

**Oracle® Hospitality Cruise Smart for
Mobile Devices**

Release Notes for Smart iCrew

Release 8.0

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Preface

The Oracle Hospitality Smart iCrew is a mobile application that allows the Ship operator to render personalized services to its guest and visitors, enhances the passenger's experience, and increases the productivity of the crew.

Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review the Smart iCrew product documentation for information on installation, upgrade, configuration, and general use.

Audience

This document is intended for project managers, application specialist, and users of Oracle Hospitality Cruise Smart for Mobile Devices.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL: <https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to re-create.
- Exact error message received and any associated log files.
- Screen shots of each step you take.

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>

Revision History

| Date | Description of Change |
|------------|---|
| March 2018 | <ul style="list-style-type: none">▪ Initial publication |

Prerequisite, Supported Systems, and Compatibility

This section describes the minimum requirements for the Smart iCrew module.

Prerequisite

- Latest Smart iCrew scripts obtainable from Oracle Customer Support.

Supported Systems

- Apple iOS 10 and above.

Supported Hardware

- iPad / iPad Mini 4 / iPod Touch

Compatibility

- SPMS version 8.0.4, 7.30.876, 7.0.60 or later.
For customers operating on version 8.0.4 and below, a database upgrade to the recommended or latest version is recommended.

1 Features and Updates

Redesigned User Interface (UI)

The UI of the Smart iCrew application has been redesigned and attuned to Oracle branding. The redesign and simplicity of the UI provides a more streamlined and user-friendly experience.

2 Resolved Issues

Table 1 – Resolved Issues

| Product | Bug ID | Description |
|---------|----------|---|
| iCrew | 25777250 | When user right '#14101 - Start Wizard' is disabled and the user tries to press the Select Guest button, the application prompts a "Duplicate Guest" error and prohibits you from selecting a guest. This also makes the function Pays for everybody selected unusable. In the functionality where the guest is automatically selected when tapping on the Group, Booking Number or Stateroom search and the user has rights '#14111- Select Guest' disabled, the button does not allow you to deselect the guest. The issue is now resolved. |
| iCrew | 25688612 | Added scan ability of guest cards with magnetic stripes encoded. |
| iCrew | 25494435 | Resolved an issue with OCR for passport reading not reading the MRZ correctly. |
| iCrew | 25476163 | Corrected an issue with the application crashing when entering the Group Members Overview page where there is only one group member in the group member details. |
| iCrew | 25473822 | Corrected the credit card disclaimer note to display in line with the signature box. |
| iCrew | 25455760 | Enhanced to application to purge the cache when the application closes or immediately after users logged out. |
| iCrew | 25391716 | Corrected the Parameter "Enable Credit Card DCC" behavior from prompting when the parameter value = 0. |
| iCrew | 25379091 | Resolved an issue with Credit card number still showing in Guest Lookup even though the user right #11068 is disabled. |
| iCrew | 24780521 | When scanning a passport to a guest, the application does not recognize or validate that the passport has already existed for the previous guest. This issue is now fixed. |
| iCrew | 24780429 | Enhanced the application to capture Foreign Identification Number (FIN) and added a national id field to document data collection screen to allow for manual input. |
| iCrew | 26551892 | When swiping a credit card through an Infinea Tab M accessory, the entry is flagged as a manual entry instead of use swipe reader, resulting to a higher authorization amount. This issue is now fixed. |
| iCrew | 26927644 | Resolved an issue with the application crashing when accessing the Housekeeping, Task Overview page. |

3 Installation and Upgrade

In the App Store, search for **Oracle Hospitality Smart Crew** to download and install.

The *Smart iCrew User Guide* has information on configuring and using the application.