

# Oracle® Communications Mobile Synchronization Gateway

Release Notes

Release 8.0

E56661-01

August 2016

---

This document provides release notes for Oracle Communications Mobile Synchronization Gateway Release 8.0, consisting of the following sections:

- [About Mobile Synchronization Gateway](#)
- [Known Limitations](#)
- [Documentation Accessibility](#)

## About Mobile Synchronization Gateway

Mobile Synchronization Gateway extends Oracle Communications Messaging Server, Oracle Communications Calendar Server, and Oracle Communications Contacts Server to mobile devices. Mobile Synchronization Gateway enables users to synchronize their email, calendar, and contacts with mobile devices. Mobile Synchronization Gateway uses the Microsoft® Exchange ActiveSync protocol. Using Microsoft® Exchange ActiveSync, users can access their email, calendar, and contacts and continue to access this information even while working offline. In addition, Mobile Synchronization Gateway uses real-time push synchronization. Mobile Synchronization Gateway enables native applications on iOS, basic Android, and Samsung Android devices to synchronize with Unified Communications Suite servers.

## Known Limitations

This section lists the known limitations in this release of Mobile Synchronization Gateway.

### The mgadmin -W Command Only Works When You Enter the Administrative Password

SR number: NA

Bug number: 23644528

If you run the **mgadmin passfile create** command to create the **password** file, but reply **no** to the question, "Do you want to set the app server admin user password," then you are not able to later use the **-W** option.

### Out of Office End Date Is Shifted by a Day

SR number: NA

Bug number: 23501502

Both iOS and Samsung devices send an out of office end date that is shifted by one day. For example, if you create an out of office announcement with an end date of June 4, the client sends it to Mobile Synchronization Gateway as June 5. Mobile Synchronization Gateway saves the date as June 5. Additionally, Convergence clients read the stored date as June 5.

### **Out of Office External Away Message Is Enabled Even When Not Set by Client**

SR number: NA

Bug number: 23483632

On iOS, if you create an out of office message with the end date and message, but do not set "Enable away message," Mobile Synchronization Gateway still enables its AppliesToExternalKnown and AppliesToExternalUnknown settings.

### **iOS Cannot Create a Contact with Photo Whose Size Is Greater Than 500 KB**

SR number: NA

Bug number: 23187178

Due to a problem with iOS, you cannot upload a photo for a contact to Mobile Synchronization Gateway greater than 500 KB in size.

### **Drafts Folder Is Not Synchronized**

SR number: NA

Bug number: 19987108

Synchronizing the drafts folder is not supported. (Mobile Synchronization Gateway is compliant with Microsoft® Exchange ActiveSync 14.1, which does not support this.)

### **Autodiscover Does Not Work if Server Certificate Is Invalid**

SR number: NA

Bug number: NA

If your server certificate (used for SSL) is invalid, some mobile devices are either unable to use the Autodiscover service or receive a warning message when attempting to connect to Autodiscover.

You can use the Microsoft Remote Connectivity Analyzer to check Autodiscover behavior at:

<https://testconnectivity.microsoft.com/>

### **Samsung Email App Hangs Sometimes**

SR number: NA

Bug number: NA

Occasionally, the Samsung Email app hangs. After you have configured the email account on the Samsung device, if the account contains a large amount of email, the

email app hangs. The email app is unable to display the account's email, sometimes for as long as a day.

## Delegated Administrator

This release of Mobile Synchronization Gateway does not support Oracle Communications Delegated Administrator.

## Unsupported Features

This release of Mobile Synchronization Gateway does not currently support the following feature:

- Device management capabilities, such as password policies and remote wipe

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

## Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

---

Oracle Communications Mobile Synchronization Gateway Release Notes, Release 8.0  
E56661-01

Copyright © 2016, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

