

Oracle Utilities Customer Self Service

Release Notes

Release 2.1.0 Service Pack 2

E24863-08

June 2015

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Chapter 1

Preface

This document describes new features and functionality available in Oracle Utilities Customer Self Service version 2.1.0.2, as well as known issues identified in this release.

Audience

This document is intended for anyone installing or using Oracle Utilities Customer Self Service version 2.1.0.2.

Additional Resources

The *Oracle Utilities Customer Self Service Installation Guide* and the *Oracle Utilities Customer Self Service Installation Guide* provide information on product installation/uninstallation, requirements, configuration, and administration.

Note: This document and the documentation mentioned above is subject to revision and updating. For the most recent version of this and related documentation, as well as information on functionality and known issues for other Oracle products that may be required for installation and proper functionality of this product, check the [Oracle Utilities Documentation](http://www.oracle.com/technetwork/apps-tech/utilities/documentation/index.html) area on the Oracle Technology Network (OTN) web site (<http://www.oracle.com/technetwork/apps-tech/utilities/documentation/index.html>).

Chapter 2

New in This Release

This section provides high-level descriptions of new features and functionality available in Oracle Utilities Customer Self Service Release 2.1.0.2. For details on these and other supported features and improvements in this release, consult the implementation and installation guides that accompany the product.

Functional Area	Feature
Base Application	<ul style="list-style-type: none">• Consolidated Account Lists across Lines of Business• Improved support for external Identity Management systems• Enhancements for Right-to-Left languages
Mobile Access	<ul style="list-style-type: none">• Responsive Design for Mobile Phone Web Browsers

Chapter 3

Known Issues and Workarounds

This section describes known issues in Oracle Utilities Customer Self Service at the time the product was released. Single fixes for these issues will be released at a later date.

Bug Number	Component Impacted	Known Issue/Workaround
21308871	Admin	When a user is trying to add an entry that already exists, a null pointer error message is displayed. The issue applies to number of admin screens (e.g., Configuration Options, Security). <i>Workaround :</i> Avoid entering duplicated records.
21308806	Admin	An empty message is displayed when a user deletes an entry on the Security maintenance screen. This issue will be resolved in the next release or can be addressed as a customization.
21308753	Admin	An unexpected exception error is displayed when trying to create an Access Role with spaces on Access Role code. <i>Workaround :</i> Populate all required fields.
20951434	Scalar meter read	A user cannot add a scalar meter read if the consumption summary panel shows "no data". This issue will be resolved in the next release or can be addressed as a customization.
20929811	Scalar meter read	The add scalar read page does not refresh properly when another account is selected from the dropdown. This issue will be resolved in the next release or can be addressed as a customization.
17369377	Admin	Attempting to log out when using an Admin screen causes a 'resource not found' message to display. This issue does not impact general users. <i>Workaround :</i> Navigate to one of the main screens before logging out.

17405041	Forms Management	If you make changes or updates to information in the Forms Management Update Portlet and then navigate to another screen without saving, no warning is given that the changes or updates you made remain unsaved. <i>Workaround :</i> Save changes to the form before navigating to another screen.
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