

Release Notes

ABOUT ORACLE HEALTH INSURANCE DATA MARTS

As a healthcare insurer/payer, you are regularly confronted with changes in laws and regulations. You need to be able to quickly integrate these changes into work processes and support systems.

If you are operating in a commercial healthcare system, price (or premium) is an important competitive instrument. A low premium is possible if you minimize the administrative costs and the costs of healthcare. Good service and compliance with agreements help you to retain your members. Reaching new target groups of consumers is a condition for further growth. If you are operating in a public healthcare system, the emphasis is more on implementing the relevant laws and regulations at the lowest possible cost.

Oracle provides you with applications for the effective automated support of your business processes. These applications enable you to implement changes in laws and regulations and provide consumers with tailor-made products while using uniform administrative processing.

Oracle Health Insurance Data Marts supports the creation of reports legally required by inspection bodies and enables data from the policy and claims processes to be analyzed for health care procurement, premium calculation, and further process optimization.

Join the many successful insurer/payers around the world that are using Oracle to achieve the following:

- Reduce ICT, administration, and healthcare costs
- Involve customers in processing by providing self-service functionality
- Broaden the market across language areas, using the multilingual nature of the applications
- Make the ICT support flexible by using service-oriented architecture (SOA)

NEW FEATURES AND ENHANCEMENTS

Release 10.14.2.0.0 of Oracle Health Insurance Data Marts contains numerous new features and enhancements.

Make the selection of policy information that needs to be loaded more robust (M-3933)

The ETL process of Policies (DWH_VERZEKERDEN) is based on Policy Mutations that are created in OHI Back Office each time a policy or its details is changed. If for some reason no Policy Mutation is created in OHI Back Office this can result in a difference when comparing OHI Data Marts and OHI Back Office. To compensate for

this situation a new parameter has been added that can be used to force the ETL process to process all policies, not just the ones that have been changed recently. This mechanism can also be used to perform a full synchronization when new attributes have been added to the star scheme.

Process information - Open claims (M-3959)

A new star scheme has been added (DWH_OPENSTAANDE_DECLARATIES) that contains all claim lines that are still in an 'open' status (no final status like 'Financial Fact' or 'Rejected'). This star scheme can be used to investigate the distribution of all open claim lines. In a detail table (DWH_OPEN_DECL_RISICOFACTOREN) all 'risks' that have been identified during the processing of the claim lines are stored. This star scheme can be refreshed multiple times per day if wanted. Each time the contents will be overwritten completely so no history is kept in this star scheme.

Add branded product description and external insurance type to dimension (M-4039)

The brand product combination dimension (DWH_MERK_PRODUCT_COMBIS) has been extended with new attributes 'Brand product description' and 'External insurance type'.

Multiple financial transactional details result of multiple underwriters insurers (M-4044)

If multiple underwriter insurers exist for a branded product combination or coverage option multiple financial transactional details will be created for a single claim line. In order to calculate the measures for the different underwriters two detail tables have been introduced: DWH_MPE_RISICODRAGERS and DWH_DOE_RISICODRAGERS. These tables contain for each underwriter the percentage that he is accountable for. By multiplying the measures of the claim line fact (DWH_DECLARATIES) by this percentage the amount/number the underwriter is accountable for can be calculated.

Add collection method and account details to policies data mart (M-4066)

The policies data mart (DWH_VERZEKERDEN) has been enriched with information about the 'Claim collection account', 'Claim payment account', 'Claim collection method' and 'Premium collection method'.

ORACLE GLOBAL CUSTOMER SUPPORT

If you have any questions about the installation or use of our products, please visit the My Oracle Support website: <https://support.oracle.com> or contact your country's Support Hotline via the [Oracle Global Customer Support Directory](#).

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