micros®

Development
Main Release Notes

micros®
Fidelio Suite8

Version 8.9.3.0
MICROS Fidelio Suite8
Documentation

Version 8.9.3.0

Check list with required upgrade steps for **8.9.3.0**:

☐ Make an export of the user V8LIVE.

☐ Make sure, that the database has been either updated as a minimum to version 8.9.2.0 or to the latest officially released patch version 8.9.2.5.

Run all the update scripts needed for this new version.
☐ Updating from 8.9.2.0:
-> 8_9_2_0_to_8_9_3_0#0.sql
-> 8_9_2_0_to_8_9_3_0#1.sql
-> 8_9_2_0_to_8_9_3_0#2.sql
-> 8_9_2_0_to_8_9_3_0#3.sql
-> 8_9_2_0_to_8_9_3_0#4.sql
-> 8_9_2_0_to_8_9_3_0#5.sql

☐ Updating from 8.9.2.5:
-> 8_9_2_5_to_8_9_3_0#0.sql
-> 8_9_2_5_to_8_9_3_0#1.sql

☐ Run the following statements, connected to Oracle as SYSDBA (these statements are also part of the script 10_runasSYSDBA.sql - however, they are already required to avoid possible compilation errors when creating all views and procedures). The variable SCHEMANAME needs to be replaced with the name of the live user (usually V8LIVE):

CREATE OR REPLACE view sys.x_$ksppi as select * from SYS.X$KSPPI;
CREATE OR REPLACE view sys.x_$ksppsv as select * from sys.X$ksppsv;
GRANT connect to SCHEMANAME;
GRANT create session to SCHEMANAME;
GRANT create table to SCHEMANAME;
GRANT create type to SCHEMANAME;
GRANT create procedure to SCHEMANAME;
GRANT create view to SCHEMANAME;
GRANT create trigger to SCHEMANAME;
GRANT create sequence to SCHEMANAME;
GRANT create materialized view to SCHEMANAME;
GRANT select on v_$session to SCHEMANAME;
GRANT select on gv_$session to SCHEMANAME;
GRANT select on v_$database to SCHEMANAME;
GRANT select on dba_indexes to SCHEMANAME;
GRANT select on dba_tables to SCHEMANAME;
GRANT select on dba_users to SCHEMANAME;
GRANT select on dba_tab_columns to SCHEMANAME;
GRANT select on dba_ind_columns to SCHEMANAME;
GRANT select on dba_ind_expressions to SCHEMANAME;
GRANT select on v_$sess_io to SCHEMANAME;
GRANT select on v_$statname to SCHEMANAME;
GRANT select on v_$sql to SCHEMANAME;
GRANT select on v_$sysstat to SCHEMANAME;
GRANT select on v_$parameter to SCHEMANAME;
GRANT select on v_$instance to SCHEMANAME;
GRANT select on dba_free_space to SCHEMANAME;
GRANT select on dba_data_files to SCHEMANAME;
GRANT select on v_$log to SCHEMANAME;

GRANT select on v_$tablespace to SCHEMANAME;
GRANT select on sys.x_$ksppi to SCHEMANAME;
GRANT select on sys.x_$ksppsv to SCHEMANAME;
GRANT select on dba_rsrc_plan_directives to SCHEMANAME;
GRANT execute on dbms_crypto to SCHEMANAME;
GRANT execute on dbms_snapshot_utl to SCHEMANAME;
GRANT create any table to SCHEMANAME;
GRANT select on dba_temp_files to SCHEMANAME;
GRANT select on dba_tablespaces to SCHEMANAME;
GRANT select on gv_$sort_segment to SCHEMANAME;

☐ After the update, please run the following scripts:
-> 01_allviews.sql
-> 02_allprocs.sql
-> 03_generated.sql
-> 04_autoindexes.sql
-> 05_200index.sql
-> 06_comments.sql
-> 07_afterVersionUpdate.sql

☐ Rebuild all indexes as described in the documentation (see also ftp.v8.myfidelio.com/Oracle/ Publications connected as user V8).

☐ Run 08_gatherstatisticsforall.sql (see also ftp.v8.myfidelio.com/Oracle/Publications connected as user V8).

☐ **Run the statements in the script 10_runasSYSDBA.sql by following the instructions as described in the file.**

☐ Use latest register.bat for new installations or minregister.bat for updates, both are provided with the new executables and Dll's.

☐ Update existing VerCtrl.ini with new Dll's, Html's and Help Files or use latest one from FTP.

☐ Run Sequence Fix (Suite8 -> Setup -> Miscellaneous -> System Maintenance -> Database -> Sequence Fix).

☐ Execute Primary key existence check (Suite8 -> Setup -> Miscellaneous -> System Maintenance -> Miscellaneous -> System Check -> Database -> Primary key existence) and make sure no primary keys are missing (except for WLNR, WNEB and STAB).

☐ Update Mailing (Suite8 -> Setup -> Miscellaneous -> Updates -> Mailing Update -> import mailing.sql provided with this release)

☐ Update Translation (Suite8 -> Setup -> Miscellaneous -> Updates -> Translation -> Import Translation Manually -> import translation file provided by local office)

☐ **Please note that updating an existing Online Interface installation requires to first uninstall and then to reinstall the interface by using the new Online Interface Install Shield shipped with this release.**

☐ **When upgrading the web booking engine to the newest version, it is from version 8.9.2.5 onwards mandatory to encrypt the password stored in the file global.asax.**

☐ In case QR codes will be used, please make sure that the new external library quricol32.dll exists in the Suite8 programs directory. The latest VerCtrl.Ini file has been updated with this information, please refer to TT 20143 for more details in general.

☐ **The tray icon of the Fidelio Server is not visible anymore when running as a service on a Windows 2008 server. This is due to changes in the operating system, however a workaround is provided, please refer to TT 21167 for details.**

☐ Check these release notes for new features/changes in Suite8.

☐ Please refer to TT 5 for an overview of all new user rights.

☐ Check which version of Oracle is used at the moment.
Oracle 10g Release 2 (10.2.0.5) for the database installation or Oracle 11g Release 2 (11.2.0.3) for the database installation (32bit or 64bit) **and** client installation (32bit) has to be used.
Please note, it is imperatively required to install Oracle with the parameter setting 'compatible=10.2.0.4'. Please refer to the new install shield 8.9.3.0.

Please note, as of this version .Net Framework 4 needs to be installed on the web server hosting the Suite8 Homepage.

Each workstation using XML communication from Suite8 needs to have MSXML 4.0 or 6.0 installed. This is not only required for the XML-Interface, but also for Fiscal Printer Interface, Allgaeu Walser Card or Leisure/Bella Vita. The latest Install Shields (8.8.2.3 or higher) are also checking the version of MSXML and will give a warning message in case only elder versions are found.

The file ifcaction.dll (required for ifcbusi.dll) has been changed to ifcaction.tlb, which requires a new version of verctrlV8.exe in order to successfully register this library after having been copied to other workstations. Another executable REGTLIB.exe needs to be in the same directory as the verctrlV8.exe. Both files are available on the FTP.

V8 Accounts Receivable

Accounts Receivable

Issues fixed

9500	TT 9500 Cashiering->Accounts Receivable->New Account & Configuration->Accounts Receivable->Account Types: When entering a new account, the minimum days between reminder letters is taken from the configured account type of the selected account. In previous versions this was not taken, it was set to '0' instead.

V8 Cashiering

Cashiering

New Functionality/Feature

17705   TT 17705 Cashiering->Billing & Quick Keys->Lock Station & Global Settings->Generic3 tab: The Functionality: 'Lock Station' available from the Quick Keys drop down menu has been enhanced to allow switching users in Billing. It is now also available via the short cut key 'F8'. In Cashiering->Billing, the functionality is as follows:
If the billing dialog is open and a user presses 'F8', the dialog box remains open and the logon dialog is prompted, it does not matter if the same user logs in again or a different user, the cashier login is required in all scenarios after entering the user logon credentials. If any other dialog box is opened and a user presses 'F8', the logon dialog is prompted and if the same user logs in again, the dialog box remains open, if another user logs on, all open dialog boxes are closed. If the flag: 'Leave opened screen on Switch User' under Global Settings->Generic3 tab is activated, then the dialog boxes will always be left opened, however, it is not recommended using this option as user rights will not be checked upon switching user or logon with a different user after locking the station.

66011

21162   TT 21162 Cashiering & Global Settings->Country Specifics3 tab->Turkish Settings: Functionality has been added for Turkey in Suite8 Version 8.9.2.1 allowing assigning invoice numbers manually upon check out. In this version this functionality was further enhanced, the flag: 'Manual Invoice Number Regular Expression' has been added, allowing selecting a regular expression. Regular expressions can be used to validate the correct entry of communication methods, such as an email address, phone number or IP address. Regular expressions are defined under Configuration->Miscellaneous->Regular Expressions. This expression is then checked when entering a manual invoice number on the folio.

82130

21662   TT 21662 Cashiering->Billing->Article Posting: Functionality has been added allowing posting Articles in a foreign currency. When opening the article dialog box, the article can be selected and next to the article, the dialog box for choosing the currency is available.

73874

Issues fixed

21423   TT 21423 Cashiering->Billing->Locking: It was possible opening a billing window of one reservation on two workstations, without prompting a message that the record was locked. This could result in an open balance on a reservation with the status: 'Checked Out'. An additional locking check on the billing dialog has been added to avoid this scenario.

82180

21546   TT 21546 Cashiering->Billing->Transfers & Posting Details->History: The information on the History Tab was not filled when performing a Transfer of Postings. This has been fixed.

83978

21677   TT 21677 Cashiering->Cashier Functions->Billing History & Configuration->Global Settings->Country Specifics->Credit Note for Spain & Nota di Credito for Italy: The error message: 'Credit Note ORA-01795: maximum number of expressions in list is 1000' was prompted when creating a Credit Note under Billing History upon selecting all postings of an account with more than 1000 postings checked out the day before. This has been fixed.

84738

21895   TT 21895 Cashiering->Billing->Options->Guest Comments & Setup->Miscellaneous->Licenses->Bonus Points: When deactivating the Bonus Point

Cashiering

Issues fixed

License, then opening the Billing dialog, selecting a folio and pressing 'Options' button, the menu option: 'Guest Comments' was not displayed. If the Bonus Point License was active, the 'Guest Comments' option was shown. This has been fixed.

85837

21912   TT21912 Cashiering->Billing->C/O Options->Proforma: When selecting: 'Don't Print' on the folio dialog, the message: 'Cancellation of checkout process is not allowed', was prompted and printing could not be skipped. This has been fixed.

85903

21937   TT 21937 Cashiering->Billing->Article Posting: When opening a room or a financial account under billing then pressing 'Articles' button to post Articles, the 'Room Number' and 'Guest' field of the selected account were displayed properly, selecting then for example 'Mineral' and 'OK' to post the article, then the fields for 'Room Number' and 'Guest' were emptied. This has been fixed, additionally, when the article dialog box is opened from an open folio in billing, then the fields indicating the 'Room Number' and 'Guest Name' are highlighted grey to make sure that no other room number can be selected from this dialog.

86090

21952   TT 21952 Cashiering->Billing & Customer Relation->Bonus Point Cards: If a Bonus Point Card had 500 points attached, equal to 500 value, when opening a folio for this card and selecting the Bonus Point Payment Method on the Payment dialog, selecting the Bonus Point Card and entering 500, the message: 'The entered amount is greater than the available bonus point balance' was prompted. This happened if the Payment Amount was equal to the Bonus Point Balance and has been fixed.

21977   TT 21977 Cashiering->Billing->Financial Accounts with Deposit Postings & Meeting Planner->Booking Master->Financial Accounts: On Conference Bookings with linked Financial Accounts and deposit postings on window two, the message: 'Do you want to link the Billing Instruction to the linked Financial Account?' was prompted when entering a billing instruction on a newly created window of this Financial Account and when selecting 'No', resulted in deleting the second window with the deposit posting. This has been fixed, the message is no longer prompted in this case and the billing window is not deleted. This has been fixed since Suite8 Version 8.9.2.5. The message is no longer prompted in this case and the billing window is not deleted.

86225

22013   TT 22013 Cashiering & Miscellaneous->Night Audit->Financial Reports: The Trial Balance Report was not conforming to the Open Balances Report, in the event that a Financial Account with a deposit amount was checked in automatically during Night Audit, which happens when using enhanced deposit handling, then the negative deposit was posted already with the posting date of the next day. This has been fixed since Suite8 Version 8.9.2.5.

86630

Rebate Handling

New Functionality/Feature

19019   TT 19019 Cashiering->Billing->Rebates, Configuration-> Global Settings-> Billing2tab->'Posting Functionality for Rebate Cards' & Billing3 tab->'Enable Day Rebates' & Miscellaneous->Calendar Events: Functionality has been added allowing linking Day Rebates to Calendar Events. This is useful for example for announcing a 'Rebate of the day', such as a 'Happy Hour' in the Bar or discount on coffee or tea upon serving 'Afternoon Tea' in the Lobby. To use this, activate the flag: 'Enable Day Rebates under Global Settings->Billing3 tab, assign the user rights under Calendar for 'Day Rebate Events', create an Event Type under Configuration->CRM->Calendar Event

Rebate Handling

New Functionality/Feature

Types, with the type: 'Day Rebates'. Under Miscellaneous->Calendar Events, when creating a new Calendar Event, the Event Type: 'Day Rebate Events' can be selected and on the field: 'Day Rebate' the corresponding Rebate can be applied to the Calendar Event. Upon posting, first the rebate attached to the billing window is checked, then the rebate linked to the Reservation or Financial Account and finally the rebate code attached to the current active Calendar Event and the Time Range is checked.

Issues fixed

16238   TT 16238 Cashiering->Billing->Options->Rebate & Configuration->Cashiering->Rebate Configuration: When changing linked Rebates on a folio, the rebate link was not changed and applied. For example when opening a folio with an attached Rebate, such as 'A' and postings on a department code for which Rebate 'A' applies, but has not yet been deducted from the posting, then selecting 'Rebate' from the Options menu and changing the Rebate to another Rebate, such as 'B', then no message was displayed and the new Rebate was not applied. This has been fixed, when changing existing rebate links, the message: 'Rebate link has been successfully changed' is prompted and the new Rebate is applied correctly.

74852

Voucher Management

New Functionality/Feature

21831   TT 21831 Generic Voucher Redemption Interface & Voucher Management->Voucher Types: The option: 'Allow override Redeem Amount' has been added to the configuration of the Voucher Types. When using the Generic Voucher Redemption Interface and activating this flag, an amount can be entered even if the balance is zero.

85362

Issues fixed

19230   TT 19230 Cashiering->Voucher Management: Already printed revenue is no longer considered upon redeeming a Product Voucher. In previous versions it happened that already printed revenue was prompted on the currently consumed message. This has been fixed.

V8 CCM

Conference Packages

Issues fixed

21928   TT 21928 Meeting Planner->Conference Booking->Events->Packages->Copy & Global Settings->Conference2 tab: When copying a package only the linked Resources marked as 'included' are copied. However, the flag: 'Copy non Package Resources when Copy Packages' has been added to the Global Settings allowing to copy also Resources, linked to the Event of the Package but not included in the Package. This flag has been added since Suite8 Version 8.9.2.5 and allows returning to the way of copying Packages and Resources in Versions smaller than Suite8 Version 8.9.2.2.

86018

Event

New Functionality/Feature

21963   TT 21963 Meeting Planner->Event Management->Menu Cards & Miscellaneous->Reports: Menu Cards can be created now also using Internal Editor Functionality. Multiple Parameter support for the variable: 'CONF_YEMN_ID' have been added and on Reports with the 'Section Role' 'Menu Card', the 'STANDARDMENUES' and 'MENUITEMS' can be found under Data Sources.

86316

V8 CRM

3rd Party Interface

Issues fixed

14560   TT 14560 Customer Relation->Profiles->Address & Configuration->Global Settings->Profiles->Profile3->Address Doctor Integration: The flag: 'Preferred Language' has been added to the Validation Parameters for the Address Doctor Integration under Global Settings->Profile3 tab; it is recommended for sites not activating the Validation Parameter: 'Remove Diacritical Characters', for removing diacritical characters such as German 'Umlaute'. These sites should set the Preferred Language value to 'PFL_LATIN_SCRIPT', which then supports addresses returned from Address Doctor which are stored in a different character set than 'Roman'. This has been added since Suite8 Version 8.9.2.5.

                                                                            51319

Bonus Point Cards

New Functionality/Feature

20359   TT 20359 Customer Relation->Bonus Point Cards->Statements & Email->HTML: Functionality has been added allowing sending Bonus Point Statements in HTML Format via Email

21301   TT 21301 Customer Relation->Bonus Point Cards, Cashiering->Bonus Point Redemption & Hotel Connector->Remote Bonus Point Redemption: The Payment Posting dialog when using or redeeming Bonus Points remotely, such as in a Hotel Connector Environment, has been adapted to use the same functionality as the Payment Posting dialog when redeeming Bonus Points locally.

Internal Editor

Issues fixed

22024   TT 22024 Customer Relation->Contract Handling, Correspondence and Confirmation Letters: The Parameters: 'SP_HOTELBANKACCOUNT' and 'SP_HOTELBANKNAME' had to be added manually when creating Contracts, Confirmation Letters or Correspondence. Since this version, they are inserted automatically.

Profile Management

New Functionality/Feature

18634   TT 18634 Customer Relation->Profiles and Configuration->CRM->Attribute Categories: Functionality has been added allowing copying the reservation attributes to the profile. To use this, two new settings have been added to the Attribute Categories configuration: 'Copy from res to main guest' and 'Copy from res to multi guest'. The attribute linked on the reservation is copied to the main guest if the flag: 'Copy from res to main guest' is activated. The attribute linked on the reservation is copied to all multi guests if the flag: 'Copy from res to multi guest' is activated. This is independent of the flag: 'Copy to multi guest', defining that the attributes linked to a guest or company profile will be copied to the multi-guest page attributes when the attribute is attached to a profile and this is linked to a reservation on the multi-guest page. So even if an attribute is not flagged as 'Copy to multi guest' but to 'Copy from res to multi guest' it is linked to the multi guests.

                                                                            62921

Issues fixed

Profile Management

Issues fixed

20176	TT 20176 Customer Relation->Profiles->HTML files & XML Interface->MPY Interface->3rd Party Profile Lookup: The wrong Customer Detail and the Wrong Reservation History HTML was displayed when the profile came via MPY Interface. This has been fixed, now both the Remote and the Third Party HTML are displayed correctly on the Profile Search dialog.

<div align="right">80269</div>

21924	TT 21924 Customer Relation->Profiles->Linked Documents: When linking a document to a profile with the file type: 'PDF', the message: 'Not supported type' was prompted, it was only possible adding documents of the type 'BMP', 'GIF' or 'JPEG'. This has been fixed since Suite8 Version 8.9.2.5.

<div align="right">86229</div>

22038	TT 22038 Customer Relation->Profiles, Family Wizard & Global Settings->Profile1 Tab->No Mailing: The flags: 'No Mailing on new Profile' and 'No Emailing on new Profile' were not considered when using the Family Wizard. This has been fixed.

<div align="right">86779</div>

V8 Fidelio WebSuite

Room Rack

Issues fixed

21515	TT 21515 Day Use rooms were not visible in room rack when there is another reservation for the same room and the same day. This has been fixed.

V8 General

3rd Party Interface

New Functionality/Feature

21745   TT 21745 Configuration->Software Interfaces->Jetweb & XML Interface: The information for the 'Passport Number' can be added to the Jetweb Interface Configuration. This has been completed to fulfill Feratel Deskline's requirements when using the Jetweb Interface in Liechtenstein. To differentiate the various Country Specific Interface requirements, the field: 'Interface Config' has been added to the Jetweb Interface Configuration. Countries requiring the passport number should enter the following information in this field:
<JetWebConfig>
<GuestPassport>1</GuestPassport>
</JetWebConfig>
If nothing is entered in the field 'Interface Config', the default XML Configuration is used.

85051

21746   TT 21746 Configuration->Software Interfaces->Jetweb & XML Interface: The following additional information can be added to the Jetweb Interface Configuration in the field: 'Interface Config':
<JetWebConfig>
<SendReservation>1</SendReservation>
<GuestPassport>1</GuestPassport>
<GroupTourLeaderPassport>1</GroupTourLeaderPassport>
<GroupMemberNames>1</GroupMemberNames>
</JetWebConfig>
The field: 'SendReservation' defines if the reservation attribute has to be set
The field: 'GroupTourLeaderPassport' defines, if set to '1', that the Group Tour Leader XML element includes the attribute 'Reisedokument'.
The field: 'GroupMemberNames' defines, if set to 1, that all group guest names (and not only the name of the Tour Leader) are included in the XML element.
If nothing is entered in the field 'Interface Config', the default XML Configuration is used.

85052

FidelioServer / XML Interface

Issues fixed

21167   TT 21167 General->Fidelio Server: The icon for Fidelio Server is not shown in the task bar when Fidelio Server is installed as a Windows Service on a Windows 2008 Server and therefore cannot be configured. This is due to changed behavior of the operating system. Please refer to the following steps:
1. Download the batch file:'Win2K8_Session0.bat from the Micros-Fidelio FTP Server at the following location: .../V8/Tools/Win2K8Session0/Win2K8_Session0.bat
2. Open Services and make sure that the Windows Service 'Interactive Service Detection' is started.
3. Install Fidelio Server as Windows Service and start it.
3. Create a Shortcut to the Win2K8_Session0.bat on the Desktop
4. To access the Fidelio Server Configuration Options, either double click on the short cut or alternatively press the 'View the message' button in the 'Interactive Service Detection' pop up message.
Please note: This message will pop up on a regular basis as it is controlled by Windows.
5. Configure Fidelio Server by clicking on the 'Details' button.
Please note: The 'Close' button and the 'X' on the upper right corner have been disabled, because using these would close the Fidelio Server and it is not possible to access it again.
6. To return to the Desktop, please select 'Return now' button.

FidelioServer / XML Interface

Issues fixed

7. Configure the Fidelio Server as usual.

Housekeeping

Issues fixed

21883 TT 21883 Rooms Management->Housekeeping & Configuration->Room Management->Rooms Status: The statuses: 'OOO' and 'OOS' could be deleted, even if rooms were assigned to these statuses. This has been fixed. The message: 'Assigned Out of Order Status cannot be deleted' is prompted when pressing 'Delete' Button on one of this statuses, in the event that rooms are assigned to one of this statuses.

85688

Internal Editor

New Functionality/Feature

20143 TT 20143 Miscellaneous->Reports & Internal Editor Reports-> Bar Codes: Functionality has been added allowing using QR Code on Reports created with Internal Editor. The QR Code System, Quick Response Code, is the trademark for a type of two-dimensional Bar Codes, with fast readable and great storage capacity compared to standard UPC, Universal Product Codes, Bar Codes. The function can be found when editing a Report or defining a new binary Report with Internal Editor on the Functions section: QRCode(StringToEncode[, SizeInPoints]]) and the file 'quricol32.dll' has been added to support this type of Bar Code.

License Check

Issues fixed

21893 TT 21893 Interfaces & Licenses->Interface Functions->Simple Posting & 'CCM Only' Installations: The license: 'Simple Posting' under Licenses->Interface Functions is also available if the property uses only the License for CCM and not PMS.

Lost & Found

New Functionality/Feature

20124 TT 20124 Front Desk->Lost & Found & Configuration->Global Settings->Generic3 tab: Functionality has been added allowing hiding 'Lost Items'. To use this, activate the flag: 'Hide Lost Items' under Global Settings->Generic3 tab. If this is activated, when opening the Lost& Found Menu from the Front Desk drop down menu, only 'Found Items' are displayed and can be entered.

77229

Maintenance

New Functionality/Feature

20902 TT 20902 Rooms Management->Maintenance & Configuration->Miscellaneous->Hotel Maintenance->Maintenance Types: The flag: 'Resolved Note' has been added to the Maintenance Type Setup. If activated, it is mandatory entering a Resolved Note on this type of Maintenance Task under Rooms Management when clicking 'Resolve Now' button. The message: 'Please enter Resolve Note' is prompted if no Resolve Note is entered and the Task should be resolved.

80059

Maintenance

New Functionality/Feature

20935	TT 20935 Rooms Management->Maintenance & Configuration->Miscellaneous->Hotel Maintenance->Maintenance Status Level: Functionality has been added allowing marking several Maintenance Status Level as 'For Resolve' on the Maintenance Status Level configuration, one Maintenance Status Level can be flagged as default 'For Resolve' Level. In Previous Versions only one Maintenance Status Level could be used 'For Resolve'.

80081

Issues fixed

21075	TT 21075 Rooms Management->Maintenance & Configuration->Miscellaneous->Hotel Maintenance->Maintenance Types: Several issues with Reminders and Overdue messages have been addressed, most of them already in Suite8 Version 8.9.2.4, remaining issues with this version. However, it is important to note when and how Reminders are actually sent: On the Maintenance Type Configuration: A Reminder is sent according to the defined minutes before the Maintenance Task is due Overdue 1: A first message that the task is overdue is sent according to the defined minutes after the Maintenance Task was due. Overdue 2: A second message that the task is overdue is sent according to the defined minutes after the Maintenance Task was due.

81885

21535	TT 21535 Rooms Management->Maintenance->Resolve: The Maintenance Status was not set to the 'default' Status Level when using 'Clear Resolve'. This has been fixed. The message: 'Status Level is set to default. Please Check Status Level' is prompted when clearing a Maintenance Task which has the status: 'Resolved'.

21715	TT 21715 Rooms Management->Maintenance: When creating a New Maintenance Task, the field: 'Due Date' was not updated when changing the Type of Task to the new Type's due date. This has been fixed.

84982

Miscellaneous

New Functionality/Feature

10	TT 10 The following views have been changed: - V8_BOF_PREPOST: error in field description corrected - V8_REP_REVENUE_HISTFOR_HUGE: Added fields DAYUSE_RMS_DEF,DAYUSE_RMS_TENT,ARR_DAYUSE_RMS_DEF_TENT,ARR_DAYUSE_RMS_DEF,DEP_DAYUSE_RMS_DEF_TENT,DEP_DAYUSE_RMS_DEF,DAYUSE_ADLT_DEF,DAYUSE_ADLT_TENT,DAYUSE_CHILDS_DEF,DAYUSE_CHILDS_TENT,BLOCK_ALL_DEF,BLOCK_ALL_TENT,BLOCK_NOT_PICKUP_DEF,BLOCK_NOT_PICKUP_TENT,BLOCK_PICKUP_DEF,BLOCK_PICKUP_TENT,DAYUSE_COMP_ROOMS,DAYUSE_HOUSE_ROOMS -V8_STAT_CCM_RES_FORREV_FS: added orgrev -V8_STAT_CCM_RES_FORREV_CI: added orgrev -V8_STAT_CCM_RES_FORREV_SM: added orgrev -V8_STAT_CCM_RES_FORREV_MI: added orgrev -V8_STAT_CCM_RES_FORREV_PK: added orgrev V8_STAT_CCM_RES_FORREV_EXP: added orgrev -V8_STAT_CCM_RES_FORREV_TOTALS: Added fields FS_ORGREV, ITEMS_ORGREV,BOOKED_MENU_ORGREV,SUB_MENU_ORGREV,FB_ORGREV,PACKAGE_ORGREV

Miscellaneous

New Functionality/Feature

-V8_ED_CCM_YBOM_MAIN
Changed fields :
FS_ORGREV now from v8_stat_ccm_res_forrev_totals.
TOT_ORGREV_NO_PKG now from v8_stat_ccm_res_forrev_totals.
TOT_ORGREV now from v8_stat_ccm_res_forrev_totals (wrong in previous versions : pointed to yemn.YEMN_MENUPRICE instead of YMRD.ymrd_org_amount)
FTOT_ORGREV now from v8_stat_ccm_res_forrev_totals (wrong in previous versions : pointed to yemn.YEMN_MENUPRICE instead of YMRD.ymrd_org_amount)
Added fields:
CI_ORGREV,SUB_MENU_ORGREV,BOOKED_MENU_ORGREV,FB_ORGREV,TOT_ORGREV _NO_PKG,PACKAGE_ORGREV
- V8_REP_HSK_INFOS_ALLDAY: Added inventory_day

- V8_REP_QUEST_ANSWERS: added QNRF_COMMENT
- V8_ED_FOLIO_REV_INFO: add fields ZDCO_LONGDESC, ZDCO_LONGDESC_LF_COMMENT_ORG_NAME, ZDCO_LONGDESC_LF_COMMENT_ORG, ZDCO_LONGDESC_LF_COM_ORG_ALL

- V8_REP_REV_STAT1_HISTFOR, V8_FC_YBLD_OCC_XCMA, V8_REP_YBLD_OCC_XCMA, V8_REP_XCMA_HF_SMAL_TM, V8_REP_REV_FORECAST, V8_FC_YPOS_XCMA_F, V8_FC_XCMA_COMBI, V8_REP_XCMA_THREEMON1, V8_REP_THREEMON_INFOS, V8_REP_BLOCK_DETAIL_CAD: add fields for calculating incl. bookingpositions

The following views have been added:
- V8_REP_NOOF_C_H_SHARE_D_USE
- V8_REP_NOOF_C_H_PER_DAY_D_USE
- V8_STAT_SHIS_CHANNEL_DAY_LY, V8_STAT_SHIS_CHANNEL_MONTH_LY, V8_STAT_SHIS_CHANNEL_YEAR_LY, V8_STAT_SHIS_CHANNEL_COMBI_LY
- V8_REP_YBLD_OCC
- V8_REP_YBLD_OCC_ALL
- V8_REP_YBLD_DEF_OCC_ALL
- V8_REP_YBLD_TENT_OCC_ALL
- V8_REP_YBLD_NOT_PICKUP_ALL
- V8_REP_CALCYBOSWITHAVL
- V8_STATS_SHIS_XCOU_DAY

15451   TT 15451 Miscellaneous->HTML Files: With the functionality to edit and use the edit dialog boxes fully from html files, available for:
Reservation, Group Reservations, Profile, Blocks and Bookings, since Suite8 Version 8.8.0.0, the user rights were not taken into consideration upon editing from HTML files. This has been reviewed and fixed. If a user does not have the right to edit individual profiles and uses the edit function from the reservation html file, guest recognition html for editing the profile of the reservation, the message: 'Not enough rights for this operation. (Customer Profiles -> Profile Details -> Edit -> Individual)' is prompted.

20780   TT 20780 Configuration->Miscellaneous->Scheduled Tasks->Recipient List is Query: The functionality of adding defined attachments on Emails via Task Scheduler, introduced in Suite8 Version 8.8.4.9 has been enhanced. Since this Version, not only a default attachment can be added when the Recipient List is a Query, but also several attachments and with this generating only one record in the table 'WTXT', the binary storage table, when running a Mailing to a Recipient List based on a SQL query. To use this, save the Attachments on an accessible network path and on the Scheduled Task configure the task for the Recipient List based on a SQL Query as usual, select the

Miscellaneous

New Functionality/Feature

option: 'Recipient List is a Query' and press 'Add' button on the 'Email Attachments' section, several attachments can be linked or a document can be scanned and linked.

86540

21419   TT 21419 Configuration->Miscellaneous->Scheduled Tasks: Functionality has been added allowing Trigger based Scheduled Task configuration to automatically launch sending of Emails. This can be completed, for example with 'Serenata@mail'. Serenata@mail, allows properties to instantly send Confirmation or Profile Letters via Email, such as Email Mailings to arriving or departed guests. On the Scheduled Task configuration, a new Rhythm Type 'Trigger Based' has been added. When selecting this Rhythm Type, the 'Edit' button can be pressed to open the Interface Trigger Configuration dialog and activate the required Triggers. The following Views: 'V8_SYS_SCHEDULED_PROFILE' and 'V8_SYS_SCHEDULED_CONFIRM' have to be created in order to deliver the default parameter values which are passed on to the Confirmation or Profile Letter. For further details on configuring Trigger based Scheduled Tasks, please refer to the document 'Trigger based Scheduled Task for automated Email Sending.pdf'.

Issues fixed

21485   TT 21485 Room Search (Ctrl. + S) & Global Settings->Miscellaneous->Search Screens2 tab: Speed issues have been addressed on the Room Search, already since Suite Version 8.9.2.3, since this Version, the SQL statement when calling 'Room Search' has been enhanced with a rule hint, to speed up Room Search even more.

83886

21540   TT 21540 Miscellaneous->User Session: The wrong date and time was indicated in the column 'Last call'. This has been fixed since Suite8 Version 8.9.2.3.

21744   TT 21744 Translation Studio & Miscellaneous->Night Audit: Messages prompted during Night Audit can now be translated properly in Translation Studio.

85133

21774   TT 21774 General-> Room Rack, Conference Diary and Table Reservations: The error message: 'Grid index out of range' was prompted in several properties on the Room Rack, Conference Diary and on the Table Reservation grid when scrolling the grid to the right and then creating a reservation or booking. All known issues were this error message was prompted have been solved since Suite8 Version 8.9.2.5.

85126

21923   TT 21923 Miscellaneous->Night Audit: The message: 'Could not convert variant of type (OleStr) into type (Double)' was prompted upon running night audit when there were due out financial accounts. This has been fixed since Suite8 Version 8.9.2.5.

Reports

New Functionality/Feature

9   TT 9 The following reports have been changed:
- FCR_PMS_4705_STAT_MANAGER_THDV.rpt/S8R; FCR_PMS_4705_STAT_MANAGER_THDV_YCAD.rpt/S8R: The link between talbe and view was on SMAD_ID which resulted in no values for last year figures.
- FCR_PMS_4340_HISTFOR_OCC_REV.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; changes in % formular to avoid 'Division by Zero'
- FCR_PMS_4341_HISTFOR_OCC_REV_COMP.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas;changes in % formular to avoid 'Division by

Reports

New Functionality/Feature

Zero'
- FCR_PMS_4342_FORECAST_OCCUPANCY_ADV.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; changes in % formular to avoid 'Division by Zero'
- FCR_PMS_4342_FORECAST_OCCUPANCY_WITH_REVENUE.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; changes in % formular to avoid 'Division by Zero'
- FCR_PMS_4344_FORECAST_OCCUPANCY_EXCL_CH.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; changes in % formular to avoid 'Division by Zero'
- FCR_PMS_4360_YEARVIEW_ROOMS_BEDS.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas,removed suppress for daily totals;
- FCR_PMS_4361_YEARVIEW_ROOMS_BEDS_PERC.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas;removed suppress for daily totals; changes in % formular to avoid 'Division by Zero'
- FCR_PMS_4362_YEARVIEW_ROOMS_REVENUE.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas;removed suppress for daily totals;
- FCR_PMS_4363_YEARVIEW_ROOMS_PERC.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas;removed suppress for daily totals; changes in % formular to avoid 'Division by Zero'
- FCR_PMS_4364_YEARVIEW_BEDS_PERC.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas;removed suppress for daily totals; changes in % formular to avoid 'Division by Zero'
- FCR_PMS_4365_YEARVIEW_YCIT_CH.rpt/S8R:removed suppress for daily totals; changed parameter ?YCIT_ID to multiple select; adjusted statement in report query for parameter ?YCIT_ID to also show inventory category
- FCR_PMS_4366_YEARVIEW_DEF_TENT_ROOM_REV_YCAT.rpt/S8R: removed suppress for daily totals;
FCR_PMS_4366_YEARVIEW_DEF_TENT_ROOM_REV_YCAT_CAD.rpt/S8R: removed suppress for daily totals;
- FCR_PMS_4373_RES_BLKOSUMM.rpt/S8R,
FCR_PMS_4373_RES_BLKOSUMM_CAD.rpt/S8R : added column ycat_shortdesc and parameter Date Typ to choose Block Date or Cutoff Date
- FCR_PMS_4568_REVENUE_BUDGET_GROSS_NET_LY.rpt/S8R: added parameter Sort Order on department group or physical origins and replace summary fields to running totals
- FCR_CCM_6801_DEPOSITS_BY_DUE_DATE.rpt/S8R: changed condition in select expert to get also roombookings only
- FCR_PMS_4343_MARKET_CODE_HISTFOR.rpt/S8R,
FCR_PMS_4343_MARKET_CODE_HISTFOR_YCAD.rpt/S8R,
FCR_PMS_4352_YCAT_DATE_RANGE_INCL_BLOCK_HISTFOR.rpt/S8R,
FCR_PMS_4352_YCAT_DATE_RANGE_INCL_BLOCK_HISTFOR_YCAD.rpt/S8R,
FCR_PMS_4353_RATE_CODE_HISTFOR.rpt/S8R: added sortorder on wdat_date
- FCR_PMS_4367_YEARVIEW_DEF_TEN_YEARPLAN.rpt/S8R,
FCR_PMS_4367_YEARVIEW_DEF_TEN_YEARPLAN_YCAD.rpt/S8R: added summary fields per year
- FCR_PMS_4789_YRCH_CH.rpt/S8R: changed report title in only date not daterange
- FCR_CCM_6500_FS_DATE_RANGE.rpt/S8R,
FCR_CCM_6501_FS_DATE_RANGE_PER_DAY.rpt/S8R: added subreports with revenue for day and booking

The following reports have been added:
- FCR_PMS_3304_TABLESRES_WAITLIST.rpt/S8R
- QuickInfoDash_Arrivals_Extended.html/qry
- DashBoardElement_Arrivals_Extended.html/qry

Reports

New Functionality/Feature

- QuickInfoDash_GuestRecognition.html/qry
- DashBoardElement_GuestRecognition.html/qry
- QuickInfoDash_ReservationDetails.html/qry
- DashBoardElement_ReservationDetails.html/qry
- QuickInfoDash_QueueRooms.html/qry
- DashBoardElement_QueueRooms.html/qry
- QuickInfoDash_GuestsInHouse.html/qry
- DashBoardElement_InHouse_Extended.html/qry
- QuickInfoDash_VIPGuestsInHouse.html/qry
- DashBoardElement_VIP_InHouse.html/qry
- QuickInfoDash_Departures.html/qry
- DashBoardElement_Departures_Extended.html/qry
- QuickInfoDash_billingdetails.html/qry
- DashBoardElement_BillingDetails.html/qry
- QuickInfoDash_Avail.html/qry
- DashBoardElement_Avail.html/qry
- QuickinfoDash_RoomMoves.html/qry
- QuickinfoDash_ScheduledRoomMoves.html/qry
- DashBoardElement_ScheduledRoomMoves.html/qry
- DashBoardElement_PerformedScheduledRoomMoves.html/qry
- DashBoardElement_NonScheduledRoomMoves.html/qry
- QuickInfoDash_HSKAllRooms_Extended.html/qry
- DashBoardElement_HSKAllRooms_Extended.html/qry
- DashBoardElement_HSKALLRooms.html/qry
- QuickInfoDash_HSKAllRooms.html.qry
- QuickInfoDash_HSKDIRooms.html/qry
- DashBoardElement_HSKDIRooms.html/qry
- QuickInfoDash_MaintUser.html/qry
- DashBoardElement_MaintUser_Extended.html/qry
- QuickInfoDash_AllMaintTasks.html/qry
- DashBoardElement_AllMaintTasks_Extended.html/qry
- QuickInfoDash_Trend.html/qry
- DashBoardElement_Trend.html/qry
- QuickInfoDash_Trend12Month.html/qry
- DashBoardElement_Trend12Month.html/qry
- QuickInfoDash_HouseCount.html/qry
- DashBoardElement_TotalHouseCount.html
- DashBoardElement_HouseStatusMovement
- DashBoardElement_Housekeeping.html
- DashBoardElement_HousestatusEndOfDay.html
- QuickInfoDash_TelephoneBook.html
- DashBoardElement_TelephoneBook.html
- QuickInfoDash_StaffContacts.html
- DashBoardElement_StaffContacts.html
- QuickInfoDash_TableReservation.html
- DashBoardElement_TableRes_Extended.html
- QuickInfoDash_TableResDetails.html
- DashBoardElement_TableResDetails.html
- QuickInfoDash_TableResHist.html
- DashBoardElement_TableResHistVisits.html
- DashBoardElement_TableResHistDetails.html
- QuickInfoDash_TableResWaitlist.html
- DashBoardElement_TableResWaitlist_Extended.html
- QuickInfoDash_LostAndFound.html
- DashBoardElement_LostItems_Extended.html

Reports

New Functionality/Feature

- DashBoardElement_FoundItems_Extended.html
- QuickInfoDash_GuestLocator.html
- DashBoardElement_GuestLocator.html
- QuickInfoDash.htm
- DashBoardElement_RevenuePerGroup.html
- DashBoardElement_Arrivals.html
- DashBoardElement_Departures.html
- QuickInfoDash_InHouse.htm
- DashBoardElement_InHouse_MystayCheck.html
- DashBoardElement_BookingDetails.html/qry
- DashBoardElement_BookingMaster.html.qry
- DashBoardElement_BookingResDetails.html/qry
- QuickInfoDash_BookingDetails.html/qry
- DashBoardElement_Departed.html/qry
- QuickInfoDash_Departed.html/qry
- DashBoardElement_HSKRoomAttendants_Details.html/qry
- DashBoardElement_HSKRoomAttendants_Housekeeper.html/qry
- DashBoardElement_HSKRoomAttendants_Maids.html/qry
- QuickInfoDash_HSKRoomAttendants_Details.html/qry
- QuickInfoDash_HSKRoomAttendants_Housekeeper.html/qry
- QuickInfoDash_HSKRoomAttendants_Maids.html/qry
- DashBoardElement_HSKNotes.html/qry
- QuickInfoDash_HSKNotes.html/qry
- FCR_PMS_4417_HSK_DAILY_ROOM_FL_DET_YSEC.rpt
- FCR_PMS_4791_STAT_SHO_XCMA_LOG_LY.rpt
- FCR_PMS_4792_STAT_SHO_CHANNEL_LOG_LY.rpt
- FCR_PMS_83910_CONFIG_SCHEDULED_TASKS.rpt
- FCR_PMS_4735_STAT_YEAR_COUNTRY_STATE_DATERANGE.rpt/S8R
- FCR_PMS_4758_Top20_REV_ALL_PROFILES_SHORT.rpt/S8R

21879   TT 21879 Miscellaneous->Reports & Cashiering->Folios & Share Reservations: The
Data Source 'ORI_NAME' when editing or creating a Report with Internal Editor used for
Folios has been enhanced and the Field: 'ORI_RES_FA_ID' has been added. It can be
inserted on folio templates. This has been added, to avoid when transferring postings of
share reservations, using the same guest name, to a Financial Account, indicating the
guest name on the Financial Account only once, where in this scenario it should be
shown twice.

85271

22006   TT 22006 Miscellaneous->Reports & HTML: The function:
'{runsubquerywithautoparameters}' has been added for HTML files and HTML Reports.
This function uses the Auto Parameters from the Report Setup and an additional
Parameter referring to the main query of the Report.

Issues fixed

21002   TT 21002 Miscellaneous->Reports->Import/Export: The Import and Export routine has
been enhanced, the field: 'Filename' when editing the Report on the 'Report File' Tab
was not filled upon Export and therefore this information was also missing after
importing a Report. It was necessary to manually select the report in this field. This has
been fixed. However, Report Translations defined under Configuration->Miscellaneous
are not included yet upon Export and Import.

Translation Studio

Translation Studio

New Functionality/Feature

18661   TT 18661 Configuration->Miscellaneous->Report Translation: Functionality has been
added allowing filtering and searching on the Reports Translation dialog: When entering
a Report Name or part of Report Names and pressing 'Filter' button, all reports
matching the criteria are listed. The report can then be selected and all 'Captions' and
their translation to different languages are listed and can be changed or completed.

64477

Users

New Functionality/Feature

5   TT 5 The following user rights have been added:
Rates->Rate Selection:
Select rates not linked to customer
Table Reservations->Reservation:
Waitlist
Accept Waitlist
Calendar:
Day Rebate Events (Only available if Global Setting->Billing3 tab->'EnableDay Rebates'
is activated),
Insert, Edit, Delete

18233   TT 18233 Interfaces->LDAP Integration & Global Settings->Generic4 tab->Use LDAP
Functionality: Functionality has been added to use the LDAP Interface. LDAP, the
Lightweight Directory Access Protocol is an application protocol for accessing and
maintaining distributed directory information services over an Internet Protocol (IP)
network. To use this, activate the flag:' use LDAP Functionality' under Global
Settings->Generic4 tab and enter the Active Directory Server Address. Under
Configuration->Users when editing the User, the 'ADS User Login Name' can be
defined, if a name is assigned here, all local policies regarding Password setup are
ignored for the linked User.

86596

V8 Hotel Connector

CRS

New Functionality/Feature

19869	TT 19869 CRS for Hotel Connector->Configuration->Global Settings->Hotel Connector->CRS2 tab: On the CRS2 tab, the CRS Role Mirror can be activated.
19986	TT 19986 CRS for Hotel Connector->CRS Administration & Configuration->Global Settings->Hotel Connector: The URL address of the own property can be entered on the Hotel Connector tab under 'Own XML Interface URL'. This has been added to be able to clear all cached global settings in IIS (Internet Information Services Manager). It is necessary for each property to enter the URL address of the XML Interface of this property. The cache is then cleared from the CRS Administration Console by selecting 'Reset webserver cache'.
20699	TT 20699 CRS for Hotel Connector: The Call Centre Module (CRS for Hotel Connector) has been added within Hotel Connector since Suite8 Version 8.9.2.0. It is still in beta testing. During this phase the request to see in the partner properties when and where a central profile was created has been completed. Detailed information about the CRS for Hotel Connector functionality can be found in the document: 'CRS for Hotel Connector.pdf'.

81653

20727	TT 20727 CRS for Hotel Connector & Reservation->Deposit: Deposit requests and changes are taken into consideration in a CRS environment. This is completed via database trigger. For further details, please consult the document 'CRS for Hotel Connector'.
20982	TT 20982 CRS for Hotel Connector: To force the configuration from the CRS Monitoring dialog, each Partner Property setup has a new checkbox for multi hotel, called: 'Configuration only'. Properties having this activated are not visible on regular multi hotel dialog boxes, only on the CRS central monitoring screen.

Issues fixed

19835	TT 19835 CRS for Hotel Connector: Reservation and Block Notes are now getting synchronized between Mirror and Partner when using CRS for Hotel Connector. For more information on this module, please consult the document: 'CRS for Hotel Connector'.
20397	TT 20397 CRS for Hotel Connector: Functionality has been added allowing using an alternate URL address for the CRS. The alternate URL address is defined on the partner hotel setup configuration and by entering the start up parameter: 'crsusealternateurls'. Starting Suite8 with this parameter uses the alternate URL instead of the main URL address. It is recommended to use the alternate URL address in Hotel Connector installations. If the main XML interface is for whatever reason not available, the Suite8 client redirects the request to the alternate URL. Please consult the document: 'CRS for Hotel Connector.pdf' for more details.
21065	TT 21065 CRS for Hotel Connector: The following enhancements have been completed for CRS for Hotel Connector: 1. The position for the memo at the end after removing more than 1000 lines has been adjusted 2. On the CRS Monitor, the counted errors and mismatches in the grid columns are now indicated correct

CRS

Issues fixed

3. The XML Compare Tool offers multiple entries to configure in separate lines in a memo edit.
When we click "compare", it will check each line and use the first one that exists on the machine.
4. Error logging has been added for Fidelio Server and the tray icon was missing in some environments, this is corrected.
5. Direct Partner, properties working from the CRS Server without having a Mirror: all known options which were not 'Multi database' conform have been fixed.
6. The Caption for 'Multi database' is set for translated and not translated forms properly, in previous versions not translated forms displayed it multiple times.
7. A technical description of the Global Settings flags on the CRS2 tab has been added to the CRS for Hotel Connector documentation

21606	TT 21606 CRS for Hotel Connector->Reservations->Billing Instructions dialog: The dialog for billing instructions when using a multi property environment has been fixed. In previous versions, there was only one global instance, which resulted in displaying an error message when opening the billing instructions dialog a second time for a different property. This has been fixed.
22000	TT 22000 CRS for Hotel Connector & Meeting Planner->Conference Bookings: When entering a Profile Name on the Booking Master dialog in the Partner property, the message: 'Connection to the Master Property could not be established' was prompted but the Profile Search dialog opened. This has been fixed.

Hotel Connector

New Functionality/Feature

20431	TT 20431 Hotel Connector & CRS for Hotel Connector->Remote Reservation->Confirmation Letters: Functionality has been added allowing sending Confirmation Letters via short message (SMS). This has been added while implementing the CRS for Hotel Connector Confirmation Letter Synchronization.

78554

Issues fixed

21544	TT 21544 Hotel Connector->Customer Profiles & Configuration->CRM->Profile Types: It happened that a profile was downloaded with a wrong profile type, for example when entering a new Profile Type in a property and linking this Profile Type correctly on the Translation Table of the Partner Property to the Master, then entering a new Profile in the Master, using the newly created Profile Type, from the Partner property, when downloading this profile, it had the wrong Profile Type assigned. This has been fixed.

84214

21987	TT 21987 Hotel Connector->Remote Availability & Configuration->Miscellaneous->Partner Hotels->Remote Availability: When requesting availability, in a Hotel Connector environment, only the properties marked for 'Remote Availability' are receiving requests on the Availability. In previous versions, this flag was discarded and all properties were checked when requesting Availability.

V8 KIOSK

Kiosk

New Functionality/Feature

21435   TT 21435 Suite8 KIOSK & Miscellaneous->Licenses: The license code for Suite8 Kiosk has been added. If the license is activated, the Suite8 KIOSK can be configured under Configuration->Software Interfaces->Suite8 Kiosk Interface. Please refer to the draft document: 'Suite8 KIOSK.PDF' available on the Micros-Fidelio FTP Server and Share Point under the Suite8 Homepage directory.

21829   TT 21829 Suite8 KIOSK Interface: The prompt for inserting a credit card is suppressed if a deposit is already paid for the reservation checking in at a KIOSK.

Issues fixed

21716   TT 21716 Kiosk Interface->Default Credit Card Type & Configuration->Global Settings->Interfaces->Misc. Interface 3 Tab: The default Credit Card Type used for the KIOSK Interface can be selected on the KIOSK Interface Configuration under Global Settings->Interfaces->Misc. Interface 3 Tab, in the field: 'Credit Card Type'.

21949   TT 21949 Suite8 Home Page->Kiosk Interface: If an error occurred on the KIOSK, the inquiry page of Suite8 home page was prompted. This has been fixed. There is no new error page called if an error occurs on the KIOSK.

V8 Online Interface

V8 Online Interface

New Functionality/Feature

20916   TT 20916 Suite8 Online Interface for Channel Manager: Functionality has been added, since Suite8 Version 8.9.2.4, allowing linking a Source Profile to a Source Code on the Conversion tab of the Suite8 Online Configuration, when editing the Source Code and pressing the '...' button next to the PMS Source Code, the 'Select Profile' dialog box is opened and a profile can be selected for this Source Code.

82170

21174   TT 21174 OTA CRS XML Interface: The functionality for OTA (The Open Travel Alliance) XML Interface has been enhanced; specifications regarding OTA XML Interface can be requested at your local support office. For the configuration of the OTA XML Interface, please consult the document: 'OTA XML Interface Configuration' from the Micros-Fidelio FTP Server or Share Point.

82224

21479   TT 21479 Suite8 Online Interface->Log Files: Writing to log files for the Suite8 Online Interface Mapper and API has changed, the information is now stored in the table 'MMSG'. In previous versions Log files were written to a XML file stored on the Suite8 Online Interface workstation. The Log files are still available as usual at the Suite8 Online Interface Monitor and the prompted information is retrieved from the table 'MMSG' instead of the XML Log file. On the Suite8 Online Interface configuration dialog in Suite8, the Tab: 'Log Messages' has been added, selecting this displays all Log file information from the table 'MMSG', various filter and export options are available on this dialog. The reason for changing the Log file recording for the API and Mapper Logs was that these two Logs are the most important ones for the property and needed to be accessible from all workstations via the Suite8 Online Interface Configuration, with the previously used recording method, this was not possible.

21764   TT 21764 Suite8 Online Interface for TTS Tunisia: Functionality has been added allowing using also the Travel Agent profile of a reservation for the billing instruction.

V8 POS 8

MF POS 8

New Functionality/Feature

21537   TT 21537 POS8: Functionality has been added allowing handling different price levels. To use this, 'Simple Menus' has to be enabled. This is done by setting the variable: 'MFPARAM.simplemenus' to 'T'. The variable: 'ActualMenuID' contains the active selected menu for that outlet. The update program will set this to 'MFOUTLET.defaultMenuID' initially. When using various price levels, it is necessary to assign a new permission 'M'-menu change to a waiter's permission list. The update program then assigns this menu change permission to all waiters with an existing 'V'-void permission. The weekdays and time fields in 'MFMENU' are then ignored and not prompted for configuration.

21560   TT 21560 POS8: Functionality has been added allowing posting Overcharges, for example if the guest rounds the check amount up to tip the service or if a check was paid by credit card with a higher amount and the guest would like to receive money back:
The Overcharge-Mode can be configured in four different ways:
1. (N) Guest Tip. The User is prompted for entering the amount of the Tip
2. (C) Cash-Back. Return overcharge as Cash back to the guest
3. (K) Keep Change. The Overcharge amount is posted as Tip
4. (A) Ask. A dialog box prompts to choose for either Cash Back or Tip.
The question is prompted when closing the check, pressing 'SETTLE' button and entering the method of payment.

V8 Property Interfaces (IFC8.Exe)

IFC Functionality

New Functionality/Feature

19784   TT 19784 Interfaces->Key Card Interface & Configuration->Global Settings->Interfaces->Interface2 tab: Support for the Win key Service EAC has been added, allowing entering a PIN Code instead of inserting a Key Card for opening the hotel room. To use this, the option: 'Enable Room Key PIN feature' has to be activated under Global Settings->Interface2 tab. Instead of creating a magnetic card, the guest receives then a PIN Code for opening the room door. Upon check in process, the standard Make-Key dialog box is prompted and if a positive response is received the dialog with the PIN Code is returned and can be printed for the guest. Reprinting the pin code is possible from the option menu when editing the reservation by selecting 'Room Key' and then 'Room Key PIN'. New PIN codes can be created by using the 'Make new Key' option from the Interface Functions Menu available from the Miscellaneous drop down menu.

Issues fixed

21780   TT 21780 Interfaces & Configuration->Global Settings->Interfaces->Interface 1 Tab: If the flag: 'Do not notify Global Setting Changes to the Interface' is activated, Interfaces will not be notified upon changes in Global Settings. In previous versions, this parameter was not working and changes in Global Settings were always notified to the Interface. This has been fixed.

V8 Reservation

Billing Instructions

Issues fixed

19275	TT 19275 Reservation->Financial Account->Billing Instruction & User Log: If the user log recording for 'New financial account billing instruction' was activated, newly entered billing instructions were not indicated when editing the Financial Account and selecting User Log. It was only displayed on the Global User Log from the Miscellaneous drop down Menu. This is fixed; new billing instructions are indicated on the User Log of the Financial Account if recording is activated.

Rate Management

Issues fixed

19406	TT 19406 Configuration->Reservation->Rate Management->Rates: If a rate code was copied from another rate code and the option 'Base Rate' was selected, the packages were wrong, either not linked or wrong packages linked. This has been fixed.

73904

20822	TT 20822 Reservation->Rate Management & Rate Query (CTRL. + R): When opening the Rate Query entering an arrival date, selecting a Rate Code, then closing the Rate Selecting dialog to return to the main selection criteria on the Rate Query and selecting a different Rate Code, the Rate Selection dialog was not refreshed and was still prompting the first selected Rate Code. This has been fixed.

80172

21616	TT 21616 Reservation->Rate Management->Rates & Rate Query (Ctrl. + R): The Rate amount was indicated incorrect in the event that the Rate Code was originally configured as 'Base Rate' and then this flag was removed. For example: When configuring a Rate Code with a Rate Detail of '100' for one adult, then selecting 'Base Rate' on the Rate Header and on the Base Rate Tab, entering a Percentage Value of '50', then returning to the Rate Header dialog and removing the selection for 'Base Rate'. On the Rate Query, this Rate amount for one adult was indicated with a value of '50' instead of '100'. This has been fixed.

85710

Reservation Block

Issues fixed

20630	TT 20630 Reservation->Block Reservation: When entering a manual rate per adult, this rate was not indicated correctly, after the occupancy split applied. For example when entering a block reservation with no rate code, then entering 3 rooms of a double room type in the grid and then applying manual rates for this room type, such as 1 adult with 100.--, 2 adults with 200.-- and 3 adults with 300.--. Then performing the occupancy split with 2 adults for on room and 3 adults for the other two rooms. In this scenario the unit price on the Block Forecast was indicated with 200.-- for both records. This has been fixed.

Reservation Groups

New Functionality/Feature

14057	TT 14057 Group Reservation->Copy: Functionality has been added allowing copying a whole group reservation. When selecting a group reservation and pressing 'Copy' button, a dialog is prompted with the selected Name of the Group, the 'Start Date' and the 'End Date' of the selected group reservation are defaulted. Users can change the name and select the new dates for the new group reservation. When pressing 'OK'

Reservation Groups

New Functionality/Feature

button, all active reservations are copied and shifted to the new entered reservation dates. If reservations of the group were already split, the message: 'Do you want to copy split reservations?' is prompted, selecting 'Yes' copies the split reservations, selecting 'No' proceeds to the next check for a financial account, if one is linked, the message: 'New Group has Financial Accounts linked and Dates are changed. Please adjust manually' is displayed. If the group reservation from which the Copy is performed has routing instructions, a message prompts to check the target account manually; the same applies to share reservations. If the room type or property is fully booked, the same warning message as when creating a new individual reservation is displayed, depending on the user rights of allowing overbooking or not. The Copy process is completed or rolled back. Copy functionality is related to the user right: 'New' under 'Group Reservations.

48979

21077 TT 21077 Reservation->Group Reservation: When applying group changes to other members in the group, the window refresh for each reservation at the end of the process has been removed to speed up the process.

21614 TT 21614 Reservation->Group Reservation: When applying changes to other group members, it also works when selecting 'Lock Room'. In previous versions when assigning a room to all reservations and editing one of the group members for selecting 'Lock Room' and then applying this change to other group members did not select this field for other group members.

84547

21935 TT 21935 Reservation->Group Reservation->Edit->Group Options->Automatic Room Assignment: The Floor numbers prompted on the Group Automatic Room Assignment dialog box on the Floor selection pick box are now displayed in ascending order. In previous versions, the Floor numbers were not sorted on this pick box.

Issues fixed

21031 TT 21031 Reservation->Group Reservation: Records in the table 'WLCK', the table for record locks are being deleted in the event that a group reservation has shares and the rooming list is entered and saved. In previous versions, these records were not deleted.

Reservation ind.

New Functionality/Feature

14716 TT 14716 Reservation->Packages & Configuration->Reservation->Rate Management->Packages: When editing the package configuration, inventory items can be linked to packages, such as a bath robe, on the Inventory Items tab. If an inventory item is linked to the package, it is indicated and linked to the reservation on the inventory tab.

62389

20876 TT 20876 Reservation->Room Search: Further enhancements have been completed on the Room Search, the field 'Occupied' has been added indicating a departing guest not yet departed and also room move not yet performed. If a Room Move time is entered for the Reservation, this time is displayed in the field 'Departure Hour'. If not, the expected departure time is indicated in this field.

77240

21513 TT 21513 Reservation->Edit Reservation: When a reservation is modified and the 'X' or 'Esc' is pressed to close the dialog, the question: 'Reservation was modified. Do you want to Cancel' is prompted, in previous versions this was only displayed upon

Reservation ind.

New Functionality/Feature

selecting 'Cancel' button.

21828	TT 21828 Room Rack (Ctrl. + L), Multi Guest & Key Card Interface: An access violation message was prompted when extending a reservation with multi guests and the 'Make Key' dialog was displayed. For example, when extending a reservation's stay for a multi guest reservation for one day, using Drag & Drop, on the Room Rack, then the message: 'Do you want to make separate individual keys for each guest?' was prompted, answering this with 'NO' opened the 'Make key form' and when selecting 'Close' on this dialog, the access violation message was displayed. This has been fixed.

21894	TT 21894 Reservation->Edit Reservation->Packages Indicator: An access violation message was prompted when clicking on the indicator: 'Packages' upon editing a reservation. This has been fixed.

85798

Issues fixed

5681	TT 5681 Reservation->Options->Traces: If a Reservation has Traces linked and the Reservation Date changes, the message: 'Do you want to adjust Date Range for existing Traces?' is prompted, answering this with 'Yes' changes the linked Trace Dates immediately. This change will be permanent, even if the Reservation changes at a later stage, for example if the operation is cancelled after that. However, a message will prompt for Traces which need to be adjusted manually, for example if the Trace is entered only for a specific day of the Reservation.

28910

18948	TT 18948 Reservation->Reservation Navigator & Global Settings->Reservation3 Tab->Use Multi Res Edit: When opening the Reservation Navigator, selecting 'ALL' Tab and editing the first reservation, then using 'Ctrl + Page Down' keys a new reservation edit dialog was opened but with the same reservation already edited. This has been fixed, with the flag: 'Use Multi Res Edit' the next reservation should be opened in the mentioned scenario. This has been corrected.

76512

20395	TT 20395 Reservations->Room Search, Miscellaneous->User Settings->Reservation & Room Search (CTRL. + S): The display order of the Rooms when assigning a Room under Reservations or when opening Room Search via the short cut 'CTRL.+ S', can now be defined per User, on the Reservation tab of the User Settings under Miscellaneous. Possible options are: By Default By Room Number By Room Display Order By Room Type By Housekeeping Status By Walking Order

51893

20526	TT 20526 Reservation->Offer & Configuration->Global Settings->Reservation3 Tab->Offers->Multiple Offers: When creating a single new Offer under Reservation a record is created in the table 'YRFR', the table storing Multiple Offers. This has been added because the 'YRES_YRFR_ID', filled with the offer number is used on Confirmation Letters, on Reports and for Queries. In previous versions, the table 'YRFR' was only filled if a multi offer was created via the Rate Query 'CTRL + R'. Since this version, the table is also filled when creating a single offer and Multiple Offers functionality is activated.

78875

Reservation ind.

Issues fixed

| 21519 | TT 21519 Reservation->Edit->Package grid->Show package tree: When editing a reservation on the Package Grid tab selecting 'Show package tree' to view the package tree, then clicking on the '+' sign to expand the tree, it is opened properly. In previous versions it did not open. |

21587   TT 21587 Front Desk->Arrivals & In House tab & Reservation->Reservation Navigator: When opening the reservation navigator from the Front Desk Drop down Menu, selecting 'Arrivals' or 'In House' tab, the result count at the bottom was not displayed. This has been fixed.

84357

21737   TT 21737 Reservation->Reservation Navigator->Financial Accounts: The message: 'KbmMemTable2: Field'name1' not found' was prompted when entering a Guest Name in the corresponding field on the Reservation Navigator, pressing 'Full Search' button and waiting for the result list to display, then clicking on the Tab 'Financial Accounts', selecting 'Checked In Financial Accounts' on the 'Selections' field, pressing 'Full Search' button again and clicking the Tab 'ALL'. This has been fixed.

85107

V8 Suite8 Homepage

3rd Party Interface

New Functionality/Feature

21609   TT 21609 Suite8 Home Page & Online Payment & Global Settings->Interfaces->Misc. Interface 6 Tab: Support for the Web Payment System 'Suomen Verkkomaksut' used in Finland has been added. To use this, activate the flag: 'Suomen Verkkomaksut Interface' under Global Settings->Interfaces->Misc. Interface 6 tab enter the 'Merchant ID', 'Authentication', 'Currency' and select the 'Payment Department' from the defined Payment Department Codes. In the file 'global.asax', the Suite8 Home Page configuration file, define the Online Payment System as follows: hotel.onlinePaymentPluginClassName = "Client.Verkkomaksut.VerkkomaksutPlugin";.

Configuration

New Functionality/Feature

20857   TT 20857 Suite8 Home Page & Configuration->Reservation->Rate Management->Rates: Functionality has been added allowing linking pictures to Rate Codes and displaying these on Suite8 Home Page. For the standard pages on Suite8 Home Page, it it is required to use an html tag, such as: '<img src="<IMG>">', for the myStay pages, this is not required.

Questionnaire

New Functionality/Feature

21025   TT 21025 Suite8 home page & Questionnaire & Configuration->Suite8 home page->Set Up: Functionality has been added in Suite8 Version 8.9.2.3, allowing sending email notification if an online Questionnaire is completed. Since Suite8 version 8.9.2.4, the feature has been enhanced allowing selecting the report templates from the report sections with the type 'Email template' and 'Special Reports' and it is possible to enter more than one email address as recipient.

Reports

New Functionality/Feature

21908   TT 21908 General->Reports & Suite8 Mobile Reporting: Since Suite8 Version 8.9.2.2, the functionality of implementing 'Dashboard elements' on Mobile Reports was added. Mobile Dashboard reports are used on Suite8 Mobile Reporting for much easier implementation of custom mobile reports based on predefined Dashboard Elements. Since this Version the Dashboard element for recently departed guests has been added: 'DashBoardElement_Departed.HTML and QRY files'. It is available as 'QuickInfoDash_Departed.HTML and QRY' on the Suite8 HTML files and has been added to the 'MobileReports.xml' when opening the Menu Option 'Reservation'.

21909   TT 21909 General->Reports & Suite8 Mobile Reporting: In Suite8 Version 8.9.2.2, the functionality of implementing 'Dashboard elements' on Mobile Reports was added. Mobile Dashboard reports are used on Suite8 Mobile Reporting for much easier implementation of custom mobile reports based on predefined Dashboard Elements. Since this Version, a filtered List of Today's Rooms for Room Attendants is available, based on the Crystal Reports: 'FCR_PMS_4408' and 'FCR_PMS_4409'. The Dashboard Elements are as follows:
DashBoardElement_HSKRoomAttendants_Details.HTML and QRY
DashBoardElement_HSKRoomAttendants_Housekeeper.HTML and QRY
DashBoardElement_HSKRoomAttendants_Maids.HTML and QRY

Reports

New Functionality/Feature

QuickInfoDash_HSKRoomAttendants_Details.HTML and QRY
QuickInfoDash_HSKRoomAttendants_Housekeeper.HTML and QRY
QuickInfoDash_HSKRoomAttendants_Maids. HTML and QRY
These Elements have been added on the MobileReports.xml and can be found under the Option; 'Rooms Management'.
Please note: When calling Room Attendants -Housekeeper or Maids, the user will first get an overview of all assigned Housekeeper/Maids, and by clicking on the name, the detailed list with assigned rooms will be opened for the selected User.

Suite 8 Homepage

New Functionality/Feature

20400	TT 20400 Suite8 Home Page & Online Payment & Global Settings->Interfaces->Misc. Interface 6 Tab: Online Payment via Suite8 Home Page has been enhanced, allowing using 'Saferpay' a '3C's' Six Cards Product. To use this, activate the following lines in the file: 'global .asax', the configuration file for Suite8 Home Page: hotel.onlinePaymentPluginDLL = "Client.dll"; hotel.onlinePaymentPluginClassName = "Client.SaferPay.SaferpayPlugin"; In Suite8, under Configuration->Global Settings->Interfaces->Misc. Interface 6 Tab, select: 'Use Saferpay Interface' and configure the'Account Id', the 'Password', which is optional, currently it is not required for accounts with an eCommerce contract. Enter the 'Currency', select the 'Payment Department' from the list of configured Payment Department Codes and enter an email address for the 'Notify Email'. The field: 'Auto-Close' specifies the period of time in seconds to close the Payment Page automatically after the successful authorization. The recommended value in this field is: '0', if it is blank, this option is not used.

Issues fixed

21139	TT 21139 Suite8 Home Page & Configuration->Suite8 Homepage->Set Up: Functionality has been added allowing Online Payments to be processed in an iFrame. To use this, activate the flag: 'Online Payment in iFrame' under Configuration->Suite8 Homepage->Set Up. This is used to work only on the Voucher Selling dialog and Reservation deposit payments on Suite8 Home Page. The functionality is not applied to the Suite8 myStay pages. It has been added for avoiding opening a new window when applying the Voucher Payment, which occurs with some providers. If a new window is opened, the user does not know that it is related to the Voucher Payment, then the iFrame solution should be activated.
21896	TT 21896 Suite8 Homepage & Security & PA-DSS Data Security Standard: Functionality has been added for using secure cookies, in the file web.config, located in the Suite8 Homepage configuration directory under \inetpub\wwwroot\v8client, the following line has been added to the authentication section: <forms name=".FidelioV8AuthCookie" loginUrl="Login.aspx" protection="All" timeout="30" path="/" requireSSL="true" /> It is set to 'true' by default, however, if SSL is not used, for testing purposes for example, the variable 'require SSL="true" needs to be set to 'false'. Even though this should be set to 'true' according to the PA-DSS requirements and adherence to the PCI PA-DSS Data Security standard issued by the PCI Security Standards Council.
21978	TT 21978 Suite8 Home Page & Virtual Suite Handling: Virtual Suite Room Types were not displayed on Suite8 Home Page. This type of room was not shown on Suite8 Home Page since Suite8 Version 8.9.2.4 and has been fixed with the release of Suite8 Version

Suite 8 Homepage

Issues fixed

8.9.2.5.

86486

Suite 8 MyStay

New Functionality/Feature

21054   TT 21054 Suite8 Home Page & Mobile Reporting & myStay: Functionality has been added allowing checking on behalf of the guest the myStay pages of the corresponding profile, to use this, the following URL address is used: https://localhost/v8client/mobile/ipEmpShowMyStay.aspx?profileID=ID_OF_THE_PROFILE

The 'DashBoardElement_InHouse_MystayCheck.QRY and HTML' have been added and on Mobile Reports when login, selecting Dashboard in House, the link next to the guest name can be used on the 'My Stay Check' section. Users allowed for Mobile Login can access this page on behalf of the guest. All performed actions will be logged for this user. The user log entry: 'Employee Access to myStay Manager' needs to be activated for recording. All requests to the XML Interface are done using the user credentials of the logged in user and not the XML Interface credentials.

Suite8 Homepage CCM

Issues fixed

21864   TT 21864 Suite8 Home Page & CCM Home Page: CCM Home Page was only working in conjunction with the Suite8 Home Page License active, when opening CCM Home Page, the Suite8 Home Page Login Page was displayed and after logon, the following error message was prompted: 'PMS responded with an error.

Feature is disabled. One of the following licenses is required: listing all licenses required'. This has been fixed; the license check has been adapted accordingly.

V8 Table Reservation

Suite 8 Homepage

New Functionality/Feature

21910   TT 21910 Suite8 Homepage & Configuration->Table Reservation->Restaurants: Functionality has been added, allowing defining the Reservation Times for Web Booking different than the Reservation Times in Suite8. In previous versions, it was only possible booking Tables according to the defined Standard Times (Templates) on Suite8 Homepage, since this Version, when configuring the Time Templates under Restaurant Opening Times, each Template that should display on the Web, has to be marked as such by selecting the option 'Web enabled' on the Restaurants Opening Times configuration. On the Restaurants setup, the flag: 'Use only Standard Reservation Time' has been added to the 'Web' Tab and defines if selected, that only the standard reservation times from the Template can be used for booking tables via Suite8 Homepage.

Table Reservation System

New Functionality/Feature

12790   TT 12790 Table Reservation->Waitlist: Functionality has been added allowing placing table reservations on Waitlist. To use this, select a reservation and press 'Waitlist' button on the table reservation search dialog box. Entering a new waitlist reservation is available via the button 'New Waitlist'. This is available also from the Table Reservation Availability dialog from the right mouse short cut menu. Waitlist and accepting waitlist table reservations is subject to the user rights: Table reservations->Reservation->Waitlist and Accept Waitlist.

78126

21080   TT 21080 Table Reservation->Availability: Functionality has been added for showing the 'Not Assigned Reservations' on the Table Reservation Availability. When selecting this as filter, the reservations can be moved as usual using 'drag & drop' and a table can be assigned on this dialog box, already common functionality on the table reservation plan.

77884

21504   TT 21504 XML Interface & Table Reservation: A notify has been added to signal a Table Reservation. To use this, activate the Trigger: 'Table Reservation' under Configuration->Software Interfaces->Interface Triggers. The Table Reservations can be uploaded via OTA Upload.

84063

Issues fixed

21852   TT 21852 Table Reservation->Seated Reservations & Table Reservation->Availability: It was not possible extending a Table Reservation once seated. The message: 'The reservation has been already seated. Can't update it.' was prompted. Since this version Table Reservations can be updated and extended, even if they have the status 'Seated'. This applies also to allow changing the number of persons, the description, the tables and Profiles. Functionality has been added, allowing using drag & drop also to extend a seated reservation or even move these reservations to another room on the Table Reservation Availability Plan.

XML Interface

New Functionality/Feature

20735   TT 20735 XML Interface & Table Reservations: Functionality has been added allowing requesting Availability for Table Reservation via XML Interface. Please refer to the XML

XML Interface

New Functionality/Feature

Interface Specifications for more information on this request.

20736   TT 20736 XML Interface & Table Reservations: Functionality for update and cancel request for table reservations has been added.

V8 XML Interface

XML Interface

New Functionality/Feature

| 20976 | TT 20976 OTA CRS XML Interface: Functionality of notifying the CRS via Trigger if a Check In, Check Out or Room Move is performed has been added and tested for the OTA XML Interface. |

Issues fixed

| 21811 | TT 21811 XML Interface->Search on CRS Number: When searching for the CRS Reservation Number, the message: 'ORA-00920' was prompted. This has been fixed. |

Find out more about what MICROS-Fidelio can do for you

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please contact us at sales-eu@micros.com.

About MICROS-Fidelio

Serving the hospitality and speciality retail industries, we are the world's leading developer of enterprise applications. Our global presence and local support have helped us build a long list of references - hotels, restaurants, conference centres, retail, stadiums, theme parks, casinos and cruise ships. We maintain an intense dialogue with colleagues throughout these industries. The result is a wide range of integrated software, hardware and business technology solutions and services. These help to optimise your operation and increase profits by providing your guests with a personalised service.

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