**Oracle® Communications
Tekelec Policy Management**

Release Notice

Release 8.0.5

E52527-01

February 2014

ORACLE®

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Introduction

This release notice lists the Resolved and Known PRs for Policy Management Release 8.0.5.

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Release Notices are distributed to customers with a new software release at the time of Product Availability. They are updated for each Maintenance Release.

Load Lineup

This version of Policy Management 8.0.5_3.1.0 includes:

Application Lineup

- CMP

Platform Lineup

- **TPD** 5.1.1_73.5.**3**
- **Comcol** 6.0p224.8237

PR Severity Definitions

The PR sections in this document refer to PR severity levels. Definitions of these levels can be found in the following publication:

TL 9000 Quality Management System Measurement Handbook

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Resolved PRs

Table RN-1. NOTE: *Table RN-1 Policy Management 8.0.5 Resolved P**R**s

PR #	CSR#	Severity	Title
228431	1024990		[CMP Geo-Redundancy] after demoting Site-1 and promoting Site-2, the Standby blade at Site-1 stayed out of sync
229522	1010416 1020888 1024036 1030288		OM Stats failing, possibly causing CPU 100%
231778			OM stat collection process stopped

Customer Known PRs

Table RN-2. Policy Management 8.0.5 Customer Known PRs

PR #	CSR#	Severity	Title	Customer Impact
225816	N/A	Minor	If all of the servers in the cluster are in forced standby The server can sync files from the wrong cluster	The server can sync files from the wrong cluster. This can leave logging or policies running with uninitialized values.
230251	N/A	Minor	When SNMPv3 Username is up to 32 characters, snmpwalk on manager get failure.	Customers using full-length usernames with SNMPv3 may encounter failures when trying to use snmpwalk.
231253	101364	Minor	CMP and MPE failover after adding secondary site MRA	No Customer impact as standby blade becomes active
231296	N/A	Minor	[Pooled Quota] MPE sends Out-of-Sync PURs for Pooled Quota	No customer impact, as MPE corrects itself
231349	N/A	Minor	[Pooled Quota] Gy CCA Granted-Service-Unit/CC-Total-Octets does not Correllate to the Subscriber's Pooled Quota Grant	If using Gy, the CCA-I may report an incorrect CC-Total-Octets
231524	N/A	Minor	Cluster Sync Error in platcfg :Failed to sync :/etc/camiant/firewall-settings.properties with XXX"	No Customer impact, as this happens when firewall is turned off
231529	N/A	Minor	[alarm] description of alarm under aggregated results does not match same alarm in individual entries	No Customer impact

Oracle Tekelec References and Services

Customer Care Center

The Oracle Tekelec Customer Care Center is your initial point of contact for all product support needs. A representative takes your call or email, creates a Customer Service Request (CSR) and directs your requests to the Tekelec Technical Assistance Center (TAC). Each CSR includes an individual tracking number. Together with TAC Engineers, the representative will help you resolve your request.

The Customer Care Center is available 24 hours a day, 7 days a week, 365 days a year, and is linked to TAC Engineers around the globe.

Oracle Tekelec TAC Engineers are available to provide solutions to your technical questions and issues 7 days a week, 24 hours a day. After a CSR is issued, the TAC Engineer determines the classification of the trouble. If a critical problem exists, emergency procedures are initiated. If the problem is not critical, normal support procedures apply. A primary Technical Engineer is assigned to work on the CSR and provide a solution to the problem. The CSR is closed when the problem is resolved.

Technical Assistance Centers are located around the globe in the following locations:

Tekelec - Global

Email (All Regions): support@tekelec.com

USA and Canada

Phone:

1-888-FOR-TKLC or 1-888-367-8552 (toll-free, within continental USA and Canada)

1-919-460-2150 (outside continental USA and Canada)

TAC Regional Support Office Hours:

8:00 a.m. through 5:00 p.m. (GMT minus 5 hours), Monday through Friday, excluding holidays

Emergency Response

In the event of a critical service situation, emergency response is offered by the Oracle Tekelec Customer Care Center 24 hours a day, 7 days a week. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with the Customer Care Center.

Customer Training

Tekelec offers a variety of technical training courses designed to provide the knowledge and experience required to properly provision, administer, operate, and maintain Tekelec products. To enroll in any of the courses or for schedule information, contact the Tekelec Training Center at (919) 460-3064 or E-mail training@tekelec.com.

A complete list and schedule of open enrollment can be found at www.tekelec.com.