# Oracle® Enterprise Data Quality

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Oracle Enterprise Data Quality Context-Sensitive Help 12c (12.2.1.1.0)

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# Preface

This guide provides context-sensitive help for Oracle Enterprise Data Quality.

# **Audience**

This document is intended for data quality specialists and administrators using Oracle Enterprise Data Quality.

# **Documentation Accessibility**

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# Conventions

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Convention	Meaning
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italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1

# Oracle Enterprise Data Quality Applications Help Topics

The following sections describe the help available for the applications in Oracle Enterprise Data Quality:

- Welcome to EDQ
- EDQ Applications
- Processor Library

# 1.1 Welcome to EDQ

Thank you for choosing Oracle Enterprise Data Quality (EDQ).

EDQ is a state-of-the-art collaborative data quality profiling, analysis, parsing, standardization, matching and merging product, designed to help you understand, improve, protect, and govern the quality of the information your business uses, all from a single integrated environment.

These help pages are designed to get you started quickly with EDQ, and to provide a useful reference when using the product.

- Installing EDQ
- Key Features
- Contacting Oracle Support
- EDQ Language Options
- Terms of Use

# **EDQ Applications**

- Director
- Server Console
- Dashboard
- Match Review
- Case Management
- Case Management Administration
- Configuration Analysis
- Issue Manager

Web Service Tester

### EDQ Administration

- Administration
- Web Services

# 1.1.1 Installing EDQ

EDQ should only be installed on machines where you want to run processes. Client machines do not require a server installation. Clients that have a supported Java Runtime Environment (JRE) installed can connect to an EDQ Server using a supported web browser. EDQ uses Java Web Start to download and start the client applications on the client machine.

See *Installing and Configuring Oracle Enterprise Data Quality* in the EDQ Release 12.2.1 document library.

# 1.1.2 Key Features

The following are the key features of EDQ:

- Integrated data profiling, auditing, cleansing and matching
- Browser-based client access
- Ability to handle all types of data (for example, customer, product, asset, financial, and operational)
- Connection to any Java Database Connectivity (JDBC) compliant data sources and targets
- Multi-user project support (role-based access, issue tracking, process annotation, and version control)
- Services Oriented Architecture (SOA) support for designing processes that may be exposed to external applications as a service
- Designed to process large data volumes
- A single repository to hold data along with gathered statistics and project tracking information, with shared access
- Intuitive graphical user interface designed to help you solve real-world information quality issues quickly
- Easy, data-led creation and extension of validation and transformation rules
- Fully extensible architecture allowing the insertion of any required custom processing

# 1.1.3 Contacting Oracle Support

The Oracle Technology Network offers a huge range of resources on Oracle software.

- Discuss technical problems and solutions on the Discussion Forums.
- Get hands-on step-by-step tutorials with Oracle By Example.
- Download Sample Code.
- Get the latest news and information on any Oracle product.
- Access the Oracle Learning Library for free training videos and resources.

You can also get further help and information with Oracle software from:

- My Oracle Support (requires registration)
- Oracle Support Services

# 1.1.4 EDQ Language Options

All EDQ applications are provided with the following UI language options:

- US English
- French
- Italian
- German
- Spanish
- Chinese
- Japanese
- Korean
- Brazilian Portuguese

The translations for all languages are automatically installed with EDQ and a single server supports clients in different languages.

Note:

- EDQ is fully Unicode compliant and therefore can process data in any language. These language options are solely for controlling the UI text.
- The locale settings of the client set the UI language. See Adjusting the Client Locale below for further details.
- The online help and technical documentation of the product are currently provided in all the supported languages.
- User-specified names of configuration objects (such as projects, processes, reference data and so on) are not currently translatable. This also means that configuration object names used in pre-packaged extensions (such as the Customer Data Services Pack and Oracle Watchlist Screening), are in US English only.

# 1.1.4.1 Adjusting the Client Locale

A client machine will display the EDQ UIs in the local language according to the machine's display settings.

To adjust the language of the client in order to change the language of the UIs, use the following procedure:

- 1. Set the web browser's language display options to display web pages from the EDQ server in the chosen language.
- **2.** Change the regional settings of the client machine in order to display the EDQ Java WebStart UIs in the chosen language; for example, on Windows machines change the System Locale, Format, and Display Language.

Notes:

 Following the Java 7 Update 25, the Display Language now must be adjusted in order to modify the language in which Java applications are displayed. In previous versions, only the System Locale and Format were used. If you are using Windows, only Windows Enterprise and Windows Ultimate include the Multilingual User Interface Pack required to alter the Display Language from its installed setting.

For testing purposes, it is possible to override the client settings using a server option that sets the locale for all clients. To do this, add the following setting to [edq\_local\_home]/properties/clientstartup.properties: locale = [ISO 639-2 Language Code]. For example, to make all client Java UIs appear in Japanese regardless of the client's regional settings, add this line: locale = ja

Setting the Locale for Dashboard Administration

To set the locale for the Dashboard Administration, it is necessary to add an environment variable on the client. To set the locale, use the following procedure:

- 1. Navigate to System Properties > Advanced > Environment Variables.
- **2.** In the New User Variable dialog, enter DASHBOARD\_ADMIN\_LOCALE in the Variable name column. Enter de\_DE (for German) in the Variable value column.
- **3.** Restart your system, and navigate to the Dashboard. Click Administration, and you will see that it is in the language that you have set.

# 1.1.5 Terms of Use

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# 1.2 EDQ Applications

The Oracle Enterprise Data Quality suite includes these applications:

- Director
- Server Console
- Dashboard
- Match Review
- Case Management
- Case Management Administration
- Configuration Analysis
- Issue Manager
- Web Service Tester

# 1.2.1 Director

Director is the core application of the Oracle Enterprise Data Quality suite. The Director user interface consists of the following on-screen elements.

- Menu
- Toolbar
- Issue Notifier
- Project Browser
- Canvas
- Tool Palette
- Canvas Overview Pane
- Task Window
- Results Browser

# 1.2.1.1 Getting Started with Director

To get started with Director, see "Getting Started" in *Oracle Fusion Middleware Using Oracle Enterprise Data Quality*.

# 1.2.1.2 Menu

The Menu contains four submenus, as detailed below:

- File Menu
- Edit Menu
- View Menu
- Help Menu

#### Table 1–1 File Menu

Element	Description
New Process	Create a new process (Ctrl+N).
New Project	Create a new project.
New Server	Connect to another OEDQ server.
Open Package File	Open a package file.
Close	Close the current selected process.
Close All	Close all open processes.
Save	Save the current selected process (Ctrl+S).
Save All	Save all open processes (Ctrl+Shift+S).
Print	Print the current canvas (Ctrl+P).
Exit	Exit OEDQ.

#### Table 1–2 Edit Menu

Element	Description
Undo	Undoes the last action on the canvas (Ctrl+Z).
Redo	Redoes the last action on the canvas (Ctrl+Y).
Cut	Cuts the selected processor(s) (Ctrl+X).
Сору	Copies the selected processor(s) (Ctrl+C).
Paste	Pastes the selected processor(s) (Ctrl+V).
Delete	Deletes the selected processor(s) (Delete).
Rename	Renames the selected object (F2).
Select All	Selects all items in the active pane (Ctrl+A).
Preferences	Sets preferences for Processor Progress Reporting, Exporting Results to Excel and the Canvas.

Element	Description
Zoom In	Zooms in on the canvas.
Zoom Out	Zooms out on the canvas.

Element	Description
Project Browser	Shows or hides the Project Browser.
Tool Palette	Shows or hides the Tool Palette.
Results Browser	Shows or hides the Results Browser.
Task Progress	Shows or hides the Task Window.
Canvas Overview	Shows or hides the Canvas Overview.
Server Console	Opens the Server Console application.
Configuration Analysis	Opens the Configuration Analysis application.
Web Service Tester	Opens the Web Service Tester application.
Scheduled Jobs	Displays scheduled jobs on the server.
Event Log	Displays the Event Log.

 Table 1–3 (Cont.) View Menu

Table 1–4 Help Menu

Element	Description
Help	Opens the Online Help files (F1).
Welcome	Launches the Welcome page.
Getting Started	Launches the Getting Started Quickly page.
About	Displays the version information about OEDQ.

# 1.2.1.3 Toolbar

The toolbar provides easy access to a number of common functions in EDQ. The icons on the toolbar represent these common functions.

Tooltips are available so that when you hover over the icon on the toolbar, a brief description of its function is displayed.

# 1.2.1.4 Issue Notifier

The Issue Notifier shows how many open issues are currently assigned to you on the server to which you are connected.

Click on the Issue Notifier to launch the Issue Manager and display the details of the issues assigned to you.

# 1.2.1.5 Project Browser

The Project Browser allows you to browse an EDQ server, and the projects contained in it.

- Projects
- Reference Data
- Data Stores
- Published Processors
- Images

Note that you can copy most items in the Project Browser to new projects, or other EDQ servers, by dragging and dropping the item, or by using Copy (Ctrl+C) and Paste (Ctrl+V).

Right-click on a blank area of the Project Browser to connect to a new EDQ server, or to open a package file.

#### **Project Browser Object States**

Objects in the Project Browser may appear with different overlay icons depending on their state. A green 'Play' icon indicates the object is running, an amber 'Stop' icon indicates that execution of the object was canceled, and a red 'Warning' icon indicates that execution of the object resulted in an error.

These states are:

- Normal
- Running
- Canceled
- Errored

There are two types of lock. A downwards-pointing red triangle indicates that the object is locked and cannot be opened (most likely because it is open for editing by another user). A blue dot indicates that the object is read-only (most likely because it is currently being used in a job and cannot be edited in order to preserve the logic of the job).

The lock states are:

- Locked (the object cannot be viewed)
- Read-Only (the object can be viewed, but not edited)

#### 1.2.1.6 Canvas

The Canvas is where processes are opened, and therefore where data quality processes are designed using EDQ.

Many processes may be open on the Canvas at any one time.

You may close an individual process by selecting Right-click, Close, or by clicking on the Close process icon in the top-right of the canvas:

The Canvas has its own toolbar for Canvas-specific actions.

Note that most of the main Toolbar functions can also be used for the Canvas.

Note that the process on the canvas may appear differently depending on its state. See Process states.

The processors in a process also change their appearance depending on their state. See Processor states.

If a process is open on the canvas when it is executed, you can view the progress of each processor in the process, and monitor the overall progress of the process. Otherwise, you can monitor its progress in the Task Window.

#### 1.2.1.7 Tool Palette

The Tool Palette provides a list of all the available processors that you may use when working on projects in EDQ.

The processors are listed by their Processor family.

To use a processor in the definition of a process, drag it from the Tool Palette and drop it onto an open process.

You can then connect a processor's inputs and configure it for use in your process.

You can also find a processor by searching for it using the search box at the bottom of the tool palette. This will quickly search for processors using the entered text. For example, to find all processors with a name containing the word 'length', simply enter 'length' in the search box:

#### 1.2.1.8 Canvas Overview Pane

The overview pane is used to aid navigation around large processes, which cannot be viewed in their entirety on the Canvas.

The overview pane displays a thumbnail view of the whole process, with a rectangular overlay that shows the area currently visible on the canvas.

You can move around the process rapidly by dragging the rectangle to the area you want to examine. The Canvas will automatically move to the framed area.

#### 1.2.1.9 Task Window

The Task Window allows you to see the progress of all currently running tasks, including jobs, processes and snapshots, on all connected servers. Tasks are grouped by server, and overlays are used to show the state of the task.

Jobs in the task window can be expanded to show more detailed information about the phases and processes involved in that job.

Right-clicking on a task displays a context-sensitive menu containing options available to the selected task.

Running tasks can be canceled. Tasks which have errored can be opened or edited. Errors can be displayed, or cleared. Selecting the **Clear All Errors** option removes all errored tasks from the task window.

#### 1.2.1.10 Results Browser

The Results Browser is designed to help you to understand your data by providing an interactive way of browsing the results of your processing using EDQ. Provided you are using the repository on process execution, you can drill down on the statistics in the Results Browser to useful views of the data that are designed to help you form business rules for validating and transforming it.

There are a number of general functions available in the Results Browser. These functions are accessible from the toolbar at the top of the Results Browser window.

#### 1.2.1.11 System-level Reference Data Library

The following sets of System-level Reference Data are provided with EDQ.

**Note:** Reference Data lists and maps that are shipped with EDQ are named with an asterisk before their name to differentiate them from Reference Data that you create.

Many of these lists and maps are used by processors by default. You may change these (by using them in projects, modifying them, and copying them back to the System library), though it is advisable to create new lists and maps with different names for your own needs, so that they will not be overwritten when EDQ is upgraded.

Oracle also provides packs of Reference Data for specific types of data, and for solving specific problems - for example, lists of known telephone number prefixes, name and address lists, and regular expressions for checking structured data such as URLs. These packs are available as extension packs for EDQ.

Reference Data Name	Purpose
*Base Tokenization Map	A reference data set used to tokenize data in the Parse processor, covering only a limited set of characters. Preserved for backward compatibility purposes.
*Character Pattern Map	A reference data set used to generate patterns in the Pattern processors, covering only a limited set of characters. Preserved for backward compatibility purposes.
*Date Formats	A list of standard formats for recognizing dates.
*Delimiters	A list of commonly used delimiters.
*Email Regex	A default regular expression used to check email addresses syntactically.
*No Data Handling	The standard EDQ set of No Data characters.
*Noise Characters	A list of common 'noise' characters.
*Number Bands	An example set of Number Bands, for the Number Profiler.
*Number Formats	A list of standard formats for recognizing numbers.
*Standardize Accented Characters	A character map used to standardize accented characters to their unaccented equivalents.
*UK Postcode Regex	A default regular expression used to check UK postcodes syntactically.
*Unicode Base Tokenization Map	The default reference data set used to tokenize data in the Parse processor, covering the entire Unicode range.
*Unicode Character Pattern Map	The default reference data set used to generate patterns in the pattern processors, covering the entire Unicode range.

# 1.2.1.12 Run Profiles

Run Profiles are optional templates that specify a number of 'override' configuration settings for externalized options when a Job is run. They offer a convenient way of saving and reusing a number of configuration overrides, rather than specifying each override as a separate argument. Note that IE is not recommended for externalized options.

Run Profiles may be used when running jobs either from the Command Line Interface, using the runopsjob command, or in the Server Console UI.

Run Profiles can be created using any text editor. They must be saved with the .properties prefix to the oedg\_local\_home/runprofiles folder of the EDQ installation.

They are typically set up by an advanced user with knowledge of the ways configuration needs to be overridden in a production deployment. They may be created or edited directly by a user with access to the oedq\_local\_home directory, or transferred by an FTP task into the oedq\_local\_home/runprofiles directory. Solutions built using EDQ, such as Oracle Watchlist Screening, may include a number of

pre-defined Run Profiles that are suitable for overriding externalized configuration options in pre-packaged jobs.

The template for creating Run Profiles is called template.properties, and can be found in the [Installpath]/oedg\_local\_home/run profiles directory. The template contains full instructions and examples for each type of override.

#### An example of a Run Profile file is included below.

```
# Globally turns on/off real-time screening
phase.Start\ Real-time\ Screening.enabled = Y
# Control single real-time screening types
phase.Real-time \ Screening.process.Individual \ Real-time \ Screening.san_enabled =
Y
phase.Real-time \ Screening.process.Individual \ Real-time \ Screening.pep_enabled =
Y
phase.Real-time\ Screening.process.Individual\ Real-time\ Screening.edd_enabled =
Y
phase.Real-time \ Screening.process.Entity \ Real-time \ Screening.san_enabled = Y
phase.Real-time \ Screening.process.Entity \ Real-time \ Screening.pep_enabled = Y
phase.Real-time\ Screening.process.Entity\ Real-time\ Screening.edd_enabled = Y
# Globally turns on/off batch screening
phase.Start\ Batch\ Screening.enabled = Y
# Control single batch screening types
phase.Match\ Individuals\ Batch\ SAN.enabled = Y
phase.Match\ Individuals\ Batch\ PEP.enabled = Y
phase.Match\ Individuals\ Batch\ EDD.enabled = Y
phase.Match\ Entities\ Batch\ SAN.enabled = Y
phase.Match\ Entities\ Batch\ PEP.enabled = Y
phase.Match\ Entities\ Batch\ EDD.enabled = Y
phase.Real-time\ Screening.process.Individual\ Real-time\ Screening.receipt_prefix
= OWS
phase.Real-time\ Screening.process.Individual\ Real-time\ Screening.receipt_suffix
= IND
phase.Real-time \ Screening.process.Entity \ Real-time \ Screening.receipt_prefix =
OWS
phase.Real-time\ Screening.process.Entity\ Real-time\ Screening.receipt_suffix =
ENT
```

# 1.2.2 Server Console

Server Console is designed to be used by typical "Operations Users" in an organization; that is, those users who either do not require or should not have access to the full functionality to the Director UI.

The application can be connected to one or more EDQ servers. For further details, see Managing Server Connections.

#### **Functional Areas**

Server Console is divided into the following functional areas:

- Scheduler Used to select jobs to run, either as prompted or according to a schedule.
- Current Tasks Shows all tasks currently running on the selected server, including those initiated in the Director UI.

- Event Log A historic view of all events (i.e. tasks and jobs) on the server, including those executed in Director UI.
- Results Shows the staged data and staged results views of all jobs run from Server Console UI, and also the results of jobs run from the Command Line with a run label.

# **User Profiles**

Every user of Server Console may not necessarily need access to all these functional areas. Typical profiles could include:

- Job User Runs jobs only. Requires access to Scheduler and Current Tasks.
- Quality Supervisor View job results and analyzes issues. Requires access to Current Tasks, Event Log and Results.

# 1.2.2.1 Managing Server Connections

The Server menu on Server Console is used to manage connections to servers.

On start-up, Server Console is connected to the server it was launched from. It is possible to connect to more than one server at a time, and these are separated into tabs in the Server Console window.

#### **Connect to a Server**

To connect to a server:

- 1. On the Server menu, click Connect.
- 2. Click Connect. The Login dialog is displayed.
- 3. Enter the login credentials, and click OK.

#### **Disconnect from a Server**

To disconnect from a server:

- 1. Ensure the correct server is currently displayed (select the relevant tab).
- 2. On the Server menu, click **Disconnect**.
- **3.** Click **OK** on the Disconnect dialog.

#### Add a New Server

To add a new server:

- 1. On the Server menu, click New Server. The Add Server dialog is displayed.
- **2.** Complete the fields, as described below:

#### Table 1–5 New Server Fields

Field Name	Format	Entry
Alias	Free text	An alias to refer to the server in the Server Console UI.
Host	Free text	The name of the server.
Port	Numeric	The HTTP or HTTPS port to be used to connect to the server.

( )		
Field Name	Format	Entry
Secure	Check box (unchecked by default).	Used to specify whether a secure connection should be established with the server.
Path	Free text	The file path to the server.
User	Free text	The username for connecting to the server.

Table 1–5 (Cont.) New Server Fields

#### 3. Click OK to add the server.

#### Edit a Server

You can edit the details of a server that you have added.

**Note:** You cannot edit the details of the server that Server Console is launched from.

To edit a server:

- **1.** Select the required server.
- 2. Disconnect the server (see Disconnect from a Server above).
- 3. On the Server menu, click Edit Server.
- **4.** On the Edit Server dialog, alter the details of the server as required. The fields are identical to those in the Add Server dialog (as described above).
- 5. Click **OK** to save changes.

#### **Remove a Server**

To remove a server:

**Note:** You cannot remove the details of the server that Server Console is launched from.

- 1. Select the required server.
- 2. On the Server menu, click **Remove Server**.
- 3. On the Remove dialog, click OK.

#### 1.2.2.2 Scheduler

The Scheduler window is used to run one-off instances of jobs and to create or edit job schedules.

The window is divided into three areas:

- Jobs lists the jobs (by server, if more than one is available) that the user is authorized to run and schedule.
- Jobs Details displays the details of the selected job or jobs.
- Schedules lists the scheduled jobs.

# Running a One-Off Job

To run a one-off job:

- 1. In the Jobs area, locate and double-click on the required job.
- 2. In the Job Details area, click the Run button. The Run dialog is displayed.
- **3.** If available, select the required Run Profiles to override the settings for externalized configuration options in the Job.
- **4.** Enter a Run Label to store the staged data results for the job against. You can either enter a new label, or select one from the drop-down list. Note: The drop-down list contains the last 100 used Run Labels.
- 5. Click **OK** to run the job.

#### Scheduling Jobs

The Schedule dialog is used to create and edit schedules for jobs:

#### Creating a new schedule

To create a new schedule:

- 1. In the Jobs area, locate and double-click on the required job.
- **2.** In the **Job Details** area, click the **Schedule** button. The Schedule dialog is displayed.
- **3.** Select the Schedule type and enter the date and time details (see Schedule Types below).
- 4. Select the Run Profiles if required.
- 5. Enter a new Run Label, or select one from the drop-down list.
- 6. Click **OK** to save.

# Editing a schedule

To edit a schedule:

- 1. In the **Schedules** area, locate and double-click on the required job.
- **2.** In the **Job Details** area, click the **Schedule** button. The Schedule dialog is displayed.
- **3.** Select the Schedule type and enter the date and time details (see Schedule Types below).
- **4.** Select the Run Profiles if required.
- 5. Enter a new Run Label, or select one from the drop-down list.
- 6. Click OK to save.

#### **Deleting a schedule**

To delete a schedule:

- 1. In the **Schedule** area, right click on the required schedule.
- 2. Select Delete.
- 3. In the Delete dialog, click Yes to delete or No to keep the schedule.

#### **Schedule Types**

There are five schedule types available:

#### Once

This option is for setting a job to run once only on a specified time and date.

- 1. Select Once on the Schedule dialog.
- 2. Enter the date and time required in the Run this job once on field. Either:
- 3. Change the day by clicking the up and down arrows on the right of the field:;
- 4. Change the day, month or year using the calendar on the right of the window; or
- 5. Edit the field manually, in the format shown: dd-MMM-yyyy hh:mm.

#### Daily

This option is for scheduling a job to run once a day, either every day or at intervals of a specified number of days (for example, every third day or every tenth day).

- 1. Select Daily on the Schedule dialog.
- **2.** In the **Every** field, enter the schedule frequency; for example, 1 the job runs every day, 3 the job runs every third day, and so on.
- **3.** In the **Server Time** field, enter the time of day at which the job will run, in 24hr format.
- 4. In the Start Date field, enter the date of the first day of the schedule. To do this, either select the required date from the calendar on the right of the screen, or manually edit the field in the format dd-MM-yyyy.

#### Weekly

This option is for scheduling a job on a weekly basis.

- Select Weekly on the Schedule dialog.
- **2.** In the **Every** area, check each day of the week on which the job will run. You can select any number of combination of days.
- **3.** In the **Server Time** field, select the time at which the job will run, in 24hr format.
- 4. In the **Start Date** field, enter the date of the first day of the schedule. To do this, either select the required date from the calendar on the right of the screen, or manually edit the field in the form dd-MM-YYYY. Alternatively, to run the job on the first specified day of the week, clear the check box to disable the **Start Date** field.

#### Monthly

This option is for scheduling a job on a specific day of a month.

- 1. Select Monthly on the Schedule dialog.
- 2. In the **On** drop-down list, select the day of the month.
- **3.** In the **Server Time** field, select the time at which the job will run, in 24hr format.
- **4.** Weekends are included in the schedule by default; that is, if the date selected falls on a weekend, the job will run as scheduled. To exclude weekends, check the **Exclude Weekends** field.
- 5. In the **Start Date** field, enter the date of the first day of the schedule. To do this, either select the required date from the calendar on the right of the screen, or

manually edit the field in the form dd-MMM-yyyy. Alternatively, to run the job on the first occurrence of the specified day of the month, clear the check box to disable the **Start Date** field.

#### Startup

This option sets the selected job to run whenever the server is started up.

**1.2.2.2.1 Run Label** Run Labels are used to store results separately, where the same job is run several times either on different data sets, with different configuration options specified using Run Profiles, or simply at different times (for example, on a monthly schedule).

Run Labels are used in the Server Console application. The staged data results from a job are written out and stored by Run Label, and Server Console users can navigate through the Results in the Results window.

When running jobs in the Server Console UI, a Run Label must be specified. If a previously used Run Label is reused for the same job, the previously written results for that Job and Run Label combination will be overwritten.

Run Labels are not used when running jobs interactively in the Director UI. Results from these interactively run jobs are not visible in the Server Console UI, as they are assumed to be run during project design and testing rather than in production.

This also means that a results book export in a job will produce expected results when run from Director without a run label but when the same job is run using a run label then no results are exported as results book data is not generated when a run label is used. The 'results' that are not visible when run labels are used include things such as drilldowns and results books.

# 1.2.2.3 Current Tasks

The Current Tasks window shows all tasks currently running on the selected server, including those initiated in the Director UI.

It is divided into two areas:

- Current Tasks area
- Task Filter

# **Current Tasks Area**

This area displays the details of the tasks in progress. You can drill down into these tasks to check their status and progress by expanding each of the groups using the + button.

#### **Task Filter**

This area filters the details of the tasks currently running on the selected server.

The elements of this area are as follows:

Element	Description
Show by	Sorts the contents of the Current Task area by Jobs (the default option) or Run Label.
Auto Expand	Check this box to automatically expand the contents listed in the Current Task area. This box is cleared by default.

Table 1–6 Task Filter Elements

Element	Description
Projects	The projects of the tasks being run.
Jobs	The names of the jobs being run.
Labels	The labels of the jobs being run.

Table 1–6 (Cont.) Task Filter Elements

#### **Current Tasks Popup**

This dialog box is used to view the tasks currently running on all connected servers.

To open the popup, click **View** > **Current Tasks Popup**.

Note that the Current Tasks window shows all activity on all connected servers, including tasks and jobs that are run interactively using the Director UI, and any jobs that have been instigated externally using the Command Line Interface.

# 1.2.2.4 Event Log

The Event Log provides a complete history of all jobs and tasks that have run on an EDQ server.

By default, the most recent completed events of all types are shown in the log. However, you can filter the events using a number of criteria to display the events that you want to see. It is also possible to tailor the Event Log by changing the columns that are displayed in the top-level view. Double-clicking on an event will display further information where it is available.

The displayed view of events by any column can be sorted as required. However, older events are not displayed by default, so a filter must be applied before sorting before they can be viewed.

# Logged Events

An event is added to the Event Log whenever a Job, Task, or System Task either starts or finishes.

Tasks are run either as part of Jobs or individually instigated using the Director UI.

The following types of Task are logged:

- Process
- Snapshot
- Export
- Results Export
- External Task
- File Download

The following types of System Tasks are logged:

OFB - a System Task meaning 'Optimize for Browse' - this optimizes written
results for browsing in the Results Browser by indexing the data to enable sorting
and filtering of the data. The 'OFB' task will normally run immediately after a
Snapshot or Process task has run, but may also be manually instigated using the
EDQ client by right-clicking on a set of Staged Data and selecting Enable
Sort/Filter, or by a user attempting to sort or filter on a non-optimized column,
and choosing to optimize it immediately.

 DASHBOARD - a System Task to publish results to the Dashboard. This runs immediately after a Process task has been run with the **Publish to Dashboard** option checked.

#### **Server Selection**

If the Director UI is connected to multiple servers, you can switch servers using the Server drop-down field in the top-left hand corner.

If Server Console UI is connected to multiple servers, select the required server in the tab list at the top of the window.

#### **Filtering Events**

The following filtering events are available:

## **Quick Filters**

Quick filter options are made available to filter by **Event Type**, **Status** and **Task Type**. Simply select the values that you want to include in the filter (using Control - Select to select multiple items) and click on the **Run Filter** button on the bottom left of the screen to filter the events.

#### Free-text Filtering

Further free-text filtering options are available to filter by **Project Name**, **Job Name**, **Task Name** and **User Name**. These are free-text so that you can enter partial names into the fields. You can enter a partial name into any of these fields - provided the object contains the partial name, it will be displayed (though note that matching is case-sensitive). For example, if you use a naming convention where all projects working on live systems have a name including the word 'Live' you can display all events for live systems.

**Note:** The Project Name column is not displayed by default. To change the view to see it, click on the Select Columns button on the left hand side, and check the Project Name box.

#### **Date/Time Filters**

The final set of filters, on the right-hand side of the screen, allow you to filter the list of events by date and time. A Date picker is provided to make it easier to specify a given date. Note that although only the most recent events are shown when accessing the Event Log, it is possible to apply filters to view older events if required.

**Note:** Events are never deleted from the history by EDQ, though they are stored in the repository and may be subject to any custom database-level archival or deletion policies that have been configured on the repository database.

Events may be filtered by their start times and/or by their end times. For example, you can apply a filter to see all Jobs and Tasks (but not System Tasks) that completed in the month of November 2008.

#### **Column Selection**

To change the set of columns that are displayed on the Event Log, click the Select Columns button on the top left of the Event Log area. The Select Columns dialog is displayed. Select or deselect the columns as required, and click **OK** to save or **Cancel** to abandon the changes. Alternatively, click **Defaults** to restore the default settings.

Note that **Severity** is a rarely used column - it is currently set to 50 for tasks or jobs that completed correctly, and 100 for tasks or jobs that raised an error or a warning.

#### **Opening an Event**

Double-clicking to open an event will reveal further detail where it is available.

Opening a Task will display the Task Log, showing any messages that were generated as the task ran.

**Note:** Messages are classified as INFO, WARNING, or SEVERE. An INFO message is for information purposes and does not indicate a problem. A WARNING message is generated to indicate that there could be an issue with the process configuration (or data), but this will not cause the task to error. SEVERE messages are generated for errors in the task.

For Jobs, if a notification email was configured on the job, the notification email will be displayed in a web browser when opening the completed event for the Job. Jobs with no notifications set up hold no further information.

#### Exporting Data from the Event Log

It is possible to export the viewable data in the Event Log to a CSV file. This may be useful if you are in contact with Oracle Support and they require details of what has run on the server.

To export the current view of events, click **Export to CSV**. This will launch a browser on the client for where to write the CSV file. Give the file a name and click **Export** to write the file.

#### 1.2.2.5 Results

The Results window shows the staged data and staged results views of all jobs run from Server Console UI, and also the results of jobs run from the Command Line with a run label.

The window is divided into the Job History and Results Browser areas.

#### **Job History**

This area lists the jobs run in chronological order. It shows the Project, job, Run Label and end time for each one.

#### **Results Browser**

This area shows the details of the job selected in the Job History area above.

The Results Browser has various straight-forward options available as buttons at the top - hover over the button to see what it does.

However, there are a few additional features of the Results Browser that are less immediately obvious:

- Open in a New Window
- Show Characters
- Selecting Column Headers

# Purging Results

#### **Open in a New Window**

It is often useful to open a new window with the results from a given job. To do this, right-click on a job in the **Job History** area and select **Open in a new window**.

#### **Show Characters**

On occasion, you might see unusual characters in the Results Browser, or you might encounter very long fields that are difficult to see in their entirety.

For example, if you are processing data from a Unicode-enabled data store, it may be that the EDQ client does not have all the fonts installed to view the data correctly on-screen (though note that the data will still be processed correctly by the EDQ server).

In this case, it is useful to inspect the characters by right-clicking on a character or a string containing an unusual character, and selecting the Show Characters option. For example, the Character Profiler processor may work on some Unicode data, with a multi-byte character selected where the client does not have the required font installed to display the character correctly. The character therefore appears as two control characters.

If you right-click on the character and use the **Show Characters** option, EDQ can tell you the character range of the character in the Unicode specification.

The Show Characters option is also useful when working with very long fields (such as descriptions) that may be difficult to view fully in the Results Browser.

The Full column widths button Full column widths button will widen the columns to show the full data, but in this case there is too much data to show on the width of a screen. To see the FullDescription field as wrapped text, it is possible to right-click on the rows you want to view and use the **Show Characters** option. You can then click on the arrow at the top-right of the screen to show each value in a text area, and use the arrows at the bottom of the screen to scroll between records.

# **Selecting Column Headers**

Clicking on the column header in the Results Browser will sort the data by that column. However, if you control-click on the column header (hold down the Ctrl key and click on the header), you can select all the visible (loaded) data in that column in the Results Browser. This is useful for example to copy all loaded rows, or to use them to create or add to reference data using the right-click option. Note that the Results Browser only loads 100 records by default, so you may want to use the **Load All Data** button before selecting the column header.

Multiple column headers can be selected in the same way.

#### **Purging Results**

To purge results in Server Console, right click on a Record in the Job History area.

Results can be purged by project, run label or job.

#### 1.2.2.6 Result Purge Rules

Rules to automatically purge results under certain conditions can be set in Server Console using the Result Purge Rules dialog.

To open the dialog, select **Tools** > **Purge Rules** in the Server Console menu bar.

**Note:** Rules are applied in the order shown in this dialog, from the top down. See Setting the Rule Order for further information.

#### Adding a Rule

To add a rule:

- 1. Click the Add Rule button on the Result Purge Rules dialog. The New Rule dialog is displayed.
- **2.** The **Enabled** checkbox is checked by default. To create a new rule without enabling it immediately, uncheck it.
- **3.** Complete the fields as follows:
  - 1. Name Enter a name for the rule. This field is mandatory.
  - Purge results after Specify the number of hours, days, weeks or months after which the results should be purged. Enter the number in the free-text field, and select the unit of time from the drop-down list. Alternatively, select "never" to ensure that results matching the rule criteria will not be purged. This field is mandatory.
  - 3. **Project** If required, select a specific project for the rule.
  - 4. Job If required, select a specific job for the rule.
  - 5. Run Label Either specify an exact Run Label (by entering it, or selecting it from the drop-down list), or enter a regular expression in the Regex field to capture Run Labels containing specific terms. For example, the Regex .\*test.\* would capture all Run Labels containing the word "test".
- 4. Click **OK** to save the new rule, or **Cancel** to abandon.

#### **Editing a Rule**

To edit a rule:

- **1.** Either double click the rule, or select it and click the **Edit Rule** button. A dialog with all the details of the rule is displayed.
- 2. Edit the fields as required.
- **3.** Click **OK** to save the changes, or **Cancel** to abandon.

#### Enabling or Disabling a Rule

To enable or disable a rule, uncheck the **Enabled** check box next to it. This checkbox can also be edited when the rule is opened for editing.

#### **Deleting a Rule**

To delete a rule, select it in the Result Purge Rule dialog and click the **Delete Rule** button.

If a rule is deleted in error, click **Cancel** to close the dialog, not **OK**. On reopening, the accidentally deleted rule will be present again.

#### Setting the Rule Order

There are four buttons on the bottom right of the Result Purge Rule dialog for changing the order of the rules.

To move a rule, select it then:

- click the **Move rule to top** button to move it to the top of the list;
- click the Move rule up button to move it one place up the list;
- click the Move rule down button to move to one place down the list; or
- click the Move rule to the bottom button to move it to the bottom of the list.

# 1.2.3 Dashboard

The Dashboard provides a high-level view of results, in the form of Indexes, Summaries or by Rules. These are collectively known as elements. See the Dashboard Elements topic for further information.

Dashboard Administration is used to control user access to the Dashboard and to configure the Indexes, Summaries and Rules. The My Dashboard view is subdivided into Indexes, Summaries and Rules areas.

You can drill down through Indexes and Summaries by clicking on the name of the element. Alternatively, select an element and click the **Graph** icon on the right for a graphical view.

**Note:** The contents of the window depend on the permission level of the user viewing it.

Each Rule is followed by the name of the Summary it is contained within. Click this name to display all the Rules within that Summary.

#### **Customizing the View**

To move an element within its area, select it and click the **Up** and **Down** arrows in the toolbar of the area.

To remove an element, select it and click the cross at the top of the area.

#### Adding an Index or Summary to the View

If there are Indexes or Summaries that have yet to be added, the drop-down box displayed on the top-left of the window allows you to add the same.

Select the required Index or Summary and click Add.

#### Adding Rules to the View

To add rules to the view:

- 1. Click on a Summary. A full list of Rules within the Summary is displayed.
- 2. Select the Rule and click the pin button.
- **3.** Repeat as required for other rules.

# 1.2.3.1 Dashboard Elements

The **My Dashboard** view is comprised of Elements, each of which has a Status derived from the results of the Element.

A Dashboard Element is a line item of data quality information that a user can monitor on the Dashboard. There are four types of Dashboard Element:
- Indexes a calculated value derived from a weighted set of Rule Results, tracked over time.
- Summaries a summary of the statuses of a number of Rule Results
- Real Time Aggregations an aggregation of the results of a Real Time Rule over a specified time period
- Rule Results published results from a processor in EDQ

Indexes, Summaries and Real Time Aggregations are three different ways of aggregating Rule Results, which may be generated either in Batch or Real Time.

## Indexes

An index is a type of dashboard element with a single numeric value, representing the aggregated results of a number of measures of data quality (Rule Results). The contributing measures are weighted to form an index across all chosen measures. Indexes are used for trend analysis in data quality, in order to track the data quality in one or many systems over a period of time. See the Dashboard Indexes topic for further information.

#### Summaries

A Summary is a type of dashboard element that aggregates a number of Rule Results into a summarized view showing the number of rules of each status (Red, Amber and Green).

Summary dashboard elements are created directly whenever publishing rule results from an EDQ process (where a summary is created summarizing all the rule results that are published from the process), or they may be configured manually by a dashboard administrator. Where configured by an administrator, the Summary may aggregate results from a number of different processes, and if required, across a number of different projects.

Note that unlike all other types of dashboard element, Summaries do not support trend analysis. This is because the Rule Results that comprise the summaries may be changed over time, and may be published at different times.

#### **Real Time Aggregations**

A Real Time Aggregation is a type of dashboard element that aggregates a single Real Time Rule Result dashboard element into a set of results for a different (normally longer) time period. Real Time Rule Results are published by processes that run in interval mode - normally continuously running processes. Intervals may be written on a regular basis so that EDQ users can see results on a regular basis - for example every hour, or every 100 records. However, it may be that Executives or other users may want to monitor results on a daily or weekly basis. This can be achieved by configuring a Real Time Aggregation and making this element available to users rather than the underlying Real Time Rule Results.

### **Rule Results**

Rule Results are dashboard elements that directly reflect the results of an EDQ processor that is configured to publish its results to the Dashboard. Rule Results are therefore the most granular (lowest level) type of dashboard element.

Rule Results may be either Periodic (published from batch processes), or Real Time (published from real time processes that run in interval mode). The different types of Rule Results in the Dashboard Elements pane of the Dashboard Administration window are:

- Periodic Rule Results
- Real Time Rule Results

# 1.2.3.2 Dashboard Administration

Dashboard Administration allows an administrator to configure:

- the users who have access to published results;
- the way that published results are aggregated, into Summaries, Indexes and Real Time Aggregations; and
- the way that the status of each item on the Dashboard is calculated

It is also possible to delete items from the Dashboard, and to purge the results of published items.

**Note:** Deleting an item from the Dashboard does not stop the underlying processor from publishing results in the future. Deleted items will be recreated in the Dashboard when the process next runs with 'Publish to Dashboard' enabled.

See Dashboard Elements for further information on the terms and concepts used in Dashboard Administration.

# **Accessing Dashboard Administration**

To access Dashboard Administration:

- 1. Open the Dashboard either from the Launchpad and log in as an administrator, or by right-clicking on a server in EDQ and selecting **Display Dashboard**.
- 2. Click the Administration button on the Dashboard front page.

This will start the Dashboard Administration, a Java Webstart application.

## The Dashboard Administration GUI

There are two Views available on the Dashboard Administration GUI - **Dashboard** and **Default Thresholds**. These appear in the left-hand column:

- The Dashboard View allows you to administer all published results.
- The Default Thresholds View allows you to change the default way in which the status of Dashboard Elements of each type is calculated. The Default Thresholds can be over-ridden for specific Dashboard Elements if required.

**1.2.3.2.1 Dashboard View** The Dashboard view of the Dashboard Administration dialog is divided into three panes as follows:

- Dashboard Elements a complete list of all Dashboard Elements, including configured aggregations, organized by their aggregation type.
- Audits & Indexes a list of published Dashboard Elements, and configured Indexes.
- User Groups a list of the configured User Groups, and the Dashboard Elements to which they have access.

## **Dashboard Elements**

The Dashboard Elements section shows all Dashboard Elements, organized by their aggregations. Note that all published results are aggregated, because new results are aggregated into a default Summary based on the EDQ process from which they were published. These Summaries always appear in the Dashboard Elements section even if they are not associated with any User Groups and so will not appear on any user dashboards. The same Rule Results may be listed under several aggregations.

The three types of aggregation are Indexes, Summaries and Real Time Aggregation.

Use the Dashboard Elements pane to create new aggregations of results, as follows:

## **Creating an Index**

To create a new index, click **New Index** at the bottom of the Dashboard Elements pane, and give the index a name, as you want it to appear on users' dashboards. For example an index to measure the quality of customer data might be named 'Customer DQ'.

To add rule results to the index, drag and drop Rule Results from either the Dashboard Elements pane or the Audits & Indexes pane. Note that if you drag a Summary onto the index, all the Rule Results that make up the summary are added to the index.

It is also possible to add other indexes to the index, to create an index of other indexes. To see how this will affect the index calculation, see Dashboard Indexes.

Once you have added all the contributing rules and/or other indexes, you can configure the weightings of the index. By default, all contributing rules/indexes will be equally weighted, but you can change this by right-clicking on the index and selecting **Custom Weightings**.

To change the weightings, change the weighting numbers. The percentage weighting of the contributing rule or index will be automatically calculated. For example, you can configure an index with six contributing rules. The Address populated rule is given a weighting of 2 (that is, it is weighted twice as strongly as the other rules):

Address populated	2	28.57
Contact number populated	1	14.29
Contact preferences populated	1	14.29
Email address populated	1	14.29
Mobile number populated	1	14.29
Name populated	1	14.29

Table 1–7Custom Weightings

If required, you can also change the way the status of the index (Red, Amber or Green) is calculated. Otherwise, the status of the index will be calculated using the rules expressed in the **Default Thresholds** section.

To change the way the status is calculated for this index only, right-click on the index and select **Custom Thresholds**. For example, you could configure a particular index to have a Red (alert) status whenever it is below 800 and an Amber status whenever it is below 700.

When you have finished configuring the index, you must choose which User Groups you want to be able to monitor the index. To do this, simply drag and drop the index on to groups in the User Groups pane. Users in those Groups will now be able to use the Customize link on the Dashboard to add the new index to their Dashboards.

### Creating a Summary

To create a new summary, click on the **New Summary** button at the bottom of the Dashboard Elements pane, and give the summary a name, as you want it to appear on users' dashboards. For example a summary of all product data rules might be called Product Data.

To add rule results to the summary, drag and drop Rule Results from either the Dashboard Elements pane or the Audits & Indexes pane. Note that if you drag another summary onto the new summary, all the contributing rule results of the summary that you dragged will be added to the new summary.

If required, you can also change the way the status of the summary (Red, Amber or Green) is calculated. Otherwise, the status of the summary will be calculated using the rules expressed in the Default Thresholds section.

To change the way the status is calculated for this summary only, right-click on the summary and select **Custom Thresholds**. For example, you could configure a particular summary to have a Red (alert) status whenever 5 or more contributing rules are Red or when 10 or more contributing rules are Amber, and to have an Amber (warning) status whenever 1 or more contributing rules are Red or when 5 or more contributing rules are Amber.

When you have finished configuring the summary, you must choose which User Groups you want to be able to monitor the summary. To do this, simply drag and drop the summary on to groups in the User Groups pane. Users in those Groups will now be able to use the Customize link on the Dashboard to add the new summary to their Dashboards.

## **Creating a Real Time Aggregation**

To create a new Real Time Aggregation, drag and drop a Real Time Rule Results dashboard element from the Audits & Indexes pane to the Real Time Aggregations node in the Dashboard Elements pane.

Real Time Rule Results are indicated by a globe icon.

You will be prompted to save before specifying the details of the Real Time Aggregation. For example, to create a daily aggregation of a real time rule that validates names, you might specify the following details:

Name: Name Validation (Daily) Aggregation settings Start date: 23-Jan-2009 00:00 Results by: Aggregate by time period: 1 days.

If a time period is specified, the Real Time Aggregation will include rule results for each completed interval that falls within the specified time period. (It will normally make sense to use a 'round' start time, such as midnight, for daily aggregations, and the beginning of an hour for hourly aggregations.)

If a number of intervals is specified the Real Time Aggregation will include rule results for the stated number of intervals starting from the stated start date and time.

In both cases, rule results are simply added up, so for example the number of Alerts for the aggregation will be the number of alerts summed across all included intervals.

If required, you can also change the way the status of the real time aggregation (Red, Amber or Green) is calculated. Otherwise, the status will be calculated using the rules expressed in the Default Thresholds section.

To change the way the status is calculated for this real time aggregation only, right-click on the aggregation and select **Custom Thresholds**. For example, you could configure a particular aggregation to have a Red (alert) status if 10% or more of the checks performed are alerts.

### Audits & Indexes

The Audits & Indexes pane shows all directly published Rule Results organized by 'Audits'; that is, the EDQ processes under which they were published, and all configured Indexes.

Drag Rule Results from this pane to the Dashboard Elements pane to create new aggregations of results.

### **Purging Audits and Indexes**

To purge the data from an audit or an index, right click on the element in the Audits & Indexes pane and select **Purge**.

All the data that has been published to that element will be purged from the Dashboard. The results stored in EDQ will be unaffected.

The changes will not be made permanent until you save them in Dashboard Administration.

### **Deleting Audits and Indexes**

To delete an element from the list in the Audits and Indexes pane, right click on the element in the Audits & Indexes pane and select **Delete**.

The element will be deleted from the Dashboard and from Dashboard Administration. The changes will not be made permanent until you save them in Dashboard Administration.

**Note:** Deleted elements will be reinstated if the process that published them is re-run with the 'Publish to Dashboard' option enabled. However, customizations that have been made in Dashboard Administration, such as custom thresholds, will not be re-created.

### User Groups

The User Groups pane shows all configured User Groups, and the dashboard elements to which they have been granted access. To grant a group access to view a dashboard element, simply drag it from the Dashboard Elements pane on to the Group name.

Note that the actual dashboard elements that appear on a user's dashboard are configurable by the users themselves. Users can log in and click on the **Customize** link to change which dashboard elements they want to monitor.

**1.2.3.2.2 Default Thresholds View** To change the default way in which statuses are calculated for each type of dashboard element, use the Default Thresholds view.

A tab exists for each type of dashboard element - **Rules**, **Summaries**, **Indexes** and **Real Time Rules**.

In all cases, the status of a dashboard element will be Green unless one of the stated threshold rules is hit. Otherwise, rules are applied on an OR basis. That is, if you have several rules in the Red section of the screen, the status of a dashboard element will be Red if any of these rules applies.

Note that the default thresholds may be overridden for any specific dashboard element by configuring custom thresholds in the Dashboard Elements section.

# 1.2.3.3 Dashboard Indexes

Indexes aggregate Rule Results, though it is also possible to aggregate indexes hierarchically to create an index of indexes. For example, a data quality index could be constructed for each of a number of source systems, or each of a number of types of data (customer, product etc.). An overall data quality index could then be constructed as an aggregation of these indexes.

Indexes are always configured in Dashboard Administration.

### Index Calculation

The index value means little in isolation. However, as the score is calculated from the results of a number of executions of a process or processes (over time), trend analysis will allow the business user to monitor whether the index has gone up or down. This is analogous to monitoring the FTSE100 index.

A higher index value represents a higher data quality score. By default, a 'perfect' DQ index score is 1000.

### Index of Rule Results

Where an index is made up of a number of Rule Results, it is calculated as a weighted average across the contributing results.

For example, a Customer Data DQ index may be made up of the following Rule Results and Weightings:

Contributing Rule	Weighting
Validate email address	12.5%
Validate address	25%
Title/gender mismatches	37.5%
Validate name	25%

Table 1–8Rule Results and Weightings

In this configuration, the Validate address and Validate name rules have the default weighting of 25% (a quarter of the overall weight across four rules), but the administrator has specified different weightings for the other rules – the Validate email address rule is interpreted as less important, and the Title/Gender mismatch as more important.

The actual index score is then calculated as a weighted average across internally calculated index scores for each contributing rule.

For each rule, an index score out of 1000 (or the configured base perfect score) is calculated as follows, where 10 points are awarded for a pass, 5 points for a warning, and no points are awarded for an alert:

(((# of passes \* 10) + (# of warnings \* 5)) / (# of checks \*10)) \* 1000

For example, if the results of the contributing rules are as follows:

Rule	Checks	Passes	Warnings	Alerts
Validate email address	1000	800 (80%)	100 (10.0%)	100 (10.0%)
Validate address	1000	800 (80%)	0 (0%)	200 (20.0%)
Title/gender mismatches	1000	800 (80%)	0 (0%)	200 (20.0%)
Validate name	1000	800 (80%)	0 (0%)	200 (20.0%)

Table 1–9 Results of Contributing Rules

The index scores of each contributing rule will be as shown below:

Rule	Index Score Calculation	Index Score
Validate email address	800 passes * 10 points = 8000 +	850
	100 warnings * 5 points = 500	
	Total = 8500	
	1000 checks * 10 = 10000	
	8500/10000 = 0.85 * 1000 = 850	
Validate address	800 passes * 10 points = 8000+	800
	0  warnings  * 5  points  = 0	
	Total = 8000	
	1000 checks * 10 = 10000	
	8000/10000 = 0.8 * 1000 = 800	
Title/gender mismatches	800 passes * 10 points = 8000+	800
	0  warnings  * 5  points = 0	
	Total = 8000	
	1000 checks * 10 = 10000	
	8000/10000 = 0.8 * 1000 = 800	
Validate name	800 passes * 10 points = 8000+	800
	0 warnings * 5 points = 0	
	Total = 8000	
	1000 checks * 10 = 10000	
	8000/10000 = 0.8 * 1000 = 800	

Table 1–10 Index Scores

The overall index score is then calculated using the weightings, as follows:

```
Validate email address score (850) * Validate email address weight (0.125) =
106.25 +
Validate address score (800) * Validate address weight (0.25) = 200 +
Title/gender mismatch score (800) * Title/gender mismatch weight (0.375) = 300 +
Validate name score (800) * Validate name weight (0.25) = 200
```

The total Customer Data DQ index score is 806.25, and is rounded up to 806.3 for display purposes.

# Index of Indexes

If an index is created to aggregate other indexes, the index is calculated simply as a weighted average of the contributing indexes. For example, the user might set up an index across a number of other indexes as follows:

Weighting		
50%		
25%		
25%		
	Weighting           50%           25%           25%	

Table 1–11	Contributing Indexes	
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If the index values of each indexes are as follows:

Table 1–12	Weighted Average of Contributing Indexes

Contributing Index	Index Score
Customer data index	825.0
Contact data index	756.8
Order data index	928.2

The index would be calculated as follows:

```
Customer data index (825) * Customer data index weight (0.50) = 412.5 +
Contact data index (756.8) * Contact data index weight (0.25) = 189.2 +
Order data index (928.2) * Order data index weight (0.25) = 232.5
```

The overall data quality index would have a value of 834.2.

## Indexes of Staggered Audit Results

Indexes may aggregate results from a number of processes. Normally, it is expected that this form of aggregation will be used when the processes are executed at the same intervals. However, this cannot be guaranteed. In some cases, the processes contributing to an index will be out of step. For example, two data quality audit processes are executed. An index is configured to aggregate rule results from both processes, and results for the index history are published as follows:

Date	Results from Customer audit process run on	Results from Contact audit process run on
12/06/05	12/06/05	12/06/05
13/06/05	13/06/05	12/06/05
14/06/05	13/06/05	14/06/05
15/06/05	15/06/05	14/06/05
16/06/05	16/06/05	16/06/05

Table 1–13 Results for Index History

This works by recalculating the results for the index every time one of its contributing processes is run. The results from the last run of each process are then used, and any previously calculated index results for a distinct date (day) are overwritten.

# 1.2.4 Match Review

Match Review is used to review possible matches identified by Batch or Real-Time Matching processes in Director. It is accessed via the Enterprise Data Quality Launchpad.

On launch, the Match Review Summary window is displayed. However, no content is displayed until an item in the Review area on the left of the window is selected.

The Summary window is then populated with the details of the selected review. For further information, see the Match Review Summary Window topic.

## **Related Topics**

Match Review Summary Window

Match Review Application Window

Filtering Groups

**Reviewing Groups** 

**Reviewing Merged Groups** 

## 1.2.4.1 Match Review Summary Window

The areas of the window are described below.

## **Title Bar**

Contains the name of the currently selected Review, a status bar showing the percentage of assigned review groups completed, and a direct link to launch the Review Application.

#### Reviews

Displays all the Reviews currently assigned (fully or partially) to the user.

# Matching Status

This area breaks down the records by their matched status:

- Automatic Match
- Match
- No Match
- Possible Match
- Pending

## **Review Status**

This area shows the records by Review Type:

- Awaiting Review
- User Reviewed
- No Review Required

**Note:** The number displayed in No Review Required will always be equal to the Automatic Match value in the Matching Status area.

### Rules

This area displays every rule triggered during the Matching process, and the number of resolved and unresolved relationships identified by each rule.

# 1.2.4.2 Match Review Application Window

The Review Application is launched by clicking either:

- the Launch Review Application in the Title Bar; or
- any of the links in the areas of the Summary window.

**Note:** Users are often assigned to review matches by rule, and therefore would click on the required rule in the Rules area. Alternatively, if the number of possible matches is relatively low, they may view all of them by clicking Possible Matches in the Matching Status area.

This window is divided into the following areas:

## Toolbar

This table describes the toolbar items:

## Filter Groups

The fields in this area are used to search for specific groups using filtering criteria. See Filtering Groups for further information.

### **Records and Relationships Area**

The Records area shows the records within the currently selected Review Group. Records that match are highlighted in yellow, records that are flagged for review are highlighted in mauve, and the currently selected record is always highlighted in blue.

The Relationships area shows the relationships between each record in the group, and indicates where there is a Match or a Possible Match.

So, in the example below, there are three records: R1, R2 and R3. The Relationship area shows that R1 is automatically matched with R2, and that there is a possible match between R1 and R3:

## **Review Merged Output**

The Review Merged Output tab is divided into two areas:

- Records: The matched records in the currently selected Review Group.
- Merged Output: How the records will appear when merged.

## 1.2.4.3 Filtering Groups

The Filter Groups area is used to narrow down the groups displayed. Groups can be filtered by:

- searching for a text value in record attributes; or
- searching for specific review criteria; or
- both.

The following table describes the user interface elements in this area:

Item	Туре	Description
Look For	Free-Text Field	Enter the text to search for in the Record attributes.

Item	Туре	Description
Search In	Drop-Down Field	Select the Record attribute to search within.
Relationship Attribute	Drop-Down Field	Select the Relationship criteria to search by.
Operator	Drop-Down Field	Select the required operator. Most searches will use = (Equals) or <> (Does not equal).
Relationship Value	Varies	Select the Relationship Value to search for. Depending on the Relationship Criteria selected, this will either be a drop-down, date selection or free-text field.
Find	Button	Run the filter.
Clear	Button	Clear all the filter fields.
Use OR logic	Checkbox	When selected, the records and relationships field filters are run separately, i.e. the groups displayed meet the criteria specified in either. If deselected, the filter results will match all the criteria specified in both records and relationships filter fields. The checkbox is selected by default.
Case Sensitive	Checkbox	Enables case-sensitive filtering of records based on any values set in the free-text fields. Not checked by default.
Exact Match	Checkbox	When checked, only records exactly matching all the filter criteria specified are returned. Not checked by default.

## **Filtering Examples**

To search for an individual by family name:

- 1. In the Look For field, enter the family name, for example Williams.
- 2. Select Family Name in the Search In drop-down field.
- **3.** Decide whether to search for the exact name or using case sensitivity, and check or clear the **Case Sensitive** and **Exact Match** boxes accordingly.
- **4.** Click **Find**. The first group found is displayed in the **Records** and **Relationships** areas.

To search for groups by an individual family name and by a Match Rule name:

- 1. In the Look For field, enter the family name.
- 2. Select Family Name in the Search In drop-down field.
- 3. In the Relationship Attribute field, select the Match Rule Name.
- 4. Leave the **Operator** field set to =.
- **5.** In the **Relationship Value** field, select the rule name, for example **Exact Name**, **Postcode**.
- 6. Ensure the Use OR logic box is checked, Check or clear the Case Sensitive and Exact Match boxes as required.
- **7.** Click **Find**. The first group found is displayed in the **Records** and **Relationships** areas.

**8.** Navigate through groups returned using the **Group Navigation** buttons in the task bar.

## **Related Topics**

Match Review Summary Window

Match Review Application Window

**Reviewing Groups** 

**Reviewing Merged Groups** 

# 1.2.4.4 Reviewing Groups

## Selecting Groups for Review

The Match Review application allows users to review particular types of group by status, by the rule they trigger, or even by specific filter criteria.

In the Match Review Summary window, either:

- click Launch Review Application in the Title Bar to view all Groups; or
- click a link in the Matching Status, Review Status or Rules areas to view the Groups that fall within the category selected.

**Note:** Most users will either need to view all Possible Matches (by clicking that link in the **Matching Status** area) or by Rule.

Alternatively, a user can search for Groups that fall within specific criteria relating to the Records within the groups or the Relationships between them. See the Filtering Groups topic for more information.

#### Applying a Decision

When the Groups are displayed, the user can navigate through them using the Group Navigation buttons in the toolbar of the Review Application.

To apply a decision, use the following procedure:

- Review the information in the **Records** area. If necessary, click **Highlight** Differences to show where the Record Attributes differ.
- **2.** In the **Relationships** area, select the required setting in the drop-down **Decision** field for each possible relationship. The options are:
  - Possible Match
  - Match
  - No Match
  - Pending

Whatever option is selected, the Relationship is updated with the name of the user applying the decision, and the time the decision is made.

**3.** If required, proceed to the next group using the Group Navigation buttons.

## **Comments on Relationships**

It is possible to add a comment to a Relationship, whether or not a decision has been made regarding it. The procedure varies depending on whether it is the first comment made or not

To add the first comment to a Relationship:

- **1.** Click the **Add First Comment** button ( <sup>•</sup>) next to the Relationship.
- 2. In the **Comment** dialog, enter the text required.
- **3.** Click **OK** to save (or Cancel to abandon).
- **4.** The **Comments** dialog is displayed, showing the comment, the name of the user leaving the comment, and the date the comment was made.
- 5. Click **OK** to close the dialog. Alternatively, select the comment and click **Delete** to remove it, or click **Add** to add an additional comment.

To add an additional comment to a Relationship:

- **1.** Click the **Add Additional Comment** button (**P**) next to the Relationship.
- 2. In the **Comments** dialog, click **Add**.
- 3. In the **Comment** dialog, enter the text required.
- 4. Click **OK** to save (or Cancel to abandon).
- **5.** The **Comments** dialog is displayed, showing the comment, the name of the user leaving the comment, and the date the comment was made.
- 6. Click OK to close the dialog. Alternatively, select the comment and click **Delete** to remove it, or click **Add** to add an additional comment.

## **Column Configuration**

The column configuration window allows you to customize the column details.

- The Auto check box automatically adjusts the column width based the number of characters present in the column cell.
- The Show Time in Date Fields displays the time in all the fields that have the date details.
- The columns in the tree are now multi-selectable, and the selected columns can be toggled on and off using the two new buttons present at the side of the panel. Tooltips are present that describe what the buttons do.

#### **Related Topics**

Match Review Summary Window

Match Review Application Window

#### **Filtering Groups**

**Reviewing Merged Groups** 

## 1.2.4.5 Reviewing Merged Groups

Once Records within Groups are identified as matches, they are merged together. It is then possible to review the results of the merge and, if necessary, override the way in which the merged output record has been generated.

Manual decisions made that override merged output are stored against a hash of the match group, and will be retained as long as the set of records in the match group

stays the same. A group is marked as Confirmed in the UI if the Review Group from which the Match Group has been derived is fully resolved (for example, all Review relationships have been marked as either Match or No Match). Unless the source data or the match rules change, the set of records being merged is likely to stay the same and the manual overrides will apply.

When overriding output, values in the candidate records in the group (the set of records being merged) can be selected as the output attribute by right-clicking on the value and selecting the merged output field to populate with the value. Alternatively, it is possible directly to override the output value by typing into the merged output field.

Any errors in automatic merged output generation are highlighted to the user in the UI. An error indicates that a manual decision for the output field is required.

**Note:** It is possible to review the results of a specific merge once a decision is applied. For details, see Reviewing a Specific Merged Group below.

To begin reviewing Merged Groups:

- 1. Open the Match Review Application window.
- 2. Select the **Review Merged Output** tab. The **Records** and **Merged Output** areas are populated with the details of the first Merged Group.
- **3.** The **Records** area lists all the records confirmed as matches. Click **Highlight Differences** to view where the Records vary from each other.
- **4.** The **Merged Output** area displays the Merged Record resulting from the match.

To manually override merged output, do any of the following:

 From the Merged Output area, double click the attribute that you want to edit, and then enter the correct text.

**Tip:** Right-click an attribute and select **Clear** to clear the value or select **Reset** to reset the attribute to the automatic output value.

 Right-click a source data attribute value and select the merged output field to populate with this value.

**Tip:** Source data attributes can often be identified by their colored backgrounds in the Records table; scroll right to find them. Identifier attributes that appear on the left side of the Records table have white backgrounds and cannot be used to populate merged output fields by right-clicking them.

- 5. Comments can be added and the Comment History for each Merged Record can be reviewed using the Latest Comment area to the right of the Merged Output area. Click the Add Comment button () to add a comment or the Comment History button () to view the history.
- **6.** Edit the Merged Group as required, and navigate to the next group using the Group Navigation buttons in the toolbar.

Reviewing a Specific Merged Group

Sometimes it is necessary to immediately review the results of confirming a match. To review a specific merged group, use the following procedure:

- 1. Display the group in the **Review** area of the **Match Review Application** window.
- Click Review Merged Output in the top-right of the Application window. The details of the currently selected Group are displayed in the Review Merged Output tab.
- 3. Review the Merged Group as required.

# **Related Topics**

Match Review Summary Window

Match Review Application Window

Filtering Groups

**Reviewing Groups** 

# 1.2.5 Case Management

Case Management is an Oracle Enterprise Data Quality user application, designed to support the manual investigation of results from data quality processes. It is also used as the main investigation application in Oracle Watchlist Screening, for both batch and real time screening results.

Using Case Management, many users can manage and review matching results using highly configurable workflows, and with a comprehensive audit history of all investigation work.

- Case Management Concepts
- User Interface
- Using Case Management
- Case Management Administration

# 1.2.5.1 Case Management Concepts

This topic describes the major concepts used in the case management application. The terms covered here are:

- Alert
- Alert Key
- Attribute
- Case
- Case Key
- Case Source
- Data Source
- Derived State
- Extended Attribute
- Flag Key
- Parameter
- Permission

- Reception Rule
- State
- Transition
- Workflow

**1.2.5.1.1** Alert An *alert* is the smallest unit of review work used in Case Management. An alert usually represents a possible match between two records from different data sources. The contents of an alert are defined by the alert key.

Alerts are grouped together to form cases. Alerts have a number of attributes whose values may change over time, including the current state and the permission. Alerts may also have extended attributes, if any have been configured for the system.

**1.2.5.1.2 Alert Key** *Alert keys*, which are defined in case sources, specify the way that relationships will be grouped together to form alerts. An alert is composed of a set of relationships having the same values in their alert key fields. Each data source which is included in the case source will normally contribute enough fields to the alert key to uniquely identify a row from that data source.

**1.2.5.1.3 Attribute** *Attributes* are fields that are present on all cases and alerts. They contain data which does not directly reflect the data submitted to the matching process, although it may be derived from it. Attribute values can be set as part of the processing carried out by the reception rules. Reception rules may also examine attribute values as part of their conditional processing.

Attribute values may also be changed as a result of a transition, or when a state expires.

**1.2.5.1.4 Case** A *case* is a group of related alerts. The contents of a case are defined by the case key.

**1.2.5.1.5 Case Key** The *case key*, which is defined in the case source, specifies the way that alerts will be grouped together to form a case. Because a case is a group of related alerts, a case key is usually formed from a subset of the fields in the alert key. Often, an appropriate case key identifies a single row from the working data. If this is so, a case will be associated with a single working data row and will contain all the alerts generated by matching that row with the reference data sources.

**1.2.5.1.6 Case Source** A *case source* must be defined for all match processors which use Case Management. The case source controls how the relationships generated by the match processor are used to create cases and alerts.

A case source defines:

- a prefix to be used as part of the case identifier;
- an optional permission setting;
- the mappings between the internal workflow states and the custom workflow states for alerts;
- data sources, which contain the definitions of the alert key, case key and flag key;
- how the data sources map onto the input data streams of the match processor;

A case source defines the way in which alerts are gathered to form cases and what data will be submitted to Case Management for review. A single case source may be used for several different screening processes, but because it defines the fields that are

used as the input to Case Management, all the cases and alerts from that source can be handled in a similar way.

A case source also specifies which workflows will be used for the cases and alerts generated from this processor.

Case sources are defined in the Advanced Options dialog for match processors which are using Case Management.

Note: Case management does not support the use of array identifiers.

**1.2.5.1.7 Data Source** A *data source* is a model of the input data streams that are expected by the case source. Data sources are used as a model of the actual input data that is internal to case management. It is this model which is understood by the case and alert generating process. Case keys, alert keys and flag keys are defined in terms of the fields in the data source, not the fields in the actual input data streams.

Using data sources allows the sometimes obscure field names from the input data streams to be reinterpreted as more consistent and human-readable names. In addition, data sources mean that a case source can be re-used with other match processors, as long as their input data streams can be mapped onto the data sources already defined in the case source.

**1.2.5.1.8 Derived State** A *derived state* is a status based on the states of the alert or alerts that make up a case. The derived state will be either New, In Progress, or Complete. The derived state is New if all issues have a Review Status of Awaiting Review. The derived state is Complete if all issues have been reviewed and all issues are in workflow states that map to No Match or Match decisions. The derived state is In Progress if one or more of the issues has been reviewed but not all issues have been resolved.

**1.2.5.1.9 Extended Attribute** *Extended attributes* are custom fields that are present on cases and alerts. They are populated and processed in a similar way to attributes, but are defined and stored differently.

Whereas attributes are an intrinsic part of the case and alert structure, extended attributes are defined in a configuration file, flags.xml, which is found in the ..\oedq\_local\_home\casemanagement directory.

The default installation defines two extended attributes:

- Escalation a Boolean attribute which, if set to true, indicates that the case or alert is in an 'escalated' state, and
- PriorityScore a numeric attribute which is intended to be used to hold the priority score for an alert, as generated by the match processor.

**1.2.5.1.10** Flag Key The *flag key*, which is defined in the case source, specifies the data fields which are not part of the case key or the alert key, but whose contents are likely to be significant to the match decision. That is, information in these fields is likely to influence a reviewer's decision as to whether or not this alert is a true match or a false positive. Changes to this information can therefore be used in Case Management Reception Rules to trigger a re-review of the alert the next time the matching process is run.

If a flag key contains fields which are not relevant to the match decision, it will cause alerts to be re-raised which do not really require a further review, increasing the burden on the reviewers. On the other hand, if flags which should be included in the flag key are omitted, significant changes to the data may be missed. The design of the flag key is therefore important to the ongoing accuracy of the screening solution. **1.2.5.1.11 Parameter** *Parameters* are defined as part of workflows. Parameters are populated by the match processor and are used to pass extra information into the case and alert generation mechanism. The case source specifies how parameter values will be calculated for its cases and alerts.

**Note:** Parameter values are not automatically copied into cases and alerts. Instead, reception rules, which are also defined in the workflow, specify how the parameter values should be used.

**1.2.5.1.12 Permission** *Permissions* in Case Management are an extension of the EDQ user permissions. They are used to control which data can be accessed by which users.

Permissions are defined in Case Management Administration, and can be associated with case sources, states and transitions. They are assigned to users via groups, as is the case with other security settings in EDQ.

A user can only see data with permissions settings compatible with his or her own permissions. A user can only apply transitions to cases or alerts if they have the appropriate permissions to do so. Whole sets of data can be hidden from groups of users by assigning the case source a permission setting that is not granted to those users.

**1.2.5.1.13 Reception Rule** *Reception rules* are used to define the way a new case or alert will be processed when it first enters a workflow. Reception rules consist of a set of actions which will all be considered for application to the incoming event. Each action can specify a conditional expression which will be evaluated for each case or alert; the action will only be applied to that alert if the expression evaluates to 'true'.

An action can specify new values for attributes and extended attributes, and can also specify a transition to apply to the incoming case or alert.

**1.2.5.1.14 State** *States*, along with transitions, are the building blocks of workflows. The state of an alert or a case indicates its position in the workflow. Each state defines the valid transitions out of that state. A state can also be configured to expire automatically, which may result in a transition to a new state, or in changes to the values of its attributes or extended attributes.

**1.2.5.1.15 Transition** *Transitions* define the ways a case or alert can enter a new state. A transition specifies the new state for the case or alert, plus any changes to attribute or extended attribute values that should occur at the same time. Associating a transition with a state means that a case or alert can move from that state into the one specified by the transition. A case or alert may only leave its current state by following one of the transitions assigned to that state.

Because transitions specify only the new state for the case or alert, they may be reused many times in a workflow. For example, a transition called 'toSecondLevelReview' might specify that a case or alert will move into a state called 'SecondLevelReview'. That transition might be associated with a state called 'FirstLevelReview', and with a state called 'AwaitingMoreInformation'. This association implies that cases and issues can move into the SecondLevelReview state from either of the two other states. **Note:** Transitions are unidirectional. That is, the fact that a case or alert can move from state A to state B does not imply that it will also be able to move from state B to state A. Also, transitions have no awareness of the starting status of the case or alert; the transition that moves the case or alert into state B can potentially do so from any other state in the workflow.

Transitions may also require a comment to be added. Comment templates can be defined for each transition to reflect frequently-used reasons or phrases.

**1.2.5.1.16** Workflow A *workflow* consists of a series of states, linked by transitions. Together, these form a network which represents a valid case or alert lifecycle.

A workflow may also define parameters, which can carry additional information from the match processor, and reception rules, which specify the processing carried out on a new case or alert when it is first created.

A case source is configured to use two workflows, one for alerts, and one for cases.

Two default workflows, one for alerts and one for cases, are provided with Case Management. Further workflows can be defined in the Case Management Administration application.

# 1.2.5.2 User Interface

The Case Management user interface is designed for simplicity and ease of use. All the Case Management screens use the same basic layout:

- The top of the screen contains a toolbar containing navigation and bulk edit controls;
- The left hand side of the screen contains summary information and editing controls;
- The rest of the screen contains more detailed information, which varies depending on the screen you are currently using.
- The lower right hand portion of the Details area contains a status bar which displays the currently connected server, the name of the logged in user and the version of Oracle Enterprise Data Quality that is in use.

There are four main screens:

- The Browser Screen, where you can browse cases and alerts according to predefined filters;
- The Filter Screen, where you can create and edit filters for use in the Browser screen;
- The Alert Screen, where you can see and change the details of a single alert;
- The Cases Screen, where you can see and change the details of a single case.

The exact contents and layout of your screens will depend on how Case Management has been configured, and also on the security permissions that have been granted to you.

**1.2.5.2.1 Browser Screen** The Browser screen is used to find cases and alerts by selecting predefined filters.

- The Navigation Bar, at the top of the screen, allows you to refresh the screen, jump straight to a case or an alert, or to perform bulk operations on the current results set.
- The Browser Pane, on the left of the screen, lists the filters available to you.
- The Results Pane, on the right of the screen, displays the cases and/or alerts associated with the filter you have currently selected.

Filters are defined on the Filter screen, and appear in the Browser pane on this screen. Click on a filter to select it. The records returned by the selected filter are displayed in the Results pane.

# **Navigation Bar**

The Navigation bar contains several different controls, as described in the table:

**Note:** The Assign, Bulk Update, and Bulk Delete buttons are privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

Element	Description
Refresh	Use this button to refresh the information on the screen to be sure it is up to date.
Jump to Id	Use this button if you know the ID of a case or an alert and want to go directly to it. Enter the ID in the text box, and click on the arrow.
Assign	Use this button to assign the selected cases and/or alerts in the Results pane.
Bulk Update	Use this button to change the details of all the cases and/or alerts in the Results pane.
Bulk Delete	Use this button to delete all the cases and/or alerts in the Results pane.
Export to Excel	Use this button to export the cases and/or alerts in the Results pane to an Excel spreadsheet.
Help	Use this button to launch the online help for the Case Management user application.

Table 1–14 Navigation Bar Controls in the Browser Screen

# **Browser Pane**

The Browser pane lists all the saved filters that you can use to search for cases and alerts. Three lists of filters are present in the pane:

- Favorites lists all the filters that you have marked as favorites. Only your favorites will appear here; other users will have their own favorites lists.
- Global lists all the filters that have been defined and shared with all users.
- User lists all the filters that you have defined for your own use.

Each list can be collapsed to hide its contents, or expanded. The blue arrow next to the section name shows whether the list is expanded (downward pointing arrow) or collapsed (sideways pointing arrow). Click on the arrow, or the name of the list next to it, to switch between states.

Click on a filter to select it. The selected filter will be shown in bold type, and the cases and/or alerts returned by the filter will be shown in the Results pane.

If you mark a filter as a favorite, it will be added to your Favorites list and marked with a yellow star. It will still show up in the original list, as well as the Favorites list.

If you have any filters which have reporting options defined, they will be shown with a clipboard icon.

The bottom of the pane includes a 'Search' box. As soon as you start typing in the box, the list will immediately be filtered to include only filter names that contain the letters you have typed. To clear the search, click on the 'x' next to the box.

### **Results Pane**

The Results pane will be empty when you first open Case Management. It displays all the cases and alerts returned by the selected filter.

Your results pane may have different columns in a different order, depending on how the filter has been configured. The title bar at the top of the pane will include the name of the filter you have selected, and the total number of items (both cases and alerts) that the filter has returned.

Note that in order to preserve optimal performance for all users, a maximum of 100 items is returned each time a filter is selected.

### Leaving the Browser Screen

From the Browser screen, you can move to the Filter Screen, to the Alert Screen or to the Cases Screen.

To move to the Filter screen, click on the Filters tab at the bottom left of the screen.

You can only enter the Alerts or Cases screens from here if the Results pane contains alerts or cases.

- To enter the Alerts screen, double-click on an alert in the Results list.
- To enter the Cases screen, double click on a case in the Results list.

**1.2.5.2.2** Filter Screen The Filter Screen is used to create and edit filters. See Managing Filters for more details on creating and editing filters.

- The Navigation Bar, at the top of the screen, allows you to refresh the screen jump straight to a case or an alert, or to perform bulk operations on the current results set.
- The Browser Pane, on the left of the screen, contains controls for creating and editing filters.
- The Results Pane, on the right of the screen, displays the cases and/or alerts associated with the currently active filter.

#### Entering the Filter Screen

To move to the Filter screen, click on the **Filters** tab at the bottom left of the Browser screen. If you entered the Case or Alert screen directly from the Filter screen, you will be returned to it when you close the Case or Alert screen.

#### Navigation Bar

The Navigation bar contains several different controls, as described in the table:

**Note:** The Bulk Update, Bulk Delete, and Export to Excel buttons are privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

Element	Description	
Refresh	Use this button to refresh the information on the screen to be sure it is up to date.	
Jump to Id	Use this button if you know the ID of a case or an alert and want to go directly to it. Enter the ID in the text box, and click on the arrow.	
Assign	Use this button to assign the selected cases and/or alerts in the Results pane.	
Bulk Update	Use this button to change the details of all the cases and/or alerts in the Results pane.	
Bulk Delete	Use this button to delete all the cases and/or alerts in the Results pane.	
Export to Excel	Use this button to export the cases and/or alerts in the Results pane to an Excel spreadsheet.	
Help	Use this button to launch the online help for the Case Management user application.	

Table 1–15 Navigation Bar Controls in the Filter Screen

#### **Browser Pane**

The Browser pane lists all the filter options and displays the current filter configuration. The options are divided into these sections:

- The General section is used to perform text searches, to filter by case source, and to specify only cases or alerts.
- The Attributes section filters results by the standard attributes of cases and alerts.
- The Extended Attributes section filters results by the extended attributes of cases and alerts.
- The **Source Attributes** section filters results by the attributes associated with the case source, if a case source has been selected.
- The History section filters results by changes to attributes and/or comments made on cases by users.
- The Allowable Transitions section filters results by the transitions that a user is permitted to make.
- The **Reporting** section is used to create a results summary in a grid format. It is
  possible to drill down on the grid results to investigate each category further.

Each section can be collapsed to hide its contents, or expanded. The blue arrow next to the section name shows whether it is expanded (downward pointing arrow) or collapsed (sideways pointing arrow). Click on the arrow, or the name of the section next to it, to switch between states.

Configure the filter by selecting elements from the list and providing values as appropriate, then click on the green arrow to view the results in the Results pane on the right.

The bottom of the pane includes several buttons, as well as the green arrow:

## **Results Pane**

The Results pane will be empty when you first open Case Management. It displays all the cases and alerts associated returned by the filter when you press the green arrow.

Your results pane may have a different layout, depending on how it has been configured. The title bar at the top of the pane will include the name of the filter you have selected, followed by an asterisk (\*) if is has been altered, and the total number of items (both cases and alerts) that the filter has returned.

## Leaving the Filter Screen

From the Filter screen, you can move to the Browser screen, to the Alerts screen or to the Cases screen.

To move to the Browser screen, click on the Browsers tab at the bottom left of the screen.

You can only enter the Alerts or Cases screens from here if the Results pane contains alerts or cases.

- To enter the Alerts screen, double-click on an alert in the Results list.
- To enter the Cases screen, double click on a case in the Results list.

**1.2.5.2.3** Alert Screen The Alert Screen is used to view, assign, edit and change the state of alerts. In this screen, you view the details of one alert at a time from your list of currently active alerts. Your currently active alert list contains all the alerts which were returned by the filter that you selected in the Browser screen or in the Filter screen.

- The Navigation Bar, at the top of the screen, allows you to move between the alerts in your list, to return to your list of alerts, or to move to the case associated with the current alert.
- The Summary Pane, on the left of the screen, displays an overview of the selected alert, and provides controls for editing the alert.
- The Results Pane, on the right of the screen, is split into an upper and a lower area. The upper area displays the alerts associated with the alert, and the lower area displays the history of the alert.

## **Entering the Alert Screen**

You can enter the Alert screen by:

- Double-clicking on an alert in the results panel of either the Browser screen or the Filter screen. The Alert screen will open with the alert you double-clicked as the selected alert.
- Double-clicking on an associated alert in the Case screen. The Alert screen will open with the case you double-clicked as the selected case.

### **Navigation Bar**

The Navigation bar contains several different controls, as described in the table:

 Table 1–16
 Navigation Bar Controls in the Alert Screen

 Element
 Description

Element	Description	
Back to List	Use this button to leave the Alert screen and return to the Filter or Browser screen.	

Element	Description	
Showing X of Y	Use this control to move between alerts in the list. The outer two buttons will take you to the first of the last alert in the list, respectively. The inner two buttons will take you to the previous or the next alert in the list. The caption between the buttons shows you which case you are on, and how many alerts there are in the list.	
Go to Case	Use this button to move to the case associated with the selected alert.	
Help	Use this button to launch the online help for the Case Management user application.	

 Table 1–16 (Cont.) Navigation Bar Controls in the Alert Screen

### Summary Pane

The Summary pane is divided into three sections:

- The Current State section at the top of the panel displays the current state of the alert, as well as the name of the user who last changed the state of the alert, and when it was changed.
- The Available Actions section contains the controls for editing the alert. The controls available may appear different to the ones shown here, because they depend on the state of the alert and your security permissions.
- The **Summary** section contains further information about the case. You can choose whether to show the minimum summary information or the extended version.

There are three buttons of the pane:

**Note:** The Edit Alert button is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

Element	Description	
Edit Alert	Use this button to edit the alert details.	
Show More	This button is displayed when the minimum summary information is shown. Press it to see the expanded summary information.	
Show Less	This button is displayed when the extended summary information is shown. Press it to see the minimum summary information.	

Table 1–17 Buttons in the Summary Pane

# **Results Pane**

The Results pane is split into an upper and a lower area. The upper area displays the records and relationships associated with the alert, and the lower area displays the audit trail for the alert.

Your results pane may have a different layout, depending on how it has been configured.

The tabs at the bottom of the Audit Log pane can be used to filter the information so that only comments, or attachments, or state history are shown.

# Leaving the Alert Screen

From the Alert screen, you can move to the Case screen to view the case associated with the alert, or return to the Filter or Browser screen.

- To move to the Case screen, click **Go to Case** in the toolbar.
- To return to the Browser or Filter screen, click Back to List. You will be returned to whichever screen you originally used to entered the Case or Alert screen.

**1.2.5.2.4 Cases Screen** The Case screen is used to view, assign, edit and change the state of cases. In this screen, you view the details of one case at a time from your list of currently active cases. Your currently active case list contains all the cases which were returned by the filter that you selected in the Browser screen or in the Filter screen.

- The Navigation Bar, at the top of the screen, allows you to move between the cases in your list, or to return to your list of cases.
- The Summary Pane, on the left of the screen, displays an overview of the selected case, and provides controls for editing the case.
- The Results Pane, on the right of the screen, is split into an upper and a lower area. The upper area displays the alerts associated with the case, and the lower area displays the history of the case.

## **Entering the Case Screen**

You can enter the Case screen by:

- Double-clicking on a case in the results panel of either the Browser screen or the Filter screen. The Case screen will open with the case you double-clicked as the selected case.
- Clicking Go to Case in the Alert screen.

# **Navigation Bar**

The Navigation bar contains several different controls, as described in the table:

Element	Description	
Back to List	Use this button to leave the Case screen and return to the Filter or Browser screen.	
Showing X of Y	Use this control to move between cases. The outer two buttons will take you to the first of the last case in the list, respectively. The inner two buttons will take you to the previous or the next case in the list. The caption between the buttons shows you which case you are on, and how many cases there are in the list.	
Help	Use this button to launch the online help for the Case Management user application.	

Table 1–18Navigation Bar Controls in the Case Screen

## **Summary Pane**

The Summary pane is divided into three sections:

- The Current State section at the top of the panel displays the current state and derived state of the case, as well as the name of the user who last changed the state of the case, and when it was changed.
- The **Available Actions** section contains the controls for editing the case. The controls available may appear different to the ones shown here, because they depend on the state of the case and your security permissions.

• The **Summary** section contains further information about the case. You can choose whether to show the minimum summary information or the extended version.

There are three buttons at the bottom of the pane:

**Note:** The Edit Case button is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

Element	Description	
Edit Case	Use this button to edit the case details.	
Show More	This button is displayed when the minimum summary information is shown. Press it to see the expanded summary information.	
Show Less	This button is displayed when the extended summary information is shown. Press it to see the minimum summary information.	

Table 1–19 Buttons in the Summary Pane

## **Results Pane**

The Results pane is split into an upper and a lower area. The upper area displays the alerts associated with the case, and the lower area displays the audit trail for the case.

Your results pane may have a different layout, depending on how it has been configured.

The tabs at the bottom of the Audit Log pane can be used to filter the information so that only comments, or attachments, or state history are shown. State changes in the audit trail cannot be edited, but comments and attachments can be edited and/or deleted from this screen.

# Leaving the Case Screen

From the Case screen, you can move to the Alert screen, or return to the Filter or Browser screen.

- To move to the Alert screen, double click on one of the alerts associated with the case.
- To return to the Browser or Filter screen, click on the Return to List button. You
  will be returned to whichever screen you originally used to entered the Case or
  Alert screen.

**1.2.5.2.5** Alert Data Archive Cases and alerts are normally created by matching working data with reference data. Information from both types of data can be copied into cases and alerts, and can be used when making manual decisions.

It is possible for both working data and reference data to change over time. When this happens, any related alerts will be updated with the new data. However, it is important to be able to see the data as it was when any decisions were made.

In order to make this possible, Case Management archives the data in an alert whenever its state is changed. If, in the future, a change is made to the data, the audit log will show a historic data icon against any changes which were made using the old data. **Note:** All data changes that are passed through into Case Management can trigger a historic data archive, not just changes to flag key data.

If you click on a historic data icon next to a state change, an extra tab will be opened in the details area above the audit log, showing the data at the time of the state change.

## 1.2.5.3 Using Case Management

This section discusses the main operations performed in Case Management. It is divided into three main sections:

- Editing Cases and Alerts
- Working with Filters
- Export to Excel

## 1.2.5.3.1 Editing Cases and Alerts

Cases and alerts are edited from the Cases screen or the Alerts screen, respectively. The changes that you can make to cases and alerts depends on both the state of the case or alert and on your security settings. Generally, if you do not have the correct security settings to carry out an action, you will not be able to see the controls for that action. This means that the screens that you see may be slightly different to the ones pictured here.

The following actions are covered in these help sections:

- Changing the States of Cases and Alerts
- Assigning Cases and Alerts
- Adding Comments to Cases and Alerts
- Editing and Deleting Comments
- Adding Attachments to Cases and Alerts
- Editing and Deleting Attachments
- Editing Case and Alerts Details

**1.2.5.3.2** Changing the States of Cases and Alerts To change the state of a case or an alert, click on the 'Change State' link in the summary pane of the Case or Alert screen. This will launch the Change State dialog.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

## The Change State Dialog

To specify a new state for the case or alert:

- Select a Transition from the drop-down list. This list contains all the valid transitions for the current state of the case or alert. The transition you select will determine the new state of the case or alert.
- (Optional) Add a comment describing the reason for the state change.

- (Optional) Select one or more template comments to apply to this transition. Template comments are used to define standard or frequently-used comments, or reasons for a transition, to save typing in the same details repeatedly. To use a template comment, select it from the drop-down list and then click the plus button to add it to the comment block. You can add as many template comments as you want.
- (Optional) Select a permission level from the 'Restrict this comment' list. If you
  apply a permission to the comment, only users who have this permission will be
  able to see it.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

Once you have specified the transition and comment, press the **OK** button to apply your changes. In addition to saving the state change information, Case Management also saves a permanent record of the alert data at the time the decision was made. For more details, see the Alert Data Archive topic.

**1.2.5.3.3 Assigning Cases and Alerts** Cases and alerts can be assigned to users individually (see Assigning a Single Alert or Case), via multiple selection from a list (see Assigning Alerts by Multiple Selection), or in bulk. This section is concerned with assigning either one at a time or via multiple selection; see Making Bulk Assignment Changes for information on assigning cases or alerts in bulk.

**Note:** Users can edit cases and alerts even if the cases or alerts are not assigned to them. Assignment is not a mandatory part of Case Management, but can be used to make the division of work clearer, especially if it is used in conjunction with email notifications.

## Assigning a Single Alert or Case

To assign or re-assign a single alert or case, you must first open the case or alert. You can then either assign the case or alert to another user, or assign it to you.

# Assigning to Another User

To assign a case or an alert to another user, click the **Change Assignment** link in the summary pane of the Case or Alert screen.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

This launches the Change Assignment dialog.

The Change Assignment dialog contains a list of users who can receive the assignment. Note that users who do not have permission to view the case or alert are excluded from the list. To assign a case or alert to a user, select the user from the list and press **OK**.

The dialog also contains a Search box. If there are a lot of users in the list, you can filter the list by typing into the search box. The list will automatically be updated to include only the user names containing the letters you have typed.

### Assigning to You

To assign a case or alert to you, click on the **Assign to Me** option.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

The case or alert is immediately reassigned.

#### Assigning Alerts by Multiple Selection

When viewing a list of cases or alerts, you can select many items from the list and assign (or re-assign) them all in a single action.

To assign many alerts or cases from a list view:

- Use Ctrl-Select or Shift-Select to select a number of items in the list.
- Click on the **Assign** button in the Navigation bar at the top.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

 This launches the Change Assignment dialog in the same way as for an individual alert or case. Select the user you want to assign or re-assign the alerts to.

**1.2.5.3.4** Adding Comments to Cases and Alerts To add a comment to a case or an alert, click on the Add Comment link in the summary pane of the Case or Alert screen. This will launch the Add Comment dialog.

#### Add Comment Dialog

To add a comment to a case or alert:

- Type the comment into the comment box.
- [Optional] Select a permission level from the Permission list. If you apply a
  permission to the comment, only users who have this permission will be able to
  see it.

Once you have supplied the comment and optional permission, press the **OK** button to apply your changes.

Note that if the comment contains a URL (such as http://www.example.com, or simply www.example.com) the URL will automatically be enabled when displaying the comment.

**1.2.5.3.5 Editing and Deleting Comments** Comments can be edited or deleted from the Audit Log pane on the Case and Alert screens.

## **Deleting a Comment**

To delete a comment, click the **Delete** button in the header of the comment.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

A message box will be shown, asking you to confirm that you want to delete the comment. To continue, press **OK**.

The comment will be deleted, and the deletion is recorded in the audit log.

#### Editing a Comment

To edit a comment, click the **Edit** button in the header of the comment.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

The Edit Comment dialog will be displayed, which has the same layout and controls as seen in the Add Comment Dialog.

Make the required edits to the comment and press **OK** to save them.

**Note:** No Audit History is entered regarding the edit. The comment and audit trail will appear as if the comment was originally entered as it is now displayed, complete with changes.

**1.2.5.3.6** Adding Attachments to Cases and Alerts To add an attachment to a case or an alert, click on the 'Add Attachment' link in the summary pane of the Case or Alert screen. This will launch the Add Attachment dialog.

### Add Attachment Dialog

To add an attachment to a case or alert either:

- Click the Browse button to browse for the file you want to attach, or
- Drag-and-drop the file you want to attach onto the 'Drop file here...' label.

If required, add additional information about the file in the Description box and select a permission level from the Permission list. If you apply a permission to the attachment, only users who have this permission will be able to see it.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

Once you have attached your file, click **OK** to save.

**1.2.5.3.7 Editing and Deleting Attachments** Attachments can be downloaded, edited or deleted from the Audit Log pane on the Cases Screen and Alert Screen.

## **Downloading an Attachment**

To download an attachment, click on the file icon or name. The attachment dialog will launch, showing the current attachment download and any previously stored downloads.

If the **Open on download** option is selected, the attachment will open automatically as soon as the download has completed. If the option is not selected, or if you want to open a stored attachment, click the Open File icon next to the attachment.

### Saving a Copy of an Attachment to a Specified Location

Instead of using the attachments dialog, you can save a copy of an attachment to a specified location by right-clicking on the file in the attachments and selecting **Save As...** from the context sensitive menu:

This will launch a standard file save dialog, allowing you to select a location to save the attachment.

#### **Deleting an Attachment**

To delete an attachment, click the **Delete** button in the header of the attachment.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

A message box will be shown, asking you to confirm that you want to delete the attachment. To continue, press **OK**.

The attachment will be deleted, and the deletion is recorded in the audit log.

#### **Editing an Attachment**

To edit an attachment, click the Edit button in the header of the attachment.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

The Edit Attachment dialog will be displayed, which has the same layout and controls as seen in the Add Attachment Dialog.

Make the required edits to the attachment and press **OK** to save them.

**Note:** No Audit History is entered regarding the edit. The attachment and audit trail will appear as if the attachment was originally created as it is now displayed, complete with changes.

**1.2.5.3.8** Editing Case and Alerts Details To edit the details of a case or an alert, click on the Edit Alert link at the bottom of the summary pane of the Alert screen, or the Edit Case link at the bottom of the summary pane of the Case screen, as appropriate. This will launch the Edit dialog.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

#### Edit Dialog

The Edit dialog allows you to:

- Edit the description of the case or alert;
- Set the priority of the case or alert;
- Set the review flag of the case or alert;
- Set the permission of the case or alert;

• Set the value of any writeable Extended Attribute(s) that have been defined for the installation.

Once you have supplied the new details, click **OK** to apply the changes.

**1.2.5.3.9 Working with Filters** Filters are used in Case Management to control the set of cases and/or alerts that you are working with at any one time. Filters are created, tested and deleted on the Filter Screen, and published to the Browser Screen. On the Browser screen, you can mark filters as favorites, and can share filters that you have defined with other users, if you have the rights to do so. For more details, see:

- Creating Filters, and
- Managing Filters

**1.2.5.3.10 Creating Filters** Filters are created and modified on the Filter Screen. A new filter can be created from scratch, or by modifying an existing filter and saving it under a new name (see Saving a Filter).

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

If you move onto the Filters screen after using a filter elsewhere, you are automatically assumed to be editing that filter. A banner will be displayed at the top of the Browser panel to tell you which filter you are editing.

You can create an ad-hoc filter by selecting the required attributes and values from the Browser panel, and view the results of the filter in the Results panel by using the green arrow.

The attributes which can be used in filters are divided into these sections:

- General
- Attributes
- Extended Attributes
- Source Attributes
- History
- Allowable Transitions
- Reporting

### Negate or Null Filtering

For some filter options, it is possible to specify whether to search for everything but the parameter(s) selected, or for null values in the parameter(s), or both. These options are **Negate** and **Null** respectively.

If available, these options are accessed by clicking the **Advanced Options** button under the parameter setting.

For example, in the **Attributes** section, the **State Changed On** parameter offers both these options. In the following example, a date range of 26-Jan-2013 to 27-Jun-2013 has been specified:

State Changed On Range From: 26-Jan-2013 11:26 To: 27-Jun-2013 11:26

To search for cases or alerts with a State Changed On value outside this specified date range, check the **Negate** field.

To search for cases or alerts with a null State Changed On value, check the **Null** field. Note that the **Null** option overrides any previously selected criteria.

# General

The **General** section allows you to perform text searches, to filter by case source, and to specify only cases or alerts. It has three sub-sections:

- Quick Search, which allows you to search for a piece of text,
- Type, which allows you to specify whether you are looking for either cases or alerts or both, and
- Source, which allows you to search for cases and/or alerts from a particular case source.

# **Quick Search**

*Quick Search* allows you to search for a piece of text associated with the cases and/or alerts. You can search for text in the description, comment or the key of cases and alerts. Enter the text you want to search for in the Search Query box, and check the boxes next to the fields you want to search in.

To clear the Quick Search options, click on the return arrow next to the **Quick Search** subheading.

This field permits the use of Lucene query syntax. Refer to Apache Lucene - Query Parser Syntax documentation for further information.

## Туре

*Type* allows you to restrict your search to either cases or alerts only. Click on the type that you want to search for. If neither type is selected, both cases and alerts will be returned by the filter.

To clear the Type options, click on the return arrow next to the **Type** subheading.

## Source

*Source* allows you to restrict your search to cases or alerts published to a specific case source, or sources.

Click on the case sources whose results you want to search for. You can specify more than one case source by holding down the **Ctrl** button as you select the case source names. Selecting a single source allows you to report on workflow states and search on Source Attributes.

To clear the Source options, click on the return arrow next to the **Source** subheading.

## Attributes

The **Attributes** section allows you to filter on the standard attributes of cases and alerts. The Attributes section is initially empty for a new filter. Add entries to the attributes section by clicking the **Add Attributes** button in the section heading. A drop-down list of the available attributes will be displayed.

**Note:** It is not possible to filter on the same attribute more than once. If the Attributes section already contains an 'Assigned To' entry, the 'Assigned To' option is disabled in the drop down list.

When you select an attribute for the list, a subsection will be created for it in the Attributes section. The controls and values available will depend upon the attribute you have selected.

Supply the values you want to use for the attribute filter.

To clear the values that have been selected for an attribute, click on the return arrow in the sub-section heading.

To stop filtering on a particular attribute, click on the minus sign in the sub-section heading.

# **Filtering on Data Attributes**

Filters for Date attributes, such as 'Created On' or 'State Changed On', are configured by specifying one of a number of functions, such as:

- Within Time stamps must be more recent than the specified interval to qualify.
   For example, if it is currently 11:45 am and the filter is set to 'Within 1 hour', only timestamps later than 10:45 am will pass the filter.
- Older than Time stamps must be older than the specified interval to qualify. For example, if it is currently 11:45 am and the filter is set to 'Older than 1 hour', only timestamps earlier than 10:45 am will pass the filter.
- Date range Timestamps must fall within the specified range to pass the filter.
- Today only timestamps from midnight onwards for the current date will pass the filter.

**Note:** All times are displayed as local times. All filters are applied to timestamps after they have been converted to local times. The time (and day) stored on the server may be different. For example, 23:00 GMT on a Monday is the same as 03:00 on Tuesday in a GMT+4 timezone. If a case is updated at that time on a server in a GMT timezone, the timestamp will be stored as 23:00 on Monday. However, a user in a GMT+4 timezone who is searching for 'cases updated today' at 13:00 on Tuesday will see that case as having been updated 'today'.

# Extended Attributes

The **Extended Attributes** section allows you to filter on the extended attributes of cases and alerts. The Extended Attributes section is initially empty for a new filter. Add entries to the Extended Attributes section by clicking on the plus button in the section heading. A drop-down list of the available extended attributes will be displayed.

**Note:** It is not possible to filter on the same extended attribute more than once. If the Extended Attributes section already contains an 'Escalation' entry, the 'Escalation' option is disabled in the drop down list.

When you select an extended attribute from the list, a subsection will be created for it in the Extended Attributes section. The controls and values available will depend upon the extended attribute you have selected.

Supply the values you want to use for the extended attribute filter.

**Note:** If you filter on an extended attribute which is a STRING type, you can only perform exact match searches. That is, if the extended attribute is set to the value "Test String", it will only be matched by filters which search for "Test String". You cannot search for substrings (that is, filters which search for "Test" will not find it), and you cannot use logical operators (that is, searching for "Test String OR Help" will only return records whose attribute is set, exactly, to "Test String OR Help".

To clear the values that have been selected for an extended attribute, click on the return arrow in the sub-section heading.

To stop filtering on a particular extended attribute, click on the minus sign in the sub-section heading.

#### Source Attributes

The **Source Attributes** section allows you to filter on the attributes of the data sources in the case source.

The Source Attributes section is initially empty for a new filter. Add entries to the Source Attributes section by clicking in the section heading. A multi-select dialog box containing a directory tree display of the data sources associated with the case source is displayed.

Select the data sources as required. It is also possible to search for specific data sources with the **Search** field.

This field permits the use of Lucene query syntax. Refer to Apache Lucene - Query Parser Syntax documentation for further information.

**Note:** It is not possible to filter on the same source attribute more than once.

When you select a source attribute from the list, a subsection will be created for it in the Source Attributes section. The controls and values available will depend upon the source attribute you have selected.

Supply the values you want to use for the source attribute filter.

To clear the values that have been selected for a source attribute, click on the return arrow in the sub-section heading.

To stop filtering on a particular source attribute, click on the minus sign in the sub-section heading.

#### History

The **History** section filters based on changes to attributes and/or comments made on cases by users.

Use the fields to select the parameters to filter by. The fields are described in the following tables.

Table 1-20 Altibule Change history rields		
Field	Туре	Description
Attribute	Single selection, with Search option.	List of attributes to filter by.
User	Single selection.	Specifies the user to filter by.
Action Date/Time	Single selection drop-down, defaults to a blank value.	<ul> <li>Excluding the default blank selection, there are four possible values for this field:</li> <li>Within</li> <li>Older Than</li> <li>Range</li> <li>Today</li> <li>Other than "Today", each option allows the user to specify a period of time to search for attribute changes within. For example, selecting "Within" and 5 days will filter for attributes changed within the last 5 days.</li> </ul>

 Table 1–20
 Attribute Change History Fields

Table 1–21	Commented	On Fields
	•••••••••	•

Field	Туре	Description
User	Single selection. Defaults to a blank value.	Specifies the user to filter by.
Comment Single selection Date/Time drop-down, defaults to a blan value.	Single selection drop-down,	Excluding the default blank selection, there are four possible values for this field:
	defaults to a blank value.	Within
	, and ch	<ul> <li>Older Than</li> </ul>
		<ul> <li>Range</li> </ul>
		<ul> <li>Today</li> </ul>
		Other than "Today", each option allows the user to specify a period of time to search for attribute changes within. For example, selecting "Within" and 5 days will filter for attributes changed within the last 5 days.

# **Allowable Transitions**

The **Allowable Transitions** section filters results by the transitions that a user is permitted to make.

Table 1–22 Allowable Transitions Section

Field	Туре	Description
User	Single selection. Defaults to a blank value.	Specifies the user to filter by.
Transitions	Single selection, with Search option.	Select the transitions to filter by.

For example, if a user selects "Current User" and "Begin work [In Analysis]", only the cases and/or alerts that they can perform that transition for are returned.
## Reporting

The Reporting section is different to the other sections, because it does not actually change the results that the filter returns. Instead, it allows you to change the way those results are presented in the Results pane. If no reporting settings are provided, the results are presented in a simple list. Reporting allows you to group the results according to the values of one or more attributes, so they are presented first in a grid format:

Table 1–23 Results - Cases and Alerts by Assigne
--

		Assigned To	
			Director Administrator
Туре	Case	3	11
	Alert	5	7

This report shows that there are three cases that are currently unassigned, five cases assigned to the Director Administrator user, eleven alerts that are currently unassigned, and seven alerts assigned to the Director Administrator user.

You can 'drill down' on the grid results to investigate each category further, by clicking on the number in the appropriate cell.

The reporting section allows you to pick one or more attributes for each axis of the report.

For example, you could select 'Assigned To' for the first (horizontal) axis of the grid, and 'Type' for the second (vertical) axis.

You can select more than one attribute for each axis by holding down the **Ctrl** key as you click on attribute names.

The results are grouped by their state and type on the vertical axis.

#### Reporting by Date

There are several date attributes that can be assigned to the horizontal or vertical axis:

- Created Date Time
- Assigned Date Time
- Modified Date Time
- State Change Date Time
- Flag Update Date Time
- State Expiry

**Note:** If a date attribute is selected for an axis, no other attribute can be selected. For example, the X axis of a report can be set to Create Date Time, and any other attributes desired (Type, Source Name, etc.) must be specified in the Y axis.

When a date attribute is selected, the **Aggregation** button is activated. Click this button to open the **Aggregation Configuration** dialog, which is used to specify the granularity and offset of the date ranges.

Field	Туре	Description
Enabled	Check Box (checked by default)	This option allows aggregation to be turned on or off. Turn off when reporting on each distinct value is needed, rather than ranges.
Granularity	Drop-down list (default selection is "Day").	This field specifies how the columns are calculated. For example, the "Day" value will generate a report with a column per day of the date range. The granularity can be set from one second up to one year.
Offset	Month, Day, Hour selection.	It may be desirable to, for example, generate a report with columns beginning on the 15th of each month. These fields are used to specify such offsets.
Hide Empty Rows	Check Box (cleared by default).	This field is used to hide any columns that do not return any data.

Table 1–24 Aggregation Configuration Dialog

## Saving a Filter

Save a filter configuration by clicking the **Save** button. If you are modifying an existing filter, you will be asked if you want to overwrite the existing filter definition or create a new filter.

If you select 'No', you will be prompted for a new filter name and optional description.

**1.2.5.3.11 Managing Filters** This topic covers these filter management options that you can accessed from the Browser screen:

- Editing Filters
- Renaming Filters
- Deleting Filters
- Managing Favorite Filters
- Managing the Default Filter
- Bulk Updating Cases or Alerts in a Filter
- Bulk Deleting Cases or Alerts in a Filter
- Sharing Filters with Other Users
- Restricting Filter Access via Permissions
- Importing and Exporting Filters

## **Editing Filters**

To edit a filter, right-click on it in the browser list. Select **Edit** from the options that appear.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

This will open the Filters screen with the selected filter open for editing. For more details on the options available when defining filters, see Creating Filters.

#### Renaming Filters

To rename a filter, right click on it in the browser list. Select **Rename** from the options that appear.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

This will open a dialog box where you can enter a new name and/or description for the filter.

Rename the filter and press OK.

## **Deleting Filters**

To delete a filter, right click on it in the browser list. Select **Delete** from the options that appear.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

This will open a message box that will ask you to confirm that you really want to delete the filter.

Press Yes to delete the filter, or No to return to the filter list.

#### Managing Favorite Filters

To mark a filter as a favorite, right-click on it in the browser list. Select **Add to Favorites** from the options that appear.

The filter will then be displayed with a yellow star, and will be available in your Favorites list.

To remove a filter from your favorites, right-click on it again. This time, select **Remove from Favorites**.

#### Managing the Default Filter

To set a filter as your default filter, right-click on it in the browser list. Select **Set as Default Filter** from the options that appear.

The filter will then be displayed with a blue star, and will be selected and displayed immediately after logging in to Case Management.

To remove the default filter, right-click on it again, and this time select **Unset as Default Filter** from the menu.

## Bulk Updating Cases or Alerts in a Filter

It is possible to perform a bulk update operation directly on all cases and alerts that meet your filter criteria, for example to assign the cases and alerts in a filter to a number of users.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

To perform a bulk update on a filter, right-click on it in the browser list. Select **Bulk Update** from the options that appear.

The Bulk Update dialog appears. For more details on the options available, see Making Bulk Edits.

#### Bulk Deleting Cases or Alerts in a Filter

It is possible to bulk delete all cases and alerts that meet your filter criteria.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

To bulk delete all cases and alerts in a filter, right-click on it in the browser list. Select **Bulk Delete** from the options that appear.

#### Sharing Filters with Other Users

Filters that you have created show up in the 'User' list. If you want to share one of your filters with other users, and if you have the correct security permissions, you can move it into the 'Global' list. Filters in the 'Global' list are visible to all Case Management users.

**Note:** If a filter specifies a case source as part of its criteria, then only users who have permission to that source will be able to see it, even if it is made Global. That is, not only the results of the filter, but also the filter itself, are hidden by the security settings.

To share a filter, right-click on it in the User list. Select **Move to Global Filters** from the options that appear.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

The filter will be moved from the User list to the Global list. Any other settings, such as whether or not the filter is marked as your default, or one of your favorites, will be unaffected by this change.

If you want to remove a filter from the Global list, and if you have the correct security permissions, you can do so by clicking on it again, and selecting **Move to Local Filters**.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

The filter will be moved from the Global list to the User list. All other filter settings will be unaffected by this change.

#### **Restricting Filter Access via Permissions**

A global filter can be associated with a permission. You can only see a filter if the appropriate permission has been granted to you.

To assign a permission to a filter, right-click on it and select **Change Permission**.

Select the appropriate permission from the drop down box, and press OK.

#### Importing and Exporting Filters

Filters may be exported to, and imported from, files, in order to move them between environments.

Note that the file extension for Case Management filters is .dfl.

Note that user filters are stored using your user account. It is therefore not necessary to export and import them if you simply want to log on to a different machine using the same user account. The main purpose of filter export and import is to move configured global filters to a new server hosting Case Management.

#### Importing Filters

To import filters from a valid Case Management filter file, right-click on either the Global node (to import filters and share them with other users), or the User node (to import filters for yourself only), and select **Import Filter**.

The Import dialog appears. Use the Browse button to browse to a valid filter file, select the file of filters that you want to import, and click **Select**. A dialog appears showing the list of filters available in the filter file. Select those you want to import and click **OK**.

If any of the filters to be imported has the same name as an existing filter at the same level, it will appear in red. You can now either Cancel the import, Rename the filter you are about to import, or overwrite the existing filter with the one in the import file. To rename the filter to import, specify a new name directly in the dialog.

The 'Duplicate names' error will disappear once the filter does not have a clashing name.

Alternatively, to overwrite the existing filter with the same name, simply tick the **Overwrite** box and click **OK**.

#### Exporting Filters

You can either export a single filter, or all filters at either the Global or User level, to a filter file.

To export a single filter, right-click on it, and select **Export Filter**.

The Export Filter dialog appears. Click the **Browse** button to choose where to write the export file. Type in a file name, and click on **Select** to export the filter.

To export many filters to a single file, right-click on either the Global or User nodes, and select **Export Filter**, then follow the same process as above.

**1.2.5.3.12 Export to Excel** The Export to Excel option can be used to export the results of the current filter. The format of the export file will depend on the type of filter in use; if a normal filter is selected, then details of all the cases and/or alerts returned by the filter will be exported in a comma-separated (.csv) format, which is compatible with Microsoft Excel and other spreadsheet programs. If the current filter is configured to produce a report grid, then the export will be in the form of an Excel (.xls) file.

To export the cases and/or alerts, press the **Export to Excel** button in either the Browser Screen or the Filter Screen. This will launch a file export dialog.

Browse to the directory you want to store your export file in, and enter an export file name. Click **OK**. The details of the selected cases and/or alerts will be saved in a file with the name you have specified and either a .csv extension or a .xls extension. The .csv file extension is used for lists of cases or alerts. The .xls extension is used for reports.

**1.2.5.3.13 Making Bulk Edits** The Bulk Update dialog can be used to apply changes to all the cases and/or alerts currently shown in the results pane. The Bulk Update dialog allows you to:

- Assign all the cases and/or alerts to a group or an individual;
- Edit the escalation, review flag, description, priority or permission of all the cases and/or alerts;
- Change the state of some or all of the cases and/or alerts.

#### Entering the Bulk Update Dialog

Access the Bulk Update dialog by clicking Bulk Update on either the Browser Screen or the Filter Screen.

**Note:** This is privileged functionality. If you do not have the correct security settings, you will not be able to see the control at all.

#### Making Bulk Assignment Changes

The Bulk Update dialog can be used to assign all cases and/or alerts that have been returned by the current filter to a single user or to a group of users. It can also be used to unassign the cases and/or alerts (that is, assign them to nobody).

**Note:** When you assign a set of changes to several users, or to groups of users, the set of cases and/or alerts will be divided between all the individuals specified. Each case or alert will be assigned to a single, specific user; there is no concept of 'shared assignment'.

To change the assignment of the cases and/or alerts, click to select on the names of the required users and/or groups in the Bulk Change Assessment area of the dialog. To select multiple items, hold down the **Ctrl** key. The cases and/or alerts will be divided evenly between the selected entities.

To update the cases and/or alerts so that they are not assigned to anybody, select **Unassigned**.

**Note:** When assigning cases or alerts in bulk, the list of users and groups is unfiltered. Users, or groups of users, may appear who do not have permission to view some or all of the cases or alerts you are assigning. Case Management will never assign a case or alert to a user without permission to view it, but will make its best effort to assign all cases or alerts. For example, if you select two users and only one of these users has permission to view a case or alert, the case or alert will always be assigned to the user with permission. If neither user has permission to view a case or alert in the bulk update, it will not be reassigned.

#### Group Assignments by Case

When you assign a set of cases and/or alerts to multiple users, you may want to ensure that all the alerts within a single case, and the case itself, are assigned to the same user. To do this, check the **Group assignments by case** checkbox underneath the list of assignees.

#### Filtering the List of Users and Groups

The bottom of the **Bulk Change Assignment** area contains a search box that you can use this to filter the list of users and groups available for assignment. As soon as you start typing in the box, the list will be filtered so that it only includes names which contain the letters you have typed. You can remove the filter by deleting all the contents from the search box, or by clicking on the 'x' that appears next to the search box.

## Making Bulk Attribute Changes

The **Bulk Updates** dialog allows you to change the values of the following attributes for all of the cases and/or alerts returned by the current filter:

- Escalation;
- Review flag;
- Description;
- Priority;
- Permission.

The new values for these attributes are set in the **Bulk Edit** area at the top right hand side of the Bulk Updates dialog.

To add a new value for one of the attributes, click on the '+' button under the box and select the attribute from the list. This will launch a dialog where you can supply a new value for the selected attribute. Once you have entered the attribute value, click **OK**.

You can repeat this process to set new values for as many of the available attributes as required. The attributes and their new values will be shown in the Bulk Edit box.

To remove a bulk edit setting, click on it in the list and press the '-' button under the Bulk Edit box.

When you have made all the changes you need, here and in the other areas of the screen, click **OK**.

## Making Bulk State Changes

The Bulk Update dialog can be used to change the state of some or all of the cases or alerts returned by the active filter. State changes are made by adding entries to the 'Bulk Change State' list:

Bulk state changes are different to other bulk edits, because they are dependent on the starting state of the cases or alerts. Bulk state changes must respect the valid state transitions defined in the workflow of the case source. Because of this:

- Bulk state changes can only be made when for cases or alerts returned by a filter which specifies a case source;
- Bulk state changes can only be made for a filter which returns either cases or alerts, but not both;
- Bulk state changes are defined based on the starting state. Suppose you are editing a set of cases which are currently in one of the two states 'Closed no match' and 'Closed match confirmed'. If you want to change the state of all your cases to 'Re-review required', you need to define two bulk state changes one for the cases in the 'Closed no match' state and on for the cases in the 'Closed match confirmed' state.

To add an entry to the list, press the '+' button underneath it. This will launch a Bulk Update dialog which allows you to specify the starting state of the cases or alerts that will be affected by this entry, and the transition that will be applied to them. First select the starting state, then click **New State** to launch the Change State dialog.

Select the transition to apply to all the cases or alerts which currently have the starting state. You can also add comments in the same way as is done for ordinary state changes. When you have selected the transition and any comments that you want to apply, click **OK**. Then click **OK** again to exit the Bulk Update dialog.

The bulk state changes that you have defined will be shown in the list. To delete a change from the list, press the '-' button next to the change.

When you have made all the changes you need, here and in the other areas of the screen, click **OK**.

**1.2.5.3.14** Bulk Deletions The Bulk Update dialog can be used to delete all the cases and/or alerts that match the current filter.

To delete all the cases and/or alerts, press the **Bulk Delete** button in either the Browser Screen or the Filter Screen.

A warning message will be displayed:

This will delete all items that match the currently configured filter.

Warning: If other bulk updates or deletes are occuring this action will not take place until after these and therefore the results of the filter may be different.

If you want to go ahead with the deletion, click **OK**. Otherwise, click **Cancel**.

## 1.2.5.4 Case Management Administration

The Case Management Administration application is a part of the EDQ suite of applications. The three main areas of functionality provided by Case Management Administration are:

- Workflow Administration
- Case Source Administration

Permission Administration

**1.2.5.4.1 Workflow Administration** The Workflow Administration section of Case Management Administration allows you to create, edit, copy, import, export and delete workflows.

## **Accessing Workflow Administration**

To open the Workflow Administration dialog, double click on the **Workflow Administration** option in the main screen of Case Management Administration.

The Workflow Administration dialog provides a list of the defined workflows:

From this screen, you can:

- Create workflows,
- Edit workflows,
- Copy workflows,
- Export workflows,
- Import workflows, and
- Delete workflows.

#### **Creating Workflows**

To create a new workflow, click New. The Workflow Editor opens.

#### **Editing Workflows**

To edit an existing workflow, select it by clicking on it in the list of workflows and click **Edit**. The Workflow Editor opens.

#### **Copying Workflows**

To create a copy of an existing workflow, click **Duplicate**. The Workflow Editor opens.

You must specify a name for your new copy of the workflow. At the same time, you may also specify any changes to the workflow that you require.

#### **Exporting Workflows**

To export a workflow definition, click on the name of the workflow and click Export.

You can choose to save your export to the EDQ landing area, in which case you only need to supply a file name, or to save it in a location of your choosing, in which case, you must browse to the appropriate location and supply a file name:

- 1. Click the radio button corresponding to your choice.
- **2.** If you are saving to a client file, use the ellipsis ("...") button to browse to the appropriate location.
- **3.** Supply a file name for your export file. You can specify the filename either by clicking on the target file if it already exists (if you are saving a client file), or by typing it into the file name area. The correct extension (.dxic) will be supplied automatically by the export operation.
- 4. Click OK.

The workflow is exported. If the workflow uses dynamic permissions, they are also exported along with the workflow.

## Importing Workflows

To import a workflow, click **Import**.

You can choose to import from the EDQ landing area, in which case you only need to supply a file name, or from a location of your choosing, in which case, you must browse to the appropriate location and supply a file name:

- 1. Click the radio button corresponding to your choice.
- **2.** If you are importing from a client file, use the ellipsis ("...") button to browse to the appropriate location.
- **3.** Select, or supply a file name for, your import file. You can specify the filename either by clicking on it (if you are importing from a client file), or by typing it into the file name area.
- 4. Click OK.

The workflow is imported. If the import file includes dynamic permissions, they are also imported along with the workflow.

If the workflow specified by the import file has the same name as one that already exists, you are asked if you want to overwrite it. If the import file includes one or permissions with the same keys as permissions which already exist, the existing permissions is not overwritten.

**Note:** Workflows can only be imported successfully if they were exported from the same version of EDQ as you are using to import them.

## **Deleting Workflows**

To delete a workflow, click on the name of the workflow and press the "Delete" button. You will be asked to confirm the operation before the workflow is deleted.

**Note:** You can delete a workflow that is in use.

**1.2.5.4.2** Workflow Editor The Workflow Editor is used to define and edit case and alert workflows. It allows users to:

- Define states and transitions for the workflow;
- Define reception rules for the workflow;
- Define parameters for the workflow.

It is also possible to save the current workflow, open other workflows for editing and create new workflows from within the workflow editor, without returning to Case Management Administration.

## Navigation

The top level of the workflow editor provides several functions which allow you to edit multiple workflows in succession, without leaving the editor.

- Use the New Workflow button (or the File | New menu item) to start creating a new workflow.
- Use the Open button (or the File | Open menu item) to open an existing workflow.

 Use the Save button (or the File | Save menu item) to save the changes to the workflow you are currently editing, before leaving the editor.

The workflow editor also displays the name and description of the workflow that you are currently editing.

## The States Tab

The 'States and Transitions' tab of the Workflow Editor displays the states and transitions defined for the workflow. Each state in the States list also shows its list of assigned transitions, and the automatic expiry time, if configured. As is the case for all of the Workflow Editor screens, the name and description of the workflow is displayed at the top of the dialog.

For example, you edit the 'Case Generator Default' workflow. You define five states and four transitions for the workflow. The currently selected state, called 'Open', has two associated transitions, 'toInProgress' and 'toResolved'. Each transition is displayed by showing both its name and, in square brackets, its target state. In addition, the 'Open' state has a marker indicating that it will automatically expire after four hours.

States can be added, edited or deleted from this screen.

- To add a state, press the 'Add...' button under the States list.
- To edit a state, select it in the States list and press the Edit... button.
- To delete a state, select it in the States list and press the Delete button. You will be asked to confirm the deletion before you proceed. Note also that deleting a state will also delete all transitions into that state.

For more details on editing existing states, or creating new ones, see the Defining States topic.

Transitions can be added, edited or deleted from this screen.

- To add a transition, press the 'Add...' button under the States list.
- To edit a transition, select it in the States list and press the Edit... button
- To delete a transition, select it in the States list and press the **Delete** button. You
  will be asked to confirm the deletion before you proceed.

For more details on editing existing transitions, or creating new ones, see the Defining Transitions topic.

#### The Default State

A workflow should also define a default state, which will be assigned to cases or alerts when they are created. To set the default state for the workflow, or to change the default state for the workflow, click on the desired default state in the States list and press the '**Set as Default**...' button.

#### The Reception Tab

Reception rules specify the way cases and alerts are handled by the workflow when they are first created, and/or when the data attached to them (the value of any attribute that is part of the case source) is updated.

The Reception tab lists the actions that may be applied to each case or alert, and the transitions that have been defined for use by the actions. Transitions that are configured on the Reception tab are different from transitions that are configured in the workflow itself. Reception transitions are used in the automated reception rules for cases or alerts that are created or updated in Case Management by a Director job.

For example, you edit the 'Match Default' workflow. You define three actions and a single transition for the workflow. The currently selected action, called 'New case', has an associated transition, 'initial'. Each transition is displayed by showing both its name and, in square brackets, its target state.

Actions can be added, edited or deleted from this screen.

- To add an action, press the 'Add...' button under the Actions list.
- To edit an action, select it in the Actions list and press the Edit... button
- To delete an action, select it in the Actions list and press the **Delete** button. You will be asked to confirm the deletion before you proceed.

For more details on editing existing actions, or creating new ones, see the Defining Actions topic.

Transitions can be added, edited, duplicated or deleted from this screen.

- To add a transition, press the 'Add...' button under the States list.
- To edit a transition, select it in the States list and press the Edit... button.
- To duplicate a transition, select it in the States list and press the Duplicate... button.
- To delete a transition, select it in the States list and press the **Delete** button. You will be asked to confirm the deletion before you proceed.

For more details on editing existing transitions, or creating new ones, see the Defining Transitions topic.

## The Parameters Tab

Parameters are defined as part of a workflow. They are used to pass additional information from a match processor into the cases and alerts generated from it. Each match processor that uses the workflow can define the ways in which parameter values will be populated. In turn, the workflow will define the ways in which those parameters are used.

Workflows use parameter values to populate the attributes and extended attributes of cases and alerts. Parameter values can be inspected and used when:

- A transition occurs;
- A state expires

**Note:** You must configure both the way that parameters are populated by the matching process and the way in which those values are used in the case or alert workflow. Attributes and extended attributes are not automatically populated with parameter values.

The Parameters tab lists the parameters that have been defined for the current workflow, plus any global parameters that exist.

Parameters can be created, edited and deleted from this tab.

- To add a parameter, press the '+' button under the Parameters list.
- To edit a parameter, double click it in the Parameters list.
- To delete a parameter, select it in the Parameters list and press the '-' button.

For more details on editing existing parameters, or creating new ones, see the Defining Parameters topic.

#### **Global Parameters**

Global parameters are marked with the 'Global' label in the parameters list. Global parameters are available to all workflows, and cannot be configured by the user.

## The matchPriorityScore parameter

The matchPriorityScore parameter is the exception to the rule that parameters are not populated automatically. Match processors will automatically recognize and populate any parameter called matchPriorityScore. The matchPriorityScore parameter is populated with the Priority Score of the matching rule that was used to identify a relationship between the records in the alert. If an alert contains multiple relationships, the highest Priority Score in the alert is used to populate the parameter.

For the matchPriorityScore to carry meaningful values, care must be taken when configuring the match processor. In particular:

- The match rules must be assigned priority scores which reflect the strength of the match;
- The order of the match rules should be ordered such that, if two rules could both be satisfied by the same pair of records, the stronger rule appears before the weaker rule in the list. Match rules are applied in the listed order, and the first rule that is satisfied by a given pair of records will be used to create the relationship between them. This means that if a rule representing a strong match is lower down the list than a rule representing a weak match, only the weak match will be represented in the relationship, and the apparent matchPriorityScore will be correspondingly lower.

**Note:** EDQ is not intrinsically a score-based matching system, although it can be configured to behave like one. If the match rules are correctly configured, it will be possible to use the matchPriorityScore parameter to indicate the relative confidence of the match represented by the alert.

**1.2.5.4.3 Case Source Administration** The Case Source Administration section of Case Management Administration allows you to import, export and delete case source definitions.

**Note:** Case sources are not defined in Case Management Administration. Case sources are defined when configuring a match processor to use Case Management, within EDQ. See configuring case sources for more information on creating case sources, and configuring match processors to use case management for information on configuring a match processor to use Case Management.

#### Accessing Case Source Administration

Double-click Case Source Administration. The Case Source Administration dialog, containing a list of the defined Case Sources, is displayed. From this screen, you can:

- Export case source definitions;
- Import case source definitions;

- Duplicate a case source definition; and
- Delete case source definitions.

## **Exporting Case Source Definitions**

To export a case source definition:

- 1. Select the case source and click **Export**.
- 2. Either:
  - save the file to a specific location, with a custom filename; or
  - save the file to the landing area with a default filename:
- 3. Click OK. The case source is exported.

**Note:** If the case source uses dynamic permissions, they will also be exported along with the case source. Case source export also includes flags.xml, the file that defines the set of Extended Attributes that are used on the Case Management instance. To customize these attributes, edit the version of the flags.xml file in the oedq\_local\_ home/casemanagement directory.

## Importing Case Source Definitions

To import a case source definition, press the Import button.

You can choose to import from the EDQ landing area, in which case you only need to supply a file name, or from a location of your choosing, in which case, you must browse to the appropriate location and supply a file name:

- **1.** Click the required radio button.
- **2.** If importing from a client file, click **Browse** ("...") to browse to the appropriate location.
- **3.** Select, or supply a file name for, your import file. You can specify the filename either by clicking on it (if you are importing from a client file), or by typing it into the file name area.
- 4. Click OK.

The case source definition will be imported. If the import file includes dynamic permissions, they will also be imported along with the case source.

**Note:** The server's flags.xml file will also be overwritten by the version that was exported with the case source. If there have been changes to flags.xml that you want to retain, it may therefore be necessary to take a copy of the existing flags.xml on the server before importing any case sources, so that you can re-apply any changes (for example additional extended attributes that did not exist in the system from which the case source was exported) after case source import.

If the case source specified by the import file has the same name as one that already exists, you will be asked if you want to overwrite it. If the import file includes one or permissions with the same keys as permissions which already exist, the existing permissions will not be overwritten.

**Note:** Case sources can only be imported successfully if they were exported from the same version of EDQ as you are using to import them.

## **Duplicating a Case Source Definition**

To duplicate a case source definition:

- 1. Select the case source and click **Duplicate**. The Duplicate dialog is displayed.
- **2.** Edit the fields as required. Note that the Source Name field must be edited, as it is not possible to have two Case Sources with the same name.
- 3. Click OK. The case source is duplicated.

## **Duplicating Case Source Definitions**

To delete a case source definition, click on the name of the case source and click **Delete**. You will be asked to confirm the operation before the case source is deleted.

It is not possible to delete a case source that is in use.

**1.2.5.4.4 Permission Administration** Permissions are defined and managed in the 'Permissions' section of Case Management Administration. To open the Permission Administration dialog, click on the Permission Administration option in the main screen of Case Management Administration.

The Permission Administration dialog provides a list of the defined Permissions.

From this screen, you can:

- Create Permissions,
- Edit Permissions, and
- Delete Permissions.

**Note:** Permissions are not exported or imported in the same way as case sources and workflows. Instead, permissions associated with case sources and workflows are exported and imported with them.

## **Creating Permissions**

To create a permission, click **New**.

The Add Permission dialog needs you to enter a key and a name for your new permission. Optionally, you can also add a more verbose description for the permission.

- The key is a unique, internal identifier for your permission. In most cases, the key
  can be set to the same value as the name.
- The name is a user-readable name for your permission. The value that you supply for the name will be used to identify the permission in other areas of EDQ and Case Management.
- The description is an optional block of text that can be used to supply any
  additional information that you want to associate with the permission, such as the
  intended use of the permission, and so on.

Once you have supplied the necessary information, click **OK**.

## **Editing Permissions**

To edit a permission, press the "Edit..." button. The permissions dialog will appear, populated with the current information for the permission you have chosen to edit:

You can edit the name and/or the description of the permission in this dialog.

**Note:** You cannot edit the key after a permission has been created.

- Click the radio button corresponding to your choice.
- If you are importing from a client file, use the ellipsis ("...") button to browse to the
  appropriate location.
- Select, or supply a file name for, your import file. You can specify the filename either by clicking on it (if you are importing from a client file), or by typing it into the file name area.

Click **OK** when you have entered the correct details for your permission.

#### **Deleting Permissions**

To delete a permission, click on the name of the permission and press the "Delete" button. You will be asked to confirm the operation before the permission is deleted.

**Note:** You can delete a permission that is in use.

**1.2.5.4.5 Defining States** States are defined in the State dialog, which can be accessed from the States tab on the Workflow Editor, within Case Management Administration. Open the dialog by pressing the **Add**... button under the States list to create a new state, or by double-clicking on an existing state to edit it.

The state dialog consists of two main areas:

- The upper part of the screen is used to set the basic attributes of the transition;
- The lower part of the screen contains two tabs: the Transitions tab, which allows you to assign transitions to the state, and the State Expiry tab, where you can define automatic expiry settings for the state.

Each of these sections is described in more detail below. When you have defined all the attributes of your state, click **OK** to save your changes.

#### **Basic Configuration**

This part of the screen defines the name and description of the state.

- The name is mandatory, and is used in other parts of the user interface to identify this state. It should be populated with a memorable and meaningful value.
- The description is optional. This field can be used to provide more verbose information detailing the state's use.

#### The Transitions Tab

This tab is used to assign transitions to the state. The transitions which are assigned to a state define the valid ways in which a case or alert can leave that state, and the changes that will be made to the case or alert's attribute settings as it changes state.

- The 'Available' list displays all the transitions that have been defined for the current workflow which transition into a different state, and which are not currently assigned to the state.
- The 'Selected' list displays all the transitions which are currently assigned to the state.

Move transitions from one list into the other by using one of the following methods:

- Double-click on a transition to move it from one list to the other.
- Select one or more transitions by clicking on them, and use the single arrow buttons to move them from one list to the other. To select multiple items in the list, hold down the <Ctrl> key on your keyboard as you click on them.
- Use the double arrow buttons to move all the items in one list into the other list.

#### The State Expiry Tab

This tab is used to configure the expiry settings for the state. Expiry settings, which are optional, specify the actions to be taken when the state expires. Actions can include applying a transition to the case or alert, or changing the value of one of its attributes or extended attributes.

State expiry can be automatic, in which case a state will, by default, expire automatically after a specified interval. Alternatively, expiry intervals can be set manually for individual cases or alerts in Case Management. It is not possible to set an expiry interval for a case or alert unless the state it is in has state expiry enabled.

- The 'Enabled' checkbox specifies whether or not any state expiry is active for this state. If this box is not checked, it will not be possible to specify expiry settings for this state. Cases or alerts in this state will not expire automatically, and it will not be possible to enter manual expiry times for them.
- The 'Transition' drop-down box allows you to specify a transition to be applied to cases or alerts when the state expires. This allows you to configure a workflow where a case or alert will automatically move from one state to another after a specified period of time. Specifying a transition as part of state expiry is optional.
- The 'Automatic Expiry' checkbox allows you to specify whether or not a state will expire automatically after a given time interval. If it is not checked, you will not be able to specify a time interval. If expiry is enabled for a state, but not an automatic expiry time interval, cases and alerts in that state will not expire automatically, but can be expired automatically in Case Management.
- The 'Time Interval' field allows you to specify the expiry time, in minutes, for the state. It is only possible to specify a value here if automatic expiry is enabled.
- The 'Case Attributes' and 'Extended Attributes' lists display the changes that will be made to the attributes and extended attributes of the case or alert when the state expires. The upper box displays the changes that will be made to the case or alert attributes; the lower one displays those for the extended attributes.

The dialog above shows the expiry settings for a state which:

- will expire automatically after 240 minutes;
- does not specify a transition to apply when the state expires;
- makes no changes to any of the case attributes when the state expires;
- sets the value of the 'Escalation' flag to 'true' when the state expires.

## Defining Attribute and Extended Attribute Actions

The changes that will be made to the attribute and extended attribute values when the state expires are displayed in the Attribute and Extended Attribute lists.

To add an action to either list, click the '+' button below it. To edit an existing action, double-click on it. To delete an action, click on it in the list and press the '-' button under the list.

The dialog for adding or editing an action of either kind is requires only that the attribute, or extended attribute, and its new value is specified. The control used to enter the new value for the attribute will change, according to the attribute type:

Click **OK** when you have set the attribute and value you require.

**1.2.5.4.6 Defining Transitions** Transitions are defined in the Transition dialog, which can be accessed from either the States tab or the Reception tab on the Workflow Editor, within Case Management Administration. Click **Add**... under the Transitions list to create a new transition, or double-click an existing transition to edit it.

The top of the dialog contains two fields: **Name** (mandatory) for the name of the transition, and **Description** (optional).

The rest of the Transition dialog is divided into two tabs:

- Transition Details The details of the Transition itself; i.e. the basic configuration details, the Transition Restrictions, the Attributes and the Extended Attributes.
- Comments The configuration of the comments added when the Transition takes place.

Each of these sections is described in detail below.

When all the attributes of the transition are defined, click OK to save changes.

## **Basic Configuration**

This part of the tab defines the name and description of the Transition, along with its target state and permission.

Field	Туре	Default	Description
Enabled	Checkbox	Checked	Used to enable or disable the Transition.
To State	Drop-down	Empty	The state to which the Case or Alert will be changed. Mandatory.
Permission	Drop-down	<none selected&gt;</none 	If a permission is set, only users granted this permission can use the Transition. Optional.
Condition	Free-text field (Javascript format)	Empty	This an optional field used to specify the Condition under which the Transition will be available to the User. See Defining Conditions for further information.

Table 1–25 Basic Configuration Fields

#### **Transition Restrictions**

This area comprises two fields:

- Blocking Transitions The Transition will be blocked if a user has previously
  performed one of the Transitions listed in this field.
- Clear Blocking Transitions When the Transition is performed, any blocks on the Transitions listed in this field will be cleared.

#### Attributes and Extended Attributes

This part of the tab displays the changes that the Transition will make to the Attributes and Extended Attributes of the Case or Alert whenever it is used. The upper field is for the Attributes, the lower for the Extended Attributes:

To add an action to either list, click + below it. To edit an existing action, double-click on it. To delete an action, select it and click - under the list.

Select the values required in the Name and Value fields, then click **OK** to save.

## Comments

Transitions can be configured to require that a comment be entered whenever that Transition is applied to a Case or Alert. It is also possible to define a default comment, to cover the most common scenario in which the transition is used, and one or more template comments for other common scenarios.

Field	Туре	Default	Description		
Required?	Checkbox	Not selected	Determines whether a comment must be entered when this Transition is applied to a Case or Alert. If checked, a comment is required.		
Default	Free-text	Empty	Used to record the text of the default comment that will appear when this Transition is used.		
Templates	List box	Empty	Displays the template comments that have been defined for this Transition.		
			To add a template, click + under the list.		
			To edit a template, double-click it.		
			To delete a template, select it and click - under the list.		

Table 1–26 Comments Fields

The Add Template and Edit Template pop-up dialogs are free-text fields. Enter/edit the text as required and click **OK**.

**1.2.5.4.7 Defining Actions** Actions are defined in the Action dialog, which can be accessed from the Reception tab on the Workflow Editor, within Case Management Administration. Open the dialog by clicking the 'Add...' button under the Actions list to create a new action, or by clicking on an existing action and clicking the 'Edit...' button to edit it.

The action dialog contains the following fields:

- The name is mandatory, and is used in other parts of the user interface to identify the action. It should be populated with a memorable and meaningful value.
- The description is optional. This field can be used to provide more verbose information detailing the action's use.
- The Condition is specified as a JavaScript expression which will be evaluated for every case or alert that is evaluated by reception rules. An action is only applied to a case or alert if the condition evaluates to true for that case or alert. Specifying a condition is optional; if no condition is specified, the action will be applied to all new cases and alerts, and all cases or alerts whose attached data (in any attribute included in the case source) has changed. More details on defining conditions are available in the Defining Conditions topic.

- The Transition field allows you to specify a transition to be applied to the case or alert as part of the action. Specifying a transition is optional.
- The case 'Attributes' and 'Extended Attributes' lists display the changes that will be made to the attributes and extended attributes of the case or alert when the action is applied. The upper box displays the changes that will be made to the case or alert attributes; the lower one displays those for the extended attributes.

#### **Defining Attribute and Extended Attribute Actions**

The changes that will be made to the attribute and extended attribute values when the action is applied are displayed in the Attribute and Extended Attribute lists.

To add an action to either list, press on the '+' button below it. To edit an existing action, double-click on it. To delete an action, click on it in the list and press the '-' button under the list.

The dialog for adding or editing an action of either kind is requires only that the attribute, or extended attribute, and its new value is specified. The control used to enter the new value for the attribute will change, according to the attribute type.

Press **OK** when you have set the attribute and value you require.

## **Example - Setting Priorities**

Suppose that a business requirement has been identified such that the most likely matches should be handled first. Alerts with a match priority score of 85 or above should be treated as high priority, and will also have the escalation flag set. Alerts with a match priority score between 75 and 84 are of medium priority.

For example, you configure a reception rule which sets the Priority to 'High' and sets the escalation flag to 'true' for new cases if the value of matchPriorityScore is greater than, or equal to, 85.

Possible matches with a matchPriorityScore is between 75-84 should have their priority set to 'Medium', and need not be escalated.

#### **Example - Automatic State Transition**

The following action imposes an automatic 'freeze account' transition on any items that trigger the condition. The condition is specific to alerts only, and detects alerts which were already in the state 'Close Account Required' and where a change has occurred in the update key:

Name: Freeze account

Description: Freezes accounts

#### Condition (JavaScript):

```
caseData.caseType=='issue' &&
updateKeyChanged=='true' &&
caseData.currentState=='Close Account Required'
```

Transition: Freeze Account Required [Sanctions Freeze Account]

**1.2.5.4.8 Defining Parameters** Parameters are defined in the Parameter dialog, which can be accessed from the Parameters tab on the Workflow Editor, within Case Management Administration. Open the dialog by pressing the '+' button to create a new parameter or by double-clicking on an existing parameter to edit it.

The parameter dialog consists of only three fields:

- The name is mandatory. The value provided for Name will be used when selecting
  parameters to be populated by the match processor in EDQ, and when specifying
  how parameter values should be used by transitions and state expiries. It should
  therefore be populated with a recognizable, memorable and meaningful value for
  future use.
- The description is optional. This field can be used to provide more verbose information detailing the parameter's use.
- The 'enabled' checkbox controls whether or not the parameter is available to other systems. Parameters which are not enabled (that is, the checkbox is unchecked), are not available in EDQ or elsewhere. Parameters are enabled by default.

Click **OK** when you have supplied the necessary values, or **Cancel** to discard your changes.

**1.2.5.4.9 Defining Conditions** Conditions are JavaScript expressions which are applied to Actions, defined on the Reception Rules tab. This topic is intended to be used as a general guide to writing Conditions for use in the reception rules, combined with a basic knowledge of JavaScript and general coding principles. In particular, it discusses:

- The case attributes available to the Condition;
- An overview of the JavaScript operators most likely to be of use when writing Conditions.

#### Attributes for Use in Conditions

Conditions are designed to be used to test various characteristics of incoming Cases, to determine whether or not to apply a given Action to the Case.

There are three types of attributes available when defining Conditions:

- Standard Case Processing Parameters
- Workflow Defined Parameters
- Case Data Properties

#### **Standard Case Processing Parameters**

The standard case processing parameters are common to all cases (and alerts). They provide information about what has changed in the case before it is presented to reception. These are:

Name	Values and Meaning
newCase	true - the case has just been newly created
	false - an existing case has been updated
updateKeyChanged	true - values in the update key have changed
	false - values in the update key have not changed
	Note: for Match processes, the update key includes all attributes mapped to the case source.
flagKeyChanged	true - values in the update key have changed
	false - values in the update key have not changed
fromImport	true - the case has been imported through the Match Decisions import.
	false - the case is not from an import.

Table 1–27 Standard Case Processing Parameters

## **Workflow Defined Parameters**

Workflow defined parameters are defined in the Parameters tab of the Workflow editor, and populated using selection functions configured in the Case Source. As such, they are specific to the workflow and case source of the Case.

There is a single implicit workflow parameter, MatchPriorityScore. If you define a parameter with the name 'matchPriorityScore' in the workflow, it will be populated automatically by the case creation process.

## **Case Data Properties**

Case data properties are the public properties available on the Java Bean object representing the Case. Case data properties are accessed from the JavaScript using the following syntax:

caseData.<property name>

For example, the currentState property is accessed as caseData.currentState.

The available case data properties are as follows:

Name	Туре	Description
id	Integer	The internal identifier of the case.
caseGroup	String	This property is always set to "match", representing a Case that has been generated from a Match processor. Other values may be used in the future, as alternative case generation mechanisms are introduced.
caseType	String	This property can have the following values:
		case - indicates a case.
		issue - indicates an alert.
externalId	String	The external identifier of the case. This is composed of the prefix defined by the case source plus a sequence number. For example, for a case source with the prefix "DSAN": "DSAN-1123".
externalIdSort	String	A naturally sortable version of externalId.
caseKey	String	The Case Key.
keyLabel	String	A human-readable version of caseKey.
parentId	Integer	The internal identifier for the parent case. If this is a root case, it will be set to -1.
supplementaryId	String	The key used to test whether the updateKeyChanged should be set to true.
supplementaryType	String	Reserved for future use.
flagKey	String	The key used to test whether flagKeyChanged should be set to true.
description	String	The case description.
createdBy	Integer	The user id of the user who created the case.
createdDateTime	Date	The timestamp from when the case was created.
modifiedBy	String	The user id of the user who last modified the case.
modifiedDateTime	Date	The timestamp from when the case was last modified.

Table 1–28 Case Data Properties

Name	Туре	Description	
assignedUser	Integer	The user ID of the user to whom the case is currently assigned. If the case is currently unassigned, this property will be set to -1.	
assignedBy	Integer	The user ID of the user who last assigned the case. If the case is currently unassigned, this property will be set to -1.	
assignedDateTime	Date	The timestamp from when the case was last assigned.	
priority	Integer	Numerical representation of the case priority. The possible values are:	
		0 = None	
		250 = Low	
		500 = Medium	
		750 = High	
permission	String	Permission required in order to view the case. If no permission is required, this property will be null.	
currentState	String	The name of the current state, as defined in the workflow.	
derivedState	String	For cases, this will be set to one of "New", "In Progress" or "Complete". For alerts, it is set to null.	
stateExpiry	Date	The time at which the current state will automatically expire.	
stateChangeBy	Integer	The user ID of the user who last changed the state of the case.	
stateChangeDateTime	Date	The time at which the state was last changed.	
sourceId	String	A string value created by the case generator to uniquely identify the originator of the case. For example, a match processor will be represented by <i><process id="">_<processor num=""></processor></process></i> .	
sourceName	String	The name of source used to create the case.	
caseMarker	Integer	This property indicates whether or not the flag is set for the case, as follows:	
		0 - the case is not flagged,	
		1 - the case is flagged	
updatedBy	Integer	The user ID of the user who last set the case marker.	
updatedDateTime	Date	The time at which the case marker was last set.	
groupId	String	A sortable column which can be used to identify all the cases and/or child cases belonging to the same ancestor.	
groupLevel	Integer	The level of a child case within a group.	
customFlag1	String	The value of ExtendedAttribute1.	
customFlag1By	Integer	The user ID of the user who last changed the value of the extended attribute.	
customFlag1DateTime	Date	The time at which the extended attribute value was last changed.	

 Table 1–28 (Cont.) Case Data Properties

## JavaScript Operators

A Condition should evaluate to a Boolean expression - true or false. As such, the operators most likely to be of use are the conditional operators, which test concepts such as 'less than' or 'greater than or equal to', and the logical operators, which represent logical operations such as AND, OR and NOT. The following tables present a quick reference guide to the JavasScript conditional and logical operators:

## **Conditional Operators**

The following table outlines the conditional JavaScript operators, and includes an example of how each one evaluates for a statement involving a variable x, where x is set to 5.

Operator	Description	Example
==	Is equal to	x==8 evaluates to false
===	Is exactly equal to, accounting for both	x===5 evaluates to true
	value and type	x==="5" evaluates to false
!=	Is not equal to	x!=8 evaluates to true
>	Is greater than	x>5 evaluates to false
<	Is less than	x<8 evaluates to true
>=	Is greater than or equal to	x>=5 evaluates to true
<=	Is less than or equal to	x<=8 evaluates to true

Table 1–29 Conditional Operators

## Logical Operators

The following table outlines the conditional JavaScript operators, and includes an example of how each one evaluates for a statement involving two variables x and y, where x is set to 6 and y is set to 3.

Table 1–30	Logical	<b>Operators</b>
------------	---------	------------------

Operator	Description	Example
&&	Logical AND. Both elements must evaluate to true for the whole expression to be true.	(x>10 && y>1) evaluates to false
11	Logical OR. Either (or both) elements must evaluate to true for the whole expression to be true.	(x==6 $\mid$   y==6) evaluates to true
!	Logical NOT. Evaluates to true if the original expression is false, and vice versa.	!(x==y) evaluates to true

**1.2.5.4.10 Example Workflow - 4-Eyes Review Process** This workflow is provided as an example of how Transitions and Conditions can be used to enforce a strict review hierarchy. It requires that at least two distinct individuals must have reviewed an Alert before a final decision is made. The diagram below illustrates this:



This sample workflow is described in the surrounding text.

As shown above, User 1 can mark Alert 1 as a Suspected False Positive, and therefore cannot mark it as a Confirmed False Positive. Only another user (User 2 in this case) can do this.

Similarly, if User 2 escalates Alert 2 to a Suspected False Positive, only User 1 can mark it as a Confirmed False Positive.

Below is a screenshot of how a simple 4-Eyes workflow may appear in the Workflow Editor. The three possible States (Open, Suspected False Positive, Confirmed False Positive) and Transitions (Suspect false positive, Confirm false positive and Reopen) are shown in their respective lists:

😌 Workflow Editor						x
<u>F</u> ile						
🗞 🗀 🔳						
Name H-eyes	Description	Workflow th	at enforces the 4-eye restriction	Language	Groovy	•]
States			Transitions			
Open		(Default)	a Suspect false positive [Suspected F	False Positive]		
Suspect false positive [Suspected Fals	e Positive]		Confirm false positive [Confirmed F	alse Positive]		
Suspected False Positive     Confirmed False	- Desitival		heopen [Open]			
Confirmed False Positive	ePositivej					
Reopen [Open]						
C. Harden fober						
1						

This image is described in the surrounding text.

To enforce the 4-eye rule, the Transitions must be configured as follows:

- No restrictions are required for the Suspect false positive Transition.
- Confirm false positive Add the Suspect false positive Transition to the Blocking Transitions field. This prevents a user applying the Confirm false positive Transition if they made the Suspect false positive Transition.
- Reopen Add the Confirm false positive Transition to the Clear Blocking Transitions field. This clears any restrictions on the Confirm false positive Transition being applied to the Alert, for all users.

# 1.2.6 Configuration Analysis

Configuration Analysis is a part of the EDQ suite of applications. Configuration Analysis can be used to report on the configuration of a project in Director, or on any of the components that make up a project, such as Jobs, Processes and Results Books.

Configuration Analysis can be used to report on the configuration of a component (or set of components), or to compare two components (or sets of components), and report on the differences between them.

The user interface for Configuration Analysis includes:

- A set of menus and a toolbar, at the top of the screen;
- Two selection panes at the left of the screen, which are used to select the components to be analyzed;
- A results area which takes up the remainder of the screen, used for displaying the results of the analysis.

#### **Menus and Toolbar**

The menus and main toolbar provide the main controls for using Configuration Analysis. All the controls are present on the toolbar and in either the File or Analysis menus. The Help menu provides access to the online help for Configuration Analysis and to the About dialog for the application.

Using the toolbar or corresponding menus, you can:

- Start a configuration comparison;
- Start a configuration report;
- Cancel a comparison or a report;
- Configure the comparison settings;
- Configure the report settings;
- Save results in an HTML format.

#### **Selection Panes**

The selection panes are used to specify the components for analysis. If a component is selected in just one of the panes, you can run a configuration report for that component.

If one component is selected in each pane, you can compare the configuration of the two components against each other.

When a comparison is performed, changes are expressed relative to the component selected in pane A. For example, suppose that you have compared two processes. If the report states that a processor has been *added*, then the processor will be absent from the process selected in pane A, and present in the process selected in pane B.

#### **Result Pane**

The Result pane displays the results of the most recent comparison or configuration report. The results area is subdivided into multiple panels, and the layout depends on the complexity of the components being analyzed.

The Result pane always contains a component list, which displays the top-level components included in the analysis, and a details pane which contains the details of the report for the currently selected component:

If you select a process in the component list, a processor list will be added to the details pane. This contains a list of all the processors in the selected process.

#### **Component List**

The component list holds a list of all the components covered by the analysis. If analysis is performed on a single component, such as a process or a set of reference data, there will only be a single entry in this list. If multiple components are covered by the analysis, there will be multiple entries in the list.

The information presented in the results area depends on whether you are browsing comparison results or configuration report results. For report results, each line simply contains the component name and an icon indicating the type of the component (job, process, snapshot and so on).

For comparison results, each line contains the name of the component as seen on both sides of the comparison, and the result of the comparison. The Comparison Filter can be used to filter the items in the list based on the results of the comparison (see Filtering Comparison Results for more details).

For more details, see the comparison results and report results topics, respectively.

#### **Details Pane**

The details pane contains a list of the various configurable attributes for the selected component, and their values. When comparing two components, the configuration differences are highlighted using colored backgrounds for the appropriate rows.

#### Navigating the Details Pane

Whether you are running comparisons or configuration reports, the results are provided complete with automatically inserted hyperlinks for ease of navigation. The hyperlinks are rendered in blue, underlined text, and can be used to move between the sections of data for a component, or between components.

Each section, such as the 'Options' section, is preceded by a link back to the top of the current page of the report. Subsections are preceded by a link back to the top of the page, and a link to the top of the section.

In addition, links are provided to the previous and next processors in the process.

If you click on a hyperlink in a report, you will build up a browsing history based on your path through the report. This will activate the navigation buttons at the top of the details pane, which can then be used to retrace your path through the report, as required:

#### Processor List

The processor list only appears when a process is selected in the component list. The processor list contains a list of all the processors in the selected process. If a comparison is being performed, each row shows the processor as it appears in each version of the process, and the results of comparing those two processors.

For each processor, its name and type are given (for each side of the comparison, if appropriate). It is possible to filter the results by processor name and processor type, if required (see Filtering Comparison Results and Filtering Report Results for more details). In addition, if the process includes grouped processors, the Parent column will be visible. This column shows the group to which the processor belongs.

## Navigating from the Processor List to the Canvas

If you have launched Configuration Analysis from within Director, a link is created between the applications. You can use this link to navigate from processors listed in the analysis results back to the location of those processors on the Canvas.

To navigate from the results to the Canvas, right click on the results row which corresponds to the processor you want to investigate.

The options you are offered depend on the type of analysis you have performed and, in the case of comparisons, the results associated with the selected processor:

- For configuration reports, you are always offered 'View Processor A in Process'. Selecting this option opens the process on the canvas, with the selected processor highlighted. 'View Processor B in Process' is disabled.
- For configuration comparisons where the processor is present in both versions of the process, both 'View Processor A in Process' and 'View Processor B in Process' are enabled. Selecting 'View Processor A in Process' opens the process selected in selection pane A, with the selected processor highlighted. Selecting 'View Processor B in Process' opens the process selected in selection pane B, with the selected process selected in selection pane B, with the selected process selected in selection pane B, with the selected process selected in selection pane B, with the selected process selected in selection pane B, with the selected process selected in selection pane B, with the selected process results are selected process of the process selected in selection pane B, with the selected process results are selected process of the process selected in selection pane B, with the selected process results are selected process of the process results are selected process of the process selected process selected in selection pane B, with the selected process results are selected process of the process selected process selec
- For configuration comparisons where the processor has been added (that is, it is present in the process selected in selection pane B but not in the process from selection pane A), 'View Processor A in Process' is disabled. Selecting 'View Processor B in Process' opens the process selected in selection pane B, with the selected processor highlighted.
- For configuration comparisons where the processor has been deleted (that is, it is
  present in the process selected in selection pane A but not in the process from
  selection pane B), 'View Processor B in Process' is disabled. Selecting 'View
  Processor A in Process' opens the process selected in selection pane A, with the
  selected processor highlighted.

# 1.2.7 Issue Manager

The Issue Manager application is used to view, assess and manage issues.

You can launch the Issue Manager from either from the EDQ Launchpad, from an Issue notification email, or by clicking on the **You have n issue(s)** link in the Director Toolbar.

When the Issue Manager is launched, all open issues that are assigned to the logged on user are displayed by default:

The issues displayed can be filtered using the **Server**, **Project** and **Show** drop-down fields, and the Show... check boxes. The **Filter** menu bar button shows or hides the filtering options.

To open an issue, either right click on it and select **Open Issue** or double click it. The issue is opened in a separate dialog box.

On this dialog, issues can be reassigned to other users, or marked as "New", "In Progress" or "Complete" in the Status field. It is also possible to open the process the issue originates from by clicking the **Related Process** link.

**Note:** Issues cannot be assigned to users that do not have permission to view the project the issue originates from.

# 1.2.8 Web Service Tester

The Web Service Tester is used to test a running Web Service before any integration work is done.

To open the Web Service Tester, select the Web Service Tester from the Web Services dropdown menu in the Launchpad; the service loads automatically once selected.

If started from the Web Service application, the selected Web Service will be displayed by default. If not, then no Web Service is selected.

## 1.2.8.1 Testing a Web Service

To test a web service:

- 1. Select the Project and the Web Service in the Setup area.
- **2.** Click **Get Service** to retrieve the latest version of the WSDL file. The Web Service inputs are listed in the In area.
- **3.** Enter the available details in the fields and click **Send**. If the Web Service is running, the results are returned in the Out area.

## 1.2.8.2 Running a Timing Test

To run a timing test:

- 1. Click Timing test. The Timing Test dialog is displayed.
- **2.** Enter the number of times the test is to be performed in the **Number of requests** field.
- 3. If required, enter a delay in milliseconds between tests in the Interval (ms) field.
- **4.** Click **Run**. The Status area shows the progress of the test, and the results when it is complete.
- 5. If required, click View Chart. The Timing Chart dialog is displayed.

## 1.2.8.3 Adding Records

Some Web Services are configured to expect multiple records, i.e. when they were created the Multi Record? option was ticked. A typical example is a Web Service designed to identify matching records from a set of candidates.

For such Web Services, it is possible to add extra records before sending the request. Simply click Add record as many times as is required.

**Note:** The **Add record** button is disabled if the selected Web Service expects a single record.

## 1.2.8.4 Alternative Integration Methods (JMS)

EDQ also supports integration with its real-time capabilities via JMS (Java Messaging Service). The integration between the real-time providers and consumers must be configured manually.

# 1.2.9 How To Topics

For How to topics, which provide details of how to perform certain key tasks in EDQ, see "How To" in *Oracle Fusion Middleware Using Oracle Enterprise Data Quality*.

# **1.3 Processor Library**

Processors available in Oracle Enterprise Data Quality.

- Advanced Processors
- Audit Processors
- GNR Processors
- Match Processors
- Maths Processors
- Product Data Processors
- Profilers
- Read and Write Processors
- Text Analysis Processors
- Third-party Processors
- Transformation Processors

# 1.3.1 Advanced Processors

Advanced processors allow you to perform advanced functions in EDQ, such as defining custom processing using scripting or expressions, or generating warnings from data processing. Advanced processors are intended for use by expert users.

It is also possible to write your own processors and add them into the EDQ palette. See Extending EDQ.

# 1.3.1.1 Add Message ID

The Add Message ID processor adds a field containing a numeric identifier in to a process. Message IDs identify a packet of data, known as a message, as it passes through an EDQ process.

Add Message ID is used to add a numeric identifier to records. The message ID is unique within a data stream for records in batch processes and records created by real-time processes with single record inputs.

Note that, for a given data stream, this identifier will not be unique in the following circumstances:

- The Message ID will not be unique for records originating from real-time processes or web services which have multi-record inputs. In this case, the message ID will be the same for all the records originating from a single request.
- The Message ID will not be unique if records within a stream are split by the process. In this case, the message ID will be the same for all records derived from a single originating record.

The Add Message ID processor presents no summary statistics on its processing.

In the Data view, the added output attribute is shown.

## Example

In this example, the message ID has been added to a set of records in a batch process. The process has been run in batch mode, and does not split records, so in this case, the message IDs are all unique:

Messageld	ClientID	Address Line 1	Address Line 2	Address Line 3
1	40010105	HIGH STREET	DOUGLAS	ISLE OF MAN
2	50089829	PO BOX 596	ST HELIER	JERSEY
3	02960433		London	
4	50090003	PO BOX 451	ST HELIER	JERSEY
5	01550505			London
6	50013565	7 BOND STREET	ST HELIER	JERSEY

Table 1–31Message ID Example

# 1.3.1.2 Add User Details

The Add User Details processor adds in to a process details of the authenticated EDQ user calling the Web Service or Job where the process is used.

Add User Details is normally used in applications that use EDQ Web Services for data validation, cleansing or matching. Capturing the details of the authenticated user in the EDQ process is useful for two reasons:

- To keep a full audit trail of all records processed including details of the user that entered/updated the record
- So that the process can use the user details, for example to send an email to the authenticated user's address with the results of data processing

For example, where EDQ is used to screen individuals against watchlists, an email may be sent out to the authenticated user of the individual screening service with the result of the matching process, using the email address stored for the user in EDQ (as set up by an administrator in User Configuration). Additional user details, such as organization and phone number, may be added to the audit trail so that complete information on the user submitting the record is retained.

## 1.3.1.3 Expression

The Expression processor allows you to write an expression which may encompass the logic of a number of other EDQ processors and other functions, using an abbreviated expression language.

Expressions are useful where the required logic of a processor can be expressed most logically and succinctly by writing an expression, rather than by configuring several processors. This is commonly the case when performing mathematical operations, for example.

## Inputs

The Expression processor may take any number of inputs, of any type, with the exception of formal Date attributes.

Options
---------

Option	Туре	Purpose	Default Value
Expression to evaluate	Expression	The required processor logic, in EDQ's expression language. See notes below.	None

See Expression Notes for detailed notes on EDQ's expression language.

# Outputs Data Attributes

Data Attribute	Туре	Purpose	Value
ExpressionResult	Added	Stores the result of the expression	An attribute with the result of the expression. The attribute type depends on the expression. See notes above.

## Flags

None

## Execution

Execution Mode	Supported
Batch	Yes
Real-time Monitoring	Yes
Real-time Response	Yes

## **Results Browsing**

The Expression processor presents no summary statistics on its processing.

In the Data view, each input attribute is shown with the ExpressionResult attribute to the right.

## **Output Filters**

None

## 1.3.1.4 Expression Filter

The Expression Filter processor allows you to write an expression using EDQ's expression language, which will be used to pass or fail records and split them into different output filters.

The Expression Filter processor is effectively an advanced form of the Logic Check processor, which provides a GUI to construct the expression. As the Logic Check GUI shows the expression as it is constructed, it is therefore possible to learn how valid expressions are constructed using Logic Check.

Expression Filter is useful where you want to apply a simple test to all input records, and split out records that pass the test from records that fail it.

## Inputs

The Expression Filter processor may take any number of inputs, of any type, with the exception of formal Date attributes.

#### Options

Option	Туре	Purpose	Default Value
Logic expression	Expression	The required filter logic, in EDQ's expression language. See notes below.	None

See Expression Notes for detailed notes on EDQ's expression language.

## Outputs Data Attributes

None

Flags

Flag	Purpose	Possible Values
ExpressionFilter	Stores the result of the expression filter test	Y - if the test passed
		N - if the test failed

## Execution

Execution Mode	Supported
Batch	Yes
Real-time Monitoring	Yes
Real-time Response	Yes

## **Output Filters**

The following output filters are available from an Expression Filter processor:

- True that is, records that passed the expression filter test
- False that is, records that failed the expression filter test

## 1.3.1.5 Generate Warning

The Generate Warning processor is designed to generate a warning, and/or trigger a process failure, in the event of processing a certain number of records (over a configurable threshold).

Use the Generate Warning processor in conjunction with the notification capabilities in Jobs if you want to be made aware of any warnings when running processes. For example, you might use an audit processor to check for data validity, and you might want to raise a warning if >n records fail the check. You might even want to fail the process to ensure that you don't continue running, if you know the remaining parts of the process need to be rerun in any case.

The Generate Warning processor therefore allows you to set your own definition of what constitutes a 'data error' that you want to see in the Event Log and in any notification emails.

## Generate Warning and Intelligent Execution

To avoid generating unnecessary warnings when running the same process repeatedly while designing it, the Generate Warning processor only generates a new warning if its rerun marker is set, or if run in a process or job with intelligent execution turned off.

The rerun marker will always be set if a new set of data is being input to the process, or if the configuration of the processor is changed.

## 1.3.1.6 Message Handling Script

The Message Handling Script processor allows you to specify your own processor logic using JavaScript or Groovy, entered as an option for the processor.

The Message Handling Script processor is closely related to the Script processor. The main difference between this processor and the Script processor is that the Message Handling Script processor is designed to handle messages, which may contain many records. The Message Handling Script processor is capable of performing operations over all the records in a message, and has access to message level attributes such as the message ID.

Use the message handling script processor to define processing logic that acts across all the records in a message, or that acts selectively on only the first record in the message.

The Message Handling Script processor presents no summary statistics on its processing.

In the Data view, each input attribute is shown with the output attributes to the right.

#### Script

The following notes are important to consider when writing a script for the Message Handling Script processor.

The Message Handling Script processor takes a message as its unit of work. A message may be composed of multiple records, which are modeled as an array named records within the Message Handling Script processor. Each record in the array has its own set of input attributes and its own output attribute, corresponding to the input1 and output1 attributes of the standard Script processor.

In addition, a pre-defined variable, messageid, contains the unique message ID, and a variable tags, which contains the message level tags.

Each record also has a cancel() function, which suppresses further processing of the record in the process.

**Note:** It is possible to specify a function to be called for each record (as opposed to executing the entire script each time), and to change the language of the script.

To set a function include the line:

#! function : doit

at the top of the script (where 'doit' is the function name; change this to the function name you are using).

To change the language of the script to groovy rather than Javascript, add the line:

#! language : groovy

## Examples

The following script iterates across all the records in a message to calculate the sum of the values of the first input attribute for each record (which is assumed to be a number). It then iterates across the records a second time, and sets the value of the output attribute of each record to the sum calculated in the first step:

```
var sum = 0;
for (var i = 0; i < records.length; i++)
{
   sum += records[i].input1[0];
}
for (var i = 0; i < records.length; i++)
{
   records[i].output1 = sum;
}</pre>
```

The following script computes the sum as before, but all but the first record are suppressed using the cancel() function. This results in a single record - the first - being output per message, with the total of the first input attribute across all records as its output attribute.

```
var sum = 0:
for (var i = 0; i < records.length; i++)</pre>
{
 sum += records[i].input1[0];
}
for (var i = 0; i < records.length; i++)</pre>
{
 if (i == 0)
  {
    records[i].output1 = sum;
  }
  else
  {
    records[i].cancel();
  }
}
```

## 1.3.1.7 Script

The Script processor allows you to specify your own processor logic for a simple processor using JavaScript or Groovy. The script is entered as an option on the script processor.

Note that it is possible to use a script in a processor that is created in EDQ, so that the script is not easily accessible by the end user of the processor. It is also possible to use script when writing a new processor to add into the processor library - this allows for greater complexity in the script - for example to enable multiple inputs and outputs, options that use Reference Data, and results views.

Use the script processor to define some simple processing logic that cannot be achieved easily using any of the provided processors.

#### Inputs

Any number of attributes of any type may be input to a Script processor. The selected input attributes are mapped to a JavaScript array named input1.

Option	Туре	Purpose	Default Value
Result type	Selection (String / Number / Date / String Array / Number Array / Date Array)	Determines the type of the output result of the script.	String
		<b>Note</b> : If you select an Array type, you must instantiate the array in your script.	
Script	Script	The script defining the processor logic. See note below regarding the use of functions, and changing the script language.	None

## Options

**Note:** It is possible to specify a function to be called for each record (as opposed to executing the entire script each time), and to change the language of the script

To set a function include the line:

```
#! function : doit
```

at the top of the script (where 'doit' is the function name; change this to the function name you are using).

To change the language of the script to groovy rather than Javascript, add the line:

#! language : groovy

## Outputs

The Script processor supports a single output data attribute only. The type of this attribute is determined by the setting of the Result type option.

The single output must be assigned to the script name output1.
**Note:** Selecting an Array type for your result type does not automatically instantiate the array. Due to the differences between simple data types and array types, the array must be instantiated by your script. Failure to do this will result in a script execution error when the processor is run. Please see Example 1–3 for more details.

## **Data Attributes**

Data attribute	Туре	Purpose	Value
ScriptResult	Added	An attribute with the result of the script.	The value is set by the script.

#### Flags

None

#### Execution

Execution Mode	Supported
Batch	Yes
Real-time Monitoring	Yes
Real-time Response	Yes

**Note:** When writing a new processor (which may include the use of script), it is possible to make the processor incompatible with Real-time Response execution, by flagging the processor as one which needs to run to completion (for example a processor that filters records based on a percentage calculated across all records that are processed).

#### **Results Browsing**

The Script processor presents no summary statistics on its processing.

In the Data view, each input attribute is shown with the output attributes to the right.

## **Output Filters**

None

#### Examples

## Example 1–1 Script to output a unique identifier

The following example script uses an underlying Java function to generate a unique ID.

output1 = java.util.UUID.randomUUID().toString()

In this case, no input attributes are actually used by the script but a dummy attribute must be input to the Script processor to allow it to run.

## Result

#### ScriptResult

 4d8ed32a-4175-409a-a752-3619cf9fbd5a

 8818e732-f56d-4658-bfd9-93ef7ee639bd

 4e957a42-6b6c-4669-a7fe-d5c17f1e734f

 49a658c1-20db-4d3c-81d8-8cc4aa91016b

 1dc94a3c-ec7c-4191-a199-ce1aa4316404

 11d3c22f-77cf-4ccc-bbcf-e78ac2ebd227

 dd698c8d-9bfb-40b5-a5bd-2660787233ec

 b624911b-9d16-4377-8520-4ab546132dfc

 7859603f-3348-4bae-ba62-e24daa11c1cd

 065fcae7-3a71-4683-931a-cd16c8d45d91

 ecdad97d-6dd2-4556-9f47-76cc9a4d74e9

 b22b386f-c655-4497-9ee4-a379381201dc

 7e7b817d-a752-4b9c-98ca-bfd2c85136fa

#### Example 1–2 Concatenate

The following example script concatenates all input attributes into a single output value, with each attribute value separated by ||:

```
var res = '';
for (var i = 0; i < input1.length; i++)
  { if (i > 0) res += '||';
    res += input1[i];
  }
output1 = res;
```

#### Result

Title	Forename	Surname	Name
	KAREN LOUSE	MILLER	KAREN LOUISE     MILLER
MR	BRIAN MICHAEL	MILES	BRIAN MICHAEL     MILES
	FREDRIK	MISTANDER	FREDRIK     MISTANDER
MR	KENNETH	MIDDLEMASS	KENNETH     MIDDLEMASS
	NEIL ALASTAIR	MITCHELL	NEIL ALASTAIR     MITCHELL
	KOKILA RAMESH	MISTRY	KOKILA RAMESH     MISTRY
	ANDREW SIMON	MICKLEBURGH	ANDREW SIMON  MICKLEBURGH

## Example 1–3 Using an Array Result Type

Unlike simple data types, an array variable must always be instantiated before values can be written to it. Failing to do this will result in an error messages similar to the following:

Script execution failed: TypeError: Cannot set property '0.0' of null to '<value>'
([script]#2)

To instantiate your output array, your script must use the new command to allocate memory for the array, as follows:

var output1 = new Array();

Following this statement, the array will be instantiated and available for writing.

# 1.3.2 Audit Processors

Audit processors, or checks, check input data using business rules in order to assess whether or not it is fit for its business purpose.

The audit processors used to check data, and the rules used by them, are normally determined from the results of Profiling.

Audit processors categorize each input record as to whether it was valid or invalid according to the check. Invalid records may be handled separately from valid records in downstream processing, using an Output Filter - for example so that you only attempt to clean records that did not pass your check. Some audit processors, such as List Check, have three output filters - valid (the record passed the check), invalid (the record was positively identified as a failure), and unknown (the record was not recognized as either definitely valid, or definitely invalid).

Audit processors implicitly use the business rules that you apply to a given data attribute when profiling. Refer to the following table for the audit processor for each type of business rule that you can apply.

Type of Rule	Example Business Rule	Audit Processor
Whether or not the attribute is allowed to contain null values	The CU_NO attribute must not be null	No Data Check
The allowed or expected length of the data in the attribute	The CU_ACCOUNT attribute must be between 10-11 characters in length, and must not contain spaces	Length Check
The data type consistency in an attribute	There must be no numeric values in the NAME attribute	Data Type Check
The validity of values in an attribute	Values in the TITLE attribute must match a list of valid titles	List Check
The conformity to a standard character pattern	Values in the TEL_NO attribute must conform to a standard pattern	Pattern Check
The conformity to a standard pattern, by regular expression	UK National Insurance Numbers must match a standard regular expression	RegEx Check
The validity of specific characters in an attribute	The values in a NAME attribute must not contain characters such as #~@;:/?.>,<%\$£!^*	Invalid Character Check
Duplication of values in an attribute	There must be no duplicate CU_NO values	Duplicate Check
Whether or not the attribute contains any common user entry workarounds for mandatory fields	There must be no values such as 'aaa' in the FORENAME attribute	Suspect Data Check

Type of Rule	Example Business Rule	Audit Processor
Check one attribute's value against another	The DATE_OF_BIRTH attribute must be before the DATE_OF_DEATH attribute	Cross-attribute Check
Check for related data in a reference table	There must be at least one active Contact record for a Customer	Lookup Check
Check for data which passes a Logic expression	There is a valid DATE_OF_BIRTH attribute and a valid Postcode and a valid email address	Logic Check
Check that data has a specific value, or value range	All male Customers must have a Gender value of 'M'	Value Check
Check that data conforms to a set of business rules, defined independently of EDQ.	If the customer is based in England, the post code must be present and must be in a valid format.	Business Rules Check

In addition to the general-purpose audit processors above, EDQ comes with a number of checks for specific attributes; for example, the Email Check.

**Note:** If you cannot create your own check using the general purpose processors provided, you may either write your own check using JavaScript, or you may choose to extend EDQ to add a new processor. See Extending EDQ for more information.

# 1.3.2.1 Business Rules Check

The Business Rules Check processor enables users to check data against a set of business rules, which can be defined and maintained outside of EDQ. Validation errors can be output for each record checked.

The Business Rules Check processor is used to apply potentially complex validation rules to data in a single processor. The business rules can be defined in reference data or in an external file, allowing the rules to be maintained externally to EDQ.

Configuration	Description
Inputs	The processor accepts:
	• A set of attributes of any type to be validated by the processor, and
	<ul> <li>A single attribute containing an array of rule IDs to be applied to the attributes. If this array is not supplied, all the rules in the rules document will be applied to the reference data.</li> </ul>
	See Defining Business Rules for information on how to define business rules.

The following tables describe the configuration options:

Configuration	Description	
Options	Specify the following options:	
	• Configuration Source: specifies the type of the configuration source. Valid values are Reference Data or XLS File. Default value: XLS File.	
	<ul> <li>File Name: (only available when XLS File is in use) specifies the file which contains the business rule configuration. Default value: None.</li> </ul>	
	<ul> <li>Rules: (only available when Reference Data is in use) specifies the reference data containing the Rules configuration for the processor. Default value: None.</li> </ul>	
	<ul> <li>Conditions: (only available when Reference Data is in use) specifies the reference data containing the Conditions configuration for the processor. Default value: None.</li> </ul>	
	<ul> <li>Checks: (only available when Reference Data is in use) specifies the reference data containing the Checks configuration for the processor. Default value: None.</li> </ul>	

If an Excel file is used to define the business rules, it must be placed in the [Install Path]/oedq\_local\_home/businessrules directory, where [Install Path] represents the root of the EDQ installation, and must conform to the format specified in the Defining Business Rules topic.

## **Specifying Identifiers**

Identifiers are used to map the input attributes of the Business Rules Check processor onto the attribute tags referenced in the business rules document. The mappings between identifiers and attributes are defined on the Identify tab of the Business Rules Check processor dialog.

For each identifier, select the appropriate input attribute from the drop-down on the right.

- If an identifier which has no mapped input attribute is used in a rule, that rule will be ignored.
- If an identifier with no mapped input attribute is used in a condition, the condition is assumed to evaluate to TRUE.

**Note:** Unmapped identifiers are treated differently by the Business Rules Check processor, depending on the context.

Configuration	Description
Outputs	Describes any data attribute or flag attribute outputs.

Configuration	Description		
Data	The following data attributes are output:		
Attributes	<ul> <li>ErrorCodes: stores the error codes generated by validating the record. Possible value is an array of the error codes associated with the business rules which failed for the record. The error codes are defined as part of the business rule configuration.</li> </ul>		
	<ul> <li>ErrorSeverities: stores the severities of the errors generated by validating the record. Possible value is an array of the error severities associated with the business rules which failed for the record. The error codes are defined as part of the business rule configuration.</li> </ul>		
	<ul> <li>ErrorMessages: stores the error messages generated by validating the record. Possible value is an array of the error messages associated with the business rules which failed for the record. The error codes are defined as part of the business rule configuration.</li> </ul>		
Flags	The following flags are output:		
	<ul> <li>RulePass: indicates whether or not the record passed all of the validation rules. Possible values are Y or N.</li> </ul>		
	<ul> <li>RuleFailures: indicates the number of rules that failed for the record. Possible values: integer.</li> </ul>		
	<ul> <li>RuleFailureIDs: indicates, by ID, the rules which failed for the record. Possible value is an array of rule IDs corresponding to the rules which failed for the record.</li> </ul>		
	<ul> <li>RuleFailureLabels: indicates, by label, the rules which failed for the record. Possible value is an array of rule labels corresponding to the rules which failed for the record.</li> </ul>		
	<ul> <li>AttributeNames: indicates, by name, the attributes which caused validation to fail for the record. Possible value is an array of attribute names which caused the rules to fail for the record.</li> </ul>		

This processor always appears with a re-run marker, indicating that it will be completely re-executed each time the process is run, regardless of whether or not its configuration has changed. This will also mean that processors that are downstream of the processor will need to be rerun. This is because there may be changes made outside of the EDQ application that could lead to different results on subsequent executions.

The following table describes the statistics produced by the profiler:

Statistic	Description
Pass	The number of records which passed the logic check.
Fail	The number of records which failed the logic check.

## **Output Filters**

The following output filters are available from a Logic Check:

- Records which passed the business rule check
- Records which failed the business rule check

#### Example

In this example, the user wants to use an Excel file called contactDetailsCheck.xls to validate some of the contact details in their customer data. This file contains rules which check that:

- The surname field contains some data;
- The surname contains only letters;
- That at least one of Town and County is specified in the address;
- That the postcode is valid;
- That the telephone number is valid.

The summary data:

Pass	Fail
11211	1045

A drill down on records failing the check shows how those records break the rules, and displays the error codes, severities, and error messages defined as part of the business rules configuration.

**1.3.2.1.1 Defining Business Rules** The Business Rules Check processor allows a set of business rules to be defined and maintained outside of EDQ, and applied using a single processor. Rules are defined in terms of attributes, which are independent of any data structure. Attributes have tags such as a1, a2, a3 and so on, and must be mapped to the appropriate fields in the input data when the Business Rules Check processor is configured (see the Business Rules Check topic).

The business rules can be defined:

- in an Excel file (see Defining business rules in an Excel spreadsheet), or
- in reference data (see Defining business rules in reference data).

#### **Business rule structure**

Business rules are made up of three types of component:

- Checks are small, re-usable pieces of logic. They have a user-defined name, a type of check to be performed, and zero to several options whose meaning varies depending on the type. Checks can be built up to create more complex conditions, or can be used directly in rules. See Defining Checks.
- Conditions are more complex pieces of logic, which apply checks to attributes, but are not full rules. Using conditions in your business rule configuration is optional, and not always necessary. Conditions can act as a gateway to a rule; if a rule is assigned a condition, the rest of the rule will only be evaluated if the condition passes. Conditions can be built out of checks, or out of other conditions, leading to complex logical structures. See Defining Conditions.
- Rules specify which checks will be applied to which attributes. A rule has an ID
  and a label for ease of reference, and also specifies the error code, error message
  and the severity of the error to be raised if the rule fails. See Defining Rules.

#### Defining Checks

A check has the following characteristics:

- A name, which is defined by the user and allows the check to be referenced from elsewhere;
- A check type, which defines the operation that the check will perform, and

• Up to three **options**, which provide any additional information that the check operation needs in order to work.

A check does not specify the attribute that it will work against.

The following table describes the supported check types:

Name	Description	Options
No Data Check	Used to check that a field is blank. The check will fail if the field contains any data.	None
Population Check	Used to check that a field is not blank. The check will fail if the field does not contain any data.	None
Character Check	Used to check that data in a field contains only characters from the	Option 1 = the list of permitted characters (see Note, below), OR
	specified list.	Option 2 = the name of the worksheet containing the permitted characters (for use with Excel-based rules only), OR
		Option 3 = the name of the reference data containing the permitted characters
Invalid Character Check	Used to check that data in a field does not contain any characters from the	Option 1 = the list of invalid characters (see Note, below), OR
	specified list.	Option 2 = the name of the worksheet containing the invalid characters (for use with Excel-based rules only), OR
		Option 3 = the name of the reference data containing the invalid characters
Min Length Check	Used to specify a minimum length for string data in a field	Option 1 = the minimum length of the data field
Max Length Check	Used to specify a maximum length for string data in a field	Option 1 = the maximum length of the data field
List Check	Used to check that data in a field	Option 1 = a single permitted value, OR
	contains only values from the specified list.	Option 2 = the name of the worksheet containing the permitted values (for use with Excel-based rules only), OR
		Option 3 = the name of the reference data containing the permitted values
Invalid List Check	Used to check that data in a field does not contain any values from the specified list.	Option 1 = a single invalid value, OR
		Option 2 = the name of the worksheet containing the invalid values (for use with Excel-based rules only), OR
		Option 3 = the name of the reference data containing the invalid values
Regex Check	Used to check that data in a field conforms to a regular expression.	Option 1 = the regular expression, OR
		Option 2 = the name of the worksheet containing the regular expression (for use with Excel-based rules only), OR
		Option 3 = the name of the reference data containing the regular expression

Name	Description	Options
Invalid Regex Check	Used to check that data in a field does not conform to a regular expression.	Option 1 = the invalid regular expression, OR
		Option 2 = the name of the worksheet containing the invalid regular expression (for use with Excel-based rules only), OR
		Option 3 = the name of the reference data containing the invalid regular expression
Script	Used to specify an external script which will perform processing on the	Option 1 = the script code or the name of the script to be executed
	data.	Option 2 = the script language. Valid values are 'javascript' or 'groovy'. The language defaults to javascript if no option is specified.
Fail	Used to specify a check which will always fail.	None

**Note:** Lists of valid or invalid characters are case sensitive and can include all characters, including alphanumeric characters, whitespace characters and special characters. Where a list is supplied directly in the check, it should be entered as a single string without delimiters or whitespace characters, as these would be interpreted as part of the list itself.

#### **Defining Conditions**

Conditions associate checks with attributes. As well as associating a single check with a single attribute, a condition can apply two checks to a single attribute, or a single check to two attributes. It can also be used to aggregate other conditions together to create a more complex condition. Conditions have the following attributes:

- A **name**, which is defined by the user and allows the condition to be referenced from elsewhere;
- A Type field, which specifies the type of the entries in the Condition fields (Checks, Attributes or Conditions);
- At least one Condition field. Condition fields can contain checks, attributes or conditions, as specified by the Type;
- An 'Attribute or Check' field, whose content depends on the value of the Type. If the Type is 'Checks', this field contains the attribute to which the checks will be applied. If the Type is 'Attributes', this field contains the check that will be applied to the attributes. If the type is 'Conditions', this field is not used.
- An Operator field, which can contain one of the logical operators AND, OR and NOT. If this field is set to AND, and a value is set in more than one Condition field, then both the conditions must evaluate to true for the condition as a whole to return true. If set to OR, then only one condition from the set must return true for the whole condition to evaluate To true. If set to NOT, the condition evaluates to the opposite of the expression specified in the first Condition field. If this field is NULL, its meaning is assumed to be 'AND'. The operators AND and OR have no meaning unless at least two conditions fields are set.

The following table summarizes the behavior when two condition fields, named Condition1 and Condition2, are in use:

If Type is set to	Then Condition1 and Condition2 contain	And Attribute or Check contains	If Condition1 and Condition2 are set, then	The AND operator will cause the condition to return	The OR operator will cause the condition to return
Checks	A check or checks	An attribute	The two checks will both be applied to the attribute.	TRUE if and only if both conditions return TRUE for the attribute	TRUE if at least one of the conditions returns TRUE for the attribute
Attributes	An attribute or attributes	A check	The check will be applied to both attributes.	TRUE if and only if the condition returns TRUE for both attributes	TRUE if the condition returns TRUE for at least one of the attributes
Condition s	Conditions	Nothing	Both conditions will be evaluated.	TRUE if and only if both conditions return TRUE	TRUE if at least one of the conditions returns TRUE

It will readily be seen that by combining checks with different attributes and operators, and aggregating the resulting conditions together to form more complex conditions, complex logical checks can be built up.

# **Defining Rules**

Rules are the top-level entities in the business rules check. They bring together checks and conditions, specify which attributes the checks should be applied to, and specify the error code and error message that should be raised if the rule fails. In addition, the severity of the error can be specified at this level.

Rules have the following fields:

- The Rule ID is a numeric identifier for the rule;
- The Rule Label is a human-readable name for the rule;
- The Disable field can be set to 'Yes' to remove the rule from processing without deleting it;
- The Apply to Attribute field specifies the attribute to which the checks should be applied;
- The **Condition** field specifies a condition that should be evaluated before the rule is applied. The rule will not be applied if the condition is not met.
- The **Error Code** specifies the error code that will be returned if the rule fails. Error codes are defined entirely at the user's discretion and can be in any format.
- The Error Message is a user-defined message that will be returned if the rule fails.
- The **Error Severity** specifies an indication of the severity of the rule failing. Error severities are defined entirely at the user's discretion and can be in any format.
- Check 1 specifies the first check to be applied to the attribute;
- Check 2 specifies the second check to be applied to the attribute.

If two checks are specified, then the rule only passes if the attribute passes both checks. That is, the result is the logical AND of both checks. **Note:** Conditions can be applied to rules in order to ensure a complex set of conditions is not true. The logic describing the invalid configuration is specified using conditions. Then, a very simple rule can be created which is controlled by the condition and has Check 1 set to 'Fail'. When a rule is configured in this way, the condition will be evaluated for each row analyzed, and, if the condition is met, the rule will always fail.

## Defining business rules in an Excel spreadsheet

If you want to use an Excel Spreadsheet to define your business rules, it must conform to the following rules:

- It must be placed in the [Install Path]/oedq\_local\_home/businessrules directory, where [Install Path] represents the root of your EDQ installation.
- The rules, conditions and checks must be defined on three separate worksheets, named Rules, Conditions and Checks, respectively.
- You may supply further worksheets in the same Excel file to contain additional data, for use in list checks and so on.
- The Rules worksheet should contain columns named as follows:
  - Rule ID
  - Rule Label
  - Disable
  - Apply to Attribute
  - Condition
  - Error Code
  - Error Severity
  - Error Message
  - Check 1
  - Check 2
- The Conditions worksheet should contain columns named as follows:
  - Condition Name
  - Attribute or Check
  - Type
  - Operator
  - Condition1
  - Condition2 ... ConditionN
- The Checks worksheet should contain columns named as follows:
  - Check Name
  - Check Type
  - Option 1
  - Option 2

- Option 3

## Defining business rules in reference data

If you want to use reference data to contain your business rules, it must conform to the following rules:

- Three separate sets of reference data (or two sets, if you are not using conditions) must be available, specifying the rules, conditions and checks, respectively.
- The structure of the reference data must be the same as that described for the Excel spreadsheets, above.

# 1.3.2.2 Cross-attribute Check

The Cross-attribute Check processor allows you to compare the values in two attributes in order to check the consistent application of a business rule.

Note that you can only compare attributes of the same Data Type; that is, a String attribute must be compared with another String attribute, a DATE with another DATE, and a Number with another Number.

Use Cross-attribute Check to check that the data for two related attributes is correct. For example, you may want to check that Date\_Of\_Death values are later dates than Date\_Of\_Birth values.

Configuration	Description
Inputs	Specify two attributes that you want to compare. The attributes must be of the same data type.
Options	Specify the following options:
	• Comparison Operator: drives how to compare the two attributes. Specified as a selection (Is less than, Is less than or equal to, Is equal to, Is not equal to, Is greater than, Is greater than or equal to, Starts with, Ends with). The Starts with and Ends with options may only be used when comparing two String attributes. Default value: Is equal to.
	<ul> <li>Ignore case?: determines whether or not case differences should be ignored when comparing attribute values, for example, whether or not 'LONDON' is considered as the same as 'London.' Possible values: Yes/No. Default value: Yes.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	None.
Flags	The following flag is output:
	<ul> <li>CrossAttributeCheck: indicates which records pass the Cross Attribute Check. A value of '-' means that the outcome was unknown, meaning that one of the attributes contained a Null value. Possible values are Y, N, or</li> </ul>

The following table describes the configuration options:

#### The following table describes the statistics produced by the profiler:

Statistic	Description
Records passing comparison	The number of records that passed the comparison.

Statistic	Description
Records failing comparison	The number of records that failed the comparison.
Records with null value(s)	The number of records where either, or both, values being compared were null.

#### **Output Filters**

The following output filters are available from a Cross-attribute Check:

- Pass; that is, records where the comparison passed
- Fail; that is, records where the comparison failed
- Null comparison; that is, records with a null value in either or both attributes checked

## Example

In this example, two attributes are compared: DT\_ACC\_OPEN and DT\_PURCHASED, to see how many have repeated data:

Records Passing Comparison	Records Failing Comparison	Records with Null Value(s)
996	3	1

You can drill down on the Records Passing Comparison:

DT_ACC_OPEN	DT_PURCHASED	CrossAttributeCheck
03/01/2000	03/01/2000	Y
06/01/2000	06/01/2000	Y
10/01/2000	10/01/2000	Y
14/01/2000	14/01/2000	Y

## 1.3.2.3 Data Type Check

The Data Type Check processor checks that the values in String or String Array attributes conform to a consistent data type, and categorizes as invalid any records with values that are not of the expected data type.

Note that Number and Date attributes are by definition 100% consistent with regard to their data type, and so cannot be checked.

The Data Type Check is a useful way of quickly finding values that have been entered into the wrong fields in a user application - typically numbers or dates that have been entered into fields that expect text values only.

Note that it is possible to 'expect' dates or numbers in a String attribute, and categorize as invalid any values that are not of the expected type. This is provided because dates and numbers are not always held in attributes with a controlled data type that can be read from the schema of the data source.

The following table describes the configuration options:

Configuration	Description	
Inputs	Specify one or more String or String Array attributes that you want to check for data type consistency.	
Options	Specify the following options:	
	<ul> <li>Expected Data Type: specifies the expected (valid) data type for the input data. Any data found that is not of the expected type is categorized as invalid. Specified as a Selection (Text/Number/Date). Default value: None.</li> </ul>	
	<ul> <li>Interpret Nulls as Valid: drives whether or not to interpret Null values as valid in the check. Possible values: Yes/No. Default value: Yes.</li> </ul>	
	<ul> <li>List of recognized date formats: recognizes dates in a variety of different formats. Specified as Reference Data (Date Formatting Category). Default value: Yes.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	None.	
Flags	For each attribute input, a new attribute is created in the following format:	
	<ul> <li>[Attribute Name].DateTypeValidDetail: Indicates which elements of the data passes the Data Type Check. Possible values are Y or N.</li> </ul>	
	<ul> <li>[Attribute Name].DateTypeValid: Indicates whether the data passes the Data Type Check. Possible values are Y or N.</li> </ul>	

The following table describes the statistics produced by the profiler:

The Date Formats Reference Data used by the Data Type Check must conform to the standard Java 1.6.0 or later SimpleDateFormat API.

Statistic	Description
Valid	Records with data of the expected data type in the input attribute.
Invalid	Records with data not of the expected data type in the input attribute.

Clicking on the **Additional Information** button will show the above statistics as percentages of the total number of records analyzed.

# **Output Filters**

The Data Type Check produces the following output filters:

- Valid records
- Invalid records

#### Example

In this example, the Data Type Check is used to check if all values for a NAME attribute are in the textual format.

In this case, null values are treated as invalid.

Input Attribute	Valid/Invalid	
Michael	Valid	
John Smith	Valid	
<null></null>	Invalid	

Input Attribute	Valid/Invalid
19-Aug-2012	Invalid

## 1.3.2.4 Duplicate Check

The Duplicate Check processor provides a simple way of checking for duplicate values across either one or many attributes.

Use the Duplicate Check to identify any duplicate values that may cause a problem for a data migration (for example, in key attributes), or as an initial check for duplicate records in the data.

Configuration	Description
Inputs	Specify all attributes that you want to consider in the duplicate check. Records will be identified as duplicates if they are the same in all input attributes.
Options	Specify the following options:
	<ul> <li>Consider all no data as duplicates?: drives whether or not values that have no data in all attributes are considered as duplicates. Possible values: Yes/No. Default value: Yes.</li> </ul>
	<ul> <li>Ignore case?: drives whether or not the duplicate check should be case sensitive. Possible values: Yes/No. Default value: No.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	None.
Flags	The following flag is output:
	<ul> <li>DateTypeValid: indicates which data passes the Data Type Check.</li> <li>Possible values are Y or N.</li> </ul>

The following table describes the configuration options:

The Duplicate Check assesses duplication across a batch of records. It must therefore run to completion before its results are available, and is not suitable for a process that requires a real time response.

When executed against a batch of transactions from a real time data source, it will finish its processing when the commit point (transaction or time limit) configured on the Read Processor is reached. The statistics returned will indicate the number of duplicates in the batch of transactions only.

The following table describes the statistics produced by the profiler:

Statistic	Description
Duplicated	The records that were duplicated in the input attributes. Drill down to see each distinct value, and the number of times it occurred. Drill down again to see the records.
Not duplicated	The records that were not duplicate in the input attributes.

#### **Output Filters**

The following output filters are available from a Duplicate Check:

- Duplicate records
- Non-duplicate records

# Example

In this example, the Duplicate Check processor is used to look for duplicate company names in a BUSINESS attribute:

Duplicated	Not duplicated
41	1970

You can drill down on duplicated values:

Business	Count
Test	3
Zircom	2
Darwins	2
Tamlite Group	2
BSA Guns (UK) Limited	2
Permanent Pest Control	2
Gemini Visuals	2
Northern Water Utilities	2
Attitude Flooring	2
N S News & Confectionery	2
Send Group	2
Press Patterns	2

# 1.3.2.5 Email Check

The Email Check processor checks for Email Addresses in an attribute, and validates them syntactically; that is, that the address conforms to a correct pattern for Email Addresses.

Note that Email Check uses a reference list of regular expressions to check for valid email addresses. You may change the rules used by the Email Check by modifying the list of regular expressions used for the check.

Use the Email Check processor to validate that email addresses have been entered correctly.

**Note:** The Regular Expression used to validate email addresses is not foolproof. It will pass as valid email addresses containing a "." immediately after an ""@" symbol. It is recommended that an additional check be run on the Valid output of this processor to check for instances of such incorrectly formatted email addresses.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify a single attribute that you want to check for valid email addresses.

Configuration	Description	
Options	Specify the following options:	
	<ul> <li>Valid email address patterns: provides a list of valid email address regular expressions. Specified as Reference Data (Regular Expressions Category). Default value: *Email Regex.</li> </ul>	
	<ul> <li>Treat nulls as valid: determines how Null values are treated in the check. Possible values: Yes/No. Default value: Yes.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	None.	
Flags	The following flag is output:	
	<ul> <li>EmailValid: indicates which data passes the Email Check. Possible values are Y or N.</li> </ul>	

The following table describes the statistics produced by the profiler:

Statistic	Description
Valid records	Records with an email address in a valid pattern in the checked attribute.
Invalid records	Records where the data in the checked attribute was not in a valid email address pattern.

# **Output Filters**

The following output filters are available from an Email Check:

- Valid records
- Invalid records

## Example

In this example, Email Check is used to check data in an EMAIL attribute:

Valid Records	Invalid Records
1978	2

You can drill down on valid or invalid values.

Invalid values:

EMAIL	
elizabeth.reynolds@broomfield-lodge-nursing-home.com	
shirley.bayer@angela's.com	

## 1.3.2.6 Invalid Character Check

The Invalid Character Check processor provides a quick and easy way to find values that contain odd characters.

Use the Invalid Character Check to check for unusual characters. This is particularly useful when analyzing free text fields, which may have 'data cheats' in them, where data entry users have worked round mandatory fields by entering dummy characters such as #. The Invalid Character Check is also useful for finding typos.

If the invalid characters do not signify anything, they can simply be removed by adding a Denoise processor.

Configuration	Description	
Inputs	Specify a single attribute or an array to analyze invalid characters.	
Options	Specify the following options:	
	<ul> <li>Ignore case?: allows you not to distinguish between characters in upper or lower case - for example to find any value containing either an upper case or lower case 'x'. Possible values: Yes/No. Default value: Yes.</li> </ul>	
	<ul> <li>Disallowed characters Reference Data: a reference list of invalid characters. Allows a standard list of invalid characters to be used in a number of different checks, and allows control characters to be used. Default value: *Noise Characters.</li> </ul>	
	<ul> <li>Disallowed characters: provides a quick way of adding small numbers of invalid characters to search for. These characters act in addition to any characters in the Reference Data. Specified as a free text entry. Default value: None.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	None.	
Flags	For each attribute input, a new attribute is created in the following format:	
	<ul> <li>[Attribute Name].CharValid: Indicates whether the data passes the Invalid Character Check; that is, does the value consist only of valid characters? Possible values are Y or N.</li> </ul>	
	• [Attribute Name].CharValidDetail: Indicates which elements of the data passes the Invalid Character Check? Possible values are Y or N.	
	A single summary flag is also output:	
	<ul> <li>CharValidSummary: Indicates whether the inputs collectively passes the Invalid Character Check? Possible values are Y or N.</li> </ul>	

The following table describes the configuration options:

The following table describes the statistics produced by the profiler:

Statistic	Description
Valid records	The records that were categorized as valid by the Invalid Character Check.
Invalid records	The records that were categorized as invalid by the Invalid Character Check.

## **Output Filters**

The following output filters are available from a Invalid Character Check:

- Valid records
- Invalid records

# Example

In this example, a NAME attribute is checked for invalid characters such as ()#%^\*\$£"!'

A number of records are found containing the # character and one record with 'character.

Valid	Invalid
1988	14

You can drill down on invalid values:

Name	
# MCAULEY	
# RAE	
# WILLIAM	
# SWAN	
# HAWKES	
# BARKER	
# PALMER	
# SNOWDON	
# DOONAN	
# MCCLEMENTS	
# SHIELDS	
# SEADEN	
{O'CONNAL}	

# 1.3.2.7 Length Check

The Length Check processor provides a quick and easy way for checking an attribute for values of the appropriate length. The input attribute can be a single string attribute, multiple string inputs or string array attribute.

The Length Check can check either, or both, of the following:

- The total length in characters (including whitespace and control characters)
- The number of words

You can choose the way 'words' are counted using options on the Length Check. By default, words are separated by spaces. For example, the word count of 'Oracle Limited' is 2.

Use the Length Check to ensure that the data within the attribute will meet either its technical or business purpose. For example, if migrating an attribute's data to a shorter attribute in a target system, you may choose to truncate the data, and then check that it conforms to the character length restrictions of the target field before migrating. Alternatively, there may be a business reason why a value should not be over a set number of characters, or words. For example, you might want to check a Surname attribute for all values over 2 distinct words in length, as this might indicate misuse of the attribute - for example to store a Company Name value.

The following table describes the configuration options:

Configuration	Description	
Inputs	Specify a single, multiple or string attribute that you want to check for values that are too short or too long.	

Configuration	n Description	
Options	Specify the following options:	
	<ul> <li>Valid character count: specifies the allowed number of characters (inclusive). Specified as a number range (for example, 10-11), or open ended range (for example, 10-). Default value: None.</li> </ul>	
	<ul> <li>Valid word count: specifies the allowed number of words (inclusive).</li> <li>Specified as a number range (for example, 1-2) or open ended range (for example, 3-). Default value: None.</li> </ul>	
	<ul> <li>Word delimiters Reference Data: specifies a list of characters that are used to split up words before counting them. Specified as Reference Data. Default value: *Delimiters.</li> </ul>	
	<ul> <li>Word delimiters: specifies an additional set of characters that are used to split up words before counting them. Specified as a free text entry. Default value: no default.</li> </ul>	
	<ul> <li>Valid Values in: how to categorize a record if it has multiple inputs, or array inputs, based on how many are categorized as Valid. Specified as a selection (All Values/Any Value). Default value: All Values.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	None.	
Flags	The following flag is output for each input:	
	<ul> <li>[Attribute Name].LengthValid: indicates which data passes the Length Check. Possible values are Y (valid length), NC (invalid character length), NW (invalid word length), N (invalid character and word length).</li> </ul>	
	Additionally there is a single summary output:	
	<ul> <li>LengthValidSummary: indicates whether the record passes the Length Check. Possible values are Y (valid length), NC (invalid character length), NW</li> </ul>	

The following table describes the statistics produced by the profiler:

Statistic	Description
Both counts good	The number of records with valid character and word counts.
Bad char, good word count	The number of records with an invalid character count, but a valid word count.
Good char, bad word count	The number of records with a valid character count, but an invalid word count.
Both counts bad	The number of records with invalid character and word counts.

Click on the **Additional Data** button to see the above statistics as percentages of the number of records analyzed.

# **Output Filters**

The following output filters are available from a Length Check:

- Valid (records where both counts were valid)
- Invalid (records where both counts were invalid)

- Invalid character count (records with an invalid character count, but a valid word count)
- Invalid word count (records with an invalid word count, but a valid character count)

#### Example

In this example, Length Check is used to check the length of an Account Number attribute (CU\_ACCOUNT) for any values with a character count not in the range 10-11, and any values that do not consist of a single word:

Both counts good	Bad char, good word counts	Good char, bad word counts	Both counts bad
2002	4	0	4

You can drill down on a bad character, good word lengths count.

Note that the CU\_ACCOUNT attribute for the above records is too short.

CU_ACCOUNT	CU_NUMBER
97-19601-	10944
02-999-ZZ	99999
00-000-ZZ	
00-0-XX	0

# 1.3.2.8 List Check

The List Check processor checks the data in an attribute against reference lists of valid and invalid values for the attribute.

The List Check allows case sensitive or insensitive matching, and can match the reference lists in one of a number of different ways:

- Contains (the value must contain a matching list entry)
- Whole value (the value must match the list exactly)
- Starts with (the value must begin with a matching list entry)
- Ends with (the value must end with a matching list entry)
- Delimiter match (match the list after splitting the data using the specified delimiters)

**Note:** The List Check processor does not support the use of External Reference Data for the valid or invalid values. Attempting to do so will result in an error message during processing.

The List Check is an important processor, used in auditing to find valid and invalid values in a data attribute. Use the results of the Frequency Profiler or Phrase Profiler to create lists of valid and invalid values, and use them in a List Check to audit the data against the lists on an ongoing basis.

List Check allows the use of up to two reference lists - a list of Valid values for the attribute, and a list of Invalid values.

You may choose only to use one of these two lists. For example, if you discover from profiling that there are many different valid values for an attribute, you may want only to check the attribute for invalid values, and consider the non-matching values as either Valid, or Unknown - for example simply to look for suspect words such as 'Test' in a Surname attribute.

If, however, the attribute has a small number of valid values, you may want simply to check the data against a list of valid values, and consider the non-matching values as Invalid, or Unknown - for example to check Title values against a small set of valid titles.

Finally, you can use both lists, and recognize both valid and invalid values, with values that do not match either list categorized as Unknown.

Configuration	Description	
Inputs	Specify one or more attributes of any type (string, date, number, string array, date array, number array) that you want to check based on lists of valid or invalid values (or both).	
Options	Specify the following options for checking against valid values:	
	<ul> <li>Valid values Reference Data: list of valid values for the attribute.</li> <li>Specified as Reference Data (does not support the use of External Reference Data). Default value: None.</li> </ul>	
	<ul> <li>Categorize unmatched as: how to categorize values that do not match the list of valid values. Specified as a selection (Unknown/Invalid).</li> <li>Default value: Unknown.</li> </ul>	
	Specify the following options for checking against invalid values:	
	<ul> <li>Invalid values Reference Data: list of invalid values for the attribute. Specified as Reference Data (does not support the use of External Reference Data). Default value: None.</li> </ul>	
	<ul> <li>Categorize unmatched as: how to categorize values that do not match the list of invalid values. Specified as a selection (Unknown/Valid). Default value: Unknown.</li> </ul>	
	Specify the following match options:	
	<ul> <li>Ignore case?: drives whether or not to ignore case when matching the list(s). Possible values: Yes/No. Default value: Yes.</li> </ul>	
	<ul> <li>Match list by: drives how to match against the list(s). Specified as a selection (Whole Value/Contains/Starts With/Ends With/Delimiter Match) Default value: Whole Value.</li> </ul>	
	<ul> <li>Delimiters: when matching values to the list(s) by splitting the data using delimiters (Delimiter Match), this field is used to specify the delimiter characters to use. Specified as a free text entry. Default value: [space].</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	None.	
Flags	The following flags are output:	
	<ul> <li>ListValid: indicates which data passes the List Check. A value of '-' means that the outcome was Unknown. Possible values are Y/N/</li> </ul>	

The following table describes the configuration options:

The following table describes the statistics produced by the profiler:

Ctatiatia	Description
Statistic	Description
Valid records	The records that were categorized as Valid by the List Check.
Unknown records	The records that were categorized as Unknown by the List Check.
Invalid records	The records that were categorized as Invalid by the List Check.

You can drill down the results to see the records themselves.

#### **Output Filters**

The following output filters are available from a List Check:

- Valid records
- Unknown records
- Invalid records

#### Example

In this example, the List Check is used to check the values in a Business attribute using lists of valid and invalid Business values collated from Frequency Profiling.

Note that values that do not match either list are categorized as Unknowns.

A summary view:

Valid Records	Unknown Records	Invalid Records
1665	332	4

A drill down on unknown records:

Value	Count	%
	331	16.5
Fields	1	<0.1

A drill down on invalid records:

Value	Count	%
Test	3	0.1
Test Ltd	1	<0.1

#### 1.3.2.9 Logic Check

The Logic Check processor enables users to perform a logic check, using multiple criteria to route or filter records.

The Logic Check processor is normally used as a way to filter records to a required set. For example, if all records are passed through a number of checks, it may be useful to add a Logic Check at the end to select which records are considered as overall passes and fails, using the Flag attributes added by other audit processors.

Logic Check may also be used to filter down records to a specific set where the data matches a number of criteria across a number of attributes.

Configuration	Description Specify any number of attributes of any type.	
Inputs		
Options	Specify the following valid value options:	
	<ul> <li>Input attributes and logic operators (AND, OR, NOT AND, NOT OR): to build an expression from the input attributes. Specified as a GUI-led expression builder). Default value: None.</li> </ul>	
	Note that the options specified drive the construction of an expression that is used to filter records. It is also possible to edit the expression directly, once you have mastered how the expressions are written. The expressions may also be used in the Expression Filter custom processor.	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	None.	
Flags	The following flags are output:	
	<ul> <li>LogicValid: indicates which data passes the Logic Check. Possible values are Y/N.</li> </ul>	

The following table describes the configuration options:

The following table describes the statistics produced by the profiler:

Statistic	Description
Records Passing Check	The number of records which pass the logic check
Records Failing Check	The number of records which fail the logic check

# **Output Filters**

The following output filters are available from a Logic Check:

- Records with data in the checked attributes
- Records without data in the checked attributes

## Example

For example, the user wants to filter the records which have all of the following attributes populated: NAME, ADDRESS1, POSTCODE, EMAIL. These attributes are profiled in the Quickstats profiler first to generate the Populated flags.

A summary view:

Records Passing Check	<b>Records Failing Check</b>
859	141

You can drill down on the records passing check, or records failing check.

# 1.3.2.10 Lookup Check

The Lookup Check processor allows you to check for records in a set of Reference Data that are related to those that you are currently working with, for example, data from another table in a relational database, or related data in a separate system.

Lookup Check uses an exact match (using one or more key attributes) to match records in the Reference Data.

Use Lookup Check when you want to check how many related records for each of your working records exist in a Reference Data table. The Check can fail any records that have either too many, or too few, related records, according to configurable options.

For example, you may want to check that there is at least one Address record for each of your Customer records.

Configuration	Description
Inputs	Specify the attributes that you want to use to lookup against the Reference Data. These should correspond to the attribute(s) that compose the lookup column(s) of the Reference Data.
Options	Specify the following valid value options:
	<ul> <li>Minimum number of matches: sets the minimum number of matches in the lookup for a successful result. Specified as a Number. Default value: 1.</li> </ul>
	<ul> <li>Unlimited maximum matches?: determines whether or not to set a maximum number of matches in the lookup. Specified as Yes/No. Default value: No.</li> </ul>
	<ul> <li>Maximum number of matches: sets the maximum number of matches in the lookup for a successful result. Specified as a Number. Default value: 1.</li> </ul>
	<ul> <li>Reference Data: provides access to the data that you want to look up against. Specified as Reference Data. The Reference Data's lookup columns must correspond to the input attributes; that is, there must be the same number of lookup columns as input attributes, and they must be of the same data types. Default value: None.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	None.
Flags	The following flags are output:
	<ul> <li>LookupCount: stores the count of records matched in the lookup, which may be used in downstream processing (for example, to filter the records using a Value Check). Possible values are the number of records matched in the set of Reference Data.</li> </ul>
	<ul> <li>LookupValid: indicates which data passes the Lookup Check. Possible values are Y/N.</li> </ul>

The following table describes the configuration options:

When looking up external data (that is not staged), the appropriate level of performance of the lookup will depend upon there being appropriate indexes on the lookup columns for the selected Reference Data. Also, if looking up external reference data, the Lookup Check processor will always appear with a re-run marker, indicating that it will be completely re-executed each time the process is run, regardless of whether or not the actual processor configuration has changed. This will also mean that processors that are downstream of the Lookup Check processor will need to be rerun. This is because EDQ cannot detect whether or not the external reference data has changed, and therefore has to assume that it has changed (since external lookups are usually used for dynamically changing reference data), and so re-executes the lookup in order to ensure the consistency of dependent results.

The following table describes the statistics produced by the profiler:

Statistic	Description
Valid records	The number of records from the working data with an acceptable number of related records in the Reference Data, according to the configured options.
Invalid records	The number of records from the working data with an unacceptable number of related records in the Reference Data, according to the configured options.

# **Output Filters**

The following output filters are available:

- Valid records
- Invalid records

## Example

In this example, a Lookup Check is performed to check that at least one order (record in the Workorder table) exists for each Customer record. All Customers without any orders may then be tagged as 'Prospects' and not included in the active Customer statistics:

A summary view:

Valid Records	Invalid Records
1718	292

A drill down on invalid records:

CU_NO	CU_NO.count.1	
13810	0	
13833	0	
13840	0	
13841	0	
13865	0	
13877	0	
13938	0	
13950	0	
13952	0	
13966	0	
13971	0	
13977	0	
14001	0	

# 1.3.2.11 No Data Check

The No Data Check processor provides a simple way of checking whether or not there is any meaningful data in an attribute, or across a number of attributes. It also takes array as an input.

The No Data Check checks not only for null values, but also for empty Strings, and values consisting entirely of spaces or non-printing characters - though only null values will exist if the data has already undergone No Data Handling in the snapshot.

If a record has any data other than white space in any of the attributes analyzed, it is categorized as containing data. Otherwise, if all attributes analyzed contain No Data, it is categorized as containing no data.

Use the No Data Check processor to check for complete and incomplete values in an attribute, or across a number of attributes. For example, you may want to check for all records that have a missing Gender value, and add it where possible using the data available, perhaps by mapping from a Title attribute. Or, you may want to isolate all records that have no data at all in a number of Name or Address fields.

Configuration	Description
Inputs	Specify any number of attributes or array inputs that you want to check for completeness.
Options	Specify the following valid value options:
	<ul> <li>Check for No Data in: drives whether to mark records as having No Data if they have No Data in all of the input attributes, or if they have No Data in any of the input attributes. Specified as a selection (Any attributes/All attributes). Default value: All attributes.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	None.
Flags	The following flag is output:
	<ul> <li>DataFlag: indicates which data passes the No Data Check. Possible values are Y/N.</li> </ul>

The following table describes the configuration options:

The following table describes the statistics produced by the profiler:

Statistic	Description
Without Data	The number of records without data in the checked attributes.
With Data	The number of records with data in the checked attributes.

## **Output Filters**

The following output filters are available:

- Records with data in the checked attributes
- Records without data in the checked attributes

#### Example

In this example, the No Data Check is used to find records without an email address (in an EMAIL attribute):

A summary view:

Without Data	With Data
91	1919

A drill down on Without Data:

EMAIL	CU_NO	
	14057	
	14072	
	14307	
	14515	
	99999	
	14978	
	12586	
	10087	
	10090	
	13899	
	10187	
	15164	

# 1.3.2.12 Pattern Check

The Pattern Check processor checks the pattern of data in an attribute against reference lists of valid and invalid patterns. It takes multiple single or array inputs.

Use the Pattern Check processor to ensure that the data in an attribute conforms to one of the valid patterns for that attribute. Data may need to conform to a set of valid patterns for either technical or business reasons. For example, when migrating data, the target system may require that all data for a given attribute consists of numeric characters only, and with minimum and maximum length restrictions. Alternatively, for business reasons, it may be that you want to tag as invalid records that have bad data, or data in the wrong attributes, for example, numeric values in Name fields, malformed product codes etc.

You can create the lists of valid and invalid patterns from the data itself using the Patterns Profiler.

Pattern Check allows the use of up to two reference lists - a list of Valid patterns for the attribute, and a list of Invalid patterns.

You may choose only to use one of these two lists. For example, if you discover from profiling that there are many different valid patterns for an attribute, you may want only to check the attribute for invalid patterns, and consider the non-matching values as either Valid, or Unknown.

If, however, the attribute has a small number of valid patterns, you may want simply to check the data against a list of valid patterns, and consider the non-matching values as Invalid, or Unknown.

Finally, you can use both lists, and recognize both valid and invalid patterns, with values that do not match either list categorized as Unknown.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify one or more single or array attributes that you want to check for valid or invalid patterns (or both).

Configuration	Description	
Options	Specify the following valid value options:	
	<ul> <li>Character Map Reference Data: maps each character to a pattern character. Specified as Reference Data (Pattern Generation Category).</li> </ul>	
	The default *Base Tokenization map is designed for use with Latin-1 encoded data, as are the alternative *Unicode Base Tokenization and *Unicode Character Pattern maps. If these maps are not suited to the character-encoding of the data, it is possible to create and use a new one to take account of, for example, multi-byte Unicode (hexadecimal) character references.	
	Default value: *Character Pattern Map.	
	Specify the following valid pattern options:	
	<ul> <li>Reference Data: list of valid patterns for the attribute. Specified as Reference Data (Pattern Category). Default value: None.</li> </ul>	
	<ul> <li>Categorize unmatched as: how to categorize values that do not match the list of valid patterns. Specified as a Selection (Unknown/Invalid). Default value: Unknown.</li> </ul>	
	<ul> <li>Valid patterns in: how to categorize a record if it has multiple inputs, or array inputs, based on how many are categorized as Valid. Specified as a selection (All Values/Any Value). Default value: All Values.</li> </ul>	
	Specify the following invalid pattern options:	
	<ul> <li>Reference Data: list of invalid patterns for the attribute. Specified as Reference Data (Pattern Category). Default value: None.</li> </ul>	
	<ul> <li>Categorize unmatched as: how to categorize values that do not match the list of invalid patterns. Specified as a Selection (Unknown/Invalid). Default value: Unknown.</li> </ul>	
	<ul> <li>Invalid patterns in: how to categorize a record if it has multiple inputs, or array inputs, based on how many are categorized as Invalid. Specified as a selection (All Values/Any Value). Default value: All Values.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	None.	
Flags	The following flags are output:	
	<ul> <li>[Attribute Name].Pattern: indicates the pattern of the selected attribute. Contains the pattern which the attribute value matched.</li> </ul>	
	<ul> <li>[Attribute Name].PatternValid: indicates which data passes the Pattern Check: Valid Patterns, Invalid Patterns and Unknown Patterns. Possible values are Y/N/</li> </ul>	
	A single summary flag is also output for the whole record:	
	<ul> <li>PatternValid: indicates whether the record passes the Pattern Check. Possible values are Y/N/</li> </ul>	

# The following table describes the statistics produced by the profiler:

Statistic	Description
Valid records	The records that were categorized as Valid by the Pattern Check.
Unknown records	The records that were categorized as Unknown by the Pattern Check.
Invalid records	The records that were categorized as Invalid by the Pattern Check.

Drilling down on any of the above statistics reveals a count of the distinct patterns that were found to be Valid, Unknown or Invalid. You can then drill down again to see the records themselves.

## **Output Filters**

The following output filters are available:

- Valid records
- Unknown records
- Invalid records

## Example

In this example, Pattern Check is used to verify values in an Account Number attribute (CU\_ACCOUNT) using lists of valid and invalid patterns collated from Patterns Profiling.

Values that did not match either list of pattens were categorized as Unknown.

A summary view:

Valid Records	Unknown Records	Invalid Records
1991	1	9

A drill down on invalid records:

Value	Count	%	
aa-NNNNN-aa	4	0.2	
NN-NNN-aa	2	<0.1	
NN-NNNNN-Na	1	<0.1	
NN-NNNN-	1	<0.1	
NN-N-aa	1	<0.1	

## 1.3.2.13 RegEx Check

The RegEx Check processor checks the data in an attribute against reference lists of valid and invalid regular expressions for the attribute. It takes string, multiple strings, or string array as an input.

The case-sensitivity and matching technique (Whole Value / Contains / Starts With / Ends With) of the check can be controlled.

The RegEx Check processor is a powerful tool, allowing you to validate data according to its exact content, using the position of data, partial and exact values, and wild cards.

The RegEx Check is useful in order to check any data that should be in a consistent structure, for example, UK National Insurance Numbers.

#### **Regular Expressions**

Regular expressions are a standard technique for expressing patterns and manipulating Strings that is very powerful once mastered.

Tutorials and reference material about regular expressions are available on the Internet, and in books, including: Mastering Regular Expressions by Jeffrey E. F. Friedl published by O'Reilly UK; ISBN: 0-596-00289-0.

There are also software packages available to help you master regular expressions, such as RegExBuddy, and online libraries of useful regular expressions, such as RegExLib.

The following are some examples of regular expressions that could check data:

Regular Expression	Pattern Meaning
^\d{5}\$	5 integer US zip code.
([A-Z]{1,2}[0-9]{1,2}   [A-Z]{3}   [A-Z]{1,2}[0-9][ A-Z])(  -)[0-9][A-Z]{2}	Valid UK Postcode.
^[A-CEGHJ-PR-TW-Z]{1}[A-CEGHJ-NPR-TW- Z]{1}[0-9]{6}[A-DFM]{0,1}\$	Valid UK National Insurance number.
^([a-zA-Z0-9_\-\.]+)@([a-zA-Z0-9_ \-\.]+)\.([a-zA-Z]{2,5})\$	Valid email address.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify a single, multiple, or array attributes that you want to check based on lists of valid and invalid regular expressions (or both).

Configuration	Description		
Options	Specify the following valid pattern options:		
	<ul> <li>Reference Data: list of valid regular expressions for the attribute.</li> <li>Specified as Reference Data (Regular Expressions Category). Default value: None.</li> </ul>		
	<ul> <li>Regular Expression: allows a single regular expression for valid patterns to be specified without using Reference Data.</li> </ul>		
	Note that if this option is used as well as Reference Data, all regular expressions (in both options) are used in the check.		
	Specified as a free text entry. Default value: None.		
	• Categorize unmatched as: how to categorize values that do not match the list of valid regular expressions. Specified as a Selection (Unknown/Invalid). Default value: Unknown.		
	• Valid Values in: how to categorize a record if it has multiple inputs, or array inputs, based on how many are categorized as Valid. Specified as a selection (All Values/Any Value). Default value: All Values.		
	Specify the following invalid pattern options:		
	<ul> <li>Reference Data: list of invalid regular expressions for the attribute. Specified as Reference Data (Regular Expressions Category). Default value: None.</li> </ul>		
	<ul> <li>Regular Expression: allows a single regular expression for invalid patterns to be specified without using Reference Data.</li> </ul>		
	Note that if this option is used as well as Reference Data, all regular expressions (in both options) are used in the check.		
	Specified as a free text entry. Default value: None.		
	<ul> <li>Categorize unmatched as: how to categorize values that do not match the list of regular expressions. Specified as a Selection (Unknown/Invalid). Default value: Unknown.</li> </ul>		
	<ul> <li>Invalid Values in: how to categorize a record if it has multiple inputs or array inputs, based on how many are categorized as Invalid.</li> <li>Specified as a selection (All Values/Any Value). Default value: All Values.</li> </ul>		
	Specify the following match options:		
	<ul> <li>Ignore case?: drives whether or not to ignore case when matching the list(s). Specified as Yes/No. Default value: Yes.</li> </ul>		
	<ul> <li>Match list by: drives how to match against the list(s). Specified as a Selection (Whole Value/Contains/Starts With/Ends With). Default value: Whole Value.</li> </ul>		
Outputs	Describes any data attribute or flag attribute outputs.		
Data Attributes	None.		
Flags	The following flags are output:		
	<ul> <li>RegExValid: indicates which data passes the RegExCheck: Valid RegEx Invalid RegEx and Unknown. Possible values are Y/N/</li> </ul>		
	A single summary flag is also output:		
	<ul> <li>RegExValidSummary: indicates whether the record passes the regular expression check. Possible values are Y/N/</li> </ul>		

The following table describes the statistics produced by the profiler:

Statistic	Description		
Valid records The records that were categorized as Valid by the RegEx Check.			
Unknown records	The records that were categorized as Unknown by the RegEx Check.		
Invalid records	The records that were categorized as Invalid by the RegEx Check.		

Drilling down on any of the above statistics reveals a count of the distinct patterns that were found to be Valid, Unknown or Invalid. You can then drill down again to see the records themselves.

#### **Output Filters**

The following output filters are available:

- Valid records
- Unknown records
- Invalid records

#### Example

In this example, a RegEx Check is used to check the format of an Account Number attribute (CU\_ACCOUNT), using a Whole Value match against the following regular expression:

^([0-9]{2})(-)([0-9]{4,5})(-)([a-zA-Z]{2})

This regular expression dictates that values must start with exactly 2 digits, following by a hyphen, followed by either 4 or 5 digits, followed by another hyphen, followed by two letters.

A summary view:

Valid Records	Unknown Records Invalid Records	
1997	0	14

A drill down on invalid records:

Value	Count	%	
	4	0.2	
OO-24077-SH	1	<0.1	
OO-24282-LR	1	<0.1	
OO-24276-LR	1	<0.1	
0975t3487263	1	<0.1	
OI-25057-JD	1	<0.1	
97-19671-5H	1	<0.1	
97-19601-	1	<0.1	
02-999-ZZ	1	<0.1	
00-0-XX	1	<0.1	

# 1.3.2.14 Suspect Data Check

The Suspect Data Check processor checks an attribute value for a variety of common data entry 'cheats', such as entering 'aaa' in a name field.

Specifically, it can check for any or all of the following:

- Repeating alphabetic characters (for example, 'aaa')
- Repeating numeric characters (for example, '111')
- Repeating non-alphanumeric characters (for example, '>>>')
- Repeating patterns (for example, 'abcabc')
- Minimum character length (for example, for short values such as 'x')

Use the Suspect Data Check to check for common user ruses which result in suspect data in compulsory columns.

Where an empty value cannot be entered at the point of data entry, the user may enter a single character - for example a space, a full stop, or a random single character - to get past that point.

Alternatively, a single but repeating character may be entered - for example '9999' - or perhaps a repeating pattern of characters - for example 'asdasd'.

Note that this may not be the fault of the user, but of the business process and/or supporting applications. The user may not know or have available the complete set of data that the data entry application is requesting, but is required to enter the data into the system.

The following table describes the configuration options:

Configuration	Description		
Inputs	Specify a single attribute that you want to check for suspect data entries.		

Configuration	Description			
Options	Specify the following repeating alphabetic character options:			
	<ul> <li>Check: drives whether or not to check for repeating alphabetic characters. Specified as Yes/No. Default value: Yes.</li> </ul>			
	<ul> <li>Minimum repeat: the minimum number of alphabetic characters that must be repeated for the check to identify a suspect entry. Specified as a number. Minimum value: 2. Default value: 3.</li> </ul>			
	Specify the following repeating numeric character options:			
	<ul> <li>Check: drives whether or not to check for repeating numeric characters.</li> <li>Specified as Yes/No. Default value: Yes.</li> </ul>			
	<ul> <li>Minimum repeat: the minimum number of numeric characters that must be repeated for the check to identify a suspect entry. Specified as a number. Minimum value: 2. Default value: 2.</li> </ul>			
	Specify the following repeating non-alphanumeric character options:			
	<ul> <li>Check: drives whether or not to check for repeating non-alphanumeric characters. Specified as Yes/No. Default value: Yes.</li> </ul>			
	<ul> <li>Minimum repeat: the minimum number of numeric characters that must be repeated for the check to identify a suspect entry. Specified as a number. Minimum value: 2. Default value: 2.</li> </ul>			
	Specify the following repeating patterns options:			
	<ul> <li>Check: drives whether or not to check for repeating patterns of characters. Specified as Yes/No. Default value: Yes.</li> </ul>			
	<ul> <li>Minimum pattern length: the minimum number of pattern characters that must be repeated for the check to identify a suspect entry. Specified as a number. Minimum value: 2. Default value: 3.</li> </ul>			
	<ul> <li>Minimum pattern repeat: the minimum number of times a pattern must occur for the data to be identified as suspect. Specified as a number. Minimum value: 2. Default value: 2.</li> </ul>			
	Specify the following minimum length options:			
	<ul> <li>Minimum length: the minimum length, in characters, for values in this attribute. Specified as a number. Default value: 0.</li> </ul>			
Outputs	Describes any data attribute or flag attribute outputs.			
Data Attributes	None.			
Flags	The following flags are output:			
	<ul> <li>SuspectData: indicates which data passes the Suspect Data Check: Suspect Data, Valid Data and Null. Possible values are Y/N/</li> </ul>			

Statistic	Description	
Suspect records	Records that were identified as having a suspect value in the attribute checked.	
	Drill down to see a breakdown of the suspects by the check that identified them. Drill down again to see the records.	
Valid records	Records that did not have a suspect value in the attribute checked.	
Null records	Records with a null value in the attribute checked.	

# **Output Filters**

The following output filters are available:

- Valid records
- Suspect records
- Records that were null in the attribute checked

## Example

In this example, the Suspect Data Check is used to check a NAME attribute for suspect data entries.

A summary view:

Non-alpha Alpha repeats Numeric repeats repeats		Pattern repeats	Short values	
1	1	1	0	0

A drill down on Alpha repeats:

NAME	CU_NUM
аааааааа	87581

# 1.3.2.15 Value Check

The Value Check processor compares the data in an attribute against a single value.

There are a number of options for performing the comparison:

- Equals
- Greater than or equal to
- Greater than
- Less than or equal to
- Less than

Use Value Check as a simple way of filtering records according to the value of a single attribute. This might be to concentrate analysis on an area of interest, or to check values against a threshold value.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify one or more attributes (any type).
Configuration	Description
-----------------	---
Options	Specify the following options:
	<ul> <li>Value to compare records against: the value to compare against.</li> <li>Specified as a free text entry.</li> </ul>
	It is possible to compare a Number attribute against a numeric value, a DATE attribute against a valid date value - entered in the format specified by the hint (dd-MM-yyyy HH:mm) - and a String attribute against any value. Invalid comparisons will cause the process to fail.
	Default value: none.
	<ul> <li>Interpretation of null records: the minimum number of alphabetic characters that must be repeated for the check to identify a suspect entry. Specified as a Selection (null/pass comparison/fail comparison). Default value: null.</li> </ul>
	• Comparison operator: determines how the value will be checked.
	Specified as a Selection (equals/greater than/greater than or equal/less than/less than or equal). For String attributes, alphabetic sorting is used when interpreting what the 'greater than' and 'less than' operators mean. So 'Michael' is greater than 'Matthew' etc. For date values, later dates are 'greater than' earlier dates.
	Default value: equals.
	<ul> <li>Ignore case?: determines whether or not to ignore case when matching a String attribute against a value. Specified as Yes/No. Default value: Yes.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	None.
Flags	The following flags are output:
	<ul> <li>ValueValid: indicates which data passes the Value check: Passes, Fails and Nulls. Possible values are Y/N/</li> </ul>

The following table describes the statistics produced by the profiler:

Statistic	Description
Valid records	Records that passed the value check.
Invalid records	Records that failed the value check.
Null records	Null records (if the option was used to classify these separately).

# **Output Filters**

The following output filters are available:

- Valid records
- Invalid records
- Null records

# Example

In this example, records are filtered by a Gender attribute, using a value check of 'is equal to M':

A summary view:

Valid Records	Invalid Records	Null Records
819	1034	148

A drill down on the records:

GENDER	Validity	
M	Valid	
F	Invalid	
<null></null>	Null	

# 1.3.3 GNR Processors

GNR, or Global Name Recognition, is a suite of APIs produced by the IBM Corporation.

Oracle have integrated with many of these APIs in order to provide analysis, parsing and matching of names based on GNR's extensive dictionaries of linguistic name variants.

In order to use GNR within EDQ:

- You must have purchased valid licenses for the use of the GNR APIs from the IBM Corporation.
- EDQ must be integrated with the GNR APIs following the "Integrating with IBM Global Name Recognition" procedure in *Oracle Fusion Middleware Integrating Enterprise Data Quality with External Systems.*

# 1.3.3.1 GNR Get Best Culture

The GNR Get Best Culture processor uses GNR's 'classification' API and returns the single best culture for the Given Name and Surname according to the API.

Use GNR Get Best Culture to use Global Name Recognition to derive the cultures for names so that they can be matched accurately using linguistic rules which may vary for different cultures.

The Given Name and Surname culture values are required by the GNR Search processor for both the working data and the reference data it searches against, so that it can associate the appropriate comparison parameters (comp\_parms) for the name cultures when matching.

# 1.3.3.2 GNR Get Cultures

The GNR Get Cultures processor uses GNR's 'classification' API and returns all of the possible cultures for a name.

GNR Get Cultures is intended for use when profiling names within a data set or data sets, in order to understand the cultural groupings of the names, and any ambiguities in name culture derivation, especially as ambiguities in name culture derivation may affect how GNR Search matches the names.

GNR Get Cultures can also be used to verify the selection of a 'best' culture for a name using GNR Get Best Culture.

# 1.3.3.3 GNR Parse

The GNR Parse processor uses GNR's parsing API to read in unstructured names (in a Full Name field) and to parse them into its best understanding of the constituent parts of the name.

Use GNR Parse with global name data which does not have a known Given Name and Surname structure.

Parsing names is normally done before using GNR Search, which requires a Given Name and Surname name structure.

# 1.3.3.4 GNR Search

The GNR Search processor is the most important GNR processor, used to match query data (for example, customer names) with reference data (for example, names of individuals on watchlists). The GNR Search processor wraps various GNR APIs from the NameHunter package.

Use GNR Search to use linguistic, culture-sensitive rules to match names between data sets. GNR Search provides access to large dictionaries of name variants across a wide range of origin cultures. GNR Search also includes transliteration rules for Russian, Greek and Arabic so that matches may be made between names even where they are represented in different scripts.

To provide a single processor that works in both real time and batch execution, the GNR Search processor reads in its Reference Data (the "Search List") into memory using EDQ's standard Reference Data capability, and matches query names on a record-by-record basis.

# 1.3.4 Match Processors

Match processors allow you to match records either from the same source, or from several sources, and to review the results of the matching process.

These tailored processors guide you through the configuration of matching using default configurations suited to the business problem being addressed.

Note that all match processors except arrayand Group and Merge accept more than one source of data. To connect more than one source of data to a process for matching, add a Reader (from the Read/Write family) for each source of data that you want to involve in matching.

## **Reviewing match results**

Reviewing results is a key part of the match process, as one of the key principles of EDQ is that not every match decision can be automated. Reviewing match results manually allows users to apply specific intelligence to individual cases, thereby validating and refining the match process.

EDQ provides two review applications - Match Review and Case Management. These applications divide up the match results in different ways, so match processors must select, in advance, which review application will be used to review their results. Once a match processor has been defined and executed, its results can be reviewed by the configured application.

## 1.3.4.1 Advanced Match

The Advanced Match processor provides a way of matching data from multiple input data sources, with no specific pre-determined purpose for the match processor. This

means you have complete control over the way in which data from each source will be matched, and can freely change the way matching is configured.

Use the Advanced Match processor if you want complete control over all the options in your match processor.

Advanced Match is a type of matching processor. Matching processors consist of several sub-processors, where each sub-processor performs a different step of matching, and requires separate configuration. The following sub-processors make up the Advanced Match processor, each performing a distinct function as described below.

The following table describes the sub-processors.

Sub-processor	Description
Input	Select the attributes from the data streams included in the matching process.
Identify	Create identifiers to use in matching, and map them to attributes.
Cluster	Divide the data streams into clusters.
Match	Choose which comparisons to perform, and how to interpret them with match rules.
Merge	Optionally, use rules to merge matching records, to create a 'best' set of output records

Any attributes from the data streams you want to include in the matching process,

The inputs are configurable in the Input sub-processor.

All options are configured within the sub-processors above, except for the Advanced Options for Match Processors.

The output data streams, and their attributes, are configured in the Match and Merge sub-processors above.

The Advanced Match processor is not suitable for real time response execution as depending on its configuration it may need to process data in batch (or batches).

**Note:** The Advanced Match processor always appears with a re-run marker, indicating that it will be completely re-executed each time the process is run, regardless of whether or not its configuration has changed. This will also mean that processors that are downstream of the Advanced Match processor will also need to be rerun.

## **Results Browsing**

The Advanced Match processor produces a number of views of results as follows. Any of the views may be seen by clicking on the Advanced Match processor in the process. The views may also be seen by expanding the Advanced Match processor to view its sub-processors, and selecting the sub-processor that produces the view.

#### Input Views

An Input View is displayed for each input data stream. The selected attributes from each set are shown in the view.

# **Cluster Views**

A Cluster View is displayed for each configured cluster. Use these views to assess the sensitivity of your clustering, to ensure you are not making too many redundant comparisons, and not missing any potential matches. See the Clustering concept guide for further information. More

The following table describes the statistics produced in the Cluster view:

Statistic	Description
Cluster	Each distinct cluster key value.
Group size	The total number of records in the cluster; that is, the number of records with the same distinct cluster key value.
Processed?	Indicates whether or not this cluster was actually processed. Values can be:
	- Yes
	- Skipped - cluster size limit
	- Skipped - comparison limit
[Data stream name]	For each input data stream:
	A drillable count of the records in each cluster from each input data stream

### Matching View (produced by Match) [Match Review only]

The Matching View summarizes the number of records from working data streams that were matched:

Statistic	Description
Matching records	The number of records from working data streams that matched either records from other working sets, or reference records, with Match relationships.
	Note that this does not include records matched to other records with Review relationships only, unless the advanced option to <b>Use Review relationships in Match Groups</b> is ticked.
Non-matching records	The total number of records that were not matched to any other records.

## Rules View (produced by Match)

The Rules View displays a summary of the number of relationships created by each automatic match rule:

Statistic	Description
Rule id	The numeric identifier of the match rule.
Rule name	The name of the match rule.
Relationships	The number of relationships between records that were created by the match rule. Note that each distinct relationship between a pair of records (A and B) can only be created by a single rule. If a higher rule creates the relationship, lower rules will not apply. One of the records in a relationship may be related to another record (for example, A and C) by another rule.

### **Review Status View (produced by Match)**

The Review Status view summarizes relationships by their review status:

Statistic	Description
Review status	The review status. A row is displayed for each possible review status, as follows:
	- Automatic match
	- Manual match
	- Pending
	- Awaiting review
	- Manual No match
Relationships	The number of relationships between records of the given review status. See note below.

**Note:** The statistics in this view will update automatically based on decisions made during the review process, so the top-level statistics will always provide an up-to-date view of the review status of each relationship. However, the drilldowns to the data are generated on each run of the match processor, and will not update based on review decisions made since the last time the match processor was run. When this happens, the Results Browser informs you that the generated data that you are looking at is out-of-date.

# Match Groups View (produced by Match) [Match Review only]

The Match Groups view summarizes the groups of matching records:

Statistic	Description
Match groups	The total number of groups of matching records. Drill down to see a summary of the groups by group size (in number of records). Note that the match groups will not include records matched to others with Review relationships only, unless the advanced option to Use Review relationships in Match Groups is ticked.
Unmatched output records	The total number of unmatched records from working tables that were output.
	Note that unmatched records from reference sources are not output.

## Alert Groups View (produced by Match) [Case Management only]

The Alert Groups view summarizes the groups of matching records:

Statistic	Description
Alert groups	The total number of alert groups. Drill down to see a summary of the groups by group size (in number of records).
Records not in alerts	The total number of records from the working data that were not included in any alerts.
	Note that unmatched records from reference sources are not output.

## Groups Output (produced by Match) [Match Review only]

The Groups Output is a Data View of the match groups created by the match processor. The groups that are output in the data view, and the attributes of the view, may vary depending on the options for the Groups Output in the Match

sub-processor. For example, the data view may or may not include 'groups' containing only a single record.

## Alerts Output (produced by Match) [Case Management only]

The Alerts Output is a Data View of the alerts created by the match processor. The alerts that are output in the data view, and the attributes of the view, may vary depending on the options for the Alerts Output in the Match sub-processor.

## Relationships Output View (produced by Match)

The Relationships Output is a Data View of the distinct relationships (links) between pairs of records created by the match processor. The relationships that are output in the data view, and the attributes of the view, may vary depending on the options for the Relationships Output in the Match sub-processor. For example, the view may or may not include relationships formed by particular rules.

## Merge Summary (produced by Merge)

The Merge Summary view summarizes the Merge stage of match processing.

Statistic	Description
Succeeded	The number of groups that were merged and output successfully, without any errors in the merge process.
	Drill down to see a summary of the successful groups by group size (in number of records).
	Note that this will include 'groups' with a single record, if the Merge configuration was set up to output unrelated records.
Contained errors	The number of groups that were not merged successfully, due to errors in automatic output selection that require manual resolution. Drill down to see a summary of the unsuccessful groups by group size (in number of records).

## Merged Output View (produced by Merge)

The Merged Output is a Data View of the merged output from the match processor; that is, the record set after duplicate records from all input data streams have been merged together. The records that are output, and their attributes, will vary depending on the options set in the Merge sub-processor.

#### **Output Filters**

The following output filters are available from the Advanced Match processor:

- Groups
- Relationships
- Merged
- Decisions

The Groups, Relationships and Merged output filters correspond with the Groups (or Alerts) Output, Relationships Output and Merged Output, as above.

The Decisions output is a written output of all manual match decisions and review comments made during relationship review.

#### **Decisions Inputs and Outputs**

The decisions input has the following purposes:

- Importing historic match decisions that have been made in other products into EDQ. This is a one-time process. When complete, the data should be unwired from the decisions input.
- Importing match decisions that have been made (and are regularly being made) in an external review system. This should be a part of the normal run process.

The decisions output enables a full audit trail of match decisions to be stored externally.

**Note:** External match review uses the relationships output, which contains the latest match decisions. The decisions output differs, as it contains all decisions that have ever been made, including old ones and those that are no longer associated with a current relationship. For this reason the Decisions output is better suited for audit purposes.

See "Importing Match Decisions" and "Exporting Match Decisions" in *Oracle Fusion Middleware Using Oracle Enterprise Data Quality* for additional information about using the decision inputs and outputs.

# 1.3.4.2 Consolidate

The Consolidate processor is used to combine a number of sets of records that represent the same business entity.

For an introduction to matching in EDQ, see the Matching Concept Guide. More

Consolidation may be performed as part of a data migration. Duplicate records are identified both within and between all input data streams. New 'best' records can be created from the duplicate records by merging data from the matching input records.

The Consolidate processor offers the ability to match records, and create the desired consolidated output, using a combination of automatic rules and manual decisions.

Consolidate is a type of matching processor. Matching processors consist of several sub-processors, where each sub-processor performs a different step of matching, and requires separate configuration. The following sub-processors make up the Consolidate processor, each performing a distinct function as described below.

Sub-processor	Description
Input	Select the attributes from the data streams included in the matching process.
Identify	Create identifiers to use in matching, and map them to attributes.
Cluster	Divide the data streams into clusters.
Match	Choose which comparisons to perform, and how to interpret them with match rules.
Merge	Optionally, use rules to merge matching records, to create a 'best' set of output records

# Inputs

Any attributes from the data streams you want to include in the matching process,

The inputs are configurable in the Input sub-processor.

### Options

All options are configured within the sub-processors above, except for the Advanced Options for Match Processors.

## Outputs

The output data streams, and their attributes are configured in the Match and Merge sub-processors above.

#### Execution

The Consolidate processor is not suitable for real time response execution as it is designed to process data in batch (or batches).

Execution Mode	Supported
Batch	Yes
Real time Monitoring	Yes
Real time Response	No

**Note:** The Consolidate processor always appears with a re-run marker, indicating that it will be completely re-executed each time the process is run, regardless of whether or not its configuration has changed. This will also mean that processors that are downstream of the Consolidate processor will also need to be rerun.

#### **Results Browsing**

The Consolidate processor produces a number of views of results as follows. Any of the views may be seen by clicking on the Consolidate processor in the process. The views may also be seen by expanding the Consolidate processor to view its sub-processors, and selecting the sub-processor that produces the view.

#### Input Views (produced by Input)

An Input View is displayed for each input data stream. The selected attributes from each set are shown in the view.

#### Cluster Views (produced by Cluster)

A Cluster View is displayed for each configured cluster. Use these views to assess the sensitivity of your clustering, to ensure you are not making too many redundant comparisons, and not missing any potential matches. See the Clustering concept guide for further information. More

Statistic	Meaning
Cluster	Each distinct cluster key value
Group size	The total number of records in the cluster; that is, the number of records with the same distinct cluster key value
Processed?	Indicates whether or not this cluster was actually processed. Values can be:
	■ Yes
	<ul> <li>Skipped - cluster size limit</li> </ul>
	<ul> <li>Skipped - comparison limit</li> </ul>

Statistic	Meaning
[Data stream name]	For each input data stream:
	A drillable count of the records in each cluster from each input data stream

# Matching View (produced by Match) [Match Review only]

The Matching View summarizes how many records were matched:

Statistic	Meaning
Matching records	The number of records that matched other records, and will therefore be consolidated.
	Note that this does not include records matched to other records with Review relationships only, unless the advanced option to Use Review relationships in Match Groups is ticked. See Use review relationships in match groups [Match Review only].
Non-matching records	The total number of records that were not matched to any other records (and therefore will not be consolidated).

# Rules View (produced by Match)

The Rules View displays a summary of the number of relationships created by each automatic match rule:

Statistic	Meaning
Rule id	The numeric identifier of the match rule.
Rule name	The name of the match rule.
Relationships	The number of relationships between records that were created by the match rule. Note that each distinct relationship between a pair of records (A and B) can only be created by a single rule. If a higher rule creates the relationship, lower rules will not apply. One of the records in a relationship may be related to another record (for example, A and C) by another rule.

# **Review Status View (produced by Match)**

The Review Status view summarizes relationships by their review status:

Statistic	Meaning
Review status	The review status. A row is displayed for each possible review status, as follows:
	<ul> <li>Automatic match</li> </ul>
	<ul> <li>Manual match</li> </ul>
	<ul> <li>Pending</li> </ul>
	<ul> <li>Awaiting review</li> </ul>
	<ul> <li>Manual No match</li> </ul>

Statistic	Meaning
Relationships	The number of relationships between records of the given review status. See note below.

**Note:** The statistics in this view will update automatically based on decisions made during the review process, so the top-level statistics will always provide an up-to-date view of the review status of each relationship. However, the drilldowns to the data are generated on each run of the match processor, and will not update based on review decisions made since the last time the match processor was run. When this happens, the Results Browser informs you that the generated data that you are looking at is out-of-date.

### Match Groups View (produced by Match) [Match Review only]

The Match Groups view summarizes the groups of matching records:

Statistic	Meaning
Match groups	The total number of groups of matching records. Drill down to see a summary of the groups by group size (in number of records). Note that the match groups will not include records matched to others with Review relationships only, unless the advanced option to Use Review relationships in Match Groups is ticked. See Use review relationships in match groups [Match Review only].
Unmatched output records	The total number of unmatched records that were output.

# Alert Groups View (produced by Match) [Case Management only]

The Alert Groups view summarizes the groups of matching records:

Statistic	Meaning
Alert groups	The total number of alert groups. Drill down to see a summary of the groups by group size (in number of records).
Records not in alerts	The total number of records from the working data that were not included in any alerts.
	Note that unmatched records from reference sources are not output.

## Groups Output (produced by Match) [Match Review only]

The Groups Output is a Data View of the match groups created by the match processor. The groups that are output in the data view, and the attributes of the view, may vary depending on the options for the Groups Output in the Match sub-processor. For example, the data view may or may not include 'groups' which contain a single record.

## Alerts Output (produced by Match) [Case Management only]

The Alerts Output is a Data View of the alerts created by the match processor. The alerts that are output in the data view, and the attributes of the view, may vary depending on the options for the Alerts Output in the Match sub-processor.

## **Relationships Output View (produced by Match)**

The Relationships Output is a Data View of the distinct relationships (links) between pairs of records created by the match processor. The relationships that are output in the data view, and the attributes of the view, may vary depending on the options for the Relationships Output in the Match sub-processor. For example, the view may or may not include relationships formed by particular rules.

# Merge Summary View (produced by Merge)

The Merge Summary view summarizes the Merge stage of match processing.

Statistic	Meaning
Succeeded	The number of groups that were merged and output successfully, without any errors in the merge process.
	Drill down to see a summary of the successful groups by group size (in number of records).
	Note that this will include 'groups' with a single record, if the Merge configuration was set up to output unrelated records.
Contained errors	The number of groups that were not merged successfully, due to errors in automatic output selection that require manual resolution. Drill down to see a summary of the unsuccessful groups by group size (in number of records).

# Merged Output View (produced by Merge)

The Merged Output is a Data View of the merged output from the match processor; that is, the record set after duplicate records from all input data streams have been merged together. The records that are output, and their attributes, will vary depending on the options set in the Merge sub-processor.

# **Output Filters**

The following output filters are available from the Advanced Match processor:

- Groups
- Relationships
- Merged
- Decisions

The Groups, Relationships and Merged output filters correspond with the Groups Output, Relationships Output and Merged Output, as above.

The Decisions output is a written output of all manual match decisions and review comments made during relationship review.

## **Decisions Inputs and Outputs**

The decisions input has the following purposes:

 Importing historic match decisions that have been made in other products into EDQ. This is a one-time process. When complete, the data should be unwired from the decisions input.  Importing match decisions that have been made (and are regularly being made) in an external review system. This should be a part of the normal run process.

The decisions output enables a full audit trail of match decisions to be stored externally.

**Note:** External match review uses the relationships output, which contains the latest match decisions. The decisions output differs, as it contains all decisions that have ever been made, including old ones and those that are no longer associated with a current relationship. For this reason the Decisions output is better suited for audit purposes.

See "Importing Match Decisions" and "Exporting Match Decisions" in *Oracle Fusion Middleware Using Oracle Enterprise Data Quality* for additional information about using the decision inputs and outputs.

## 1.3.4.3 Deduplicate

The Deduplicate processor is used to identify duplicate records in a single data stream; that is, records that represent the same entity, using sophisticated matching that does not require the original records to be precisely the same.

For an introduction to matching in EDQ, see the Matching Concept Guide. More

Use the Deduplicate processor to identify duplicate records in a data stream. Like all matching processors, Deduplicate offers the ability to match records using both automatic rules and manual decisions.

If required, a combination of automatic rules and manual decisions may also be used to create a de-duplicated data stream with all duplicate records removed. Alternatively, the output of the Deduplicate processor may be used to link duplicate records together in a system.

Deduplicate is a type of matching processor. Matching processors consist of several sub-processors, where each sub-processor performs a different step of matching, and requires separate configuration. The following sub-processors make up the Deduplicate processor, each performing a distinct function as described below.

Sub-processor	Description
Input	Select the attributes from the data streams included in the matching process.
Identify	Create identifiers to use in matching, and map them to attributes.
Cluster	Divide the data streams into clusters.
Match	Choose which comparisons to perform, and how to interpret them with match rules.
Merge	Optionally, use rules to merge matching records, to create a 'best' set of output records

## Inputs

Any attributes that you want to include in the matching process,

The inputs are configurable in the Input sub-processor.

# Options

All options are configured within the sub-processors above, except for the Advanced Options for Match Processors.

# Outputs

The output data streams, and their attributes are configured in the Match and Merge sub-processors above.

# Execution

It is possible to use a De-duplicate processor in a Real time Response process, provided the process contains only one match processor.

Calling a de-duplication match processor in this way results in special behavior on the response interface. See the Real time matching concept guide. More

Execution Mode	Supported
Batch	Yes
Real time Monitoring	Yes
Real time response	Yes

**Note:** The Deduplicate processor always appears with a re-run marker, indicating that it will be completely re-executed each time the process is run, regardless of whether or not its configuration has changed. This will also mean that processors that are downstream of the Deduplicate processor will also need to be rerun.

# **Results Browsing**

The Deduplicate processor produces a number of views of results as follows. Any of the views may be seen by clicking on the Deduplicate processor in the process. The views may also be seen by expanding the Deduplicate processor to view its sub-processors, and selecting the sub-processor that produces the view.

## Input View (produced by Input)

The Input View shows a simple view of the input data stream (to be de-duplicated), and its selected attributes.

## **Cluster Views (produced by Cluster)**

A Cluster View is displayed for each configured cluster. Use these views to assess the sensitivity of your clustering, to ensure you are not making too many redundant comparisons, and not missing any potential matches. See the Clustering concept guide for further information. More

Statistic	Meaning	
Cluster	Each distinct cluster key value	
Group size	The total number of records in the cluster; that is, the number of records with the same distinct cluster key value	

Statistic	Meaning	
Processed?	Indicates whether or not this cluster was actually processed. Values can be:	
	<ul> <li>Yes</li> </ul>	
	<ul> <li>Skipped - cluster size limit</li> </ul>	
	<ul> <li>Skipped - comparison limit</li> </ul>	
[Data stream name]	For each input data stream:	
	A drillable count of the records in each cluster from each input data stream	

# Matching View (produced by Match) [Match Review only]

The Matching View summarizes how many duplicate records were found in the data stream:

Statistic	Meaning
Matching records	The total number of duplicate records; that is, records that were matched to other records with Match relationships.
	Note that this does not include records matched to others with Review relationships, unless the advanced option to Use Review relationships in Match Groups is ticked. See Use review relationships in match groups [Match Review only].
Non-matching records	The total number of records that were not matched to other records (not identified as duplicates).

# Rules View (produced by Match)

The Rules View displays a summary of the number of relationships created by each automatic match rule:

Statistic	Meaning	
Rule id	The numeric identifier of the match rule.	
Rule name	The name of the match rule.	
Relationships	The name of the match rule. The number of relationships between records that were created by the match rule. Note that each distinct relationship between a pair of records (A and B) can only be created by a single rule. If a higher rule creates the relationship, lower rules will not apply. One of the records in a relationship may be related to another record (for example, A and C) by another rule.	

# **Review Status View (produced by Match)**

The Review Status view summarizes relationships by their review status:

Statistic	Meaning           The review status. A row is displayed for each possible review status, as follows:	
	<ul> <li>Automatic match</li> </ul>	
	<ul> <li>Manual match</li> </ul>	
	<ul> <li>Pending</li> </ul>	
	<ul> <li>Awaiting review</li> </ul>	
	<ul> <li>Manual No match</li> </ul>	
Relationships	The number of relationships between records of the given review status. See note below.	

**Note:** The statistics in this view will update automatically based on decisions made during the review process, so the top-level statistics will always provide an up-to-date view of the review status of each relationship. However, the drilldowns to the data are generated on each run of the match processor, and will not update based on review decisions made since the last time the match processor was run. When this happens, the Results Browser informs you that the generated data that you are looking at is out-of-date.

# Match Groups View (produced by Match) [Match Review only]

The Match Groups view summarizes the groups of matching (duplicate) records:

Statistic	Meaning
Match groups	The total number of groups of matching records. Drill down to see a summary of the groups by group size (in number of records). Note that the match groups will not include records matched to others with Review relationships only, unless the advanced option to Use Review relationships in Match Groups is ticked. See Use review relationships in match groups [Match Review only].
Unmatched output records	The total number of unmatched records from working tables (non-duplicate records) that were output.

# Alert Groups View (produced by Match) [Case Management only]

The Alert Groups view summarizes the groups of matching records:

Statistic	Meaning
Alert groups	The total number of alert groups. Drill down to see a summary of the groups by group size (in number of records).
Records not in alerts	The total number of records from the working data that were not included in any alerts.
	Note that unmatched records from reference sources are not output.

# Groups Output (produced by Match) [Match Review only]

The Groups Output is a Data View of the match groups created by the match processor. The groups that are output in the data view, and the attributes of the view, may vary depending on the options for the Groups Output in the Match sub-processor. For example, the data view may or may not include 'groups' which contain a single record.

# Alerts Output (produced by Match) [Case Management only]

The Alerts Output is a Data View of the alerts created by the match processor. The alerts that are output in the data view, and the attributes of the view, may vary depending on the options for the Alerts Output in the Match sub-processor.

# Relationships Output View (produced by Match)

The Relationships Output is a Data View of the distinct relationships (links) between pairs of records created by the match processor. The relationships that are output in the data view, and the attributes of the view, may vary depending on the options for the Relationships Output in the Match sub-processor. For example, the view may or may not include relationships formed by particular rules.

# Merge Summary View (produced by Merge)

The Merge Summary view summarizes the Merge stage of match processing.

Statistic	Meaning
Succeeded	The number of groups that were merged and output successfully, without any errors in the merge process.
	Drill down to see a summary of the successful groups by group size (in number of records).
	Note that this will include 'groups' with a single record, if the Merge configuration was set up to output unrelated records.
Contained errors	The number of groups that were not merged successfully, due to errors in automatic output selection that require manual resolution. Drill down to see a summary of the unsuccessful groups by group size (in number of records).

# Merged Output View (produced by Merge)

The Merged Output is a Data View of the merged output from the match processor; that is, the record set after duplicate records have been merged together. The records that are output, and their attributes, will vary depending on the options set in the Merge sub-processor.

# **Output Filters**

The following output filters are available from the Deduplicate processor:

- Groups
- Relationships
- Deduplicated
- Clustered
- Decisions

The Groups, Relationships and Deduplicated output filters correspond with the Groups Output, Relationships Output, and Merged Output, as above.

The Clustered output filter outputs the input record(s) and the cluster values using the clustering configuration, in added ARRAY attributes. This is normally only useful for real time matching.

#### **Decisions Inputs and Outputs**

The decisions input has the following purposes:

- Importing historic match decisions that have been made in other products into EDQ. This is a one-time process. When complete, the data should be unwired from the decisions input.
- Importing match decisions that have been made (and are regularly being made) in an external review system. This should be a part of the normal run process.

The decisions output enables a full audit trail of match decisions to be stored externally.

**Note:** External match review uses the relationships output, which contains the latest match decisions. The decisions output differs, as it contains all decisions that have ever been made, including old ones and those that are no longer associated with a current relationship. For this reason the Decisions output is better suited for audit purposes.

See "Importing Match Decisions" and "Exporting Match Decisions" in *Oracle Fusion Middleware Using Oracle Enterprise Data Quality* for additional information about using the decision inputs and outputs.

# 1.3.4.4 Enhance

The Enhance processor is used to match a set of working data against one or more trusted reference sources, and merge in data from the reference source(s) to enhance the working data.

For an introduction to matching in EDQ, see the Matching Concept Guide. More

Typical uses of the Enhance processor include:

- Enhancing addresses by matching address data against a trusted reference source, and outputting the matched address in a standardized form.
- Enhancing records in a master database with information stored in secondary or new data sources.

The Enhance processor offers the ability to match records, and create the desired enhanced output, using a combination of automatic rules and manual decisions.

Enhance is a type of matching processor. Matching processors consist of several sub-processors, where each sub-processor performs a different step of matching, and requires separate configuration. The following sub-processors make up the Enhance processor, each performing a distinct function as described below.

Sub-processor	Description
Input	Select the attributes from the data streams included in the matching process.
Identify	Create identifiers to use in matching, and map them to attributes.

Sub-processor	Description
Cluster	Divide the data streams into clusters.
Match	Choose which comparisons to perform, and how to interpret them with match rules.
Merge	Optionally, use rules to merge matching records, to create a 'best' set of output records

## Inputs

Any attributes from the data streams that you want to include in the matching process.

The inputs are configurable in the Input sub-processor.

#### Options

All options are configured within the sub-processors above, except for the Advanced Options for Match Processors.

## Outputs

The output data streams, and their attributes are configured in the Match and Merge sub-processors above.

#### Execution

It is possible to use an Enhance processor in a Real time Response process, provided the process contains only one match processor.

See the Real time matching concept guide. More

Execution Mode	Supported
Batch	Yes
Real time Monitoring	Yes
Real time response	Yes

**Note:** The Enhance processor always appears with a re-run marker, indicating that it will be completely re-executed each time the process is run, regardless of whether or not its configuration has changed. This will also mean that processors that are downstream of the Enhance processor will also need to be rerun.

#### **Results Browsing**

The Enhance processor produces a number of views of results as follows. Any of the views may be seen by clicking on the Enhance processor in the process. The views may also be seen by expanding the Enhance processor to view its sub-processors, and selecting the sub-processor that produces the view.

### Input Views (produced by Input)

An Input View is displayed for each input data stream; that is, both the working stream of data to be enhanced, and the reference streams used to enhance the working set. The selected attributes from each stream are shown in the view.

**Cluster Views (produced by Cluster)** 

A Cluster View is displayed for each configured cluster. Use these views to assess the sensitivity of your clustering, to ensure you are not making too many redundant comparisons, and not missing any potential matches. See the Clustering concept guide for further information. More

Statistic	Meaning
Cluster	Each distinct cluster key value
Group size	The total number of records in the cluster; that is, the number of records with the same distinct cluster key value
Processed?	Indicates whether or not this cluster was actually processed. Values can be:
	Yes
	<ul> <li>Skipped - cluster size limit</li> </ul>
	<ul> <li>Skipped - comparison limit</li> </ul>
[Data stream name]	For each input data stream:
	A drillable count of the records in each cluster from each input data stream

# Matching View (produced by Match) [Match Review only]

The Matching View summarizes how many records from the working data stream were matched against reference records, and therefore stand to be enhanced:

Statistic	Meaning
Matching records	The number of records from the working data stream that matched reference records with Match relationships; that is, the number of records that stand to be enhanced.
	Note that this does not include records matched to reference records with Review relationships only, unless the advanced option to Use Review relationships in Match Groups is ticked. See Use review relationships in match groups [Match Review only].
Non-matching records	The total number of records that were not matched to any reference records (and therefore will not be enhanced).

# Rules View (produced by Match)

The Rules View displays a summary of the number of relationships created by each automatic match rule:

Statistic	Meaning
Rule id	The numeric identifier of the match rule.
Rule name	The name of the match rule.

Statistic	Meaning
Relationships	The number of relationships between records that were created by the match rule. Note that each distinct relationship between a pair of records (A and B) can only be created by a single rule. If a higher rule creates the relationship, lower rules will not apply. One of the records in a relationship may be related to another record (for example, A and C) by another rule.

# **Review Status View (produced by Match)**

The Review Status view summarizes relationships by their review status:

Statistic	Meaning
Review Status	The review status. A row is displayed for each possible review status, as follows:
	Automatic match
	<ul> <li>Manual match</li> </ul>
	<ul> <li>Pending</li> </ul>
	<ul> <li>Awaiting review</li> </ul>
	<ul> <li>Manual No match</li> </ul>
Relationships	The number of relationships between records of the given review status. See note below.

**Note:** The statistics in this view will update automatically based on decisions made during the review process, so the top-level statistics will always provide an up-to-date view of the review status of each relationship. However, the drilldowns to the data are generated on each run of the match processor, and will not update based on review decisions made since the last time the match processor was run. When this happens, the Results Browser informs you that the generated data that you are looking at is out-of-date.

# Match Groups View (produced by Match) [Match Review only]

The Match Groups view summarizes the groups of matching records:

Statistic	Meaning
Match groups	The total number of groups of matching records. Drill down to see a summary of the groups by group size (in number of records). Note that the match groups will not include records matched to others with Review relationships only, unless the advanced option to Use Review relationships in Match Groups is ticked. See Use review relationships in match groups [Match Review only].
Unmatched output records	The total number of unmatched records from working tables that were output.
	Note that unmatched records from reference sources are not output.

**Note:** The match groups in an Enhance processor are formed such that a single working record is never in the same group as another working record. This is so that working records are always to be enhanced from their matching reference records, and not other working records that happen to be matched to the same reference record.

## Alert Groups View (produced by Match) [Case Management only]

The Alert Groups view summarizes the groups of matching records:

Statistic	Meaning
Alert groups	The total number of alert groups. Drill down to see a summary of the groups by group size (in number of records).
Records not in alerts	The total number of records from the working data that were not included in any alerts.
	Note that unmatched records from reference sources are not output.

## Groups Output (produced by Match) [Match Review only]

The Groups Output is a Data View of the match groups created by the match processor. The groups that are output in the data view, and the attributes of the view, may vary depending on the options for the Groups Output in the Match sub-processor. For example, the data view may or may not include 'groups' which contain a single record.

## Alerts Output (produced by Match) [Case Management only]

The Alerts Output is a Data View of the alerts created by the match processor. The alerts that are output in the data view, and the attributes of the view, may vary depending on the options for the Alerts Output in the Match sub-processor.

## **Relationships Output View (produced by Match)**

The Relationships Output is a Data View of the distinct relationships (links) between pairs of records created by the match processor. The relationships that are output in the data view, and the attributes of the view, may vary depending on the options for the Relationships Output in the Match sub-processor. For example, the view may or may not include relationships formed by particular rules.

## Merge Summary View (produced by Merge)

The Merge Summary view summarizes the Merge stage of match processing.

Statistic	Meaning
Succeeded	The number of groups that were merged and output successfully, without any errors in the merge process.
	Drill down to see a summary of the successful groups by group size (in number of records).
	Note that this will include 'groups' with a single record, if the Merge configuration was set up to output unrelated records.

Statistic	Meaning
Contained errors	The number of groups that were not merged successfully, due to errors in automatic output selection that require manual resolution. Drill down to see a summary of the unsuccessful groups by group size (in number of records).

### Merged Output View (produced by Merge)

The Merged Output is a Data View of the merged output from the match processor; that is, the record set after duplicate records have been merged together. The records that are output, and their attributes, will vary depending on the options set in the Merge sub-processor.

# **Output Filters**

The following output filters are available from the Advanced Match processor:

- Groups
- Relationships
- Merged
- Decisions

The Groups, Relationships and Merged output filters correspond with the Groups (or Alerts) Output, Relationships Output and Merged Output, as above.

# **Decisions Inputs and Outputs**

The decisions input has the following purposes:

- Importing historic match decisions that have been made in other products into EDQ. This is a one-time process. When complete, the data should be unwired from the decisions input.
- Importing match decisions that have been made (and are regularly being made) in an external review system. This should be a part of the normal run process.

The decisions output enables a full audit trail of match decisions to be stored externally.

**Note:** External match review uses the relationships output, which contains the latest match decisions. The decisions output differs, as it contains all decisions that have ever been made, including old ones and those that are no longer associated with a current relationship. For this reason the Decisions output is better suited for audit purposes.

See "Importing Match Decisions" and "Exporting Match Decisions" in *Oracle Fusion Middleware Using Oracle Enterprise Data Quality* for additional information about using the decision inputs and outputs.

# 1.3.4.5 Group and Merge

The Group and Merge processor provides a simple way to deduplicate records, by grouping records using an attribute or attributes, and merging these records together, outputting records that are distinct across the selected grouping attributes. Unlike other matching processors, it does not offer the ability to configure complex matching. Records are simply grouped by an exact match on the selected grouping attributes.

Use Group and Merge as a simple and efficient way to output the distinct values for an attribute or attributes.

For example, if using EDQ on a data extract, the extract may in fact have been generated as a join across a number of database tables. This will be shown if a key column has many duplicate values. In this case, it may well be useful to 'unjoin' the data by creating a set of data with a distinct key value.

Group and Merge is also very useful when generating Reference Data in an EDQ process. For example, it might be useful to create a set of data with all the distinct Forename values that have passed a number of checks. The records that pass the checks can be fed into Group and Merge, with the Forename attribute used to group records. The output distinct Forename values can then be written to staged data and converted to Reference Data, or used directly in lookups. Note that the output MatchGroupSize attribute will act as a count of how many times each value occurred.

There are sometimes other reasons to group records, for example to sum all records with the same attribute value. Group and Merge can be used to do this, in conjunction with the ability to create custom output selectors.

Sub-processor	Description
Input	Select the attributes from the data stream to be grouped.
Group	.Select the attributes to group records by.
Merge	Use rules to merge grouped records.

Configuration Description Inputs The Group and Merge processor accepts input attributes of any type, except Arrays. As with other matching processors, only attributes that are input will be output. The inputs are configurable in the Input sub-processor. Options All options are configured within the sub-processors above. Note that Group and Merge groups records using a simple concatenation of the selected attributes for grouping, separating the values consecutively without a separator. This means that there may be records such as the two examples below that have the same data across the grouping attributes, but in a different structure, that will be grouped. If you want Group and Merge only to group records with exactly the same data values in all the attributes you are using to group by, it is best to use the Concatenate processor to create a grouping key attribute, separating data attributes with a delimiter character such as pipe which does not occur in the data values. You can then use this key attribute to group records in Group and Merge. Outputs The merged output data stream is configured in the Merge sub-processor.

The following table describes the configuration options:

It is possible to use a Group and Merge processor in a Real time Response process, provided the process contains only one match processor. However, it will only group and merge records within the same input message.

The Group and Merge processor produces a number of views of results as follows.

## **Groups View**

The Groups view summarizes the groups by size.

Statistic	Description
Group size	Group size (number of records)
Count	The number of groups of the listed size. Drill down on the Count to see the merged records for each group.

### Merged Output View

The Merged Output is a Data View of the merged output from the Group and Merge processor; that is, the record set after grouped records have been merged together. The records that are output, and their attributes, will vary depending on the options set in the Merge sub-processor.

#### **Output Filters**

The Group and Merge processor has a single output filter - Merged - this corresponds to the Merged Output as above.

#### Example

For example, Group and Merge is used to group and merge all records with the same Name, Date of Birth and Email address. 3 Groups of 2 records are created and merged. Drilling down on the 3 groups of 2 records shows the merged records for each group:

**1.3.4.5.1** Group Group is a sub-processor of the Group and Merge processor.

Use the Group sub-processor to select the attributes that you want to group by. Records will be grouped where the values for all selected attributes are *exactly* the same - in some cases, you might therefore need to resolve any case or punctuation discrepancies using transformation processors before using Group and Merge.

Select the attribute or attributes that you want to group records by, from the input attributes to the Group and Merge processor.

The **Allow Nulls** checkbox at the bottom of the screen drives whether or not to group together records which are Null in all the selected grouping attributes. Note that if many grouping attributes are used, records may be Null in some but not all attributes in any case; that is, they will be grouped if the values in the non-Null attributes are the same.

# 1.3.4.6 Link

The Link processor is used to link data streams together, where records in those data streams represent the same entity, using sophisticated matching that does not require the original records to be precisely the same.

Use the Link processor to link together matching records across data streams. Like all matching processors, Link offers the ability to match records using both automatic rules and manual decisions.

The output of the Linking process allows you to link together records in external systems.

Link is a type of matching processor. Matching processors consist of several sub-processors, where each sub-processor performs a different step of matching, and requires separate configuration. The following sub-processors make up the Link processor, each performing a distinct function as described below.

Sub-processor	Description
Input	Select the attributes from the data streams to be linked.
Identify	Create identifiers to use in matching, and map them to attributes.
Cluster	Divide the data streams into clusters.
Match	Choose which comparisons to perform, and how to interpret them with match rules.

## Inputs

Any attributes from the data streams you want to include in the matching process.

The inputs are configurable in the Input sub-processor. Note that you can input multiple working data streams, and multiple reference data streams, into the linking process. Reference data streams are never compared with each other, and unrelated records from reference data streams are never output from the matching process.

### Options

All options are configured within the sub-processors above, except for the Advanced Options for Match Processors.

## Outputs

The output data streams, and their attributes are configured in the Match and Merge sub-processors above.

#### Execution

It is possible to use a Link processor in a Real time Response process, provided the process contains only one match processor.

Calling a link match processor in this way results in special behavior on the response interface. See the Real time matching concept guide. More

Execution Mode	Supported
Batch	Yes
Real time Monitoring	Yes
Real time response	Yes

**Note:** The Link processor always appears with a re-run marker, indicating that it will be completely re-executed each time the process is run, regardless of whether or not its configuration has changed. This will also mean that processors that are downstream of the Link processor will also need to be rerun.

# **Results Browsing**

The Link processor produces a number of views of results as follows. Any of the views may be seen by clicking on the Link processor in the process. The views may also be seen by expanding the Link processor to view its sub-processors, and selecting the sub-processor that produces the view.

## Input Views (produced by Input)

An Input View is displayed for each input data stream. The selected attributes from each set are shown in the view.

### **Cluster Views (produced by Cluster)**

A Cluster View is displayed for each configured cluster. Use these views to assess the sensitivity of your clustering, to ensure you are not making too many redundant comparisons, and not missing any potential matches. See the Clustering concept guide for further information. More

Statistic	Meaning		
Cluster	Each distinct cluster key value		
Group size	The total number of records in the cluster; that is, the number of records with the same distinct cluster key value		
Processed?	Indicates whether or not this cluster was actually processed. Values can be:		
	<ul> <li>Yes</li> </ul>		
	<ul> <li>Skipped - cluster size limit</li> </ul>		
	<ul> <li>Skipped - comparison limit</li> </ul>		
[Data stream name]	For each input data stream:		
	A drillable count of the records in each cluster from each input data stream		

# Matching View (produced by Match) [Match Review only]

The Matching View summarizes how many records from working data streams were matched against, and therefore linked with, either other working records, or reference records.

Statistic	Meaning
Matching records	The number of records from the working data streams that matched other working records, or reference records, with Match relationships; that is, the number of working records that are linked.
	Note that this does not include records matched with Review relationships only, unless the advanced option to Use Review relationships in Match Groups is ticked. See Use review relationships in match groups [Match Review only].
Non-matching records	The total number of records that were not matched to any other records (and will therefore not be linked). This figure includes non-matching records from reference data streams.

#### Rules View (produced by Match)

The Rules View displays a summary of the number of relationships created by each automatic match rule:

Statistic	<b>Meaning</b> The numeric identifier of the match rule.		
Rule id			
Rule name	The name of the match rule.		
Relationships	The number of relationships between records that were created by the match rule. Note that each distinct relationship between a pair of records (A and B) can only be created by a single rule. If a higher rule creates the relationship, lower rules will not apply. One of the records in a relationship may be related to another record (for example, A and C) by another rule.		

# **Review Status View (produced by Match)**

The Review Status view summarizes relationships by their review status:

Statistic	Meaning		
Review Status	The review status. A row is displayed for each possible review status, as follows:		
	Automatic match		
	<ul> <li>Manual match</li> </ul>		
	<ul> <li>Pending</li> </ul>		
	<ul> <li>Awaiting review</li> </ul>		
	<ul> <li>Manual No match</li> </ul>		
Relationships	The number of relationships between records of the given review status. See note below.		

**Note:** The statistics in this view will update automatically based on decisions made during the review process, so the top-level statistics will always provide an up-to-date view of the review status of each relationship. However, the drilldowns to the data are generated on each run of the match processor, and will not update based on review decisions made since the last time the match processor was run. When this happens, the Results Browser informs you that the generated data that you are looking at is out-of-date.

### Match Groups View (produced by Match) [Match Review only]

The Match Groups view summarizes the groups of matching records:

Statistic	Meaning
Match groups	The total number of groups of matching records. Drill down to see a summary of the groups by group size (in number of records). Note that the match groups will not include records matched to others with Review relationships only, unless the advanced option to Use Review relationships in Match Groups is ticked. See Use review relationships in match groups [Match Review only].

Statistic	Meaning
Unmatched output records	The total number of unmatched records from working tables that were output.
	Note that unmatched records from reference sources are not output.

## Alert Groups View (produced by Match) [Case Management only]

The Alert Groups view summarizes the groups of matching records:

Statistic	Meaning	
Alert groups	The total number of alert groups. Drill down to see a summary of the groups by group size (in number of records).	
Records not in alerts	The total number of records from the working data that were not included in any alerts.	
	Note that unmatched records from reference sources are not output.	

#### Groups Output (produced by Match) [Match Review only]

The Groups Output is a Data View of the match groups created by the match processor. The groups that are output in the data view, and the attributes of the view, may vary depending on the options for the Groups Output in the Match sub-processor. For example, the data view may or may not include 'groups' which contain a single record.

#### Alerts Output (produced by Match) [Case Management only]

The Alerts Output is a Data View of the alerts created by the match processor. The alerts that are output in the data view, and the attributes of the view, may vary depending on the options for the Alerts Output in the Match sub-processor.

### **Relationships Output View (produced by Match)**

The Relationships Output is a Data View of the distinct relationships (links) between pairs of records created by the match processor. The relationships that are output in the data view, and the attributes of the view, may vary depending on the options for the Relationships Output in the Match sub-processor. For example, the view may or may not include relationships formed by particular rules.

#### **Output Filters**

The following output filters are available from the Advanced Match processor:

- Groups
- Relationships
- Merged
- Decisions

The Groups, Relationships and Merged output filters correspond with the Groups Output, Relationships Output and Merged Output, as above.

#### **Decisions Inputs and Outputs**

The decisions input has the following purposes:

- Importing historic match decisions that have been made in other products into EDQ. This is a one-time process. When complete, the data should be unwired from the decisions input.
- Importing match decisions that have been made (and are regularly being made) in an external review system. This should be a part of the normal run process.

The decisions output enables a full audit trail of match decisions to be stored externally.

**Note:** External match review uses the relationships output, which contains the latest match decisions. The decisions output differs, as it contains all decisions that have ever been made, including old ones and those that are no longer associated with a current relationship. For this reason the Decisions output is better suited for audit purposes.

See "Importing Match Decisions" and "Exporting Match Decisions" in *Oracle Fusion Middleware Using Oracle Enterprise Data Quality* for additional information about using the decision inputs and outputs.

# 1.3.4.7 Advanced Options for Match Processors

A few settings for a match processor are stored as Advanced Options. To access these options, click on the Advanced Options link after opening a match processor.

These settings do not normally need to be changed, but may be adjusted in some cases.

The following options are available on the Advanced tab:

- Match groups share working records? [Match Review only]
- Cluster Size Limit
- Match and Review Group Size Limits
- Cluster Comparison Limit
- Cluster Split Threshold
- Allow Null Clusters
- Use review relationships in match groups [Match Review only]
- Token Attribute Prefix
- Sort and Filter
- Relationship Decision Trigger
- Review System
- Cache reference records for real-time processes

# Match groups share working records? [Match Review only]

This option drives whether or not working records should ever be placed together in the same match groups. For example, when enhancing or linking data, the objective is often to consider each working record on its own and match it only to one or more reference data sources. In this case, this option should be turned off, so that each match group contains only a single working data record. Otherwise, even if working records are not directly being compared with each other, they could be placed into the same match group if they both match the same reference data record.

## **Cluster Size Limit**

The Cluster size limit is a default upper limit on the maximum number of records in a cluster. The Match sub-processor does not perform comparisons between records in a cluster if this limit is exceeded. For each cluster where this occurs, a warning message is displayed on the processor panel for the match processor when it is run, and output to the log file.

The default Cluster size limit is 500 records. This setting can be over-ridden for a specific cluster in Cluster configuration.

**Note:** It may be desirable for some groups to be skipped when comparing records, in this way. For example, if using multiple clusters, your clustering configuration might yield a large cluster for one cluster function, where all records have a null cluster value, or an extremely common cluster value (for example, a Surname of SMITH) - records that should be matched may still be compared with each other due to another cluster.

## Match and Review Group Size Limits

It is possible for a Match process to run out of memory while trying to load Match groups and Review groups for output processing, reviewing and case generation.

The **Match Group Size Limit** and **Review Group Size Limit** fields set an upper limit on the number of groups that can be generated. By default, both fields are set to 5000. Clearing the fields will result in no upper limit being set.

The Match Group Size Limit and Review Group Size Limit fields set an upper limit on the number of groups that can be generated. By default, both fields are set to 5000. Clearing the fields will result in no upper limit being set.

#### **Cluster Comparison Limit**

The Cluster comparison limit is a default upper limit on the maximum number of comparisons that should be performed on a single cluster. This figure is calculated by assessing the number of comparisons that would be performed in a cluster before processing it; if the number of comparisons that would be performed on the cluster is greater than the limit, the cluster is skipped. This offers a more intelligent way of finding and excluding the most expensive clusters to process from a performance point of view when working with multiple data sets, where not all of the records in the same cluster will be compared with each other. For example, a cluster may contain 1000 records, but if 999 of those records are from a single data set where records are not compared with each other, and only 1 of those records is in the second data set, only 999 comparisons will be performed. In cases where all records in a cluster are compared together, the number of comparisons will be much higher. For example, 249500 (500\*499) comparisons will be performed for a 500 record cluster in a Deduplicate processor.

By default, the Cluster comparison limit is set to no value (that is, no limit is applied).

Note also that this setting can be over-ridden for a specific cluster in Cluster configuration.

### Cluster Split Threshold

Match processors with a single working data input (with the Compare against self field unchecked) and multiple reference data inputs can split large clusters into sub-clusters, in order to allow more efficient processing in a multithreaded

environment. Clusters larger than the value set in this field will be automatically split at each threshold into smaller groups and assigned to multiple threads.

The default value for the threshold is 250. Setting it to 0 disables the feature, ensuring each cluster is processed by a single thread.

This option is not available for processors not meeting these conditions.

#### Allow Null Clusters

This option determines whether or not clusters with Null values will be generated. For example, if you configure a cluster on a Postcode attribute, you may need to decide whether or not to compare all records with a Null Postcode with one another, for possible matches.

Note that the original attribute or attributes used in clustering may not be null, but the cluster value may still be null, as any value may be removed by transformations. For example, using the Trim Whitespace and Strip Words transformations to remove whitespace, and words such as 'Company' and 'Limited', from cluster values would mean that the value 'Company Limited' would be indexed as a Null value.

Note that by default, Null clusters are created, though they may be ignored when matching, as the group may contain a large number of records (over the Cluster size limit).

Note also that this setting can be over-ridden for a specific cluster in Cluster configuration.

### Use review relationships in match groups [Match Review only]

By default, a match group consists only of records that are related to each other by means of a relationship with a decision of Match, that is, a relationship that has been decided, either using automatic rules or by a manual decision, to be a positive match.

However, during the development of a matching process, the final structure of the match groups (after all relationships have been reviewed) may not be known. In order to aid an external review process, and to allow the output of a match processor to provide a full picture of all relationships created by matching, you may choose to include relationships that are still under review when reporting on, or merging, match groups.

Ticking this option therefore changes the way match groups are formed, so that they include relationships that are awaiting review. The option may be changed at any time, but applies to all types of output produced from the match processor, including the final merged output. It should therefore only be changed during the development of a matching process.

### **Token Attribute Prefix**

This option is usually only applicable when using a Deduplicate match processor for Real time duplicate prevention. It allows you to configure the prefix used on cluster key attributes, which may be output on the Clustered output filter from a Deduplicate processor (in order to issue an initial response to the calling system with the appropriate cluster key values for a new record). The given prefix will be used before the name of the cluster to form new attribute names. For example, for a 'Name\_Meta' cluster, using the default prefix of 'Clustered\_', the name of the output attribute will be 'Clustered\_Name\_Meta'.

## Sort and Filter

The Sort/Filter options allow you to improve matching performance if you know you do not require the ability to sort, filter and search the outputs of a matching process in Match Review. This will be the case if Case Management is in use, or if you do not need users to review match results at all.

There are three possible settings for each match processor:

- Enable Sort/Filter (default)
- Do Not Enable Sort/Filter
- Use Intelligent Sort/Filtering

Enable Sort/Filter means that sorting and filtering in Match Review will be enabled on the outputs from the match processor, as long as the execution preferences for the process or job do not override the setting (See Process Execution Preferences). Use this setting whenever users need to use Match Review to review the results of the match process.

Do Not Enable Sort/Filter means that sorting and filtering in Match Review will never be enabled on the outputs from the match processor (regardless of the process or job level options). This will mean that the results of the match processor cannot be reviewed. Use this setting if you know that Match Review will not be used to process the results.

Use Intelligent Sort/Filtering means that the data size of the match outputs (using both rows and columns) will drive whether or not sorting, filtering in Match Review will be enabled. A configurable system property sets the size above which reviewing, sorting, filtering and searching will not be enabled. Use this setting if you are designing the match process on a sample data set (perhaps less than 100,000 rows), and need to review results during the design phase, but when the match process is deployed on the full data set (which may comprise several million rows), its results will not require user review in Match Review.

## **Relationship Decision Trigger**

This option allows you to choose a configured trigger action to fire when a relationship decision is made.

A trigger can be any kind of action - for example, a trigger might send a JMS message, call a Web Service, or send a notification email. Triggers may include the relationship and decision data.

Triggers must be set up on an EDQ server by an administrator. If you need to set up a trigger (for example to notify another application when a match decision is made in the Match Review application), please contact Support for more information.

## **Review System**

The 'Review System' option is used to control whether or not manual review of the results from the match processor will be enabled, and which type of review UI is used. The three options are:

- No Relationship Review the match processor will not write any data for manual review in EDQ. Note that match results may still be written, and may be reviewed externally.
- Match Review the match processor will write the results from its latest run for users to review in the EDQ Match Review UI.

 Case Management - the match processor will publish results to the EDQ Case Management UI each time it runs.

For more information on which review system to use, see the topic Reviewing match results.

# Cache reference records for real-time processes

When running a Real-time reference matching service, enabling this option means that the Reference Data (being the data sets connected to the Reference Data inputs of the Match processor) in a real-time match process will be cached and interrogated in memory on the EDQ server rather than stored and interrogated from the Results database. This option should only be enabled if sufficient memory is available and allocated to EDQ.

# Changing the Decision Key [Match Review only]

The Decision Key consists of a set of input attributes that are used in a hashing algorithm to re-apply (that is, 'remember') manual match decisions. This means that any manual match decisions made on a pair of records will be re-applied on subsequent runs of the matching process as long as the data values in the attributes that make up the decision key remain the same.

So, for example, if matching individuals using name and address details, and one of the manually matched records changes, you may want to reappraise the records rather than apply a manual decision that was made based on different data. However, if the value in another attribute changes, you may consider there to be no real change to the details of the record used in matching. For example, a Balance attribute containing a numerical amount might be input to a matching process as it may be used in the output selection logic, but a change to the attribute value should not cause a reappraisal of the decision to match, or not match the record against another.

By default, all attributes that have been mapped to identifiers are included in the Decision Key (unless the match processor has been upgraded from a previous version - see note below). However, you can change the Decision Key to use all the attributes input into a match processor, or customize the key by selecting exactly which attributes make up the key. For example, if you want always to re-apply match decisions as long as the records involved are the same, even if the data of those records changes, you can select only the primary key attributes of records in each source involved in matching.

**Note:** As the ability to configure the decision key to use a subset of the input attributes is a new feature at version 7.0, any match processors configured using an older version of EDQ will have All attributes selected, though you can change this without losing any decisions that have already been made.

## What if I change the Decision Key after decisions have been made?

In general, you should decide how to configure the Decision Key before making a matching process operational and assigning its results for review. However, if decisions have already been made when the construction of the Decision Key changes, EDQ will make its best effort to retain those decisions within the following limitation:

If an attribute that was formerly used in a Decision Key is no longer input to match processor, it will not be possible to reapply any decisions that were made using that key.

This means that adding attributes to a Decision Key can always be done without losing any previous decisions, providing each decision is unique based on the configured key columns.

Note that it is still possible to remove an attribute from a Decision Key and migrate previous decisions, by removing it from the Decision Key in this tab but keeping the input attribute in the match processor for at least one complete run with the same set of data as run previously. Once this has been done it will be safe to remove the attribute from the matching process.

### Configuring Case Sources [Case Management only]

Case Sources are used to define the permissions, workflow and data to be used when Case Management is active. Case Sources are configured on the Case Source tab on this screen.

### Configuring Workflow parameters [Case Management only]

Workflow parameters are used by Case Management to provide enhanced processing of Cases and Alerts. They are configured on the Workflow parameters tab on this screen.

# 1.3.4.8 List of Comparisons

Comparisons are used to compare identifier values between records in each cluster.

The following tables list the comparison functions provided in EDQ, by data type. Click on the comparison for more information about its usage.

Note that Matching Transformations may be used in order to transform values before they are compared.

Comparison	Compatible Identifier Type	Description	Possible Outputs
ALL in List	String	Determines if all the values contained within the attributes are present in a list.	TRUE, if all the values are present.
			FALSE, if not.
Both Fields Null	String	Determines if both attributes are null.	TRUE, if both attributes are null.
			FALSE, if not.
Character Edit Distance	String, String Array	Compares two values and determines how closely they match by returning the number of character edits required to transform one value into the other.	A numeric value indicating the Character Edit Distance between two String values.
			This comparison supports the use of result bands.
Character Match Percentage	String, String Array	Calculates the percentage similarity between two values using the character edit distance between the two values and the length of the longer value.	A numeric value indicating the Character Match Percentage.
			This comparison supports the use of result bands.

#### String Comparison Functions

Comparison	Compatible Identifier Type	Description	Possible Outputs	
Character Transposition Match	String, String Array	Compares two values and determines if they match or not if the values were transposed.	TRUE, if the values match. FALSE, if the values do not match.	
Contains	String, String Array	Compares two values and determines if one value contains the other value.	TRUE, if the values match. FALSE, if the values do not match.	
Equal or One/Both Fields Null	String	Determines if both attributes are equal or either attribute is null.	TRUE, if both attributes are equal or either attribute is null.	
			FALSE, if not.	
Exact String Match	String, String	Compares two values and	TRUE, if the values match.	
	Allay	not.	FALSE, if the values do not match.	
In List	String, String Array	Compares two values	TRUE, if the values match.	
		against another specified value or set of values.	FALSE, if the values do not match.	
In Array	String Array	Compares two arrays against another specified array or set of arrays.	TRUE, if the array matches. FALSE, if the array do not	
			match.	
Longest Common Phrase	String, String Array	Compares two values and returns the number of words in the longest sequence of words that is common between the two values.	A numeric value indicating the Longest Common Phrase.	
			This comparison supports the use of result bands.	
Longest Common Phrase Percentage	String, String Array	Calculates how closely two values match by relating the longest common word sequence between two values to the length in words of either the longer, or the shorter, value.	A numeric value indicating the Longest Common Phrase Percentage.	
			This comparison supports the use of result bands.	
Longest Common Substring	String, String Array	Compares two values and returns the number of characters in the longest part of each value that is common between them.	A numeric value indicating the length of the longest substring that is common in two String values.	
			This comparison supports the use of result bands.	
Longest Common Substring Percentage	String, String Array	Calculates how closely two values match by relating the Longest Common Substring between two values to the length in characters of either the longer, or the shorter, value.	A numeric value indicating the Longest Common Substring Percentage.	
			This comparison supports the use of result bands.	
Comparison	Compatible Identifier Type	Description	Possible Outputs	
--	-------------------------------	---	--	--
Longest Common Substring Sum	String, String Array	Compares two values and returns the sum, in characters, of substrings over a given length that are common between the	A numeric value giving the sum of common substrings with the specified minimum number of characters, or greater.	
		values.	This comparison supports the use of result bands.	
Longest Common Substring Sum	String, String Array	Calculates the Longest Common Substring Sum and relates it to the length	A numeric value indicating the Longest Common Substring Sum Percentage.	
Percentage		of the shorter or longer string.	This comparison supports the use of result bands.	
Starts With	String, String Array	Compares two values and determines if one value	TRUE, if one of the values starts with the other.	
		starts with another value	FALSE, if not.	
Word Edit Distance	String, String Array	Compares two values and determines how closely they match by returning the number of word edits required to transition one value to the other.	A numeric value indicating the Word Edit Distance between two String values.	
			This comparison supports the use of result bands.	
String Array Element Match Count	String Array	Compares elements of two arrays to be a same.	Numeric value depending upon the exact number of elements matched in two arrays.	
String Array Element Match Count Percentage	String Array	Compares elements of two arrays to be a same.	Percentage value depending upon the exact number of elements matched in two arrays.	
String Array Subset	String Array	Compares two arrays and determine if one is a subset	TRUE, if one array is a subset of another.	
		of other or not.	FALSE, if not.	
Word Match Count	String, String Array	Returns the number of words that are common between two values.	The number of words that are common to two String values.	
			This comparison supports the use of result bands.	
Word Match Percentage	String, String Array	Calculates the percentage similarity between two values using the Word Edit	A numeric value indicating the Word Match Percentage.	
		Distance between the two values and the length of the longer value.	This comparison supports the use of result bands.	

	Compatible		
Comparison	Identifier Type	Description	Possible Outputs
Date Difference	Date, Date Array	Compares two date values/arrays and returns the difference, in terms of time, between the two dates.	A numeric value representing the difference between the two dates. Depending on the option settings, the difference may be expressed as whole years, whole months, whole weeks, or whole days.
			This comparison supports the use of result bands.
Date Edit Distance	Date, Date Array	Compares two date values/arrays and returns the Date Edit Distance between the two values.	A numeric value indicating the edit distance between two dates.
			This comparison supports the use of result bands.
Date	Date, Date Array	Compares two date values/arrays with the day and month transposed and determines if they match or not.	TRUE, if the values match.
Transposition Match			FALSE, if the values do not match.
Exact Date	Date, Date Array	Compares two date values/arrays and determines if they match or not.	TRUE, if the values match.
Match			FALSE, if the values do not match.
Date Array Element Match Count	Date Array	Compares two date arrays and determines if the elements are same or not.	A numeric value representing the number of elements found similar.
Date Array Element Match Percentage	Date Array	Compares two date arrays and determines if the elements are same or not.	A percentage value depending upon the exact matches of elements in two arrays.
Date Array Subset	Date Array	Compares two date arrays and determines if one is a subset of the other or not.	TRUE, if one array is subset of other.
			FALSE, if not
Similar Date	Date, Date Array	Compare two date, date	TRUE, if dates are similar.
		arrays and determines if they are similar.	FALSE, if not.

# **Date Comparison Functions**

# **Number Comparison Functions**

Comparison	Compatible Identifier Type	Description	Possible Outputs
Absolute Difference	Number, Number Array	Calculates and returns the Absolute Difference between two numbers or number arrays.	The numerical Absolute Difference between two numbers and number arrays.
			This comparison supports the use of result bands.

Comparison	Compatible Identifier Type	Description	Possible Outputs	
Equals	Number, Number Array	Compares two numbers, number arrays and	TRUE, if the values are equal.	
		determines if they are equal or not.	FALSE, if not.	
Percent Number, Calculates and returns the Difference Number Array Percent Difference between		Calculates and returns the Percent Difference between	The Percent Difference between two numbers.	
		two numbers or number arrays.	This comparison supports the use of result bands.	
Number Array Element Match Count	Number Array	Compares two number arrays and determines if the elements are same or not.	A numeric value representing the number of elements found similar.	
Number Array Element Match Percentage	Number Array	Compares two number arrays and determines if the elements are same or not.	A percentage value representing the number of elements found similar.	
Number Array Subset	Number Array	Compare two number arrays and determines if	TRUE, if one array is subset of other.	
		one is a subset or other or not.	FALSE, if not.	

**1.3.4.8.1** Comparison: ALL in List The ALL in List comparison determines if all the values contained within the attributes are present in a list.

Use the All in List comparison as a way to apply a Match rule only to a subset of the data by checking for records that only contain particular values from a list.

This comparison does not support the use of result bands.

The following table describes the configuration options:

Option	Туре	Description	Default Value
Delimiter	Free text	This field is used to specify the delimiter characters to use.	
List	Reference Data	A Reference Data set with a list of values, for example a set of country codes.	Clear
Match requires data	Yes/No	If Yes, both input identifier values must contain data. If they do not, the comparison will always be 'False'.	No
in both records		If No, only one input identifier value must contain data.	

### Example

This example uses the All in List comparison to only apply a Match rule if all country codes in a comma-separated list of country code tokens, on both records being compared, are contained within a list of country codes. For the purposes of the example, the list contains the values US and UK, but does not contain DE.

 Table 1–32
 Example Options: ALL in List

Option	Setting
Delimiter	,
List	Country List

Table 1–32 (Cont.) Example Options: ALL in List	
Option	Setting
Match requires data in both records	Yes

T-1-1- 4 00 10 - \ **-**. . ..

Example results:

Table 1–33 Example Results: ALL in List

Value A	Value B	Comparison Result
UK	US	True
UK,DE	US	False
UK,US	no data	False
UK	UK	True

**1.3.4.8.2** Comparison: Both Fields Null (Solutions) The Both Fields Null (Solutions) comparison determines if both attributes are null.

Use the Both Fields Null (Solutions) comparison as a way to apply a Match rule only to a subset of the data when certain attributes are (not) null.

This comparison does not support the use of result bands.

# Example

This example demonstrates the effect of using the Both Fields Null (Solutions) comparison.

Example results:

Value A	Value B	Comparison Result
x	Х	False
Х	<null></null>	False
<null></null>	Х	False
<null></null>	<null></null>	True

Table 1–34 Example Results: Both Fields Null

**1.3.4.8.3** Comparison: Character Edit Distance The Character Edit Distance comparison compares two String/String Array values and determines how closely they match each other by calculating the minimum number of character edits (deletions, insertions and substitutions) needed to transform one value into the other.

The Character Edit Distance comparison is one of the most powerful and commonly used comparisons. Use the Character Edit Distance comparison to find exact or close matches for 2 values for an identifier. The Character Edit Distance comparison is good for matching textual values that may be misspelt, and thus have one or two character differences between each other. For example, the edit distance between "Matthews" and "Mathews" is 1.

This comparison supports the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a full match (a Character Edit Distance of 0) when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes
		For example, if case is ignored, "Oracle Corporation" will match "ORACLE CORPORATION" with a Character Edit Distance of 0.	

In this example, the Character Edit Distance comparison is used to match email addresses. The following options are specified:

 Table 1–35
 Example Options: Character Edit Distance

Option	Setting
Match No Data pairs?	No
Ignore Case?	Yes

Example results:

Table 1–36	Example Results: Character Edit Distance
------------	--

Value A	Value B	Comparison Result
john/smith@example.com	john.smith@example.com	1
John.Smith@example.com	john.smith@example.com	0
jhon_smith@hotmail.com	john_smith@hotmail.com	2
tom simpson@gmail.com	tomsimpson@gmail.com	1
andrew_johnson@email.net	andrew.johnstone@email.net	3
<null></null>	andrew.johnstone@email.net	no data
<null></null>	<null></null>	no data

**1.3.4.8.4 Comparison: Character Match Percentage** The Character Match Percentage comparison determines how closely two values (String, String Array) match each other by calculating the Character Edit Distance between two String values, and also taking into account the length of the longer or shorter of the two values, by character count.

Use the Character Match Percentage comparison to find matches where values are of varying lengths (such as names), and there might be spelling mistakes in the original values. For example, when matching company names, the values "ABC" and "BBC" have a Character Edit Distance of 1, and might be deemed a close match by other

comparisons. However, their Character Match Percentage is only 66%, whereas the Character Match Percentage of "Oracle" and "Oracles", which also have a Character Edit Distance of 1, is 90%, indicating a stronger match.

This comparison supports the use of result bands.

The following table describes the configuration options:

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a full match (a Character Match Percentage of 100%) when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes
		For example, if case is ignored, "Oracle Corporation" will match "ORACLE CORPORATION" with a Character Match Percentage of 100%.	
Relate to shorter input?	Yes/No	This option drives the calculation made by the Character Match Percentage comparison.	No
		If set to Yes, the result is calculated as the percentage of characters from the shorter of the two inputs (by character count) that match the longer input.	
		If set to No, the result is calculated as the percentage of characters from the longer of the two inputs (by character count) that match the shorter input.	

#### Example

In this example, the Character Match Percentage comparison is used to match company names. The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes
- Relate to shorter input? = No

The following transformations are added:

- 1. Trim Whitespace, to remove all whitespace from values before comparing them
- **2.** Strip Words, using \*Business Suffix Map (which includes the words 'Ltd' and 'Limited')

The following table illustrates some example comparison results using the above configuration:

Table 1–37 Example Results: Character Match Percentage

		•
Value A	Value B	Comparison Result
ABC ltd	ABC limited	100%

Value A	Value B	Comparison Result
ABC ltd	BBC	66%
Fast track systems	Fastrack systems	93%
ВТ	BTAT	50%
Gemini Partners	Gemmini Partners	93%

Table 1–37 (Cont.) Example Results: Character Match Percentage

**1.3.4.8.5 Comparison: Character Transposition Match** The Character Transposition Match comparison matches strings/string arrays where character transpositions have occurred. For example, when comparing the values 'Michael' and 'Micheal', a single transposition will be counted, so the two values will match if the Maximum allows transpositions option is set to 1 or higher.

Option	Туре	Default Value
Match No Data pairs?	Yes/No	No
Ignore case?	Yes/No	Yes
Starts with?	Yes/No	Yes
Maximum allowed transpositions	Value	

#### Example

In this example, the Character Match Percentage comparison is used to match company names. The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes
- Starts with? = Yes
- Maximum allowed transpositions = 1

The following table illustrates some example comparison results using the above configuration:

Value A	Value B	Comparison Result
Michael	Micheal	True
John	Jonh	True
Marc	Mark	True

Table 1–38 Example Results: Character Transposition Match

**1.3.4.8.6 Comparison: Contains** The Contains comparison compares two values (String, String Array) and determines whether one value contains the whole of the other value, anywhere in the String. It therefore matches both exact matches, and matches where one of the values contains the other, but also contains extra information, either before or after the matching value.

Use the Contains comparison to find matches for String identifiers where values frequently contain extra information at either end of the String. The Contains

comparison is particularly useful when matching names. For example, some people use their second name as their main identifier. This means it may be desirable to match "John Richard Smith" or "J Richard Smith" with "Richard Smith", which would not match using (for example) the Starts with or Exact String Match comparisons.

This comparison operation does not support the use of result bands.

The following table describes the configuration options:

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a full match (TRUE) when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes
		For example, if case is ignored, "John Richard SMITH" will match "Richard Smith", which otherwise would not match.	

#### Example

In this example, the Contains comparison is used to match people's names.

The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes

A Trim Whitespace transformation is also added, to remove all whitespace from values before comparing them.

# **Example Results**

The following table illustrates some example comparison results using the above configuration:

Note that if either value is empty, the comparison returns a 'No Data' result.

Value A	Value B	Comparison Result
J Richard Smith	Richard Smith	TRUE (match)
John Richard Smith	Richard Smith	TRUE (match)
R Smith	John R Smith	TRUE (match)
R Smith	J R Smith	TRUE (match)
John Smith	John Richard Smith	FALSE (no match)

Table 1–39 Example Results: Contains

Value A	Value B	Comparison Result
R Smith	Richard Smith	FALSE (no match)
David E Jones	E J Jones	FALSE (no match)
Null	Oracle	no data
Null	Null	no data

Table 1–39 (Cont.) Example Results: Contains

**1.3.4.8.7** Comparison: Equal or One/Both Fields Null (Solutions) The Equal or one/both field null (Solutions) comparison determines if both attributes are equal, or either attribute is null.

Use the Equal or one/both field null (Solutions) comparison as a way to apply a Match rule only to a subset of the data when certain attributes are equal or data is missing.

The following table describes the configuration options:

Option	Туре	Description	Default Value
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	No
		For example, if case is ignored, "Oracle Corporation" will match "ORACLE CORPORATION", which otherwise would not match.	

# Example

This example demonstrates the effect of using the Equal or one/both fields null (Solutions) comparison.

Example results:

	Example nesults. Equal of One/Doth Theids Null		
Value A	Value B	Comparison Result	
Х	Х	True	
Х	<null></null>	True	
<null></null>	Х	True	
<null></null>	<null></null>	True	
х	Y	False	

Table 1–40 Example Results: Equal or One/Both Fields Null

**1.3.4.8.8 Comparison: Exact String Match** The Exact String Match comparison is a simple comparison that determines whether or not two String/String Array values match.

Use the Exact String Match comparison to find exact matches for 2 values for a String identifier. The Exact String Match comparison is often used as the top match rule in a decision table, such that all exact matches are found first, before specifying rules to find partial matches. Also, it may be used in conjunction with one or more transformation functions to find matches between values that are only the same after they have been transformed, such as "IBM" and "International Business Machines" will match using Exact String Match if a Generate Initials transformation function is used.

This comparison does not support the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a full match (TRUE) when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes
		For example, if case is ignored, "Oracle Corporation" will match "ORACLE CORPORATION", which otherwise would not match.	

The Exact String Match comparison is being used to match company names.

The following options are specified:

- Match No Data pairs? = Yes
- Ignore case? = Yes

The following transformations are added:

- Upper Case
- Trim Whitespace
- Strip Words, using a list of company suffixes (which includes the following entries: LTD, LIMITED)

# **Example results**

With the above configuration of the Exact String Match comparison, the following table illustrates some comparison results:

Note that if either value is empty, or if both values are empty, the comparison returns a 'No Data' result.

Value A	Value B	Comparison Result
Oracle	ORACLE	TRUE (match)
Price Waterhouse Coopers	PriceWaterhouseCoopers	TRUE (match)
Oracle Ltd	Oracle	TRUE (match)
Oracle Limited	Oracle Ltd	TRUE (match)
John Smith	John Smith	TRUE (match)
Oracle	Oralce	FALSE (no match)
John Smith	John A. Smith	FALSE (no match)
PWC	Price Waterhouse Coopers	FALSE (no match)

Table 1–41 Example Results: Exact String Match

Value A	Value B	Comparison Result
George & Sons Construction	George & Sons Confectioners	FALSE (no match)
Null	Oracle	no data
Null	Null	TRUE (match)

Table 1–41 (Cont.) Example Results: Exact String Match

**1.3.4.8.9 Comparison: In List** The In List comparison provides a way of making the application of a Match rule conditional on one or both identifier values (String, String Arrays) in a comparison being matched with a single value or list of values.

Use this comparison as a way to apply a Match rule only to a subset of the data in the Match process. For example:

- Where a Match rule is designed to match Middle Eastern names, only apply it if a Country identifier matches a list of Middle Eastern countries.
- Where a Match rule is designed to match Electronic products, only apply it if a Product Category identifier matches a single value.

The comparison may also be used to eliminate matches that would otherwise be caught by Match rules lower in the decision table, if used in a Match rule with a 'No Match' result; for example, so that matches on certain rules are only presented if Country or Nationality values are not in a list of safe values.

Option	Туре	Description	Default Value	
Require data in both	Yes/No	If Yes, both input identifier values must contain data. If they do not, the comparison will always be 'False'.	No	
records?		If No, only one input identifier value must contain data.		
Match whole value?	Yes/No	If Yes, the whole identifier value (or values) specified must match.	No	
		If No, tokens within the identifier will be matched against the list. In this case, delimiters must be specified in the relevant fields below to determine how to split tokens.		
Required value reference data	Reference Data	A Reference Data set with a list of values, for example a set of country codes.	Clear	
Required value	Free text	A single value to match against. Note that if a Reference Data set and a value is specified, both are matched against.	Clear	
Require match for all values?	Yes/No	If Yes, all tokens in the identifier value(s) must match against the required list or value.If No, any one of the tokens must match.	No	
		This option is only used if Match whole value? is set to "No".		
Delimiter characters reference data	Free text or browse	A Reference Data set with a list of delimiter characters used to tokenize identifier values before matching against the list.	None	
		This option is only used if Match whole value? is set to "No".		

Option	Туре	Description	Default Value
Delimiter characters	Free text	This field is used to specify the delimiter characters to use as an alternative to linking to a Reference Data set.This option is only used if Match whole value? is set to "No".Note: If a Reference Data list of delimiters and specific characters are entered here, both are considered delimiter characters.	None

This example uses the In List comparison to only apply a Match rule if both records being matched have a Country identifier value of "UK". The required options are set as follows (the other options are not used):

Table 1–42 Example 1 Options: In List

Option	Setting
Require data in both records?	Yes
Match whole value?	Yes
Required value	UK

Value A	Value B	Comparison Result
UK	UK	True
UK	US	False
US	UK	False
UK	no data	False
UK, US	UK	False
UK, UK	UK	False
no data	UK	False
UK, UK	no data	False

Table 1–43 Example 1 Results: In List

This example uses the In List comparison to only apply a Match rule if all country codes in a comma-separated list of country code tokens, on both records being compared, match a list of country codes. For the purposes of the example, the list contains the values US and UK, but does not contain IR and DE.

The required options are set as follows (the other options are not used):

Option	Setting	
Require data in both records?	No	_
Match whole value?	No	
Required value reference data	Country List	
Require match for all values?	Yes	
Delimiter character	,	

Table 1–44 Example 2 Options: In List

Value A	Value B	Comparison Result
UK	US	True
UK,IR	US	False
UK,UK	US,IR	False
UK,US	CA	False
US	UK,US	True
DE	UK	False
UK,US	no data	True

Table 1–45Example 2 Results: In List

**1.3.4.8.10** Comparison: Is Value (Solutions) The Is Value (Solutions) comparison determines if a specified value in contained in one of the attributes.

Use the Is Value (Solutions) comparison as a way to apply a Match rule only to a subset of the data by checking for records that only contain a particular value.

This comparison does not support the use of result bands.

The following table describes the configuration options:

Option	Туре	Description	Default Value
Delimiter	Free text	This field is used to specify the delimiter characters to use.	Clear
Value	Free text	A single value to match against.	Clear

### Example

This example uses the Is Value (Solutions) comparison to apply a Match rule only when at least one of the records has the value X.

 Table 1–46
 Example Options: Is Value (Solutions)

Option	Setting
Delimiter	
Value	Х

Example results:

Table 1–47 Example Results: Is Value (Solutions)

Value A	Value B	Comparison Result
X	no data	True
no data	Х	True
Х	Х	True
Y	Y	False

**1.3.4.8.11 Comparison: Longest Common Phrase** The Longest Common Phrase comparison compares two String values and determines whether they might match by

determining the number of words in the longest phrase that is common to both values, whether that phrase represents the whole or a part of the String value.

A 'phrase' is defined as a sequence of words, separated by spaces.

Use the Longest Common Phrase comparison to find matches in String values with multiple words where the order of words is important - for example when matching whole names.

The Longest Common Phrase comparison is effectively an order-sensitive version of Word Match Count. It may be used in match rules that are low down in the decision table in order to find and review possible matches that have similarity but which have failed to match using other rules, for example, due to a number of non-matching words.

This comparison supports the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a result of 0 when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes
Character error tolerance	Integer	This option specifies a number of character edits that are 'tolerated' when comparing words with each other. All words with a Character Edit Distance of less than or equal to the specified figure will be considered as the same.	0
		For example, if set to 1, the Longest Common Phrase between "95 Charnwood Court, Mile End, Parnham, Middlesex" and "95 Charwood Court, Mile End, Parnam, Middlesex" would be 7 words in length, as all words match each other considering this tolerance.	
Ignore tolerance on	Yes/No	This option allows the Character error tolerance to be ignored for words that consist entirely of numerics.	Yes
numbers?		For example, if set to Yes, and using a Character error tolerance of 1, the Longest Common Phrase between "95 Charnwood Court, Mile End, Parnham, Middlesex" and "96 Charnwood Court, Mile End, Parnam, Middlesex" would be 6 words in length, because the numbers 95 and 96 would be considered as different, despite the fact that they only differ by a single character.	
		If set to No, numbers will be treated like any other words, so in the example above, the Longest Common Phrase would be 7 words in length, as 95 and 96 would be considered as the same.	

Option	Туре	Description	Default Value
Treat tolerance value as percentage?	Yes/No This allows the Character error tolerance to b as a percentage of the word length in character example, to tolerate a single character error for five characters in a word, a value of 20% shou used.	This allows the Character error tolerance to be treated as a percentage of the word length in characters. For example, to tolerate a single character error for every five characters in a word, a value of 20% should be used.	No
		This option may be useful to avoid treating short words as the same when they differ by a single character, but to retain the ability to be tolerant of typos in longer words - for example, to consider "Parnham" and "Parnam" as the same, but to treat "Bath" and "Batt" as different.	
		If set to Yes, the Character error tolerance option should be entered as a maximum percentage of the number of characters in a word that you allow to be different, while still considering each word as the same. For example, if set to True, a Character error tolerance of 20% will mean "Parnam" and "Parnham" will be considered as the same, as they have an edit distance of 1, and a longer word length of 7 characters - meaning a character match percentage error of 14%, which is below the 20% threshold. The values "Bath" and "Batt", however, will not considered as the same, as they have a character match percentage error of 25% (1 error in 4 characters).	
		If set to No, the Character error tolerance option will be treated as a character edit tolerance between words.	

In this example, the Longest Common Phrase comparison is used to identify possible matches in customer names. The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes
- Character error tolerance = 0
- Ignore tolerance on numbers? = No
- Treat tolerance value as percentage? = No

### **Example results**

With the above configuration, the following table illustrates some comparison results:

Table 1–48         Example Results: Longest Common Phrase	
---	--

Value A	Value B	Comparison Result
Mike Robert Davis	Robert Mike Davis	1
Mike Robert Davis	Robert Davis	2
Mike Roberts	Mike Robert Davis	1
Mike Robert Davis	Mike Davis	1
Ian Stanley James	Ian S James	1
Ian James	Ian James Smith	2
Ian James Smith	Ian James SMITH	3

**1.3.4.8.12 Comparison: Longest Common Phrase Percentage** The Longest Common Phrase Percentage comparison compares two String/String Array values and determines whether they might match by determining the longest sequence of words (separated by spaces) that is common to both values, and relating that to the number of words in either the value with the most words, or the value with the fewest words.

The Longest Common Phrase Percentage comparison is useful when determining how close two values with many words are to each other, where the order of words in the values is important. For example, when matching Company Names, words in the full name are frequently left out when capturing the name in a system. It is useful to be able to identify matches with a significant sequence of words, but where there aren't too many extra words in one of the values. For example, the Longest Common Phrase between "T D Waterhouse UK" and "Price Waterhouse UK" is 2, as it is between "Price Waterhouse" and "Price Waterhouse UK". However, the Longest Common Phrase Percentage takes into account the number of words, and so matches "T D Waterhouse UK" and "Price Waterhouse UK" and "Price Waterhouse" and "Price Waterhouse UK" at score of only 50%, but "Price Waterhouse" and "Price Waterhouse UK" at 67% - a stronger match.

This comparison supports the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a result of 0 when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes
Relate to shorter input?	Yes/No	This option determines whether to relate the Longest Common Phrase between two values to the longer, or the shorter, of those two values.	No
		If set to Yes, the comparison will relate the Longest Common Phrase between two values to the shorter value of the two, in terms of the number of words. This would mean that the LCPP between "T D Waterhouse UK" and "Price Waterhouse UK" would be 67%.	
		If set to No, the Longest Common Substring will be related to the longer value of the two being compared. So, "T D Waterhouse UK" and "Price Waterhouse UK" would only be matched with a result of 50%.	

Option	Туре	Description	Default Value
Character error tolerance	Integer	This option specifies a number of character edits that are 'tolerated' when comparing words with each other. All words with a Character Edit Distance of less than or equal to the specified figure will be considered as the same.	0
		For example, if set to 1, the Longest Common Phrase Percentage between "95 Charnwood Court, Mile End, Parnham, Middlesex" and "95 Charwood Court, Mile End, Parnam, Middlesex" would be 100%, as all words match each other considering this tolerance.	
Ignore tolerance on	Yes/No	This option allows the Character error tolerance to be ignored for words that consist entirely of numerics.	Yes
numbers?		For example, if set to Yes, and using a Character error tolerance of 1, the Longest Common Phrase Percentage between "95 Charnwood Court, Mile End, Parnham, Middlesex" and "96 Charnwood Court, Mile End, Parnam, Middlesex" would be 86%, because the numbers 95 and 96 would be considered as different, despite the fact that they only differ by a single character.	
		If set to No, numbers will be treated like any other words, so in the example above, the Longest Common Phrase Percentage would be 100% as 95 and 96 would be considered as the same.	
Treat tolerance value as percentage?	Yes/No	This allows the Character error tolerance to be treated as a percentage of the word length in characters. For example, to tolerate a single character error for every five characters in a word, a value of 20% should be used.	No
		This option may be useful to avoid treating short words as the same when they differ by a single character, but to retain the ability to be tolerant of typos in longer words - for example, to consider "Parnham" and "Parnam" as the same, but to treat "Bath" and "Batt" as different.	
		If set to Yes, the Character error tolerance option should be entered as a maximum percentage of the number of characters in a word that you allow to be different, while still considering each word as the same. For example, if set to True, a Character error tolerance of 20% will mean "Parnam" and "Parnham" will be considered as the same, as they have an edit distance of 1, and a longer word length of 7 characters - meaning a character match percentage error of 14%, which is below the 20% threshold. The values "Bath" and "Batt", however, will not considered as the same, as they have a character match percentage error of 25% (1 error in 4 characters).	
		If set to No, the Character error tolerance option will be treated as a character edit tolerance between words.	

In this example, the Longest Common Phrase Percentage comparison is used to identify possible matches in company names.

The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes
- Relate to shorter input? = No
- Character error tolerance = 1
- Treat tolerance value as percentage? = No
- Ignore tolerance on numbers? = Yes

#### Example results

With the above configuration, the following table illustrates some comparison results:

Value A	Value B	Comparison Result
Oracle Limited	ORACLES LIMITED	100%
Accounting Software and Services Ltd	Accounting Software and Services Ltd (E-Retail)	83%
The 365 Corporation	The 364 Corporation	33%
Barclays Bank International	Barrclays Bank	67%
Barclays	Barclays Bank	50%
Oracle Professional Services Ltd	Oracle Proffessional Services	75%
Marks and Spencer Financials	Marks and Spencer	75%
Marks and Spencer Head Office	Marks and Spencer	60%

 Table 1–49
 Example Results: Longest Common Phrase Percentage

**1.3.4.8.13 Comparison: Longest Common Substring** The Longest Common Substring comparison compares two String/String Array values and determines whether they might match by determining the longest length of a sequence of characters (substring) that is common to both values, whether that substring represents the whole or a part of the String value.

Use the Longest Common Substring comparison to find matches between String values where there may be 'noise' either at the beginning or the end of String that is difficult to ignore in a comparison by stripping words, or where you know that String values with a common sequence of characters over a certain length are likely to be related, for example, to match "Nomura Securities Co., Ltd." with "Nomura Investor Relations Co., Ltd." with a Longest Common Substring of 6 characters "Nomura".

The Longest Common Substring comparison is often used in match rules that are low down in the decision table in order to find and review possible matches that have similarity but which have failed to match using other rules, perhaps due to ordering issues, or due to excess 'noise'.

This comparison supports the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a result of 0 when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes

In this example, the Longest Common Substring comparison is used to identify possible matches in customer names.

The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes

A Trim Whitespace transformation is used to remove all whitespace from values before they are compared.

# **Example results**

With the above configuration, the following table illustrates some comparison results:

Table 1-50 Example nesults: Longest Common Substitu	Table 1–50	Example Re	esults: Longest	Common S	Substrin
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Value A	Value B	Comparison Result
Jill Lewis	Jill Lewis-Thompson	9
Jill Lewis	Bill Lewis	8
Jill Lewis	Jill Lonerghan	5
Michael Davis **DO NOT CALL**	Michael Davis	12
Tom Featherstone DECEASED	Thomas David Featherstone	12
Tom Featherstone	John Feathers	8

**1.3.4.8.14 Comparison: Longest Common Substring Percentage** The Longest Common Substring Percentage comparison determines the similarity of two String/String Array values to each other by finding the Longest Common Substring between two values, and relating its length in characters to the length in characters of either the longer or the shorter input value.

Use the Longest Common Substring Percentage comparison where the Longest Common Substring may not give such accurate results, because it might simply match a long word or words in a given value without considering other data in the value. For example, the values "Ardent Design Birmingham" and "Britannia Design Birmingham" have a Longest Common Substring of 17 characters, indicating a strong result. However, they have a Longest Common Substring Percentage of only 63% - a much weaker result.

When using the shorter value of the two Strings, the Longest Common Substring Percentage comparison also provides a way to perform either exact or fuzzy 'contains' matching between two values. For example, the values "Ardent" and "Ardent Design UK" will match with a score of 100% using the Longest Common Substring Percentage and relating it to the shorter value, and the values "Ardent UK" and "Ardent Design UK" will match with a score of 75% (assuming all whitespace is trimmed).

This comparison supports the use of result bands.

The following table describes the configuration options:

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a result of 0 when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes
Relate to shorter input?	Yes/No	This option determines whether to relate the Longest Common Substring between two values to the longer, or the shorter, of those two values.	No
		If set to Yes, the shorter value will be used, meaning the Longest Common Substring Percentage will effectively measure how nearly one value is contained in another. For example, the LCSP between "Excel" and "Excel Europe" will be 100%.	
		If set to No, the Longest Common Substring will be related to the longer value of the two being compared. So, the LCSP between "Excel" and "Excel Europe" will be only 42%, and the LCSP between "Britannia Design" and "Britannia Desn. UK" will be 72%.	

#### Example

In this example, the Longest Common Substring Percentage comparison is used to identify possible matches in the first line of an address.

The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes
- Relate to shorter String? = Yes

A Trim Whitespace transformation is used to remove all whitespace from values before they are compared.

#### Example results

With the above configuration, the following table illustrates some comparison results:

Value A	Value B	Comparison Result
4 Briars Lane	4 briars lane	100%
10 Beckenham Drive	10 Beckenham Lane	73%
Church Farm Cottage	Church Farm Flat 2	67%
Broomfield House	Broomfield Court Flat 14	67%
10 Galloway Road	14 Galloway Street	57%
5 Jedburgh Street	5 Bath St, Jedburgh	53%

 Table 1–51
 Example Results: Longest Common Substring Percentage

**1.3.4.8.15 Comparison: Longest Common Substring Sum** The Longest Common Substring Sum comparison offers a powerful way of determining the similarity between two String/String Array values, particularly where those values contain long strings of characters, or many words.

The Longest Common Substring Sum (LCSS) is calculated as the length, in characters, of the longest common substring shared by the two values, plus the lengths of all other non-overlapping common substrings. A minimum substring length, in characters, is specified as an option of the comparison. The comparison does not depend on the order in which the substrings are found in each string value.

Note that this is not necessarily the same as the largest possible sum of common substring lengths.

When comparing two strings, it is sometimes possible to construct several different sets of non-overlapping substrings. The Longest Common Substring Sum comparison will always ensure that it uses a set which includes the longest common substring shared between the two values, even if this does not result in the largest possible match score.

Use the Longest Common Substring Sum comparison to find fuzzy matches between String values where the data values generally contain a large number of characters or words, but where typos or other variations (for example, extra words or abbreviations in either value) may exist. For example, data such as company names with long potential values may be stored in a fixed length field, leading to users abbreviating certain words. When matching against other systems without such issues, matches can be difficult to find. However, a Longest Common Substring Sum between values such as "Kingfisher Computer Services and Technology Limited" and "Kingfisher Comp Servs & Tech Ltd." will give a matching score as high as 23 characters, indicating a strong match, if the Minimum String length property is set to 4, as the distinct Strings "Kingfisher Comp" (15 characters), "Serv" (4 characters) and "Tech" (4 characters) will all match.

Note that as substrings must not overlap, the String "Kingfisher Comp" is counted only once, and substrings of it that are 4 characters or above (such as "King", "Kingf", Kingfi", "ingfi" etc.) are not counted.

If a substring is found in both values, and is long enough, the order in which it is found compared to other substrings is irrelevant. For example, the strings "Kingfisher Servs & Tech" will match "Kingfisher Tech & Servs" with a score of 20 (composed of the substrings "Kingfisher " (11 characters including the space), "Tech" (4 characters), and "Servs" (5 characters), assuming the Minimum String length property is set to 4.

This comparison supports the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a result of 0 when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes
Include substrings greater than length	Yes/No	Common substrings between the two values being compared must be greater than the specified value to contribute to the overall Longest Common Substring Sum score.	4
		If set to 3, distinct (non over-lapping) substrings of 4 or more characters that are common between two values will be included in the LCSS calculation. For example, the values "Acme Micros Ltd Serv" and "Acme and Partners Micro Services Ltd" would give an LCSS of 9, assuming whitespace is trimmed before comparing. This would be calculated as 4 characters for the common substring "Acme", and 5 characters for the common substring "Micro". Note that the common substring "Ltd" would not be included in the calculation as its length is not greater than 3 characters.	

In this example, the Longest Common Substring Sum comparison is used to identify possible matches in company names.

The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes
- Include substrings greater than length = 3

A Trim Whitespace transformation is used to remove all whitespace from values before they are compared.

# **Example results**

With the above configuration, the following table illustrates some comparison results:

=		
Value A	Value B	Comparison Result
Friars St Dental Practice	Friar Street Dental Pract.	18
Britannia Preservations	Britannia Preservation Ltd	21
Barraclough Partners	Barraclough Stiles and Partners	19
Gem Distribution Ltd	Gem Distribution Ltd (Wildings)	18

 Table 1–52
 Example Results: Longest Common Substring Sum

Value A	Value B	Comparison Result
Think Consulting Ltd	Think Training	18
Logist Services and Distribution	Consulting Ltd	18
Logist Distribution & Services	Logist Servs and Dist Logist Services & Distribution	26

Table 1–52 (Cont.) Example Results: Longest Common Substring Sum

**1.3.4.8.16 Comparison: Longest Common Substring Sum Percentage** The Longest Common Substring Sum Percentage comparison offers a powerful way of determining the similarity between two String/String Array values, particularly where those values contain long strings of characters, or many words.

The Longest Common Substring Sum Percentage (LCSSP) calculates the Longest Common Substring Sum between two string values, and then relates it to the number of characters in either the longer or the shorter string being compared.

The Longest Common Substring Sum Percentage comparison is particularly useful when matching multi-word text strings where both word order and whitespace differences exist, and where you want to consider the similarity of the strings in proportion to their length.

This can happen for example when matching Asian names from different sources, which may not consistently represent names in the same order, and where whitespace may differ because of transliteration differences, or typos. Note that whitespace differences will weaken the results of word matching comparisons (such as Word Match Percentage) as these rely on words being consistently separated.

For example, consider the following names:

Mary Elizabeth Angus

*Mary Elizabeth Francis* 

*Mary Elizabeth* 

Xiaojian Zhong

ZHONG Xiao Jian

The last two names are a strong match, even though they are different in both word order and spacing. They will not have a strong Word Match Percentage result. They have a strong Longest Common Substring Sum result, but so do the first two names, and these are not a strong match.

Longest Common Substring Sum Percentage offers a way of considering the total length of common substrings between two values and relating that to the total number of characters being considered.

This comparison supports the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a result of 0 when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes
Include substrings greater than length	Yes/No	Common substrings between the two values being compared must be greater than the specified value to contribute to the overall Longest Common Substring Sum score.	4
		If set to 3, distinct (non over-lapping) substrings of 4 or more characters that are common between two values will be included in the LCSS calculation. For example, the values "Acme Micros Ltd Serv" and "Acme and Partners Micro Services Ltd" would give an LCSS of 9, assuming whitespace is trimmed before comparing. This would be calculated as 4 characters for the common substring "Acme", and 5 characters for the common substring "Micro". Note that the common substring "Ltd" would not be included in the calculation as its length is not greater than 3 characters.	
Relate to shorter input?	Yes/No	Sets whether to relate the Longest Common Substring Sum to the shorter or the longer of the two strings being compared. Relating to the shorter input allows for looser matching, where the majority of substrings in the shorter string are also found in the longer string, but allows the longer string to contain extra data.	No

In this example, the Longest Common Substring Sum Percentage comparison is used when comparing full names.

The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes
- Include substrings greater than length = 3
- Relate to shorter input? = No

A Trim Whitespace transformation is used to remove all whitespace from values before they are compared.

# **Example results**

With the above configuration, the following table illustrates some comparison results:

Value A	Value B	Comparison Result
Mary Elizabeth Angus	Mary Elizabeth Francis	65
Xiaojian Zhong	ZHONG Xiao Jian	100
Mary Elizabeth Angus	Mary Elizabeth	72
Tan Tan WONG	WONG Tantan	100
James Patrick Robinson	Robin Patrick Jameson	85

 Table 1–53
 Example Results: Longest Common Substring Sum Percentage

**1.3.4.8.17 Comparison: Similar Date** The Similar Date comparison determines if two dates are similar by taking dates or date arrays as an input. The comparison will return true for exact dates and dates in which the day and month have been transposed and the years match. In addition, the comparison can be configured to match dates which:

- Are within a configurable absolute number of days apart
- Have the same day and month component and the years are within a configurable distance apart
- Have the same day and month component but have conflicting years
- Have the same day and year component but have conflicting months

Use the Similar Date comparison to find close matches between dates stored in Date identifiers or dates stored in String identifiers and represented as the number of milliseconds from the epoch.

This comparison does not support the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a full match (TRUE) when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Maximum allowed days	Integer	Tolerance to consider two dates a match if the day difference between them is less than or equal to than the specified value.	5
Maximum allowed years	Integer	Tolerance to consider two dates a match if the day and month match and the year difference between them is less than or equal to the specified value.	5
Allow conflicting Years	Yes/No	Specify whether to allow matches between two dates when the day and month are the same but the years are different.	No

Option	Туре	Description	Default Value
Allow conflicting Months	Yes/No	Specify whether to allow matches between two dates when the day and year are the same but the months are different.	No

This example demonstrates the effect of using the Similar Date comparison.

Table 1–54 Example Options: Similar Date

Option	Setting
Match No Data pairs	No
Maximum allowed days	2
Maximum allowed years	2
Allow conflicting Years	No
Allow conflicting Months	Yes

Example results:

Table 1–55 Example Results: Similar Date

	Value B	Comparison Booult
		Comparison Result
no data	no data	False
21/01/1985	23/01/1985	True
21/01/1985	24/01/1985	False
15/02/1971	15/02/1969	True
15/02/1971	15/02/1968	False
21/01/2014	21/09/2014	True
12/01/1945	01/12/1945	True

**1.3.4.8.18 Comparison: Starts With** The Starts With comparison compares two String/String Array values and determines whether either value starts with the whole of the other value. It therefore matches both exact matches, and matches where one of the values starts the same as the other, but contains extra information.

Use the Starts With comparison to find matches for String identifiers where values frequently contain extra information at the end of the String. For example, when matching company names, the values 'Oracle' and 'Oracle Corporation' would match using the Starts With comparison.

This is also often useful when matching lines of addresses, for example, to match 'The Maltings' with 'The Maltings, 10 Borough Road', and '10 Borough Road' with '10 Borough Road, Coventry'.

This comparison does not support the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a full match (TRUE) when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes

In this example, the Starts With comparison is used to match on a First Name identifier. The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes

A Trim Whitespace transformation is used to remove all whitespace from values before they are compared.

### **Example results**

With the above configuration, the following table illustrates some comparison results:

Note that if either value is empty, the comparison returns a 'no data' result.

Value A	Value B	Comparison Result
S	Steve	TRUE (match)
S	STEVE	TRUE (match)
Steve John	STEVE	TRUE (match)
Steve J	Steve John	TRUE (match)
Will	WIlliam	TRUE (match)
Steve John	John	FALSE (no match)
SJ	Steve	FALSE (no match)
Will	Bill	FALSE (no match)
Null	Steve J	no data

Table 1–56 Example Results: Starts With

**1.3.4.8.19 Comparison: Word Edit Distance** The Word Edit Distance comparison determines how well multi-word String/ String Array values match each other by calculating the minimum number of word edits (word insertions, deletions and substitutions) required to transform one value to another.

Use the Word Edit Distance comparison when matching multi-word String values (such as full names) that may be similar, but which would not match well using character based matching properties such as Character Edit Distance or Character Match Percentage. For example the values "Joseph Andrew Cole" and "Joseph Cole" could be considered as fairly strong matches, but they have a Character Edit Distance of 6, and a Character Match Percentage of 63%, indicating a fairly weak match. The same two values have a Word Edit Distance of only 1, however, which may be backed up by additional comparisons matching the first few and the last few characters to indicate a possible match.

This comparison supports the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to False, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to True, the comparison will return a result of 0 when comparing a No Data value against a No Data value (as the number of matching words will be 0). A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes
		For example, if case is ignored, the Word Edit Distance between "Joseph Andrew COLE" and "Joseph Andrew Cole" will be 0. If case is not ignored, it will be 1.	
Character error tolerance	Integer	This option specifies a number of character edits that are 'tolerated' when comparing words with each other. All words with a Character Edit Distance of less than or equal to the specified figure will be considered as the same.	0
		For example, if set to 1, the Word Edit Distance between "Parnham, Middlesex" and "Parnam, Middlesex" would be 0, as all words match each other considering this tolerance.	
Ignore tolerance on	Yes/No	This option allows the Character error tolerance to be ignored for words that consist entirely of numerics.	Yes
numbers?		For example, if set to Yes, and using a Character error tolerance of 1, the Word Edit Distance between "95 Charnwood Court, Mile End, Parnham, Middlesex" and "96 Charnwood Court, Mile End, Parnam, Middlesex" would be 1, because the numbers 95 and 96 would be considered as different, despite the fact that they only differ by a single character.	
		If set to No, numbers will be treated like any other words, so in the example above, the Word Edit Distance would be 0 as 95 and 96 would be considered as the same.	

Option	Туре	Description	Default Value
Treat tolerance value as percentage?	Yes/No	This allows the Character error tolerance to be treated as a percentage of the word length in characters. For example, to tolerate a single character error for every five characters in a word, a value of 20% should be used.	No
		This option may be useful to avoid treating short words as the same when they differ by a single character, but to retain the ability to be tolerant of typos in longer words - for example, to consider "Parnham" and "Parnam" as the same, but to treat "Bath" and "Batt" as different.	
		If set to Yes, the Character error tolerance option should be entered as a maximum percentage of the number of characters in a word that you allow to be different, while still considering each word as the same. For example, if set to True, a Character error tolerance of 20% will mean "Parnam" and "Parnham" will be considered as the same, as they have an edit distance of 1, and a longer word length of 7 characters - meaning a character match percentage error of 14%, which is below the 20% threshold. The values "Bath" and "Batt", however, will not considered as the same, as they have a character match percentage error of 25% (1 error in 4 characters).	
		If set to No, the Character error tolerance option will be treated as a character edit tolerance between words.	
Ignore word order?	Yes/No	If set to Yes, the order of the words in each value will not influence the result. For example, the Word Edit Distance between "Nomura International Bank" and "International Bank Nomura" would be 0.	Yes
		If set to No, the order of the words in each value will be considered. So, the Word Edit Distance between "Nomura International Bank" and "International Bank Nomura" would be 3.	

In this example, the Word Edit Distance comparison is used to match company names. The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes
- Character error tolerance = 1
- Ignore tolerance on numbers? = No
- Treat tolerance value as percentage? = No
- Ignore word order? = Yes

Also, a Strip Words transformation is added, using a Reference Data list that includes the following entries: PLC, LIMITED, OF

### **Example results**

With the above configuration, the following table illustrates some comparison results:

Value A	Value B	Comparison Result	
International Bank of Nomura	Nomura International Bank	0	
BA Systems Operations	BA SYSTEMS OPERATIONS	0	
Oracle Limited	Oracle	0	
Oracle Limited	Oraccle	0	
George & Sons Plumbers Limited	George Plumber & Sons	0	
Price Waterhouse Coopers	Price Waterhouse	1	
British Telecom plc	First Telecom	1	
Merrill Lynch	Merrills	1	
Merrill Lynch	Merrillion Software	2	

Table 1–57 Example Results: Word Edit Distance

**1.3.4.8.20 Comparison: Word Match Count** The Word Match Count comparison enables matching of multi-word String/ String Array values that contain a number of common distinct words (separated by whitespace), regardless of the order in which they are found.

Use the Word Match Count comparison when matching multi-word String identifier values (such as people's names) that may have common words, but where the values are not always in a standard order, which might cause other comparisons not to match them. For example, the values "David SMITH" and "Smith, David" would not match using a Character Edit Distance comparison on a name field, but the fact that they have two words in common might mean they are a strong match, especially if the name data is known to contain a maximum of 3 words.

This comparison supports the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to False, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to True, the comparison will return a result of 0 when comparing a No Data value against a No Data value (as the number of matching words will be 0). A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes
		For example, if case is ignored, the Word Match Count between "Joseph Andrew COLE" and "Joseph Andrew Cole" will be 3. If case is not ignored, it will be 2.	

Option	Туре	Description	Default Value
Character error tolerance	Integer	This option specifies a number of character edits that are 'tolerated' when comparing words with each other. All words with a Character Edit Distance of less than or equal to the specified figure will be considered as the same.	0
		For example, if set to 1, the Word Match Count between "95 Charnwood Court, Mile End, Parnham, Middlesex" and "95 Charwood Court, Mile End, Parnam, Middlesex" would be 7, as all words match each other considering this tolerance.	
Ignore tolerance on	Yes/No	This option allows the Character error tolerance to be ignored for words that consist entirely of numerics.	Yes
numbers?		For example, if set to Yes, and using a Character error tolerance of 1, the Word Match Count between "95 Charnwood Court, Mile End, Parnham, Middlesex" and "96 Charnwood Court, Mile End, Parnam, Middlesex" would be 6, rather than 7, because the numbers 95 and 96 would be considered as different, despite the fact that they only differ by a single character.	
Treat tolerance value as percentage?	Yes/No	This allows the Character error tolerance to be treated as a percentage of the word length in characters. For example, to tolerate a single character error for every five characters in a word, a value of 20% should be used.	No
		This option may be useful to avoid treating short words as the same when they differ by a single character, but to retain the ability to be tolerant of typos in longer words - for example, to consider "Parnham" and "Parnam" as the same, but to treat "Bath" and "Batt" as different.	
		If set to Yes, the Character error tolerance option should be entered as a maximum percentage of the number of characters in a word that you allow to be different, while still considering each word as the same. For example, if set to True, a Character error tolerance of 20% will mean "Parnam" and "Parnham" will be considered as the same, as they have an edit distance of 1, and a longer word length of 7 characters - meaning a character match percentage error of 14%, which is below the 20% threshold. The values "Bath" and "Batt", however, will not considered as the same, as they have a character match percentage error of 25% (1 error in 4 characters).	
		If set to No, the Character error tolerance option will be treated as a character edit tolerance between words.	

In this example, the Word Match Count comparison is used to match people's

names. The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes
- Character error tolerance = 2
- Ignore tolerance on numbers? = No

Treat tolerance value as percentage? = No

# Example results

With the above configuration, the following table illustrates some comparison results:

Table 1–58 Example Results: Word Match Count

Value A	Value B	Comparison Result
David Sheldon Turner	TURNER David Shelldon	3
David Sheldon Turner	TURNER Sheldon David	3
David Turner	David Turner	2
David Turner	Dave Turner	2
Mr David Sheldon Turner	David Turner	2
Alexander Graham Bell	Alexander BELL	2
Mrs Susan Chung	Mrs Susane Chung	3
Susan Smith	Suzanne Smith	1
Susan Simpson	Susan Musslewhite	1
Alexander Wallace	Alex Walace	1
Alexander Wallace	Alex Wace	0

**1.3.4.8.21 Comparison: Word Match Percentage** The Word Match Percentage comparison determines how closely two multi-word String/String Array values match each other by calculating the Word Edit Distance between two Strings, and also taking into account the length of the longer or the shorter of the two values, by word count.

Use the Word Match Percentage comparison to find matches in multi-word values (such as names), which may contain extra information (for example, extra words) that might blur the ability to match them using a Character Match Percentage comparison, or similar. For example, the values "Ali Muhammed Saadiq" and "Ali Saadiq" return a weak Character Match Percentage of only 53% (assuming whitespace is stripped), but a strong Word Match Percentage of 66% (or 100% if the Relate to shorter input option is set to Yes). The greater the likely number of words in the identifier values to be matched, the more accurate the Word Match Percentage comparison will be. Note that with a small number of words, a Word Match Percentage of 60% or higher is often indicative of a fairly strong result, whereas a Character Match Percentage of 60% is often indicative of a fairly weak result.

This comparison supports the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to False, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to True, the comparison will return a result of 0 when comparing a No Data value against a No Data value (as the number of matching words will be 0). A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Ignore case?	Yes/No	Sets whether or not to ignore case when comparing values.	Yes
		For example, if case is ignored, the Word Match Percentage between "Joseph Andrew COLE" and "Joseph Andrew Cole" will be 100%. If case is not ignored, it will be 67%.	
Character error tolerance	Integer	This option specifies a number of character edits that are 'tolerated' when comparing words with each other. All words with a Character Edit Distance of less than or equal to the specified figure will be considered as the same.	0
		For example, if set to 1, the Word Match Percentage between "95 Charnwood Court, Mile End, Parnham, Middlesex" and "95 Charwood Court, Mile End, Parnam, Middlesex" would be 100%, as all words match each other considering this tolerance.	
Ignore tolerance on	Yes/No	This option allows the Character error tolerance to be ignored for words that consist entirely of numerics.	Yes
numbers?		For example, if set to Yes, and using a Character error tolerance of 1, the Word Match Percentage between "95 Charnwood Court, Mile End, Parnham, Middlesex" and "96 Charnwood Court, Mile End, Parnam, Middlesex" would be 86%, because the numbers 95 and 96 would be considered as different, despite the fact that they only differ by a single character.	
		If set to No, numbers will be treated like any other words, so in the example above, the Word Match Percentage would be 100% as 95 and 96 would be considered as the same.	

Option	Туре	Description	Default Value
Treat tolerance value as percentage?	Yes/No	This allows the Character error tolerance to be treated as a percentage of the word length in characters. For example, to tolerate a single character error for every five characters in a word, a value of 20% should be used.	No
		This option may be useful to avoid treating short words as the same when they differ by a single character, but to retain the ability to be tolerant of typos in longer words - for example, to consider "Parnham" and "Parnam" as the same, but to treat "Bath" and "Batt" as different.	
		If set to Yes, the Character error tolerance option should be entered as a maximum percentage of the number of characters in a word that you allow to be different, while still considering each word as the same. For example, if set to True, a Character error tolerance of 20% will mean "Parnam" and "Parnham" will be considered as the same, as they have an edit distance of 1, and a longer word length of 7 characters - meaning a character match percentage error of 14%, which is below the 20% threshold. The values "Bath" and "Batt", however, will not considered as the same, as they have a character match percentage error of 25% (1 error in 4 characters).	
		If set to No, the Character error tolerance option will be treated as a character edit tolerance between words.	
Relate to shorter input?	Yes/No	This option drives the calculation made by the Word Match Percentage comparison.	No
		If set to Yes, the result is calculated as the percentage of words from the shorter of the two inputs (by word count) that match the longer input.	
		If set to No, the result is calculated as the percentage of words from the longer of the two inputs (by word count) that match the shorter input.	

In this example, the Word Match Percentage comparison is used to match whole company names. The following options are specified:

- Match No Data pairs? = No
- Ignore case? = Yes
- Relate to shorter input? = No
- Character error tolerance = 20
- Ignore tolerance on numbers? = Yes
- Treat tolerance value as percentage? = Yes
- Ignore word order? = No
- Relate to shorter input? = Yes

A Denoise transformation is added to remove punctuation (commas and full stops) from the values being compared.

#### **Example results**

With the above configuration, the following table illustrates some comparison results:

-	-	
Value A	Value B	Comparison Result
Federal Mogul Camshafts Ltd	Federal Mogul Camshafts Castings Ltd	100%
Federal Mogul Camshafts Ltd	Federal Mogul Eurofriction Ltd	75%
Stamford High School	Stamford School	100%
Eurofleet Bodyshop Ltd	Eurofleet Ltd	100%
Phoenix Food Ltd	Phoenix Manufacturing Ltd	66%
Cumerland Wood and Chair Corp	Cumberland Wood Corp	100%

Table 1–59 Example Results: Word Match Percentage

**1.3.4.8.22** Comparison: Word Starts With In Common The Word Starts With In Common comparison determines if there is a starting substring match between any of the words in two String/String Array identifiers.

Use the Word Starts With In Common comparison to find matches for String identifiers where extra information is frequently at the end of words. This comparison is particularly useful for matching name initials and abbreviated names.

This comparison does not support the use of result bands.

#### Options

None.

#### Example

This example uses the Word Starts With In Common comparison to match records with a given name in common allowing for initials and abbreviations.

Example results:

Value A	Value B	Comparison Result
Alf	Alfred James	True
Alf	James Alfred	True
David	James Alfred	False
David	D	True

Table 1–60 Example Results: Word Starts With In Common

**1.3.4.8.23 Comparison: Date Too Different (Solutions)** The Date Too Different (Solutions) comparison compares two Date values and returns true if they are significantly different based on the configuration options. The comparison uses the typographical edit distance and absolute distance of the values in its calculation. Dates are considered 'too different' if there are too many typos AND the absolute difference in days is above the configured threshold.

Use the Date Too Different (Solutions) comparison to eliminate obvious record mismatches based on a date value.

This comparison does not support the use of result bands.

Option	Туре	Description	Default Value
Maximum allowed typos	Integer	Tolerance to consider two dates similar if the Levenshtein Edit Distance between them [when represented in the form yyyyMMdd] is less than or equal to than the specified value.	2
Maximum difference (days)	Integer	Tolerance to consider two dates similar if the absolute difference between them is less than or equal to the specified value.	10

The following table describes the configuration options:

### Example

This example demonstrates the effect of using the Date Too Different (Solutions) comparison.

Table 1–61 Example Options: Date Too Different (Solutions)

Option	Setting
Maximum allowed typos	2
Maximum difference (days)	2

Example results:

Value A	Value B	Comparison Result
19991231	20000101	False
19991231	20000105	True
19831001	18931001	False

Table 1–62 Example Results: Date Too Different (Solutions)

**1.3.4.8.24 Comparison: Date Difference** The Date Difference comparison determines the distance between two Date values. The difference may be expressed in different ways according to option settings; that is, it may be expressed as whole years, whole months, whole weeks, or whole days.

Use the Date Difference comparison to find dates that are close to each other, even if they are typographically different, and therefore would not match strongly using Date Edit Distance - for example to match 31/12/1999 as a close match to 01/01/2000.

This comparison supports the use of result bands.

### **Example Configuration**

In this example, the Date Difference comparison is used on time series data to match all records that are within 30 days of each other (inclusive). Matches with a date difference of between 0 and 30 days (inclusive) can be found in a match rule:

# **Example Results**

The following table shows example comparison results using the above configuration:
Value A	Value B	Comparison Result	
01/01/2001	20/01/2001	20	
25/12/2006	05/03/2007	71	
30/11/1999	25/12/1999	26	

Table 1–63 Example Results: Date Difference

**1.3.4.8.25 Comparison: Date Edit Distance** The Date Edit Distance comparison determines the Character Edit Distance between two Date values and Date Arrays.

Use the Date Edit Distance comparison to find either exact or close date matches. Use Date Edit Distance when dates have been manually specified in a system, rather than generated automatically, so the dates may be subject to typographical errors - for example to identify the values "01/08/1972" and "01/08/1772" as a possible match with a Date Edit Distance of 1.

This comparison supports the use of result bands.

### **Example Configuration**

In this example, the Date Edit Distance comparison is used on a Date of Birth identifier to match people. Exact date matches (where the edit distance is 0) are categorized as matches, if the Name also matches. Close date matches (where the edit distance is 1) are categorized as possible matches (for review), if the Name also matches.

Match No Data pairs? = No Ignore day? = No Ignore month? = No Ignore year? = No Ignore century? = Yes Time zone = Director Time Zone

#### **Example Results**

The following table shows example comparison results using the above configuration:

Table 1–64 Example Results: Date Edit Distance

Value A	Value B	Comparison Result
01/08/1972	01/08/1772	1
25/12/2006	25/12/1996	3
30/11/1999	30/11/1899	1

**1.3.4.8.26 Comparison: Date Transposition Match** The Date Transposition Match comparison determines whether or not two date values/date arrays match if the day and month are switched (transposed). This allows the matching of records where it is known that the same date may be entered into a system in different formats. For example, if an application has not been properly internationalized, a user from the UK might enter the date 1st August 1970 as "01/08/1970", but a user from the USA might enter the same date as "08/01/1970".

Use the Date Transposition Match comparison in conjunction with other comparisons to find possible matches where the dates may have been entered inconsistently. For example, when matching people using Surname, Post Code and Date of Birth

identifiers, you might want to treat a person with the same Surname and Post code, and a Date of Birth that is the same when the day and month are transposed, as a possible match. Such a person would not match a rule that demanded a full match on Date of Birth (using a Date Match comparison).

This comparison does not support the use of result bands.

### **Example Configuration**

In this example, the Date Transposition Match comparison is used on a Date of Birth identifier to match people where the date and month of Birth have been transposed. The following options are specified:

Match No Data pairs? = No

Ignore year? = No

Ignore century? = Yes

Time zone = Director Time Zone

# **Example Results**

The following table shows comparison results:

Table 1–65 Example Results: Date Transposition Match

Value A	Value B	Comparison Result
01/08/1970	08/01/1970	True
02/09/1989	09/02/1989	True
19/12/1996	12/19/1997	False

**1.3.4.8.27** Comparison: Exact Date Match The Exact Date Match comparison is a simple comparison that determines whether or not two date values/date arrays match.

Use the Exact Date Match comparison to find date matches, for example, when matching people using a Date of Birth identifier. The Exact Date Match comparison allows you to configure how tightly to match two dates - for example to ignore the year and century such that dates will match if the day and month are the same, so that for example "11/01/1901" will match "11/01/1970".

This comparison does not support the use of result bands.

#### **Example Configuration**

In this example, the Exact Date Match comparison is used on a Date of Birth identifier to match people using their date and month of birth. The following options are specified:

Match No Data pairs? = No Ignore day? = No Ignore month? = No Ignore year? = Yes Ignore century? = any value (not applicable as Ignore Year = True) Time zone = Director Time Zone

## **Example Results**

The following table shows comparison results:

Value A	Value B	Comparison Result
11/01/1901	11/01/1970	True
02/09/1989	02/09/1969	True
19/12/1996	12/19/1997	False

Table 1–66 Example Results: Exact Date Match

**1.3.4.8.28 Comparison: Year Too Different** The Year Too Different comparison compares two String/String Array values containing a space-separated list of years and returns true if ALL of the years on one side of the comparison are significantly different to all of the years on the other side of the comparison based on the configuration options. The comparison uses the typographical edit distance and absolute distance of the values in its calculation. Years are considered 'too different' if there are too many typos AND the absolute difference is above the configured threshold.

Use the Year Too Different comparison to eliminate obvious record mismatches based on the year component of a date value. This is useful if the full date is incomplete or where there is low confidence in the day and month components of a date field.

This comparison does not support the use of result bands.

The following table describes the configuration options:

Option	Туре	Description	Default Value
Maximum allowed typos	Integer	Tolerance to consider two values similar if the Levenshtein Edit Distance between them is less than or equal to than the specified value.	2
Maximum difference	Integer	Tolerance to consider two years similar if the absolute difference between them is less than or equal to the specified value.	3

# Example

This example demonstrates the effect of using the Year Too Different comparison.

Table 1–67 Example Options: Year Too Different

Option	Setting
Maximum allowed typos	1
Maximum difference	5

Example results:

=		
Value A	Value B	Comparison Result
1981	1988	False
1989	1990	False
2014	2009	False
2014 2015	2009	False

Table 1–68	(Cont.)	Example	Results:	Year	Тоо	Different
------------	---------	---------	----------	------	-----	-----------

Value A	Value B	Comparison Result
2013 2014	2007	True

**1.3.4.8.29 Comparison: Absolute Difference** The Absolute Difference comparison determines how close two number/number arrays are to each other, in order to allow two numbers that are close to each other to be considered as matches, or possible matches.

Use the Absolute Difference comparison to match number values that are nearly, but not exactly, the same. Note that it is also possible to use the Absolute Value transformation function with this comparison if you want to match numbers irrespective of their sign (for example, to match -0.5 with 0.5).

This comparison supports the use of result bands.

The following table describes the configuration options:

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a full match (an Absolute Difference of 0) when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	

## Example

The Absolute Difference comparison might be used to identify numbers that are approximately the same. For example, when finding orders for the same product by a single currency value (where the orders are converted from multiple currencies), a business might consider the orders to be possible matches if the order amount is within £5.00 (to allow for differences in exchange rates).

In this case, the Match No Data pairs? option is set to No.

The following table shows example comparison results using the above configuration:

Table 1–69 Example Results: Absolute Difference

Value A	Value B	Comparison Result
0.465	0.465	0
57	57	0
57.25	57.24	0.01
100904	100866	38
1.5	3.8	2.3
58.26387442	58.26387440	0.00000002
456.20	452.30	3.9

**1.3.4.8.30 Comparison: Equals** The Equals comparison is a simple comparison that determines whether or not two number/number arrays are equal to each other.

Use the Equals comparison to match identical number values. Note that it is also possible to use the Absolute Value transformation function with this comparison if you want to match number irrespective of their sign (for example, to match -0.5 with 0.5).

This comparison does not support the use of result bands.

The following table describes the configuration options:

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a full match (a Character Edit Distance of 0) when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Decimal place accuracy	Integer	This option allows you to specify the accuracy of the number matching to a number of decimal places.	0
		For non integer numbers, that is, numbers with values after a decimal point such as 45.678 and 45.622, you can specify a number of decimal places to which the two values are equal.	
		For example, if set to 1, the values 45.678 and 45.622 will be considered equal, as the values 45.6 and 45.6 will be compared. If set to 2, they will not be considered equal, as the values 45.67 and 45.62 will be compared. Note that no rounding occurs (that is, 45.678 is considered as 45.6 and not 45.7) unless added as a transformation.	

## Example

In this example, the Equals comparison is used on two identifiers (Trade Amount and Trade Price) to find duplicate trades in a system storing stock market trades.

## **Example Configuration**

Match No Data pairs? = No

Decimal place accuracy = 2

# **Example Results**

The following table shows example comparison results using the above configuration:

Table 1–70 Example Results: Equals

Value A	Value B	Comparison Result
0.465	0.465	TRUE (match)
57.5	57.5	TRUE (match)
0	0	TRUE (match)

Value A	Value B	Comparison Result
000109866	000109866	TRUE (match)
52.5624	52.5624	TRUE (match)
0.465	0.468	TRUE (match)
52.5721	52.5698	FALSE (no match)
0	1	FALSE (no match)
0.48	0.47	FALSE (no match)
000109877	000109879	FALSE (no match)

Table 1–70 (Cont.) Example Results: Equals

**1.3.4.8.31 Comparison: Percent Difference** The Percent Difference comparison calculates the percentage difference between two number/number arrays in order to determine how close they are, relative to the larger value.

The Percent Difference (PD) between two numbers is calculated in one of two ways as follows:

If Use larger number as denominator (see Options below) = Yes:

or, if Use larger number as denominator = No:

where:

PD = Percent Difference

n1 = the smaller of the two numbers being compared

n2 = the larger of the two numbers being compared

So, for the pair of values "50" and "75":

n1 = 50, and

n2 = 75,

resulting in a Percent Difference of 75-50 = 25/75 = 0.33 \*100 = 33% if Use larger number as denominator = Yes, or

75-50 = 25/50 = 0.50\*100 = 50% if Use larger number as denominator = No

Use the Percent Difference comparison to match number values that are relatively close to one another. This is useful when comparing number values such as order amounts that may range from very low to very high, meaning an Absolute Difference comparison would lead to misleading results in terms of how similar two numbers are to each other. For example, the values "0.5" and "1.20" might be considered as much weaker matches than the values "8200" and "8300".

This comparison supports the use of result bands.

Option	Туре	Description	Default Value
Match No Data pairs?	Yes/No	This option determines the result of a comparison when it compares two No Data (Null, or containing only whitespace characters) values for an identifier.	No
		If set to No, the comparison will give a 'no data' result when comparing a No Data value against another No Data value.	
		If set to Yes, the comparison will give a full match (a Character Edit Distance of 0) when comparing a No Data value against another No Data value. A 'no data' result will only be returned if a No Data value is compared against a populated value.	
Use larger number as denominator?	Yes/No	This option allows you to change the way the Percent Difference between two numbers is calculated as shown above.	Yes
		If set to Yes, the first equation above will be used, and the Absolute Difference between the two numbers will be related to the higher number. For example, "25" and "75" would have a Percent Difference of 67%.	
		If set to No, the second equation above will be used, and the Absolute Difference between the two numbers will be related to the smaller number. For example, "25" and "75" would have a Percent Difference of 200%.	

In this example, the Percent Difference comparison is used to identify numbers that are relatively close to each other. The following options are specified:

## **Example Configuration**

Match No Data pairs? = No

Use larger number as denominator? = Yes

### **Example Results**

The following table shows example comparison results:

Table 1–71 Example Results: Percent Difference

Value A	Value B	Comparison Result
50	75	33%
200	250	20%
0.005	0.0053	6%
4089	8044	49%
Null	Null	no data

# **1.3.4.9 List of Matching Transformations**

Transformations may be used within match processors both when clustering values, and when comparing values, in order to attain better matching results, by transforming the source values. This allows you to use transformations for matching purposes without the need to configure chains of transformations prior to matching.

A number of transformations may be used, in order, within each cluster configuration or comparison. The transformations must be compatible with the data type of the identifier (though you can also change the data type using a transformation).

The following matching transformations are provided as part of EDQ. These are similar to the main transformation processors, but designed for quick use when clustering or comparing values in a match processor.

Transformation	Compatible Identifier Type	Description	Example Transformations
Absolute Value	Number, Number Array	Converts number values into absolute values; that is, converting negative values to positive values, and removing unnecessary digits.	"-1.5" -> "1.5"
			"1.5" -> "1.5"
			"0001908" -> "1908"
Character Replace	String, String Array	Replaces individual characters in a string attribute.	"é" to "e"
Convert Date to String	Date	Converts date values to Strings, using a date	Using the format dd-MMM-yyyy:
0		format.	"23-Mar-2001 00:00:00" (date) -> "23/03/2001" (String)
Convert Number	Number	Converts number values to	Using the format 0.0:
to String		Strings, using a number format.	"175.66" (number) -> "175.6" (String)
			"175.00" (number) -> "175.0" (String)
Convert String to Date	String	Converts String values to dates, using a date format.	Using the format dd/MM/yyyy:
			"01/11/2001" (String) -> "01-Nov-2001 00:00:00" (date)
			"10/04/1975" (String) -> "10-Apr-1975 00:00:00" (date)
Convert String to	String	Converts String values to	Using the format 0.0:
Number		numbers, using a number format.	"28" (String) -> "28.0" (number)
			"68.22" (String) -> "68.2" (number)
Denoise	String, String Array	Strips String values of 'noise' characters such as #'<>,/?*%+.	"Oracle (U.K.)" -> "Oracle UK"
			"A+D Engineering" -> "AD Engineering"
			"John#Davison" -> "JohnDavison"
			"SIMPSON, David" -> "SIMPSON David"

## **Matching Transformations**

Transformation	Compatible Identifier Type	Description	Example Transformations
Deduplicate Date Array	Date Array	Deduplicate the dates within an array.	Input: {Jun 22 2015 10:14:22 AM}
			{Feb 17, 1986 12:00:00 AM}
			{Jun 22 2015 10:14:22 AM}
			Output: {Jun 22 2015 10:14:22 AM}
			{Feb 17, 1986 12:00:00 AM}
Deduplicate	Number Array	Deduplicate the numbers	Input: {32}{14}{2}{32}
Number Array		within an array.	Output: {32}{14}{2}
Deduplicate	String Array	Deduplicate the string	Input: {A}{B}{A}
String Array		elements within an array.	Output: {A}{B}
First N Characters	String, String Array	Strips String values down to the first n characters in	Where Number of characters = 4:
		the value.	"Simpson" -> "Simp"
			"Simposn" -> "Simp"
			"Robertson" -> "Robe"
First N Words	String, String Array	Strips String values down to the first n words in the value.	Where Number of words = 2:
			"Barclays Bank (Sheffield)" -> "Barclays Bank"
			"Balfour Beatty Construction" -> "Balfour Beatty"
Generate Initials	String, String Array	Generates initials from String values.	Where Ignore words of less than = 4:
			"IBM" -> "IBM"
			"International Business Machines" -> "IBM"
			"Price Waterhouse Coopers" -> "PWC"
			"PWC" -> "PWC"
			"Aj Smith" -> "AS"
			"A j Smith" -> "AJS"
Last N Words	String, String Array	Strips String values down to the last n words in the value.	Where Number of words = 2:
			"(Sheffield) Barclays Bank" -> "Barclays Bank"
			"Balfour Beatty Construction" -> "Beatty Construction"
Last N Characters	String, String Array	Strips String values down to the last n characters in the value.	Where Number of characters = 5:
			"01223 421630" ->"21630"
			"07771 821630"->"21630"
			"01223 322766"->"22766"

Transformation	Compatible Identifier Type	Description	Example Transformations
Lower Case	String, String	Converts String values into	"ORACLE" -> "oracle"
	Array	lower case.	"Oracle" -> "oracle"
			"OraCle" -> "oracle"
Make Array from String	String	Converts a String value into an array of values, where	Using comma and space delimiters:
		each value in the array forms a separate index key.	"John Simpson" -> "John", "Simpson"
			"John R Adams" -> "John", "R", "Adams"
			"Adams, John" -> "Adams", "John"
Metaphone	String, String	Generates a metaphone	"John Murray" -> "JNMR"
	Array	value from a String.	"John Moore" -> "JNMR"
			"Joan Muir" -> "JNMR"
Normalize Whitespace	String, String Array	Converts all sequences of whitespace characters to a	"10 Harwood Road" -> "10 Harwood Road"
1		single space.	"3 Perse Row" -> "3 Perse Row"
Replace	String, String Array	Standardizes values using a reference data map, for example to standardize common synonyms.	Where the reference data map contains the appropriate replacements: "Bill" -> "William"
			"Billy" -> "William"
			"William" -> "William"
Round	Number, Number Array	Rounds number values to a given number of decimal places.	Rounding up to two decimal places:
			"175.853" -> "175.85"
			"180.658" -> "180.66"
Round Extra	Number	Rounds numbers and outputs multiple rounded values.	Rounding to the nearest 10, outputting 3 numbers: "45" -> "50", "40, "60"
_			"23" -> "20", "10, "30"
Script	Any	Allows the use of a custom scripted match transformation.	Transformation determined by the custom script.
Select Array Element	Any	Allows you to select an individual array element from any position in an array, to use when clustering or comparing values.	"11 Grange Road, Cambridge" -> "Cambridge"
Soundex	String, String	Generates a soundex value	"Smith" -> "S530"
	Array	from a String.	"Snaith" -> "S530"
			"Clark" -> "C462"
			"Clarke" -> "C462"
			"Clarke-Jones" -> "C462"

Transformation	Compatible Identifier Type	Description	Example Transformations
Strip Numbers	String, String Array	Strips all numbers from a String.	"CB37XL" -> "CBXL"
			"7 Harwood Drive" -> " Harwood Drive"
			"Lemonade 300ML" -> "Lemonade ML"
Strip Words	String, String Array	Strips words from String values, using a reference data list of words.	Where the reference data list contains company suffixes:
			"ORACLE CORP" -> "ORACLE"
			"VODAFONE GROUP PLC" -> "VODAFONE GROUP"
			"ORACLE CORPORATION" -> "ORACLE"
Trim Whitespace	String, String Array	Strips whitespace (spaces and non-printing characters) from a String.	"Nigel Lewis" -> "NigelLewis"
			"Nigel Lewis" -> "NigelLewis"
			" Nigel Lewis "-> "NigelLewis"
Upper Case	String, String	Converts String values into upper case.	"Oracle" -> "ORACLE"
	Array		"OraCle" -> "ORACLE"
			"oracle" -> "ORACLE"

**1.3.4.9.1** Match Transformation: Absolute Value The Absolute Value transformation is a simple transformation that converts numbers to their absolute value, (that is, removing their sign (positive or negative), and stripping any unnecessary digits (such as zeroes at the beginning of the value)).

Use the Absolute Value transformation when for matching purposes you are concerned with only the absolute value of numbers, and not whether they are positive or negative, or whether they are stored in different formats (for example, with a different amount of digits stored).

### Example

In this example, the Absolute Value transformation is used to match volume amounts. The amounts are expected to be positive, but there may be occasional errors in the data where a negative amount has been specified.

# **Example Transformations**

The following table shows example Absolute Value transformations:

 Value
 Transformed Value

 025
 25

 -25
 25

 0000500
 500

 Table 1–72
 Example Transformations

 Table 1–72 (Cont.) Example Transformations

Value	Transformed Value
-500	500
025	25

**1.3.4.9.2** Match Transformation: Character Replace Character Replace is a simple transformation that replaces individual characters in a string attribute. This enables the standardization or normalization of characters matching a Reference Data map.

Inconsistent characters such as accented letters or variants on symbols (such as open and closed quotes) can mask otherwise similar data. Use Character Replace to replace all instances of the character in the Reference Data map with its replacement character.

The following table describes the configuration options:

Configuration	Description
Options	You can configure these options:
	<ul> <li>Ignore Case?: To enable the replacement of both upper and lower case forms of characters (where they exist). Type: Yes/No. Default: No.</li> </ul>
	<ul> <li>Transformation Map Reference Data: Maps a character to its replacement character. Type: Reference Data. Default: *Standardize Accented Characters.</li> </ul>

# Example

In this example the Character Replace transformation is used to standardize accented letters in a First name attribute using the following transformation map Reference Data:

Table 1–73 Transformation Reference Data

Lookup	Мар	Comment
É	Е	E acute
È	Е	E grave
ô	0	o circumflex

# **Example Transformations**

The following table shows character replacements using the above configuration:

Table 1–74 Example Transformations

Value	Transformed Value
élise	elise
Aimée	Aimee
Marie-Élise	Marie-Elise
Cécile	Cecile

**Note:** Upper case É is transformed to E and lower case é is transformed to e.

**1.3.4.9.3** Match Transformation: Convert Date to String The Convert Date to String transformation converts identifiers with a Date data type into String values for the purpose of clustering values when matching.

This works in the same way as the main Convert Date to String processor. This help page gives an example of using the transformation when clustering.

Note that Convert Date to String cannot be used within Comparisons.

Use the Convert Date to String transformation if you require a String representation of a date value, for example so that you can trim the value down to its day, month or year part.

The most common use of this is when clustering date values, using a part of the date only (such as the year). The date is first converted to a String format, and then the relevant two or four characters that represent the year are selected using a Last N Characters transformation (see Match Transformation: Last N Characters).

The following table describes the configuration options:

Configuration	Description
Options	Specify the following options:
	<ul> <li>Date format String: the format of the date used to create the new String value. Type: entry of a date format. Default value: dd-MMM-yyyy HH:mm:ss (see note below)</li> </ul>
	• Time zone: the time zone to use when reading the date/time value and converting it to a string. Type: Time Zone. Default value: Director Time Zone.

**Note:** The date format expressed must conform to the standard Java 1.5.0 or Java 1.6.0 SimpleDateFormat API. To understand how to specify a format for the correct output of dates, see the online Java documentation at http://java.sun.com/javase/6/docs/api/java/text/SimpleDateForm at.html.

# Example

In this example, the Convert Date to String is used to convert a DATE\_OF\_BIRTH attribute to a String type, with a view to extracting the year part using a Last n Characters transformation, and using the year value in a cluster.

### Example configuration

Date format String: dd/MM/yyyy

### Example transformations

The following table shows examples of conversions using the above configuration:

 Table 1–75
 Example Transformations for Convert Data to String

Value	Transformed Value
29-Nov-1976 00:00:00	29/11/1976
03-Apr-1949 00:00:00	03/04/1949
11-Jan-1962 00:00:00	11/01/1962

**1.3.4.9.4** Match Transformation: Convert Number to String The Convert Number to String transformation converts identifiers with a Number data type into String values for the purpose of clustering values when matching.

This works in the same way as the main Convert Number to String processor. This help page gives an example of using the transformation when clustering.

Note that Convert Number to String cannot be used within Comparisons.

Use the Convert Number to String transformation if you require a String representation of a number value, for example so that you can trim the number down to use the last few, or first few, characters and use that as a cluster key.

The most common use of this is when clustering values using a part of the number only. For example, if your source data has telephone numbers stored in a number attribute, the number might first be converted to a String format, the last few characters extracted using a Last N Characters transformation, and then these last few characters used as a cluster key.

## Options

None.

## Example

1223210671

In this example, the Convert Number to String is used to convert a Tel\_number attribute to a String type, with a view to extracting the last few digits using a Last N Characters transformation, as part of a cluster key.

Example transformations:

Value	Transformed Value
3543643	3543643
210671	210671
987103.4	987103.4

Table 1–76 Example Transformations for Convert Number to String

1223210671

**1.3.4.9.5** Match Transformation: Convert String to Date The Convert String to Date transformation allows date values that are held in String attributes to be converted into actual Date attribute values when clustering. This works in exactly the same way as the main Convert String to Date processor, but may be useful to apply purely for clustering purposes.

Note that Convert String to Date cannot be used within Comparisons.

Use the Convert String to Date transformation where you have date values held in a String identifier (for example, because you imported the data from a text file or other format with no specific data typing), and where you want to cluster on a formalized Date value, resolving any differences in manually entered date formats. Note that any String representations of dates that do not match any date formats in the Reference List used will be converted to Null date values.

Note that if you have many different representations of dates in your text field, and you need to review the results of the conversion, you should use the main Convert String to Date processor prior to matching.

Configuration	Description
Options	Specify the following options:
	<ul> <li>List of recognized date formats: recognizes dates in a variety of different formats. The reference list is checked in order, so dates are recognized according to the first matching row in the list. Type: Reference Data (Date Formatting Category). Default value: *Date Formats.</li> </ul>

In this example, data has been imported from a text file, so all attributes have String types. In Data Type Profiling (see Data Types Profiler), one of the attributes was found to contain date values corresponding to dates of birth, useful in matching. The data is converted to a Date format so that specific date comparisons can be used on it.

#### Example configuration

List of recognized date formats: \*Date Formats

Note that the provided Reference Data \*Date Formats contains a series of common date formats that will convert many different String representations of date values into values for an actual date attribute.

## **Example transformations**

The following table shows examples of transformations using the above configuration:

Value	Transformed Value
1/Dec/1970 (String)	01-Dec-1970 00:00:00 (date)
01/12/1970 (String)	01-Dec-1970 00:00:00 (date)
01/12/70 (String)	01-Dec-1970 00:00:00 (date)
17-11-1957 (String)	17-Nov-1957 00:00:00 (date)
July 12th 68 (String)	Null (not converted)
not supplied (String)	Null (not converted)

Table 1–77 Example Transformations for Convert String to Date

**1.3.4.9.6** Match Transformation: Convert String to Number The Convert String to Number transformation allows number values that are held in String attributes to be converted into actual Number attribute values when clustering.

This works in exactly the same way as the main Convert String to Number processor, but may be useful to apply purely for clustering purposes.

Note that Convert String to Number cannot be used within Comparisons.

Use the Convert String to Number transformation where you have number values held in a String identifier (for example, because you imported the data from a text file or other format with no specific data typing), and where you want to cluster on a formalized Number value. Note that any values that are not recognized as numbers will be converted to Null values.

Note that if you have many different representations of numbers in your text field, and you need to review the results of the conversion, you should use the main Convert String to Number processor prior to matching.

Configuration	Description
Options	Specify the following options:
	<ul> <li>Number formats Reference Data: recognizes numbers in a variety of different formats. Type: Reference Data (Number Formatting Category). Default value: *Number Formats.</li> </ul>

In this example, data has been imported from a text file, so all attributes have String types. In Data Type Profiling (see Data Types Profiler), one of the attributes was found to contain number values corresponding to phone number area codes. The data is converted to a Number format when clustering.

## **Example configuration**

Number formats Reference Data: \*Number Formats

## **Example transformations**

The following table shows examples of transformations using the above configuration:

 Table 1–78
 Example Transformations for Convert String to Number

Value	Transformed Value	
01223743984 (String)	1223743984 (number)	
029 (String)	29 (number)	
+44(0)1223	Null (number)	
(01784)	Null (number)	

**1.3.4.9.7 Match Transformation: Denoise** The Denoise transformation allows values to be stripped of 'noise' characters - either when clustering or comparing values, in the same way as the main Denoise processor. This increases matching accuracy, as noise characters can detract from the ability to find matching records. For example, the values "Castle (Investments) Ltd" and "Castle Investments Ltd" are a strong match, but without removing the parentheses from the former value, they would have a character edit distance of 2.

Use the Denoise transformation when matching records using an identifier where values were entered using a free text field. Free text fields cause the same data to be entered in many formats, and can also cause typographical errors which may include the insertion of 'noise' characters such as ( and ). The Denoise transformation allows such errors to be overcome when matching.

Configuration	Description	
Options	Specify the following options:	
	<ul> <li>Noise characters Reference Data: list of noise values (characters or text Strings). Type: Reference Data. Default value: *Noise Characters.</li> </ul>	
	<ul> <li>Noise characters: additional noise characters. Type: Free text. Default value: None.</li> </ul>	
	Note: All characters are treated as additional individual denoise characters. The value is not considered as a text String to remove where it appears.	

In this example, data has been imported from a text file, so all attributes have String types. In Data Type Profiling (see Data Types Profiler), one of the attributes was found to contain number values corresponding to phone number area codes. The data is converted to a Number format when clustering.

### **Example configuration**

In this example, the Denoise transformation is used to strip noise characters from company names when matching. The following noise characters are used:

&+()-\*

### Example transformations

The following table shows examples of transformations using the above configuration:

Value	Transformed Value
Castle (Investments) Ltd	Castle Investments Ltd
Castle Investments Ltd	Castle Investments Ltd
Ipswich & Norwich Co-op	Ipswich Norwich Coop
Ipswich + Norwich Co-operative	Ipswich Norwich Cooperative
Barclays Bank - Cambridge	Barclays Bank Cambridge
Barclays Bank (Cambridge)	Barclays Bank Cambridge
George & Sons ***in administration***	George Sons in administration

Table 1–79 Example Transformations for Denoise

**1.3.4.9.8** Match Transformation: First N Characters The First N Characters transformation allows matching to ignore the tail end of values when performing comparisons, by stripping the values to a number (N) of characters as read from the left of the value.

This is similar to using the main Trim Characters processor, trimming to the first few characters of a value.

Use the First N Characters transformation when you want to cluster using the first few characters of an identifier, or if you are matching on an identifier where the tail end of the value might be 'noise'. This is often used in a secondary match rule, using an Exact String Match comparison (see Comparison: Exact String Match), to find possible matches where the key part of the identifier is the same, but where the remaining parts are very different, and therefore hard to find using other comparisons. For example, when matching addresses, if the first 8 characters of the first line of an address are the same, there is quite a strong possibility of a match, even if one of the values may contain much more data than the other.

Configuration	Description
Options	Specify the following options:
	<ul> <li>Number of characters: The number of characters (counted from the left) that you want to keep and use when transforming values for an identifier. Type: Integer. Default value: 1.</li> </ul>
	• Characters to ignore: an optional number of characters (counted from the left of the value) that will be skipped before counting a number of characters to keep in the transformed value. This allows you to skip over common prefixes before transforming values. Type: Integer. Default value: 0.

**Note:** Whitespace characters such as spaces and carriage returns are counted as characters like any others, if they exist in the values. You may want to use a Trim Whitespace transformation before using this transformation, in order to ensure that you are selecting data characters.

## **Example configuration**

In this example, the First N Characters transformation is used to match the first line of addresses, where it is known that some of these first lines contain more information than just the premise name.

Number of characters: 8

Characters to ignore: 0

#### **Example transformations**

The following table shows examples of transformations using the above configuration:

Value	Transformed Value
Homesteads, 145 Herring Way	Homestea
Homesteads	Homestea
135 Burbage Road, Minster, MI5 6DF	135 Burb
135 Burbage Road	135 Burb

Table 1–80 Example Transformations for First N Characters

**1.3.4.9.9** Match Transformation: First N Words The First N Words transformation allows matching to use only the first few (N) words either when clustering or performing comparisons.

Use the First N Words transformation when you are matching on an identifier where there are many words, but where the words towards the end of the value are less useful for matching purposes than the words at the beginning of the value. This is often used when matching company names, such that branch names or other subsidiary words that are appended to a company name are ignored when matching, even though in other cases the same words may be useful for company identification (and therefore not stripped from the value using a Strip Words transformation). For example, to match "Barclays Bank Coventry" with "Barclays Bank Leicester Branch".

Configuration	Description
Options	Specify the following options:
	<ul> <li>Delimiters Reference Data: allows the use of a standard set of characters that are used to split up words before taking the first n. Type: Reference Data. Default value: *Delimiters.</li> </ul>
	<ul> <li>Delimiter characters: specifies an additional set of characters that are used to split up words before taking the first n. Type: Free text. Default value: Space.</li> </ul>
	<ul> <li>Number of words: the number of words (counted from the left) that you want to keep when transforming values for the identifier. Type: Integer. Default value: None.</li> </ul>

## **Example configuration**

In this example, the First N Words transformation is used within a Character edit distance comparison (see Comparison: Character Edit Distance) to match company names, where values frequently contain extra words not required for matching.

Delimiters Reference Data: \*Delimiters

Delimiter characters: None

Number of words: 2

## **Example transformations**

The following table shows examples of transformations using the above configuration:

Table 1–81 Example Transformations for First N Words

Value	Transformed Value
Barclays Bank Plymouth Branch	Barclays Bank
Barclays Bank Coventry	Barclays Bank
Henkel Loctite	Henkel Loctite
Henkel Loctite Adhesives Limited	Henkel Loctite
Wingford Confectioners	Wingford Confectioners
Wingford Confectioners (in administration) - contact Mr J Alexander	Wingford Confectioners

**1.3.4.9.10** Match Transformation: Last N Words The Last N Words transformation allows matching to use only the last few (N) words either when clustering or performing comparisons.

Use the Last N Words transformation when you are matching on an identifier where there are many words, but where the words towards the end of the value are more useful for matching purposes than the words at the beginning of the value. This is often used when matching company names, such that branch names or other subsidiary words that are appended to a company name are considered when matching.

Configuration	Description
Options	Specify the following options:
	<ul> <li>Delimiters Reference Data: allows the use of a standard set of characters that are used to split up words before taking the last n. Type: Reference Data. Default value: *Delimiters.</li> </ul>
	<ul> <li>Delimiter characters: specifies an additional set of characters that are used to split up words before taking the last n. Type: Free text. Default value: Space.</li> </ul>
	<ul> <li>Number of words: the number of words (counted from the right) that you want to keep when transforming values for the identifier. Type: Integer. Default value: None.</li> </ul>

## **Example Configuration**

In this example, the last N Words transformation is used within a Character edit distance comparison (see Comparison: Character Edit Distance) to match company names, where values frequently contain extra words not required for matching.

Delimiters Reference Data: \*Delimiters

Delimiter characters: None

Number of words: 2

# **Example Transformation**

The following table shows examples of transformations using the above configuration:

Table 1–82 Example Transformations for Last N Words

Value	Transformed Value
Barclays Bank Plymouth Branch	Plymouth Branch
Barclays Bank Coventry Branch	Coventry Branch
Henkel Loctite	Henkel Loctite
Henkel Loctite Adhesives Limited	Adhesives Limited
Wingford Confectioners	Wingford Confectioners

**1.3.4.9.11 Match Transformation: Generate Initials** The Generate Initials transformation allows the clustering or matching of records using initialized values from an identifier, for example, in order to match BMW and Bayerische Motoren Werke. This works in exactly the same way as the main Generate Initials processor.

Use the Generate Initials transformation when matching company names, or other names which are frequently initialized when forming an identifier. This is useful to find matches such as "International Business Machines" and "IBM", which are hard for a computer to match without first initializing each value. An option is included to ensure that short 'words' such as "IBM" are not initialized to "I".

Configuration	Description
Options	Specify the following options:
	<ul> <li>Delimiters Reference Data: allows the use of a standard set of characters that are used to split up words before generating initials. Type: Reference Data. Default value: *Delimiters.</li> </ul>
	<ul> <li>Delimiter characters: specifies an additional set of characters that are used to split up words before generating initials. Type: Free text. Default value: Space.</li> </ul>
	• Ignore upper case single words of length: allows the Generate Initials processor to leave alone any single word values (that is, where no word splits occurred) of up to a number of characters in length, and which are all upper case (for example, 'IBM'). See note. Type: Integer. Default value: 4.

**Note:** Normally, the Generate Initials transformation simply ignores the case of the original value, and generates upper case initials for each separate word it finds, as separated by the specified delimiters. For example, the values "A j Smith", "ALAN JOHN SMITH" and "Alan john smith" are all initialized as "AJS". However, there may be some values which are already initialized, such as "PWC", "IBM", "BT", which should not be further initialized to "P", "I" and "B" respectively.

These can be distinguished by the fact that they are:

- 1. single word values,
- 2. already in upper case, and
- **3.** only a few characters in length.

The Ignore upper case single words of length option allows you to specify a length of word (in characters) below or equal to which you do not want to initialize single upper case word values.

For example, if set to 4, the values "PWC, "BT", "RSPB" and "IBM" would be ignored during the initialization process as they are 4 characters or less in length, are single word values, and are already upper case. By contrast, "IAN JOHN SMITH" would still be initialized to "IJS", as although the word "IAN" is less than 4 characters in length, and is already upper case, it is not a single word value. Also, "RSPCA" would be initialized to "R" as it is over 4 characters in length.

#### Example configuration

In this example, the Generate Initials transformation is being used within an Exact String match comparison (see Comparison: Exact String Match) to match company names, where values are frequently initialized.

Delimiters Reference Data: None

Delimiter characters: <space>.

Ignore upper case single words of length: 5

Note that two transformations are used before the Generate Initials transformation, as follows:

1. Upper Case - to convert all values to upper case

2. Strip Words - to strip certain words from the values. The reference data used includes the word 'PLC'.

### Example transformations

The following table shows examples of transformations using the above configuration:

Value	Value after Upper Case and Strip Words transformations	Value after Generate Initials transformation
IBM	IBM	IBM
I.B.M.	I.B.M.	IBM
International Business Machines	INTERNATIONAL BUSINESS MACHINES	IBM
PWC	PWC	PWC
Price waterhouse coopers	PRICE WATERHOUSE COOPERS	PWC
Price Waterhouse Coopers	PRICE WATERHOUSE COOPERS	PWC
PRICE WATERHOUSE COOPERS	PRICE WATERHOUSE COOPERS	PWC
British Telecom Plc	BRITISH TELECOM	BT
BT plc	BT	BT
BARKERS plc	BARKERS	В
BARKERS & LEWIS plc	BARKERS & LEWIS	B&L

Table 1–83 Example Transformations for Generate Initials

**1.3.4.9.12** Match Transformation: Last N Characters The Last N Characters transformation allows matching to ignore the beginning part of values when performing comparisons, by stripping the values to a number (N) of characters as read from the right of the value.

It is also useful when you want to cluster using the last few characters of an identifier as the cluster key.

Use the Last N Characters transformation when you are matching on an identifier where the beginning of the value might be 'noise'. This is often used in a secondary match rule, using an exact match comparison (see Comparison: Exact String Match), to find possible matches where the key part of the identifier (at the end of the value) is the same, but where the remaining parts are very different, and therefore hard to find using other comparisons. For example, when matching on a telephone number identifier, the beginning of the String may be in different formats (such as +44(0)1223, 01223, 1223 etc.) but the last five digits should identify the telephone number to a good degree of accuracy. Matching using only these characters may be useful in identifying matching records.

Configuration	Description
Options	Specify the following options:
	<ul> <li>Number of characters: the number of characters (counted from the right) that you want to keep and use when transforming values for an identifier. Type: Integer. Default value: 1.</li> </ul>
	• Characters to ignore: an optional number of characters (counted from the right of the value) that will be skipped before counting a number of characters to keep in the transformed value. This allows you to skip over common suffixes before transforming values. Type: Integer. Default value: 0.

**Note:** Whitespace characters such as spaces and carriage returns are counted as characters like any others, if they exist in the values. You may want to use a Trim Whitespace transformation before using this transformation, in order to ensure that you are selecting data characters.

### Example configuration

In this example, the Last N Characters transformation is used to match the last five digits of a telephone number identifier.

Number of characters: 5

Characters to ignore: 0

#### Example transformations

The following table shows examples of transformations using the above configuration:

Value	Transformed Value	
01223 321430	21430	
+44(0)1223 321430	21430	
07775 571260	71260	
(Mobile) +44 (0) 7775 71260	71260	

Table 1–84 Example Transformations for Last N Characters

**1.3.4.9.13** Match Transformation: Lower Case The Lower Case transformation is a simple transformation that converts values to all lower case, enabling case insensitive clustering.

Use the Lower Case transformation where you want to use case insensitive clustering.

For example, when clustering an email address identifier, you may want to create cluster values using all lower case characters, as email addresses are not normally used in a case sensitive manner; that is, John.Smith@example.com is usually (but not always) the same address as john.smith@example.com. To ensure the two records are in the same cluster, the lower case transformation may be used.

#### Options

None

In this example, the Lower Case transformation is used when creating clusters on the first few characters of an email address. Values are converted to all lower case before selecting a number of characters to use as the cluster.

# **Example transformations**

The following table shows example transformations using the above configuration:

Table 1–85 Example Transformations for Lower Case

Value	Transformed Value
John.Smith@example.com	john.smith@example.com
john.smith@example.com	john.smith@example.com
JAMES_LEWIS@HOTMAIL.COM	james_lewis@hotmail.com
james_lewis@hotmail.com	james_lewis@hotmail.com

**1.3.4.9.14 Match Transformation: Make Array from String** The Make Array from String transformation allows a single text value to be broken up into a variable number of distinct values. This is useful when creating clusters for matching, as clusters will be created for each distinct value created. This ensures that any values with a common word in them, regardless of the order of that word within the value, will be in the same cluster for matching purposes. For example, where a Name identifier has values 'John Simpson' and 'Simpson, J', clustering by making an array using comma and space delimiters will ensure the two records are in the same cluster ('Simpson').

The Make Array from String transformation is functionally the same as the main Make Array from String processor, but is used specifically when clustering to split values into several words to use as cluster keys.

Note that Make Array from String cannot be used within comparisons.

Use the Make Array from String transformation as the last transformation when clustering in order to ensure that records will be brought together into the same cluster if they have any word in common.

The following table describes the configuration options:

Configuration	Description
Options	Specify the following options:
	<ul> <li>Delimiter Reference Data: provides a way of specifying a standard, reusable set of delimiter characters or Strings for breaking up data, and allows you to use control characters as delimiters. Type: Reference Data. Default value: *Delimiters.</li> </ul>
	<ul> <li>Delimiter characters: allows you to specify delimiters to use without having to create reference data for simple delimiters such as space or comma. Note that if these are used in addition to a reference list, all delimiters from both options will be used to break up the data. Type: Free text. Default value: Space.</li> </ul>

# Example

In this example, the Make Array from String transformation is included in the configuration of a cluster on an *Address1* identifier.

## **Example configuration**

The following transformations are added to the Address1 identifier to form a cluster:

- **1.** Upper Case
- 2. Strip Numbers
- **3.** Strip Words (to remove very common words such as The, House, Road, Street, Avenue, Lane, etc.)
- 4. Normalize Whitespace
- 5. Make Array from String

# Example transformations

The following table shows examples of transformations using the above configuration:

Value	Value after first 4 transformations	Value after Make Array from String transformation
The Maltings, 14 Appletree	MALTINGS, APPLETREE	1 - MALTINGS
Lane		2 - APPLETREE
14 Appletree Lane	APPLETREE	1 - APPLETREE
The Maltings	MALTINGS	1 - MALTINGS
32 Rushton Road, Coventry	RUSHTON, COVENTRY	1 - RUSHTON
		2 - COVENTRY
32 Rushton Rd	RUSHTON	1 - RUSHTON
15 Stroud Green Road	STROUD GREEN	1 - STROUD
		2 - GREEN
14 Green End Avenue	GREEN END	1 - GREEN
		2 - END

Table 1–86 Example Transformations for Make Array from String

All records that share a common value after transformation will be in the same cluster. For example, the first two records above will be in the 'APPLETREE' cluster, and the first and third records will be in the 'MALTINGS' cluster.

**1.3.4.9.15** Match Transformation: Metaphone The Metaphone transformation creates common metaphone keys from values that sound the same, but may be different, for example due to misspellings.

The Metaphone transformation is extremely useful both when clustering and performing comparisons, especially when matching data that may contain mis-spellings, such as names.

When clustering, it provides a useful way of dividing records into cluster groups by creating groups of values that all have the same-sounding identifier - for example the same metaphone key ("KLT") is produced from all of the following surnames: "Gold", "Gould", and "Gauld".

When using comparisons, it is often useful to include a positive metaphone match to strengthen a match rule. For example, an edit distance of 2 or 3 characters on a name field may be quite a weak match, but if both values still sound the same, this may strengthen the match - for example, "John Clarke" might well be the same person as "Jon Clarke", but is far less likely to be the same person as "John Darke".

This provides a way of finding misspellings that are often due to the person entering the data not hearing the name correctly.

The following table describes the configuration options:

Configuration	Description
Options	Specify the following options:
	<ul> <li>Maximum metaphone length to return: allows you to vary the sensitivity of the metaphone transformation. A shorter value means long values that have variation in the way they sound towards the end of the value will still have the same key generated. Type: Integer. Default value: 12.</li> </ul>

# Example

In this example, the Metaphone transformation is used to strengthen name matches. An exact String match comparison (see Comparison: Exact String Match) is performed on the transformed value, effectively forming a comparison that determines whether or not two values sound the same.

#### Example transformations

The following table shows examples of transformations using the above configuration:

Value	Transformed Value
Ellen Wilson	ALNLSN
Eileen Wilson	ALNLSN
Pauline Bedham	PLNPTM
Pauline Beedham	PLNPTM
Lewis	LS
Louis	LS
Lees	LS
Pearce	PRS
Pierce	PRS

 Table 1–87
 Example Transformations for Metaphone

**1.3.4.9.16** Match Transformation: Normalize Whitespace The Normalize Whitespace transformation normalizes all the whitespace in a String so that all white spaces in between words are a single space character. It also removes leading and trailing white spaces.

Whitespace is defined in EDQ as:

- Spaces
- Non-printable characters, such as carriage returns, line feeds and tabs (and all other ASCII characters 0-31)

Use the Normalize Whitespace transformation when keying errors such as multiple spaces may occur in a dataset. Normalizing whitespace may be useful in comparisons, for example, to ensure that the Character edit distance (see Comparison: Character Edit Distance) of values does not discern any difference between a single space and many spaces. It may also be useful when clustering, before a Make Array from String transformation, so that forms of whitespace other than a space (such as carriage

returns, tabs or other non-printing characters) can all effectively be used as delimiters. This would mean that the values "John[space]Simpson" and

"John[tab][space]Simpson" would be tokenized identically, rather than the latter value yielding a "John[tab]" cluster value, which is different to "John".

#### Options

None.

## Example transformations

The following table shows example transformations:

	Table 1–88	Example	Transformations	for	Normalize	Whitespace
--	------------	---------	-----------------	-----	-----------	------------

Value	Transformed Value
John[space][tab][carriage return]Simpson	John[space]Simpson
John[space][space]Simpson	John[space]Simpson
[space]John[space]Simpson	John[space]Simpson
John[space]Simpson[space][carriage return]	John[space]Simpson

**1.3.4.9.17 Match Transformation: Replace** The Replace transformation allows you to use a Reference Data Map in order to standardize data for the purpose of either clustering or matching.

This transformation works in exactly the same way as the main Replace processor in EDQ. This help page describes the typical use of the Replace transformation when matching.

The Replace transformation is very useful to overcome the variations of the same value that users often enter into free text fields.

There are many cases where the same value may be represented in a number of different ways. For example "Bill", "William", and "Billy" are all different forms of the same first name, and "Hse", "House" and "Ho." are all forms of the word "House". A Reference Data Map allows such synonyms to be standardized to a single way of representing the value.

For example, the following entries could exist in a Reference Data Map, and be used to standardize first names for the purposes of matching:

Value Standardization Bill William Billy William William Willy Mike Michael Michael Mick Mickey Michael David Dave Jim James

Table 1–89Reference Data Map Values

Configuration	Description
Options	Specify the following options:
	<ul> <li>Reference data: matches the attribute values against the lookup column in the map. Where there is a match, the matching value is replaced by the value in the right-hand column. Type: Reference Data. Default value: None.</li> </ul>
	<ul> <li>Match longest value first?: controls which replacement to perform where there are multiple matches against the map, in Starts With, Ends With, or Contains replacement. Type: Yes/No. Default value: No.</li> </ul>
	<ul> <li>Ignore case?: determines whether or not to ignore case when matching the lookup column of the map. Type: Yes/No. Default value: Yes.</li> </ul>
	<ul> <li>Match by: drives how to match the map, and therefore which part of the original value to replace. Type: Selection (Whole Value/Starts With/Ends With/Contains/Delimiter Match). Default value: Whole Value.</li> </ul>
	<ul> <li>Delimiters: when matching values to the map by splitting the data using delimiters, this allows you to specify the delimiter characters to use. Type: Free text entry. Default value: Space.</li> </ul>

The following table describes the configuration options:

## Example

In this example, the Replace transformation is used to standardize first names for the purpose of matching.

# **Example configuration**

Reference Data:

Table 1–90	Example	Ref	ference	Data
------------	---------	-----	---------	------

Value	Мар	Active
Bill	William	Yes
Billy	William	Yes
Willy	William	Yes
Will	William	Yes
Mike	Michael	Yes
Micheal	Michael	No
Mickey	Michael	Yes
Dave	David	Yes
Steven	Stephen	Yes
Steve	Stephen	Yes
Jim	James	Yes

Match longest value first?: No Ignore case?: Yes Match by: Whole Value Delimiters: <space>

### **Example transformations**

The following table shows example Replace transformations using the above configuration:

Value	Transformed Value
Steven Lewis	Stephen Lewis
Stephen Lewis	Stephen Lewis
David Stevens	David Stevens
David Steven	David Stephen
Mike Davis	Michael Davis
Micheal Lewis	Micheal Lewis
Mickey Lewis	Michael Lewis
Jim Jones	James Jones
James Jones	James Jones
Bill Taylor	William Taylor
Will Taylor	William Taylor

Table 1–91 Example Transformations for Replace

**1.3.4.9.18** Match Transformation: Round The Round transformation allows numbers to be rounded, for the purpose of either clustering or matching records. Numbers that are close enough to be considered the same can be rounded to a common value.

This works in exactly the same way as the main Round processor, but is specifically useful within matching when clustering or comparing numbers.

Use the Round transformation if you have numerical data with varying degrees of accuracy, and you want to cluster or match using an approximation of each numeric value.

The following table describes the configuration options:

Configuration	Description
Options	Specify the following options:
	<ul> <li>Decimal places: allows decimals to be rounded to a maximum number of decimal places. Type: Integer. Default value: 2.</li> </ul>
	<ul> <li>Round to nearest: allows integers to be rounded to the nearest aggregation of a given integer, such as the nearest 10, or the nearest 100. Type: Integer. Default value: None.</li> </ul>
	<ul> <li>Round type: drives how rounding is performed; that is, whether to round up, down or to the nearest whole value. Type: Selection (Up / Down / Nearest). Default value: Nearest.</li> </ul>

**Note:** If the Round to nearest value is set, this over-rides the value of the Decimal places option, and rounds values to the nearest aggregation of the given integer, such as the nearest 10 (that is, effectively sets Decimal places to 0).

In this example, the Round transformation is used to round an X co-ordinate of some geographical data to one decimal place.

## **Example configuration**

Decimal places: 1 Round to nearest: (not used)

Round type: Nearest

#### Example transformations

The following table shows examples of transformations using the above configuration:

Transformed value
48066.9
48914
48912
39786.8
47654

Table 1–92 Example Transformations for Round

**1.3.4.9.19** Match Transformation: Round Extra The Round Extra transformation allows numbers to be rounded, and extra numbers either side of the rounded number created, so that numbers that are close to one another can be brought into the same clusters.

Note that Round Extra cannot be used in comparisons.

Use the Round Extra transformation if you have numerical data with varying degrees of accuracy, and you want to cluster using an approximation of each numeric value, adding extra cluster values either side of the rounded value.

Round Extra is useful in order to avoid problems with rounding to single numeric values. For example, if you want all records with a numeric value within a given difference from another numeric value to be in the same cluster, this can be difficult to achieve when rounding all numbers to a single value.

For example, you may have a rule that all numbers that are within 10 of each other must be in the same cluster, so the numbers 32 and 41 should be in the same cluster. However, if using the conventional Round transformation, rounding down to the nearest 10 will place them in groups 30 and 40 respectively, as will rounding nearest, and rounding up will place them in groups 40 and 50. If you use Round Extra however, you can ensure they are in the same groups by generating multiple cluster values for each input value. In this case, if the values 32 and 41 are rounded to the nearest 10, then 32 will be placed in groups 20, 30 and 40, and 41 will be placed in groups 30, 40 and 50.

Configuration	Description
Options	Specify the following options:
	<ul> <li>Round to nearest: allows integers to be rounded to the nearest aggregation of a given integer, such as the nearest 10, or the nearest 100 Type: Integer. Default value: 10.</li> </ul>
	<ul> <li>Round type: drives how rounding is performed; that is, whether to round up, down or to the nearest whole value. Type: Selection (Up / Down / Nearest). Default value: Nearest.</li> </ul>
	• Number of tokens: determines how many distinct cluster values (tokens) will be created. Must be an odd number, as the rounded number is always output, in addition to extra numbers either side of it. For example, if this is set to 3, rounding to the nearest 10, the value 99 would output the rounded value 100, and the extra values 90 and 110. Type: Integer (Must be an odd number). Default value: 1.

In this example, the Round Extra transformation is used to round integer values so that all numeric values within 10 of one another will always be in the same clusters.

## **Example configuration**

Round to nearest: 5

Round type: Nearest

Number of tokens: 3

# **Example transformations**

The following table shows examples of transformations using the above configuration:

Value	Values after transformation	
1	1 - 0	
	2 - 5	
	35	
11	1 - 10	
	2 - 5	
	3 - 15	
14	1 - 15	
	2 - 10	
	3 - 20	
26	1 - 25	
	2 - 20	
	3 - 30	
36	1 - 35	
	2 - 30	
	3 - 40	

Table 1–93 Example Transformations for Round Extra

Value	Values after transformation	
44	1 - 45	
	2 - 40	
	3 - 50	
61	1 - 60	
	2 - 55	
	3 - 65	
70	1 - 70	
	2 - 65	
	3 - 75	

 Table 1–93 (Cont.) Example Transformations for Round Extra

All records that share a common cluster value after transformation will be in the same cluster, for example, the first two records above will be in the '5' cluster, and the last two records will be in the '65' cluster group.

**1.3.4.9.20** Match Transformation: Script The Script match transformation allows you to write your own Javascript or Groovy transformation for use within matching.

The Script match transformation is for advanced users only. The syntax of the script follows the same rules as the main Script processor.

**1.3.4.9.21** Match Transformation: Select Array Element The Select Array Element matching transformation allows you to select an individual array element from any position in an array, to use when clustering or comparing values.

This works in exactly the same way as the main Select Array Element processor, but may be useful within matching, if you need to cluster on, or compare using, a word that is in a given position within a value (for example, the last word, or the second word).

Use the Select Array Element matching transformation when you want to cluster on, or compare, a word that is in a distinct position within a value, such as the second or third word. Use Make Array from String to split up the value into an array of many words, and then Select Array Element to extract the word that you require according to its position.

Configuration	Description
Options	Specify the following options:
	<ul> <li>Index position: specifies the numbered element in the array that you want to select and extract. Type: Integer. Default value: 1.</li> </ul>
	<ul> <li>Count from end?: determines whether or not to count from the end of the array attribute rather than from the beginning. Type: Yes/No.</li> <li>Default value: No.</li> </ul>

The following table describes the configuration options:

### Example

In this example, the Select Array Element transformation is used to compare the last word (where words are separated by spaces) of a Town identifier. The attribute mapped to the Town identifier is known to contain some values where the town is prefixed by other address information (for example, '11 Grange Road, Cambridge')

### **Example configuration**

Two transformations are added on the Town identifier as part of a comparison, configured as follows:

1. Make Array from String

Delimiter characters: Space and Comma

2. Select Array Element

- Index position: 1
- Count from end?: Yes

## Example transformations

The following table shows examples of transformations using the above configuration:

Value	Value after Make Array from String	Value after Select Array Element
11 Grange Road, Cambridge	1 - 11	Cambridge
	2 - Grange	
	3 - Road	
	4 - Cambridge	
Hardwick, Cambridge	1 - Hardwick	Cambridge
	2 - Cambridge	
London	1 - London	London
11 London Road, Hertford	1 - 11	Hertford
	2 - London	
	3 - Road	
	4 - Hertford	
Cambridge	1 - Cambridge	Cambridge

Table 1–94 Example Transformations for Select Array Element

**1.3.4.9.22** Match Transformation: Soundex The Soundex transformation creates common soundex keys from values that sound the same, but may be different, for example, due to misspellings.

The Soundex transformation is similar to the Metaphone transformation, but uses a different way of detecting whether two values sound the same. It is generally 'looser' in terms of how similar two values have to sound in order for the same key to be generated (for example, generating the same key for "Smith" and "Snaith", which have different metaphone keys.

Also, and importantly, the Soundex transformation only operates on single words (or, when processing multi-word values, on the first word). This means that "Margaret Hawkins" and "Margaret Johnson" would generate the same soundex key (M626), but different metaphone keys.

The Soundex transformation is useful when clustering or matching against a single word name identifier, such as either First Name or Surname. Use it where spelling mistakes are common in key identifiers such as names, and you need to ensure that any names that could be the same are caught by the matching rules.

## Options

None

# Example

In this example, the Soundex transformation is used to create the initial clusters for a small dataset by transforming the values for a Surname identifier into their soundex keys.

#### Example transformations

The following table shows example Soundex transformations:

Value	Transformed Value
Howard	H630
Hayward	H630
Hardy	H630
Price	P620
Pierce	P620
Preece	P620
Pryke	P620
Roberts	R163
Robertson	R163

Table 1–95 Example Transformations for Soundex

**1.3.4.9.23** Match Transformation: Strip Numbers The Strip Numbers match transformation allows you to remove all numbers from String values before comparing them. This works in exactly the same way as the main Strip Numbers processor.

Use the Strip Numbers transformation when you are matching on an identifier where the correct values should not contain any numbers, but where there may be stray numbers in the data that will degrade your matching results, or in any other scenario where you want to match the non-numeric part of the String.

For example, when matching inventory items, some descriptions may contain extraneous serial numbers that cannot be used reliably to match records. These may be stripped out so that the user can match the text descriptions.

# Options

None

#### Example

The Strip Numbers transformation is being used in a comparison on an inventory item description identifier.

#### **Example transformations**

The following table shows transformations using the Strip Numbers transformation:

Table 1–96 Example Transformations for Strip Numbers

Value	Transformed Value
POLO SHIRT XTR L 1156662	POLO SHIRT XTR L

Value	Transformed Value	
POLO SHIRT 19" XTR L 8755261	POLO SHIRT " XTR L	
1625765 MENS ACTIV SPORTS SHORTS	MENS ACTIV SPORTS SHORTS	
MENS 7651234 ACTIV SPORTS SHRTS	MENS ACTIV SPORTS SHRTS	

Table 1–96 (Cont.) Example Transformations for Strip Numbers

**1.3.4.9.24 Match Transformation: Strip Words** The Strip Words match transformation allows you to remove certain words from String values before clustering or comparing them. This works in exactly the same way as the main Strip Words processor.

The Strip Words transformation is very useful when clustering or comparing text values that contain a lot of different forms of certain words that are not needed to identify the value. For example, when matching company names, suffixes such as "LIMITED", "LTD", "GRP", "GROUP", "PLC" etc. may be stripped in order to match the meaningful parts of the identifier values.

## Example

In this example, the Strip Words transformation is used in a comparison on a company name identifier.

### **Example configuration**

Reference Data used includes the following words in the left-most column:

CORP, CORPORATION, LIMITED, LTD, PLC, GROUP, GRP

Delimiter Reference Data: \*Delimiters

Delimiter characters: none

Ignore case?: Yes

#### Example transformations

The following table shows example transformations using the above configuration of the Strip Words transformation:

Value	Transformed Value
ORACLE CORP	ORACLE
ORACLE CORPORATION	ORACLE
INTERCHANGE GROUP LIMITED	INTERCHANGE
INTERCHANGE GROUP	INTERCHANGE
INTERCHANGE GRP LTD	INTERCHANGE

Table 1–97 Example Transformations for Strip Words

**1.3.4.9.25** Match Transformation: Trim Whitespace The Trim Whitespace transformation allows you to remove all whitespace from String values before clustering or comparing them.

This works in exactly the same way as the main Trim Whitespace processor. This help page gives examples of using the Trim Whitespace transformation when matching.

Whitespace is defined in EDQ as:

Spaces

 Non-printable characters, such as carriage returns, line feeds and tabs (and all other ASCII characters 0-31)

The Trim Whitespace transformation is very useful when comparing text values where the whitespace in the values is not useful when matching the values, but where other characters are valid. For example, when matching post codes, the fact that spaces may exist in the middle of the post code is unimportant when matching, or clustering the values - that is, "CB4 0WS" is the same as "CB40WS".

The following table describes the configuration options:

Configuration	Description	
Options	Specify the following options:	
	<ul> <li>Trim options: determines where to trim whitespace from. Type: Selection (Left/Right/Left and Right/All). Default value: All.</li> </ul>	

# Example

In this example, the Trim Whitespace transformation is used in a comparison on a postcode identifier, using the default option to trim all whitespace from the identifier values.

# **Example transformations**

The following table shows example transformations using the Trim Whitespace transformation:

Table 1–98 Example Transformations for Trim Whitespace

Value	Transformed Value
CB4 0WS	CB40WS
CB40WS[space]	CB40WS
CB4 0WS	CB40WS
CB4 0WS	CB40WS

**1.3.4.9.26** Match Transformation: Upper Case The Upper Case transformation is a simple transformation that converts values to all upper case, enabling case insensitive clustering or matching.

Use the Upper Case transformation where you want to use case insensitive clustering.

For example, when clustering a surname identifier using a First N Characters transformation (see Match Transformation: First N Characters), you may want to create cluster values using all upper case characters, such that the values "Simpson", "SIMPSON", and "simpson" are all in the same cluster (with cluster value "SIMP").

# Options

None.

# Example

In this example, the Upper Case transformation is used when creating clusters on the first few characters of a surname. Values are converted to all upper case before selecting a number of characters to use as the cluster.
# **Example transformations**

The following table shows example upper case transformations using the above configuration:

Value	Transformed Value
simpson	SIMPSON
Simpson	SIMPSON
SIMPSON	SIMPSON
SIMPSON, John	SIMPSON, JOHN

Table 1–99 Example Transformations for Upper Case

# 1.3.4.10 List of Output Selectors

Output selectors are functions that allow a single value to be derived for a field in a merged record, based on the data in the records being merged.

The following Output selectors are provided in EDQ. It is also possible to add new output selectors.

Output Selector	Compatible Input Column Type	Description	Example Output Selection
Average	Number	Calculates the average of	Inputs: 1,5,8,10
		the input values for a Number attribute.	Output: 6
Combine Arrays	String Array,	Merge the arrays into one	Inputs: {1,2}{3,4}
	Number Array, or Date Array	array	Output: {1,2,3,4}
Delimited List	String	Outputs all input values, or all distinct input values, in a delimited list.	Inputs: lewistaylor@yahoo.com, lewist@hotmail.com, lewis@abco.com
			Output: lewistaylor@yahoo.com, lewist@hotmail.com, lewis@abco.com
Earliest Value	String, Number or Date	Uses a date attribute to select the merged value of a different attribute. The	Inputs: Johnson (01/05/2001), Johnston (06/01/1998)
		record containing the earliest value in the specified date field is chosen, and the output value for the other attribute is extracted from the selected record.	Output: Johnston
First Non-empty Value	String, Number or Date	Selects the first non-empty value it finds from the input attributes in order	Inputs: null, Smith
			Output: Smith
			Inputs: Smith, Smyth
			Output: Smith

Output Selector	Compatible Input Column Type	Description	Example Output Selection
Highest Value	String, Number	Selects the highest number,	Inputs: 9, 12, 14
	or Date	for number attributes, the latest date, for date attributes, or the last alphabetic value, for string attributes.	Output: 14
Latest Value	Number or Date	Uses a date attribute to select the merged value of a different attribute. The record containing the latest value in the specified date field is chosen, and the output value for the other attribute is extracted from the selected record.	Inputs: Johnson (01/05/2001), Johnston (06/01/1998) Output: Johnson
Longest String	String	Selects the longest string value (the string value with the most characters).	Inputs: J, James, Jameson Output: Jameson
Lowest Value	String, Number or Date	Selects the lowest number, for number attributes, the earliest date, for date attributes, or the first alphabetic value, for string attributes.	Inputs: 8.2, 8.1, 7.6
			Output: 7.6
Most Common Value	String, Number or Date	Selects the most common value from the input attribute(s), from all the	Inputs: Davis, Davis, Davies
		input records.	Output: Davis
Output as Array	utput as Array String, Number Combines the input into an or Date array.		Input: Red, Green
			Output: {Red}{Green}
Standard	Number	Calculates the standard	Inputs: 1, 5, 8, 10, 12
Deviation	Peviation deviation of the input values for a Number attribute.	Output: 3.87	
Sum Values	Number	Adds together the numeric	Inputs: 3,7,8,-2
		values from all the input records.	Output: 16
Value from Highest	String, Number or Date	Uses a number attribute to select the merged value of a different attribute. The record containing the largest value in the specified number field is chosen, and the output value for the other attribute is extracted from the selected record.	Inputs: Johnston (50), Johnson (40), JOHNSON (35) Output: Johnston

Output Selector	Compatible Input Column Type	Description	Example Output Selection
Value from Lowest	String, Number or Date	Uses a number attribute to select the merged value of a different attribute. The record containing the smallest value in the specified number field is chosen, and the output value for the other attribute is extracted from the selected record.	Inputs: Johnston (50), Johnson (40), JOHNSON (35) Output: JOHNSON

**1.3.4.10.1 Output Selector: Average** The Average output selector calculates and outputs the average of all Number values input to it from all the records being merged together.

The Average selector is often used for reporting on data, where records are grouped together by a common attribute value (or attribute values), or matched together using complex rules.

For example, you might use Group and Merge to group a number of order records by product identifier, and calculate and output the average order value for orders for each product.

Configuration	Description
Inputs	Any Number attributes from any input data sets.
Options	Specify the following options:
	<ul> <li>Consider Nulls as 0?: drives whether to consider Null values in the Number attribute as 0 values in the Average calculation, or whether to disregard them. Type: Yes/No. Default value: No.</li> </ul>
	Yes, means Null values are treated as 0.
	No, means Null values are disregarded.

The following table describes the configuration options:

# Example

In this example, the Average output selector is used to select the Average for an OrderValue (Number) attribute from each record.

### **Example configuration**

Consider nulls as zero? = No

# Example output

The following table shows examples of output selection using the Average selector:

Table 1–100 Example of Output Selection for Average

Record A	Record B	Output value (Average)
1089.78	598.65	844.215
176.99	168.34	172.665
63.99	32.99	48.49

Record A	Record B	Output value (Average)
543.99	543.99	543.99
null	5	5
null	null	null

Table 1–100	(Cont.)	Example of	<b>Output Selection</b>	for Average
-------------	---------	------------	-------------------------	-------------

**1.3.4.10.2 Output Selector: Delimited List** The Delimited List output selector outputs all input values, or all distinct input values, in a delimited list.

Use the Delimited List output selector when you are merging records but want to retain multiple values for certain fields. For example, email addresses and phone numbers may be used to help identify duplicate individuals, but you may want to retain all distinct email addresses and phone numbers for those individuals in merged output.

The following table describes the configuration options:

Configuration	Description	
Inputs	Any String attributes from any input data sets.	
Options	Specify the following options:	
	<ul> <li>Distinct values only?: drives whether to output all values, or whether only to output distinct values. Type: Yes/No. Default value: Yes.</li> </ul>	
	<ul> <li>Delimiter: the delimiter used to separate values in output. Type: Free text. Default value: ,</li> </ul>	
	<ul> <li>Ignore empty values?: drives whether or not to output two delimiters in a row if there is an empty input value. Type: Yes/No. Default value: No.</li> </ul>	
	If No, two delimiters in a row will be output in order to show how many input values there were.	
	If Yes, empty values will be ignored.	

## Example

In this example, the Delimited List output selector is used to output all product codes from multiple records all representing the same individual

### **Example configuration**

Distinct values only? = Yes

Delimiter = |

Ignore empty values? = Yes

## Example output

The following table shows example output using the Delimited List selector:

# Table 1–101 Example Output Using Delimited List Selector

			Output value
Record A	Record B	Record C	(Delimited List)
FIX2YR0550	FIX2YR0550	OFF2YR0550	FIX2YR0550   OFF2YR0550

			Output value
Record A	Record B	Record C	(Delimited List)
CAP2YR19XX	FIX5YR0550	OFF2YR-ASR00	CAP2YR19XX   FIX5YR0550   OFF2 YR-ASR00
null	null	FIX3YR0780	FIX3YR0780
null	null	null	null
CAP2YR	FIX3YR7654		CAP2YR   FIX3YR7654

 Table 1–101 (Cont.) Example Output Using Delimited List Selector

**1.3.4.10.3 Output Selector: Earliest Value** The Earliest Value output selector evaluates a date stamp on each record to select a value to use for another attribute.

Use the Earliest Value output selector where records have date stamps, and the best value for an attribute is likely to come from the record with the earliest stamp.

For example, in some cases, data is carefully checked and cleaned on migration to a new system, but duplicate entries are created with errors. In this case, the earlier records may be better. The date stamp column must be selected as an input to the output selector, in addition to the attribute for which you want to determine a merged value.

The following table describes the configuration options:

Configuration	Description	
Inputs	For the actual output value, any input attributes of any type from any input data sets may be configured.	
	A Date attribute must be configured in order to establish which record should be considered the 'Earliest'.	
Options	Specify the following options:	
	<ul> <li>Use first non-empty value if tied?: this option provides a way of selecting a value arbitrarily if more than one record exists with the same, earliest, Date/time stamp.</li> </ul>	
	The first alphabetically sorted value will be selected for String values, the lowest value for Numbers, and the earliest value for Dates.	
	Type: Yes/No. Default value: Yes.	

#### Example

In this example, the Earliest Value output selector is used to select the Earliest Value for a Company Name field, based on the date stamps of the records.

#### **Example configuration**

Use first non-empty value if tied? = No

### Example output

The following table shows example output using the Earliest Value selector:

Input A (CompanyName, Date)	Input B (CompanyName, Date)	Output value (Earliest Value)	
Barclays Bank plc,	Barclays Bank (Bristol) PLC,	Barclays Bank plc	
10/01/1998	14/05/2002		
PriceWaterhouse Coopers,	PWC,	PriceWaterhouse Coopers	
10/01/1998	24/03/2000		
Oracle Limited,	Oracle,	Selection error (needs manual	
24/03/2003	24/03/2003	resolution)	
Oracle, null	Oracle, 24/01/1997	Oracle	

Table 1–102 Example Output Using Earliest Value Selector

**1.3.4.10.4 Output Selector: First Non-empty Value** The First Non-Empty Value output selector searches through the records being merged and selects the first non-empty value it finds for the output attribute. Where input records are being merged from multiple data sources, you can specify the order in which the records are inspected, in order to specify a preferred source for the merged value.

Use the First Non-Empty Value output selector when you want to prefer the values from one data source over another. For example, when enhancing records, you might prefer to use the value from the reference data table, provided it is not empty. The value from the working data would only be chosen if it was input to the output selector, and if the reference data table has an empty value for the attribute.

You might also use the First Non-Empty Value selector if you want to ensure you have some kind of default output value for each output attribute even if there is no way of selecting data using a specific business rule, and you need to review and check the output manually to ensure the values are correct. This might decrease the time it takes to resolve your required output.

Note that where a single data source is used but there are multiple records in each group, the First Non-Empty Value selector will select the lowest value for Number attributes, the earliest date for Date attributes, and the first alphabetically sorted value for String attributes. This is purely so that output selection is deterministic if the same match process runs several times.

Configuration	Description
Inputs	Any attributes of any type from any input data sets.
Options	None. The order of the input attributes is important to output selection. Input the attributes in order so that the first attribute is preferred in selection, and the second attribute only used if the first has no value.

The following table describes the configuration options:

## Example

In this example, the First Non-Empty Value output selector is used to select a value for the PostCode attribute, when enhancing customer address data from a trusted reference data stream. You want to choose the post code from the reference data stream if it is available. If it is not available, you would like the original post code value in your working data to be preserved. You therefore input both PostCode attributes, but ensure that the output selector will use the reference data stream first.

#### Example output

The following table shows example output using the First Non-Empty Value selector, configured as above:

Input value from reference Input value from wo data stream data stream		king Output value	
CB4 1UW	CB4 1YW	CB4 1UW	
CB4 3DD	CB4 3DD	CB4 3DD	
CB4 0WS	null	CB4 0WS	
null	SW11 5QB	SW11 5QB	
null	null	null (see Note)	

Table 1–103 Example Output Using First Non-Empty Value Selector

**Note:** When a null value is selected in output, this will only be considered as a selection error if the Allow NULLs setting has been de-selected for the output attribute. Otherwise, the selection of the null value will be considered as correct.

**1.3.4.10.5 Output Selector: Highest Value** The Highest Value output selector selects the 'Highest Value' for an attribute from all the records being merged. This is most useful for Number or Date attributes, to select the highest number or latest date for an attribute. For String attributes, it will select the last value using an alphabetic sort on the data.

Use the Highest Value selector for output attributes that are selecting Number or Date values, and where the best value is likely to be the highest, or latest.

For example, when de-duplicating data, the best value for a Number attribute such as Largest\_Purchase, registering the amount of the largest single order the customer has made, will be the highest of the values in the matching records, and the best value for a Date attribute such as Last\_payment is likely to be the latest of the Date values.

Configuration	Description
Inputs	Any Number or Date attributes from any input data sets.
Options	Specify the following options:
	<ul> <li>Use first non-empty value if tied?: this option provides a way of selecting a value arbitrarily if all records in the group have the same value in the check attribute.</li> </ul>
	The first alphabetically sorted value will be selected for String values, the lowest value for Numbers, and the earliest value for Dates.
	Type: Yes/No. Default value: Yes.

The following table describes the configuration options:

#### Example

In this example, the Highest Value output selector is used to select the Highest Value for a Largest\_purchase (Number) attribute from the values for this attribute for each record in a match group.

## Example configuration

Use first non-empty value if tied? = No

### Example output

The following table shows examples of output selection using the above configuration:

Record A	Record B	Output value (Highest Value)
456.44	1088.20	1088.20
48765	2711	48765
34	33	34
2860	2860	Selection error (needs manual resolution)

Table 1–104 Example Output Using Highest Value Selector

**1.3.4.10.6 Output Selector: Latest Value** The Latest Value output selector evaluates a date stamp on each record to select a value to use for another attribute.

Use the Latest Value output selector where records have date stamps, and the best value for a column is likely to come from the record with the latest stamp.

For example, when deduplicating contacts, if contact information was added to the system just two weeks ago, and a duplicate record for the same contact exists with different contact information that was last modified two years ago, the recently added information is more likely to be correct.

The date stamp column must be selected as a Date input to the output selector, in addition to the attribute for which you want to select a value.

The following table describes the configuration options:

Configuration	Description
Inputs	For the actual output value, any input attributes of any type from any input data sets may be configured.
	A Date attribute must be configured in order to establish which record should be considered the 'Latest'.
Options	Specify the following options:
	<ul> <li>Use first non-empty value if tied?: this option provides a way of selecting a value arbitrarily if more than one record exists with the same, latest, Date/time stamp.</li> </ul>
	The first alphabetically sorted value will be selected for String values, the lowest value for Numbers, and the earliest value for Dates.
	Type: Yes/No. Default value: Yes.

# Example

In this example, the Latest Value output selector is used to select the email address on the record within a match group that was modified most recently.

#### Example configuration

Use first non-empty value if tied? = Yes

#### Example output

The following table shows example output:

Record A (Email, Last_ modified_dat)	Record B (Email, Last_ modified_dat)	Output value (Latest Value)	
mike.lewis@hotmail.com,	mike.lewis@aol.com,	mike.lewis@aol.com	
10/01/1998	14/05/2002		
steve_smith@yahoo.co.uk, 12/04/2006	smith_sst@capitagroup.co.uk, 01/08/2003	steve_smith@yahoo.co.uk	
dan.stewart@email.net,	dan.stewart@email.net,	dan.stewart@email.net	
10/01/1998	24/03/2000		
dcole2000@hotmail.com,	dcole@gmail.com,	dcole2000@hotmail.com	
24/03/2003	24/03/2003		
mikem@gmail.com, null	mike.mills@gmail.com, 17/01/2009	mike.mills@gmail.com	

Table 1–105 Example Output Using Latest Value Selector

**1.3.4.10.7 Output Selector: Longest String** The Longest String output selector selects the longest string value for an output attribute from the input attribute values, for all records being merged together. The longest string is considered as that with the most characters.

Note that Longest String actually works with number and date values as well.

Use the Longest String output selector when you think the best output value for an attribute is likely to be the most complete/longest value.

The following table describes the configuration options:

Configuration	Description	
Inputs	Any attributes (String, Number or Date) from any input data sets.	
Options	Specify the following options:	
	<ul> <li>Use first non-empty value if tied?: this option provides a way of selecting a value arbitrarily if no value is the longest for all records in a group.</li> </ul>	
	The first alphabetically sorted value will be selected for String values, the lowest value for Numbers, and the earliest value for Dates.	
	Type: Yes/No. Default value: Yes.	

#### Example

In this example, the Longest String output selector is used to select the value for a Given Name attribute from all records in each match group.

#### **Example configuration**

Use first non-empty Value if tied? = Yes

# Example output

The following table shows example output using the Longest String selector:

			Output value
Record A	Record B	Record C	(Longest String)
J	James	J.	James
John Francis	John	John F	John Francis
Brian H	Brian	Brian	Brian H
null	null	null	null
Frederick	Frederick	Fred	Frederick
Fred	null	Freddie	Freddie

Table 1–106 Example Output Using Longest String

**1.3.4.10.8 Output Selector: Lowest Value** The Lowest Value output selector selects the lowest value for an attribute from all the records being merged together. This is most useful for Number or Date attributes, when it will select the lowest number or earliest date for an attribute. For String attributes, it will select the first value using an alphabetic sort on the data.

Use the Lowest Value selector for output attributes that are selecting Number or Date values, and where the best value is likely to be the lowest, or earliest.

For example, when deduplicating a dataset, there may be multiple records for the same customer. If there is a date column in the source data such as Customer\_Since\_ Date, the earliest of the date values within the group is most likely to be the right one.

The following table describes the configuration options:

Configuration	Description		
Inputs	Any Number or Date attributes from any input data sets.		
Options	Specify the following options:		
	<ul> <li>Use first non-empty value if tied?: this option provides a way of selecting a value arbitrarily if records are tied in output selection; that is, all records in the group have the same value in the check attribute.</li> </ul>		
	The first alphabetically sorted value will be selected for String values, the lowest value for Numbers, and the earliest value for Dates.		
	Type: Yes/No. Default value: Yes.		

#### Example

In this example, the Lowest Value output selector is used to select the earliest date for a Customer\_Since attribute from the values for this attribute for each record in each match group.

# Example configuration:

Use first non-empty value if tied? = Yes

### Example output

The following table shows examples of output selection using the above configuration:

		Output value
Record A	Record B	(Lowest Value)
01-Aug-1988 00:00:00	09-Mar-2001 00:00:00	01-Aug-1988 00:00:00
05-Sep-1982 00:00:00	02-Jun-1995 00:00:00	05-Sep-1982 00:00:00
01-Jan-1981 00:00:00	01-Jan-1982 00:00:00	01-Jan-1981 00:00:00
01-Sep-1980 00:00:00	Null	01-Sep-1980 00:00:00
01-Sep-1980 00:00:00	01-Sep-1980 00:00:00	01-Sep-1980 00:00:00

Table 1–107	Example Out	put Using I	Lowest Va	lue Selector
		p		

**1.3.4.10.9 Output Selector: Most Common Value** The Most Common Value output selector selects the Most Common Value for an output attribute from the input attribute values, for all the records being merged together.

Use the Most Common Value output selector when you think the best output value for an attribute is likely to be the value that occurs most often in the records that are being merged together.

The Most Common Value selector is most useful where more than two records are likely to be merged, since otherwise there is no meaningful definition of the Most Common Value. For example, when deduplicating and selecting a value for a Name attribute, the Most Common Value from "John Lewis" and "John Louis" cannot be determined. However, the Most Common Value from "John Lewis", "John Lewis" and "John Louis" is simply determined.

Alternatively, this selector can be used when two records are being merged to raise a selection error, thus requiring manual selection, where the values are different between records.

Note that where the Most Common Value selector selects from a mixture of Null values and values with data, it ignores the Null values. If all values are Null, however, it will select Null as the output value. The Allow Nulls option then controls whether or not an error is raised if a Null value is selected.

Configuration	Description	
Inputs	Any attributes of any type from any input data sets.	
Options	Specify the following options:	
	<ul> <li>Use first non-empty value if tied?: this option provides a way of selecting a value arbitrarily if no value occurs more frequently than any other.</li> </ul>	
	The first alphabetically sorted value will be selected for String values, the lowest value for Numbers, and the earliest value for Dates.	
	Type: Yes/No. Default value: Yes.	

The following table describes the configuration options:

## Example

In this example, the Most Common Value output selector is used to select the value for a Surname attribute from all records in each match group.

#### Example configuration

First Non-Empty Value if Tied = No

# Example output

The following table shows example output using the Most Common Value selector:

			Output value
Record A	Record B	Record C	(Most Common Value)
Lewis	Lewis	Null	Lewis
Lewis	Lewis	Louis	Lewis
Francis	Frances	Null	Selection error (needs manual resolution)
Francis	Frances	Franciss	Selection error (needs manual resolution)
Lewis	Null	Null	Lewis
Null	Null	Null	Null

Table 1–108 Example Output Using Most Common Value Selector

**1.3.4.10.10 Output Selector: Standard Deviation** The Standard Deviation output selector calculates and outputs the standard deviation of the set of Number values input to it from all the records being merged together.

The Standard Deviation selector is used when performing statistical analysis on data, where records are grouped together by a common attribute value (or attribute values), or matched together using complex rules.

The following table describes the configuration options:

Configuration	Description
Inputs	Any Number attributes from any input data sets. If the specified attribute is null for a given record, that record is ignored for the purposes of calculating the standard deviation.
Options	Specify the following options:
	<ul> <li>Sample (non-random): select this option if the data input to the processor is a non-random sample of the complete population. This will cause the to calculate the sample standard deviation for the input set.</li> </ul>
	Type: Yes/No. Default value: No.

## Example

In this example, the Standard Deviation output selector is used to select the Standard Deviation for a number attribute from each record. The processor has been configured to treat the input as the whole population of values.

## **Example output**

The following table shows examples of output selection using the Standard Deviation selector:

Input values	Output value (Standard Deviation)
45, 66, 76, 78, 87, 94, 98, 99, 103	17.72
43, 45, 54, 76, 87, 89, 94, 99, 103	22.12

 Table 1–109
 Example Output Using Standard Deviation Selector

**1.3.4.10.11 Output Selector: Sum Values** The Sum Values output selector calculates and outputs the sum of all Number values input to it from all the records being merged together.

The Sum Values selector is often used for reporting on data, where records are grouped together by a common attribute value (or attribute values), or matched together using complex rules.

For example, you might match mortgage account records that share a common household, and use the Sum Values output selector to calculate the total debt level for the household.

The following table describes the configuration options:

Configuration	Description
Inputs	Any Number attributes from any input data sets.
Options	None.

#### Example

In this example, the Sum Values output selector is used to select the sum of a Balance (Number) attribute from each record in a match group.

#### Example output

The following table shows examples of output selection using the Sum Values selector:

		Output value
Record A	Record B	(Sum)
576.34	-35.43	540.91
123.55	765.38	888.93
534.75	0	534.75
-75.15	-89.65	-164.8
65.35	null	65.35
null	null	null

Table 1–110 Example Output Using Sum Values Selector

**1.3.4.10.12 Output Selector: Value from Highest** The Value from Highest output selector evaluates a numeric attribute on each record to select a value to use for another attribute.

Use the Value from Highest output selector where records have a numeric attribute which can be used to select the best record to use for various other output attributes.

This output selector may be useful where you need to use complex logic to pick the best record to use as the merged output record for a number of records representing the same entity. Complex logic, applied before matching, can be used before to create an populate a numeric 'selection score' attribute representing an overall view of the completeness, appropriateness and likely relevance of each record. That score can then be used during merging to choose the best record.

In other cases, there may be a simple Number attribute already in the data that you may want to use in selection - for example, an attribute representing the number of products to which an individual has subscribed.

Configuration	Description
Inputs	For the actual output Value, any input attributes from any input data sets may be configured as long as they share the same data type.
	A Number attribute must be configured as the Check Value Attribute for the actual 'Highest' selection logic.
Options	Specify the following options:
	<ul> <li>Use first non-empty value if tied?: this option provides a way of selecting a value arbitrarily if more than one record in the group has the same highest value in the check attribute.</li> </ul>
	The first alphabetically sorted value will be selected for String values, the lowest value for Numbers, and the earliest value for Dates.
	Type: Yes/No. Default value: Yes.
	<ul> <li>Consider Nulls as 0?: this option drives whether to consider Null values as 0, or whether to ignore them. If Nulls are ignored, any numeric value will be considered higher than a Null value.</li> </ul>
	Type: Yes/No. Default value: No.

The following table describes the configuration options:

# Example

In this example, the Value from Highest output selector is used to select an Occupation value of the 'best' record based on a SelectionScore attribute that has been added to all input records before matching.

## **Example configuration**

Use first non-empty value if tied? = No

Consider Nulls as 0? = No

## Example output

The following table shows example output using the Value from Highest selector:

Input A (Occupation,	Input B (Occupation	Output value
SelectionScore)	SelectionScore)	(Value from Highest)
CEO, 45	Chief Executive Officer, 60	Chief Executive Officer
Unknown, 0	Account Manager, 60	Account Manager
Sales Executive, 60	Partner Manager, 60	Selection error (requires manual resolution)
Nurse, 45	Chief Nurse, 60	Chief Nurse
null, 0	Secretary, 50	Secretary
Associate Analyst, null	Business Analyst, 20	Business Analyst

Table 1–111 Example Output Using Value from Highest Selector

**1.3.4.10.13 Output Selector: Value from Lowest** The Value from Lowest output selector evaluates a numeric attribute on each record to select a value to use for another attribute.

Use the Value from Lowest output selector where records have a numeric attribute which can be used to select the 'best' record to use for various other output attributes.

For some types of attribute, the lowest value for an attribute is the one of most interest. For example, when merging together records for the same individual and attempting to find the highest risk records, it may be that the individual record with the lowest credit score is the record wanted in output.

The following table describes the configuration options:

Configuration	Description
Inputs	For the actual output Value, any input attributes from any input data sets may be configured as long as they share the same data type.
	A Number attribute must be configured as the Check Value Attribute for the actual 'Lowest' selection logic.
Options	Specify the following options:
	<ul> <li>Use first non-empty value if tied?: this option provides a way of selecting a value arbitrarily if more than one record in the group has the same lowest value in the check attribute.</li> </ul>
	The first alphabetically sorted value will be selected for String values, the lowest value for Numbers, and the earliest value for Dates.
	Type: Yes/No. Default value: Yes.
	<ul> <li>Consider Nulls as 0?: this option drives whether to consider Null values as 0, or whether to ignore them. If Nulls are ignored, any numeric value will be considered lower than a Null value.</li> </ul>
	Type: Yes/No. Default value: No.

# Example

In this example, the Value from Lowest output selector is used to select the name of the person with the lowest credit score in a group of matching records.

#### Example configuration

Use first non-empty value if tied? = No

Consider Nulls as 0? = No

## Example output

The following table shows example output using the Value from Lowest selector.

Note that in this case the Use first non-empty value if tied? option is set to No.

		Output value
Input A (Name, CredtScore)	Input B (Name, CredtScore)	(Value from Lowest)
Mr Bill Davis, 580	Mr William Davis, 690	Mr Bill Davis
Mr Stephen Lewis, 720	Steve Lewis, 650	Steve Lewis
null, 480	Mr F Johnson, 780	null
Mr Brian Hamilton, 595	Mr B Hamilton, 595	selection error (requires manual resolution)
Andrew Taylor, null	Andy Taylor, 0	Andy Taylor

# 1.3.4.11 Subprocessors available for Match Processors

This section describes the subprocessors available for match processors:

**Note:** Not all subprocessors are available for every match processor. Each subprocessor section describes the applicable processors.

- Input
- Identify
- Cluster
- Match
- Merge

**1.3.4.11.1 Input** The Input sub-processor of matching processors is used to map attributes from input data streams to matching processors.

The Input sub-processor is a necessary part of matching, used to control the data that is used in the matching process.

Normally, all attributes from each input data stream are included in a matching process. However, you may want to vary the attributes used in matching, and only include those that you need either to match on, use in the review of possible matches, or use in making output selections.

**Note:** For versions of EDQ older than 7.0, it was also necessary to configure the selection of input attributes carefully as all input attributes would be included in the Decision Key used to re-apply ('remember') manual match decisions. However, it is now possible to configure which of the input attributes to use in the Decision Key - see Advanced options for match processors.

For example, from a typical Customer table, the following attributes might be included in a matching process:

Purpose	Attributes
Needed for matching	First_name
	Surname
	Birth_date
	Address_1
	Postcode
	Email
	Home_tel_number
Needed for the review of possibly matching records	Title
	Address_2
	Town
	County
	Customer_type
Needed to identify specific records for data updates	Customer_ID
Needed to make output decisions (for example, to choose the	Last_modified_date
most recent record)	Has_active_account

A number of other attributes in the source data might be excluded from the matching process.

In order to input data into matching, you first need to connect up the data stream(s) to the match processor on the canvas. Note that the number and type of data streams accepted by the processor depends on the type of processor, as follows:

Match Processor Type	Access input data streams
Group and Merge	A single working data stream
Deduplicate	A single working data stream
Enhance	A single working data stream, and any number of reference data streams
Link	Any number of working and reference data streams
Consolidate	Any number of working data streams
Advanced match	Any number of working and reference data streams

Data streams are connected to match processors either directly from Readers, or from output filters of other processors.

Once the data streams are connected, you can use the Inputs dialog to select attributes, in the same way as for all processors.

Two additional options appear when configuring the options for a match processor (except Group and Merge):

**Compare against self** - this option allows you to change whether or not the match processor will look for matches within the data stream (rather than between data streams). This option is set to the most likely default depending on the type of match processor. Note that working data streams are always compared with each other, and reference data streams are never compared with each other.

**Enabled** - this option allows you to retain the configuration of an input data stream, but to switch on and off the use of it in the match process - for example to run a match of some working data against some, but not all, configured reference data streams.

**1.3.4.11.2 Identify** Identify is a sub-processor of all matching processors except Group and Merge. The purpose of the Identify step of match configuration is to map source attributes to identifiers (see below), which are then used to match records in or between data streams.

## Identifers

An identifier is a way of representing and identifying a real-world business entity that needs to be matched - for example a person's name, an address, an inventory item etc.

There are a number of different ways of identifying a business entity, and so a number of different kinds of identifier:

- System identifiers used within a system to identify the record or entity. In databases, this is often the Primary Key.
- Real-world identifiers attribute(s) of the entity which have meaning outside of the system and are intended to be used to establish identity.
- Alternative identifiers attribute(s) of the entity which have meaning outside of the system and can be used to establish identity, although not necessarily intended to do so.

For example, within a system storing information about books, a book could be identified by:

- A Primary Key (System identifier)
- Its ISBN (Real-world identifier)
- A combination of Title, Author and Publication date. (Alternative identifier)

EDQ makes no distinction between these kinds of identifier. Any or all of these types of identifier may be used to identify an entity for matching, either separately or in combination.

In EDQ, one or more attributes of an entity are mapped to an identifier in order to identify that entity.

## **Identifier Types**

Different types of identifier exist so that specialist comparisons can be used to match data of different types, for example, for date comparison or number matching.

Note that the default set of identifier types are the base types (Date, Date Array, String, String Array, Number, and Number Array). These only allow a single attribute from each source data stream to be mapped to them. However, it is possible to extend the set of identifier types to add more specific identifiers and comparisons. For example, an Address identifier type that allows addresses in different structures to be mapped, and which is accompanied by specialist address comparisons.

The String Array allows a simple string to be matched against a string array or a string array with another string array. The same is applicable for both the Number Array and the Date Array.

## Use

Use the Identify configuration step to map the attributes that you want to match to identifiers. Identifiers are then used in clustering and matching.

This allows you to resolve any differences in attribute names between data streams. For example, the attributes lname in one data stream, and SURNAME in another data stream could both be mapped to a surname identifier.

Note that when matching more than one data stream (for example, when linking), you can match an attribute in one data stream against more than one attribute in another data stream by creating two identifiers. This allows you to overcome any issues with data entered in the wrong fields, within the matching process.

Identifiers may be added in two ways:

- From the configuration view panel, with the Input sub-processor selected
- From within the Identify sub-processor

When working with a single data stream, such as in a Deduplicate match processor, it is simplest to add the identifiers directly from the configuration panel when viewing the input attributes. When working with multiple data streams, such as in a Consolidate, Link or Enhance match processor, attributes from each data stream will need to be mapped to the identifiers in the Identify dialog. In this case, you might first create the required identifiers from the input attributes view, but you will need to open the Identify dialog above to map them.

#### **Auto-Mapping Identifiers**

Auto-Map functionality is available both within the Identify sub-processor and from the configuration view panel when the Input sub-processor is selected.

Auto-Map is of most use when you want to create identifiers for all the attributes in the input data streams, and a consistent naming convention is in use. Auto-Map creates an identifier for each unique attribute name found in all the working and reference data input streams, and maps all input attributes with that name to the appropriate name.

**1.3.4.11.3 Cluster** Cluster is a sub-processor of all matching processors except Group and Merge. The purpose of the Cluster stage of match configuration is to configure the clustering process, which stops matching from performing unnecessary comparisons between records. Without clustering, matching would be a very inefficient process, even on small data streams, as every record in each data stream would need to be compared with every other record.

Use clusters to divide up the input records into groups of records (cluster groups) with common cluster keys, within which record comparisons are performed.

The configuration of a cluster consists of one or more identifiers, and optionally a number of ordered transformations of those identifiers. The cluster keys for the cluster will then be generated for each record based on that configuration, and records grouped by the cluster key.

Where more than one identifier is used in a cluster (a Composite cluster), the identifier values (or transformed identifier values) are concatenated together to form the cluster key for each record.

If a single array type identifier is used in a cluster, the cluster key will be generated for all the elements in the array.

If multiple array type identifiers are used in a cluster, cluster key will be generated for all the combination of array elements. For example, if an array of two attributes and another array also of two attributes are used in a cluster then four cluster keys will be generated.

Use the **Add Identifier** button to add an identifier to the cluster, and the **Add Transformation** button to add transformations to each identifier.

Note that the transformations that you can validly apply to an identifier depend on the data type (that is, String, Number or Date) of the identifier. You can change the data type of the identifier using one of the Convert transformations (such as Convert Date to String). If you configure any invalid transformations, these will appear in red.

If the Convert String to Date transformation is deleted above, the First N Characters transformation becomes valid.

#### Additional options - overriding defaults

Three additional options are available when configuring a cluster. Normally, these options do not need to be changed from their default settings, but you may want to change them in specific cases. The options are:

- Cluster Group Limit
- Cluster Comparison Limit
- Allow Nulls

### **Cluster Group Limit**

The Cluster Group Limit is the maximum number of records that are allowed to be in a single cluster. By default, the Cluster Limit is 500 records.

If a cluster consists of more records than this (for example, if when using a simple clustering configuration of the first 5 characters of a Surname, there are more than 500

records with 'SMITH'), that cluster will be ignored by matching, as it would require too many comparisons to be performed. Normally, in this case, you would change your clustering configuration to be more sensitive, and generate smaller groups. However, in some cases, you may simply want to extend the size limit so that the larger clusters are not ignored.

## **Cluster Comparison Limit**

The Cluster Comparison Limit is the maximum number of comparisons the match comparison engine may perform before discarding that cluster. By default, the Cluster Comparison Limit is set to null, meaning that there is no limit.

The number of comparisons that a cluster will produce can be calculated before the cluster processing begins. If the number of comparisons exceeds the cluster comparison limit, the cluster will be discarded before processing, and no relationships will be generated for that cluster.

#### Allow Nulls

The Allow Nulls option allows you to change whether or not to create a cluster of all the records where the configured cluster key is Null.

By default, Null cluster keys are allowed, and a group will be generated.

For example, if your cluster is simply the whole value of an Email attribute, do you want to compare all records with Null values in the Email attribute with each other? If you do not, you might set this option to False.

Note that if the setting is left to its default setting of True, the cluster for the Null cluster key will be generated, but will often contain more records than the Cluster Limit (above), and will therefore be ignored by matching in any case.

#### Example

For example, the first few characters of a Surname attribute (transformed to upper case), and the year part of a Date\_of\_Birth attribute, are used to create clusters in a set of customer data. As in this case the Date\_of\_Birth is a Date attribute, it is first converted to a String (using the format ddMMyyyy), so that the last 4 characters can be taken to represent the year.

The default cluster size limit of 500 is used, and the cluster allows a Null cluster key to be generated.

**1.3.4.11.4 Match** Match is a sub-processor of all matching processors except Group and Merge. The purpose of the Match stage of match processor configuration is to configure the main matching process, that is, how to compare records, and how to interpret the results of those comparisons (as automatically match, do not match, or assign for manual review).

It is also possible to configure how to output the results of the matching process - that is, the sets of matching records, and the relationships created between records.

The tabs of match configuration are:

- Comparisons
- Compound Comparison
- Scoring
- Match Rules
- Relationships (see Relationships Output)

- Match Groups, (see Match Groups Output [Match Review only]), or
- Alert Groups (see Alert Groups Output [Case Management only])

The set of comparisons and match rules needed to match records accurately will depend on the requirements of the matching process, and also on the quality of the data being matched.

In general, when first developing a match process, the following tips are useful:

- Start by looking for definite matches (normally records that match exactly across your key identifiers). To do this, add Exact Match comparisons to each identifier, and a rule that expects exact matches in each. Note that the Exact Match comparison could still contain transformations to resolve minor discrepancies between records (such as case differences, or extra filler words appearing in the identifier value).
- Widen out the matching process by adding further rules, below the exact match rule, with degrees of fuzzy matching (for example, using a Character Edit Distance comparison allowing matches with an edit distance of 1 or 2), and run matching to see how effective each rule is (that is, if it finds any matches, and if there are any false positives; that is, records that were matched but which do not represent the same entity).
- Create the loosest match rule you can imagine that might yield a positive match (perhaps amongst many non-matches), and set the initial match decision to Review. This will allow you to review the characteristics of records matched by the rule, and create new 'stronger' rules to match the positive matches only.
- When developing a match process, the general aim is to minimize the amount of manual review that will be required to check possible matches. However, on some occasions, there is no way to distinguish automatically between records that should, and should not, match. When you have a rule where it is not obvious whether or not each of the match pairs of records should match, this should be a Review rule.

For more high-level information about matching in EDQ, see the Matching concept guide. More

#### Configuration

There are four steps of configuration of the Match sub-processor, with different tabs on the configuration dialog for each.

The main configuration of matching is encapsulated in the Comparisons and Match Rules tabs. The two types of output have default configuration settings, which will often not need to be changed, or may only need changing when the development of the match process is nearing completion.

#### Comparisons

Comparisons are matching functions that determine how well two records match each other, for a given identifier.

EDQ comes with a library of comparisons (see List of Comparisons) to cover the majority of matching needs. New comparisons may also be scripted and added into EDQ.

Comparisons compare all the records within a cluster group with each other, and produce a comparison result. The possible comparison results depend on the comparison, and the type of identifier (such as String, number or date) being compared.

For example, the Exact String Match comparison (see Comparison: Exact String Match) delivers one of the following results for each comparison it performs:

- True the pair of identifier values match
- False the pair of identifier values do not match
- No Data no value was found in one or both of the identifier values

So, the exact String match comparison simply determines whether or not a pair of records match.

By contrast, the Character Edit Distance comparison (see Comparison: Character Edit Distance) attempts to find how well a pair of records match, by calculating a numeric value for how many character edits it would take to get from one value to another. For example the values 'test' and 'test' would match exactly, meaning a character edit distance result of 0, the values 'test' and 'tast' have a character edit distance of 1, because a single character is different, and the values 'test' and 'mrtest' would result in a character edit distance of 2, because two characters are different.

When used with array attributes, comparisons will, in general, compare all array element values in the first record with all array element values in the second record, and output the strongest match result. For example, if record A has an array with elements 'John' and 'Jon', and record B has an array with elements 'J' and 'Jon', an Exact Match comparison will return 'True', and a Character Edit Distance comparison will return '0', because 'Jon' matches 'Jon' exactly.

### Adding and Configuring Comparisons

Comparisons are added to each identifier using the Add Comparison button at the bottom of the dialog. It is also possible to copy and paste comparisons (for example, if you want the same comparison configuration on another identifier), by copying (Ctrl + C) with a comparison selected and pasting (Ctrl + V), with an identifier. Note that comparisons can also be copied between matching processors, so you can reuse comparison configurations that you have used in other match processors.

Each comparison is configured using the right-hand side of the dialog.

### Adding Transformations to Comparisons

Adding transformations on comparisons allows identifiers to be transformed before they are compared.

For example, you might want to strengthen a match rule where identifier values (such as names) are similar, but do not match exactly, with a comparison that ensures that the two values sound the same. To do this, use an Exact String match comparison, but add a Metaphone transformation to the comparison, so that you are comparing the metaphone key for each identifier rather than the individual value - this would mean (for example) that 'Jhon' and 'John' would match.

Comparison transformations may themselves require configuration, depending on the transformation used. See the help pages for the individual transformations for a full guide.

## **Comparison Options**

The comparison options vary depending on the comparison used. For a full guide to the available options, see the help pages for the individual comparisons. For example, the following options are available for the Exact String match comparison (see Comparison: Exact String Match):

- Match No Data pairs determines if matching two values that contain No Data (nulls, empty Strings, or only non-printing characters) should return a "True" result (that is, the two values match), or a "No Data" result (as no data was found).
- Ignore case? determines if matching will be case sensitive or not. For example, if set, the values "John" and "JOHN" will match; if not set, they will not match.

#### **Result Bands**

Comparisons that yield numeric results (such as a match percentage, or an edit distance between two identifier values) have result bands, which allow you to configure distinct comparison results (to drive whether or not to match records automatically) for bands of results. Default result bands for each comparison are provided to illustrate this, and so that you do not always have to configure the result bands from scratch.

You can change the result bands for a comparison if you want to band results differently. For example, when using a Character edit distance comparison, you might simply want a rule that matches that identifier if the edit distance is 2 or less.

Note also the colors on the right-hand side of each result band. These are used in the Match rules pane (visible with the match processor open on the canvas, and the Match sub-processor selected) to provide a quick guide to the strength of the comparison result, and therefore a quick visual guide to the configuration of each match rule across several comparisons. Use the **Invert Colors** tick box to change the direction of the colors. Use Green to indicate a strong match, and Red to indicate a weak match, with various gradients in between.

### **Compound Comparison**

Compound Comparisons allow more complicated configurations to be made by creating separate groups within the match configuration. Comparisons and scores can be configured separately on these groups, and overall scores and other data are able to be calculated from results from these groups. This allows matches to be created in a more efficient and flexible way.

The main benefits are:

- Ease of setting up match configuration many less rules will have to be specified explicitly, therefore meaning much less configuration time required to set up
- Flexibility rules will be able to take into account the matching or non-matching of all groups within the rule, meaning more accurate information will be able to be returned on a match
- Externalization Allowing weightings across the new groups and allowing these
  to be externalized will help external configuration of match. For example, giving a
  higher weighting to a logical group can be used increase the contribution that this
  group's score can make towards an overall score. It will also be possible to turn off
  a logical group completely.

# Scoring

You can define a Match Rule to take its score from the outputs of a Compound Comparison, or a combination of outputs from several Compound Comparisons.

For example, you can combine the outputs from several Compound Comparisons to create a score, and rule name result that is a combination of the results from all of them, thus giving a "best match" result across all included Compound Comparisons. For example, if combining Compound Comparisons of Name, Address, and Phone,

two records could be compared with a score of 99, Rule Name "Name Exact, Address Exact, Phone Last N".

Then, if defining a Rule that took the output combination from a combination of outputs of Compound Comparisons, where the score was >90, it would be possible to define that the Rule's score was the "Score" of the combination. Thus giving, in the example, a Rule name such as "Score > 90" and a score of 99.

There are two methods for calculating an aggregate score from the score outputs of multiple Compound Comparisons:

- Weighted Average
- Geometric Average

# Weighted Average

When using the weighted average score, the contribution of each Compound Comparison to the overall score is proportional to its weighting. The overall score is a proportion of the maximum possible score that could have been obtained if all the contributing Compound Comparisons obtained the maximum possible score themselves.

However, if the **Ignore if "No Data"** option is selected for a particular compound comparison and it has a Category result of "No data" then that comparison does not contribute towards the overall score.

The configuration for a weighted average score requires configuring Compound Comparisons. Each Compound Comparison provides a weighting and a score between -100 and 100. The options that can be configured for each Compound Comparison are described in the following table:

Options	Туре	Description	Default Value
Weighting	Numeric>0	Defines how much (relative to other compound comparisons) a match on this should contribute to the overall score	1
Enabled	Checkbox	Defines whether the compound comparison should contribute to the overall score. Deselecting this checkbox is equivalent to removing the compound comparison from the score.	Checked
Include if "No Data" result	Checkbox	Defines whether the compound comparison should contribute to the score if it has a "No Data" result	Checked

Options	Туре	Description	Default Value
Normalize result between: Minimum	Numeric	Minimum score, which the result should be normalized between. If this is set to 0, the minimum resulting score is 0. If less than zero, the score is normalized between this negative value and the maximum score, but any resulting negative scores are returned as zero.	0
Normalize result between: Maximum	Numeric must be greater than the minimum score.	Maximum score, which the result should be normalized to. If this is set to 100, the maximum resulting score is 100. If any resulting scores produced are more than 100, then the value is returned as 100.	100

The following configuration options are provided for normalizing the minimum and maximum score for the score's result:

To calculate the weighted average score, the following algorithm is applied:

If the  $i^{\text{th}}$  Compound Comparison has score  $s_i$  (which will be between -100 and 100), weighting  $w_i$  and "Normalize result between: Maximum" of Max, "Normalize result between: Minimum" of Min:

$$Min + (Max - Min) * \frac{(\sum (w_i * s_i + 100 \sum w_i))}{200 * \sum w_i}$$

In this equation, each sum is only for those comparisons that have a result which is not "No Data", or where it is set to Include if "No Data".

The value of 200 in the equation is the range in which the sum of the weighted compound comparisons result can fall (since each compound comparison can have a result between -100 and 100). The sum of the weightings and scores has 100 added to it to give the numerator on that part of the equation as a proportion of that range.

## Example

The following example provides configuration and resulting score for the Compound Comparison of Name, Address, Phone, E-mail, and Tax Number. The weighting and Include If "No Data" options are configurations while the score is the result of the Compound Comparison.

Compound	Rule	Score	Weighting	Include if "No Data"
Name	Name Exact	100	5	Y
Address	Address Exact	100	8	Y

Compound	Rule	Score	Weighting	Include if "No Data"
Phone	Phone Last N	80	6	Ν
E-mail	E-mail Conflict	-5	7	Ν
Tax Number	No data	0	10	Ν

Normalize result between: Minimum = -20

Normalize result between: Maximum = 120

 $\sum w_i * s_i = 100^* 5 + 100^* 8 + 80^* 6 + (-5)^* 7 = 1745$ 

Observe that Tax Number is ignored as it has "No Data" result and the "Include If No Data" option set to N.

 $\sum w_i = 5 + 8 + 6 + 7 = 26$ 

Based on this equation (Tax number not contributing) the result is:

 $-20 + (120 - 20)^{*}(1745 + 2600)/5200 = 97$ 

As another example, if the E-mail Compound Comparison matched on the "No Data" rule instead of E-mail conflict, then there would be a significant change in the result, as shown in the following equation:

 $\sum W_i * S_i = 100^* 5 + 80^* 100 + 80^* 6 = 1780$ 

 $\sum w_i = 5 + 8 + 6 = 19$ 

Since, E-mail is no longer contributing, the result would be calculated using the following equation:

 $-20 + (120 - 20)^{*}(1780 + 1900)/3800 = 116$ , which will be cut off to return a score of 100.

## **Geometric Average**

The Geometric Average score is an alternative to the Weighted Average score. Because the score is derived from a product of a score from the component Compound Comparisons, it gives a distribution, which is less linear. As a result, a match between a small number of Compound Comparisons can produce a high score faster. Extra matching comparisons, in addition to this, contribute less and the score increases slowly. This is similar to the way scoring is done in Customer Data Services at the moment. For example, only two matching fields are required for a very high score, regardless of the contents of the other fields.

For calculating the score using Geometric Average, add any number of Compound Comparisons to the score's configuration. Each Compound Comparison has the configuration options described in the following table:

	Туре	Description	Default
Weighting	Numeric >0	Defines how much a match on this should contribute to the overall score	1

	Туре	Description	Default
Enabled	Checkbox	Defines whether the compound comparison should contribute to the overall score. Turning this off is equivalent to removing the compound comparison from the score.	Checked

**Note:** The Include if "No Data" result option is not relevant for Geometric Average score.

The Geometric Average score applies the following algorithm. Given that the provided score for each Compound Comparison is between -100 and 100. Take each compound comparison i, which has a weighting ( $w_i$ ) and a score ( $s_i$ )

First convert these values to a contribution  $(c_i)$  for the compound comparison using the equation:

If  $s_i \ge 0$   $c_i = 1 + w_i * s_i / 100$ , results would range between 1 and  $1 + w_i$ .

If  $s_i < 0$   $c_i = 1/(1-w_i * s_i/100)$ , results would range between  $1/(1+w_i)$  and 1.

The overall score is calculated as:

$$\frac{((\prod c_i)^x - 1)}{(\prod c_i)^x} * 100$$

This equation gives a score which tends towards 100 as the product of the scores becomes greater, and tend towards -infinity as the result is smaller. If all scores are "No Data" (giving  $c_i$ = 1) then the score would be zero. The lowest possible score is set at 0. The resulting score is rounded to the nearest integer.

In the equation, x is the Score Factor that indicates if the score would be higher or lower.

You can choose the Score Factor from a drop down list available when configuring the Geometric Average score. It provides five options with predefined values for each of them, as described in the following table:

Option	Value
Typical	0.5 (Default)
High	1
Higher	1/3
Lower	1/4
Lowest	1/5

#### Example

The following table shows the results for a pair of records for five Compound Comparisons:

Compound	Rule	Score	Weighting	Calculated Contributions
Name	Name Exact	100	5	1+5*1=6
Address	Premise and Postal Code	80	8	1 + 0.8 = 7.4
Phone	Phone Last N	80	6	1 + 0.8*6 = 5.8
E-mail	E-mail conflict	-5	7	1/(1 + 0.05*7) = 0.74
Tax Number	No Data	0	10	1

The product of the contributions is 190.7556.

Using x = 0.5 gives a result of:

100\*(13.81143-1)/ 13.81143 = 93%

## Match Rules

A match rule determines how many comparison results are interpreted during the matching process.

Each match rule results in a decision. There are three possible decisions:

- Match
- No Match
- Review

These decisions are interpretations of a number of comparison results - for example if all comparison results match, this might be categorized as a Match. If only some comparisons match, you might prefer to review the matching records manually in order to decide whether records linked by the rule are matches or not.

Match rules are processed in a logical order, from top to bottom as they are displayed in the Match Rules pane. If match rule groups are in use, the match rules in the first match rule group are processed first, from top to bottom, before any of the rules in the next group are processed.

The complete set of match rules form a decision table for the comparison results.

If a pair of records meets the criteria for the top match rule, (for example, Comparison 1 = True, Comparison 2 = Close match), the match rule's decision will be applied to that pair of records. Match rules that are lower down in the decision table will not apply to pairs of records already linked (or not linked, in the case of rules with No Match decisions) by a higher rule.

Normally, it is best to use the strongest match rules (with Match decisions) at the top of the table. For example, a complete duplicate across all identifiers would be considered a very strong (exact) match, and would meet the criteria of the top rule. The match rules will then get 'looser' as you move down the table.

After matching has run, the links (termed 'relationships') formed by each match rule are available in the Rules view of the Results Browser, and you can drill down to the Relationships Output to see the related records.

## Adding and Configuring Match Rules

Match rules are managed using the buttons underneath the match rules list.

Rules are added using the plus sign and deleted using the minus sign. Their position in the list is adjusted using the arrow buttons at the right hand side.

The check box to the left of the match rule allows you temporarily to disable a match rule from the next run of the match processor, without losing the rule altogether (as you may want to reinstate it later). This is particularly useful for pre-configured match processors, as some of the rules provided may not be required for your specific data, and so can quickly be disabled without deleting the rule.

Each match rule is configured on the right-hand side of the dialog. Each comparison is listed, and you need to decide which comparison results you want to interpret with a match decision (MATCH, NO MATCH, or REVIEW).

It is also very useful to create new rules by copying and pasting other rules, and making minor changes to the configuration on the right - for example because you want to create a new rule that varies only slightly from an existing rule. Standard keyboard shortcuts (<Ctrl> C and <Ctrl> V) can be used, and a right-click menu is also available.

The pasted rule will be added immediately below the original rule. You can then edit the rule name, change its configuration, and move it to the appropriate place in the table of rules.

Rules can be copied from one match rule group and pasted into another.

#### **Configuring Comparison Results in Match Rules**

For each configured comparison, it is possible to select a comparison result for the match rule. As different comparisons offer different results, the possible results for a comparison vary. For example, the Exact String Match comparison may return one of the following results:

- True (that is, the strings match)
- False (that is, the strings do not match)
- No data (that is, one or both of the values being compared contained No data)

When selecting the result of the comparison in a match rule, you can therefore choose any of the above results, or you may choose \*, meaning 'Any result'.

Note that all comparisons offer a 'No data' result. Comparing a value containing data with a Null or empty string value will always give a No data result. Comparing two Null or empty strings gives a No data result only if the Match No Data Pairs option (also on all comparisons) is set to No. If Match No Data Pairs is set to Yes, the two No Data values will be matched with the maximum result for the comparison (for example, True, for the case of an Exact String Match).

#### Match Rule Groups

Match Rules are collated into groups. A *match rule group* consists of a set of match rules that perform a similar function. Match rules in a match rule group can be managed as a unit, including:

- Enabling or disabling the rules in the group;
- Changing the decision for all the rules in the group;
- Changing the comparison used by all the rules in the group;
- Moving the position of the group in the decision table.

The rules in a match rule group form a contiguous set of rules in the decision table. That is, for any given group, it is not possible for rules that are not part of the group to be interspersed with the rules in that group.

The match rules displayed are those which are associated with the selected group.

It is possible to ignore match rule groups completely. By default, every match processor has a 'default' match rule group, into which all the match rules are placed. If you do not create any other match rule groups, then grouping will have no effect on the match rule configuration.

#### Match Rule Group Controls

Match rule groups are managed in a similar way to the match rules themselves. Again, buttons underneath the list are used to add, remove and reorder the match group rules.

Deleting a match rule group deletes all the match rules within the group.

Bulk changes to the rules in a group can be made via the match rules group right-click menu.

For example, all the rules in the selected group are to be disabled. You can also change the match decision of all the rules in a group, or apply a comparison to all the rules in a group, via this mechanism.

#### **Relationships Output**

The Relationships tab allows you to configure the Relationships output from the matching process.

Relationships are links between two records, created by automatic match rules and manual decisions. The same record may be related to more than one other record, and therefore might exist in more than one relationship, but each relationship is always for a *distinct pair of records*.

The relationships output is available as an output from each matching processor, and can be used for writing and exporting to an external database or file, or for further processing, such as profiling. It is also available as a Data View in the Results Browser. Finally, it is used in the drilldowns from the Rules and Review Status summary views for a match processor.

The relationships output has a default set of attributes, and a default set of output records (one for each relationship formed in matching). However, you can change the set of attributes that form the output, and you can change the set of relationships to output.

#### **Changing the Attributes**

The attributes that make up the default relationships data are listed on the left-hand side of the configuration dialog.

The relationships data outputs a single record for each relationship created by your matching process. Each record in the output data therefore contains information from two matching records.

The default format includes the following attributes by default, as shown on the left-hand side of the screen:

Attribute Name	Description	Attribute Value
ReviewGroup [Match Review only]	Review Group Id	The generated Id of the review group that each relationship belongs to.
		Review groups are complete groups of inter-related records. Each record in a relationship must therefore be in the same review group.
MatchGroup [Match Review only]	Match Group Id	The internal Id of the match group that the first record in the relationship belongs to.
		Match groups do not consider review relationships, by default. Two records in a review relationship will therefore be in different match groups.
InternalId [Match Review only]	Internal Record Id	The internal record Id of the first record in the relationship.
DataStreamName [Match Review only]	Record's Data Stream Name	The name of the input data stream for the first record in the relationship.
RelatedMatchGroup [Match Review only]	Match Group Id	The internal Id of the match group that the second (related) record in the relationship belongs to.
RelatedInternalId [Match Review only]	Internal Record Id	The internal record Id of the second (related) record in the relationship.
RelatedDataStreamName [Match Review only]	Record's Data Stream Name	The name of the input data stream for the second (related) record in the relationship.
Rule	Match Rule Name	The name of the match rule that created the relationship.
RuleDecision	Relationship Decision Value	The match decision of the relationship.
ReviewStatus	Relationship Review Status	The review status of the relationship (No Review Required, Awaiting Review, or User Reviewed).
[identifier name]	Value from identifier: [Identifier name]	An attribute for each identifier value from the first record in the relationship.
related_[identifier name]	Value from identifier: [Identifier name]	An attribute for each identifier value from the second (related) record in the relationship.

Table 1-113	Attributes in Default Relationships Data
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Attribute Name	Description	Attribute Value
[ComparisonName]_Element	Array of same type as attribute being matched	The element from the first mapped attribute to the identifier that contributed to the "best" result. If there are multiple pairs of elements contributing to the "best" match, this will contain multiple values, that will pair in order with those in the below attribute.
[ComparisonName]_ RelatedElement	Array of same type as attribute being matched	The element from the second mapped attribute to the identifier that contributed to the "best" result. If there are multiple pairs of elements contributing to the "best" match, this will contain multiple values, that will pair the order with those in the above attribute.
[ComparisonName]_Index	Number Array	The index of the element from the first mapped attribute to the identifier that contributed to the "best" result (1-indexed). If there are multiple pairs of elements contributing to the "best result, this will contain multiple values that will pair in order with those in the below attribute.
[ComparisonName]_ RelatedIndex	Number Array	The index of the element from the second mapped attribute to the identifier that contributed to the "best" result (1-indexed). If there are multiple pairs of elements contributing to the "best" result, this will contain multiple values that will pair in order with those in the above attribute.

 Table 1–113 (Cont.) Attributes in Default Relationships Data

To keep the default format for the relationships output, keep the Auto Attribute Selection option ticked at the bottom of the dialog. Note that the attributes in the output may still change, as attributes are included for each identifier. Adding or removing identifiers will change the attributes in the default output.

If you want to customize the output, you can choose to untick this box, and add or remove attributes. A number of attributes are available to add. You can add values from any of the input attributes to the match process, for either or both records in the relationship, and also a number of additional attributes that are made available from the matching process, such as the REVIEW\_USER (the user that made the last manual decision on the relationship, if any), the REVIEW\_DATE (the date of the last manual decision), COMMENT (the last comment made on the relationship during the review process), COMMENT\_USER (the user that made the last comment) and Case Management Extended Attributes (if Case Management is in use).

Note that if you change the output to a custom format, for example, by adding attributes, the Auto Attribute Selection option is automatically de-selected. This means that adding identifiers will not automatically add attributes to the output, though you can still add them manually if required.

# Changing the Set of Relationships

There are a number of options available for changing the set of relationships that are output:

Option	Description	Default Setting
Generate relationships output	Determines whether or not to generate the relationships output (at all) or not. For example, if you have fully developed the matching process, and you are not using the relationships output, you can save on performance by not generating it.	Selected
Output match relationships	Determines whether or not to output relationships with a Match decision.	Selected
Output review relationships	Determines whether or not to output relationships with a Review decision.	Selected
Output automatically reviewed relationships	Determines whether or not to output relationships that have been reviewed by an automatic rule.	Selected
Output manually reviewed relationships	Determines whether or not to output relationships that were manually reviewed.	Selected
Output relationship awaiting review	Determines whether or not to output relationships that are awaiting review.	Selected
Output manual no match relationships	Determines whether or not to output Not selected 'relationships' that initially had a Review decision (by automatic rule) but which were given a No Match decision during review. For example, if you want to output a full audit trail of the decisions made during the review process, you might select this option, and de-select the options above.	
Match rules to include	Allows you to select whether or not to output relationships created by individual match rules	All rules selected

 Table 1–114
 Options for Changing the Set of Relationships

### Changing the Set of Match Groups

There are a number of options available for changing the set of match groups that are output:

 Table 1–115
 Options for Changing the Set of Match Groups

Option	Description	Default Setting
Generate Match Groups report	Determines whether or not to generate the match groups output (at all) or not. For example, if you have fully developed the matching process, and you are not using the match groups output, you can save on performance by not generating it.	Selected

Option	Description	Default Setting
Output related records	Determines whether or not to output groups of related records.	Selected
Output unrelated records	Determines whether or not to output groups of unrelated records.	Selected, for Deduplicate and Consolidate processors.
		Not Selected, for Enhance, Link and Advanced Match processors.

 Table 1–115 (Cont.) Options for Changing the Set of Match Groups

## Match Groups Output [Match Review only]

The Match groups tab allows you to configure the match groups output from the matching process.

Match groups are the final groups of records from the matching process. Each working record that is input to the matching process is output in a match group, possibly with other matched records. The groups consist of records that are related via *Match* decisions. Groups may contain a single record, if it has not been matched to any others. There is an option whether or not to output these unrelated records (groups of 1).

The match groups output is available as an output from each matching processor. It can be used for writing and exporting to an external database or file, or for further processing, such as profiling. It is also available as a Data View in the Results Browser. Finally, it is used in the drilldowns from the Matching and Match Groups summary views for a match processor.

The match groups output has a default set of attributes, and a default set of output records. However, you can change the set of attributes that form the output, and you can change the set of groups to output.

## **Changing the Attributes**

The attributes that make up the default match groups data are listed on the left-hand side of the configuration dialog.

The match groups data outputs the working records input into the matching process, organized into groups according to the way that they were matched to other records.

**Note:** Records from reference data streams are only included in match groups if they are related to working records. Where a match group contains a single record, that record is always from a working data stream.

The default format includes the following attributes by default, as shown on the left-hand side of the screen:

Attribute Name	Description	Attribute Value
MatchGroup	Match Group Id	The internal Id of the match group that each record belongs to
		Note: match groups do not consider review relationships, by default. This can be changed using an Advanced option.
InternalId	Internal Record Id	The internal record Id of each record.
InputName	Record's Input Name	The name of the input data stream for the record.
MatchGroupSize	Match Group Size	The total number of records in the match group of the record.
[identifier name]	Value from identifier: [Identifier name]	An attribute for each identifier value from the first record in the relationship.

 Table 1–116
 Attributes in Default Match Groups Data

To keep the default format for the match groups output, check the Auto Attribute Selection option at the bottom of the dialog. Note that the attributes in the output may still change, as attributes are included for each identifier. Adding or removing identifiers will change the attributes in the default output.

If you want to customize the output, you can choose to un-check this box, and add or remove attributes. You can add values from any of the input attributes to the match process.

Note that if you change the output to a custom format, for example, by adding attributes, the Auto Attribute Selection option is automatically de-selected. This means that adding identifiers will not automatically add attributes to the output, though you can still add them manually if required.

# **Changing the Set of Match Groups**

There are a number of options available for changing the set of match groups that are output:

Option	Description	Default Setting
Generate Match Groups report	Determines whether or not to generate the match groups output (at all) or not. For example, if you have fully developed the matching process, and you are not using the match groups output, you can save on performance by not generating it.	Selected
Output related records	Determines whether or not to output groups of related records.	Selected

Table 1–117 Options for Match Groups

Option	Description	Default Setting
Output unrelated records	Determines whether or not to output groups of unrelated records.	Selected, for Deduplicate and Consolidate processors.
		Not Selected, for Enhance, Link and Advanced Match processors.

Table 1–117 (Cont.) Options for Match Groups

## Alert Groups Output [Case Management only]

The Alert groups tab allows you to configure the alert groups output from the matching process.

The groups output is available from each matching processor. It can be used for writing and exporting to an external database or file, or for further processing, such as profiling. It is also available as a Data View in the Results Browser. Finally, it is used in the drilldowns from the Matching and Match Groups summary views for a match processor.

Alert groups are the collected sets of records from the matching process form alerts for use in the review process. Each working record that is included in a relationship by the matching process is output in an alert group, possibly with other matched records. The groups consist of records that are related via Alert Key.

Any records which have not been matched to any others will not be included in any alert groups, and will not be assigned an Alert Key. These singleton records can optionally be included in the Alert Groups output.

The alert groups output is pre-configured with a default set of output attributes and a default selection of output groups. These default configurations can be changed on the Alert Groups tab of the Match processor dialog.

## **Changing the Attributes**

The attributes that are output in the alert group data are listed on the left-hand side of the configuration dialog.

Alert groups contain the working records input into the matching process, organized into groups by their Alert Key.

**Note:** Records from reference data streams are only included in alert groups if they are related to working records.

The default format includes the following attributes by default, as shown on the left-hand side of the screen.

Attribute Name	Description	Attribute Value
CaseKey	Case Key	The Case Key of the records in the alert group.
AlertKey	Alert Key	The Alert Key used to collect the records into the alert group.

Table 1–118 Attributes in Default Alert Groups Data
Attribute Name	Description	Attribute Value
InputName	Record's Input Name	The name of the input data stream for the record.
InternalId	Internal record ID	The internal identifier of the record.
MatchGroupSize	Match Group Size	The total number of records in the alert group of the record.
[identifier name]	Value from identifier: [Identifier name]	An attribute for each identifier value from the first record in the relationship.

Table 1–118 (Cont.) Attributes in Default Alert Groups Data

To keep the default format for the alert groups output, check the Auto Attribute Selection option at the bottom of the dialog. Note that the attributes in the output may still change, because attributes are included for each identifier. Adding or removing identifiers will change the attributes in the default output.

If you want to customize the output, you can choose to uncheck this box, and add or remove attributes. You can add values from any of the input attributes to the match process.

Note that if you change the output to a custom format, for example, by adding attributes, the Auto Attribute Selection option is automatically de-selected. This means that adding identifiers will not automatically add attributes to the output, though you can still add them manually if required.

### Changing the Output Set of Alert Groups

There are a number of options available for specifying which alert groups will be output:

Option	Description	Default Setting
Generate Alert Groups report	Determines whether or not to generate any alert groups output at all. Once you have finished developing the matching process, you can improve the performance of the process by disabling the alert groups output.	Selected
Output related records	Determines whether or not to include records which are found in alert groups (that is, they have been matched with other records).	Selected
Output unrelated records	Determines whether or not to output records which are not part of any alert groups (that is, they have not been	Selected, for Deduplicate and Consolidate processors.
	matched with any other records).	Not Selected, for Enhance, Link and Advanced Match processors.

Table 1–119 Options for Alert Groups

**1.3.4.11.5** Merge Merge is a sub-processor of all matching processors except Link (where no record merging occurs).

Merging records is an optional part of matching, that allows you to create new 'best' output records from the matching process. These 'best' records are constructed from the multiple records in each match group, using a combination of automatic selection rules and manual decisions.

For example, using automatic rules, the match processor might output the Most Common Value for an attribute from the records found in a match group, the Latest Value using an input date (such as a 'last edited by' field), or the First Non-empty Value, preferring one source of data over another.

Any errors in the automatic output selection for an attribute mean that the attribute is marked with a status of Fail. Groups which contain any failed attributes are also marked with a Fail status. These errors can be manually resolved at the Review stage. For example when consolidating two duplicate records from two different systems, if automatic rules fail to select values (for example because there is no value that is 'Most Common' in the records in the match group, the user can choose one value (such as name) from one record, and another (such as email address) from a related record, depending on which is seen to be best. From the Review screens, it is possible to review the output for records that contained selection errors. The Merge Summary results view also shows the number of failed match groups, so that you are aware of how many errors need resolution.

The typical use of the Merge sub-processor varies according to the type of match processor you are using. When deduplicating a data stream, or consolidating a number of data streams, automatic merge rules are typically used to create a set of duplicate-free output records - for example as part of a data migration project, or when re-purposing data, for example, in the preparation of a customer list for a mailshot.

When enhancing a set of data from reference sources, the merge rules might be used to add in data from the matching reference records. In this case, the original working records may be updated with better, trusted information, or perhaps simply appended with the new information.

### Configuration

For the Deduplicate and Consolidate match processors, the Merge configuration has a set of default selection rules, allowing you to create a simple form of de-duplicated output.

For the Enhance processor, the Merge configuration has a set of default selection rules to enhance your working data from your reference data.

All of these default configurations are simple, and designed to create quick output from the matching process. If you need more precisely constructed merged output records, you will need to edit the rules to suit your needs.

To keep the default format for the merged output, keep the **Auto Attribute Selection** option ticked at the bottom of the dialog. Note that the attributes in the output may still change, as attributes are included for each input attribute. Adding or removing input attributes from the match processor will change the attributes in the default output. To customize the output, untick this box, and add or remove attributes. Note that if you change the output to a custom format, for example, by adding attributes, the Auto Attribute Selection option is automatically de-selected. This means that changing input attributes will not automatically add attributes to the output, though you can still add them manually if required.

#### Changing the Merged Output Rules

The merge rules are set separately for each output attribute that you require.

By default, an output attribute is included for any attributes that have the same name in all of the data streams presented to matching. (If only one data stream is presented to matching, as in De-duplication, this means an output attribute for every input attribute is created.)

**Note:** The output selector used in the default output format is Most Common Value. This means that from all the records in the match group, the most common value for each attribute will be selected. Where there is no most common value, for example, one record in the group has a FirstName of 'Jhon' and the only other record has 'John', the selector has an option (Use first non-empty if tied) simply to pick the first non-empty value from the records in the group. By default, this is set, but you may want to unset it and raise an error where there is no most common value.

Additional output attributes exist for MatchGroup and MatchGroupSize, so that you can cross-reference the merged output with the Match Groups output, in order to maintain a full audit trail of all output selection decisions. A number of other internally generated attributes are available.

There are a number of options available for changing the set of merged output records:

Option	Description	Default
Generate Merged Output	Determines whether or not to generate the merged output (at all) or not. For example, if you have fully developed the matching process, and you are not using the merged output, you can save on performance by not generating it.	Selected
Output related records	Determines whether or not to output merged output records for groups of related records.	Selected
Output unrelated records	Determines whether or not to output unrelated records.	Selected, for Deduplicate and Consolidate processors.
		Not Selected, for Enhance and Advanced Match processors.

#### Adding Attributes

To add a new output attribute to the merged output, use the **Add** button at the bottom of the dialog.

A number of further internally generated output attributes are available:

Attribute Name	Description	Attribute Value
Match_Group_ Status	Match Group Status	The status of the Match Group.
		FAIL, if there were any errors during output selection for the Match Group.
		SUCCESS, if there were no errors during output selection for the Match Group.
Reviewed_Flag	Reviewed Status	An indicator on the Match Group to show if the merged output for it has been manually reviewed or not.

Attribute Name	Description	Attribute Value
Review_User	Name of Reviewer	The user name of the last user to review the merged output for the Match Group.
Review_Date	Date of Latest Review	The date of the last review of the merged output for the Match Group.
Comment	Latest Comment	The latest comment made on the merged output.
Comment_User	Name of Latest Comment Provider	The user name of the user that made the latest comment.
Comment_Date	Date of Latest Comment	The date of the latest comment.

Alternatively, to create a new merged output attribute, that is, to merge in data from the records in the match group:

- **1.** Name the output attribute.
- 2. Select Merged Value from the bottom of the list.
- 3. Select the required Output selector on the right-hand side.
- **4.** Select the attribute or attributes from which you want to select data, in the appropriate order.

**Note:** Note that the number of available inputs above varies depending on the number of source data streams that are input to the match processor. In some cases, an output selector might require a specific additional input. For example, the Earliest Value and Latest Value selectors require a date attribute to be used to choose the earliest or latest record from which to select a value.

- 5. Configure the options (if any) of the Output selector on the **Options** tab.
- **6.** Configure whether or not you want to allow the output attribute to contain a Null value. This option determines whether or not a Null value selection will be considered an error, when automatically selecting output for the attribute. If Nulls are allowed (by default) in the output attribute, an error will not be raised on the attribute if a Null value is selected according to the rule of the output selector.

If you want to select data for output using more complex rules, it is possible to add your own output selectors into the available set.

#### **Output Selection Errors**

An output selection error occurs whenever the output selector for a merged output attribute cannot select a single valid value from the input records in the match group. If a merged output record with no errors cannot be output from a match group (that is, the merged output record contains *any* output selection errors on any attributes), the match group is flagged as a 'failed' group. The failure is intended as a flag to indicate that the merging of data from the match group requires manual review, so that where a value could not be selected using automatic merging rules, the merged output record can be resolved manually.

Note that wherever values could be correctly selected, these are still output (even on failed groups), so it may still be possible to use merged output records with selection failures.

Examples of output selection errors:

### **Ambiguous Selection**

If the output selector finds more than one value that could be considered as the output value, and has not been configured to select arbitrarily between them, an output selection error is raised, and no value will be selected for the merged output attribute. For example, an error will be raised if attempting to select the **Most Common Value** for a Date of Birth output attribute from the following records in a match group, if the **Use first non-empty value if tied?** option is not ticked:

Record	Date of Birth
A	01/10/1975
В	01/10/1975
C	10/01/1975
D	10/01/1975

In the above case, selection is ambiguous because there are two values that occur twice; that is, there is no single most common value.

#### **Disallowing Null values**

You may want to apply a rule to disallow Null values in a merged output attribute, so that you can ensure the completeness of this attribute for downstream processing.

For example, you may want to flag all groups where a Postcode attribute value could not be selected, by unticking the **Allow Nulls** option on the output selector. If all records in the match group have Null values for the Postcode attribute, a selection error will be raised regardless of the output selector used, as there is no non-Null value to select.

# 1.3.5 Maths Processors

Maths processors allow you to manipulate numeric values using mathematical operations. Maths processors are in fact types of Transformation Processors, as they manipulate input attributes and create new output attributes with the result of the operation.

On some occasions, the validation of numeric values may involve some mathematical calculations. For example, numeric attributes may have a mathematical relationship that needs checking - for example, the Quantity multiplied by the Unit Price should equal the Order Value.

The Maths processors allow you to construct mathematical operations that allow you to check such values. They may also be useful in data cleansing or improvement.

### 1.3.5.1 Add

The Add processor adds together numeric values. The numeric values may be input from any number of numeric attributes. It is also possible to add a constant value to the sum, or to pass an array into the processor, in which case all the elements will be added.

Use Add to add together a number of numeric values, or to add a constant to a numeric value.

The following table describes the configuration options:

Configuration	Description
Inputs	Any number of numeric attributes.
Options	Specify the following options:
	• Constant: numeric value to add to the sum. Default value: 0.0.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	<ul> <li>AddedValue: a new Number attribute with the sum of the input attribute(s) and the optional constant.</li> </ul>
Flags	None.

The Add processor presents no summary statistics on its processing.

In the Data view, each input attribute is shown with the new AddedValue to the right.

## **Output Filters**

None.

## Example

In this example, a constant (25) is added to a BALANCE attribute:

BALANCE (asc)	AddedValue	
-74.28	-49.28	
-11.6	13.4	
-0.01	24.99	
-0.01	24.99	
-0.01	24.99	

# 1.3.5.2 Divide

The Divide processor divides a number or number array attribute by a constant value.

Use Divide where you need to transform a number or number array attribute by division.

The following table describes the configuration options:

Configuration	Description	
Inputs	A single one or more number or number array attribute you want to divide by a constant value:	
	<ul> <li>Numerator: select the attribute that you want to divide.</li> </ul>	
	<ul> <li>Denominator: select the attribute that you want to divide the numerator with.</li> </ul>	
Options	Specify the following options:	
	<ul> <li>Denominator: enter the numeric value that you want to divide the numerator with.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	The following data attributes are output:	
	<ul> <li>DividedValue: a new Number attribute with the result of the division.</li> </ul>	

Configuration	Description
Flags	None.

The Divide processor presents no summary statistics on its processing.

In the Data view, the input attribute is shown with the new DividedValue to the right.

#### **Output Filters**

None.

#### Example

In this example, a numeric attribute is divided by 2:

BALANCE (asc)	DividedValue	
74.28	37.14	
11.6	5.8	
0.01	0.005	

## 1.3.5.3 Multiply

The Multiply processor multiplies values from numeric attributes.

Use Multiply to multiply numeric values.

The multiplied value may be used to check business rules. For example, you might multiply values from a Quantity attribute and a UnitPrice attribute in order to check that the value in an OrderValue attribute is correct.

The following table describes the configuration options:

Configuration	Description	
Inputs	Specify any numeric attributes that you want to multiply together, or an array of numeric attributes, in which case all the elements will be multiplied.	
Options	None.	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	The following data attributes are output:	
	<ul> <li>MultipliedValue: a new Number attribute with the product of the multiplication of the input attribute values.</li> </ul>	
Flags	None.	

The Multiply transformer presents no summary statistics on its processing.

In the Data view, each input attribute is shown with the new MultipliedValue to the right.

## **Output Filters**

None.

# Example

In this example, a Units attribute is multiplied by a Price attribute to form a new attribute (Order Value) giving the total Order Value. The default added Attribute name (MultipliedValue) is renamed to Order Value in the processor configuration.

This new attribute can be checked to see if it is equal to the Value of the Order stored in the system:

Price	Units	Order Value
14.99	138.1	2070.119
14.99	138.15	2070.8685
14.99	138.33	2073.5667
14.99	138.4	2074.616
14.99	138.41	2074.7659
14.99	155.31	2328.0969
14.99	138.61	2077.7639
14.99	138.65	2078.3635

# 1.3.5.4 Round

The Round processor allows you to round Number or Number Array attributes to a given number of decimal places.

Use Round where you need to transform numbers to a lower level of accuracy - for example in order to migrate numbers to a system that stores numbers differently.

The following table describes the configuration options:

Configuration	Description	
Inputs	One or more Number or Number Array attributes.	
Options	Specify the following options:	
	<ul> <li>Decimal places: allows decimals to be rounded to a maximum number of decimal places. Default value: 2.</li> </ul>	
	<ul> <li>Round to nearest: allows integers to be rounded to the nearest aggregation of a given integer, such as the nearest 10, or the nearest 100. Default value: None.</li> </ul>	
	<ul> <li>Round type: drives how rounding is performed; that is, whether to round up, down or to the nearest whole value. Default value: Nearest.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	The following data attributes are output:	
	<ul> <li>[Attribute Name].Rounded: a numeric value with the result of the rounding operation.</li> </ul>	
Flags	None.	

**Note:** If the Round to nearest value is set, this overrides the value of the Decimal places option, and rounds values to the nearest aggregation of the given integer, such as the nearest 10 (that is, effectively sets Decimal places to 0).

The Round processor presents no summary statistics on its processing.

In the Data view, the input attribute is shown with the new rounded value to the right.

#### Output Filters

None.

## Example

In this example, the BALANCE attribute on the Customers table of the example Service Management data is rounded to 0 decimal places:

BALANCE (asc)	BALANCE.Rounded
999999.99	1000000
74.28	74
11.6	12
0.01	0

# 1.3.5.5 Subtract

The Subtract processor subtracts one numeric value from another. Both numeric values are input from attributes.

Use Subtract to subtract one numeric value from another.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify one numeric attribute to subtract from, and one numeric attribute to subtract.
Options	None.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	<ul> <li>SubtractedValue: a new Number attribute with the result of the subtraction. Value is the numeric result of the subtraction operation.</li> </ul>
	If you attempt to subtract from a Null value, this is treated as different from subtracting from 0 - the result in this case will always be Null. If you want to treat Null values as 0, you should use a Replace processor to replace Null values with 0.
Flags	None.

The Subtract transformer presents no summary statistics on its processing.

In the Data view, the input attributes are shown with the new SubtractedValue to the right.

#### **Output Filters**

None.

#### Example

In this example, a Discount attribute is subtracted from a Retail Price attribute to give the final order total. The new attribute is named SubtractedValue by default, but in this example has been renamed to 'Order Total'.

Retail Price	Discount	Order Total
211	20	191
189	18.9	170.1
149.99	29.99	120
204.99	18	186.49

# 1.3.5.6 Calculate Percentage

The Calculate Percentage processor calculates the percentage value of one number in relation to the second. The input for both numeric values are from the attributes.

Use Calculate Percentage to calculate one numeric value as a percentage of another.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify one numeric attribute to calculate from, and one numeric attribute to percentage.
	<ul> <li>Value: The numeric value, selected from the attributes, that is to be expressed as a percentage.</li> </ul>
	<ul> <li>Percentage of: The numeric value, selected from the attributes, in relation to which the percentage is calculated.</li> </ul>
Options	The following data attributes are output:
	<ul> <li>Percentage of: By default this is set to 100. This field is disabled if the corresponding input attribute is set.</li> </ul>
	<ul> <li>Precision: Number of decimal places to round the result.</li> </ul>
Output	The percentage value that is calculated. The output can be null if the input is null, or if the maximum value is zero.
Flags	None.

The Calculate Percentage transformer presents no summary statistics on its processing.

#### **Output Filters**

None.

### Example

Value	Maximum	Precision	Output Value
50	100	0	50%
5000	25000	0	20%
22350	56800	2	39.35%
198	0	2	<null></null>

# **1.3.6 Product Data Processors**

The Product Data processor family allows the functionality of Oracle Enterprise Data Quality for Product Data (EDQ-P) to be used in EDQ processes.

This effectively allows the two products to be used in unison via a single external interface, with job execution handled in a single environment.

### 1.3.6.1 Process Product Data

The Process Product Data processor connects to an instance of Oracle Enterprise Data Quality for Product Data (EDQ-P) version 5.6.2 through version 11g and uses a production Data Service Application (DSA) to process product data using semantic rules; for example, to enhance and add structure to unstructured product data.

**Note:** The processor will only appear if the EDQ server is configured to connect to an EDQ-P instance using an edqp.properties file. This file must be created in oedq\_local\_home/edqp folder with the following settings:

- server = [name or IP address of the EDQ-P server]
- port = [the http port of EDQ-P server. This will be 2229 in a default installation]
- batchsize = [number of records to submit to EDQ-P at a time defaults to 1000]

A batchsize greater than 1000 may cause an Out of Memory error.

The Process Product Data processor allows EDQ-P to be used within an EDQ process to parse and match product data with a DSA.

The following table describes the configuration options:

**Note:** This processor always appears with a re-run marker, indicating that it will be completely re-executed each time the process is run, regardless of whether or not its configuration has changed. This will also mean that processors that are downstream of the processor will need to be rerun. This is because there may be changes made outside of the OEDQ application that could lead to different results on subsequent executions.

Configuration	Description
Inputs	The inputs to the processor should correspond to the expected inputs of the selected DSA.
Options	Specify the following options:
	<ul> <li>DSA Name (selection): the name of a deployed (in production) DSA on the configured server.</li> </ul>
	<ul> <li>Output Name (selection): the name of an output step in the selected DSA. This is used to drive the output attributes from the processor. The processor will return the record set and attributes as configured in the selected DSA and Output step.</li> </ul>
Outputs The output attributes from the processor are determined by the sele DSA and Output step in the Options tab. The set of attributes will correspond to the configuration of the output step of the DSA in O	
Flags	The following flag is output:
	edqp.success (Y/N)
	• Y - The record was returned by the OEDQ-P DSA.
	• N - The record was not returned by the OEDQ-P DSA.

**Note:** The processor is suitable for record-by-record processing through EDQ-P; for example, for parsing product descriptions using a DSA. For EDQ-P operations that need to work across a record set, such as matching, Oracle recommends calling an EDQ-P job using an EDQ External Task, and sharing data using either files or a staged data area in a database. As EDQ is by its nature multi-threaded, the processor assumes that the DSA it uses can scale horizontally by calling multiple instances of an EDQ-P job (one per thread).

The Process Product Data processor presents no summary statistics on its processing. In the Data view, each input attribute is shown with the output attributes to the right.

### **Output Filters**

The following are output filters:

- Returned records that were returned from the selected DSA and output step.
- Not Returned records that were input to, but not returned from, the selected DSA and output step.

#### Example

In this example, an OEDQ-P DSA is used to parse and enhance unstructured product descriptions relating to Electrical Resistors.

id	description	edqp.ld	edqp.Description
5001	RESP ARY 5% 16 PIN 100HM	5001	Resistor 10 Ohm 5% 16 Pin Array
5002	!gz9m;;) v!#Q 8jmASKqtfA7		
5003	mfax 75 ohm 1/4 w resp 20%	5003	Resistor 75 Ohm 20% 0.25 Watt Array
5004	array 16 pin 85 ohm 5% resp	5004	Resistor 85 Ohm 5% 16 Pin Array
5005	array 16 pin 62 Ohm 5% RESP	5005	Resistor 62 Ohm 5% 16 Pin Array
5006	array 16 pin 62 Ohm 5% RESP	5006	Resistor 62 Ohm 5% 16 Pin Array
5007	1% 1/10 W THN CH2.21 OHM R	5007	Resistor 2.21 Ohm 1% 0.1 Watt T

# 1.3.7 Profilers

Profilers are used to understand data; that is, to discover the technical characteristics of the data, and to help you find issues in your data, and identify data that is not fit for its business purposes.

Profilers are different from audit processors in that they do not use business rules that are specific to your data. Rather, they are used for the discovery of data characteristics that can be used to form business rules that may be used when auditing the data.

Profilers therefore do not 'check' data, and do not have Output Filters (such as Valid or Invalid Records). They are intended purely to analyze data, and not to siphon off records with different characteristics.

Data Profiling is done by analyzing data from scratch; that is, without any preconceptions of what the business rules for the data are or should be.

**Note:** The use of profilers is not recommended in production environments. Also, if your dataset has over 500,000 rows and 50 columns, profilers may be used after sampling the dataset.

# 1.3.7.1 Character Profiler

Use the Character Profiler to discover all the distinct characters that exist in a number of text attributes, and how often they occur.

The Character Profiler is particularly useful to find unexpected characters in text attributes that may need to be checked for on an ongoing basis (using Invalid Character Check), removed (using Denoise) or replaced (using Character Replace). Normalizing character discrepancies is also useful before Parsing.

The results are created so that they can easily be added to Reference Data for any of the above purposes.

Also, where a source of data contains records from a number of different countries, the Character Profiler can help to understand the ranges of characters in the data.

Configuration	Description
Inputs	Specify any String attributes that you want to search for character instances.
Options	None.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	None.
Flags	None.

The following table describes the configuration options:

The following table describes the statistics produced by the profiler:

Statistic	Description
Character	The character found in the data.
Decimal	The decimal Unicode character reference. Note that a hash character is used to prefix the character references, so that the references can be used directly in Reference Data.
Hex	The hexadecimal Unicode character reference. Note that #x is used to prefix the character references, so that the references can be used directly in Reference Data.
Total	The total number of occurrences of the character across the selected input attributes.
Record Count	The number of records containing the character in any of the selected input attributes.
[Attribute name] Total	The number of occurrences of the character in the attribute.
[Attribute name] Record Count	The number of records containing the character in the attribute.

### Example

For example, the Character Profiler is used to find unusual characters in some multi-language data from a Unicode database. The user chooses to look at the low frequency characters first by sorting the results by the Total column (ascending).

Character	Decimal	Hex	Total (asc)	
ñ	#241	#0xF1	1	
ò	#242	#0xF2	1	
ó	#243	#0xF3	1	
ô	#244	#0xF4	1	
õ	#245	#0xF5	1	
ö	#246	#0xF6	1	
ø	#248	#0xF8	1	

Table 1–120 Character Profiler

# 1.3.7.2 Contained Attributes Profiler

The Contained Attributes Profiler searches records across a number of attributes for pairs of attributes where one attribute value often contains the other attribute's value. A threshold option is used to drive whether or not to relate pairs of attributes together, depending on the percentage of records where one attribute value contains the other.

Use the Contained Attributes Profiler to find attributes which are, or should be, related. Where there is strong attribute linkage, this may indicate a potentially redundant attribute.

Alternatively, attributes may be supposed to be related, but that relationship may be broken; that is, one column value may be blank but could be derived from another column's value.

Configuration	Description
Inputs	Specify any attributes that you want to examine for contained attribute linkage.
Options	None.
Contained attribute threshold %	Controls the percentage of values that must match using Contains matching in two attributes for those two attributes to be considered as related, and to appear in the results. Specified as a percentage. Default value is 80%. Note that the value must be between 50% and 100% inclusive.
Ignore case?	Controls whether or not case will be ignored when checking if one attribute value contains another. Specified as Yes or No. Default is Yes.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	None.
Flags	None.

The following table describes the configuration options:

The Contained Attributes Profiler requires a batch of records to produce its statistics; that is, in order to find meaningful relationships between pairs of attributes, it must run to completion. Therefore, its results are not available until the full data set has

been processed, and this processor is not suitable for a process that requires a real time response.

When executed against a batch of transactions from a real time data source, it will finish its processing when the commit point (transaction or time limit) configured on the Read Processor is reached.

The Contained Attributes Profiler provides a summary view of any pairs of attributes that have a high enough percentage of related values, where one attribute value often contains the other. The following table describes a top-level view showing the following statistics for each pair of related attributes:

Statistic	Description
Contained	The number of records where the values for both the related attributes were the same.
Not contained	The number of records where the values for the related attributes were not the same.

Click on the **Additional Data** button to display the above statistics as percentages of the records analyzed.

Drill-down on the number of records where the pair of attributes matched exactly to see a breakdown of the frequency of occurrence of each matching value. Drill-down again to see the records.

Alternatively, drill-down on the number of records where the pair of attributes were not equal to see the records directly. If there should be a relationship between attributes, these will be the records where the relationship is broken.

## Example

In this example, a number of attributes are checked for a Contains relationship. A relationship is found between the FirstName and EmailAddress attributes, where the FirstName is often contained in the EmailAddress. The summary data:

Field 1	Field 2	Contained (desc)	Not Contained
EmailAddress	FirstName	1829	172

Drilling down on the 1829 records where the EmailAddress contains the FirstName attribute reveals the following view of all the distinct pairs of records where the relationship was found:

EmailAddress	FirstName	Count
LINDA.COOKSON@M-AND-I.COM	LINDA	2
PAUL.MARKAR@DISCOUNT-FEVER.COM	PAUL	2
SHEILA.ROBINSON@SUNRISE-HOLIDAYS.COM	SHEILA	2
NORMAN.SCANLON@ECA.COM	NORMAN	2
TONY.GIBSON@TOMBURN.COM	TONY	2
PAULINE.BEEDHAM@BLUEYONDER.CO.UK	PAULINE	2
ROWLAND.BROWN@BTINTERNET.COM	ROWLAND	2
JOHN@DARWINS.COM	JOHN	2

EmailAddress	FirstName	Count
TEST@TEST.COM	TEST	2
EILEEN_BEARD@WILSONS_PENARTH.COM	EILEEN	1
BRIGETTE.WALLACE@UNIQUE-INTERIORS.COM	BRIGETTE	1
MICHAEL.CONNOLLY@GEMINI-VISUALS.COM	MICHAEL	1
JOYCE.AITKEN@RDM-ELECTRONICS.COM	JOYCE	1
JOANNA.TEMLETT@BTOPENWORLD.COM	JOANNA	1
MAHAJAN.DEBELLOTT@NTLWORLD.COM	MAHAJAN	1

# 1.3.7.3 Data Types Profiler

The Data Types Profiler analyzes the content of a number of attributes in order to assess whether or not the values conform to a consistent data type (that is, text, number or date).

Use the Data Types Profiler to gain an understanding of the types of data found in each attribute in your data, to assess whether the type of data is consistent, and in order to find values where the data type may be incorrect - for example because data was entered in the wrong field, or with the wrong type of data type constraint.

The Data Types Profiler looks for three basic types of data:

- Dates, for any whole values that match a configurable list of date formats
- Numbers, for any wholly numeric values (such as 12, 56.2, -0.087)
- Text, for any other values, such as text strings, or a mixture of text and numerals.

Null values are counted separately from the above.

The following table describes the configuration options:

Configuration	Description	
Inputs	Specify any attributes that you want to analyze for data type consistency.	
Options	Describes options you can specify.	
List of recognized date formats	Recognizes dates in a variety of different formats. Specified as Reference Data (Date Formatting Category). Default value is *Date Formats (see Note).	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	None.	
Flags	None.	

The Date Formats Reference Data used by the Data Type Check must conform to the standard Java 1.6.0 or later SimpleDateFormat API.

To understand how to add Reference Data entries for the correct recognition of dates, see the online Java documentation at

http://java.sun.com/j2se/1.5.0/docs/api/java/text/SimpleDateFormat.html.

**Note:** The valid date format yyyyMMdd, which is included in the date format reference data, is not recognized by this processor. This is because it contains no alpha characters or separators, and so cannot be distinguished from an eight-digit number.

**Note:** The Data Types Profiler produces a percentage consistency statistic, which is calculated on the set of records input to the processor. In a real time monitoring process, this set is limited by the configurable commit point on the reader (defined as a number of transactions or as a time limit). If a process with a Data Types Profiler is executed as a real time response process, processing records 1 by 1, this consistency measure will always be 100%.

The following table describes the statistics produced by the profiler. In addition to the number of records analyzed, the following statistics are available in the Results Browser for each attribute:

Statistic	Description		
Text	The number of values that were recognized as having a textual format.		
Date	The number of values that were recognized as having a date format.		
Number	The number of values that were recognized as having a number format.		
% Consistency	A calculation of the consistency of the data types in each attribute - that is, the percentage of values that were recognized as matching the most common data type.		

#### Examples

In this example, the Data Types Profiler is run on all attributes in a table of Customer records:

Input Field	Total number	Text Format	Numeric Format	Date/time Format	Null values	Consisten %
CU_ACCOUNT	2001	2000	0	0	1	>99.9
TITLE	2001	1862	0	0	139	93.1
NAME	2001	2000	0	0	1	>99.9
GENDER	2001	1853	0	0	148	92.6
BUSINESS	2001	1670	0	0	331	83.5
ADDRESS1	2001	1999	0	0	2	>99.9
ADDRESS2	2001	1922	0	0	79	96.1
ADDRESS3	2001	1032	0	0	969	51.6
POSTCODE	2001	1765	0	0	236	88.2
EMAIL	2001	1936	0	0	65	96.8
ACC_MGR	2001	1996	0	0	5	99.8
DT_PURCHASED	2001	0	0	1998	3	99.9

Table 1–121 Data Types Profiler Example

Input Field	Total number	Text Format	Numeric Format	Date/time Format	Null values	Consistency %
DT_ACC_OPEN	2001	0	0	1998	3	99.9

Table 1–121 (Cont.) Data Types Profiler Example

# 1.3.7.4 Date Profiler

The Date Profiler analyzes a Date attribute, and shows the distribution of date values in that attribute in terms of:

- Day of the week
- Day of the month
- Day of the year
- Month
- Year

A Valid/Null view is also included. Invalid dates are by definition Null, as any data value in a DATE attribute must be a valid date.

Use the Date Profiler to see if there are any unusual trends in your Date attributes - for example to see if there is a default date such as 01/01/1970 that has commonly been used instead of a real date value.

Configuration	Description		
Inputs	Specify a single Date attribute.		
Options	None.		
Outputs	Describes any data attribute or flag attribute outputs.		
Data	The data attributes are:		
Attributes	<ul> <li>[Attribute Name].dayofweek: adds the day of week. Possible values: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday</li> </ul>		
	<ul> <li>[Attribute Name].dayofmonth: adds the day of the month in a new attribute. Possible values are 1-31.</li> </ul>		
	<ul> <li>[Attribute Name].dayofyear: adds the day of the year in a new attribute. Possible values are 1 Jan - 31st Dec.</li> </ul>		
	<ul> <li>[Attribute Name].month: adds the month in a new attribute. Possible values are January-December.</li> </ul>		
	<ul> <li>[Attribute Name].year: adds the year in a new attribute. Possible values are any four-digit year.</li> </ul>		
	Note that splitting out the date values in the way above may be useful for downstream processing, for example, if you want to write out the data and perform matching based on the day, month and year values in separate attributes.		
Flags	None.		

The following table describes the configuration options:

The Date Profiler looks for trends in batches of records with date values. It therefore requires a batch of records to produce its statistics. It must run to completion before its results are available, and is not suitable for a process that requires a real time response.

When executed against a batch of transactions from a real time data source, it will finish its processing when the commit point (transaction or time limit) configured on the Read Processor is reached.

The following table describes the statistics produced for the Day in Week view:

Statistic	Description	
Day in week	The day of the week (Sunday-Saturday).	
Count	The number of records with dates that fell on that day of the week.	
%	The percentage of records with dates that fell on that day of the week.	

The following table describes the statistics produced for the Day in Month view:

Statistic	Description	
Day in month	The day of the month (1-31).	
Count	The number of records with dates that fell on that day of the month.	
%	The percentage of records with dates that fell on that day of the month.	

The following table describes the statistics produced for the Day in Year view:

Statistic	Description
Day in year	The day of the year (for example, 1st Jan).
Count	The number of records with dates that fell on that day of the year.
%	The percentage of records with dates that fell on that day of the year.

The following table describes the statistics produced for the Month view:

Statistic	Description
Month	The month (January - December).
Count	The number of records with dates that fell in that month.
%	The percentage of records with dates that fell in that month.

The following table describes the statistics produced for the Year view:

Statistic	Description	
Year	The year.	
Count	The number of records with dates that fell in that year.	
%	The percentage of records with dates that fell in that year.	

The following table describes the statistics produced for the Valid/Null view:

Statistic	Description
Valid	The number of records with a valid date in the DATE attribute analyzed.
Null	The number of records with a null value in the DATE attribute analyzed.

Clicking on the **Additional Information** button from the Valid/Null view shows the statistics as percentages of the total number of records analyzed.

### Examples

In this example, the Date Profiler analyzes the distribution of dates in an attribute storing the date of the last payment made by a Customer. In this case, the user is most interested in the distribution of dates across years. The year summary:

Year	Count	%
2003	369	18.4
2002	303	15.1
2001	250	12.5
2000	219	10.9
1999	174	8.7
1998	159	7.4
2004	152	7.6
1997	126	6.3
1996	103	5.1
1994	73	3.6
1995	42	2.1
1993	27	1.3

# 1.3.7.5 Equal Attributes Profiler

The Equal Attributes Profiler searches records across a number of attributes for pairs of attributes where values are frequently equal - for example where FirstName and GivenName attributes are both stored, and normally the same. A threshold option is used to drive whether or not to relate pairs of attributes together, depending on the percentage of values in each attribute that have the same value.

Use the Equal Attributes Profiler to find possibly redundant attributes, or pairs of attributes where values are normally equal, but in some cases are not. The Equal Attributes Profiler can help find bad data where two values in related attributes do not relate to each other when they should.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify any attributes that you want to examine for equal attribute linkage.
Options	Describes options you can specify.
Equal attribute threshold	Controls the percentage of values that must be equal in two attributes for those two attributes to be considered as related, and to appear in the results. Specified as a percentage. Default is 80%. Note that the value must be between 50% and 100% inclusive.
Treat nulls as equal?	Controls whether or not pairs of Null values are considered to be equal, and therefore whether or not they will be considered when appraising the Equal attribute threshold (above). Specified as Yes or No. Default is Yes.
Outputs	Describes any data attribute or flag attribute outputs.

Configuration	Description
Data Attributes	None.
Flags	None.

The Equal Attributes Profiler requires a batch of records to produce its statistics; that is, in order to find meaningful relationships between pairs of attributes, it must run to completion. Therefore, its results are not available until the full data set has been processed, and this processor is not suitable for a process that requires a real time response.

When executed against a batch of transactions from a real time data source, it will finish its processing when the commit point (transaction or time limit) configured on the Read Processor is reached.

The Equal Attributes Profiler provides a summary view of any pairs of attributes that have a high enough percentage of equal values. The following table describes the statistics for each pair of related (equal) attributes:

Statistic	Description
Equal	.The number of records where the values for both the related attributes were the same.
Null pairs	The number of records where the values for both the related attributes were null.
	Note: If the option to treat nulls as equal is selected, this will be zero, as the null pairs will be included in the Equal statistic.
Not equal	The number of records where the values for the related attributes were not the same.

Click on the **Additional Data** button to display the above statistics as percentages of the records analyzed.

Drill-down on the number of records where the pair of attributes matched exactly to see a breakdown of the frequency of occurrence of each matching value. Drill-down again to see the records.

Alternatively, drill-down on the number of records where the pair of attributes were not equal to see the records directly. If there should be a relationship between attributes, these will be the records where the relationship is broken.

### Example

In this example, a Customer table is analyzed to see if any of its attributes are commonly equal to each other, using the default configuration. The Equal Attributes Profiler finds that the DT\_PURCHASED and DT\_ACC\_OPEN attributes are normally equal:

Field 1	Field 2	Equal	Null Pairs	Not Equal
DT_PURCHASED	DT_ACC_OPEN	1983	16	11

By drilling down on the number of records where the two fields were equal, you can see a view of all the pairs of equal values:

DT_ACC_OPEN	DT_PURCHASED	Count	
03/02/1997	03/02/1997	5	
30/11/1993	30/11/1993	4	
09/08/1996	09/08/1996	4	
10/09/1993	10/09/1993	4	
07/12/1992	07/12/1992	4	
07/08/1996	07/08/1996	4	
25/05/1993	25/05/1993	4	
24/02/1994	24/02/1994	4	
21/11/1996	21/11/1996	4	
17/12/1996	17/12/1996	4	
13/11/1992	13/11/1992	4	
27/08/1992	27/08/1992	4	
05/10/1992	05/10/1992	4	
27/09/1992	27/09/1992	3	

## 1.3.7.6 Frequency Profiler

The Frequency Profiler examines each attribute and returns the values contained in each attribute, organized by their frequency of occurrence.

The Frequency Profiler is a vital profiling tool used to discover the common and uncommon values in the data. Use the results of frequency profiling to build reference lists of valid and invalid values for each data attribute, for use in validation.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify any attributes that you want to analyze for value frequency.
Options	None.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	None.
Flags	None.

The Frequency Profiler requires a batch of records to produce its statistics (for example, in order to tell how often values occur in each attribute analyzed). It must therefore run to completion before its results are available, and is not suitable for a process that requires a real time response.

When executed against a batch of transactions from a real time data source, it will finish its processing when the commit point (transaction or time limit) configured on the Read Processor is reached.

The following table describes the statistics for each attribute the Frequency Profiler analyzes. Note that each attribute is shown in a separate tab in the Results Browser.

Statistic	Description
Value	.The value found.
Count	The number of times the value occurs in the attribute
%	The percentage of records analyzed with the value in the attribute.

### Example

In this example, the Frequency Profiler is run on the Title attribute in a table of Customer records. The following summary view is displayed:

Value	Count	%	
Mr	816	40.8	
Ms	468	23.4	
Mrs	309	15.4	
Miss	251	12.5	
	139	6.9	
Dr	15	0.7	
Prof.	1	<0.1	
Col.	1	<0.1	
Rev	1	<0.1	

Sorting the view by the Count column allows you quickly to see the most common and least common values for each attribute analyzed, allowing you to construct Reference Data lists of valid and invalid values.

## 1.3.7.7 Length Profiler

The Length Profiler analyzes data values in any number of attributes and measures their length in number of characters.

Use the Length Profiler as a simple way of finding whether or not there are any values in an attribute with an inappropriate length.

Configuration	Description		
Inputs	Specify any String attributes that you want to measure for length.		
Options	None.		
Outputs	Describes any data attribute or flag attribute outputs.		
Data Attributes	None.		
Flags	The following flag is output:		
	<ul> <li>[Attribute Name].CharLength: indicates the number of characters in the attribute. Possible values are the Number of characters.</li> </ul>		

The following table describes the configuration options:

The following table describes the statistics produced by the profiler. Note that each attribute is shown in a separate tab in the Results Browser.

Statistic	Description
Value	.The value found.
Count	The number of times the value occurs in the attribute
%	The percentage of records analyzed with the value in the attribute.

# Example

In this example, the CU\_ACCOUNT attribute on a table of Customer records is measured for its length.

The summary view:

Length	Count	% (desc)
13	332	16.5
12	304	15,1
14	293	14.6
15	243	11.9
11	217	10.8
16	197	9.8
10	136	6.8
17	103	5.1
9	60	3.0
18	44	2.2
19	20	1.0
8	13	0.6
20	11	0.5
7	10	0.5
21	9	0.4
6	6	0.3
22	4	0.2

The drill down view:

CU_ACCOUNT	CU_ACCOUNT.CharLength
00-23603-JD	11
00-23615-PB	11
00-23624-PB	11
00-23631-JD	11
00-23642-SH	11
00-23658-SH	11
00-23667-SH	11
00-23675-SH	11

### 1.3.7.8 Min/Max Profiler

The Max/Min Profiler examines the extremes of the data in each attribute, and returns:

- The shortest value
- the longest value
- the 'lowest' value
- the 'highest' value

Use the Max/Min Profiler to gain an initial understanding of your data. The Max/Min Profiler gives you a quick overview of whether or not your data conforms to its length and valid value restrictions, and allows you to find 'outliers'; that is, values that are clearly out of range, such as number amounts that are larger or smaller than expected, date values that are earlier or later than expected, or text values that consist only of invalid characters such as '#', or of data cheats such as 'aaa' or 'zzz'.

The following table describes the configuration options:

Configuration	Description		
Inputs	Specify any attributes in which you want to find Data Maxima and Minima.		
Options	None.		
Outputs	Describes any data attribute or flag attribute outputs.		
Data Attributes	None.		
Flags	The following flag is output:		
	• [Attribute Name].CharLength: indicates the number of characters in the attribute. Possible values are the Number of characters.		

The Max/Min Profiler requires a batch of records to produce useful statistics. It must therefore run to completion before its results are available, and is not suitable for a process that requires a real time response.

When executed against a batch of transactions from a real time data source, it will finish its processing when the commit point (transaction or time limit) configured on the Read Processor is reached.

The following table describes the statistics produced by the profiler for each attribute.

Statistic	Description
Minimum Length	The number of characters of the shortest value in the attribute, in number of characters.
Maximum Length	The number of characters of the longest value in the attribute, in number of characters.
Minimum Value	The 'lowest' value in the attribute.
	For Number attributes, this is the lowest numeric value.
	For Date attributes, this is the earliest date.
	For Text attributes, this is the first value alphabetically.
	Note that Null values are ignored in this analysis, but other types of No Data (for example, values consisting only of spaces) are not.

Statistic	Description
Maximum Value	The 'highest' value in the attribute.
	For Number attributes, this is the highest numeric value.
	For Date attributes, this is the latest date.
	For Text attributes, this is the last value alphabetically.
	Note that Null values are ignored in this analysis, but other types of No Data (for example, values consisting only of spaces) are not.

Clicking on the **Additional Information** button shows the number and percentage of records with the minimum length, maximum length, minimum value and maximum value, alongside the above statistics.

## Example

In this example, the Max/Min Profiler examines all attributes in a table of Customer records:

Input Field	Total number	Minimum Length	Maximum Length	Minimum Value	Maximum Value
CU_NO	2010	2	6	10	875825
CU_ACCOUNT	2010	7	12	00-0-XX	OO-24282-LR
TITLE	2010	1	12	1	The Reverend
NAME	2010	4	29	# ADAMS	ааааааааа
GENDER	2010	1	1	1	М
BUSINESS	2010	2	41	Stoke Newington Town Hall	e-sites.co.uk
ADDRESS1	2010	1	50	(Brassfounders) LD, Coursington Road	kjhkg
ADDRESS2	2010	1	31	WARRINGTON	jhgfhj
ADDRESS3	2010	1	22	Aberdeen	jhvgj
POSTCODE	2010	1	8	1P1 3HS	gjhgj
AREA_CODE	2010	1	4	0	2920
TEL_NO	2010	1	7	1	4227051
EMAIL	2010	1	50	5	zoe.peckham@btopenw orld.com
ACC_MGR	2010	2	3	22	WH
DT_PURCHASED	2010	5	10	01/01/1995	Brian
DT_ACC_OPEN	2010	5	10	01/01/1995	Brian
DT_LAST_PAYMENT	2010	19	19	01-Jan-1970 00:00:00	21-Mar-2004 00:00:00
DT_LAST_PO_RAISED	2010	19	19	01-Jan-1970 00:00:00	14-Feb-2004 00:00:00
BALANCE	2010	1	10	-999999	410.5

Table 1–122 Max/Min Profiler

## 1.3.7.9 Number Profiler

The Number Profiler sorts numeric values in a Number attribute into user-defined bands.

Use this profiler on numeric attributes to gain an understanding of the distribution of numbers, and to find any values which may be out of the expected range.

The following table describes the configuration options:

Configuration	Description		
Inputs	Specify a single Number attribute.		
Options	Specify the following option:		
	<ul> <li>List of numeric bands, defined according to their minimum values: drives the bands into which numbers will be categorized. Specified as Reference Data (Number Bands Category). Default value is *Number Bands.</li> </ul>		
	The default Number Bands Reference Data is intended as an example, and will not be suitable for most types of numeric data. It may be useful when analyzing a percentage value.		
	Note that any numbers that do not meet a specific band (that is, are either too low, or too high, for any of the bands) are categorized as Out of Range.		
Outputs	Describes any data attribute or flag attribute outputs.		
Data Attributes	None.		
Flags	The following flag is output:		
	<ul> <li>BandName: indicates in which band the number appears. Possible values are the Number Bands defined in the Number Bands Reference Data, and 'Out of range'.</li> </ul>		

The following table describes the statistics produced by the profiler:

Statistic	Description
Band minimum value	The minimum value in the band.
Band name	The name of the band, as defined in the Reference Data.
Count	The number of records in that band.

Note that numbers that were Out of Range - that is, numbers which were outside of the configured set of Number Bands in the Reference Data - appear in their own row in the Results Browser.

### Example

In this example, the Number Profiler analyzes the values in a BALANCE attribute, and outputs the following summary results.

Note that the default \*Number Bands Reference Data was used.

The summary view:

Band Name	Band Minimum	Count	%
0-9	0	1997	98.8

Band Name	Band Minimum	Count	%	
101-9999	101	1	<0.1	
Out of range		23	1.1	

Note above that the Number Profiler only outputs results for bands where at least one number in the data was found in the band. This allows you to use Reference Data with a large number of bands, but still see focused results.

The drill down view:

AREA_CODE	BandName
2070	100-9999
2070	100-9999
2070	100-9999
2070	100-9999
2070	100-9999
2070	100-9999
2070	100-9999
2070	100-9999

# 1.3.7.10 Patterns Profiler

The Patterns Profiler analyzes data values in any number of String attributes and assigns them patterns according to the sequence of character types. For example, the value "10 Lowestoft Lane" is assigned a pattern of NN\_aaaaaaaaaaaaaaaaa using the default Pattern Map reference list.

**Note:** The default \*Base Tokenization map is designed for use with Latin-1 encoded data, as are the alternative \*Unicode Base Tokenization and \*Unicode Character Pattern maps. If these maps are not suited to the character-encoding of the data, it is possible to create and use a new one to take account of, for example, multi-byte Unicode (hexadecimal) character references.

The profiler then counts up the number of times each pattern occurs in each attribute, and presents its results.

Use the Patterns Profiler to uncover the patterns in your data, and to create reference lists of valid and invalid patterns that can be used to validate the data on an ongoing basis, using a Check Pattern processor.

Configuration	Description
Inputs	Specify any String attributes that you want to analyze for data patterns.
Options	Specify the following option:
	<ul> <li>Character Pattern Map: maps each character to a pattern character. Specified as Reference Data (Pattern Generation Category). Default value is *Character Pattern Map.</li> </ul>

The following tables describe the configuration options:

The default Standard Pattern Map maps characters as follows:

Character Type	Representation in Pattern
Alpha characters (a-z, or A-Z)	a
Number characters (0-9)	Ν
Punctuation characters, such as semi-colons, commas	Represented as they are.
Control characters (for example, carriage returns)	C
Space	_

Characters that are not recognized by the Character Pattern Map are represented with a question mark (?) in each pattern.

You can use a different Character Pattern Map to map characters as you want - for example to represent unusual letters such as x and z differently from more common letters.

Configuration	Description
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	None.
Flags	The following flag is output:
C	<ul> <li>[Attribute name].Pattern: indicates the pattern of the attribute. Possible values are the patterns defined by the Pattern Map Reference data.</li> </ul>

The following table describes the statistics produced by the profiler for each attribute it analyzes:

Statistic	Description
Pattern	The generated pattern for each value.
Length	The length of each generated pattern; that is, the number of characters in each value.
Count	The number of records with values in the attribute that matched the pattern.
%	The percentage of records with values in the attribute that matched the pattern.

### Example

In this example, the Patterns Profiler is used to analyze patterns in all attributes of a table of Customer records. For each attribute, the following type of view is generated:

Pattern	Length	Count	%	
NN-NNNN-aa	11	1681	84.0	
N-NNNN-aa	10	310	15.5	
aa-NNNNN-aa	11	4	0.2	
NN-NNN-aa	9	2	<0.1	
NN-N-aa	7	1	<0.1	
NN-NNNNN-Na	11	1	<0.1	
	10	1	<0.1	
NN-NNNN	9	1	<0.1	

By sorting the view by the Count column, you can quickly find the most common and least common patterns in the data, enabling you to construct valid and invalid patterns lists for use in a Pattern Check.

# 1.3.7.11 Quickstats Profiler

The Quickstats Profiler provides fundamental quality metrics for a number of records or transactions, highlighting:

- Candidate key columns
- Completeness and missing data
- Duplication
- Uniqueness and diversity of values

Each input attribute is profiled individually.

Quickstats is useful to establish a picture of some of the fundamentals of data and its quality.

Often documentation and meta-data information are missing, incomplete, out of date, or not trusted. It is important to produce an unequivocal picture of the data, from the data itself, so that mistakes are not made inadvertently through false assumptions.

The following table describes the configuration options:

Configuration	Description		
Inputs	Specify any attributes from which you want to obtain quick profiling statistics.		
Options	None.		
Outputs	Describes any data attribute or flag attribute outputs.		
Data Attributes	None.		
Flags	The following flag is output:		
	• [Attribute name].Populated: indicates which reports are populated. Possible values are Y/N.		

The Quickstats Profiler requires a batch of records to produce its statistics (for example, in order to tell how many duplicate values there are for each attribute analyzed). It must therefore run to completion before its results are available, and is not suitable for a process that requires a real time response.

When executed against a batch of transactions from a real time data source, it will finish its processing when the commit point (transaction or time limit) configured on the Read Processor is reached.

The following table describes the statistics produced by the profiler for each attribute:

Statistic	Description
With data	The number of records with data in that attribute.
Without data	The number of records without data in that attribute. This includes records that had a NULL value, and those that contained other types of No Data, such as only white space or non-printing characters. Drill down on the number to see a breakdown of the types of No Data found.
Singletons	The number of records with values that were found only once in that attribute.
Duplicates	The number of records with values that were found more than once in that attribute.
Distinct	he number of different values that were found in the attribute. Drill down on the number to see a breakdown of these values by their frequency of occurrence.
Comments	Automated comments based on the findings of the Quickstats profiler. See below.

Clicking on the **Additional Information** button will show the above statistics as percentages of the total number of records analyzed.

#### Automated Comments

Automated Comments are generated in order to highlight potential areas of interest in the data. For example:

- Where an attribute is 100% complete and unique, it is identified as a possible key
- Where an attribute is nearly 100% complete and unique it is highlighted as a
  possibly damaged key
- Where an attribute is nearly 100% complete (suggesting blanks are not expected), the comment prompts the user to investigate nulls
- Where an attribute is nearly 100% unique (suggesting duplicates are not expected), the comment prompts the user to investigate duplicates
- Where an attribute has only one distinct value, the comment suggests that the attribute may be redundant

Note that where many of the above comments apply, the comments are concatenated.

### Example

In this example, the Quickstats Profiler is used to gain an initial overview of a table of Customer records.

	Record		Without			Distinct
Input Field	Total	With Data	Data	Singletons	Duplications	Values
CU_NO	2001	2000	1	1997	3	1998
CU_ACCOUNT	2001	2000	1	2000	0	2000
TITLE	2001	1862	139	3	1859	8
NAME	2001	2000	1	1980	20	1990
GENDER	2001	1853	148	0	1853	2
BUSINESS	2001	1670	331	1629	41	1649
ADDRESS1	2001	1999	2	1926	73	1954
ADDRESS2	2001	1921	80	554	1367	839
ADDRESS3	2001	1032	969	278	754	379
POSTCODE	2001	1762	239	1604	158	1672
AREA_CODE	2001	1884	117	64	1820	270
TEL_NO	2001	1994	7	1875	119	1934
EMAIL	2001	1936	65	1904	32	1920
ACC_MGR	2001	1996	5	0	1996	30
DT_PURCHASED	2001	1998	3	1090	908	1499
DT_ACC_OPEN	2001	1998	3	1093	905	1500
DT_LAST_PAYMENT	2001	1997	4	1026	971	1425
DT_LAST_PO_RAISED	2001	1998	3	1003	995	1433
BALANCE	2001	1999	2	7	1992	10

Table 1–123 Quickstats Profiler Example

In most cases, drilling down on the numbers in the Summary View will take you directly to the records. However, some numbers take you to an interim view.

- If you drill down on the 41 duplicate BUSINESS values in the Summary View, EDQ shows the frequency of each duplicate value.
- If you drill down on the 8 distinct TITLE values in the Summary View, EDQ shows the frequency of each distinct value.
- If you drill down on the 239 POSTCODE values without any data in the Summary View, EDQ shows a summary view of the different types of No Data found (though note that all of these will be Null values if the default No Data Handling Reference Data map is used in the Snapshot).

# 1.3.7.12 Record Completeness Profiler

The Record Completeness Profiler allows you to get an overview of how complete, or otherwise, your data is. It informs you how many of the attributes that constitute the record contain data, and bands the records according to the number of complete attributes.

Use the Record Completeness Profiler to find dummy records that have been entered without capturing the proper information. When this occurs, users usually enter the minimum amount of data that they have to, meaning the record will be less complete than a full valid record.

Configuration	Description		
Inputs	Specify any number of attributes required in completeness analysis.		
Options	None.		
Outputs	Describes any data attribute or flag attribute outputs.		
Data Attributes	None.		
Flags	The following flags are output:		
	<ul> <li>PercentPopulated: indicates the percentage of the selected attributes which are populated. Possible values are a number between 0 and 100.</li> </ul>		
	<ul> <li>PopulatedAttributes: indicates the number of the selected attributes which are populated, out of the total number of attributes selected. Possible values are 'Number' of 'Number'.</li> </ul>		

The following table describes the configuration options:

The following table describes the statistics produced by the profiler:

Statistic	Description
Record completeness %	Each distinct percentage completeness found, calculated in terms of the percentage of attributes analyzed that were not null.
Complete attributes	How many attributes were not null, and how many attributes were analyzed.
Matching records	The number of records with the given percentage completeness.

**Note:** The Record Completeness Profiler assesses whether each attribute value is Null or Not Null. Empty Strings, or values that contain only spaces or other non-printing characters are, by default, converted to Null values in the Reader, so that you have a consistent view of whether or not each value contains any meaningful data. However, if such No Data values are not converted to Nulls in either the snapshot or the Reader, they will be considered as 'complete'.

### Example

In this example, the Record Completeness Profiler assesses completeness across 4 attributes in a table of Customer records, producing the following summary results:

Record Completeness %	Complete Attributes	Matching Records
50.0	2 of 4	4
75.0	3 of 4	130
100.0	4 of 4	866

Drill down to find records with a specific level of completeness. For example, to see the record above with 75% record completeness drill down on that row of the summary grid.

CU_NO	CU_ ACCOUNT	Title	Gender	PercentPopulate d	PopulatedAttrib utes
13815	00-23615-PB		М	75	3 of 4
13840	00-23631-JD	Miss		75	3 of 4
13913	00-23719-LR		М	75	3 of 4
13989	00-23817-LR	Ms		75	3 of 4
14130	00-23900-JD	Ms		75	3 of 4
14166	00-23945-LR	Mr		75	3 of 4

# 1.3.7.13 Record Duplication Profiler

The Record Duplication Profiler allows you to find records that are exact duplicates of one another, based on the selected attributes.

Use the record duplication profiler to check if there are any records in the data set that have been entirely duplicated - for example due to a error in data migration.

As you can select the attributes to use in the duplicate check, you can choose to find records that are duplicates based on a subset of the total record - for example, customer records that are duplicates by name, address, and postcode.

The following table describes the configuration options:

Configuration	Description		
Inputs	Specify any attributes that you want to use in the duplicate check.		
Options	Specify the following options:		
	<ul> <li>Consider no data values as duplicates?: determines whether or not records that have Null values in all attributes will be considered as duplicates of one another. Values are Yes or No. Default value is Yes.</li> </ul>		
	<ul> <li>Ignore case?: determines whether or not the duplication analysis should ignore case. Values are Yes or No. Default value is Yes.</li> </ul>		
	Records that have Null values in some, but not all, attributes, and which exactly match other records, will always be considered as duplicates.		
Outputs	Describes any data attribute or flag attribute outputs.		
Data Attributes	None.		
Flags	The following flags are output:		
	<ul> <li>RecordDuplicate: indicates which attributes are duplicated elsewhere. Possible values are Y or N.</li> </ul>		

The Record Duplication Profiler assesses duplication across a batch of records. It must therefore run to completion before its results are available, and is not suitable for a process that requires a real time response.

When executed against a batch of transactions from a real time data source, it will finish its processing when the commit point (transaction or time limit) configured on the Read Processor is reached. The statistics returned will indicate the number of duplicates in the batch of transactions only.

The following table describes the statistics produced by the profiler:

Statistic	Description
Duplicated	The number of records that are duplicated across the attributes analyzed.
Not duplicated	The number of records that are not duplicated across the attributes analyzed.

#### Example

In this example, the Record Duplication Profiler finds duplicates in a Customers table using two attributes - ADDRESS1 and ADDRESS2.

Duplicated	Not Duplicated
8	1993

You can drill down on records with Duplicated values:

ADDRESS1	ADDRESS2	RecordDuplicate
Crescent Road,	Reading	Y
Grange Road,	North Berwick	Y
Grange Road,	North Berwick	Y
Crescent Road,	Reading	Y

## 1.3.7.14 RegEx Patterns Profiler

The RegEx Patterns Profiler analyzes a number of attributes for matches against a list of regular expressions.

Use the RegEx Patterns Profiler to find data that matches a commonly recognized format, where it may occur in a number of attributes. This is useful where values with distinct patterns, such as Postcodes or National Insurance Numbers, are entered into the wrong fields.

### **Regular Expressions**

Regular expressions are a standard technique for expressing patterns and manipulating Strings that is very powerful once mastered.

Tutorials and reference material about regular expressions are available on the Internet, and in books, including: Mastering Regular Expressions by Jeffrey E. F. Friedl published by O'Reilly UK; ISBN: 0-596-00289-0.

There are also software packages available to help you master regular expressions, such as RegExBuddy, and online libraries of useful regular expressions, such as RegExLib.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify any String attributes that you want to search for data that matches a list of regular expressions.

Configuration	Description
Options	Specify the following options:
	<ul> <li>Pattern list: the list of regular expressions that you want to match values against. Specified as Reference Data (Regular Expressions Category). Default value: None.</li> </ul>
	<ul> <li>Regular expression: allows you simply to enter a single regular expression rather than use a reference list. Note that if both options are used, all regular expressions (in this option and in the reference list) are used. Default value: None.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	None.
Flags	The following flags are output:
	<ul> <li>RegExPatternMatch: indicates which data matches the Patterns listed in the Reference Data. Possible values are Y or N.</li> </ul>

The following table describes the statistics produced by the profiler for each input attribute:

Description
The number of records in the attribute that matched one of the regular expressions in the reference list.
Drill-down to see a breakdown of matches by the matched regular expression.
The number of records in the attribute that did not match any of the regular expressions in the reference list.

### Example

In this example, the RegEx Patterns Profiler is used to look for UK Postcodes in a number of Address attributes. The summary data:

Attribute	Matched (desc)	Unmatched
POSTCODE	1696	305
ADDRESS3	169	1832
ADDRESS1	0	2001
ADDRESS2	0	2001

Drill down on the number of records in each attribute that matched one of the regular expressions in the list to see a breakdown by the matched regular expression. In this case, only one regular expression was matched, so drilling down on the 169 records in ADDRESS3 that matched will reveal the following view:

Pattern	Count	%
$([A-Z]{1,2} [A-Z]{3} [A-Z]{1,2}[0-9][A-Z])(+)([0-9][A-Z]{2})$	169	8.4%
# 1.3.8 Read and Write Processors

Readers (see Reader) are used at the beginning of a process to connect to sources of data that are used in that process. Processes that do not involve matching (see Match Processors) will normally use a single Reader.

Readers can connect to any Staged Data (either a Snapshot, or a set of Staged Data written from another process) or Reference Data, a Data Interface (which may have Staged Data mapped to it), or to a Real time provider of messages.

Writers (see Writer) may be used at any point in a process to write results to Staged Data tables, Real-Time consumers of messages, or Data Interfaces. A process may contain any number of Writers, or no Writers.

Writers are connected to output filters from other processors in order to determine which records to write. The Writer will write out all records that are input to it from all its inputs, but will never write the same record twice. Within the Writer configuration, you can map attributes from your process to Staged Data attributes with names of your choosing.

Once data is in a Staged Data table, it can be exported to a Data Store (see Data Stores), or used in another process, by configuring the Reader in the new process to connect to the written Staged Data table.

The Merge Data Streams processor allows you to join together sources of records from multiple readers by mapping each source to a single target set of attributes.

This is included in the Read and Write family, as it does not transform data; it simply passes all records through.

# 1.3.8.1 Merge Data Streams

The Merge Data Streams processor allows you to merge a number of input data streams into a single stream, by mapping each input data stream to a target structure.

Merge Data Streams does not perform any transformation, matching, or merging of records. All input records are output, mapped to the target structure.

Use Merge Data Streams where you have a number of sources of data that all represent the same type of entity, and where all the sources have similar attribute structures that can be easily mapped to a target structure. Once the data streams have been merged, you can define your processing to act on all the records from all the sources.

# Inputs

Any attributes from the data streams you want to merge.

### Options

The Merge Data Streams configuration screen is designed to allow you to map any number of data streams through to a target, working with each input data stream in turn. Use the following instructions to map each of your input data streams to a target output data stream:

- **1.** To switch between input data streams, use the tabs at the top of the screen. Note that the view of Output Attributes remains the same.
- To create new output attributes in the target data stream corresponding to all the latest versions of the attributes in an input data set, click the Add All Attributes button: .
   The selected input attributes will be mapped to their corresponding output attributes.

- **3.** To add specific attributes in the target data stream, select one or more input attributes, and click the **Create output attribute** button: Description: Desc
- **4.** To map an input attribute to an existing output attribute, use the **Map to output attribute** button: .
- **5.** To remove the mapping of an input attribute from an output attribute, without removing the output attribute, select the mapped input attribute on the right hand screen, and click on the **Unmap or remove output attribute** button:
- **6.** To remove an output attribute from the target data stream, select the output attribute on the right hand screen, and click on the **Unmap or remove output attribute** button: <a>!</a>.
- **7.** To remove all output attributes from the target data stream, click the **Remove all output attributes** button: <sup>≤≤</sup>.
- **8.** To reorder the output attributes in the target data stream, use the **Up** and **Down arrows**:
- 9. To map one or many input attributes to existing output attributes by name, select the input attributes in the right hand pane and click on the Map by Name button:
   Mappings will be created for all the selected attributes which have the same name and type as an existing output attribute. The name matching is not case sensitive.
- **10.** Change the default Data Stream Name from **'Merged'** to give the output data stream a meaningful name.

## Note on Processor connections

As Merge Data Streams outputs a completely new data stream from the streams input to it, it is not possible to connect processors before Merge Data Streams directly to processors after Merge Data Streams.

As a new data stream is output (but not necessarily completely written out), it is also not possible to link back to the snapshot or staged data used in a reader when drilling down to see results. This means that when drilling down on the results of processors downstream of a Merge Data Streams processor, you will only be able to see the attributes that were actively processed, rather than all attributes in the data set.

## Outputs

## Data attributes

The data attributes output by Merge Data Streams are user-defined using the configuration screen.

Flags

None

## Execution

Execution Mode	Supported
Batch	Yes
Real time Monitoring	Yes
Real time Response	Yes

### Note on Progress reporting

The Merge Data Streams processor takes all of the input records and outputs a completely new data stream. This means that when running a process that contains a Merge Data Streams processor, you may see a higher record count in the progress bar than you expect. This is because EDQ counts all of the input records separately from the output records (in the new data stream). The same is true when running Match Processors as these also output new data streams.

### **Results Browsing**

Merge Data Streams presents a view of the target data set only. The input data streams are not shown.

### **Output Filters**

Merge Data Streams outputs a single Merged output filter, with all input records mapped to the target structure.

### Example

In this example, a number of sources of records representing business contacts are merged into a single data stream.

### Figure 1–1 Records from Source A

Title	First Name	Middle Name	Last Name	Suffix	Company	Department	Job Title
Mrs	Nicola	G	Taylor		Deloitte	Audit	Auditor
Mrs	Stephen		Lewis	Jr.	KPMG	Accounts	Unknown
Mr	Mike	R	Arnold		Sagentia	UK	Senior Consultant

This image shows a table of records from Source A.

## Figure 1–2 Records from Source B

Prefix	Fname	Mname	Lname	Initials	Gender	Organisation
Dr	Louis		Berneville	L.	male	Independent
Ms	Louise		Walcott	L.	female	Envisional
Mr	Gerald	Richard	Draper	G.R.	male	CEO, Sage UK

This image shows a table of records from Source B.

Merge Data Streams Configuration



Available Attributes:	Merge Data Stream:	
⊡ I> Data	Output Attribute	Source A
Title (string)	Title (string)	ह्य Title (Title)
First Name (string)	Forename (string)	😺 First Name (First Name)
	Middle_Name (string)	🛛 Middle Name (Middle Name
	Surname (string)	Last Name (Last Name)
	Suffix (string)	🐻 Suffix (Suffix)
🖽 🖓 Department (string)	Organisation (string)	🛛 Company (Company)
🗄 🖓 Job Title (string)	Department (string)	🛛 Department (Department)
🖻 🗛 Added	Job_Title (string)	🛛 Job Title (Job Title)
Source Tag (string)	Gender (string)	
	Source Tag (string)	🛚 Source Tag (Source Tag)
All Processors		

This image shows the mappings for Source A.

Figure 1–4 Source B Mappings

Source A Source B Notes		
Available Attributes:	Merge Data Stream:	
🖃 ⊳ Data	Output Attribute	Source B
Prefix (string)	Title (string)	🛛 Prefix (Prefix)
Harme (string)	Forename (string)	रू Fname (Fname)
Iname (string)	Middle_Name (string)	രൂ Mname (Mname)
Initials (string)	Surname (string)	🐻 Lname (Lname)
Gender (string)	Suffix (string)	
🕀 🐻 Organisation (string)	Organisation (string)	장 Organisation (Organisation
🗄 🖓 Letter (string)	Department (string)	
Added	Job_Title (string)	
Elacs	Gender (string)	🛃 Gender (Gender)
Incompatible	Source Tag (string)	Source Tag (Source Tag)
All Processors		
Search	Data Stream Name Merge	ed

This image shows the mappings for Source B.

### Figure 1–5 Output Data Stream

Title	Forename	Middle_Name	Surname	Suffix	Organisation	Department	Job_Title	Gender
Mrs	Nicola	G	Taylor		Deloitte	Audit	Auditor	
Mrs	Stephen		Lewis	Jr.	KPMG	Accounts	Unknown	
Mr	Mike	R	Arnold		Sagentia	UK	Senior Consultant	
Dr	Louis		Berneville		Independent			male
Ms	Louise		Walcott		Envisional			female

This image shows the output data stream when Source A and Source B are merged into a single data stream.

# 1.3.8.2 Reader

A Reader is a special type of processor that is used to read data at the beginning of a process. Readers may connect to any of the following sources of data:

- Staged data (that is, a snapshot of data either present in the repository or not or output data that has been written by another process);
- A Data Interface (which can then be redirected to different sources of data using Mappings);
- A set of Reference Data;
- A Real time provider of messages (for example, the inbound interface of a Web Service)

A process must contain at least one Reader, but may contain many Readers, if matching data from multiple sources.

Readers are used at the beginning of processes in order to select the sources of data that you are intending to work with in the process, and any selection and reordering of data attributes from that data source that are specific to the process you are intending to create. For example, for the purposes of a specific process, you may want to select only the name and address fields from a data source, and you may want to reorder them for the purpose of display throughout your process.

A Reader is automatically added to a process for you, since a process must always have at least one Reader.

### **Reader Source**

Select the **Type** of data that you want to read from the following options:

 Staged data - that is, a snapshot of data, or the named output of another process, in the EDQ repository

**Note:** The snapshot does not necessarily have to exist in the repository. You may be intending to run the process in streaming mode, meaning the source data will not be copied into the repository.

- Data Interface that is, a configured source-independent interface of a set of data attributes
- **Reference Data** that is, a set of reference data that exists in the EDQ repository
- Real time provider that is, a direct connection to a real time source of messages

Select the Source of data from the available sources of the selected type.

All the available attributes in the data appear in the left pane. Select those that you want to work with in the process by using the arrow buttons to select, and de-select attributes:

Arrow Button	Description
$\geq$	Selects the attributes highlighted in the left-hand pane as inputs to the process.
>>	Selects all available attributes as inputs.
<	De-selects the selected inputs in the right-hand pane.
<<	De-selects all inputs.

In the right-hand pane, the attributes that you have chosen to work with may be re-ordered by drag-and-drop.

The order that you specify in the Reader will be used to display results throughout the process.

**Note:** If you know you are not intending to work with all the attributes of a given set of data, it is a good idea to exclude them in the Reader. This will make configuring your processors and browsing your results much more straight-forward as only the attributes you are interested in will be displayed.

### Options

None

# Execution

The Reader is a necessary part of any process, whatever the remit of that process is. Some processors are not suitable for certain types of execution, however. For example, it is not possible to match and consolidate data from numerous sources in a real time response process, but selecting a Real time Reader Source (as above) places no restrictions on the processors that are available for configuration, as the execution of a process is driven from how its Reader(s) **and** Writer(s) are configured.

In general, EDQ is designed for three modes of execution:

- Batch execution, where a set of records in one or more data sources is processed in batch.
- Real time monitoring execution, where EDQ acts as a data quality probe for a data source, monitoring incoming records for quality as they are created, but where no real time response to each record is expected.
- Real time response execution, where EDQ processes records, and passes them back along with extra data, on a real time response interface.

Each processor in the library is listed with the execution modes that can be sensibly used with that processor.

### **Results Browsing**

The results browser for a Reader displays all the records present in the underlying data store once a process has been run.

### **Output Filters**

The Reader does not provide any output filters. All records are read from the specified source and made available to the remainder of the process.

### Example

The following example shows the records that are read from the example Service Management data in the example Service Management Project.

In this case, the Reader was configured to read all the data attributes from the source, without changing their order. No further processing has yet been defined:

CU_NO	CU_ACCOUNT	TITLE	NAME	GENDER	BUSINESS
13810	00-23603-JD	Ms	Lynda BAINBRIDGE	F	Filling Station
13815	00-23615-PB		William BENDALL	М	Edge Kamke & Ellis Ltd
13833	00-23624-PB	Ms	Karen SMITH	F	
13840	00-23631-JD	Miss	Patricia VINER		Catchpole Engineering Products
13841	00-23642-SH	Mr	Colin WILLIAMS	М	Sanford Electical Co

# 1.3.8.3 Writer

A Writer is a special type of processor used to write out records to a Staged Data table, Data Interface, Reference Data, or Real time consumer (for real time responses). You can select the attributes you choose to write, and map them to attributes with a different name in your Staged Data table, Data Interface, or real time response.

Once data is in a Staged Data table, it may exported to a Data Store, used in another process, or used in a lookup.

Use a Writer or Writers at the end of a process to report on its results, or to return a response to an external system.

For example:

- From a batch auditing process, you might write out all valid records to one table, and all invalid records to another table.
- From a batch cleansing process, you might write out the records that you are
  intending to migrate to a new system into a Staged Data table, and then check, or
  recheck, that data in other processes before export.
- From a real time cleansing process, you might use a Writer to issues responses to each incoming record, with various corrections made.

### Inputs

Any attributes that you want to write to a Staged Data table, to Reference Data, to a Data Interface, or as a real time response.

**Note:** If you are writing to Reference Data, the data that you are writing must conform to any uniqueness constraints defined in the Reference Data set. For example, if generating a Reference Data set with a uniqueness constraint on a lookup column, make sure that the data you write does not have duplicate values in that column. You may need to use the Group and Merge processor before writing the data to ensure that the data will write correctly. For information about configuring Reference Data, see Adding Reference Data. More

# Options

Note that unlike most other processors, the Writer does not launch its configuration dialog when it is connected on the Canvas. This is because Writers are often connected to multiple streams. To launch the Writer configuration dialog, double-click on the processor on the Canvas.

Select the Type of target that you want to write to:

- Staged data, where you want to write to a table in the EDQ repository, or directly to an external Data Store.
- Data interface, where you want to choose the target of the data in job configuration rather than in the process, using data interface mappings.
- Reference data, where you want to use the data in the process to write Reference Data that you will then edit in Director and use in other processors.
- Real time consumer, where you have a configured Real time consumer that will
  pick up the response messages.

Then, choose which attributes to write, from the selection on the left. Selected attributes for writing appear in the middle pane for mapping to the target. There are two options above the attribute list to show more information - Show Actual Attributes, which will display the actual attribute name where you are using the latest version of an attribute, and Show Data Types, which will display the data types of the attributes.

The Staged Data table or Reference Data you can write to can either be:

- Created using the New button (this creates a Staged Data table or Reference Data that corresponds to the selected set of attributes; the attributes may be renamed if required)
- Selected from the drop down of existing Staged Data tables or Reference Data.

Use the **Auto** button at the bottom of the screen to map all selected attributes directly to a selected Staged Data table or Reference Data.

Use the **Clear** button to clear all mappings between selected attributes and attributes in the Staged Data table or Reference Data. (Note that the attributes and columns remain until deleted.)

Click and drag attributes in the middle column to reorder them.

It is also possible to edit the definition of the Staged Data table or Reference Data from the Project Browser or by launching the data editor from the Writer Configuration dialog using the Edit button,  $\geq$ .

# Execution

Execution Mode	Supported
Batch	Yes
Real time Monitoring	Yes
Real time Response	Yes

### **Results Browsing**

The data written by the Writer can be viewed in the Results Browser.

### Example

In this example, a number of invalid records are written to a Staged Data table called Quarantine output:

CU_NO	CU_ACCOUNT	TITLE	NAME	GENDER	BUSINESS	ADDRESS1	ADDRESS2	ADDRESS3	POSTCODE
13594	95-15681-SH	Ms	Joyce UNKNOWN	F		18 Monmouth Square,	Cwmbran	Gwent	NP44 1PE
11335	97-20336-JD	Mr	KROHN	м	<b>Bury Promotions</b>	Gypsy Moth Avenue,	Hatfield		AL10 9ZA
10	00-0-XX	Mr	TEST	м	Test	Test			
15954		Miss	Helen M MATTHEWS	F		45 Ridgacre Lane	Quinton	Birmingham	B32 1EL
15955	45-17542-SH				Pet Needs	Firth Street		Huddersfield	HD1 3BD
875825	0975t3487263	Mr	аааааааа	м	abcabc	kjhkg	jhgfhj	jhvgj	gjhgj
15951	07-65465-FF	1	26/10/2005	1	25	3	4	5	6

This image shows sample invalid records that are written to a staged data table called Quarantine output.

# 1.3.9 Text Analysis Processors

Text analysis processors offer advanced tools for understanding and improving data stored in text fields. Typically, this data might need to be analyzed and its contents understood, in order to transform it into a new structure. For example, it may be necessary to transform address data that has been manually entered in loosely structured address fields into a more suitable structure for matching. Or, if you are migrating data from several systems to a new system, it may be that the required structure of the data in the new system is different from your sources.

There are two text analysis processors: the Phrase Profiler, and Parse.

The Phrase Profiler analyzes text fields for their contents, and returns the most common words and phrases in the data.

Parse allows you to construct and use rules to understand the contents in full, to validate the data, and to transform it to a new structure if required.

## 1.3.9.1 Character Tag

The Character tag is used in the first step of tokenization to assign each character in the data (identified by Unicode character reference) a given tag - for example all lower case letters might be assigned a character tag of 'a'.

# 1.3.9.2 Character Type

The Character type is used to split up data. In general, a change of character type causes a split into separate base tokens. For example, the string 'deluxe25ml' will be split into three base tokens - 'deluxe', '25' and 'ml'. These three base tokens will then be tagged according to their character and group tags.

The exception to this rule is that, by default, a change of character type from ALPHA\_UPPERCASE to ALPHA\_LOWERCASE does not cause a split in tokens. This is in order to preserve tokens that are in proper case - for example, not to split 'Michael' into two tokens ('M' and 'ichael').

The user can change this behavior by selecting the option to Split Upper to Lower case.

The user can also choose to keep all strings of alpha characters together by de-selecting the option to Split Lower to Upper case. This would have the effect of keeping 'DelUXE' as one token.

Also, certain characters may be marked with a type of either WHITESPACE or DELIMITER. These characters can be ignored in later rules for matching sequences of tokens. For example, in Reclassify or Resolve, if you want to match a pattern of <Token A> followed by <Token B>, you may not care whether or not there are whitespace or delimiter characters in between them.

The possible character types are NUMERIC, CONTROL, PUNCTUATION, SYMBOL, ALPHA\_UPPERCASE, ALPHA\_LOWERCASE and UNDEFINED.

# 1.3.9.3 Classify

The Classify sub-processor of Parse adds semantic meaning to the data by classifying tokens using rules.

Classify applies a number of Token Checks to the data, where each Token Check attempts to classify either Base Tokens, or sequences of Base Tokens, with a given meaning (for example, as a 'Postcode').

Within each Token Check, a number of rules may be used. Each rule uses a method of checking the data - for example matching the data against a list - and classifies the data that passes the check with a tag, corresponding to the name of the Token Check, and a confidence level (Valid or Possible).

Note that a given token will have many possible semantic meanings if it matches more than one Token Check. For example, the token 'Scott' may be classified as both a 'valid Forename' and as a 'valid Surname'. The Select sub-processor will later attempt to assign each token its best meaning from all the possibilities available, based on the context of the token within the data.

Classification is a vital part of parsing. Use classification rules to give meaning to the tokens (such as numbers, words and phrases) that appear in your data. The patterns of token classifications may be used in later steps to validate the data, and to resolve it into a new output structure if desired.

Classification rules will often use lists of words and phrases that are created from the data itself using the results of the Phrase Profiler and Frequency Profiler.

The Configuration window for Classify has two tabs - Token Checks, and Attributes.

Use the **Token Checks** tab to configure your classification rules, in the form of a number of checks for different tokens.

Use the **Attributes** tab to associate these Token Checks with the input attributes.

### **Token Checks**

A Token Check comprises one or more rules for identifying data that has a given semantic meaning.

Commonly, a Token Check will consist of a single rule that identifies data using a list of values. For example, for a 'Title' Token Check, a single List Check rule might be used with a reference list of valid titles (such as 'Mr', 'Mrs', 'Ms' etc.)

However, more complex types of Token Check may be configured. This is often necessary where it is not possible to maintain lists of valid token values (for example, because there are too many possible values).

For example, the following Token Checks might be used when parsing people's names:

Table 1–124 Token Check: Forename

Order	Rule Type	Condition	Decision
1	List Check	Matches list of common Forenames	Valid
2	Base Token Check	Matches base token tag: A	Possible

Table 1–125 Token Check: Surname

Order	Rule Type	Condition	Decision
1	List Check	Matches list of common Surnames	Valid
2	List Check	Matches list of bad data tokens	Invalid
3	Attribute word length check	Is more than 2 words in length	Invalid
4	Base Token Check	Matches base token patterns:	Possible
		A (for example, 'Davies')	
		A-A (for example, 'Smith-Davies')	
_		A_A (for example, 'Taylor Smith')	

**Note:** By default, all token checks are displayed. To filter them by the attribute to which they are applied, select the required attribute in the drop-down selection field above the list of tokens.

Importantly, the rules within each Token Check are processed in order, meaning that if a higher rule in the Check is hit, lower rules will not be. So, for example, if the token 'Smith' has been classified as a Valid Surname using the top rule in the Surname Token Check above, it will not be classified as a Possible Surname by rule 4. Equally, if the token 'Unknown' has been blocked from classification as a Surname by rule 2, it will not be classified as a Possible Surname by rule 4.

In this way, it is possible to use Token Checks either positively or negatively. You can positively identify Valid or Possible tokens by matching lists, or you can negatively identify tokens that are Invalid, and only classify the remaining tokens as Valid or Possible.

The following types of classification rule are available within each Token Check:

Rule TypeDescriptionList CheckChecks across the attribute for any data that matches a List or<br/>Map.Where a Map is used, it is possible to perform replacements<br/>(standardizations) of matched tokens within the parser. If the<br/>Use replacements in output option is checked, the mapped value<br/>(where present) will be used in preference to the matched value<br/>in output.It is possible to specify a Reference Data set of Noise Characters;<br/>that is, characters to remove before attempting to match the list.

 Table 1–126
 Classification Rules within Token Check

Rule Type	Description
Regular Expression Check	Checks across the attribute for any data that matches a Regular Expression.
Attribute Completeness Check	Checks that the attribute contains some meaningful data (other than whitespace).
Pattern Check	Checks across the attribute for any Base Tokens that match a Character Pattern, or list of Character Patterns. This check is case sensitive.
Attribute Character Length Check	Checks the length of the data in the attribute according to a number of characters.
Attribute Word Length Check	Checks the length of the data in the attribute according to a number of words.
Base Token Check	Checks across the attribute for tokens that match a given Base Token Tag (such as 'A', or patterns of tokens that match a given pattern of Base Token Tags (such as 'A-A').
	See the note on Special Characters below.

 Table 1–126 (Cont.) Classification Rules within Token Check

### **Special Characters**

Note that if you want to check for Base Token patterns including full stops, such as 'A.A.A' for values such as 'www.example.com', the full stops must be entered with a \ before them in the Reference Data, as the full stop is a special character in parsing. So, for example, to check for a Base Token pattern of 'A.A.A', you must enter 'A\.A\.A'.

Note: In order to tag a full stop as its own character (.), rather than with the default base token tag of P, you would need to edit the default Base Tokenization Map used in parsing.

### Applying Token Checks to Attributes

To apply Token Checks to Attributes, use the Attributes tab, and use the arrow buttons (or drag-and-drop) to select and de-select Token Checks from Attributes. You will commonly want to apply the same Token Check to many Attributes, and many Token Checks per Attribute.

The results of Phrase Profiling are often useful in order to determine which Token Checks to apply to which Attributes, as it is easy to see which types of tokens appear where.

Note that if you have added any Token Checks that are not associated with any Attributes (and which therefore will have no effect), you are warned before exiting the Classify configuration dialog.

### Example

In this example, TITLE and NAME attributes are parsed, using a number of Token Checks. The TITLE attribute is simply checked for Title tokens. The NAME attribute is checked for Forenames, Surnames, Initials, Name Qualifiers, and Name Suffixes.

### **Token Checks View**

The Token Checks View shows the summary of each Token Check within each attribute, with the counts of the distinct classified token values at each classification level (Valid and Possible):

Attribute	Token Check	Valid	Possible
NAME	<forename></forename>	772	72
NAME	<initial></initial>	19	0
NAME	<surname></surname>	1623	70
NAME	<qualifier></qualifier>	7	0
NAME	<suffix></suffix>	0	0
TITLE	<title></title>	10	0

Table 1–127 Token Checks View

It is then possible to drill down to see the distinct tokens, and the number of records that contain each token. For example, you could drill down on the tokens that were classified as valid forenames.

Drilling down again takes you to the records that contain the relevant token. Note that it is possible that a single record may contain the same token twice (but will only be counted once).

# **Classification View**

The Classification View displays all of the token patterns (descriptions of the data) generated after the classification step. Note that for a given input record, multiple token patterns may be generated, because the same token may be classified by different checks. This means that the same record may appear under several of the token patterns.

Note that some of the records that have the most common token pattern (for example, <valid Title><valid Forename>\_<valid Surname>) will also have the second most common token pattern (for example, <valid Title><valid Surname>\_<valid Surname>\_<valid Surname>). As the former pattern is more common, however, it can be selected as the most likely description of these records using pattern frequency selection in the Select sub-processor. Alternatively, we can use context-sensitive Reclassification rules (see Reclassify) to add the intelligence that a token in between a Title and Surname is unlikely to be another surname, even if it passes the context-free token check.

### **Unclassified Tokens View**

The Unclassified Tokens View shows a view of the number of (base) tokens in each attribute that have not been classified by any of the token checks. This is useful to find values that may need to be added to lists used for classification.

From the example above, we might have the following view of unclassified tokens:

Attribute	Unclassified Tokens
NAME	55
TITLE	1

Table 1–128 Unclassifieds Tokens

Drilling down shows each distinct token, and its frequency of occurrence. For example, we can drill down on the 55 unclassified tokens in the NAME field above. This may reveal some unusual characters, some dummy values, and some mis-spellings.

Frequency	No. records
13	13
12	12
4	4
3	3
1	1
1	1
1	1
	Frequency         13         12         4         3         1         1         1         1         1         1

Table 1–129 Drilling down on Unclassified Tokens

We can now use this view to add to the classification lists, or create new lists (for example, to create a list to recognize dummy values).

The next (optional) step in configuring a Parse processor is to Reclassify data.

# 1.3.9.4 Group Tag

The Group tag is used in the second step of tokenization to group sequences of character tags with the same Group tag.

Sequences of character tags with the same group tag, and the same character type, will be grouped to form a single token.

For example, the first phase of tokenization might tag the data "103" as "NNN", using character tags, but as there are three characters with the same group tag ('N') and the same character type (NUMERIC), in sequence, these are grouped to form a single Base Token ("103"), with a Base Token Tag of 'N'.

Note that the behavior for ALPHA characters is slightly different, as the user can choose whether or not to split tokens where there is a sequence of lower case and upper case letters. By default, tokens are split on transition from lower case to upper case, but not from upper case to lower case. For example, the data "Michael" has the sequence of character tags 'Aaaaaaa', but has a transition in character type from ALPHA\_UPPERCASE to ALPHA\_LOWERCASE after the first letter. If the user keeps the default setting of the **Split Upper to Lower Case** option as not set, this will be grouped to form a single Base Token ("Michael") with a Base Token tag of 'A', as the character tags 'a' and 'A' both share the same group tag, and because the user is not splitting data on the transition of character type.

# 1.3.9.5 Input

The Input sub-processor of Parse is used to select the input attributes to the parsing process.

The sub-processor also allows you to configure Dashboard publication options, and add any notes on the processor (for example, authorship details if designing a parser for distribution to other users).

Select the input attribute(s) for the Parse processor using the standard input screen.

# 1.3.9.6 Map

The Map sub-processor of Parse is used to map the selected input attributes to the internal attributes used by the Parse processor.

Using internal attributes allows a Parse processor to be developed and configured independently of the actual names of the input attributes. This is useful because the same Parse processor can be re-used with multiple different data sources, which may provide differently named input attributes, simply by mapping the new input attributes to the existing internal attributes. There is no need to reconfigure any other options (such as which classification and reclassification rules to apply to which attributes).

Each internal attribute has a name (such as Title, Forename, Surname and so on) and a tag (usually a1, a2, a3 and so on). Tags can be used in the resolution phase of parsing, to allow the Parse processor to distinguish between token patterns which originate from different input patterns. See Using Attribute Tags for more details.

The attributes required by the parser are displayed on the left. Map your selected input attributes to these attributes in the right-hand column.

### 1.3.9.7 Parse

The Parse processor is an extremely powerful tool for the understanding and structural improvement of data. It allows you to analyze and understand the semantic meaning of data in one or many attributes, by applying both manually configured business rules, and artificial intelligence. It then allows you to use that semantic meaning in rules to validate and optionally restructure the data. For example, Parse allows you to recognize names data that is wrongly captured in address attributes, and optionally map it to new attributes in a different structure.

The Parse processor can be configured to understand and transform any type of data. For an introduction to parsing in EDQ, see the *Parsing Concept Guide*. More

The Parse processor has a variety of uses. For example, you can use Parse to:

- Apply an improved structure to the data for a specific business purpose, such as to transform data into a structure more suitable for accurate matching.
- Apply structure to data in unstructured, or semi-structured format, such as to capture into several output attributes distinct items of data that are all contained in a single Notes attribute.
- Check that data is semantically fit for purpose across a number of attributes, either on a batch or real-time basis.
- Change the structure of data from a number of input attributes, such as to migrate data from a number of different source formats to a single target format.

### **Parse Overview**

The Parser runs in several steps. Each step is fully explained in the Configuration section below. However, the processing of the parser can be summarized as follows:

Input data >

- **1. Tokenization**: Syntactic analysis of data. Split data into smallest units (base tokens)
- 2. Classification: Semantic analysis of data. Assign meanings to tokens
- 3. Reclassification: Examine token sequences for new classified tokens
- 4. Pattern Selection: Select the best description of the data, where possible
- 5. Resolution: Resolve date to its desired structure and give a result
- > Output data and flags

To understand how the Parse processor works as a whole, it is useful to follow an example record through it. In this example, we are parsing an individual name from three attributes - Title, Forenames, and Surname.

## **Example Input Record**

The following record is input:

Title	Forenames	Surname
Mr	Bill Archibald	SCOTT

# Tokenization

Tokenization tokenizes the record as follows, recognizing the tokens 'Mr', 'Bill', 'Archibald' and 'SCOTT' and assigning them a token tag of <A>. It also recognizes the space between 'Bill' and 'Archibald' as a token and assigns it a token tag of <\_>. Note that Tokenization always outputs a single pattern of base tokens. In this case, the pattern is as shown below (from the Tokenization view):

Title	Forenames	Surname
<a></a>	<a>_<a></a></a>	<a></a>

# Classification

Classification then classifies the tokens in the record using classification rules with lists of names and titles. As some of the names appear on multiple lists, some of the tokens are classified in multiple ways - for example, the token 'Archibald' is classified both as a <possible forename> and as a <possible surname>, and the token 'SCOTT' is classified both as a <possible forename> and as a <valid surname>. As a result, Classification outputs multiple classification patterns, as shown below in the Classification view:

Title	Forenames	Surname
<valid title=""></valid>	<valid forename="">_<possible_surname></possible_surname></valid>	<possible forename=""></possible>
<valid title=""></valid>	<valid forename="">_<possible_forename></possible_forename></valid>	<possible forename=""></possible>
<valid title=""></valid>	<valid forename="">_<possible_surname></possible_surname></valid>	<valid surname=""></valid>
<valid title=""></valid>	<valid forename="">_<possible_forename></possible_forename></valid>	<valid surname=""></valid>

## Reclassification

As above, we now have multiple descriptions of the data. However, we might decide to apply the following Reclassification rule to the Forenames attribute to denote that because the token 'Archibald' follows a valid forename, we can be confident that it represents a middle name:

Name	Look for	Reclassify as	Result
Middle name after Forename	<valid forename="">(<possible forename="">)</possible></valid>	middlename	Valid

This rule acts on the pattern '<valid forename>(<possible forename>)' in the Forenames attribute, which affects the second and fourth classification patterns above. As Reclassification adds new patterns but does not take away existing ones, we now have the original four patterns and two new ones, as shown in the following table:

Title	Forenames	Surname
<valid title=""></valid>	<valid forename="">_<possible_surname></possible_surname></valid>	<possible forename=""></possible>
<valid title=""></valid>	<valid forename="">_<possible_forename></possible_forename></valid>	<possible forename=""></possible>
<valid title=""></valid>	<valid forename="">_<possible_surname></possible_surname></valid>	<valid surname=""></valid>
<valid title=""></valid>	<valid forename="">_<valid_middlename></valid_middlename></valid>	<valid surname=""></valid>
<valid title=""></valid>	<valid forename="">_<valid_middlename></valid_middlename></valid>	<possible forename=""></possible>
<valid title=""></valid>	<valid forename="">_<possible_forename></possible_forename></valid>	<valid surname=""></valid>

**Note:** The Reclassification view will only show the patterns that have been pre-selected for entry into the Selection process. Pre-selection is a non-configurable first step in the selection process which eliminates patterns containing too many unclassified tokens. The pre-selection process first surveys all the patterns generated so far, and determines the minimum number of unclassified tokens present in any one pattern. Next, any patterns with more than that number of unclassified tokens are eliminated. In the example above, none of the patterns contain any unclassified tokens, so the minimum number of unclassified tokens is zero. Since none of the patterns contain more than zero unclassified tokens, none of the patterns are eliminated in the pre-selection process.

### Selection

Selection now attempts to pick the best overall pattern from the six possibilities. In this case, we can see that the fourth pattern above is the strongest as all of its token classifications have a result of 'valid'. By scoring each of the patterns using the default selection rules, therefore, the first pattern is selected and displayed in the Selection view:

Title Forenames		Surname	
<valid title=""></valid>	<valid forename="">_<valid_middlename></valid_middlename></valid>	<valid surname=""></valid>	

### Resolution

If we accept that the selected pattern is a good description of the record, we can then resolve the pattern to output attributes, and assign a result. In this case, we can do this by right-clicking on the selected pattern above and selecting Resolve... to add an Exact resolution rule.

We use the default output assignments (according to the classifications made), and assign the pattern a Pass result, with a Comment of 'Known name format'.

After re-running Parse with this rule, we can see that the rule has resolved the input record:

ld	Rule	Result	Comment	Count
1	Exact Rule	Pass	Known name format	1

Finally, we can drill down to the record and see that data has correctly been assigned to output attributes according to the resolution rule:

Title	Forenames	Surname	UnclassifiedData.Parse	title.Parse	forename.Parse	surname.Parse
Mr	Bill Archibald	SCOTT		Mr	Bill	SCOTT

# Configuration

Parse is an advanced processor with several sub-processors, where each sub-processor performs a different step of parsing, and requires separate configuration. The following sub-processors make up Parse, each performing a distinct function as described below.

Sub-processor	Description	
Input	Allows you to select the input attributes to parse, and configure Dashboard publication options. Note that only String attributes are valid inputs.	
Мар	Maps the input attributes to the attributes required by the parser.	
Tokenize	Tokenize analyzes data syntactically, and splits it into its smallest units (base tokens) using rules. Each base token is given a tag, for example <a> is used for an unbroken sequence of alphabetic characters.</a>	
Classify	Classify analyzes data semantically, assigning meaning to base tokens, or sequences of base tokens. Each classification has a tag, such as 'Building', and a classification level (Valid or Possible) that is used when selecting the best description of ambiguous data.	
Reclassify	Reclassify is an optional step that allows sequences of classified and unclassified (base) tokens to be reclassified as a single new token.	
Select	Select attempts to select the 'best' description of the data using a tuneable algorithm, where a record has many possible descriptions (or token patterns).	
Resolve	Resolve uses rules to associate the selected description of the data (token pattern) with a Result (Pass, Review or Fail), and an optional Comment. It also allows you to configure rules for outputting the data in a new structure, according to the selected token pattern.	

## **Advanced Options**

The Parser offers two modes of execution in order to provide optimized performance where some of the results views are not required.

The two modes are:

- Parse and Profile
- Parse

**Parse and Profile** (the default mode) should be used when first parsing data, as the parser will output the Token Checks and Unclassified Tokens results views, which are useful when still in the process of defining the parsing rules, by creating and adding to lists used for classification.

**Parse** mode should be used when the classification configuration of the parser is complete, and optimal performance is needed. Note that the Token Checks and Unclassified Tokens views are not produced when running in this mode.

# Options

All options are configurable within each sub-processor.

# Outputs

# **Data Attributes**

The output data attributes are configurable in the Resolve sub-processor.

# Flags

Flag attribute	Purpose	Possible Values
[Attribute name].SelectedPattern	Indicates the selected token pattern for the record	The selected token pattern
[Attribute name].BasePattern	Indicates the base token pattern for the record, output from tokenization (if using the parser purely to generate this pattern)	The base token pattern
ParseResult	Indicates the result of the parser on the record.	Unknown/Pass/Review/Fail
ParseComment	Adds the user-specified comment of the record's resolution rule.	The comment on the resolution rule that resolved the record

# **Publication to Dashboard**

The Parse processor's results may be published to the Dashboard.

The following interpretation of results is used by default:

Result	Dashboard Interpretation
Pass	Pass
Review	Warning
Fail	Alert

# Execution

Execution Mode	Supported
Batch	Yes
Real time Monitoring	Yes
Real time Response	Yes

# **Results Browsing**

The Parse processor produces a number of views of results as follows. Any of the views may be seen by clicking on the Parse processor in the process. The views may also be seen by expanding the Parse processor to view its sub-processors, and selecting the sub-processor that produces the view.

#### **Base Tokenization View (produced by Tokenize)**

This view shows the results of the Tokenize sub-processor, showing all the distinct patterns of Base Tokens across all the input attributes. The patterns are organized by frequency.

**Note:** Each record has one, and only one, base token pattern. Many records have the same base token pattern.

Statistic	Meaning
For each input attribute	The pattern of base tokens within the input attribute
	Note that rows in the view exist for each distinct base token pattern across all attributes
Count	The number of records with the distinct base token pattern across all the input attributes
%	The percentage of records with the distinct base token pattern across all the input attributes

# Token Checks View (produced by Classify)

This views shows the results of the Classify sub-processor, showing the results of each token check within each input attribute.

Statistic	Meaning
Attribute	The attribute to which the token check was applied
Classifier	The name of the token check used to classify tokens
Valid	The number of distinct tokens that were classified as Valid by the token check
Possible	The number of distinct tokens that were classified as Possible by the token check

Drill down on the Valid or Possible statistics to see a summary of the distinct classified tokens and the number of records containing them. Drill down again to see the records containing those tokens.

Unclassified Tokens View (produced by Classify)

Statistic	Meaning
Attribute	The input attribute
Unclassified Tokens	The total number of unclassified tokens in that attribute

Drill down on the Unclassified Tokens to see a list of all the unclassified tokens and their frequency. Drill down again to see the records containing those tokens.

## Classification View (produced by Classify)

This view shows a list of all the generated token patterns after classification (but before reclassification). There may be many possible patterns for each input record.

Statistic	Meaning
For each input attribute	The pattern of tokens across the attribute.
	Note that rows in the view exist for each distinct token pattern across all attributes.

Statistic	Meaning
Count	The number of records where the token pattern is a possible description of the data. Note that the same record may have many possible token patterns in this view, and each token pattern may describe many records.
%	The Count expressed as a percentage of all the possible token patterns across the data set.

# **Reclassification Rules View (produced by Reclassify)**

This view shows a list of all reclassification rules, and how they have affected your data.

Statistic	Meaning
Rule Id	The id of the reclassification rule. The ids are auto-assigned. The id is useful where you have dependencies between rules - see the Precedents statistic below.
Rule Name	The name of the reclassification rule.
Attribute	The attribute to which the reclassification rule was applied.
Look for	The token pattern used to match the rule
Reclassify as	The target token of the reclassification rule
Result	The classification level (valid or possible) of the reclassification rule
Records affected	The number of records affected by the rule
Patterns affected	The number of classification patterns affected by the rule
Precedents	The number of other reclassification rules that preceded this rule before it could operate. For example, if you reclassify the <a> as <b> in one rule, and <b> to <c> in another rule, the first rule is a precedent of the second. Note that even reclassification rules that did not affect any records may have precedents, as these are calculated logically.</c></b></b></a>

# **Reclassification View (produced by Reclassify)**

This view shows a list of all the generated token patterns after reclassification (but before selection). There may be many possible patterns for each input record. The view presents all of the possible patterns and their frequency across the whole data set, before the Select step attempts to select the best pattern of each input record.

**Note:** The data in this view may itself be used to drive which pattern to select; that is, it is possible to configure the Select step to select the pattern for a record by assessing how common it is across the data set. See the configuration of the Select sub-processor.

Statistic	Meaning
For each input attribute	The pattern of tokens across the attribute.
	Note that rows in the view exist for each distinct token pattern across all attributes.
Count	The number of records where the token pattern is a possible description of the data. Note that the same record may have many possible token patterns in this view, and each token pattern may describe many records.
%	The Count expressed as a percentage of all the possible token patterns across the data set.

# Selection View (produced by Select)

After the Select step, each input record will have a selected token pattern.

This view shows a view of the selected patterns across the data set, and their frequency of occurrence.

**Note:** Where the selection of a single token pattern to describe a record is not possible, because of ambiguities in selection, the pattern with the ambiguity (or ambiguities) is shown along with the number of records that had the same ambiguity; that is, the same set of potential patterns that selection could not choose between

Statistic	Meaning
For each input attribute	The pattern of tokens across the attribute
	Note that rows in the view exist for each distinct token pattern across all attributes.
Exact rule	The numeric identifier of the exact resolution rule (if any) that resolved the token pattern
Fuzzy rule	The numeric identifier of the fuzzy resolution rule (if any) that resolved the token pattern
Count	The number of records where the token pattern was selected as the best description of the data
0/0	The percentage of records where the token pattern was selected

### **Resolution Rule View (produced by Resolve)**

This view shows a summary of the resolutions made by each Resolution Rule. This is useful to check that your rules are working as desired.

Statistic	Meaning
ID	The numeric identifier of the rule as set during configuration.
Rule	The type of rule (Exact rule or Fuzzy rule)
Result	The Result of the rule (Pass, Review or Fail)
Comment	The Comment of the rule

Statistic	Meaning
Count	The number of records that were resolved using this rule. Click on the Additional Information button in the Results Browser to show this as a percentage.

### **Result View (produced by Resolve)**

Statistic	Meaning
Pass	The total number of records with a Pass result
Review	The total number of records with a Review result
Fail	The total number of records with a Fail result
Unknown	The number of records where Parse could not assign a result

# **Output Filters**

The following output filters are available from the Parse processor:

- Pass records that were assigned a Pass result
- Review records that were assigned a Review result
- Fail records that were assigned a Fail result
- Unknown records that did not match any resolution rules, and therefore had no distinct result

### Example

In this example, a complete Parse configuration is used in order to understand the data in a single NAME attribute, and output a structured name:

# **Base Tokenization view**

NAME	Count	%
<a>_<a></a></a>	1968	97.9
<a>_<a></a></a>	23	1.1
<s>_<a></a></s>	13	0.6
<a></a>	2	<0.1
<a>_<a>_<a>_<a></a></a></a></a>	1	<0.1
<a>_<a>_<a></a></a></a>	1	<0.1
	1	<0.1
<a><p>_<a>_<a></a></a></p></a>	1	<0.1

This image displays a sample of the base tokenization view.

# **Token Checks view**

Attribute	Classifier	Valid	Possible
NAME	<title></title>	3	0
NAME	<extra></extra>	0	0
NAME	<entityhint></entityhint>	2	0
NAME	<qual></qual>	10	0
NAME	<suff></suff>	0	0
NAME	<and></and>	1	0
NAME	<careof></careof>	0	0
NAME	<multiinitials></multiinitials>	0	2
NAME	<jobtitlehint></jobtitlehint>	0	0

This image displays a sample of the token checks view.

# **Classification view**

NAME	Count	%
<a>_<a></a></a>	1965	97.7
<a>_<a>_<a></a></a></a>	14	0.7
<s>_<a></a></s>	13	0.6
<a>_<valid qual="">_<a></a></valid></a>	8	0.4
<a></a>	2	<0.1
<a>_<valid title=""></valid></a>	2	<0.1
	1	<0.1
<valid entityhint="">_<a></a></valid>	1	<0.1
<a>_<a>_<valid and="">_<valid entityhint=""></valid></valid></a></a>	1	<0.1
<a>_<a>_<possible multiinitials=""></possible></a></a>	1	<0.1
<possible multiinitials="">_<a>_<a></a></a></possible>	1	<0.1
<valid title=""><p>_<a>_<a></a></a></p></valid>	1	<0.1
<a>_<valid qual="">_<valid qual="">_<a></a></valid></valid></a>	1	<0.1

This image displays a sample of the Classification view.

# **Unclassified Tokens view**

Attribute	Unclassified Tokens
NAME	1947

This image displays a sample of the Unclassified Tokens view.

## **Reclassification Rules view**

[d	Rule Name	Attribute	Look for	Reclassify as	Result	Records affected	Patterns affected	Prec
	Given 1	NAME	[ <title>]{0,1}(<a>)[<qual>]{0,1}[<a>]+[<suff>]{0,1}[<extra>]{0,1}</extra></suff></a></qual></a></title>	Given	possible	1987	3	0
	Given 2	NAME	[ <title>]{0,1}(<a>)[<a>]+[<suff>]{0,1}</suff></a></a></title>	Given	valid	1979	2	0
	Family 2	NAME	[.]* <given>([<qual>]{0,1}<a>)[<suff>]{0,1}</suff></a></qual></given>	Family	valid	1965	1	2
	Family 1	NAME	$[.]^{[]+([]{0,1})[]{0,1}[]{0,1}$	Family	valid	14	1	2
	Middle 1	NAME	[.]* <given>([<a>]+)<family>[.]*</family></a></given>	Middle	valid	14	1	7
	Family 4	NAME	[.]*( <qual>[<a>]+)[.]*</a></qual>	Family	valid	8	2	0
	Entity 1	NAME	[.]* <entityhint>[.]*</entityhint>	Entity	valid	2	2	0
	Family 5	NAME	[ <title>]{0,1}[<a>]+(<title>)[<suff>]{0,1}</suff></title></a></title>	Family	valid	2	1	0
	Family 3	NAME	<title>([<qual>]{0,1}<a>)[<suff>]{0,1}[<extra>]{0,1}</extra></suff></a></qual></title>	Family	valid	0	0	0
	JobTitle 1	NAME	[.]* <jobtitlehint>[.]*</jobtitlehint>	JobTitle	possible	0	0	0
	Entity 2	NAME	<a><and><a></a></and></a>	Entity	valid	0	0	0
	Middle Initials not Suffix	NAME	<title>(<possible multiinitials="">)<a>[.]*</a></possible></title>	MultiInitials	valid	0	0	0

This image displays a sample of the reclassification rules view.

### **Reclassification view**

NAME	Count	%
<possible given="">_<valid family=""></valid></possible>	1973	49.5
<valid given="">_<valid family=""></valid></valid>	1965	49.3
<possible given="">_<valid middle="">_<valid family=""></valid></valid></possible>	14	0.4
<valid given="">_<valid middle="">_<valid family=""></valid></valid></valid>	14	0.4
<s>_<a></a></s>	13	0.3
<valid entity=""></valid>	2	<0.1
<a></a>	2	<0.1
<a>_<valid family=""></valid></a>	2	<0.1
<possible multiinitials="">_<a>_<a></a></a></possible>	1	<0.1
	1	<0.1
<a>_<a>_<possible multiinitials=""></possible></a></a>	1	<0.1
<valid title=""><p>_<a>_<a></a></a></p></valid>	1	<0.1

This image displays a sample of the reclassification view.

#### 

# Selection view

NAME	Exact Rule	Fuzzy Rule	Count	%
<valid given="">_<valid family=""></valid></valid>		1	1965	97.8
<valid given="">_<valid middle="">_<valid family=""></valid></valid></valid>		1	14	0.7
<s>_<a></a></s>		19	13	0.6
<possible given="">_<valid family=""></valid></possible>		1	8	0.4
<a>_<valid family=""></valid></a>		6	2	<0.1
<a></a>		7	2	<0.1
<valid entity=""></valid>		2	2	<0.1
<a>_<a>_<possible multiinitials=""></possible></a></a>		19	1	<0.1
<valid title=""><p>_<a>_<a></a></a></p></valid>		17	1	<0.1
		19	1	<0.1
<possible multiinitials="">_<a>_<a></a></a></possible>		19	1	<0.1

This image displays a sample selection view.

### **Resolution Rule view**

Id	Rule Type	Result	Comment	Count
8	Fuzzy rule	Pass	Optional title, forename, possible extra names or initials, surname, o	9780
39	Fuzzy rule	Pass	Unknown forename, forename, midname, surname	27
22	Fuzzy rule	Pass	Optional title, forename, optional middle names and initials, surname	12
73	Fuzzy rule	Pass	FMI: MI, surname	4
41	Fuzzy rule	Pass	Optional title, forename, optional middle names or initials, surname w	3
45	Fuzzy rule	Pass	Optional title, forename, optional extra names or initials, multiple sur	1
44	Fuzzy rule	Fail	Surname only	1
9	Fuzzy rule	Pass	Optional title, forename, possible extra names or initials, multiple sur	0

This image displays a sample resolution rule view.

### **Results view**

Result	Count
Pass	1991
Review	19
Fail	0
Unknown	0

This image displays a sample results view.

# Drill down on Pass results

NAME	Given.Parse	Middle.Parse	Family.Parse
Lynda BAINBRIDGE	Lynda		BAINBRIDGE
William BENDALL	William		BENDALL
Karen SMITH	Karen		SMITH
Patricia VINER	Patricia		VINER
Colin WILLIAMS	Colin		WILLIAMS
Ian PATNICK	Ian		PATNICK
Roberta REYNOLDS	Roberta		REYNOLDS
Winifride ROTHER	Winifride		ROTHER
Andrew SUTHERLAND	Andrew		SUTHERLAND
Moira BULLIVANT	Moira		BULLIVANT
Catherine WALSH	Catherine		WALSH
Jean SCRIMSHAW	Jean		SCRIMSHAW
Llewellyn NORMAN	Llewellyn		NORMAN
Gillian LEGGAT	Gillian		LEGGAT
Carreen CUCCIA	Carreen		CUCCIA
Gwendoline SHOUBRIDGE	Gwendoline		SHOUBRIDGE

This image displays a sample drill down on pass results.

# 1.3.9.8 Phrase Profiler

The Phrase Profiler analyzes a number of attributes and searches for common words and phrases.

The returned words and phrases are returned in order of their frequency within all the input attributes.

The Phrase Profiler is a quick way of discovering the most frequent and significant words and phrases in the data, and where they occur. You can then use the results of phrase profiling to drive the configuration of the Parse processor. For example, you can add the words and phrases that were found to Reference Data lists used to classify data, and, by seeing which words and phrases occur in which attributes, work out which token checks to apply to which attributes.

The Phrase Profiler is therefore an important tool to use when understanding the content of text fields, especially when you may need to improve or otherwise change the structure of the data (for example, for a data migration).

The following table describes the configuration options:

Configuration	Description
Inputs	Specify any string attributes that you want to analyze for common words or phrases.
Options	Specify the following options:
	• Cutoff frequency (parts per million): Allows you not to return words or phrases that only occur a small number of times in the data set, expressed in parts per million to represent a small percentage of the records analyzed. For example, values that occur less frequently than 100 times in each million records (that is, in 0.0001% of records). Type: number. Default value: 5000.
	<ul> <li>Allowable variation (parts per million):Allows you to cut off further insignificant phrases (that are contained within others), and mark top-level phrases as more significant, by expressing the allowable variation in frequency between two phrases that contain each other. Type: number. Default value: 5000.</li> </ul>
	<ul> <li>Maximum words in a phrase type: Sets a maximum length of phrases to return, in number of words. Type: selection of common delimiter characters. Default value: 10. The maximum value for this option is 20, for performance reasons.</li> </ul>
	<ul> <li>Additional word delimiter: Allows the definition of an additional separator character (as well as the normal space character) that will be used to separate words and phrases. Type: selection of common delimiter characters. Default value: None.</li> </ul>
	<ul> <li>Word delimiter regular expression: Allows the definition of a regular expression to be used to separate words and phrases. Type: regular expression. Default value: None.</li> </ul>
	• Ignore case?: Sets whether or not to distinguish between words or phrases that are the same except for case differences. Setting the Ignore case? option to Yes will mean that words and phrases will be represented in lower case in the results. Drilling down will reveal the data in its original case, as the data itself has not been transformed. Type: Yes/No. Default value: No.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	None.
Flags	None.

# Execution

Execution Mode	Supported
Batch	Yes
Real time Monitoring	Yes
Real time Response	No

A large dataset containing free text will typically contain a large number of distinct phrases with only a few of them being significant in understanding the content of the dataset.

The Phrase Profiler provides two main settings to help eliminate insignificant results: the Cutoff frequency and the Allowable variation.

### **Cutoff frequency**

Typically, the Phrase Profiler will generate a relatively small collection of phrases that occur in a large number of records and are potentially significant, together with a very large number of phrases that occur in a small number of records and so are less significant. You may want not to include the less frequent phrases in the results. As the absolute cutoff frequency varies depending on the size of the dataset, it is convenient to express the Cutoff frequency setting as a frequency per million input records.

### Allowable variation

Where a phrase consists of many words (or a substring consists of many characters), longer phrases will include shorter phrases, so that data that includes the phrase 'Newcastle Upon Tyne' will also include at least the same number of sub-phrases 'Newcastle Upon' and 'Upon Tyne'.

If the two sub-phrases occur with exactly the same frequency as the full phrase and there is no variation in their frequencies, then the full phrase is significant (a 'top-level phrase') and the sub-phrases are not. The sub-phrases are therefore excluded from the results.

If the sub-phrases occur more frequently than the full phrase, however, then they become more interesting and the variation in frequency between a phrase and a sub-phrase is a measure of the independent significance of the sub-phrase. So you may specify an Allowable variation to remove sub-phrases with a variation in frequency that is below this value. Again, as the absolute variation varies depending on the size of the dataset, it is convenient to express the Allowable variation setting as a variation per million input records.

### Example

Consider the following parameters:

- 1 million records are analyzed by the Phrase Profiler
- The Cutoff frequency is set to 100 parts per million
- The Allowable variation is set to 50 parts per million
- There are 400 occurrences of the phrase 'Newcastle Upon Tyne'
- There are 50 occurrence of the phrase 'Newcastel Upon Tyne'

The phrase 'Newcastle Upon Tyne' appears in the results but 'Newcastel Upon Tyne' does not because of the cutoff. The sub-phrase 'Upon Tyne' has a frequency of 450 and so is unaffected by the cutoff, but does not appear in the results because the frequency

variation of 50 with its containing phrase is just within the allowable limit. If 'Upon Tyne' appeared in just one more record, anywhere within the data, then it would appear in the results as potentially significant. It is generally appropriate to set the Cutoff frequency and Allowable variation to the same value.

# Marking top-level phrases

Sometimes it is useful to know if a phrase is a sub-phrase of something else or if it is a 'top level phrase'. In the above example, 'Newcastle Upon Tyne' may be a top-level phrase - in which case it presumably represents a city. However, if there were just one occurrence of the phrase 'Newcastle Upon Tyne Borough Council', and this occurrence is included in the results (not excluded by either the Cutoff or Allowable Variation options) then 'Newcastle Upon Tyne' would no longer be a top-level phrase and so may sometimes represent something other than a city. The Phrase Profiler flags top-level phrases in the results.

The following table describes the statistics produced by the profiler. The Phrase Profiler produces a summary view of its results, showing the words and phrases that were found in the input attributes in order of their frequency of occurrence.

Statistic	Description
Size	.The size of the phrase, in number of words.
Top Phrase	.Indicates whether or not the phrase is a top-level phrase.
	See the note above explaining the Allowable variation setting.
Phrase	.The word or phrase that was found in the data.
Frequency	The number of occurrences of the phrase or word. Note that when drilling down to the data, you may see fewer records than this frequency, because the same phrase or word may occur more than once in some records.
[Attribute].freq	The number of occurrences of the phrase or word within each input attribute.

## Example

In this example, Customer Name and Address data is analyzed with a view to parsing it to resolve any structural issues. The Phrase Profiler is run in order to find the most common words and phrases in the name and address attributes. The options are configured as follows:

- Cutoff frequency: 5000
- Allowable variation: 5000
- Maximum words in a phrase: 10
- Additional word delimiter: comma (,)
- Word delimiter regular expression: not used
- Ignore case?: No

For example, if the words 'Mr', 'Ms', 'Mrs' and 'Miss' are frequently occurring, and valid, Titles, so we might create a Reference Data list for classifying them in parsing. We can then sort the results by the Title attribute to find further values that occur.

# 1.3.9.9 Reclassify

The Reclassify sub-processor of Parse is an optional step that allows you to reduce the total number of different patterns of tokens in your data by recognizing sequences of

classified and unclassified tokens, or tokens in a given context, and reclassifying them as a new token, with a given confidence level (valid or possible).

Use Reclassify wherever you have sequences of tokens that you want to consider together in output, and where you want to consider many similar patterns of tokens within an attribute as the same.

For example, when parsing addresses, you may see the following different patterns of data in an Address1 attribute after initial Classification:

<N>\_<A>\_<valid Road Hint> (for example, "10 Harwood Street")

<N>\_<A>\_<A>\_<valid Road Hint> (for example, "15 Long End Road")

<A>\_<valid Road Hint> (for example, "Nuttall Lane")

You may want to reclassify all these different sequences of tokens as valid Thoroughfares.

The Reclassify step is also useful because the Classify step does not consider context, other than which attribute a given piece of data is found in. You can use reclassification rules to reclassify tokens that were incorrectly classified within their context. For example, data such as "London Road" might be classified as <valid Town> <valid Road Hint>. You may choose to reclassify the sequence of tokens as a valid Thoroughfare, or to reclassify the <valid Town> part, by enclosing it in brackets in the rule, as a ThoroughfareName.

### Configuration

Each reclassification rule uses a structured expression to match patterns of tokens after Classification, and to reclassify a part of each matched pattern as a new token.

Rules may be easily enabled and disabled using the tick box in the Reclassify Rules dialog. Rules must be associated with the required input attributes in the Attributes tab.

The following table gives a guide to the syntax of the expressions used in reclassification:

Characters	Use	Example
[]	Used to group a sequence of tokens in order to specify the number of times the sequence occurs. It is always followed by a range (enclosed in curly brackets) or by * or +.	[ <a>] Matches the token <a></a></a>
	If the group contains only a full stop [.] this means any token or tokens.	

Characters	Use	Example
}	Used to specify a	[ <a>]{1,3}</a>
	range that expresses how many instances of the previous group (enclosed in square brackets) may occur	Matches 1-3 occurrences of the token <a> in sequence</a>
	in the pattern, in	[ <a>]{2,2}</a>
	sequence. Kanges are specified with minimum and maximum numbers, separated by commas.	Matches exactly 2 occurrences of the token <a> in sequence</a>
	Used to denote that	[ <title>]?</title>
	the group is optional. This has the same meaning as {0,1}; that is, this matches if the group does not appear, or appears only once.	Matches if the title token does not appear, or appears once
	Used instead of	[ <a>]+</a>
	numbers in curly brackets (as above) to indicate that the previous group must occur at least once, but may occur any number of times.	Matches any number of occurrences of the token <a> in sequence</a>
	Used instead of numbers in curly brackets to indicate that the previous group may occur any number of times, or not at all.	[.]*
	Used to denote a wild card; that is, any	[.]*( <n><valid RoadHint&gt;)[.]*</valid </n>
	Use this together with rules on how many tokens you expect. For example, [.]* means any number of occurrences of any token.	Reclassifies the sequence <n><valid RoadHint&gt; wherever it occurs, without reclassifying any of the other tokens in the pattern</valid </n>
)	Used to enclose the part of the pattern that you actually want to reclassify. Allows you to use pattern context in matching the Reclassification Rule, but not in the reclassification itself	( <n><valid RoadHint&gt;)<valid Town&gt; Reclassifies the sequence <n><valid RoadHint&gt; provided it occurs before a valid Town token.</valid </n></valid </valid </n>

Characters	Use	Example
" "	Used to enclose exact data, where it is used in a rule instead of tokens.	-

### **Additional Notes**

Note the following on reclassification rules:

- Unless you use wild cards, each rule will attempt to match the whole of the token pattern in the attribute.
- Rules do not need to be ordered, and will all be applied against the data set. Rules that are dependent on each other will be ordered automatically. For example, if you reclassify <A>\_<valid Road Hint> as a <valid Thoroughfare>, and add an additional rule that reclassifies <N>\_<valid Thoroughfare>, the latter rule will be processed after the first rule. Rules that are cyclical are not allowed. For example, it is not possible to reclassify <A> as <B> in one rule, and then <B> as <A> in another rule.
- You may choose either to specify, or not specify, Base Tokens that represent either Delimiters or Whitespace, as driven from the configuration of the Tokenize step, in a reclassification rule. If you do not include them, the rule will ignore them when matching patterns against the rule. If you include them in the rule, they will have to match exactly. For example, the rule <N><valid Road Hint> will match both <N>\_<valid Road Hint> and <N>\_\_\_<valid Road Hint>, but the rule <N>\_<valid Road Hint> would only match the former pattern.
- You may choose either to specify, or not specify, the validity level of the tokens you are matching. For example, the rule <N><Road Hint> will match both <N><valid Road Hint> and <N><possible Road Hint>.
- It is possible to use multiple reclassification rules that will reclassify different sequences of tokens to the same target token.

### Example

In this example, two reclassification rules are used to reduce the total number of patterns to resolve when parsing addresses by recognizing sequences of tokens that represent thoroughfares, such as "Acacia Avenue" and "London Road".

Rule Name	Look For	Reclassify as	Result
Thoroughfare	[.]*([ <a>]+<roadhin t&gt;)[.]*</roadhin </a>	thoroughfare	valid
Reclassify towns in road names	[.]*([ <town>]+<road Hint&gt;)[.]*</road </town>	thoroughfare	valid

These two rules are both applied to an **Address1** attribute. The results of the rules can be seen after running the process.

We can then drill down on the records and patterns affected to check that each rule is working correctly. Note that each reclassification rule may affect many patterns within the attribute it is applied to, and which in turn may affect many of the overall classification patterns (if parsing several attributes). As the same input record may have multiple classification patterns (as a single token may be classified in different ways), it may be that the same record may have multiple classification patterns affected by the same rule. After the above reclassification rules have been applied, you can see the appearance of the <thoroughfare> token in a number of patterns in the Reclassification view.

The next step in configuring a Parse processor is to Select the best descriptions of your input data.

# 1.3.9.10 Resolve

Resolve is the final sub-processor of Parse. In this step, the selected token pattern of each record is used to drive the result of parsing (Pass, Review or Fail), and the way in which the data will be output, for example, in a new structure. All records with the same selected pattern will therefore be resolved in the same way.

The Resolve step is vital when using Parse either simply to validate data, or to transform data into a new structure.

For some types of data, it is often appropriate to configure the initial Parse processor with a simple set of rules, so that you can resolve the most frequent patterns and use simple mapping of tokens to output attributes to resolve the data into a new structure. You might then leave the remaining records in 'Review', and pass them on to a second Parse processor with a more complex configuration. This allows you to iterate round the processing of the second parser more quickly without affecting the records that you have already resolved.

# **Resolving Results**

There are three methods of resolving records in parsing:

- Exact rules which a single token pattern will match exactly. Records with that
  pattern will be resolved with a Result and an optional Comment, and will be
  output in the way dictated by the rule.
- Fuzzy rules which a number of token patterns may match. Records with a
  matching token pattern will be resolved with a single Result and optional
  Comment, and will be output in the way dictated by the rule.
- Automatic extraction where tokens from patterns that do not match any specific Exact or Fuzzy rules are automatically extracted to corresponding output attributes. No Result or Comment is associated with records with these unmatched patterns. Automatic extraction is used by default, but may be turned off if required.

The three different methods are processed in priority order; that is, Exact rules take precedence over Fuzzy rules, which take precedence over Automatic extraction. If a pattern matches an Exact rule, it will not be processed by any Fuzzy rules. If a pattern matches an Fuzzy rule, it will not be processed by Automatic extraction.

In some cases, if you have effectively resolved tokens to their desired output attributes by means of Classification and Reclassification, no specific resolution rules will be required; that is, Automatic extraction will be sufficient. However, it is often useful to be able to determine how to output data according to its specific token pattern. In this case, the type of specific resolution rules (Exact or Fuzzy) to use may depend on the volume of data you are processing, and the number of distinct token patterns that require resolution. If you have a small number of distinct patterns, you can resolve them simply using Exact rules. If you have a large number of distinct patterns, you may choose to resolve the most common patterns exactly, but use Fuzzy rules to resolve the remaining patterns.

### **Exact Rules**

Exact rules can only be created by browsing the selected token patterns in the Selection View (produced by the Select sub-processor), right-clicking on them, and selecting Resolve. Note that you can choose to resolve many patterns at once.

Use the arrow buttons at the top to move between token patterns.

Use the magic wand button to reset the mappings of tokens to their default attributes (that is, so that all tokens with a token tag that matches an output attribute name will be mapped to the matching output attribute, and all other tokens will be mapped to the UnclassifiedData output attribute, unless it has been deleted.)

You can add and remove output attributes by switching to the Output tab, adding and removing attributes, and switching back to the Exact tab to map the tokens from the patterns to these attributes.

When the parser is re-run, patterns that are resolved by an exact rule are displayed with a green background color, and with a reference to the rule identifier, in the Results Browser, to highlight the fact that they have been resolved.

### **Fuzzy Rules**

Each Fuzzy rule uses a structured expression to match a number of token patterns. The structured expression is similar to that used in Reclassify, but with two differences:

- You cannot use quote marks " " to match an Fuzzy resolution rule using the exact data in a given record, as resolution must occur per token pattern.
- You cannot use normal parentheses (), as you can in reclassification rules to denote the part of the pattern that you want to reclassify. Resolution occurs against the whole pattern, across all input attributes.

The following table gives a guide to the syntax of the expressions used in Fuzzy resolution rules:

Characters	Use	Example
[]	Used to group a sequence of tokens in order to specify the number of times the sequence occurs. It is always followed by a range (enclosed in curly brackets) or by * or +.	[ <a>] Matches the token <a></a></a>
	If the group contains only a full stop [.] this means any token or tokens.	
{}	Used to specify a range that expresses how many instances of the previous group (enclosed in square brackets) may occur in the pattern, in sequence. Ranges are specified with minimum and maximum numbers, separated by commas.	<pre>[<a>]{1,3} Matches 1-3 occurrences of the token <a> in sequence [<a>]{2,2} Matches exactly 2 occurrences of the token <a> in sequence</a></a></a></a></pre>

Characters	Use	Example
?	Used to denote that the	[ <title>]?</title>
	group is optional. This has the same meaning as {0,1}; that is, this matches if the group does not appear, or appears only once.	Matches if the title token does not appear, or appears once
+	Used instead of numbers	[ <a>]+</a>
	in curly brackets (as above) to indicate that the previous group must occur at least once, but may occur any number of times.	Matches any number of occurrences of the token <a> in sequence</a>
*	Used instead of numbers in curly brackets to indicate that the previous group may occur any number of times, or not at all.	[.]*
[.]	Used to denote a wild card; that is, any token.	[.]*( <a><valid Surname&gt;)[.]*</valid </a>
	Use this together with rules on how many tokens you expect. For example, [.]* means any number of occurrences of any token.	Matches any pattern that includes <a><valid Surname&gt;</valid </a>

# **Additional Notes**

The following notes apply to fuzzy rules:

- Unless you use wild cards, each rule will attempt to match the whole of the token pattern, across all attributes. The pattern will be order-sensitive, but not sensitive to the attributes where each token occurred.
- Rules are order-sensitive. If a token pattern matches a higher Fuzzy rule, it will not be processed by any lower Fuzzy rules.
- You may choose either to specify, or not specify, Base Tokens that represent either Delimiters or Whitespace, as driven from the configuration of the Tokenize step, in an Fuzzy resolution rule. If you do not include them, the rule will ignore them when matching patterns against the rule. If you include them in the rule, they will have to match exactly. For example, the rule <A><valid Surname> will match both <A>\_<valid Surname> and <A>\_\_\_<valid Surname>, but the rule <A>\_<valid Surname> would only match the former pattern.
- You may choose either to specify, or not specify, the classification confidence level of the tokens you are matching. For example, the rule <A><Surname> will match both <A><valid Surname> and <A><possible Surname>.
- You may choose to specify which attribute a token occurs in, by means of attribute tags. Attribute tags are assigned automatically during mapping, and take the form a1, a2, a3 and so on. If your 'surname' input attribute has the tag a3, you may want to treat valid surnames found in that attribute with more confidence than valid surnames found in other attributes. Specifying a rule with a <valid a3.Surname> token allows you to do this. See Using attribute tags for more details.

When the parser is re-run, patterns that are resolved by a fuzzy rule are displayed with a yellow background color, and with a reference to the rule identifier, in the Results Browser, to highlight the fact that they have been resolved.

#### Example of Fuzzy resolution rules

In this example, an Fuzzy resolution rule is used to match a number of similar token patterns when parsing a BUSINESS attribute, containing Company Names

The following patterns all exist in the data:

<A>\_<valid Suffix> (for example, "Dixie Associates")

<A>\_<A>\_<valid Suffix> (for example, "Payless Tyres Ltd")

<A>\_<A>\_<A>\_<valid Suffix> (for example, "B W P Partners")

<A>\_<A>\_<A>\_<A>\_<A>\_<valid Suffix> (for example, "Shire Support and Services Ltd")

The user wants simply to resolve all these patterns such that the Suffix is output to a Business Suffix output attribute, and the remainder of the name is output to a Business Name output.

To do this the following Fuzzy resolution rule is used, where up to four unclassified words are expected before a <valid Suffix> token, and are all mapped to the Business Name output:

🧭 Resolve	×
Exact Fuzzy Outputs Ambiguities	
Token Pattern	fuzzy rule 1 of 1 (ID: 1)
Fuzzy Rule [ <a>]{1,4}<valid suffix=""></valid></a>	
� [ <a>]{1,4}               ₯ BusinessName             └─� [<a>]{1,4}                 � &lt; <valid suffix="">               ₯ BusinessName                 �               ⟨walid Suffix&gt;                 𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅                𝔅              𝔅          </valid></a></a>	
Comment Split Suffix from Name Delimiter Space ( )	
4 -	Reorder Rules
	OK Cancel

This image displays a sample Fuzzy resolution rule of [<A>]{1,4}<valid Suffix>. Up to four unclassified words are expected before a <valid Suffix> token; all are mapped to the Business Name output.

This then works as follows (drilling down on the rule in the **Resolution Rule** view):

BUSINESS	BusinessName	BusinessSuffix	9
Sanford Electrical Co	Sanford Electrical	Company	1
C T V Services	CTV	Services	1
W F Electrical Contractors Limited	W F Electrical Contractors	Ltd	1
Milbourne Associates	Milbourne	Associates	1
Payless Tyres Ltd	Payless Tyres	Ltd	1
Brooklands Media Services	Brooklands Media	Services	1
Sky Cleaning Services	Sky Cleaning	Services	i
Steve Darby Associates	Steve Darby	Associates	1
Penfold Sons & Partners	Penfold	Sons & Partners	1
Vale Garage Services	Vale Garage	Services	1
Test Ltd	Test	Ltd	9
B W P Partners	BWP	Partners	1
Boat Valeting Services	Boat Valeting	Services	i
A K Patel & Co	A K Patel	& Company	1
Dixie Associates	Dixie	Associates	Ì
ARCHINE AND	and the second s	waren -	1

This image shows that the text in the BUSINESS field has been separated into the BusinessName and BusinessSuffix fields according to the rule described above.

#### Note on the effect on resolution rules of deleting input or output attributes:

The deletion of input or output attributes from the Parse processor will affect any resolution rules that use those attributes.

If you delete an output attribute, it is also deleted from any Exact or Fuzzy resolution rules. The rules themselves, however, are not deleted. This is in order to preserve an attempt to resolve records according to your preferences, and not delete any mappings to other attributes that might still be valid.

In extreme cases, this can lead to resolution rules that are 'empty', as they only contained token mappings to attributes that no longer exist. More commonly, it will lead to rules that leave some data unmapped.

If you delete an input attribute, this naturally affects the token patterns that are generated in the data, and therefore makes it less likely that your resolution rules are valid.

In general, you should aim to begin creating and modifying resolution rules when all classifications and reclassifications are complete. Output attributes should normally be added (or perhaps renamed), but rarely deleted once they are used within resolution rules.

### **Automatic Extraction**

Automatic extraction is an optional feature, used to create useful output from parsing without the need to use any specific resolution rules. It is also useful to use it in conjunction with exact and/or fuzzy resolution rules, to create the best possible output for the remaining patterns (that do not match any specific rules). The aim of automatic extraction is to reflect the various token classifications of the input data directly in the output of the Parse processor.

When used, output attributes are automatically created for each distinct token classification tag used in the Classify and Reclassify stages. Tokens that match any of these tags are automatically extracted from each token pattern to these output attributes. Where a pattern contains multiple tokens with the same tag (for example, <valid Forename><valid Forename>...), these are all mapped to the same output attribute, separated using the delimiter that you choose (comma by default).

An additional output attribute is also created (Parse.UnclassifiedData). All tokens that are not specifically classified using a classification or reclassification rule are extracted to this attribute, again separated using the delimiter that you choose.
Automatic extraction can be enabled or disabled from the Outputs tab of the Resolve sub-processor. The delimiter placed between tokens, when more than one token in a given record is classified with the same tag, can also be changed.

## Example of Automatic Extraction

By default; that is, without any exact or fuzzy resolution rules, automatic extraction will map (for a Parse processor checking and separating data in a NAME attribute) all classified tokens to output attributes of the same name, and mapping all remaining unclassified tokens to Parse.UnclassifiedData.

#### Drilldown on Pass records

When drilling down to see the output data from the Parse processor, it is useful to use the **Show Flags** toggle on the Results Browser to see all the flag attributes the parser adds, including the selected token pattern, and the assigned Result and Comment.

#### 1.3.9.11 Select

Select is a sub-processor of Parse. The Select step takes all of the possible generated token patterns describing each record and attempts to select the pattern that corresponds to its best understanding of the data, using a combination of criteria.

The criteria used are:

- The number of tokens that are unclassified
- The frequency of occurrence of each possible description across the data set (optional)
- The confidence level of the classifications (valid or possible)

Selection uses a tunable algorithm to select the token pattern that best describes the data. There are times when a single token pattern cannot be selected - such as because two or more candidate patterns have the same number of unclassified tokens, occur a similar number of times across the data set, and have the same confidence levels in their classifications. In this case, the record is marked as having an ambiguity in its pattern selection. Where a record has one or more ambiguities in its selection, it can be assigned a Result (according to the option for Ambiguous Patterns in the Resolve step), but its data cannot be mapped to an output format.

The Parse processor performs selection in order to gain the best understanding of the tokens in each input record, which is then used in the Resolve step to give a result, and to resolve the data into a new output format.

For example, when parsing a single NAME field, the data "ADAM SCOTT" might be understood by simple classification rules to be either "<valid Forename>\_<valid Surname>" or "<valid Surname>\_<valid Forename>". The correct answer probably depends on the expected format of the data in the data set. If most of the remaining names are in the format "<Forename> <Surname>", then that seems the most likely pattern, and the person's name is most likely to be Adam Scott. However, if the remaining names are normally in the format "<Surname> <Forename>", then it is more likely that the person's name is Scott Adam.

Also, if a token has been classified with two different token checks, and with two different confidence levels, for example, if the token "ADAM" has been designated as a <valid Forename> and as a <possible Surname>, then by implication, it is more likely to be a <valid Forename>.

To understand how to configure the Select sub-processor, it is important to understand the logic used for selecting the best pattern.

# **Delimiter treatment**

This option defines the treatment of delimiter tokens by the selection process. In versions of EDQ prior to 8.1, delimiters were counted as unclassified tokens in the selection process. By default, new processors created in later versions of EDQ do not include delimiters in the unclassified tokens count.

Since only the patterns with the fewest unclassified tokens will be passed through to the final selection algorithm, the delimiter classification can alter the behavior of the processor.

## Discounting patterns with more unclassified tokens

Selection automatically discounts any patterns with more unclassified tokens than others. For example, when parsing addresses, the data "Newcastle Upon Tyne" in a Town attribute might generate the following token patterns, assuming both "Newcastle" and "Newcastle Upon Tyne" are in a list of valid Towns, and were therefore classified as <valid Town> tokens:

For example, when parsing addresses, the data "Newcastle Upon Tyne" in a Town attribute might generate the following token patterns, assuming both "Newcastle" and "Newcastle Upon Tyne" are in a list of valid Towns, and were therefore classified as <valid Town> tokens:

<valid Town>\_<A>\_<A>

<valid Town>

In this case, Parse will always prefer the second pattern, as it contains fewer unclassified tokens.

# Selection by algorithm

Select then attempts to select the best token pattern for a given record, using the following algorithm. The algorithm is tunable at certain points - as marked below - so that you can tune the sensitivity of selection.

The tunable parameters may all be adjusted in the Advanced tab.

Step	Optional	Criterion Used	Logic	Tunable Parameters
1	Yes (See below)	Frequency of token	a) Select the most frequent pattern if it is more frequent than any other possible pattern by <b>n</b> % (configurable).	<b>n</b> (defaults to 10%)
		pattern occurrence across sample data (generated from results)		<b>p</b> (defaults to 20%)
			If >1 possible pattern remains, proceed to b.	
			b) Discount any patterns that are <b>p</b> % (configurable) less frequent than the most frequent pattern	
			If >1 possible pattern remains, proceed to Step 2.	

Step	Optional	Criterion Used	Logic	Tunable Parameters
2	No	Confidence level of	Give each possible	<b>q</b> (defaults to 10)
		token classifications in pattern (valid or	pattern a score as follows:	<b>r</b> (defaults to 5)
	possible)	possible)	Starting with 100 points:	<b>s</b> (defaults to 5)
			a) Subtract <b>q</b> points for each unclassified token	
			b) Subtract <b>r</b> points for each token with a confidence level of Possible.	
		Then, select the highest scoring pattern if it is highest by <b>s</b> points.		

#### Selecting pattern using frequency sample (Step 1 in the table above)

This is an optional step, but is recommended for any complex parsing needs.

On the first run of the Parse processor, it is not possible to select the best token pattern by analyzing its frequency across the data set. This is because Parse first needs to generate all the possible patterns.

Once the Parse processor has run at least once:

- You can create a new Pattern frequency sample from the latest results (data in the Reclassification View), by clicking on the + button.
- You can update a selected Pattern frequency sample from the latest results, by clicking the ^ button.

Using a static sample, rather than automatically using the pre-selection patterns data generated on each run, ensures predictable selection for the Parse processor, regardless of the size of the input data set. This ensures that provided the sample is the same, the same description will always be selected for a given record.

Updating the Results is often necessary, since you may iterate round many runs of the parser, and changes of classification and reclassification rules, before generating a set of descriptions that you are happy with.

#### **Further Options**

Options are available to tune the parameters used in the pattern selection algorithm described in the section above. These options should only be changed by advanced users who are aware that changing them may have significant effects on the 'intelligence' of the parser.

Note that in this example, all the tunable parameters of the selection algorithm use their default values (as above).

In the analysis of a single NAME attribute, a record with the value "DR Adam FOTHERGILL ESQ" might produce the following potential token patterns (amongst others):

1. <valid Title>\_<possible Surname>\_<possible Surname>\_<valid Honorific>

2. <valid Title>\_<valid Forename>\_<possible Surname>\_<valid Honorific>

3. <valid Title>\_<valid Forename>\_<possible Surname>\_<possible Surname>

```
4. <A>_<A>_<A>_<A>
```

Etc.

First of all, pattern 4 will be discounted, as it contains more unclassified tokens than any of the other patterns.

The remaining 3 token patterns are then passed to the selection algorithm:

At step 1a, if one of the patterns is more than 10% more frequent than either of the others in the sample data, this pattern will be selected. If not, the logic would proceed to step 1b.

At step 1b, if any of the patterns are more than 20% less frequent in the sample data than the most common pattern, these patterns would be discounted. If more than one pattern remained, the logic would proceed to step 2.

At step 2, the remaining patterns would be scored. Assuming patterns 1, 2 and 3 were all to remain, they would be scored as follows:

Pattern 1: 100 points - 10 points for 2 Possible tokens = 90 points Pattern 2: 100 points - 5 points for 1 Possible token = 95 points Pattern 3: 100 points - 10 points for 2 Possible tokens = 90 points

So, in this case pattern 2 would be selected, assuming the default threshold difference of 5 points (and not a higher value) is used.

Once you are happy with the way token patterns are selected, the final step in configuring a Parse processor is to Resolve data.

## 1.3.9.12 Tokenize

Tokenize is a sub-processor of Parse. The Tokenize sub-processor performs the first step of parsing by breaking up the data syntactically into an initial set of Base Tokens, by analyzing the characters, and sequences of characters, in the data.

Note that in the context of parsing, a Token is any 'unit' of data, as understood by the Parse processor. The Tokenize step forms the first set of Tokens - termed Base Tokens. Base Tokens are typically sequences of the same type of character (such as letters or numbers) separated by other types of character (such as punctuation or whitespace). For example, if the following data is input

#### Address1

10 Harwood Road

3Lewis Drive

then the Tokenize step would break up the data into the following Base Tokens, using its default rules:

Address1	Base Tokens	Pattern of Base Tokens
10 Harwood Road	"10" - tagged 'N' to indicate a number	N_A_A
	" " - tagged '_' to indicate whitespace	
	"Harwood" - tagged 'A' to indicate a word	
	" " - tagged '_' to indicate whitespace	
	"Road" - tagged 'A' to indicate a word	
3Lewis Drive	"3" - tagged 'N' to indicate a number	NA_A
	"Lewis" - tagged 'A' to indicate a word	
	" " - tagged '_' to indicate whitespace	
	"Drive" - tagged 'A' to indicate a word	

However, you may want to ignore certain Base Tokens in further analysis of the data. For example, you may not want to classify the whitespace characters above, and may want to ignore them when matching resolution rules. It is possible to do this by specifying the characters you want to ignore as of a WHITESPACE or DELIMITER type in the Base Tokenization Reference Data. See Configuration below.

Use Tokenize to gain an initial understanding of the contents of the data attributes that you want to Parse, and to drive the way the data is understood. Normally, you can use the default set of tokenization rules to gain this understanding, and then refine them if needed - for example because a specific character has a specific meaning in your data and you want to tag it differently from other characters. Often, the default tokenization rules will not need to be changed.

## Configuration

The tokenization rules consist of the following Options:

Туре	Purpose	Default Value
Character Token Map	Maps characters (by Unicode reference) to a character tag, a grouped character tag, and a character type. See Note below.	*Base Tokenization Map
	<b>Type</b> Character Token Map	TypePurposeCharacter Token MapMaps characters (by Unicode reference) to a character tag, a grouped character tag, and a character type.See Note below.

Option	Туре	Purpose	Default Value
Split lower case to upper case	Yes/No	Splits sequences of letters where there is a change from lower case to upper case into separate tokens (for example, to split "HarwoodRoad" into two base tokens - "Harwood" and "Road").	Yes
Split upper case to lower case	Yes/No	Splits sequences of letters where there is a change from upper case to lower case into separate tokens (for example, to split "SMITHjohn" into two base tokens - "SMITH" and "john").	No

# Note on the Character Map Reference Data

The Reference Data used to tokenize data is of a specific format, and is important to the way Tokenize works.

The following screenshot of the default Reference Data explains the purpose of each column. The columns are described below.

Reference Data Type:	Character Token Map		<b>T</b>	
Lookup	Мар	Мар	Мар	C Mo Mo
0	C	C	CONTROL	dn A
1	С	C	CONTROL	dn A
2	C	C	CONTROL	dn A
3	С	C	CONTROL	dn A
4	C	C	CONTROL	dn A
5	С	С	CONTROL	dn A
6	C	C	CONTROL	dn A
7	С	C	CONTROL	dn A
8	C	C	CONTROL	dn A
Unicode	- Character	Group	WHITECharacter	dn A
10 Character	- Tag	Ton	WHITESPACE	dn A
11 Reference	- Iag	rag	WHITESPACE	dn A
12	_	_	WHITESPACE	dn A
13		II	WHITESPACE	dn A
14	C	C	CONTROL	dn A
15	С	C	CONTROL	dn A
16	C	C	CONTROL	dn A
17	С	С	CONTROL	dn A
18	C	C	CONTROL	dn A
19	С	C	CONTROL	dn A
20	С	С	CONTROL	dn A
21	С	С	CONTROL	dn A
22	c		CONTROL	🔄 do 🗴 🖃

This image displays the default reference data. The Unicode Character reference (first column), Character Tag (second column), Group Tag (third column), and Character Type (fourth column) are highlighted. These columns are described in the surrounding text.

**Unicode character reference**: The Unicode character reference is used by Tokenize in order to identify the character that will be mapped to a given character tag in the first step of tokenization. For example, the character reference #32, representing the Space character, is mapped to a character tag of '\_' by default.

**Note:** The default \*Base Tokenization map is designed for use with Latin-1 encoded data, as are the alternative \*Unicode Base Tokenization and \*Unicode Character Pattern maps. If these maps are not suited to the character-encoding of the data, it is possible to create and use a new one to take account of, for example, multi-byte Unicode (hexadecimal) character references.

**Character tag**: The Character tag is used in the first step of tokenization to assign each character in the data (identified by Unicode character reference) a given tag - for example all lower case letters might be assigned a character tag of 'a'.

**Group tag**: The Group tag is used in the second step of tokenization to group sequences of character tags with the same Group tag. Sequences of character tags with the same group tag, and the same character type, will be grouped to form a single token.

For example, the first phase of tokenization might tag the data "103" as "NNN", using character tags, but as there are three characters with the same group tag ('N') and the same character type (NUMERIC), in sequence, these are grouped to form a single Base Token ("103"), with a Base Token Tag of 'N'.

Note that the behavior for ALPHA characters is slightly different, as the user can choose whether or not to split tokens where there is a sequence of lower case and upper case letters. By default, tokens are split on transition from lower case to upper case, but not from upper case to lower case. For example, the data "Michael" has the sequence of character tags 'Aaaaaaa', but has a transition in character type from ALPHA\_UPPERCASE to ALPHA\_LOWERCASE after the first letter. If the user keeps the default setting of the Split Upper to Lower Case option as not set, this will be grouped to form a single Base Token ("Michael") with a Base Token tag of 'A', as the character tags 'a' and 'A' both share the same group tag, and because the user is not splitting data on the transition of character type.

**Character type**: The Character type is used to split up data. In general, a change of character type causes a split into separate base tokens. For example, the string 'deluxe25ml' will be split into three base tokens - 'deluxe', '25' and 'ml'. These three base tokens will then be tagged according to their character and group tags. The exception to this rule is that, by default, a change of character type from ALPHA\_UPPERCASE to ALPHA\_LOWERCASE does not cause a split in tokens. This is in order to preserve tokens that are in proper case - for example, not to split 'Michael' into two tokens ('M' and 'ichael').

The user can change this behavior by selecting the option to **Split Upper to Lower case**.

The user can also choose to keep all strings of alpha characters together by de-selecting the option to Split Lower to Upper case. This would have the effect of keeping 'DelUXE' as one token.

Also, certain characters may be marked with a type of either WHITESPACE or DELIMITER. These characters can be ignored in later rules for matching sequences of tokens. For example, in Reclassify or Resolve, if you want to match a pattern of <Token A> followed by <Token B>, you may not care whether or not there are whitespace or delimiter characters in between them. The possible character types are NUMERIC, CONTROL, PUNCTUATION, SYMBOL, ALPHA\_UPPERCASE, ALPHA\_LOWERCASE and UNDEFINED.

Note also that the **Comment** column in the Reference Data explains the actual character to which the Unicode Character Reference refers - for example to tell you that #32 is the Space character etc.

#### Using different rules for different input attributes

By default, the same tokenization rules are applied to all the attributes input to the Parse processor. Normally, attribute-specific tokenization rules will not be required. However, you can change this by selecting an attribute on the left-hand side of the pane, and selecting the option to **Enable attribute-specific settings**. This may be required if you are analyzing many attributes with different characters as significant separators.

When specifying attribute-specific rules, it is possible to copy the settings for one attribute to another, or to reapply the default 'Global' settings using the **Copy From** option.

## Example

In this example, the default rules are used to tokenize some address data, with the following results:

(Note that in this case leading and trailing whitespace was trimmed from each attribute before parsing using the Trim Whitespace processor.)

The following table shows a summary of each distinct pattern of Base Tokens across all input attributes.

ADDRESS1.trimmed	ADDRESS2.trimmed	ADDRESS3.trimmed	POSTCODE.trimmed	Count	%
<a>_<a>&lt;,&gt;</a></a>	<a></a>		<a><n>_<n><a></a></n></n></a>	119	5.9
<a>_<a>&lt;,&gt;_</a></a>	<a></a>		<a><n>_<n>&gt;</n></n></a>	95	4.7
<a>_<a></a></a>					
<a>_<a>&lt;,&gt;</a></a>	<a></a>	<a></a>	<a><n>_<n>&gt;</n></n></a>	73	3.6
<a>_<a>_,&gt;_</a></a>	<a></a>	<a></a>	<a><n>_<n>&gt;</n></n></a>	58	2.9
<a>_<a></a></a>					
<n>_<a>_<a>&lt;,&gt;</a></a></n>	<a></a>		<a><n>_<n>&gt;</n></n></a>	55	2.7
<a>_<a>&lt;,&gt;_<a></a></a></a>	<a></a>		<a><n>_<n>&gt;</n></n></a>	49	2.4
<a>_<a>&lt;,&gt;</a></a>	<a></a>	<a><n>_<n><a></a></n></n></a>	<a><n>_<n>&gt;</n></n></a>	40	2.0
<n>_<a>_<a>&lt;,&gt;</a></a></n>	<a></a>	<a></a>	<a><n>_<n>&gt;</n></n></a>	35	1.7

The following table shows a drilldown on the top Base Token pattern:

ADDRESS1.trimmed	ADDRESS2.trimmed	ADDRESS3.trimmed	POSTCODE.trimmed
Tempsford Hall,	Sandy		SG19 2DB
West Thurrock,	Purfleet		RM19 1PA
Hayes Lane,	Stourbridge		DY9 8PA
Middleton Road,	Oswestry		SY11 2RB

ADDRESS1.trimmed	ADDRESS2.trimmed	ADDRESS3.trimmed	POSTCODE.trimmed
Freshwater Road,	Dagenham		RM8 1RU
College Road,	Birmingham		B8 3TE
Ranelagh Gdns,	London		SW6 3PR
Trumpington Road,	Cambridge,		CB2 2AG

The next step in configuring a Parse processor is to Classify data.

# 1.3.9.13 Unicode Character Reference

The Unicode character reference is used by Tokenize in order to identify the character that will be mapped to a given character tag in the first step of tokenization. For example, the character reference #32, representing the Space character, is mapped to a character tag of '\_' by default.

**Note:** The default \*Base Tokenization map is designed for use with Latin-1 encoded data, as are the alternative \*Unicode Base Tokenization and \*Unicode Character Pattern maps. If these maps are not suited to the character-encoding of the data, it is possible to create and use a new one to take account of, for example, multi-byte Unicode (hexadecimal) character references.

# 1.3.9.14 Using Attribute Tags

The Map subprocessor of the Parse processor defines internal attributes for the Parse processor and maps the actual input attributes to them. The rest of the Parse processor's functionality is defined in terms of the internal attributes, so configured Parse processors can be re-used with a variety of input data sources simply by remapping the inputs. Each internal attribute is identified by a name, which is defined by the user who configures the Parse processor, and an attribute tag, which is automatically generated and cannot be edited. Attribute tags take the form a1, a2, a3 and so on.

Attribute tags can be used to distinguish between instances of the same token which originated from different input attributes. For example, a Parse processor which is being used to analyze name data may define three internal attributes: Title, Forename and Surname. By using attribute tags, a valid title which was extracted from the 'Title' field can be treated differently from a valid title which was extracted from a 'Forename' field, and so on.

This distinction is made in the *Resolve* subprocessor. If we consider just one possible token pattern:

<valid Title> <valid Forename> <valid Surname>

we can immediately see that it includes no reference to which attributes each token was contained in at the input stage. Without the use of attribute tags, any of the following four input patterns will be resolved the same way:

Table 1–130 Resolution of Input Patterns

Pattern	Title (a1)	Forename (a2)	Surname (a3)
1	<valid title=""></valid>	<valid forename=""></valid>	<valid surname=""></valid>

	. ,	•	
Pattern	Title (a1)	Forename (a2)	Surname (a3)
2		<valid title=""> <valid Forename&gt;</valid </valid>	<valid surname=""></valid>
3		<valid title=""> <valid Forename&gt; <valid Surname&gt;</valid </valid </valid>	
4		<valid title=""></valid>	<valid forename=""> <valid Surname&gt;</valid </valid>

Table 1–130 (Cont.) Resolution of Input Patterns

Records which contain correct data, correctly fielded are generally considered to be of higher quality than records which contain correct data which has been incorrectly fielded. On this basis, we can define a resolution rule for the first pattern which distinguishes it from the other patterns, simply by including the attribute tags in the search criteria. The search term specific to pattern 1 would be:

<valid a1.Title> <valid a2.Forename> <valid a3.Surname>

Including the non-specific search term in a subsequent resolution rule would catch patterns 2, 3 and 4, which could be assigned a different resolution result based on the lower quality of their formatting.

**Note:** Because resolution rules are applied in order, the more specific rules must be tested for before the more generic rules. Otherwise, the generic rule will act on all the patterns without the specific match ever being considered.

#### **Further examples**

The following table gives further examples of search strings for resolution rules, and specifies which of the above patterns will match them:

Table 1–131 Further Examples of Search Strings

Search string	Matching patterns
<valid a1.title=""> <valid a2.forename=""> <valid a3.surname=""></valid></valid></valid>	1
<valid title=""> <valid a2.forename=""> <valid a3.surname=""></valid></valid></valid>	1, 2
<valid title=""> <valid a2.forename=""> <valid surname=""></valid></valid></valid>	1, 2, 3
<valid title=""> <valid forename=""> <valid a3.surname=""></valid></valid></valid>	1, 2, 4

# 1.3.10 Third-party Processors

Third party processors use integrations with third party products to perform data analysis and transformation. Third party processors are normally enabled when EDQ detects a valid installation of the third party software required by the processor.

# 1.3.10.1 Address Verification

The Address Verification processor (AV) is used to verify and standardize address data from any country. It also provides geocoding.

**Note:** If the processor has not been correctly installed it will still run but all the output fields will be left blank, except for Accuracy Code, which will have a value of -1.0.

Use the Address Verification processor:

- to standardize addresses to a format;
- to check whether an address is correct;
- to complete partial addresses; and
- to enhance address data with geocodes.

#### Configuration

This processor always appears with a re-run marker, indicating that it will be completely re-executed each time the process is run, regardless of whether or not its configuration has changed. This will also mean that processors that are downstream of the processor will need to be rerun. This is because there may be changes made outside of the EDQ application that could lead to different results on subsequent executions.

#### Inputs

The Input attribute mappings are used as clues by the processor as to which Input attributes may contain specific data types, according to the initial structure of the address data. It is not normally necessary to parse addresses fully into all the different Input attributes before putting data through Address Verification. In many cases, it is sufficient to simply add address data to the Input address lines (as long as a country is provided), as the Address Verification processor itself will internally parse addresses before matching them against country-specific reference data. However, if addresses are well structured, more effective verification results may be seen if the corresponding input attribute mappings are used (for example, if an Input attribute normally contains postal codes, it is best to map it to the Postal Code input attribute rather than simply mapping it in as an address line.)

- Organization
- Up to 8 address line values
- Double Dependent Locality
- Dependent Locality
- Locality
- Administrative Area
- Postal Code
- Country
- Postal Box
- Sub Building
- Building
- Premise
- Thoroughfare
- Dependent thoroughfare

- Super Administrative Area
- Sub Administrative Area

**Note:** The Country input must be populated with a country name or code. Without it, Address Verification cannot verify an address or produce an Accuracy Code.

# Options

Option	Description	Settings
Processing mode	Whether to verify the input address or search all installed data and return multiple results.	<b>Verify (Best Match)</b> : 1 to 1 - Checks the reference data and returns the best match.
		<b>Verify (Allow Multiple Results)</b> : Attempts to verify the input address 1 to 1, but allows Address Verification to return multiple possible results if the input address has an Ambiguous verification result.
		<b>Search</b> : 1 to Many - Checks the reference data and returns multiple matches. Allows searching across countries, for example.
Maximum number of results	An optional upper limit on number of results that can be returned.	Numeric field, maximum of 15 characters.
	Note: This field is greyed out if Verify (Best Match) is selected.	
Geocode	Whether matching geocodes are to be returned.	Yes No
Output address separator	The symbol used to separate the address elements.	Selection of punctuation symbols and special characters.
Output script	The output is converted into the script selected.	Drop-down list of available scripts. <b>Native -</b> the default - returns the output in its original script.
Output Casing	The case the output is returned in.	The available options are <b>Title</b> (default - the first character of each word is upper case, the others are lower case), <b>Upper</b> or <b>Lower</b> .

Option	Description	Settings
Additional options	Free-text field.	There are additional options available that are not listed on the <b>Address Verification: Options</b> tab.
		To use these options, enter them and the specified value in this free-text field. For example:
		RangeDecompose=Match
		ToolInfo=Yes
		Note:
		<ul> <li>The field accepts options in any valid Java .properties key and value format.</li> </ul>
		<ul> <li>See the Loqate support website for a full list of available options and possible values.</li> </ul>
		<ul> <li>To enable CASS (fields prefixed with avverify.cass), enter CertifiedCountryList=USA into this field.</li> </ul>
		<ul> <li>To enable AMAS (fields prefixed with avverify.amas), enter CertifiedCountryList=AUS into this field.</li> </ul>
		<ul> <li>To enable SERP (fields prefixed with avverify.serp), enter CertifiedCountryList=CAN into this field.</li> </ul>

# Outputs

The following table lists all the possible AV output fields. The exact output for each set of data depends on the settings of the AV processor, the original address data, and the information available for the country.

**Note:** The CASS, AMAS and SERP options will only work if the appropriate additional Loquet libraries and data are installed.

Output Field	Description
av.Address	The full address, matched/verified and correctly formatted for mailing in the relevant country.
av.CountryName	The full country name.
av.ISO3166-2	The ISO3166 two-character country code.
av.ISO3166-3	The ISO3166 three-character country code.
av.ISO3166-N	The ISO3166 three-digit numeric country code.
av.SuperAdministrativeArea	The largest geographic data element within a country.
av.AdministrativeArea	The most common geographic data element within a country; e.g. a US state or Canadian Province.
av.SubAdministrativeArea	The smallest geographic data element; e.g. a US county.

Output Field	Description
av.Locality	The most common population center data element in a country; e.g. a city or municipality.
av.DependentLocality	A smaller population center data element; e.g. a Turkish neighborhood.
av.DoubleDependentLocality	The smallest population center data element, depending on the contents of the <b>Locality</b> and <b>DependentLocality</b> fields; e.g. a UK village.
av.Thoroughfare	The most common street or block data element within a country; e.g. a street.
av.ThoroughfarePreDirection	The prefix direction contained within the <b>Thoroughfare</b> field. E.g. if <b>Thoroughfare</b> contains "N MAIN ST" <b>ThoroughfarePreDirection</b> will contain "N".
av.ThoroughfareLeadingType	The leading thoroughfare type indicator within the <b>Thoroughfare</b> field. E.g. if <b>Thoroughfare</b> contains "RUE DE LA GARE" <b>ThoroughfareLeadingType</b> will contain "RUE".
av.ThoroughfareName	The name indicator within the <b>Thoroughfare</b> field. E.g. if <b>Thoroughfare</b> contains "N MAIN ST" <b>ThoroughfareName</b> will contain "MAIN".
av.ThoroughfareTrailingType	The trailing thoroughfare type indicator within the <b>Thoroughfare</b> field. E.g. if <b>Thoroughfare</b> contains "N MAIN ST" <b>ThoroughfareTrailingType</b> will contain "ST".
av.ThoroughfarePostDirection	The postfix directional contained within the <b>Thoroughfare</b> field. E.g. if <b>Thoroughfare</b> contains "MAIN ST N" <b>ThoroughfarePostDirection</b> will contain "N".
av.DependentThoroughfare	The dependent street or block data element within a country; e.g. UK Dependent Street.
av.DependentThoroughfarePreDirecti on	The prefix directional contained within the <b>DependentThoroughfare</b> field. E.g. if <b>DependentThoroughfare</b> contains "N MAIN ST" <b>DependentThoroughfarePreDirection</b> will contain "N".
av.DependentThoroughfareLeadingTy pe	The leading thoroughfare type indicator within the <b>DependentThoroughfare</b> field. E.g. if <b>DependentThoroughfare</b> contains "RUE DE LA GARE" <b>DependentThoroughfareLeadingType</b> will contain "RUE".
av.DependentThoroughfareName	The name indicator within the <b>DependentThoroughfare</b> field. E.g. if <b>DependentThoroughfare</b> contains "N MAIN ST" <b>DependentThoroughfareName</b> will contain "MAIN".
av.DependentThoroughfareTrailingTy pe	The trailing thoroughfare type indicator within the <b>DependentThoroughfare</b> field. For instance, if <b>DependentThoroughfare</b> contains "N MAIN ST" <b>DependentThoroughfareTrailingType</b> will contain "ST".
av.DependentThoroughfarePostDirect ion	The postfix directional contained within the <b>DependentThoroughfare</b> field. E.g. if <b>DependentThoroughfare</b> contains "MAIN ST N" <b>DependentThoroughfarePostDirection</b> will contain "N".
av.Building	The descriptive name identifying an individual location.
av.BuildingLeadingType	The leading building type indicator within the <b>Building</b> field. E.g. if <b>Building</b> contains "BLOC C" <b>BuildingLeadingType</b> will contain "BLOC".
av.BuildingName	The name indicator within the <b>Building</b> field. E.g. if <b>Building</b> contains "WESTMINSTER HOUSE" <b>BuildingName</b> will contain "WESTMINSTER".
av.BuildingTrailingType	The trailing building type indicator within the <b>Building</b> field. E.g. if <b>Building</b> contains "WESTMINSTER HOUSE" <b>BuildingTrailingType</b> will contain "HOUSE".
av.Premise	The alphanumeric code identifying an individual location.
av.PremiseType	The leading premise type indicator within the <b>Premise</b> field. E.g. if <b>Premise</b> contains "Plot 7/7A" <b>PremiseType</b> will contain "Plot".

Output Field	Description
av.PremiseNumber	The alphanumeric indicator within the <b>Premise</b> field. For instance, if <b>Premise</b> contains "Plot 7/7A" <b>PremiseNumber</b> contains "7/7A".
av.SubBuilding	The secondary identifiers for a particular delivery point, e.g. "FLAT 1" or "SUITE 212".
av.SubBuildingType	The leading sub-building type indicator within the <b>SubBuilding</b> field. E.g. if <b>SubBuilding</b> contains "FLAT 1" <b>SubBuildingType</b> will contain "FLAT".
av.SubBuildingNumber	The alphanumeric indicator within the <b>SubBuilding</b> field. E.g. if <b>SubBuilding</b> contains "FLAT 1" <b>SubBuildingNumber</b> will contain "1".
av.SubBuildingName	The descriptive name within the <b>SubBuilding</b> field. E.g. if <b>SubBuilding</b> contains "BASEMENT FLAT" <b>SubBuildingName</b> will contain "BASEMENT FLAT".
av.PostalCode	The complete postal code for a particular delivery point.
av.PostalCodePrimary	The primary postal code used for a particular country; e.g. USA Zip, Canadian Postcode or Indian PINcode.
av.PostalCodeSecondary	Secondary postal code information; e.g., USA Zip Plus 4.
av.Organization	The business name associated with a particular delivery point.
av.OrganizationName	The name indicator within the <b>Organization</b> field. E.g. if <b>Organization</b> contains 'Loqate Inc" <b>OrganizationName</b> will contain "Loqate", if a sufficient level of parsing detail exists for the country.
av.OrganizationType	The trailing type indicator contained within the <b>Organization</b> field. E.g. if <b>Organization</b> contains "Loqate Inc" <b>OrganizationType</b> will contain "Inc", if a sufficient level of parsing detail exists for the country.
av.PostBox	The type indicator contained within the <b>PostBox</b> field. E.g. if <b>PostBox</b> contains "PO BOX 1234" <b>PostBoxType</b> will contain "PO BOX", if a sufficient level of parsing detail exists for the country.
av.PostBoxNumber	The alphanumeric indicator within the <b>PostBox</b> field. E.g. if <b>PostBox</b> contains "PO BOX 1234" <b>PostBoxNumber</b> will contain "1234", if a sufficient level of parsing detail exists for the country.
av.Latitude	The WGS 84 latitude in decimal degrees format.
av.Longitude	The WGS 84 longitude in decimal degrees format.
av.DeliveryAddress	The full address minus the Organization, Locality hierarchy, AdministrativeArea hierarchy and PostalCode hierarchy fields, correctly formatted for mailing in the relevant country, including line breaks specified using the <b>AddressLineSeparator</b> option.
av.Geodistance	The possible radius in meters of Geocoding results that have been calculated as the average of multiple points.
av.Contact	The contact name.
av.Function	The function or job title.
av.Department	Organizational department information.
av.Unmatched	Any words that could not be matched to a particular address component.
avverify.amas.DPID	Delivery Point Identifier: a unique 8-digit number which is assigned for every new address to the source address database
avverify.amas.FloorType	Type of floor or level
avverify.amas.FloorNumber	Floor or level number (which can include alpha characters)
avverify.amas.LotNumber	Allotment number
avverify.amas.PostBoxNum	Postal delivery number if the address is a postal delivery type

Output Field	Description	
avverify.amas.PostBoxNumberPrefix	Postal delivery number prefix related to the postal delivery number	
avverify.amas.PostBoxNumberSuffix	Postal delivery number suffix related to the postal delivery number	
avverify.amas.PrimaryPremise	Thoroughfare number for a property (first number in a property ranged address)	
avverify.amas.PrimaryPremiseSuffix	Suffix for the thoroughfare number	
avverify.amas.SecondaryPremise	Second thoroughfare number (only used if the property has a ranged address. For example, 23-25)	
avverify.amas.SecondaryPremiseSuffi x	Suffix for the second thoroughfare number	
avverify.amas.PreSortZone	Also known as Barcode Sort Plan (BSP) number. One of 54 individual sort regions around Australia. To qualify for Australia Post's PreSort Letters Service, letters must be sorted based on this number.	
avverify.amas.PrintPostZone	Also known as a PreSort Indicator. To qualify for Australia Post's Print Post Service, letters must be sorted based on this number.	
avverify.amas.Barcode	Barcode based on the DPID	
avverify.amas.PrimaryAddressLine	Primary address line in standardized format	
avverify.amas.SecondaryAddressLine	Secondary address line in standardized format	
avverify.cass.AutoZoneIndicator	Automated Zone Indicator, where	
	<ul> <li>A – Carrier route sort rates apply. Merge allowed.</li> </ul>	
	<ul> <li>B – Carrier route sort rates apply. Merge not allowed.</li> </ul>	
	• C – Carrier route sort rates do not apply. Merge allowed.	
	• D – Carrier route sort rates do not apply. Merge not allowed.	
avverify.cass.CarrierRoute	Carrier route code assigned to a mail delivery or collection route within a 5-digit ZIP Code, also referred to as CRID. There are 5 types:	
	■ B – PO Box	
	<ul> <li>H – Highway contract</li> </ul>	
	• R – Rural route	
	• C – City delivery	
	<ul> <li>G – General delivery</li> </ul>	
avverify.cass.CMRAIndicator	Indicates whether the address is associated with a Commercial Mail Receiving Agency(CMRA).	
	• Y – Address found in the table	
	<ul> <li>N – Address not found in the table</li> </ul>	
	<ul> <li>blank – Address not presented to the table</li> </ul>	
avverify.cass.CongressionalDistrict	The congressional district to which the address belongs	
avverify.cass.DefaultFlag	A value of "Y" indicates that the record matched to a high rise default, rural route default, or street default record in the ZIP+4 file.	
avverify.cass.DeliveryPointBarCode	3-digit code which consists of the 2-digit delivery point code and 1-digit check digit. This is used to create the 12-digit POSTNET barcode which consists of the 5-digit ZIP Code, 4-digit ZIP+4 addon code, and this 3-digit code.	

Output Field	Description
avverify.cass.DPVConfirmedIndicator	Indicates the deliverability of the address using one of the following values:
	<ul> <li>Y – Confirmed</li> </ul>
	<ul> <li>N – Not confirmed</li> </ul>
	<ul> <li>S – Confirmed after dropping the subbuilding number</li> </ul>
	<ul> <li>D – Premise number confirmed but subbuilding number is missing</li> </ul>
	<ul> <li>blank – The address was not submitted for DPV confirmation.</li> </ul>
avverify.cass.DPVFootnotes	Delivery Point Validation footnotes. This field is used with the DPVConfirmedIndicator field determine the input address' validity and deliverability.
	<ul> <li>AA – Street, city, state and ZIP are valid. Address matched a record in the ZIP+4 file</li> </ul>
	<ul> <li>A1 – Address not found in the ZIP+4 file. Address is invalid</li> </ul>
	<ul> <li>BB – All address components are confirmed. Address is a deliverable address</li> </ul>
	<ul> <li>CC – Address is a deliverable address after dropping the subbuilding number from the input address</li> </ul>
	• F1 – Address matched to a military address
	<ul> <li>G1 – Address matched to a general delivery address</li> </ul>
	<ul> <li>N1 – Found a DPV match to the premise number but the subbuilding number is missing from the input record</li> </ul>
	<ul> <li>M1 – Premise number is missing</li> </ul>
	<ul> <li>M3 – Premise number is invalid</li> </ul>
	<ul> <li>P1 – PO, RR, HC Box number missing</li> </ul>
	<ul> <li>P3 – PO, RR, HC Box number is invalid</li> </ul>
	<ul> <li>RR – Address matched to CMRA and PMB designator is present</li> </ul>
	<ul> <li>R1 – Address matched to CMRA but PMB designator is not present</li> </ul>
	<ul> <li>U1 – Address matched to a unique ZIP Code</li> </ul>
avverify.cass.eLOTCode	eLOT directional indicator. See the eLOTNumber field for additional information. Values:
	■ A – ascending
	<ul> <li>D – descending</li> </ul>
avverify.cass.eLOTNumber	A 4-digit sequence number for eLOT (Enhanced Line of Travel). This number combined with the eLOTCode field is used in mail sorting. eLOT processing may be used by mailers to qualify for enhanced carrier route presort discounts.
avverify.cass.EWSFlag	A value of "Y" indicates that the address matched a record in the EWS (Early Warning System) file, thus resulting in a ZIP+4 no match
avverify.cass.FalsePositiveIndicator	The False Positive table flags the False Positive addresses. This flag determines whether a mailing list is being generated or created during validation. The USPS does not allow creating a mailing list through DPV certification.
	<ul> <li>Y – Address was found in the table</li> </ul>
	<ul> <li>N – Address was not found in the table</li> </ul>
	<ul> <li>blank – Address was not presented to the table</li> </ul>
avverify.cass.FIPSCountyCode	A 5-digit FIPS (Federal Information Processing Standard) code which uniquely identifies counties.

Output Field	Description
avverify.cass.Footnotes	Footnote string
	• A – ZIP corrected
	B – City/State corrected
	C – Invalid City/State/ZIP
	<ul> <li>D – No ZIP assigned</li> </ul>
	• E – ZIP assigned for multiple response
	• F – No ZIP available
	<ul> <li>G – Part of firm moved to address</li> </ul>
	<ul> <li>H – Subbuilding number missing</li> </ul>
	<ul> <li>I – Insufficient/incorrect data</li> </ul>
	<ul> <li>J – Dual input</li> </ul>
	<ul> <li>K – Multiple results caused by cardinal rule</li> </ul>
	<ul> <li>L – Delivery address component added/deleted/changed</li> </ul>
	<ul> <li>M – Street name spelling changed</li> </ul>
	<ul> <li>N – Delivery address was standardized</li> </ul>
	<ul> <li>O – Low +4 tie-breaker (multi-response)</li> </ul>
	<ul> <li>P – Better delivery address exists</li> </ul>
	<ul> <li>Q – Unique zipcode</li> </ul>
	<ul> <li>R – No match due to EWS (Early Warning System)</li> </ul>
	<ul> <li>S – Invalid secondary number</li> </ul>
	<ul> <li>T – Multiple results caused by magnet rule</li> </ul>
	<ul> <li>U – Unofficial PO name</li> </ul>
	<ul> <li>V – Unverifiable city/state</li> </ul>
	<ul> <li>W – Small town default</li> </ul>
	<ul> <li>X – Unique ZIP code generated</li> </ul>
	<ul> <li>Y – Military match</li> </ul>
	■ Z – ZIP move match
avverify.cass.LACSLinkCode	Code returned by LACSLink after querying the LACSLink database.
	<ul> <li>A – The input address matched to a record in the LACSLink database. A new address could be furnished.</li> </ul>
	<ul> <li>00 – The input address could not be matched to a record in the LACSLink®database. A new address could not be furnished.</li> </ul>
	<ul> <li>14 – The input record matched to a record in the LACSLink database. The new address could not be converted to a deliverable address.</li> </ul>
	<ul> <li>92 – The input address matched to a LACSLink record but the input address had a subbuilding number and the LACSLink record did not.</li> </ul>
avverify.cass.LACSLinkIndicator	Indicator returned by LACSLink after querying the LACSLink database.
	• Y – The input address matched to a record in the LACSLink database.
	<ul> <li>S – The input address matched to a LACSLink record but the input address had a subbuilding number and the LACSLink record did not.</li> </ul>
	<ul> <li>N – The input address could not be matched to a record in the LACSLink database. A new address could not be furnished.</li> </ul>
	<ul> <li>F – A false positive record was detected</li> </ul>

Output Field	Description
avverify.cass.LACSStatus	A value of "L" indicates that the input address matched an entry in the Locatable Address Conversion Service database and the input address has been converted from a rural-style address to a city-style address.
avverify.cass.NoStatIndicator	Indicates the address is not receiving delivery, and the address is not counted as a possible delivery. These addresses are not receiving delivery because 1) delivery has not been established; 2) customer receives mail as a part of a drop; or 3) the address is no longer a possible delivery because the carrier destroys or returns all of the mail.
	• Y – Address was found in the table
	<ul> <li>N – Address was not found in the table</li> </ul>
	<ul> <li>blank – Address was not presented to the table</li> </ul>
avverify.cass.PMBNumber	Parsed PMB number following the PMB designator
avverify.cass.PMBType	Parsed Private Mailbox (PMB) designator
avverify.cass.PrimaryAddressLine	Primary delivery address line. This can include any of the following:
	<ul> <li>Premise Number</li> </ul>
	<ul> <li>Thoroughfare Name</li> </ul>
	Thoroughfare Predirection
	Thoroughfare Postdirection
	Thoroughfare Trailing Type
	<ul> <li>Subbuilding Number</li> </ul>
	PO BOX
avverify.cass.RecordType	Record type of address that is confirmed as a valid delivery address. Values:
	■ S – Street
	• P – PO Box
	• R – Rural route
	• H – Highrise
	■ F – Firm
	■ G – General delivery
avverify.cass.ReturnCode	<ul> <li>10 – Invalid input address</li> </ul>
	<ul> <li>11 – Invalid 5-digit ZIP Code</li> </ul>
	<ul> <li>12 – Invalid state abbreviation code</li> </ul>
	<ul> <li>13 – Invalid city name</li> </ul>
	• 21 – No match found
	<ul> <li>22 – Multiple responses were found and more specific information is required to select a single or default response</li> </ul>
	<ul> <li>31 – A single matching address was found</li> </ul>
	<ul> <li>32 – An address was found, but a more specific address could be found with more information</li> </ul>
avverify.cass.ResidentialDelivery	This field indicates whether the input address is a residential address or a business address. Values:
	• Y – residential
	<ul> <li>N – business</li> </ul>
	<ul> <li>blank – invalid address</li> </ul>
	Note: This field is only available if RDI data pack is installed together with CASS.
avverify.cass.SecondaryAddressLine	Secondary delivery address line (if present).

Output Field	Description	
avverify.cass.SUITELinkFootnote	Code returned by SuiteLink after querying the SuiteLink database. Values:	
	<ul> <li>A – The input address matched to a record in the SuiteLink database. An improved business address could be furnished.</li> </ul>	
	<ul> <li>00 – The input address could not be matched to a record in the SuiteLink database.</li> </ul>	
avverify.cass.VacantIndicator	Indicates that the delivery point was active in the past, but is currently vacant (in most cases, unoccupied over 90 days) and is not receiving deliveries. Values:	
	• Y – Address was found in the table	
	<ul> <li>N – Address was not found in the table</li> </ul>	
	<ul> <li>blank – Address was not presented to the table</li> </ul>	
avverify.serp.SerpStatusEx	V (Valid)	
	C (Correctable): Correctable fields will have been corrected to their right values in the output.	
	N (Invalid)	
avverify.serp.Questionable	QR (for "Questionable-Rural")	
	QU (for "Questionable-Urban")	
	Empty - the address is not questionable.	
avverify.serp.DeliveryInstallationArea Name	Station/Postal Installation Area Name	
avverify.serp.DeliveryInstallationType	Station/Postal Installation/Outlet Type	
avverify.serp.DeliveryInstallationQual ifierName	Name of the Postal Installation	
avverify.serp.RouteType	The type of a Route Address: Rural Route, Military Route etc.	
avverify.serp.RouteNumber	Identifies Route Number for a Route Address	
avverify.serp.AdditionalContentType	Contains Site Or Compartment Specifier	
avverify.serp.AdditionalContentNum ber	Contains Site or Compartment Number	

# Flags

Flag Name	Details
av.AccuracyCode	A code that indicates how accurately each address has been identified and matched.
	<b>Note</b> : For the multiple output options ( <b>Verify: Allow Multiple Results and</b> <b>Search</b> ), an Accuracy Code is returned for each result found.
av.ResultCount	Number of addresses returned. Always "1" for <b>Verify</b> mode.
av.MatchScore	The match between the input and the closest reference match, expressed as a percentage. This is extracted from the Accuracy code.
av.GeoAccuracy	A code that indicates whether one or more Geocodes associated with the address have been identified.

**Note:** If the **Returned field status flag?** option on the **Options** tab of the processor is set to **Yes**, an additional flag will generated for each output attribute, with a numeric value indicating the verification status of each one.

Code	Description
0	<b>Not Applicable</b> : Field is not applicable to return field status.
1	<b>Verified No Change</b> : Field has been verified using relevant reference data, no changes were needed.
2	<b>Verified Alias Change</b> : Field has been verified using relevant reference data, an alias change was made during parsing (see 7: Identified Alias).
3	<b>Verified Small Change</b> : Field has been verified using relevant reference data, a small spelling change was made.
4	<b>Verified Large Change</b> : Field has been verified using relevant reference data, a large spelling change was made.
5	<b>Added</b> : Field has been added using relevant reference data.
6	<b>Identified No Change</b> : Field has been identified using relevant lexicon data, no changes were needed. e.g. an input value of "PO Box 1234" may be identifiable as a PostBox, but if it is unable to be verified then status 6 will be returned.
7	<b>Identified Alias</b> : Field has been identified using relevant lexicon data, an alias change was made. e.g. an input value of 'Avnue' may be identifiable as an alias to the ThoroughfareType 'Ave'.
8	<b>Identified Context</b> : Field has been identified using relevant context rules. e.g. an input Address of "123 sdovnsdv San Bruno CA USA" may identify the word "sdovnsdv" as a Thoroughfare, but only because of the context in which it appears (after an identifiable Premise Number, and before an identifiable Locality).
9	Empty: Field is empty.
10	Unrecognized: Field is unrecognized.

# AccuracyCode

=

This code consists of the following components:

# $\dot{V}$ $\dot{4}$ $\dot{4}$ - $\dot{I}$ $\dot{4}$ $\dot{4}$ - $\dot{P}$ $\dot{3}$ - 100

This image describes the Accuracy Code components using a sample code of V44-I44-P3-100: V is in group A, 4 is in group B, 4 is in group C - I is in group D, 4 is in group E, 4 is in group F - P3 is in group G, and 100 is in group H. These groups are described below.

A. Verification status - The level of verification.

- V: Verified A complete match was made between the input data and a single record from the available reference data.
- **P: Partially verified** A partial match was made between the input data and a single record from the available reference data.
- **U: Unverified** Unable to verify. The output fields will contain the input data.
- A: Ambiguous More than one close reference data match.
- **C: Conflict** More than one close reference data match with conflicting values.
- **R: Reverted** Record could not be verified to the specified minimum acceptable level. The output fields will contain the input data.

**B. Post-processed verification match level** - The extent to which the input data matches the available reference data following the verification process.

- 5: Delivery Point (PostBox or SubBuilding).
- 4: Premise (Premise or Building).
- **3**: Thoroughfare.
- **2**: Locality.
- 1: Administrative Area.
- **0**: None.

**C. Pre-processed verification match level** - The extent to which the input data matches the available reference data prior to the verification process.

- 5: Delivery Point (PostBox or SubBuilding).
- 4: Premise (Premise or Building).
- **3**: Thoroughfare.
- 2: Locality.
- 1: Administrative Area.
- **0**: None.

**D. Parsing status** - Whether it has been possible to parse all the data.

- I: Identified and Parsed Input data has been able to be identified and placed into components
- **U: Unable to parse** Not all input data has been able to be identified and parsed.

**E. Lexicon identification match level** - The level to which the input data has a recognized form through pattern and lexicon matching.

- 5: Delivery Point (PostBox or SubBuilding).
- 4: Premise (Premise or Building).
- **3**: Thoroughfare.
- 2: Locality.
- 1: Administrative Area.
- 0: None.

**F. Context identification match level** - The context identification match level gives the level to which the input data can be recognized based on the context in which it appears.

- 5: Delivery Point (PostBox or SubBuilding).
- 4: Premise (Premise or Building).
- **3**: Thoroughfare.
- **2**: Locality.
- 1: Administrative Area.
- 0: None.

G. Postcode status - The extent to which the postcode has been verified.

- **P8**: PostalCodePrimary and PostalCodeSecondary verified.
- **P7**: PostalCodePrimary verified, PostalCodeSecondary added or changed.
- P6: PostalCodePrimary verified.
- P5: PostalCodePrimary verified with small change.
- P4: PostalCodePrimary verified with large change.
- **P3**: PostalCodePrimary added.
- P2: PostalCodePrimary identified by lexicon.
- P1: PostalCodePrimary identified by context.
- P0: PostalCodePrimary empty.

**H. Matchscore** - The similarity between the input data and closest reference data match as a percentage between 0 (no match) and 100 (perfect match).

#### GeoAccuracy

Also known as the Geocode, this flag consists of two values:

Value	Description	Settings
Geocoding Status	Indicates whether a Geocode for the address has been found.	<b>P: Point</b> - A single geocode was found matching the input address
		I: Interpolated - A geocode was interpolated from the input address's location in a range
		A: Average Multiple - Candidate geocodes were found to match the input address, and an average of these was returned
		U: Unable to geocode - A geocode was not able to be generated for the input address
Geocoding Level	Indicates the geographical accuracy of the	5: Delivery Point (PostBox or SubBuilding)
	Geocode.	4: Premise (Premise or Building)
		3: Thoroughfare
		2: Locality
		1: Administrative Area
		<b>0</b> : None

# Execution

Execution Mode	Supported
Batch	Yes
Real-Time Monitoring	Yes
Real-Time Response	Yes

# **Results Browsing**

The Address Verification processor presents no summary statistics on its processing.

In the Data view, each input attribute is shown with the output attributes to the right.

## **Output Filters**

None.

# 1.3.10.2 Capscan Matchcode

The Capscan Matchcode processor uses an installation of the Capscan Matchcode API to verify and standardize addresses. EDQ supports any data sets that have been purchased for use with the Capscan Matchcode API.

Addresses are verified against reference data supplied by Capscan. To use the Capscan Matchcode processor, you must have a licensed installation of the Capscan Matchcode API.

Use Capscan Matchcode to:

- Verify addresses
- Correct errors and missing information in addresses
- Using Capscan's Commercial and Names data, check that the organizations and individuals associated with your addresses are listed at those addresses in Capscan's reference data

Configuration	Description
Inputs	Specify any number of input attributes containing address data.
	Note that Capscan Matchcode will work best if the address attributes are input in logical order (for example, Address1, Address2, Town, County, Postcode for UK addresses). For some addresses, it may be useful to input less data (for example, Address1 and Postcode), especially if the address fields contain information that is unlikely to be in the national address files.
Options	Specify the following options:
	<ul> <li>Pool Name: Drives the reference data used to match against. Default value: PAF. Note: If no pools are configured, or if all licenses have expired the option will appear empty.</li> </ul>
	<ul> <li>Search Type: Drives the way in which Matchcode attempts to match the records against the address data. Type: Selection (Cross Check/Quick Browse/Search. Default value: Cross Check.</li> </ul>
	Cross Check matches the input address against the address data, expecting a free-form partial or complete address.
	Quick Browse expects a partially input address, for example, Postcode and Building Number.
Search mode is an all-purpose search that combines Cross C Quick Browse mode.	
	Note that Cross Check mode returns more information about its matching (see Outputs - Flag attributes below).
	See the Capscan Matchcode API documentation for more information about the different search methods.
Outputs	Describes any data attribute or flag attribute outputs.

The following table describes the configuration options:

Configuration	Description		
Data	There are the following data attributes:		
Attributes	<ul> <li>capscan.Organisation: The organization on the matched national address file record. Type: Added.</li> </ul>		
	<ul> <li>capscan.Subbuilding: The sub-building on the matched record. Type: Added.</li> </ul>		
	<ul> <li>capscan.Buildingname: The building name on the matched record.</li> <li>Type: Added.</li> </ul>		
	<ul> <li>capscan.Buildingnumber: The building number on the matched record. Type: Added.</li> </ul>		
	<ul> <li>capscan.Depstreet: The dependent street on the matched record. Type: Added.</li> </ul>		
	• capscan.Street: The street on the matched record. Type: Added.		
	<ul> <li>capscan.DepLocality: The dependent locality on the matched record. Type: Added.</li> </ul>		
	• capscan.Locality: The locality on the matched record. Type: Added.		
	• capscan.Posttown: The post town on the matched record. Type: Added.		
	<ul> <li>capscan.County: The county on the matched record. Type: Added.</li> </ul>		
	• capscan.Postcode: The postcode on the matched record. Type: Added.		
	<ul> <li>capscan.FormattedAddressField: The address for the matched record, output as a single, concatenated, PAF-formatted address output. Type: Added.</li> </ul>		
Flags	There are the following flags:		
	<ul> <li>capscan.MatchScore: Stores the Match Score returned by the MatchCode API, indicating its level of confidence in the matching result. Possible values: A value between 0 and 100, where 100 represents the highest level of confidence.</li> </ul>		
	<ul> <li>capscan.OutputStatus: Stores the Output Status returned by the MatchCode API, indicating the high-level result. Possible values:.</li> </ul>		
	∨ - Verified		
	C - Corrected (and verified)		
	N - Not matched		
	Blank, if Quick Browse or Search mode was used		
	<ul> <li>capscan.MatchLevel: Stores the Match Level returned by the MatchCode API, indicating the depth of the address match. Possible values:.</li> </ul>		
	4 - Address matched to Organization level		
	3 - Address matched to Premise level		
	2 - Address matched to Street level		
	1 - Address matched to Town level		
	0 - No address elements matched (Cross Check mode), or No information, if Quick Browse or Search mode was used.		

The Capscan Matchcode processor presents no summary statistics on its processing.

In the Data view, each input attribute is shown with the output attributes to the right.

# **Output Filters**

None.

#### Example

In this example, Capscan Matchcode is used to match UK addresses against Royal Mail's PAF (Postal Address File):

Address1	Address2	Address3	Address 4	ZipCode	capscan.MatchScore	capscan.OutputStatus
2 Thrornham Drive			NORWICH	NR7 8HX	99	V
KILCREGGAN	15 Seafield Street		ELGIN	IV30 1QZ	80	V
24 Kirkham Road	Heald Green		CHEADLE	SK8 3DT	100	V
Lynmar	Temple Road		SOUTHAMPTON	SO19 9FE	99	V
1 Longfield Crescent			ILKESTON	DE7 4DE	99	V
9 Cornwalis Drive			SHIFNAL	TF11 8UB	86	V
3 Doonview Wynd	Doonfoot	Ayr		KA7 4HY	99	V
12 Canons Gate			HARLOW	CM20 1QE	99	V

## 1.3.10.3 Experian QAS

The Experian QAS processor uses an installation of the Experian QAS Batch API (formerly known as the QAS QuickAddress Batch API) to verify and standardize addresses. EDQ supports any data sets that have been purchased for use with the Experian QAS Batch API. Default configurations (layouts) are provided for specific countries. It is also possible to standardize data to a user-created address output.

Addresses are verified by matching them against reference data supplied by Experian QAS. The reference data used is from various sources dependent on the country. See the Experian QAS Country Information Guides for details.

Names may also be verified against data supplied by Experian QAS, where such a data set is available for a given country, for example by using the QAS GBN Names data.

To use the Experian QAS processor, you must have a licensed installation of the Experian QAS Batch API on your EDQ server.

**Note:** You may need to configure some system settings on your EDQ server to ensure that the Experian QAS Batch API and EDQ work together correctly.

This processor is compatible with Experian QAS Batch API version 6.1 and above.

Use the Experian QAS processor:

- To standardize addresses to a given format, so that postal town and postcode are in specified attributes.
- To check whether an address is correct, or if not, in what way the address is not correct (see the MatchCode meaning below).
- To check whether a name is correct and up-to-date for a given address (where the QAS data set exists).

• To enhance data to add further information available in data files from QAS, such as grid references.

The following table describes the configuration options:

Configuration	Description			
Inputs	Specify any number of attributes containing Name or Address data.			
	Note: When using the Experian QAS processor in ALL mode, to allow verification of address data from many countries, it is useful to input the name of the country of the address to the API to assist it in searching for the relevant country base. If you do not have the name of the country in your data, you can add it by enhancing the data using the address data, or an ISO Code.			
Options	Specify the following options:			
	<ul> <li>Layout Selection: Selection of a layout from a drop down. Default value: GBR. Possible values:</li> </ul>			
	ALL - A range of countries will be used to check mixed international data. This should be used with the ISO country code as the first input attribute.			
	FRA - France			
	GBR - United Kingdom			
	DEU - German			
	ESP - Spain			
	LUX - Luxembourg			
	DNK - Denmark			
	NLD - The Netherlands			
	See Advanced Experian QAS API Configuration to create your own layout or to discover further options of verifying mixed international data. In general where you have addresses from many countries, Oracle recommend splitting up the data by country and feeding into separate Experian QAS processors, using the country-specific layouts. This will produce more accurate results, as the API will not have to attempt to locate the relevant data file to match the address against.			
Outputs	Describes any data attribute or flag attribute outputs.			
Data Attributes	The output data attributes are dependent on the layout used as defined in the QAWORLD.ini file of the Experian QAS installation. All valid layouts will be selectable in the Options of the Experian QAS processor.			
Flags	There are the following flags:			
	<ul> <li>qas.MatchCode: Stores the full match code as returned by the Experian QAS Batch API.</li> </ul>			
	<ul> <li>qas.MatchSuccess: An upper case letter to indicate how well the Batch API matched the address.</li> </ul>			
	<ul> <li>qas.MatchConfidenceLevel: A single digit to indicate how good the match is.</li> </ul>			
	<ul> <li>gas.PostalCodeActionIndicator: A single digit to indicate what the Batch API has done to the Postal Code.</li> </ul>			
	<ul> <li>qas.AddressActionIndicator: A single digit to indicate what the Batch API has done to the address.</li> </ul>			
	<ul> <li>qas.AddressElementIndicators: The remaining details of the full MatchCode.</li> </ul>			

# Execution

Execution Mode	Supported
Batch	Yes
Real time Monitoring	Yes
Real time Response	Yes

**Note:** This processor always appears with a re-run marker, indicating that it will be completely re-executed each time the process is run, regardless of whether or not its configuration has changed. This will also mean that processors that are downstream of the processor will need to be rerun. This is because there may be changes made outside of the EDQ application that could lead to different results on subsequent executions.

#### **Results Browsing**

The Experian QAS processor presents no summary statistics on its processing.

In the Data view, each input attribute is shown with the output attributes to the right.

## MatchCode Meaning

The number of records where Experian QAS returned either of the following results:

R - Full address and postcode found

- Q Full address found, but no postcode
- P Partial address found with postcode
- O Partial address found, but no postcode
- N Multiple addresses found with postcode
- M Multiple addresses found, but no postcode

L - Postcode found, but no address could be derived

- K No address or postcode could be derived
- D Unidentified country
- C Country not available
- B Blank
- A Unprocessed

Subsequent processors may be used to classify valid addresses. For example, the Logic Check processor could be used to pass those records where MatchSuccess >O (that is, P, Q or R), and where MatchConfidenceLevel = 9

## **Output Filters**

None.

#### Example

In this example, a number of UK addresses are checked using the Experian QAS Batch API against the GBR layout:

Whole Address	qas.MatchCode	qas.MatchSuccess
Filling Station, Ilkley Road(A65), Burley in Wharfedale, North Yorkshire, LS29 7BT	R013701a2020024390000000000	R
Orbis, Cathedral Gardens, Manchester, Lancashire, M4 3PG	R5334000002004000100000000	R
Moor End Livery, Tempsford Hall,, Sandy, SG19 2BD	P913000000240200000000000000	Р
C T V Services, CTV House, Lichfield Road Industrial Estate, Tamworth, Staffordshire, B79 7TA	P913000000240204000000000000	Р
195 Temple Way ,,Bristol,BS99 7HD	O9030000002406000000000000	0

**1.3.10.3.1** Layout ALL The default configuration provided by EDQ produces the following output data attributes:

Attribute	Value
AddressLine1	The matched Organization
AddressLine2	The matched Post-Office Box
AddressLine3	The matched initial Building or Street element
AddressLine4	The matched final Building or Street element
AddressLine5	The matched Village
AddressLine6	The matched Town / City
AddressLine7	The matched County / State / Province
AddressLine8	The matched Postal Code
AddressLine9	The matched 3 character Country Code

The output data attributes are given generic names, such as AddressLine1, since generic values are used (in order to use mixed international data).

**1.3.10.3.2** Layout DEU The default configuration provided by EDQ produces the following output data attributes:

Data Attribute	Value
qas.Organization	The matched Organization
qas.Department1	The matched first Department
qas.Department2	The matched second Department
qas.POBox	The matched PO Box Type
qas.Street	The matched Street
qas.BuildingNumber	The matched Building Number
qas.PostalCode	The matched Postal Code
qas.Town	The matched Town

Data Attribute	Value
qas.TownRegion	The matched Town-Region (used to distinguish between different towns that have the same official postal name)
qas.District	The matched District
qas.StateName	The matched State
qas.Country	The matched Country
qas.UnusedInput	An array containing all the address elements that were not matched by the API to a target address

**1.3.10.3.3** Layout\_DNK The default configuration provided by EDQ produces the following output data attributes:

Data Attribute	Value
qas.BuildingNumber	The matched Building Number
qas.BuildingName	The matched Building Name
qas.Floor	The matched Floor *
qas.ApartmentNumber	The matched Apartment Number
qas.ApartmentName	The matched Apartment Name*
qas.Street	The matched Street
qas.PostalCode	The matched Postal Code
qas.PostalDistrict	The matched Postal District
qas.Town	The matched Town
qas.Country	The matched Country
qas.UnusedInput	An array containing all the address elements that were not matched by the API to a target address

\* See the QAS documentation for the meaning of the codes used here.

1.3.10.3.4	Layout ESP	The default co	nfiguration	provided l	by EDQ p	produces the
following	output data	a attributes:				

Data Attribute	Value
qas.BuildingNumber	The matched Building Number
qas.Street	The matched Street
qas.PostalCode	The matched Postal Code
qas.Region	The matched Region
qas.Province	The matched Province
qas.Town	The matched Town
qas.UnusedInput	An array containing all the address elements that were not matched by the API to a target address

Data Attribute	Value
qas.CEDEXOrganisation	The matched CEDEX Organization
qas.CEDEXDepartment	The matched CEDEX Department
qas.POBoxType	The matched PO Box Type
qas.Location	The matched Location for example, Centre Commercial
qas.Number	The matched Building Number
qas.Street	The matched Street
qas.Locality	The matched Locality
qas.Postcode	The matched Postcode
qas.Town	The matched Town
qas.Departement	The matched Departement
qas.INSEECode	The matched INSEE Code (five character alpha-numeric code used to identify a locality)
qas.Country	The matched Country
qas.UnusedInput	An array containing all the address elements that were not matched by the API to a target address

**1.3.10.3.5** Layout FRA The default configuration provided by EDQ produces the following output data attributes:

**1.3.10.3.6** Layout GBR The default configuration provided by EDQ produces the following output data attributes:

Data Attribute	Value
qas.Organisation	The matched Organization
qas.POBox	The matched PO Box
qas.SubBuildingName	The matched Sub-building Name
qas.BuildingName	The matched Building Name
qas.BuildingNumber	The matched Building Number
qas.DependentThoroughfare	The matched Dependent Thoroughfare
qas.Thoroughfare	The matched Thoroughfare
qas.DoubleDependentLocality	The matched Double Dependent Locality
qas.DependentLocality	The matched Dependent Locality
qas.Town	The matched Town
qas.SubmittedPNRLocality	The matched Locality (commonly used to identify part of a large town or city)
qas.County	The matched County
qas.Postcode	The matched Postcode

Data Attribute	Value
qas.UnusedInput	An array containing all the address elements that were not matched by the API to a target address.

**1.3.10.3.7** Layout LUX The default configuration provided by EDQ produces the following output data attributes:

Data Attribute	Value
qas.BuildingNumber	The matched Building Number
qas.BuildingName	The matched Building Name
qas.Street	The matched Street
qas.PostalCode	The matched Postal Code
qas.POBoxNumber	The matched PO Box Number
qas.Locality	The matched Locality
qas.Country	The matched Country
qas.UnusedInput	An array containing all the address elements that were not matched by the API to a target address

1.3.10.3.8	Layout_NLD	The default	configuration	provided b	y EDQ p	roduces the
following	output data	attributes:				

Data Attributes	Value
qas.Postbus	The matched Postbus (equivalent of PO Box)
qas.HouseNumber	The matched House Number
qas.Street	The matched Street
qas.TownCity	The Matched Town / City
qas.Province	The matched Province
qas.PostalCode	The matched Postal Code
qas.Country	The matched Country
qas.UnusedInput	An array containing all the address elements that were not matched by the API to a target address

**1.3.10.3.9 Advanced Experian QAS API Configuration** The following features are intended for use by advanced users of Experian QAS or EDQ administrators only. These features involve editing the QAWorld.ini configuration file which is part of the QAS installation, and require some familiarity with customizing the Experian QAS Batch API.

Note that the EDQ application service must be restarted on the server for these changes to take effect.

#### Creating Your Own Layout

It is possible to create your own layout for use by the Experian QAS Batch API, for example to use the API with newly purchased data sets from Experian QAS, or to change the format in which addresses are returned by the API. The easiest method is to copy an existing layout found in the QAWorld.ini file and to edit the copy. Ensure the new layout has a new name, that the address line count matches the number of address lines specified, and the number of output attribute mappings match the number of address lines.

The number of address lines may be changed. This may either be because you want to output selected information only, or because you want to group address elements onto single lines. In the example, address elements P22, P21, P12 and P11 will be output on the same attribute. If a record has more that one of these address elements they will all appear in the same address line, for instance as 'Unit1, Cornwall House'.

See the Experian QAS Batch API documentation for the codes and meanings of the address line elements output by the API.

Example user created layout:

```
[GBR ADD STAND]
CountryBase=GBR
CleaningAction=Address
AddressLineCount=7
AddressLine1=W40, P22, P21, P12, P11
AddressLine2=W40, S11
AddressLine3=W40, L41
AddressLine3=W40, L41
AddressLine5=W40, L21
AddressLine5=W40, L21
AddressLine6=W40, L11
AddressLine7=W40, C11
SeparateElements=Yes
ElementSeparator={, } C11{ ^ } P11{, ^ } P21{, ^ } X11{ ^ } A11{ ^ }
CapitaliseItem=L21
```

#### Using Mixed International Data

To use the Experian QAS API to check addresses in a mixed international data set against several national address files, you can either use the existing [ALL] layout in the QAWorld, ini file (to do this, simply remove the first character of each line from the [ALL] section), or you could create your own international layout.

For an international layout, the CountryBase line needs to list the 3-character ISO codes of the required countries:

[ALL]

CountryBase=NUL GBR DEU LUX ESP DNK NLD FRA

The use of the initial code 'NUL' has the following implications:

NUL used in CountryBase	ISO present on input row	Result	Configuration Uses
No	No	Uses first ISO code defined in the CountryBase.	Where the data is largely
No	Yes	Uses input ISO code.	from one country (which should be the first country listed), but there may be other country data in the dataset
Yes	Yes	Uses input ISO code.	For mixed international
Yes	No	EDQ will not be able to find data for that country, MatchCode 'D' returned.	data, which has ISO country codes

Table 1–132Using Mixed International Data

# 1.3.11 Transformation Processors

Transformation processors take one or more input attributes, transform them, and output the transformed values in new attributes.

It is important to understand that transformers in EDQ *never change the input data directly*. EDQ allows you to see the effects of any transformations you apply before deciding how to use the transformed data. You may choose to use the transformed data in preference to the original data, for example before writing data out from a data cleansing process.

The most common use of transformation processors is to transform data before it is migrated to a new system, or for further data quality analysis, for example, before auditing or matching it. Transformation processors may therefore be used at any point in the process flow. You may decide, for example, to transform all text data to upper or lower case before performing any analysis, so that you are always insensitive of case.

Often, the transformations that you need to apply to the data are discovered during profiling and auditing. EDQ therefore allows you to build transformation rules directly from the data itself. For example, you might find a set of records with an invalid value for an attribute. You can then create a Reference Data map directly from the data in order to replace the bad values with their corrected versions. You can then configure a Replace processor to use your new Reference Data map and create a new attribute with the bad values replaced.

The attributes that a transformation processor create may be *Derived* or *Added*, depending on the processor. It is important to understand this difference, as it affects the way your data flows work.

## **Derived Attributes**

Derived Attributes are created by transformers that process each input attribute separately, and produce a new, transformed version of each input attribute. The new derived attribute will contain a transformed version of the data in the input attribute. Derived Attributes are always named in the default format [Input Attribute Name].Transformation, for example, Forename.Upper.

Table 1–133Derived Attributes

Processor	Creates Derived Attribute with default name
Upper Case	[Attribute Name].Upper
Trim Whitespace	[Attribute Name].Trimmed

Processor	Creates Derived Attribute with default name	Creates Derived Attribute with default name		
Denoise	[Attribute Name].Denoise			
Trim Characters	[Attribute Name].Substring			
Replace	[Attribute Name].Replaced			
Proper Case	[Attribute Name].Proper			

Table 1–133 (Cont.) Derived Attributes

When an attribute is transformed by a processor that adds a Derived attribute, the output attribute is named to reflect the transformation.

Downstream processors will use the latest value of the attribute for its input attribute, by default. For instance, if you insert a Denoise processor between the Reader and the Upper Case processor, the NAME attribute used as the input for the Upper case Processor will be the NAME.Denoise version of the attribute, rather than the original NAME attribute.

A blue arrow indicates that the latest version of the attribute will be used, including all the transformations that the attribute has undergone.

This means that you do not necessarily have to get the order of processing right first time. Inserting an interim transformation before another can often be done without affecting any other processors.

Derived Attributes are displayed in the Results Browser next to the attributes that they were derived from, even if the name of the Derived Attribute is renamed from its default name format (for example, NAME.Upper is renamed to New\_name).

Defined attributes are indicated by a filled green circle. These refer to specific versions of the attributes, such as NAME.Denoise, rather than the latest version of an attribute.

**Note:** It is possible to select a defined attribute as the input for a downstream processor, rather than the latest version. In the processor configuration, under the blue arrow icon the user can expand each attribute to view the defined attributes which are available. In the example above NAME (the original source attribute) and NAME.Denoise are available. Any of the listed attributes may be selected as an input for the processor.

#### Added Attributes

Added attributes are created by transformers where the new attribute is not directly related to a single input attribute, or if there is a change of data type. Added attributes are created in the following cases:

- More than one input attribute is used in the transformation (for example, in a concatenation)
- More than one output attribute is created from the same input attribute (for example, in a split)
- The data type of the input attribute is changed (for example, in a data type conversion)

Added Attributes are assigned a default name according to the transformation operation. For example, Concat is used for a concatenation. Examples of processors that add Added Attributes include:
Processor	Creates Added Attribute with default name
Concatenate	Concat
Make Array from Inputs	Array
Multiply	MultipliedValue
Add	AddedValue
Make Array from String	ArrayFromString

Table 1–134Added Attributes

#### **Output Attribute Naming**

If you configure a processor that adds an attribute - either Derived or Added - that is named in the format [Input Attribute].[Output], the output attribute(s) created by the processor will be renamed if the input attributes are changed. This applies to all processors that add Derived attributes, and also some processors that add Added Attributes, where the outputs are related to the input attribute(s), but where there is a reason not to add a derived attribute. This is normally because there has been a change of data type, meaning that an Added, rather than Derived attribute has to be created, because otherwise the inputs to downstream processors could be invalidated.

This applies to the following processors:

Table 1–135 Output Attribute Naming

Processor	Creates Added Attribute with default name
Convert Number to String	[Input Attribute].NumberToString
Convert Date to String	[Input Attribute].DateToString
Convert String to Date	[Input Attribute].StringToDate
Convert String to Number	[Input Attribute].StringToNumber

### 1.3.11.1 Add Current Date

The Add Current Date processor adds a Date attribute to a process, with the current server processing date/time as its value.

An option is used to control whether to add the same date and time to all records in a process (see Note), or whether to add the precise time each record was processed. For example, if comparing a Date Of Birth attribute in your data set with the current date/time, you will likely want to add the same date/time to all records, so that the date comparison is consistent for all records. If, however, you have a long-running process and want to 'stamp' each record with the date and time that EDQ processed it, you would want to add the exact time each record was processed.

**Note:** If running a process in interval mode and the option to add the same date and time to all records is selected, the same date and time is added to all records in the same interval, but not to records in different intervals.

Use Add Current Date for any date/time calculations that need to be sensitive to the processing time. For example, you may want to isolate and work with records that have been updated in the last year at the point of running the process. To do this, you can add the current date and time into your process, use Date Difference to calculate

the difference between this date and the last modified date in your data, and then use Value Check to isolate the records you require.

Other uses for the Add Current Date processor include:

- Calculating current age of individuals by comparing the current date with a Date of Birth attribute
- Timestamping records as they are processed by EDQ

The following table describes the configuration options:

Configuration	Description           This processor does not require any inputs, as it adds an attribute to all records input to it.	
Inputs		
Options	Specify the following options:	
	<ul> <li>Add same date/time to all records?: controls whether to add the same date/time value to all records, or whether to add the precise processing time for each record. Specified as Yes/No. Default value: No.</li> </ul>	
	<ul> <li>Set time to midnight?: controls whether the processing time will be added to the record, or whether to always set the time to midnight (if, for instance, you only require a date stamp, the exact time being unimportant). Specified as Yes/No. Default value: No.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data	The following data attributes are output:	
Attributes	<ul> <li>ProcessingDate: a new attribute with the current date/time. Value is the current server processor date and time.</li> </ul>	
	If the option to add the same date/time to all records is selected, the value will be set to the date/time when the processor begins its work and will not vary on a record-by-record basis.	
	The time will be set to Midnight (i.e. 00:00:00) if the Set time to midnight option is set to "Yes".	
Flags	None.	

The Add Current Date processor always appears with a re-run marker, indicating that it will be completely re-executed each time the process is run, regardless of whether or not its configuration has changed. This will also mean that processors that are downstream of the Add Current Date processor, and which use the added date value (or another attribute value that depends upon it), will need to be rerun. This is because Add Current Date will add a different Date/Time value each time it is run, meaning that all dependent processors need to be re-executed to ensure consistent results.

The Add Current Date processor does not output any summary data. The new date attribute is shown to the left of all other attributes in the data view.

### **Output Filters**

None.

### Example

In this first example, Add Current Date adds the same date/time value to all records. Note that the time is set to midnight:

Processing Date	ID
05-Jun-2008 00:00:00	49956

Processing Date	ID
05-Jun-2008 00:00:00	49837
05-Jun-2008 00:00:00	49505
05-Jun-2008 00:00:00	49491
05-Jun-2008 00:00:00	49415
05-Jun-2008 00:00:00	49346
05-Jun-2008 00:00:00	49149
05-Jun-2008 00:00:00	48554

In this second example, Add Current Date adds the precise processing date/time to each record:

Processing Date	ID
05-Jun-2008 15:16:31	49956
05-Jun-2008 15:16:31	49837
05-Jun-2008 15:16:31	49505
05-Jun-2008 15:16:31	49491
05-Jun-2008 15:16:31	49415
05-Jun-2008 15:16:31	49346
05-Jun-2008 15:16:31	49149
05-Jun-2008 15:16:32	48554

# 1.3.11.2 Add Date Attribute

The Add Date Attribute processor adds a new DATE attribute with a given value to all records input to it.

Note that in EDQ all DATE values have time components, though the time component may not always be used in processing.

The primary use of the Add Date Attribute processor is to create a test DATE value for another processor to handle. You may also use it to tag a set of records with a specific Date and Time, though note that this value is fixed in the configuration. To add a Date and Time stamp when the record is processed, use Add Current Date.

Configuration	Description	
Inputs	This processor does not require any inputs, as it adds an attribute to all records input to it.	
Options	Specify the following options:	
	<ul> <li>New Attribute Value: allows you to specify a Date and Time to add to all records. Specified as a date. Default value: defaults to the current date and time when the processor is configured.</li> </ul>	
	• Time zone: sets the time zone to use for the new Date value. Specified as a date. Default value is the Director Time Zone.	
Outputs	Describes any data attribute or flag attribute outputs.	

Configuration	Description
Data Attributes	The following data attributes are output:
	<ul> <li>NewDate: the new DATE attribute that you are adding. Value is as specified in the New Attribute Value option.</li> </ul>
Flags	None.

The Add Date Attribute processor does not output any summary data. The new attribute is shown to the left of all other attributes in the data view.

### **Output Filters**

None.

## Example

In this first example, Add Date Attribute is used to add a test date value for use in a downstream processor:

### Date

28-Oct-2011 16:27:28
28-Oct-2011 16:27:28

## 1.3.11.3 Add Numeric Attribute

The Add Numeric Attribute processor adds a new Number attribute with a given value to all records input to it.

There are a number of uses of the Add Numeric Attribute processor. For example:

- Use it to create a test Number value for another processor, to see how that value is handled. For example, use it to create a new input to a Maths processor.
- Use it to tag data records that are output from another processor with a specific attribute and value
- Use it as a simple way of transforming all data that has been matched using another processor

Configuration	Description	
Inputs	This processor does not require any inputs, as it adds an attribute to all records input to it.	
Options	Specify the following options:	
	<ul> <li>New Attribute Value: allows you to specify the numeric value of the new attribute you want to add. Specified as a number. Default value: None.</li> </ul>	

Configuration	Description	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	<ul> <li>The following data attributes are output:</li> <li>NewNumber: the new Number attribute that you are adding. Value is as specified in the New Attribute Value option.</li> </ul>	
Flags	None.	

The Add Numeric Attribute processor does not output any summary data. The new attribute is shown to the left of all other attributes in the data view.

#### **Output Filters**

None.

### Example

In this example, Add Numeric Attribute is used to create a new attribute (renamed 'ValueToSubtract') with a fixed value (2) to use in a downstream Subtract processor:

ValueToSubtract	CU_NO
2	13810
2	13815
2	13833
2	13840
2	13841
2	15531
2	13861
2	13865

## 1.3.11.4 Add String Attribute

The Add String Attribute processor adds a new String attribute with a given value to all records input to it.

There are a number of uses of the Add String Attribute processor. For example:

- Use it to create a test String value for another processor, to see how that value is handled.
- Use it to tag data records that are output from another processor with a specific attribute and value (for example, to add a DuplicateRecord attribute with a value of 'Yes').
- Use it as a simple way of transforming all data that has been matched using another processor - for example to classify all values that did not match a specific list as 'Other'.

Configuration	Description
Inputs	This processor does not require any inputs, as it adds an attribute to all records input to it.

Configuration	Description
Options	Specify the following options:
	<ul> <li>New Attribute Value: allows you to specify the value of the new attribute you want to add. Specified as a free text entry. Default value: None.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	<ul> <li>NewString: the new String attribute that you are adding. Value is as specified in the New Attribute Value option.</li> </ul>
Flags	None.

The Add String Attribute processor does not output any summary data. The new attribute is shown to the left of all other attributes in the data view.

## **Output Filters**

None.

### Example

In this example, Add String Attribute is used to tag all records that had data in the Title attribute, but where that data did not match a list of Valid Titles, with a NewTitle attribute with a value of 'Other'. A No Data Check and a List Check are used to filter the records to the required set:

NewTitle	CU_NO	CU_ACCOUNT	TITLE
Other	13440	99-22730-SH	Col.
Other	13467	99-23255-PB	Rev
Other	15631	01-24993-SH	Prof.

## 1.3.11.5 Character Replace

The Character Replace processor replaces individual characters. This enables the standardization or normalization of characters matching a Reference Data map.

Inconsistent characters such as accented letters or variants on symbols (such as open and closed quotes) can mask otherwise similar data. Use the Character Replace processor to replace all instances of the character in the Reference Data map with its replacement character.

In some cases, Character Replace may be used for simple character-to-character transliteration, by mapping characters from one writing system to another.

Configuration	Description
Inputs	Specify any String or String Array type attributes where you want to replace characters. Number and Date attributes are not valid inputs.
	If you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.

Configuration	Description
Options	Specify the following options:
	<ul> <li>Ignore case: enables the replacement of both upper and lower case forms of characters (where they exist). Specified as Yes/No. Default value: No.</li> </ul>
	<ul> <li>Transform Map Reference Data: maps a character to its replacement character. Specified as Reference Data. Default value: *Standardize Accented Characters.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	<ul> <li>[Attribute Name].CharReplace: a new String or Array attribute with the replaced characters. Value is derived from the original attribute value, after character replacement.</li> </ul>
Flags	None.

The Character Replace processor presents no summary statistics on its processing. In the Data view, the input attributes are shown with the new attribute, containing the character-substituted string, to their right.

### **Output Filters**

None.

## Example

In this example the Character Replace processor is used to standardize accented letters in a First name attribute.

Transformation Map Reference Data:

Lookup	Мар	Comment
É	Е	E acute
È	Е	E grave
ô	0	o circumflex

Ignore case = Yes

Results:

accent names	accent names.CharReplace
élise	elise
Aimée	Aimee
Marie-élise	Marie-elise
Cécile	Cecile

**Note:** Upper case É is transformed to E and lower case é is transformed to e.

# 1.3.11.6 Concatenate

The Concatenate processor concatenates two or more attribute values with an optional user-defined character or String as the 'glue' between the column values.

Use the Concatenate processor to create a concatenated key or concatenated value across multiple attributes to feed into other processors for further analysis.

It is also often useful to concatenate data when cleansing data for the purpose of matching - for example in order to create a single attribute for the whole of an address.

The following table describes the configuration options:

Configuration	Description	
Inputs	Specify any String or String Array attributes that you want to concatenate into a single attribute.	
	If you input an Array attribute, the element values in the array will be concatenated to form a String output.	
Options	Specify the following options:	
	<ul> <li>Separator String: allows you to specify the String used as 'glue' in between the values that are concatenated together. Specified as a text entry. Default value: Space.</li> </ul>	
	<ul> <li>Ignore empty Strings: ignores empty Strings and Nulls when concatenating. Specified as Yes/No. Default value: No.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	The following data attributes are output:	
	<ul> <li>Concat: stores the result of the concatenation. Value is a concatenation of the input attribute values, with the specified separator String between them.</li> </ul>	
Flags	None.	

The Concatenate transformer presents no summary statistics on its processing. In the Data view, the input attributes are shown with the new added concatenated attribute to their right.

## **Output Filters**

None.

## Example

In this example a number of Address attributes are concatenated using a comma separator String to form a new attribute renamed WholeAddress.

Address_Line1	Address_ Line2	POSTCODE	WholeAddress
Bonds Lane, Garstang	Preston	PR3 1RA	Bonds Lane, Garstang, Preston, PR3 1RA
Temsford Hall	Sandy	SG19 2BD	Temsford Hall, Sandy, SG19 2BD
West Thurrock	Purfleet	RM19 1PA	West Thurrock, Purfleet, RM19 1PA

# 1.3.11.7 Convert Date to String

The Convert Date to String transformer takes any number of DATE or DATEARRAY attributes, and converts them to a STRING or STRINGARRAY type respectively.

Use Convert Date to String when you want to treat the date as a text, for processing purposes. For example, in order to extract the day, month and year parts of a date to separate attributes for matching, you may want to convert the date to a String type, and then use Trim Characters to extract the different parts.

Note that the Date is converted to a String value with a standard international format for dates (dd-MMM-yyyy, for example, 25-Apr-2006).

The following table describes the configuration options:

Configuration	Description	
Inputs	Specify any number of Date or Date Array attributes that you want to convert to a String or String Array type.	
Options	Specify the following options:	
	<ul> <li>Output Format: the format of the date used to create the new String value. Specified as the entry of a date format. The output format expressed must conform to the standard Java 1.5 or Java 1.6 SimpleDateFormat API. Default value: dd-MMM-yyyy HH:mm:ss.</li> </ul>	
	• Time zone: sets the time zone to use for the output string value. The string will be produced by converting the supplied date to this time zone. The input date value does not have an associated time zone, as all dates are stored as UTC values. Default value is the Director Time Zone.	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	For each attribute input, a new attribute is created in the following format:	
	<ul> <li>[Attribute Name].DateToString: stores the result of the DATE to String conversion. Value is derived from the original attribute value, converted to a String type.</li> </ul>	
Flags	None.	

The Convert Date to String transformer presents no summary statistics on its processing. In the Data view, each input attribute is shown with its new derived String type attribute to the right.

### **Output Filters**

None.

#### Example

In this example, Convert Date to String is used to convert a DT\_LAST\_PAYMENT attribute to a String type. Note that in this example, the time element is stripped during the date conversion by deleting the time element (HH:mm:ss) from the Output Format.

DT_LAST_PAYMENT	DT_LAST_PAYMENT.DateToString
11-Mar-2000 00:00:00	11-Mar-2000
16-Sep-2003 00:00:00	16-Sep-2003
15-Mar-2000 00:00:00	15-Mar-2000
05-Oct-2001 00:00:00	05-Oct-2001
{05-Oct-2001 00:00:00}{12-Apr-2000 00:00:00}	{05-Oct-2001}{12-Apr-2000}

# 1.3.11.8 Convert Number to String

The Convert Number to String transformer takes any number of Number or Number Array attributes and converts them to a String or String Array type respectively.

Use Convert Number to String where you want to treat a number as text for processing purposes, or because you are migrating data to a target system with a different data type, for example where telephone numbers are stored as text fields rather than numbers.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify any Number or Number Array of Number attributes that you want to convert to a String or String Array type.
Options	None.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	<ul> <li>For each attribute input, a new attribute is created in the following format:         <ul> <li>[Attribute Name].NumberToString: stores the result of the Number to String conversion. Value is derived from the original attribute value, converted to a String type.</li> </ul> </li> </ul>
Flags	None.

The Convert Number to String transformer presents no summary statistics on its processing. In the Data view, each input attribute is shown with its new derived String type attribute to the right.

## **Output Filters**

None.

## Example

In this example, Convert Number to String is used to convert AREA\_CODE and TEL\_NO attributes to a String format in preparation for migration to a single text-based HOME\_TEL field in the target system:

AREA_CODE	AREA_CODE.NumberToString	TEL_NO	TEL_NO.NumberToString
0	0	508341	508341
1133	1133	349597	349597
1133	1133	717299	717299
1133	1133	704790	704790
1133	1133	618464	618464
1133	1133	877808	877808
1133	1133	969155	969155
1133	1133	693764	693764

# 1.3.11.9 Convert Number to Date

The Convert Number to Date processor transforms Number or Number Array values that actually represent date values into the formal Date or Date Array type respectively.

Dates are often internally stored in databases as numbers, counted as a number of units (days, seconds, or milliseconds) from a given base date and time.

The formatting of these values as date or date/time values is often done using functions to retrieve the numeric values and present them as dates.

Depending on the way in which data is extracted from a source database, these date values may be captured as numbers. If EDQ only has access to the database extract, and not to the source database, it will therefore snapshot the values as numbers. It is then necessary to convert the numbers to a standard date format in order to process the dates correctly.

The Convert Number to Date processor, therefore, uses a configured base date, and a number of units, to calculate Date values from numeric values.

Configuration Description Inputs Specify one or more Number or Number Array attributes for conversion to a Date or Date Array type. String and Date attributes are not valid inputs. If multiple attributes are submitted for conversion and one fails the entire record is marked as having failed, although the valid attributes will be correctly converted. Options Specify the following options: Base Date: sets the Base Date from which numbers will be counted in the specified units, to calculate a Date value. Specified as a Date. Default value: 31-Dec-1899 00:00:00. Convert from Excel data?: used when converting numbers from Microsoft Excel spreadsheets that represent dates. It overcomes a known Microsoft issue where Excel incorrectly assumes that the year 1900 was a leap year. If the numeric values being processed originated from Microsoft Excel, values representing dates after (and including) the year 1900 will be incorrectly converted unless this option is set to Yes. See Microsoft's support article explaining this issue. Specified as Yes/No. Default value is No. Input Date Format: sets the number of units, used in combination with the Base Date value to calculate Dates from numeric values. Specified as a Selection (# of days/seconds/milliseconds from Base Date). Default value: # of days from Base Date. Treat Nulls as successful: For non-mandatory attributes, sets whether or not Null input values (for which a Null output value will be output) should be treated as successfully transformed. Specified as Yes/No. Default value is Yes. Time zone: sets the time zone to use for when converting numbers to date values. Specified as a time zone. Default value is the Director Time Zone. Outputs Describes any data attribute or flag attribute outputs. Data Attributes The following data attributes are output: [Attribute Name].NumberToDate: stores the result of the Number to Date conversion. Value is the Date value calculated from the input Number value, using the specified configuration. Flags The following flags are output: NumberToDateSuccess: flags whether or not the Number to Date conversion was successful for all records. Possible values: Y/N.

Statistic	Description
Successful	The number of records where the Number to Date conversion was successful (that is, a Date was calculated).
Unsuccessful	The number of records where the Number to Date conversion was unsuccessful (that is, a Date could not be calculated).

The following table describes the statistics produced by the profiler:

### **Output Filters**

The following output filters are available:

- Records where conversion was successful
- Records where conversion was unsuccessful

#### Example

In this example, date values have been wrongly formatted as numbers in an Excel spreadsheet. The EDQ user has read-only access to the spreadsheet so cannot change the formatting, so converts the numbers to dates using this processor and the default configuration:

DateOfBirth	DateOfBirth.NumberToDate
18639	11-Jan-1951 00:00:00
19003	10-Jan-1952 00:00:00
17126	20-Nov-1946 00:00:00
28885	30-Jan-1979 00:00:00
{28885}{24800}	{30-Jan-1979 00:00:00}{24-Nov-1967 00:00:00}

## 1.3.11.10 Convert String to Date

The Convert String to Date transformer takes values in a String or Array attribute, recognizes them using a reference list of date formats, and attempts to convert them to a standard Date or Date Array type.

Use Convert String to Date when you have date values held in a String or String Array attribute and want to perform date-specific processing on them - for example to run them through a Date Profiler.

To find date values in a String attribute, run the Data Types Profiler. To isolate records that do not have the expected data type in a given attribute, run a Data Type Check.

**Note:** The Convert String to Date processor itself can do this in isolation, as it will "fail to convert"; that is, convert as null, any values that are not recognized as dates using its reference list. This includes 'invalid dates', for example dates with day values in the month part of the date.

To convert a String or String Array attribute into the Date or Date Array type, the processor needs to recognize date values correctly. This is achieved using a reference list with a date format or formats. The understood format of the date may be locale-specific - for example you may want to convert 01/04/2001 to 1st-Apr-2001 if the date was captured in a UK format, or to 4th-Jan-2001 if the date was captured in a

US format. In order to recognize the dates correctly, the correct format of the date must be used in the reference list. A default list of formats is included with EDQ. If the format you want to recognize is not found in this list, you can create your own list with a date format that will be recognized by the standard Java API, and thus by the date processors in EDQ - see

http://java.sun.com/javase/6/docs/api/java/text/SimpleDateFormat.html.

The following table describes the configuration options:

Configuration	Description	
Inputs	Specify one or more String or String Array attributes for conversion to a Date or Date Array type.	
	If multiple attributes are submitted for conversion and one fails the entire record is marked as having failed, although the valid attributes will be correctly converted.	
Options	Specify the following options:	
	<ul> <li>List of recognized date formats: recognizes dates in a variety of different formats. The reference list is checked in order, so dates are recognized according to the first matching row in the list. Specified as Reference Data (Date Formatting Category). Default value: *Date Formats.</li> </ul>	
	• Time zone: the time zone associated with the input string value. The date will be produced by converting from this time zone to the UTC time zone. The output date value does not have an associated time zone, as all dates are stored as UTC values. Specified as a time zone. Default value is the Director Time Zone.	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	The following data attributes are output:	
	<ul> <li>[Attribute Name].StringToDate: stores the result of the String to Date conversion. Value is derived from the original attribute value, converted to a Date or Date Array type.</li> </ul>	
Flags	The following flags are output:	
	<ul> <li>StringToDateSuccess: flags whether or not the String to Date conversion was successful for all records. Possible values: Y/N.</li> </ul>	

The following table describes the statistics produced by the profiler:

Statistic	Description
Success	The number of records where the String to DATE conversion was successful.
Failure	The number of records where the String to DATE conversion was unsuccessful.
	This can occur because the input value was not recognized as a date (at all), or because it was recognized as an invalid date (such as a date that did not occur, such as 29th February in a year that is not a leap year).

Click the **Additional Information** button to show the above statistics as percentages.

### **Output Filters**

The following output filters are available:

- Records where conversion was successful
- Records where conversion was unsuccessful

### Example

The Customers table in the example Service Management data has a DT\_ PURCHASED attribute that is stored as a String, that is, not as a controlled DATE attribute.

Using the standard \*Date Formats reference list to recognize date values, these are the results of the String to DATE conversion:

Success		Failur	9
2003	99.7%	7	0.3%

You can drill down into the success or failure.

**Note:** Where a value is not recognized as a date because it is null, or because it contains a value that is not recognized as a date, the converted DATE value is null.

### 1.3.11.11 Convert String to Number

The Convert String to Number transformer takes values in a String or String Array attribute, recognizes them using a reference list of number formats, and attempts to convert them to a Number or Number Array type respectively.

Use Convert String to Number when you have numeric values held in a String or String Array attribute and want to perform number-specific processing on them - for example to run them through a Number Profiler.

To find numeric values in a String attribute, run the Data Types Profiler. To isolate records that do not have the expected data type in a given attribute, run a Data Type Check.

**Note:** The Convert String to Number processor itself can do this in isolation, as it will "fail to convert"; that is, convert as null, any values that are not recognized as numbers using its reference list.

In order to convert a String or String Array attributes into the Number format, the processor needs to recognize numeric values correctly. This is achieved using a reference list with a standard set of numeric formats. A default standard Number Formats list is provided for this purpose.

Configuration	Description
Inputs	Specify one or more String or String Array attributes for conversion to a Number or Number Array type.
	If multiple attributes are submitted for conversion and one fails the entire record is marked as having failed, although the valid attributes will be correctly converted.

Configuration	Description	
Options	Specify the following options:	
	<ul> <li>List of recognized number formats: recognizes numbers in a variety of different formats. The reference data is checked in order, so numbers are recognized according to the first matching row in the list. Specified as Reference Data (Number Formatting Category). Default value: *Number Formats.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data	The following data attributes are output:	
Attributes	<ul> <li>[Attribute Name].StringToNumber: stores the result of the String to Number conversion. Value is derived from the original attribute value, converted to a standard Number.</li> </ul>	
Flags	The following flags are output:	
	<ul> <li>StringToNumberSuccess: flags whether or not the String to Number conversion was successful for all records. Possible values: Y/N.</li> </ul>	

The following table describes the statistics produced by the profiler:

Statistic	Description	
Success	The number of records where the String to Number conversion was successful.	
Failure	The number of records where the String to Number conversion was unsuccessful.	

Click on the **Additional Information** button to show the above statistics as percentages.

### **Output Filters**

The following output filters are available:

- Records where conversion was successful
- Records where conversion was unsuccessful

## Example

The Employees table in the example Service Management data has an Extension attribute that should hold a numeric extension number, but which is stored as a String, that is, not as a controlled Number attribute.

Using the standard \*Number Formats reference list to recognize numeric values, these are the results of the String to Number conversion:

Success	Failure
7	2

A drill down into a failure.

Extension	Extension.StringToNumber
x188	
xtn 204	

# 1.3.11.12 Date Difference

The Date Difference processor compares two date/date array values and returns the difference between the two dates. The difference may be returned in whole years, months, weeks or days, or a combination of these, according to specified options.

Use Date Difference to derive the difference between two dates. For example, if you have a data set of individuals with a Date of Birth attribute, you can use Add Current Date and then Date Difference to calculate the current age of each of the individuals.

The following table describes the configuration options.

The options are used to drive how Date Difference outputs the difference between the two date values for each record. A separate output attribute will be output for Years, Months, Weeks and Days, but the options may be used in combination. For example, if only the Whole days? option is set to Yes, the difference between the dates will be output simply as a number of whole days, but if all options are set to Yes, the difference will comprise a number of years, a number of months, a number of weeks and a number of days, and in this case the number of days can only be a value between 0 and 6 (as 7 days would be a whole week).

Configuration	Description	
Inputs	Specify exactly two Date attributes.	
Options	Specify the following options:	
	<ul> <li>Whole years?: determines whether or not to output the date difference in whole years. Specified as Yes/No. Default value: No.</li> </ul>	
	<ul> <li>Whole months?: determines whether or not to output the date difference in whole months. Specified as Yes/No. Default value: No.</li> </ul>	
	<ul> <li>Whole weeks?: determines whether or not to output the date difference in whole weeks. Specified as Yes/No. Default value: No.</li> </ul>	
	<ul> <li>Whole days?: determines whether or not to output the date difference in whole days. Specified as Yes/No. Default value: No.</li> </ul>	
	• Time zone (subtract from): sets the time zone used to interpret the Subtract From Date. Specified as a time zone. Default value is the Director Time Zone.	
	• Time zone (subtracted): sets the time zone used to interpret the Subtracted Date. Specified as a time zone. Default value is the Director Time Zone.	
Outputs	Describes any data attribute or flag attribute outputs.	
Data	The following data attributes are output:	
Attributes	<ul> <li>WholeYears: stores the number of whole years between the two date values. Value is the number of whole years between the two dates.</li> </ul>	
	<ul> <li>WholeMonths: stores the number of whole months between the two date values. Value is the number of whole months between the two dates.</li> </ul>	
	If WholeYears is also output, the number of whole months in addition to the last whole year (that is, a number between 0 and 11).	
	<ul> <li>WholeWeeks: stores the number of whole weeks between the two date values. Value is the number of whole weeks between the two dates.</li> </ul>	
	If WholeMonths is also output, the number of whole weeks in addition to the last whole month (that is, a number between 0 and 4).	
	<ul> <li>WholeDays: stores the number of whole days between the two date values. Value is the number of whole days between the two dates.</li> </ul>	
	If WholeWeeks is also output, the number of whole days in addition to the last whole week (that is, a number between 0 and 6).	

Configuration	Description
Flags	None.

If either of the date values being compared is Null, the Date Difference processor cannot calculate a difference between the dates, and so will output null values in all selected output attributes.

The Date Difference processor does not output any summary data. The new date difference attribute(s) are shown to the left of all other attributes in the data view.

#### **Output Filters**

None.

## Example

In this example, Date Difference is used to derive the age of customers in whole years by comparing a Date of Birth attribute with the current Processing Date. The output attribute is renamed from WholeYears to Age:

ProcessingDate	Date of Birth	Age	
05-Jun-2008 16:03:14	07-Jul-1984 00:00:00	23	
05-Jun-2008 16:03:14	21-Jun-1933 00:00:00	74	
05-Jun-2008 16:03:14	08-Jun-1913 00:00:00	94	
05-Jun-2008 16:03:14	12-Jul-1952 00:00:00	55	
05-Jun-2008 16:03:14	02-Jul-1919 00:00:00	88	
05-Jun-2008 16:03:14	03-Jan-1915 00:00:00	93	
05-Jun-2008 16:03:14	14-Sep-1914 00:00:00	68	
05-Jun-2008 16:03:14	17-Feb-1940 00:00:00	68	

## 1.3.11.13 Denoise

The Denoise processor removes user-defined 'noise' characters from text attributes, and returns the denoised value in a new output attribute.

The list of noise characters can be entered as a list on–screen, or a reference list may be used, or both.

Inconsistent formatting, punctuation and spurious control characters etc. can mask otherwise consistent values in data.

Use the Denoise processor to remove these 'noise' characters from text attributes, prior to other processing, such as before performing a List Check on a text attribute.

Configuration	Description
Inputs	Specify any String or String Array type attributes that you want to denoise. Number and Date attributes are not valid inputs.
	Note that if you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.

Configuration	Description
Options	Specify the following options:
	<ul> <li>Noise characters Reference Data: list of noise characters. Specified as Reference Data. Default value: *Noise Characters.</li> </ul>
	<ul> <li>Noise characters: additional noise characters. Specified as free text.</li> <li>Default value: None.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	<ul> <li>[Attribute Name].Denoise: the denoised version of the attribute values. This may be a String or an Array, depending on the input attributes. Value is derived from the original attribute value, denoised.</li> </ul>
Flags	None.

The Denoise transformer presents no summary statistics on its processing. In the Data view, each input attribute is shown with its new derived denoised attribute to the right.

### **Output Filters**

None.

## Example

In this example, the Denoise processor is used to remove all hash characters (#) from a NAME attribute:

NAME (asc)	NAME.Denoise
# MCAULAY	MCAULAY
# RAE	RAE
# SWAN	SWAN
# WILLIAM	WILLIAM
A Test	A Test
Abigail Anderson	Abigail Anderson

## 1.3.11.14 Enhance from Map

The Enhance from Map processor allows you to add a new attribute to the data by mapping matching values from an existing attribute.

Use Enhance from Map where new data can be derived from existing data. For example, records without a Gender, but with a gender-specific Title such as Mr or Mrs could have a new gender attribute added using Reference Data, with entries such as:

Configuration	Description
Inputs	Specify the single attribute to match against the lookup column in the map.

Configuration	Description
Options	Specify the following value map options:
	<ul> <li>Reference data: the Reference Data with the map of the lookup value to the new attribute value. Specified as Reference Data. Default value: None.</li> </ul>
	Specify the following match options:
	<ul> <li>Ignore Case?: whether or not to ignore case when matching against the Reference Data. Specified as Yes/No. Default value: Yes.</li> </ul>
	<ul> <li>Match list by: drives how to match the Reference Data. Specified as a Selection (Whole Value/Starts With/Ends With/Contains). Default value: Whole value.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data	The following data attributes are output:
Attributes	<ul> <li>EnhancedResult: the new attribute containing the added (mapped) value. Value is the mapped value in the Reference Data, where there was a match, or a Null value, where there was no match to the Reference Data.</li> </ul>
Flags	The following flags are output:
	<ul> <li>EnhancedFlag: indicates which data has been enhanced. Possible values: Y/N.</li> </ul>

The following table describes the statistics produced by the profiler:

Statistic	Description
Enhanced	The number of records that matched the reference list, and were therefore enhanced with a new attribute value.
Unenhanced	The number of records that did not match the reference list, and were therefore not enhanced.

# **Output Filters**

The following output filters are available:

- Records that were enhanced using the Reference Data lookup
- Records that were not enhanced using the Reference Data lookup

## Example

In this example, Enhance from Map is used to add an attribute renamed to TitleGender, where records have a gender-specific Title:

Title	TitleGender
Ms	F
Ms	F
Miss	F
Mr	М
Mr	М
Ms	F
Miss	F

Title	TitleGender
Mr	М

# 1.3.11.15 Extract Values

The Extract Values processor extracts values, or parts of values, to a new attribute, where those values match a reference list.

The matching against the list may be done in one of five ways:

- Whole Value
- Starts With
- Ends With
- Contains
- Delimiter Match

This affects the way that values are extracted. For example, if you want to extract Business Suffixes from a Company Name attribute, you may want to extract them only if the value ends with the value in the list.

Use Extract Values to create a new attribute containing a distinct part of an input attribute that you want to treat separately.

For example, if you have a Product\_Description attribute containing values that represent the units of a product (for example, PINTS, PNTS, PTS etc.) you may want to extract these values to a separate attribute.

Configuration	Description
Inputs	Specify one or more String or String Array attributes from which you want to extract values that match a list.
Options	Specify the following value map options:
	<ul> <li>Reference data: list of values to extract. Specified as Reference Data.</li> <li>Default value: None.</li> </ul>
	Specify the following match options:
	<ul> <li>Ignore Case?: whether or not to ignore case when matching values against the list. Specified as Yes/No. Default value: Yes.</li> </ul>
	<ul> <li>Match list by: drives how to match the list. Specified as a Selection (Whole Value/Starts With/Ends With/Contains). Default value: Contains.</li> </ul>
	<ul> <li>Delimiters: when matching values to the list by splitting the data using delimiters, this allows you to specify the delimiter characters to use. Specified as free text. Default value: Space.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	• [Attribute Name].ExtractedValue: a new attribute with the part of the value that matched the list extracted. Where there was a match against the list, the value is that which matched the list. Where there was no match against the list, the value is a Null value.
Flags	The following flags are output:
	<ul> <li>ExtractedFlag: indicates whether data has been extracted. Possible values: Y/N.</li> </ul>

Statistic	Description
Extracted	The number of records which matched the list, and so where an extraction was performed.
Unextracted	The number of records which did not match the list and so no extraction was performed.

The following table describes the statistics produced by the profiler:

### **Output Filters**

The following output filters are available:

- Records that matched the list
- Records that did not match the list

#### Example

In this example, Extract Values is used to extract the County value from an ADDRESS3 attribute which normally just contains the County, but in some cases contains both the County and other trailing information, such as a Postcode. In this case, the list is matched using a Starts With option, and the matching values extracted to an output attribute named County:

ADDRESS3.trimmed	County
Cheshire	Cheshire
Kent	Kent
Surrey, CB0 8YN	Surrey
Herts, AL1 3HL	Herts
Cambridgeshire	Cambridgeshire
Essex, SS2 5QN	Essex
London, WC2E 8JG	London

# 1.3.11.16 Generate Initials

The Generate Initials processor transforms values into their initials, for example to transform "Bayerische Motoren Werke" to "BMW".

The Generate Initials transformation is most commonly used to match data (or cluster records for matching) where both the abbreviated, and non-abbreviated forms of names (or other terms) are used. It is useful in order to find matches such as "International Business Machines" and "IBM", which are hard for a computer to match without first initializing each value. An option is included to ensure that short 'words' such as "IBM" are not initialized to "I".

Configuration	Description
Inputs	Specify any String or String Array type attributes that you want to convert to initials. Number and Date attributes are not valid inputs.
	Note that if you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.

Configuration	Description			
Options	Specify the following options:			
	<ul> <li>Delimiters Reference Data: allows the use of a standard set of characters that are used to split up words before generating initials.</li> <li>Specified as Reference Data. Default value: *Delimiters.</li> </ul>			
	<ul> <li>Delimiter characters: specifies an additional set of characters that are used to split up words before generating initials. Specified as free text. Default value: Space.</li> </ul>			
	<ul> <li>Ignore upper case single words of length: allows the Generate Initials processor to leave alone any single word values (that is, where no word splits occurred) of up to a number of characters in length, and which are all upper case (for example, 'IBM').</li> </ul>			
	Specified as an integer. Default value: 4.			
Outputs	Describes any data attribute or flag attribute outputs.			
Data	The following data attributes are output:			
Attributes	<ul> <li>[Attribute Name].initials: a new attribute with the initialized values. Value is derived from the original attribute value, converted to initials.</li> </ul>			
Flags	None.			

Normally, the Generate Initials transformation simply ignores the case of the original value, and generates upper case initials for each separate word it finds, as separated by the specified delimiters. For example, the values "A j Smith", "ALAN JOHN SMITH" and "Alan john smith" are all initialized as "AJS". However, there may be some values which are already initialized, for example, "PWC", "IBM", "BT", which should not be further initialized to "P", "I" and "B" respectively.

These can be distinguished by the fact that they are:

- single word values,
- already in upper case, and
- only a few characters in length.

The **Ignore upper case single words of length** option allows you to specify a length of word (in characters) below or equal to which you do not want to initialize single upper case word values.

For example, if set to 4, the values "PWC, "BT", "RSPB" and "IBM" would be ignored during the initialization process as they are 4 characters or less in length, are single word values, and are already upper case. By contrast, "IAN JOHN SMITH" would still be initialized to "IJS", as although the word "IAN" is less than 4 characters in length, and is already upper case, it is not a single word value. Also, "RSPCA" would be initialized to "R" as it is over 4 characters in length.

The Generate Initials transformer presents no summary statistics on its processing.

In the Data view, each input attribute is shown with its new derived initialized attribute to the right.

### **Output Filters**

None.

### Example

In this example, the Generate Initials transformation is used to transform company names into their initialized values, using the default configuration, that is:

- Delimiters Reference Data: not used
- Delimiters: space
- Ignore upper case single words of length: 4

Note that 'BMW' is not initialized to 'B' as it is a single upper case word with only 3 characters, so is assumed to represent initials already.

BusName.Parse	BusName.Initials (asc)
BMW	BMW
Bayerische Motorren Werke	BMW
Bayerishe Motorren Werke	BMW
Broad Oak Woodcraft	BOW
Brunswick Properties	BP
Body Perfect	BP
Byron Pawnbrokers	BP

### 1.3.11.17 Hash Generator

The Hash Generator processor creates a Hash key for each input attribute. The output Hash key will be the same (and unique) for each distinct data value that is input to it.

Use the Hash Generator processor where you want to create a key in a set of data that will remain the same provided the input attribute retains the same value.

Hash keys are often used when 'diffing' data, for example to create processes that only run various processors on records that have changed in important attributes since the last time they were processed.

It is common to use the Concatenate processor before the Hash Generator to concatenate a number of attributes into a single attribute, and use that single attribute to generate the Hash key. The Hash key will then stay the same as long as the exact values of all the attributes passed into the Concatenate processor stay the same.

Configuration	Description		
Inputs	Specify any String or String Array type attributes that you want to use to generate Hash keys.		
Options	None.		
Outputs	Describes any data attribute or flag attribute outputs.		
Data Attributes	<ul> <li>The following data attributes are output:</li> <li>[Attribute Name].Hash: the Hash key derived from the version of each input attribute value. Value is derived from the original attribute value, converted to a hask key.</li> </ul>		
Flags	None.		

The following table describes the configuration options:

The Hash Generator transformer presents no summary statistics on its processing.

In the Data view, each input attribute is shown with its new derived Hash key attribute to the right.

## **Output Filters**

None.

### Example

In this example, a concatenated NAMEANDADDRESS attribute, derived from all name and address attributes, is used to generate a Hash key for each record:

NAMEANDADDRESS	NAMEANDADDRESS.Hash
Mr   Jonathan BINIAN   Warrington HDC   Warrington	207dff53331d004b207b7e03cf9c63be
Ms   Rosemary THORP   Benton Square   Benton	764fd23a622bf3cd30379caae9d7cd95
Ms   Margaret   ROBERTSON   23 High Street   Leicester	a41958f76d398b809f740f4e0c064914

## 1.3.11.18 Lookup and Return

The Lookup and Return processor allows you to look up related data in a Reference Data source, and return the data for use in downstream processing.

Where you want to return many related records in the Reference Data, the matching data is returned in array attributes. You may then choose to split this data out (effectively creating a join across the working data and the Reference Data), using Split Records from Array on these array attributes.

Use Lookup and Return to add related data into your process, for example to bring back all the Address records that are related to each Customer record.

Lookup and Return may also be used in a similar way to Lookup Check, to check whether an acceptable number of related records exist in another table or system, but where you want to prove the results of the check by returning some of the matching Reference Data - for example, IDs of the matching records.

Configuration	Description
Inputs	Specify attributes that you want to use to lookup against the Reference Data. These should correspond to the attribute(s) that compose the lookup column(s) of the Reference Data.

Configuration	Description			
Options	Specify the following options:			
	<ul> <li>Minimum number of matches: sets the minimum number of matches in the lookup for data to be returned. Specified as a Number. Default value: 1.</li> </ul>			
	<ul> <li>Unlimited maximum matches: determines whether or not to set a maximum number of matches in the lookup. Specified as Yes/No. Default value: No.</li> </ul>			
	• Maximum number of matches: sets the maximum number of matches in the lookup for data to be returned. Specified as a Number. Default value: 1.			
	<ul> <li>Transform if maximum matches exceeded: determines whether or not to return data (the maximum number of matched rows) when the maximum number of matches was exceeded in a lookup. Specified as Yes/No. Default value: No.</li> </ul>			
	<ul> <li>Lookup reference data: selects the reference data that you want to look up against. Specified as Reference Data. The Reference Data's lookup columns must correspond to the input attributes; that is, there must be the same number of lookup columns as input attributes, and they must be of the same data types. Default value: None.</li> </ul>			
Outputs	Describes any data attribute or flag attribute outputs.			
Data Attributes	An output attribute is returned for each Return column in the selected Reference Data (and named accordingly). Where the Maximum number of matches option is set to 1 (so for each record, only a single matching record may be returned), the data types of the output attributes will reflect the data types of the Return columns. Where multiple records may be returned, the output attributes will be arrays.			
Flags	The following flags are output:			
	<ul> <li>LookupCount: stores the count of records matched in the lookup, which may be used in downstream processing (for example, to filter the records using a Value Check). Value is the number of records matched in the set of Reference Data.</li> </ul>			
	<ul> <li>LookupReturnValue: indicates whether data has been extracted. Value is</li></ul>			

When looking up external data (that is not staged), the appropriate level of performance of the lookup will depend upon there being appropriate indexes on the lookup columns for the selected Reference Data. Also, if looking up external reference data, the Lookup and Return processor will always appear with a re-run marker, indicating that it will be completely re-executed each time the process is run, regardless of whether or not the actual processor configuration has changed. This will also mean that processors that are downstream of the Lookup and Return processor will need to be rerun. This is because EDQ cannot detect whether or not the external reference data has changed, and therefore has to assume that it has changed (since external lookups are usually used for dynamically changing reference data), and so re-executes the lookup in order to ensure the consistency of dependent results.

The following table describes the statistics produced by the profiler:

Statistic	Description
Transformed Data	The number of records where data was returned.
	This is the number of records from the working data with an acceptable number of related records in the Reference Data, according to the configured options.

Statistic	Description
Untransformed Data	The number of records where data was not returned.
	This is the number of records from the working data with an unacceptable number of related records in the Reference Data, according to the configured options.

## **Output Filters**

The following output filters are available:

- Transformed records
- Untransformed records

### Example

In this example, the Lookup and Return processor is used to look up order records (from a Workorder table) that are related to Customer records, using the CU\_ID attribute as a lookup key, and returning enough information from the Workorder table to be able to identify each order. Data is returned provided at least one order record matches.

A summary view:

Transformed Records	Untransformed Records	
1718	283	

A drill down on the Transformed Records.

CU_NO	LookupCount	LookupRetur nValid	Return Value1	Return Value2
13815	1	Y	{13815}	{26107}
15531	2	Y	{15531}{15531}	{26688}{26031}
13861	1	Y	{13861}	{25247}
13870	3	Y	$\{13870\}\{13870\}\{13870\}$	{26037}{25910}{24857}

Note that in many cases above, many records were found matching the lookup column, so the data is returned in array attributes.

## 1.3.11.19 Lower Case

The Lower Case processor converts all input attribute values to lower case, and returns the converted value in a new attribute.

Use the Lower Case processor where you want to use validation rules that are not case sensitive, or for case standardization as part of data cleansing.

Configuration	Description
Inputs	Specify any String or String Array type attributes that you want to convert to lower case. Number and Date attributes are not valid inputs.
	If you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.

Configuration	Description
Options	None.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	<ul> <li>The following data attributes are output:</li> <li>[Attribute Name].Lower: the lower case version of the attribute value. Value is derived from the original attribute value, converted to lower case.</li> </ul>
Flags	None.

The Lower Case processor presents no summary statistics on its processing.

In the Data view, each input attribute is shown with its new derived lower case attribute to the right.

## **Output Filters**

None.

### Example

In this example, the values in an Email address attribute are converted to all lower case:

EMAIL	EMAIL.Lower
A.SHELBURNE@BTOPENWORLD.COM	a.shelburne@btopenworld.com
DAROBE@Tinyworld.co.uk	darobe@tinyworld.co.uk
k.smith@yahoo.co.uk	k.smith@yahoo.co.uk
N SHARP@BEEB.NET	n sharp@beeb.net

## 1.3.11.20 Make Array from Inputs

The Make Array from Inputs processor creates an array from the attributes input to it.

Use Make Array from Inputs to create a single attribute containing an array of the input attributes, for further processing.

Configuration	Description
Inputs	Specify a number of String or String Array attributes from which you want to create an array. The order of the inputs is used to drive the elements in the array (that is, the first attribute input will be the first element of the array, the second attribute will be the second element, etc.)
Options	None.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	<ul> <li>The following data attributes are output:</li> <li>Array: stores the array created from the input attributes. Value an array created from the input attributes.</li> </ul>
Flags	None.

The Make Array from Inputs processor presents no summary statistics on its processing.

In the Data view, the input attributes are shown with the new added array attribute to its right.

## **Output Filters**

None. All records input are output.

## Example

You can use Make Array from Inputs to create an AddressArray attribute.

Drill-down on the array attribute to see the full data in the array.

## 1.3.11.21 Make Array from String

The Make Array from String processor splits up the data in an attribute into an array, using delimiter characters. Elements in the array can then be extracted into separate attributes using Select Array Element, for further processing.

Use Make Array from String as a simple way to break up the data in an attribute.

The following table describes the configuration options:

Configuration	<b>Description</b> Specify a single String attribute that you wish to split into an array.		
Inputs			
Options	Specify the following options:		
	<ul> <li>Delimiters Reference Data: provides a way of specifying a standard, reusable set of delimiter characters for breaking up data, and allows you to use control characters as delimiters. Only single characters (not strings of characters) can be used as delimiters. Multi-character delimiters will be ignored. Specified as Reference Data. Default value: *Delimiters.</li> </ul>		
	<ul> <li>Delimiters: allows you to specify delimiters to use without having to create reference data for simple delimiters such as space or comma. If these are used in addition to a reference list, all delimiters from both options are used to break up the data. Specified as a free text entry. Default value: Space.</li> </ul>		
	• Create empty elements for empty values?: determines whether or not to create an empty element in the array when the original attribute has many delimiters in sequence. This is useful where there is a defined structure in the original String which should be reflected in the array - for example, to ensure that the same element in the array will represent the Town when converting strings such as '10 Acacia Drive, South Kensington, Cambridge' and '12 Acacia Drive, Cambridge'. Specified as Yes/No. Default value: No.		
Outputs	Describes any data attribute or flag attribute outputs.		
Data Attributes	The following data attributes are output:		
	<ul> <li>[Attribute Name].ArrayFromString: the original attribute value, split into an array using the specified delimiters. Stores the array of split values.</li> </ul>		
Flags	None.		

The Make Array from String transformer presents no summary statistics on its processing.

In the Data view, the input attribute is shown with the new added array attribute to its right.

### Output Filters

None. All records input are output.

#### Example

In this example, Make Array from String has been used to split up a single NAME attribute into an array. The different elements in the array can then be extracted and validated:

Name	ArrayFromString
Yvonne CHIN-YOUNG CHUNG	{Yvonne}{CHIN-YOUNG}{CHUNG}
Lynda BAINBRIDGE	{Lynda}{BAINBRIDGE}
William BENDALL	{William}{BENDALL}
Karen SMITH	{Karen}{SMITH}
Patricia VINER	{Patricia}{VINER}
Colin WILLIAMS	{Colin}{WILLIAMS}
Ian PATNICK	{Ian}{PATNICK}
Roberta REYNOLDS	{Roberta}{REYNOLDS}
Winifride ROTHER	{Winifride}{ROTHER}

Drill-down on the array attribute to see the full data in the array, for example:

index (asc)	attribute
1	Yvonne
2	CHIN-YOUNG
3	CHUNG

### 1.3.11.22 Merge Attributes

The Merge Attributes processor allows you to merge together a number of attributes into a single attribute, by selecting the first non-empty value from a number of input attributes.

Use Merge Attributes:

- When cleaning data, to create a single merged attribute with cleaned values, using the fixes applied to the invalid records and the original values where the records were deemed valid
- Where you have applied a number of fixes to different records for the same original attribute, in different processors, and need to merge these to create a single cleaned attribute across all records
- In other scenarios where you need to select the value for a new attribute based on the values in an ordered set of input attributes

Merge Attributes will perform selections for each record, picking the first non-empty value from this ordered list of attributes.

**Note:** A string that contains only whitespace or other non-text characters, such as line returns, is not the same as an empty string. To avoid the selection of strings containing non-text characters if they are the first value received, you should first pass the attributes to be merged through a Normalize No Data processor to change these characters to Nulls before passing them into the Merge Attribute Processor. The Nulls will then be ignored by the Merge Attributes processor.

A number of attributes may all be mapped to the same merged attribute, in order. For example, if you have an original firstname attribute, and you verified that it contains a valid Forename by using a List Check, you might apply a fix (for example, using the Replace processor) only on the invalid records. You therefore might have two attributes that you want to merge to a single MergedFirstname attribute. The Merge Attributes processor allows you to do this, by selecting the first non-empty value, considering a number of attributes in order, for example:

- 1. Select the fixed name (firstname.Replaced), if it is not empty.
- 2. Select the original name (firstname), if the fixed name is empty (which it will be for all the records that were not fixed).

It is possible to create a number of merged attributes in a single Merge Attributes processor.

For example, if you have applied fixes to the values for a title attribute in the same way as above, you might want to create both MergedFirstname and MergedTitle in the same processor.

Configuration	Description
Inputs	Specify any attributes that you wish to merge together to create a new attribute. Attributes that are used for selection to create a new Merged Attribute must share the same data type (String, Number or DATE).
	To map input attributes to create a new merged attribute, select the attributes you wish to merge on the left-hand side, and use the Merge button. Use the up and down arrow buttons on the dialog to change the order of selection of the input attributes within each merged attribute.
Options	Specify the following options:
	<ul> <li>Select empty strings: determines whether or not empty strings are selected when merging attributes. If set to Yes, an attribute value will only not be selected if it is Null, or if no attribute value exists (for example, the attribute was added on a stream the record did not go down). Specified as Yes/No. Default value: No.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data	The following data attributes are output:
Attributes	<ul> <li>The new merged attributes as named in the Inputs tab: new attributes containing values merged from the configured input attributes. Value: selected as the first not null value from the ordered input attributes.</li> </ul>
Flags	None.

The following table describes the configuration options:

The Merge Attributes processor produces no summary view of its results. Use the Data View to check that the configured merge selections are working as expected.

### **Output Filters**

None. All records input are output.

#### Example

In this example, replacements to title and firstname values have been applied to a subset of records (with Titles and Names that were not recognized as valid in list checks). The replaced values are used where available. Where not available, the original values for title and firstname are used:

title.Replace d	title	MergedTitle	firstname.Re placed	firstname	MergedFirstn ame
	Miss	Miss	Cindy	Sindy	Cindy
	Ms	Ms		Rebecca	Rebecca
Mr	Mister	Mr		Paul	Paul
	Ms	Ms		Lorraine	Lorraine
Rev	The Reverend	Rev	Claudia	Cluadia	Claudia
Professor	Prof.	Professor	Geoffrey	Geoffry	Geoffrey

After the attributes have been merged, you may wish to re-check the merged attributes - for example, to ensure that MergedFirstname and MergedTitle in the example above now both contain valid data.

## 1.3.11.23 Metaphone

The Metaphone processor converts the values for a String attribute into a code which represents the phonetic pronunciation of the original string, using the Double Metaphone algorithm.

The Double Metaphone algorithm is a more general phonetic technique than Soundex (which is specifically designed for people's names), and is more sophisticated and context-sensitive than the original Metaphone algorithm.

**Note:** the remainder of this documentation refers to 'Metaphone codes'. However, it is the Double Metaphone algorithm that is used throughout.

Metaphone codes are particularly useful where spelling discrepancies may occur in words that sound the same, for example, where information has been captured over the telephone. By considering the pronunciation of the string instead of the exact string value, many minor variances can be overcome. A Metaphone code is therefore a good alternative to the raw data value when performing a duplicate check, making it is easier to identify possible duplicate or 'equivalent' values.

The processor allows you to specify the maximum length of the Metaphone code (up to a maximum of 12 characters) so that it can be focused solely on the first few syllables or words of complex data rather than the entire column, and so that you can control the sensitivity of the phonetic similarity between values.

Configuration	Description
Inputs	Specify any String or String Array attributes.
	Note that if you input an Array attribute, the transformation will be applied to all array elements, and an Array attribute will be output.
Options	Specify the following options:
	<ul> <li>Maximum result length: allows you to vary the maximum length of the Metaphone code to be produced. Specified as a Number from 1-12. Default value: 12.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	<ul> <li>[Attribute Name].Metaphone: a new attribute with the Metaphone code derived from the input attribute. Value is derived from the original attribute value, converted to its Metaphone code.</li> </ul>
Flags	None.

The Metaphone transformation processor presents no summary statistics on its processing.

In the Data view, each input attribute is shown with its new derived Metaphone attribute to the right.

## **Output Filters**

None. All records input are output.

### Example

This example uses the Metaphone processor to transform the NAME attribute in the Customers table from the example Service Management data. In this case, the default maximum length of 12 characters was used:

NAME (asc)	NAME.Metaphone	
James TODTENHAUPT	JMSTTNPT	
James WYLIE	JMSL	
James WYLLIE	JMSL	
Jane MCCULLOCH	JNMKLK	
Jane MCLACHAN	JNMKLKN	
Jane MCWILLAIM	JNMKLM	
Jane MILLIGAN	JNMLKN	

Note that James WYLIE and James WYLLIE have the same Metaphone code.

## 1.3.11.24 Normalize No Data

The Normalize No Data processor allows different types of 'blank' values that exist in data attributes to be normalized to Null values, or to a specific value of your choice. This may be important in order to treat 'No Data' values consistently. For example, if you have an attribute containing only WHITESPACE characters, other processors (for example, comparisons in match processors) will not treat these values as No Data, unless they are normalized to NULL values.

Note that the Normalize No Data processor can perform the same function (when normalizing to Nulls) as No Data Handling, but allows you to do this within a process. This may be useful if you want to be aware of the different types of No Data that exist in your source when profiling, but still treat them as blank values (Nulls) in downstream processors, or because you have introduced blank values in attributes via other transformations, such as denoising or trimming a value until it consists only of WHITESPACE, and want to treat them as Nulls.

Use the Normalize No Data processor where you discover in Pattern Profiling that you have attribute values that contain only whitespace characters, and which you therefore want to consider as containing no data of any use. Downstream processors will then be guaranteed to treat such values as Null. For example, comparisons in match processors will give a No Data comparison result if comparing a Null string with a data value.

Alternatively, you can specifically transform No Data values to a value of your choice to differentiate them from values that were originally Null (before normalization).

Configuration	Description
Inputs	Specify any number of String or String Array attributes where you wish to normalize No Data values to Nulls, or a specific value.
	Note that if you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.
Options	Specify the following options:
	<ul> <li>No data handling reference data: lists the set of characters that you wish to treat as No Data characters. Values consisting entirely of these characters, and empty strings, will be normalized to Null, or the specified value. Specified as Reference Data (No Data Handling Category). Default value: *No Data Handling.</li> </ul>
	<ul> <li>Normalize no data to: determines whether to normalize no data values to Null, or to a custom string value of your choice, specified by the option below. Specified as a Selection (Null values/custom string). Default value: Null values.</li> </ul>
	<ul> <li>Custom string: The custom string value to which no data values will be normalized, if they are not being normalized to Null values. Specified as free text. Default value: No.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data	The following data attributes are output:
Attributes	• [Attribute Name].NoDataNormalized: Holds the new attribute values, after no data values have been normalized. Value is the original attribute value, transformed to either a Null value, or a custom string, if it was Null, an empty string, or contained only no data characters, using the specified reference data list.
Flags	None.

The following table describes the configuration options:

The Normalize No Data transformer presents no summary statistics on its processing.

In the Data view, each input attribute is shown with its new normalized attribute to the right.

#### **Output Filters**

None.

# Example

In this example, the No Data Normalizer is used to normalize all blank values in a TITLE attribute to the custom string '#NO DATA#':

TITLE	TITLE.NoDataNormalized
Ms	Ms
	#NO DATA#
Mr	Mr
Miss	Miss
	#NO DATA#
Ms	Ms
	#NO DATA#

# 1.3.11.25 Normalize Whitespace

The Normalize Whitespace processor normalizes all the whitespace in String values so that multiple spaces in between words are normalized to a single space character. It also removes leading and trailing whitespace.

Whitespace is defined in EDQ as:

- Spaces
- Non-printable characters, such as carriage returns, line feeds and tabs (and all other ASCII characters 0-31)

Normalize Whitespace is often used before parsing free text fields, to ensure that all values have regular spacing. It is also often useful after other transformations, which may leave extra spaces. For example, when text fields have words or numbers stripped from them, this may leave additional spaces in between words.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify any String or String Array type attributes where you wish to normalize whitespace. Number and Date attributes are not valid inputs.
	Note that if you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.
Options	None.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	<ul> <li>[Attribute Name].WhitespaceNormalized: A new attribute with normalized spacing between words. Value is derived from the original attribute value, with whitespace normalized.</li> </ul>
Flags	None.

The Normalize Whitespace transformer presents no summary statistics on its processing.

In the Data view, each input attribute is shown with its new derived attribute with whitespace normalized to the right.

### **Output Filters**

None.

### Example

In this example, the Normalize Whitespace processor is used to normalize the spaces between words in an attribute containing the first line of an address:

Address1	Address1.WhitespaceNormalized
Medway House[space][space][space], Bridge Street	Medway House[space], Bridge Street
Monarch Mill[space][space], Jones Street	Monarch Mill[space], Jones Street
Unit 1[space][space], Barnard Road	Unit 1[space], Barnard Road
Alston Street[space][space][space],	Alston Street[space],

## 1.3.11.26 Pattern Transform

The Pattern Transform processor provides a simple and user-friendly alternative to the use of regular expressions for transforming the format of data in a string or string array attribute.

Pattern Transform uses a Reference Data set (Patterns Map) with two columns to reformat data matching a number of patterns (in the first 'lookup' column) to a new format or formats (in the second 'map' column).

Use Pattern Transform to standardize the format of data in attributes where data ought to, but does not, conform to a small number of standard formats, for example in Postcode, Account Number, or Product Serial Number attributes.

It is useful to use the Patterns Profiler (with the same Character Pattern Map, that is, the same way of generating character patterns) to find the invalid patterns that may exist in your data. These can then be added to the Patterns Map used in this processor, with each invalid pattern mapped to a valid pattern.

Note that Pattern Transform aims to provide as much flexibility as possible within the confines of using a simple map from one character pattern to another. There are some types of text transformation that will require the extra complexity of regular expressions (see Regex Replace).

Step	Action	
1	Map all characters in the input value to pattern characters using the configured Character Pattern Map, to generate a pattern for the value (such as 'AB1243-ZX' -> 'aaNNNN-aa').	
2	Match the generated pattern against the Lookup column of the Patterns Map.	
	<ul> <li>If there is no match, do not transform the data and output the original value for the output attribute (End)</li> </ul>	
	• If there is a match (exact only), go to Step 3.	

The full logic of the processor is as follows:

Step	Action
3	Where a pattern character appears in the Lookup column but not in the Map column, the underlying character is stripped from the value (for example, using a map of NN-a to NNa, the value 12-A is transformed to 12A)
	Where a pattern character does not appear in the Lookup column of the map, but does appear in the Map column, it is added as a literal character in the output value (for example, using a map of NNaa to NN-aa, the value 12AB is transformed to 12-AB)
	Where a pattern character appears in both the Lookup and Map columns of the Patterns Map:
	<ul> <li>Work from left to right and map each underlying character with the same pattern character to the output value, in order (for example, using a map of NaaN to NNaa, the value 1AB2 is transformed to 12AB).</li> </ul>
•	<ul> <li>If there are more characters of the same type in the Lookup column than in the Map column, strip the right-most underlying characters from the value (for example, using a map of NaaN to Naa, the value 1AB2 is transformed to 1AB).</li> </ul>
	<ul> <li>If characters appear in the Map column but not in the Lookup column, these are added to the value as literal characters (for example, using a map of NNaa to EDB-NNaa, the value 12AB is transformed to EDB-12AB).</li> </ul>
	<ul> <li>If there are more characters of the same type in the Map column than in the Lookup, the right-most Map characters act as literal characters in the output value (for example, using a map of NNaa to NNaaN, the value 12AB must be transformed to 12ABN).</li> </ul>
	<ul> <li>If there are characters in the Map column that are enclosed in single quotes, these are added as literal characters in the transformed value (for example, using a map of NNNa to 'EDN-'NNNa, the value 123N is transformed to EDN-123N).</li> </ul>

**Note:** All characters mapping to the same pattern character must always appear in the same order in the final pattern (for example, it is possible to transform AB123CD to 123ABCD or 1ABC23, but NOT to transform AB123CD to BA123CD or AB213CD, using the default Character Pattern Map).

Configuration	Description
Inputs	Specify a one or more String or String Array attributes from which you wish to replace values using a patterns map.
	Note that if you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.
Options	Specify the following options:
	<ul> <li>Character Pattern Map: to map characters in the input value to pattern characters, in order to generate a pattern to match against the Patterns list. Default value: *Character Pattern Map.</li> </ul>
	<ul> <li>Patterns Map: the map of character patterns used to transform data. Specified as Reference Data (Pattern Generation Category). Default value: None.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.

The following table describes the configuration options:

-
Configuration	Description
Data Attributes	The following data attributes are output:
	<ul> <li>[Attribute Name].PatternTransformed: a new attribute with values replaced according to the Patterns Map. Value is derived from the original attribute value, transformed according to the Patterns Map.</li> </ul>
Flags	The following data attributes are output:
	<ul> <li>[Attribute Name].PatternTransformedFlag: stores the result of the PatternTransform operation on each record - that is, whether or not data was transformed. Possible values are Y - transformed, or N - not transformed.</li> </ul>

The following table describes the statistics produced by the profiler:

Statistic	Description
Transformed	The number of records that were transformed using the Patterns Map.
Untransformed	The number of records that were not transformed using the Patterns Map.

# **Output Filters**

The following output filters are available from the Pattern Transform processor:

- Records with transformed values
- Records with untransformed values

## Example

In this example, the default Character Pattern Map is used to generate patterns, and the following Patterns Map is used to fix common format problems with UK Postcodes:

Lookup	Мар
aaNNaa	aaN Naa
aaNNaa	aaN Naa
aaNNNaa	aaNN Naa
aaNNaa	aaN Naa
aaNNaa	aaN Naa

This transforms values as illustrated below:

Postcode	Postcode.PatternTransformed
OL6 9HX	OL6 9HX
CW96HF	CW9 6HF
PR7 3RB	PR7 3RB
CH7 6DZ	CH7 6DZ
CH7 6BD	CH7 6BD
CH40BE	CH4 0BE
SK87NG	SK8 7NG

# 1.3.11.27 Proper Case

The Proper Case processor converts text attribute values to upper case for the first character of each word and to lower case for subsequent characters in the word.

Use the Proper Case processor when you want to standardize the appearance of words, for instance names or addresses for a mail shot.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify any String or String Array type attributes that you wish to convert to Proper Case. Number and Date attributes are not valid inputs.
	Note that if you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.
Options	Specify the following options:
	<ul> <li>Delimiters Reference Data: lists delimiters to be used to define words. Specified as Reference Data. Default value: None.</li> </ul>
	<ul> <li>Delimiters: lists delimiters to be used to define words. Specified as a free text entry. Default value: Space.</li> </ul>
	<ul> <li>Preserve mixed case: determines whether or not to retain the case of a mixed case word - for example to retain the case of 'McCartney', rather than transform it to Mccartney. However, if MACDONALD (all upper case) was the input word, this would still be transformed to Macdonald. Specified as Yes/No. Default value: No.</li> </ul>
	<ul> <li>Exceptions: lists words not to be transformed into Proper Case. For instance connector words such as van, der, de, of are often not capitalized. Specified as Reference Data. Default value: None.</li> </ul>
	<ul> <li>Ignore case when matching exceptions: determines whether or not to ignore case when matching the Exceptions Reference Data. Specified as Yes/No. Default value: No.</li> </ul>
	<ul> <li>Action on Exception: what action should occur to the words listed as exceptions. Specified as a Selection (Convert to upper case / Convert to lower case / Leave case as it is). Default value: Leave case as it is.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	<ul> <li>[Attribute Name].Proper: the proper case version of the attribute value. Value is derived from the original attribute value, converted to Proper Case.</li> </ul>
Flags	None.

The Proper Case transformer presents no summary statistics on its processing. In the data view, each input attribute is shown with its new derived proper case attribute to the right.

#### **Output Filters**

None.

#### Example

In this example, names of various capitalizations have been transformed with the following options:

- Delimiters: '.- (Space, Apostrophe, Full stop and Hyphen)
- Preserve mixed case words: Yes.

- Exceptions: Reference data list including 'van' but not 'de'.
- Ignore case when matching exceptions: Yes
- Action on Exception: Convert to lower case.

name	name.Proper
Tess De'Suiza	Tess De'Suiza
O'FLAHERTY	O'Flaherty
James De-lacey	James De-lacey
FRED DE LA TOUR	Fred De La Tour
Charles DeQuincey	Charles DeQuincey
ARTHUR DENTFORD	Arthur Dentford
John De'SUIZA	John De'Suiza

# 1.3.11.28 RegEx Match

The RegEx Match processor matches the data in an attribute against a regular expression, and outputs the matching data in a new attribute. It also adds an attribute with an array of all the matched groups within the regular expression.

Use RegEx Match as a simple way to extract data that matches a regular expression. It is particularly useful where you want to create an array of groups.

Note that a group in a regular expression is contained between parentheses. A single regular expression may have many groups.

RegEx Match adds two attributes - one containing the value that matched against the whole regular expression, and another containing an array of the matching groups within the regular expression. If there was no match, the new attributes will both be null.

#### **Regular Expressions**

Regular expressions are a standard technique for expressing patterns and manipulating Strings that is very powerful once mastered.

Tutorials and reference material about regular expressions are available on the Internet, and in books, including: Mastering Regular Expressions by Jeffrey E. F. Friedl published by O'Reilly UK; ISBN: 0-596-00289-0.

There are also software packages available to help you master regular expressions, such as RegExBuddy, and online libraries of useful regular expressions, such as RegExLib.

Configuration	Description	
Inputs	Specify a single String attribute.	
Options	Specify the following options:	
	<ul> <li>Regular expression: the regular expression to be matched Specified as a regular expression. Default value: None.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	

Configuration	Description
Data Attributes	The following data attributes are output:
	<ul> <li>RegExMatchFull: stores the value that matched the whole regular expression. Value is the original input value, where it matched the regular expression, or a null value, where it did not match the regular expression.</li> </ul>
	<ul> <li>RegExMatchGroups: stores an array of the values matching each group within the regular expression. Value is an array of the values that matched each group of the regular expression.</li> </ul>
Flags	The following flags are output:
	<ul> <li>RegExMatchSuccess: indicates whether the RegEx Match was successful or not. Possible values are Y/N.</li> </ul>

The following table describes the statistics produced by the profiler:

Statistic	Description
Matched	The number of records which matched the regular expression.
Unmatched	The number of records which did not match the regular expression.

#### **Output Filters**

The following output filters are available from the RegEx Match processor:

- Records that matched the regular expression
- Records that did not match the regular expression

### Example

In this example, the values in an ADDRESS3 attribute are matched against the following UK Postcode regular expression:

 $([A-Z]{1,2}[0-9]{1,2} | [A-Z]{3} | [A-Z]{1,2}[0-9][A-Z]) + ([0-9][A-Z]{2})$ 

Matched values	Unmatched values
170	1831

Drilldown on Matched values:

Where values match, an array is created with the values matching each distinct group; that is, Outcode and Incode:

ADDRESS3	RegExMatchFull	RegExMatchGroups
SP7 9QJ	SP7 9QJ	{SP7}{9QJ}
BA16 0BB	BA16 0BB	{BA16}{0BB}
LA9 7BT	LA9 7BT	{LA9}{7BT}
E16 2AG	E16 2AG	{E16}[2AG}
SN1 5BB	SN1 5BB	{SN1}{5BB}

### 1.3.11.29 RegEx Replace

The RegEx Replace processor provides a way to perform advanced text replacements by matching String or String Array attributes to a regular expression, and replacing the matching value with a specific value, or with a value derived from the matched text for example replacing the whole of a string that matched a regular expression with only the first group in the expression.

Use RegEx Replace for advanced text transformations, for example where you need to replace a String that matches a specific pattern by regular expression with a specific value, or where you need to consider the context of a piece of text before deciding whether or not to standardize it.

For example, for an attribute with a fixed number of valid values, you may want to transform all values over a few alphabetic characters in length that do not match the list of specific valid values to 'Other'. You can do this by running a List Check, and transforming the unmatched values using RegEx Replace.

Note that backslashes (\) and dollar signs (\$) are special characters in the replacement String. Dollar signs are used as references to groups within the regular expression used to match against. Backslashes are used to escape literal characters in the replacement String.

#### **Regular Expressions**

Regular expressions are a standard technique for expressing patterns and manipulating Strings that is very powerful once mastered.

Tutorials and reference material about regular expressions are available on the Internet, and in books, including: Mastering Regular Expressions by Jeffrey E. F. Friedl published by O'Reilly UK; ISBN: 0-596-00289-0.

There are also software packages available to help you master regular expressions, such as RegExBuddy, and online libraries of useful regular expressions, such as RegExLib.

Configuration	Description	
Inputs	Specify one or more String or String array attributes.	
Options	Specify the following options:	
	<ul> <li>Regular expression: the regular expression to be matched. Specified as a regular expression. Default value: None.</li> </ul>	
	<ul> <li>Replacement: the replacement String used to replace the matched values. Specified as any value. Default value: None.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	The following data attributes are output:	
	<ul> <li>[Attribute Name].RegExReplaced: a new attribute with the result of the RegEx replace. Value is derived from the result of the RegEx replace. Note that if the regular expression was not matched, the original input attribute value is carried forward.</li> </ul>	
Flags	The following flags are output:	
	<ul> <li>[Attribute Name].RegExReplaceSuccess: indicates whether the RegEx Replace was successful or not. Possible values are Y/N.</li> </ul>	

The following table describes the configuration options:

The following table describes the statistics produced by the profiler:

Statistic	Description
Transformed	The number of records which matched the regular expression, and therefore underwent a transformation.
Untransformed	The number of records which did not match the regular expression, and therefore did not undergo a transformation.

#### **Output Filters**

The following output filters are available:

- Records with transformed values
- Records with untransformed values

#### Example

In this example, RegEx Replace is used to replace three digits followed by a space and <anything> with <anything><space><the three digits>.

- Regular expression: ^(\d{3}) (.\*)\$
- Replacement String: \$2 \$1
- Results (successful replacements):

String	Replacement	
123 24ACB	24ACB 123	
435 GBRSDF	GBRSDF 435	
789 X	X 789	

# 1.3.11.30 RegEx Split

The RegEx Split processor provides a way to split up the data in an attribute into an array, using a regular expression to define where the splits should occur.

Use RegEx Split to split up data where you need a more advanced way of splitting up the data than using delimiters. For example, you may want to separate the data where one of a set of characters occurs, or a variable length of a set of characters occurs.

#### **Regular Expressions**

Regular expressions are a standard technique for expressing patterns and manipulating Strings that is very powerful once mastered.

Tutorials and reference material about regular expressions are available on the Internet, and in books, including: Mastering Regular Expressions by Jeffrey E. F. Friedl published by O'Reilly UK; ISBN: 0-596-00289-0.

There are also software packages available to help you master regular expressions, such as RegExBuddy, and online libraries of useful regular expressions, such as RegExLib.

Configuration	Description
Inputs	Specify one or more String or String Array attributes.

Configuration	Description
Options	Specify the following options:
	<ul> <li>Regular expression: the regular expression to be used as a delimiter to split the data. Specified as a regular expression. Default value: None.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	<ul> <li>RegExSplit: a new Array attribute with the result of the RegEx Split Value is derived from the result of the RegEx split. Note that the data that matched the regular expression itself acts as a delimiter, and so does not appear in the array.</li> </ul>
Flags	The following flags are output:
	<ul> <li>RegExSplitSuccess: indicates whether the RegEx Split was successful or not. Possible values are Y/N.</li> </ul>

The following table describes the statistics produced by the profiler:

Statistic	Description
Success	The number of records which were split using the regular expression.
Failure	The number of records which were not split using the regular expression.

#### **Output Filters**

The following output filters are available:

- Records with a successful split
- Records with an unsuccessful split

#### Example

In this example, RegEx Split is used to split data from a Notes attribute on an Employees table either side of a person's initials (2 or 3 upper case characters found in a sequence).

- Regular expression: ([A-Z]{2,3})
- Results (successful replacements):

Notes	RegExSplit
started 14/10/1995 JBM ref557	{started 14/10/1995 }{ ref557}
started 15/5/95 JBM ref557	{started 15/5/95 }{ ref557}
start date 15/6/1998 HM etn247	{start date 15/6/1998 }{ etn247}
started 2/1/2004 RLJ ref-1842	{started 2/1/2004 }{ ref-1842}
started 8/10/2000 JBM ref557	{started 8/10/2000 }{ ref557}
started 10/6/2001 JBM ref557	{started 10/6/2001 }{ ref557]

# 1.3.11.31 Replace

The Replace processor uses a Reference Data map to transform data - for example in order to standardize it. The first column of the map is used to match values against, and the second column is used to control the replacement.

The replacement performed may be a simple whole value replacement - for example to replace the value 'Oracle Ltd' with 'Oracle Limited', or it may be a replacement of a part of the input value - for example to replace 'Itd' with 'limited' if it is found at the end of a CompanyName attribute, or to replace the String 'decsd' with 'deceased' wherever it is found. The way the Reference Data is matched, and thus the data is replaced, is controlled using one of the following options:

- Whole value
- Contains
- Starts with
- Ends with
- Delimiter match

The matching against the Reference Data may also be case sensitive or case insensitive.

Note that when using the Contains, Starts with, or Ends with options, there may be multiple matches against the lookup column of the reference data. In this case, Replace always makes one, and only one, replacement. So, for example when performing a 'Contains' replacement where the value 'PT' is replaced by 'PINT', the value '10PT - APTITUDE BITTER' would be transformed into '10PINT - APTITUDE BITTER' and not '10PINT APINTITUDE BITTER'.

If you choose to use the Delimiter match option, and split up the data before matching using delimiters, any of the split values that match the lookup column of the replacement map will be replaced, even if there are many matches in the input value.

The way the Replace processor decides how to make its replacement where there are multiple matches can be controlled using a configuration option.

By default, the map is simply checked in order, and the first match against the map from the input data is used for the replacement. So, for example, if your replacement map contains the values 'Lyn' and 'Lynda', where 'Lyn' appears first in the list, the input value 'Lynda' would undergo the replacement using the lookup value 'Lyn' in the map.

However, you can control this using the 'Match longest value' option. If you select this option, each matched reference entry will be assessed for length, and the longest match used. So, in the example above, the replacement using the lookup value 'Lynda' in the map would be performed.

Use the Replace processor for standardization - for example to standardize all CompanyName values so that different suffixes that mean the same thing are represented in a standard way (for example, Ltd/Limited, Assoc/Assc, Cncl/Council etc.)

#### **Replacing Dates**

It is possible to use Replace to replace Date values. However, for this to work, the date values in the Reference Data map must be in the standard ISO format; that is, either YYYY-MM-DD (for example, 1900-01-01), or YYYY-MM-DD HH:mm:ss (for example, 1900-01-01 00:00:00). Note that it is possible to replace a Date with a Null value - for example to remove invalid dates.

Configuration	figuration Description				
Inputs	Specify a single attribute from which you want to replace values using a reference data map. The attribute may be a String, or a String Array.				
	If an array is input, the replacements will be made at the array element level, and an array (with the data after the replacements have been performed) will be output.				
Options	Specify the following options:				
	<ul> <li>Replacements: matches the attribute values against the lookup column in the map. Where there is a match, the matching value is replaced by the value in the right-hand column. Specified as a Reference Data. Default value: None.</li> </ul>				
	<ul> <li>Match longest value?: controls which replacement to perform where there are multiple matches against the map, in Starts With, Ends With, or Contains replacement. Specified as Yes/No. Default value: No.</li> </ul>				
	<ul> <li>Ignore case?: determines whether or not to ignore case when matching the lookup column of the map. Specified as Yes/No. Default value: Yes.</li> </ul>				
	<ul> <li>Match list by: drives how to match the map, and therefore which part of the original value to replace. Specified as a Selection (Whole Value/Starts With/Ends With/Contains/Delimiter Match). Default value: Whole value.</li> </ul>				
	<ul> <li>Delimiters: when matching values to the map by splitting the data using delimiters, this allows you to specify the delimiter characters to use. Specified as a free text entry. Default value: Space.</li> </ul>				
Outputs	Describes any data attribute or flag attribute outputs.				
Data	The following data attributes are output:				
Attributes	<ul> <li>Replaced: a new String or Array attribute derived from the replaced value(s). Note that where there was no match from the input attribute value to the map, the original attribute value is carried forward into the new attribute.</li> </ul>				
Flags	The following flags are output:				
	<ul> <li>ReplaceSuccess: indicates whether the RegEx Replace was successful, unsuccessful or invalid. Possible values are Y/N/</li> </ul>				

The following table describes the statistics produced by the profiler:

Statistic	Description
Transformed	The number of records where a replacement was performed. Drill down on the number to see the records.
Untransformed	The number of records where a replacement was not performed.
Invalid	The number of records where the replacement failed as the replacement value was invalid for the input data type.

**Note:** It is possible to use the Replace processor with attributes of any data type - Strings, Arrays, Numbers, or Dates. However, as Replace always uses the data type of the input attribute for the output attribute, there are some transformations you can choose to make that will mean the replaced value is invalid for the data type of the output attribute. For example, if you attempt to replace the Date value '2006-04-14' with 'Bad date' using a map, the value 'Bad date' is not a valid Date, and so the replacement fails. If you have any invalid replacements, you may need to convert the original attribute to a different data type before performing the replacements, or you may need to modify your Reference Data map to remove any invalid replacements.

### **Output Filters**

The following output filters are available:

- Records with transformed values
- Records with untransformed values
- Records with an invalid replacement

#### Example

In this example, the Replace processor is used to standardize English Counties and other similar data in attribute Address3 from the Customers table in the example Service Management database. The output attribute has been named Address3.stand.

In this case a Whole Value replacement was used. The following is an excerpt from the drill-down view of transformed records:

ADDRESS3	ADDRESS3.stand	CU_NO	
Lancs	Lancashire	13841	
Cambs	Cambridgeshire	14053	
OXON	Oxfordshire	14068	
Leics	Leicestershire	14130	
Linc	Lincolnshire	14207	
Beds	Bedfordshure	14506	

#### 1.3.11.32 Replace All

The Replace All processor uses a Reference Data map to transform data across multiple attributes. Values specified in the first column of the map are replaced by the corresponding value in the second column.

The replacement performed may be a simple whole value replacement - for example to replace the country name 'France' with the ISO standard country code 'FR', or it may use delimiters to split the data in the input attribute into tokens which are considered separately. The way the Reference Data is matched, and thus the data is replaced, is controlled using one of the following options:

- Whole value
- Delimiter match

The matching against the Reference Data may also be case sensitive or case insensitive.

If you choose to use the Delimiter match option, and split up the data before matching using delimiters, any of the split values that match the lookup column of the replacement map will be replaced, even if there are many matches in the input value.

Use the Replace All processor to replace one value with another across multiple attributes. Common examples include a string intended to represent 'no data', and conversion of country names to ISO standard country codes across multiple fields.

The following table describes the configuration options:

Configuration	Description	
Inputs	Specify a set of attributes in which you want to replace values using a reference data map. The attributes may be Strings, or String Arrays.	
	If an array is input, the replacements will be made at the array element level, and an array (with the data after the replacements have been performed) will be output.	
Options	Specify the following options:	
	<ul> <li>Replacements: matches the attribute values against the lookup column in the map. Where there is a match, the matching value is replaced by the value in the right-hand column. Specified as a Reference Data. Default value: None.</li> </ul>	
	<ul> <li>Ignore case?: determines whether or not to ignore case when matching the lookup column of the map. Specified as Yes/No. Default value: Yes.</li> </ul>	
	<ul> <li>Match list by: drives how to match the map, and therefore which part of the original value to replace. Specified as a Selection (Whole Value/Delimiter Match). Default value: Whole value.</li> </ul>	
	<ul> <li>Delimiters: when matching values to the map by splitting the data using delimiters, this allows you to specify the delimiter characters to use. Specified as a free text entry. Default value: Space.</li> </ul>	
Outputs	Describes any data attribute or flag attribute outputs.	
Data	The following data attributes are output:	
Attributes	<ul> <li>AllReplaced: a new String or Array attribute from the replaced value(s). Note that where there is no match from the input attribute value to the map, the original attribute value is carried forward into the new attribute.</li> </ul>	
Flags	The following flags are output:	
	<ul> <li>ReplaceAllFlag: indicates whether or not any replacements were made in the record. Possible values are Y/N.</li> </ul>	

The following table describes the statistics produced by the profiler:

Statistic	Description
Transformed	The number of records where a replacement was performed. Drill down on the number to see the records.
Untransformed	The number of records where a replacement was not performed.

#### **Output Filters**

The following output filters are available:

- Records with transformed values
- Records with untransformed values

### Example

In this example, the Replace All processor is used to convert ISO standard two-character country codes into standardized country names. The replace operation is applied to two attributes simultaneously, eliminating the requirement for multiple replace processors. The following is an excerpt from the drill-down view of transformed records:

AddressCountryCod e	AddressCountryCod e.AllReplaced	OperatingCountryCo de	OperatingCountryCo de.AllReplaced
GL	GREENLAND	GR	GREECE
US	UNITED STATES	FI	FINLAND
CZ	CZECH REPUBLIC	MG	MADAGASCAR
PL	POLAND	JO	JORDAN
HN	HONDURAS	RS	SERBIA
UG	UGANDA	KG	KYRGYZSTAN
KI	KIRIBATI	ZA	SOUTH AFRICA
MH	MARSHALL ISLANDS	MG	MADAGASCAR

# 1.3.11.33 Return Array Size

The Return Array Size processor accepts an array attribute, and returns the size of the array in a new attribute. The size of the array is the number of elements the array contains.

The output from this processor can be used in mathematical calculations and then applied to other processes for splitting the array or processing elements of the array.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify a single array attribute.
Options	None.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	<ul> <li>The following data attributes are output:</li> <li>ArraySize: a new attribute with a count of the number of elements in the array.</li> </ul>
Flags	None.

The Return Array Size transformer presents no summary statistics on its processing.

In the Data view, the input array attribute is shown with the new array size attribute to its right.

### **Output Filters**

None. All records input are output.

#### Example

In this example, Return Array Size has been used to return the size of an Array attribute:

Array	ArraySize
{ Orbis, Cathedral Gardens}{Manchester}{Lancashire}{M4 3Pg}	4
{Capability Green,}{ Luton}{Bedfordshire}{LU1 3LU}	4
{ Bonds Lane, Garstang}{Preston}{ Lancs}{PR3 1RA}	4
{ Tempsford Hall,}{ Sandy}{}{SG19 2BD}	4

## 1.3.11.34 Select Array Element

The Select Array Element processor extracts a numbered element from one or more array attributes into a new attribute of the equivalent type.

Use this process to select a single element from an array for further processing. For example, if you have split the values in an attribute using Make Array from String into an array, you may use Select Array Element to extract the elements into new attributes.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify one or more Array attributes from which to select an array element.
Options	Specify the following options:
	<ul> <li>Array index: specifies the numbered element in the array that you want to select and extract. Specified as a Number Default value: 1.</li> </ul>
	<ul> <li>Count from end?: determines whether or not to count from the end of the array attribute rather than from the beginning. Specified as Yes/No. Default value: No.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	<ul> <li>ArrayElement: holds the selected array element.</li> </ul>
Flags	None.

The Select Array Element transformer presents no summary statistics on its processing.

In the Data view, the input array attribute is shown with the new array size attribute to its right.

#### **Output Filters**

None. All records input are output.

#### Example

In this example, Select Array Element is used to extract the first element from a NAME array into a new attribute:

Array (asc)	ArrayElement
{ 1 King Edward Road,}{Brentwood}{Essex}{CM14 4HG}	1 King Edward Road,
{ 1-3 Dufferin St,}{LONDON}{}EC1Y 8NA}	1-3 Dufferin St,
{ 1-5 Call Lane,}{ Leeds}{ West Yorkshire}{LS1 7DM}	1-5 Call Lane,
{ 10 Ballater Street,}{Glasgow}{G5 9PS}{}	10 Ballater Street,

# 1.3.11.35 Soundex

The Soundex processor generates a soundex code for each value in a specified attribute. Soundex is an abstract key which represents similar sounding names as the same code. Soundex is specifically applicable to family / surnames (although is sometimes used – with care - in other domains).

Soundex codes are used where spelling or transcription differences occur in names that sound the same. Having created a soundex code, you would often use the soundex instead of the raw data value in a duplicate check.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify any String or String Array attributes from which you want to create a soundex code.
	Note that if you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.
Options	None.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	<ul> <li>The following data attributes are output:</li> <li>Soundex: a new attribute with the soundex code derived from each input attribute.</li> </ul>
Flags	None.

The Soundex transformer presents no summary statistics on its processing.

In the Data view, the input array attribute is shown with the new array size attribute to its right.

# **Output Filters**

None. All records input are output.

# Example

This example uses the Soundex transformation on a Surname attribute. The Surname attribute was created from the NAME attribute in the Customers table of the example Service Management data, by splitting the attribute using a Make Array from String processor, using a space separator, and outputting the Surname by selecting the second element in the array using Select Array Element processor:

Surname (asc)	Surname.Soundex
ADAMSKI	A352
AHMED	A530
AITKEN	A325
ALLAN	A450
ALLEN	A450

Note that where values should possibly be the same and may be the subject of typos, such as ALLAN/ALLEN, the same soundex code is generated.

### 1.3.11.36 Split Records from Array

The Split Records from Array processor allows you to create many records from a single record, by splitting out new records for each element in an input array.

Use Split Records from Array where data that should be represented in many records has been wrongly captured in a single record; that is, to normalize data that has been wrongly denormalized.

Often, the denormalized data that you need to split out needs to be pre-processed, before using this processor. For example, in the following Orders table, multiple orders (with multiple order numbers and product descriptions) have been wrongly entered into a single record, using free text fields:

Order_ID	Order_Number	Product_Desc
O574112	2788143 / 2788144	Home PC Package / Color Printer

In this case, the Order\_Number and Product\_Desc attributes both need simple pre-processing using the Make Array from String processor to create arrays using the / character as a separator. The arrays can then be input into Split Records from Array to split out the records as follows:

Order_ID	Order_Number.normalized	Product_Desc.normalized
O574112	2788143	Home PC Package
O574112	2788144	Color Printer

Note above that many array attributes may be input to this processor. In this case, the number of output records for each input record will correspond to the number of elements in the array attribute with the largest number of elements. Data from each attribute that is not input is simply copied to all of the output records created from each input record. For example, if you split the following record, inputting Title.array and FirstName.array:

Cust_ID	Title.array	FirstName.array	Surname
13451	${Mr}{Mrs}$	{John}{Dorothy}{James}	Smith

The output records will be as follows:

Cust_ID	Title.array	FirstName.array	Surname
13451	Mr	John	Smith
13451	Mrs	Dorothy	Smith
13451		James	Smith

Note that Title.array.normalized is Null for the last record, as there is no array element in Title.array that corresponds with the third element in FirstName.array.

Configuration	Description	
Inputs	Specify one or more Array attributes that you want to use to split records. Each element of the input array will be output as a single value.	
Options	None.	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	The following data attributes are output:	
	<ul> <li>Split: holds the normalized attribute value for each input array attribute after record splitting.</li> </ul>	
Flags	The following flags are output:	
	<ul> <li>SplitFlag: indicates whether the split from array was successful.</li> <li>Possible values: Y/N.</li> </ul>	

The following table describes the statistics produced by the profiler:

Statistic	Description	
Input records	The number of records that were input (that is, before splitting).	
Output records	The number of records that were output (that is, after splitting).	
	Drill-down to see all output records.	
Split %	The percentage of input records that were split into multiple output records.	
	Drill-down to see the output records where a split occurred (that is, records where one of the input array attributes contained more than one element).	

### **Output Filters**

None.

# Example

In this example, a data set of People's Names is being prepared for matching. The data contains a number of aliases and alternative spellings for people's names. These are pre-processed into a single Aliases.Array attribute, and then split out using Split Records from Array so that each name can be matched separately.

liases.Array.Split
ose Veron
ose Angel Veron
Namik Zouahi
Namiq Zouahi
Namig Zouahi
Christine Moss
Christine Lee
Christine Graham

# 1.3.11.37 Strip Numbers

The Strip Numbers processor provides a quick way to remove all numbers from text attributes.

Strip Numbers is normally used when preparing data for matching (or as a match transformation within a match processor). For any textual data where numbers are found in the data, but are known to be extraneous, it is convenient to strip them before matching.

For example, when matching product descriptions, some descriptions may contain extraneous serial numbers. These may be stripped out so that the user can work with the text descriptions only.

An alternative use is to find any instances of non-numeric strings or characters in text attributes where you expect mostly numbers (such as telephone numbers). This can be useful when parsing or standardizing data.

Configuration	Description
Inputs	Specify any String or String Array type attributes from which you want to strip numbers. Number and Date attributes are not valid inputs.
	Note that if you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.
Options	None.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	<ul> <li>StrippedNumbers: a new attribute, derived from the original attribute value, with all numbers stripped.</li> </ul>
Flags	None.

The following table describes the configuration options:

The Strip Numbers transformer presents no summary statistics on its processing.

In the Data view, each input attribute is shown with its new derived attribute with numbers stripped to the right.

#### **Output Filters**

None.

### Example

In this example, all numbers are stripped from an attribute containing telephone numbers. This then reveals that the data contains a variety of ways of indicating additional information about the telephone number, which may need to standardized and used to set a flag in a new attribute, for example to indicate numbers that are ex-directory:

PhoneNumber	PhoneNumber.Stripp edNumbers (desc)
01240 904346(w)	(w)
043408 37440(landlord'sno)	(landlord'sno)
01266 310270(ex directory)	(ex directory)
01266 317153(ex directory)	(ex directory)
01266 371080(ex directory)	(ex directory)
01918441231 (H)	(H)

# 1.3.11.38 Strip Words

The Strip Words transformation processor removes any occurrences of words that match a Reference Data list from attribute values.

Strip Words can be used to remove extraneous words from attributes, often with a view to creating values for matching. For example, when matching companies using a Company Name field, it may be useful to remove less significant words that occur in various forms, or which may occur in some values and not others, such as LTD, LIMITED, UK, PLC and so on.

The following table describes the configuration options:

Configuration	Description
Inputs	Specify any String or String Array type attributes from which you want to strip words. Number and Date attributes are not valid inputs.
	Note that if you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.
Options	Specify the following options:
	<ul> <li>Reference data: the list of words that you want to strip from attribute values. Specified as Reference Data. Default value: None.</li> </ul>
	<ul> <li>Delimiters: provides a way of specifying a standard, reusable set of delimiter characters for breaking up value into words, and allows you to use control characters as delimiters. Note that only single characters (not strings of characters) can be used as delimiters. Multi-character delimiters will be ignored. Specified as Reference Data. Default value: *Delimiters.</li> </ul>
	<ul> <li>Delimiters list: allows you to specify delimiters to use without having to create reference data for simple delimiters such as space or comma. Note that if these are used in addition to a reference list, all delimiters from both options will be used to break up the data. Specified as a free text entry. Default value: Space.</li> </ul>
	<ul> <li>Ignore case?: determines whether or not to ignore case when matching the list of words to strip. Specified as Yes/No. Default value: Yes.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data	The following data attributes are output:
Attributes	<ul> <li>StrippedWords: a new attribute derived from the original attribute value, with any words that matched your reference list stripped out. The original delimiters used in the input value will be preserved.</li> </ul>
Flags	None.

The Strip Words transformer presents no summary statistics on its processing.

In the Data view, each input attribute is shown with its new derived attribute with numbers stripped to the right.

#### **Output Filters**

None.

#### Example

In this example, Strip Words is used to remove less significant words such as 'Limited', 'Ltd.', 'Services' and 'Associates' from a field containing Company Names:

BUSINESS	Business.StrippedWords
Kamke & Ellis Ltd.	Kamke & Ellis
Sanford Electrical Co	Sanford Electrical
C T V Services	CTV
W F Electrical Contractors Limited	W F Electrical Contractors
Eco-Systems Group	Eco-Systems
Milbourne Associates	Milbourne

### 1.3.11.39 Transliterate

The Transliterate processor converts strings from one writing system (such as Arabic) to another (such as Latin). This is a largely phonetic operation which attempts to create an equivalent of the original string in the target writing system, based on the sounds that the string represents. No attempt is made to translate the string. For example, the Arabic string which sounds like 'bin' when read aloud and which is a common component of Arabic names is transliterated to the Latin string "bin", not translated to its literal meaning, 'son of'.

Note that a single string in the original writing system may have several valid transliterations. For example, 'bin' may also be transliterated as 'ben'. Some names may have very many alternate transliterations. The Transliterate processor aims to provide a single, standard form of the original string, not all the possible alternative transliterations. Instead, alternative transliterations are recognized as part of the matching process, where it is managed in a similar way to recognizing alternative spellings of non-transliterated names.

The EDQ Transliterate processor is built around the ICU4J libraries provided by ICU. ICU is released under a nonrestrictive open source license that is suitable for use with both commercial software and with other open source or free software. For more information about ICU and the ICU license, visit the ICU website.

Use the Transliterate processor to convert strings in a phonetically appropriate manner from one writing system to another. This is useful when matching strings provided in one writing system against reference data that is provided in a different writing system. For example, international watch lists are often provided only in Latin script.

**Note:** The Transliterate processor is not the only available tool for handling alternate writing systems in EDQ. Depending on the complexity of the transliteration requirements and the support for the various writing systems in ICU4J, other approaches may be more reliable. For example, it is possible to implement transliteration using a combination of the Replace and Character Replace processors, along with a suitable set of reference data for the source and target writing systems.

Configuration	Description
Inputs	Specify any number of String attributes, or arrays of String attributes, that you want to transliterate. There is no need to transliterate Number or Date attributes, as they are stored in a format which is independent of any particular writing system. Strings containing numbers or dates will be converted to the target writing system in the most appropriate fashion, but this is not a phonetic operation.
Options	Specify the following options:
	• List of possible transliteration options: defines the source and target writing systems to be used in transliterating the input. Specified as a standard list resource Default value: Any to Latin.
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	<ul> <li>Transliterated: the version of the attribute value, transliterated into the target writing system.</li> </ul>
Flags	None.

The Transliterate processor does not output any summary data. The transliterated input value is displayed with the input attributes in the data view.

#### **Output Filters**

None.

# Example

For example, names in the input data can be transliterated from Greek ("Original Script Name") to Latin ("Original Script Name.Transliterated"):

## 1.3.11.40 Trim Characters

The Trim Characters processor trims string or string array attributes down to a set number of characters - taken from the left, the middle, or the right of the original value, according to the specified Options.

The result of the trim is output as an additional attribute.

Use Trim Characters to truncate a text value down to a set number of characters. For example, you may be manipulating your data prior to matching, and may want to create a new matching cluster which comprises the first few characters of one attribute, and the last few characters of another. In this case, you would use Trim Characters twice - once to take the first few characters of one attribute, and again to take the last few characters of another.

If you want to perform exactly the same trim operation on more than one attribute, you may do this in a single use of the Trim Characters processor.

Configuration	Description
Inputs	Specify any String or String Array type attributes that you want to trim to a set number of characters. Number and Date attributes are not valid inputs, as they do not have a single standard text representation. If you want to trim a Date or Number attribute, you must first convert the data type to String with a standard representation (for example, DD/MM/YYYY for a date) using Convert Number to String or Convert Date to String.
	Note that if you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.
Options	Specify the following options:
	<ul> <li>Length of result: the number of characters that you want to retain after trimming. Specified as a Number. Default value: 1.</li> </ul>
	• Start position: the start position for the trim operation, counted either from the left or the right of the value, in characters. The value of 1 means the first character, if counting from the left, or the last character if counting from the right. Note that whitespace and control characters are included in this count, and should therefore be removed if you do not want to consider them. Specified as a Number. Default value: 1.
	<ul> <li>From left or right: determines how the start position for the trim is determined; that is, counting a number of characters to retain from either the left or the right of the value. Specified as a Selection (Left/Right). Default value: Left.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	• Substring: the attribute value, trimmed using the options specified.
Flags	None.

The Trim Characters transformer presents no summary statistics on its processing.

In the Data view, each input attribute is shown with its new derived attribute with numbers stripped to the right.

#### **Output Filters**

None.

#### Example

In this example, the Trim Characters processor is used to return the day portion (the first two characters) of the DT\_PURCHASED attribute of the Customers table in the example Service Management data.

Note that the DT\_PURCHASED attribute is in this case already stored as a String attribute. A DATE attribute may be converted to String using the Convert Date to String processor, if required.

The following shows the results of the transformation:

DT_PURCHASED	DT_PURCHASED.Substring
03/01/2000	03
06/01/2000	06
10/01/2000	10
14/01/2000	14

DT_PURCHASED	DT_PURCHASED.Substring
16/01/2000	16
16/01/2000	16
23/01/2000	23
23/01/2000	23

# 1.3.11.41 Trim Whitespace

The Trim Whitespace processor trims whitespace characters (that is, spaces and other non-printing characters) from text attribute values. You can control whether to trim whitespace from just the left-hand side of a value (leading whitespace), just the right-hand side (trailing whitespace), from both sides, or across the whole of the original value.

The result of the trim is output as an additional attribute.

Use Trim Whitespace to normalize a text value down to its 'real' value. For example, you may want to remove any spurious extra spaces from any attributes that you want to use in a Duplicate Check.

Note that Trim Whitespace uses a fixed definition of whitespace that will remove all whitespace and non-printing characters from attribute values.

Configuration	Description
Inputs	Specify any String or String Array type attributes from which you want to trim whitespace. Number and Date attributes are not valid inputs.
	Note that if you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.
Options	Specify the following options:
	<ul> <li>Trim options: determines where to trim whitespace from. Specified as a Selection (Left/Right/Left and Right/All). Default value: All.</li> </ul>
Outputs	Describes any data attribute or flag attribute outputs.
Data Attributes	The following data attributes are output:
	• Trimmed: the attribute value trimmed using the options specified.
Flags	None.

The following table describes the configuration options:

The Trim Whitespace transformer presents no summary statistics on its processing.

In the Data view, each input attribute is shown with its new derived attribute with numbers stripped to the right.

#### **Output Filters**

None.

#### Example

In this example, Trim Whitespace is used to trim leading whitespace from the left of an ADDRESS3 attribute:

ADDRESS3 (asc)	ADDRESS3.Trimmed
Avon	Avon
Avon	Avon
Bedford	Bedford
Bedfordshire	Bedfordshire
Berks	Berks
Berks	Berks
Berks	Berks

### 1.3.11.42 Upper Case

The Upper Case processor converts text attribute values to upper case, and returns the converted value in a new attribute.

Use the Upper Case processor where you want to use validation rules that are not case sensitive, or for case standardization as part of data cleansing.

The following table describes the configuration options:

Configuration	Description	
Inputs	Specify any String or String Array type attributes that you want to convert to upper case. Number and Date attributes are not valid inputs.	
	Note that if you input an Array attribute, the transformation will apply to all array elements, and an Array attribute will be output.	
Options	None.	
Outputs	Describes any data attribute or flag attribute outputs.	
Data Attributes	The following data attributes are output:	
	<ul> <li>Upper: the original attribute value, converted to upper case.</li> </ul>	
Flags	None.	

The Upper Case transformer presents no summary statistics on its processing.

In the Data view, each input attribute is shown with its new derived attribute with numbers stripped to the right.

#### **Output Filters**

None.

#### Example

In this example, Upper Case is used at the beginning of a process to convert all String attributes to upper case for further processing:

TITLE	TITLE.Upper	NAME	NAME.Upper	
Ms	MS	Lynda BAINBRIDGE	LYNDA BAINBRIDGE	
		William BENDALL	WILLIAM BENDALL	
Ms	MS	Karen SMITH	KAREN SMITH	
Miss	MISS	Patricia VINER	PATRICIA VINER	

TITLE	TITLE.Upper	NAME	NAME.Upper
Mr	MR	Colin WILLIAMS	COLIN WILLIAMS
Mr	MR	Ian PATNICK	IAN PATNICK
Ms	MS	Robera REYNOLDS	ROBERTA REYNOLDS
Miss	MISS	Winifride ROTHER	WINIFRIDE ROTHER

# 1.3.11.43 Add Date Array Attribute

The Add Date Array Attribute transformer takes in a number of elements, elements value attributes and adds a new DATEARRAY attribute to match.

The following table describes the configuration options:

Configuration	Description		
Inputs	The following inputs are optional, and if provided, override the options:		
	<ul> <li>New Attribute Value: specify one Date value to use as the elements of the array. If set, this overrides the option of the same name.</li> </ul>		
	<ul> <li>Number of Elements: specify number of elements in the new array. If set, this overrides the option of the same name.</li> </ul>		
Options	Specify the following options:		
	<ul> <li>New Attribute Value: the value to be set for each element of the array.</li> <li>Use NULL if the New Attribute Value attribute is not specified.</li> </ul>		
	<ul> <li>Number of Elements: this trims the array to match the given length. This option is disabled if the "Number of elements" input attribute is specified.</li> </ul>		
Outputs	For each attribute input or an optional value, a NewDateArray attribute is created.		

**Note:** The processor can create a maximum number of 100 elements. If you use an input attribute for creating a certain number of elements, and if it has a value higher than 100, an empty array is the output.

# **Output Filters**

=

None.

### Example

Element Value	Array Length	Output
29-April-2015	<null></null>	<null></null>
29-April-2015	-1	<null></null>
29-April-2015	1.5	<null></null>
29-April-2015	0	0
29-April-2015	1	(29-April-2015)
29-April-2015	3	(29-April-2015)
		(29-April-2015)
		(29-April-2015)

### 1.3.11.44 Add Numeric Array Attribute

The Add Numeric Array Attribute processor creates a new Number Array attribute that you can use in downstream processing. The new array can be of a configurable size (number of elements). Each element value is blank when it is created initially, but a single value can be set for all elements, if required.

The following table describes the configuration options:

Description		
The following inputs are optional, and if provided, override the options:		
<ul> <li>New Attribute Value: specify one Number to use as the element of the array. If specified, this overrides the option of the same name.</li> </ul>		
<ul> <li>Number of Elements: specify the number of elements in the new array. If specified, this overrides the option of the same name.</li> </ul>		
Specify the following options:		
• New Attribute Value: the value to be set for each element of the array.		
<ul> <li>Number of Elements: the length of the array to be created. If the input attribute is not specified, the "Number of elements" option must be set instead. If a negative or null value is specified, the output array is <null>.</null></li> </ul>		
The processor creates a new Number Array attribute as output		

**Note:** The processor can create a maximum number of 100 elements. If you use an input attribute for creating a certain number of elements, and if it has a value higher than 100, an empty array is the output.

# **Output Filters**

None.

#### Example

Element Value	Array Length	Output
42	0	{}
42	1	{42}
42	3	{42}
		{42}
		{42}

### 1.3.11.45 Add String Array Attribute

The Add String Array Attribute processor creates a new String Array attribute that you can use in downstream processing. The new array can be of a configurable size (number of elements). Each element value is blank when it is created initially, but a single value can be set for all elements, if required.

Configuration	Description		
Inputs	The following inputs are optional, and if provided, override the options:		
	<ul> <li>New Attribute Value: specify one String value to use as the element of the array. If specified, this overrides the option of the same name.</li> </ul>		
	<ul> <li>Number of Elements: specify the number of elements in the new array. If specified, this overrides the option of the same name.</li> </ul>		
Options	Specify the following options:		
	• New Attribute Value: the value to be set for each element of the array.		
	<ul> <li>Number of Elements: the length of the array to be created. If the input attribute is not specified, the "Number of elements" option must be set instead. If a negative or null value is specified, the output array is <null>.</null></li> </ul>		
Outputs	A NewStringArray attribute is created.		

**Note:** The processor can create a maximum number of 100 elements. If you use an input attribute for creating a certain number of elements, and if it has a value higher than 100, an empty array is the output.

### **Output Filters**

None.

#### Example

Element Value	Array Length	Output
Red	0	0
Red	1	(Red)
Red	3	(Red)
		(Red)
		(Red)

# 1.3.11.46 Concatenate Arrays

The Concatenate Arrays processor concatenates two or more array attributes into a single array attribute.

For example, you may have two phone number arrays derived from different input fields, and you want to combine them into a single array attribute for use in matching.

Configuration	Description		
Inputs	Specify two or more array attributes to be concatenated. Note that the array types have to be same.		
Options	Specify the following options:		
	<ul> <li>Strip empty Values: the empty (blank/<null>) values in the input arrays are stripped during the concatenation.</null></li> </ul>		
Outputs	Resulting array after concatenating inputs. Order of values is as in the input attributes.		

# **Output Filters**

None.

# Example

Input Value A	Input Value B	Strip Empty Values	Output Value
(John)	(Smith)	No	(John)(Smith)
(London)	0	No	(London)
(Cambridge)	(CB40WZ)	No	(Cambridge)(CB40W Z)
(2)(5)(7)	(3)(4)(6)	No	(2)(5)(7)(3)(4)(6)
(Sydney)	( <null>) (Australia)</null>	Yes	(Sydney)(Australia)

# 1.3.11.47 Concatenate String to Array

The Concatenate String to Array processor concatenates a String attribute on to each element of a String Array.

An example use case for this processor is to prepend a dialling code to each phone number in an array.

The following table describes the configuration options:

Configuration	Description			
Inputs	Array: A String Array to concatenate a string value to.			
	<ul> <li>String: A String to concatenate to the elements of the array.</li> </ul>			
Options	Specify the following options:			
	• Append or prepend: select the appropriate value of the input.			
	<ul> <li>Separator: enter the string that you want to append to the existing string element, before the String attribute is appended.</li> </ul>			
	<ul> <li>Ignore empty attributes: select if you want the empty (blank/<null>) values in the input arrays to be stripped during concatenation.</null></li> </ul>			
Outputs	Resulting array after concatenating inputs.			

### **Output Filters**

None.

## Example

Array	String	Separator	Ignore empty?	Append or Prepend	Output Value
(London,)(Cam bridge,)	United Kingdom	<not set=""></not>	N/A	Append	(London,Unite d Kingdom)(Ca mbridge,Unite d Kingdom)
(John)(Smith)	<null></null>	<not set=""></not>	Y	Append	(John)(Smith)
(Sydney)(Perth)	<null></null>	""	Ν	Append	(Sydney,)(Pert h,)

Array	String	Separator	Ignore empty?	Append or Prepend	Output Value
(A)(B)	С	<not set=""></not>	N/A	Prepend	(CA)(CB)

# 1.3.11.48 Cross Array Element Update

This processor is designed to work on two arrays at a time. One array is the check array, the other is the array to be updated, and the second array is modified based upon the contents of the first array.

A typical use case for using this is when there are two different operations to be performed, and two different arrays are the outputs. The arrays may have to be first checked, and then updated/acted upon.

The following table describes the configuration options:

Configuration	Description				
Inputs	<ul> <li>Check Array: the array that is used to define how the second array is to be updated.</li> </ul>				
	• Update Array: the array to be updated.				
	<ul> <li>Check Value: the value that is used to compare the arrays, and validate the comparison.</li> </ul>				
	<ul> <li>Update Value: the value that is updated in the second array.</li> </ul>				
Options	Specify the following options:				
	<ul> <li>Update value: the value that is updated in the second array. This is disabled if the input attribute of the same name is set.</li> </ul>				
	<ul> <li>Check value: the value that is used to compare the arrays, and validate the comparison. This is disabled if the input attribute of the same name is set.</li> </ul>				
	<ul> <li>Comparison operator: select the operator that must be used for comparing the arrays.</li> </ul>				
	<ul> <li>Ignore case: choose if you want the processor to ignore the case of the array elements. This is relevant only in case of strings.</li> </ul>				
	<ul> <li>Remove matching: choose if you want to remove the elements in the Update Array if there is a successful match in the Check Array. This is disabled if the input Update Value is set, or if the value in Update Value option is not empty.</li> </ul>				
Outputs	Resulting array after concatenating the inputs.				

#### **Output Filters**

None.

# Example

Chec k Array	Updat e Array	Check Value (Input )	Updat e Value (Input )	Check Value (Prop erty)	Updat e Value (Prop erty)	Compari son operator	Remove Matching Elements	Updated Array	Update Performe d
(Lond on, Camb ridge, Camb ridge, Londo n)	(USA, UK, Argen tina, Austr alia)	Camb ridge	Target	(Disab led)	(Disab led)	Is Equal to	(Disabled )	(USA, Target, Target, Australia)	Y
(Y, Y, Y, Y, Y)	(ABC, 1235, AB1, WER, TXT)	Not set	Not set	N	(Blank )	Is Equal to	No	(ABC, 1235, AB1, WER, TXT)	N
0	0	(Blank )	Invali d	(Disab led)	(Disab led)	Is Equal to	(Disabled )	0	Ν
(Null)	0	(Blank )	Invali d	(Disab led)	(Disab led)	Is Equal to	(Disabled )	0	Ν

# 1.3.11.49 Deduplicate Array

This processor deduplicates one or more arrays of any array type.

The following table describes the configuration options:

Configuration	Description				
Inputs	Select the arrays that you want to deduplicate. They can be of type String Array, Number Array or Date Array. Each array is deduplicated independently (i.e. duplicates can exist across different arrays).				
Outputs	Resulting arrays after deduplicating inputs, one per input.				
	<ul> <li>[Input Attribute].Deduplicated: the resulting array after removing duplicates</li> </ul>				
	<ul> <li>[Input Attribute].DataDeduplicated: indicates if the deduplication has occurred or not.</li> </ul>				

# **Output Filters**

Configuration	Description
Deduplicated	Any records that has an element removed.
Unique	Any records where all the elements were already unique and no change was made.

# Example

Single Array

Array	String	Separator
(John)(Smith)	(John)(Smith)	Unique

Array	String	Separator
(Bank)(Automobile)(Bank)	(Bank)(Automobile)	Deduplicated
(Zipcode)( <null>)(<null>)(<nul l&gt;)</nul </null></null>	(Zipcode)( <null>)</null>	Deduplicated
(London)(Blank)(Null)(Blank)	(London)( <blank>)(<null> )</null></blank>	Deduplicated
<null></null>	( <null>)</null>	Unique

# **Two Array**

Input Value A	Input Value B	Output Value A	Output Value B	Output Filter
(A)(B)	(B)(C)	(A)(B)	(B)(C)	Unique
(C)(A)(B)(A)(A)	(D)(D)(D)	(C)(A)(B)	(D)	Deduplicated

# 1.3.11.50 Find Matched Array Elements

The Find Matched Array Elements processor finds the common values within two or more arrays. The result contains only unique values, and values appear in the order they are present in the first array. If there are duplicate elements in all the input arrays, they will be present in the output array.

The following table describes the configuration options:

Configuration	Description				
Inputs	<ul> <li>Selected Attributes: Arrays to find values in common. Ordering of values depends on ordering in first selected array.</li> </ul>				
Options	Whether to ignore case. Default option is Yes.				
Outputs	Resulting array after concatenating inputs.				
	<ul> <li>CommonElements: Common elements of the input attributes.</li> </ul>				
	<ul> <li>HasCommonElements: Flag indicating whether any common elements were available (Y/N).</li> </ul>				

# **Output Filters**

Filter	HasCommonElements
Has common elements	Yes
Unmatched elements	No

#### Example

Two inputs.

Selected Attribute A	Selected Attribute B	Matched Elements	HasCommonElements	Output Filter
(A)(B)(C)	(B)	(B)	Y	Matched
(A)	(B)	0	Ν	Unmatched
(A)(B)(C)	0	()	Ν	Unmatched
0	0	()	Ν	Unmatched

Selected Attribute A	Selected Attribute B	Matched Elements	HasCommonElements	Output Filter
( <blank>)</blank>	( <blank>)</blank>	( <blank>)</blank>	Y	Matched
( <null>)</null>	( <null>)</null>	( <null>)</null>	Y	Matched
( <blank>)</blank>	( <null>)</null>	()	Ν	Unmatched
0	<null></null>	0	Ν	Unmatched
<null></null>	0	0	Ν	Unmatched
<null></null>	<null></null>	0	Ν	Unmatched

**Note:** Comparing empty and null arrays are considered equivalent, as they result in an empty array and have Unmatched values.

Three inputs.

Selected Attribute A	Selected Attribute B	Selected Attribute C	Matched Elements	HasCommonElements	Output Filter
(A)(B)(C)	(B)	()	0	Ν	Unmatched
(A)	(B)	(A)(B)	0	Ν	Unmatched
(A)(B)(C)	(B)	(A)(B)	(B)	Y	Matched
(A)(B)(C)(D)	(D)(B)(E)	(D)(A)(F)(B)	(B)(D)	Y	Matched
(A)(B)(C)	(B)	<null></null>	0	Ν	Unmatched

**Note:** Common values are based on union of all inputs, not any pair of inputs

# 1.3.11.51 Get Message Header Number

The Get Message Header Number processor extracts a numeric attribute from attribute of XML elements in a web service request. This is useful in providing values across the records.

Configuration	Description				
Inputs	None (All values are taken from the XML.)				
Options	<ul> <li>Proptery Name: Name of the header to extract value from the valid XML attribute name.</li> </ul>				
	<ul> <li>Default Value: The value if header is not found.</li> </ul>				
Outputs	Resulting array after concatenating inputs.				
	<ul> <li>HeaderValue: The numeric value of the header. Null, if no match is found.</li> </ul>				
	<ul> <li>HeaderValid: The flag indicating if the header value is a valid number or not.</li> </ul>				

## **Output Filters**

The following table describes the configuration options:

Filter	HeaderValid
Header Valid	Y
Header Invalid	N

#### Example

The following example shows the value of header, its default value, or null.

Header	Value	Default	Output Value	Header Valid	Filter
max_edit_distance	2	3	2	Y	Valid
max_edit_distance	Null	3	3	Y	Valid
max_edit_distance	Banana	3	3	Ν	Invalid
max_edit_distance	Banana	Not set	Null	Ν	Invalid
max_edit_distance	Null	Not set	Null	Y	Valid

# 1.3.11.52 Get Message Header String

The Get Message Header String processor extracts a string value that is present in the message header of a web service request, and outputs it as an attribute.

The following table describes the configuration options:

Configuration	Description			
Inputs	None			
Options	The configuration options are:			
	<ul> <li>Header attribute name: Name of the header to extract value from the valid XML attribute name.</li> </ul>			
	<ul> <li>Default Value: Use the default value to use if the header is not found</li> </ul>			
Outputs	• HeaderValue: The value of header. Null, if no match is found.			

### **Output Filters**

None

### Example

The following example shows the value of its header, default value, or null if nothing is provided.

Header	Value	Default Value	Output Value
email_append	@gmail.com	@example.com	@gmail.com
email_append	<blank></blank>	@example.com	<blank></blank>
email_append	<null></null>	@example.com	@example.com
email_append	<null></null>	<not set=""></not>	<null></null>

## 1.3.11.53 Merge Array Attributes

The Merge Array Attributes processor merges the elements of multiple array inputs and gives the output as an array of the same length as the longest array.

The following table describes the configuration options:

Configuration	Description
Inputs	<ul> <li>Selected Attributes: One of more attributes to be merged of any array type (String Array, Number Array, or Date Array). The arrays being merged should be of the same type.</li> </ul>
Options	<ul> <li>Select empty elements: Determines whether or not empty elements are selected while merging arrays. Specified as Yes/No. Default value: No.</li> </ul>
Outputs	<ul> <li>ArrayMerged: This is a new array attribute generated by merging the elements of input arrays.</li> </ul>

#### **Output Filters**

None

# Example

Inputs	Select empty elements	Outputs
Array1: {Cambridge, , ,London}	Yes	Merge Array: {Cambridge, ,
Array2: {CB21 5dz, WR14 2SZ, , W3 2ln }		,London, Wilts}
Array3: {Cambs, Worcs, London, Lincs, Wilts}		
Array1: {Cambridge, , ,London }	No	Merge Array: {Cambridge, WR14
Array2: {CB21 5dz, WR14 2SZ, , W3 2ln }		2SZ, London, London}
Array3: {Cambs, Worcs, London, Lincs}		

# 1.3.11.54 Sort Array

The Sort Array processor sorts the element values in an array in either ascending or descending order according to the data type of the array. All number array attributes are sorted by numeric value while string array attributes are sorted by characters.

Configuration	Description				
Inputs	<ul> <li>Selected Attributes: One or more arrays to be sorted. Supports Date Array, Number Array, and String Array types. Each array can be of different type.</li> </ul>				
Options	<ul> <li>Ascending Order: Whether to sort in ascending or descending order. Default value is Ascending.</li> </ul>				
	<ul> <li>Locale: Determines which locale to use while sorting the arrays. The default selection is EDQ Locale, however, it can be changed to any other desired locale such as English (United Kingdom), English (United States), French, German, Italian, and other languages.</li> </ul>				
Outputs	<ul> <li>SortedArray: Resulting array after sorting.</li> </ul>				

# **Output Filters**

None

## Example

Input Values	Sort Order	Outputs
(A)(D)(C)(B)	Ascending	(A)(B)(C)(D)
(2) (5) (7) (3) (4) (6) (12)	Ascending	(2) (3) (4) (5) (6) (7) (12)
(2) (5) (7) (3) (4) (6) (12)	Descending	(12) (7) (6) (5) (4) (3) (2)
(18-Feb-2015 12:00:00)	Ascending	(01-Dec-2014 12:00:00)
(2-Mar-2015 12:00:00)		(20-Jan-2015 12:00:00)
(20-Jan-2015 12:00:00)		(18-Feb-2015 12:00:00)
(1-Dec-2014 12:00:00)		(02-Mar-2015 12:00:00)
(A) (D) (C) ( <blank>) (<null>) (B)</null></blank>	Ascending	( <null>) (<blank>) (A) (B) (C) (D)</blank></null>

**Note:** All the null entries in an array are sorted "above" all other values.

# 1.3.11.55 Split Array

The Split Array processor splits an input array attribute into a number of standard attributes such as Strings, Numbers, or Dates depending on the type of the array input. This can be used as a quicker way to extract array element values into separate attributes than using many instances of the Select Array Element processor.

The following table describes the configuration options:

Configuration	Description				
Inputs	• Array to split: The array to be split to extract elements.				
Options	<ul> <li>Number of attributes: The number of attributes to output. When the input array is too small the value set in "Default output" is used for missing values. If the input array has too many elements, these are trimmed.</li> </ul>				
	<ul> <li>Default output: The value to use if the array does not contains sufficient data to fill all output attributes. If the value is blank then leave this option empty.</li> </ul>				
Outputs	<ul> <li>Output is the data view that shows input arrays with corresponding output attributes in order of inputs. Its also shows the number of attributes along with the default options set.</li> </ul>				

**Note:** If input array's elements are blank or null, they will be output as blank or null, not as the "Default Output".

#### **Output Filters**

None

# Example

Input Value	Number of attributes	Default Output	Output			
input fulue		Carpar	1	2	3	4
(Apple) (Grape) (Jack) (Matt) (Ginger) (Carrot) (Tom)	3	<not set=""></not>	Apple	Grape	Jack	N/A
(Apple) (Grape) (Jack) (Matt) (Ginger) (Carrot) (Tom)	4	<not set=""></not>	Apple	Grape	Jack	Matt
( <blank>) (Grape) (Jack) (Matt) (Ginger) (Carrot) (Tom)</blank>	4	<not set=""></not>	<blank></blank>	Grape	Jack	Matt
( <null>) (Grape) (Jack) (Matt) (Ginger) (Carrot) (Tom)</null>	4	<not set=""></not>	<null></null>	Grape	Jack	Matt
( <blank>) (Grape) (Jack) (Matt) (Ginger) (Carrot) (Tom)</blank>	4	<not set=""></not>	<blank></blank>	Grape	Jack	Matt
(Apple) (Grape)	3	<not set=""></not>	Apple	Grape	<blank></blank>	N/A
(Apple) (Grape)	3	Jack	Apple	Grape	Jack	N/A
0	3	<not set=""></not>	<blank></blank>	<blank></blank>	<blank></blank>	N/A
0	3	Jack	Jack	Jack	Jack	N/A
<null></null>	3	Jack	Jack	Jack	Jack	N/A
<null></null>	3	<not set=""></not>	<blank></blank>	<blank></blank>	<blank></blank>	N/A
( <blank>) (<blank></blank></blank>	4	Jack	<blank></blank>	<blank></blank>	Jack	Jack
( <null>) (<blank>)</blank></null>	4	Jack	<null></null>	<blank></blank>	Jack	Jack

# 1.3.11.56 Strip Strings From Array by Length

The Strip Strings From Array by Length processor strips the string elements from an array based on the length being greater than, less than, or equal to a specific value.

The following table describes the configuration options:

Configuration	Description			
Inputs	<ul> <li>Selected Attributes: The input string array to strip.</li> </ul>			
Options	<ul> <li>Minimum characters: The number of characters below which string elements should be stripped.</li> </ul>			
	<ul> <li>Maximum characters: The number of characters above which string elements should be stripped.</li> </ul>			
Outputs	<ul> <li>StrippedStrings: The string array after any strings matching the criteria are stripped.</li> </ul>			
	<ul> <li>StrippedValuesFlag: Indicates whether or not elements were stripped from the input array.</li> </ul>			

# **Output Filters**

The following output filters will be available. These are defined by the StrippedValuesFlag output attribute flag on the record as a whole.

Filters	StrippedValuesFlag
Stripped Records	Y
Unchanged Records	Ν

### Example

Input	Min	Max	Out	Stripped Values Flag	Output Filter
(A) (Bob) (John)	<not set=""></not>	<not set=""></not>	(A) (Bob) (John)	Ν	Unchanged
(A) (Bob) (John)	3	<not set=""></not>	(Bob) (John)	Y	Stripped
( <null>) (Bob) (John)</null>	3	<not set=""></not>	( <null>) (Bob) (John)</null>	N	Unchanged
<null></null>	3	<not set=""></not>	<null></null>	Ν	Unchanged
0	3	<not set=""></not>	0	Ν	Unchanged
(A) (Bob) (John)	<not set=""></not>	3	(A) (Bob)	Y	Stripped
(A) (Bob) (John)	3	3	(Bob)	Y	Stripped
(A) (Bob) (John)	4	2	0	Y	Stripped

# 1.3.11.57 Trim Array

The Trim Array processor is used to select a range of elements from within an array. This is used when you need to transform an array into a subset of its elements, by trimming elements either from the beginning or from the end of the array. These elements will be returned in an array format.

The following table describes the configuration options:

Configuration	Description				
Inputs	<ul> <li>Input arrays: Any array type (Date Array, Number Array, or String Array).</li> </ul>				
Options	• Number of elements: The number of elements to be extracted from the input array. If the input array is shorter than the entered value, or if the entered value is negative or zero, original input array is returned.				
	<ul> <li>Start position: The position from where the extraction will begin in the input array depending upon count from end selection.</li> </ul>				
	<ul> <li>Count from end: Determines whether to start element extraction from the end or the beginning of the input array. By default, elements are extracted from the beginning.</li> </ul>				
Outputs	<ul> <li>SubArray: Subarray of the input array which contains the extracted elements.</li> </ul>				

### **Output Filters**

None
# Example

Input Array(a)	Length of Result	Start Position	Length of Result Proporty	Start Position Property	Count from End	Output
FirstNames: {Apple, Grape, Jack}	1	<not set=""></not>	<disabled></disabled>	1	No	FirstNames: SubArray: (Apple)
LastNames: (Orange, Goom, Garlic)						LastNames: SubArray: (Orange)
FirstNames: (Apple, Grape, Jack, Matt, Ginger, Carrot, Tom)	5	2	<disabled></disabled>	<disable></disable>	No	FirstNames: SubArray: (Grape, Jack, Matt, Ginger, Carrot)
LastNames: (Orange, Onion, Garlic, Potatoes, Smith, Banana, Evans)						LastNames: SubArray: (Onion, Garlic, Potatoes, Smith, Banana)
FirstNames: {Apple, Grape, Jack, Matt, Ginger, Carrot Tom}	<not set=""></not>	2	2	<disable></disable>	Yes	FirstNames: SubArray: {Carrot, Tom}
LastNames: {Orange, Onion, Garlic, Potatoes, Smith, Banana, Evans}						LastName: SubArray: {Banana, Evans}
FirstNames: {Apple, Grape}	-1	-1	<disabled></disabled>	<disable></disable>	No	FirstNames: SubArray: {Apple,
{Orange, Onion}						Grape} LastNames: SubArray: {Orange, Onion}
FirstNames: {Apple, Grape}	3	<not set=""></not>	<disabled></disabled>	1	No	FirstNames: SubArray: {Apple,
LastINames: {Orange, Onion}						Grape} LastNames: SubArray:
						{Orange, Onion}
FirstNames: {Apple, Grape}	1	5	<disabled></disabled>	<disable></disable>	No	FirstNames. SubArray: {}
LastNames: {Orange, Onion}						LastNames. SubArray: {}

# 1.3.12 Expression Notes

## Values

All expressions will use values of some kind. These values may be added and used as part of the expression, or may be read from the attribute or attributes that are input to the Expression processor.

Values in expressions may be Strings, Numbers or Arrays of Strings or Numbers. Numbers are stored in IEEE double precision format, with a maximum value of around 1.8 x 10308. Where date values are used in an expression, these values are represented by the equivalent Java timestamp (the number of milliseconds since 00:00 on January 1, 1970).

### Expressions

Expressions are made up of Items combined by Operators. The supported Items are as follows:

 Numbers: Numbers may be represented as simple integers, or more complex numbers may be written using the floating point system, with an optional exponent.

### **Examples**:

```
1000
2.1212
0.1
1.2321e-20
1e10
```

- Null: The special name null represents an undefined value.
- String Constants: String constants are enclosed in ' or " quotes. Java style back slash (\) escapes may be used within a string for special characters, as follows:
  - \n or \nn or \nnn: Character with octal code N
  - $\ \$  Line feed (code 10)
  - \r: Carriage return (code 13)
  - A: Bell character (code 7)
  - \t: Tab (code 9)
  - \b: Backspace (code 8)
  - $\fightharpoonup f$ : Formfeed (code 12)
  - \v: Vertical tab (code 11)

### Examples:

```
"the cat slept on the mat"
"this is a line feed: \n"
'this is also a string'
```

Attribute Names: A name used in an expression must contain letters, digits, \$, \_ or . and must not start with a digit. If it is necessary to use a name which contains other characters, it may be entered in an expression using the special syntax @'name' or @"name". For example if the name contains spaces, it must be entered as:

```
@"a name with spaces"
```

 Array Values: An array value may be entered as a list of values enclosed in curly brackets: { }.

## Examples:

{1, 2, 3} {a+2, b-5}

Array Selections: An array element may be selected using an index expression in square brackets: []. The first element is index 1. A subarray may be selected using an array slice, where a slice is indicated by a colon: [lwb:upb].

## **Examples**:

arr[1]
arr[x+1]
z[2:3+m]
{1,2,3}[2]

The following **Operators** are available, in descending order of priority:

Operator	Priority	Meaning
^	8	Power of (for example, ^ 0.5 evaluates a square root)
*	7	Multiply
/	7	Divide
%	7	Modulus
+	6	Add
-	6	Subtract
	6	String concatenation
>	5	Greater than
<	5	Less than
>=	5	Greater than or equal to
<=	5	Less than or equal to
= or ==	4	Is equal to
!= or <>	4	Is not equal to
&	3	Logical AND
	2	Logical OR
!	1	Monadic logical NOT

Comparison operators evaluate to 1 if the comparison succeeds, and 0 if it does not.

Operators with higher priority bind more 'tightly' than operators with lower priority. For example:

a = b + c \* d ^ e

is equivalent to:

a = (b + (c \* (d ^ e)))

## Functions

The following functions are supported in the expression language:

Function	Argument(s)	Result	Meaning
floor (x)	Number	Number	Round down
ceil (x)	Number	Number	Round up
round (x)	Number	Number	Round to nearest
abs (x)	Number	Number	Absolute value
length (x)	String or Array	Number	Length of string (in characters) or array (in elements)
isset (x)	Any	Number	1 if arguments are equal, 0 if not equal. Nulls compare as equals.
equals (a,b)	Scalar	Number	1 if arguments are equal, 0 if not equal. Nulls compare as equals.
substr (string, start) or	String, Number, Number	String	Substring - negative start
substr (string, start, length)			value counts from end
trimleft (string, start) or	String, Number, Number	String	Substring from left
trimleft (string, start, length)			
trimright (string, start) or trimright (string, start, length)	String, Number, Number	String	Substring from right
chartonumber (string)	String	Number	Convert first character of string to its numeric code. Result is null if the string is empty.
indexof (string, sub) or indexof (string, sub, start)	String, Number, Number	Number	Find first index of substring in string, starting at start; result is 0 if not found
upper (string)	String	String	Upper case
lower (string)	String	String	Lower case
stringify (x)	String or Number	String	Convert number or string to string for storage
digest (x)	String or Number	String	Generate a 'digest' from the argument
format (num) or formatdate (num, format)	Number, String	String	Format a number using the default or supplied number format (see java.text.DecimalFormat)
parsedate (string) or parsedate (string, format)	String, String	Number	Parse a date using the default or supplier date format; result is null is parsing failed
soundex (string)	String	String	Soundex

Function	Argument(s)	Result	Meaning
refinedsoundex (string)	String	String	Refined soundex
metaphone (string)	String	String	Basic metaphone
doublemetaphone (string) or doublemetaphone (string, length)	String, Number	String	Metaphone with optional length (default 12)
regexsplit (string, regex) or regexsplit (string, regex, limit)	String, String, Number	String Array	Split into array by using regex - see java.lang.String.split.
regexreplace (string, regex, replace)	String, String, String	String	Replace all occurrences of a regex in a string with a replacement
trim (string)	String	String	Remove space characters from start and end of a string
mult (number, number,)	Numbers	Number	Product of all the arguments
sum (number, number,)	Numbers	Number	Sum of all the arguments - any nulls will make the result null
zsum (number, number, )	Numbers	Number	Sum of all the arguments, treating nulls as zero
concat (string, string,)	Strings	String	Concatenate all the arguments
concat2 (delimiter, string, string,)	Strings	String	Concatenate all the arguments, using the first as the delimiter
concat3 (delimiter, noblanks, string, string,)	String, Number, Strings	Strings	Concatenate all the arguments, using the first as the delimiter. If the second argument is non-zero, ignore blank strings.
array (value, value,)	Any	Array	Makes an array from the arguments
trim2 (string, code)	String, String	String	Trim spaces from left (code = 'l'), right (code = 'r'), both (code = 'b') or everywhere (code = 'a')
nodatacheck (string)	String	String	No data classification - returns '-' if string is populated, or no data code ('a' - 'f'), as follows:
			a = null
			b = empty string
			c = control characters
			d = single space
			e = multiple spaces
			f = other whitespace

### **Expression Contexts**

Expressions are used in a number of different contexts within EDQ. Each context has a different set of names available. A select few of the contexts are listed here.

1. The Expression and Expression Filter processors: Each name used in the expression must match an attribute selected as an input for the processor. Matching is case sensitive; if an attribute name includes a suffix (that is, part of the attribute name after a full stop), the suffix is ignored.

If an attribute name is not a valid expression name, for example because it contains spaces, it must be entered using the @"name" syntax. For example if the attribute is address line 1 (street), it must be entered as:

@"address line 1 (street)"

2. Calculator Processors: A number of standard processors are implemented using the com.datanomic.director.runtime.widgets.common.Calculator class. This takes an expression from a processor parameter (from the XML) and evaluates it using the input attributes.

An expression parameter must be defined for each of the outputs in the processor. The parameter name for the output with ID N is expr.N. If there is a single output only, the simpler name expr may be used instead.

Within an expression, an input attribute is referred to as iN where N is the input ID from the XML. If the input may be associated with multiple attributes then the name may be used in 'aggregating' contexts only.

The outputs are evaluated in ID order and an earlier output may be referred to as oN where N is the output ID from the XML.

In addition, 'working' expressions may be defined to store values which may be used in more than one place in the output expressions. These working expressions are evaluated before any of the output expressions. The parameter names for working expressions are expr.tl, expr.t2, etc.

Processor options may also be used in calculator expressions - just use the name of the option.

### Examples:

The expression for the Upper Case processor is defined with:

```
<parameters>
  <parameter name="expr">upper(i1)</parameter>
  </parameters>
```

The expression for the Concatenate processor is defined with:

```
<parameters>
  <parameter name="expr">concat2(separator, i1)</parameter>
  </parameters>
```

Note the use of the separator property.

• The expression for the **Trim Characters** processor is defined with:

```
<parameters>
        <parameter name="expr.ol">side == 'l' ? trimleft(i1, start, length) :
trimright(i1, start, length)</parameter>
        </parameters>
```

• The expression for the Select Array Element processor is defined with:

```
<parameters>
    <parameter name="expr.tl">fromend ? (length(i1) - index) + 1 :
index</parameter>
        <parameter name="expr.ol">i1[t1]</parameter>
        </parameters>
```

The expressions for the Regex Replace processor are defined with:

```
<parameters>
  <parameter name="expr.ol">regexreplace(i1, regex, replace)</parameter>
  <parameter name="expr.o2">o1 != i1 ? 'Y' : 'N'</parameter>
  </parameters>
```

In this case, the first expression does the replacement and the second computes the 'success' flag.

### **Advanced Features**

Conditional Expressions: Conditional expressions may be specified using the following syntax:

a ? b : c

The result is 'b' if 'a' is true and 'c' otherwise.

 Iterator Expressions: An iterator expression is a special feature for use in 'aggregating' functions like Sum or Concatenate. The syntax is as follows:

{a : expr}

Here a is an array or multi-attribute name (an input attribute which may have any number of actual attributes assigned to it), and expr is an expression which will contain a. The expression is evaluated with a replaced by each successive value in the name, and the results are fed to the aggregating function.

The best way to illustrate this is with examples:

#### Example 1

sum({ a : a ^ 2 })

This sums the squares of all the elements in a.

## Example 2

sum( { a : a < 0 ? 1 : 0 })</pre>

This counts all the elements of a which are negative.

### Example 3

sum({ i1 : nodatacheck(i1) = '-'}) > 0 ? 'Y' : 'N'

Count the elements of i1 (input attribute 1) which are populated and evaluate to Y if any have data and N if all have 'No Data'.

## 1.3.13 Grouping Processors

Processors may be grouped together on the Canvas by selecting a number of processors, right-clicking and selecting **Group**.

A Group may then be renamed according to its purpose by double-clicking on the **Group Name**.

Grouping allows better use of the space on the Canvas by collapsing groups of related processors, and allows you to create more readable processes. A group can also be copied and pasted more easily than a long chain of processors.

To ungroup a group of processors, right-click on a collapsed group, or the group name of an expanded group, and select the **Ungroup** option.

# 1.3.14 Processor Families

EDQ offers a wide range of processors for the understanding and improvement of data. These are organized into a number of families on the Tool Palette, where each family of processors contains processors of a similar type.

Note that it is possible to add new processor families by publishing processors. More

The default families are as follows. Click on each family for more information:

- Favorites
- Saved Groups
- Published Processors
- Advanced Processors
- Audit Processors
- GNR Processors
- Match Processors
- Maths Processors
- Profilers
- Read and Write Processors
- Text Analysis Processors
- Transformation Processors
- Third-party Processors

### **Favorites**

The Favorites section of the Tool Palette allows you to view processors that have previously been marked as your favorites.

To add a processor to your Favorites list, right-click on it and select Add to Favorites.

### **Saved Groups**

The Saved Groups section of the Tool Palette is used for any groups that were saved to the Tool Palette in previous versions of EDQ.

**Note:** From version 7.2 of EDQ onwards, it is no longer possible to save groups to the Tool Palette, as this functionality has been superceded by the ability to create and publish new processors. However, the upgrade process will preserve any groups had previously been saved to the palette in previous versions.

Any saved groups will appear on all users' palettes.

### **Published Processors**

Any processors that are published but which do not have a custom family icon (and therefore custom family) defined will be published to this part of the Tool Palette.

# 1.3.15 Processor States

There are many possible states of a processor. The appearance of a processor will vary depending on its state.

The following table shows a Quickstats Profiler processor, in all the possible states, with an explanation of each state:

lcon	Processor State	Description
Ľ	Disconnected	The processor is not connected.
	Connected and configured, not yet run	The processor is connected and has a valid configuration, but has not yet been run. The re-run marker appears as it needs to be run to produce results.
Ľ	Connected and configured, results up-to-date	The processor is connected, has a valid configuration, and has been run. Its results are up-to-date, so no re-run marker appears.
<b>K</b>	Connected and configured, results out-of-date	The processor is connected, has a valid configuration, and has been run. The re-run marker appears because the processor results are out-of-date, because a configuration change that affects its results has been made since the process last ran.
		<b>Note</b> : A processor may be marked as out-of-date if a job that uses it is deleted.
	Errored	The processor is connected but has an invalid configuration; that is, it cannot run as required configuration is missing or invalid. Hovering over the processor will display a tooltip describing the error. Double-click the processor to configure it and correct the error.

# 1.4 Projects

In EDQ, a project is a group of related Processes working on a common set, or sets, of Data using shared Reference Data. Further working information may also be stored against the project - for example, Project Notes to share key information relating to the project, and Issues, to track the work done on the project using EDQ. Results produced by the Project may be compiled into linked Results Books.

Projects can be packaged in order to move them between EDQ servers, or back them up prior to a system upgrade.

# 1.5 Data Stores

A Data Store is a connection to a store of data, whether the data is stored in a database or in one or more files. The data store may be used as the source of data for a process, or you may export the written Staged Data results of a process to a data store, or both.

It is normally recommended to connect to the data store via the server. When connecting to files, this means that the files must exist in the server landing area to ensure that the server will be able to access them. However, it is also possible to pull the data onto the server using a client connection. See Client-side data stores for more details.

EDQ supports native connections to the following types of data store:

## Databases

- Oracle
- PostgreSQL
- DB2
- DB2 for i5/OS (see below for further details)
- MySQL
- Microsoft SQL Server
- Sybase
- Microsoft Access
- JNDI Datasources

Notes:

- EDQ can also support connections to Teradata systems, if the Teradata JDBC driver is purchased.
- The JNDI Datasource option is used to connect to a preconfigured connection on an application server, such as Weblogic.

## **Connecting EDQ to Oracle Databases**

By default, EDQ connects to an Oracle database using a direct JDBC connection. It is also possible to connect to Oracle via a JNDI connection configured on the application server, or to configure the EDQ server to use connections via connection strings specified in the the server.

These alternative methods may be useful if connecting to a logical schema on a RAC-enabled database, such as Oracle Exadata. For details of how to enable configure EDQ to enable connections to Oracle via tnsnames or LDAP, see *Administering Oracle Enterprise Data Quality* in the EDQ Release 12.2.1 document library.

## Connecting EDQ to DB2 for i5/OS

To connect EDQ to a DB2 for i5/OS database, you must download the DB2 for iSeries driver.

Use the following procedure:

- 1. Download Toolbox for Java/JTOpen from http://jt400.sourceforge.net/
- **2.** Extract the downloaded file. The filename will be in the format (jtopen\_N\_n.zip), where N and n represent the first and second digits of the version number.
- 3. Create a folder called db2i5 in the oedq\_local\_home/dbconnectors directory.
- **4.** Copy in the jt400.jar file from the zip file extracted in step 2, and copy it to the db2i5 folder.
- 5. Restart the EDQ (Datanomic) application server.

## **Connecting to an Access Database**

Consider the following points if you want to connect to an Access Database:

- Connecting to Access Databases in EDQ using server-side data store connections is only possible on Windows EDQ servers.
- To enable server-side connections to Access Database on a Windows EDQ server, the Access drivers must be installed on that server. These are installed as part of Access 2010. If Access 2010 is not installed, the necessary drivers can be installed separately:

Install Microsoft Access Database Engine 2010 Redistributable (Microsoft.ACE.OLEDB.12.0) from the Microsoft website at

http://www.microsoft.com/en-gb/download/details.aspx?id=13255

 Client-side connections to Access databases can be made using Windows clients with Access or with the preceding driver installed even if the EDQ server is running on Linux or UNIX. Additionally, you should review the limitations of client-side data store connections, see Client-side data stores.

**Note:** If you are using a 64-bit Java Virtual Machine (JVM) to connect to MDB files, you must install the 64-bit Microsoft Jet Database Engine.

### **Text Files**

- Text Files (that is, CSV files, or other delimited text files);
- A directory of delimited text files;
- Fixed width Text Files.

## XML Files

- XML with Stylesheet (that is, XML files with an XSLT stylesheet file which defines how to translate the XML file into a format understood by EDQ)
- Simple XML Files (that is, XML files with a simple 2-level structure where the top level tag represents the entity, and the lower level tags represent the attributes of the entity. XML files exported from Microsoft Access are an example.)

### **MS Office Files**

Microsoft Access Files

Microsoft Excel Files

### Other

EDQ supports connectivity to other data stores using standards such as JDBC and ODBC. ODBC connections can only be made via the Client.

See Oracle's JDBC FAQ for information to help you connect to a data store using a JDBC URL.

The connection details to a Data Store are saved on the EDQ server. Any user with access to that server, and the relevant project, can then use that data store.

# 1.6 Reference Data

Reference Data is data that is used in lookups by various processors when checking and improving working data. Examples of Reference Data include:

- Lists of valid or invalid values, characters or patterns
- Maps used to standardize words, replace characters, or generate patterns

Each set of Reference Data may be created, edited and managed in EDQ itself, or may be from an external source. For example, a file that is stored and updated on the internet may be downloaded, made into a snapshot and used as Reference Data, or you may choose to maintain your own database of Reference Data and perform lookups against this database.

Reference Data that is managed in EDQ may be also used in processes in the same way as Staged Data. It can be profiled, checked, transformed, matched and so on.

There are two aspects of Reference Data definition:

- The data itself
- A lookup definition, defining how to perform lookups onto that data; that is, which columns to use for lookups, and which columns (if any) to return

When creating a set of Reference Data, the New Reference Data option will create both a set of data (to be managed in EDQ) and a default lookup definition for that data. The New Lookup option will create a lookup onto an existing set of data, which may be from one of three sources:

- An existing set of Reference Data (where you want to use a different lookup definition to the default)
- Staged Data (either a snapshot or a set of staged data written from a process)
- External Data (using one of the configured server-side Data Store connections)

When using the Reference Data in a processor option, there is no difference between Lookups and Reference Data.

### **Reference Data Managed in EDQ**

When using lists and maps of data that are used to validate values and patterns, that will normally be small enough to load into memory (see note below), and that you may need to create or update using results, it is advisable to manage these sets of data in EDQ.

**Note:** As a guide, any Reference Data set with fewer than 50,000 rows should be loadable into memory on an EDQ server with the recommended minimum of 1GB RAM, and so will be marked as loadable when selecting Reference Data for use in processors. Reference Data sets that are larger than this will by default not be loadable into memory, but if you know you do have more memory available, it is possible for an administrator to change the 50,000 row limit on the server.

For example, the following types of Reference Data would normally be managed in EDQ:

- Lookup lists of valid and invalid values, patterns, and regular expressions, used to check data
- Standardization maps, used to transform data
- Character maps used to generate patterns
- Date and number format lists used to recognize and convert dates and numbers

A starter pack of Reference Data is shipped with EDQ, though new Reference Data can be created and modified quickly and easily from your own data, using the Results Browser.

#### **Reference Data Categories**

When creating a Reference Data set that is managed by EDQ, you can optionally assign it a Category.

Categories are used to provide shorter lists of Reference Data sets when selecting Reference Data from processors, where the processor option requires a certain 'type' of Reference Data, such as a list of characters, patterns, or regular expressions.

The following categories are all used by processors in the Processor Library, and are therefore available for selection when creating a Reference Data set. If new processors are created and added to the Processor Library, these may add further categories which will also appear in the list.

#### Staged Data Lookups

Staged Data Lookups are lookups onto an existing set of staged data in the repository (either a Snapshot, or data that has been written from another process).

When setting up a Staged Data Lookup, you must choose which column or columns to use for the lookup, and which columns you want to return.

You may configure several different lookups onto the same data, using different lookup and return columns.

Staged Data Lookups appear under the Reference Data node in the Project Browser, but with a Staged Data icon to indicate that the lookup is onto Staged Data rather than editable Reference Data or External Data.

#### External Data Lookups

External Data Lookups are lookups onto some data that you do not have staged, and that you do not want to stage, for example, a large data set that exists externally to EDQ, and may be frequently updated.

An External Data Lookup is configured in the same way as a Staged Data Lookup, with selected columns used for the lookup, and selected columns returned. However, the external data set is not staged in the EDQ repository.

You may configure several different lookups onto the same data, using different lookup and return columns.

External Data Lookups appear under the Reference Data node in the Project Browser, but with the Data Store icon to indicate that the lookup is onto External Data rather than editable Reference Data or Staged Data.

### **Reference Data Levels**

Reference Data may exist at two different levels. System-level Reference Data is globally shared on a server, and may be used in many projects. Project-level Reference Data may only be used in the project where it is stored.

# 1.7 Published Processors

Published processors are additional processors (over and above those in the Processor Library) that have been installed from an Extension Pack (such as the Customer Data pack) or published onto the server by EDQ users. They are included in the Project Browser so that they can be packaged like other objects.

There are three types of Published processors: Template, Reference and Locked Reference.

Reference Published processors are indicated by a green square on the top-left of the processor icon. Locked Reference Published processors are indicated by a red square in the same position.

### **Template Published Processors**

A Template Published processors can be used like any other processor. By default, its configuration options are set as they were in the process from which it was published, but they can be changed if required.

**Note:** The Template Published processor icons are not indicated by a special label on the icon.

## **Reference Published Processors**

The key features of Reference Published processors are:

- They are maintained centrally, that is, any changes made to the original are rolled out to any instances of the processor elsewhere on the system.
- Users can view the configuration of these processors, but cannot change them unless they have the required security permission to do so.
- Locked Reference Published processors cannot be unlocked by any end user, regardless of their permission level. Only the original can be edited.

# 1.8 Images

It is possible to customize the icon for any processor instance in EDQ. This is one way of distinguishing a configured processor, which may have a very specific purpose, from its generic underlying processor.

For example, a Lookup Check processor may be checking data against a specific set of purchased or freely available reference data, and it may be useful to indicate that reference data graphically in a process.

The customization of a processor icon is also useful when creating and publishing new processors. When a processor has been published, its customized icons becomes the default icon when using the processor from the Tool Palette.

See Customizing Processor Icons for further information.

**Note:** Always check the usage rights of any images used as custom processor icons.

Custom images are stored in the Images node in the Project Browser.

## 1.8.1 Customizing Processor Icons

It is possible to customize the icon for any processor instance in OEDQ. This is one way of distinguishing a configured processor, which may have a very specific purpose, from its generic underlying processor. For example, a Lookup Check processor may be checking data against a specific set of purchased or freely available reference data, and it may be useful to indicate that reference data graphically in a process.

The customization of a processor icon is also useful when creating and publishing new processors. When a processor has been published, its customized icon becomes the default icon when using the processor from the Tool Palette.

To customize a processor icon:

- 1. Double-click on a processor on the Canvas
- **2.** Select the Icon & Family tab
- **3.** To change the processor icon (which appears at the top right of the image), use the left side of the screen.
- **4.** To change the family icon, use the right side of the screen (Note that when publishing a processor, it will be published into the selected group, or a new family created if it does not yet exist)
- **5.** For both processor and family icons, a dialog is launched showing the server image library. You can either select an existing image, or create a new image.
- **6.** If adding a new image, a dialog is shown allowing you to browse for (or drag and drop) an image, resize it, and enter a name and optional description.

Once an image has been created on a server, it is added to the server's image library and available whenever customizing an icon. The image library on a server is present as child nodes under the **Images** node in the project browser.

# 1.9 Staged Data

Staged Data is a copy of data that is held in the EDQ repository.

There are two types of Staged Data. Each type is created in a different way:

- Snapshots; that is, copies of data from source files or databases within Data Stores.
- Written Staged Data; that is, data that is written out by a Writer or a published results view in an EDQ process.

Either type of Staged Data can be:

- Read at the beginning of a process, using a Reader
- Used in a Staged Data Lookup
- Mapped to, or from, a Data Interface
- Exported to a target table or file in a Data Store
- Deleted
- Edited

## **Deleting Staged Data**

You can delete any Staged Data set.

**Note:** You receive a warning if the Staged Data set is used by other configuration objects, for example if it is being read, or written to, by any processes, or used in a Lookup.

To delete Staged Data, right-click on the Staged Data set, and select **Delete Staged Data** (for staged data written by a Writer) or **Delete Snapshot** (for snapshots).

#### Editing Staged Data

You can edit Staged Data as follows:

- For Snapshots, you can change any of the initial set up information defined during the creation of the snapshot. For instance, if the initial setup used only 1000 rows as part of the initial investigation, this can be changed by editing and rerunning the snapshot.
- For Written Staged Data, you can change the structure of the Staged Data table; that is, add/remove columns and edit the data types of the columns. Edits to Written Staged Data will normally require the re-configuration of Writers that write to that Staged Data table.

**Note:** The structure of a Staged Data table can also be edited from the Writer that writes to it, so that you can change a Staged Data table to suit the attributes that you want to write, which may change if you edit the process.

# 1.10 Data Interfaces

A Data Interface in EDQ is a template of a set of attributes representing a given entity, used to create processes that read from, or write to, interfaces rather than directly from or to sources or targets of data.

Data Interface Mappings are used to map source data to a Data Interface, or target data from a Data Interface. The actual mappings to be used (when a process that uses Data Interfaces is run) are defined in the job. This allows different jobs to use the same processes on different data; for example, to use a process in both batch mode (using a staged data mapping) or real-time (using a web service or JMS mapping).

It is also possible to specify which mapping(s) to use when running a standalone process that uses Data Interfaces. See Process Execution Preferences for further details.

**Note:** Data Interfaces replace the concept of 'Views' which existed in Oracle Enterprise Data Quality versions 8.1 and earlier. Views were simpler forms of Data Interfaces that could only be used for reading data into processes, and which only supported a single mapping of source data to the View at any one time. If importing a View from a package file created using an older version of EDQ, the View should be dragged onto the Data Interfaces node. This will import the View attributes as a Data Interface. If importing a whole project that uses Views, the Views will be migrated to Data Interface, and the mapping used to map data to the View will be added as a Data Interface mapping. Please note, however, that any jobs that previously read data from a View will need to be edited to specify which mapping to use for the Data Interface (even if there is only one).

Data Interfaces are often used to create process templates, which can be used by System Integrators and Consultants who may deal with many different clients with a similar type of data (such as Customer, Operational, Financial, and so on). The process templates are not defined against any specific source or target of data, so new data from new clients can be quickly mapped and run through processes created from the templates.

Data Interfaces also enable effective process reuse: they make it possible to subdivide a potentially complex process into a number of reusable processes, each performing a specific function. These processes can then be chained together as required when configuring a job.

For example, the Oracle Enterprise Data Quality Customer Data Services Pack includes processes for standardizing addresses, individuals and entities that are used in both batch and real-time matching services (with different match processes).

# 1.11 Processes

Processes are configured sequences of processors, used within a project to process a given set (or sets) of data.

Each process normally has a specific purpose, such as to profile a table, to audit data transactions as they occur, or to match data.

A process begins with a Reader processor. Any other available processors may be added to the process from the Tool Palette.

### **Process States**

There are four possible states for a process. The background color of the Canvas changes depending on the state. The following table shows the four states and how they change the background color:

Background Color	Meaning
White	Normal
Blue	Running
Pink	Errored
Grey	Read-only

Note that a process with a gray background color may be read-only because it is running (but was opened after the run started) or because it is not the current version of a process.

### **Running and Scheduling Processes**

There are four ways of running a process:

- Using the Quick Run button on the Toolbar
- Right-clicking on a process, and selecting Run
- Using the Process Execution Preferences on the Toolbar, and running the process
- Defining and running (or scheduling) a Job containing the process as a task

Whichever of these options are used, processes are always run on the connected EDQ server. Provided the server stays running, you can therefore set a process running, close your client session and reopen it later when the process has completed, or you can schedule the process to run at a more convenient time (for example, overnight). Alternatively, if you are still developing the process, you can run it and watch its progress before assessing results.

### **Quick Run**

The Quick Run button runs the process immediately, using the current execution preferences for the process. If the process has never been run before, it uses the default options for process execution. The default options will not refresh any snapshots, publish any results to the Dashboard, or run any exports. Intelligent execution will be used to minimize the amount of processing required on the server to deliver the most up-to-date results.

To use the Quick Run option, simply open the process that you want to run, and click on the button in the toolbar.

## **Process Execution Preferences**

The Process Execution Preferences button allows you to define options for process execution, such as:

- Running the process on a sample of the input data, rather than all of it
- Limiting result drill downs in order to speed up the process
- Adding data interface mappings for processes that read from or write to data interfaces so that you can run the process interactively
- Running in interval mode so that real time processes write their results on a regular basis
- Publishing results to the Dashboard

You can then run the process directly from this screen. The settings you make here will be saved and used whenever you use the Quick Run option in the future.

To change the Process Execution Preferences, open the process, click on the button in the toolbar, and change the options. Separate tabs exist for Readers, Process and Writers, to allow you full access to the different execution options in EDQ - for example so that you can choose not to copy the source data into the repository, but to write your staged data both into the repository and externally.

You can also promote a Process Execution Preference as a Job, ('Save As Job'), which can be scheduled in the future, see 'Defining and scheduling a job'.

For a full guide to the available options when running a process, see Execution Options. More

### Defining and Scheduling a Job

Defining and scheduling a job provides additional functionality:

- To run a job in the future and on a recurring basis
- To define a job consisting of many tasks
- To run external tasks before or after these tasks.

### **Canceling a Process**

You can cancel a running process through the User Interface. You can do this via the right click option on the process or by pressing the stop icon at the bottom left hand side of the canvas (which appears when the process is running).

You can also cancel running tasks from the Task Window.

The options on canceling a process are to:

- Cancel as quickly as possible
- Cancel but save results generated so far

For real time processes running as a Web Service, a third option is available:

Shutdown Web Services

The Shutdown Web Services option offers a clean way of closing down Web Services, closing any open results intervals, and keeping results.

Processes which have been canceled will appear in the Project Browser with the amber stop icon to indicate that the process was canceled (explaining why its results may be missing or incomplete). See Project Browser Object States.

### **Process Change Control**

Oracle recommends integration with Subversion to implement process change control. For further information, please refer to the Oracle EDQ Integrated Version Control guide.

### **Opening Previous Process Versions**

You can open previous process versions, and view their configuration on the canvas. Results for old process versions are also persisted and stored until purged (by purging all results for the process or project, or by deleting the process).

### **Reverting to a Previous Process Version**

If you have changed the configuration of a process in error, you can revert to a previous saved version of the process. To do this, right-click on the process, and select Revert to Version. This actually creates a new version of the process, using the selected previous save point.

### **Deleting or Purging a Process**

A process may be deleted by right-clicking on the process in the Project Browser, and selecting Delete (or pressing the Delete key).

The results for a process may be purged by right-clicking on the process, and selecting Purge Results. In some cases, there may be a large amount of results data for a process.

In this case, you will see the purge operation running on the server in the Task Window.

# 1.12 Results Books

Results Books provide an instant view of the key pages of results in a data quality project. The results pages in the Results Book may be from several processes within the project.

Many Results Books may be used in a project, for example to divide up results of different types of processing, or different phases in a project. For example, you may want to create one Results Book for profiling results, another for data cleansing, and another for matching results, or you may want to collate these into a single Results Book.

## **Creating a Results Book**

You can create Results Books in the Project Browser, or by linking a set of results in the Results Browser to a new Results Book.

- To create a Results Book in the Project Browser, right-click on Results Books, and select **New Results Book**.
- To create a Results Book by linking in some results in the Results Browser, click the Add Page to Results Book button, and click on the New Results Book button at the bottom of the dialog.

## Adding Pages to a Results Book

You can add pages to a Results Book using the Results Browser and the **Add Page to Results Book** button.

The Results Page configuration allows you to tailor your view of the results page - by selecting which columns to display, and by giving different names to the columns. You can also choose to link the page to the latest version of a process, or for the page to be linked in perpetuity to the version of the process it was created against.

## Linking to Process Versions

EDQ offers you the opportunity to apply version control to the processes that they design. Creating a new version of a process effectively 'freezes' the original version, so that further development can take place without risking the original. If the 'Link to Latest Version' check box is checked for a page in a results book, that page will always reference the most recent results from the latest version of the process. If the check box is not checked, the results book will reference the most recent results from the version of the processor that was active when the results book was created.

**Note:** Readers and Writers are not versioned. They always read directly from the current data set, and no historical data is stored. Therefore, they always behave as if they are linked to the latest version of the process, even if the check box is not checked.

For example, suppose we have a process with two results pages referencing it:



### Figure 1–6 Processor Linking Example 1

Page A is not linked to the latest version of the process, but Page B is linked. At this point, there is no difference between the behavior of the two pages, because there is only one version of the process.

However, if a new version of the process is created, Page B will reference the new version, because it is always linked to the latest version. Page A, however, will still reference the most recent results from version 1 of the process, because it is not linked:

## Figure 1–7 Processor Linking Example 2



Both options may occasionally result in unexpected behavior in the results book:

- If a page is linked to the most recent version of a process, but the processor whose data is referenced is deleted from the process, then the results page will become invalid, because there is no data for it to report.
- If a page is linked to a previous version of a process, and the process is packaged and moved to a new project, there will be no data for the page, and it will be invalid. This is because this instance of the process has not been run in the new context, and so there is no data available for the page to report.

### Viewing a Results Book

To view a Results Book, select the Results Book in the Project Browser. The pages of the Results Book appear as tabs in the Results Browser.

## Sharing a Results Book Externally

The easiest way to share a Results Book externally, for example to send it to a colleague who does not have access to EDQ, is to create a Microsoft Excel workbook containing all of the pages of the Results Book as worksheets. This can be done using the far right icon on the Results Browser.

To create an Excel workbook with just the current page, select Export to Excel.

## **Exporting a Results Book**

If you want to write the results in your Results Book out to a file or database on a repeated or regular basis, you can set up a Results Book Export, and schedule it as part of a job. This allows you to automate the output of selected results each time a process, or set of processes, is run. This is useful if you have changing input data and want to store metrics each time the data is analyzed.

To set up a Results Book Export, either right-click on a Results Book and select **Export**, or right-click on **Exports**, and select **Results Book Export**.

# 1.13 External Tasks

External Tasks are stored details of tasks that are run as part of EDQ Jobs, but which do not occur within the EDQ application.

An External Task may be either a File Download or an External Executable.

### **File Download**

File downloads are used to capture files into the server landing area for processing in EDQ. The files may be downloaded from the internet or from other network sources. User authentication details, and proxy/firewall settings where required, can be set as part of the file download task.

The complete set of options that may be set for a File Download task is as follows:

- URL: specifies the location of the source file this may be either an internet location or another network file location to which the server can connect.
- Username: specifies a user name, where authentication details are needed to download the file.
- Password: specifies a password, where authentication details are needed to download the file.
- Proxy Host: the name or IP address of the proxy/firewall server, where the server is not directly connected to the internet/network.
- Proxy Port: the port used to connect to the proxy/firewall server.
- Proxy Username: the user name used to authenticate to the proxy/firewall server.
- Proxy Password: the password used to authenticate to the proxy/firewall server.
- Filename: the name to give the downloaded file when it has been downloaded to the landing area. Note that if you want to put the file in a subfolder in the landing area, use forward slashes to specify a directory structure (for example, DownloadedData/downloadedfile.csv).
- Use Project Specific Folder?: ticking this option will automatically put the file into a project-specific landing area. This is normally used where project permissions are in place, so that the landing area can only be accessed by processes within the same project.

- Allow SSL Hostname Mismatch?: ticking this option will allow the download task to ignore discrepancies between the hostname specified in the SSL certificate and the name of the server to which it applies.
- Ignore Invalid SSL Certificate?: ticking this option will allow the download task to ignore unverified SSL certificates on the host.

Finally, you can name the file download task and give it an optional description.

# 1.13.1 External Executable

The following options may be set for an External Executable task:

- Command: this option specifies the command that you want to execute. If the path to
  the command is not on the System Path of the EDQ server, you must specify the
  full path to the command.
- Arguments: this option specifies any additional arguments you want to provide for the command.
- Working Directory: this option specifies the working directory on the EDQ server where the command will execute. Any files that need to be read by the command must be present in this directory. Also, any files that are written by the command will be written to this directory. Note that if this option is left blank, the working directory for the command will be the server file landing area (which is set to [Install Path]\oedq\_local\_home\landingarea in a default installation).

Finally, you can name the executable task and give it an optional description.

## Security Considerations for External Tasks

A property named externaltasks.restricted is used to control the scope of external tasks. This property is set in the director.properties file and is set to true by default.

When external tasks.restricted is set to true, commands used in external tasks must reside in the EDQ *command area*. By default, the command area is found at oedg\_local\_home/commandarea. The location may be overridden by setting the commandarea property in director.properties.

Note that if an external executable needs to run a script, such as a Perl script, the call must be wrapped in a batch file in the command area.

**WARNING:** If externaltasks.restricted is set to false, the external executables mechanism represents a potential security hazard. In theory, anyone with access to the Director application could write an external job which has unlimited access to the server, including the ability to delete files, read sensitive data and so on.

# 1.14 Jobs

A Job is an organized configuration of one or more ordered Tasks. A Task is the execution of a Snapshot, a Process, an Export, a Results Book Export or an External Task.

Jobs are located within Projects.

The Tasks in a Job may be organized into several Phases, which are used to control the order in which Tasks are executed. For example, to ensure a Task A completes before

Task B, Task A is placed in one Phase and Task B in a later phase. Within a Phase, all Tasks run as quickly as possible and (wherever possible) in parallel, sharing the available threads. It is possible to run several chained processes in the same Phase, in which case they will effectively run as a single process.

Phases and Tasks can be enabled or disabled, but this can be overridden using a Run Profile when running a job from the Server Console UI, or using the 'runopsjob' command of the EDQ command line interface.

Jobs may also include Triggers, which can be used to stop real-time processes or to start other jobs, either before the other tasks in a phase start running or once they are all complete.

You can configure a Job Notification email to be sent out on completion of a job. The email will show the Job status (that is, whether it succeeded or failed) and will also contain details of any warnings or errors encountered during execution.

Jobs can be scheduled to run using the Director UI, the Server Console UI, or an external scheduler using the Command Line Interface.

### Jobs Canvas

Jobs are created and managed using the Job Canvas. To open the Job Canvas, navigate to the Jobs node of a project in the Project Browser and double click it.

The Job Canvas itself is divided into the Phase list (on the left) and the Canvas on the right. The Canvas displays the tasks in the currently selected Phase.

The Project Browser can be hidden (maximizing the area available for the Job Canvas) by toggling the **Maximize Jobs Canvas** button in the Director toolbar.

The buttons on the Job Canvas tool bar are as follows:

Name	Description
Run Job	Runs the currently displayed Job.
Run Job With Run Profile	Runs the currently displayed Job after prompting the user to select a Run Profile.
Notification	Configures an email notification. See Job Notifications for further details. More
Show/Hide Phase List	Shows/hides the Phase list.
Toggle Tool Palette Item	If the Filter is activated, the Tool Palette will display only those Tasks that can be connected to the currently selected Task.
Job Externalization	Opens the Job Externalization dialog for the currently selected Job.
Add Note	Adds a note to the Job Canvas, which can be moved by clicking and dragging, or deleted by selecting and pressing Delete.
Zoom In and Out	These buttons are used to zoom in or out on the Job Canvas.

Table 1–136 Job Canvas Toolbar

## 1.14.1 Creating and Managing Jobs

This topic covers:

- Creating a Job
- Editing a Job
- Deleting a Job

- Job Canvas Right-Click Menu
- Editing and Configuring Job Phases

**Note:** It is not possible to edit or delete a Job that is currently running. Always check the Job status before attempting to change it.

Snapshot and Export Tasks in Jobs must use server-side data stores, not client-side data stores.

# 1.14.1.1 Creating a Job

To create a job:

- 1. Expand the required project in the Project Browser.
- 2. Right click the Jobs node of the project and select New Job.
- **3.** The New Job dialog is displayed. Enter a Name and (if required) Description, then click **Finish**.
- 4. The Job is created and displayed in the Job Canvas.
- 5. Right-click New Phase in the Phase list, and select Configure.
- **6.** Enter a name for the phase and select other options as required:

Field	Description
Enabled?	To enable or disable the Phase. Default state is checked (enabled).
	Note: The status of a Phase can be overridden by a Run Profile or with the 'runopsjob' command on the EDQ Command Line Interface.
Execution Condition	To make the execution of the Phase conditional on the success or failure of previous Phases.
	The options are:
	<ul> <li>Execute on failure: the phase will only execute if the previous phase did not complete successfully.</li> </ul>
	<ul> <li>Execute on success (default): the Phase will only execute if all previous Phases have executed successfully.</li> </ul>
	<ul> <li>Execute regardless: the Phase will execute regardless of whether previous Phases have succeeded or failed.</li> </ul>
	Note: there cannot be an error flag and any existing error flags need to have been removed in a former phase.
Clear Error?	To clear or leave unchanged an error state in the Job.
	If a job phase has been in error, an error flag is applied.
	Any former error flag must be cleared in the Execute on success phase, in order for an 'Execute on Success' phase to execute.
	The default state is unchecked.
Time	The set for any This set is here of the life for set of the T
Iriggers	To configure Triggers to be activated before or after the Phase has run. For more information, see Using Job Triggers. More

Table 1–137 New Phase Options

7. Click **OK** to save the settings.

- **8.** Click and drag Tasks from the Tool Palette, configuring and linking them as required.
- **9.** To add more Phases, click Add Job Phase button at the bottom of the Phase area. Phase order can be changed by selecting a Phase and moving it up and down the list with the Move Phase buttons. To delete a Phase, click Delete Phase button.
- **10.** When the Job is configured as required, click **File** > **Save**.

## 1.14.1.2 Editing a Job

To edit a job:

- 1. To edit a Job, locate it within the Project Browser and either double click it or right-click and select Edit....
- 2. The Job is displayed in the Job Canvas. Edit the Phases and/or Tasks as required.
- 3. Click File > Save.

## 1.14.1.3 Deleting a Job

Deleting a job does not delete the processes that the Job contained, and nor does it delete any of the results associated with it. However, if any of the processes contained in the Job were last run by the Job, the last set of results for that process will be deleted. This will result in the processors within that process being marked as out of date.

To delete a Job, either:

- select it in the Project Browser and press the Delete key; or
- right-click the job and select **Delete**.

Remember that it is not possible to delete a Job that is currently running.

## 1.14.1.4 Job Canvas Right-Click Menu

There are further options available when creating or editing a job, accessible via the right-click menu.

Select a task on the canvas and right click to display the menu. The options are as follows:

- Enabled If the selected task is enabled, there will be a checkmark next to this option. Select or deselected as required.
- Configure Task... This option displays the Configure Task dialog.
- Delete Deletes the selected task.
- Open Opens the selected task in the Process Canvas.
- Cut, Copy, Paste These options are simply used to cut, copy and paste tasks as required on the Job Canvas.

## 1.14.1.5 Editing and Configuring Job Phases

Phases are controlled using a right-click menu. The menu is used to rename, delete, disable, configure, copy and paste Phases.

Use the Add, Delete, Up and Down controls at the bottom of the Phase list.

# 1.14.2 Using Job Triggers

Job Triggers are used to start or interrupt other Jobs. Two types of trigger are available by default:

- Run Job Triggers: used to start a Job.
- Shutdown Web Services Triggers: used to shut down real-time processes.

Further Triggers can be configured by an Administrator, such as sending a JMS message or calling a Web Service. They are configured using the Phase Configuration dialog.

Triggers can be set before or after a Phase. A Before Trigger is indicated by a blue arrow above the Phase name, and an After Trigger is indicated by a red arrow below it.

Triggers can also be specified as Blocking Triggers. A Blocking Trigger prevents the subsequent Trigger or Phase beginning until the task it triggers is complete.

# 1.14.2.1 Configuring Triggers

To configure triggers:

- **1.** Right-click the required Phase and select **Configure**. The Phase Configuration dialog is displayed.
- **2.** In the Triggers area, click the **Add Trigger** button under the Before Phase or After Phase list as required. The Select Trigger dialog is displayed.
- **3.** Select the Trigger type in the drop-down field.
- 4. Select the specific Trigger in the list area.
- 5. Click OK.
- 6. If required, select the Blocking? checkbox next to the Trigger.
- 7. Set further Triggers as required.
- 8. When all the Triggers have been set, click OK.

## 1.14.2.2 Deleting a Trigger from a Job

To delete a trigger from a job:

- 1. Right-click the required Phase and select Configure.
- **2.** In the Phase Configuration dialog, find the Trigger selected for deletion and click it.
- **3.** Click the **Delete Trigger** button under the list of the selected Trigger. The Trigger is deleted.
- **4.** Click **OK** to save changes. However, if a Trigger is deleted in error, click **Cancel** instead.

# 1.14.3 Externalizing Jobs

Tasks within Jobs contain a number of settings that can be externalized.

To externalize a setting on a Task:

- **1.** Right-click on the Task and select Configure Task.
- 2. Click the Externalize button next to the required setting.
- **3.** Select the checkbox in the Externalize pop-up.

5. Click OK.

These settings are then managed from the Job Externalization dialog. To open the dialog, click the **Job Externalization** button on the Job Canvas tool bar.

Externalization for a Job can be enabled or disabled by checking or clearing the **Enable Externalization** box.

The **Externalized Options** area shows the options that are available for externalization.

To delete an option, select it and click Delete (under the Externalized Options area).

To rename an option, select it and click **Rename**. Edit the name in the Rename pop-up and click **OK**.

The Externalized Tasks area shows the selected option next to the Task it is associated with. If an option is associated with more than Task, it is listed once for each Task. The example dialog above shows that the Enabled option is associated with the UK Customers and US Customers tasks.

To disassociate an option from a Task, select it in this area and click Delete.

## 1.14.4 Execution Options

EDQ can execute the following types of task, either interactively from the GUI (by right-clicking on an object in the Project Browser, and selecting Run), or as part of a scheduled Job.

The tasks have different execution options. Click on the task below for more information:

- Snapshots
- Processes
- External Tasks (such as File Downloads, or External Executables)
- Exports (of data)
- Results Book Exports

In addition, when setting up a Job it is possible to set Triggers to run before or after Phase execution.

When setting up a Job, tasks may be divided into several Phases in order to control the order of processing, and to use conditional execution if you want to vary the execution of a job according to the success or failure of tasks within it.

### Snapshots

When a Snapshot is configured to run as part of a job, there is a single Enabled? option, which is set by default.

Disabling the option allows you to retain a job definition but to disable the refresh of the snapshot temporarily - for example because the snapshot has already been run and you want to re-run later tasks in the job only.

### Processes

There are a variety of different options available when running a process, either as part of a job, or using the Quick Run option and the Process Execution Preferences:

Readers (options for which records to process)

- Process (options for how the process will write its results)
- Run Modes (options for real time processes)
- Writers (options for how to write records from the process)

### Readers

For each Reader in a process, the following option is available:

### Sample?

The Sample option allows you to specify job-specific sampling options. For example, you might have a process that normally runs on millions of records, but you might want to set up a specific job where it will only process some specific records that you want to check, such as for testing purposes.

Specify the required sampling using the option under Sampling, and enable it using the **Sample** option.

The sampling options available will depend on how the Reader is connected.

For Readers that are connected to real time providers, you can limit the process so that it will finish after a specified number of records using the Count option, or you can run the process for a limited period of time using the Duration option. For example, you can run a real time monitoring process for a period of 1 hour only.

For Readers that are connected to staged data configurations, you can limit the process so that it runs only on a sample of the defined record set, using the same sampling and filtering options that are available when configuring a Snapshot. For example, you can run a process so that it only processes the first 1000 records from a data source.

The Sampling Options fields are as follows:

- All Sample all records.
- Count Sample n records. This will either be the first n records or last n records, depending on the Sampling Order selected.
- Percentage Sample n% of the total number of records.
- Sampling Offset The number of records after which the sampling should be performed.
- Sampling Order Descending (from first record) or Ascending (from last).

**Note:** If a Sampling Offset of, for example, 1800 is specified for a record set of 2000, only 200 records can be sampled regardless of the values specified in the Count or Percentage fields.

### Process

The following options are available when running a process, either as part of the Process Execution Preferences, or when running the process as part of a job.

Option	Description
Use Intelligent Execution?	Intelligent Execution means that any processors in the process which have up-to-date results based on the current configuration of the process will not re-generate their results. Processors that do not have up-to-date results are marked with the rerun marker. Intelligent Execution is selected by default. Note that if you choose to sample or filter records in the Reader in a process, all processors will re-execute regardless of the Intelligent Execution setting, as the process will be running on a different set of records.
Enable Sort/Filter in Match processors?	This option means that the specified Sort/Filter enablement settings on any match processors in the process (accessed via the Advanced Options on each match processor) will be performed as part of the process execution. The option is selected by default. When matching large volumes of data, running the Sort/Filter enablement task to allow match results to be reviewed may take a long time, so you may want to defer it by de-selecting this option. For example, if you are exporting matching results externally, you may want to begin exporting the data as soon as the matching process is finished, rather than waiting until the Enable Sort/Filter process has run. You may even want to over-ride the setting altogether if you know that the results of the matching process will not need to be reviewed.
Results Drill Down	This option allows you to choose the level of Results Drill Down that you require.
	All means that drilldowns will be available for all records that are read in to the process. This is only recommended when you are processing small volumes of data (up to a few thousand records), when you want to ensure that you can find and check the processing of any of the records read into the process.
	Sample is the default option. This is recommended for most normal runs of a process. With this option selected, a sample of records will be made available for every drilldown generated by the process. This ensures that you can explore results as you will always see some records when drilling down, but ensures that excessive amounts of data are not written out by the process.
	None means that the process will still produce metrics, but drilldowns to the data will be unavailable. This is recommended if you want the process to run as quickly as possible from source to target, for example, when running data cleansing processes that have already been designed and tested.
Publish to Dashboard?	This option sets whether or not to publish results to the Dashboard. Note that in order to publish results, you first have to enable dashboard publication on one or more audit processors in the process.

Table 1–138Process Options

## **Run Modes**

To support the required Execution Types, EDQ provides three different run modes.

If a process has no readers that are connected to real time providers, it always runs in Normal mode (see below).

If a process has at least one reader that is connected to a real time provider, the mode of execution for a process can be selected from one of the following three options:

## **Normal Mode**

In Normal mode, a process runs to completion on a batch of records. The batch of records is defined by the Reader configuration, and any further sampling options that have been set in the process execution preferences or job options.

### Prepare mode

Prepare mode is required when a process needs to provide a real time response, but can only do so where the non real time parts of the process have already run; that is, the process has been prepared.

Prepare mode is most commonly used in real time reference matching. In this case, the same process will be scheduled to run in different modes in different jobs - the first job will prepare the process for real time response execution by running all the non real time parts of the process, such as creating all the cluster keys on the reference data to be matched against. The second job will run the process as a real time response process (probably in Interval mode).

### Interval mode

In Interval mode, a process may run for a long period of time, (or even continuously), but will write results from processing in a number of intervals. An interval is completed, and a new one started, when either a record or time threshold is reached. If both a record and a time threshold are specified, then a new interval will be started when either of the thresholds is reached.

As Interval mode processes may run for long periods of time, it is important to be able to configure how many intervals of results to keep. This can be defined either by the number of intervals, or by a period of time.

For example, you can set options for a real time response process that runs on a continuous basis, starting a new interval every day. For example, you could retain a maximum of 10 intervals (or 10 days of results).

Note that processes that run continuously may also publish their results to the Dashboard, so that trend analysis can be plotted across time and record intervals.

### Browsing Results from processing in Interval mode

When a process is running in Interval mode, you can browse the results of the completed intervals (as long as they are not too old according to the specified options for which intervals to keep).

The Results Browser presents a simple drop-down selection box showing the start and end date and time of each interval. By default, the last completed interval is shown. Select the interval, and browse results.

If you have the process open when a new set of results becomes available, you will be notified in the status bar. You can then select these new results using the drop-down selection box.

### Writers

For each Writer in a process, the following options are available:

 Write Data? This option sets whether or not the writer will 'run'; that is, for writers that write to stage data, de-selecting the option will mean that no staged data will be written, and for writers that write to real time consumers, de-selecting the option will mean that no real time response will be written.

This is useful in two cases:

1. You want to stream data directly to an export target, rather than stage the written data in the repository, so the writer is used only to select the attributes to write. In this case, you should de-select the Write Data option and add your export task to the job definition after the process.

2. You want to disable the writer temporarily, for example, if you are switching a process from real time execution to batch execution for testing purposes, you might temporarily disable the writer that issues the real time response.

 Enable Sort/Filter? This option sets whether or not to enable sorting and filtering of the data written out by a Staged Data writer. Typically, the staged data written by a writer will only require sorting and filtering to be enabled if it is to be read in by another process where users might want to sort and filter the results, or if you want to be able to sort and filter the results of the writer itself.

The option has no effect on writers that are connected to real time consumers.

### **External Tasks**

Any External Tasks (File Downloads, or External Executables) that are configured in a project can be added to a Job in the same project.

When an External Task is configured to run as part of a job, there is a single Enabled? option.

Enabling or Disabling the Enable export option allows you to retain a job definition but to enable or disable the export of data temporarily.

### Exports

When an Export is configured to run as part of a job, the export may be enabled or disabled (allowing you to retain a Job definition but to enable or disable the export of data temporarily), and you can specify how you want to write data to the target Data Store, from the following options:

#### Delete current data and insert (default)

EDQ deletes all the current data in the target table or file and inserts the in-scope data in the export. For example, if it is writing to an external database it will truncate the table and insert the data, or if it is writing to a file it will recreate the file.

#### Append to current data

EDQ does not delete any data from the target table or file, but adds the in-scope data in the export. When appending to a UTF-16 file, use the UTF-16LE or UTF-16-BE character set to prevent a byte order marker from being written at the start of the new data.

#### Replace records using primary key

EDQ deletes any records in the target table that also exist in the in-scope data for the export (determined by matching primary keys) and then inserts the in-scope data.

**Note:** When an Export is run as a standalone task in Director (by right-clicking on the Export and selecting Run), it always runs in Delete current data and insert mode.

Delete current data and insert and Replace records using primary key modes perform Delete then Insert operations, not Update. It is possible that referential integrity rules in the target database will prevent the deletion of the records, therefore causing the Export task to fail. Therefore, in order to perform an Update operation instead, Oracle recommends the use of a dedicated data integration product, such as Oracle Data Integrator.

### **Results Book Exports**

When a Results Book Export is configured to run as part of a job, there is a single option to enable or disable the export, allowing you to retain the same configuration but temporarily disable the export if required.

### Triggers

Triggers are specific configured actions that EDQ can take at certain points in processing.

Before Phase execution in a Job

After Phase execution in a Job

When making manual match decisions (for example to notify another application when a decision is made that affects that application, such as whether or not an individual is a genuine match against a watchlist).

# 1.14.5 Job Notifications

A Job may be configured to send a notification email to a user, a number of specific users, or a whole group of users, each time the Job completes execution. This allows EDQ users to monitor the status of scheduled jobs without having to log on to EDQ.

Emails will also only be sent if valid SMTP server details have been specified in the mail.properties file in the notification/smtp subfolder of the oedq\_local\_home directory. The same SMTP server details are also used for Issue notifications.

The default notification template - default.txt - is found in the EDQ config/notification/jobs directory. To configure additional templates, copy this file and paste it into the same directory, renaming it and modifying the content as required. The name of the new file will appear in the Notification template field of the Email Notification Configuration dialog.

### 1.14.5.1 Configuring a Job Notification

To configure a job notification:

- 1. Open the Job and click Configure Notification button on the Job Canvas toolbar. The Email Notification Configuration dialog is displayed.
- **2.** Check the **Enabled?** box.
- **3.** Select the Notification template from the drop-down list.
- **4.** Click to select the Users and Groups to send the notification to. To select more than one User and/or Group, hold down the **CTRL** key when clicking.

5. Click OK.

**Note:** Only users with valid email addresses configured in User Configuration will receive emails.

### **Default Notification Content**

The default notification contains summary information of all tasks performed in each phase of a job, as follows:

### **Snapshot Tasks**

The notification displays the status of the snapshot task in the execution of the job. The possible statuses are:

- STREAMED the snapshot was optimized for performance by running the data directly into a process and staging as the process ran
- FINISHED the snapshot ran to completion as an independent task
- CANCELLED the job was canceled by a user during the snapshot task
- WARNING the snapshot ran to completion but one or more warnings were generated (for example, the snapshot had to truncate data from the data source)
- ERROR the snapshot failed to complete due to an error

Where a snapshot task has a FINISHED status, the number of records snapshotted is displayed.

Details of any warnings and errors encountered during processing are included.

#### **Process Tasks**

The notification displays the status of the process task in the execution of the job. The possible statuses are:

- FINISHED the process ran to completion
- CANCELLED the job was canceled by a user during the process task
- WARNING the process ran to completion but one or more warnings were generated
- ERROR the process failed to complete due to an error

Record counts are included for each Reader and Writer in a process task as a check that the process ran with the correct number of records. Details of any warnings and errors encountered during processing are included. Note that this may include warnings or errors generated by a Generate Warning processor.

### Export Tasks

The notification displays the status of the export task in the execution of the job. The possible statuses are:

- STREAMED the export was optimized for performance by running the data directly out of a process and writing it to the data target
- FINISHED the export ran to completion as an independent task
- CANCELLED the job was canceled by a user during the export task
- ERROR the export failed to complete due to an error

Details of any errors encountered during processing are included.

## **Results Book Export Tasks**

The notification displays the status of the results book export task in the execution of the job. The possible statuses are:

- FINISHED the results book export ran to completion
- CANCELLED the job was canceled by a user during the results book export task
- ERROR the results book export failed to complete due to an error

Details of any errors encountered during processing are included

## **External Tasks**

The notification displays the status of the external task in the execution of the job. The possible statuses are:

- FINISHED the external task ran to completion
- CANCELLED the job was canceled by a user during the external task
- ERROR the external task failed to complete due to an error

Details of any errors encountered during processing are included

# 1.14.6 Command-Line Interface

A collection of command line utilities are provided with EDQ in the file jmxtools.jar.

The commands in jmxtools.jar can be used from the location where EDQ is installed. The command syntax is as follows:

java.exe -jar jmxtools.jar <command> <arguments> <argument options>

Each command can take a range of different arguments, which are case sensitive.

## Commands, arguments and options

This section lists all of the commands available using the Command Line tool, and any arguments used by each command.

## droporphans

The droporphans command is used to remove any orphaned results tables.

The droporphans command takes several additional arguments as follows:

## listorphans

The listorphans command is used to identify any orphaned results tables. See the Identifying and removing orphaned tables section of the EDQ Server Administration Guide for further information. The listorphans command takes the same arguments as the droporphans command above.

## scriptorphans

The scriptorphans command creates a list of SQL commands for dropping orphaned results tables. This is useful if you wish to review exactly which commands will run on the Results database when you drop tables, or if you wish to drop the tables yourself manually.

## list

The list command lists all the available commands.

## runjob

The runjob command runs a named job in the same way as if running the job using the Director UI. The runjob command takes several additional arguments as follows:

## runopsjob

The runopsjob command runs a named job in the same way as if running the job using the Server Console UI. This provides additional functionality to the runjob command specifically the use of Run Labels and Run Profiles. Run Labels may be used to store results separately from other runs of the same job. Run Profiles may be used to override externalized configuration settings at runtime.

The runopsjob command takes several additional arguments as follows:

## shutdown

The shutdown command shuts down all real-time jobs; that is jobs that are running from real-time record providers (web services or JMS).

This takes several additional arguments as follows:

## **Example command**

The following example command runs a job from the command line interface:

java.exe -jar jmxtools.jar runjob -job Job1 -project ClientProject -u adminuser -p adminpassword server:9005

This command specifies that:

- the job is called 'Job1'
- the project is called 'ClientProject'
- the user is 'adminuser'
- the password is 'adminpassword',
- the server name is 'server'
- and the port for the command line interface is 9005.

**Note:** Any names (such as project or user names) that contain spaces must be encased in double quotes in the command syntax. For example, if the project containing the job that you want to call is named 'Master Data Analysis' the command must use the syntax '...-project "Master Data Analysis"...'

## Exit status

When a job is completed, an exit status (0 or 1) is returned. An exit status of 0 indicates the job completed successfully, and an exit status of 1 indicates that there was a failure in the Job.

### **Example Windows batch file**

The following example syntax for a Windows batch file shows a simple way of calling a named job in EDQ, and using the returned exit status to display an error message where the job failed:
```
@ECHO OFF
java -jar jmxtools.jar runjob -job [Job Name] -project [Project Name] -u [User
Name] -p [Password] [Server Name]:9005
IF ERRORLEVEL 1 GOTO error
ECHO Job ran successfully
GOTO end
:error
ECHO An error occurred running the job
:end
```

# 1.15 Exports

There are two types of Export:

- A prepared export (Staged Data Export or Results Book Export) which uses a saved configuration.
- An ad-hoc export of the current results from the Results Browser to an Excel file.

### **Prepared Export**

A *Prepared Export* is a saved configuration for outputting Staged Data or Results Books to a Data Store, either to a table in a database, or to a file.

### **Staged Data Export**

A *Staged Data Export* can map Staged Data attributes to the attributes in an external database table or file, or it can auto-create the target database table or file when it runs. You can define whether data should be appended to the table, whether the data should be overwritten, or whether to replace only target records with a matching primary key in the staged data set.

Exports are defined separately from Writers in processes to allow more flexibility. For example, it is possible to export the same set of Staged Data to different targets, and to use a different set of attribute names in EDQ to those used in an external database or file.

### **Results Book Export**

A Results Book Export can either auto-create the target database table or file when it runs, or replace an existing table or file with the same name. Where the table or file already exists the data will be overwritten.

### **Running a Prepared Export**

A Prepared Export can be run in two ways:

- Manually. That is, you have some Staged Data or a saved Results Book and you
  want to write it externally. To run an export manually, right-click on the Export in
  the Project Browser, and select Run Export.
- Automatically. That is, you want to export data as part of a scheduled job. To run
  an export as part of a scheduled job, define a job, and add the Export as a task, and
  then use the Scheduler to schedule the job.

**Note:** Data does not need to be staged in the EDQ repository when running a staged data export as part of a job. If you include the export task within your job, but disable the staged data in the job definition, the output data will be 'streamed' directly into the Export target.

Notes

### Ad-hoc Export

The Ad-hoc export enables a one-off export of data in the Results Browser to an Excel file. The export may be of a selection of data, or where no data is selected, the export will be of all the results viewable in the current Results Browser tab.

**Export all tabs to Excel** enables an ad-hoc export of all tabs in the Results Browser. Each Results Browser tab will be written to a worksheet in the Excel file.

The ad-hoc export is subject to user-definable preferences (Edit menu, Preferences) to define:

- The maximum number of rows that are exportable
- Whether to export the Result Browser column names as a header
- Whether to open the Excel file after writing to the file.

# 1.16 Notes

Director allows users to capture notes throughout the progress of a project. The use of notes allows you to use Director as the definitive repository for all information associated with the project. Any information that needs to be made available to all users working on a project can be added as a note.

You may store the following information in each Note:

- A title
- A free-text note
- Optional file attachments

The user and date/time of note creation are automatically captured, as are the user and date/time of the last modification made to the note.

The following are examples of the use of notes:

- Giving brief contact details of the main project sponsor
- Attaching a project plan
- Attaching a project definition document
- Attaching a spreadsheet dividing up assigned work amongst several users
- Attaching an email thread with the initial discussion of the project

**Note:** The maximum size for each attachment is 2MB.

Attachments are imported into the database. If you want to store attachments in a common network directory in order to ensure that the latest version is always used, you might simply add a Project Note to inform users where to access all the documents related to the project.

# 1.17 Web Services

EDQ processes as configured in Director can be deployed as Web Services to provide easy integration with source systems for real time data auditing, cleansing and matching (for example, for real time duplicate prevention).

This allows you to ensure that data problems are prevented at the point of data entry by using an integrated data quality Web Service to check records as they are entered.

### **Creating a Web Service**

Right-click on Web Services in the Project Browser, and select New Web Service.

Use the wizard to define the inbound and outbound interfaces of your Web Service. Once these interfaces are defined, you can then change a process to act as a Web Service by configuring the Reader to read from a real time provider (the inbound interface), and configuring the Writer to write to a real time consumer (the outbound interface). Note that the outbound interface is optional - for example, for Real time monitoring processes that check records as they are entered but do not issue responses.

### **Dealing with Multiple Records**

For some Web Services, it is useful to consider multiple records as part of the same message. For example, when setting up a Web Service to match records in real time, in order to prevent duplicate records from being entered into systems, both the inbound and outbound interfaces of the Web Service should have the Multi-record? option ticked, so that a single message can be received with all candidate records, and a single message can be sent with the possible duplicate records and their match levels.

You can also set the Multi-record option differently on the inbound and outbound interfaces. For example, if matching a single inbound record against Reference Data sets managed by EDQ (such as when checking customer records against watchlists), the inbound interface may be single record, but the outbound interface may be multi-record, as the input record may match several lists.

#### Viewing Web Service Details

To copy the URL of the WSDL file for a Web Service, right-click on it, and select **Copy WSDL URL to clipboard**.

All the Web Services that are set up on an EDQ server can be viewed from a single page so that integrators can easily access the WSDL files required to use them.

To see all the Web Services on a server:

- **1.** Go to the EDQ Launchpad.
- 2. Click on Web Services.
- **3.** Log on with your normal user name and password.

From this page, you can see the Service URLs of the Web Services, view the generated WSDL files for its available operations (provider and consumer), and (if the service is running) test the Web Service using an automatically generated GUI.

The (test) option launches a separate Java application for testing the Web Services on a server. This includes an option to test the response time of the Web Service.

**Note:** If you are a user with restricted project access, you will only see, and will only be able to test, the Web Services for the projects to which you have access.

#### Setting up the Process for a Web Service

Once a Web Service has been defined, you can configure the Reader of a process to read messages from its inbound interface (real time provider), and (optionally) you can configure the Writer of a process to issue a response by connecting it to the outbound interface (real time consumer).

To switch easily between Batch and Real time processing (for example to switch to Batch mode in order to test a process), it is useful to configure the process to read its

data from a Data Interface, and use Data Interface Mappings to switch between a Staged Data source (such as a snapshot) and a Real time provider (such as a Web Service).

Another useful mechanism when designing a real time process, and switching between Batch and Real time execution in order to test it, is to add two writers to the process - one issuing the real time response, and one writing an audit trail of both the inbound record and the response to a staged data table. You can then configure two different Jobs - one job with the real time writer enabled and the staged data writer disabled, and another job with the staged data writer enabled and the real time writer disabled. See Execution Options for more information. More

The process linked to a Web Service will be either a Real time response process (accepting inbound messages and issuing a real time response), or a Real time monitoring process (checking records as they are added but not issuing a response). As the process is likely to run continuously, it is advisable to run it in Interval mode so that it writes results on a periodic basis.

### **Testing Web Services**

A Java application is accessible from the EDQ Launchpad that allows you to test a running Web Service before any integration work is done. To access the application, click on the (test) option when viewing the Web Services from the Launchpad. You will need to log in again using a valid EDQ user name and password.

The Web Service you selected on the Launchpad will be selected by default, though you can select different services to test using the Project and Web Service drop downs in the Setup section at the top.

The Get WSDL button retrieves the latest WSDL file, if the Web Service has been changed. This allows you to edit the Web Service definition without having to leave the test application.

The remainder of the screen shows In and Out sections. Here you can set up a request, send it to a Web Service, and see the response.

Note that the Response time of the service to respond to the request is measured in milliseconds.

If required, you can send the request many times and chart the average timings of the responses. To do this, click on the Timing test... button and enter the number of times you want to send the request, and (if required) an interval in milliseconds between sending each request. Then click **Run** to send the requests. The Status section updates as the requests are sent.

You can then click on the Chart link to generate a chart showing a chart of the responses, so that you can see when the slowest and fastest responses happened:

#### Adding Records

For a Web Service that expects multiple records - that is, the Web Service was created with the Multi Record? option ticked (for example, a Web Service to identify matching records from a set of candidates) - you can use the Add Record button to add as many records as you require before sending the request. The Add Record button is disabled when a Web Service that expects a single record is selected.

#### Alternative Integration Methods (JMS)

EDQ also supports integration with its real time capabilities via JMS (Java Messaging Service). In this case, the real time providers and consumers must be set up manually.

The use of issues allows users of EDQ to keep a record of their key findings when analyzing data, and also provides a way for work on a project to be allocated and tracked amongst several users.

A typical use of issues might be to capture pieces of intelligence discovered when conducting an audit of data, and to collate a list of actions that require completion - for example, ways in which data quality issues need to be resolved by cleansing.

Amongst other purposes, this allows different users of EDQ to specialize in different activities. For example, audit users can analyze data and pass on information and outstanding issues to specialist data cleansing users.

Issues assigned to the currently logged on user are indicated in the Director Toolbar.

Clicking this notification will open the Issue Manager application. See Issue Manager for further information.

Issues are created from results in the Results Browser, and by the assignment of match results for review. For example, to create an issue based on the Quickstats Profiler's results for the Postcode attribute, right-click on the result and select **Create Issue**.

This brings up the Issue Creation dialog. The issue is automatically linked with the processor that you created the issue from. If you then assign the issue to another user, that user will be able to link through directly to the relevant processor's results.

### Using Issues when Reviewing Matching Results [Match Review only]

Issues are also used when assigning match results for review in the Match Review application. In this case, the user assigning the results for review creates an issue and assigns it to either a specific user, or to a group of users. The issue includes a URL that can be used to open a standalone reviewing application, so that reviewing users do not have any access to the configuration of the processes used to generate the results.

See Using Match Review for more information. More

### **Issue Email Notifications**

An administrator can configure EDQ such that users receive an email when issues that are relevant to them are created or changed.

To do this, the administrator must set up valid SMTP server details in the mail.properties file in the notification/smtp subfolder of oedq\_local\_home directory. The same SMTP server details are also used for Job notifications. See the *EDQ Server Administration Guide*.

A default template defining the layout and content of the issue email notification is provided. This can be changed if required.

The emails contain a link to open the issue. For issues raised from results the link will open the EDQ Issue Manager, and for issues assigned in order to review match results, this will open the Match Review application with the relevant results selected.

If issue emails are enabled, users with email addresses set up in EDQ (in the User Configuration pages) will receive emails as shown in the below table. Note that if many of these events occur in a single action (for example, if an issue is created by and assigned to the same user), only a single email is sent:

# 1.19 Snapshots

A snapshot is a staged copy of data in a Data Store that is used in one or more processes.

Note that you do not have to copy the data that you are working with, but doing so allows you greater access to Director's results browsing functionality, as you are able to drill down on processor metrics to see the data itself, at each stage in your processing.

Commonly, you might take a copy of the data when working on an audit process, or when defining the rules for data cleansing, but you might run a process in streaming mode (that is, without copying data into the repository) when you run a data cleansing process in production, in order to save time in execution.

You may define the following properties of a snapshot:

- The Data Store of the source data (from a list of connected data stores registered on the EDQ host)
- The table or Data Interface to snapshot (or you may specify SQL to snapshot a new Data Interface)
- The columns that you want to include in the snapshot
- Whether or not you want to enable sort and filtering on the snapshot, and on which columns. See Enabling sorting and filtering on snapshots for more details.
- Basic filter options on the snapshot (or you may write your own SQL WHERE clause for snapshots from database tables)
- Optional sampling of the data (for example, the first n records, the first n records after an offset, or 1 record in every 100)
- Optional No Data Handling

Once a snapshot configuration has been added, you can run the snapshot by right-clicking on it in the Project Browser, and selecting **Run Snapshot**.

Alternatively, you may choose to run the snapshot when you run the first process that uses it.

### **Snapshot Sharing**

Snapshots are shared at the project level. This means that many processes in the same project may use the same snapshot, but processes in different projects may not. If you copy and paste a Snapshot configuration into a new project, this is an independent snapshot, and you will need to run it in order to use the staged data in a process (unless you are streaming data from the data source).

### **Snapshot Editing/Deletion**

You can edit a snapshot using a Right-click menu option - for example to change the size of sample that you are working from.

If you choose to rename a snapshot, and that snapshot is used in processes, those processes will be invalidated. They will not automatically point at the renamed snapshot. Processes refer to snapshots by name so that you can easily move configurations between servers, where internal IDs would be different.

If required, you can also delete a snapshot using a Right-click menu option. Note that if the snapshot is used by other configuration objects, a warning will be displayed as these objects may be in error.

It is normally best to snapshot all columns, and select those you want to work with in a given process by configuring the Reader.

#### No Data Handling

It is possible to normalize various forms of No Data when data is copied into the repository as part of a snapshot. To do this, a Reference Data map is specified that lists a number of characters that are considered as No Data. Typically, these characters will be non-printing characters, such as ASCII characters 0-32. Whenever a data value consists only of No Data characters, it is normalized to a single value. In the default No Data Handling Reference Data, all No Data values are normalized to NULL values. This allows you to distinguish clearly between data that has some kind of value in it, and data that does not.

#### **Snapshot Types**

There are two types of snapshot:

- Server-side snapshots (that is, snapshots from server-based data stores);
- Client-side snapshots (that is, snapshots from client-based data stores).

Server-side snapshots are used where the EDQ host server has access to the data that needs to be copied - for example, it is either on the same machine, or on another machine to which the host has a local network connection.

Server-side snapshots may be reloaded either manually or automatically (for example, as part of a scheduled job) whenever the server has access to the data source. This means that when a process is scheduled for execution, it can automatically rerun the snapshot and pick up any changes in the data if required.

Client-side snapshots are used for sources of data that are accessed via the client rather than the server. For example, the data you want to work with might be stored on a client machine that does not have a EDQ host installed (that is, the client accesses an EDQ host on the network). In this case, the data is copied to the EDQ host's repository via connectors on the client.

Client-side snapshots may only be reloaded manually, by a user on a connected client machine with access to the data source - that is, by right-clicking on the snapshot, and selecting **Run**.

### **Canceling Snapshots**

You can cancel the running of a snapshot via a right click option. Once canceled, the snapshot icon in the Project Browser tree is overlaid with the canceled indicator. If the snapshot is subsequently rerun successfully the canceled indicator is removed.

# **Oracle Enterprise Data Quality Administration**

The following sections describe administration user interface help for Oracle Enterprise Data Quality:

Section 2.1, "EDQ Administration"

# 2.1 EDQ Administration

Describes EDQ administration capabilities.

- Launchpad
- Administration
- Web Services
- Extending EDQ
- Project Specific Landing Areas

### 2.1.1 Launchpad

The Launchpad controls access to the EDQ applications, and global navigation links such as Administration, Dashboard, and Web Services. To access all the pages and options available to you, use the Launchpad's login functionality, by selecting **Log In** from the top right of the screen.

Once logged in, you can see the full list of navigation links and applications that you have permission to access. If you navigate to a page that requires authentication, you are directed through the log in page.

Once you are logged in you have access to a user menu by clicking on your user name in the top right of the screen. This provides access to log out and change password functionality (a Change Password option is only available if using an internal realm).

In the global navigation Launchpad and Dashboard are both buttons that take you to those pages, whereas Administration and Web Services are menus that allow you to chose from a set of more specific pages. The Web Services menu contains Web Services and Web Service Tester. The Administration menu contains pages for each of the sections Users, Groups, External Groups, Sessions, Extensions and Launchpad Configuration.

Upon entering one of these pages there will be a left hand navigation panel to move between pages within that global navigation section more fluidly, with your current page being highlighted.

To navigate back to the Launchpad screen, select Launchpad.

### 2.1.2 Administration

Describes accessing and configuring the administration options:

- Launchpad Configuration
- Extensions
- Functional Packs
- Users
- Groups
- External Groups
- Sessions

### 2.1.2.1 Launchpad Configuration

This tab controls the applications that are published to the Launchpad. Users must be granted permission to launch any of the applications in the EDQ suite. Application permissions are associated with user groups, and a user can only launch an application if they belong to at least one group that is granted permissions for that application.

The main page displays each of the selected launchers in the position it will appear in on the Launchpad, each with their name, icon, description and help link. To the side there is a list of the available but not currently displayed launchers. Upon pressing the button to configure the Launchpad you are taken to a modal page with a very similar layout, except now there are buttons and drag and drop features available on each launcher depending on its location.

**Note:** The Issue Management application can be accessed within Director. It is surfaced as a separate application to support linking into Director from issue notification emails. It can be used by users in the configured groups from email links without publishing it to the Launchpad. The Configuration Analysis, Dashboard and Server Console applications can also be launched from Director. Application and functional permissions are always respected.

### 2.1.2.2 Extensions

The Extensions tab is used to manage the extensions that are installed on an EDQ server.

### 2.1.2.3 Functional Packs

The Functional Packs tab allows you to manage the Oracle Enterprise Data functional packs according to your license agreement with Oracle. You need the "Change Functional Packs" permission to be able to Edit the packs selected.

Oracle allows its customers to evaluate any features on a trial basis, but reserves the right to audit any user to ensure that production systems are in compliance with their license agreement.

The functional packs specify which sets of processors are activated in an installation, whether or not real-time processing is enabled, and whether or not the Dashboard application is enabled.

If a family of processors is not selected, processors in this family will not be available for you to use. If real-time processing is not enabled, it will not be possible to use the Web Service or JMS interfaces. If Dashboard is not enabled, it will not be possible to publish data quality metrics to the Dashboard.

### 2.1.2.4 Users

The User tab contains information on EDQ user accounts.

Specifically, it is used to:

- Create and administer user accounts, including assigning users to groups and configuring individual security settings.
- Configure universal security settings.

The Users tab is not visible in a default installation of EDQ that uses WebLogic Server. By default, WebLogic Server uses Oracle Platform Security Services (OPSS) to manage users, and EDQ reads the groups from WebLogic Server. To manage users in a default WebLogic environment, create them and assign them to groups in WebLogic Server, then map those groups to EDQ groups on the External Groups tab.

**Note:** EDQ also supports integration with external user management systems such as Oracle Internet Directory and Active Directory, enabling external management of users and passwords. See the *EDQ LDAP Integration Guide*.

### 2.1.2.5 Groups

Access rights in EDQ are controlled via groups. Permissions for applications, and project and functional point access are assigned to groups. Users belong to groups, and inherit their permissions from the groups to which they belong.

Several default groups with pre-configured permissions are provided with a new installation of EDQ. These are detailed below. It is also possible to create new groups and to assign permissions to those groups.

**2.1.2.5.1 Application Permissions** Users must be granted permission to launch any of the applications in the EDQ suite. Application permissions are associated with user groups, and a user can only launch an application if they belong to at least one group that is granted permissions for that application.

### 2.1.2.6 External Groups

This tab only appears on EDQ instances that are integrated with an external user management system, such as Oracle Internet Directory or Active Directory or Oracle Platform Security Services.

It lists the available external realms and groups, and the EDQ groups they can be or are mapped to.

### 2.1.2.7 Sessions

The Sessions tab is used to monitor user sessions by sessions and time (days).

The sessions are listed by username, and include each session's start time, end time (left blank if the session is current), and provides links to the Client and Server Logs.

Active sessions are marked with a Active Session indicator to the left of the user name.

The sessions displayed can be filtered using the Filter Results multi-selection area on the left of the screen.

By default, the sessions for all users over the last 30 days are displayed. To filter the results:

- 1. Select and move usernames from the Included Users to the Excluded Users list.
- 2. Edit the Number of Days field as required (maximum value is 30).
- **3.** Click **Filter** to apply the new parameters.

### 2.1.3 Web Services

All the Web Services that are set up on an EDQ server can be viewed from a single page so that integrators can easily access the WSDL files required to use them.

The Web Service Tester application is automatically loaded when the service is selected;. For further information, see Web Service Tester.

**Note:** Users with restricted project access will only be able to view and test the Web Services for the projects they have access to.

### 2.1.4 Extending EDQ

EDQ is a fully extensible system, allowing you to create and plug in your own processors and match extensions into the application.

#### Writing New Processors

Note that processors are termed 'widgets' internally, which will help to explain some of the terms used in this section.

New processors are created as JAR files consisting of the following files:

- widgets.xml (processor definition and optional javascript implementation)
- compiled Java class files (optional implementation, if you need to add functionality not covered by Java libraries in the specification of Java 1.6 or later)
- widgets.properties (optional text file facilitating internationalization of labels)
- image files (optional icon image files for custom processors)
- version.properties (mandatory file containing version information)

See http://java.sun.com/docs/books/tutorial/deployment/jar/index.html for
information on packaging programs in JAR files.

These JAR files need to be copied to the EDQ oedq\_local\_home\localwidgets folder. The new processor will be automatically deployed and added to the tool palette when the EDQ Application Server service is restarted on the EDQ server.

To change the location of the configuration directory for an EDQ server, use the Configuration option on the EDQ Launchpad, and log on with an administrator's user name and password.

Upgrading EDQ will always preserve any custom processors. Furthermore, the EDQ uninstallation and upgrade processes create a full backup of a server configuration before proceeding (in [Common Files]).

New processors can mimic almost the full functionality of other EDQ processors, including:

- Defining processor options ('properties'), including those that require Reference Data ('resources')
- Defining output filters ('spigots') from the processor
- Defining how the processor generates results
- Transforming data

See the following Example written processor.

#### Matching

The extensibility of matching is a special case, where the match processors themselves are complex processors that could not easily be written from scratch, but where their processing is extensible. This allows you to define your own matching algorithms and use them within the existing EDQ match processors.

The following may all be added (click for more information and examples):

- Example custom identifier type
- Example custom comparison
- Example match transformation
- Example custom output selector

You can also create your own custom output selectors; see the Selection Functions section for more details.

Note that Comparisons and Matching transformations are collectively termed 'gadgets' internally.

Matching is extended via the creation of JAR files in a similar way to adding processors. The JAR files consist of the following files:

- matchlibrary.xml (if you want to add new identifier types and default result bands for comparisons)
- widgets.xml (if you want to add new gadgets)
- matchlibrary.properties (optional text file facilitating internationalization of labels)
- widgets.properties (optional text file facilitating internationalization of labels).

These JAR files need to be copied to the oedq\_local\_home\localgadgets folder. The new matching functionality will be automatically deployed and available within all match processors when the EDQ Application Server service is restarted on the server.

For further examples of custom-created gadgets, and how to create your own, please contact support.

#### **Selection Functions**

Selection functions are defined using a similar mechanism to widgets and gadgets, using a widgets.xml to define the selection function file and a widgets.xml file to facilitate internationalization.

Selection functions should be uploaded to the oedq\_local\_home\localselection folder. See the Example custom output selector topic for more details.

### Importing Extensions

Extensions are imported and managed using the Extensions in the EDQ Administration application.

### 2.1.4.1 Example custom comparison

Custom comparisons may be added into the match library - they are added to widgets.xml in the same way as processors (widgets). The only limitation is that a comparison must have exactly two inputs and one output. Outputs must be either strings (for Boolean comparisons) or numbers (for comparisons that use Result Bands). Boolean comparisons return "T" for True or "F" for False.

Each custom comparison must be associated with an identifier type - either an existing type (String, Number or Date), or a custom type - see Example custom identifier type.

#### Associating comparison gadgets with identifier types

Comparison gadgets must be associated for use with specific Identifier types. If you want to associate new comparisons with existing system Identifiers, their names are:

dnm:string for Strings

dnm:number for Numbers

#### dnm:date for Dates

The following example xml represents a comparison association added to matchlibrary.xml:

```
<identifierComparison>
<ident>dnm:string</ident>
<gadget>dnm:exactstringmatch</gadget>
</identifierComparison>
```

This associates the identifier "dnm:string" with the comparison "dnm:exactstringmatch".

#### Setting default result bands for comparisons

The following xml represents a comparison default result band added to matchlibrary.xml for the 'String Edit Distance' comparison:

```
<comparisonReturn>
  <widgetId>dnm:stringeditdistance</widgetId>
   <resultBand name="exact" label="Exact Match">0</resultBand>
   <resultBand name="onetypo" label="One Typo">1</resultBand>
   <resultBand name="twotypos" label="Two Typos">2</resultBand>
   <resultBand name="threetypos" label="Three Typos">3</resultBand>
   </comparisonReturn>
```

#### Complete Example

The following example files may be packaged in a JAR file and used to add a custom 'Character Transposition Match' comparison to the match library. The Character Transposition Match comparison matches strings where character transpositions have occurred. For example, when comparing the values 'Michael' and 'Micheal', a single transposition will be counted, so the two values will match if the Maximum allows transpositions option is set to 1 or higher:

- matchlibrary.xml
- widgets.xml

- matchlibrary.properties
- widgets.properties
- version.properties

#### Example 2–1 matchlibrary.xml

```
<?xml version="1.0" encoding="UTF-8"?>
<!--
Custom Match Library Extension
Copyright 2008 Oracle Ltd. All rights reserved.
    -->
<matchLibrary>
    <identifierComparison>
        <identifierComparison>
        </identifierComparison>
        </identifierComparison>
        </identifierComparison>
        </identifierComparison>
        </identifierComparison>
        </identifierComparison>
        </identifierComparison>
        </identifierComparison>
        <//matchLibrary>
</matchLibrary>
```

#### Example 2–2 widgets.xml

```
<?xml version="1.0" encoding="UTF-8"?>
<widgets>
  <comment>Oracle Match example script widgets</comment>
 <copyright>Copyright 2008 Oracle Ltd. All rights reserved.</copyright>
  <widget id="dn:characterTranspositionMatch"
class="com.datanomic.director.match.library.util.JavaScriptGadget">
    <guidata>
      <label>%characterTranspositionMatch.gadget</label>
      <group>compare</group>
      <icon>script</icon>
    </guidata>
    <!-- inputs -->
    <inputs>
      <input id="1" type="string" maxattributes="1">
        <guidata><label>label1</label></guidata>
      </input>
      <input id="2" type="string" maxattributes="1">
        <guidata><label>label1</label></guidata>
      </input>
    </inputs>
    <!-- outputs -->
    <outputs cardinality="1:1">
      <output id="1" type="string" name="result">
        <guidata><label>resultlabel</label></guidata>
      </output>
    </outputs>
<properties>
      <property name="matchNoDataPairs" type="boolean" required="true"></property name="matchNoDataPairs" type="boolean" required="true">
        <guidata>
<label>%characterTranspositionMatch.property.matchNoDataPairs.label</label>
        </guidata>
        <default>false</default>
```

```
</property>
      <property name="ignoreCase" type="boolean" required="true"></property name="ignoreCase" type="boolean" required="true">
        <guidata>
        <label>%characterTranspositionMatch.property.ignoreCase.label</label>
        </guidata>
         <default>true</default>
      </property>
      <property name="startsWith" type="boolean" required="true"></property name="startsWith" type="boolean" required="true">
         <guidata>
        <label>%characterTranspositionMatch.property.startsWith.label</label>
        </guidata>
        <default>false</default>
      </property>
      <property name="maxAllowedTranspositions" type="number" required="true">
         <guidata>
<label>%characterTranspositionMatch.property.maxAllowedTranspositions.label</label
>
         </guidata>
        <default>1</default>
      </property>
    </properties>
<parameters>
      <parameter name="script">
<! [CDATA[
function S(s)
{
return (s == null) ? "" : s;
}
function doit()
{
// no data pairs
if (S(input1) == "" | S(input2) == "")
 {
if (matchNoDataPairs)
output1 = "T";
 else
output1 = "F";
return;
 }
 if (!startsWith)
 {
 if (input1.length != input2.length)
 {
output1 = "F";
 return;
 }
 }
var transpositions = 0;
var longword = input1.length > input2.length ? input1 : input2;
var shortword = input1.length > input2.length ? input2 : input1;
if (ignoreCase)
{
// convert to uppercase
longword = longword.toUpperCase();
```

```
shortword = shortword.toUpperCase();
}
for (var i = 0; i < shortword.length; i++)</pre>
{
if (shortword[i] != longword[i])
{
// are we at the end of the string?
if (i == shortword.length - 1)
{
output1 = "F";
return;
}
// not a transposition match?
if (shortword[i] != longword[i + 1])
{
output1 = "F";
return;
}
// compare the next character
if (shortword[i + 1] != longword[i])
{
output1 = "F";
return;
}
transpositions++;
// too many transpositions?
if (transpositions > maxAllowedTranspositions)
output1 = "F";
return;
}
// skip over the characters
i++;
}
}
output1 = "T";
}
]]>
      </parameter>
      <parameter name="function">doit</parameter>
    </parameters>
  </widget>
</widgets>
```

#### Example 2–3 matchlibrary.properties

[This file was not required in this case as the comparison does not support result bands, and does not require new identifiers.]

#### Example 2–4 widgets.properties

```
characterTranspositionMatch.gadget = Character Transposition Match
characterTranspositionMatch.property.matchNoDataPairs.label = Match No Data pairs?
characterTranspositionMatch.property.ignoreCase.label = Ignore case?
```

```
characterTranspositionMatch.property.startsWith.label = Starts with?
characterTranspositionMatch.property.maxAllowedTranspositions.label = Maximum
allowed transpositions
```

#### Example 2–5 version.properties

```
name=Character Transposition Match
version=v8.1.3.(175)
title=Character Transposition Match
type=GADGET
```

### 2.1.4.2 Example custom identifier type

### Tags

The xml describing a custom identifier type uses specific tags, as follows:

<name> denotes the identifier's internal name and must be unique (standard match identifiers are all prefixed with "dnm:")

<label> denotes the identifier's label as it appears in the GUI

<description> denotes the identifier's description as it appears in the GUI

<systemDefinition> is reserved for future use and must be set to false.

#### Example 2–6 Custom Identifier added to matchlibrary.xml

The following example xml represents a custom identifier added to matchlibrary.xml:

```
<identifierDefinition>
   <name>newidentifier</name>
    <label>My New Identifier</label>
   <description>The description</description>
   <systemDefinition>false</systemDefinition>
   <formalAttribute>
   <name>value1</name>
   <label>First value</label>
   <type>string</type>
   </formalAttribute>
   <formalAttribute>
   <name>value2</name>
<label>Second value</label>
<type>number</type>
    </formalAttribute>
  </identifierDefinition>
```

See also the Example custom comparison for how to associate comparisons with identifier types.

### 2.1.4.3 Example custom output selector

Custom output selectors are added to a widgets.xml file in the same way as EDQ processors (widgets) and saved in the oedq\_local\_home\localselection folder.

#### Example 2–7 Example of a script-based gadget for an Output Selector

The following is an example of a script-based gadget for an Output Selector:

```
class="com.datanomic.director.match.library.util.JavaScriptSelectionGadget">
   <guidata>
     <label>%custom.firstvalue.name</label>
      <group>select</group>
     <icon>script</icon>
   </guidata>
   <!-- inputs -->
   <inputs>
      <input id="1" type="string" maxattributes="unlimited">
        <guidata><label>%custom.firstvalue.input</label></guidata>
     </input>
   </inputs>
   <!-- outputs -->
   <outputs cardinality="1:1">
      <output id="1" type="string" name="result">
       <guidata><label>Result</label></guidata>
      <output id="2" type="string" name="success">
        <quidata><label>Success</label></quidata>
      </output>
   </outputs>
<parameters>
     <parameter name="script">
<![CDATA]
function doit()
{
  output1 = input1[0];
  output2 = "Y";
}
11>
      </parameter>
      <parameter name="function">doit</parameter>
   </parameters>
 </widget>
```

### 2.1.4.4 Example match transformation

Match transformation gadgets are added to widgets.xml and are described in exactly the same way as processors (widgets) in EDQ - See Example written processor.

The only limitation is that a match transformation must have only one input and only one output.

### Example 2–8 Example script-based gadget for an Upper Case transformation

The following is an example of a script-based gadget for an Upper Case transformation:

```
<inputs>
     <input id="1" type="string">
       <guidata><label>%customer.uppercase.input</label></guidata>
     </input>
   </inputs>
   <!-- outputs -->
    <outputs cardinality="1:1">
     <output id="1" type="string" name="result">
       <guidata><label>%customer.uppercase.output</label></guidata>
     </output>
   </outputs>
<parameters>
     <parameter name="script">
<![CDATA]
function doit()
{
  output1 = input1.toUpperCase();
}
]]>
      </parameter>
      <parameter name="function">doit</parameter>
   </parameters>
  </widget>
```

### 2.1.4.5 Example written processor

### Using script in written processors

The script is defined as a widget parameter named **script**. It is entered in an XML **CDATA** section, to avoid problems with characters like < or > or &.

By default, the entire script is executed for each record processed. If a parameter named function is present, it identifies a function in the script which is called for each record. This is more efficient.

Within the script, each processor input is mapped to the JavaScript name inputN, where N is the input ID from the XML. If the input allows multiple attributes, the value will be an array; otherwise it is a plain value.

Each output from the processor is assigned to the JavaScript name outputN, where N is the output ID from the XML.

### **Properties and Resources**

First, note that processor options are termed 'properties' internally, and where a property uses Reference Data, this is termed a 'resource' internally.

A packaged script processor can refer to properties and resources.

Each property is mapped to a JavaScript variable with the same name as the property. Non-resource properties are set to the equivalent JavaScript types (String, Number, Date, etc). Each resource property is created as an internal type with methods and properties which allow the resource to be queried.

The following properties and methods are available on resource values:

Name	Туре	Meaning
name	String	The name of the resource
keys	Number	The number of keys (lookup columns) defined for the resource

Name	Туре	Meaning
results	Number	The number of result values (return columns) defined for the resource
types	Array of Strings	The data types (STRING, NUMBER, DATE) of the keys (lookup columns) and results (return columns) – keys first, then results.
loadall()	Array of resource records	Load all the elements of the resource
query(k1, k2)	Array of resource records	Query the resource – the number and type of the keys must match the resource definition.

Each resource record returned by loadAll or query is an array containing the key values and result values for the resource record. If there are no matching records, the result of the method call is an empty array.

If the entire contents of a resource are required, a preload parameter should be set on the property definition to indicate that the framework should load the resource once and share the values amongst the process threads, as in:

```
<resource name="resprop" required="false" structure="1:0" loadable="true">
<guidata><label>Resource property</label></guidata>
<parameters>
<parameter name="preload">true</parameter>
</parameters>
</resource>
```

The loadAll call will then return the shared array. Given this property definition, the following JavaScript code fragment could be used to output some information on the resource:

```
var records = resprop.loadall();
output1 = 'Name: ' + resprop.name + "; keys: " + resprop.keys +
"; results: " + resprop.results;
output1 += ' (' + records.length + ' records)'
```

### **Complete Example**

This is a complete example of a widgets.xml file describing a credit card number validation processor (widget).

The actual details of the credit card validation are omitted, as the objective of this example is to describe how a processor (widget) is constructed.

In this case, the widget has two outputs: a 'success' flag (Y or N) and the credit card type (Amex, Mastercard, etc). The example code uses a mod 10 of the sum of the digits as a lookup into an array of types.

#### Example 2–9 Complete widgets.xml file

```
class="com.datanomic.director.widget.scripting.JavaScriptWidget">
   <guidata>
     <label>Simple CC check demo thing</label>
      <group>Custom scripts</group>
   </guidata>
   <!-- inputs -->
   <inputs>
      <input id="1" type="string">
        <guidata><label>Input CC</label></guidata>
      </input>
   </inputs>
   <!-- outputs -->
   <outputs cardinality="1:1">
     <output id="1" type="string" name="valid" metadata="true">
        <guidata><label>Validity</label></guidata>
      </output>
      <!-- CC type or message -->
      <output id="2" type="string" name="type">
        <guidata><label>Type</label></guidata>
     </output>
   </outputs>
   <!-- Spigots -->
   <spigots>
     <!-- All -->
     <spigot id="1">
        <guidata><label>All</label></guidata>
      </spigot>
      <!-- Valid -->
      <spigot id="2">
        <quidata><label>Valid</label></quidata>
        <filter outputid="1" value="Y" equals="true"/>
      </spigot>
      <!-- Invalid -->
      <spigot id="3">
        <guidata><label>Invalid</label></guidata>
        <filter outputid="1" value="N" equals="true"/>
     </spigot>
   </spigots>
   <!-- Results -->
   <results>
      <metrics>
       <!-- Summary metric: key is valid string -->
        <metric id="1" type="fixed">
  <fixedrecords fromspigots="true"/>
         <drilldowns>
            <metricdrill name="types" metricid="2" view="counter"/>
            <datadrill name="data" destid="1"/>
          </drilldowns>
        </metric>
        <!-- Frequency count of types -->
        <metric id="2" type="variable">
          <!-- Simple counter, ignoring no data values -->
          <variablerecords keyval="output:2">
           <filter outputid="1" value="Y"/>
          </variablerecords>
          <!-- Drilldown by type -->
          <drilldowns>
            <datadrill name="bytype" destid="2"/>
          </drilldowns>
        </metric>
```

```
</metrics>
      <views default="summary">
       <!-- Summary view with:
               1. Number and % of records with valid values
               2. Number and % of records with invalid values
       -->
       <view name="summary" viewtype="fixed" metricid="1">
         <guidata>
           <label>Summary</label>
         </guidata>
         <columns>
           <!-- Number and % of records with valid values-->
           <columngroup drilldown="types">
             <guidata><label>Valid</label></guidata>
             <selector match="Y"/>
             <column datum="$count">
               <guidata><label>Valid</label></guidata>
             </column>
             <column datum="$percent" format="0.0">
               <guidata><label>%</label></guidata>
             </column>
           </columngroup>
           <!-- Number and % of records with invalid values-->
           <columngroup drilldown="data">
             <guidata><label>Invalid</label></guidata>
             <selector match="N"/>
             <column datum="$count">
               <guidata><label>Invalid</label></guidata>
             </column>
             <column datum="$percent" format="0.0">
               <guidata><label>%</label></guidata>
             </column>
           </columngroup>
         </columns>
       </view>
       <!-- Counter view -->
       <view name="counter" viewtype="variable" metricid="2" sortby="cp.countcol</pre>
d" drilldown="bytype">
         <guidata>
           <label>Credit card types</label>
         </guidata>
         <!{\mbox{--}} Type and count {\mbox{--}}>
         <columns>
           <column datum="$key">
             <guidata><label>Type</label></guidata>
           </column>
           <!-- Number and % of records matching the pattern -->
           <columnset name="cp" ref="countpercent"/>
         </columns>
       </view>
     </views>
   </results>
   <!-- Parameters -->
   <parameters>
     <parameter name="script">
<![CDATA[
```

```
// string checkcc([String CardNumber])
11
// Returns CC type or null if invalid. Simple demo mod 10 of sum of digits
// to determine CC type.
11
var types = [ 'Amex', 'Mastercard', 'Visa' ];
function checkcc(ccnumber) {
 if (ccnumber == null || ccnumber.length == 0)
   return null;
 var sum = 0;
  for (var i = 0; i < ccnumber.length; i++)</pre>
   { var c = ccnumber.charCodeAt(i) - 48;
     if (c >= 0 && c <= 9)
       sum += c;
      else
       return null;
   }
   sum = sum % 10;
   return sum > types.length ? null : types[sum];
  }
function doit()
 { var type = checkcc(input1);
  output1 = type == null ? 'N' : 'Y';
  output2 = type == null ? '-' : type;
}
]]>
     </parameter>
     <parameter name="function">doit</parameter>
   </parameters>
  </widget>
  <!-- Shared columnset for count and percent columns -->
  <columnset name="countpercent">
   <column name="countcol" datum="$count">
     <quidata><label>Count</label></quidata>
   </column>
   <column name="percentcol" datum="$percent" format="0.0">
     <guidata><label>%</label></guidata>
   </column>
  </columnset>
</widgets>
```

### 2.1.5 Project Specific Landing Areas

In some cases, it may be desirable to have separate landing areas for EDQ projects. Project-specific landing areas should be created within the main landing area directory (oedq\_local\_home/landingarea) and named using the project's internal ID. Using a project's internal ID ensures that a project can be renamed without needing to rename any landing areas or associated scripts.

### 2.1.5.1 Creating a project-specific landing area

To create a project-specific landing area:

1. Determine the internal ID of the project. You can find this information by right-clicking on the project in Director and selecting 'Properties'. The internal ID is on the Advanced tab.

2. Create a subdirectory in the oedq\_local\_home/landingarea directory with the same name as the project's internal ID. For the project used in this example, the directory will be called oedq\_local\_home/landingarea/1

Alternatively, you can use the inbuilt FTP server to create a project-specific landing area. See "Accessing EDQ Files Remotely" in *Oracle Fusion Middleware Administering Oracle Enterprise Data Quality* for more information.

## 2.1.6 Monitoring Real-Time Processes

For information about monitoring real-time processes, see "Monitoring Real-Time Processes" in *Oracle Fusion Middleware Administering Oracle Enterprise Data Quality*.