

Oracle® Hospitality Symphony
Licensing Information User Manual
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Oracle® Hospitality Symphony
Licensing Information User Manual
Version 2.9

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Preface

This document contains licensing information for Oracle Hospitality Symphony.

Audience

This document is intended for users of Oracle Hospitality Symphony.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:
<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at
<http://docs.oracle.com/en/industries/hospitality/>

Revision History

Date	Description of Change
October 2016	<ul style="list-style-type: none">• Initial publication.
October 2016	<ul style="list-style-type: none">• Added Curl and OpenSSL licenses.
June 2017	<ul style="list-style-type: none">• Added the Symphony Configuration Data Interface subproducts.
October 2017	<ul style="list-style-type: none">• Added prerequisite products, entitled products, and restricted use licenses details to the Symphony Cloud Service products and subproducts.
August 2018	<ul style="list-style-type: none">• Added Oracle Hospitality Technology Foundation for Food & Beverage as a hospitality product in Chapter 2 - Licensing Information.
September 2018	<ul style="list-style-type: none">• Updated Chapter 2 - Licensing Information with new Oracle Hospitality Symphony Premium and Standard Transaction Services Cloud Service subproducts and part number items.

1 Introduction

This Licensing Information document is a part of the product or program documentation under the terms of your Oracle license agreement and is intended to help you understand the program editions, entitlements, restrictions, prerequisites, special license rights, and/or separately licensed third party technology terms associated with the Oracle software program(s) covered by this document (the "Program(s)"). Entitled or restricted use products or components identified in this document that are not provided with the particular Program may be obtained from the Oracle Software Delivery Cloud website (<https://edelivery.oracle.com>) or from media Oracle may provide. If you have a question about your license rights and obligations, please contact your Oracle sales representative, review the information provided in Oracle's Software Investment Guide (<http://www.oracle.com/us/corporate/pricing/software-investment-guide/index.html>), and/or contact the applicable Oracle License Management Services representative listed on <http://www.oracle.com/us/corporate/license-management-services/index.html>.

This document does not address infrastructure technology requirements.

2 Licensing Information

This chapter provides the following licensing information for Symphony:

- Description of products
- Prerequisite products
- Entitled products and restricted use licenses

Product	Subproduct	Licensing Information
Oracle Hospitality Symphony	Oracle Hospitality Symphony Foundation Part Number: 009790- 200	<p><u>Product Editions and Permitted Features</u> Base license purchased once for the entire Symphony system.</p> <p><u>Prerequisite Products</u> N/A</p> <p><u>Entitled Products and Restricted Use Licenses</u> A license for Symphony Foundation contains a restricted-use license for Pentaho. Use of Pentaho is limited to use with Symphony Foundation and may not be used or deployed for other purposes.</p>
	Oracle Hospitality Symphony Point-of-Sale Part Number: 009783- 200	<p><u>Product Editions and Permitted Features</u> Required for each Symphony Point-of-Sale (POS) client connected to the system. Devices that only operate shared services (for example, Check and Posting, Kitchen Display Controller, and Printing) are not counted toward the POS license total.</p> <p><u>Prerequisite Products</u> A license to use the following products are a prerequisite to license and use Symphony POS:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Foundation • Oracle Hospitality Technology Foundation for Food & Beverage <p><u>Entitled Products and Restricted Use Licenses</u> A license for Symphony contains a restricted-use license for Oracle Hospitality Reporting and Analytics Advanced Cloud Service and Oracle Hospitality Labor Management Cloud Service. Use of Oracle Hospitality Reporting and Analytics Advanced Cloud Service and Oracle Hospitality Labor Management Cloud Service is limited to use with Symphony and may not be used or deployed for other purposes.</p>
	Oracle Hospitality Symphony Kitchen Display System Part Number: 009780- 200	<p><u>Product Editions and Permitted Features</u> Required for each Symphony Kitchen Display System (KDS) client connected to the Symphony system. This license is required even if the customer is using a non-Oracle KDS client solution.</p> <p><u>Prerequisite Products</u></p>

		<p>A license to use the following product is a prerequisite to license and use Symphony KDS:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Foundation <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
	<p>Oracle Hospitality Symphony Transaction Services Part Number: L101379</p>	<p><u>Product Editions and Permitted Features</u> Allows external solutions to obtain configuration data, query check information, and post transaction data to Symphony. This license permits a single end point to connect to Symphony.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Symphony Transaction Services:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Foundation <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
	<p>Oracle Hospitality Symphony Transaction Services – Revenue Center Part Number: L101380</p>	<p><u>Product Editions and Permitted Features</u> Allows external solutions to obtain configuration data, query check information, and post transaction data to Symphony. This license provides access for an unlimited number of endpoints for an integrator within a revenue center.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Symphony Transaction Services – Revenue Center:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Foundation <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
	<p>Oracle Hospitality Symphony Guest Facing Transaction Services – Revenue Center Part Number: L102928</p>	<p><u>Product Editions and Permitted Features</u> Allows external solutions to obtain configuration data, query check information, and post transaction data to Symphony from devices that guests use (for example, a tabletop ordering device or kiosk). Use of this part to integrate an employee facing solution is not permitted. This license provides access for an unlimited number of endpoints for an integrator within a revenue center.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Symphony Guest Facing Transaction Services – Revenue Center:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Foundation <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>

	<p>Oracle Hospitality Symphony Credit Card Interface Part Number: 009798- 200</p>	<p><u>Product Editions and Permitted Features</u> Enables the use of either integrated or semi-integrated devices to process credit transactions with Symphony.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Symphony Credit Card Interface:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Point-of-Sale <p><u>Entitled Products and Restricted Use Licenses</u> A license for Symphony Credit Card Interface contains a restricted-use license for Oracle Hospitality Symphony Guest Facing Transaction Services. Use of Oracle Hospitality Symphony Guest Facing Transaction Services is restricted to Pay at the Table services.</p>
	<p>Oracle Hospitality Symphony Fiscal Interface Part Number: L102927</p>	<p><u>Product Editions and Permitted Features</u> Enables the use of fiscal integrations with Symphony. Fiscal integrations are required in many countries and typically involve communicating with a special printer or other fiscal device.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Symphony Fiscal Interface:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Point-of-Sale <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
	<p>Oracle Hospitality Symphony Configuration Data Interface Part Number: L105277</p>	<p><u>Product Editions and Permitted Features</u> Grants access to the Configuration Data Interface API for direct integrations. This interface is used to allow third parties to create or modify POS configuration data such as menu item prices. This interface is not required to utilize the Symphony Import Export feature, which allows for manual, file-based imports or exports.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Symphony Configuration Data Interface:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Foundation <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
<p>Oracle Hospitality Symphony Cloud Service</p>	<p>Oracle Hospitality Symphony Premium Cloud Service</p>	<p><u>Product Editions and Permitted Features</u> Handles the entire operational and transaction process. Symphony Premium Cloud Service</p>

	<p>Part Number: B81480</p>	<p>requires a minimum of 50 POS clients for each customer's provisioned Enterprise. Devices that only operate shared services (for example, Check and Posting, Kitchen Display Controller, and Printing) are not counted toward the POS license total.</p> <p><u>Prerequisite Products</u> N/A</p> <p><u>Entitled Products and Restricted Use Licenses</u> A license for Symphony Cloud Service contains a restricted-use license for Oracle Hospitality Reporting and Analytics Advanced Cloud Service and Oracle Hospitality Labor Management Cloud Service. Use of Oracle Hospitality Reporting and Analytics Advanced Cloud Service and Oracle Hospitality Labor Management Cloud Service is limited to use with Symphony Cloud Service and may not be used or deployed for other purposes.</p>
	<p>Oracle Hospitality Symphony Standard Cloud Service Part Number: B84711</p>	<p><u>Product Editions and Permitted Features</u> Handles the entire operational and transaction process. Symphony Standard Cloud Service requires a minimum of 2 POS clients for each customer's provisioned Enterprise. Devices that only operate shared services (for example, Check and Posting, Kitchen Display Controller, and Printing) are not counted toward the POS license total.</p> <p><u>Prerequisite Products</u> N/A</p> <p><u>Entitled Products and Restricted Use Licenses</u> A license for Symphony Standard Cloud Service contains a restricted-use license for Oracle Hospitality Reporting and Analytics Advanced Cloud Service and Oracle Hospitality Labor Management Cloud Service. Use of Oracle Hospitality Reporting and Analytics Advanced Cloud Service and Oracle Hospitality Labor Management Cloud Service is limited to use with Symphony Standard Cloud Service and may not be used or deployed for other purposes.</p>
	<p>Oracle Hospitality Symphony Premium Transaction Services Cloud Service Part Number: B81485</p>	<p><u>Product Editions and Permitted Features</u> Allows external solutions to obtain configuration data, query check information, and post transaction data to Symphony.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Symphony Premium Transaction Services Cloud Service:</p>

		<ul style="list-style-type: none"> Oracle Hospitality Symphony Premium Cloud Service <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
	<p>Oracle Hospitality Symphony Premium Transaction Services Cloud Service – Revenue Center Part Number: B3737</p>	<p><u>Product Editions and Permitted Features</u> Allows external solutions to obtain configuration data, query check information, and post transaction data to Symphony.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Symphony Premium Transaction Services Cloud Service – Revenue Center:</p> <ul style="list-style-type: none"> Oracle Hospitality Symphony Premium Cloud Service <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
	<p>Oracle Hospitality Symphony Premium Guest Facing Transaction Services Cloud Service – Revenue Center Part Number: B83738</p>	<p><u>Product Editions and Permitted Features</u> Allows external solutions to obtain configuration data, query check information, and post transaction data to Symphony from devices that guests use (for example, a tabletop ordering device or kiosk). Use of this part to integrate an employee facing solution is not permitted.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Symphony Premium Guest Facing Transaction Services Cloud Service – Revenue Center:</p> <ul style="list-style-type: none"> Oracle Hospitality Symphony Premium Cloud Service <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
	<p>Oracle Hospitality Symphony Standard Transaction Services Cloud Service – Transaction Services Client Part Number: B90422</p>	<p><u>Product Editions and Permitted Features</u> Allows external solutions to obtain configuration data, query check information, and post transaction data to Symphony.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Symphony Standard Transaction Services Cloud Service:</p> <ul style="list-style-type: none"> Oracle Hospitality Symphony Standard Cloud Service <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>

	<p>Oracle Hospitality Symphony Standard Transaction Services Cloud Service – Revenue Center Part Number: B90423</p>	<p><u>Product Editions and Permitted Features</u> Allows external solutions to obtain configuration data, query check information, and post transaction data to Symphony.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Symphony Standard Transaction Services Cloud Service – Revenue Center:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Standard Cloud Service <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
	<p>Oracle Hospitality Symphony Standard Guest Facing Transaction Services Cloud Service – Revenue Center Part Number: B90424</p>	<p><u>Product Editions and Permitted Features</u> Allows external solutions to obtain configuration data, query check information, and post transaction data to Symphony from devices that guests use (for example, a tabletop ordering device or kiosk). Use of this part to integrate an employee facing solution is not permitted.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Symphony Standard Guest Facing Transaction Services Cloud Service – Revenue Center:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Standard Cloud Service <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
	<p>Oracle Hospitality Symphony Engagement Cloud Service Part Number: B81481</p>	<p><u>Product Editions and Permitted Features</u> Add-on solution available for both Symphony Cloud Services and the Symphony Point-of-Sale Client (license). Enhances the POS client by delivering interactive content and management capabilities.</p> <p><u>Prerequisite Products</u> A license to use one of the following products is a prerequisite to license and use Symphony Engagement Cloud Service:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Premium Cloud Service - or - • Oracle Hospitality Symphony Standard Cloud Service <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>

	<p>Oracle Hospitality Symphony Credit Card Interface Cloud Service Part Number: B81483</p>	<p><u>Product Editions and Permitted Features</u> Enables the use of either integrated or semi-integrated devices to process credit card transactions with the Symphony Cloud Service. Includes a restricted use Oracle Hospitality Symphony Transaction Services Cloud Service – Revenue Center license, which enables solutions that provide Pay at the Table services.</p> <p><u>Prerequisite Products</u> A license to use one of the following products is a prerequisite to license and use Symphony Credit Card Interface Cloud Service:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Premium Cloud Service - or - • Oracle Hospitality Symphony Standard Cloud Service <p><u>Entitled Products and Restricted Use Licenses</u> A license for Symphony Credit Card Interface Cloud Service contains a restricted-use license for Oracle Hospitality Symphony Premium Guest Facing Transaction Services or Oracle Hospitality Symphony Standard Guest Facing Transaction Services. Use of Oracle Hospitality Symphony Premium Guest Facing Transaction Services or Oracle Hospitality Symphony Standard Guest Facing Transaction Services is restricted to Pay at the Table services.</p>
	<p>Oracle Hospitality Symphony Kitchen Display Services Cloud Service Part Number: B81484</p>	<p><u>Product Editions and Permitted Features</u> Required for each Kitchen Display System (KDS) client connected to the Symphony system. This cloud service license is required even if the customer is using a non-Oracle KDS client solution.</p> <p><u>Prerequisite Products</u> A license to use one of the following products is a prerequisite to license and use Symphony Kitchen Display Services Cloud Service:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Premium Cloud Service - or - • Oracle Hospitality Symphony Standard Cloud Service <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
	<p>Oracle Hospitality Symphony Fiscal Interface Cloud Service Part Number: B83739</p>	<p><u>Product Editions and Permitted Features</u> Enables the use of fiscal integrations with Symphony. Fiscal integrations are required in many countries and typically involve communicating with a special printer or other fiscal device.</p>

		<p><u>Prerequisite Products</u> A license to use one of the following products is a prerequisite to license and use Symphony Fiscal Interface Cloud Service:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Premium Cloud Service - or - • Oracle Hospitality Symphony Standard Cloud Service <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
	<p>Oracle Hospitality Symphony Configuration Data Interface Cloud Service Part Number: B87077</p>	<p><u>Product Editions and Permitted Features</u> Grants access to the Configuration Data Interface API for direct integrations. This interface is used to allow third parties to create or modify POS configuration data such as menu item prices. This interface is not required to utilize the Symphony Import Export feature, which allows for manual, file-based imports or exports.</p> <p><u>Prerequisite Products</u> A license to use one of the following products is a prerequisite to license and use Symphony Configuration Data Interface Cloud Service:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Premium Cloud Service - or - • Oracle Hospitality Symphony Standard Cloud Service <p><u>Entitled Products and Restricted Use Licenses</u> N/A</p>
<p>Oracle Hospitality Technology Foundation for Food & Beverage</p>	<p>Oracle Hospitality Technology Foundation for Food & Beverage - POS Client Perpetual Part Number: L101237</p>	<p><u>Product Editions and Permitted Features</u> Base product purchased once to use with one or more of the prerequisite products.</p> <p><u>Prerequisite Products</u> A license to use the following product is a prerequisite to license and use Oracle Hospitality Technology Foundation for Food & Beverage:</p> <ul style="list-style-type: none"> • Oracle Hospitality Symphony Point-of-Sale <p><u>Entitled Products and Restricted Use Licenses</u> A license for Oracle Hospitality Technology Foundation for Food & Beverage contains restricted-use licenses for its components:</p> <ul style="list-style-type: none"> • Oracle Database Enterprise Edition • Oracle Database Enterprise Edition options: RAC, RAC One Node, Active Data Guard, Partitioning, Advanced Security, Label Security, Database Vault

		<ul style="list-style-type: none"> • Database Enterprise Management: Diagnostics Pack, Tuning Pack • WebLogic Suite • Identity and Access Management Suite Plus • Business Intelligence Suite Extended Edition • SOA Suite for Oracle Middleware • Berkeley DB - Transactional Data Store • Berkeley DB - Concurrent Data Store • Mobile Application Framework <p>The Oracle Hospitality Technology Foundation Programs may only be used with Oracle Hospitality Food & Beverage Programs. New reports or customizations of the included reports are allowed. Integration to third party systems is allowed via the Oracle Hospitality Interface Programs, data integration extracts, or APIs. You may not add unsupported applications to the environments created with this technology license. You are approved to host data elements originating only from Oracle Hospitality applications in the schemas created with this technology use. You may not host any third party data elements.</p>
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Third-Party Notices and/or Licenses

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MagTek	MagTek SDK for Android	A copy of the License appears below. MagTek License
Microsoft	MSDN Version 2003	Licensed under the Microsoft Limited Public License available at www.msdn.microsoft.com A copy of the License appears below. Microsoft Limited Public License
	SQL Server Express Version 2012 R2	Licensed under the Microsoft SQL Server Express License Terms available at www.microsoft.com A copy of the License appears below. Microsoft SQL Server 2012 Express License

Provider	Component(s)	Licensing Information
	Windows SDK for Windows Server 2008, .NET Framework 3.5 SP1 and .NET Framework 4.6.1	Licensed under the End User License Agreement available at www.msdn.microsoft.com A copy of the License appears below. Microsoft End User License Agreement
Neurotek	VeriFinger SDK Version 5	Licensed under the VeriFinger SDK License Agreement available at http://www.neurotechnology.com/verifinger.html A copy of the License appears below. VeriFinger SDK License

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Oracle Hospitality Symphony	ANTLR3 Version 3.5.0.2	Copyright © 2005-2007 Kunle Odutola All rights reserved. A copy of the License appears below. BSD License
Oracle Hospitality Symphony	Apache Commons Logging Version 1.2.15	Copyright © 2014 Apache Software Foundation A copy of the License appears below. Apache License, Version 2.0
Oracle Hospitality Symphony	Apache Log4Net Version 1.2.15	Copyright © 2006 Apache Software Foundation A copy of the License appears below. Apache License, Version 2.0
Oracle Hospitality Symphony	Apache Tomcat Version 5.5 and 6.0	Copyright © 2004 Apache Software Foundation A copy of the License appears below. Apache License, Version 2.0
Oracle Hospitality Symphony	Borland Delphi API and Runtime Library	Copyright © 1995-2001 A copy of the License appears below. Mozilla Public License
Oracle Hospitality Symphony	Bootstrap Version 3.3.6	Copyright © 2011-2015 Twitter, Inc. A copy of the License appears below. MIT License

Hospitality Product	Component(s)	Licensing Information
Oracle Hospitality Symphony	Bouncy Castle C# API Version 1.8	Copyright © 2000-2015 The Legion of the Bouncy Castle Inc. A copy of the License appears below. Bouncy Castle C# API
Oracle Hospitality Symphony	C#/.NET Command Line Arguments Parser	Copyright © 2002 Richard Lopes A copy of the License appears below. MIT License
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Oracle Hospitality Symphony	CSS3 PIE Version 1.0 beta 5	Copyright © 2010 Jason Johnston A copy of the License appears below. Apache License, Version 2.0
Oracle Hospitality Symphony	Curl Version 7.48.0	Copyright © 1996 - 2015, Daniel Stenberg, All rights reserved. A copy of the License appears below. Curl License
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Oracle Hospitality Symphony	ImageProcessor Version 1.9.3.0	Copyright © 2012 James South A copy of the License appears below. Apache License, Version 2.0
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Oracle Hospitality Symphony	iScroll Version 5.1.3	Copyright © 2014 Matteo Spinelli A copy of the License appears below. MIT License

Hospitality Product	Component(s)	Licensing Information
Oracle Hospitality Symphony	JavaScript Minifier (JSMIn) Version 2011-09-30	<p>Copyright © 2002 Douglas Crockford (www.crockford.com)</p> <p>Permission is hereby granted, free of charge, to any person obtaining a copy of this software and associated documentation files (the "Software"), to deal in the Software without restriction, including without limitation the rights to use, copy, modify, merge, publish, distribute, sublicense, and/or sell copies of the Software, and to permit persons to whom the Software is furnished to do so, subject to the following conditions:</p> <p>The above copyright notice and this permission notice shall be included in all copies or substantial portions of the Software.</p>
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Oracle Hospitality Symphony	jQuery Version 2.2.0	<p>Copyright © 2013 John Resig and the jQuery Foundation</p> <p>A copy of the License appears below. MIT License</p>
Oracle Hospitality Symphony	jQuery Cookie	<p>Copyright © 2014 Klaus Hartl</p> <p>A copy of the License appears below. MIT License</p>
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Oracle Hospitality Symphony	jQuery UI Version 1.11.4	<p>Copyright © 2015 The jQuery Foundation</p> <p>A copy of the License appears below. MIT License</p>
Oracle Hospitality Symphony	jQuery Validation Plugin	<p>Copyright © 2006 Jörn Zaefferer</p> <p>A copy of the License appears below. MIT License</p>
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Bouncy Castle C# API

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