



Development  
Patch Release Notes

**micros®**  
Fidelio Suite8

Version 8.9.5.4  
MICROS Fidelio Suite8  
Documentation

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## Version 8.9.5.4

Check list with required upgrade steps for **8.9.5.4**:

- Make an export of the user V8LIVE.
- Make sure, that the database has been updated to version 8.9.5.3

Run all the update scripts needed for this new version.

Updating from 8.9.5.3:

-> 8\_9\_5\_3\_to\_8\_9\_5\_4#0.sql

-> 8\_9\_5\_3\_to\_8\_9\_5\_4#1.sql

Please note, the file 8\_9\_5\_3\_to\_8\_9\_5\_4#1.sql is an update script containing all changed views since 8.9.5.3. Executing 01\_allviews.sql is not required in case of updating from 8.9.5.3 only.

Run the following statements, connected to Oracle as SYSDBA (these statements are also part of the script 10\_runasSYSDBA.sql - however, they are already required to avoid possible compilation errors when creating all views and procedures). The variable SCHEMANAME needs to be replaced with the name of the live user (usually V8LIVE):

```
CREATE OR REPLACE view sys.x_$ksppi as select * from SYS.X$KSPPPI;
CREATE OR REPLACE view sys.x_$ksppsv as select * from sys.X$ksppsv;
GRANT connect to SCHEMANAME;
GRANT create session to SCHEMANAME;
GRANT create table to SCHEMANAME;
GRANT create type to SCHEMANAME;
GRANT create procedure to SCHEMANAME;
GRANT create view to SCHEMANAME;
GRANT create trigger to SCHEMANAME;
GRANT create sequence to SCHEMANAME;
GRANT create materialized view to SCHEMANAME;
GRANT select on v_$session to SCHEMANAME;
GRANT select on gv_$session to SCHEMANAME;
GRANT select on v_$database to SCHEMANAME;
GRANT select on dba_indexes to SCHEMANAME;
GRANT select on dba_tables to SCHEMANAME;
GRANT select on dba_users to SCHEMANAME;
GRANT select on dba_tab_columns to SCHEMANAME;
GRANT select on dba_ind_columns to SCHEMANAME;
GRANT select on dba_ind_expressions to SCHEMANAME;
GRANT select on v_$sess_io to SCHEMANAME;
GRANT select on v_$statname to SCHEMANAME;
GRANT select on v_$sql to SCHEMANAME;
GRANT select on v_$sysstat to SCHEMANAME;
GRANT select on v_$parameter to SCHEMANAME;
GRANT select on v_$instance to SCHEMANAME;
GRANT select on dba_free_space to SCHEMANAME;
GRANT select on dba_data_files to SCHEMANAME;
GRANT select on v_$log to SCHEMANAME;
GRANT select on v_$tablespace to SCHEMANAME;
GRANT select on sys.x_$ksppi to SCHEMANAME;
GRANT select on sys.x_$ksppsv to SCHEMANAME;
GRANT select on dba_rsrc_plan_directives to SCHEMANAME;
GRANT execute on dbms_crypto to SCHEMANAME;
GRANT execute on dbms_snapshot_util to SCHEMANAME;
GRANT create any table to SCHEMANAME;
```

```
GRANT select on dba_temp_files to SCHEMANAME;  
GRANT select on dba_tablespace to SCHEMANAME;  
GRANT select on gv_$sort_segment to SCHEMANAME;
```

After the update, please run the following scripts:

```
-> 02_allprocs.sql  
-> 03_generated.sql  
-> 04_autoindexes.sql  
-> 05_200index.sql  
-> 06_comments.sql  
-> 07_afterVersionUpdate.sql
```

Rebuild all indexes as described in the documentation (see also <ftp.v8.myfidelio.com/Oracle/Publications> connected as user V8).

Run 08\_gatherstatisticsforall.sql (see also <ftp.v8.myfidelio.com/Oracle/Publications> connected as user V8).

**Run the statements in the script 10\_runasSYSDBA.sql by following the instructions as described in the file.**

Use latest register.bat for new installations or minregister.bat for updates, both are provided with the new executables and DLL's.

Update existing VerCtrl.ini with new DLL's, Html's and Help Files or use latest one from FTP.

Run Sequence Fix (Suite8 -> Setup -> Miscellaneous -> System Maintenance -> Database -> Sequence Fix).

Execute Primary key existence check (Suite8 -> Setup -> Miscellaneous -> System Maintenance -> Miscellaneous -> System Check -> Database -> Primary key existence) and make sure no primary keys are missing (except for WLNR, WNEB and STAB).

Update Mailing (Suite8 -> Setup -> Miscellaneous -> Updates -> Mailing Update -> import mailing.sql provided with this release)

Update Translation (Suite8 -> Setup -> Miscellaneous -> Updates -> Translation -> Import Translation Manually -> import translation file provided by local office)

**Please note that updating an existing Online Interface installation requires to first uninstall and then to reinstall the interface by using the new Online Interface Install Shield shipped with this release.**

**The tray icon of the Fidelio Server is not visible anymore when running as a service on a Windows 2008 server. This is due to changes in the operating system, however a workaround is provided, please refer to the Help File->How To->Fidelio Server->Fidelio Server->Installing Fidelio Server as a Windows Service on a Windows 2008 Server.**

Check these release notes for new features/changes in Suite8.

Please refer to TT 5 for an overview of all new user rights.

Check which version of Oracle is used at the moment.

Oracle 11g Release 2 (11.2.0.3 **or** 11.2.0.4) for the database installation (32bit or 64bit) and client installation (32bit) has to be used.

Please note, it is imperatively required to install Oracle with the parameter setting 'compatible=10.2.0.4'.

**Please note, as of version 8.9.3.0 .Net Framework 4 needs to be installed on the web server hosting the Suite8 Homepage.**

Each workstation using XML communication from Suite8 needs to have MSXML 4.0 or 6.0 installed. This is not only required for the XML-Interface, but also for Fiscal Printer Interface, Allgaeu Walser Card or Leisure/Bella Vita. The latest Install Shields are also checking the version of MSXML and will give a warning message in case only elder versions are found.

The file ifcaction.dll (required for ifcbusi.dll) has been changed to ifcaction.tlb, which requires a new version of verctrlV8.exe in order to successfully register this library after having been copied to other workstations. Another executable REGTLIB.exe needs to be in the same directory as the verctrlV8.exe. Both files are available on the FTP.

## S8 Cashiering

### Cashiering

#### New Functionality/Feature

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23554 TT 23554 Cashiering->Billing->Tax & Configuration->Global Settings->Country Specifics1 Tab->Enhanced Print Separate City Tax Handling & Department Codes->City Tax: Functionality has been added allowing postings including Service Charge. This is done by using City Tax Handling. Under Global Settings->Country Specifics1 Tab, activate the flag: 'Enhanced Print Separate City Tax Handling' and on the Department Code configuration when selecting City Tax tab, select the flag: 'Calculate as included tax'. When posting a charge including Service (City Tax), then the City Tax record is posted in the same 'ZPOS\_INTERNALSPLIT\_ZPOS\_ID' group and all postings are indicated as one on the billing dialog, just like it is for rate codes with inclusive package postings.

94795

### Miscellaneous

#### Issues fixed

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24225 TT 24225 Miscellaneous->Export->SAF.T Export: When issuing a credit note with a City Ledger Payment, the incorrect number cycle was used. This has been fixed.

97710

## S8 CCM

### Booking Master

#### Issues fixed

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24241 TT 24241 Meeting Planner->Conference Booking->Contact: When adding a reservation to a linked group reservation of a conference booking and selecting the existing profile or creating a new profile, the booking contact profile on the conference booking was changed to the profile selected upon adding the reservation. This has been fixed.

97803

### Event

#### Issues fixed

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24249 TT 24249 Meeting Planner->Event Management->Number of Attendees: The number of Attendees entered on an Event is no longer displayed with decimals.

97834

### Miscellaneous

#### Issues fixed

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24263 TT 24263 Meeting Planner->Conference Booking->Message Prompts: Access violation messages have been fixed, these messages occurred when prompting confirmations or questions mostly when opening the Conference Diary via Quick Key 'F3' and performing one of the following tasks:  
Editing a Function Space and changing information or moving a Function Space  
Editing a Conference Booking and changing some information  
Editing an Event and changing information.  
All known issues where the dialog box was minimized and message forms were brought to the front and prompted to the user have been solved.

98031

## S8 CRM

### Miscellaneous

#### Issues fixed

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24250

TT 24250 Customer Relation->Profiles->More Fields Tab->Personal Documents & Global Settings->Country Specifics3 Tab->Advanced Document Information for Turkey & Membership Numbers: If the flag: 'Advanced Document Information for Turkey' is activated, when scanning or creating a document or ID card, the personal number is used. If this is empty, no record is created in the table; 'XMNR', the table storing the Membership Numbers. In previous versions, the document number was used instead of the personal number.

## S8 General

### Miscellaneous

#### New Functionality/Feature

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10 TT10 The following views have been changed:  
- V8\_REP\_TABLERES1: Added field CHECK\_MULTI\_TABLES  
- POS8\_REP\_MASTERDATA\_WAITER: Added subselect for MFOUTLET\_NAME to reflect also users not logged in.  
- V8\_REP\_QUEST\_REP\_SUM: TT24065 - AVGRReached calculated wrong average

21463 TT 21463 General->Fiscal Printer Interface & Configuration->Global Settings->Interfaces->Misc Interface4 Tab: Since this version, the Fiscal Printer Interface is available for the Slovakian fiscal device 'FT4000'. This is managed by a middleware tool which needs to be installed on the machine connected to the local device. For further details, please consult the document: Fiscal Printer Interface.pdf.

82929

### Rate Management

#### New Functionality/Feature

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23765 TT 23765 Configuration->Reservation->Rate Management->Rate Availability & Selling Limits, Rate Query (Ctrl. + R) ->Rate Availability and Suite8 Online Interface for Best Western: Additional Filters have been added to the Rate Availability when using Rate Levels (Selling Limits). This is used by Best Western; the restrictions can be set and viewed by 'Level' to view only by Rate Level, 'Rate', to display restrictions only by rate codes or 'Both', to view Rate Codes and Rate Levels.

### Reports

#### New Functionality/Feature

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9 TT9 The following reports have been changed:  
- FCR\_PMS\_3305\_RRES\_OVERVIEW\_BY\_TIME.rpt/S8R: Added field CHECK\_MULTI\_TABLES  
- FCR\_POS\_92399\_CASHIER\_SUMMARY: Corrected formula field tip in sub report  
- FCR\_PMS\_4758\_Top20\_REV\_ALL\_PROFILES\_SHORT: Added parameter ?InclRooms and relevant data for rooms  
- FCR\_PMS\_4756\_TOP\_50\_REV\_ALL\_PROFILES\_SELECTBOX/FCR\_PMS\_4757\_TOP\_50\_R N\_ALL\_PROFILES\_SELECTBOX.rpt/S8R: Corrected formula field TTR\_ReportSubtitle, as it was nothing printing then - COMPANY  
- FCR\_ALL\_79210\_CALENDAR\_EVENT\_PARTICIPENT\_LIST.rtf/S8R: TT23894; changed language parameter to CONF\_WLAN\_ID

The following reports have been added:  
- FCR\_PMS\_4759\_Top50\_ALL\_PROFILES.rpt/S8R

## S8 Central

### CRS

#### New Functionality/Feature

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23922

TT 23922 Suite8 Central CRS->Direct Partner: If the connection to the Master property failed, it was not possible working on the local Database in the event that a Direct Partner environment was used. To solve this and narrow the cause, the Global Setting: 'Disconnect multi DB connection after being idle for X seconds' previously only available at the Master Property has been added to the Global Settings->Generic1 Tab and is also available in Partner properties, if this is activated, the connection to the Master is cut if it is idle for the number of seconds defined. This should be activated in properties experiencing the above mentioned problem. For further narrowing down this issue, it is necessary, each time a problem is reported, to run the option 'Database Connection test' under Setup->Miscellaneous->System Maintenance ->Miscellaneous. This option is available if Suite8 is started with the parameter 'debug' on the command line.

96691

#### Issues fixed

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24195

TT 24195 Suite8 Central & Configuration->Global Settings->Suite8 Central: The error: 'Input is not a valid MIME Base 64 Format' was prompted when configuring a Partner Property from the Master and using a password containing a point, such as 'ABC.BCD' then exiting Suite8 and starting Suite8 again or trying to connect from the partner property. This has been fixed.

97670

## S8 Online Interface

### Online Interface

#### Issues fixed

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- 24261 TT 24261 Online IFC: SynXis mapper: it was not possible anymore to download reservations from SynXis, the download failed with the message 'Vendor returned Error or Warning' in HTTP log file.  
This has been fixed with this version and also already with V8OnlineIFC8953\_Patch\_A.exe and V8OnlineIFC8952\_Patch\_A1.exe

97917

### Online Interface Best Western

#### Issues fixed

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- 24150 TT 24150 Suite8 Online Interface for Best Western: The error message: 'Error ORA-01400: cannot insert NULL into ("V8LIVE"."YCRN"."YCRN\_CRSSYSTEM")ORA-06512: at line 7 saving reservation 364696460-0' was prompted under certain circumstances when inserting a reservation. This has been solved.
- 24171 TT 24171 Suite8 Online Interface for Best Western & Share Reservations with different arrival dates: When one share reservation of two sharers with different arrival dates turn to the status 'No-Show', the following handling applies:  
For example:  
One reservation arriving 13.November, for two nights with 'YRES\_ID=30343'  
One reservation arriving 12.November, for two nights with 'YRES\_ID=30342'  
Sharing these reservations, if the reservation with the lower YRES\_ID, which is always the main sharer, turns to the status 'No-Show', an 'Ignore' message is send for this reservation and a 'Book (reinstate)' message for the remaining reservation.  
If the reservation with the higher YRES\_ID would turn to 'No-Show' a 'Modify' message is send for the main reservation (the reservation with the lower YRES\_ID) and no message for the other reservation as it was already cancelled on the CRS side when sharing the two reservations.
- 24175 TT 24175 Suite8 Online Interface for Best Western & Share Reservations: In a scenario where on CRS sourced reservation (being the master sharer reservation) was sharing with a locally created reservation and then cancelling the CRS sourced reservation the local reservation remained cancelled in the CRS, as no 'BOOK' message was sent. This has been fixed.
- 24245 TT 24245 Suite8 Online Interface for Best Western->Best Western Communicator: To meet security requirements, the Credit Card number is send encrypted in the XML file.

## Fidelio POS8

### Suite8 POS

#### New Functionality/Feature

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23964

TT 23964 - Portuguese Fiscalisation (SAF\_T) updates

Several small issues surfaced during testing:

- Checks could only be reopened for a reprint after a Z-Reading of the waiter. This is fixed now.
- Reprinted checks were always showing the current outlet date. You may now choose to use the check date instead. Just use the new XML Variable CheckDate.
- 100% discounted checks should state that this is not a valid invoice (Documento nao valido como documento fiscal!). You can do this now, if you place the new XML-PrintVariable Discount Text on the print layout.

You can now suppress the payment section of the SAF\_T export just by applying this view:

```
CREATE OR REPLACE VIEW POS_EXT_SAFT_RECEIPTTOTALS
AS
  SELECT NULL zinv_date,
         0 NumberofDocuments,
         0 SUM_PAYMENTAMOUNT_NOFORMAT,
         '0.00' SUM_PAYMENTAMOUNT
  FROM DUAL;
```

## S8 Suite8 Webconnect

### Suite8 Webconnect

#### Issues fixed

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24259

TT 24259 Suite8 Webconnect & Promotions & Translation: The message: 'Field 'LongWebInfo' not found' was prompted while requesting a rate linked to a promotion via Suite8 Webconnect and selecting 'German' from the language options. This has been fixed.

## Find out more about what MICROS-Fidelio can do for you

For more information about Suite8  
please contact us at [sales-eu@micros.com](mailto:sales-eu@micros.com).

## About MICROS-Fidelio

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