

**Oracle® Retail Process Orchestration and  
Monitoring**

Security Guide

Release 19.1

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Oracle Retail Process Orchestration and Monitoring Guide, Release 19.1

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# Preface

The *Oracle Retail Process Orchestration and Monitoring Guide* describes the tracking and managing of batch jobs.

## Audience

This guide is for system administrators and operations personnel, integrators and implementation staff personnel as well as users of the module.

## Documentation Accessibility

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- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

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This process will prevent delays in making critical corrections available to customers. For the customer, it means that before you begin installation, you must verify that you have the most recent version of the Oracle Retail documentation set. Oracle Retail documentation is available on the Oracle Technology Network at the following URL:

<http://www.oracle.com/technetwork/documentation/oracle-retail-100266.html>

An updated version of the applicable Oracle Retail document is indicated by Oracle part number, as well as print date (month and year). An updated version uses the same part number, with a higher-numbered suffix. For example, part number E123456-02 is an updated version of a document with part number E123456-01.

If a more recent version of a document is available, that version supersedes all previous versions.

## Oracle Retail Documentation on the Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is also available on the following Web site:

<https://docs.oracle.com/en/industries/retail/index.html>

(Data Model documents can be obtained through My Oracle Support.)

## Conventions

The following text conventions are used in this document:

| Convention      | Meaning  |
|-----------------|--|
| <b>boldface</b> | Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.         |
| <i>italic</i>   | Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.                          |
| monospace       | Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter. |

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## Introduction

Software-as-a-Service (SaaS) is changing technology today. SaaS applications shift responsibilities from retailers and their data centers to cloud service providers. The cloud service provider is responsible for upgrades, uptime and security. Oracle provides many retail clouds services, including Oracle Retail Process Orchestration and Monitoring Cloud Service.

The Oracle Retail Process Orchestration and Monitoring Cloud Service is a product that helps to run the batches for other retail products offered as cloud service like Merchandising, Retail Insights, and so on.

This document is divided into six main sections:

- Responsibilities - The Responsibilities section of the document discusses the shared responsibility model of security.
- Oracle Retail SaaS Security - This section of the document outlines the policies and procedures Oracle Retail uses to meet its security responsibilities.
- Process Orchestration and Monitoring Cloud Service Architecture - This section details the architecture of the Process Orchestration and Monitoring Cloud Service, particularly as it relates to security.
- Process Orchestration and Monitoring Cloud Service Authentication, Authorization and Data Filtering - This section describes how Process Orchestration and Monitoring Cloud Service performs authentication and authorization, as well as how data filtering can be applied.
- Additional Secure Set Up for Process Orchestration and Monitoring Cloud Service Suite - This section describes other security set up that must be performed by retailers and Oracle Retail.
- Frequently Asked Questions - This section includes a number of specific questions related to security that are frequently asked by prospects, customers and implementers.

The goals of this document are to:

- Explain the security responsibilities of Oracle and the Retailer in the SaaS model
- Educate retailers about Oracle's cloud security policies and controls
- Describe Process Orchestration and Monitoring Cloud Service's
  - general architecture, particularly as it relates to security
  - security features
- Define additional steps customer IT staff must perform to communicate securely with Process Orchestration and Monitoring Cloud Service

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- Guide Customer administrators in the actions they need to perform to
    - create application users
    - assign roles to application users
  - Provide answers to frequently asked questions about Process Orchestration and Monitoring Cloud Service security

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## Responsibilities

As retailers migrate to the cloud, they must consider how the cloud, and more specifically SaaS, will impact their privacy, security, and compliance efforts. As the cloud service provider, Oracle Retail works together with customers to meet cloud security objectives.

### Retailer Responsibilities

At a high level, retailers are responsible for:

- Understanding Oracle's security policies
- Implementing their own corporate policies through Oracle tools
- Creating and administering users through Oracle tools
- Ensuring data quality and enforcing end-user devices security controls, so that antivirus, malware and other malicious code checks are performed on data and files before uploading data
- Ensuring that end-user devices meet the minimum-security requirements
- Generating public/private key pairs as requested by Oracle Retail

To securely implement Process Orchestration and Monitoring Cloud Service, retailers and their implementation partners should read this document to understand Oracle's security policies. This document summarizes information and contains links to many other Oracle documents.

### Oracle Responsibilities

As the cloud service provider, at the highest-level Oracle Retail is responsible for:

- building secure software
- provisioning and managing secure environments
- protecting the retailer's data

Process Orchestration and Monitoring Cloud Service fulfills its responsibilities by a combination of corporate-level development practices and cloud delivery policies. Sections in this document will describe this information in great detail later in this document.

[https://docs.cloud.oracle.com/iaas/Content/Security/Concepts/security\\_overview.htm](https://docs.cloud.oracle.com/iaas/Content/Security/Concepts/security_overview.htm)



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## Oracle Retail SaaS Security

Security is a many faceted issues to address. To discuss Oracle Retail SaaS security, it helps to define and categorize the many aspects of security. For the purposes of this document, we discuss the following categories of SaaS security:

- Secure Product Engineering
- Secure Deployment
- Secure Management
- Assessment and Audits

### Secure Product Engineering

Oracle builds secure software through a rigorous set of formal, always evolving security standards and practices known as Oracle Software Security Assurance (OSSA). OSSA encompasses every phase of the product development lifecycle.

More information about OSSA can be found at:

<https://www.oracle.com/corporate/security-practices/assurance/>

The cornerstones of OSSA are Secure Coding Standards and Security Analysis and Testing.

Secure Coding Standards include both general use cases and language specific security practices. More information about these practices can be found at:

<https://www.oracle.com/corporate/security-practices/assurance/development/>

Security Analysis and Testing includes product specific functional security testing and both static and dynamic analysis of the code base. Static Analysis is performed through tools including both internal Oracle tools and HP's Fortify. Dynamic Analysis focuses on APIs and endpoints, using techniques like fuzzing to test interfaces and protocols.

<https://www.oracle.com/corporate/security-practices/assurance/development/analysis-testing.html>

Specific security details of the Process Orchestration and Monitoring Cloud Service are discussed in detail later in this document.

### Secure Deployment

Secure deployment refers to the security of the infrastructure used to deploy the SaaS application. Key issues in secure deployment include Physical Safeguards, Network Security, Infrastructure Security and Data Security.

## Physical Safeguards

Oracle Retail SaaS applications are deployed in Oracle Cloud Infrastructure datacenters. Access to Oracle Cloud data centers requires special authorization that is monitored and audited. The premises are monitored by CCTV, with entrances protected by physical barriers and security guards. Governance controls are in place to minimize the resources that are able to access systems. Physical security safeguards are further detailed in Oracle's Cloud Hosting and Delivery Policies.

<http://www.oracle.com/us/corporate/contracts/ocloud-hosting-delivery-policies-3089853.pdf>

## Network Security

The Oracle Cloud network is isolated from the Oracle Corporate Network. Customer instances are separated down to the VLAN level.

## Infrastructure Security

The security of the underlying infrastructure used to deploy Oracle Retail SaaS is regularly hardened. Critical patch updates are applied on a regular schedule. Oracle maintains a running list of critical patch updates and security alerts. Per Oracle's Cloud Hosting and Delivery Policies, these updates are applied to all Oracle SaaS systems.

<https://www.oracle.com/technetwork/topics/security/alerts-086861.html>

Before Oracle Retail deploys code to SaaS, Oracle's Global Information Security team performs penetration testing on the cloud service. This penetration testing and remediation prevents software or infrastructure issues in production systems.

<https://www.oracle.com/corporate/security-practices/assurance/development/ethical-hacking.html>

## Data Security

Oracle Retail uses a number of strategies and policies to ensure the Retailer's data is fully secured.

- Data Design - Oracle Retail applications avoid storing personal data. Where PII data exists in a system, Data Minimization, Right to Access and Right to Forget services exist to support data privacy standards.
- Storage - Oracle Retail applications use encrypted tablespaces to store sensitive data.
- Transit - All data is encrypted in transit, Retail SaaS uses TLS for secure transport of data, as documented in Oracle's Cloud Hosting and Delivery policy.

<https://www.oracle.com/assets/ocloud-hosting-delivery-policies-3089853.pdf>

## Secure Management

Oracle Retail manages SaaS based on a well-documented set of security-focused Standard Operating Procedures (SOPs). The SOPs provide direction and describe activities and tasks undertaken by Oracle personnel when delivering services to customers. SOPs are managed centrally and are available to authorized personnel through Oracle's intranet on a need-to-know basis.



All network devices, servers, OS, applications and databases underlying Oracle Retail Cloud Services are configured and maintain auditing and logging. All logs are forwarded to a Security Information and Event Management (SIEM) system. The SIEM is managed by the Security Engineering team and is monitored 24\*7 by the GBU Security Operations team. The SIEM is configured to alert the GBU Security Operations team regarding any conditions deemed to be potentially suspicious, for further investigation. Access given to review logs is restricted to a subset of security administrators and security operations personnel only.

## **Assessment and Audit**

Oracle Cloud meets all ISO/IEC 27002 Codes of Practice for Information Security Controls. Third Party Audit Reports and letters of compliance for Oracle Cloud Services are periodically published.



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## Process Orchestration and Monitoring Cloud Service Architecture

Process Orchestration and Monitoring (POM) Cloud Service is a Java based application deployed on Oracle's Global Business Unit Cloud Services 3.x Platform Services. It is used by other retail cloud services to set up, administer, execute and monitor their batch schedules. The applications are deployed in a highly available, high performance, horizontally scalable architecture. As of release 19.0.001, POM Cloud Services uses Oracle Identity Cloud Service (IDCS) as its identity provider (IDP). Information about logical, physical and data architecture in this document focuses on how the architecture supports security.

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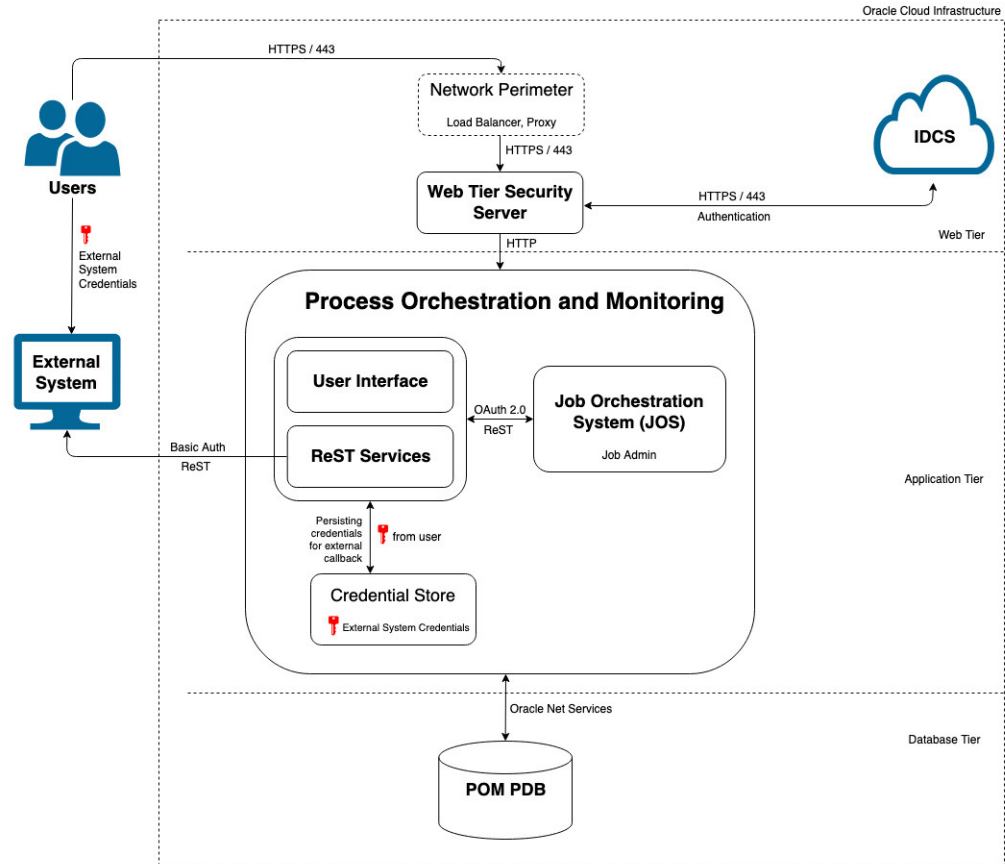
**Note:** Some Oracle Retail Process Orchestration and Monitoring Cloud Service deployments currently on versions 19.0 and lower use an instance of Oracle Identity Management (IDM) Suite as an identity provider. As these deployments are upgraded to 19.0.001 and transitioned to GBUCS3, their respective customers' authentication will be transitioned to use IDCS. Oracle Retail will move any user and group information currently on IDM suite to the customer's IDCS tenancy.

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### Overall Architecture

This section does not explain the complete architecture of the Process Orchestration and Monitoring Cloud Service, but instead focuses on the high-level aspects that relate to security.



Most customer access to the Process Orchestration and Monitoring (POM) Cloud Service is through the web tier. The web tier contains the perimeter network services that protect the Process Orchestration and Monitoring application and associated applications from the internet at large. All traffic from the web tier continues to the Web Tier Security Server (WTSS), which in turn uses the customer's Oracle Identity Cloud Service (IDCS) tenancy to perform authentication. More information about authentication through IDCS is provided later in this document.

The underlying container DBaaS includes one pluggable database (PDB). Applications are able to access the POM schema on the POM PDB using Oracle Net Services aka SQL\*Net. Transparent data encryption (TDE) is set during provisioning.

POM Cloud Service authenticates native rest services using OAUTH2.0 through IDCS. As a common authentication pattern is used, web service users are subject to the same strong controls as application users. All rest service calls are logged in the application logs.

To reduce attack surface, access to the POM Cloud Service from the open internet is very limited. As described in the Architecture section of this document, Business Users (on a web browser) and also any other external web service endpoints access application over https/443. Network Perimeter blocks requests from certain blacklisted IPs as configured. Firewall and load balancer pass traffic to the WTSS server which in turn to requests authentication (through outbound proxy) from the customer's Identity Cloud Service (IDCS) tenancy.

Process Orchestration and Monitoring Cloud Service delegates the actual batch execution to the JOS (Job Orchestration and Scheduling) from the RTG (Retail Trade Group). All communication between core POM components and JOS happens through

ReST service calls using OAUTH 2.0 if the IDCS URL is configured. If not configured, then Basic Auth is used.

Process Orchestration and Monitoring Cloud Service provides a callback feature which sends a batch job's status to the customer's system. Additionally, POM provides a facility for the customer to create or modify the URL and credentials for that system. This feature uses Basic Authentication for calling the ReST endpoint for which the URL was configured. The credentials provided are stored in the WebLogic credentials store.

Readers should refer to the following links for additional information about Oracle Cloud delivery and IDCS.

<https://www.oracle.com/assets/ocloud-hosting-delivery-policies-3089853.pdf>

<https://docs.oracle.com/en/cloud/paas/identity-cloud/uaid/manage-oracle-identity-cloud-service-network-perimeters.html>



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## Process Orchestration and Monitoring Cloud Service Authentication & Authorization

Authentication confirms the identity of a user (is this user John Smith?). Authorization determines what parts of an application a user can access and what actions the user can perform (is John Smith allowed to run a batch job?).

### Authentication and IDCS

As of version 19.0.001, Process Orchestration and Monitoring (POM) Cloud Service Suite uses Oracle Identity Cloud Service (IDCS) as its identity provider (IDP).

<https://www.oracle.com/cloud/paas/identity-cloud-service.html>

When a user connects to the POM User Interface, the request is redirected to the IDCS login screen. IDCS authenticates the user. When a user logs out of POM, the IDCS logout is invoked to disable session authentication.

### IDCS

IDCS is Oracle's cloud native security and identity platform. It provides a powerful set of hybrid identity features to maintain a single identity for each user across cloud, mobile, and on-premises applications. IDCS enables single sign on (SSO) across all applications in a customer's Oracle Cloud tenancy. Customers can also integrate IDCS with other on-premise applications to extend the scope of this SSO.

IDCS is available in two tiers: Foundation and Standard.

- Oracle Identity Cloud Service Foundation: Oracle provisions this free version of Oracle Identity Cloud Service for customers that subscribe to Oracle Software-as-a-Service (SaaS), Oracle Platform-as-a-Service (PaaS), and Infrastructure-as-a-Service (IaaS) applications. A customer can use this version to provide basic identity management functionalities, including user management, group management, password management, and basic reporting.
- Oracle Identity Cloud Service Standard: This licensed edition provides customers with an additional set of Oracle Identity Cloud Service features to integrate with other Oracle Cloud services, including Oracle Cloud SaaS and PaaS, custom applications hosted on-premises, on Oracle Cloud, or on a third-party cloud, as well as third-party SaaS applications. Features listed in this pricing tier are applicable for both Enterprise users and Consumer users.

Details of the specific features available in each tier and IDCS Standard Tier licensing model are available in *Administering Oracle Identity Cloud Service*. Process Orchestration and Monitoring Cloud Service Suite only requires the Foundation Tier,

as the Foundation Tier includes key features such as User and Group Management, Self-Service Profile Management and Password Reset, SSO. However, Oracle Retail customers may wish to consider licensing the Standard Tier of IDCS to also have access to more advanced identity features including Identity Synchronization with Microsoft Active Directory, SSO for Third Party Cloud Services and Custom Applications, Multi-Factor Authentication and generic SCIM Templates.

## IDCS and Oracle Retail Enterprise Roles

When any Oracle Retail cloud service is provisioned, Oracle Retail's Enterprise Roles are seeded into the customer's IDCS instance as Roles. It is expected that customers will also have other roles defined for other cloud services that use this IDCS instance.

## IDCS and Application Users

Upon provisioning a new cloud service instance, Oracle Retail creates a single delegate customer administrator user.

The customer administrator user has the ability to define password complexity and rotation rules. All Application User maintenance is performed by Customer Administrators through IDCS. A key feature of IDCS is that basic user maintenance can be further delegated through identity self-service.

When application users are created in IDCS, they must be associated with an appropriate Oracle Retail Enterprise Role to access Process Orchestration and Monitoring Cloud Service. For more detailed information and procedures, see *Managing Oracle Identity Cloud Service Users in Administering Oracle Identity Cloud Service*.

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**Note:** IDCS username is passed to Process Orchestration and Monitoring (POM) as the application user ID. It will be persisted on the database as part of the basic POM transaction audit trail. If the corporate email address is used as the IDCS username, that email address is persisted to the POM database. To fully inform POM users that their corporate email address will be saved, we recommend that retailer implements IDCS Terms of Use functionality. The IDCS Terms of Use feature enables retailers to set the terms and conditions for users to access an application, based on the user's consent. This feature allows the identity domain administrator to set relevant disclaimers for legal or compliance requirements and enforce the terms by refusing the service. The Terms of Use feature can be used to explicitly obtain user consent to persist corporate email address for POM auditing. See *Administering Oracle Identity Cloud Service* for more information about Terms of Use.

<https://docs.oracle.com/en/cloud/paas/identity-cloud/uaid/understand-terms-use.html>

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## Authorization in ADF

The Process Orchestration and Monitoring (POM) application features a classic ADF User Interface (UI).

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**Note:** As of POM 19.1.002, the classic ADF UI I is deprecated and replaced with the all new JET (Java Extension Toolkit) based UI.

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While IDCS has some authorization features, as an ADF application, Process Orchestration and Monitoring Cloud Service manages this type of access functional security using Fusion Middleware's security model. Fusion security supports a role-based, declarative model that employs container-managed security where resources are protected by roles that are assigned to users. Duties and privileges provide a further level of control.

Users are associated with Enterprise Roles in IDCS. Enterprise Roles are mapped to Duties and Privileges. Default mappings of Enterprise to Duties and Privileges are provided as part of Process Orchestration and Monitoring Cloud Service provisioning.

## ADF Security

For the Process Orchestration and Monitoring (POM) classic ADF UI, all the native ADF security features are used.

ADF Security provides the following core benefits:

- Declarative, permission-based protection for ADF security-aware resources, such as ADF bounded task flows, top-level web pages that use ADF bindings, and attributes defined by ADF entity objects and their attributes.
- Dynamic user authentication. When you use ADF Security, the application will dynamically prompt the user to log in if the user is not yet authenticated and tries to access a page that is not granted to the anonymous-role role. In the application's web.xml file, a security constraint is applied to the ADF authentication servlet so that login is triggered through the Java EE web container before any secured resources can be accessed. After the user successfully logs in, the ADF authentication servlet runs to verify whether the authenticated user has view access to the requested page.
- Permission checking within the web page. At runtime, the security policy you define for ADF resources is enforced using standard JAAS permission authorization to determine the user's access rights. If your application requires it, you can use Expression Language (EL) to perform runtime permission checks within the web page to hide components that should not be visible to the user.
- Simplifies securing of applications by providing an abstraction layer between the application and various security providers. Calls from the application to the security layer can be made through standards-based APIs, so developers do not have to deal with implementation details of the security providers.

Refer Oracle Fusion Middleware Understanding Security for Oracle WebLogic Server - <https://docs.oracle.com/middleware/1212/wls/SCOVR/toc.htm>

## JET Security

As mentioned earlier, The Process Orchestration and Monitoring (POM) application features a classic ADF User Interface (UI) that is being deprecated as of POM 19.1.002. It is replaced with a JET based UI.

Oracle POM security requirements come from the need to protect application data from unauthorized changes. This is accomplished by the following security features:

- **Authentication** - POM JET UI restrict access to users that have been authenticated by the configured security provider.
- **Authorization** - POM JET UI uses enterprise roles to limit what features individual users can access.

- **Origin Control** - POM JET UI implements the Cross-Origin Resource Sharing (CORS) protocol to allow only same origin.
- **Transport Security** - POM JET UI and services communicate through REST calls. These communications need to be secured.
  - Always use TLS encryption. Endpoints should be HTTPS URLs and the servers should be configured to use trusted certificates.
  - Route access through WTSS or equivalent. Make sure all service URLs are at a location exposed on WTSS, otherwise each endpoint will be independently authenticated.

The JET UI and services communicate through ReST calls which are secured using JAX-RS security implementation.

For more information regarding securing Restful Web Services, refer to [https://docs.oracle.com/cd/E24329\\_01/web.1211/e24983/secure.htm#RESTF113](https://docs.oracle.com/cd/E24329_01/web.1211/e24983/secure.htm#RESTF113)

## User Roles

Roles are used to classify users based on job responsibilities and actions to be performed in the Oracle Retail Process Orchestration and Monitoring application (POM). Using roles, a user's access can be restricted to specific areas or functions within the application. In POM, users must be associated with at least one job role in order to access the application.

The following topics are covered in this chapter:

- Roles
- Functional Access by Role

## Roles

POM comes available with a set of pre-defined roles described in the table below. In addition to the roles, the table contains an alias for each role which is used in the next section for easier reading.

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**Note:** The first three roles have thus far been associated with POM's classic user interface and are being deprecated along with the classic user interface itself. Customers need to migrate to the other four roles before those classic roles are removed.

These roles have been given similar access in the new user interface as the access they had in the classic user interface.

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**Table 5–1 Roles**

| Role                 | Alias   | Description  |
|----------------------|---------|--|
| BATCH_MONITORING_JOB | Monitor | One of the classic user interface roles. Users within this role are typically retailer administrators responsible for monitoring and executing batch. They can perform select activities on the Batch Monitor screen to move the schedule along. |

**Table 5-1 (Cont.) Roles**

| <b>Role</b>                              | <b>Alias</b>        | <b>Description</b>  |
|--|---------------------|---|
| BATCH_BUSINESS_JOB                       | Business User       | Another one of the classic user interface roles. Users within this role are typically retailer business users responsible for just monitoring batch and configuring POM to enable callbacks into the Company's systems.   |
| BATCH_ADMINISTRATOR_JOB                  | Administrator       | Another one of the classic user interface roles. Users within this role are typically Oracle AMS administrators who monitor, maintain and configure the batch schedules. They also maintain POM application configurations for efficient operations. They troubleshoot batch issues and work with other Oracle development and support personnel to address those issues. Finally they apply POM and batch schedule patches and upgrades.<br><br>In the new POM user interface, they have additionally been given access to the new AMS Utilities screen. |
| BATCH_VIEWER_JOB                         | Viewer              | Users within this role are retailer business users responsible for just monitoring batch. They have view access to all POM screens except AMS Utilities.  |
| BATCH_SCHEDULE_CONFIGURATION_MANAGER_JOB | Schedule Config Mgr | Users within this role are typically retailer administrators responsible for just monitoring batch and configuring external dependencies and callbacks into the Company's systems. They have view access to all POM screens except AMS Utilities.   |
| BATCH_SCHEDULE_ADMINISTRATOR_JOB         | Schedule Admin      | Users within this role are typically retailer administrators responsible for maintaining monitoring and executing batch. They have view access to all POM screens except AMS Utilities. They can perform select activities on the Batch Monitor screen to move the schedule along. They also have update access to the Batch Administration screen.   |
| BATCH_ORACLE_AMS_ADMINISTRATOR_JOB       | AMS Admin           | Users within this role are typically Oracle AMS administrators who monitor, maintain and configure the batch schedules. They also maintain POM application configurations for efficient operations. They troubleshoot batch issues and work with other Oracle development and support personnel to address those issues. Finally they apply POM and batch schedule patches and upgrades.  |

## Functional Access by Role

This section lists all roles that have update access for each functional aspect of every screen. It is organized by screen, except for the first two tables.

**Table 5–2 External Integration**

| Feature  | Roles (aliases) with access |
|--|-----------------------------|
| Invoking batch execution from an external system | Monitor<br>Schedule Admin   |
| Requesting the status of a batch execution       | Administrator               |
| Releasing dependency on an external process      | AMS Admin                   |

**Table 5–3 POM Task Menu**

| Feature                            | Roles (aliases) with access   |
|------------------------------------|---|
| Show Batch Monitoring task         | Monitor<br>Business User<br>Administrator<br>Viewer<br>Schedule Config Mgr<br>Schedule Admin<br>AMS Admin |
| Show System Configuration task     | Business User<br>Administrator<br>Viewer<br>Schedule Config Mgr<br>Schedule Admin<br>AMS Admin            |
| Show Batch Administration task     | Administrator<br>Viewer<br>Schedule Config Mgr<br>Schedule Admin<br>AMS Admin                             |
| Show Scheduler Administration task | Administrator<br>Monitor<br>Schedule Admin<br>AMS Admin   |
| Show Schedule Maintenance task     | Administrator<br>Viewer<br>Schedule Config Mgr<br>Schedule Admin<br>AMS Admin                             |
| Show AMS Utilities task            | AMS Admin   |

**Table 5–4 Screen: Batch Monitoring**

| <b>Feature</b>   | <b>Roles (aliases) with update access</b>                                      |
|--|--|
| Buttons for Create Schedule, Close Schedule and Restart Schedule   | Monitor<br>Schedule Admin<br>Administrator<br>AMS Admin                        |
| Jobs table on Batch Monitoring screen - Buttons for Run, Rerun, Hold, Release, Skip, Release Skip, and action for Add Comments | Monitor<br>Schedule Admin<br>Administrator<br>AMS Admin                        |
| Jobs table Actions menu on Batch Monitoring screen - Edit Parameters (for selected job)  | Monitor<br>Schedule Admin<br>Administrator<br>AMS Admin                        |
| Job Details screen - Enable/Disable External Dependencies  | Monitor<br>Administrator<br>Schedule Config Mgr<br>Schedule Admin<br>AMS Admin |
| Job Details screen - Retry Schedule Link button  | Monitor<br>Administrator<br>AMS Admin  |
| Job Details screen - Retry Callback button   | Monitor<br>Administrator<br>AMS Admin  |
| Execution Engine admin dialog Configuration  | Administrator<br>AMS Admin   |
| Execution engine admin dialog start, stop, and force shutdown buttons  | Monitor<br>Administrator<br>AMS Admin  |
| Download Job Log   | All authenticated users  |
| Download Cycle Summary   | All authenticated users  |
| Scheduler Tasks Monitoring and actions   | Monitor<br>Administrator<br>Schedule Admin<br>AMS Admin                        |

**Table 5–5 Screen: System Configuration**

| <b>Feature</b>              | <b>Roles (aliases) with update access</b> |
|-----------------------------|---|
| System tab - Update actions | Administrator<br>AMS Admin                |

**Table 5–5 (Cont.) Screen: System Configuration**

| <b>Feature</b>   | <b>Roles (aliases) with update access</b>  |
|--|--|
| Schedule tab - Update actions for general & environment settings     | Administrator<br>AMS Admin   |
| Schedule tab - Job admin system options dialog                       | Administrator<br>AMS Admin   |
| Schedule tab - Update actions for MDF configuration                  | Administrator<br>AMS Admin   |
| Schedule tab - Update actions for job admin throttling configuration | Administrator<br>AMS Admin   |
| System tab - Update actions for external configurations              | Business User<br>Administrator<br>Schedule Config Mgr<br>Schedule Admin<br>AMS Admin |
| Global Edit - Settings updates                                       | Administrator<br>AMS Admin   |
| Global Edit - External Configuration updates                         | Business User<br>Administrator<br>Schedule Config Mgr<br>Schedule Admin<br>AMS Admin |

**Table 5–6 Screen: Batch Administration**

| <b>Feature</b>   | <b>Roles (aliases) with update access</b>    |
|--|--|
| Export Config and Import Config buttons  | Administrator<br>Schedule Admin<br>AMS Admin |
| Enable/disable switch on each of the Recurring Flows and Jobs within each Flow | Administrator<br>Schedule Admin<br>AMS Admin |
| Jobs table on main UI - Edit and Enable/Disable actions                        | Administrator<br>Schedule Admin<br>AMS Admin |
| Batch Job Details - Enable/Disable Dependencies                                | Administrator<br>AMS Admin                   |
| Batch Job Details - Create/Enable/Disable/Delete Inter-Schedule Dependencies   | Administrator<br>AMS Admin                   |
| Batch Job Details - Create/Enable/Disable/Delete Schedule links                | Administrator<br>AMS Admin                   |

**Table 5–6 (Cont.) Screen: Batch Administration**

| <b>Feature</b>   | <b>Roles (aliases) with update access</b>                           |
|--|---|
| Batch Job Details -<br>Create/Enable/Disable/Delete External<br>Dependencies | Administrator<br>Schedule Config Mgr<br>Schedule Admin<br>AMS Admin |

**Table 5–7 Screen: Scheduler Administration**

| <b>Feature</b>  | <b>Roles (aliases) with update access</b>               |
|---|---|
| All Functions on the Scheduler<br>Administration screen | Monitor<br>Administrator<br>Schedule Admin<br>AMS Admin |

**Table 5–8 Screen: Schedule Maintenance**

| <b>Feature</b>   | <b>Roles (aliases) with update access</b> |
|--|---|
| All actions: Import Latest Schedule button,<br>Upgrade, Retry buttons in table row | Administrator<br>AMS Admin                |
| Download Configuration and download POM<br>& JOS seed data                         |   |

**Table 5–9 Screen: AMS Utilities**

| <b>Feature</b> | <b>Roles (aliases) with update access</b> |
|----------------|---|
| Manual Job Run | Administrator<br>AMS Admin                |

