

Oracle® Hospitality Symphony

Licensing Information User Manual

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1 Introduction

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This document does not address infrastructure technology requirements.

2 Licensing Information

Description of Product Editions and Permitted Features

Oracle Hospitality Symphony is an enterprise enabled Point-of-Sale (POS) Hospitality Management solution that enables business management through a single tool with vast integration capabilities. Linking business functions, such as property management systems, paperless kitchen display systems, credit card interfaces, and reporting at the individual property or revenue center, Symphony ensures continuous system operation and allows the client to be fully resilient and capable of performing mission critical operations in the event of an upstream failure.

Hospitality Product	Sub-Product	Description
Oracle Hospitality Symphony	Oracle Hospitality Symphony Foundation Part Number: 009790-200	Base license purchased once for the entire Symphony system.
	Oracle Hospitality Symphony Point-of-Sale Part Number: 009783-200	Required for each Symphony POS client connected to the system. Devices that only operate shared services (for example, Check and Posting, Kitchen Display Controller, and Printing) are not counted toward the POS license total.
	Oracle Hospitality Symphony Credit Card Interface Part Number: 009798-200	Enables the use of either integrated or semi-integrated devices to process credit transactions with Symphony. Includes a restricted use Transaction Services license, which enables solutions that provide Pay at the Table services.
	Oracle Hospitality Symphony Kitchen Display System Part Number: 009780-200	Required for each Kitchen Display System (KDS) client connected to the Symphony system. This license is required even if the customer is using a non-Oracle KDS client solution.
	Oracle Hospitality Reporting and Analytics Advanced – POS Client Perpetual Part Number: MM-LICENSE	Provides the system's reporting and business intelligence capabilities.
	Oracle Hospitality Labor Management – POS Client Perpetual Part Number: MYLABOR-LICENSE	Provides human resource tools, employee management, and labor scheduling capabilities.

Hospitality Product	Sub-Product	Description
	Oracle Hospitality Symphony Fiscal Interface Part Number: L102927	Enables the use of fiscal integrations with Symphony. Fiscal integrations are required in many countries and typically involve communicating with a special printer or other fiscal device.
	Oracle Hospitality Symphony Transaction Services Part Number: L101379	Allows third-party solutions to obtain and post transaction data to Symphony. Restricted use licenses are included in Oracle Hospitality products such as Symphony Credit Card Interface and the Oracle Hospitality eCommerce Integration Platform.
	Oracle Hospitality Symphony Transaction Services – Revenue Center Part Number: L101380	Allows third-party solutions to obtain and post transaction data to Symphony. Restricted use licenses are included in Oracle Hospitality products such as Symphony Credit Card Interface and the Oracle Hospitality eCommerce Integration Platform.
	Oracle Hospitality Symphony Guest Facing Transaction Services – Revenue Center Part Number: L102928	Allows third-party solutions to obtain and post transaction data from devices that guests use (for example, a tabletop ordering device or kiosk). Use of this part to integrate an employee facing solution is not permitted.
	Oracle Hospitality Symphony Configuration Data Interface Part Number: L105277	Grants access to the Configuration Data Interface API for direct integrations. This interface is used to allow third parties to create or modify POS configuration data such as menu item prices. This interface is not required to utilize the Symphony Import Export feature, which allows for manual, file-based imports or exports.
Oracle Hospitality Symphony Cloud Service	Oracle Hospitality Symphony Premium Cloud Service Part Number: B81480	Handles the entire operational and transaction process. Symphony Premium Cloud Service requires a minimum of 50 POS clients for each customer's provisioned Enterprise and supports custom templates, user interface extensions, interfacing with third-party solutions, direct integration to the Transaction Services client, and any validated payment solution. For all Symphony Cloud Services, data is hosted in the Cloud to control on-site infrastructure cost and server maintenance requirements.

Hospitality Product	Sub-Product	Description
	Oracle Hospitality Symphony Standard Cloud Service Part Number: B84711	Handles the entire operational and transaction process. Symphony Standard Cloud Service requires a minimum of 2 POS clients for each customer's provisioned Enterprise.
	Oracle Hospitality Symphony Engagement Cloud Service Part Number: B81481	Add-on solution available for Symphony Cloud Service and Symphony Point-of-Sale Client (license) parts. Enhances the POS client by delivering interactive content and management capabilities.
	Oracle Hospitality Symphony Credit Card Interface Cloud Service Part Number: B81483	Enables the use of either integrated or semi-integrated devices to process credit card transactions with the Symphony Cloud Service. Includes a restricted use Transaction Services license, which enables solutions that provide Pay at the Table services.
	Oracle Hospitality Symphony Kitchen Display Services Cloud Service Part Number: B81484	Required for each Kitchen Display System (KDS) client connected to the Symphony system. This cloud service license is required even if the customer is using a non-Oracle KDS client solution.
	Oracle Hospitality Reporting and Analytics Advanced Cloud Service Part Number: B81489	Provides the system's reporting and business intelligence capabilities.
	Oracle Hospitality Labor Management Cloud Service Part Number: B81493	Provides human resource tools, employee management, and labor scheduling capabilities.
	Oracle Hospitality Symphony Fiscal Interface Cloud Service Part Number: B83739	Enables the use of fiscal integrations with Symphony. Fiscal integrations are required in many countries and typically involve communicating with a special printer or other fiscal device.
	Oracle Hospitality Symphony Transaction Services Cloud Service Part Number: B81485	Allows third-party solutions to obtain and post transaction data to Symphony. Restricted use licenses are included in Oracle Hospitality products such as Symphony Credit Card Interface and the Oracle Hospitality eCommerce Integration Platform.
	Oracle Hospitality Symphony Transaction Services Cloud Service –	Allows third-party solutions to obtain and post transaction data to Symphony. Restricted use licenses are included in Oracle Hospitality products such as Symphony Credit Card

Hospitality Product	Sub-Product	Description
	Revenue Center Part Number: B83737	Interface and the Oracle Hospitality eCommerce Integration Platform.
	Oracle Hospitality Symphony Guest Facing Transaction Services Cloud Service Part Number: B83738	Allows third-party solutions to obtain and post transaction data from devices that guests use (for example, a tabletop ordering device or kiosk). Use of this part to integrate an employee facing solution is not permitted.
	Oracle Hospitality Symphony Configuration Data Interface Cloud Service Part Number: B87077	Grants access to the Configuration Data Interface API for direct integrations. This interface is used to allow third parties to create or modify POS configuration data such as menu item prices. This interface is not required to utilize the Symphony Import Export feature, which allows for manual, file-based imports or exports.
Oracle Hospitality Symphony Transaction Services for Customer Developed Solutions	Oracle Hospitality Symphony Transaction Services for Customer Developed Solutions - Revenue Center Part Number: L101890	Allows third-party solutions to obtain and post transaction data to Symphony. Restricted use licenses are included in Oracle Hospitality products such as Symphony Credit Card Interface and the Oracle Hospitality eCommerce Integration Platform.

Prerequisite Products

Hospitality Product	Sub-Product	Prerequisite Products
Oracle Hospitality Symphony	Oracle Hospitality Symphony Foundation	Operating System (one of the following): <ul style="list-style-type: none"> Microsoft Windows Server 2012 R2 Microsoft Windows Server 2008 R2
	Oracle Hospitality Symphony Point-of-Sale	POS Client Operating System (one of the following):
	Oracle Hospitality Symphony Credit Card Interface	<ul style="list-style-type: none"> Microsoft Windows 10 Microsoft Windows 8.1 Microsoft Windows 7 Microsoft Windows Embedded POSReady 2009 Microsoft Windows Embedded POSReady 7 Android 4.4 (KitKat)
	Oracle Hospitality Symphony Kitchen Display System	
	Oracle Hospitality Symphony Fiscal	Enterprise Database (one of the following): <ul style="list-style-type: none"> Oracle Database 12c

Hospitality Product	Sub-Product	Prerequisite Products
	Interface	<ul style="list-style-type: none"> ▪ Oracle Database 11g ▪ Microsoft SQL Server 2012 ▪ Microsoft SQL Server 2008 R2
	Oracle Hospitality Symphony Transaction Services	POS Client Database: <ul style="list-style-type: none"> ▪ Microsoft SQL Server 2012 Express ▪ Microsoft SQL Server 2008 R2 Express
	Oracle Hospitality Symphony Transaction Services – Revenue Center	Operating System Components: <ul style="list-style-type: none"> ▪ Internet Information Services (IIS) ▪ Microsoft .NET Framework 4.5 ▪ Microsoft .NET Framework 3.5 SP1 Additional Required Software:
	Oracle Hospitality Symphony Guest Facing Transaction Services – Revenue Center	<ul style="list-style-type: none"> ▪ Oracle Data Provider for .NET (ODP .NET) ▪ Java Runtime Environment (JRE) 1.6 ▪ POS for .NET ▪ Web Service Extensions ▪ Visual C++ 2013 Redistributable Package ▪ Visual C++ 2012 Redistributable Package
Oracle Hospitality Symphony Cloud Service	Oracle Hospitality Symphony Cloud Service	POS Client Operating System (one of the following):
	Oracle Hospitality Symphony Engagement Cloud Service	<ul style="list-style-type: none"> ▪ Microsoft Windows 10 ▪ Microsoft Windows 8.1 ▪ Microsoft Windows 7 ▪ Microsoft Windows Embedded POSReady 2009 ▪ Microsoft Windows Embedded POSReady 7 ▪ Android 4.4 (KitKat)
	Oracle Hospitality Symphony Credit Card Interface Cloud Service	<ul style="list-style-type: none"> ▪ Microsoft Windows Embedded POSReady 7 ▪ Android 4.4 (KitKat)
	Oracle Hospitality Symphony Kitchen Display Services Cloud Service	POS Client Database: <ul style="list-style-type: none"> ▪ Microsoft SQL Server 2012 Express ▪ Microsoft SQL Server 2008 R2 Express
	Oracle Hospitality Symphony Fiscal Interface Cloud Service	Operating System Components: <ul style="list-style-type: none"> ▪ Internet Information Services (IIS) ▪ Microsoft .NET Framework 4.5 ▪ Microsoft .NET Framework 3.5 SP1
	Oracle Hospitality Symphony Transaction Services Cloud Service	Additional Required Software: <ul style="list-style-type: none"> ▪ Web Service Extensions ▪ Visual C++ 2008 Redistributable Package
	Oracle Hospitality Symphony Transaction Services Cloud Service – Revenue Center	

Hospitality Product	Sub-Product	Prerequisite Products
	Oracle Hospitality Symphony Guest Facing Transaction Services Cloud Service	

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Bouncy Castle C# API

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