

Oracle® Hospitality Cruise Shipboard Property
Management System
Casino User Guide
Release 8.0
E99061-01

September 2018

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Contents

- Tables **4**
- Figures **5**
- Preface **6**
 - Audience 6
 - Customer Support 6
 - Documentation 6
 - Revision History 6
- Prerequisites, Supported Systems and Compatibility **7**
 - Prerequisites 7
 - Supported Operating Systems 7
 - System Compatibility 7
- 1 SPMS Parameters **8**
 - PAR_GROUP Casino 8
 - Accessing the Setup Page 9
- 2 System Configuration **11**
 - 2.1. Department Code Setup 11
 - 2.2. Receipt Setup 12
 - 2.3. Hardware Setup 12
- 3 OHC Casino **13**
 - 3.1. Cashier 14
 - 3.2. Reports 15

Tables

Table 1-1 - PAR Group General..... 8

Figures

Figure 1-1 – Casino main page	9
Figure 1-2 – Casino’s Setup window.....	10
Figure 2-1 – Department Code setup	11
Figure 3-1 – Posting window.....	13
Figure 3-2 – Guest Handling screen – Invoice tab.....	14
Figure 3-3 - Cashier Screen	14
Figure 3-4 - Cashier's Function.....	15
Figure 3-5 - Onboard Invoice Screen.....	15

Preface

The Casino module is a program that manages the administration of casino services, track casino transaction and provides a wide range of analysis report.

Audience

This document is intended for application specialist and end-users of Oracle Hospitality Cruise Shipboard Property Management System (SPMS).

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:
<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at
<http://docs.oracle.com/en/industries/hospitality/>

Revision History

Date	Description of Change
September 2018	<ul style="list-style-type: none">• Initial publication

Prerequisites, Supported Systems and Compatibility

This section describes the minimum requirements for the Casino module in Oracle Hospitality Cruise Shipboard Property Management System.

Prerequisites

- Administration.exe
- Management.exe
- Casino.exe

Supported Operating Systems

Microsoft Windows 10 - 32-bit/x64-bit System

System Compatibility

SPMS version 8.0 or later. For customers operating on version below 8.0, database upgrade to the recommended or latest version is required.

1

SPMS Parameters

This section lists the Parameters available to Casino module and they are accessible in Administration module, System Setup, Parameter.

PAR_GROUP Casino

Table 1-1 - PAR Group General

PAR Name	PAR Value	Description
Additional Auth Amount Checking	<value>	This setting prompts a reminder message to Casino staff to request for further credit card authorization by value defined and does not trigger an authorization request. Staff is required to contact the Pursers for incremental authorization to be performed on the passenger's credit card.
Allow Posting For Cash Payment	<value>	1 - Allow postings for accounts that only have Cash registered as payment type. 0 - Do not allow postings on these accounts This is to ensure that only passenger accounts that has a credit card registered on their account are allowed to charge the Casino postings to their onboard account. Parameter is accessible through OHC Casino, Setup, Parameters.
Apply Master Casino Department Limit	<value>	A - System Account, P - Pax, C - Crew, G - Group, Z - Gift Card
Check Casino Credit Limit on Payer	<value>	1 - Check the Casino Limit on buyer and payer, 0 - Check the Casino Limit on buyer only
Master Casino Department Limit	<value>	<=0 - Use Casino Main Department Credit Limit, >0 - Use this Casino Department Limit. If there are multiple main department codes available for Casino postings, the value specified here allow you to set a total credit limit for all Casino Department codes combined.
Min Age For Casino Posting	<value>	Minimum age allowed for casino posting
Multiple Receipt Copies	<value>	Prints the Cash/Chip Advances receipts posted in Casino module,

PAR Name	PAR Value	Description
		1 - Print two copies, 0 - Print one copy only
Overwrite Limit Password	<value>	Password to overwrite daily limit for cash/chip advance postings. Directly Set Password through OHC Casino instead of Administration module as the password will be encrypted.
Print Receipt	<value>	1 - Print receipt after cash/chip advance posting / 0 - Do not print receipt Accessible through OHC Casino, Setup, Parameters.
View Onboard Invoice	<value>	1 – Allow to view onboard invoice 0 – Do not allow to view onboard invoice

Accessing the Setup Page

The setup function is accessible by clicking the Home tab, Setup button of the Casino module.

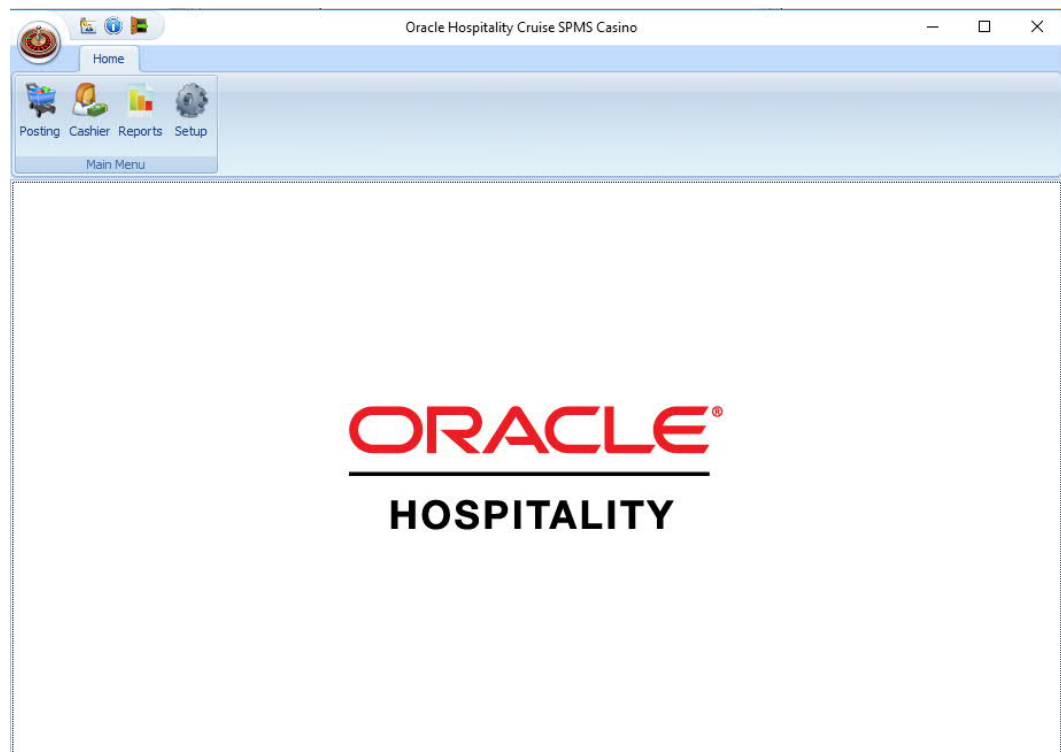


Figure 1-1 – Casino main page

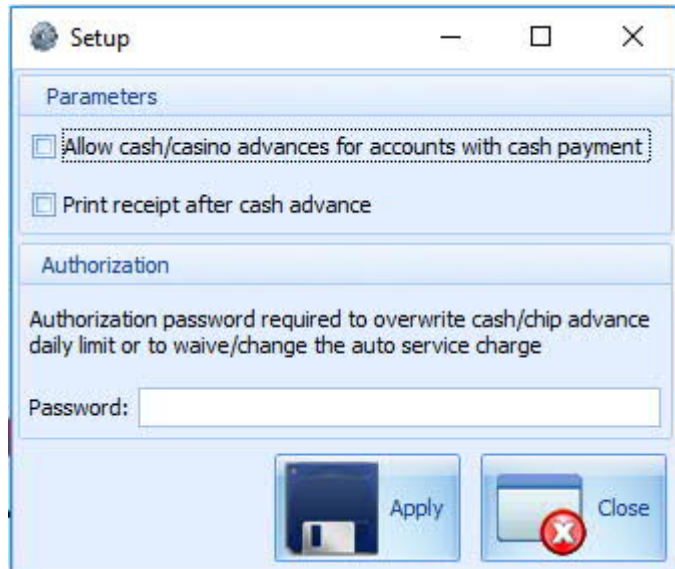


Figure 1-2 – Casino's Setup window

At the Setup window, check the necessary check boxes to enable the parameters or enter the overriding password in the password field, and then click Apply.

2 System Configuration

This section describes the department code setup within the Administration module.

2.1. Department Code Setup

A debit/credit department code is required to capture all the Casino postings and this is setup up in Administration module, Financial Setup, Department setup.

1. Login to Administration module and select Financial Setup, Department setup from the drop-down list.
2. Navigate to Debit tab and click New, located at the bottom right of the screen to create a Sub-Department code.

The screenshot shows the 'Debit Department Code Setup' window. The 'Current Main Department' is set to '7000 Casino'. The 'Type of Posting' is 'D Posting Department', the 'Department Code' is '7001', and the 'Description' is 'Casino Token/Chip'. Under 'Department Representation in POS Subsystem', the 'POS Revenue Center' is '20' and 'POS Revenue C.Desc.' is 'Casino'. Under 'Department Representation in Casino', 'Max. Daily Limit' and 'Max. Cruise Limit' are both '0.00'. The 'Department Discounts' section shows 'Guest Discounts Dept.' and 'Crew Discounts Dept.' both set to '7001 Casino Token/Chip'. 'Department Security' is set to 'Debit Department Level 1'. The 'Eligible Departments' list includes '(pre) All Bars', '(pre) All Beverage', '(pre) All Champagne', and '(pre) All Food'. The 'Representation in General Ledger System' shows an 'Origin' of '-.-.-.-.-'. The 'General Ledger Description' field contains instructions for entering account numbers and SCR_COMMENT. 'Department VAT Tax' is set to '(No Tax)'. The 'Payroll' section has 'Req. Signature During Folio Payout' set to 'Not Specified'. A 'Casino Department' checkbox is checked. The window has 'OK' and 'Cancel' buttons at the bottom right.

Figure 2-1 – Department Code setup

3. Under the Current Main Department section, enter the information for the Casino posting department such as Type of Posting, Department Code and description.
4. Under the Department Representation in POS Subsystem section,
 - a. Enter a two digits POS Revenue Center number.
 - b. Enter the Casino's description in the POS Revenue C.Desc field.

-
- c. Checked the option 'Allow Posting with Declined Authorization', if you allow posting to a declined authorization account.
 5. Under the Department Representation in Casino section,
 - a. Define the daily maximum limit allowed in the Max. Daily Limit field.
 - b. Define the maximum cruise limit in the Max. Cruise Limit field.
 6. Checked the Casino Department checkbox. This field determine whether the payment type is a Casino related department code.
 7. Click OK to save the form.

2.2. Receipt Setup

The system is able to generate a receipt upon payment and this would require a report template to be set up. A Standard Casino receipt template is available in Administration module, System Setup, Report setup, _Receipts group and Casino Report. Please contact Oracle Customer Support if you would like to configure a customized receipt format.

2.3. Hardware Setup

You may use a default printer to print the report via the SPMS program. See Management Module, Options section on how to setup the printer.

3

OHC Casino

This section describes the steps to perform a posting.

1. Run the OHC Casino program.
2. Click the Posting at the ribbon bar.
3. Enter a name or cabin number at the Account Identifier field to search for an account and then select the name from the drop-down list.

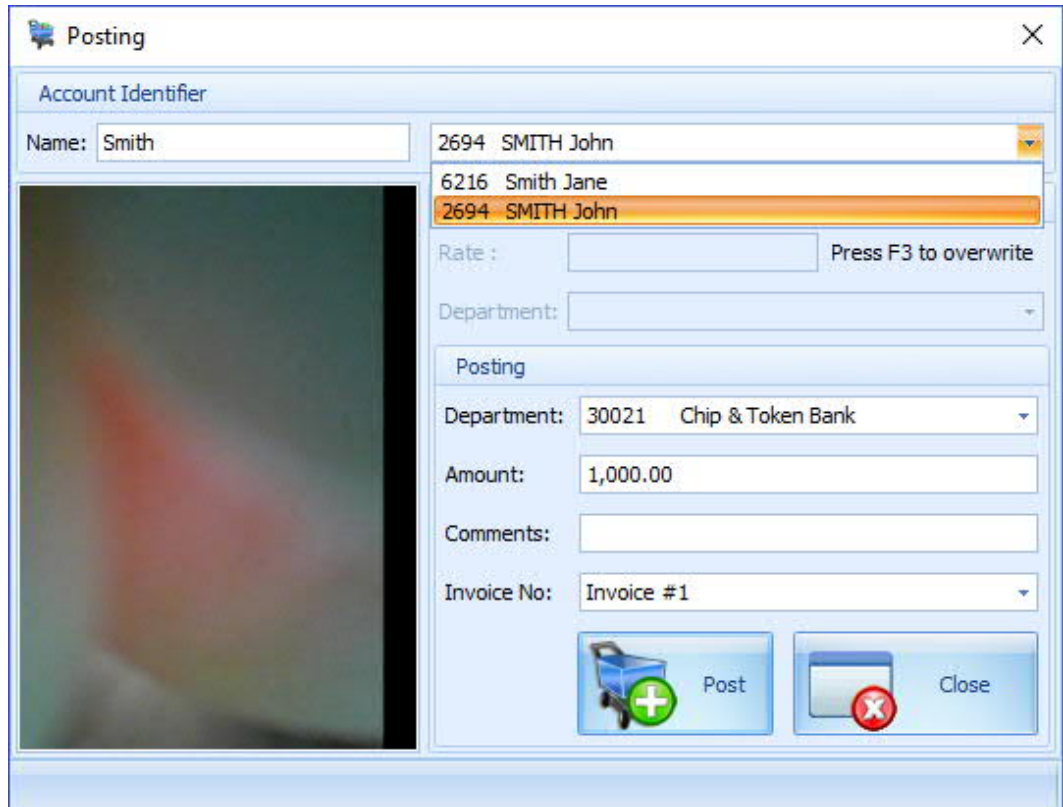


Figure 3-1 – Posting window

4. At the Posting section:
 - a. Select the Casino Department to post.
 - b. Enter the posting amount and comments, if any.
 - c. Select the Invoice number to post to.
5. Click Post to confirm the posting and print a receipt, if Parameter Casino, Print Receipt is enabled.

- The posted transaction is stored in Guest Handling, Invoice tab of Management module.

	Date	Department	Credit	Debit	Discount	Vat Tax	POS-Discou	Buyer	Trans.ID	User
	29/Aug/2015	7000 Casino		100.00	0.00	0.00	0.00	TESTMAY CC 01	14146429	A
	29/Aug/2015	7000 Casino		12.00	0.00	0.00	0.00	TESTMAY CC 01	14146410	A
	29/Aug/2015	7000 Casino		11.00	0.00	0.00	0.00	TESTMAY CC 01	14146409	A
	29/Aug/2015	7000 Casino		100.00	0.00	0.00	0.00	TESTMAY CC 01	14146389	A
	29/Aug/2015	2050 La Terrazza		100.00	0.00	0.00	0.00	TESTMAY CC 01	14146371	A
	29/Aug/2015	2010 Casino Bar		-20.00	0.00	0.00	0.00	TESTMAY CC 01	14146370	A
	29/Aug/2015	2020 Capri Bar		-2.00	0.00	0.00	0.00	TESTMAY CC 01	14146369	A

Figure 3-2 – Guest Handling screen – Invoice tab

3.1. Cashier

This section describes the steps to retrieve the casino's posting for the guest.

- At the application, click the Cashier button at the ribbon bar.
- Enter a name or cabin number at the Name/Cabin field to search an account and then select the name from the selection list.
- Selecting the Guest Information tab enable you to check the general info of the guest's.

Figure 3-3 - Cashier Screen

- Click the Invoice tab to check casino's posting for the guest. The Cashier button at the ribbon bar is enabled, allowing you to perform posting from this.

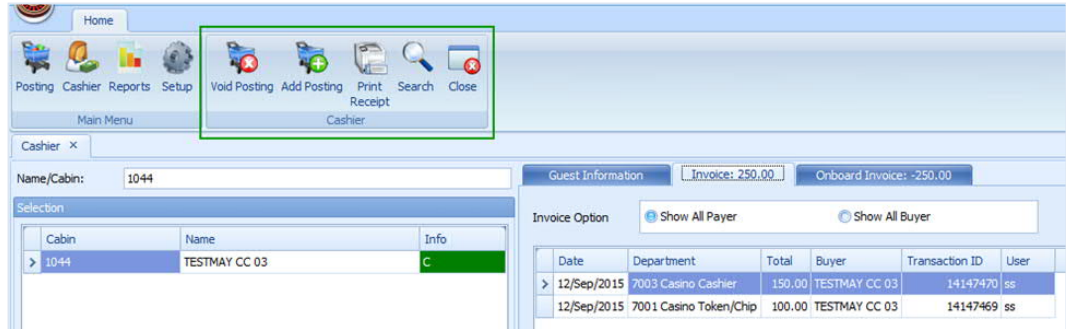


Figure 3-4 - Cashier's Function

5. Navigating to the Onboard Invoice tab allows you to view all other postings of the guest.

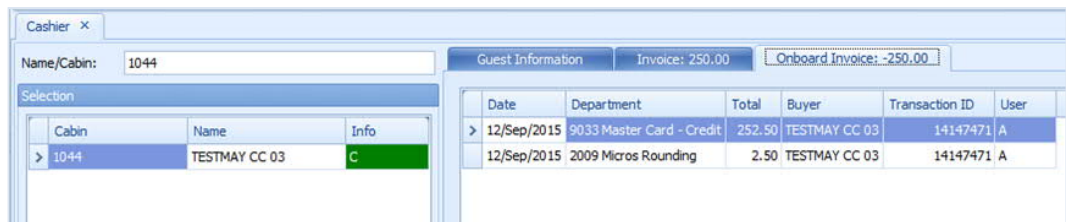


Figure 3-5 - Onboard Invoice Screen

3.2. Reports

This section describes the report usage for casino module.

1. At the Main Menu section, click the Reports.
2. Enter a report in the Search report field or select the report from the tree view.
3. There are several functions for Report printing
 - a. Print by sending the report to a printer.
 - b. Export (supported format : rpt, pdf, xls, doc, rtf)
 - c. Custom Excel export