions of Oracle Daybreak, including:

- Searching of applications
- Tracking of follow-up items
- Creating details in bankruptcy, foreclosure/repossession, and deficiency.

Note: Many of these tables, (ASSET TRACKING ATTRIBUTES for example) may be configured during the initial setup of the application to provide for your specific business needs. Others, such as APPLICATION SEARCH, may be changed whenever your business needs change. Still others should not be changed without consulting i-flex solutions, as changing them would require changes to existing code for the expected results to be implemented. As a rule of thumb, it's better to add or disable information on the User Defined Tables page than to edit existing entries.

To set up the User Defined Tables page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **User Defined Tables** tab.

- 3 In the **User Defined Tables** block, enter the following information:

In this field:

Do this:

Table

Enter the user-defined table name (required).

User table Type

Select the user-defined table type. This determines where and how the related data is being used (required).

Description

Enter the description for user-defined table (required).

View Name

Enter the view name. (Consult your implementation coordinator as to use) (required).

Product Type

Select the product for the user-defined table (required).

SQL Statement

Enter the SQL version of the statement (required).

Funding Type

Select the funding type associated with the user-defined table (required).

Collateral Type	Select the collateral type associated with the user-defined table (required).
Sort	Enter the sort order for the user-defined table relative to other tables of the same type (required).
System Defined? Yes No	If Yes is selected, the entry is system defined. System defined entries cannot be modified. If No is selected, the entry is not system defined and it can be modified.
Enabled	Select to enable the user-defined table (optional).

- 4 In the **User Defined Table Attributes** block, enter the following information:

In this field:	Do this:
Attribute	Enter the user-defined table attribute (required).
Description	Enter the description for the user-defined table attribute (required).
Sub Attribute	Enter the sub-attribute for the attribute (sub attributes are used to associate related attributes) (optional).
Data Type	Select the data type for the attribute (CHARACTER, NUMBER, or DATE) (required).
Length	Enter the maximum length of the user-defined table attribute (required).
LOV Type	Select the list of value (LOV) type for the user-defined table attribute (optional).
LOV Validation Ind	Select to enable LOV validation of the user-defined table attribute (This indicates whether the data must come from the LOV) (optional).
Lookup Type	Enter the lookup type of the LOV associated with the user-defined table attribute (optional).
Sort	Enter the sort order of the user-defined table attribute. If the sort order is changed it will only affect new instances of the User Defined Table, and will not affect existing data (required).
System Defined? Yes No	If Yes is selected, the entry is system defined. System defined entries cannot be modified. If No is selected, the entry is not system defined and it can be modified.
Enabled	Select to enable the user-defined table attribute so the attribute will be considered when creating new instances of the User Defined Table (optional).
Default Value	Enter the default value for the user-defined table attribute (optional).
Operator	Select the operator for the user-defined table attribute (required).

Audit Tables tab (Audits page)

Oracle Daybreak allows you to track changes in the database during loan origination on the Underwriting and Funding forms. This includes the tracking of:

- Application status history
- Audit history of specified fields.

The Audit Tables tab (Audit page) records the tables and columns requiring an audit. Oracle Daybreak stores the following details for the fields you want to audit for changes:

- Current value in field
- New value field
- Oracle Daybreak user who changed the field's content
- Date and time the change was made

Based on the Audits page setup, the changes can be tracked on the Verification (9) master tab's Audits page on the Underwriting and Funding form.

Oracle Daybreak automatically generates scripts when you choose Generate on the Audit Tables tab (Audit page). This needs to be done only once at the time of setup. Once you determine which tables and columns to audit, choosing Generate creates database triggers, which when applied to the database will capture the data. The data is available on the loan origination forms.

To set up the Audit Table page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Audit Tables** tab.

The screenshot displays the 'Administration' window with the 'Audit Tables' tab selected. The 'Audit Tables' section contains a table with the following data:

Table	Description	Primary Key 1	Primary Key 2	Primary Key 3	Primary Key 4	Enabled
APPLICATIONS	APPLICATIONS DETAILS	APP_AAD_ID				☒
APPLICANTS	APPLICANTS DETAILS	APL_AAD_ID	APL_ID			☒
APPLICANT_ADDRESS	APPLICANT_ADDRESS DETAILS	APA_AAD_ID	APA_APL_ID	APA_ID		☒

Below the table, there are labels for 'Display Description' (APPLICATION #) and 'Display Column' (APP_NBR). A 'Generate' button is located in the top right corner of the table area.

The 'Audit Columns' section contains a table with the following data:

Column	Description	Data Type	Enabled
APP_STATUS_CD	STATUS	CHARACTER	☒
APP_SUB_STATUS_CD	SUB STATUS	CHARACTER	☒
APP_CONTRACT_DT	CONTRACT DT	DATE	☒
			☐
			☐

- 3 In the **Audit Tables** block, select the auditable table from the following information:

In this field:	Do this:
Table	View the table name on which audit trigger needs to be created (Oracle Daybreak table being audited) (display only).
Description	Enter the table description (required).
Primary Key 1	View the table primary key column 1 (These columns define how to access the data in the table) (display only).
Primary Key 2	View the table primary key column 2 (display only).
Primary Key 3	View the table primary key column 3 (display only).
Primary Key 4	View the table primary key column 4 (display only).
Display Description	Enter the column description to be displayed on audit screen (required).
Display Column	Enter the table column to be displayed on audit screen (required).
Enabled	Select to enabled the audit table so it will be considered when generating the database triggers.

- 4 In the **Audit Columns** block, select the auditable column from the following information:

In this field:	Do this:
Column	Enter the column name on which audit needs to be created (Column in the table being audited) (required).
Description	Enter the column description (description of the data contained in the column) (required).
Data Type	View the data type for the attribute (display only).
Enabled	Select to enable the audit column.

- 5 Choose **Generate** to create auditing trigger scripts.
- 6 Save your entry.

Txn Codes tab (Txn Codes page)

Oracle Daybreak uses transaction codes to define the actions and tasks it can perform; for example, activating an account, changing a due date, applying a late fee, and charging off an account. The Txn (Transaction) Codes page catalogs and defines these core Oracle Daybreak actions.

Oracle Daybreak organizes transaction codes in “super groups.” All transaction codes within a particular super group are processed in a similar manner. The transaction super groups in Oracle Daybreak are as follows:

Super Group Type:	Description:
ITM	ITEMIZATION TXN These transaction codes affect the itemization of applications and accounts within Oracle Daybreak.
FUN	FUNDING TXN These transaction codes affect the funding of applications and accounts within Oracle Daybreak.
MEN	MENU ITEM These transaction codes control a user’s access to Oracle Daybreak menus, forms, and first level tabs.
SEC	SECURITIZATION TXN These transaction codes affect the pools of securitized loans or accounts within a pool of securitized loans.
LUL	SETUP LOCK/UNLOCK These transaction codes limit a user’s ability to change the existing setup data, even if they are allowed access to the form, by restricting access to the Lock/Unlock Record icon on the Oracle Daybreak tool bar.

The Transaction Code block records the following about each transaction in a super group.

- Is the transaction monetary or non monetary?
- Does Oracle Daybreak complete the transaction in real time or later as a batch process?
- Is the transaction in use (enabled)?

Three sub pages, Parameters, Access Grid, and Products, record any additional information required to perform a transaction, the user types that can perform the transaction, and the product type to which the transaction codes apply.

To set up the Txn Codes page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Txn Codes** tab.

The screenshot shows the 'Administration' window with the 'System' tab selected. Under 'System', the 'Txn Codes' sub-tab is active. The 'Transaction Super Groups' section has a dropdown menu showing 'ACCOUNT MONETARY TXN'. The 'Transaction Codes' table lists various transaction codes and their details. The 'Transaction Parameters' section at the bottom allows for defining parameters for the transactions.

- 3 In the **Transaction Super Group** block, select the **Super Group**.
- 4 In the Transaction Codes block, enter the following information:

In this field:

Do this:

Txn Code

Enter the transaction code (required).

Description

Enter the description for the transaction (required).

Group

Select the transaction group (the group within the Transaction Super Group that the transaction code belongs to) (required).

Txn/Bal Type

Select the transaction / balance type affected by the Transaction (required).

Statement Txn Type

Select the statement transaction type (how the transaction should appear on the customer statement) (required).

Action

Select the action type code for the transaction (what action will take place when the transaction occurs) (required).

- 5 If the transaction is a monetary transaction, select **Monetary**. If the transaction is a non monetary transaction, clear this box.
- 6 If the transaction is to be performed in a batch process, select **Batch**.
- 7 If the transaction is a manual transaction (available through the Maintenance tab), select **Manual**. If you define a transaction as manual, i-flex solutions recommends that the transaction that reverses it also be defined as manual.
- 8 If the transaction is to be printed on customer statements, select **Stmt Print**.
- 9 If the transaction is a general ledger transaction, select **GL**.

- 10 If the **System Defined? Yes** is selected, the entry is system defined. System defined entries cannot be modified. If the **System Defined? No** is selected, the entry is not system defined and it can be modified.
- 11 Select **Enabled** to enable the transaction.
- 12 Save your entry.

Txn Codes sub pages

The Txn Codes page contains three sub pages: **Parameters** sub page, **Access Grid** sub page, and **Products** sub page.

IMPORTANT: Please contact your Implementation Manager before making any changes in these sub pages.

Parameters sub page

The Parameters sub page allows you to define the parameter information for the associated transaction. The Parameters sub page applies exclusively to these super groups:

- SECURITIZATION TXN
- ESCROW MONETARY TRANSACTIONS
- ESCROW NON MONETARY TRANSACTIONS

CAUTION: Treat the Parameters sub page as containing view only information. This is very sensitive data and should not be changed without first consulting Oracle Financial Services Software.

To set up the Parameters sub page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Txn Codes** tab, then choose the **Parameters** sub tab.

The screenshot shows the 'Administration' window with the 'System' tab selected. Under the 'Txn Codes' sub-tab, the 'Transaction Super Groups' dropdown is set to 'ACCOUNT MONETARY TXN'. Below this, the 'Transaction Codes' table lists various transaction codes and their details. At the bottom, the 'Transaction Parameters' section is visible, showing a table for defining parameters for the selected transaction code.

Txn Code	Description	Group	Txn/Bal Type	Statement Txn Type	Action	Monetary	Batch	Stmt Print	Manual	GL	Enabled
ANIN	ANNIVERSARY		NONE	NONE	POST	☒	☐	☐	☐	☐	☒
ANIN_REV	REVERSE ANNIVERSARY		NONE	NONE	REVERSE	☒	☐	☐	☐	☐	☒
CTD	CYCLE TO DATE		NONE	NONE	POST	☒	☐	☐	☐	☐	☒
DDCHANGE	DUE DATE CHANGE		NONE	NONE	POST	☒	☐	☐	☐	☐	☒
DDCHANGE_REV	REVERSE DUE DATE CHANGE		NONE	NONE	REVERSE	☒	☐	☒	☐	☐	☒
DDT	BILL DUE DATE		NONE	NONE	POST	☒	☐	☐	☐	☐	☒
DDT_REV	REVERSE DUE DATE		NONE	NONE	REVERSE	☒	☐	☐	☐	☐	☒

Parameter	Default	Sort	Displayed?	Required?
			Yes No	Yes No
EFFECTIVE DATE		1	☒ ☐	☒ ☐
			☐ ☐	☐ ☐
			☐ ☐	☐ ☐
			☐ ☐	☐ ☐

- 3 Enter the following information in the **Transaction Parameters** block:

In this field:	Do this:
Parameter	Select the parameter for the transaction code chosen above (required).
Default	Enter the default value for the transaction parameter (value to initially populate, or used if no value is supplied) (optional).
Sort	Enter the sort order for the transaction parameter (required).
Displayed? Yes No	Choose “Yes” if the parameter is displayed (in current use).
Required? Yes No	Choose “Yes” if the parameter is required (You must choose Yes, as empty values are not allowed).

- 4 Save your entry.

Access Grid sub page

The Access Grid sub page allows you to control access to each transaction according to user responsibility, account status, and account condition. It allows the administrator to control when these transactions may be conducted. Normally, you would create or modify the access based on either the user responsibility or account condition. Account status access is left unchanged.

To set up the Access Grid sub page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Txn Codes** tab, then choose the **Access Grid** sub tab.

The screenshot displays the 'Administration' window with the 'System' tab selected. Under the 'Txn Codes' tab, the 'Access Grid' sub-tab is active. The 'Transaction Super Groups' section shows 'ACCOUNT MONETARY TXN' selected. The 'Transaction Codes' table lists various transaction codes and their actions. The 'Transaction User Access Definition' block is visible at the bottom, showing a table with columns for Access Type, Access Value, Allowed? Yes No, and System Defined? Yes No.

Txn Code	Description	Group	Txn/Bal Type	Statement Txn Type	Action	Monetary	Batch	Manual	Print	GL	System Defined	Yes	No	Enabled
ACCOUNT_CLOSE	ACCOUNT CLOSE	ACCOUNT OPEN CLOS	NONE	NONE	POST	☒	☐	☒	☐	☐	☐	☐	☐	☒
ACCOUNT_CLOSE_REV	REVERSE ACCOUNT CLOSE	ACCOUNT OPEN CLOS	NONE	NONE	REVERSE	☒	☐	☒	☐	☐	☐	☐	☐	☒
ACCRUAL_START	START ACCRUAL	ACCRUAL STOP	NONE	NONE	POST	☒	☐	☒	☐	☐	☐	☐	☐	☒
ACCRUAL_START_REV	REVERSE START ACCRUAL	ACCRUAL STOP	NONE	NONE	REVERSE	☒	☐	☒	☐	☐	☐	☐	☐	☒
ACCRUAL_STOP	STOP ACCRUAL	ACCRUAL STOP	NONE	NONE	POST	☒	☐	☒	☐	☐	☐	☐	☐	☒
ACCRUAL_STOP_REV	REVERSE STOP ACCRUAL	ACCRUAL STOP	NONE	NONE	REVERSE	☒	☐	☒	☐	☐	☐	☐	☐	☒
ACTIVE	ACTIVE	STATUS CHANGE	NONE	NONE	POST	☒	☐	☐	☐	☐	☐	☐	☐	☒

Access Type	Access Value	Allowed?	System Defined?
		Yes No	Yes No
ACCOUNT CONDITION	ALL	☒ ☐	☐ ☒
ACCOUNT STATUS	CHARGED OFF	☐ ☒	☐ ☒
ACCOUNT STATUS	PAID OFF	☐ ☒	☐ ☒
ACCOUNT STATUS	ALL	☐ ☒	☐ ☒
ACCOUNT STATUS	VOID	☐ ☒	☐ ☒
RESPONSIBILITY	ALL	☐ ☒	☐ ☒

- 3 Enter the following information in the **Transaction User Access Definition** block:

In this field:

Do this:

Access Type

Select the access grid function type (RESPONSIBILITY, ACCOUNT CONDITION, or ACCOUNT STATUS) that is being used to control the creation of the associated transaction (required).

Access Value

Select the access function grid value (based on a lookup associated with the Access Type. Multiple entries for each access type may be created as long as each has a different access value) (required).

Allowed? Yes No

Choose "Yes" if the access is allowed (indicates whether the current Access Type / Access Value may create the associated transaction).

System Defined? Yes No

If **Yes** is selected, the entry is system defined. System defined entries cannot be modified. If **No** is selected, the entry is not system defined and it can be modified.

- 4 Save your entry.

Products sub page

The Products sub page allows you to define the products to which the transaction codes apply. It allows the administrator to control if the associated transaction code will be available for use for specific product types and or funding types.

Normally, an Access Value of ALL is defined for one or more Access Types with a given Allowed (Yes or No) value. Additional Access Values are then defined for the same Access Types with the opposite Allowed (Yes or No) value. This controls access to the associated transaction.

To set up the Products sub page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Txn Codes** tab, then choose the **Products** sub tab.

The screenshot shows the 'Administration' window with the 'System' tab selected. Under the 'Txn Codes' sub-tab, the 'Transaction Super Groups' dropdown is set to 'ACCOUNT MONETARY TXN'. Below this is the 'Transaction Codes' table, which lists various transaction codes and their details. At the bottom, the 'Transaction Product Definition' section is visible, showing a table for defining product and funding types.

Txn Code	Description	Group	Txn/Bal Type	Statement Txn Type	Action	Monetary Batch	Manual	Stmt Print	GL	System Defined	Yes	No	Enabled
ACCOUNT_CLOSE	ACCOUNT CLOSE	ACCOUNT OPEN CLOS	NONE	NONE	POST	☒	☐	☒	☐	☐	☐	☐	☒
ACCOUNT_CLOSE_REV	REVERSE ACCOUNT CLOSE	ACCOUNT OPEN CLOS	NONE	NONE	REVERSE	☒	☐	☒	☐	☐	☐	☐	☒
ACCRUAL_START	START ACCRUAL	ACCRUAL STOP	NONE	NONE	POST	☒	☐	☒	☐	☐	☐	☐	☒
ACCRUAL_START_REV	REVERSE START ACCRUAL	ACCRUAL STOP	NONE	NONE	REVERSE	☒	☐	☒	☐	☐	☐	☐	☒
ACCRUAL_STOP	STOP ACCRUAL	ACCRUAL STOP	NONE	NONE	POST	☒	☐	☒	☐	☐	☐	☐	☒
ACCRUAL_STOP_REV	REVERSE STOP ACCRUAL	ACCRUAL STOP	NONE	NONE	REVERSE	☒	☐	☒	☐	☐	☐	☐	☒
ACTIVE	ACTIVE	STATUS CHANGE	NONE	NONE	POST	☒	☐	☐	☐	☐	☐	☐	☒

Product Type	Funding Type	Allowed?	Yes	No
ALL	ALL	☒	☐	☐
		☐	☐	☐
		☐	☐	☐
		☐	☐	☐
		☐	☐	☐
		☐	☐	☐

- 3 In the **Transaction Product Definition** block, enter the following information.

In this field:

Do this:

Product Type

Select the product type associated with the transaction code chosen above (LOAN).

Funding Type

Select the funding type associated with the transaction code chosen above (OPEN ENDED, CLOSE ENDED or ALL).

Allowed? Yes No

Choose "Yes" if the transaction is allowed (indicates whether the current Access Type / Access Value may create the associated transaction).

- 4 Save your entry.

24 x 7 Accessibility

Oracle Daybreak allows continuous access to the Oracle Daybreak system, 24-hours-a-day, 7-days-a-week (24 x 7). You can continue working in Oracle Daybreak and posting most transactions during batch processing. When you post a transaction on the Customer Service form's Maintenance page and the transaction posting is deferred or cannot be posted at the present time, "SYSTEM UNDER MAINTENANCE. TRANSACTION POSTING DEFERRED" appears in the Results block.

The screenshot shows the Oracle Daybreak Customer Service form. At the top, the title bar reads "MEHDI CHRISTOPHER (Customer Service)(Pending Request: 0)". The form has several tabs: Search, Queue, Auto Run, Accounts, and Maintenance. The Accounts tab is active, showing a table with columns: Acc #, Status, Product, Payoff Amt, Amt Due, Oldest Due Dt, Company, and Branch. The table contains one row with Acc # 20010800024081, Status ACTIVE, Product LOAN HE, Payoff Amt \$12,599.99, Amt Due \$12,000.00, Oldest Due Dt 09/30/2001, Company SSFC, and Branch HQ. Below the Accounts tab, there are buttons for Search (1), Customer Service (2), Maintenance (3), Bankruptcy (4), Repo/Foreclosure (5), Deficiency (6), Contract (7), Collateral (8), Bureau (9), and Comments (10). The Maintenance tab is selected, showing a table with columns: Date, Monetary, Transaction, Status, and Batch. The table contains one row with Date 03/22/2007, Monetary checked, Transaction ADJUSTMENT TO ADVANCE / PR, Status HOLD, and Batch. Below the table, there are buttons for Load Parameters, Post, and Void. The Results block shows the message: "SYSTEM UNDER MAINTENANCE, TRANSACTION POSTING IS DEFERRED."

If transaction posting is deferred, Oracle Daybreak automatically posts the transactions once it completes batch processing. Otherwise, Oracle Daybreak displays a message advising to post the transaction later.

24 x 7 accessibility is controlled by the following system parameter on the Administration form's System page:

Parameter:	Description:
CMN_SYSTEM_UNDER_MAINTENANCE	SYSTEM UNDER MAINTENANCE

The screenshot shows the Oracle Daybreak Administration form. The title bar reads "Administration". The form has several tabs: System, User, Parameters, Lookups, User Defined Tables, Audit Tables, User Defined Defaults, Txn Codes, Data Files, Error Messages, and Translation. The Parameters tab is active, showing a table with columns: Parameter, Description, Parameter Value, and Enabled. The table contains one row with Parameter CMN_SYSTEM_UNDER_MAINTENANCE, Description SYSTEM UNDER MAINTENANCE, Parameter Value N, and Enabled checked. Below the table, there are buttons for System, Organization, and Company.

Oracle Daybreak uses two batch job sets to handle end of day (EOD) and beginning of day (BOD) processing.

SET-EOD: This is the first job to run in the nightly batch jobs at the end of the day. It marks Oracle Daybreak as being in “maintenance” mode, indicating that batch processing has started. Any transaction posted after the SET-EOD batch job starts will be either deferred or not allowed to be posted at the present time.

The screenshot shows the 'Utilities' application window with the 'Batch Job' tab selected. The 'Batch Job Sets' section displays a table with one job set:

Set Code	Job Set Description	Freq Code	Freq Value	Start Time	Last Run Dt	Next Run Dt	Parent	Dependency	Critical	Enabled
SET-EOD	INITIATE END-OF-DAY PROCESSING	DAILY	DAILY	10:00:00 PM	01/01/1800	01/12/2007 10:00:00 PM	ROOT	EXECUTE ALWAYS	☒	☒

The 'Batch Jobs' section displays a table with one job:

Seq	Job Type	Job Code	Job Description	Threads	Commit Count	Errors Allowed	Parent	Dependency	Weekend Holiday	Enabled
1	PROCEDURE	JOBEOD_BJ_C	SET SYSTEM MODE TO END-OF-DAY	1	100	50	ROOT	EXECUTE ALWAYS	☒	☒

The 'Command' field contains: JOBEOD_BJ_000_01.JOBEOD_BJ_000_01

The 'Batch Job Thread Trace' section shows:

Thread	Level	Enabled
1	0	☒

SET-BOD: This will be the first batch job to run at the beginning of next day. It marks Oracle Daybreak as being “available,” indicating that batch processing has completed. Oracle Daybreak will then return to all held transactions and post them in the chronological order in which they were entered.

The screenshot shows the 'Utilities' application window with the 'Batch Job' tab selected. The 'Batch Job Sets' section displays a table with one job set:

Set Code	Job Set Description	Freq Code	Freq Value	Start Time	Last Run Dt	Next Run Dt	Parent	Dependency	Critical	Enabled
SET-BOD	BEGINNING OF DAY JOBS	DAILY	DAILY	05:00:00 AM	03/21/2007	03/22/2007 05:00:00 AM	ROOT	EXECUTE ALWAYS	☒	☒

The 'Batch Jobs' section displays a table with two jobs:

Seq	Job Type	Job Code	Job Description	Threads	Commit Count	Errors Allowed	Parent	Dependency	Weekend Holiday	Enabled
1	PROCEDURE	JOBBOD_BJ_C	MARK SYSTEM FOR BEGINNING OF DAY	1	1	50	ROOT	EXECUTE ALWAYS	☒	☒
2	PROCEDURE	JOBBOD_BJ_C	PROCESS PARKED TRANSACTIONS	5	1000	50	JOBBOD_BJ_C	EXECUTE ONLY ON SUCCE	☒	☒

The 'Command' field contains: jobbod_bj_000_01 jobbod_bj_000_01

The 'Batch Job Thread Trace' section shows:

Thread	Level	Enabled
1	0	☒

Data Files tab (File Definitions page)

The File Definitions page organizes information pertaining to the various output data files that Oracle Daybreak can generate. Oracle Daybreak uses the File Definition page to outline the file layouts of each data file produced within the system, including the length and data type of each column name.

These files are typically produced during the nightly process.

One major advantage for the system-defined data files is the format mask of each column name within each data file. A format mask is like a stencil that forces data input to be of the same format before accepting the data. The list of the data files is described below:

File Name:	Description:
CUSTOMER_ACH	CUSTOMER ACH
PRODUCER_ACH	PRODUCER ACH
VENDOR_ACH	VENDOR ACH
CUSTOMER_STATEMENT	CUSTOMER STATEMENT
PRODUCER_STATEMENT	PRODUCER STATEMENT
FORM_1098	IRS INTEREST REPORTING FORM 1098
FORM_HMDA	HMDA
FORM_1099A	IRS ACQUISITION OR ABANDONMENT OF SECURED PROPERTY FORM 1099 A
FORM_1099C	IRS CANCELLATION OF DEBT FORM 1099 C
COUPON_BOOK	COUPON BOOK ORDER
PAYEE_ACH	PAYEE ACH

You can change the order in which the fields are displayed in the file.

Note: Any addition or removal of a field or change in the data type length will require i-flex solutions involvement.

To set up the File Definitions page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Data Files** tab.

The Data File Definitions block defines specific data files. Each is associated with a specific Output Data Definition (ODD) batch job that gathers the data the file will contain. While new Data File Definitions may be created they will have no use unless a batch job is also created to populate the data.

The screenshot shows the Administration console with the following sections:

- Data File Definitions:** A table with columns Name, Description, and File Name. It contains three entries: COUPON_BOOK, CUSTOMER_ACH, and CUSTOMER_STATEMENT.
- Record Definitions:** A table with columns Record Type, Description, Record Format, Delimiter, and Terminator. It contains one entry: 1, COUPON ORDER RECORD, FIXED, |, CARRIAGE RETURN AND LINE FEED.
- Column Definitions:** A table with columns Seq, Column Name, Data Type, Format Mask, Length, Data Column, and Output Column. It contains 12 entries for various data fields like COMPANY COUPON ORDER SERVICE CODE, ACCOUNT NBR, PROCESS DT, etc.

- 3 Complete the **Data File Definitions** block with the following information:

In this field:

Do this:

Name

Enter data file type (name of data file definition) (required).

Description

Enter data file description (required).

File Name

Enter data file name. Prefix used for files generated for this Data File. This is the only field in the Data File Definitions block that can or should be modified by your Administrator. The generated file name will be in the form of <FILE NAME>_<COMPANY ID>_<BRANCH ID>_<MMDDYYYY>_<PROCESS ID>.DAT. The inclusion of _<COMPANY ID> and _<BRANCH ID> depends entirely on the associated batch process (required).

Directory Path

Enter the location of the data file (required).

System Defined? Yes No

If **Yes** is selected, the entry is system defined. System defined entries cannot be modified. If **No** is selected, the entry is not system defined and it can be modified.

Enabled

Select to enable the data file definition.

Each Data File Definition is made up of one or more Record Definitions. These define organization of the data. The associated batch file determines how these records are used. The order in which the data is populated determines the order in which those records will appear in the output file. This is generally related to the order the records appear in the Data File Definition.

- 4 Complete the **Record Definitions** block with the following information:

In this field:

Do this:

Record Type

Enter the type of record being defined (required).

Description

Enter record description (required).

Record Format	Select the format of output data (FIXED, VARIABLE) (required).
Delimiter	Enter the delimiter (column separator used with VARIABLE format) (required).
Terminator	Select the record terminator code (how the end of each record is indicated within the file -- CARRIAGE RETURN, LINEFEED, or CARRIAGE RETURN AND LINEFEED) (required).

Each Record Definition is made up of one or more Column Definitions. These define the output the output of the data. Much of this data is informational; it indicates what data is being provided by the associated batch job. Unless otherwise noted, the data should not be changed without changing the associated batch job.

- 5 Complete the **Column Definitions** block with the following information:

In this field:	Do this:
Seq	Enter the sequence of how the output data will process the columns (required).
Column Name	Enter name/description of the column name (informational only) (display only).
Data Type	Select the data type. This describes the type of data the column is expected to contain (CHARACTER, DATE, or NUMBER). This effects how the ODD process handles the data, and should not be changed (display only).
Format Mask	Select the format mask for the column. For DATE or NUMBER columns, this field defines the output format of the data. For example, Date fields may be entered using the MM/DD/YYYY format, and Number fields may be entered as decimal numbers with varying degrees of precision. Other formats for each data type are available (required).
Length	Enter the column length. The number of characters of the data contained in the output data to be included in the output file. Each output data details column may contain up to 240 characters of data. If the output data details column contains more data than the length value the data will be truncated. For VARIABLE records the length should be set to "-1" or a Delimited file will be created with FIXED LENGTH columns (required).
Data Column	Enter the data column sequence. This is the column that will be used to select the data that is being output. This should not be changed (required).
Output Column	Enter the output column sequence. This is the column that will appear in Output File. The Output Data Dump process allows for the output of 250 columns of data per record. No output column should be repeated in the setup for a record (required).

- 6 Save your entry.

Error Messages tab (Error Messages page)

With the Error Messages tab's Error Messages page, you can translate or modify the text of error messages. Oracle Daybreak displays all messages as they appear to Oracle Daybreak users in the Error Message block's Message field.

New messages created with the Error Messages page can then be translated with the Translation tab's Message Translation page.

To set up the Error Messages page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Error Messages** tab.

- 3 In the **Error Type** block, use the Error Type field to select the error type. These are the categories of error messages available for creating or editing.

The error messages associated with the error type you selected appear in the Error Message block.

- 4 In the **Error Message** block, select the message you want to modify or insert a new record to create a new error message.
- 5 Edit or complete the record in the **Error Message** block the following information:

In this field:

Region
Country
Customer
Engine
Error Code

Do this:

Enter the region code (required).
Enter the country code (required).
Enter the customer code (required).
Enter the engine code (required).
Enter the error code (required).

System Defined (Yes/No)	Displays whether or not the record is system defined.
Message	Enter the error message (required).
Enabled	Select to enable the data error message.

- 6 Save your entry.

Translation tab (Setup Translation page)

With the Translation tab's Setup Translation page, you can translate the contents of a pre-defined list of setup description fields into a different language.

After you translate an entry in the Translation Data block, Oracle Daybreak adds the new data to the setup form.

To set up the Setup Translation page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Translation** tab, then choose the **Setup Translation** tab.

- 3 In the **Language** block, select the language for which the translation needs to be done.
Note: For more information, see **Language setup** at the end of this chapter.
- 4 In the **Source Type** block's Source Type field, select the source (or location in Oracle Daybreak) of the item you want to translate.

- 5 In the **View Translation** block, choose:
 - **All** to view all the records (both translated and un-translated) in the Translation Data block
 - or-
 - **Translated** to view all the translated records in the Translation Data block.
 - or-
 - **Un Translated** to view all the un-translated records in the Translation Data block.

- 6 Choose **Populate Details** in the **Source Type** block and Oracle Daybreaks loads the setup data descriptions in the Translation Data block for the source type in the Source Type block.
- or-
- Choose **Populate All** in the **Language** block and Oracle Daybreak loads the setup data description in the Translation Data block for all setup items for translation.

Note: If new records are added to setup (for example, new pricing strings added to the Product Management form's Pricing page), the next time you choose Populate Details in the Source Type block, the new records (in this case, the new pricing strings) appear in the Translation Data block. These new entries have no impact on the previously translated data, they simply appear as additional entries available for translation.

The next time you choose Populate Details in the Source Type block, the new entry appears in the Translation Data block with no impact to the previously translated data.

If you are unsure as to which setup items have been updated since the last translation, choosing Populate All loads the additional data for all items with no impact to the previously translated data for any of the entries.

- 7 To work with an individual record in the **Translation Data** block, choose the **Lock/Unlock Record** button in the Oracle Daybreak tool bar
- or-
- To work with multiple records in the **Translation Data** block, choose the **Unlock All** command button.

When you choose Unlock All, Oracle Daybreak displays a Forms dialog box with the message "Changing setup may cause data inconsistency, Do you want to continue?" If you choose Yes, Oracle Daybreak allows you and changes the Unlock All button to the Lock All button.

- 8 In the **Translation Data** block, select the record you want to modify.
- 9 Edit the record in the **Translation Data** block with the following information:

In this field:	Do this:
Key 1	View the first reference key value (display only).
Key 2	View the second reference key value (display only).
Key 3	View the third reference key value (display only).
Key 4	View the fourth reference key value (display only).
Key 5	View the fifth reference key value (display only).
Key 6	View the sixth reference key value (display only).
System Defined (Yes/No)	Displays whether or not the record is system defined.
Enabled	If selected, indicates the record is active.
Desc 1 (English)	View the first English description (display only).
Desc 2 (English)	View the second English description (display only).
Desc 3 (English)	View the third English description (display only).

Desc 4 (English)
Translation Desc 1
 Translation Desc 2
 Translation Desc 3
 Translation Desc 4

View the fourth English description (display only).
 Enter the first translated description (required).
 Enter the second translated description (optional).
 Enter the third translated description (optional).
 Enter the fourth translated description (optional).

- 10 If you changed an individual record in the **Translation Data** block, choose the **Lock/Unlock Record** button in the Oracle Daybreak tool bar
 -or
 If you changed multiple records in the **Translation Data** block, choose the **Lock All** command button.
- 11 Save your entry.

Translation tab (Message Translation page)

With the Translation tab's Message Translation page, you can translate the contents of a predefined list of error messages into a different language.

After you translate an entry in the Error Message block, Oracle Daybreak adds the new data to the error message.

To set up the Message Translation page

- 1 On the **Setup** menu, choose **Administration > System**.
- 2 Choose the **Translation** tab, then choose the **Message Translation** tab.

The screenshot displays the 'Administration' window with the 'System' tab selected. Under the 'System' tab, the 'Translation' sub-tab is active, showing the 'Message Translation' page. The page includes a 'Language' block with a dropdown set to 'ENGLISH' and a 'Populate All' button. Below this is an 'Error Type' block with a list containing 'CLIENT ERROR', 'CLIENT MESSAGE', and 'CLIENT QUESTION', with 'Populate Details' button. The main section is a table of error messages. The first row is selected, showing details for error code 000001. The table has columns for Region, Country, Customer, Engine, Error Code, and Translation. The second row shows error code 000002, and the third row shows error code 000003. To the right of the table is a 'View Translation' section with radio buttons for 'All', 'Translated', and 'Untranslated', with 'All' currently selected.

Region	Country	Customer	Engine	Error Code	Translation	System Defined	Yes	No	Enabled
SYS	SYS	SYS	UAD	000001	ONLY ONE ACH DEFINITION OF THE SAME TYPE CAN BE ENABLED AT ONE TIME				
SYS	SYS	SYS	UAD	000002	PLEASE SELECT A PROPER VALUE.				
SYS	SYS	SYS	UBT	000003	ACH DETAILS ARE NOT SPECIFIED FOR THE ACH PAYMENT MODE.				

- 3 In the **Language** block, select the language for which the translation needs to be done.
Note: For more information, see **Language setup** at the end of this chapter.

- 4 In the **Error Type** block's Error Type field, select the type of error message you want to translate.
- 5 In the **View Translation** block, choose:
 - **All** to view all the records (both translated and un-translated) in the Error Message block
 - or-
 - **Translated** to view all the translated records in the Error Message block.
 - or-
 - **Un Translated** to view all the un-translated records in the Error Message block.
- 6 Choose **Populate Details** in the **Error Type** block and Oracle Daybreaks loads the error messages in the Error Message block for the selected error type in the Error Type block.
- or-
- Choose **Populate All** in the **Language** block and Oracle Daybreak loads the error messages in the Error Message block for all error types for translation.

Note: If new error messages are added to setup, the next time you choose Populate Details in the Error Type block, the new records appear in the Translation Data block. These new entries have no impact on the previously translated data, they simply appear as additional entries available for translation.

The next time you choose Populate Details in the Source Type block, the new entry appears in the Translation Data block with no impact to the previously translated data.

If you are unsure as to which error messages have been updated since the last translation, choosing Populate All loads the additional data for all items with no impact to the previously translated data for any of the entries.

- 7 To work with an individual record in the **Error Message** block, choose the **Lock/Unlock Record** button in the Oracle Daybreak tool bar
- or-
- To work with multiple records in the **Error Message** block, choose the **Unlock All** command button.

When you choose Unlock All, Oracle Daybreak displays a Forms dialog box with the message "Changing setup may cause data inconsistency, Do you want to continue?" If you choose Yes, Oracle Daybreak allows you and changes the Unlock All button to the Lock All button.

- 8 In the **Error Message** block, select the record you want to modify.
- 9 Edit the record in the **Error Message** block with the following information:

In this field:	Do this:
Region	View the region code (display only).
Country	View the country code (display only).
Customer	View the customer code (display only).
Engine	View the engine name (display only).
Error Code	View the error code (display only).
System Defined (Yes/No)	Displays whether or not the record is system defined.
Enabled	If selected, indicates the record is active.
Message (English)	View the error message (display only).
Message (Translation)	Enter the translated description (required).

- 10 If you changed an individual record in the **Error Message** block, choose the **Lock/Unlock Record** button in the Oracle Daybreak tool bar
-or
If you changed multiple records in the **Error Message** block, choose the **Lock All** command button.
- 11 Save your entry.

Language setup

On the Administration form's Lookups page, you can add other languages to the TRD_LANGUAGE_CD lookup type and perform translations for those languages.

The screenshot shows the Oracle Daybreak Administration form's Lookups page. The 'Lookups' tab is selected. The 'Lookup Type' section contains a table with the following data:

Lookup Type	Description	System Defined
TRD_LANGUAGE_CD	TRANSLATION LANGUAGE CODES	Yes
		No
		No

The 'Lookup Code' section contains a table with the following data:

Lookup Code	Description	Sort	Sub Code	System Defined
ENG	ENGLISH	1		Yes
				No
				No

However, translated data only appears in one language, which is defined by the User Language parameter. This parameter can be defined in a Oracle Daybreak configuration file, typically named DBKWEB.CFG, which defines the parameter as:

Parameter: otherparams=ORA_USER=<schema_name> USR_LANG=<native language>

Note: <native language> should match lookup codes in the TRD_LANGUAGE_CD lookup type on the Administration form's Lookups page.

Oracle Daybreak supports the following pre-defined list of setup items for translation:

1. Asset Sub Types
2. Asset Types
3. Assignments
4. Audit Table Columns
5. Audit Tables
6. Call Action Result Types
7. Call Action Types
8. Checklist Action Types
9. Checklist Types
10. Commission Plans
11. Companies
12. Company Branch Departments
13. Company Branches
14. Compensation Plans
15. Credit Bureau Score Reasons
16. Credit Models
17. Credit Scoring Parameters
18. Edits
19. Escrow Disburse Rules
20. Escrow Sub Types
21. Flex Table Attributes
22. Flex Tables
23. GL Transaction Types
24. GL Translators
25. Job Sets
26. Jobs
27. Lookup Codes
28. Lookup Types
29. Portfolio Companies
30. Portfolio Company Branches
31. Producers
32. Product Instruments
33. Product Insurances
34. Product Pricings
35. Products
36. Promotions
37. Spreads
38. Standard Correspondences
39. Standard Document Definitions
40. Standard Element Definitions
41. Standard Function Definitions
42. Transaction Codes
43. Error Messages
44. Org. Fees

CHAPTER 2 : ADMINISTRATION (USER) FORM

The Administration form's User master tab and its pages contain setup data that defines your organization structure and its users. Information on the User master tab is more "data" related, whereas the information stored on the System master tab functions more like switches that control system behavior.

The screenshot displays the 'Administration' window with the 'User' master tab selected. The 'Organization' sub-tab is active, showing three definition sections: Organization Definition, Division Definition, and Department Definition. Each section contains fields for ID, Name, Short Name, Address, City, State, Zip, Country, Phone, Ext, Fax, and an Enabled checkbox.

Organization Definition												
Organization	Organization Name	Short Name	Enabled									
0-0001	SUPERSOLUTIONS CORPORATION	SSC	☒	Address	10100 VIKING DRIVE, #100	Phone	952-942-6297	Ext		Fax	952-942-6451	
				City	EDEN PRAIRIE	St	MIN	Zip	55344	7255	Country	US

Division Definition												
Division	Division Name	Short Name	Enabled									
OD-001	CENTRAL REGION	C01	☒	Address	10100 VIKING DRIVE, #100	Phone	952-942-6297	Ext		Fax	952-942-6451	
				City	EDEN PRAIRIE	St	MIN	Zip	55344	7255	Country	US

Department Definition												
Department	Department Name	Short Name	Enabled									
ODD-01	ORIGINATION	ORG	☒	Address	10100 VIKING DRIVE, #100	Phone	952-942-6297	Ext		Fax	952-942-6451	
				City	EDEN PRAIRIE	St	MIN	Zip	55344	7255	Country	US

The Administration form's User master tab contains the following tabs:

- Organization
- Companies
- Access
- Users
- Printers

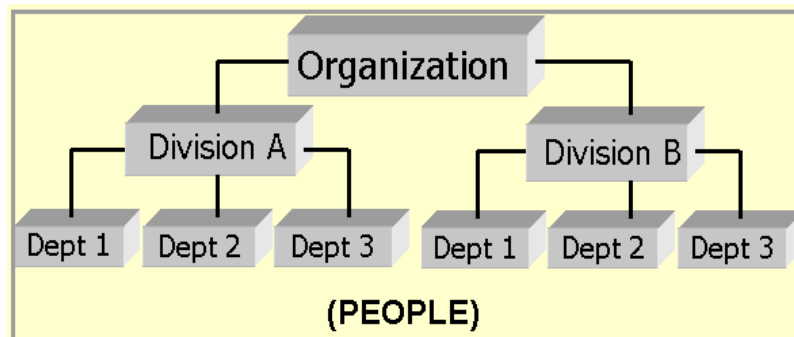
Organization tab (Organization page)

The Organization page records the operational hierarchy of your business in terms of people. It groups the human resources of your business in three categories: organization, division, and department. Oracle Daybreak uses this data to control who has access to which applications. (The Companies page allows you to set up where those applications are located.)

Please note that in completing the Organization page, there can be only one active organization, so use the Organization Definition block to define your organization at its highest level.

Divisions are groups within your organization that will have access to the same applications. Larger organizations often define their divisions by region. Smaller organizations may define division as branch offices or even departments, and might only have one division defined.

Departments are smaller units within a division. They expand on who is in the corresponding Division Definition block. Oracle Daybreak uses this block, for example, when setting up the Services page on the Utility form (**Monitor > System > Services**) and the Printers page on the Administration form (**Setup > Administration > User**). At least one department must be defined for each division.



As an example of an organization setup, i-flex solutions Corp. might be defined as:

Organization:	O-0001	ABC Corp.	ABCC
Division:	OD-001	Central Region	C01
Department:	ODD-01	Origination	ORG
Division:	OD-002	Eastern Region	E01
Department:	ODD-11	Origination	ORG
Department:	ODD-12	Collection	COL

Note: The Short Name field on the Organization page allows you to create the ID that Oracle Daybreak will use when referring to the organization, division, and department throughout the system.

To set up the Organization page

- 1 On the **Setup** menu, choose **Administration > User**.
- 2 Choose the **Organization** tab.

- 3 Enter the following information in the **Organization Definition** block. There can be only one active entry, so use this block to define your organization at its highest level.

In this field:

Do this:

Organization

Enter the organization ID. (The ID is the unique identifier used internally by Oracle Daybreak to represent your organization). **Note:** Do not edit this field (required).

Organization Name

Enter the organization name (required).

Short Name

Enter the short name for the organization (**Note:** This is the ID that appears throughout Oracle Daybreak to represent this organization) (required).

Address

Enter the address line 1 for the organization (required).

Address 2 (unlabeled)

Enter the address line 2 for the organization (optional).

Zip

Select the zip code where the organization is located (required).

City

Enter the city where the organization is located (required)

St

Select the state where the organization is located [STATE_CD] (required).

Zip Extension (unlabeled)

Enter the zip extension where the organization is located (optional).

Country

Select the country where the organization is located [COUNTRY_CD] (required).

Phone

Enter the primary phone number for the organization (required).

Ext

Enter the phone extension for the primary phone number (optional).

Fax	Enter the primary fax number for the organization (required).
Phone	Enter the alternate phone number for the organization (optional).
Ext	Enter the phone extension for the alternate phone number (optional).
Fax	Enter the alternate fax number for the organization (optional).
License Key	Enter software license key (unique license key for Oracle Daybreak that determines the organization's access to the system) (CAUTION: Do not touch!) (required).

- 4 Select **Enabled** to enable the organization. **Note:** Only one enabled organization is currently allowed by Oracle Daybreak.
- 5 In the **Division Definition** block, record the groups within your organization that will have access to the same applications:

In this field:	Do this:
Division	Enter the division id. (The ID is the unique identifier used internally by Oracle Daybreak to represent the division within the organization). Note: Do not edit this field (required).
Division Name	Enter the division name (required).
Short Name	Enter the short name for the division (Note: This is the ID that appears throughout Oracle Daybreak to represent this division) (required)
Address	Enter the address line 1 for the division (required).
Address 2 (unlabeled)	Enter the address line 2 for the division (optional).
Zip	Select the zip code where the division is located (required).
City	Enter the city where the division is located (required).
St	Select the state where the division is located [STATE_CD] (required).
Zip Extension (unlabeled)	Enter the zip extension where the division is located (optional).
Country	Select the country where the division is located [COUNTRY_CD] (required).
Phone	Enter the primary phone number for the division (required).
Ext	Enter the phone extension for the primary phone number (optional).
Phone	Enter the alternate phone number for the division (optional).
Ext	Enter the phone extension for the alternate phone number (optional).
Fax	Enter the primary fax number for the division (required).
Fax	Enter the alternate fax number for the division (optional).

- 6 Select **Enabled** to enable the division.

- 7 In the **Department Definition** block, enter the following information:

In this field:	Do this:
Department	Enter the department ID. (The ID is the unique identifier used internally by Oracle Daybreak to represent the department within the division) (required).
Department Name	Enter the department name (required).
Short Name	Enter the short name for the department (Note: This is the ID that appears throughout Oracle Daybreak to represent this department) (required)
Address	Enter the address line 1 for the department (required).
Address 2 (unlabeled)	Enter the address line 2 for the department (optional).
Zip	Select the zip code where the department is located (required).
City	Enter the city where the department is located (required).
St	Select the state where the department is located [STATE_CD] (required).
Zip Extension (unlabeled)	Enter the zip extension where the department is located (optional).
Country	Select the country where the department is located [COUNTRY_CD] (required).
Phone	Enter the primary phone number for the department (required).
Ext	Enter the phone extension for the primary phone number (optional).
Phone	Enter the alternate phone number for the department (optional).
Ext	Enter the phone extension for the alternate phone number (optional).
Fax	Enter the primary fax number for the department (required).
Fax	Enter the alternate fax number for the department (optional).

- 8 Select **Enabled** to enable the department.

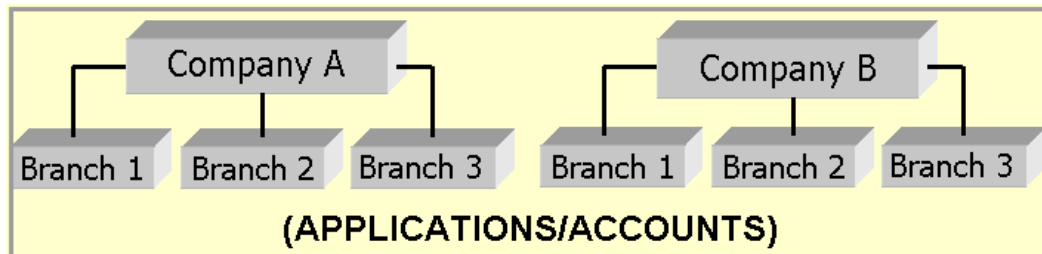
- 9 Save your entry.

Companies tab (Companies page)

The Companies page records the hierarchical structure of your portfolio companies and their branches. Just as Oracle Daybreak uses the Organization page to determine the location of people, it uses the information on the Companies page to determine the location of applications. In completing the Companies page, there can be more than one company, and each company can have more than one branch.

Accounting is performed at the company level. Applications can be sorted down to the branch level. For this reasons, branches are set up to reflect differing business practices. You would set up different branches if, for example:

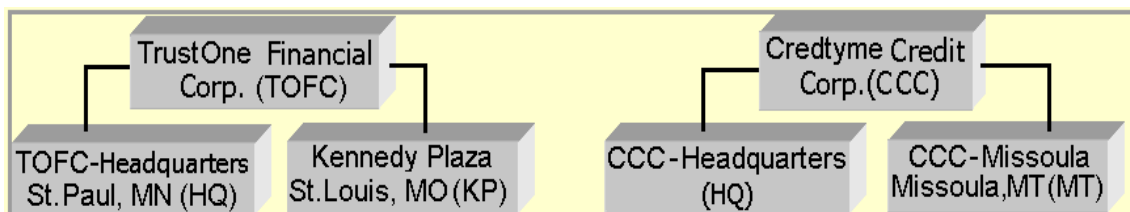
- The General Ledger (GL) differs between branches
- The branches work with different accounts
- There is a difference between branches in terms of the tasks they perform (loan origination)



As an example of the companies setup, i-flex solutions Corp. might have the following companies and branches defined as:

Company:	C-0001	TrustOne Financial Corp	TOFC
Branch:	CB-01	TOFC - Headquarters	HQ
Branch:	CB-02	Kennedy Plaza	KP
Company:	C-0002	Credtyme Credit Corp	CCC
Branch:	CB-11	CCC - Headquarters	HQ
Branch:	CB-12	CCC - Missoula	MT

Note: Oracle Daybreak does not limit the number of companies or associated branches with the company you can enter.



Note: The Short Name field in the on the Companies page allows you to create the ID that Oracle Daybreak will use when referring to the company and branch throughout the system.

KEY CONCEPT: Please note the difference between the Company page and the Organization page:

- On the **Organization** page, *Oracle Daybreak users* belong to an organization, division, and department.
- On the **Companies** page, *credit applications* belong to a company and branch.

As you will see in the following Access page section, the information on the Organization and Companies pages define the operational hierarchy of your companies in terms of which Oracle Daybreak users will have access to which applications.

To set up the Companies page

- 1 On the **Setup** menu, choose **Administration > User**.
- 2 Choose the **Companies** tab.

The screenshot displays the 'Administration - User - Companies' interface. It features a navigation bar with tabs for 'System', 'User', 'Organization', 'Companies', 'Access', 'Users', 'Printers', 'Bank Details', and 'Standard Payees'. The 'Companies' tab is active, showing a 'Company Definition' block and a 'Branch Definition' block. The 'Company Definition' block contains fields for Company ID (C-0001), Name (SUPER SOLUTIONS FINANCIAL CORPORATION), Short Name (SSFC), Address (10100 VIKING DRIVE, #101), City (EDEN PRAIRIE), State (MN), Zip (55344), Country (US), Contact (DARSHAN KARKI), Remittance (10100 VIKING DRIVE, #101), and Tax ID (42-7824742). The 'Branch Definition' block contains fields for Branch ID (CB-001), Name (HEAD QUARTERS), Short Name (HQ), Address (10100 VIKING DRIVE, #102), City (EDEN PRAIRIE), State (MN), Zip (55344), Country (US), and Phone (952-416-6506).

- 3 The **Company Definition** block defines entities within your organization that originate and/or service loans. Enter the following information in the **Company Definition** block:

In this field:

Do this:

Company

Enter the portfolio company ID. (The ID is the unique identifier used internally by Oracle Daybreak to represent the company) (required).

Name

Enter the name of the portfolio company (required).

Short Name	Enter the short name for the portfolio company (ID displayed to represent the company) (required).
Address	Enter the address line 1 for the portfolio company (required).
Address 2 (unlabeled)	Enter the address line 2 for the portfolio company (optional).
Zip	Select the zip code where the portfolio company is located (required).
City	Enter the city where the portfolio company is located (required).
St	Select the state where the portfolio company is located [STATE_CD] (required).
Zip Extension (unlabeled)	Enter the zip extension where the portfolio company is located (optional).
Country	Select the country where the portfolio company is located [COUNTRY_CD] (required).
Contact	Enter the contact information about the portfolio company (required).
Phone	Enter the primary phone number for the portfolio company (required).
Ext	Enter the phone extension for the primary phone number (optional).
Fax	Enter the primary fax number for the portfolio company (required).
Phone	Enter the alternate phone number for the portfolio company (optional).
Ext	Enter the phone extension for the alternate phone number (optional).
Fax	Enter the alternate fax number for the portfolio company (optional).
TCC	Enter the transmitter control code for the portfolio company (1098 Electronic Filing) (required).
Tax Id	Enter the tax identification number for the portfolio company (required).
Remittance Address	Enter the remittance address line 1 (may be different from the company address). This address is included as the remittance address on statements (required).
Remittance Address 2 (unlabeled)	Enter the remittance address line 2 (optional).
Zip	Select the zip code (required).
City	Enter the remittance address city (required).
St	Select the remittance address state [STATE_CD] (required).
Zip Extension (unlabeled)	Enter the remittance address zip extension (optional).
Country	Select the remittance address country [COUNTRY_CD] (required).
HMDA	Select the HMDA agency (Home Mortgage Disclosure Act reporting agency for the company) [HMDA_AGENCY_CD] (required).
Coupon Order Code	If you are using coupons, enter the coupon order code to be used by a third party printing the coupons for billing statements (required).

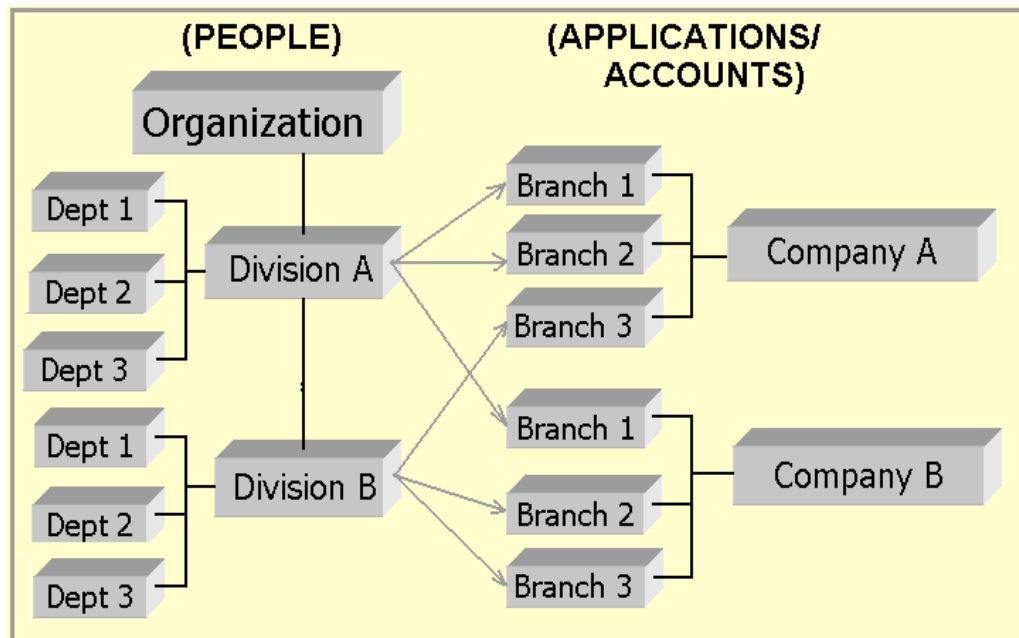
- 4 Select **Enabled** to enable the portfolio company.
- 5 In the **Branch Definition** block, enter the following information:

In this field:	Do this:
Branch	Enter the portfolio branch id. (The ID is the unique identifier used internally by Oracle Daybreak to represent the branch within your company) (required).
Name	Enter the name of the portfolio branch (required).
Short Name	Enter the short name for the portfolio branch (ID displayed to represent the branch) (required).
Address	Enter the address line 1 for the portfolio branch (required).
Address 2 (unlabeled)	Enter the address line 2 for the portfolio branch (optional).
Zip	Select the zip code where the portfolio branch is located (required).
City	Enter the city where the portfolio branch is located (required).
St	Select the state [STATE_CD] (required).
Zip Extension (unlabeled)	Enter the zip extension where the portfolio branch is located (optional).
Country	Select the country [COUNTRY_CD] (required).
Phone	Enter the primary phone number for the portfolio branch (required).
Ext	Enter the phone extension for the primary phone number (optional).
Fax	Enter the primary fax number for the portfolio branch (required).
Phone	Enter the alternate phone number for the portfolio branch (optional).
Ext	Enter the phone extension for the alternate phone number (optional).
Fax	Enter the alternate fax number for the portfolio branch (optional).

- 6 Select **Enabled** to enable the portfolio branch.
- 7 Save your entry.

Access tab (Data page)

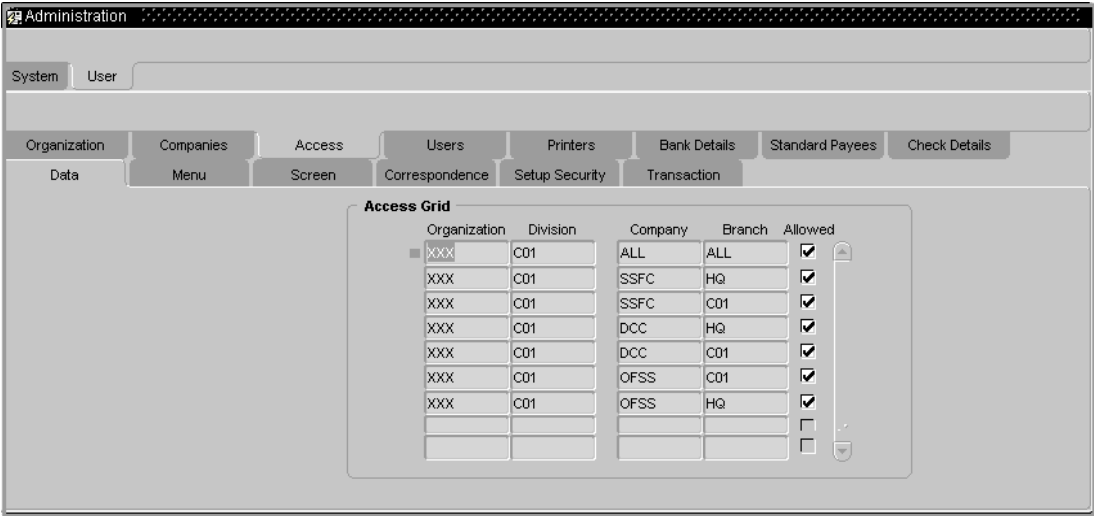
Using the organizations, divisions, companies, and branches created on the Organization and Companies pages, Oracle Daybreak allows you to control which users have access to which applications. The Data page is where you define which organization/division (Oracle Daybreak users) can gain access to which company/branch (applications) locations.



Normally, for each division within the one organization, you would define a record with Company value of ALL and a Branch value of ALL, then select the Allowed box. You then define other records for the same Organization and Division for other Company and Branch combinations with the Allowed box cleared to restrict access.

To set up the Data page

- 1 On the **Setup** menu, choose **Administration > User**.
- 2 Choose the **Access** tab, then choose the **Data** tab.



- 3 Enter the following information on the **Data** page.

In this field:	Do this:
<u>Access Grid block:</u>	
Organization	Select the organization for which you are defining access privileges (required).
Division	Select the division within the organization for which you are defining Access privileges (required).
Company	Select the portfolio company to which you are defining access privileges for the organization and division specified (required).
Branch	Select the portfolio branch of the company to which you are defining access privileges for the organization and division specified (required).
Allowed	Select to indicate whether access to the data pertaining to the company and branch is allowed for the organization and division specified.

- 4 Save your entry.

Access tab (Menu page)

The Menu page allows you to restrict access to menus and commands on the Oracle Day-break menu bar. If your responsibility does not have access to the menu or command, the menu item appears dimmed and inoperable.

To set up the Menu page

- 1 On the **Setup** menu, choose **Administration > User**.
- 2 Choose the **Access** tab, then choose the **Menu** tab.

The screenshot shows the Oracle Day-break Administration - User - Access - Menu page. The page has a navigation bar with tabs: System, User, Organization, Companies, Access, Users, Printers, Bank Details, Standard Payees, Check Details. The 'Access' tab is selected, and the 'Menu' sub-tab is active. The main content area is divided into two sections: 'Menu Codes' and 'Menu User Access Definition'.

Menu Codes

Menu Code	Description	Enabled
LENDING.UCS	CUSTOMER SERVICE	☒
LENDING.UDE	APPLICATION ENTRY	☒
LENDING.UFN	FUNDING	☒
LENDING.ULN	UNDERWRITING	☒
LENDING.UPR_PRO	PRODUCERS	☒
LTR.UCR_REQ	AD-HOC LETTERS	☒
LTR_COLL.LCOCUS1	COLLECTIONS CUSTOM LETTER 1	☒
LTR_COLL.LCOCUS2	COLLECTIONS CUSTOM LETTER 2	☒

Menu User Access Definition

Access Type	Access Value	Allowed?		System Defined	
		Yes	No	Yes	No
RESPONSIBILITY	ALL	☒	☐	☐	☒
		☐	☐	☐	☐
		☐	☐	☐	☐

- 3 Enter the following information on the **Menu** page.

In this field:

Do this:

Menu block:

Menu Code

View the menu code (display only).

Description

View the description for the menu code (display only).

Enabled

If selected, indicates that the menu code is enabled.

Menu User Access Definition block:

Access Type

Enter the access grid function type (required).

Access Value

Enter the access function grid value (required).

Allowed? Yes/No

Select Yes to allow access or No to restrict access to the menu code in the Menu block based on the access type and value.

System Defined Yes/No

If Yes is selected, the menu user access definition entry is system defined.

If Yes is selected, the menu user access definition entry is manually defined.

- 4 Save your entry.

Access tab (Screen page)

The Screen page allows you to restrict access to tabs and sub tabs on Oracle Daybreak forms.

If you do not have the responsibility to access to particular tab on a Oracle Daybreak form, the tab will be unavailable (dimmed).

If you do not have the responsibility to access to all the tabs at particular level, then special “No Access” tab appears on that level with the message “Sorry, you do not have access to view this information.”

To set up the Screen page

- 1 On the **Setup** menu, choose **Administration > User**.
- 2 Choose the **Access** tab, then choose the **Screen** tab.

Tab Name	Parent Tab Name	Enabled
PRIMARY APPLICANT		☒
OTHER APPLICANTS		☒
LOAN		☒
LINE OF CREDIT		☒
LEASE		☒
VEHICLE		☒
HOME		☒
OTHER		☒

Access Type	Access Value	Allowed?	System Defined
		Yes No	Yes No
APPLICATION STATUS	ALL:ALL	☒ ☐	☐ ☒
RESPONSIBILITY	ALL	☐ ☐	☐ ☐
		☐ ☐	☐ ☐

- 3 Enter the following information on the **Screen** page.

In this field:

Do this:

Screen block:

Screen Name

Search for and view the form you want to work with (display only).

Screen Details block:

Tab Name

Search for and view the object name you want to work with (display only).

Parent Tab Name

View the parent object name (display only).

Enabled

If selected, indicates the selected screen detail entry is enabled.

Screen User Access Definition block:

Access Type*

Enter the access grid function type (required).

Access Value*

Enter the access function grid value (required).

Allowed? Yes/No	Select Yes to allow access or No to restrict access to the object in the Screen Details block based on the access type and value.
System Defined Yes/No	If Yes is selected, the screen user access definition entry is system defined. If Yes is selected, the screen user access definition entry is manually defined.

- 4 Save your entry.

*** Rules for Access Type and Access Value fields:**

Rule 1

Let's say there are two access types in the Screen User Access Definition block for TAB A in the Screen Details block. These two access types are RESPONSIBILITY and APPLICATION STATUS. RESPONSIBILITY has the Allowed Yes option button selected, while APPLICATION STATUS has the Allowed No option button selected. In this case TAB A is unavailable when form is open by a user responsibility defined by the RESPONSIBILITY entry's Access Value and the APPLICATION STATUS entry's Access Value.

Rule 2

Assume a sub tab has two parent tabs; for example, the **Address** sub page one the Underwriting form has two parent tabs, **Primary** and **Others**. If Address tab is restricted for Primary (Allowed? No) but allowed for Others (Allowed? Yes), then the Address sub tab is unavailable for both.

Access tab (Correspondence page)

The Correspondence page allows you to restrict access to different correspondence commands on the Letters menu, thus restricting your ability to generate certain correspondence.

If you do not have the responsibility to create to type of correspondence, the corresponding command on the Letters menu is unavailable (dimmed).

To set up the Correspondence page

- 1 On the **Setup** menu, choose **Administration > User**.
- 2 Choose the **Access** tab, then choose the **Correspondence** tab.

Code	Description	Enabled
CBK_01	01 BANKRUPTCY SET	☒
CCO_01	01 COLLECTION SET	☒
CCS_01	01 CUSTOMER SERVICE SET	☒
CDF_01	01 DEFICIENCY SET	☒
CFN_01	01 FUNDING SET	☒
CRF_01	01 REPO/FORECLOSURE SET	☒
CUN_01	01 UNDERWRITING SET	☒

Access Type	Access Value	Allowed?		System Defined	
		Yes	No	Yes	No
RESPONSIBILITY	ALL	☒	☐	☐	☒

- 3 Enter the following information on the **Correspondence** page.

In this field:

Do this:

Correspondence Codes block:

Code

Search for and view the correspondence code name you want to work with (display only).

Description

View the description for the correspondence code (display only).

Enabled

If selected, indicates the selected correspondence code entry is enabled.

Correspondence User Access Definition block:

Access Type

Enter the access grid function type (required).

Access Value

Enter the access function grid value (required).

Allowed? Yes/No

Select Yes to allow access or No to restrict access to the entry in the Correspondence Codes block based on the access type and value.

System Defined Yes/No

If Yes is selected, the correspondence user access definition entry is system defined.
If Yes is selected, the correspondence user access definition entry is manually defined.

- 4 Save your entry.

Access tab (Setup Security page)

The Setup Security page allows you to restrict access to the Lock/Unlock Record icon on the Oracle Daybreak tool bar, thus restricting your ability to edit fields on various pages and sub pages.

If you do not have the responsibility to lock/unlock based on the information on the Setup Security page, Oracle Daybreak displays a Forms dialog box with the message “User responsibility not allowed to lock/unlock” on the Letters menu is unavailable (dimmed).

To set up the Setup Security page

- 1 On the **Setup** menu, choose **Administration > User**.
- 2 Choose the **Access** tab, then choose the **Setup Security** tab.

Code	Description	Enabled
UAD_ATB	ABLE TO LOCK/UNLOCK AUDIT TABLES	☒
UAD_BNK	ABLE TO LOCK/UNLOCK BANKS	☒
UAD_COM	ABLE TO LOCK/UNLOCK COMPANIES	☒
UAD_PRI	ABLE TO LOCK/UNLOCK PRINTERS	☒
UAD_PTC	ABLE TO LOCK/UNLOCK PORTFOLIO COMPANIES	☒
UAD_STP	ABLE TO LOCK/UNLOCK STANDARD PAYEES	☒
UAD_SYP	ABLE TO LOCK/UNLOCK SYSTEM PARAMETERS	☒
UAD_SYP_ORG	ABLE TO LOCK/UNLOCK ORGANIZATION PARAMETERS	☒

Access Type	Access Value	Allowed? Yes/No	System Defined Yes/No
RESPONSIBILITY	ADMINISTRATOR	☒ Yes ☐ No	☒ Yes ☐ No
RESPONSIBILITY	SUPERUSER ABC	☐ Yes ☒ No	☐ Yes ☒ No
RESPONSIBILITY	INTERNAL ONLY FOR SSC	☐ Yes ☒ No	☐ Yes ☒ No

- 3 Enter the following information on the **Setup Security** page.

In this field:

Do this:

Lock/Unlock Codes block:

Code

Search for and view the lock/unlock code you want to work with (display only).

Description

View the description for the lock/unlock code (display only).

Enabled

If selected, indicates the selected lock/unlock code entry is enabled.

Lock/Unlock User Access Definition block:

Access Type

Enter the access grid function type (required).

Access Value

Enter the access function grid value (required).

Allowed? Yes/No

Select Yes to allow access or No to restrict access to the entry in the Lock/Unlock Codes block based on the access type and value.

System Defined Yes/No

If Yes is selected, the lock/unlock user access definition entry is system defined.

If Yes is selected, the lock/unlock user access definition entry is manually defined.

- 4 Save your entry.

Access tab (Transaction page)

The Transaction page allows you to restrict access to the following types of monetary and nonmonetary transactions:

- PRODUCER MONETARY TXN
- SECURITIZATION TXN
- ESCROW MONETARY TRANSACTIONS
- ESCROW NON MONETARY TRANSACTIONS
- FEE ASSESSMENTS
- ESCROW ANALYSIS AND DISBURSEMENTS

To set up the Transaction page

- 1 On the **Setup** menu, choose **Administration > User**.
- 2 Choose the **Access** tab, then choose the **Transaction** tab.

The screenshot shows the Oracle Daybreak Administration window with the 'User' tab selected. The 'Access' sub-tab is active, and the 'Transaction' sub-tab is selected. The 'Transaction Super Group' is set to 'ACCOUNT MONETARY TXN'. The 'Transaction Codes' table lists various transaction codes and their descriptions, with checkboxes for 'Authorize' and 'Enabled'. The 'Transaction User Access Definition' table lists access types and values, with checkboxes for 'Allowed?' and 'System Defined'.

Transaction Codes	
Txn Code	Description
ACCOUNT_CLOSE	ACCOUNT CLOSE
ACCOUNT_CLOSE_REV	REVERSE ACCOUNT CLOSE
ACCRUAL_START	START ACCRUAL
ACCRUAL_START_REV	REVERSE START ACCRUAL
ACCRUAL_STOP	STOP ACCRUAL
ACCRUAL_STOP_REV	REVERSE STOP ACCRUAL
ACTIVE	ACTIVE
ACTIVE_REV	REVERSE ACTIVE

Transaction User Access Definition	
Access Type	Access Value
ACCOUNT CONDITION	ALL
ACCOUNT STATUS	CHARGED OFF
ACCOUNT STATUS	PAID OFF
ACCOUNT STATUS	ALL
ACCOUNT STATUS	VOID
RESPONSIBILITY	ALL

- 3 Enter the following information on the **Transaction** page.

In this field:

Do this:

Transaction Super Group block:

Super Group

Search for and view the transaction supergroup you want to work with (display only).

Transaction Codes block:

Txn Name

Search for and view the transaction code you want to work with (display only).

Description

View the description for the transaction (display only).

Authorize

Select if you want the transaction to be verified by a second Oracle Daybreak user on the Transaction Authorization form's Authorization page.

In the Transaction User Access Definition block, use the Access Type RESPONSIBILITY to define the user type

the authorization restriction applies to when entering the transaction.

Note: If the Authorization check box is cleared, the existing transaction posting process on the Maintenance (3) master block will apply; the transaction will be posted and the authorization process is by-passed.

For more information, please see the **Memo Transaction Posting (Maker-Checker)** chapter in the **Oracle Day-break User Guide**.

Enabled

If selected, indicates the transaction codes entry is enabled.

Transaction User Access Definition block:

Access Type

Enter the access grid function type (required).

Access Value

Enter the access function grid value (required).

Allowed? Yes/No

Select Yes to allow access or No to restrict access to the entry in the Transaction Codes block based on the access type and value.

System Defined Yes/No

If Yes is selected, the transaction user access definition entry is system defined.

If Yes is selected, the transaction user access definition entry is manually defined.

- 4 Save your entry.

Users tab (Users page)

The Users page allows you to create and set up each Oracle Daybreak user. In the User Definition block, you assign a user an identification name and password to log on to Oracle Daybreak. You also assign the organization, division, and department where each user is located. Additional fields allow you to record information for contacting the user. You can also define the time frame within which a user has access to the system to ensure compliance to the company's schedule. This is a very useful feature to prevent logins during scheduled maintenance.

The Responsibility field records the job function of the user and defines the level of access that user has within the system; in particular:

- What menu items does the user have access to?
- Can the user click the Lock/Unlock Record button on the Oracle Daybreak toolbar?
- What transactions can the user perform on the Maintenance (3) master tab on the Customer Service form?
- What edits can the user perform on the Verification (9) master tab during loan origination?

Note: The Oracle Daybreak SUPERUSER responsibility grants access to the entire Oracle Daybreak system. Please give careful consideration to the number and type of users who receive this responsibility.

To set up the Users page

- 1 On the **Setup** menu, choose **Administration > User**.
- 2 Choose the **Users** tab.

The screenshot displays the Oracle Daybreak Users page. At the top, there is a navigation bar with tabs for System, User, Organization, Companies, Access, Users, Printers, Bank Details, and Standard Payees. The 'Users' tab is selected. Below this, the 'User Definition' block contains five user records, each with a set of input fields for user details.

User Id	First Name	MI	Last Name	Organization	Division	Department	Start Dt	End Dt	Enabled
AJAY	AJAY		BHATIA	SSC	C01	ORG	01/14/2002	12/31/9999	☒
Responsibility		SUPERUSER		Phone	952-833-1204	Fax	952-942-6451	Email	
Type		Reference #		Phone		Fax		Replacement User	Dt 12/31/9999
AMAR	AMAR		NAIDU	SSC	C01	ORG	01/14/2002	12/31/9999	☒
Responsibility		SUPERUSER		Phone	952-833-1224	Fax	952-942-6451	Email	
Type		Reference #		Phone		Fax		Replacement User	Dt 12/31/9999
AMOL	AMOL		BARGAJE	SSC	C01	ORG	03/04/2002	12/31/9999	☒
Responsibility		SUPERUSER		Phone	952-833-1275	Fax	952-942-6297	Email	
Type		Reference #		Phone		Fax		Replacement User	Dt 12/31/9999
ASHAY	ASHAY	P	SALUNKE	SSC	C01	ORG	07/18/2001	12/31/9999	☒
Responsibility		SUPERUSER		Phone	763-416-8506	Fax	763-416-8507	Email	
Type		Reference # NA		Phone	123-456-7890	Fax	123-456-7890	Replacement User	Dt 12/31/9999
BATCH	BATCH		USER	SSC	C01	ORG	03/05/2002	12/31/9999	☒
Responsibility		NO RESPONSIBILITY		Phone	123-456-7890	Fax	123-456-7890	Email	
Type		Reference # NA		Phone		Fax		Replacement User	Dt 12/31/9999

- 3 In the **User Definition** block, enter the following information for each user:

In this field:	Do this:
User Id	Enter the user id. Note: This field is a unique indicator and cannot be updated, edited, or deleted once saved (required).
First Name	Enter the first name of the user (required).
MI	Enter the middle initial of the user (optional).
Last Name	Enter the last name of the user (required).
Organization	Select the organization to which the user belongs (required).
Division	Select the division to which the user belongs (required).
Department	Select the department to which the user belongs (required).
Start Dt	Enter the start date for the user (required).
End Dt	Enter the end date for the user (required).
System Defined? Yes No	If Yes is selected, the entry is system defined. System defined entries cannot be modified. If No is selected, the entry is not system defined and it can be modified.
Responsibility	Select the responsibility for the user [RESPONSIBILITY_CD] (required).
Password	Enter the password for the user. (The password must be within the parameters defined on the Administration form's System > Parameters > Organization page) (required).
Phone	Enter the user's primary phone number (required).
Phone Extension (unlabeled)	Enter the phone extension for the primary phone number (optional).
Fax	Enter the user's primary fax number (required).
Email	Enter user's email address (optional).
Type	Select the user type [USR_TYPE_CD] (required).
Reference #	Enter the reference number. This is a free form field that allows you to further categorize users as you choose (required).
Phone	Enter the user's alternate phone number (optional).
Phone Extension (unlabeled)	Enter the phone extension for the alternate phone number (optional).
Fax	Enter the user's alternate fax number (optional).
Replacement User*	Select the user id of the replacement user (optional).
Dt*	Enter the date from when the replacement is effective (optional).
	*Note: These two allow you to create a replacement user for the current user. This is particularly useful when a new employee assumes the duties of a former. By completing the Replacement User and Dt field, Oracle Daybreak recognizes the replacement user as the current user on the effective date. For more information, see the following section, Replacement Users .

- 4 Select **Enabled** to enable the user.
- 5 Save your entry.

Replacement users

By completing the Replacement User and Dt fields on the User Definition block of the Users page, you can replace an existing user with a new user. Oracle Daybreak assigns all responsibilities of the original Oracle Daybreak user to the new user as of the date of the replacement.

The Replacement User and Dt fields allow you to designate a replacement for the current user in the User ID field. When you complete the Replacement User and Dt fields, save your entry, and then enable the record, Oracle Daybreak replaces the original user. Oracle Daybreak changes the End Dt field to the date when the original user was replaced (the same date in the Dt field).

In the example below, User Id BJORN is the existing user replaced with Replacement User.

The screenshot shows the 'Administration' window with the 'Users' tab selected. Under 'User Definition', there are two user entries. The first entry is for User Id 'AJAY', First Name 'AJAY', Last Name 'BHATIA', Organization 'SSC', Division 'C01', Department 'ORG', Start Dt '01/14/2002', End Dt '12/31/9999', and Enabled 'checked'. The 'Responsibility' is 'SUPERUSER'. The 'Replacement User' field is 'AMOL' and the 'Dt' field is '05/05/9997'. The second entry is for User Id 'BATCH', First Name 'BATCH', Last Name 'USER', Organization 'SSC', Division 'C01', Department 'ORG', Start Dt '03/05/2002', End Dt '12/31/9999', and Enabled 'checked'. The 'Responsibility' is 'NO RESPONSIBILITY'. The 'Replacement User' field is empty and the 'Dt' field is '12/31/9999'.

Oracle Daybreak assigns the queues of the original user to only those replacement users who have the same user responsibilities (or Super User responsibility) as set in Oracle Daybreak.

Oracle Daybreak updates the following when replacing users:

- 1 Oracle Daybreak assigns all applications in the replaced user's underwriting queue with the status NEW to the replacement user's queue.
- 2 Oracle Daybreak assigns all applications in the replaced user's funding queue with a status other than FUNDED to the replacement user's queue. Oracle Daybreak currently stores the collector name in the back end tables, which are updated with the replacement users ID in the case of the replacement of any user.
- 3 Oracle Daybreak also updates the Producers page (**Lending** menu > **Producers** command > **Producer** master) with the replacement user in the Underwriter and Collector fields. Oracle Daybreak assigns all applications routed to the original user to the replacement user. This also includes any future applications for the replaced user.
- 4 Oracle Daybreak automatically updates the collector ID field in all accounts to the replacement user and routes all accounts assigned to the original user to the replacement user. **Note:** Oracle Daybreak will not update the replacement user ID for accounts that are closed.

- 5 On the Queue Setup form's Responsibilities and Users sub-page, the record for the original user will be disabled and a new record will be created for the replacement user. If the replacement user already exists in the setup, Oracle Daybreak will not create a new record. Oracle Daybreak updates the user ID and routes all accounts that were assigned to the original user, based on the account condition, to the replacement user.

Enhanced password protection

Customer data is always vulnerable when passwords are simple enough for hackers to guess. This can happen in the absence of strict password rules. Oracle Daybreak supports flexible and more secured password rules with a set of additional organizational level password parameters. Setting all password parameters to Y enforces the strictest password complexity.

Parameter	Description	Parameter Value	Org	Div	Responsibility	Enabled
ULG_PWD_CASE_SENSITIVE_REQ	PASSWORD SHOULD BE CASE SENSITIVE (Y/N) (SET NO TO ST	N	ALL	ALL	ALL	☒
ULG_PWD_LOWER_CHAR_REQ	PASSWORD MUST HAVE ATLEAST ONE LOWERCASE CHARAC	N	ALL	ALL	ALL	☒
ULG_PWD_UPPER_CHAR_REQ	PASSWORD MUST HAVE ATLEAST ONE UPPERCASE CHARACT	N	ALL	ALL	ALL	☒
ULG_PWD_NBR_REQ	PASSWORD MUST HAVE ATLEAST ONE NUMERIC CHARACTER	N	ALL	ALL	ALL	☒
ULG_PWD_SPECIAL_CHAR_REQ	PASSWORD MUST HAVE ATLEAST ONE SPECIAL CHARACTER	N	ALL	ALL	ALL	☒

These organization level password parameters are as follows:

Parameter	Description
ULG_PWD_CASE_SENSITIVE_REQ	PASSWORD SHOULD BE CASE SENSITIVE (Y/N) (SET NO TO STORE PASSWORD IN UPPER-CASE) If the Parameter Value is set to N, the password will be treated as if entered in uppercase.
ULG_PWD_LOWER_CHAR_REQ	PASSWORD MUST HAVE AT LEAST ONE LOW-ERCASE CHARACTER (YES/NO) If the Parameter Value is set to Y, at least one lowercase character is required in the password.
ULG_PWD_UPPER_CHAR_REQ	PASSWORD MUST HAVE AT LEAST ONE UPPERCASE CHARACTER (YES/NO) If the Parameter Value is set to Y, at least one uppercase character is required in the password.

ULG_PWD_NBR_REQ

PASSWORD MUST HAVE AT LEAST ONE
NUMERIC CHARACTER (0-9) (YES/NO)

If the Parameter Value is set to **Y**, at least one
numeric character is required in the password.

ULG_PWD_SPECIAL_CHAR_REQ

PASSWORD MUST HAVE AT LEAST ONE SPE-
CIAL CHARACTER (\$#@ ETC) (YES/NO)

If the Parameter Value is set to **Y**, at least one
special character is required in the password.

Note: IF THE ULG_PWD_CASE_SENSITIVE_REQ parameter is set to **N**, then the
ULG_PWD_LOWER_CHAR_REQ parameter should also be set to **N**.

Password security is a top priority for any organization to secure its customer data. In
addition to the existing Oracle Daybreak security features, the encryption algorithm DES3
makes it even tougher for hackers to break the encrypted password.

Password encryption can be done with the following methods:

1. DES (data encryption standard)
2. DES3 (triple data encryption standard)

A technical note about DES and DES3: DES is a symmetric key cipher (encryption
algorithm); that is, the same key is used to encrypt data as well as decrypt data. DES
encrypts data in 64-bit blocks using a 56-bit key. The banking industry has adopted DES
based standards for transactions between private financial institutions, and between pri-
vate financial institutions and a private individual.

Triple DES (DES3) is a far stronger cipher than DES. The resulting encrypted data is
much harder to break using exhaustive search 2^{168} attempts as compared to 2^{56}
attempts (in the case of DES).

You can specify the encryption type to use with your Oracle Daybreak system using the
following system parameter.

Parameter	Description
PASSWORD_ENCRYPTION_TYPE	PASSWORD ENCRYPTION TYPE

Printers tab (Printers page)

The Printers page allows you to set up an unlimited number of network printers and fax devices to be used with the system server. Oracle Daybreak will use the information on this page when selecting a printer when the printing process involves a batch job or use a job scheduler. Examples include printing reports and correspondence.

The printers and fax devices can be set up at each organization, division, or department to promote efficient printing of documents, and reports. Oracle Daybreak uses this information during product setup and on the Letters page in the Batch Printer field.

Special printer names

The following printer names are predefined and have specific functions within Oracle Daybreak:

UNDEFINED	Indicates that the document to be printed is to be previewed in your browser instead of actually printing the document.
ARCHIVE	Instead of sending an item to the printer, Oracle Daybreak generates a PDF document and saves it in the archive directory on your server.
EMAIL	For loan origination correspondences that can be faxed, Oracle Daybreak will e-mail the document as a PDF attachment to the consumer for direct loans or to the producer in the case of indirect loans.
FAX	For loan origination correspondences that can be faxed, Oracle Daybreak generates a PDF document it will send to the fax server defined in System Parameters.

Additionally, you may set up composite entries in the Printer Name field to perform two or more functions at the same time. This can be done by defining a printer name with the following format:

PRINTER NAME = <PRINTER_NAME1> + <PRINTER_NAME2>

For example, if a printer named JET4050 was previously defined, as were the special printer names listed above, then the following additional printers could be defined:

JET4050+ARCHIVE	Prints the document with the jet4050 printer and archives the document.
FAX+ARCHIVE	Faxes and archives the document.
EMAIL+ARCHIVE+JET4050	E-mails, archives, and prints the document with the jet4050 printer.

To set up the Printers page

- 1 On the **Setup** menu, choose **Administration > User**.
- 2 Choose the **Printers** tab.

Printer Name	Description	Organization	Division	Department	Default	Enabled
Undefined	Undefined	ALL	ALL	ALL	☐	☒
archive	ARCHIVE	ALL	ALL	ALL	☒	☒
email	EMAIL	ALL	ALL	ALL	☐	☒
fax	FAX	ALL	ALL	ALL	☐	☒
					☐	☐
					☐	☐

- 3 In the **Printer Definition** block on the **Printers** page, enter the following information:

In this field:

Do this:

Printer Name

Enter the printer name. The name of the printer as defined by the server. For a UNIX server, the name might be JET4050, while to access the same printer from a Windows server the name would be: \\server-name\jet4050 (required).

Description

Enter the description for the printer (required).

Organization

Select the organization to which the printer belongs (required).

Division

Select the division to which the printer belongs (required).

Department

Select the department to which the printer belongs (required).

IMPORTANT: In selecting which printer to use, Oracle Daybreak searches for a best match using the following attributes:

- 1 Organization
- 2 Division
- 3 Department

For this reason, i-flex solutions recommends creating one version of each edit where ALL is the value in these fields.

It is also recommended that you define a default printer for an Organization, Division and Department.

- 4 Select the **Default** box on one entry to indicate that this printer is a default printer.
- 5 Select **Enabled** to enable the printer and indicate that the printer is active.

IMPORTANT: Never disable the UNDEFINED printer. This is a required entry.

- 6 Save your entry.

CHAPTER 3 : PRODUCT SETUP FORM

The Product Setup form enables you to configure the basic business guidelines necessary to support one or more products (loans, leases, and lines of credit) in Oracle Daybreak. This includes defining the types of collateral your company supports, creating lending instruments, and determining what is included in credit bureau reporting. Setting up the Products form requires a thorough understanding of the current rules of your business and must be completed before you can use Oracle Daybreak.

The Products form contains the following four master tabs:

Master tab:	Purpose:
Setup	Records loan data supported by Oracle Daybreak.
Loan	Allows you to set up the closed ended fixed and variable rate loans your company offers.

This chapter explains how to set up the Product Setup form's Setup master tab, information common to loans :

- Assets tab (Assets page)
- Scoring Parameters tab (Scoring Parameters page)

Setup master tab

The Setup master tab records data that is common to all products supported by Oracle Daybreak (loans, lines of credit and leases) and contains the following pages: Assets, Scoring Parameters, and Index Rates.

Assets tab (Assets page)

The Assets page allows you to set up the asset types that can serve as an application or account's collateral.

The information on the **Asset Type** block is used by Oracle Daybreak to automatically display the appropriate collateral page (Vehicle, Home, or Other) on the Application Entry, Underwriting, Funding, Customer Service, and account boarding forms.

Oracle Daybreak recognizes the following four types of collateral:

Collateral Type	Description
Home collateral	Homes, manufactured housing, or any real estate collateral.
Vehicle collateral Unsecured collateral	All vehicle types, such as cars, trucks, and motorcycles. All unsecured lending instruments. (This collateral type makes the collateral tabs on Oracle Daybreak forms unavailable.)
Household goods and other collateral	All other collateral types not defined as home, vehicle, or unsecured; for example, household items such as water heaters, televisions, and vacuums.

The **Asset Sub Type** block allows you to further categorize an asset; for example, the asset type VEHICLE might be categorized as CAR, TRUCK, or VAN.

The **Attributes/Addons** and **Makes and Models** sub pages continue to further detail the asset both in description and value. For example, a VEHICLE asset might include addons such as LEATHER SEATS and CRUISE CONTROL.

Note: Neither asset types nor asset sub types can be deleted. As they may have been used in the past, the display and processing of that data is still dependent on the existing setup.

To set up the Assets page

- 1 On the **Setup** menu, choose **Products > Setup**.
- 2 Choose the **Assets** tab.

- 3 In the **Asset Type** block, enter the following information:

In this field:	Do this:
Asset Type	Enter the asset type (required).
Description	Enter the description for the asset. (This is the asset type as it will appear throughout Oracle Daybreak) (required). Example
Collateral Type	Select the collateral type (the general category that the asset type falls within) [COLLATERAL_TYPE_CD]. Note: There is no need to define an asset for UNSECURED COLLATERAL, as by definition there is no asset on such loans. (required).
Company	Select the portfolio company to which the asset type belongs. These are the companies within your organization that can make loans using this asset type. This may be ALL or a specific company (Setup > Administration > User > Companies) (required).
Branch	Select the portfolio branch to which the asset type belongs. This is the branch within the selected company that can make loans using this asset type. This may be ALL or a specific branch (Setup > Administration > User > Companies). This must be ALL if in the Company field you selected ALL (required).

IMPORTANT: In selecting which asset type to use, Oracle Daybreak searches for a best match using the following attributes:

- 1 Company
- 2 Branch

For this reason, i-flex solutions recommends creating one version of each asset type where ALL is the value in these fields.

Enabled	Select to enable the asset type and indicate that the asset type is currently in use.
---------	---

- 4 In the **Asset Sub Type** block, enter the following information:

In this field:	Do this:
Asset Sub Type	Enter the asset sub type (required).
Description	Enter the description for the asset sub type. (This is the asset sub type as it appears throughout Oracle Daybreak) (required). Example
Asset Property Type	Select the asset property type. This field allows for property type reporting [ASB_PROPERTY_TYPE_CD] (required).
Enabled	Select to enable the asset sub type and indicate that the asset sub type is currently in use.

- 5 Choose the **Attribute/Addons** sub tab.

- 6 In the **Asset Attributes** block, enter the following information:

In this field:	Do this:
Attribute/Addon	View the asset attribute or addon name for the selected asset (display only).
Description	Select the description for the asset attribute/addon [ASSET_ATTRIBUTE_TYPES_CD_OTHER] (required).
Default	Enter the default text to be copied or displayed when the asset attributes and addons fields are completed on an application for this asset (optional).
Value \$	Enter the default monetary value (in US \$) to be copied or displayed when the asset attributes and addons fields are completed on an application for this asset (required).
Enabled	Select to enable the asset attribute and indicate that it is available for this type of asset.

- 7 Choose the **Makes and Models** sub tab.

Product Setup

Setup Loan Line of Credit Lease

Assets Scoring Parameters Index Rates

Assets

Asset Type	Description	Collateral Type	Company	Branch	Enabled
GOODS	HOUSEHOLD GOODS	HOUSEHOLD GOODS AND O	ALL	ALL	☐
HOME	HOME	HOME COLLATERAL	ALL	ALL	☒
LOAN-SG	LOAN-SG	HOUSEHOLD GOODS AND O	ALL	ALL	☒

Asset Sub Type	Description	Asset Property Type	Enabled
GEN_EQUIPMENT	GENERAL HOUSEHOLD GOODS / EQUIPMENT	INDETERMINATE	☒
			☐
			☐

Attributes / Addons Makes and Models

Make	Model	Style	Model Year	Enabled
2007	2008			☒
				☐
				☐
				☐

- 8 In the **Makes and Models** block, enter the following information:

In this field:

Do this:

Make

Enter asset make (required).

Model

Enter asset model (required).

Style

Enter asset style type (optional).

Enabled

Select to enable the asset make and model and indicate that it is included on LOVs for this asset type.

- 9 Save your entry.

Scoring Parameters tab (Scoring Parameters page)

With the Scoring Parameters page, you can define the scoring parameters of a company's credit scorecard and behavior scoring.

Oracle Daybreak behavior scoring applies to accounts and is based on account history attributes and performed on a monthly basis.

Behavior scoring

Behavior scoring examines the repayment trends during the life of the account and provides a current analysis of the customer. This logical and systematic method identifies which accounts are more likely to perform favorably versus accounts where poorer performance is probable. This is useful when determining which other loan products a customer may qualify for. Behavior scoring applies to all the three Oracle Daybreak products: loans, lines of credit and leases.

This information appears on the Customer Service form in the Customer Service (2) master tab's Account Details page in the Activity block's Behavior Score field.

The screenshot shows the Oracle Daybreak Customer Service form for ANUJ GUPTA. The form is divided into several sections:

- Search:** Queue, Auto Run, and a search field with "ANUJ GUPTA" entered.
- Accounts:** A table showing account details for ANUJ GUPTA. The table has columns: Acc #, Status, Product, Payoff Amt, Amt Due, Oldest Due Dt, Company, and Branch. The data shows two accounts: 20060700048631 (ACTIVE, LOAN VEHICLE) and 20040100043457 (CHARGED OFF, LOAN HE). The total payoff amount is \$114,502.98 and the total amount due is \$16,942.68.
- Customer Details:** A section containing customer information such as Customer #, SSN, Birth Dt, Gender, Email, Language, Marital St, and Privacy Opt-Out.
- Activity:** A section showing account activity, including Effective Dt, Active Dt, Paid Off Dt, Chargeoff Dt, Current Pmt, Due Day, Last Pmt Amt, Pmt Dt, Last Bill Amt, Last Activity Dt, and Military Duty. The Behavior Score is highlighted in red and shows a value of 0.
- Delinquency Information:** A section showing delinquency information, including Late, 30, 60, 90, 120, 150, 180, BP/NSF (Life), BP/NSF (Year), Days, Category, and Collector.

Oracle Daybreak calculates behavior scores in a manner similar to how it calculates the Oracle Daybreak credit score during loan origination. In both cases, you create input parameters and define a formula on the Scoring Parameters page.

To set up the Scoring Parameters page

- 1 On the **Setup** menu, choose **Products > Setup**.
- 2 Choose the **Scoring Parameters** tab.

The screenshot shows the 'Product Setup' window with the 'Scoring Parameters' tab selected. The 'Parameters' section contains a table with the following data:

Parameter	Description	Data Type	Enabled
APPLICANT_INCOME	APPLICANT STATED MONTHLY INCOME	NUMBER	☐
BANK_AUTO_TRADES	TOTAL OF BANK AND AUTO TRADES	NUMBER	☒
FICO_SCORE	FICO SCORE	NUMBER	☒

The 'Formula Definition' section shows a table for defining formulas:

Seq	(	Variable	Constant Value	Mathematical Operator	)	Enabled
1	(	CUM_6MONTH_AUTO_TRADES		+		☒
2		CUM_6MONTH_BANK_TRADES				☒

The 'Formula Expression' section shows the expression: CUM_6MONTH_AUTO_TRADES + CUM_6MONTH_BANK_TRADES.

- 3 In the **Parameters** block, enter the following information:

In this field:

Do this:

Parameter

Enter the name of the scoring parameter. i-flex solutions recommends entering a name that in some way reflects how the parameter is used; for example, use FICO_SCORE instead of PARAMETER_1. (required).

Description

Enter a description of the parameter. Again, enter a name that reflects how the parameter is used; for example, use FICO SCORE and WEIGHTED FICO SCORE instead of FICO SCORE NUMBER 1 and FICO SCORE NUMBER 2 (required).

Data Type

Select the data type of the scoring parameter being defined - this determines how Oracle Daybreak handles the values. (While DATE and CHARACTER are available data types, generally only NUMBER should be used when defining a Scoring parameter [DATA_TYPE_CD] (required).

Scoring Type

Select the scoring type: CREDIT SCORING or BEHAVIORAL SCORING (required).

Enabled

Select to enable and indicate that the scoring parameter is available.

- 4 Use the **Formula Definition** block to define a mathematical expression of the scoring parameter you want to define. The expression may consist of one or more sequenced entries. All arithmetic rules apply to the formula definition. If errors exist in the formula definition, Oracle Daybreak displays an error message in this block when you choose Show Expression.

When creating a behavior scoring formula in the Scoring Parameters page's Formula Definition block, use variables regarding account information (account variables begin with ACC_).

In this field:	Do this:
Seq	Enter the sequence number (the order in which the formula definition variable will be assembled and evaluated) (required).
(	Enter a left bracket if you need to group part of your formula definition (optional).
Variable	Select variable from a validated LOV based on the user-defined table SCR_CRED_SUMMARY: SCORING PARAMETERS (optional).
Constant	Enter constant value (optional).
Mathematical Operator	Select math operator to be used on the adjacent formula definition rows [MATH_OPERATOR_CD] (optional).
)	Enter a right bracket if you are grouping part of your formula definition (optional).
Enabled	Select to enable the formula and indicate this it is included when building a definition for the scoring parameter.

- 5 Choose **Show Expression**.

The Variable Description field and Formula Expression block populate.

- 6 Save your entry.

CHAPTER 4 : PRODUCT LOAN SETUP - FIXED RATE LOANS

The Product Setup form's Loan master tab and its pages allow you to set up the closed ended loans your company offers for fixed rate loans. The following tabs are available on the Loan master tab:

- Contract
- Checklists
- Statements
- Letters

This chapter explains how to setup the pages associated with each one.

Contract tab (Loan Contract page)

The Loan Contract page allows you to define the fixed rate loan instruments used within your Oracle Daybreak system. A loan instrument is a contract used by a financial organization with specific rules tied to it. When processing an application, an instrument associated with the application informs Oracle Daybreak of the type of contract being used for the approved loan. This ensures that all parameters tied to the instrument are setup for the account as it is booked - without requiring you to do it.

Items defined in the contract are “locked in” when you choose **Select Instrument** on the Funding form’s Contract (5) page. These values cannot be changed on the Customer Service form’s Contract (5) master tab after the loan has been booked and funded.

The Contract Definition block’s Instrument and Description fields allow you to enter the financial instrument’s name and description, for example; INS-LOAN: VEHICLE - FIXED RATE.

Instruments can be setup at different levels:

- Company
- Branch
- Product
- Application state

The following groups of parameters are setup at the instrument level (Each has its own block on the Contract Definition block):

- Accrual
- Rebate
- Other
- Billing
- Extensions
- Advance details
- Scheduled dues
- Delinquency

To set up the Loan Contract page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Contract** tab, then choose the **Loan Contract** tab.

- 3 In the **Contract Definition** block on the **Loan Contract** page, enter the following information:

In this field:

Do this:

Instrument

Enter the code identifying the fixed rate loan instrument (required).

Description

Enter the description of the fixed rate loan instrument being defined.

Company

Select the company for the fixed rate loan instrument. This may be ALL or a specific company (**Setup > Administration > User > Companies**) (required).

Branch

Select the branch within the company for the fixed rate loan instrument. This may be ALL or a specific branch (**Setup > Administration > User > Companies**). This must be ALL if in the Company field you selected ALL) (required).

Billing Cycle

Select the billing cycle selected [LOAN_BILL_CYCLE_CD] (required).

Product

Select the product for the fixed rate loan instrument. This may be ALL or a specific product (required).

State

Select the state in which the fixed rate loan instrument is used. This may be ALL or a specific state [STATE_CD] (required).

Pricing

Select the pricing for the fixed rate loan instrument (required).

Start Date

Enter the start date for the fixed rate loan instrument (required).

End Date

Enter the end date for the fixed rate loan instrument (required).

IMPORTANT: In selecting which fixed rate loan type to use, Oracle Daybreak searches for a best match using the following attributes:

- 1 Billing Cycle
- 2 Start Date
- 3 Company
- 4 Branch
- 5 Product
- 6 State

For this reason, i-flex solutions recommends creating one version of each loan type where ALL is the value in these fields.

- 4 Choose **Enabled** and Oracle Daybreak will consider this contract definition when selecting a fixed rate loan instrument for an application.
- 5 In the **Accrual** block, enter the following information to define how interest is applied to loans using this fixed rate loan instrument:

In this field:**Do this:****Accrual Mthd**

Select the accrual calculation method used to calculate interest accrual for this fixed rate loan instrument [LOAN_ACCRUAL_CALC_METHOD_CD] (required).

Base Mthd

Select the accrual base method used to calculate interest accrual for this fixed rate loan instrument [ACCRUAL_BASE_METHOD_CD] (required).

Start Dt Basis

Select the accrual start basis used to calculate interest accrual for this fixed rate loan instrument. This determines which date is used for interest accrual [ACCRUAL_START_DT_BASIS_CD] (required).

Accrual Start Days

Enter the days to start accrual. Accrual Start Days is the offset applied to the Accrual Start Dt Basis. Together they determine the actual date from which to start interest accrual for loans using this fixed rate loan instrument (required).

Time Counting Mthd

Select the time counting method used to calculate interest accrual for this fixed rate loan instrument [TIME_COUNTING_METHOD_CD] (required).

Installment Method

Select the payment installment method:

EQUAL PAYMENTS

-or-

FINAL PAYMENT DIFFERS

[INSTALLMENT_METHOD_CD] (required).

Note: Oracle Daybreak LS supports an amortized repayment schedule with the final payment potentially differing from the regular payment amount in the other billing cycles. In previous releases, Oracle Daybreak LS amortized loan repayments equally for each billing cycle, including the last payment. It then added any excess amount (usually resulting from the rounding of payment

amount calculations) received during the last cycle, to the finance charge. You may choose:

- Whether the equal installments for each billing cycle includes any minute final payment differences (EQUAL PAYMENTS)

-or-

- If the final payment amount may be slightly different (FINAL PAYMENT DIFFERS).

Int Amortization Freq

Select the interest amortization frequency:

DAILY

-or-

MONTHLY (MONTHS END)

[AMORTIZE_FREQ_CD] (required).

- 6 In the **Rebate** block, enter the following information to define how interest is applied to loans using this loan instrument:

In this field:

Do this:

Rebate Mthd

Select the rebate calculation method [REBATE_CALC_METHOD_CD] (required).

Rebate Term Mthd

Select the rebate term method [REBATE_TERM_METHOD_CD] (required).

Min Finance Chg Mthd

Select the rebate minimum finance charge calculation method [REBATE_MIN_FIN_CHARGE_CD] (required).

Value

Enter the minimum finance charge value (required).

Acquisition Charge Amt

Enter the acquisition charge amount (required).

- 7 In the **Other** block, enter the following information to define how interest is applied to loans using this loan instrument:

In this field:

Do this:

1st Pmt Deduction (Allow)

Select to indicate that the first payment for fixed rate loans using this loan instrument may be deducted from the producer's proceeds.

(1st Pmt Deduction) Days

Enter the first payment deduction days. If the first payment for fixed rate loans using this loan instrument is less than this number of days from funding, the first payment will be deducted from the producer's proceeds if 1st Pmt Deduction: Allow box is selected (required).

1st Pmt Refund (Allow)

Select to indicate that refunding first payment deductions to the producer is allowed.

(1st Pmt Refund) Days

Enter the first payment refund days. If the first payment for fixed rate loans using this loan instrument is received within this number of days from the first payment date, the first payment deduction will be refunded to the producer if 1st Pmt Refund: Allow box is selected.

Refund Allowed

Select to indicate that refunding of customer over payments are allowed.

Tolerance

Enter the refund tolerance amount. If the amount owed to the customer is greater than the refund tolerance, the over payment amount will be refunded if Refund Allowed box is selected (required).

Anniversary Period	Enter the anniversary term that define the anniversary period. This is based on billing cycle, so normally for MONTHLY the value is 12 and for WEEKLY the value is 52 (required).
Writeoff Tolerance	Enter the write off tolerance amount. If the remaining outstanding receivables for accounts funded using this loan instrument is less or equal to the write off tolerance amount, the remaining balance on the account will be waived (required).
Default Pmt Spread	Select the default payment spread to be used when receiving payments for this account if one is not explicitly chosen (Setup > Products > Loan > Spreads) (required).
Pre-Pmt Penalty	Select box if there is a prepayment penalty charged for accounts funded using this loan instrument.
% Term	Enter percentage of term for prepayment penalty. If the (remaining terms / total terms) expressed as a percentage exceeds this amount, a prepayment penalty will be assessed if the Pre-Pmt Penalty box was selected (required).
Recourse Allowed	Select box if recourse is allowed. This indicates whether the unpaid balance may be collected from the producer if the consumer fails to perform on the loan.
Max %	Enter the maximum percentage of the outstanding receivables that may be collected from the producer if the Recourse Allowed box was selected (required).
Payoff Fee	To allow for a payoff quote fee to be assessed to the account attached to this contract, select Payoff Fee . Note: This will require you to set up a payoff fee at the contract (Fees sub page) or state (Fee page) level. For more information, see the following Contract page (Loan)'s Fees sub page or Fee page (Loan) sections in this chapter.
Escrow Allowed	Select if this loan contract can do escrow of tax and insurances. (For more information, see the Escrow Setup Form chapter.)

- 8 In the **Billing** block, enter the following information to define how accounts will be billed for this loan instrument:

In this field:	Do this:
Prebill Days	Enter the prebill days. This is the number of days before the first payment is due that accounts funded with this fixed rate loan instrument will be billed for the first payment. Thereafter, the accounts will be billed on the same day every month. If an account has a first payment date of 10/25/2003 and Pre Bill Days is 21, then the account will bill on 10/04/2003, and then bill on the 4th of every month (required).
Billing Type	Select the billing type for accounts funded using this fixed rate loan instrument [BILL_TYPE_CD] (required).

Billing Mthd	Select the billing method for accounts funded using this fixed rate loan instrument [BILL_METHOD_CD] (required).
Balloon Mthd	Select the balloon payment method for accounts funded using this fixed rate loan instrument [BALLOON_METHOD_CD] (required).

- 9 Extensions allow you to extend the maturity of the contract by one or more terms by allowing the customer to skip one or more payments. The skipped terms are added to the end of the contract. In the **Extensions** block, enter the following information to define how extensions will be handled for this loan instrument:

In this field:	Enter this:
Max Extn Period (Year)	Maximum number of terms that the contract may be extended within a given rolling calendar year (required).
Max Extn Period (Life)	Maximum number of terms that the contract may be extended within the life of the loan (required).
Max # of Extn (Year)	Maximum number of extensions that may be granted within a given rolling calendar year (required).
Max # of Extn (Life)	Maximum number of extensions that may be granted within the life of the loan (required).

- 10 The **Advance Details** allows you to define the limits for initial and subsequent advances for staged funding. Enter the following information if you selected the Multiple Disbursement Permitted box in the Other block:

In this field:	Do this:
Multiple Disbursements Allowed	Select if this fixed rate loan contract allows disbursement of funds to customers through multiple advances or draws up to the approved loan amount within a specified “draw period.” If you select the Multiple Disbursements Permitted box, complete the Advance Details block on the Loan Contract page. (For more information, see the Stages Funding section that follows the Loan Contract page example.)
Initial Adv. (Min)	Enter the minimum initial advance amount allowed. This is the smallest possible initial advance that can be disbursed to the borrower after funding (required).
Initial Adv. (Max)	Enter the maximum initial advance amount allowed. This is the largest possible initial advance that can be disbursed to the borrower after funding (required).
Adv. (Min)	Enter the minimum advance amount. This is the smallest advance amount that a borrower may subsequently request after the initial advance (required).
Adv. (Max)	Enter the maximum advance amount. This is the largest advance amount that a borrower may subsequently request after the initial advance (required).
Billing Allowed Mthd	Select to allow stage funding with draw period billing. Select the method for billing during the draw period [LOAN_BILL_METHOD_CD] (optional).
Late Charge Allowed	Select to allow disbursement period late charges.

- 11 In the **Scheduled Dues** block, enter the following information to define information related to the due dates and due amounts for this loan instrument.

In this field:	Enter this:
Due Day (Min)	Minimum value allowed for the due day for this fixed rate loan instrument (required).
Due Day (Max)	Maximum value allowed for the due day for this fixed rate loan instrument (required).
Max Due Day Chngs (Year)	Maximum number of due day changes allowed within a given year this fixed rate loan instrument (required).
Max Due Day Chngs (Life)	Maximum number of due day changes allowed over the life of a loan funded with this fixed rate loan instrument (required).
Max Due Day Chg Days	Maximum number of days a due date can be moved (required).
Pmt Tol.*	Payment tolerance amount. This is the threshold amount that must be achieved before a due amount is considered PAID or DELINQUENT. If (Payment Received + Pmt Tolerance: \$ Value) >= Standard Monthly Payment, the Due Date will be considered satisfied in terms of delinquency. The amount unpaid is still owed (required).
(Pmt Tol.) %*	Payment tolerance percentage. This is the threshold percentage that must be achieved before a due amount is considered PAID or DELINQUENT. If Payment Received >= (Standard Monthly Payment * Pmt Tolerance % / 100), the due date will be considered satisfied in terms of delinquency. The amount unpaid is still owed (required). * Oracle Daybreak uses the lesser of these two values.

- 12 In the **Delinquency** block, enter the following information to define how delinquencies are handled for loans using this loan instrument.

In this field:	Do this:
Late Charge Grace Days	Enter the number of grace days allowed for the payment of a due date before a late charge is assessed on the account (required).
Delq Grace Days	Enter the number of grace days allowed for the payment of a due date before an account is considered delinquent. This affects DELQ Queues, Oracle Daybreak reporting, and the generation of collection letters (required).
Delq Category Mthd	Select the delinquency category method to determine the how Oracle Daybreak populates delinquency counters on the Customer Service form. Note: This value does not affect credit bureau reporting [DLQ_CATEGORY_METHOD_CD] (required).
Post Maturity Default Rate	Select to indicate that the post maturity default rate is associated with this contract (required).

- 13 Save your entry.

Staged Funding

Staged funding for closed-end loans allows you to disburse funds to customers through multiple advances or draws up to the approved loan amount within a specified “draw period.”

To create a multiple disbursement contract for a loan transaction

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Contract** tab, then choose the **Loan Contract** tab.
- 3 Complete the fields on the **Loan Contract** page following the instruction above, making sure to complete the following steps:
 - In the **Other** block, select the **Multiple Disbursement Permitted** check box.

The screenshot shows the Oracle Daybreak Product Setup form for a Loan Contract. The 'Other' block has 'Multi Disbursement Allowed' checked. The 'Contract Balances' table is also visible.

Balance Type	Chargeoff Method	Writeoff Method	Reschedule Method	Sort	Billed	Accrued	Rollover	Non-Performing Balance Type	Enabled
ADVANCE / PRINCIPAL	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	100	☒	☒	☐	NONE	☒
INTEREST	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	200	☒	☐	☐	NONE	☒
FEE LATE CHARGE	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	301	☐	☐	☐	NONE	☒
FEE NSF	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	302	☐	☐	☐	NONE	☒
FEE EXTENSION	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	303	☐	☐	☐	NONE	☒

- 4 If you choose, set the following staged funding edits as an ERROR or WARNING on the Product Setup form's Edits page.
 - 1) REQUIRED: ADV DRAW END DATE
 - 2) XVL: ADV DRAW END DT MUST BE AFTER CONTRACT DT
 - 3) XVL: ADV DRAW END DT MUST BE LESS THAN FIRST PMT DT - PREBILL DAYS

Repayment scheduling for staged funding

When funding a loan, Oracle Daybreak computes repayment schedules from the contract date, irrespective of whether funds have been disbursed or not. Oracle Daybreak LS uses the approved loan amount (amount financed) for computing repayment schedules on the contract date.

As the loan might have been disbursed through multiple draws, or the draws have been less than the approved amount, or the loan amount may have been repaid in some amount

before the draw end date, you may need to change the payment amount. In such cases, you can manually change the payment in Oracle Daybreak by posting the monetary transaction CHANGE PAYMENT AMOUNT on the Customer Service form's Maintenance (3) master tab.

Loan disbursements for staged funding

The approved loan amount for staged funding can be disbursed with the Funding form or at a later time using the Advance Entry page. If the first disbursement is requested during funding, you may enter it on the Itemization sub page of the Funding form's Contract (5) master tab.

If the initial loan amount on the Advance Entry page is not within the minimum or maximum limits (as entered in the Advance Details block on the Product Setup form's Loan Contract page), Oracle Daybreak displays one of the following error or warning messages in the Advances block's **Error Reason** field:

- ADVANCE AMOUNT IS LESS THAN THE INITIAL ADVANCE AMOUNT MINIMUM
-or-
- ADVANCE AMOUNT IS MORE THAN THE INITIAL ADVANCE AMOUNT MAXIMUM

The Advance Entry page also allows you to enter subsequent funding / disbursements. If subsequent advances are not within the predetermined minimum or maximum amounts, Oracle Daybreak displays one of the following warning or error messages in the Advances block's **Error Reason** field:

- ADVANCE AMOUNT IS LESS THAN THE ALLOWED SUBSEQUENT ADVANCE AMOUNT
-or-
- ADVANCE AMOUNT IS MORE THAN THE ALLOWED SUBSEQUENT ADVANCE AMOUNT

Additional messages in the Error Field regarding Staged Funding

If you attempt to post an advance after the draw end date, Oracle Daybreak displays the following message in the Advances block's **Error Reason** field:

ADVANCE DT IS AFTER DRAW PERIOD END DATE

If you attempt to post an advance above the approved amounts, including tolerance, Oracle Daybreak displays the following message in the Advances block's **Error Reason** field:

ADVANCE AMOUNT IS MORE THAN THE TOTAL APPROVED AMOUNT INCLUDING TOLERANCE

Since this is not a revolving loan, if any repayment is made against the approved loan amount principal balance, Oracle Daybreak will not adjust the disbursed amount allowing for subsequent additional staged funding or advances.

Note: There is no change to the payoff quote functionality in Oracle Daybreak. Oracle Daybreak LS uses the actual amount of the advance(s) and any interest accrued since the date of the last payment or credit in the PAYOFF QUOTE VALID UPTO DATE value when the payoff quote is requested before the draw end date.

Balances sub page

The Balances sub page lists the balances that will be established when an account is booked and funded.

CAUTION:

Please contact your Implementation Manager for changes to this section.

To set up the Balances sub page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Contract** tab, then choose the **Loan Contract** tab.
- 3 Choose the **Balance** sub tab.

The screenshot shows the 'Product Setup' window for a 'Loan Contract'. The 'Balances' sub-tab is active. The 'Contract Definition' section includes fields for Description, Company, Branch, Billing Cycle, Product, State, Pricing, Start Dt, End Dt, and Enabled. The 'Accrual' section has fields for Accrual Mthd, Base Mthd, Start Dt Basis, Accrual Start Days, Time Counting Mthd, and Int Amortization Freq. The 'Rebate' section has fields for Rebate Mthd, Rebate Term Mthd, Min Finance Chg Mthd, and Acquisition Charge Amt. The 'Other' section has checkboxes for 1st Pmt Deduction, 1st Pmt Refund, Refund Allowed, and Default Pmt Spread, along with fields for Days, Tolerance, Anniversary Period, and Writeoff Tolerance. The 'Billing' section has fields for Prebill Days, Billing Type, Billing Mthd, and Balloon Mthd. The 'Extension' section has fields for Max Extn Period and Max # of Extn. The 'Advance Details' section has checkboxes for Multi Disbursement Allowed and Late Charge Allowed, along with fields for Initial Adv, Adv, and Billing Mthd. The 'Scheduled Dues' section has fields for Due Date, Year, Life, Max Due Day Chgs, and Pmt Tol. The 'Delinquency' section has fields for Late Charge Grace Days, Delq Grace Days, Delq Category Mthd, and Post Maturity Default Rate. The 'Contract Balances' table lists balance types, chargeoff methods, writeoff methods, reschedule methods, sort orders, and enabled status.

Balance Type	Chargeoff Method	Writeoff Method	Reschedule Method	Sort	Billed	Accrued	Rollover	Non-Performing Balance Type	Enabled
ADVANCE / PRINCIPAL	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	100	☒	☒	☐	NONE	☒
INTEREST	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	200	☒	☐	☐	NONE	☒
FEE LATE CHARGE	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	301	☐	☐	☐	NONE	☒
FEE NSF	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	302	☐	☐	☐	NONE	☒
FEE EXTENSION	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	303	☐	☐	☐	NONE	☒

- 4 Complete the **Contract Balances** block with the following information:

In this field:

Balance Type

Chargeoff Method

Writeoff Method

Reschedule Method

Sort

Do this:

View the transaction/balance type [TXN_TYPE_CD] (display only).

Select the charge off method to determine how the outstanding amount of this balance type will be handled if the account becomes uncollectable and the loan is charged off [CHARGEOFF_METHOD_CD] (required).
Select the write off method to determine how the outstanding amount of this balance type will be handled if the account is within the write off tolerance of being PAID [WRITEOFF_METHOD_CD] (required).

Select the reschedule method to determine how the outstanding amount of this balance type will be handled if the account is rescheduled [RESCHEDULE_METHOD_CD] (required).

Enter the sort order of how account balances will appear on the Customer Service form's Balance page (required).

- 5 If the balance can be billed, select the **Billed** box. This indicates that outstanding amounts for this balance type are considered a part of the billed amount. This also determines whether payments applied to this balance type are considered when satisfying outstanding amounts due.
- 6 If the interest is accrued on the balance type, select the **Accrued** box. This indicates that outstanding amounts for this balance type will be included when interest is accrued against the account.
- 7 If you use “non-performing” as an intermediary status on your general ledger prior to charge off and want to create balances for non-performing accounts for this balance type, select the **Non-Performing Rollover** box. (The Non-Performing Rollover box applies only to Balance Types of ADVANCE/PRINCIPAL and INTEREST. For all other Balance Types, this box would be cleared.)
- 8 If you select the **Non-Performing Rollover** box, select the **Non-Performing Balance Type** you want the balance type to rollover to (ADVANCE/PRINCIPAL).
- 9 Select the **Enabled** box to indicate that this balance type will be created when the account is booked and funded.

When defining a balance type, you must choose the Load Balances button. Once the balance definitions have been loaded, you may update entries on Contract Balance block, but you may not load them again.

- 10 Choose **Load Balances**.

Oracle Daybreak loads the currently defined balances for accounts.

Amortize Balances sub page

With the Amortize Balances sub page, you can select one or more balances to be amortized over the life of the loan. You can also define the amortization method.

Note: Interest is automatically amortized, so there is no need to manually set it up.

To set up the Amortize Balances sub page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Contract** tab, then choose the **Loan Contract** tab.
- 3 Choose the **Amortize Balances** sub tab.

The screenshot shows the 'Product Setup' window with the 'Loan' tab selected. Under the 'Contract' sub-tab, the 'Loan Contract' is selected. The 'Amortize Balances' sub-tab is active, displaying the 'Amortization Balances' table. The table has four columns: 'Amortize Balance Type', 'Amortization Method', 'Sort', and 'Enabled'. The first row is pre-filled with 'COMPENSATION', 'SUM OF DIGITS', '1', and a checked 'Enabled' box. There are three empty rows below it for additional entries.

- 4 Complete the **Amortization Balances** block with the following information:

In this field:

Do this:

Amortize Balance Type

Select the amortize transaction type [AMORTIZE_TXN_TYPE_CD] (required).

Amortization Method

Select the amortization method used to calculate the net amortization amount [AMORTIZE_CALC_METHOD_CD] (required).

Cost/Fee Method

Select the amortization fee method [AMORTIZE_FEE_METHOD_CD] (required).

Sort

Enter the sort sequence to define the order of the amortize balances (required).

- 5 Select **Enabled** to enable the amortize balance to be created when the account is booked and funded.
- 6 Save your entry.

Itemization sub page

On the Itemization sub page, you can define the itemized components for each type of contract, indicate if it is required, and determine whether it has a positive or negative bearing on the contract itemization math. You can establish the following groups of itemization transactions:

Advance	Total amount of the loan that is not a part of financed fees; in other words, the total amount the customer requested to be advanced.
Financed Fees	Fees rolled into the principal balance of the loan. Financed fees are also considered to be a part of the finance charge.
Pre-paid Fees	Fees that are paid by the consumer prior to the funding of the loan. These fees are not rolled into the balance of the loan but are considered as part of the finance charge and are included in the calculation of the APR.
Producer	Fees that are paid to or by the producer of the loan; for example, a fee that is being charged to the producer. These transactions will affect proceeds.
Escrow	Allows you to connect the actual escrow itemization with the escrow type and the funding transaction.

To set up the Itemization sub page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Contract** tab, then choose the **Loan Contract** tab.
- 3 Choose the **Itemization** sub tab.

The screenshot displays the 'Product Setup' window for a 'Loan' contract. The 'Itemization' sub-tab is active, showing a table of itemized transactions. The table has columns for 'Itemization', 'Transaction', 'Amortize Balance', 'Sort', and checkboxes for 'Pos Neg', 'Taxable', and 'Enabled'. The transactions listed are:

Itemization	Transaction	Amortize Balance	Sort	Pos Neg	Taxable	Enabled
ITM CASH SALES	FND CASH SALES/ADVANCE AMOUNT	NONE	1	☒	☐	☒
ITM DOWN PAYMENT	FND CASH SALES/ADVANCE AMOUNT	NONE	2	☒	☐	☒
ITM DOWN PAYMENT TRADEIN	FND CASH SALES/ADVANCE AMOUNT	NONE	3	☒	☐	☒
ITM DOWN PAYMENT PAYOFF	FND CASH SALES/ADVANCE AMOUNT	NONE	4	☒	☐	☒
ITM SERVICE CONTRACT EXTENDED	FND CASH SALES/ADVANCE AMOUNT	NONE	5	☒	☐	☒

- 4 Choose the option button to indicate the type of itemization you are defining: **Advance**, **Financed Fees**, **Pre-Paid Fees**, **Producer**, or **Escrow**.
- 5 Complete the **Contract Itemization** block with the following information:

In this field:	Do this:
Itemization	Select the itemization type (required).
Transaction	Select the funding transaction type (required).
Amortize Balance	Select the amortize balance affected by this itemization transaction. Note: Advance itemizations do not affect amortize balances (required).
Refund Allowed	Select to indicate refund is allowed for this itemization.
Refund Method	Select refund calculation method (required).
Escrow	Select the escrow (required).
Required Escrow	If this is an escrow account, select this box to signal an escrow is required during the application process (though at that time the user can choose Opt Out to decline.)
Sort	Enter the sort order to define the order of the itemization transactions (required).

- 6 If the itemized transaction increases the group balance, choose **Pos**.
-or-
If the itemized transaction decreases the group balance, choose **Neg**.
- 7 Select the **Taxable** box if the itemization type is taxable.
- 8 In the **Itemization Formula** field, select the itemization formula description (required).
- 9 In the **Itemization Type** field, select the itemization (required).
- 10 In the **Disc. Rate** field, enter the discount rate for the itemization (optional).
- 11 Select **Enabled** to enable the itemization and indicate that this itemization transaction will be created when the account is booked and funded.
- 12 Save your entry.

Fees sub page

Any fees that are defined in the contract are set up on the Fees sub page. Oracle Daybreak currently supports the following contract fees:

- Late charges
- Non sufficient funds
- Extensions
- Prepayment penalties

The Fees sub page allows you to define those fees whose value and method of calculation are set at the time of the loan. As these amounts cannot be change after the loan is booked and funded, you should only set up fees here that will not change over the life of the loan. Individual contract fee types may be defined multiple times in order to create graduated fees.

Note: Certain fees, like late fees, can be set up at contract, as well as state level. In such cases, the contract fee, if present, is used first.

To set up the Fees sub page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Contract** tab, then choose the **Loan Contract** tab.
- 3 Choose the **Fees** sub tab.

The screenshot displays the 'Product Setup' window with the 'Fees' sub-tab selected. The 'Contract Fees' table is visible at the bottom, showing a single entry for 'FEE LATE CHARGE' with a transaction amount from '\$0.00' and a method of 'PERCENTAGE OF PAYMENT DUE'. The table has columns for Type, Txn Amt From, Method, Min Amount, Max Amount, Percent, and Enabled.

- 4 Complete the **Contract Fees** block with the following information:

In this field:

Type

Txn Amt From

Method

Do this:

Select the fee type (required).

Enter the lowest transaction amount or balance amount against which this contract fee definition may be applied (required).

Select the method of calculating the fee to be assessed [FEE_CALC_METHOD_CD] (required).

Min Amount

Max Amount

Percent

Enter the minimum fee amount to be assessed (required).

Enter the maximum fee amount to be assessed. If you entered FLAT in the Method field, then this field is not used and is normally populated as \$0.00 (required).

Enter the fee percentage of the outstanding transaction amount to be assessed as a fee. This amount will be adjusted to fall within the Min Amount and the Max Amount.

- 5 Select **Enabled** and this contract fee will be created when the account is booked and funded.
- 6 Save your entry.

Checklists tab (Checklists page)

A checklist is an optional set of steps to follow when completing a form in Oracle Daybreak, such as the Underwriting form, the Funding form, or completing a page involving collections on the Customer Service form. Checklists can be used as guidelines to help ensure that Oracle Daybreak users follow your business's standard operating procedures and enter all required data. Some checklists are optional, but others such as those related to application decisions or contract verification, may be required depending on the edit sets defined in your Oracle Daybreak system. Checklists page allows you to specify the contents of the checklist.

The following checklists are built in to the origination workflow and can be viewed when edits are checked:

Checklist Type:	Description:
DECISION VERIFICATION CHECKLIST	Available from the Lending > Underwriting > Decision > Loan > Checklist sub page. Loaded with the Decision Checklist button.
CONTRACT VERIFICATION CHECKLIST	Available from the Lending > Funding > Contract > Loan > Checklist sub page. Loaded with the Contract Checklist button.

The following checklists are built in to the Customer Service form and can be viewed during collection tasks:

Checklist Type:	Description:
BANKRUPTCY CHECKLIST	Available from the Lending > Customer Service > Bankruptcy (4) > Checklist sub page. Loaded with the Load Checklist button.
CHARGE-OFF CHECKLIST	Lending > Customer Service > Deficiency (6) > Checklist sub page. Loaded with the Load Checklist button.
REPOSSESSION/FORECLOSURE CHECKLIST	Available from the Lending > Customer Service > Repo/Foreclosure (5) > Checklist sub page. Loaded with the Load Checklist button.

You can define additional checklists for your organization. You can set up multiple checklists for a single type of checklist. These checklists can be differentiated by:

- Company
- Branch
- Product
- Application state

To set up the Loan Checklist page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Checklists** tab.

Checklist Type Definition

Checklist Code	Description	Checklist Type	Company	Branch	Product	State	Enabled
CON-0001	CONTRACT VERIFICATION	CONTRACT VERIFICATION CHECKLIST	ALL	ALL	ALL	ALL	☒
DEC-0001	DECISION	DECISION VERIFICATION CHECKLIST	ALL	ALL	ALL	ALL	☒
REP-0001	REPOSSESSION VERIFICATION	REPOSSESSION/FORECLOSURE CHECK	ALL	ALL	ALL	ALL	☒

Checklist Action Definition

Action Code	Description	Sort	Enabled
1	VERIFIED RESIDENCE ?	1	☒
2	VERIFIED PHONE ?	2	☒
3	VERIFIED EMPLOYMENT ?	3	☒
4	VERIFIED INCOME ?	4	☒
5	ALL STIPULATIONS MET ?	5	☒
6	VERIFIED INSURANCE ?	6	☒
7	DOCUMENT CHECKLIST COMPLETED ?	7	☒
8	CUSTOMER/COLLATERAL VERIFICATION CHECKLIST COMPLETE ?	8	☒
9	PRODUCER COMPENSATION CALCULATED?	9	☒

- 3 Complete the **Checklist Type Definition** block with the following information:

In this field:

Do this:

Checklist Code

Enter the checklist code that identifies checklist being defined (required).

Description

Enter the description for the checklist (required).

Checklist Type

Select the checklist type to define where the specific checklist will be available in Oracle Daybreak [CHECKLIST_TYPE_CD] (required).

Company

Select the portfolio company associated with the checklist. This may be ALL or a specific company (**Setup > Administration > User > Companies**) (required).

Branch

Select the portfolio branch associated with the checklist. This may be ALL or a specific branch (**Setup > Administration > User > Companies**). This must be ALL if in the Company field you selected ALL) (required).

Product

Select the product associated with the checklist. This may be ALL or a specific product. The available values come from a validated LOV based on the selected Billing Cycle setup and the Loan Product setup (required).

State

Select the state associated with the checklist type. This may be ALL or a specific state [STATE_CD] (required).

IMPORTANT: In selecting which edits type to use, Oracle Daybreak searches for a best match using the following attributes:

- 1 Company
- 2 Branch
- 3 Product
- 4 State

Enabled	Select to enable the checklist.
---------	---------------------------------

- Complete the **Checklist Action Definition** block with the following information:

In this field:	Do this:
Action Code	Enter the action code for the checklist (required).
Description	Enter the description for the action type (required).
Sort	Enter the sort order to define the placement of the action type on the Checklist sub page (required).

- 5 Select **Enabled** to include this action in the checklist.
- 6 Save your entry.

Statement tab (Messages page)

The Messages page allows you to set up messages that appear on account statements sent to customers. You can set up statement messages for different products. When Oracle Daybreak generates a statement for an account, all statement messages matching the selection criteria are included in the statement file for that account.

Oracle Daybreak inserts the message in the Text field into the statement file produced during the nightly batch job for the appropriate consumers.

A record of an account's statement history, including the messages included in the statement, appears on the Statements page on the Customer Service form.

To set up the Statements (Messages) page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Statement** tab.

The screenshot shows the 'Product Setup' window with the 'Statement' tab selected. The 'Statement Messages' section contains a table with the following data:

Seq	Code	Text	Company	Branch	Product	Producer	Start Dt	End Dt	Enabled
1	0001	FOR ALL YOUR LENDING NEEDS, PLEASE CONTACT AT 1-800-355-4878	ALL	ALL	ALL	ALL	01/01/2000	12/31/9999	☒
									☐
									☐

- 3 In the **Statement Messages** block, enter the following information:

In this field:

Seq

Code

Text

Company

Branch

Do this:

Enter the sort sequence of how the statement message should be printed (required).

Enter the message code identifying the statement message (required).

Enter the text of the statement message (required).

Select the company for the statement message. This may be ALL or a specific company (**Setup > Administration > User > Companies**) (required).

Select the branch within the company for the statement message. This may be ALL or a specific branch (**Setup > Administration > User > Companies**). This must be ALL if in the Company field you selected ALL (required).

Product

Select the product for which this statement message will be used. This may be ALL or a specific product (required).

IMPORTANT: In selecting which message to use, Oracle Daybreak searches for a best match using the following attributes:

- 1 Company
- 2 Branch
- 3 Product
- 4 Producer

Producer

Select the producer for the statement message. This may be ALL or a specific producer. The available values come from a validated LOV based on the Pro Group and Pro Type (required).

Start Dt

Enter the first date the statement message is available (required).

End Dt

Enter the last date the statement message is available (required).

- 4 Select **Enabled** to enable the message.
- 5 Save your entry.

Letters tab (Loan Letters page)

The Loan Letters page allows you to define letters that Oracle Daybreak automatically generates when the application for a fixed rate loan meets certain conditions, or “trigger events.” Each letter has its own trigger event. For example, you can configure Oracle Daybreak to automatically send a welcome letter when an application becomes an account or send a collection letters when an account becomes delinquent.

Oracle Daybreak supports the following types of letters:

Type of letter:	Definition:
COLLECTION LETTER 1	Generated when an account becomes delinquent. This is the first dunning letter sent to the customer.
COLLECTION LETTER 2	Generated when an account remains in delinquency for an extended period. This is the second dunning letter sent to the customer.
COLLECTION LETTER 3	Generated when an account remains in delinquency for an extended period, even after having received previous notices. This is the final dunning letter sent to the customer.
PAID IN FULL LETTER	Generated in nightly batch jobs when the account pays off. This letter is sent to the customer.
PAYOFF QUOTE LETTER	Generated when a payoff quote is created for an account. This letter is sent to the customer.
ACCOUNT STATEMENT	Generated when account is to receive a billing statement (this time is defined in contract setup). Letter is sent to customer.

When Oracle Daybreak generates letters, it searches the Letters page for letter definitions that meet the following criteria:

- Definition is enabled.
- Definition is an exact match of the letter code being generated.
- Definition is a match of either the application/account value or ALL for all other criteria.

Exact matches for each field are given a higher weight than matches to ALL.

The returned rows are then given a descending rank based on the weighted values and the hierarchical position of these fields:

- 1 Company
- 2 Branch
- 3 Product
- 4 State
- 5 Channel

On the ranked rows, the first row is returned as the best match.

To set up the Loan Letters page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Letters** tab, then choose the **Loan Letters** tab.

The screenshot shows the 'Product Setup' window with the 'Letters' tab selected. The 'Letter Definition' table is displayed with the following data:

Letter Code	File Name	Batch Printer	Batch User	Letter Type	Company	Branch	Product	State	Channel	Enabled
CNLNCE_ACO_LTR	LORACO_EM_111_01	archive	BATCH	CONDITIONAL ADVERSE AC	ALL	ALL	ALL	ALL	ALL	☒
CNLNCE_ADV_LTR	LORADV_EM_100_01	archive	BATCH	ADVERSE ACTION LETTER	ALL	ALL	ALL	ALL	ALL	☒
CNLNCE_COL_LTR1	LCOLT1_EM_100_01	archive	BATCH	COLLECTION LETTER 1	ALL	ALL	ALL	ALL	ALL	☒
CNLNCE_COL_LTR2	LCOLT2_EM_100_01	archive	BATCH	COLLECTION LETTER 2	ALL	ALL	ALL	ALL	ALL	☒
CNLNCE_COL_LTR3	LCOLT3_EM_100_01	archive	BATCH	COLLECTION LETTER 3	ALL	ALL	ALL	ALL	ALL	☒
CNLNCE_CON_LTR	LORCON_EM_100_01	archive	BATCH	CONTRACT FUNDING FAX/EM	ALL	ALL	ALL	ALL	ALL	☒
CNLNCE_DEC_FAX	LORDEC_EM_111_01	archive	BATCH	DECISION FAX/EMAIL	ALL	ALL	ALL	ALL	ALL	☒
CNLNCE_PDF_LTR	LCSPDF_EM_111_01	archive	BATCH	PAID IN FULL LETTER	ALL	ALL	ALL	ALL	ALL	☒
CNLNCE_POQ_LTR	LCSPQO_EM_111_01	archive	BATCH	PAYOFF QUOTE LETTER	ALL	ALL	ALL	ALL	ALL	☒
CNLNCE_STM_LTR	LCSTTM_EM_111_01	archive	BATCH	ACCOUNT STATEMENT	ALL	ALL	ALL	ALL	ALL	☒
CNLNCE_WEL_LTR	LCWEL_EM_111_01	archive	BATCH	WELCOME LETTER	ALL	ALL	ALL	ALL	ALL	☒
										☐
										☐

- 3 In the **Letters Definition** block, enter the following information:

In this field:

Do this:

Letter Code

Enter the code for the letter (required).

File Name

Enter the file name of the Oracle report used to generate the letter. The file should be named <File Name>.rep on your server (required).

Batch Printer

Select the batch printer being used to generate the letter (**Setup > Administration > User > Printers**) (required).

Batch User

Select the Oracle Daybreak user who will submit this letter. This will normally be set to BATCH (**Setup > Administration > User > Users**) (required).

Letter Type

Select the type of letter you want to generate [CORRESPONDENCE_TYPE_CD] (required).

Company

Select the portfolio company for which this letter will be used. This may be ALL or a specific company (**Setup > Administration > User > Companies**) (required).

Branch

Select the portfolio branch for which this letter will be used. This may be ALL or a specific branch (**Setup > Administration > User > Companies**). This must be ALL if in the Company field you selected ALL (required).

Product

Select the product for which this letter will be used. This may be ALL or a specific product (required).

State

Select the state for which this letter will be used. This may be ALL or a specific state [STATE_CD] (required).

Channel

Select the application source (channel) for the letter. This may be ALL or a specific channel [APP_SOURCE_CD] (required).

- 4 Select **Enabled** to enable this letter definition.
- 5 Save your entry.

CHAPTER 5 : PRODUCT LOAN SETUP - VARIABLE RATE LOANS

The Product Setup form's Loan master tab and its pages allow you to set up the closed ended loans your company offers for variable rate loans. The following tabs are available on the Loan master tab:

- Contract
- Checklists
- Statement
- Letters

This chapter explains how to setup the pages associated with each one.

A note about variable rate loans in Oracle Daybreak

The variable rate functionality for closed-end loans allows you to open new business opportunities for originating new products and loans with interest rates based on various industry-standard interest rate indices, such as:

- U.S. Treasury Securities
- Various “Prime” rate indices
- The LIBOR (London Interbank Offered Rate) index.

For these loan products, the interest rate consists of two components:

- a) Index rate
- b) Margin rate.

The index rate component is based on the index (see examples listed above), which may fluctuate according to the financial market. The margin rate component is the fixed rate, which normally does not change during life of the loan.

During loan origination up to the funding process, the interest rate is computed based on the prevailing index rate at the time of approval. However, once the loan is funded, the interest rate on the loan may change when the index rate changes. This interest rate change may causes changes in the loan's repayment amount, if specified in the terms of the contract. Also, each loan contract has various limits on interest rate change; for example, the:

- Allowed amount for each minimum and maximum rate change
- Number of minimum and maximum rate changes allowed within a year and life of the account.

These limits are enforced when processing the interest rate change on the loan.

Contract tab (Loan Contract page)

The Loan Contract page allows you to define the fixed rate loan instruments used within your Oracle Daybreak system. A loan instrument is a contract used by a financial organization with specific rules tied to it. When processing an application, an instrument associated with the application informs Oracle Daybreak of the type of contract being used for the approved loan. This ensures that all parameters tied to the instrument are setup for the account as it is booked - without requiring you to do it.

Items defined in the contract are “locked in” when you choose **Select Instrument** on the Funding form’s Contract (5) page. These values cannot be changed on the Customer Service form’s Contract (5) master tab after the loan has been booked and funded.

The Contract Definition block’s Instrument and Description fields allow you to enter the financial instrument’s name and description, for example; INS-LOAN: VEHICLE - VARIABLE RATE.

Instruments can be setup at different levels:

- Company
- Branch
- Product
- Application state

The following groups of parameters are setup at the instrument level (Each has its own block on the Contract Definition block):

- Accrual
- Rebate
- Other
- Billing
- Extensions
- Advance details
- Scheduled dues
- Delinquency

To set up the Loan Contract page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Contract** tab, then choose the **Loan Contract** tab.

Contract Definition

Instrument: INS-LOAN Description: LOAN INSTRUMENT - FIXED RATE Company: ALL Branch: ALL Product: LOAN VEHICLE State: ALL Start Dt: 01/01/1900 Enabled: ☒

Accrual

Accrual Past Maturity: ☒ Accrual Mthd: INTEREST BEARING Accrual Base Mthd: 365/365 Accrual Start Dt Basis: EFFECTIVE DATE Accrual Start Days: 0 Rebate Method: NONE Time Counting Method: ACTUAL DAYS

Other

1st Pmt Deduction: ☐ Allow Days: 0 1st Pmt Refund: ☒ 14 Refund Allowed: ☒ \$1.00 Tolerance: Anniversary Period: 12 Writeoff Tolerance: \$5.00 Default Pmt Spread: ACTIVE SPREAD Pre-Pmt Penalty: ☐ % Term: 0.0000

Billing

Prebill Days: 21 Billing Type: STATEMENT Billing Cycle: MONTHLY Billing Mthd: LEVEL Balloon Mthd: N PMTS

Extension

Maximum Extension Period: Year: 2 Life: 5 Maximum # of Extensions: Year: 2 Life: 5

Scheduled Dues

Due Day: Min: 1 Max: 31 Year: 2 Life: 5 Max # of Due Day Changes: 2 Max Due Day Chg Days: 15 Pmt Tolerance: \$15.00 95.0000 %

Delinquency

Late Charge Grace Days: 10 Delq Grace Days: 8 Delq Category Method: DAYS

Balances

Amortize Balances Itemization Fees

Contract Balances

Balance Type	Chargeoff Method	Writeoff Method	Reschedule Method	Sort	Billed	Accrued	Enabled
ADVANCE / PRINCIPAL	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	100	☒	☒	☒
INTEREST	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	200	☒	☐	☒
FEE LATE CHARGE	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	301	☐	☐	☒
FEE NSF	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	302	☐	☐	☒
FEE EXTENSION	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	303	☐	☐	☒

- 3 In the **Contract Definition** block on the **Loan Contract** page, enter the following information:

In this field:

Do this:

Instrument

Enter the code identifying the variable rate loan instrument (required).

Description

Enter the description of the variable rate loan instrument being defined.

Company

Select the company for the variable rate loan instrument. This may be ALL or a specific company (**Setup > Administration > User > Companies**) (required).

Branch

Select the branch within the company for the variable rate loan instrument. This may be ALL or a specific branch (**Setup > Administration > User > Companies**). This must be ALL if in the Company field you selected ALL) (required).

Billing Cycle

Select the billing cycle selected [LOAN_BILL_CYCLE_CD] (required).

Product

Select the product for the variable rate loan instrument. This may be ALL or a specific product (required).

State

Select the state in which the variable rate loan instrument is used. This may be ALL or a specific state [STATE_CD] (required).

Pricing

Select the pricing for the variable rate loan instrument (required).

Start Date

Enter the start date for the variable rate loan instrument (required).

End Date

Enter the end date for the variable rate loan instrument (required).

IMPORTANT: In selecting which variable rate loan type to use, Oracle Daybreak searches for a best match using the following attributes:

- 1 Billing Cycle
- 2 Start Date
- 3 Company
- 4 Branch
- 5 Product
- 6 State

For this reason, i-flex solutions recommends creating one version of each loan type where ALL is the value in these fields.

- 4 Choose **Enabled** and Oracle Daybreak will consider this contract definition when selecting a variable rate loan instrument for an application.
- 5 In the **Accrual** block, enter the following information to define how interest is applied to loans using this variable rate loan instrument:

In this field:	Do this:
Accrual Mthd	Select the accrual calculation method used to calculate interest accrual for this variable rate loan instrument [LOAN_ACCRUAL_CALC_METHOD_CD] (required).
Base Mthd	Select the accrual base method used to calculate interest accrual for this variable rate loan instrument [ACCUAL_BASE_METHOD_CD] (required).
Start Dt Basis	Select the accrual start basis used to calculate interest accrual for this variable rate loan instrument. This determines which date is used for interest accrual [ACCUAL_START_DT_BASIS_CD] (required).
Accrual Start Days	Enter the days to start accrual. Accrual Start Days is the offset applied to the Accrual Start Dt Basis. Together they determine the actual date from which to start interest accrual for loans using this variable rate loan instrument (required).
Time Counting Mthd	Select the time counting method used to calculate interest accrual for this variable rate loan instrument [TIME_COUNTING_METHOD_CD] (required).
Installment Method	Select the payment installment method: EQUAL PAYMENTS -or- FINAL PAYMENT DIFFERS [INSTALLMENT_METHOD_CD] (required). Note: Oracle Daybreak LS supports an amortized repayment schedule with the final payment potentially differing from the regular payment amount in the other billing cycles. In previous releases, Oracle Daybreak LS amortized loan repayments equally for each billing cycle, including the last payment. It then added any excess amount (usually resulting from the rounding of payment amount calculations) received during the last cycle, to the finance charge. You may choose:

- Whether the equal installments for each billing cycle includes any minute final payment differences (EQUAL PAYMENTS)
 - or-
 - If the final payment amount may be slightly different (FINAL PAYMENT DIFFERS).
- Int Amortization Freq** Select the interest amortization frequency:
DAILY
-or-
MONTHLY (MONTHS END)
[AMORTIZE_FREQ_CD] (required).

6 In the **Rate Caps & Adjustments** block, enter the following information:

In this field:	Do this:
Increase (Per Year)	Enter the maximum rate increase allowed in a year (required).
Increase (Max. Lifetime)	Enter the maximum rate increase allowed in the life of the variable rate loan (required).
Increase (Floor)	Enter the minimum rate (required).
Increase (Ceiling)	Enter the maximum rate (required).
Decrease (Per Year)	Enter the maximum rate decrease allowed in a year (required).
Decrease (Max. Lifetime)	Enter the maximum rate decrease allowed in the life of the variable rate loan (required).
# of Adjs (Per Year)	Enter the maximum number of rate changes allowed in a year (required).
# of Adjs (Max. Lifetime)	Enter the maximum number of rate changes allowed in the life of the variable rate loan (required).

7 In the **Other** block, enter the following information to define how interest is applied to loans using this loan instrument:

In this field:	Do this:
1st Pmt Deduction (Allow)	Select to indicate that the first payment for variable rate loan using this loan instrument may be deducted from the producer's proceeds.
(1st Pmt Deduction) Days	Enter the first payment deduction days. If the first payment for variable rate loans using this loan instrument is less than this number of days from funding, the first payment will be deducted from the producer's proceeds if 1st Pmt Deduction: Allow box is selected (required).
1st Pmt Refund (Allow)	Select to indicate that refunding first payment deductions to the producer is allowed.
(1st Pmt Refund) Days	Enter the first payment refund days. If the first payment for variable rate loans using this loan instrument is received within this number of days from the first payment date, the first payment deduction will be refunded to the producer if 1st Pmt Refund: Allow box is selected.
Refund Allowed	Select to indicate that refunding of customer over payments are allowed.
Tolerance	Enter the refund tolerance amount. If the amount owed to the customer is greater than the refund tolerance, the over

	payment amount will be refunded if Refund Allowed box is selected (required).
Anniversary Period	Enter the anniversary term that define the anniversary period. This is based on billing cycle, so normally for MONTHLY the value is 12 and for WEEKLY the value is 52 (required).
Writeoff Tolerance	Enter the write off tolerance amount. If the remaining outstanding receivables for accounts funded using this loan instrument is less or equal to the write off tolerance amount, the remaining balance on the account will be waived (required).
Default Pmt Spread	Select the default payment spread to be used when receiving payments for this account if one is not explicitly chosen (Setup > Products > Loan > Spreads) (required).
Pre-Pmt Penalty	Select box if there is a prepayment penalty charged for accounts funded using this variable rate loan instrument.
% Term	Enter percentage of term for prepayment penalty. If the (remaining terms / total terms) expressed as a percentage exceeds this amount, a prepayment penalty will be assessed if the Pre-Pmt Penalty box was selected (required).
Recourse Allowed	Select box if recourse is allowed. This indicates whether the unpaid balance may be collected from the producer if the consumer fails to perform on the loan.
Max %	Enter the maximum percentage of the outstanding receivables that may be collected from the producer if the Recourse Allowed box was selected (required).
Payoff Fee	To allow for a payoff quote fee to be assessed to the account attached to this contract, select Payoff Fee . Note: This will require you to set up a payoff fee at the contract (Fees sub page) or state (Fee page) level. For more information, see the following Contract page (Loan)'s Fees sub page or Fee page (Loan) sections in this chapter.
Escrow Allowed	Select if this loan contract can do escrow of tax and insurances. (For more information, see the Escrow Setup Form chapter.)

- 8 In the **Billing** block, enter the following information to define how accounts will be billed for this variable rate loan instrument:

In this field:	Do this:
Prebill Days	Enter the prebill days. This is the number of days before the first payment is due that accounts funded with this Loan instrument will be billed for the first payment. Thereafter, the accounts will be billed on the same day every month. If an account has a first payment date of 10/25/2003 and Pre Bill Days is 21, then the account will bill on 10/04/2003, and then bill on the 4th of every month (required).

Billing Type	Select the billing type for accounts funded using this variable rate loan instrument [BILL_TYPE_CD] (required).
Billing Mthd	Select the billing method for accounts funded using variable rate this loan instrument [BILL_METHOD_CD] (required).
Balloon Mthd	Select the balloon payment method for accounts funded using this variable rate loan instrument [BALLOON_METHOD_CD] (required).

- 9 Extensions allow you to extend the maturity of the contract by one or more terms by allowing the customer to skip one or more payments. The skipped terms are added to the end of the contract. In the **Extensions** block, enter the following information to define how extensions will be handled for this loan instrument:

In this field:	Enter this:
Max Extn Period (Year)	Maximum number of terms that the contract may be extended within a given rolling calendar year (required).
Max Extn Period (Life)	Maximum number of terms that the contract may be extended within the life of the variable rate loan (required).
Max # of Extn (Year)	Maximum number of extensions that may be granted within a given rolling calendar year (required).
Max # of Extn (Life)	Maximum number of extensions that may be granted within the life of the variable rate loan (required).

- 10 The **Advance Details** allows you to define the limits for initial and subsequent advances for staged funding. Enter the following information if you selected the Multiple Disbursement Permitted box in the Other block:

In this field:	Do this:
Multi Disbursement Allowed	Select if this variable rate loan contract allows disbursement of funds to customers through multiple advances or draws up to the approved loan amount within a specified “draw period.” If you select the Multiple Disbursements Permitted box, complete the Advance Details block on the Loan Contract page. (For more information, see the Stages Funding section that follows the Loan Contract page example.)
Initial Adv. (Min)	Enter the minimum initial advance amount allowed. This is the smallest possible initial advance that can be disbursed to the borrower after funding (required).
Initial Adv. (Max)	Enter the maximum initial advance amount allowed. This is the largest possible initial advance that can be disbursed to the borrower after funding (required).
Adv. (Min)	Enter the minimum advance amount. This is the smallest advance amount that a borrower may subsequently request after the initial advance (required).
Adv. (Max)	Enter the maximum advance amount. This is the largest advance amount that a borrower may subsequently request after the initial advance (required).
Billing Allowed	Select to allow stage funding with draw period billing.

Mthd	Select the method for billing during the draw period [LOAN_BILL_METHOD_CD] (optional).
Late Charge Allowed	Select to allow disbursement period late charge.

- 11 In the **Scheduled Dues** block, enter the following information to define information related to the due dates and due amounts for this loan instrument.

In this field:	Enter this:
Due Day (Min)	Minimum value allowed for the due day for this variable rate loan instrument (required).
Due Day (Max)	Maximum value allowed for the due day for this variable rate loan instrument (required).
Max Due Day Chngs (Year)	Maximum number of due day changes allowed within a given year this variable rate loan instrument (required).
Max Due Day Chngs (Life)	Maximum number of due day changes allowed over the life of a loan funded with this variable rate loan instrument (required).
Max Due Day Chg Days	Maximum number of days a due date can be moved (required).
Pmt Tol.*	Payment tolerance amount. This is the threshold amount that must be achieved before a due amount is considered PAID or DELINQUENT. If (Payment Received + Pmt Tolerance: \$ Value) >= Standard Monthly Payment, the Due Date will be considered satisfied in terms of delinquency. The amount unpaid is still owed (required).
(Pmt Tol.) %*	Payment tolerance percentage. This is the threshold percentage that must be achieved before a due amount is considered PAID or DELINQUENT. If Payment Received >= (Standard Monthly Payment * Pmt Tolerance % / 100), the due date will be considered satisfied in terms of delinquency. The amount unpaid is still owed (required).

* Oracle Daybreak uses the lesser of these two values.

- 12 In the **Delinquency** block, enter the following information to define how delinquencies are handled for loans using this variable rate loan instrument.

In this field:	Do this:
Late Charge Grace Days	Enter the number of grace days allowed for the payment of a due date before a late charge is assessed on the account (required).
Delq Grace Days	Enter the number of grace days allowed for the payment of a due date before an account is considered delinquent. This affects DELQ Queues, Oracle Daybreak reporting, and the generation of collection letters (required).
Delq Category Mthd	Select the delinquency category method to determine the how Oracle Daybreak populates delinquency counters on the Customer Service form. Note: This value does not affect credit bureau reporting [DLQ_CATEGORY_METHOD_CD] (required).
Post Maturity Default Rate	Select to indicate that the post maturity default rate is associated with this contract (required).

- 13 Save your entry.

Staged Funding

Staged funding for closed-end loans allows you to disburse funds to customers through multiple advances or draws up to the approved loan amount within a specified “draw period.”

To create a multiple disbursement contract for a loan transaction

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Contract** tab, then choose the **Loan Contract** tab.
- 3 Complete the fields on the **Loan Contract** page following the instruction above, making sure to complete the following steps:
 - In the **Other** block, select the **Multiple Disbursement Permitted** check box.

The screenshot shows the 'Product Setup' window with the 'Loan Contract' tab selected. The 'Contract Definition' section includes fields for Instrument (INS-LOAN), Description (LOAN INSTRUMENT - FIXED RATE), Company (ALL), Branch (ALL), Billing Cycle (MONTHLY), Product (LOAN VEHICLE), State (ALL), Pricing (ALL), Start Dt (09/29/1987), End Dt (12/31/4000), and Enabled (checked). The 'Accrual' block shows Accrual Mthd (ACTUAL/ACTUAL), Base Mthd (EFFECTIVE DATE), and INTEREST BEARIN (Start Dt Basis). The 'Other' block includes 1st Pmt Deduction (0), 1st Pmt Refund (checked, 14), Refund Allowed (checked, \$1.00), Anniversary Period (12), Writeoff Tolerance (\$5.00), Default Pmt Spread (ACTIVE SPREAD), Pre-Pmt Penalty (0.0000), Recourse Allowed (checked), and Escrow Allowed (checked). The 'Billing' block shows Prebill Days (21), Billing Type (STATEMENT), Billing Mthd (LEVEL), and Balloon Mthd (N + 1 PMTS). The 'Extension' block shows Max Extn Period (2), Max # of Extn (5), and Year (5). The 'Advance Details' block shows Initial Adv (\$500.00), Adv (\$1,000.00), and a red box highlighting the 'Multi Disbursement Allowed' checkbox (checked). The 'Scheduled Dues' block shows Due Day (1), Year (31), Max Due Day Chgs (2), Max Due Day Chg Days (5), Pmt Tol (\$15.00), and 95.0000 %. The 'Delinquency' block shows Late Charge Grace Days (10), Delq Grace Days (8), Delq Category Mthd (DAYS), and Post Maturity Default Rate (checked). The 'Contract Balances' table at the bottom lists various balance types and methods.

Balance Type	Chargeoff Method	Writeoff Method	Reschedule Method	Sort	Billed	Accrued	Rollover	Non-Performing	Balance Type	Enabled
ADVANCE / PRINCIPAL	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	100	checked	checked		NONE		checked
INTEREST	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	200	checked			NONE		checked
FEE LATE CHARGE	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	301				NONE		checked
FEE NSF	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	302				NONE		checked
FEE EXTENSION	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	303				NONE		checked

When you select a contract instrument that permits staged funding (multiple disbursements) on the Funding form during loan origination, Oracle Daybreak LS copies the information for that instrument from the Product Setup form's Loan Contract page to the Funding form's Contract (5) master tab Contract (2) sub page.

Note: You cannot clear the **Multi Disbursement Allowed** box in the Advance block on the Contract (2) sub page.

- Complete the fields in the **Advance Details** to define the limits for initial and subsequent advances for staged funding.

Note: This information appears in the **Advance** block on the Loan page of the Funding form's Contract (5) master tab on the Contract (2) sub page.

- 4 If you choose, set the following staged funding edits as an ERROR or WARNING on the Product Setup form's Edits page. **Note:** For more information, see the **Edits tab (Edits page)** section in this chapter.

- 1) REQUIRED: ADV DRAW END DATE
- 2) XVL: ADV DRAW END DT MUST BE AFTER CONTRACT DT
- 3) XVL: ADV DRAW END DT MUST BE LESS THAN FIRST PMT DT - PREBILL DAYS

Repayment scheduling for staged funding

When funding a loan, Oracle Daybreak computes repayment schedules from the contract date, irrespective of whether funds have been disbursed or not. Oracle Daybreak LS uses the approved loan amount (amount financed) for computing repayment schedules on the contract date.

As the loan might have been disbursed through multiple draws, or the draws have been less than the approved amount, or the loan amount may have been repaid in some amount before the draw end date, you may need to change the payment amount. In such cases, you can manually change the payment in Oracle Daybreak by posting the monetary transaction CHANGE PAYMENT AMOUNT on the Customer Service form's Maintenance (3) master tab.

Loan disbursements for staged funding

The approved loan amount for staged funding can be disbursed with the Funding form or at a later time using the Advance Entry page. If the first disbursement is requested during funding, you may enter it on the Itemization sub page of the Funding form's Contract (5) master tab.

If the entire approved loan amount is not disbursed during initial funding, it can be disbursed using the Advance Entry page on the Consumer Lending (Advances and Payments) form.

If the initial loan amount on the Advance Entry page is not within the minimum or maximum limits (as entered in the Advance Details block on the Product Setup form's Loan Contract page), Oracle Daybreak displays one of the following error or warning messages in the Advances block's **Error Reason** field:

- ADVANCE AMOUNT IS LESS THAN THE INITIAL ADVANCE AMOUNT MINIMUM
- or-
- ADVANCE AMOUNT IS MORE THAN THE INITIAL ADVANCE AMOUNT MAXIMUM

The Advance Entry page also allows you to enter subsequent funding / disbursements. If subsequent advances are not within the predetermined minimum or maximum amounts, Oracle Daybreak displays one of the following warning or error messages in the Advances block's **Error Reason** field:

- ADVANCE AMOUNT IS LESS THAN THE ALLOWED SUBSEQUENT ADVANCE AMOUNT
- or-
- ADVANCE AMOUNT IS MORE THAN THE ALLOWED SUBSEQUENT ADVANCE AMOUNT

Additional messages in the Error Field regarding Staged Funding

If you attempt to post an advance after the draw end date, Oracle Daybreak displays the following message in the Advances block's **Error Reason** field:

ADVANCE DT IS AFTER DRAW PERIOD END DATE

If you attempt to post an advance above the approved amounts, including tolerance, Oracle Daybreak displays the following message in the Advances block's **Error Reason** field:

ADVANCE AMOUNT IS MORE THAN THE TOTAL APPROVED AMOUNT INCLUDING TOLERANCE

Since this is not a revolving loan, if any repayment is made against the approved loan amount principal balance, Oracle Daybreak will not adjust the disbursed amount allowing for subsequent additional staged funding or advances.

Note: There is no change to the payoff quote functionality in Oracle Daybreak. Oracle Daybreak LS uses the actual amount of the advance(s) and any interest accrued since the date of the last payment or credit in the PAYOFF QUOTE VALID UPTO DATE value when the payoff quote is requested before the draw end date.

Balances sub page

The Balances sub page lists the balances that will be established when an account is booked and funded.

CAUTION:

Please contact your Implementation Manager for changes to this section.

To set up the Balances sub page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Contract** tab, then choose the **Loan Contract** tab.
- 3 Choose the **Balance** sub tab.

Contract Definition

Instrument: INS-LOAN Description: LOAN INSTRUMENT - FIXED RATE Company: ALL Branch: ALL Product: LOAN VEHICLE State: ALL Start Dt: 01/01/1900 Enabled: ☒

Accrual

Accrual Past Maturity: ☒
 Accrual Mthd: INTEREST BEARING
 Accrual Base Mthd: 365/365
 Accrual Start Dt Basis: EFFECTIVE DATE
 Accrual Start Days: 0
 Rebate Method: NONE
 Time Counting Method: ACTUAL DAYS

Other

1st Pmt Deduction: ☐ Allow Days: 0
 1st Pmt Refund: ☒ Days: 14
 Refund Allowed: ☒ Tolerance: \$1.00
 Anniversary Period: 12
 Writeoff Tolerance: \$5.00
 Default Pmt Spread: ACTIVE SPREAD
 Pre-Pmt Penalty: ☐ % Term: 0.0000

Billing

Prebill Days: 21
 Billing Type: STATEMENT
 Billing Cycle: MONTHLY
 Billing Mthd: LEVEL
 Balloon Mthd: N PMTS

Extension

	Year	Life
Maximum Extension Period	2	5
Maximum # of Extensions	2	5

Scheduled Dues

	Min	Max
Due Day	1	31
Year		Life
Max # of Due Day Changes	2	5
Max Due Day Chg Days	15	
Pmt Tolerance	\$15.00	95.0000 %

Delinquency

Late Charge Grace Days: 10
 Delq Grace Days: 8
 Delq Category Method: DAYS

Contract Balances

Balance Type	Chargeoff Method	Writeoff Method	Reschedule Method	Sort	Billed	Accrued	Enabled
ADVANCE / PRINCIPAL	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	100	☒	☒	☒
INTEREST	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	200	☒	☐	☒
FEE LATE CHARGE	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	301	☐	☐	☒
FEE NSF	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	302	☐	☐	☒
FEE EXTENSION	CHGOFF BALANCE	WAIVE	ROLLOVER BALANCE	303	☐	☐	☒

- 4 Complete the **Contract Balances** block with the following information:

In this field:

Balance Type

Chargeoff Method

Writeoff Method

Reschedule Method

Do this:

View the transaction/balance type [TXN_TYPE_CD] (display only).

Select the charge off method to determine how the outstanding amount of this balance type will be handled if the account becomes uncollectable and the loan is charged off [CHARGEOFF_METHOD_CD] (required).

Select the write off method to determine how the outstanding amount of this balance type will be handled if the account is within the write off tolerance of being PAID [WRITEOFF_METHOD_CD] (required).

Select the reschedule method to determine how the outstanding amount of this balance type will be handled if the account is rescheduled [RESCHEDULE_METHOD_CD] (required).

Sort

Enter the sort order of how account balances will appear on the Customer Service form's Balance page (required).

- 5 If the balance can be billed, select the **Billed** box. This indicates that outstanding amounts for this balance type are considered a part of the billed amount. This also determines whether payments applied to this balance type are considered when satisfying outstanding amounts due.
- 6 If the interest is accrued on the balance type, select the **Accrued** box. This indicates that outstanding amounts for this balance type will be included when interest is accrued against the account.
- 7 If you use “non-performing” as an intermediary status on your general ledger prior to charge off and want to create balances for non-performing accounts for this balance type, select the **Non-Performing Rollover** box. (The Non-Performing Rollover box applies only to Balance Types of ADVANCE/PRINCIPAL and INTEREST. For all other Balance Types, this box would be cleared.)
- 8 If you select the **Non-Performing Rollover** box, select the **Non-Performing Balance Type** you want the balance type to rollover to (ADVANCE/PRINCIPAL).
- 9 Select the **Enabled** box to indicate that this balance type will be created when the account is booked and funded.

When defining a balance type, you must choose the Load Balances button. Once the balance definitions have been loaded, you may update entries on Contract Balance block, but you may not load them again.

- 10 Choose **Load Balances**.

Oracle Daybreak loads the currently defined balances for accounts.

If your organization maintains additional balances please contact your Implementation Manager information regarding those balances.

Amortize Balances sub page

With the Amortize Balances sub page, you can select one or more balances to be amortized over the life of the loan. You can also define the amortization method.

Note: Interest is automatically amortized, so there is no need to manually set it up.

To set up the Amortize Balances sub page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Contract** tab, then choose the **Loan Contract** tab.
- 3 Choose the **Amortize Balances** sub tab.

The screenshot displays the 'Product Setup' window for a 'Loan' contract. The 'Amortize Balances' sub-tab is active. The 'Amortization Balances' table at the bottom is as follows:

Amortize Balance Type	Amortization Method	Sort	Enabled
COMPENSATION	SUM OF DIGITS	1	☒
			☐
			☐
			☐

- 4 Complete the **Amortization Balances** block with the following information:

In this field:

Do this:

Amortize Balance Type

Select the amortize transaction type [AMORTIZE_TXN_TYPE_CD] (required).

Amortization Method

Select the amortization method used to calculate the net amortization amount [AMORTIZE_CALC_METHOD_CD] (required).

Cost/Fee Method

Select the amortization fee method [AMORTIZE_FEE_METHOD_CD] (required).

Sort

Enter the sort sequence to define the order of the amortize balances (required).

- 5 Select **Enabled** to enable the amortize balance to be created when the account is booked and funded.
- 6 Save your entry.

Itemization sub page

On the Itemization sub page, you can define the itemized components for each type of contract, indicate if it is required, and determine whether it has a positive or negative bearing on the contract itemization math. You can establish the following groups of itemization transactions:

Advance	Total amount of the loan that is not a part of financed fees; in other words, the total amount the customer requested to be advanced.
Financed Fees	Fees rolled into the principal balance of the loan. Financed fees are also considered to be a part of the finance charge.
Pre-paid Fees	Fees that are paid by the consumer prior to the funding of the loan. These fees are not rolled into the balance of the loan but are considered as part of the finance charge and are included in the calculation of the APR.
Producer	Fees that are paid to or by the producer of the loan; for example, a fee that is being charged to the producer. These transactions will affect proceeds.
Escrow	Allows you to connect the actual escrow itemization with the escrow type and the funding transaction.

To set up the Itemization sub page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Contract** tab, then choose the **Loan Contract** tab.
- 3 Choose the **Itemization** sub tab.

The screenshot shows the 'Product Setup' window with the 'Loan' tab selected. Under the 'Contract' sub-tab, the 'Loan Contract' tab is active. The 'Itemization' sub-tab is selected, displaying a table of itemization transactions. The table has columns for Itemization, Transaction, Amortize Balance, Sort, Pos Neg, Taxable, and Enabled. The transactions listed are ITM CASH SALES, ITM DOWN PAYMENT, ITM DOWN PAYMENT TRADEIN, ITM DOWN PAYMENT PAYOFF, and ITM SERVICE CONTRACT EXTENDED, all with an Amortize Balance of NONE and Sort order 1 through 5 respectively. The Pos Neg, Taxable, and Enabled checkboxes are all checked for each transaction.

Itemization	Transaction	Amortize Balance	Sort	Pos Neg	Taxable	Enabled
ITM CASH SALES	FND CASH SALES/ADVANCE AMOUNT	NONE	1	+		✓
ITM DOWN PAYMENT	FND CASH SALES/ADVANCE AMOUNT	NONE	2	-		✓
ITM DOWN PAYMENT TRADEIN	FND CASH SALES/ADVANCE AMOUNT	NONE	3	-		✓
ITM DOWN PAYMENT PAYOFF	FND CASH SALES/ADVANCE AMOUNT	NONE	4	-		✓
ITM SERVICE CONTRACT EXTENDED	FND CASH SALES/ADVANCE AMOUNT	NONE	5	-		✓

- 4 Choose the option button to indicate the type of itemization you are defining: **Advance**, **Financed Fees**, **Pre-Paid Fees**, **Producer**, or **Escrow**.
- 5 Complete the **Contract Itemization** block with the following information:

In this field:	Do this:
Itemization	Select the itemization type (required).
Transaction	Select the funding transaction type (required).
Amortize Balance	Select the amortize balance affected by this itemization transaction. Note: Advance itemizations do not affect amortize balances (required).
Refund Allowed	Select to indicate refund is allowed for this itemization.
Refund Method	Select refund calculation method (required).
Escrow	Select the escrow (required).
Required Escrow	If this is an escrow account, select this box to signal an escrow is required during the application process (though at that time the user can choose Opt Out to decline.)
Sort	Enter the sort order to define the order of the itemization transactions (required).

- 6 If the itemized transaction increases the group balance, choose **Pos**.
-or-
If the itemized transaction decreases the group balance, choose **Neg**.
- 7 Select the **Taxable** box if the itemization type is taxable.
- 8 In the **Itemization Formula** field, select the itemization formula description (required).
- 9 In the **Itemization Type** field, select the itemization (required).
- 10 In the **Disc. Rate** field, enter the discount rate for the itemization (optional).
- 11 Select **Enabled** to enable the itemization and indicate that this itemization transaction will be created when the account is booked and funded.
- 12 Save your entry.

Fees sub page

Any fees that are defined in the contract are set up on the Fees sub page. Oracle Daybreak currently supports the following contract fees:

- Late charges
- Non sufficient funds
- Extensions
- Prepayment penalties (loan only)

The Fees sub page allows you to define those fees whose value and method of calculation are set at the time of the loan. As these amounts cannot be change after the loan is booked and funded, you should only set up fees here that will not change over the life of the loan. Individual contract fee types may be defined multiple times in order to create graduated fees.

Note: Certain fees, like late fees, can be set up at contract, as well as state level. In such cases, the contract fee, if present, is used first.

To set up the Fees sub page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Contract** tab, then choose the **Loan Contract** tab.
- 3 Choose the **Fees** sub tab.

The screenshot shows the 'Product Setup' window with the 'Loan' tab selected. The 'Contract' sub-tab is active, and the 'Fees' sub-tab is selected. The 'Contract Definition' section shows 'INS-LOAN' as the instrument and 'LOAN INSTRUMENT - FIXED RATE' as the description. The 'Company' is 'ALL', 'Branch' is 'ALL', 'Product' is 'LOAN VEHICLE', 'State' is 'ALL', and 'Start Dt' is '01/01/1900'. The 'Enabled' checkbox is checked.

The 'Accrual' section includes 'Accrual Past Maturity' (checked), 'Accrual Mthd' (INTEREST BEARING), 'Accrual Base Mthd' (365/365), 'Accrual Start Dt Basis' (EFFECTIVE DATE), 'Accrual Start Days' (0), 'Rebate Method' (NONE), and 'Time Counting Method' (ACTUAL DAYS).

The 'Other' section includes 'Allow' (Days), '1st Pmt Deduction' (0), '1st Pmt Refund' (14), 'Refund Allowed' (checked), 'Tolerance' (\$1.00), 'Anniversary Period' (12), 'Writeoff Tolerance' (\$5.00), 'Default Pmt Spread' (ACTIVE SPREAD), and 'Pre-Pmt Penalty' (% Term, 0.0000).

The 'Billing' section includes 'Prebill Days' (21), 'Billing Type' (STATEMENT), 'Billing Cycle' (MONTHLY), 'Billing Mthd' (LEVEL), and 'Balloon Mthd' (N PMTS).

The 'Extension' section includes 'Maximum Extension Period' (Year: 2, Life: 5) and 'Maximum # of Extensions' (Year: 2, Life: 5).

The 'Scheduled Dues' section includes 'Due Day' (Min: 1, Max: 31), 'Max # of Due Day Changes' (Year: 2, Life: 5), 'Max Due Day Chg Days' (15), and 'Pmt Tolerance' (\$15.00, 95.0000 %).

The 'Delinquency' section includes 'Late Charge Grace Days' (10), 'Delq Grace Days' (8), and 'Delq Category Method' (DAYS).

The 'Contract Fees' table is shown below:

Type	Txn Amt From	Method	Min Amount	Max Amount	Percent	Enabled
FEE LATE CHARGE	\$0.00	PERCENTAGE OF PAYMENT DUE	\$10.00	\$30.00	5.0000	☒
						☐
						☐
						☐

- 4 Complete the **Contract Fees** block with the following information:

In this field:	Do this:
Type	Select the fee type (required).
Txn Amt From	Enter the lowest transaction amount or balance amount against which this contract fee definition may be applied (required).
Method	Select the method of calculating the fee to be assessed [FEE_CALC_METHOD_CD] (required).
Min Amount	Enter the minimum fee amount to be assessed (required).
Max Amount	Enter the maximum fee amount to be assessed. If you entered FLAT in the Method field, then this field is not used and is normally populated as \$0.00 (required).
Percent	Enter the fee percentage of the outstanding transaction amount to be assessed as a fee. This amount will be adjusted to fall within the Min Amount and the Max Amount.

- 5 Select **Enabled** and this contract fee will be created when the account is booked and funded.
- 6 Save your entry.

Checklists tab (Checklists page)

A checklist is an optional set of steps to follow when completing a form in Oracle Daybreak, such as the Underwriting form, the Funding form, or completing a page involving collections on the Customer Service form. Checklists can be used as guidelines to help ensure that Oracle Daybreak users follow your business's standard operating procedures and enter all required data. Some checklists are optional, but others such as those related to application decisions or contract verification, may be required depending on the edit sets defined in your Oracle Daybreak system. Checklists page allows you to specify the contents of the checklist.

The following checklists are built in to the origination workflow and can be viewed when edits are checked:

Checklist Type:	Description:
DECISION VERIFICATION CHECKLIST	Available from the Lending > Underwriting > Decision > Loan > Checklist sub page. Loaded with the Decision Checklist button.
CONTRACT VERIFICATION CHECKLIST	Available from the Lending > Funding > Contract > Loan > Checklist sub page. Loaded with the Contract Checklist button.

The following checklists are built in to the Customer Service form and can be viewed during collection tasks:

Checklist Type:	Description:
BANKRUPTCY CHECKLIST	Available from the Lending > Customer Service > Bankruptcy (4) > Checklist sub page. Loaded with the Load Checklist button.
CHARGE-OFF CHECKLIST	Lending > Customer Service > Deficiency (6) > Checklist sub page. Loaded with the Load Checklist button.
REPOSSESSION/FORECLOSURE CHECKLIST	Available from the Lending > Customer Service > Repo/Foreclosure (5) > Checklist sub page. Loaded with the Load Checklist button.

You can define additional checklists for your organization. You can set up multiple checklists for a single type of checklist. These checklists can be differentiated by:

- Company
- Branch
- Product
- Application state

To set up the Loan Checklist page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Checklists** tab.

Product Setup

Setup | Loan | Line of Credit | Lease

Products | Pricing | Edits | Cycles | Scoring | Contract | Fees | Compensation | Checklists | Spreads | Statement | Letters | Promotions | Inurances

Checklists

Checklist Type Definition

Checklist Code	Description	Checklist Type	Company	Branch	Product	State	Enabled
CON-0001	CONTRACT VERIFICATION	CONTRACT VERIFICATION CHECKLIST	ALL	ALL	ALL	ALL	☒
DEC-0001	DECISION	DECISION VERIFICATION CHECKLIST	ALL	ALL	ALL	ALL	☒
REP-0001	REPOSSESSION VERIFICATION	REPOSSESSION/FORECLOSURE CHECK	ALL	ALL	ALL	ALL	☒

Checklist Action Definition

Action Code	Description	Sort	Enabled
1	VERIFIED RESIDENCE ?	1	☒
2	VERIFIED PHONE ?	2	☒
3	VERIFIED EMPLOYMENT ?	3	☒
4	VERIFIED INCOME ?	4	☒
5	ALL STIPULATIONS MET ?	5	☒
6	VERIFIED INSURANCE ?	6	☒
7	DOCUMENT CHECKLIST COMPLETED ?	7	☒
8	CUSTOMER/COLLATERAL VERIFICATION CHECKLIST COMPLETE ?	8	☒
9	PRODUCER COMPENSATION CALCULATED?	9	☒

- 3 Complete the **Checklist Type Definition** block with the following information:

In this field:

Do this:

Checklist Code

Enter the checklist code that identifies checklist being defined (required).

Description

Enter the description for the checklist (required).

Checklist Type

Select the checklist type to define where the specific checklist will be available in Oracle Daybreak [CHECKLIST_TYPE_CD] (required).

Company

Select the portfolio company associated with the checklist. This may be ALL or a specific company (**Setup > Administration > User > Companies**) (required).

Branch

Select the portfolio branch associated with the checklist. This may be ALL or a specific branch (**Setup > Administration > User > Companies**). This must be ALL if in the Company field you selected ALL) (required).

Product

Select the product associated with the checklist. This may be ALL or a specific product. The available values come from a validated LOV based on the selected Billing Cycle setup and the Loan Product setup (required).

State

Select the state associated with the checklist type. This may be ALL or a specific state [STATE_CD] (required).

IMPORTANT: In selecting which edits type to use, Oracle Daybreak searches for a best match using the following attributes:

- 1 Company
- 2 Branch
- 3 Product
- 4 State

Enabled	Select to enable the checklist.
---------	---------------------------------

- Complete the **Checklist Action Definition** block with the following information:

In this field:	Do this:
Action Code	Enter the action code for the checklist (required).
Description	Enter the description for the action type (required).
Sort	Enter the sort order to define the placement of the action type on the Checklist sub page (required).

- 5 Select **Enabled** to include this action in the checklist.
- 6 Save your entry.

Statement tab (Messages page)

The Messages page allows you to set up messages that appear on account statements sent to customers. You can set up statement messages for different products. When Oracle Daybreak generates a statement for an account, all statement messages matching the selection criteria are included in the statement file for that account.

Oracle Daybreak inserts the message in the Text field into the statement file produced during the nightly batch job for the appropriate consumers.

A record of an account's statement history, including the messages included in the statement, appears on the Statements page on the Customer Service form.

To set up the Statements (Messages) page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Statement** tab.

The screenshot shows the 'Product Setup' window with the 'Statement' tab selected. The 'Statement Messages' section contains a table with the following data:

Seq	Code	Text	Company	Branch	Product	Producer	Start Dt	End Dt	Enabled
1	0001	FOR ALL YOUR LENDING NEEDS, PLEASE CONTACT AT 1-800-355-4878	ALL	ALL	ALL	ALL	01/01/2000	12/31/9999	☒
									☐
									☐

- 3 In the **Statement Messages** block, enter the following information:

In this field:

Seq

Code

Text

Company

Branch

Do this:

Enter the sort sequence of how the statement message should be printed (required).

Enter the message code identifying the statement message (required).

Enter the text of the statement message (required).

Select the company for the statement message. This may be ALL or a specific company (**Setup > Administration > User > Companies**) (required).

Select the branch within the company for the statement message. This may be ALL or a specific branch (**Setup > Administration > User > Companies**). This must be ALL if in the Company field you selected ALL (required).

Product	Select the product for which this statement message will be used. This may be ALL or a specific product (required). IMPORTANT: In selecting which message to use, Oracle Daybreak searches for a best match using the following attributes: 1 Company 2 Branch 3 Product 4 Producer For this reason, i-flex solutions recommends creating one version of each edit type where ALL is the value in these fields.
Producer	Select the producer for the statement message. This may be ALL or a specific producer. The available values come from a validated LOV based on the Pro Group and Pro Type (required).
Start Dt	Enter the first date the statement message is available (required).
End Dt	Enter the last date the statement message is available (required).

- 4 Select **Enabled** to enable the message.
- 5 Save your entry.

Letters tab (Loan Letters page)

The Loan Letters page allows you to define letters that Oracle Daybreak automatically generates when the application or the account for a fixed rate loan meets certain conditions, or “trigger events.” Each letter has its own trigger event. For example, you can configure Oracle Daybreak to automatically send a welcome letter when an application becomes an account or send a collection letters when an account becomes delinquent.

Oracle Daybreak supports the following types of letters:

Type of letter:	Definition:
COLLECTION LETTER 1	Generated when an account becomes delinquent. This is the first dunning letter sent to the customer.
COLLECTION LETTER 2	Generated when an account remains in delinquency for an extended period. This is the second dunning letter sent to the customer.
COLLECTION LETTER 3	Generated when an account remains in delinquency for an extended period, even after having received previous notices. This is the final dunning letter sent to the customer.
PAID IN FULL LETTER	Generated in nightly batch jobs when the account pays off. This letter is sent to the customer.
PAYOFF QUOTE LETTER	Generated when a payoff quote is created for an account. This letter is sent to the customer.
ACCOUNT STATEMENT	Generated when account is to receive a billing statement (this time is defined in contract setup). Letter is sent to customer.

When Oracle Daybreak generates letters, it searches the Letters page for letter definitions that meet the following criteria:

- Definition is enabled.
- Definition is an exact match of the letter code being generated.
- Definition is a match of either the application value or ALL for all other criteria.

Exact matches for each field are given a higher weight than matches to ALL.

The returned rows are then given a descending rank based on the weighted values and the hierarchical position of these fields:

- 1 Company
- 2 Branch
- 3 Product
- 4 State
- 5 Channel

On the ranked rows, the first row is returned as the best match.

To set up the Loan Letters page

- 1 On the **Setup** menu, choose **Products > Loan**.
- 2 Choose the **Letters** tab, then choose the **Loan Letters** tab.

Letter Code	File Name	Batch Printer	Batch User	Letter Type	Company	Branch	Product	State	Channel Enabled
CNLNCE_ACO_LTR	LORACO_EM_111_01	archive	BATCH	CONDITIONAL ADVERSE AC	ALL	ALL	ALL	ALL	☒
CNLNCE_ADV_LTR	LORADV_EM_100_01	archive	BATCH	ADVERSE ACTION LETTER	ALL	ALL	ALL	ALL	☒
CNLNCE_COL_LTR1	LCOLT1_EM_100_01	archive	BATCH	COLLECTION LETTER 1	ALL	ALL	ALL	ALL	☒
CNLNCE_COL_LTR2	LCOLT2_EM_100_01	archive	BATCH	COLLECTION LETTER 2	ALL	ALL	ALL	ALL	☒
CNLNCE_COL_LTR3	LCOLT3_EM_100_01	archive	BATCH	COLLECTION LETTER 3	ALL	ALL	ALL	ALL	☒
CNLNCE_CON_LTR	LORCON_EM_100_01	archive	BATCH	CONTRACT FUNDING FAX/EM	ALL	ALL	ALL	ALL	☒
CNLNCE_DEC_FAX	LORDEC_EM_111_01	archive	BATCH	DECISION FAX/EMAIL	ALL	ALL	ALL	ALL	☒
CNLNCE_PDF_LTR	LCSPDF_EM_111_01	archive	BATCH	PAID IN FULL LETTER	ALL	ALL	ALL	ALL	☒
CNLNCE_POQ_LTR	LCSPQOQ_EM_111_01	archive	BATCH	PAYOFF QUOTE LETTER	ALL	ALL	ALL	ALL	☒
CNLNCE_STM_LTR	LCSSTM_EM_111_01	archive	BATCH	ACCOUNT STATEMENT	ALL	ALL	ALL	ALL	☒
CNLNCE_WEL_LTR	LCSWEL_EM_111_01	archive	BATCH	WELCOME LETTER	ALL	ALL	ALL	ALL	☒

- 3 In the **Letters Definition** block, enter the following information:

In this field:	Do this:
Letter Code	Enter the code for the letter (required).
File Name	Enter the file name of the Oracle report used to generate the letter. The file should be named <File Name>.rep on your server (required).
Batch Printer	Select the batch printer being used to generate the letter (Setup > Administration > User > Printers) (required).
Batch User	Select the Oracle Daybreak user who will submit this letter. This will normally be set to BATCH (Setup > Administration > User > Users) (required).
Letter Type	Select the type of letter you want to generate [CORRESPONDENCE_TYPE_CD] (required).
Company	Select the portfolio company for which this letter will be used. This may be ALL or a specific company (Setup > Administration > User > Companies) (required).
Branch	Select the portfolio branch for which this letter will be used. This may be ALL or a specific branch (Setup > Administration > User > Companies). This must be ALL if in the Company field you selected ALL (required).
Product	Select the product for which this letter will be used. This may be ALL or a specific product (required).
State	Select the state for which this letter will be used. This may be ALL or a specific state [STATE_CD] (required).
Channel	Select the application source (channel) for the letter. This may be ALL or a specific channel [APP_SOURCE_CD] (required).

- 4 Select **Enabled** to enable this letter definition.
- 5 Save your entry.

CHAPTER 6 : QUEUE SETUP FORM

When processing an application, various Oracle Daybreak users might work on the application to complete different tasks. A data entry person might complete the Application Entry form before an underwriter works on the application using the Underwriting form. Later, another Oracle Daybreak user might work on the application using the Funding form.

The application processing workflow facilitates the movement of the application from one person to another with queues. Queues create a work list of applications waiting for a particular and common task to be performed, such as application entry or verification. Oracle Daybreak's powerful queuing module automates this otherwise manual process. The Queue Setup form allows you to manage workflow and work assignments on a daily basis and ensure that all applications are in the queues of the appropriate users at all times. Any time an application's status is changed, Oracle Daybreak checks whether the application is in the right queue.

Oracle Daybreak will sort queues based on an application's status and sub status. Oracle Daybreak distinguishes between two types of queues: Origination Queues and Customer Service Queues.

Customer service queues

On the Customer Service form, queues create a work list of accounts waiting for a particular and common task to be performed, such as collecting on a delinquency. Oracle Daybreak's powerful queuing module automates this otherwise manual process. The Queue Setup form allows you to manage workflow and work assignments and ensure that all accounts are in the queues of the appropriate users at all times.

Note: The User Productivity form allows you to view the number of applications in a queue.

Customer Service queues distribute and route accounts that require some particular action to be performed to specific Oracle Daybreak users or departments. Oracle Daybreak sorts customer service queues based on an account's status and condition. A condition is the state of an account at a particular time, such as DELINQUENT, which determines which Oracle Daybreak user needs to take action.

Accounts become available for queue assignment when an account receives a condition. Conditions can be applied automatically by Oracle Daybreak or manually by users. For example, during nightly processing, Oracle Daybreak recognizes an account as delinquent and automatically assigns it a condition of DELQ ("Delinquent"). Oracle Daybreak users can manually change an account's condition using combination of Action and Result field entries on the Customer Service form's Call Activities sub page.

These Action and Result field entry combinations are set up on the Queue Setup form's Action Results page.

Oracle Daybreak associates an account with one or more queue based on multiple parameters, including user-defined criteria and the follow-up date. For example, customer service queues might be configured so accounts are parsed to users according to:

- Due date changes
- Deferment requests
- Title and insurance follow-up dates

Collections queues are included in the Customer Service queue. These queues focus on:

- General collections
- Bankruptcy
- Foreclosure
- Repossession
- Deficiency

Customer Service queues can be built online or in a nightly batch job. Within each queue, the order of the accounts can be sorted based on user-defined criteria.

Note: Although Oracle Daybreak allows you define your own selection criteria in creating queues, the system's performance depends on how the selection criterion is defined.

Note: You can use these same methods for creating and closing queues in the case of repossession, foreclosure, and deficiency.

Setup tab (Action Results page)

The Action Results page allows you to define the contents of the Action and Result fields on the Customer Service form's Call Activities sub page. Oracle Daybreak uses this information to allow Oracle Daybreak users to manually change the condition of an account, and thus assign or remove the account to a queue.

Depending on how you set up call action result codes on the Action Results page, conditions and queues are created or closed. You can also restrict the use of certain call activities based on responsibility.

The lookup type ACC_CONDITION_CD defines which account conditions can be created. The Oracle Daybreak queuing engine determines if queues need to be created based on the information in the Lookup Code block for this lookup type.

The following graphic displays the possible combinations of condition and queue.

QUEUE	CONDITION		
	Open	Close	NA
Open	YES	NO	NO
Close	NO	YES	YES
NA	YES	NO	NO

(1) Condition: **Open**, Queue: **Open**

- In this state, both the account condition and queue are created or opened at the same time.
- The Oracle Daybreak transaction-processing engine automatically creates DELQ, TIP, SCHGOFF conditions and queues; therefore, don't setup any call action result with these conditions.
- CHGOFF is an account status, so no queues are created. To follow-up on charged-off accounts, create DEFICIENCY condition with this option.
- BKRP (Bankruptcy), REPO (Repossession), FORC (Foreclosure) account conditions and queues can be opened with this option. Also, account level indicators (for reporting purposes) are set.

(2) Condition: **Open**, Queue: **NA**

- In this state, only the account condition is created or opened.
- This option should only be used if no queuing is necessary on this account condition.

(3) Condition: **NA**, Queue: **Close**

- In this state, the queue associated to the account condition is closed.
- This option should only be used if an existing queue on this account condition should be closed; for example, accounts with bankruptcy condition no delinquency follow-up may be necessary. In such case, DELQ queue can be closed while the condition is still open.
- DELQ, TIP, SCHGOFF queues can be closed by using this option.

(4) Condition: **Close**, Queue: **Close**

- In this state, both the account condition and queue are closed.
- Oracle Daybreak transaction-processing engine automatically closes DELQ, TIP, SCHGOFF conditions and queues; therefore, don't setup any call action result with these conditions.

- BKRP (Bankruptcy), REPO (Repossession), FORC (Foreclosure) account conditions and queues can be closed with this option. Also, account level indicators (for reporting purposes) are set.

To set up the Action Results page

- 1 On the **Setup** menu, choose **Queues > Setup**.

The screenshot shows the 'Queue Setup' window with tabs for 'Setup', 'Origination', and 'Customer Service'. The 'Action Results' section is active, displaying four main blocks:

- Call Actions:** A table with columns: Action Code, Description, Call Type, and Enabled. It contains three rows: AT (ATTORNEY/GENERAL TELEPHONED, INCOMING CALL, Enabled), CBB (TELEPHONED COBUYER BUSINESS, OUTGOING CALL, Enabled), and CC (CUSTOMER CALLED, INCOMING CALL, Enabled).
- Call Results:** A table with columns: Result Code, Description, Report Type, Right Person Contact, Follow-up Advance Unit, Value, and Enabled. It contains ten rows for various call results like CB (CALL BACK), HU (HUNG UP), NP (NO PROMISE), PH (PAYMENT IN HAND (STORE)), PP (PROMISE TO PAY), PS (PAYMENT SENT BY MAIL), and RC (RETURN CALL).
- Conditions:** A table with columns: Condition, Open, Close, NA, and Enabled. It is currently empty.
- Responsibilities:** A table with columns: Responsibility, Allowed Yes, No, and Enabled. It contains one row for 'ALL'.

- 2 In the **Call Actions** block, complete the following fields to define your call action codes and corresponding descriptions.

In this field:

Do this:

Action Code

Enter the action type code (required).

Description

Enter the description for the call action type (required).

Call Type

Select the call type (required).

Enabled

Select to enable the call action.

- 3 In the **Call Results** block, complete the following fields to define call action result codes and corresponding descriptions:

In this field:

Do this:

Result Code

Enter the result type code for the call action type (chosen above) (required).

Description

Enter the description for the result type (required).

Report Type

Select the report type for the result type (required).

Right Person Contact

Note: Currently there is no functionality associated with the Right Person Contact check box.

Follow-up Advance Unit

Select the unit for advancing the follow-up date/time (required).

Value

Enter the value for the follow-up advance unit (required).

Enabled

Select to enable the result.

- 4 The **Conditions** block determines whether the selected action/result will cause the listed conditions will be opened or closed. It also determines whether the queue will be opened or closed.

In the **Conditions** block, select the Condition (Open, Close or N/A) and **Queue** (Open, Close or N/A) button for each action-result combination.

In this field:	Do this:
Condition	Select the account condition to be open/close for the action (required).
Condition: Open/Close/NA	Select the option.
Queue: Open/Close/NA	Select the option.
Enabled	Select to enable the account condition.

- 5 In the **Responsibilities** block, define the responsibilities that are authorized to use the call action result combination.

In this field:	Do this:
Responsibility	Select the responsibility that can perform the action result (required).
Allowed? Yes No	Choose “Yes” and access is allowed.
Enabled	Select to enable the responsibility.

- 6 Save the information on the **Action Results** page.

Customer Service tab (Customer Service page)

The Customer Service page allows you to set up the customer service queues. The page includes a Hard Assigned box. When selected, Oracle Daybreak assigns an equal amount of accounts to each individual user working on a that queue. Also, an account that is hard assigned will remain assigned to the individual who opens that account until that person is longer working that queue.

Customer Service command buttons

The Customer Service page contains following three command buttons:

Command button:	Function:
Check Criteria	Reviews the selection criteria for errors. Oracle Daybreak will not allow you to enable a queue with invalid selection criteria.
Update Queue	Queues may be updated whenever selection criteria have been updated. They may also be updated manually if the nightly batch fails.
Un-Assigned	Depends on location of the cursor when you choose this button. Customer Service page- “Un-assigns” all accounts in this queue. Responsibilities and Users sub page/Responsibilities block - “Un-assigns” all accounts in this queue. Responsibilities and Users sub page/User block - “Un-assigns” all accounts assigned to the specific user. Unassigned accounts may now be selected by updating the queue and re-assigned.

To set up the Queue Setup form’s Customer Service page and sub pages

- 1 On the **Setup** menu, choose **Queues > Customer Service**.

Queue Name	Queue Description	Account Condition	Priority	Company	Branch	Hard	Assigned	Enabled
BKRP_CH_7	BANKRUPTCY QUEUE CHAPTER 7: NEW REQUESTS	BANKRUPTCY	1	ALL	ALL	☐	☐	☒
DELQ_DAYS_0_30	DELINQUENCY QUEUE: UPTO 30 DAYS	DELINQUENT	1	ALL	ALL	☐	☐	☒

Seq	Parameter	Comparison Operator	Criteria Value	Logical Expression
1	BANKRUPTCY TYPE CODE	=	07	AND
2	BANKRUPTCY DISPOSITION CODE	=	NEW	

- 2 On the **Customer Service** page, complete the following fields.

In this field:	Do this:
Queue Name	Enter queue name (required).
Queue Description	Enter queue description (required).
Account Condition	Select account condition (required).

Priority	Enter priority (required).
Company	Select company (required).
Branch	Select branch (required).
Enabled	Select to enable.

- The Customer Service page includes a **Hard Assigned** box. When selected, Oracle Day-break assigns an equal amount of accounts to each individual user working on a that queue. Also, an account that is hard assigned remains assigned to the individual who opens that account until that person is longer working that queue.
 - Use the **Hard Assigned** indicator to note whether or not the queue is hard assigned.
- Choose the **Selection Criteria** sub tab.
- In the **Criteria** block, define the account selection criteria with the following fields:

In this field:	Do this:
Seq	Enter sequence numbers (required).
(	Enter left bracket (optional).
Parameter	Select the parameter (required).
Comparison Operator	Select comparison operator (required).
Criteria Value	Enter criteria value (required).
)	Enter right bracket (optional).
Logical Expression	Enter logical operator (optional).

- On the Queue Setup form’s Customer Service page, choose **Check Criteria**.
Oracle Daybreak reviews the selection criteria for errors.
- If NO ERROR appears in the Error Message box, choose **OK**.
- Choose the **Sort** sub tab.

- In the **Sort** block, define the sort criteria for the account in the queue.

In this field:	Do this:
Seq	Enter sequence number (required).
Sort Field	Select sort field (required).
Order	Select sort order (required).

10 Choose the **Responsibilities and Users** sub tab.

Queue Setup

Setup Origination Customer Service

Customer Service

Check Criteria Update Queue Un-Assigned

Queue Name	Queue Description	Account Condition	Priority	Company	Branch	Hard	Assigned	Enabled
BKRP_CH_7	BANKRUPTCY QUEUE CHAPTER 7: NEW REQUESTS	BANKRUPTCY	1	ALL	ALL	☐	☐	☒
DELQ_DAYS_0_30	DELINQUENCY QUEUE: UPTO 30 DAYS	DELINQUENT	1	ALL	ALL	☐	☐	☒

Selection Criteria Sort Responsibilities and Users

Responsibilities

Responsibility	Enabled
SUPERUSER	☒
	☐
	☐

Users

User	Name	# Assigned	Hard Assigned	Enabled
CLORDAN	CHRIS LORDAN	0	☐	☒
ASHAY	ASHAY SALUNKE	0	☐	☐
			☐	☐

- 11 In the **Responsibilities** block, define the responsibilities that are authorized to work on the queue.
- 12 Select to **Enabled** to enable the responsibility.
- 13 In the **Users** block, define the users that are authorized to work on the queue and whether they are hard assigned (a user or a set of users will be assigned to a queue and will always be assigned to it)

Note: Oracle Daybreak allows the work queue list to be sorted by user-defined criteria.

In this field:

Do this:

User

Select user (required).

Name

View user name (display only).

Assigned

View number of accounts assigned (display only).

Hard Assigned

Select to hard assign. (For more information, see the following section in this chapter, **Using the Hard Assigned Feature**).

Enabled

Select to enable.

- 14 Save your entry.

Using the Hard Assigned feature

Oracle Daybreak's "Hard Assigned" queues feature allows companies to evenly distribute accounts between users. The following example explains how it works:

Let's say there are 100 un-assigned accounts in a queue. Five Oracle Daybreak users are assigned to the queue, four of whom are selected as Hard Assigned on the **Responsibilities and Users** sub page of the **Queues Setup form's Customer Service** master tab.

When you select Update Queue on the Customer Service page of the Queue Setup form (or Oracle Daybreak processes the CUSTOMER SERVICE QUEUE PROCESSING nightly batch) each of the four Hard Assigned users receives 25 accounts, while the one that isn't marked as Hard Assigned receives zero.

If Oracle Daybreak users already have accounts assigned to them, Oracle Daybreak attempts to balance the workload when assigning new accounts. For example, let's say there are three users in a queue. The first has 15 accounts, the second has ten and the third has five. If there are ten new accounts, Oracle Daybreak would give the third user the first 5 accounts, thus bringing that user's total to ten. Oracle Daybreak splits the next five between the second and third, bringing their totals to 13 and 12, respectively.

Note: Oracle Daybreak randomly assigns these accounts.

To set up a user as Hard Assigned feature

- 1 From the **Setup** menu, choose **Queues > Customer Service**.
- 2 On the Customer Service page, select the queue with the users you want to hard assign.
- 3 Select the **Hard Assigned** box to enable the queue to support the Hard Assigned feature.
Note: You may have to unlock the record before you can select the check box.
- 4 Choose the **Responsibilities and Users** sub tab.
- 5 In the **Responsibilities** block, select the level responsibility of the users you want to hard assign in the queue.
- 6 In the **Users** block, select **Hard Assigned** for each user you want to hard assign.
- 7 On the **Customer Service** page, choose **Update Queue** to distribute the applications in the queue to the hard assigned users.

Oracle Daybreak displays a Forms dialog box with the message "Queue creation submitted in background".

- 8 Choose **OK** to close the **Forms** dialog box.
- 9 Choose **OK** beneath the **Error Message** list box containing the words NO ERROR.

Oracle Daybreak distributes and hard assigns the accounts in the queue to the selected users in the Users block.

Note: If the accounts are not allocated to the hard assigned user, place the cursor in the **Users** block and press **F8**.

To remove a user

- 1 From the **Setup** menu, choose **Queues > Customer Service**.
- 2 On the **Customer Service** page, select the queue with the users you want to remove.
- 3 If you don't want that user to be hard assigned any longer, clear the **Hard Assigned** check box.
- 4 If you don't want that user to be assigned to that queue any longer, clear the **Enabled** check box.

Note: You may have to unlock the record before you can select the check box.

Oracle Daybreak updates the number of accounts assigned to a user only after:

- The nightly batch job runs
- or-
- You choose the **Update Queue** button.

CHAPTER 7 : EVENTS FORM

The Events form gives you the ability to set up “trigger events” with associated actions which Oracle Daybreak performs during loan origination. The fields on this form are both system and user defined.

During loan origination , when an application moves from one status/sub status to another, or changes condition, Oracle Daybreak can trigger an event and perform the associated event actions. This can occur either online or in batch mode. There are three pages on the Events form to set up and maintain these events:

- Setup page
- Online page
- Batch page

Note: Only predefined events and actions can be set up on the Events form. You cannot create new event types or actions types.

As processing events and associated actions require additional processing at the server level, the performance of the transactions, for which the events are set up, may be adversely affected dependent upon your specific configuration.

Setup tab (Setup page)

The Setup page contains two predefined blocks of information, the Event Types block and the Event Action Types blocks. This page and its two blocks provide a master table for setting up the online and batch events. This setup triggers the event, which in turn triggers the event’s associated actions during application entry.

To set up the Setup page

- 1 On the **Setup** menu, choose **Events**.
- 2 Select the product to which the event applies (**Loan**).

The screenshot displays the Oracle Daybreak Events form, specifically the Setup tab. The form is divided into two main sections: Event Types and Event Action Types. Both sections contain tables with predefined events and actions.

Event Types Table:

Event Type Code	Description	Process Type	Entity Type	Engine Type	Enabled	System
EVE01	ACCOUNT LEVEL BATCH EVENT #01	BATCH	ACCOUNTS	MONETARY TRANSACTIONS	✓	✓
EVE01	APPLICATION LEVEL BATCH EVENT #01	BATCH	APPLICATIONS	CREDIT BUREAU PROC	✓	✓
EVE02	ACCOUNT LEVEL BATCH EVENT #02	BATCH	ACCOUNTS	MONETARY TRANSACTIONS	✓	✓
EVE02	APPLICATION LEVEL BATCH EVENT #02	BATCH	APPLICATIONS	CORRESPONDENCE	✓	✓
EVE03	ACCOUNT LEVEL BATCH EVENT #03	BATCH	ACCOUNTS	CONDITION/ASSIGNMENT	✓	✓
EVE03	APPLICATION LEVEL BATCH EVENT #03	BATCH	APPLICATIONS	APPLICATION STATUS	✓	✓

Event Action Types Table:

Action Code	Description	Process Type	Entity Type	Engine Type	Enabled	System
GEN_CORR_APP_BATCH	GENERATE CORRESPONDENCE	BATCH	APPLICATIONS	CORRESPONDENCE	✓	✓
POST_CONDITION_TRANSACTIONS	POST CONDITION TRANSACTION	ONLINE	ACCOUNTS	CONDITION/ASSIGNMENT	✓	✓
POST_MONETARY_TRANSACTIONS	POST MONETARY TRANSACTION	ONLINE	ACCOUNTS	MONETARY TRANSACTIONS	✓	✓
POST_NON_MONETARY_TRANSACTIONS	POST NON MONETARY TRANSACTION	ONLINE	ACCOUNTS	NON-MONETARY TRANSACTIONS	✓	✓
SEND_CRB_REQ_ACC_ONLINE	SEND CREDIT BUREAU REQUEST	ONLINE	ACCOUNTS	CREDIT BUREAU PROC	✓	✓
SEND_CRB_REQ_APP_ONLINE	SEND CREDIT BUREAU REQUEST	ONLINE	APPLICATIONS	CREDIT BUREAU PROC	✓	✓

- 3 The **Event Types** block is system defined and lists the event type codes supported in Oracle Daybreak.

In this field:	Do this:
Event Type Code	Enter the event type code (required).
Description	Enter the event description (required).
Process Type	Enter the process type (BATCH or ONLINE) [EVENT_PROCESS_TYPE_CD] (required).
Entity Type	Enter the entity type (APPLICATIONS) [EVENT_ENTITY_TYPE_CD] (required).
Engine Type	Enter the engine type (MONETRARY TRANSACTIONS PROCESSING, NON-MONETRAY TRANSACTION PROCESSING, CONDITION/ASSIGNMENT PROCESSING, APPLICATION STATUS CHANGE, CREDIT BUREAU PROCESSING, or CORRESPONDENCE) [EVENT_ENGINE_TYPE_CD] (required).

- 4 Select or clear the **Enabled** box to activate or disable the event type.
- 5 **System** is a display only check box. If selected, it indicates that the event type is system define. If cleared, it indicates that the event type is user defined.
- 6 The **Event Action Types** block is system defined and lists the action codes supported in Oracle Daybreak.

In this field:	Do this:
Action Code	Enter the action code (required).
Description	Enter the action description (required)
Process Type	Enter the process type (BATCH or ONLINE) [EVENT_PROCESS_TYPE_CD] (required)
Entity Type	Enter the entity type (APPLICATIONS) [EVENT_ENTITY_TYPE_CD] (required)
Engine Type	Enter the engine type (MONETRARY TRANSACTIONS PROCESSING, NON-MONETRAY TRANSACTION PROCESSING, CONDITION/ASSIGNMENT PROCESSING, APPLICATION STATUS CHANGE, CREDIT BUREAU PROCESSING, or CORRESPONDENCE) [EVENT_ENGINE_TYPE_CD] (required).

- 7 Select or clear the **Enabled** box to activate or disable the action.
- 8 **System** is a display only check box. If selected, it indicates that the action is system define. If cleared, it indicates that the action is user defined.
- 9 Save your entry.

Online tab (Online page)

The Online page allows you to set up the events performed online by Oracle Daybreak. Oracle Daybreak supports the following online events:

- 1 The change in application status / sub status to APPROVED – REHASHING.

The events that can be performed online after each of the events listed above are as follows:

- Generate correspondence for an application
- Send a credit bureau request for an application.

The Online page allows you to set up the online events by defining all online events and the event criteria actions.

To set up the Online page

- 1 On the **Setup** menu, choose **Events**.
- 2 Select the product to which the event applies, **Loan**.

Event Code	Event Type	Frequency	Synchronous	Enabled
AAP_STS	EVENT TO PROCESS ACTIONS WHEN THE APPLICATION STATUS/SUE	ALWAYS	☒	☒
ABC	EVENT TO PROCESS ACTIONS WHEN THE ACCOUNT CONDITION BKR	ALWAYS	☒	☒

IMPORTANT: Setting up of the events can adversely effect the performance of system.

Query Name	Description	Enabled
APP_STS_Q1	APP_STS_Q2	☒

Seq	Parameter	Comparison Operator	Criteria Value	Logical Expression
1	STATE CODE	LIKE	%	

- 3 Select the **Online** tab.
- 4 In the **Events** block, enter the following information:

In this field:

Do this:

Event Code

Enter the event code (required).

Event Type

Enter the event type (required).

Frequency

Enter the event frequency
[EVENT_FREQUENCY_TYPE_CD] (required).

- 5 Select the **Synchronous** box to set the event as synchronous (any failure in triggering the event will fail to trigger the entire transaction).

-or-

Clear the **Synchronous** box to set the event as asynchronous (any failure in the event will not affect the transaction, which will be successfully completed).

- 6 Select or clear the **Enabled** box to activate or disable the event type.
- 7 The **Events Criteria** block allows you to name and describe the query for an event, as well as enable or disable the query. Use this block to enter the following information:

In this field:	Do this:
Query Name	Enter the query name (required).
Description	Enter the query description (required).

- 8 Select or clear the **Enabled** box to activate or disable the event criteria.

Criteria Details sub page

The Criteria Details sub page allows you to define the selection criteria for the event. The event engine uses these criteria to determine which applications to include in the event action.

To set up the Criteria Details sub page

- 1 On the **Setup** menu, choose **Events**.
- 2 Select the product to which the event applies, **Loan**.
- 3 Select the **Online** tab.
- 4 Select the **Criteria Details** sub tab.
- 5 In the **Criteria** block, define the event selection criteria with the following fields:

In this field:	Do this:
Seq	Enter sequence numbers (required).
(	Enter left bracket (optional).
Parameter	Select the parameter (required).
Comparison	Select comparison operator [COMPARISON_OPERATOR_CD] (required).
Criteria Value	Enter criteria value (required).
)	Enter right bracket (optional).
Logical	Enter logical operator (optional).

- 6 Save your entry.

Action sub page

The Actions sub page records the actions Oracle Daybreak performs after the event is triggered.

To set up the Action sub page

- 1 On the **Setup** menu, choose **Events**.
- 2 Select the product to which the event applies, **Loan**.
- 3 Select the **Online** tab.

- 4 Select the **Action** sub tab.

Events

Event Code	Event Type	Frequency	Synchronous	Enabled
AAP_STS	EVENT TO PROCESS ACTIONS WHEN THE APPLICATION STATUS/ISUE	ALWAYS	☒	☒
ABC	EVENT TO PROCESS ACTIONS WHEN THE ACCOUNT CONDITION BKRI	ALWAYS	☒	☒

Event Criteria

Query Name	Description	Enabled
APP_STS_Q1	APP_STS_Q2	☒

Criteria Details

Actions

Event Action	Seq	Enabled
POST NON MONETARY TRANSACTION	1	☒
		☐
		☐
		☐

Action Parameters

Parameter	Value
RELATION TYPE CODE	PRIM
CUSTOMER STOP CORR INDICATOR	Y
TCD CODE	CUS_STOP_CORR_MAINT

- 5 In the **Actions** block, define the action you want Oracle Daybreak to perform for the event by entering the following information. (You can set up more than one event action for a particular event, then use the Seq field to define the order in which the events will occur):

In this field:

Do this:

Event Action

Enter the event action (required).

Seq

Enter sequence numbers (required).

- 6 For each event action, use the **Action Parameters** block to set up the required action parameters and values.

In this field:

Do this:

Parameter

Enter the event action (required).

Value

Enter sequence numbers (required).

- 7 Select or clear the **Enabled** box in the **Actions** block to activate or disable the event action.
- 8 Save your entry.

Batch tab (Batch page)

The Batch page allows you to set up the events performed as a batch transaction by Oracle Daybreak. Oracle Daybreak supports the following predefined batch events for application processing. (These batch events are listed in the Events Types block on the Setup page):

- ACCOUNT LEVEL BATCH EVENT #01
- ACCOUNT LEVEL BATCH EVENT #02
- ACCOUNT LEVEL BATCH EVENT #03
- ACCOUNT LEVEL BATCH EVENT #04
- ACCOUNT LEVEL BATCH EVENT #05
- ACCOUNT LEVEL BATCH EVENT #06
- ACCOUNT LEVEL BATCH EVENT #07
- ACCOUNT LEVEL BATCH EVENT #08
- ACCOUNTLEVEL BATCH EVENT #09
- ACCOUNT LEVEL BATCH EVENT #10

To set up the Batch page

- 1 On the **Setup** menu, choose **Events**.
- 2 Select the product to which the event applies, **Loan**.
- 3 Select the **Batch** tab.

The screenshot shows the Oracle Daybreak Events Setup page, Batch tab. The page is divided into several sections:

- Events**: This section contains a table with columns for Event Code, Event Type, Frequency, and Synchronous. The first row shows Event Code EVE01_ACC, Event Type ACCOUNT LEVEL BATCH EVENT #01, Frequency DAILY, and Synchronous unchecked.
- Event Criteria**: This section contains a table with columns for Query Name, Description, and Enabled. The first row shows Query Name EVE01_ACC_01, Description EVE01_ACC_01, and Enabled checked.
- Criteria**: This section contains a table with columns for Seq, Parameter, Comparison Operator, Criteria Value, and Logical Expression. The first row shows Seq 1, Parameter PRODUCT CODE, Comparison Operator =, Criteria Value LOAN-VE, and Logical Expression unchecked.

- 4 On the Batch page, use the **Events** block to enter the following information:

In this field:

Do this:

Event Code

Enter the event code (required).

Event Type

Enter the event type (required).

Frequency

Enter the event frequency
[EVENT_FREQUENCY_TYPE_CD] (required).

- 5 The **Synchronous** box is cleared as all batch events are set as asynchronous; any failure in the event will not affect the transaction, which will be successfully completed.
- 6 Select or clear the **Enabled** box to activate or disable the event type.
- 7 The **Events Criteria** block allows you to name and describe the query for an event, as well as enable or disable the query. Use this block to enter the following information:

In this field:	Do this:
Query Name	Enter the query name (required).
Description	Enter the query description (required).

- 8 Select or clear the **Enabled** box to activate or disable the event criteria.

Criteria Details sub page

The Criteria Details sub page allows you to define the selection criteria for the event. The event engine uses these criteria to determine which applications to include in the event action.

To set up the Criteria Details sub page

- 1 On the **Setup** menu, choose **Events**.
- 2 Select the product to which the event applies, **Loan**.
- 3 Select the **Batch** tab.
- 4 Select the **Criteria Details** sub tab.
- 5 In the **Criteria** block, define the event selection criteria with the following fields:

In this field:	Do this:
Seq	Enter sequence numbers (required).
(	Enter left bracket (optional).
Parameter	Select the parameter (required).
Comparison	Select comparison operator [COMPARISON_OPERATOR_CD] (required).
Criteria Value	Enter criteria value (required).
)	Enter right bracket (optional).
Logical	Enter logical operator (optional).

- 6 Save your entry.

Actions sub page

The Action sub page allows you to define the actions performed in the batch event. Oracle Daybreak supports the following batch event actions:

- Send letter for an application
- Generate correspondence for an application.

To set up Action sub page

- 1 On the **Setup** menu, choose **Events**.
- 2 Select the product to which the event applies, **Loan**.
- 3 Select the **Batch** tab.
- 4 Select the **Action** sub tab.

The screenshot displays the Oracle Daybreak Events setup interface. At the top, there are tabs for 'Loan', 'Line of Credit', and 'Lease'. Below these are 'Setup', 'Online', and 'Batch' tabs. The 'Batch' tab is selected, and the 'Events' sub-tab is active. The 'Events' section shows a table with columns for Event Code, Event Type, Frequency, Synchronous, and Enabled. The first row contains 'EVE01_ACC', 'ACCOUNT LEVEL BATCH EVENT #01', 'DAILY', and both 'Synchronous' and 'Enabled' are checked. Below this is a red warning message: 'IMPORTANT: Setting up of the events can adversely effect the performance of system'. The 'Event Criteria' section has a table with 'Query Name' and 'Description', both set to 'EVE01_ACC_01', and an 'Enabled' checkbox which is checked. A 'Check Criteria' button is also present. The 'Criteria Details' section has tabs for 'Criteria Details' and 'Action'. The 'Action' tab is selected, showing the 'Actions' block with a table for 'Event Action', 'Seq', and 'Enabled'. The first row is 'SEND LETTER', '1', and 'Enabled' is checked. Below this is the 'Action Parameters' section with a table for 'Parameter' and 'Value'. The first row is 'LETTER NAME' and 'WELCOME'.

- 5 In the **Actions** block, define the action you want Oracle Daybreak to perform for the event by entering the following information. (You can set up more than one event action for a particular event, then use the Seq field to define the order in which the events will occur):

In this field:

Do this:

Event Action

Enter the event action (required).

Seq

Enter sequence numbers (required).

- 6 For each event action, use the **Action Parameters** block to set up the required action parameters and values.

In this field:

Do this:

Parameter

Enter the event action (required).

Value

Enter sequence numbers (required).

- 7 Select or clear the **Enabled** box in the Actions block to activate or disable the event action.
- 8 Save your entry.

Monitoring events

You can verify the status of events and event actions on the Monitor Jobs page of the Utilities form.

To monitor events

- 1 On the **Monitor** menu, choose **System > Jobs**.

The screenshot shows the Oracle Daybreak Utilities form, specifically the Monitor Jobs page. The form has a title bar 'Utilities' and a menu bar with 'Setup', 'Monitor Batch Jobs', 'Monitor Jobs', 'Monitor Users', 'Services', and 'Log Files'. The 'Monitor Jobs' tab is selected. Below the menu bar, there are several controls: 'Job Type' with radio buttons for 'Batch', 'Back Ground' (selected), and 'Credit Request'; 'View Last' with radio buttons for '1 Day' (selected), '2 Days', '5 Days', and 'All Days'; and a 'Failed View Failed' checkbox. The main area is divided into two sections: 'Job Details' and 'Job Results'. The 'Job Details' section contains a table with columns: Request Type, Status, Job Set, Job, Thread, Errors, Records, Run Start Date/Time, and Run End Date/Time. Below the table is a 'Description' field and a 'Process Dt' field. The 'Job Results' section contains a table with columns: Request Result and Description. The form is designed for monitoring and managing jobs in the system.

- 2 On the **Monitor Jobs** block, choose **Back Ground** in the **Job Type** block.

Oracle Daybreak displays the status for all asynchronous events that have been completed or failed for an application.

CHAPTER 8 : CREDIT BUREAU SETUP FORM

In Oracle Daybreak, an important part of the origination process is pulling a credit report from a credit bureau and scoring that information against a user-defined risk model. These credit reports can be pulled both automatically and manually.

After you enter an application, Oracle Daybreak compares its contents against prescreen criteria. If the application passes a prescreen edits check, Oracle Daybreak advances the status of the application and automatically pulls a credit report.

You can manually request a credit report for an applicant or any other party included on the application, such as cosigners and spouses by selecting the bureau from which you want to pull the report. If more than one report type is defined for the selected bureau, you can indicate the type of report you want to pull.

The Oracle Daybreak credit bureau service has been enhanced to support the Experian Net Connect and Equifax Internet System to System interfaces. Experian Net Connect and Internet System to System are client/host gateways designed to allow access to credit bureau agency systems through the public Internet. With this enhancement, the Oracle Daybreak credit bureau service can access Experian and Equifax systems using any one of three methods -dial-up modem, frame relay, and now the Internet. Experian has announced that they are de-supporting dial-up access as of May 31, 2004. The Oracle Daybreak credit bureau service will not be immediately modified to remove support for Experian dial-up connections, but after May 31, 2004 the credit bureau service will effectively only support two connectivity methods for accessing Experian systems. Current Oracle Daybreak customers accessing Experian through dial-up will need to choose between frame relay and Net Connect before May 31, 2004 to avoid a disruption of service.

Credit Bureau Setup details

- The credit bureau from which the report is pulled is determined by the applicant's zip code. The credit bureau interface searches the information in the Credit Bureau Zip Matrix tab and matches the applicant's zip code to determine the bureau(s) from which to request a report.
- The number of credit reports automatically pulled per applicant is controlled through the credit request parameter CRB_MAX_BUREAU_PULL. If this parameter is set to 1, a credit bureau request will be made for the Bureau1 credit bureau from the zip code matrix. Likewise, if this parameter is set to 2, a credit bureau request will be made for the Bureau1 and the Bureau2 credit bureaus from the zip code matrix.
- Oracle Daybreak automatically pulls credit reports for only the primary applicant and the primary applicant's spouse (for joint applications) unless the CRB_ALL_APL_BUREAU_PULL credit request parameter is set to Y. However, if the parameter is set to Y, Oracle Daybreak pulls credit reports for all applicants on the loan, regardless of their relationship to the primary borrower.
- Passwords, default report formats, and other required information from the credit bureaus are set up in the Report Formats page.

Preparing to use Experian credit reports

Contact an Experian sales representative for information about pulling Experian credit reports. After the proper agreements are completed, and depending on the access method chosen, Experian will provide you with the necessary information needed to set up the credit bureau service in Oracle Daybreak. On Oracle Daybreak's Credit Bureau Setup form, on the Report Format page, the Credit Bureau Setup block uses generic terms for the data needed for credit bureau access. Some of the fields are not always required, and Experian employees may use different names in conversation when discussing these fields.

The following table summarizes the data needed for each Experian access method:

Method	Member Code	Password	Auth User Id	Auth Password	Preamble	Host Code	UIC
Dial-up	Required (may be called subcode or subscriber code)	Required	Leave blank	Leave blank	Required	Required	Required
Frame-relay	Required (may be called sub code or subscriber code)	Required	Leave blank	Leave blank	Required	Leave blank	Leave blank
Net Connect	Required (may be called sub code or subscriber code)	Required	Required (may be called User ID, or SSP UserID)	Required (may be called Password, or SSP Password)	Required	Required (will be called DBHost. The values are either CIS for production, or STAR for test.)	Leave blank

There should be no need to get new member codes and passwords when switching credit bureau access methods (moving from dial-up to Net Connect). The member codes and passwords are not dependent on the connection method used to access the bureau.

Frame relay access is from the database server to the Experian host though a TCP/IP socket connection. The connection is outbound only and it is to a specific port (699 or 700) on the Experian host.

The Oracle Daybreak credit bureau service will be accessing Experian Net Connect service through HTTP to the ECALS URL supplied by Experian as well as by the HTTPS to the URL returned as a response to the ECALS URL inquiry (the credit request URL). This access is from the database server (not the iAS server) and access through a proxy server is not supported. The connections are outbound only and they connect to the standard ports at Experian (80 for the ECALS URL, 443 for the credit request URL).

Preparing to use Equifax credit reports

Contact an Equifax sales representative for information about pulling Equifax credit reports. After the proper agreements are completed, and depending on the access method chosen, Equifax will provide you with the necessary information needed to setup the credit bureau service in Oracle Daybreak. On Oracle Daybreak's Credit Bureau Setup form, on the Report Format page, the Credit Bureau Setup block uses generic terms for the data needed for credit bureau access. Some of the fields are not always required, and Equifax employees may use different names in conversation when discussing these fields.

The following table summarizes the data needed for each Equifax access method.

Method	Member Code	Password	Customer Code	Auth User Id	Auth Password	Service Name
Dial-up	Required (may be called customer number)	Required (may be called security code)	Required	Leave blank	Leave blank	Leave blank
Frame-relay	Required (may be called customer number)	Required (may be called security code)	Required	Leave blank	Leave blank	Leave blank
Internet System to System	Required (may be called customer number)	Required (may be called security code)	Required	Required	Required (will probably be called site ID)	Required

There should be no need to get new member codes and passwords when switching credit bureau access methods (moving from dial-up to Internet System to System), the member codes and passwords are not dependent on the connection method used to access the bureau.

Frame relay access is from the database server to the Equifax host through a TCP/IP socket connection. The connection is outbound only and it is to a specific port (6091) on the Equifax host.

The Oracle Daybreak credit bureau service will be accessing the Equifax Internet System to System service through HTTPS to the URL supplied by Equifax. This access is from the database server (not the iAS server) and access through a proxy server is not supported. The connections are outbound only and they connect to the standard HTTPS port at Equifax (443).

Preparing to use TransUnion credit reports

Contact an TransUnion sales representative for information about pulling TransUnion credit reports. After the proper agreements are completed, and depending on the access method chosen, TransUnion will provide you with the necessary information needed to setup the credit bureau service in Oracle Daybreak. On Oracle Daybreak's Credit Bureau Setup form, on the Report Format page, the Credit Bureau Setup block uses generic terms for the data needed for credit bureau access. Some of the fields are not always required, and TransUnion employees may use different names in conversation when discussing these fields.

The following table summarizes the data needed for each TransUnion access method.

Method	Member Code	Password	Customer Code	Auth User Id	Auth Password	Market	Sub Market	Industry
Dial-up	Required	Required	Leave blank	Leave blank	Leave blank	Required	Required	Required
Frame-relay	Required	Required	Required	Leave blank	Leave blank	Required	Required	Required

There should be no need to get new member codes and passwords when switching credit bureau access methods (moving from dial-up to frame relay), the member codes and passwords are not dependent on the connection method used to access the bureau.

Frame relay access is from the database server to the TransUnion host through a TCP/IP socket connection. The connection is outbound only and it is to a specific port (10001) on the TransUnion host.

Preparing to use CSC credit reports

Contact an CSC sales representative for information about pulling CSC Tri-Merge credit reports. After the proper agreements are completed, and depending on the access method chosen, CSC will provide you with the necessary information needed to setup the credit bureau service in Oracle Daybreak. On Oracle Daybreak's Credit Bureau Setup form, on the Report Format page, the Credit Bureau Setup block uses generic terms for the data needed for credit bureau access. Some of the fields are not always required, and CSC employees may use different names in conversation when discussing these fields.

The following table summarizes the data needed for each CSC access method.

Method	Member Code	Password	Customer Code	Auth User Id	Auth Password
Internet	Required (may be called account number)	Required	Leave blank	Leave blank	Leave blank

The Oracle Daybreak credit bureau service will be accessing CSC Tri-Merge via HTTPS to the URL supplied by CSC. This access is from the database server (not the iAS server) and access through a proxy server is not supported. The connections are outbound only and they connect to the standard HTTPS port at CSC (443).

Preparing to use Credco credit reports

Contact a First American Credco sales representative for information about pulling Credco credit reports. First American Credco offers many different products and services. Oracle Daybreak supports pulling merged credit reports from the CredcoConnect interface operating in a server to server mode. After the proper agreements are completed, Credco will provide you with the necessary information needed to set up the credit bureau service in Oracle Daybreak. On Oracle Daybreak's Credit Bureau Setup form's Report Format page, the Credit Bureau Setup block uses generic terms for the data needed for credit bureau access. Some of the fields are not always required, and Credco employees may use different names in conversation when discussing these fields.

The following table summarizes the data needed for each CSC access method.

Method	Member Code	Password	Customer Code	Auth User Id	Auth Password	Origin Code
Internet	Required (may be called LoginAccountIdentifier)	Required	Leave blank	Leave blank	Leave blank	Required

The Oracle Daybreak credit bureau service will be accessing CredcoConnect via HTTPS to the URL supplied by Credco. This access is from the database server (not the iAS server) and access through a proxy server is not supported. The connections are outbound only and they connect to the standard HTTPS port at Credco (443).

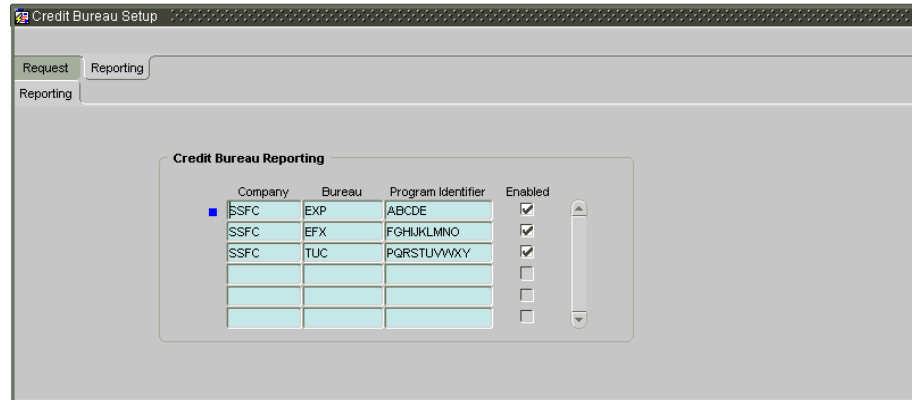
In addition to the member code, password, origin code, and URL, you will also need a client certificate file and public key from Credco. The certificate and key are used to authenticate the connection between Oracle Daybreak and CredcoConnect. Request the client certificate in Windows PFX format. The Oracle Daybreak Lending Suite interface will ultimately use the file in PKCS12 format, but it is easier to install if it starts out as a PFX file. (See the later section on Oracle Wallet Manager setup for instructions on what to do with the certificate file.)

Reporting master tab (Reporting page)

Oracle Daybreak reports to the credit bureau agencies in the Metro 2 format with the payment and account status information of each account holder. The Reporting page contains the program identifier to be reported to the bureaus.

To create a credit bureau reporting program

- 1 On the **Setup** menu, choose **Credit Bureau > Reporting**.
- 2 Choose the **Reporting** tab.



Company	Bureau	Program Identifier	Enabled
SSFC	EXP	ABCDE	☒
SSFC	EFX	FHIJKLMNO	☒
SSFC	TUC	PQRSTUVWXYZ	☒
			☐
			☐
			☐

- 3 Complete the **Credit Bureau Reporting** block with the following information:

In this field:

Company

Bureau

Program Identifier

Do this:

Select the portfolio company (required).

Select the bureau (required).

Enter the program identifier. The customer receives this from the bureau and uses it to identify itself to that bureau. You will need to update this information (required).

- 4 Select **Enabled** to enable the program.
- 5 Save your entry.

Special Metro II Code reporting

Oracle Daybreak allows you to report the following special Metro II segments to the credit bureau output file:

- Consumer Information Indicator Code (CIIC)
- Compliance Condition Code (CCCD)
- Special Comment Code (SPCC).

Oracle Daybreak users will need to use call Action/Results and Reason fields on the Call Activities sub page of the Customer Service form (**Lending > Customer Service > Customer Service (2) master tab > Account Details tab > Call Activities sub tab**) to place specific account conditions where these Metro II segments are to be reported. The specific segment reported for a given condition will be based on the account condition and call activity reason codes.

Note: It is the responsibility of the Oracle Daybreak Administrator or individual user to setup Special Metro II Code reporting functionality.

When users open one of the following conditions:

CIIC	CONSUMER INFORMATION INDICATOR CODE (METRO2 - FCRA)
CCCD	COMPLIANCE CONDITION CODE (METRO2)
SPCC	SPECIAL COMMENT CODE (METRO2)

Oracle Daybreak recognizes the condition, processes the selected Metro II reporting call activity reason code, and generates the Metro II reporting segment in the Metro II reporting output file.

Note: You (the Oracle Daybreak user) are responsible for selecting the correct Metro II reporting segment reason code to be reported. If you do not select a Metro II reporting segment reason code, Oracle Daybreak will not generate information to Metro II output file. If you select an incorrect (wrong) Metro II reporting segment reason code, Oracle Daybreak will report the selected Metro II reporting segment. Oracle Daybreak does not validate the contents of the Reason field with the contents of the Condition field.

To end the reported Special Metro II Special Code, close the open Special Metro II Condition (no reason code needed). Oracle Daybreak recognizes the closing of the open Special Metro II Condition and will not create a Metro II reporting segment in the output file.

IMPORTANT:

The CBU_FILE_FREQUENCY (METRO 2 FILE FREQUENCY) Company system parameter determines if output file is generated and created daily or output file is written with daily data and output monthly.

To set up Metro II Code reporting

- 1 On the **Setup** menu, choose **Queues > Setup**.
- 2 In the **Call Actions** and **Call Results** blocks, set up to open and close the following system defined condition codes to open and close:

Action Code	Description
CIIC	CONSUMER INFORMATION INDICATOR CODE (METRO2 - FCRA)
CCCD	COMPLIANCE CONDITION CODE (METRO2)
SPCC	SPECIAL COMMENT CODE (METRO2)

When setup is completed, you can open and close Special Metro II code conditions.

Note: Opening and closing Special Metro II Code reporting is a manual process.

The CBU_FILE_FREQUENCY (METRO 2 FILE FREQUENCY) Company system parameter determines if output file is generated and created daily or output file is written with daily data and output monthly.

Oracle Wallet Manager setup

The Experian Net Connect, Equifax Internet System to System, and CSC interfaces within the Oracle Daybreak credit bureau service use functionality provided by the Oracle Wallet feature. Use the Oracle Wallet Manager on the database server to create and export a wallet for use by the Oracle Daybreak credit bureau service.

Note: All of the above mentioned interfaces use the same Oracle wallet. If a wallet already exists and is in use by one of the credit bureau interfaces, there is no need to create another wallet. Due to differing certificate requirements, there may be a need to import additional trusted certificates into the wallet, but there will not be a need to create a new one. The Oracle Daybreak credit bureau parameter ORA_WALLET_PATH contains the location of the Oracle Wallet used by the Oracle Daybreak credit bureau service.

To create and export a wallet suitable for use by the Oracle Daybreak credit bureau

Please refer to the Oracle documentation for more detailed instructions on how to use the Oracle Wallet Manager to create and manage a wallet):

- 1 If one does not already exist, create a wallet somewhere on the database server. The location must be readable and writable by the Oracle user. Make a note of the full path where the wallet is stored (for example, /etc/ORACLE/WALLETS/oracle or C:\oracle\WALLETS).
- 2 The wallet needs to contain the public key for the certificate authority that issued the server certificate for each HTTPS web site that will be connected to by the credit bureau interface. At the time of this document, those sites are:

https://ssl.experian.com	Experian
https://transport5.ec.equifax.com	Equifax
https://www.emortgage.Equifax.com	CSC
https://www.credcoconnect.com	Credco

This list may change. Use the URL provided to you by the credit bureau when they set up your service. To get the proper Experian HTTPS URL, enter the ECALS URL that was provided by Experian into a web browser. The response returned to the browser is the HTTPS URL that will be used to communicate with Experian.

- 3 Import the necessary certificate authority's certificate files into the Oracle wallet that was created in Step 1. See the appendix of this chapter for detailed instructions of how to download and install a trusted certificate.
- 4 Test the wallet by connecting to each web site with a simple command issued from SQL-Plus.

```
SQL> select utl_http.request('https://ssl.experian.com',  
NULL, 'file:/etc/ORACLE/WALLETS/oracle', 'password') from  
dual;
```

Replace the URL in the above command with each HTTPS URL given to you for use by the credit bureaus. Also replace the wallet path with the path to your wallet and your wallet password. The output from the command is not important, what is important is that it runs without displaying an Oracle error. If there is an Oracle error, then something is wrong with the contents of the wallet, the path to the wallet, and/or the wallet password.

- 5 When the wallet contains all of the required trusted certificates, export the wallet to a text file. On the **Operations** menu on the Oracle Wallet Manager, choose **Export All Trusted Certificates**. The text file MUST be located in the same directory as the wallet and the filename MUST be default.txt. Anytime a change is made to the trusted certificates in the wallet, the wallet must be re-exported to the same text file.
- 6 From Oracle Daybreaks **Setup** menu, choose **Credit Bureau > Request > Parameters** tab within and set the `ORA_WALLET_PATH` and `ORA_WALLET_PASSWORD` parameters.

To create and a client certificate wallet suitable for use by the CredcoConnect interface

The CredcoConnect interface requires another wallet file in addition to the default wallet file. This additional wallet file contains the client certificate and certificate chain issued to your company by First American Credco when your account is created.

- 1 Save the client certificate file sent to you by First American on your local PC.
- 2 Open Microsoft Internet Explorer. Go to the **Tools > Internet Options > Content > Certificates** screen.
- 3 Click the **Import** button. Choose **Next** and locate the PFX file you saved in Step 1. Choose **Next** and enter the password provided to you by Credco for the certificate file. Select the **Enable strong private key protection** and **Mark the private key as exportable** check boxes. Choose the default selections on the following screens until the import is successful.
- 4 On the **Certificate Manager** screen, select the First American Corporation certificate and click the **Export** button.
- 5 Choose **Next**, **Yes**, export the private key, **Next**, PKCS12 format, include all certificates in the certification path, and enable strong protection and **Next**.
- 6 Set the password for the certificate to be the same password as your Oracle wallet.
- 7 Choose **Next** and save the file as **credco.p12**.
- 8 Copy the **credco.p12** file to your database server and into the same directory where the existing Oracle wallet in use by Oracle Daybreak is located.

Oracle JVM Security setup

The Experian Net Connect interface within the Oracle Daybreak credit bureau service requires the use of the Oracle Java Virtual Machine (JVM) that is resident in the Oracle database. Furthermore, specific permissions must be granted to the Java classes used by the credit bureau service. These permissions have been added to the `set_java_perms.sql` script that is part of the Oracle Daybreak Lending Suite distribution. This script (as well as many other useful SQL scripts) is available from the i-flex solutions technical support Oracle Daybreak Lending Suite patches web site at http://support.supersolution.com/LSPatches/patch_installation_utilities.zip.

The `set_java_perms.sql` script needs to run as the SYS user (or a user with SYS privileges). The script will prompt for SYS user id and password. Be prepared to provide it when prompted. Also, the script will select the value of the `ORA_WALLET_PATH` parameter from the credit bureau parameters table. Make sure that it has been updated with the proper wallet path before running the `set_java_perms.sql` script (although the script can be safely run again if necessary).

Credit Bureau Service operation

The basic operation of the credit bureau service has not changed. Once setup, there is no operational difference between accessing the credit bureaus via dial-up, frame relay, or the Internet.

Importing a trusted certificate into an Oracle Wallet

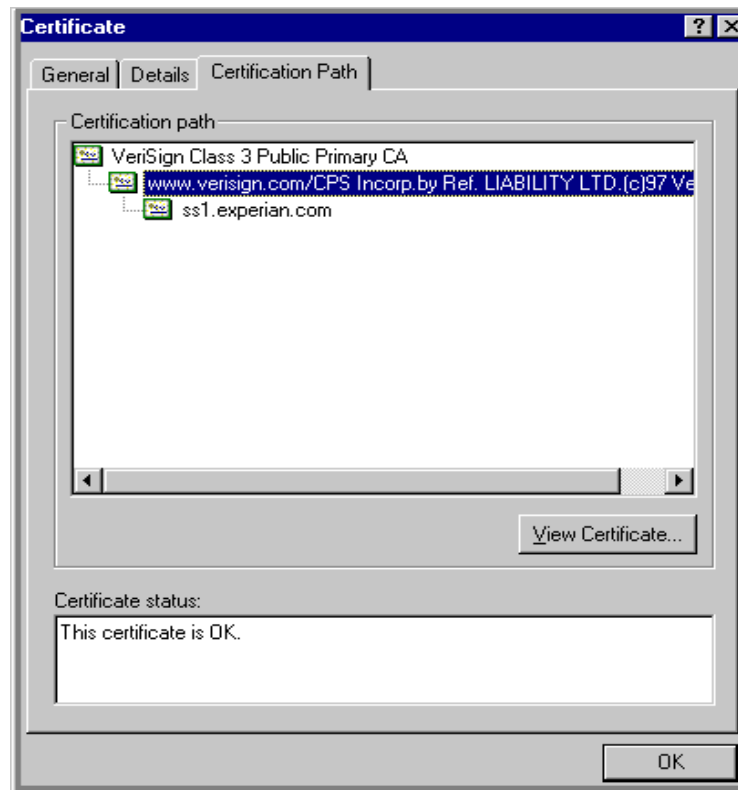
The HTTPS servers used by Experian, Equifax, and CSC for their Internet based credit report services (as well as all HTTPS servers) contain a site certificate signed by a trusted Certificate Authority (CA). The CA is an entity that guarantees the identity of the HTTPS server. If the client trusts the CA, and the CA says that the HTTPS server is who they say they are, then the client inherently trusts the HTTPS server. Normally, a client tool such as Microsoft Internet Explorer has a large store of trusted CA certificates which makes secure communication between a client and a trusted HTTPS server relatively seamless and uneventful. Unfortunately, the store of CA certificates in the default Oracle wallet is rather small and it is likely that it will not contain the certificate of the CA that is certifying one or more of the credit bureau web sites. This means that the CA certificate must be imported into the wallet. To do this, the certificates must first be exported from a browser and then imported into the Oracle wallet using the Oracle Wallet Manager.

Using Microsoft Internet Explorer to Export a Certificate

- 1 Use Microsoft Internet Explorer and connect to one of the HTTPS URLs referenced in the Oracle Wallet Manager Setup section of this document.

If the web site asks for a user id and password, cancel the dialog box and remain on the top-level HTTPS page.
- 2 Once connected, from the browser's **File** menu, choose **Properties**.
- 3 Choose the **Certificates** button.

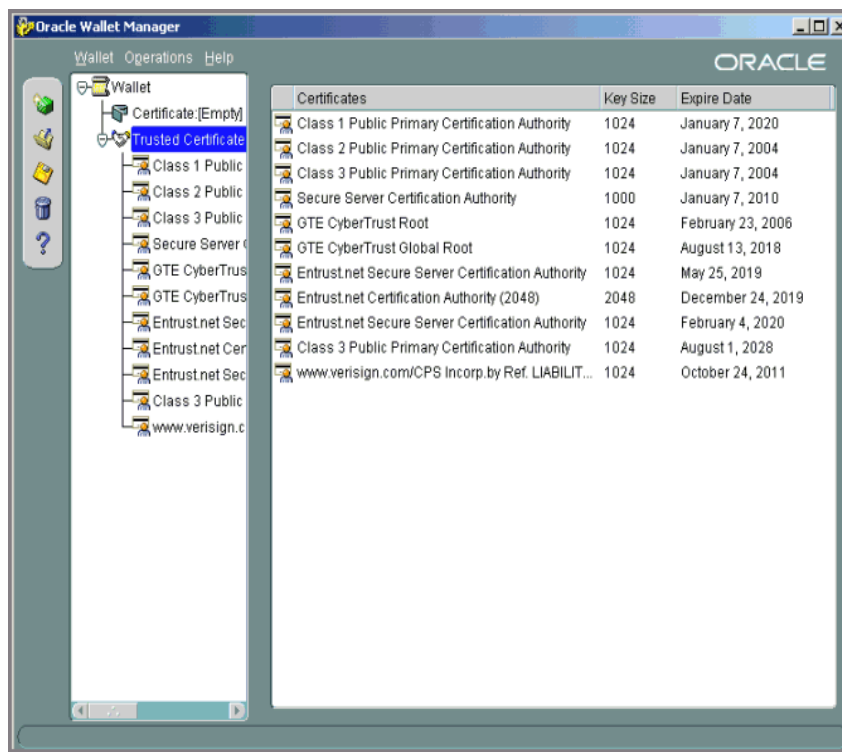
- 4 Choose the **Certification Path** tab. The bottom-most certificate is the one generated by the host itself. We are not interested in that one, we are interested in the one or more certificates above the bottom-most one. The screen shot below displays a web site with two CAs (an intermediate, and a primary). Whether it is an intermediate CA or a primary one, the steps are the same for saving the certificate as a text file.



- 5 Choose the first certificate above the bottom-most certificate (it may be the only certificate above the bottom-most certificate).
- 6 Choose the **View Certificate** button.
- 7 Choose the **Details** tab.
- 8 Choose the **Copy to File** button.
- 9 Choose the **Next** button.
- 10 Choose the **Base 64** encoded format.
- 11 Choose the **Next** button.
- 12 Enter a filename and location for the file.
- 13 Choose the **Next** button.
- 14 Choose the **Finish** button.
- 15 Repeat steps 5 through 14 for the next certificate in the certification path (if any).

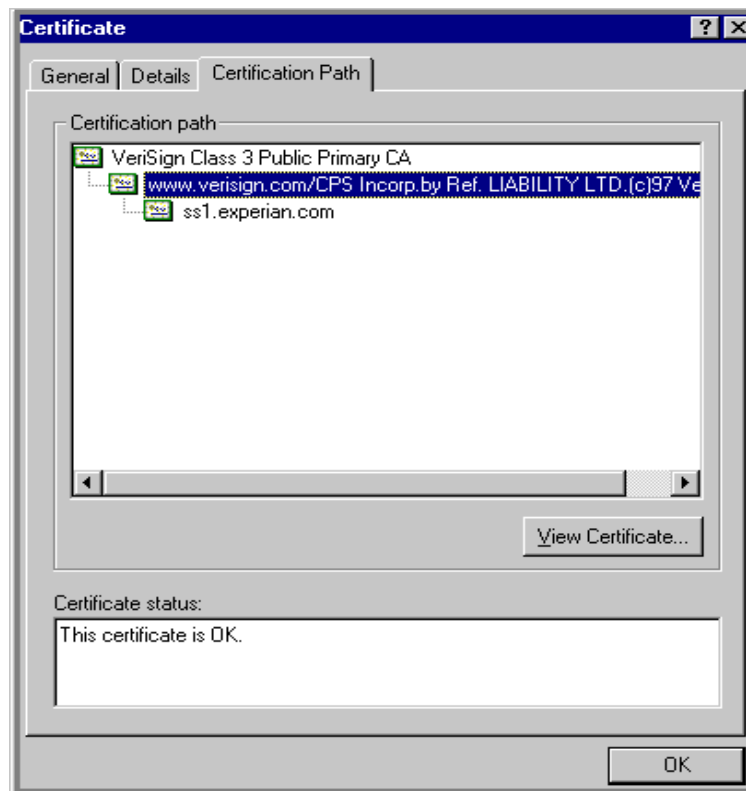
Importing the Certificates into an Oracle Wallet

- 1 Copy the certificates exported and saved during the process described above onto the database server (not the iAS server).
- 2 As the Oracle user (or Administrator on Windows), start the Oracle Wallet Manager.
- 3 Open the wallet that will be used by the Oracle Daybreak credit bureau service. Create a new wallet if one does not already exist.
- 4 View the list of Trusted Certificates in the wallet.
- 5 Check the list of certificates against the list of certificates that are in use on the HTTPS servers used by the credit bureaus (and that were exported and saved during the export process described above).
- 6 Click the **Trusted Certificates** heading in the left list box of the Oracle Wallet Manager.



- 7 Use Microsoft Internet Explorer to view the certificate details for the HTTPS web sites (**File > Properties > Certificates > Certification Path > View Certificate > General**) that will be contacted by the credit bureau service. Look through the list of certificates shown in the right panel of the Oracle Wallet Manager and look for a match between the Issued To and Valid To dates shown in the Internet Explorer View Certificate Window.

The screen shot below shows a certificate that is already in the wallet's list of trusted certificates (see the last entry for the `www.verisign.com/CPS` certificate).



- 8 On the **Operations** menu, choose **Import Trusted Certificate** and follow the prompts for locating and loading the files that were copied onto the database server in step 1 for any certificate not already stored in the wallet.
- 9 On the **Wallet** menu, choose **Save** when finished loading certificates.

De-duping Credit Bureau data

Oracle Daybreak allows you to remove duplicate (“de-dupe”) liabilities data from the credit bureau information.

De-duping logic

The de-duping logic is based on a number of parameters that Oracle Daybreak compares among *tradelines* (**only**) to determine if they are duplicates. The following fields are used to determine if two tradelines are duplicates:

Field:	Description:
Account #	The account number of the consumer with the lender for the particular account.
Open Date	The date the account was opened.
Member Code	The subscriber code of the lender with the respective credit bureau. Note: Since member codes for the same lender differ across bureaus, this field is used only for tradelines reported by the same bureau. Since reports obtained from CSC can have tradelines from different bureaus, this field is only for reports pulled from the credit bureaus.

All available bureau reports pulled later than DEDUP_CRB_EXPIRATION_DAYS days old will be used.

The following system parameters will be set up to provide switches to allow the functionality to be turned on and off:

Parameter	Description	Valid Values	Setup Value
JOINT_DEDUP_SPOUSE_LIABILITIES	De-deup the tradelines with spouse	Y, N	Y
JOINT_DEDUP_ALLAPL_LIABILITIES	De-deup the tradelines with spouse and secondary applicants(s).	Y, N	Y
DEDUP_CRB_EXPIRATION_DAYS	Credit report expiration days	Number	90

Whenever two (or more) items are identified as duplicates, Oracle Daybreak uses the following hierarchy to pick one of the items as the “correct” one:

- 1 **Last Reported Date:** The row that has been reported most recently is used.
- 2 **Owner:** In case of a tie on the last reported date, one of the tradelines is picked in the descending order of priority depending on who the tradeline belongs to: Primary, Spouse, then Secondary.

Debt Ratio combination

Oracle Daybreak uses the system parameter DBR_JOINT_INC_DEBT_WITH_SPOUSE to decide whether to combine debt ratios of the spouse with the primary applicant. The DBR_JOINT_INC_DEBT_WITH_COAPP parameter decides whether to do the same on a non-spousal joint application.

When this indicator is checked, all liabilities in the Liability block on the Summary sub page of the Applicant (2) master tab with the Include box selected will be used in the debt ratio calculation.

The following system parameter will be set up to provide switches to allow the functionality to be turned on and off:

Parameter	Description	Valid Values	Setup Value
DBR_JOINT_INC_DEBT_WITH_ALLAPL	Combine income and debt with co-applicant(s)	Y, N	Y

De-duping process

The de-duping logic will be integrated into the Oracle Daybreak decision-making process in the following manner:

Initial credit pulls on new applications

- If the JOINT_DEDUP_SPOUSE_LIABILITIES/ JOINT_DEDUP_ALLAPL_LIABILITIES system parameters are set to **Y**, Oracle Daybreak uses the de-duping logic described above to uncheck the duplicate liabilities in the spouse's/co-applicant's liabilities.
- If the DBR_JOINT_INC_DEBT_WITH_SPOUSE/ DBR_JOINT_INC_DEBT_WITH_ALLAPL parameters are set to **Y**, Oracle Daybreak includes the liabilities of the spouse/ co-applicant while calculating the debt ratio of the primary applicant.
- Oracle Daybreak will use all available credit reports at the time.

Subsequent credit pulls (manual)

- To remove duplicate liabilities from the calculation, choose the **Dedup Liabilities** button on the **Underwriting** form (**Applicants (9)** master tab > **Summary** sub page > **Liability** block). (Potential record locking situations force the action to remain manual versus the system automatically doing it).
- If the **Populate Debt** and **Include Debt** boxes are selected in the **Applicant/Customer Detail** block on the **Bureau (4)** master tab on the **Underwriting** form for the credit request and the JOINT_DEDUP_SPOUSE_LIABILITIES/ JOINT_DEDUP_ALLAPL_LIABILITIES system parameters are set to **Y**, Oracle Daybreak will use the de-duping logic described above to uncheck the duplicate liabilities in the spouse's/co-applicant's liabilities.
- If the DBR_JOINT_INC_DEBT_WITH_SPOUSE/ DBR_JOINT_INC_DEBT_WITH_COAPL parameters are set to **Y**, Oracle Daybreak will include the liabilities of the spouse/ co-applicant while calculating the debt ratio of the primary applicant.

- Oracle Daybreak will use all available credit reports at the time of the request that have been requested within the number of days specified in the DEDUP_CRB_EXPIRATION_DAYS parameter.

Restrictions

The de-duping logic will be limited based upon the discussion above. If Oracle Daybreak cannot identify two tradelines as duplicates based upon the logic mentioned above, the individual tradelines will be retained. In such circumstances, both tradelines will be used in the debt ratio calculation and it will be the user's responsibility to disregard one of them by clearing the Include check box.

CHAPTER 9 : UTILITIES FORM

“Batch jobs” refer to back-end processes that automatically run at a certain time. There are two types of batch jobs:

- Business processes (such as billing and delinquency processing)
- Housekeeping tasks (such as application aging and application purging)

The Utilities form allows you to set up, monitor, and maintain batch jobs in Oracle Daybreak.

Batch jobs can be set up to be performed on a daily, weekly, monthly, and ad-hoc basis. Batch jobs can also be configured to trigger an e-mail or phone message if a batch job should fail.

Critical batch jobs control job flow and system date rollover to allow recovery during errors. Errors are instances where a process did not successfully complete. Failures indicate that a particular job encountered errors that require remedial action. The number of errors allowed before failure is defined for each job. Some errors automatically result in a failure.

The Log Files page allows you to view errors and failures.

The Utilities form Setup tab contains the following pages:

- Batch Job page
- Job Holiday page

Setup tab (Batch Job page)

The Utilities form’s Batch Job page allows you to track and maintain of all batch processes within the Oracle Daybreak system. Using this form, the system administrator can configure the frequency and start time of each batch process, as well as set the number of threads to improve performance.

“Threading” allows a specific job to be separated into smaller units that are processed at the same time. This allows Oracle Daybreak to complete the job in less time.

You can set up multiple batch jobs within a batch set. In the Batch Job Sets block, each process is listed with the last run date (Last Run Dt field) and the next scheduled process date (Next Run Dt field). In the Freq Code and Freq Value fields, you can determine the frequency of each batch set, such as daily, weekly and monthly. You can also set up batch sets to incorporate a dependency on another batch set. This way, if the initial batch fails, the dependent set will not be processed.

In the Batch Jobs block, you can configure the process to run on weekends and holidays using the respective option boxes.

CAUTION:

As the batch job setup widely affects the Oracle Daybreak system, i-flex solutions suggests that the system administrator has a clear understanding of the various functionalities within Oracle Daybreak before creating and updating the batch processes.

For the standard job set please review the Visio document,
dbk_std_detail_design_job_sets.vsd

To set up a batch job

- 1 On the **Setup** menu, choose **Batch Jobs**.

The screenshot shows the Oracle Daybreak Utilities window with the 'Batch Job Sets' and 'Batch Jobs' tabs selected. The 'Batch Job Sets' tab displays a table with columns: Set Code, Job Set Description, Freq Code, Freq Value, Start Time, Last Run Dt, Next Run Dt, Parent, Dependency, Critical, and Enabled. The 'Batch Jobs' tab displays a table with columns: Seq, Job Type, Job Code, Job Description, Threads, Commit Count, Errors Allowed, Parent, Dependency, Weekend Holiday, and Enabled. Below the tables, there is a 'Command' field and a 'RollbackSegment' dropdown. At the bottom, there is a 'Batch Job Thread Trace' section with a table for Thread, Level, and Enabled.

Set Code	Job Set Description	Freq Code	Freq Value	Start Time	Last Run Dt	Next Run Dt	Parent	Dependency	Critical	Enabled
SET-AAI	ACCOUNT CREATION	DAILY	DAILY	10:00:00 AM	01/04/2010	12/29/2009 10:00:00 AM	ROOT	EXECUTE ALWAYS	☐	☒
SET-ACR	ACCRUALS AND DELINQUENCY	DAILY	DAILY	10:30:00 PM	01/08/2010	01/13/2010 09:40:21 AM	SET-PRG	EXECUTE ONLY ON SUK	☒	☒
SET-ADT	UPDATE AUDIT TABLE (AFTER TABLE EXPORT)	SPECIFIC DAY	SPECIFIC DAY	10:00:00 AM	08/08/2003	12/31/4000 10:00:00 AM	ROOT	EXECUTE ALWAYS	☐	☐
SET-AGE	AGING	DAILY	DAILY	12:00:01 AM	01/08/2010	01/13/2010 09:40:21 AM	SET-QCS	EXECUTE ALWAYS	☐	☒
SET-AGS	SALE LEAD AGING	DAILY	DAILY	10:30:00 PM	08/07/2003	08/08/2003 10:30:00 PM	ROOT	EXECUTE ALWAYS	☒	☐

Seq	Job Type	Job Code	Job Description	Threads	Commit Count	Errors Allowed	Parent	Dependency	Weekend Holiday	Enabled
1	PROCEDURE	AAIPRC_BJ_11	APPLICATION TO ACCOUNT INTERFACE	1	100	50	ROOT	EXECUTE ALWAYS	☒	☒
2	PROCEDURE	TXNACT_BJ_1	ACCOUNT ACTIVATION	1	100	50	AAIPRC_BJ_11	EXECUTE ALWAYS	☒	☒
									☐	☐
									☐	☐
									☐	☐
									☐	☐
									☐	☐
									☐	☐
									☐	☐
									☐	☐

Command: AAIPRC_BJ_100_01_AAIPRC_BJ_100_01 RollbackSegment: NONE

Thread	Level	Enabled
1	0	☒
		☐
		☐
		☐

- 2 Complete the **Batch Job Sets** block:

In the field:

Set Code

Job Set Description

Freq Code

Freq Value

Start Time

Last Run Dt

Next Run Dt

Parent

Dependency

Do this:

Enter code for batch job set (required).

Enter description for batch job set (required).

Select frequency at which the job set is to be executed (required).

Select frequency value (required).

Enter start time for the job set (required).

View last run date of the job set (display only).

Enter next run date for job set (required).

Select parent job set (required).

Select type of dependency on the parent (required).

- 3 Select **Critical** if this job set is critical. A “critical” job is one that prevents the General Ledger (GL) post date from rolling forward, should the job fail.
- 4 Select **Enabled** to enable the job set.

- 5 Complete the **Batch Jobs** block:

In the field:	Do this:
Seq	Enter batch job sequence number. Note: Within a job set jobs are executed sequentially based on the seq number assigned.(required).
Job Type	Select batch job request type (required).
Job Code	Enter batch job request code (required).
Job Description	Enter batch job description (required).
Threads	View the number of threads used by the job (display only).
Commit Count	Enter number of rows after which auto-commit is triggered (required).
Errors Allowed	Enter number of errors allowed (required).
Parent	Select parent job (required).
Dependency	Select type of dependency on the parent (required).

- 6 Select the **Weekend** box to perform batch jobs on weekend.
- 7 Select the **Holiday** box to perform batch jobs on a holidays. (Holidays are defined on the Job Holidays page.)
- 8 Select the **Enabled** box to enable the batch job.
- 9 In the **Command** field, enter command line for the job.
- 10 If you choose, use the **RollbackSegment** field to enter rollback segment for job.
- 11 Complete the **Batch Jobs** block:

In the field:	Do this:
Thread	Enter name of thread (required).
Trace	Enter SQL trace level (0, 1, 4, 8, 12) The higher the number, the more activities Oracle Daybreak can trace (required).

- 12 Select **Enabled** box to enable the thread.
- 13 Save your entry.

Setup tab (Job Holidays page)

Oracle Daybreak allows you to define holidays within the company on Job Holidays page. You can then use the Batch Jobs page to set up whether or not you want Oracle Daybreak to perform batch jobs on these days using with the Batch Jobs block Holiday box.

To define job holidays

- 1 On the **Setup** menu, choose **Batch Jobs**.
- 2 Choose the **Job Holidays** tab.

Holiday Dt	Description	Enabled
02/16/2009	PRESIDENT DAY	☒
01/19/2009	DR MARTIN LUTHER KINGS DAY	☒
01/02/2009	DAY AFTER NEW YEARS DAY	☒
01/01/2009	NEW YEARS DAY	☒
12/26/2008	DAY AFTER CHRISTMAS	☒
12/25/2008	CHRISTMAS	☒
12/25/2003	CHRISTMAS1	☒
12/25/2002	CHRISTMAS	☒
09/21/2002	THANKS GIVING DAY	☒
07/05/2002	INDEPENDENCE DAY	☒
12/25/2001	CHRISTMAS	☒
09/22/2001	THANKS GIVING DAY	☒
07/04/2001	INDEPENDENCE DAY	☒
12/25/2000	CHRISTMAS	☒
		☐
		☐

- 3 Complete the **Job Holidays** block:

In the field:

Do this:

Holiday Dt

Enter the date of the job holiday (required).

Description

Enter the job holiday description (required).

- 4 Select **Enabled** to enable the holiday.
- 5 Save your entry.

Monitor Batch Jobs tab (Match Batch Jobs page)

Oracle Daybreak tracks the success of each batch process on the Monitor Batch Job page. If either a set of batch jobs or specific batch job should fail, you can resubmit it on this page and review the results in the Request Details block.

To use the Monitor Batch Job page

- 1 On the **Setup** menu, choose **Batch Jobs**, then choose the **Monitor Batch Jobs** tab.

-OR-

Choose the **Monitor** menu, then choose **System > Batch Jobs**.

The screenshot displays the 'Monitor Batch Jobs' page with the following sections:

- Batch Job Sets:** A table with columns: Set Code, Job Set Description, Status, Freq Code, Freq Value, Start Time, Last Run Dt, Next Run Dt, Enabled. It lists three sets: SET-AAI (ACCOUNT CREATION, COMPLETED), SET-ACR (ACCRUALS AND DELINQUENCY, READY), and SET-ADT (UPDATE AUDIT TABLE, READY).
- Batch Jobs:** A table with columns: Seq, Job Type, Job Code, Status, Job Description, Threads, Commit Count, Errors Allowed, Parent, Dependency, Weekend Holiday, Enabled. It lists two jobs: 1 (PROCEDURE, AAIPRC_BJ_1, COMPLETE, APPLICATION TO ACCOUNT INTERI, 1 thread, 100 commit, 50 errors, ROOT parent, EXECUTE ALWAYS dependency) and 2 (PROCEDURE, TXNACT_BJ_1, COMPLETE, ACCOUNT ACTIVATION, 1 thread, 100 commit, 50 errors, AAIPRC_BJ_1 parent, EXECUTE ALWAYS dependency).
- Batch Job Threads:** A table with columns: Thread, Status, Errors, Records, Trace Level, Enabled. It shows one thread (1) in IDLE status with 0 errors, 0 records, and trace level 0.
- Request Details:** A table with columns: Request Type, Status, Start Dt, End Dt, Run Start Dt, Run End Dt. It shows three completed requests for the first job.
- Request Results:** A table with columns: Request Result, Description. It is currently empty.

The Monitor Batch Jobs page is a display only page that contains the following blocks:

- Batch Job Sets
- Batch Jobs
- Batch Jobs Threads
- Request Details
- Request Results

Batch Job Sets block

The Batch Job Sets block lists the batch job sets defined on the Batch Job page. The runtimes, the status, and frequencies appear for each job set.

In this field:	View this:
Set Code	The code for batch job set.
Job Set Description	The description for batch job set.
Status	The job set status.
Freq Code	The frequency at which the job set is to be executed.
Freq Value	The value of the frequency code chosen for the job set.
Start Time	The start time for the job set.
Last Run Dt	The date of last run of the job set.
Next Run Dt	The next run date for job set.
Enabled	If selected, the job set is enabled.
Critical	If selected, this job set is critical.
Parent	The preceding job set.
Dependency	The type of dependency on predecessor.

To resubmit a batch job set

Whenever a batch job set fails, it is best to resubmit it after correcting the errors that caused the failure. Errors can be viewed on this form's Log Files page and in this page's Monitor Page Jobs page Request Details block. Resubmitting a set causes Oracle Day-break to re-perform the batch job set and dependent batch jobs.

- 1 In the **Batch Job Sets** block, choose the batch job set to resubmit. (Only a batch job set with a status of FAILED can be resubmitted).
- 2 Choose **Resubmit Job Set**.

Batch Jobs block

The Batch Jobs block lists the batch jobs within a job set. The status, threads, commit count, dependencies, enabled indicator and the holiday and weekend runtime indicators are shown for each job.

In this field:	View this:
Seq	The batch job sequence number.
Job Type	The batch job request type.
Job Code	The batch job request code.
Status	The job status.
Job Description	The batch job description.
Threads	The number of threads used by the job.
Commit Count	The number of rows after which auto-commit is triggered.
Errors Allowed	The number of errors allowed.
Parent	The preceding job.
Dependency	The type of dependency on predecessor.
Weekend	If selected, it batch job will execute job on weekend.
Holiday	If selected, it batch job will execute job on a holiday.
Enabled	The job enabled indicator.
Command	The command line for the job.
Rollback Segment	The rollback segment for job.

To resubmit a batch job

Whenever a batch job fails, it is best to resubmit it after correcting the errors that caused the failure. Resubmitting a set will cause Oracle Daybreak to re-perform the batch job.

- 1 In the **Batch Jobs** block, choose the batch job to resubmit. (Only a batch job with a status of FAILED can be resubmitted).
- 2 Choose **Resubmit Job Set**.

Batch Jobs Threads block

The Batch Job Threads block displays the status of the individual threads.

In this field:	View this:
Thread	The name of thread.
Status	The status of thread.
Errors	The number of errors in the thread.
Records	The number of records in the thread.
Trace Level	The SQL trace level (0, 1, 4, 8, 12).
Enabled	The thread enabled indicator.

Request Details block

The Request Details block displays the status and the runtimes for each time the selected job ran.

In this field:	View this:
Request Type	The job request type.
Status	The job request status.
Start Dt	The job request is valid from this date and time.
End Dt	The job request is valid till this date.
Run Start Dt	The date and time on which the job run started.
Run End Dt	The date and time at which the job run ended.
Description	The job request description.
Process Dt	The transaction is posted with this General Ledger effective date.

Request Results block

If a particular job requires that a result message be created, then that message appears in the Requests Results block. A message is usually created in the event of an error.

In this field:	View this:
Request Result	The result of the job request.
Description	The result details.

Monitor Jobs tab (Monitor Jobs page)

The Monitor Jobs page provides another view of monitoring all system processes, including credit bureau requests and payment posting. This page displays the data in reverse chronological order of the Run Start Date/Time, where as the Monitor Batch Jobs page provides the historical data about each job and job set.

To view the Monitor Job page

- On the **Setup** menu, choose **Batch Jobs**, then choose the **Monitor Jobs** tab.
-OR-
Choose the **Monitor** menu, then choose **System > Jobs**.

- In the **Job Type** block, select the type of jobs you want to view in the Job Details block

If you select:

Oracle Daybreak displays:

Batch

Batch jobs (used primarily for the nightly processes).

Back Ground

User submitted requests, such as reports and payment posting.

Credit Request

Credit bureau requests.

- In the **View Last** block, select the time frame of the contents of the **Job Details** block.

If you select:

Oracle Daybreak displays:

1 Day

All the types of jobs selected in the Jobs Type block of the last one-day.

2 Days

All the types of jobs selected in the Jobs Type block of the last two days.

5 Days

All the types of jobs selected in the Jobs Type block of the last five days.

All Days

All the types of jobs selected in the Jobs Type block.

- If you select **View Failed** in the **Failed** block, Oracle Daybreak displays the failed jobs on the type and time frame you have selected.

- 5 In the **Job Details** block, view the following information about the jobs matching the contents of the Job Type, View Last, and Failed boxes:

In this field:	View this:
Request Type	The job request type.
Status	The job request status.
Job Set	The job set code.
Job	The job description.
Thread	The job thread.
Errors	The number of errors.
Records	The number of records processed by the job.
Run Start Date/Time	The job run start date time.
Run End Date/Time	The job run end date time.
Description	The job request description.
Process Dt	The job process date.
Valid Execution Period	The job start date/time.
Start Date/Time	
End Date/Time	The job end date time.

- 6 In the **Job Details** block, select the job you want to view in detail.
- 7 In the **Job Results** block, view the following details:

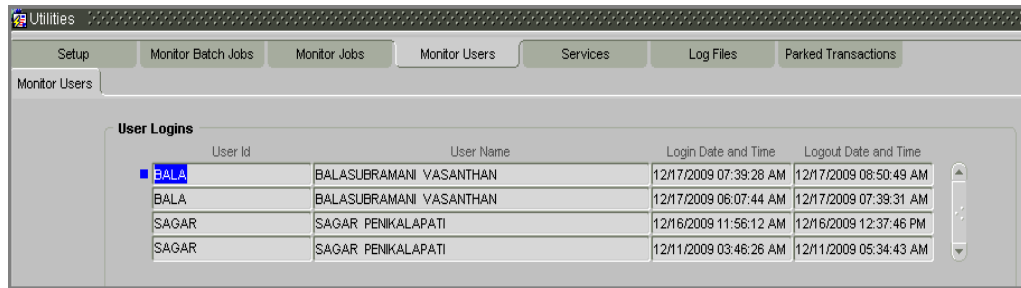
In this field:	View this:
Request Result	The result of job request.
Description	The job request result details.

Monitor Users tab (Monitor Users page)

The Monitor Users page allows you to view all users who have logged on to Oracle Daybreak, along with the log on time stamp and logout time stamp. The information appears in reverse chronological order of the log on time stamp.

To monitor users who have logged on to Oracle Daybreak

- 1 On the **Setup** menu, choose **Batch Jobs**, then choose the **Monitor Users** tab.
-or-
Choose the **Monitor** menu, then choose **Users > Logins**.



User Id	User Name	Login Date and Time	Logout Date and Time
BALA	BALASUBRAMANI VASANTHAN	12/17/2009 07:39:28 AM	12/17/2009 08:50:49 AM
BALA	BALASUBRAMANI VASANTHAN	12/17/2009 06:07:44 AM	12/17/2009 07:39:31 AM
SAGAR	SAGAR PENIKALAPATI	12/16/2009 11:56:12 AM	12/16/2009 12:37:46 PM
SAGAR	SAGAR PENIKALAPATI	12/11/2009 03:46:26 AM	12/11/2009 05:34:43 AM

- 2 In the **User Logins** block, view the following information:

In this field:

View this:

User Id	The user id.
User Name	The user name.
Login Date and Time	The login date time for the user.
Logout Date and Time	The logout date time for the user.

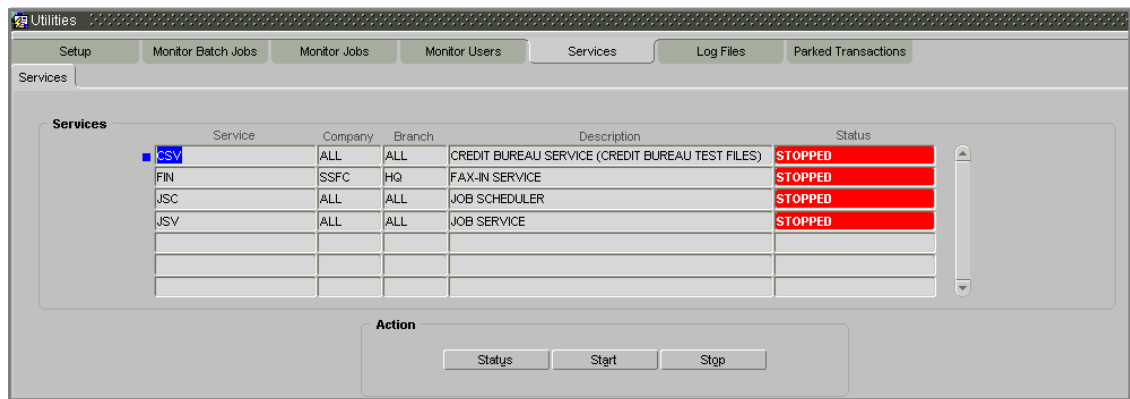
Hint: By pressing **F7**, entering a keyword to search on in either the User Id or User Name field, and pressing **F8**, you can search for and view the history of a particular user.

Services tab (Services page)

The Services page allows you to track and maintain Oracle Daybreak's processing services, including credit bureaus, fax-in, and batch job scheduler. The system administrator can start or stop the service on this page by using the command buttons in the Action block.

To stop, start, or refresh a processing service

- 1 On the **Setup** menu, choose **Batch Jobs**, then choose the **Services** tab.
-OR-
Choose the **Monitor** menu, then choose **System > Services**.



- 2 In the **Services** block, view the following information about Oracle Daybreak's processing services:

In this field:

Service
Company
Branch
Description
Status

View this:

The service name.
The service company.
The service branch.
The service description.
The service status.

- 3 In the **Services** block, select the processing service you want to work with and choose one of the following commands in the Action block.

If you choose:

Status

Start Stop

Oracle Daybreak:

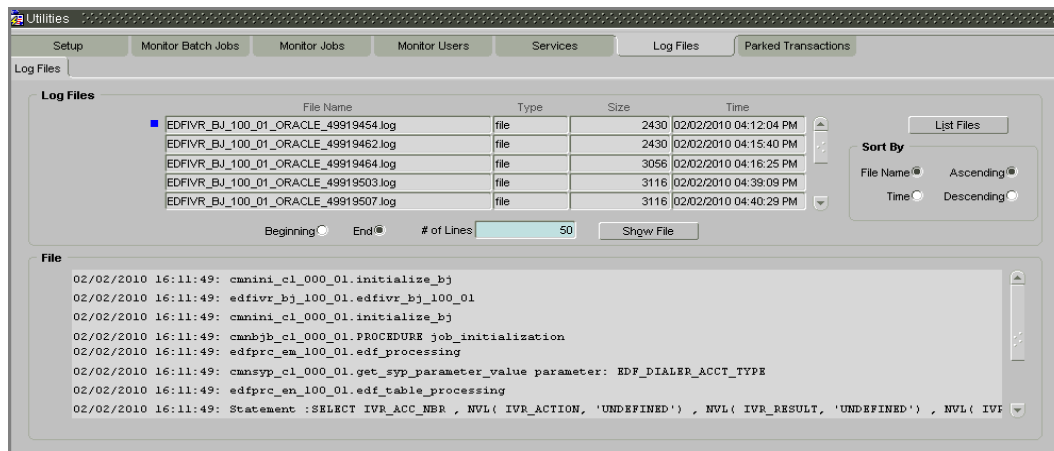
Refreshes, or updates, the status of the service. The Service page does not update the status in real time. You must choose Status after choosing Start or Stop to perform that command.
Starts the job service.
Stops the job service.

Log Files tab (Log Files page)

Various processes in Oracle Daybreak create reports in different log file with regards to what tasks they performed and what they encountered (for example, errors, failures, erroneous data, and so on.) The Log Files page lists and describes all such log files within Oracle Daybreak.

To view a log file

- 1 On the **Setup** menu, choose **Batch Jobs**, then choose the **Log Files** tab.
-OR-
Choose the **Monitor** menu, then choose **System > Log Files**.



- 2 In the **Log Files** block, choose **List Files**.
- 3 View the following information in the **Log Files** block:

In this field:

View this:

File Name	The name of the file.
Type	The type of the file.
Size	The size of the file.
Time	The time stamp of the file.

- 4 Use the **Sort By** block to arrange the contents in the **Log Files** block

If you select:

Oracle Daybreak sorts the list by:

File name	File name.
Time	Time stamp.
Ascending	Ascending order.
Descending	Descending order.

- 5 In the **Log Files** block, select the file you want to view.
- 6 In the **# of Lines** field, enter the number of lines you want to view.
- 7 Select the **Beginning** or **End** button to indicate whether you want to see the lines from the beginning of the file or the end.
- 8 Choose **Show File**.

The contents of the file appear in the **File** block.

CHAPTER 10 : SUBVENTION FORM

The Subvention form allows you to set up loan subvention plans for producers (groups or individuals). Multiple producers may contribute to one subvention plan or a plan can be set for a specific producer.

Subvention Types

Subvention can be offered in many forms for vehicle loans. The most common format is the rate subvention for vehicle loans. Rate/rent factor subvention involves sharing the finance charge (interest) by the participant (most frequently with the manufacturer). The finance company sets its buy rate (the minimum cost to the company to extend the loan to a customer). If the customer rate is less than this buy rate, then the amount equivalent to the interest amount for the difference (the buy rate minus the customer rate) is paid by the participant as the subvention amount.

Currently Oracle Daybreak supports the following subvention types:

Loan subvention types:

- 1 Rate
- 2 Cash bonus
- 3 Buy down

Subvention plans can be defined for one participant (for example, a manufacturer or a particular dealer) or group of participants (such as a dealer association). One subvention plan could have multiple sub plans and multiple participants could participate to each sub plan.

Subvention plan:

- “Summer Special Event”

Subvention sub-plans for above plan:

- 1.9% for 36 months
 - or -
- 2.99% for 48 months
 - or -
- 3.99% for 60 months
 - or -
- \$1500.00 cash bonus

Multiple participants may participate in each sub plan. For example, for the 1.9% rate, 1% might be shared by the manufacturer and 0.9% might be shared by the dealer. Similarly for the \$1,500 cash bonus, \$1,000 might be shared by the manufacturer and \$500 by the dealer. Or, the complete \$1,500 might be covered by the manufacturer.

Collection of subvention amounts can be set for each participant in the subvention plan with the Collection Method.

Oracle Daybreak supports following collection methods:

UPFRONT	The entire subvention amount is collected at the booking of the loan from the producer proceed.
UPFRONT STATEMENT	The entire subvention amount is collected at the time of the subvention statement.
PAY AS U GO	The subvention amount is billed to the producer when the customer pays the loan payment. The producer is due for the amount at each statement.

Subvention Refund

There are times when a loan is either paid-off early or gets charged off and the finance company refunds the unearned subvention amount back to the producer. The refund is available only when the subvention amount is collected from the producer proceeds (UPFRONT) or the whole amount is billed in the first statement (UPFRONT STATEMENT).

You can set up Oracle Daybreak to allow refunds only for a certain period and not beyond that. The period can be set differently for charge offs and paid offs and can be based on two methods:

- 1 Days
- 2 Term

Oracle Daybreak provides the following methods for refund amount calculation:

- 1 Earned
- 2 Percentage

The earned method is used to refund the unearned portion of the collected subvention amount. The percentage method is used to refund a certain percentage of the subvention amount collected.

Loan Subvention Plans page

The Loan Subvention Plans page allows you to set up subventions for loans.

To set up the Loan Subvention Plans page

- 1 On the **Setup** menu, choose **Subvention**, then choose **Loan**.

- 2 On the **Loan Subvention Plans** page, enter the following information:

In this field:

View this:

Plan Definition block:

Code

Enter the subvention plan code (required).

Description

Enter the subvention plan description (required)

Company

Enter the company name (required).

Branch

Enter the branch name (required).

Bill Cycle

Select billing cycle (required).

Product

Select the product (required).

State

Select the state (required).

Asset Class

Select the asset class (required).

Asset Type

Select the asset type (required).

Sub Type

Select asset sub type (required).

Asset Make

Select asset make (required).

Asset Model

View the asset model (display only).

Age

Enter the asset age (required).

Start Date

Enter the start date for the subvention plan (required).

End Date

Enter the end date for the subvention plan. (required).

Enabled

If selected indicates the record is active.

Sub Plan Definition block:

Code

Enter the subvention sub plan code. (required).

Description

Enter the subvention sub plan description (required)

State

Select the state (required).

Producer Group	Select the producer group (required).
Producer Type	Select the producer type (required).
Producer	Select the producer (required).
Grade	Enter the grade (required).
Amount	Enter the amount (required).
Term	Enter the term (required).
Asset Type	Select the asset type (required).
Sub Type	Select asset sub type (required).
Asset Make	Select asset make (required).
Asset Model	View the asset model (display only)
Age	Enter asset age (required).
Start Date	Enter start date for the subvention plan (required).
End Date	Enter the end date for the subvention plan (required).
Enabled	If selected indicates the record is active.
<u>Plan Details block:</u>	
Participant	Select the participant (required).
Collection Method	Select the collection method for the subvention plan (required).
Transaction	Select the transaction code (required).
Rate	Enter the subvention rate (required).
Override	Select to allow overriding the rate at the time of under-writing / funding (required).
<u>Calculation block:</u>	
Method	Select the subvention calculation method (required).
Max Spread	Enter the max subvention spread value (required).
Factor	Enter the subvention factor (required).
Flat Amount	Enter the flat amount (required).
Maximum Amount	Enter the maximum subvention amount (required).
Max Spread	Enter the max spread value (required).
<u>Refund block:</u>	
Method (Paid off)	Select the method if the account is paid-off early (required).
Basis (Paid off)	Select the basis if the account is paid-off early (required).
Days (Paid off)	Enter the number of days in which the subvention can be refunded to the producer if the account is paid-off early (required).
Term (Paid off)	Enter the number of terms in which the subvention can be refunded to the producer (required).
Percent (Paid off)	Enter the refund percentage if the account is charged-off (required).
Method (Charge off)	Select the method if the account is charged-off (required).
Basis (Charge off)	Select the basis if the account is charged-off (required).
Days (Charge off)	Enter the number of days in which the subvention can be refunded to the producer if the account is early paid-off (required).
Term (Charge off)	Enter the number of terms in which the subvention will be refunded to the producer (required).
Percent (Charge off)	Enter the refund percentage if the account is charged-off (required).

Amortization block:

Balance Type

Method

Frequency

Cost / Fee Method

Enabled

Select the amortize balance type (required).

Select the amortize method (required).

Select the amortize frequency (required).

Select the cost / fee (required).

If selected indicates the record is active.

- 3 Save your entry.

CHAPTER 11 : ESCROW SETUP FORM

The Oracle Daybreak Lending Suite provides tax and insurance escrow for loans. Available escrow features include:

- Escrow setup
- Application processing
- Billing
- Payment processing
- Customer service and escrow maintenance.

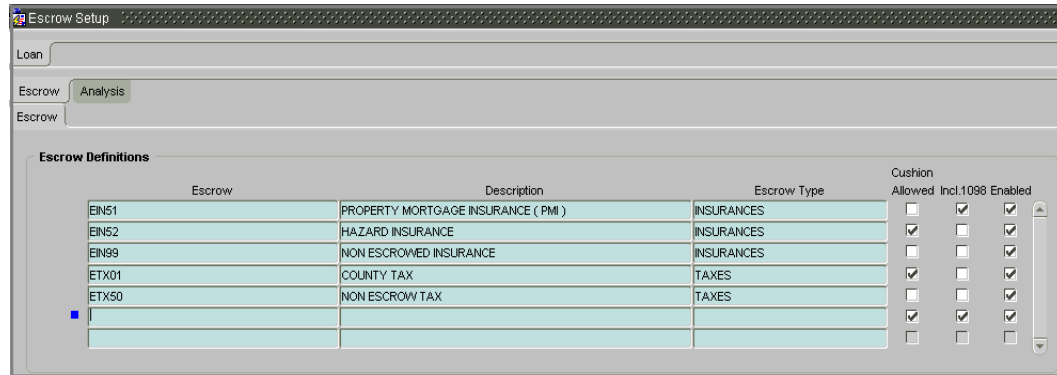
This chapter explains the Escrow Setup form and how to set up escrow in the Oracle Daybreak LS system.

Escrow tab (Escrow page)

The Escrow page allows you to review or set up escrow definitions for taxes and insurance and note whether or not cushion is allowed.

To set up the Escrow page

- 1 On the **Setup** menu, choose **Escrow > Loan**.



The screenshot shows the 'Escrow Setup' window with the 'Escrow' tab selected. The 'Escrow Definitions' section contains a table with the following data:

Escrow	Description	Escrow Type	Cushion		
			Allowed	Incl.1098	Enabled
EIN51	PROPERTY MORTGAGE INSURANCE (PMI)	INSURANCES	☐	☒	☒
EIN52	HAZARD INSURANCE	INSURANCES	☒	☐	☒
EIN99	NON ESCROWED INSURANCE	INSURANCES	☐	☐	☒
ETX01	COUNTY TAX	TAXES	☒	☐	☒
ETX50	NON ESCROW TAX	TAXES	☐	☐	☒
			☒	☒	☒
			☐	☐	☐

- 2 Choose the **Loan** master tab, then choose the **Escrow** tab.
- 3 In the **Escrow Definitions** block, enter the following information:

In this field:	Do this:
Escrow	Enter the escrow code. This is protected against update and cannot be changed after initial set up (required).
Description	Enter the escrow description (required).
Escrow Type	Select the escrow type, usually INSURANCES or TAXES [ESC_TYPE_CD] (required).

- 4 Cushion rules are used to determine how much cushion should be retained. If the escrow you are defining allows for cushion, select **Cushion Allowed**.
- 5 Select **Enable** to enable the escrow definition.
- 6 Save your entry.

Analysis tab (Shortage/Cushion Rules page)

The Shortage/Cushion Rules page allows you to review and set up escrow analysis shortage/cushion rules. Shortage/cushion rules determine how much cushion you are allowed on a particular escrow line and, if there is a predicted shortage, how to eliminate it by increasing payment.

To set up the Shortage/Cushion Rules page

- 1 On the **Setup** menu, choose **Escrow > Loan**.
- 2 Choose the **Loan** master tab, then choose the **Analysis** tab.

The screenshot shows the 'Escrow Setup' window with the 'Loan' master tab selected. Under the 'Analysis' sub-tab, the 'Shortage/Cushion Rules' section is active. It displays a table of rules and a 'Rule Details' section for rule 0001.

Rule	Description	Shortage Threshold	Shortage Value	Shortage Spread Increase %	Term	Max Term	Surplus Amt	Company	Branch	Product	State	Start Dt	End Dt	Enabled
0001	RULE 0001	AMOUNT	50	30.0000	6	48	\$1.00	ALL	ALL	ALL	ALL	01/07/1988	12/31/4000	☒

Rule Details

Escrow Type	Cushion Type	Cushion Value
ALL	MONTHS	2

- 3 Choose the **Shortage/Cushion Rules** tab.
- 4 In the **Rules** block, enter the following information:

In this field:	Do this:
Rule	Enter the rule code. This is protected against update and cannot be changed after initial set up (required).
Description	Enter the rule description (required).
Shortage Threshold	Select the shortage threshold, either an amount in dollars or number of installments [SHORTAGE_THRESHOLD_CD] (required).
Shortage Value	Enter shortage threshold value (required).
Shortage Spread Increase %	Enter shortage spread increase percent (required).
Term	Enter shortage spread term (required).
Max Term	Enter the maximum amount of shortage spread terms (required).
Surplus Amt	Enter surplus threshold amount for this rule (required).
Company	Select the company for this rule (required).
Branch	Select the branch for this rule (required).
Product	Select the product for this rule (required).
State	Select state for this rule [STATE_CD] (required).

IMPORTANT: In selecting which escrow rule to use, Oracle Daybreak searches for a best match using the following attributes:

- 1 Company
- 2 Branch
- 3 Product
- 4 State

For this reason, i-flex solutions recommends creating one version of each rule where ALL is the value in these fields.

Start Dt
End Dt

Enter the start date for this rule (required).
Enter end date for this rule (required).

- 5 Select **Enable** to enable the rule.
- 6 In the **Rule Details** block, enter the following information:

In this field:

Do this:

Escrow Type

Select escrow type [ESC_TYPE_CD] (required).

Cushion Type

Select cushion type [CUSHION_TYPE_CD] (required).

Cushion Value

Enter cushion value (required).

- 7 Save your entry.

Analysis tab (Disbursement Rules page)

The Disbursement Rules page allows you to define the disbursement rules for your escrow.

To set up the Disbursement Rules page

- 1 On the **Setup** menu, choose **Escrow > Loan**.
- 2 Choose the **Loan** master tab, then choose the **Analysis** tab.
- 3 Choose the **Disbursement Rules** tab.

The screenshot shows the 'Escrow Setup' window with the 'Disbursement Rules' tab selected. It displays four rules, each with a table of percentages for months Jan through Dec, and a Total %.

Disbursement Rule	Description	Company	Branch	Start Dt	End Dt	Enabled						
01001	JANUARY MONTHLY	ALL	ALL	01/07/1988	12/31/4000	☒						
Jan %	Feb %	Mar %	Apr %	May %	Jun %	Jul %	Aug %	Sep %	Oct %	Nov %	Dec %	Total %
8.3333	8.3333	8.3334	8.3333	8.3333	8.3334	8.3333	8.3333	8.3334	8.3333	8.3333	8.3334	100.0000
01002	JANUARY BI MONTHLY	ALL	ALL	01/07/1988	12/31/4000	☒						
Jan %	Feb %	Mar %	Apr %	May %	Jun %	Jul %	Aug %	Sep %	Oct %	Nov %	Dec %	Total %
16.6666	0.0000	16.6666	0.0000	16.6666	0.0000	16.6666	0.0000	16.6666	0.0000	16.6670	0.0000	100.0000
01003	JANUARY THIRCE ANNUAL	ALL	ALL	01/07/1988	12/31/4000	☒						
Jan %	Feb %	Mar %	Apr %	May %	Jun %	Jul %	Aug %	Sep %	Oct %	Nov %	Dec %	Total %
33.3333	0.0000	0.0000	0.0000	33.3333	0.0000	0.0000	0.0000	33.3334	0.0000	0.0000	0.0000	100.0000
01004	JANUARY QUARTERLY	ALL	ALL	01/07/1988	12/31/4000	☒						
Jan %	Feb %	Mar %	Apr %	May %	Jun %	Jul %	Aug %	Sep %	Oct %	Nov %	Dec %	Total %
25.0000	0.0000	0.0000	25.0000	0.0000	0.0000	25.0000	0.0000	0.0000	25.0000	0.0000	0.0000	100.0000

- 4 In the **Rules** block, enter the following information:

In this field:

Disbursement Rule

Description

Company

Branch

Start Dt

End Dt

Jan %

Feb %

Mar %

Apr %

May %

Jun %

Jul %

Aug %

Sep %

Do this:

Enter the disbursement rule. This is protected against update and cannot be changed after initial set up (required).

Enter the description (required).

Select the company (required).

Select the branch (required).

Enter the start date (required).

Enter the end date (required).

Enter the percent to be disbursed in January (required).

Enter the percent to be disbursed in February (required).

Enter the percent to be disbursed in March (required).

Enter the percent to be disbursed in April (required).

Enter the percent to be disbursed in May (required).

Enter the percent to be disbursed in June (required).

Enter the percent to be disbursed in July (required).

Enter the percent to be disbursed in August (required).

Enter the percent to be disbursed in September (required).

Oct %	Enter the percent to be disbursed in October (required).
Nov %	Enter the percent to be disbursed in November (required).
Dec %	Enter the percent to be disbursed in December (required).
Total %	Displays total annual disbursement percentage. This is figure is the sum of the monthly disbursements and must equal 100 percent (display only).

- 5 Select **Enabled** to enable this disbursement rule.
- 6 Save your entry.

CHAPTER 12 : CORRESPONDENCE FORM

The Oracle Daybreak system provides two types of correspondence: predefined and ad hoc. The following chart provides a quick summary of both:

This chapter explains how to set up ad hoc correspondence with the Correspondence form.

The Correspondence form is a cost-effective and easy to use way to build custom documents that draw information from the Oracle Daybreak database without additional programming. You can choose what to include in a letter, create a template, and then use this template to produce a letter.

The core of the Correspondence module is the document element -- the information stored in the database merged into the correspondence. Oracle Daybreak has document elements defined for commonly used data elements in correspondence, such as account numbers, account balances, customer addresses, telephone numbers, and due dates.

Correspondence consists of a document file with text of your choice and the document elements from the Oracle Daybreak database.

You can create a correspondence set that consists of one or more documents. If a correspondence set consists of more than one documents, such as the account details letter and a payment overdue letter, it prints both documents every time Oracle Daybreak generates correspondence for a customer.

The Correspondence module creates the following standard ad hoc correspondence:

- Microsoft Word (RTF)
- Adobe Acrobat (PDF/XFDF)

Note: In this document and in the Oracle Daybreak system, the term BANKERS SYSTEM is synonymous with Adobe Acrobat.

Setup master tab

On the Corresponding form, the Setup master tab branches to four tabs: Common and loan. Which one of these four tabs you choose determines which product the correspondence set up will affect.

- Choose **Common** to make changes to all correspondence regarding loans.
- Choose **Loan** to make changes to all correspondence regarding loans.

Functions tab (System Functions page)

The Correspondence form's System Function page allows you to view the predefined functions for the appropriate loan product in Oracle Daybreak. These are attributes from the database.

Functions define how Oracle Daybreak retrieves data to include in correspondence. The data is retrieved as elements which are either specific database columns or calculated values. Elements are recorded on the Elements page.

To view the predefined functions

- 1 On the **Setup** menu, choose **Correspondence**.
- 2 Choose the **Setup** tab, then choose the product associated with the correspondence (**Common** or **Loan**).

The screenshot shows the Oracle Daybreak Correspondence form. The 'Setup' tab is selected, and the 'Common' product is chosen. The 'Functions' sub-tab is active, displaying the 'System Functions' section. This section contains a table of predefined functions with columns for Name, Description, Function Type, and Source Program. Below this table is the 'Function Parameters' section, which shows a list of parameters for the selected function, including Position, Parameter, and Description.

Name	Description	Function Type	Source Program
GET_ACC_T_AAT_DTLS	GET ACCOUNT ASSET ATTRIBUTE DETAILS	COR ELEMENT PROCEDURE	CGNAAT_EL_100_02
GET_ACC_100_DTLS	GET ACC DETAILS (COMMON)	COR ELEMENT PROCEDURE	CGNACC_EL_100_01
GET_ACC_PRO_DTLS	GET ACCOUNT PRODUCER DETAILS (COMMON)	COR ELEMENT PROCEDURE	CGNACR_EL_100_01
GET_AFE_DTLS	GET APPLICATION CONTRACT FEES DETAILS	COR ELEMENT PROCEDURE	CGNAFE_EL_100_01
GET_AFE_DTLS	GET ACCOUNT CONTRACT FEES DETAILS	COR ELEMENT PROCEDURE	CGNAFE_EL_100_02
GET_ALL_ADR_DTLS	GET ALL CUSTOMER ADDRESS DETAILS	COR ELEMENT PROCEDURE	CGNADR_EL_100_01
GET_ALL_APA_DTLS	GET ALL APPLICANT ADDRESS DETAILS	COR ELEMENT PROCEDURE	CGNAPA_EL_100_01
GET_ALL_APE_DTLS	GET ALL APPLICANT EMPLOYMENT DETAILS	COR ELEMENT PROCEDURE	CGNAPE_EL_100_01

Position	Parameter	Description
1	IV_LO_ACC_ID	ACCOUNT ID
2	IV_NAME_AR	PARAMETER NAME
3	IV_VALUE_AR	PARAMETER VALUE

- 3 Choose the **Functions** tab, then choose the **System Functions** sub tab.
- 4 In the **Functions Definition** block, view the following:

In this field:

Name
Description
Function Type
Source Program

View this:

The function name.
The function description.
The function type.
The source program.

- In the **Functions Parameters** block, view the following:

In this field:

View this:

Position	The parameter position.
Parameter	The function parameter.
Description	The function parameter description.

Elements tab (Elements page)

The Elements page displays the predefined document elements retrieved from the database when Oracle Daybreak generates a correspondence.

In the Element Definitions block, only the Description field may be edited or updated.

To view the document elements

- On the **Setup** menu, choose **Correspondence**.
- Choose the **Setup** tab, then choose the product associated with the correspondence (**Common** or **Loan**).
- Choose the **Elements** tab, then choose the **Elements** sub tab.

The screenshot shows the Oracle Daybreak interface for the Elements page. The top navigation bar includes 'Correspondence', 'Setup', and 'Request'. Below this, there are tabs for 'Common', 'Loan', 'Line', and 'Lease'. The 'Functions' section has tabs for 'Elements', 'E-Forms Elements', 'Documents', and 'Correspondence'. The 'Elements' sub-tab is selected, displaying the 'Element Definitions' table.

Level0 Type	Name	Element Type	Description	Data Type	Source Function	Enabled
ACCOUNT	2NDRY_ADR_ADDRESS1	S	SECONDARY CUSTOMER ADDRESS LINE 1	CHARACTE	GET ALL CUSTOMER ADDRESS DETAILS	☒
ACCOUNT	2NDRY_ADR_ADDRESS2	S	SECONDARY CUSTOMER ADDRESS LINE 2	CHARACTE	GET ALL CUSTOMER ADDRESS DETAILS	☒
ACCOUNT	2NDRY_ADR_ADDRESS3	S	SECONDARY CUSTOMER ADDRESS LINE 3	CHARACTE	GET ALL CUSTOMER ADDRESS DETAILS	☒
ACCOUNT	2NDRY_ADR_CITY	S	SECONDARY CUSTOMER ADDRESS CITY	CHARACTE	GET ALL CUSTOMER ADDRESS DETAILS	☒
ACCOUNT	2NDRY_ADR_COUNTRY_CD	S	SECONDARY CUSTOMER ADDRESS COUNTRY	CHARACTE	GET ALL CUSTOMER ADDRESS DETAILS	☒
ACCOUNT	2NDRY_ADR_MAILING_IND	S	SECONDARY CUSTOMER ADDRESS MAILING INDICATOR	CHARACTE	GET ALL CUSTOMER ADDRESS DETAILS	☒
ACCOUNT	2NDRY_ADR_PHONE	S	SECONDARY CUSTOMER ADDRESS PHONE	NUMBER	GET ALL CUSTOMER ADDRESS DETAILS	☒
ACCOUNT	2NDRY_ADR_STATE_CD	S	SECONDARY CUSTOMER ADDRESS STATE	CHARACTE	GET ALL CUSTOMER ADDRESS DETAILS	☒
ACCOUNT	2NDRY_ADR_STREET_NAME	S	SECONDARY CUSTOMER ADDRESS STREET NAME	CHARACTE	GET ALL CUSTOMER ADDRESS DETAILS	☒
ACCOUNT	2NDRY_ADR_ZIP	S	SECONDARY CUSTOMER ADDRESS ZIP CODE	CHARACTE	GET ALL CUSTOMER ADDRESS DETAILS	☒
ACCOUNT	2NDRY_ADR_ZIP_EXTN	S	SECONDARY CUSTOMER ADDRESS ZIP EXTN	CHARACTE	GET ALL CUSTOMER ADDRESS DETAILS	☒
APPLICATION	2NDRY_APA_ACTUAL_AMT	S	SECONDARY APPLICANT ADDRESS ACTUAL AMT	NUMBER	GET ALL APPLICANT ADDRESS DETAILS	☒
APPLICATION	2NDRY_APA_ACTUAL_FREQ_CD	S	SECONDARY APPLICANT ADDRESS ACTUAL FREQ CD	CHARACTE	GET ALL APPLICANT ADDRESS DETAILS	☒
APPLICATION	2NDRY_APA_ACTUAL_MONTHS	S	SECONDARY APPLICANT ADDRESS ACTUAL MONTHS	NUMBER	GET ALL APPLICANT ADDRESS DETAILS	☒
APPLICATION	2NDRY_APA_ACTUAL_MTHLY_AMT	S	SECONDARY APPLICANT ADDRESS ACTUAL MTHLY AMT	NUMBER	GET ALL APPLICANT ADDRESS DETAILS	☒
APPLICATION	2NDRY_APA_ACTUAL_YEARS	S	SECONDARY APPLICANT ADDRESS ACTUAL YEARS	NUMBER	GET ALL APPLICANT ADDRESS DETAILS	☒
APPLICATION	2NDRY_APA_ADDRESS1	S	SECONDARY APPLICANT ADDRESS LINE 1	CHARACTE	GET ALL APPLICANT ADDRESS DETAILS	☒
APPLICATION	2NDRY_APA_ADDRESS2	S	SECONDARY APPLICANT ADDRESS LINE 2	CHARACTE	GET ALL APPLICANT ADDRESS DETAILS	☒
APPLICATION	2NDRY_APA_ADDRESS3	S	SECONDARY APPLICANT ADDRESS LINE 3	CHARACTE	GET ALL APPLICANT ADDRESS DETAILS	☒
APPLICATION	2NDRY_APA_CITY	S	SECONDARY APPLICANT ADDRESS CITY	CHARACTE	GET ALL APPLICANT ADDRESS DETAILS	☒

Default Value:

- In the **Element Definitions** block, view the following information:

In this field:

Do this:

Level0 Type	The element Level0 type.
Name	The element name.
Element	The element type.
Description	Enter the element description (required).
Data Type	The element data type.
Source Function	The element function.

- 5 Select the **Enabled** box to enable the element.
- 6 Save any changes you made to the entry.

Elements tab (E-Forms Elements page)

The E-forms Elements page defines elements included when Oracle Daybreak generates online correspondence with a browser. The E-forms page is only set up for PDF elements using the XFDF format. These definitions translate the external element required by the vendor to a Oracle Daybreak correspondence element.

Example

Vendor Element

AllBorrowers.FullNameStreetCityStateZip
(Contains names of all borrowers with address of primary customer)

Oracle Daybreak Elements

PRIM_APL_NAME
SPOUSE_APL_NAME
PRIM_APA_ADDRESS1
PRIM_APA_ADDRESS2
PRIM_APA_ADDRESS3

Translation:

PRIM_APL_NAME || ', ' || SPOUSE_APL_NAME || ', ' || PRIM_APA_ADDRESS1 || ', '
||PRIM_APA_ADDRESS2 || ', ' || PRIM_APA_ADDRESS3

To set up the E-forms Elements page

- 1 On the **Setup** menu, choose **Correspondence**.
- 2 Choose the **Setup** tab, then choose the product associated with the correspondence (**Common** or **Loan**).
- 3 Choose the **Elements** tab, then choose the **E-forms Elements** sub tab.

LevelID	Type	E-Form Source	Name	Description	Data Type	Translation	Enabled
APPLICATION	BANKERS SY	translated_element	TRANSLATED ELEMENT	CHARACTE	PRIM_APL_NAME	☒	
						☐	
						☐	
						☐	
						☐	

- 4 In the **E-form Element Definitions** block, enter the following information:

In this field:	View this:
Level0 Type	Enter the element Level0 type (APPLICATION or ACCOUNT) (required).
E-Form Source	Enter the element e-form source. (Select ORACLE DAY-BREAK for Microsoft Word correspondence or BANKER SYSTEMS INC. for XFDF format) (required).
Name	Enter the element name (the name used in the external form) (required).
Description	Enter the element description (required).
Data Type	Select the element data type (DATE, NUMBER, or CHARACTER) (required).
Translation	Enter the translation for the e-form element (SQL statement fragment defining the element data) (required).

- Choose the **Enabled** block to enable the e-form element.
- Save your entry.

Document tab (Documents page)

The Documents page allows you to set up the various documents and the data fields that Oracle Daybreak compiles together when creating a correspondence. Oracle Daybreak provides two different document formats: Word or XFDF: XML-based form.

To set up documents to be compiled in correspondence

- On the **Setup** menu, choose **Correspondence**.
- Choose the **Setup** tab, then choose the product associated with the correspondence (**Common** or **Loan**).
- Choose the **Documents** tab.

The screenshot shows the 'Correspondence' setup window. The 'Documents' tab is selected, displaying two tables:

Document Definition

Code	Description	File Name	Level0 Type	E-form Source	Product	Source	Enabled
LN_CE_RISC_CON_1	NOTE AND SECURITY AGREEMENT 1	ln_ce_risc_con_1	APPLICATION	DAYBREAK	ALL	WORD DOCUMENT	☒

Document Elements

Seq	Type	Element Name	Description	Data Type	Format Mask	Default Value	Enabled
1	S	APP_NBR_100	APPLICATION APP NBR	CHARACTE	NOT APPLICABLE		☒
2	S	APP_STATE_CD_100	APPLICATION STATE CD	CHARACTE	NOT APPLICABLE		☒
3	S	ASE_APP_DESC_100	APPLICATION ASSET DESC	CHARACTE	NOT APPLICABLE		☒
4	S	ASE_APP_IDENTIFICATION_NBR_100	APPLICATION ASSET IDENTIFICATION NBR	CHARACTE	NOT APPLICABLE		☒
5	S	ASE_APP_YEAR_100	APPLICATION ASSET YEAR	NUMBER	NOT APPLICABLE		☒
6	S	ASE_APP_MAKE_100	APPLICATION ASSET MAKE	CHARACTE	NOT APPLICABLE		☒
7	S	ASE_APP_MODEL_100	APPLICATION ASSET MODEL	CHARACTE	NOT APPLICABLE		☒
8	S	PRIM_APA_ADDRESS1	PRIMARY APPLICANT ADDRESS1	CHARACTE	NOT APPLICABLE		☒
9	S	PRIM_APA_ADDRESS3	PRIMARY APPLICANT ADDRESS3	CHARACTE	NOT APPLICABLE		☒
10	S	PRIM_APL_NAME	PRIMARY APPLICANT NAME	CHARACTE	NOT APPLICABLE		☒
11	S	PTC_NAME	PORTFOLIO COMPANY NAME	CHARACTE	NOT APPLICABLE		☒
12	S	PTC_ADDRESS1	PORTFOLIO COMPANY ADDRESS1	CHARACTE	NOT APPLICABLE		☒

- 4 In the **Document Definition** block of the Documents page, enter the following information:

In this field:	View this:
Code	Enter the document code to define the name for the new document (required).
Description	Enter the document description for the new document. This entry appears in the Correspondence block on the Request page when you generate an ad hoc correspondence (required).
File Name	Enter the document file name for the resulting file (Word or XFDF document) (required).
Level0 Type	Select the level0 type (ACCOUNT or APPLICATION) (required).
E-form Source	Enter the element e-form source. (Select ORACLE DAY-BREAK for Microsoft Word correspondence or BANKER SYSTEMS INC. for XFDF format) (required).
Product	Select the document product (required).
Source	Select the document source type (WORD DOCUMENT or XFDF: XML-BASED FORM DOCUMENT FORMAT) (required).

- 5 Select **Enabled** to enable the document definition.
- 6 Save your entry.

Document tab (Elements sub page)

The Elements sub page records the Oracle Daybreak application or account information that appears in the ad hoc correspondence.

To set up the elements compiled in correspondence

- 1 On the **Setup** menu, choose **Correspondence**.
- 2 Choose the **Setup** tab, then choose the product associated with the correspondence (**Common** or **Loan**).
- 3 Choose the **Documents** tab, then choose the **Elements** sub tab.

In the **Document Elements** block, enter the following information

In this field:	View this:
Seq	Enter the sequence number to order the document elements (required).
Type	Select element type from the following (required): S <i>System-defined</i> . If you select S, the value is supplied by Oracle Daybreak and cannot be changed in the Correspondence Request page. C <i>Constant</i> . UD <i>User Defined Element</i> . If you select UD, you can choose the value and change it in the Correspondence Request screen. UC <i>User Defined Constant</i> . If you choose UC, you can choose the value, but you cannot change it in the Correspondence Request screen. T <i>Translated Element</i> . If a document contains an e-form element and you do not select T, the value will not be translated.
Element Name	Select/Enter the element name (required).
Description	Enter element description. Enter a description that is informative and easy to understand for the new element you create. (Check that the element name does not have blank spaces or special characters, such as the forward slash “/” or backward slash “\”.) Note: If the element is system-defined, Oracle Daybreak will automatically complete this field. (required).
Data Type	Select the element data type (required).
Format Mask	Select the element format mask (required).
Default Value	Enter the element default value (if appropriate).

- 4 If you want to include the element in the document, select **Enabled**.
- 5 Save your entry.

Document tab (Templates sub page)

The Templates sub page records the PDF template Oracle Daybreak will use to generate the ad hoc correspondence. You must update the Templates sub page every time you update the PDF template.

Note: The Templates sub page is only available for the XFDF: XML-BASED FORM DOCUMENT FORMAT.

To set up document template for XFDF correspondence

- 1 On the **Setup** menu, choose **Correspondence**.
- 2 Choose the **Setup** tab, then choose the product associated with the correspondence (**Common** or **Loan**).
- 3 Choose the **Documents** tab, then choose the **Templates** sub tab.

In the **Document Elements** block, enter the following information

In this field:	View this:
Filename	Enter the template file name as it appears in the /DOC_TEMPLATES. Make sure to include the .pdf extension (required).
Product	Select the product type this template is valid for (required).
Customer St	Select the applicant/customer state this template is valid for (required).
Producer St	Select the producer state this template is valid for (required).
App/Acc St	Select the application or account state this template is valid for (required).
New Template Loaded	If selected, indicates that the document template is new. If selected, indicates that the document template is loaded.
Enabled	If selected, indicates that the document template is enabled.

- 4 On the **Documents** page, choose **Load Template**
- 5 Save your entry.
- 6 Press **F8** to refresh the current page.

On the Templates sub page, the Loaded and Enabled boxes are selected for the pdf file you entered in the Filename field.

Correspondence tab (Correspondence page)

The Correspondence page allows you to define who will receive the documents you created on the Documents page by creating correspondence sets. Each document must belong to a set, and a set can have more than one document.

To set up a correspondence set

- 1 On the **Setup** menu, choose **Correspondence**.
- 2 Choose the **Setup** tab, then choose the product associated with the correspondence (**Loan**).
- 3 Choose the **Correspondence** tab, then choose the **Correspondence** sub tab.

- 4 In the **Correspondence** block, enter the following information:

In this field:

Do this:

Code

Enter the correspondence code (required).

Description

Enter the correspondence description (required).

Print Schedule

Enter the correspondence output schedule type (required).

Level

Enter the correspondence level type (required).

Group

Select correspondence group (required).

Note: The correspondence group is maintained through the Correspondence transaction code setup as shown below.

Company

Select the correspondence company (required).

Branch

View the correspondence branch (display only).

Product

Select the correspondence product (required).

- 5 Select the **Enabled** block to enable the correspondence.

- 6 In the **Documents** block, enter the following information:

In this field:	Do this:
Document	Select the correspondence document (required).
Recipients	Select the recipients for the document (required).

- 7 Select the **Include** box to include the recipient selected.

- 8 In the **Functions** block, enter the following information to define the functions that should be executed before or after correspondence is generated. (**Note:** Creating custom functions requires programming at set up.)

In this field:	Do this:
Function	Select the correspondence functions (required).
Exe When?	Select when to execute the correspondence function (required).

- 9 Save your entry.

CHAPTER 13 : SECURITIZATION FORM

With the Securitization form, Oracle Daybreak provides a powerful tool that allows financial institutions to create account pools and track and manage portfolios.

The Securitization form allows you to:

- Query account information
- Select accounts based on selection criteria
- Create a pool of selected accounts for sale
- Maintain the pools created and report transactions on these accounts
- Report on investors
- Repurchase pools or specific accounts from pools.

Setup tab (Cycles page)

The Cycles page allows you to define the securitization cycles, as well as the responsibilities that can access the various statuses in each cycle. There are two types of securitization cycles:

- Pool Status Cycle
- Pool Account Status Cycle

The following diagram demonstrates the status cycle:

To create a cycle

- 1 From the **Setup** menu, choose **Securitization**.
- 2 Choose the **Setup** master tab, then choose the **Cycles** tab.

Status Cycle	
Cycle	Type
POO_POOL_ACC_STATUS	SECURITIZATION POOL ACCOUNT STATUS CYC
POO_POOL_STATUS	SECURITIZATION POOL STATUS CYCLE

Current / Next Status	
Current Status	Next Status
ACTIVE	CHARGED OFF
ACTIVE	LIQUIDATE
ACTIVE	PAID OFF
ACTIVE	REPURCHASED
ACTIVE	VOID
CHARGED OFF	ACTIVE
CHARGED OFF	LIQUIDATE

Status Change Responsibilities	
Responsibility	Allowed Yes No
ALL	☒ ☐

- 3 In the **Status Cycle** block, select the type of securitization cycle you want to view or work with:

POO_POOL_ACC_STATUS (SECURITIZATION POOL ACCOUNT STATUS CYCLE)

-or-

POO_POOL_STATUS (SECURITIZATION POOL STATUS CYCLE)

The **Status Cycle** block contains the following information:

In this field:

Cycle
Type

View this:

The cycle code (display only).
The cycle type (display only).

- 4 Complete the **Current/Next Status** block with the following information:

In this field:	Do this:
Current Status	Select the current code to transition FROM (required).
Next Status	Select the current code to transition TO (required).

- 5 In the **Status Change Responsibilities** block, define the responsibilities that are authorized to change the code.

In this field:	Do this:
Responsibility	Select the responsibility that will be capable of executing this transition (required).
Allowed Yes No	Select “Yes” if status change is allowed to this responsibility (required).

- 6 Save your entry.

Creation tab (Pool Creation page)

The Pool Creation page allows you to create pools and perform “what if” analysis of pool appearance using different criteria.

To create a pool

- 1 On **Setup** menu, choose **Securitization**.
- 2 Choose the **Loan** master tab, then choose the **Creation** tab.

The screenshot shows the 'Securitization' application window. The 'Loan' master tab is selected, and within it, the 'Creation' sub-tab is active. The 'Pool Creation' form is displayed. It features a 'Pool' block with various input fields: 'Pool' (STD-POOL), 'Status' (NEW), 'Description' (SAMPLE POOL - FOR STD GRV), 'Class' (INVESTOR), 'Company' (SSFC), 'End Dt' (12/31/2050), 'Owner' (empty), 'Super Pool' (empty), 'Repurchase Dt' (empty), 'Reason' (empty), 'Sale Dt' (empty), 'Days Repo' (0), 'Days Delq' (60), 'Max Limit' (\$10,000,000.00), 'Service Rt' (8.0000), 'Certificate Rt' (70.0000), and 'Undefined' (empty). Below this is the 'Pool Queries' section with a table containing one query: 'STD-QUERY' with description 'MOST FREQUENT USED QUERY' and 'Enabled' checked. At the bottom is the 'Account Selection Criteria' section with a table containing two criteria: '1' for 'DELINQUENT DAYS' with operator '<=' and value '30', and '2' for 'OUTSTANDING TOTAL AMOUNT' with operator '>=' and value '1000'. The logical expression is set to 'AND'. Buttons for 'Check Criteria', 'Create Pool', and 'Remove Pool' are on the right.

- 3 Complete the **Pool** block to define the pool (set of accounts) you want to securitize.

In this field:

Do this:

Pool

Enter the pool code (required).

Status

View the pool status (display only).

Description

Enter the pool description (required).

Class

Select the pool class (required).

Company

Select the pool portfolio company (required).

End Dt

Enter the pool end date (required).

Owner

Enter the pool owner (optional).

Super Pool

Select the pool super pool code (Multiple pools belong to a super pool) (required).

Repurchase Dt

View the pool re-purchase date (display only).

Reason

View the pool re-purchase reason (display only).

Sale Dt

View the pool sale date (display only).

Days Repo

Enter the number of days in repossession to liquidate (required).

Days Delq

Enter the number of days in delinquency to liquidate (required).

Max Limit

Enter the max limit of the pool (required).

Service Rt

Enter the servicing rate for the pool. The servicing rate is an additional rate you can charge for security (required).

Certificate Rt

Enter the certificate rate for the pool. This is the rate which will be payable to the investor who buys this pool and is entitled to its receivable stream (required).

- 4 Complete the fields in the **Pool Queries** block to define possible queries for the pool.

In this field:	Do this:
Query Name	Enter the query name (required).
Query Description	Enter the query description (required).
Enabled	Select to enable the query.

- 5 Complete the fields in the **Account Selection Criteria** block to define the account selection criteria for each of the queries.

In this field:	Do this:
Seq	Enter the sequence number (required).
(	Enter the left bracket (optional).
Selection criteria (unlabeled)	Select the attribute (required).
Comparison	Select the comparison operator (required).
Criteria Value	Enter the criteria value (required).
)	Enter the right bracket (optional).
Logical	Enter the logical operator (optional).

- 6 Once you define the account selection criteria for each of the query, choose **Check Criteria** to verify its accuracy.

Oracle Daybreak displays the selection criteria in the SQL Statement list box.

If the Error Message list box contains the following message “SQL QUERY CRITERIA IS OKAY,” choose **OK**.

- 7 Once Oracle Daybreak recognizes the data as accurate, choose **Create Pool** to select possible accounts.

If Oracle Daybreak displays no accounts, change the selection criteria.

Note: The selected accounts can be viewed by choosing the **Inquiry** tab.

- 8 If you are not satisfied with the selected accounts and want to change the selection criteria, choose **Remove Pool** to clear the accounts.

Inquiry tab (Pool Inquiry page)

The Pool Inquiry page allows you to enter and view pool related transactions. It can also be used to view various summaries related to the pool.

The Pool Inquiry page contains the following sub pages:

- Pool Transactions
- Pool Accounts
- Product
- Status
- Rate
- Delinquency
- Term

To view the Pool Inquiry page

- 1 On **Setup** menu, choose **Securitization**.
- 2 Choose the **Loan** master tab, then choose the **Inquiry** tab.

The screenshot displays the 'Securitization' application window. The 'Loan' master tab is selected, and the 'Inquiry' sub-tab is active. The 'Pools' section contains a table with the following data:

Pool	Status	Description	Class	Company	End Dt	Owner
DV01	HELD FOR SALE	DV01	WAREHOUSE	SSFC	01/01/2008	

Below the 'Pools' section, there are tabs for 'Pool Transactions', 'Pool Accounts', 'Product', 'Status', 'Rate', 'Delinquency', and 'Term'. The 'Transaction History' section shows a table with the following data:

Txn Dt	Post Dt	Description	Reason
12/01/2004	01/24/2005	OPEN	OPEN
12/01/2004	01/24/2005	HELD FOR SALE	HELD FOR SALE

The 'Post Pool Transaction' section at the bottom has fields for 'Transaction', 'Reason', 'Date' (set to 12/16/2005), and 'Account', with a 'Post' button.

- 3 In the **Pools** block, view the following information:

In this field:

Pool
Status
Description
Class
Company
End Dt
Owner
Super Pool
Repurchase Dt
Reason
Sale Dt
Days Repo
Days Delq
Max Limit

View this:

The pool code.
The pool status.
The pool description.
The pool class.
The pool portfolio company.
The pool end date.
The pool owner.
The pool super pool code.
The pool re-purchase date.
The pool re-purchase reason.
The pool sale date.
The number of days in repossession to liquidate.
The number of days in delinquency to liquidate.
The max limit of the pool.

Service Rt	The servicing rate for the pool.
Certificate Rt	The certificate rate for the pool This is the rate which will be payable to the investor who buys this pool and is entitled to its receivable stream.

Pool Transactions sub page

The Pool Transactions sub page allows you to view pool related transactions history, and well as enter a pool transaction.

To view the Pool Transactions sub page

- 1 On **Setup** menu, choose **Securitization**.
- 2 Choose the **Loan** master tab, then choose the **Inquiry** tab.
- 3 Choose the **Pool Transactions** sub tab.
- 4 In the **Transaction History** block, view the following information:

In this field:	View this:
Txn Dt	The transaction date.
Post Dt	The transaction post date.
Description	The transaction description.
Reason	The transaction reason.

To post a pool transaction

- 1 On **Setup** menu, choose **Securitization**.
- 2 Choose the **Loan** master tab, then choose the **Inquiry** tab.
- 3 Choose the **Pool Transactions** sub tab.
- 4 In the **Post Pool Transaction** block, enter the following information:

In this field:	Do this:
Transaction	Select the transaction from the following list: ADD ACCOUNT -- Add an account to the pool externally. CANCELLED -- Cancel the pool. HELD FOR SALE -- Change the status of the pool to "HELD FOR SALE." OPEN -- Change the status of pool to "OPEN." RELEASED -- Change the status of the pool to "RELEASED" and clear all accounts related to the pool. REPURCHASED -- Change the status of the pool to "REPURCHASED." (required). SOLD -- Change the status of the pool to "SOLD."
Reason	Enter the transaction reason (required).
Date	Enter the transaction effective date (required).
Account	Select the account to be added (optional).

- 5 Choose **Post**.

The information appears in the Transaction History block.

Pool Accounts sub page

The Pool Accounts sub page allows you to view previous account related transactions, as well as enter a pool account transaction for the selected pool.

To view the Pool Accounts sub page

- 1 On **Setup** menu, choose **Securitization**.
- 2 Choose the **Loan** master tab, then choose the **Inquiry** tab.
- 3 Choose the **Pool Accounts** sub tab.

- 4 In the **Accounts** block, view the following information:

In this field:

Account
Status
Status
Dt
Sale Rate
Term Remaining
Balance
Dt
Repurchase Balance

Reason

Include

View this:

The account number.
The account status.
The account status at the time of pool sale.
The pool sale date.
The account interest rate at the time of the pool sale.
The account remaining terms at the time of the pool sale.
The account balance at the time of the pool sale.
The account repurchase date from the pool.
The account balance at the time of the repurchase from the pool.
The reason for the repurchasing of the account from the pool.
Whether or not the account is included in the pool.

- 5 In the **Accounts Transactions** block, view the following information:

In this field:

Txn Dt
Post Dt

View this:

The transaction date.
The transaction post date.

Description	The transaction description.
Amount	The transaction amount.
Reason	The transaction reason.

To post an account transaction

- 1 On **Setup** menu, choose **Securitization**.
- 2 Choose the **Loan** master tab, then choose the **Inquiry** tab.
- 3 Choose the **Pool Accounts** sub tab.
- 4 In the **Post Account Transaction** block, enter the following information:

In this field:	Do this:
Transaction	Select the transaction (LIQUIDATED is the only selection) (required).
Reason	Enter the transaction reason (required).
Date	Enter the transaction effective date (required).

- 5 Choose **Post**.

The information appears in the Post Transaction sub page Transaction History block.

Product sub page

The Product sub page allows you to view summaries of various statistics of the products in the pool.

To view the Product sub page

- 1 On **Setup** menu, choose **Securitization**.
- 2 Choose the **Loan** master tab, then choose the **Inquiry** tab.
- 3 Choose the **Product** sub tab.

Securitization

Setup

Loan

Line of Credit

Lease

Inquiry

Creation

Pool Inquiry

Pools

Pool	Status	Description	Class	Company	End Dt	Owner
STD-POOL	NEW	SAMPLE POOL - FOR STD QRY	INVESTOR	SSFC	12/31/2050	
Super Pool	Repurchase Dt	Reason	Sale Dt	Days Repo	Days Delq	Max Limit
UNDEFINED				0	60	\$10,000,000.00
						8.0000
						70.0000

Pool Transactions

Pool Accounts

Product

Status

Rate

Delinquency

Term

Product

Product	Principal at Sale	Principal Paid	Repurchase Balance	Loss Amount	Payahead Amount	Current Balance
LOAN VEHICLE	\$22,965.71	\$13,957.92	\$0.00	\$0.00	\$0.00	\$12,682.25

- In the **Product** block, view the following information:

In this field:	View this:
Product	The product.
Principal at Sale	The principal at sale amount.
Principal Paid	The principal paid amount.
Repurchase Balance	The principal repurchase balance amount.
Loss Amount	The loss amount.
Payahead Amount	The pay ahead amount. For any paid off accounts in the product summary, this field contains the sum of the amount that was applied to principal during the payoff payment allocation.
Current Balance	The current balance amount.

Status sub page

The Status sub page allows you to view summaries of various statistics of the status of the products in the pool.

To view the Status sub page

- On **Setup** menu, choose **Securitization**.
- Choose the **Loan** master tab, then choose the **Inquiry** tab.
- Choose the **Status** sub tab.

- In the **Product/Status** block, view the following information:

In this field:	View this:
Product	The product.
Status	The securitization account status.
Principal at Sale	The principal at sale amount.
Principal Paid	The principal paid amount.
Repurchase Balance	The principal repurchase balance amount.
Loss Amount	The loss amount.
Payahead Amount	The pay ahead amount.
Current Balance	The current balance amount.

Rate sub page

The Rate sub page allows you to view a summary of the pool by product and rates.

To view the Rate sub page

- 1 On **Setup** menu, choose **Securitization**.
- 2 Choose the **Loan** master tab, then choose the **Inquiry** tab.
- 3 Choose the **Rate** sub tab.

The screenshot shows the 'Rate' sub page in the 'Securitization' application. The 'Pools' section includes fields for Pool (STD-POOL), Status (NEW), Description (SAMPLE POOL - FOR STD QRY), Class (INVESTOR), Company (SSFC), End Dt (12/31/2050), and Owner. Below this is a 'Product/Rate' table with the following data:

Product	Rate	Principal at Sale	Principal Paid	Repurchase Balance	Loss Amount	Payahead Amount	Current Balance
LOAN VEHICLE	8.9900	\$10,965.71	\$13,957.92	\$0.00	\$0.00	\$0.00	\$682.25
LOAN VEHICLE	10.0000	\$12,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$12,000.00

- 4 In the **Product/Rate** block, view the following information:

In this field:

Product
Rate
Principal at Sale
Principal Paid
Repurchase Balance
Loss Amount
Payahead Amount
Current Balance

View this:

The product.
The rate (should equal the interest rate on account).
The principal at sale amount.
The principal paid amount.
The principal repurchase balance amount.
The loss amount.
The pay ahead amount.
The current balance amount.

Delinquency sub page

The Delinquency sub page allows you to view a summary of the pool in regards to the delinquencies of products.

To view the Delinquency sub page

- 1 On **Setup** menu, choose **Securitization**.
- 2 Choose the **Loan** master tab, then choose the **Inquiry** tab.
- 3 Choose the **Delinquency** sub tab.

Securitization

Setup Loan Line of Credit Lease

Inquiry Creation

Pool Inquiry

Pool	Status	Description	Class	Company	End Dt	Owner
DV01	HELD FOR SALE	DV01	WAREHOUSE	SSFC	01/01/2008	

Super Pool	Repurchase Dt	Reason	Sale Dt	Days Repo	Days Delq	Max Limit	Service Rt	Certificate Rt
UNDEFINED				0	0	\$0.00	0.0000	0.0000

Pool Transactions Pool Accounts Product Status Rate Delinquency Term

Product/Delinquency

Product	Category	Principal at Sale	Principal Paid	Repurchase Balance	Loss Amount	Payahead Amount	Current Balance
LOAN VEHICLE	180	\$10,965.71	\$13,957.92	\$0.00	\$0.00	\$0.00	\$682.25

- 4 In the **Product/Delinquency** block, view the following information:

In this field:

View this:

Product

The product.

Category

The delinquency category.

Principal at Sale

The principal at sale amount.

Principal Paid

The principal paid amount.

Repurchase Balance

The principal repurchase balance amount.

Loss Amount

The loss amount.

Payahead Amount

The pay ahead amount.

Current Balance

The current balance amount.

Term sub page

The Term sub page allows you to view a summary of the pool by product and by terms.

To view the Term sub page

- 1 On **Setup** menu, choose **Securitization**.
- 2 Choose the **Loan** master tab, then choose the **Inquiry** tab.
- 3 Choose the **Term** sub tab.

Securitization

Setup Loan Line of Credit Lease

Inquiry Creation

Pool Inquiry

Pool	Status	Description	Class	Company	End Dt	Owner
DV01	HELD FOR SALE	DV01	WAREHOUSE	SSFC	01/01/2008	

Super Pool	Repurchase Dt	Reason	Sale Dt	Days Repo	Days Delq	Max Limit	Service Rt	Certificate Rt
UNDEFINED				0	0	\$0.00	0.0000	0.0000

Pool Transactions Pool Accounts Product Status Rate Delinquency Term

Product/Term

Product	Term	Principal at Sale	Principal Paid	Repurchase Balance	Loss Amount	Payahead Amount	Current Balance
LOAN VEHICLE	36	\$22,965.71	\$13,957.92	\$0.00	\$0.00	\$0.00	\$12,682.25

- 4 In the **Product/Term** block, view the following information:

In this field:

View this:

Product	The product.
Term	The term.
Principal at Sale	The principal at sale amount.
Principal Paid	The principal paid amount.
Repurchase Balance	The principal repurchase balance amount.
Loss Amount	The loss amount.
Payahead Amount	The pay ahead amount.
Current Balance	The current balance amount.

CHAPTER 14 : ACCOUNT DOCUMENT TRACKING FORM

The Account Document Tracking form allows you to view documents that have been attached to an account in the form of GIF files, PDF files, DOC files, XLS files, and TXT files. Any documents that were attached to the account when it was still an application, such the application received as a fax and saved as a GIF file, appear on the Account Document Tracking form.

Set Up

Documents of the following format can be attached to an account:

- GIF
- PDF
- DOC
- XKL
- TXT

To attach an document to an account

- 1 Save the document you want to attach to an account with the following format:

<ACCOUNT_NBR>.<DOCUMENT TYPE CD>.<DOCUMENT SUB TYPE CD>.<PAGE
NUMBER>.<FILETYPE>

The delimiter between account number, document type, sub type and page number is “.”. File extension tells the file type.

Example: 20001000010483.APP.APP_IMG_PAGE.1.GIF
20001000010483.CON.CON_DOC.1.PDF

- 2 Save the document to attach in the following file:

\$CMN SERVER HOME/acct doc load/

-or-

\$CMN SERVER HOME\acct doc load

- 3 The batch job set code SET_DOT reads the directory for new files to be loaded in the database. It inserts records in account documents and documents details table and will move the file to the directory specified in the system parameter DOT_STORAGE_DIRECTORY.

Lookup types

The Account Document Tracking form uses the following look up types:

DOCUMENT_FILE_TYPE_CD
DOCUMENT_SUB_FILE_TYPE_CD
DOCUMENT_TYPE_CD

Note: Many parameter values are restricted based on system lookups. For more information, see the **Lookup page** section in the **Administration** chapter.

Please refer to the Excel file **Appendix_Lookups** for further definitions and functions of individual parameters.



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