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Documentation Bulletin

Severity Level	Info	Bulletin Number	E73552-01
Issue Date	3/28/2016	**Expires**	DSR 7.2 Customer Documentation Sets (E68457-01)
Title	Correct Severity Information for Alarm 31283, "Lost Communication with server"		
Product	DSR	**Release**	4.1, 5.0, 5.0.x, 5.1, 6.0, 6.0.x, 7.0.x, 7.1.x
Priority	FYI	**Related Bugs**	22822306
Impacts Compatibility	NO	**Impacted Product Line(s):**	N/A
Markets	ALL	**Part No. Affected**	910-6638-001_rev_f, 910-6827-001_rev_a, 910-6922-001_rev_a, E53474-01, E57505-01, E63635-01

Author and Formal Approvers			
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Problem Description

The *Alarms and KPIs Reference Guide* incorrectly labels alarm 31283, "Lost Communication with server," with a severity of "Critical."

Impact

If alarm 31283 is raised, the customer will not have the correct severity information.

Needed Actions

The severity information for alarm 31283 should read "Major" instead of "Critical."

Customers should store this bulletin with their associated DSR documentation location for reference.

This notice is provided information to Oracle customers about issues identified with our systems. If you have any questions about this notice, call the My Oracle Support main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at http://www.oracle.com/us/support/contact/index.html.