micros®

Development
Patch Release Notes

Suite8 Version 8.9.0.4

Suite8

Documentation

micros® FIDELIO

Version 8.9.0.4

Check list with required upgrade steps for **8.9.0.4**:

☐ Make an export of the user V8LIVE.

☐ Make sure that the database has been updated to version 8.9.0.3.

☐ Run the update scripts needed for this new version:
-> 8_9_0_3_to_8_9_0_4#0.sql
-> 8_9_0_3_to_8_9_0_4#1.sql
-> 8_9_0_3_to_8_9_0_4#2.sql

☐ After the update, please run the following scripts:
-> 01_allviews.sql
-> 02_allprocs.sql
-> 03_generated.sql
-> 04_autoindexes.sql
-> 05_200index.sql
-> 06_comments.sql
-> 07_afterVersionUpdate.sql

☐ Rebuild all indexes as described in the documentation (see also ftp.v8.myfidelio.com/Oracle/ Publications connected as user V8).

☐ Run 08_gatherstatisticsforall.sql (see also ftp.v8.myfidelio.com/Oracle/Publications connected as user V8).

☐ Use latest register.bat for new installations or minregister.bat for updates, both are provided with the new executables and Dll's.

☐ Update existing VerCtrl.ini with new Dll's, Html's and Help Files or use latest one from FTP.

☐ Run Sequence Fix (Suite 8 -> Setup -> Miscellaneous -> System Maintenance -> Database -> Sequence Fix).

☐ Execute Primary key existence check (Suite 8 -> Setup -> Miscellaneous -> System Maintenance -> Miscellaneous -> System Check -> Database -> Primary key existence) and make sure no primary keys are missing (except for WLNR and WNEB).

☐ Update Mailing (Suite 8 -> Setup -> Miscellaneous -> Updates -> Mailing Update -> import mailing.sql provided with this release)

☐ Update Translation (Suite 8 -> Setup -> Miscellaneous -> Updates -> Translation -> Import Translation Manually -> import translation file provided by local office)

☐ Check the release notes for new features/changes in Suite 8.

☐ Please refer to TT 5 for an overview of all new user rights.

Check which version of Oracle is used at the moment. Oracle 9i is not recommended anymore since Version 8.8.0.0 or higher, but still supported by MICROS-Fidelio. Oracle 9i is not supported by ORACLE, because this version is "End-of-Life". Oracle 10g Release 2 (10.2.0.5) for the database installation or Oracle 11g Release 2 (11.2.0.2) for the database installation (32bit or 64bit) **and** client installation (32bit) has to be used. Please note, it is imperatively required to install Oracle with the parameter setting 'compatible=10.2.0.4'. Please refer to the version 8.9.0.3 install shield.

☐ Run the following statements, connected to Oracle as SYSDBA, to ensure these grants have been enabled for standard schemas. The variable SCHEMANAME needs to be replaced with the name of the live user (usually V8LIVE) and once more with the name of the training user (usually V8TRAIN):

GRANT connect to SCHEMANAME;
GRANT create table, create type, create procedure, create view, create trigger, create sequence to SCHEMANAME;
GRANT select on v_$session to SCHEMANAME;
GRANT select on v_$database to SCHEMANAME;
GRANT select on dba_indexes to SCHEMANAME;
GRANT select on dba_tables to SCHEMANAME;
GRANT select on dba_users to SCHEMANAME;
GRANT select on dba_tab_columns to SCHEMANAME;
GRANT select on dba_ind_columns to SCHEMANAME;
GRANT select on dba_ind_expressions to SCHEMANAME;
GRANT select on v_$sess_io to SCHEMANAME;
GRANT select on v_$statname to SCHEMANAME;
GRANT select on v_$sql to SCHEMANAME;
GRANT select on v_$sysstat to SCHEMANAME;
GRANT select on v_$parameter to SCHEMANAME;
GRANT select on v_$instance to SCHEMANAME;

☐ Run the following statements, connected to Oracle as SYSDBA, to ensure these grants have been enabled for standard archive schema (in case backup functionality is or will be used). The variable SCHEMANAME needs to be replaced with the name of the live user (usually V8LIVE) and the variable ARCHIVESCHEMA with the name of the archive user (usually V8LIVEARC):

GRANT connect to ARCHIVESCHEMA;
GRANT unlimited tablespace to ARCHIVESCHEMA;
GRANT delete on ARCHIVESCHEMA.wlog to SCHEMANAME;
GRANT insert on ARCHIVESCHEMA.wlog to SCHEMANAME;
GRANT select on ARCHIVESCHEMA.wlog to SCHEMANAME;
GRANT update on ARCHIVESCHEMA.wlog to SCHEMANAME;
GRANT delete on ARCHIVESCHEMA.wtxt to SCHEMANAME;
GRANT insert on ARCHIVESCHEMA.wtxt to SCHEMANAME;
GRANT select on ARCHIVESCHEMA.wtxt to SCHEMANAME;
GRANT update on ARCHIVESCHEMA.wtxt to SCHEMANAME;
GRANT delete on ARCHIVESCHEMA.zche to SCHEMANAME;
GRANT insert on ARCHIVESCHEMAA.zche to SCHEMANAME;
GRANT select on ARCHIVESCHEMA.zche to SCHEMANAME;
GRANT update on ARCHIVESCHEMAA.zche to SCHEMANAME;
GRANT delete on ARCHIVESCHEMAA.zdat to SCHEMANAME;
GRANT insert on ARCHIVESCHEMA.zdat to SCHEMANAME;
GRANT select on ARCHIVESCHEMA.zdat to SCHEMANAME;
GRANT update on ARCHIVESCHEMA.zdat to SCHEMANAME;
GRANT delete on ARCHIVESCHEMA.zinb to SCHEMANAME;
GRANT insert on ARCHIVESCHEMA.zinb to SCHEMANAME;
GRANT select on ARCHIVESCHEMA.zinb to SCHEMANAME;
GRANT update on ARCHIVESCHEMA.zinb to SCHEMANAME;
GRANT delete on ARCHIVESCHEMA.ztxt to SCHEMANAME;
GRANT insert on ARCHIVESCHEMA.ztxt to SCHEMANAME;
GRANT select on ARCHIVESCHEMA.ztxt to SCHEMANAME;
GRANT update on ARCHIVESCHEMA.ztxt to SCHEMANAME;
GRANT delete on ARCHIVESCHEMA.zlog to SCHEMANAME;
GRANT insert on ARCHIVESCHEMA.zlog to SCHEMANAME;
GRANT select on ARCHIVESCHEMA.zlog to SCHEMANAME;
GRANT update on ARCHIVESCHEMA.zlog to SCHEMANAME;

In case the upgrade is performed from a version smaller than 8.8.0.0, then a new set of Crystal runtime 12 SP2 needs to be installed on each workstation running Suite 8. An install shield is available on the FTP (ftp.v8.myfidelio.com/CrystalRuntime/12.0/ Crystal_12_InstallShield_SP2.zip). For Crystal 12 runtime it is necessary running on one of the following Operating Systems: OS XP, Windows 2003/2008 Server, Vista or Windows 7. Windows 2000 is not supported.

Please note, to verify that Crystal runtime 12 SP2 have been properly installed, the following entry in the directory C:\WINDOWS\assembly needs to exist: CrystalDecisions.CrystalReports.Engine - Version 12.0.2000.0

Please also note, as a prerequisite .Net Framework 3.5 needs to be installed.

With version 8.8.4.0 a new FidelioCrystalNET.dll has been introduced, which is located in the Fidelio Programs Directory and needs to be registered once. Registration can be either done manually by using the Assembly Registration Tool (run Regasm.exe from Command Prompt as administrator with the following command: 'C:\Windows\Microsoft.NET\Framework\v2.0.50727\regasm C:\fidelio\programs\fideliocrystalnet.dll'. The .NET Framework home directory and Fidelio Programs directory might differ on some workstations or servers. Please note, that for XML-IFC workstations the Regasm.exe needs to be executed with the additional parameter '/codebase') or starting Suite8 once as Administrator (Windows 7: Right-mouse click -> Run as Administrator) on all workstations not used as XML-Interface. The register.bat has been also adapted to include the registration of the new Dll, however it needs to be modified for XML-Interface PCs.

Each workstation using XML communication from Suite 8 needs to have MSXML 4.0 or 6.0 installed. This is not only required for the XML-Interface, but also for Fiscal Printer Interface, Allgaeu Walser Card or Leisure/Bella Vita. The latest Install Shields (8.8.2.0 or higher) are also checking the version of MSXML and will give a warning message in case only elder versions are found.

The file ifcaction.dll (required for ifcbusi.dll) has been changed to ifcaction.tlb, which requires a new version of verctrlV8.exe in order to successfully register this library after having been copied to other workstations. Another executable REGTLIB.exe needs to be in the same directory as the verctrlV8.exe. Both files are available on the FTP.

V8 Accounts Receivable

Accounts Receivable

New Functionality/Feature

14052	TT 14052 Cashiering->Accounts Receivable->Compress & Configuration->Cashiering->Number Cycles: A special number cycle can be assigned to be used for compressed invoices. It is only available with the license for Accounts Receivable. The number cycle can be configured under Configuration->Cashiering->Number Cycles by selecting the type 'AR Compression Number'. The compression number is stored in the field 'ACMP_NUMBER'. It is possible searching by this number on the 'Transactions' tab, the number can be entered in the field 'Compression #' and the Compression No. is displayed on the transaction grid in the field: 'Comp. No'.

45724

19942	TT 19942 Cashiering->Accounts Receivable & Global Settings->Accounts Receivable: Several issues have been addressed in Accounts Receivable when paying invoices: If the flag: 'Show Valuta Date for Payment' is activated on the Global Settings->Accounts Receivable tab, the field: 'Valuta Date' on the Accounts Receivable Payment Posting dialog box can be completed with the date the payment was actually received. In previous versions, when applying a credit and selecting the option: 'New payment applied selectively', then changing the date of the payment to a date in the past, the entered date in the field 'Valuta Date' was not saved but the Suite8 date instead. This has been fixed. Additionally the flag: 'Always store payment receipt' has been added to the Global Settings->Accounts Receivable tab. If activated, a copy of the payment receipt is always stored, even if it is not printed.

76166

Issues fixed

20085	TT 20085 Cashiering->Accounts Receivable->Accounts & Configuration->Global Settings->Country Specifics2 tab->Egypt Settings: 'If the flag A/R Invoice for Egypt' was activated, the message: 'Error reading pnbButtons.Horizontal: Property Horizontal does not exist' was prompted when opening an account. This has been fixed.

20129	TT 20129 Cashiering->Accounts Receivable & Decimal Places: Issues with the display and rounding of decimal places in Accounts Receivable have been addressed. For example transferring of invoices from one account to another one was not possible, if the decimal places on the currency definition were larger than two, the error message: 'The amount you are trying to transfer is greater than the open balance.' was displayed. Some grids in Accounts Receivable used the default of two decimal places for rounding and displaying, even if the number of decimal places was larger on the configured base currency. This has been fixed.

77099

20335	TT 20335 Cashiering->Accounts Receivable: The amount of an adjustment was posted twice when double clicking on 'Post' button in Accounts Receivable adjustments dialog box. For example, when opening an account, selecting postings and pressing 'Adjust' button to open the Adjustment dialog box, completing the form and double clicking on 'Post', then editing the posting, the amount of the adjustment was posted twice. This has been fixed.

V8 Cashiering

Cashiering

New Functionality/Feature

14064	TT 14064 User Rights: The two existing user rights Reservation->'Rebate Linking' and Booking Master->'Rebate Linking' have been enhanced. In the past these user rights were not considered when linking or removing a rebate code from the billing screen. This has been fixed.

70692

14805	TT 14805 Cashiering->Billing & Configuration->Global Settings->Country Specifics->Polish Settings: The flag: 'Enable Date of Sale for Invoice Printing' has been added to the Country Specifics2 tab. If activated, it is possible entering a Date of Sale on the Folio Styles dialog box. The Parameter: 'Saledate' has to be added to the folio template, in order to display the entered sale date on the invoice. The default 'Date of Sale' date is the Suite8 date. This is available since Suite8 version 8.8.4.8.

77057

19964	TT 19964 Cashiering->Billing & Reports->Folio templates: Functionality for Finland has been added allowing printing a specific reference number on the folio. To use this, the function 'FinlandFolioNumber' can be selected when editing a folio template with internal editor. It can be used with the following syntax (parameter PM_YRES_ID and FOLIONUMBER are only examples): If the result string should be filled with additional characters in the event that a used parameter/value is shorter than the required string, then the function 'fillstr()' should be used. For example: FinlandFolioNumber(Concat(fillstr(PM_YRES_ID,10,0), fillstr(FOLIONUMBER,9,0))) (The third parameter is the value used for padding) If the result string should not be filled with additional characters in the event that a used parameter/value is shorter than the required string, for example a string can be 10 characters long but the used parameter/value has only 6 digits, then the function 'copy()' should be used. In this case no additional characters are added. For example: FinlandFolioNumber(Concat(copy(PM_YRES_ID,1,10), copy(FOLIONUMBER,1,9)))

Issues fixed

18364	TT 18364 Cashiering->Billing->Deposit & Configuration->Global Settings->Country Specifics1 tab->Enhanced Deposit Handling: In previous versions it was not possible correcting a deposit posting with a counter posting this is now available. For example: When opening a folio of an expected reservation in 'Billing' and pressing 'Deposit' button, entering a deposit amount of 500.--, then pressing 'Payment' button and posting 400.-- on City Ledger and 100.-- on Visa Card. There are now three postings: 500.-- on the deposit department code, 400.-- on the City Ledger department code and 100.-- on the department code for Visa Card when opening the Deposit Posting Dialog box again and posting -500.-- on the deposit department, the message: 'Cannot enter more than -500,00' was prompted and the deposit could not be cancelled by a counter posting. This has been fixed.

69775

19628	TT 19628 Cashiering->Billing->Early departure & House Status->Early departure: When performing check out for a guest not expected to leave, the original departure date of the guest was changed to the actual departure date. This resulted in not showing these guests as 'Early Departures' on the house status and has been fixed since Suite8 version 8.8.4.8, an update statement has been added to the 'Changes.sql' and is available also with the next released update scripts.

75037

19732	TT 19732 Cashiering->Transponder Handling & Ticketing: Several speed issues have been addressed when checking out a financial account. The speed on the reservation

Cashiering

Issues fixed

navigator and in Cashiering when checking out financial accounts has improved. This has been fixed since Suite8 version 8.8.4.8.

75482

20197   TT 20197 Cashiering->Billing->Pre arrival posting: It was possible transferring a posting made in the pre arrival ledger to a reservation with the status 'No Show'. For example: Reservation 'A' is a reservation with the status: 'No Show' and has room number: '100' assigned, when opening a folio of an expected reservation and posting a payment or a charge, then selecting 'Transfer' button and choosing the room number:'100', the charge was transferred to this room which in our example was the reservation with the status 'No Show'. This has been fixed since Suite8 version 8.8.4.8. Reservations with the status 'No Show' and a room number assigned are no longer available for transferring charges.

77777

20198   TT 20198 Cashiering->Billing & Configuration->Global Settings->Billing3 tab->Enhanced Print Separate City Tax Handling: The arrangement code was not linked when posting enhanced city tax. For example: When marking a department code as 'city tax', then selecting a default arrangement code and linking to another department code, such as room charge on the City tax tab, then posting room charge, the arrangement code was not linked. This has been fixed since Suite8 version 8.8.4.8.

63660

20221   TT 20221 Configuration->Cashiering->Department Codes: When copying a department code, the department code edit dialog box was not refreshed, it was closed and the original department code placed at the end of the list of department codes. This resulted in changing the original department code instead of the copied one, which was placed on the place of the original department code. This has been fixed, when copying a department code, the edit department code dialog box is refreshed and indicates 'New' on top of the display window, so the new department code can be changed as needed.

20268   TT 20268 Cashiering->Billing->Search: The accelerator keys in the billing search did not work correctly, for example when using 'ALT + E' for the search field: 'Name', the main menu opened. This has been fixed.

20376   TT 20376 Cashiering & Global Settings->Country Specifics->Credit Note: If one of the country specific flags for credit note handling: either the flag: 'Italian Nota die Credito' or 'Greek Credit Note Handling' or 'Spanish Credit Note Handling' was activated, when opening a credit note and editing a posting 'lblDispQuant' instead of Quantity, 0.0000 as net amount was displayed and when changing the price and entering '1' in the Quantity field and pressing 'OK' button, the message 'Can't accept an amount which is higher than the original amount' was prompted. This has been fixed.

Configuration

New Functionality/Feature

19416   TT 19416 Credit Card Interface (EFT), Configuration->Cashiering->Credit Card Approval Methods & Configuration->Global Settings->Interface1 tab->Credit Card Interface Setup: The method 'LOS * Amount' has been added to the Global Settings->Interface 1 tab on the Credit Card Interface Setup and to the 'Credit Card Approval Methods' under Configuration->Cashiering->Credit Card Approval Methods'. This method allows defining an amount which is then multiplied by the length of stay.

Configuration

Issues fixed

20220	TT 20220 Configuration->Cashiering->Department Codes: The labels on the department code setup were not displayed correctly when using Vista or Windows 7 themes. This has been enhanced and labels are now shown correctly when using these themes.

77679

V8 CCM

Billing Instructions

New Functionality/Feature

19783   TT 19783 Meeting Planner->Event Management->Options->Billing Instructions: When entering a booking with a company 'A', then linking a financial account and routing instructions to the linked financial account. Then changing the profile on the booking to company 'B', the message 'Change FA linked profile?' is prompted. If the selection is 'YES', it is possible changing the linked profile. In previous versions this was not possible.

Booking Master

New Functionality/Feature

19848   TT 19848 Meeting Planner->Event Management->Edit Booking Master->Forecast/ Revenue tab: Functionality has been added allowing printing and exporting to Excel when editing a booking master and selecting the 'Forecast/ Revenue' tab.

Cashiering

Issues fixed

20182   TT 20182 Meeting Planner->Event Management->Booking Master->Options->Billing Instructions: A database error occurred when adding a billing instruction using a different profile. This has been fixed.

CCM Posting

New Functionality/Feature

20262   TT 20262 Meeting Planner->Event Management->Event Details->Manual Post: The fields: 'Guest Name', 'Real Origin' and 'Custom Originator Name' on the profile detail dialog box are populated with their correct values, for 'Guest Name' and 'Real Origin' this is the profile attached to the booking and for the field 'Custom Originator Name' this is the profile and financial account number. In previous versions these fields were blank or filled with a comma.

77935

Configuration

Issues fixed

20059   TT 20059 Configuration->Conference Management->Function Spaces->Function Space Definition: When selecting a Function Space and opening 'Misc. Items tab, then adding some items, the error: '1.00 is not a valid integer value' was displayed. This was related to the 'Quantity' field and has been fixed.

77089

20162   TT 20162 Configuration->Conference Management->Function Spaces->Function Space Definition: It could happen that the function space tab information was not displayed, for example when selecting 'Copy', then the new function space was opened with the function space tab which was blank. This has been addressed and the function space tab dialog box is refreshed correctly.

77393

Event

New Functionality/Feature

Event

New Functionality/Feature

20177 TT 20177 Meeting Planner->Event Details->Edit Event & Edit Resource & Rate: The display order when selecting a rate code when editing an event or resource or when selecting a rate code under Configuration->Conference Management->Function Spaces->Function Space Definition->Rates tab has changed to display rate codes in the defined order under Configuration->Conference Management->Function Spaces->Rate Codes. In previous versions the order was by displaying the highest rate on top.

20206 TT 20206 Meeting Planner->Event Details->Resources: Functionality has been added for using net rates, values on offers or contracts or on reports. The fields:
yebs_price_net, yebs_price_vat
yebr_price_net, yebr_price_vat
ymrd_price_net, ymrd_price_vat
yemi_price_net, yemi_price_vat
ybef_price_net, ybef_price_vat
have been added and the values Net and Tax can be checked on all 'Forecast/Revenue' tabs.
This functionality also applies for attached reservations and groups, but not yet for linked blocks. Linked blocks will be included in one of the next releases.

Issues fixed

20217 TT 20217 Meeting Planner->Event Management->Booking Master->Events->Copy: When copying an event to multiple events, entering the number of copies the 'Tab' key has to be pressed before 'OK' button becomes available. When the number of copies is changed, once the date selection dialog box is displayed, it is also necessary to use the 'Tab' button before 'OK' button can be pressed. The information 'Press tab to create copies' is indicates this. This has been added for event details and when copying a booking to ensure that the date selection dialog box is refreshed correctly. In previous versions the date selection box was not refreshed correctly if the 'Tab' key was not used.

                                    77672

Hotel Connector

New Functionality/Feature

20057 TT 20057 Hotel Connector & CCM only license: If only the license of CCM is used, it is also possible activating Profiles & Statistics upload for Hotel Connector. This has been added since Suite8 Version 8.8.4.7. In previous versions this was only possible with PMS license.

Rebate Handling

New Functionality/Feature

18818 TT 18818 Meeting Planner->Booking Master & Global Settings->CCM->Conference1 tab->Enable cardless rebate handling: Rebate functionality has been enhanced as follows:
-When selecting a rebate code when editing a booking master, rebates are applied according to the defined rebate configuration under Configuration->Cashiering->Rebate Configuration of the linked rebate code.
- If the rebate code is changed when editing a booking, the following message is prompted: 'Recalculate rebates?'
Selecting 'Yes', recalculates the rebates according to the linked rebate codes.
Selecting 'No', leaves the existing rebate calculation. The message: 'Rebate has changed. Please review booked resources' is prompted.

Rebate Handling

New Functionality/Feature

- If a rebate code is removed, the following message is prompted: 'Detach all previously calculated rebates?'
Selecting 'Yes', removes the rebate codes
Selecting 'No', leaves the existing rebate calculation. The message: 'Rebate has changed. Please review booked resources' is prompted.
Additionally rebates can be granted per resource item, when editing a resource, it is possible to users with the right: 'Change rebate for resources' assigned to assign either a percentage or flat rate rebate for the selected resource.
The user rights: 'Rebate linking' and above mentioned 'Change rebate for resources' have been added under Configuration->Users->Rights->Booking Master:
'Rebate linking'
Users assigned to the right: 'Rebate linking' can add, change or remove rebate codes when editing a booking master.
If the user right is not assigned, it is not possible for these users to change the rebate code on the financial account of the booking. The field 'Rebate' as well as the 'Rebate' button in Billing is not available for these users for financial accounts linked to a booking master.
Users assigned to the user right 'Change rebate for resources' can enter a rebate percentage or flat rebate rate when editing a resource.
Please note when changing the rebate code on the booking master edit dialog box and selecting 'Yes' to recalculate the rebate, manually entered rebates on the resources are removed.

65507

Resources

New Functionality/Feature

19843   TT 19843 Meeting Planner->Event Management->Resources: Functionality has been added allowing user defined sorting of each column on the resource grid. To use this, select the option 'Allow user sorting' from the right mouse short cut menu on the resource grid, if selected, each column can be sorted by clicking on the column heading. The option 'Restore original sorting' from the right short cut menu on the resource grid, removes all customized sorting.

19846   TT 19846 Meeting Planner->Event Details->Resources: Functionality has been added allowing using user defined attributes for resources. To use this, an Attribute Category has to be defined under Configuration->CRM->Attribute Categories. To display this category in Resources, the field 'Resource' has to be selected when defining the attribute category. Attribute categories indicated as 'Resource' are displayed as list boxes when editing a resource and may be used to collect additional non-standard information about the resource. When a new attribute category is added a new marketing info category is automatically created, and it is via this marketing info category that the elements for each new list box are added.
Resource pick boxes can also be used for grid customization, which is also released with this version.

19847   TT 19847 Meeting Planner->Event Management ->Event Details & Resources & Configuration->Global Settings->Miscellaneous->Search Screens: Grid Customization has been added for the Events Detail and the Resource Grid. This is available since Suite8 Version 8.9.0.3. Additionally it is possible using customized fields and views on the Event Details Grid and for the Resource Grid. To use this for the Event Detail search, activate the flag:
'Custom view in Event Search' under Global Settings->Miscellaneous->Search Screens.
The view:' V8_SYS_CUSTOMYEVMSEARCH' is used for this and the required field is:

Resources

New Functionality/Feature

'CUSTOMYEVMSEARCH_ID'
For example:
create or replace view v8_sys_customyevmsearch
as
select yevm_id customyevmsearch_yevm_id, yest_longdesc
from yevm, yest
where yevm_yest_id = yest_id;
To use this for the Resource Search, activate the flag: 'Custom view in Resource Search'. This flag uses the view: 'V8_SYS_CUSTOMRESOURCESEARCH' and the required fields are: CUSTOMRESOURCESEARCH_YEBS_ID, CUSTOMRESOURCESEARCH_YEBR_ID, CUSTOMRESOURCESEARCH_YEMN_ID.
For example:
create or replace view v8_sys_customresourcesearch
as
select yebs_id customresourcesearch_yebs_id, 0 customresourcesearch_yebr_id, 0 customresourcesearch_yemn_id, 'YEBS' TableName,
  getresourceattributes('YEBS', yebs_id, 0) xpda_shortdesc,
getresourceattributes('YEBS', yebs_id, 1) xpda_longdesc,
  yfsc_area,
  0 ycit_quantity,
  '' ysme_articlenumber
from yebs, yfsc
where yebs_yfsc_id = yfsc_id
union all
select 0, yebr_id customyebrsearch_yebr_id, 0, 'YEBR' TableName,
  getresourceattributes('YEBR', yebr_id, 0) xpda_shortdesc,
getresourceattributes('YEBR', yebr_id, 1) xpda_longdesc,
  0,
  ycit_quantity,
  ''
from yebr, ycit
where yebr_ycit_id = ycit_id
union all
select 0, 0, yemn_id customyemnsearch_yemn_id, 'YEMN' TableName,
  getresourceattributes('YEMN', yemn_id, 0) xpda_shortdesc,
getresourceattributes('YEMN', yemn_id, 1) xpda_longdesc,
  0,
  0,
  ysme_articlenumber
from yemn, ysme
where yemn_ysme_id = ysme_id ;
The fields from the custom view are automatically added to the Event Detail and or the Resource Grid and can be changed using grid customization.
With this release custom attribute categories can be added to Resources. Custom attribute functionality can be taken into consideration when using the above mentioned example of the view including the fields: 'xpda_shortdesc' and 'xpda_longdesc'.

19849   TT 19849 Meeting Planner->Event Management->Resources: Functionality has been added allowing attaching resources with a different date or time range than the event. The time or date of the resource can extend the Event start and end date and time. It can be before the event start date or extend the event end date. A message is prompted to the user if the resource period is different than the event date and time period: 'Resource Start Time/ End Time must be within the Start Time/ End Time of the Event! Do you still want to continue?' Pressing 'Yes' button allows continuing with the resource booking process. Conference Management is used more commonly for

Resources

New Functionality/Feature

companies organizing large events and resources are often required before an event starts and after the event has finished.

V8 CRM

3rd Party Interface

New Functionality/Feature

19731 TT 19731 Customer Relation & Setup->Configuration->Global Settings->Profile->Profile3 Tab: Functionality has been added for Austria allowing 3rd party profile lookup on the MVZV database used in Austria. The flag: 'Enable MVZV Profile Search' has been added on the Profile 3 tab of the Global Settings, along with an additional setting to configure the 'MVZV URL'. The MVZV profile lookup is subject to the license code '3rd party profile lookup'. When activated and configured, it is possible connecting to the MVZV membership database from the customer profiles navigator by pressing '3rd. P.Look' button The MVZV Person Search grid is then opened allowing looking up, downloading and updating profiles from the MVZV database into the Suite8 database. MVZV is a database for members and functionaries of Austrian trader unions. For security reasons a virtual private network connection has to be set up on the workstation where the lookup and download from the network of MVZV is performed. Please contact the Austrian support office for connection and configuration details. Detailed information on how to configure the MVZV 3rd party profile lookup is available in the document: 'MVZV 3rd party profile lookup'.

75487

19965 TT 19965 Setup->Configuration->Global Settings->Profile 3: The flag: 'Enable Serenata Profile Search' has been added, along with three additional settings to configure the 'Serenata URL', 'User' and 'Password'. If this flag is activated, a new button '3rd P. Look.' is available on the profile search navigator, enabling the user to perform a profile lookup at a Serenata central customer database and downloading profiles from this database locally. Please note in order to use this feature a new sublicense '3rd Party Profile Lookup' is required. The feature is restricted and approval is required. More information is available in the document: 'Serenata 3rd party profile lookup'.

Mailing Engine

New Functionality/Feature

20114 TT 20114 Customer Relation->Mailing: The wedding information such as 'Year', 'Month', 'Day' and if it is a wedding anniversary can be selected on the standard mailing query.

77126

Profile Management

New Functionality/Feature

15474 TT 15474 Customer Profiles->Search & Reservation->Search: The search criteria has been enhanced it is now possible using special characters in front of the name to search for example for all contacts or reservations linked to a specific company.
For example
When entering ' ~micros' in the name field and pressing 'Search' button, all profiles linked to 'Micros' or a company name starting with 'Micros', such as 'Microsoft' , will be returned. If this is done from the reservation navigator, the result returns all reservations made for profiles linked to 'Micros' or 'Microsoft'.
When entering '~%icros', the two parts before and after '~' are used for the search and they are taken as completely separate entries. For example entering 'Mil~%icros', returns all contact profiles starting with 'Mil' and linked to a company name including 'icros'.

19488 TT 19488 Customer Relation->Mailing & Configuration->Global Settings->Profile1 tab:

Profile Management

New Functionality/Feature

	Defaults can be set for 'No Mailing on new Profile' and 'No E-Mailing on new Profile'. When activating the corresponding flags under Global Settings->Profile 1 tab, the fields are selected by default when creating a new profile.
19545	TT 19545 Customer Relation & Configuration->Global Settings->Profile2 tab->Belgian eID Reader: Functionality has been added to support the Belgian 'eID' Card Reader'. To use this install the drivers and middleware delivered with the Belgium eID Card Reader. Select the flag: 'Auto attach picture to profile if found' if you would like to automatically link the picture to the profile if found and select the document group for pictures. Under Customer Profiles, when editing a profile and selecting 'More Fields' tab on the 'Personal Documents', the button 'eID' can be selected for opening the 'eId' Reader dialog box.
19877	TT 19877 Customer Relation & HTML files: The files: 'cmpHTMLview.qry' and 'cmpHTMLview.htm' used when selecting 'Html View' on the profile tree have changed. The Html view indicates now summary of future reservations (room nights including block pick up). These are all reservations where the company or travel agent or source profile is linked. Block reservations which are not picked up are not included and day use reservations are not counted in the room nights but included in the revenue. This has been added since Suite8 version 8.8.4.8.
19882	TT 19882 Customer Relation->Bonus Point Cards: Functionality has been added allowing entering date ranges for manually entered stays.
19962	TT 19962 Customer Relation->Bonus Point Cards & Cashiering->Billing->Open a Guest Folio->Edit selected window: When using Bonus Points, it is possible excluding a selected billing window from bonus point calculation. To use this open a guest folio, select 'Edit Selected Window' from the right mouse short cut menu and select 'No Bonus Points' on the details tab of the billing window setup dialog box. If this option is selected, no bonus points are calculated for the corresponding billing window. This has been added since Suite8 version 8.8.4.7.
20140	TT 20140 Customer Relation->Bonus Point Cards->Email Sending: When sending email statements or correspondence from the Bonus Point Cards Menu, it is possible sending attachments by selecting a file under 'Attachments' by pressing the '...' button. This functionality has been added since Suite8 version 8.8.4.8.

Issues fixed

19983	TT 19983 Customer Relation->Profiles->Edit Profiles->Link Profiles: When editing an individual profile and selecting 'Linked Profiles' tab to link a profile, pressing 'New Link' button, the option 'Link Master Company' was available. This has been fixed since Suite8 version 8.8.4.7. This option is only available for Company Profiles.
20055	TT 20055 Customer Profiles->New Profile: When entering a new profile, the Display Option 'All' is selected by default. In previous versions it was not possible, deselecting this by choosing a different display option. This has been fixed.

Reports

Issues fixed

Reports

Issues fixed

20144	TT 20144 Guest Profiles & HTML files: The file: 'Suite8_GuestDetails.qry' and 'Suite8_GuestDetails.htm' have changed in order to display the stays correctly. This has been enhanced since Suite8 version 8.8.4.8.

V8 General

Configuration

Issues fixed

20158	TT 20158 Setup->Configuration->Users->User Definition: The entries in the fields 'Last Name' and 'First Name' were switched when saving a modified user setting. This has been fixed.

77388

Credit Card Interface

New Functionality/Feature

19778	TT 19778 EFT Interface & Configuration->Global Settings->Interfaces->Interface2 tab: The flag: 'Hide Guest PIN Verification Message for Chip & PIN Transactions' has been added. If activated it is not necessary to confirm an extra verification message prompt when a Chip and Pin transaction is performed and a shorter time out can be configured. During a Chip & Pin transaction, a message is prompted for the device usage. When both clerk and guest are ready, the 'OK' button can be clicked to initiate the transaction and to start the time out. If the flag is deactivated, a shorter time out can be configured.

Miscellaneous

New Functionality/Feature

10	TT 10 The following views have been changed:

- V8_REP_REV_STAT1_HISTFOR - COMP and HOUSEUSE room information have been added
- V8_REP_OCC_HISTFOR_YCAD - fields COMPROOMS, HOUSEUSEROOMS, BLOCK_ALL_DEF, BLOCK_ALL_TENT, BLOCK_NOT_PICKUP_DEF, BLOCK_NOT_PICKUP_TENT, BLOCK_PICKUP_DEF, BLOCK_PICKUP_DEF, BLOCK_PICKUP_TENT, DEV_ROOM_REV_GROSS, TENT_ROOM_REV_GROSS, DEF_ROOM_REV_NET, TENT_ROOM_REV_NET have been added
- V8_REP_GUEST_RECOGNITION - the information for the fields PARTNER_XCMS_ID, PARTNER_BIRTHDATE and PARTNER_NAME2 are now retrieved from a new view V8_REP_PARTNER
- V8_ED_FOLIO_REV_INFO_REV_GCHK - TAXCODE_DESC and MULTI_TAXCODE_EXISTS have been added

The following views have been created:
- V8_SYS_YBLD_PICKUP_ALL - to show all reservations picked up from a block
- V8_SYS_YBLD_NOT_PICKUP_ALL - to show number of rooms not yet picked up from the block
- V8_SYS_YBLD_DEF_OCC_CAD - For def block rooms by Hotel Segmentation
- V8_SYS_YBLD_TENT_OCC_CAD - For tent block rooms by Hotel Segmentation
- V8_SYS_YBLD_OCC_CAD -
- V8_SYS_YBLD_NOT_PICKUP_CAD - To show all reservation not picked up from a block by Hotel segment
- V8_SYS_YBLD_PICKUP_CAD - To show all reservation picked up from a block by Hotel segment
- V8_REP_YPOS_FC_STATS1_CAD - To show room rev forecast by hotel segment
- V8_REP_YPOS_FC_STATS2_CAD - To show fb rev forecast by hotel segment
- V8_REP_YPOS_FC_STATS3_CAD - To show Minibar rev forecast by hotel segment
- V8_REP_YPOS_FC_STATS4_CAD - To show Telephone rev forecast by hotel segment
- V8_REP_YPOS_FC_STATS5_CAD - To show miscellaneous rev forecast by hotel segment
- V8_REP_YPOS_FC_STATS345_CAD - Minibar,Tel, Misc. Revenue Forecast merged in

Miscellaneous

New Functionality/Feature

on view by Hotel segment
- V8_REP_NOOF_C_H_SHARE_CAD and V8_REP_NOOF_C_H_PER_DAY_CAD for COMP/HOUSE rooms by hotel segment
- V8_REP_WLOG_ROOMMOVE
- V8_SYS_YDET_OCC_WB_YCLN - see TT 19877 for details
- V8_SYS_YBLD_OCC_YBCL - see TT 19877 for details
- V8_SYS_YBLD_PICKUP_YBCL - see TT 19877 for details
- V8_SYS_YBLD_NOT_PICKUP_YBCL - see TT 19877 for details
- V8_REP_REV_FORECAST_YCLN - see TT 19877 for details
- V8_REP_REV_FORECAST_ALL - see TT 19877 for details
- V8_REP_PARTNER - needed for partner information in view V8_REP_GUEST_RECOGNITION

19810   TT 19810 Configuration->Miscellaneous->Scheduled Tasks & Configuration->Email Settings->Default Email Attachment: Functionality has been added since Suite8 version 8.8.4.8, allowing entering a unique attachment and generating only one record in the table 'WTXT', the binary storage table, when running a Mailing to a recipient list based on a SQL query. To use this, configure a default attachment using the Role: 'Scheduled Tasks', select the file path and press 'OK' button to save. On the scheduled task configuration, configure the task for the Recipient list based on a SQL Query as usual and select the options: 'Recipient List is a Query' and 'Add def. Attachment'.
Using this facilitates storage and completion of large mailings and one default attachment, for example a mailing to all arrivals of the following day where the property would like to attach a PDF file with information or pictures of the property.
Please note: Each existing default attachment needs to be saved once under Configuration->Email Settings->Default Attachment. If this is not done, the attachment is not found anymore and not attached to the email.
This is also required, if the attachment is changed locally.

Issues fixed

19998   TT 19998 Miscellaneous->User Settings->Billing: When selecting a user defined sort order on the billing tab, the records when opening the selection box were displayed several times. For example when opening the pick box for the sort order to sort by 'Party', 'Party' was shown three times, Source was displayed two times. This has been fixed.

20006   TT 20006 Setup->Form Customization: After a property update it could happen that the screen painter failed loading. This has been enhanced, if there is an error while loading, an error message is displayed with the possibility to continue. In previous versions, it was not possible continuing and the form customization dialog box failed from loading.

20108   TT 20108 Telephone book (Ctrl. + T): When opening the telephone book and searching for an entry, the query result took up to 7 seconds. This has been fixed since Suite8 version 8.8.4.8. In previous versions, the long text field:
'WTBE_TEXT' was included in the main query, while selecting the telephone book entries from the telephone book table: 'WTBE'. If there were a lot of records, the search operation was slowed down. Since Suite8 version 8.8.4.8 the text is removed from the main query and fetched individually when scrolling through the entries.

                                                                                    77090

20161   TT 20161 General->Notes: It is no longer possible typing comments in the notes field without pressing 'Edit' button. In previous versions this was possible, but the entered

Miscellaneous

Issues fixed

comments were not saved. Since this version, notes can only be entered when editing the note and are saved when pressing 'OK' button.

77392

20184   TT 20184 Setup->Configuration->Miscellaneous->Terminal & Printers->Terminals: The field: 'Refresh Level' has been added to the terminal configuration. This setting should be used when running Suite8 on a Windows 64bit terminal and the grids on the main search screens (profiles, reservations, bookings) do not resize correctly when minimizing and maximizing Suite8 or if the main form is resized. We suggest setting the Refresh Level to the value '7' for the concerned terminal. Should the suggested value of '7' not fix the resize issue, please decrease the value by 1, restart the application, check again and continue with this process until the resize works correctly. All other not concerned terminals should be configured with the default value of '0'.

20378   TT 20378 General->Configuration->Column Heading: The column headers under configuration were displayed as 'C1', 'C2', 'C3' instead of displaying the name of the field, when using a translated version, for example under Financial Account Groups. This has been fixed.

Questionnaire

New Functionality/Feature

18574   TT 18574 Miscellaneous->Questionnaire & Configuration->Miscellaneous->Questionnaire->Questions->Edit: The field 'Type' has been added to the question configuration, allowing assigning an indicator to the question what type of question this is and with this information facilitate reporting to better evaluate the points per question type. The possible indicators for the questions are: 'Undefined', 'Yes-No', 'Multiple Choice' and 'Rating'.

69750

19861   TT 19861 Miscellaneous->Questionnaire: The survey date has been added to the questionnaire form, allowing entering the date of completion. The survey date and the completion date might be different. This allows users to enter the date, the questionnaire was completed.

76161

19862   TT 19862 Miscellaneous->Questionnaire & Configuration->Miscellaneous->Questionnaire->Questionnaire Form->Edit: The field: 'Column Count' has been added to the Questionnaire Form to count the default Answer options column and this field has also been added when editing a question on the questionnaire form to count the Answer options column. Every question in each questionnaire form can have a different column count. The options in the questionnaire answer form are aligned vertically according to the maximum column count on a line in a page.

76162

Reports

New Functionality/Feature

9   TT 9 The following reports have been added:
- FCR_PMS_4320_HIST_FOR_OCC_REV.rpt - Added Block Details based on View V8_REP_REV_STAT1_HISTFOR to the report
- FCR_PMS_8063_FOLIO_ORI_ARR_PER_DAY.RTF - invoice template for folio style 'Arrangement per Day grouped by Originator'
- FCR_PMS_8064_FOLIO_ORI_ARR_PER_STAY.RTF - invoice template for folio style

Reports

New Functionality/Feature

'Arrangement per Stay grouped by Originator'

The following HTML have been changed:
- Suite8_GuestDetails.htm: Area Res.No (#), [ARR/DEP] has been changed to 'Stay From ARR/DEP, Res.No[#], as the sorting of 003 section in qry file has been changed from YRES_ID to YRES_EXPARRTIME.
- RESERVATION.HTM: Indicator for EditTableReservation has been added
- cmpHTMLview.htm - see TT 19877 for details
- FCR_PMS_4761_STAT_OWNER.rpt: added parameter for room no. and included page break after owner.

Issues fixed

15928	TT 15928 Miscellaneous->Report Procedures->Company Statistic: The 'Average Room Rate' was not correct in case the report procedure was executed for master company profiles and the selected date range was for more than one month. This has been fixed since Suite8 version 8.8.4.8.
	57644
20076	TT 20076 Miscellaneous->Reports->Cube Reports: When editing a Cube Report and selecting the 'Report File' tab, then clicking 'Edit' to open the cube viewer options, then selecting 'Cube Definition' and choosing the 'Setup Wizard', the message: 'Error reading PVSpeedButton1.Transparent: Property Transparent does not exist' was displayed. This has been fixed.
	77829

Statistics

Issues fixed

19748	TT 19748 Miscellaneous->Reports->Manager Report: The occupancy figures on the manager report were not calculated correctly if reservations were picked up from a tentative block and entered as definite. This has been fixed since Suite8 version 8.8.4.8.
	75283

Users

New Functionality/Feature

| 5 | TT 5 The following user rights have been added:
Booking Master:
Rebate linking
Change rebate for resources
Reservation->Transportation:
View
Edit
New
Delete |
|---|---|

V8 Hotel Connector

Hotel Connector

Issues fixed

20101   TT 20101 Hotel Connector->Profile Synchronization: The profile synchronization did not work if the master property did not have a master license. This has been fixed, to treat a property with a license for either 'Hotel Connector Profiles and Statistics' or 'Hotel Connector Cross Reservations and Availability' and with the flag 'This hotel is primary' activated under Global Settings->Hotel Connector tab, the same way as a property with a master hotel license entered. To fulfill the license agreement, allowing the following two options for the installation of hotel connector:
- Either one active hotel becomes the master. This is recommended only for very small Hotel Connector Installations
- Or a dedicated master hotel where no active PMS is running, purely consolidation of the profiles and statistics will be performed. This is recommended for bigger Hotel Connector Installations.

20128   TT 20128 Hotel Connector & Fidelio Server->Profile Synchronization: The message: 'Hotel code is missing from request' was prompted when performing 'Profile Synchronization' via Fidelio Server. This has been fixed.

V8 Install Shield

Install Shield

New Functionality/Feature

19922   TT 19922 General->Install Shield: When using the install shield 8.9.0.3 for installing Suite8 and Oracle and the Suite8 training short cut is created, it is automatically set to start with the parameter 'norainbow' to clearly differentiate between Live and Training version. In previous versions, this had to be added manually for each workstation.

V8 Online Interface

Rate Management

New Functionality/Feature

19950   TT 19950 Suite8 Online Interface & Trigger handling: The trigger handling for rate codes has changed. In previous versions, when a rate code was edited but nothing was changed, a trigger was created and the full rate code including all details was sent to the CRS system when pressing 'OK' button. This has changed to only create a trigger if something was changed on the rate code setup. When changing a specific rate detail, then only this detail change is sent and not all details as it was in done in previous versions.

V8 Online Interface

New Functionality/Feature

19532   TT 19532 Suite8 Online Interface for RIU: If a reservation is sent and contains only the information for the 'Flight Times' but missing the information of the 'Flight Number', the flight times are stored correctly with the reservation. In previous versions, flight times were ignored and not entered on the reservation if the information for the flight number was missing. This has been fixed since Suite8 version 8.8.4.8.

77524

20007   TT 20007 Suite8 Online Interface for Rate Tiger: If a property set a rate code restriction for a rate code with no rate details, no information was send to Rate Tiger. This has been changed since Suite8 Version 8.8.4.7 to always create a restriction message, no matter if the rate code has details or not.

76644

Issues fixed

19354   TT 19354 Suite8 Online Interface: The field 'Web Threshold' was not shown when editing a room type under Suite8 Configuration->Reservations->Rooms Management->Room Types and using certain Suite8 Online Interfaces, this happened for example with Suite8 Online Interface for Smart hotel or Suite8 Online Interface for Dirs21 and has been fixed since Suite8 version 8.8.4.8.

20049   TT 20049 Suite8 Online Interface for Reconline: When synchronizing availability from Suite8 to Reconline and during the synchronization process one day in the date range was found with a house limit, the availability in the XML file was overwritten with '= 0' instead of the correct availability. This has been fixed since Suite8 version 8.8.4.8.

76771

20050   TT 20050 Suite8 Online Interface & Windows 7 or Windows 2003/2008 Server: When installing Suite8 Online Interface under Windows 7 or Windows 2003/2008 Server and the server uses a 'proxy server' for connecting to the internet, it could happen that Suite8 Online Interface could not connect to the internet. This was related to the default account for services which is the 'LocalSystem' account. Under Windows7 or Windows 2003/2008 Server, this account does not have permission to read the registry settings under: 'HKEY_CURRENT_USER', this key contains the proxy settings of the machine. Therefore the functionality has changed as follows:
Proxy settings are now stored in the file 'V8OnlineIFCHotels.xml' and the services read the settings from this file.

20126   TT 20126 Suite8 Online Interface for SynXis: When downloading reservations from SynXis, it happened that the following error message was prompted: 'Error reading RoomStay values'.This has been fixed since Suite8 version 8.8.4.8.

V8 Online Interface

Issues fixed

20178	TT 20178 Suite8 Online Interface for RIU: The handling of billing instructions was enhanced in Suite8, this resulted in not correct creation of billing instructions on reservations transferred from RIU and has been fixed.

77474

20183	TT 20183 Suite8 Online Interface for RIU: A reservation from RIU was not processed and an access violation message prompted, if there were only children in the reservation file and the number of adults was not filled. This has been fixed since Suite8 version 8.8.4.8.

77485

V8 Reservation

Mealplan

Issues fixed

20265	TT 20265 Global Settings->Reservation->Reservation 4->Hotel Segmentation & CTRL + D Availability: The error message: 'ORA -00918: column ambiguously defined' was displayed when opening Availability (CTRL + D) entering a Hotel segment filter and selecting the 'Meal plan' tab. This has been fixed.

<div align="right">77973</div>

Rate Management

New Functionality/Feature

16768	TT 16768 Configuration->Global Settings->Reservation->Rates tab: The flag: 'Apply rate linkage from master company accounts' has been added. If activated, the rates from the master company accounts are linked as well. This has been added since Suite8 Version 8.8.4.7.
17777	TT 17777 Rate Query (Ctrl. + R) ->Room types: Functionality has been added allowing customizing the column colors when there are not enough rooms available of a room type. To use this, select 'Customize' button on the rate selection dialog box, activate 'Enabled' under 'Not Enough Rooms', select the font and background colour. Choose 'Bold' if the display should be 'bold'.

Issues fixed

20248	TT 20248 Configuration->Reservation->Rate Management->Rates & Rate Query (Ctrl.+ R) & Availability (Ctrl. + D): When configuring more than one rate per room number then opening the 'Rate Query' and opening 'Availability' to check the rates per room, all rooms were repeated with empty lines. For example if two rate codes were configured with details per room, the rooms were displayed twice. This has been fixed.

<div align="right">77848</div>

Reservation Groups

Issues fixed

20081	TT 20081 Group Reservation->Find in Grid: The short cut for 'Find in Grid' has been adjusted to use 'ALT + G' to be consistent with reservations and to fix the issue that 'ALT + F' was used for 'Full Search' and for 'Find in Grid' on Group Reservations in previous versions.

<div align="right">76964</div>

20219	TT 20219 Group Reservations: In case a split group reservation was modified and the change was intended to be applied to other selected reservations, it could occur that the reservations shown in the list of available group reservations were displayed more than once. This has been fixed.

<div align="right">77675</div>

Reservation ind.

New Functionality/Feature

6619	TT 6619 Reservation->Packages & Configuration->Reservation->Rate Management->Packages: User log entries are created if a package is linked or removed from a reservation. This applies to packages on the rate level as well as manual linked packages.

<div align="right">70544, 62247</div>

Reservation ind.

New Functionality/Feature

18227	TT 18227 Reservation->Guarantee Codes & Cancellation: Functionality has been added allowing cancelling multiple reservations. For example, when selecting multiple reservations or by using 'Select all' from the right mouse short cut menu of the reservation navigator, then pressing 'Cancel Res.' button. A confirm message is prompted: 'Do you want to cancel all 'the number of selected records' selected reservations?', when choosing 'Yes', all selected reservations are cancelled and the names are listed in one message prompt with the cancellation number next to each reservation. Additionally it is possible searching in the advanced query for reservations where the guarantee code has expired, such as a 6PM reservation, using this query at 7PM, lists all reservations where the guarantee code has expired and facilitates cancelling these.
18540	TT 18540 Reservation->Options->Guest Transportation & Configuration->Global Settings->Reservation->Guest transportation functionality: Guest Transportation functionality has been enhanced. The following user rights have been added under Configuration->Users->User Definition->Rights: Under Reservation->Transportation: View Edit New Delete Please activate the corresponding rights for users allowed to access Guest Transportation from the Reservation Options. Additionally it can be recorded if a Transport is added, edited or deleted. To use this activate the corresponding user log entries under Configuration->Users->User Log->Reservation, the following recording is available: Reservation transportation added Reservation transportation edited Reservation transportation deleted

70776

19350	TT 19350 Reservation Navigator->Financial Accounts: The financial account search navigator has been enhanced, it is now possible using advanced query and search by: 'Account Group', 'Channel Code', 'Market Code' or 'Remarks', filtering the contents of the fields 'zfac_freetext1' and 'zfac_freetext2' at the same time, and search by 'Source Code'.

Issues fixed

18237	TT 18237 Setup->Configuration->Global Settings->Reservation->Reservation 3->Use multi res edit & Reservation Edit Screen->Inventory: The availability on the inventory tab of the reservation edit screen was not refreshed in case an inventory item was linked to the reservation and the multi reservation edit screen was used. The availability would be refreshed when closing the reservation, pressing F10 and opening the reservation again. This has been fixed.

68936

20012	TT 20012 Reservations->Cancel Reservation & Global Settings->Billing->Enhanced pre-arrival posting handling: When cancelling a reservation, the cancellation dialog box defaults to the first defined cancellation reason according to the defined display order under Configuration->Reservations->Cancellation & Reinstate Reasons. If a posting is not movable, it is checked directly when pressing 'Cancel Res' button, in previous versions, this check was only performed when the cancellation dialog box was filled.

Reservation ind.

Issues fixed

| 20095 | TT 20095 Room Rack (Ctrl. + L): When selecting 'Room Block' on the room rack and then using drag & drop to move a reservation from the right side to a financial account, the message: 'Id -182 not found in cache for yrms.ycatid' was displayed. This has been fixed. |

| 20099 | TT 20099 Rate Query (Ctr. + R): A speed issue has been addressed on the rate query when querying including children. |

| 20253 | TT 20253 Setup->Configuration->Global Settings->Reservation->Reservation 3->Use multi res edit & Setup->Configuration->Reservations->Notes Categories: If a reservation linked to a profile with a note linked to a note category defined as 'Pop up in Reservation' was opened and Suite8 was configured for not using 'multi reservation edit', when closing the pop up note some of the pick boxes on the reservation edit dialog, such as 'Market Code' and 'Source Code', were not visible anymore. This has been fixed. |

| 20297 | TT 20297 Quick Keys->Room Search (Ctrl. + S): Speed issues have been addressed when performing Room Search using the Quick Key 'Ctrl. + S'. |

| 20301 | TT 20301 Small Business Edition->Reservation Edit Screen & Professional Edition->Miscellaneous->User Settings->Reservation->Use alternative reservation edit: The error 'Internal error: com object interface pointer is null in heavyweight res wrapper' occurred when pressing the 'Billing' button in the reservation edit screen. This has been fixed since Suite8 version 8.8.4.8. |

Users

New Functionality/Feature

| 18550 | TT 18550 Configuration->Users->User Log: A new user log has been implemented to track the linking and removing of profiles to/from a reservation. In order to store these information, the new setting Configuration->Users->User Log->Reservation->'Reservation linked profile' has to be activated. |
| | 70544 |

| 18571 | TT 18571 Configuration->Users->User Log: The information shown in the user log when moving a reservation to a 'Q Room' or from a 'Q Room' has been enhanced by adding the room number and the housekeeping status of the room. |
| | 70043 |

Issues fixed

| 20207 | TT 20207 User Rights->Cashiering->Reinstate/Undo Checkout: Users having the user right 'Reinstate/Undo Checkout' set to 'deny' were still able to reinstate a reservation or financial account. This has been fixed. |
| | 77592 |

V8 Suite8 Homepage

Reports

Issues fixed

20136	TT 20136 Miscellaneous->Reports & Suite8 home page->Mobile Reporting: The message: 'Cannot execute Report Export. Cannot create a file when that file already exists' was prompted when running the same report twice on mobile reports. This has been fixed since Suite8 version 8.8.4.8. The export file name handling has been changed to support quick loading reports.

Suite 8 Homepage

New Functionality/Feature

19915	TT 19915 Suite8 home page->Registration & Configuration->Suite8 home page: Functionality has been added allowing a booking without registration. To use this, activate the flag: 'Allow Booking without Registration' under Configuration->Suite8 home page->Setup.

Using the login without registration functionality will automatically create a profile with the entered email address, but without any web login credentials. When performing the next booking without registration and entering the same name and address again, the profile in Suite8 will be merged with the existing one to avoid duplicates. Profile match and merge rules need to be configured.

Customers with an existing profile and an email address in Suite8, but not having yet login credentials, can request these by simply entering the email address and requesting the password. The entered email address will automatically become the login name. It does not have to be the primary email address. If for example the login credentials are requested by entering the non primary email address, then the email is send to this email address and in general it is possible to log in with a non primary email and password. If the customer is already registered and requests a new password by entering the user name and the user name is not an email address, then the email is send to the primary email address of the profile.

19960	TT 19960 Suite8 home page: Calling Suite8 home page with parameters has been enhanced to also query specifically by the child age and the room type. In order to pass the child age parameter, the following format should be used: 'ChildAge3=2' meaning 2 children at the age of 3. If this child age is not found in the defined child age categories in Suite8, the entered number is considered as adult. The parameter 'roomType' has been added allowing opening Suite8 home page directly for the queried room type. The following is an example when testing this on the local host connection and queering for 3 nights, 2 adults, 1 child at the age of 3 and one child at the age of 8 and the room type 'DB': http://localhost/v8Client/Inquiry.aspx?date=12.01.2012&nights=3&adults=2&ChildAge3=1&ChildAge8=1&roomType=DB

20022	TT 20022 Suite8 home page->Request Password: When requesting a new password via Suite8 home page, the message: 'The password has been successfully reset. Please click here to continue. Soon you will receive your new password per e-mail' is prompted. This has been enhanced since Suite8 version 8.8.7.4. In previous versions no confirmation message was displayed.

76720

Issues fixed

19841	TT 19841 Suite8 home page ->Registration->Address & Letter Greeting: When selecting an address greeting on Suite8 home page, the letter greeting saved on the profile in Suite8 is the one with the same 'xcag_greeting_id'. In previous versions, the

Suite 8 Homepage

Issues fixed

one with the lowest 'xcag_displorder' was taken. For example:
When selecting the address greeting 'Mrs' on Suite8 home page, the letter greeting saved on the profile in Suite8 was 'Dear Dr' if the display order was lower than 'Dear Mrs'. This has been fixed since Suite8 version 8.8.4.8.

19954   TT 19954 Suite8 home page & Translation: The option 'User not found' and 'PMS responds with an error' could not be translated in previous versions, this has been changed and can now be translated in the 'TranslationException.xml' file as usual. The message is displayed for example when requesting resending the password on Suite8 home page and typing an incorrect email address. This has been enhanced since Suite8 version 8.8.4.7.

76578

20036   TT 20036 Suite8 home page->Registration->Update Account->Corporate ID: When entering the 'Corporate ID' while updating a profile, the corporate id number was not saved. It was only saved when registering a new profile. This has been fixed.

20073   TT 20073 Suite8 home page & Credit Cards: An error message was displayed when merging a profile with a credit card number that already existed in Suite8 more than one time. For example: When making an online reservation, registering as a new guest and entering a VISA credit card. The profile is created and the VISA card is linked to the profile, then when creating another online booking without registering, using the same name, address and credit card number, the profile would be merged but having the same credit card number linked twice. On the next step when creating another online booking, just like the ones before when saving the profile details the following error occurred:
'PMS responded with an error. Error while creating complex element....' This has been fixed since Suite8 version 8.8.4.7.

20075   TT 20075 Suite8 home page->Registration->Greeting: If the registration was not successful, the greeting was deleted and the message: 'Greeting is missing' was prompted. This has been fixed since Suite8 version 8.8.4.8.

V8 Table Reservation

Table Reservation System

New Functionality/Feature

14014   TT 14014 Table Reservation: A warning message is prompted if a reservation date is changed or cancelled and a table reservation is linked to the reservation.

68412

19706   TT 19706 Table Reservation/ Resource Management->Availability & Configuration->Global Settings->Generic4 tab: Functionality has been implemented to reverse the axes on the availability screen by using the new flag 'Reverse Axes'. In addition the flag: 'Reverse Axes on Availability Screen' has been added to the Global Settings->Generic 4 tab to define the default layout of the axes when opening the availability screen.

20000   TT 20000 Table Reservation & Configuration->Global Settings->Generic4 tab->Use as Resource Reservation: If Resource Reservation is used the menu options and headings, user log entries and user rights have been enhanced to indicate 'Resource' or 'Outlet' instead of 'Table' or 'Restaurant'.

Issues fixed

20163   TT 20163 Reservation & Table Reservation & HTML Files:'Reservation.htm' and 'Reservation.qry' are including an indicator for existing table reservations to the reservation since Suite8 version 8.8.4.8. When selecting the indicator, the table reservation edit dialog box is opened.

20165   TT 20165 Table Reservation: An issue was fixed in Suite8 version 8.8.4.8 where a restaurant could not be closed on certain days, even though no reservations existed for that day. This happened in an Oracle environment where the NLS_TERRITORY settings were configured with a value other than 'AMERICA'.

76629

V8 XML Interface

FidelioServer / XML Interface

Issues fixed

19676   TT 19676 Configuration->Miscellaneous->Global Settings->Reservation3 tab->Using Allgau Interface & Multi Guest: If Multi Guest was used, the number of total persons in the XML file was not correct if the total number of persons was higher than 3. This has been fixed.

XML Interface

Issues fixed

19666   TT 19666 XML Interface & Configuration->Software Interfaces->OTA Upload: If multiple conversion setups existed of one room type, only the first found record was uploaded. This has been changed since Suite8 Version 8.8.4.7 to only upload room types configured as 'CRS DEFAULT'.

Find out more about what MICROS-Fidelio can do for you

For more information about Suite8
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About MICROS-Fidelio

Serving the hospitality and speciality retail industries, we are the world's leading developer of enterprise applications. Our global presence and local support have helped us build a long list of references - hotels, restaurants, conference centres, retail, stadiums, theme parks, casinos and cruise ships. We maintain an intense dialogue with colleagues throughout these industries. The result is a wide range of integrated software, hardware and business technology solutions and services. These help to optimise your operation and increase profits by providing your guests with a personalised service.

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