

**Oracle® Symphony Venue Management
(SimVen)**

Installation Guide

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Preface

This document describes how to perform an installation of Oracle Symphony Venue Management (SimVen).

Audience

This document is intended for implementation technicians who are responsible for installing Oracle SimVen.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:
<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Revision History

Date	Description of Change
8-May-2014	<ul style="list-style-type: none">• Initial publication.

SimVen Installation

Download the Oracle Symphony Venue Management installation media and complete the following steps:

1. If you are installing SimVen on a server running Microsoft Windows Server 2008 or later, create a folder on the installation drive or partition and name it SimVen.
For example, D:\SimVen.
2. If you are using two separate servers for Microsoft SQL Server and for SimVen:
 - a. On the server hosting Microsoft SQL Server:
 - i. Navigate to the Oracle Symphony Venue Management installation media and open the **SimVenInstaller** folder.
 - ii. Double-click the **setup.exe** file to create a Tangent database.
 - b. Install Microsoft SQL Native Client On the server hosting the Oracle SimVen application.
3. On the server hosting the SimVen application, download the Oracle SimVen installation media and navigate to the **SimVenInstaller** folder and double-click the **setup.exe** file to begin the SimVen application installation. Follow the instructions shown by the wizard and select the following options:
 - a. Select **Network Server** when prompted to select a setup type.
 - b. Select **Concessions** when prompted to select SimVen components to install.
 - c. Select **MS SQL 2005/2008 Server** when prompted to select a database type.
 - d. Select **Attach to an EXISTING SQL Server** when prompted to install the Tangent database.
 - i. Enter the SQL login information (SQL Srvr, sa User, and SA Password).
 - e. Select **Yes** when prompted to automatically create a recommended SimVen share.
 - f. Enter the installation location by clicking **Browse** and navigating to the SimVen folder you created in Step 1, and click **Open**.
 - g. Click **Yes** if you are performing a SimVen upgrade when a confirmation prompt appears.
 - h. Click **Repair** when prompted to select whether to repair or uninstall the C++ library.
4. Follow the wizard's instructions for installing Visual DataFlex 2008 (15.1) and perform the following steps:
 - a. Select **Local Installation**, when prompted for the installation location.
 - b. When prompted to register your license:
 - i. Open the license file named INI####.txt provided by your account manager.
 - ii. Copy the SN, NAME, and CODE information to the **Product Registration Program** dialog box. Click **Register**, and then click **Close**.
 - c. Copy the sql_drv.cfg file provided by your account manager to the <Drive letter>:\SimVen\conc\bin folder, and click **Finish**.

5. Follow the instructions shown by the wizard to install Microsoft Visual C++ Redistributables.
6. Navigate to the <Drive letter>:\SimVen\sqlscripts folder, double-click vcredist_x86, and follow the instructions shown by the wizard.
7. Download sqlncli.msi from the Microsoft website, double-click to run the installer, and follow the instructions shown by the wizard.
8. Double-click the Symphony Venue Management shortcut to start SimVen. If you do not see a shortcut, click **Start**, select **Program Files**, select **Simphony Venue Management**, then click **Simphony Venue Management**.
9. Log in with:
Username: SYSADMIN
Password: sysadmin\$1

SimVen Interface Services Installation

Introduction

The SimVen Interface enables communication between the Symphony First Edition system and the SimVen Concessions Back Office so that necessary configuration data and sales information can be passed between the two entities.

The SimVen interface installs two programs on the Symphony First Edition application server:

- **TangentService** - A web service program that enables the SimVen Back Office application to obtain necessary configuration information from Symphony First Edition, to post menu item records to Symphony First Edition, and to handle the creation and retrieval of stand sheets.
- **TangentWinService** - A Windows service program that enables Symphony First Edition to manipulate stand sheets.

This section describes the setup procedure of the SimVen interface. Though it may also discuss some items specific to the SimVen Concessions Back Office configuration that are related to the SimVen interface, it does *not* cover the general setup procedure of SimVen Concessions Back Office application (including its database setup).

The SimVen interface service provides its own installation application that enables the programs to be installed on an Oracle Symphony First Edition application server.

The SimVen interface services installer assumes that Symphony First Edition has already been installed on the target SimVen application server.

Installation Steps

1. Stop all MICROS services on the Symphony First Edition application server.
2. Download the SimVen installation media to the Symphony First Edition application server (that is also hosting the SimVen services), and browse the **SimVenInterfaceInstaller** folder.
 - a. Click **setup.exe** to begin the services installation process.
3. Follow the instructions shown by the installation wizard and configure the following settings:
 - a. Enter a port number that is currently not being used in the stand sheet interface port field (for example, 5050). The SimVen Windows service program will use this port to communicate with the Symphony First Edition system. Click **Next**.
 - b. Accept the default root path of **C:\temp** to be used for stand sheet manipulation and click **Next**.

- c. Review the settings and click **Next**.
 - The Tangent Windows Service is installed here:
 - <Drive letter>:\Micros\Simphony\TangentWinService
 - The Tangent Web Service is installed here:
 - <Drive letter>:\Micros\Simphony\TangentService.Required configuration and script files are also installed.
 - d. Click **Finish** to restart the computer when the installation has completed.
4. Once the computer has rebooted, enable 32-bit applications in the Default App pool through the IIS Manager.