1 What’s New in This Release


Note: There are no other functional changes from release 3.0.

2 Known Issues

The Pillar Axiom vSphere Plug-In issues listed in Table 1 are known at the time of this release. They are scheduled for resolution in upcoming releases. When available, Oracle will provide updated software or hardware, as appropriate.

For additional information or help on any of the issues below, please contact your Oracle authorized representative (see Table 2 Contact information).
<table>
<thead>
<tr>
<th>Issue</th>
<th>Workaround</th>
</tr>
</thead>
<tbody>
<tr>
<td>[14745036] Unmasking Ports Fails in Modify SAN LUN Window</td>
<td>To correct the problem, you must use the Pillar Axiom Storage Services Manager GUI to unmask all ports.</td>
</tr>
<tr>
<td>[14697762] Answering Yes to JavaScript Error Locks Up vSphere</td>
<td>You should answer No instead of Yes when asked to allow the script to continue. If you answer Yes and vSphere locks up, use the Windows Task Manager or the command line to close vSphere and try again.</td>
</tr>
<tr>
<td>[14782147] Use Axiom GUI to Add Host Groups</td>
<td>If the process fails due to a mapping conflict, manually correct the conflict or use the Pillar Axiom Storage Services Manager GUI to add hosts to host groups.</td>
</tr>
</tbody>
</table>
| [15869545] Changing Access Protocol Unmasks Ports | To correct the problem:  
1. Make a note of the existing masking before you change the access protocol.  
2. Modify the LUN to change the access protocol, and click OK to save the change.  
3. Modify the LUN again to mask the Slammer ports as they were before. |
| [15869543] Failed to Retrieve Details Errors | If the LUNs or Clone LUNs are being deleted, wait for the process that is deleting them to finish before attempting to use the vSphere Plug-In command that resulted in the error. |
| [15873474] HTTP 500 Error | Close the vSphere dialog box and try the command again. |
3 Contact Information

Various levels of customer service are provided on a contract basis for Oracle’s Pillar Axiom vSphere Plug-In. If you have purchased a service contract from Oracle, authorized personnel will provide support and repair according to the terms and conditions of that agreement.

Table 2 Contact information

<table>
<thead>
<tr>
<th>For help with…</th>
<th>Contact…</th>
</tr>
</thead>
<tbody>
<tr>
<td>Support</td>
<td><a href="https://support.oracle.com">https://support.oracle.com</a></td>
</tr>
<tr>
<td>Training</td>
<td><a href="https://education.oracle.com">https://education.oracle.com</a></td>
</tr>
</tbody>
</table>
| Documentation  | • From the Oracle Technical Network: (http://docs.oracle.com)  
|                | • From the Pillar Axiom Storage Services Manager (GUI):  
|                | Support > Documentation  
|                | • From Pillar Axiom HTTP access: http://system-name-ip/documentation.php  
|                | where system-name-ip is the name or the public IP address of your system |
| Contact Oracle | http://www.oracle.com/us/corporate/contact/index.html |

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