

Setting up Client Browsers
Oracle FLEXCUBE Universal Banking
Release 12.0.1.0.0
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1. Setting up Client Browsers

1.1 Introduction

Client browsers are required to run Oracle FLEXCUBE and other applications. You need to configure the browsers after installation in order to run these applications properly. This chapter explains the steps for configuring the client browser.

1.2 List of Client Browsers

Oracle FLEXCUBE supports the following client browsers:

- Internet Explorer
- Mozilla Firefox
- Opera
- Apple Safari
- Google Chrome

1.3 Configuring Internet Explorer

This section contains the configurations for Internet Explorer. Oracle FLEXCUBE supports the following versions of Internet Explorer.

- Microsoft Internet Explorer 7.0
- Microsoft Internet Explorer 8.0
- Microsoft Internet Explorer 9.0

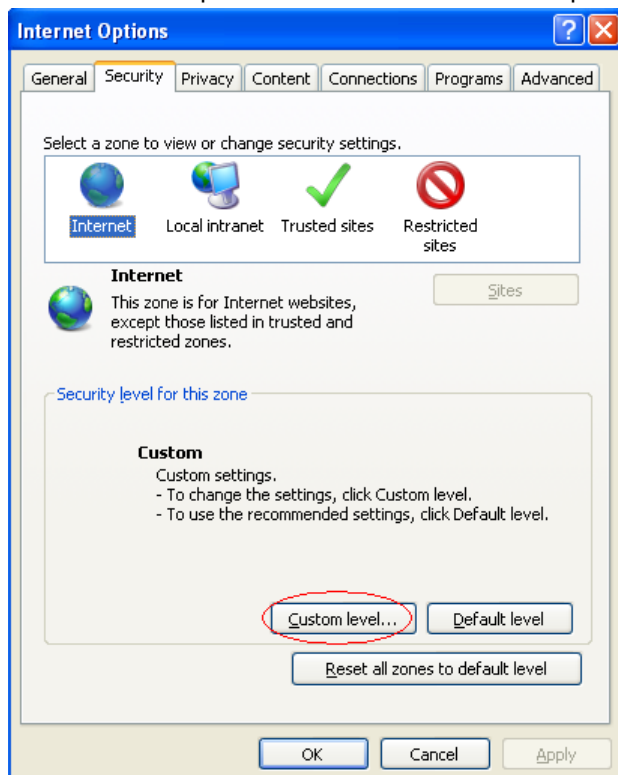
However, Oracle FLEXCUBE does not support Microsoft Internet Explorer 8.0 Beta, Partner Build or a Release Candidate. It must be the Final build of Microsoft Internet Explorer 8.0.6001.18702 or later. You can view the version information from the Help menu of Internet Explorer. Select 'About Internet Explorer' from the Help menu.



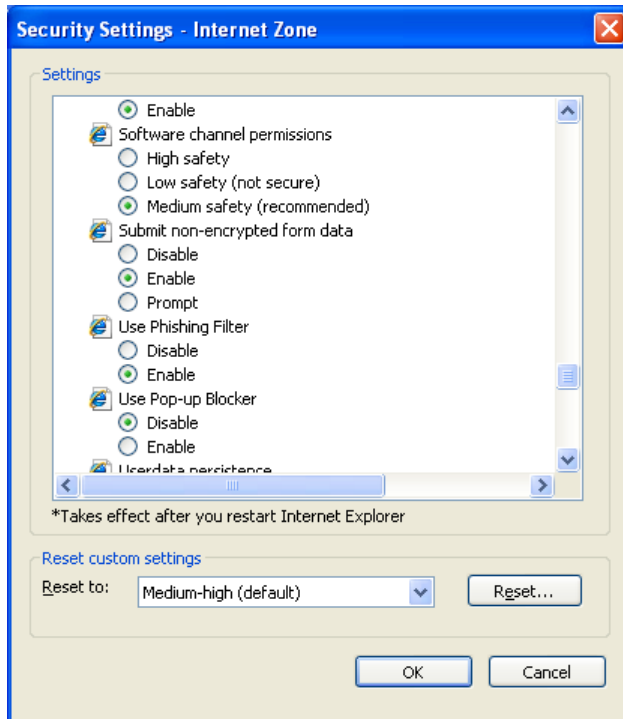
1.3.1 Configuring Internet Options

In order to run Oracle FLEXCUBE, you need to configure the internet options as follows:

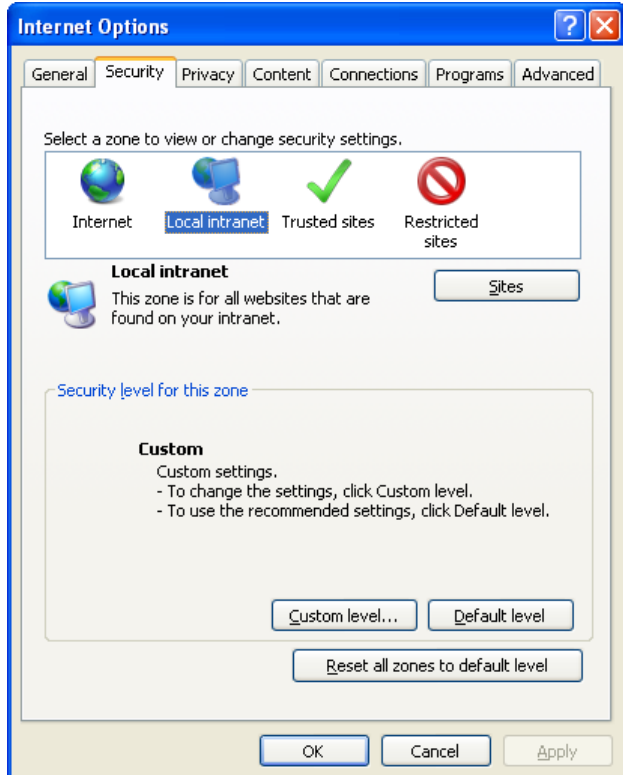
1. Start Internet Explorer. Go to Tools > Internet Options. The 'Internet Options' screen is displayed.



2. Under 'Security' tab, select 'Internet' and click 'Custom Level'. The security settings are displayed.

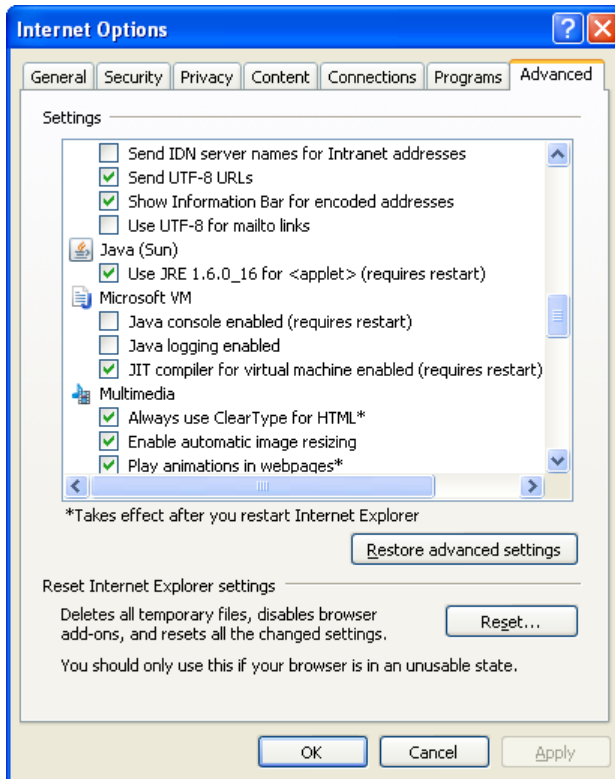


3. Select 'Enable' for all options except for 'Use Pop-up Blocker'. Click 'OK'.
4. Repeat the above steps for the zone 'Local Intranet'.



5. Once you have configured the Internet and Local Intranet options, click 'Apply'.

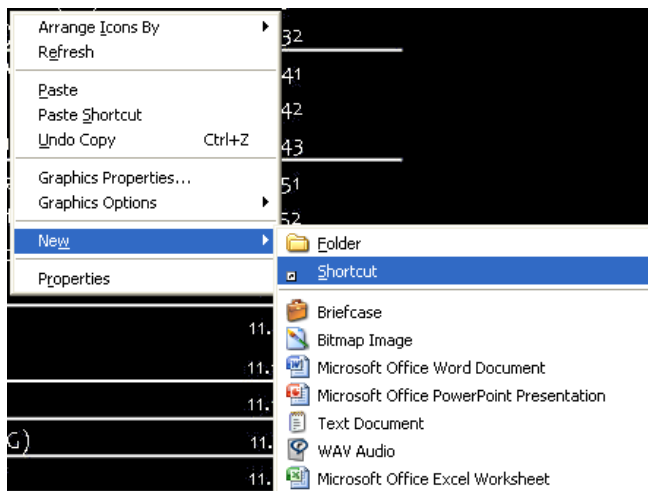
- Once these settings are done, go to 'Advanced' tab and check the box 'Use JRE (Version) for <applet>(requires restart)'.



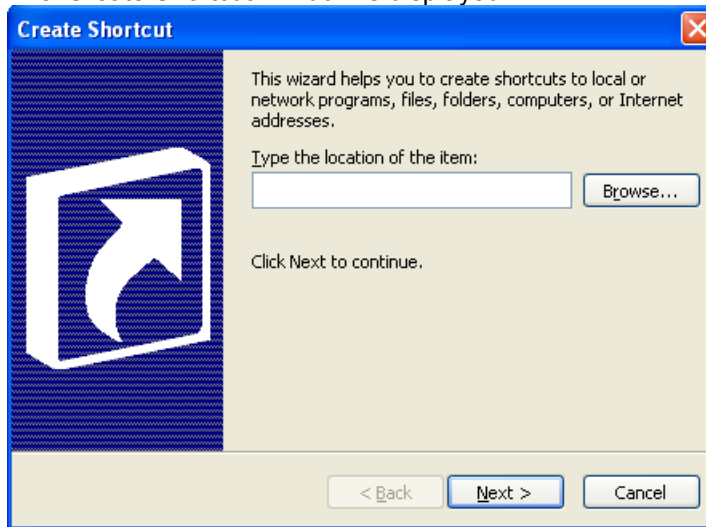
1.4 Creating Shortcut for Oracle FLEXCUBE Application Browser with –nomerge Parameter

To create shortcut for Oracle FLEXCUBE application browser, follow the steps given below:

- Right click on Desktop, mouse over on 'New' and select 'Shortcut'.



The 'Create Shortcut' window is displayed:



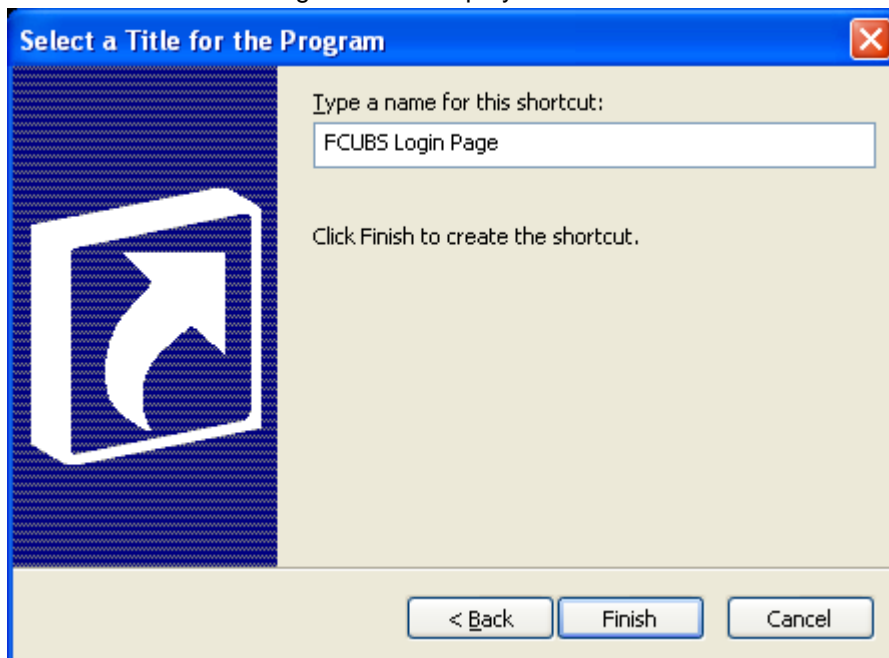
2. Click 'Browse' button and select 'IEExplorer.exe' from its location.
3. To create a shortcut for Oracle FLEXCUBE login page, specify the location of the item in the following format:

"Location_of_Internet_Explorer" -nomerge "<Application_URL>"

Eg: "C:\Program Files\Internet Explorer\iexplore.exe" -nomerge "<Application_URL>"

In this case *C:\Program Files\Internet Explorer\iexplore.exe* is the location of Internet Explorer.

4. Click 'Next'. The following screen is displayed:



5. Specify a name for the shortcut.
6. Click 'Finish'.

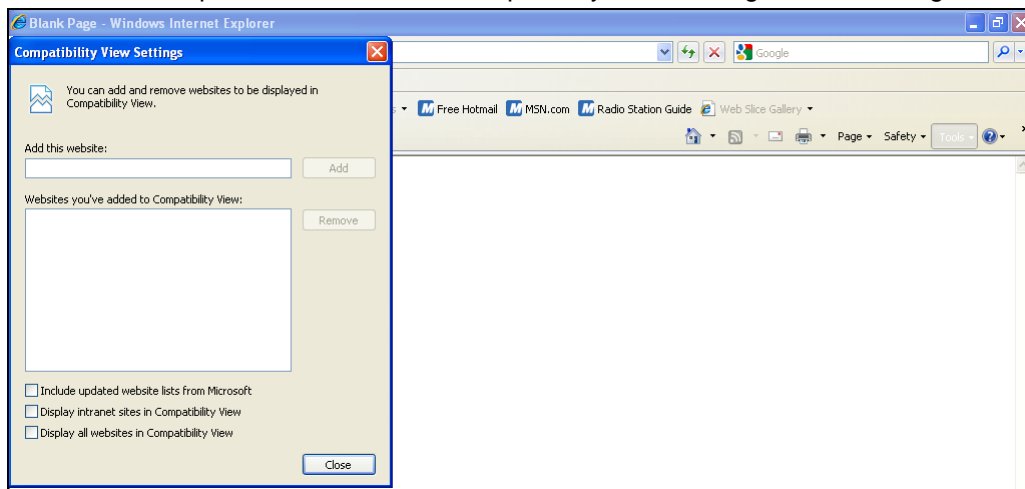
7. On the Desktop, you can find a shortcut to access the Oracle FLEXCUBE login page.



1.5 **Setting Compatibility View**

The URL of the Oracle FLEXCUBE UBS should not be there in the Compatibility View list of the Internet Explorer 8. You need to follow the URL from compatibility view list by following the steps below:

1. Start Internet Explorer. Go to Tools > Compatibility View Settings. The following screen is displayed:

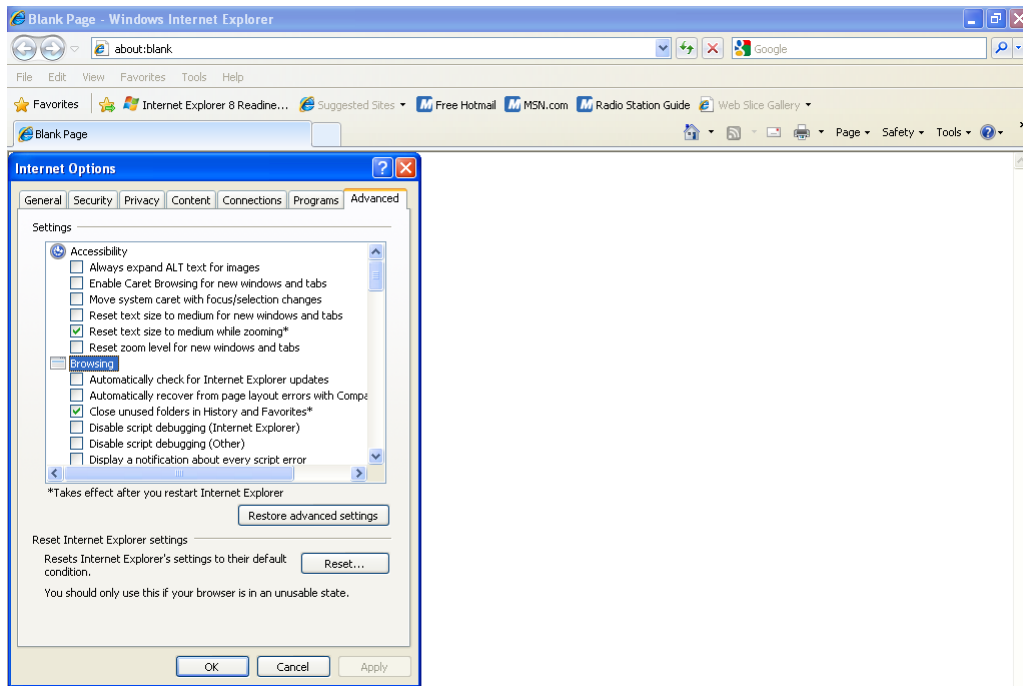


2. Under 'Websites you've added to Compatibility View', check whether the URL to Oracle FLEXCUBE Application is listed or not. If the URL is listed, select it.
3. Click on 'Remove' button. The URL will be removed. Further, click 'Close' button.

1.5.1 **Suppressing Compatibility View Refresh**

You can suppress the Internet Explorer 8 to refresh the webpage to compatibility view. Follow the steps given below:

4. Start Internet Explorer. Go to Tools > Internet Options. Select 'Advanced' tab.

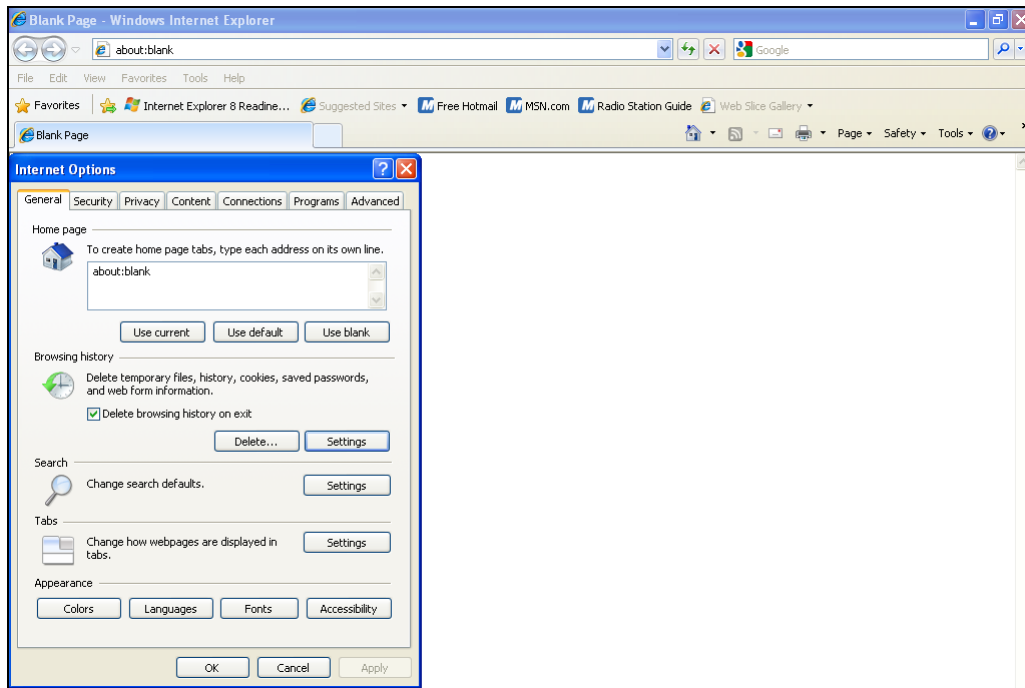


5. In the settings, uncheck the option 'Automatically recover from page layout errors with Compatibility View' under 'Browsing'.
6. Click 'OK'.

1.5.2 Clearing the Cache

This section explains the method of clearing Internet Explorer cache. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options. Select 'General' tab.



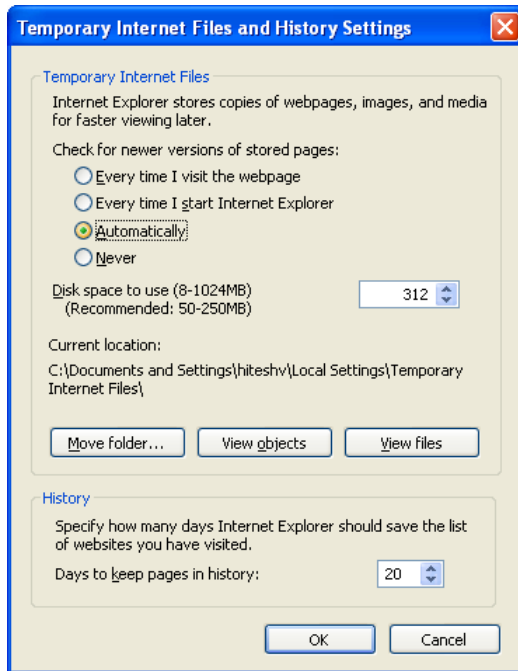
2. Check the option 'Delete browsing history on exit'.
3. To clear the existing cache, click 'Delete...' button.

1.5.3 Suppressing Caching

You can suppress caching the Internet details. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options. Select 'General' tab.

2. Under 'Browsing History', click 'Settings' button.

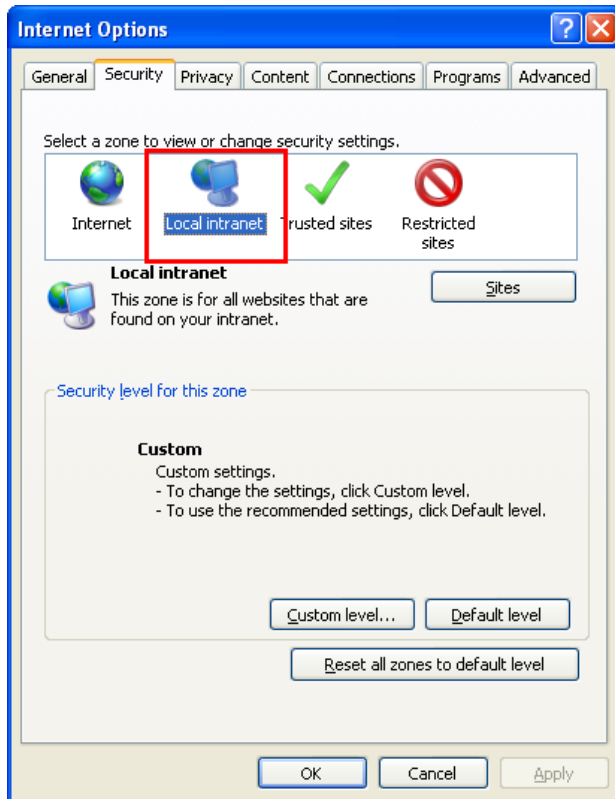


3. Against 'Check for newer versions of stored pages', set the option 'Automatically'.
4. Click 'OK'. You will be navigated back to the 'Internet Options' screen. Click 'OK'.

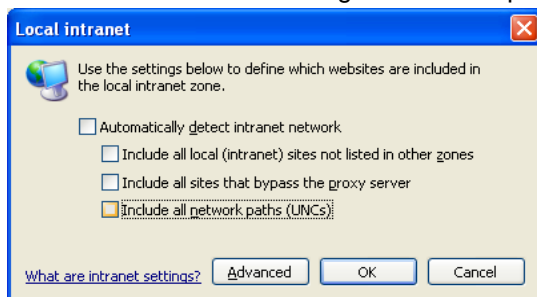
1.5.4 Settings for Trusted Sites

In order to remove the site from the list of trusted sites, follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options. Select 'Security' tab.



2. Click 'Local Intranet' zone.
3. Click 'Sites' button. Following screen is displayed:

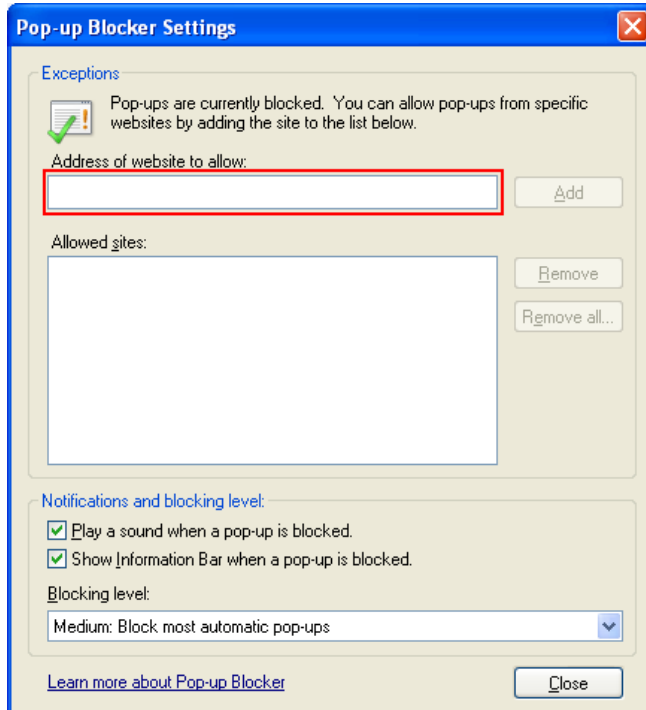


4. Uncheck all the options on the screen.
5. Click on 'OK'.

1.5.5 Settings for Pop-up Blocker

You need to configure the pop-up blocker settings for Internet Explorer. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Pop-up Blocker > Pop-up Blocker Settings. The following screen is displayed:



2. Enter the URL in the field 'Address of website to allow'.
3. Click 'Add' button. The URL will be added to the allowed list. Click 'Close' button

1.5.6 **Settings to disable Password save**

Do not save the password while login to application. In internet explorer make sure that the below check boxes are uncheck. Tools > Internet Options > Content > Auto Complete > Settings > Use Auto Complete For > User names and passwords on forms & Ask me before saving password.

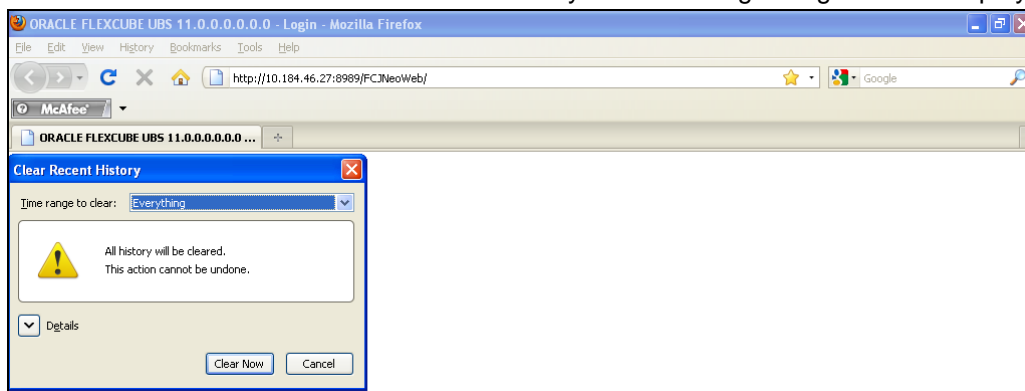
1.6 **Configuring Firefox (Version 11.0)**

This section contains the configurations for Firefox.

1.6.1 **Clearing the Cache**

To clear the browser cache, follow the steps given below:

1. Start Firefox. Go to Tools > Clear Recent History. The following dialogue box is displayed:

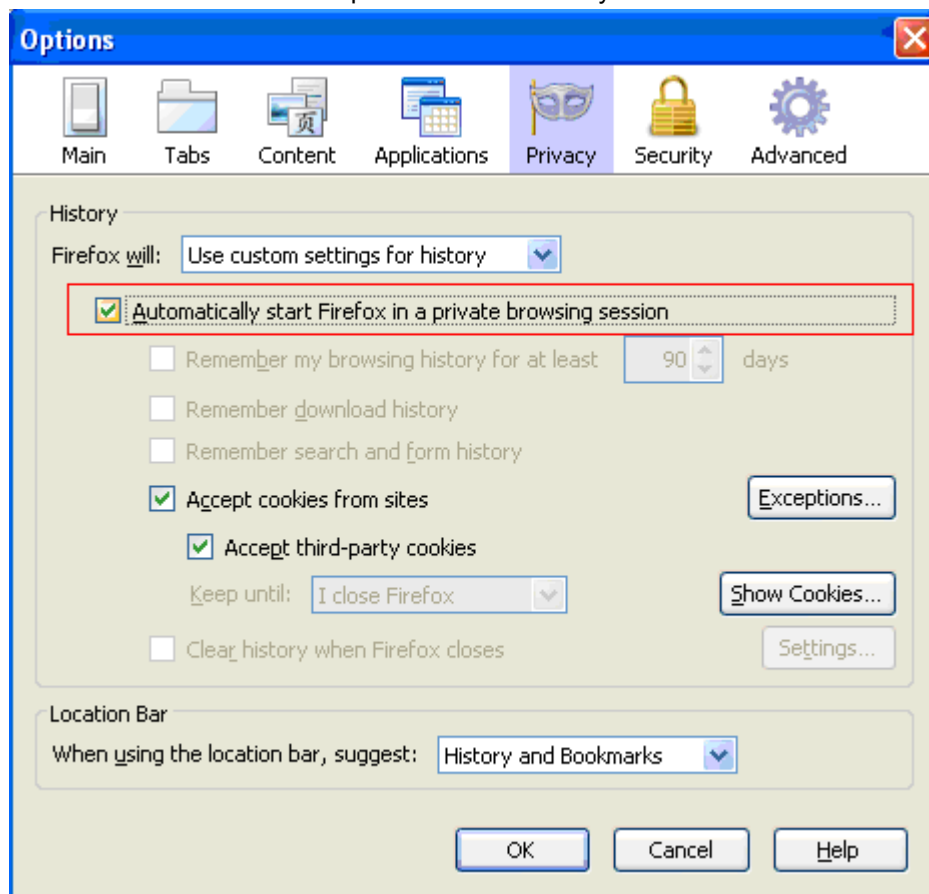


2. Against 'Time range to clear', choose 'Everything'. Click 'Clear Now' button.

1.6.2 Suppressing Caching

To suppress caching, you need to follow the steps below:

1. Start Firefox. Go to Tools > Options. Select 'Privacy' tab.

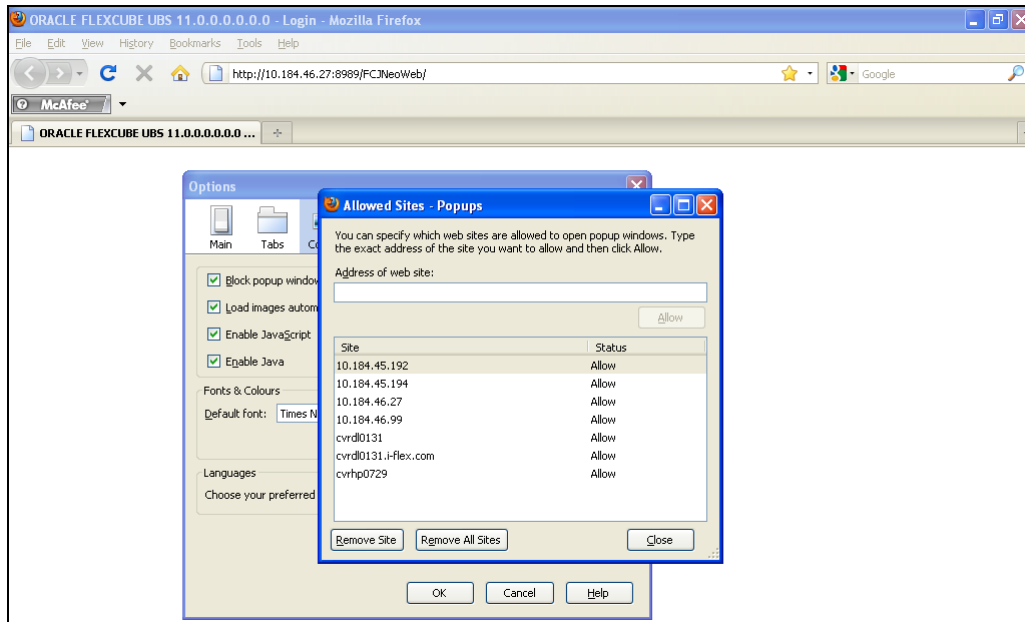


2. Under History, select 'Use custom setting for history' from the drop-down list.
3. Check the option 'Automatically start Firefox in a private browsing session'.
4. Click 'OK'.

1.6.3 Enabling Pop-ups for Oracle FLEXCUBE

To enable pop-ups for Oracle FLEXCUBE URL, follow the steps given below:

1. Start Firefox. Go to Tools > Options. Select 'Content' tab.



2. Check the option 'Block popup windows'. Click 'Exceptions' button.
3. Enter the URL of the Oracle FLEXCUBE UBS Application and click 'Allow' button.
4. Click 'Close'. Click 'OK'.

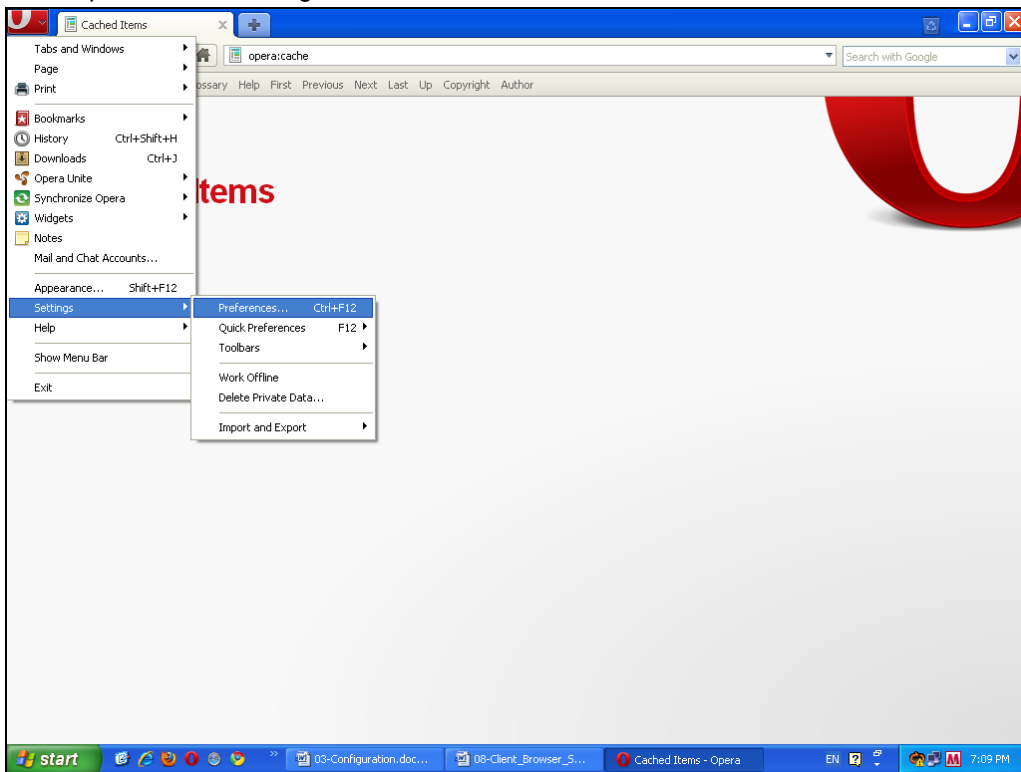
1.7 Configuring Opera (Version 11.61)

This section contains the configurations for Opera.

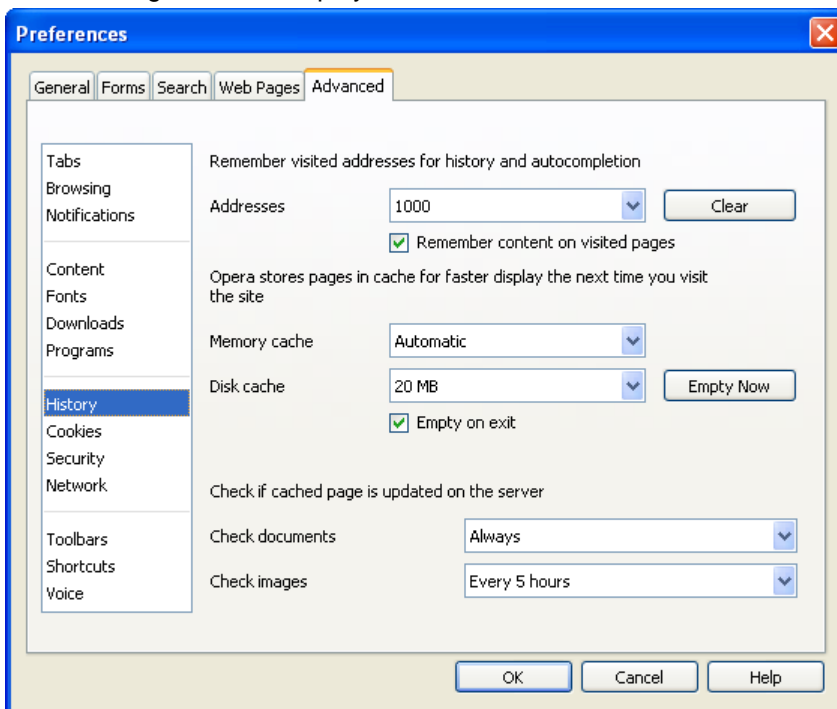
1.7.1 Clearing Cache

To clear the cache, follow the steps given below:

1. Start Opera. Go to Settings > Preferences.



The following screen is displayed:

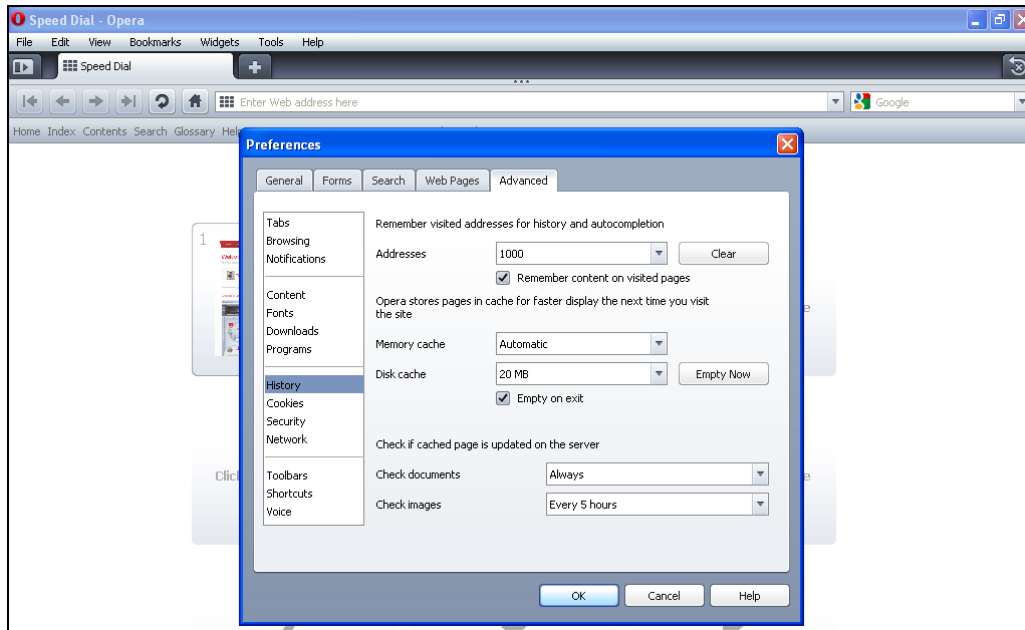


2. Select 'Advanced' tab. Select 'History' on the left pane.
3. Click 'Empty Now' button. Further, click 'OK'.

1.7.2 Clearing Browser Cache on Exit

To clear the cache on exiting the browser, set the preferences as given below:

1. Start Opera. Go to Settings > Preferences. Select 'Advanced' tab.

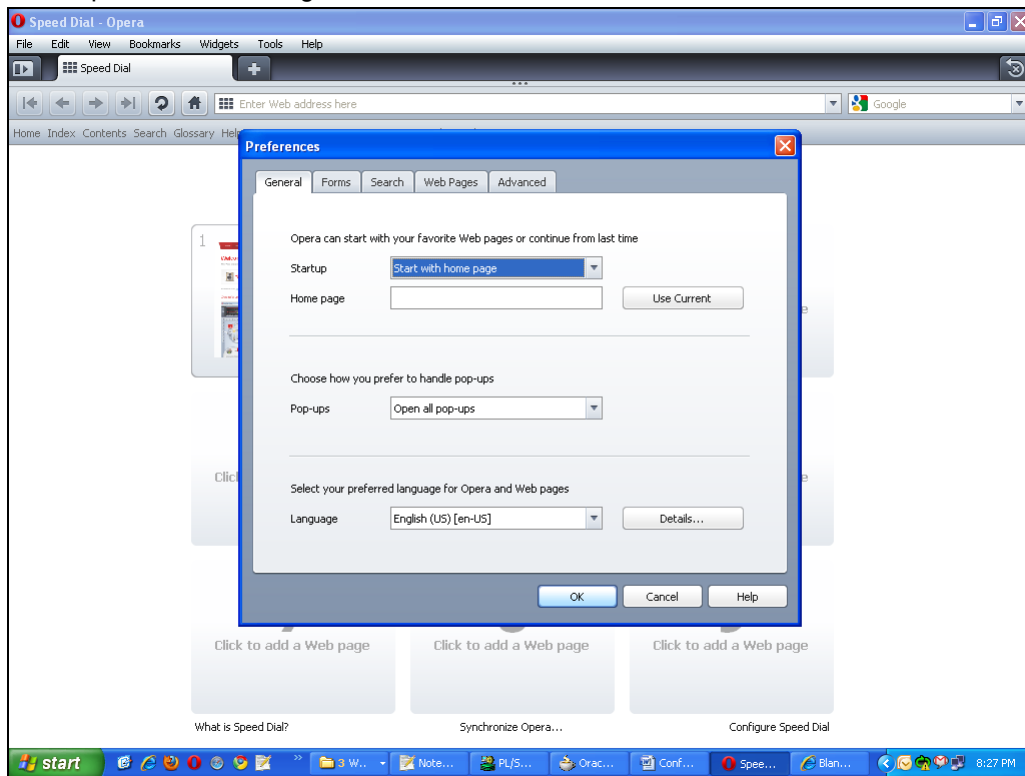


2. Select 'History' on the left pane.
3. Check the option 'Empty on exit'. Click 'OK'.

1.7.3 Setting Homepage to Blank

To disable a site launching automatically when the browser is started, follow the steps given below:

1. Start Opera. Go to Settings > Preferences. Select 'General' tab.

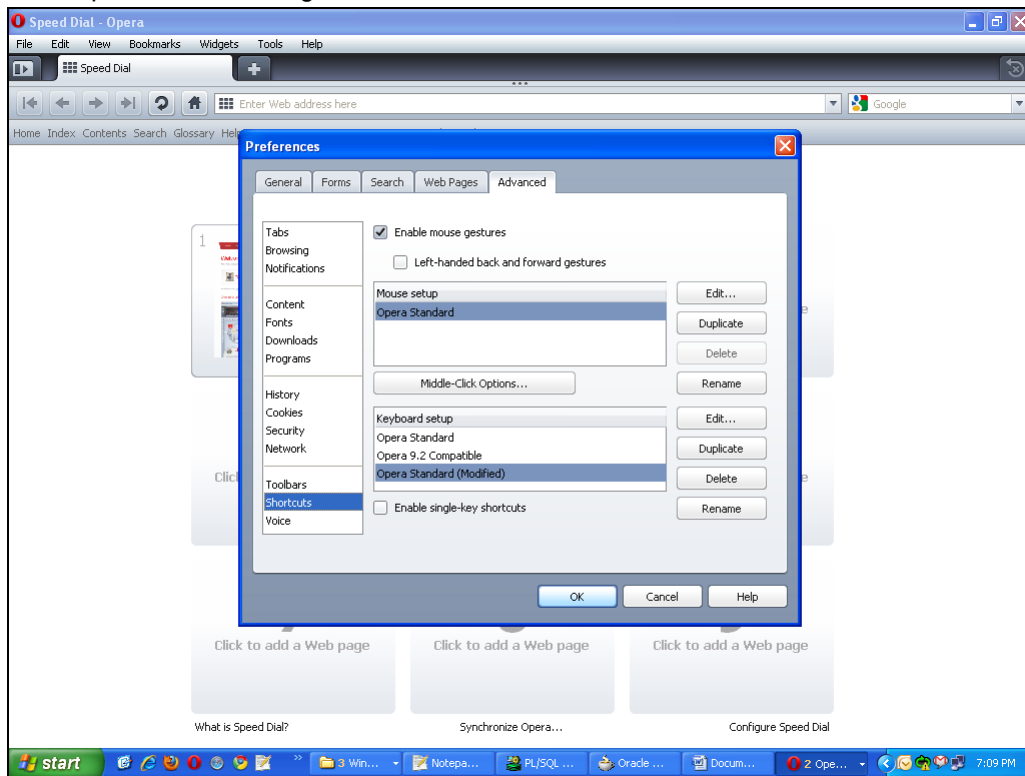


2. Against 'Startup', select 'Start with home page' from the drop-down list.
3. Clear the field 'Home page'. Click 'OK'.

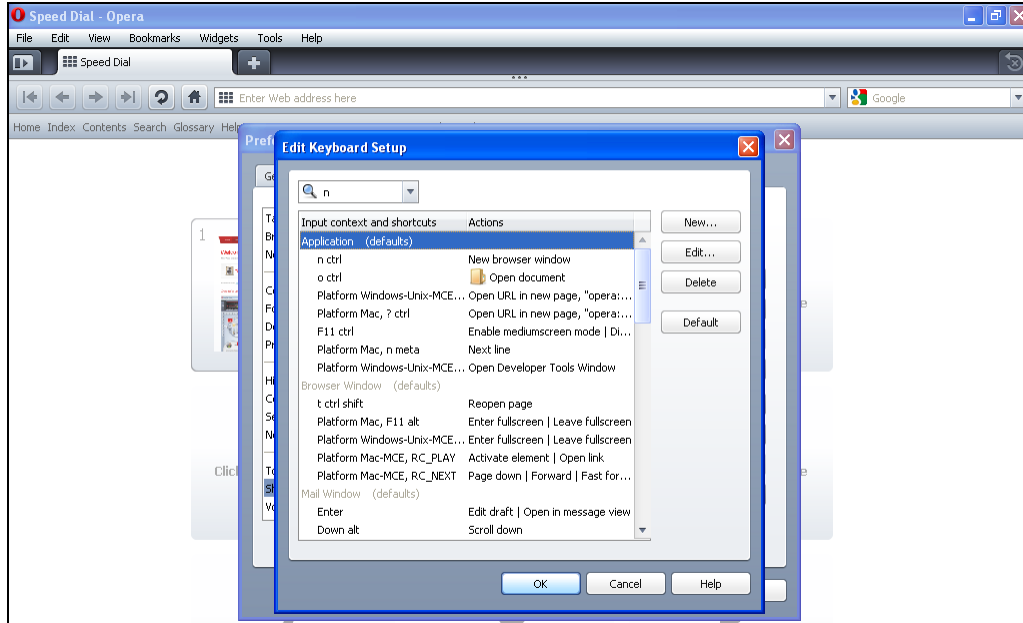
1.7.4 **Disabling Shortcuts 'Ctrl+N' and 'F7'**

You need to disable the default shortcuts 'Ctrl+N' and 'F7' of Opera browser. To do this, follow the steps given below:

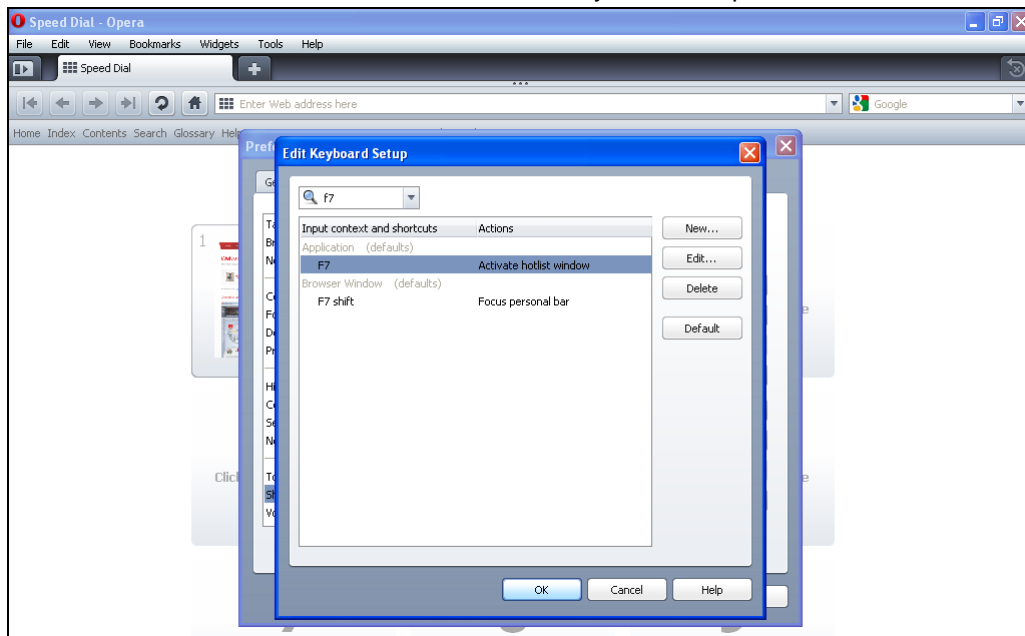
1. Start Opera. Go to Settings > Preferences. Select 'Advanced' tab.



2. Select 'Shortcuts' on the left pane. Click 'Edit..' button. The following screen is displayed:



3. Delete the entries for 'F7' and 'Ctrl+N' from the keyboard setup list.

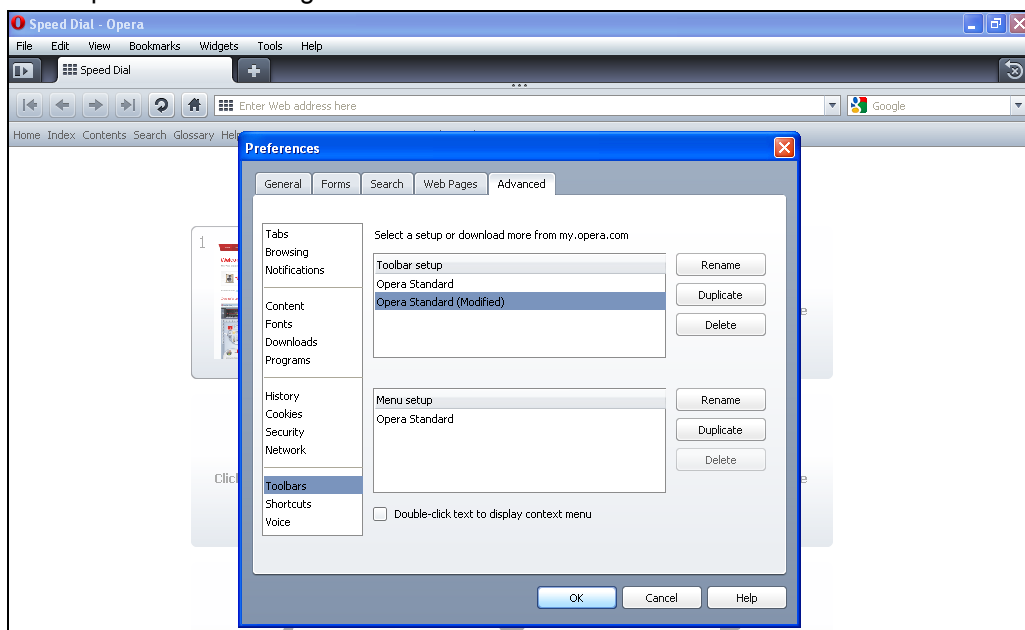


4. Click 'OK'. You will be navigated back to the 'Preferences' screen. Click 'OK'.

1.7.5 Suppressing Context Menu on Double-Click

Opera browser displays the context menu when you double-click. To disable this feature, follow the steps given below:

1. Start Opera. Go to Settings > Preferences. Select 'Advanced' tab.

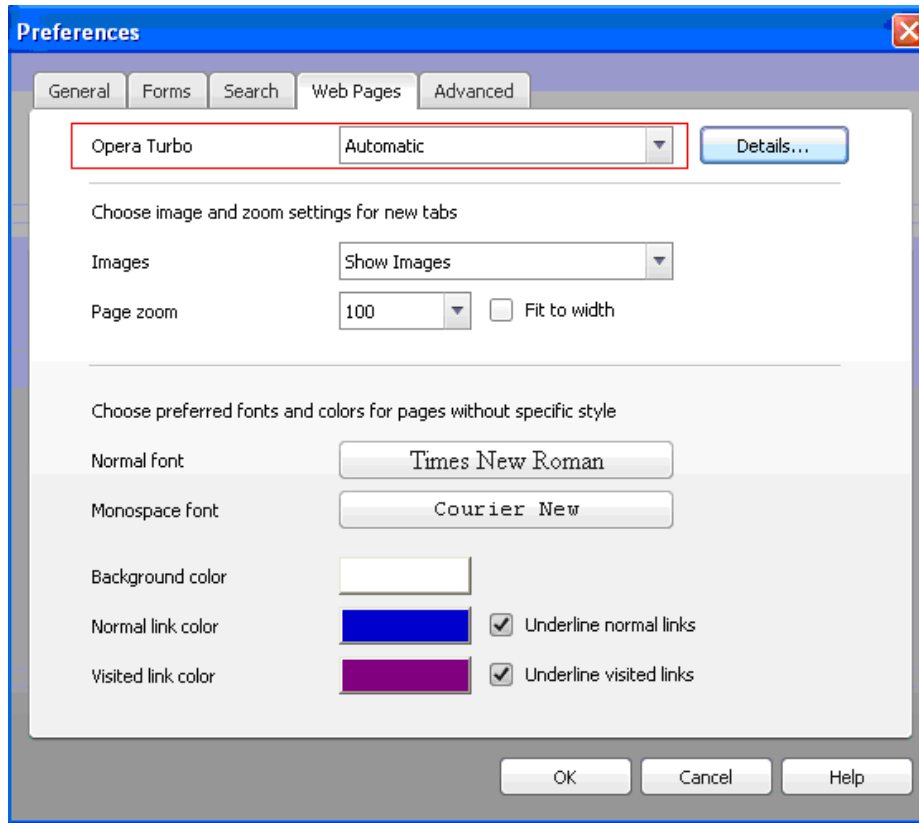


2. Select 'Toolbars' on the left pane.
3. Uncheck the option 'Double-click text to display context menu'. Click 'OK'.

1.7.6 Setting Opera Turbo to Automatic

To set Opera Turbo to automatic, follow the steps given below:

1. Start Opera. Go to Settings > Preferences. Select 'Web Pages' tab.



2. Against 'Opera Turbo', select 'Automatic' from the drop-down list.
3. Click 'OK'.

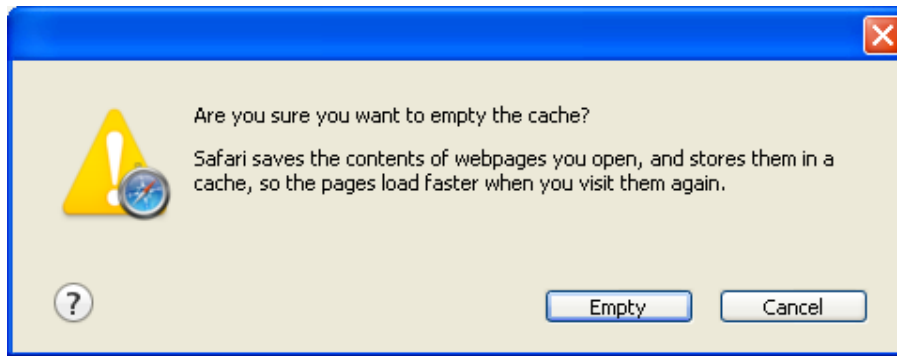
1.8 Configuring Apple Safari (Version 5.1.4)

This section contains the configurations for Apple Safari.

1.8.1 Clearing Cache

To clear cache, follow the steps given below:

1. Start Apple Safari. Go to Edit > Empty Cache....

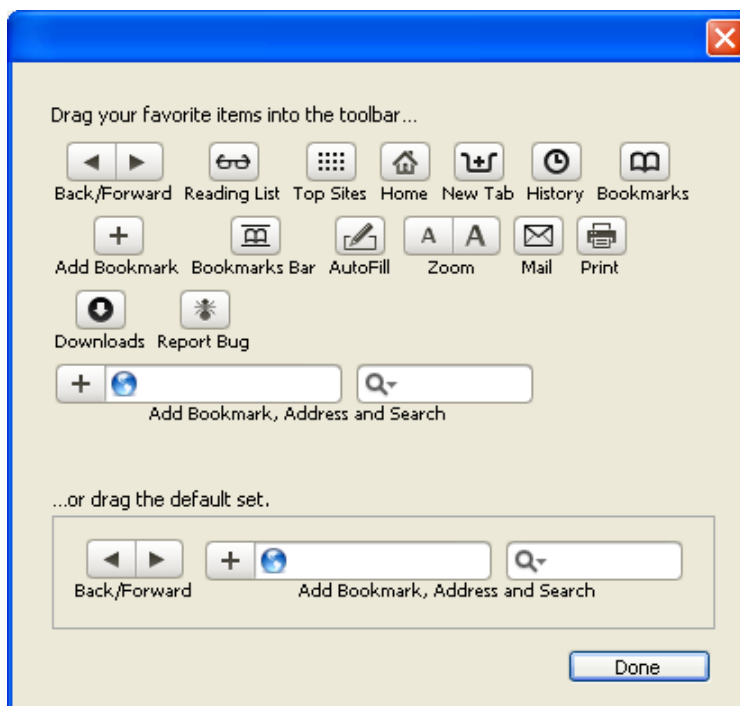


2. Click 'Empty' button.

1.8.2 Removing 'Back/Forward' Icon from Toolbar

To remove the 'Back/Forward' icon from the toolbar, follow the steps given below:

1. Start Apple Safari. Go to View > Customize Toolbar...
2. Drag and drop the 'Back/Forward' icon from the toolbar to the browser area.

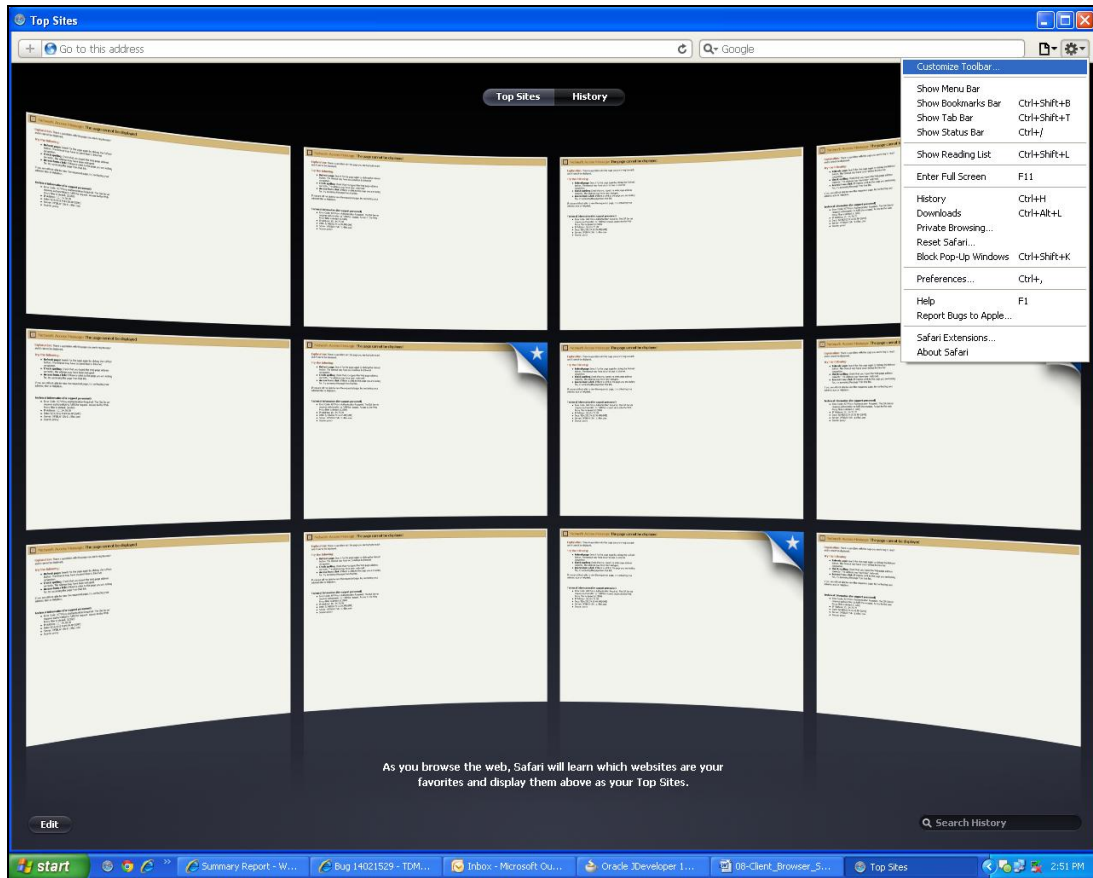


3. Click 'Done' button.

1.8.3 Hiding Bookmarks Bar, Status Bar and Tab Bar

To hide the bookmarks, status and tab bars, follow the steps given below:

1. Start Apple Safari.
2. To hide bookmarks bar, go to View and uncheck the option 'Bookmarks Bar'.



3. To hide status bar, go to View and uncheck the option 'Status Bar'.
4. To hide tab bar, go to View and uncheck the option 'Tab Bar'.

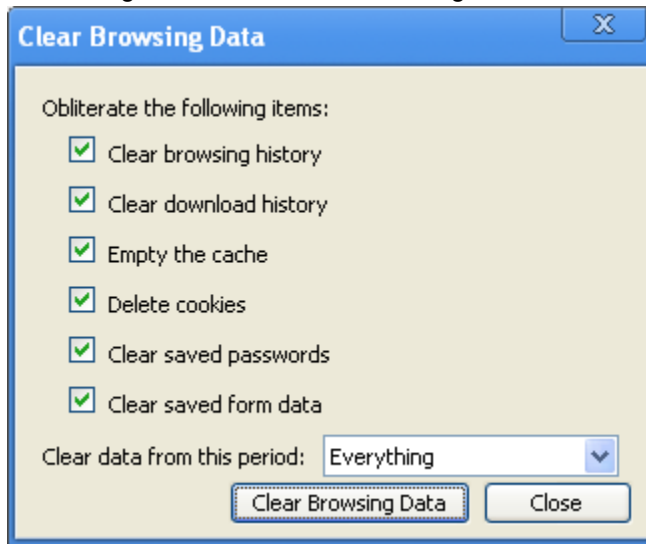
1.9 **Configuring Google Chrome (Version 17.0)**

This section contains the configurations for Google Chrome.

1.9.1 **Clearing Cache**

To clear cache, follow the steps given below:

1. Start Google Chrome. Click the Settings icon and choose 'Clear browsing data...'



2. Check the items to be cleared as shown above.
3. Click 'Clear Browsing Data' button.

Limitations

Once the user changes the branch, the title of the screen will be updated/refreshed only after double clicking the screen title. It is refreshed once the user tabs out from the browser window and tabs back in.



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