## Oracle® Communications EAGLE

Release Notice

Release 46.5

**E84641 Revision 10** 

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#### Oracle Communications, EAGLE Release Notice, Release 46.5

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## **Chapter 1: Introduction**

#### **Topics:**

EAGLE 46.5 Introduction Revision History

This Release Notice includes feature descriptions, supported hardware, and media and documentation pack contents; and identifies the supported upgrade paths. This document includes listings for both the resolved and known bugs for this release. Directions for accessing key Oracles sites and services are also identified in the Oracle References and Services chapter.

Release Notices are included in the documentation pack made available with every software release.

#### **EAGLE 46.5 Introduction**

Oracle Communications EAGLE is a platform that delivers signaling solutions to telecommunication networks worldwide.

#### **Revision History**

| Date       | Revision | Description   |
|------------|----------|---|
| 07/2017    | 4        | Initial release for EAGLE 46.5  |
| 10/2017    | 5        | Changes made for release 46.5.0.0.1   |
| 06/2018    | 7        | Changes made for release 46.5.1   |
| 03/26/2019 | 8        | Changes made for release 46.5.2   |
| 07/24/2019 | 9        | Removed incorrect note regarding supported upgrade paths from release 46.5.2                |
| 08/19/2019 | 10       | Added Bug 28514915 to the EAGLE 46.5.2 Resolved Bugs table. This was inadvertently omitted. |
|            |          | Corrected E5-MASP part number in the Hardware Baseline table.                               |

## Chapter 2: Feature Descriptions

#### **Topics:**

Add GTT on SLIC IPSG [6500]

Hardware

Commands

Measurements

Limitations

**ENUM on SLIC Network Redundancy** 

Enhancement

Hardware

Commands

Limitations

Hardware Maintenance Phase for E5-

**IPSM Cards** 

**Increase IPSG SIGTRAN Connections** 

Commands

Limitations

Increase the Number of Supported

Service Module Cards per Node

Make DB Split Feature and GFlex MAP

Layer Routing Work With Each

Other

Need to Decode Multiple Components

in a TCAP Message

Measurements

Limitations

Provide 2 HSL and 64 LSL on SLIC

Hardware

SIP NP on SLIC Network Redundancy

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**Enhancement Bugs** 

Other Changes

**Group Broadcast Signaling Units** 

(GBSU) Functionality

**Operational Changes** 

Unsolicited Alarm Messages

Unsolicited Information Messages

GTT with IPSG 10k TPS on SLIC

**TCAP Multiple Components** 

Error Messages

Error Messages for Add GTT on SLIC IPSG [6500 TPS]

Error Messages for ENUM on SLIC Network

**Redundancy Enhancement** 

Error Messages for Increase IPSG SIGTRAN

Connections

Error Messages for Increase the Number of

Supported Service Module Cards per Node

Error Messages for Need to decode Multiple

Components in a TCAP Message

Error Messages for SIP NP on SLIC Network

**Redundancy Enhancement** 

Error Messages: Non-Feature Related

EAGLE Configuration Table Data

Reports

This chapter provides a summary of each feature released in EAGLE 46.5.

#### Add GTT on SLIC IPSG [6500]

This feature ports GTT functionality to SLIC IPSG cards. A new IPSG32 GPL combines GTT and IPSG capabilities to the SLIC card.

To load the new combined GPL (IPSG32), a SLIC card must be flashed with 32-bit flash (BLSLC32), and provisioned with type=slic, appl=ipsg, and data=gtt.

*Note*: The TPS performance was increased from 6,500 to 10,000 via an enhancement that is also part of EAGLE 46.5. The GTT throughput provided by LIM (IPSG) cards is limited to 400K. Since each GTT-enabled SLIC IPSG card supports 10K TPS, up to 40 GTT-enabled SLIC IPSG cards can be supported on a node.

The GTT throughput of 400K provided by LIM cards is counted separately from the SCCP SM subsystem throughput. The rept-stat-sccp command is enhanced to display the GTT statistics on GTT on LIM cards.

See Table 4 for the enhancement bug details, and Commands User's Guide for rept-stat-sccp details.

#### **Hardware**

The Add GTT on SLIC IPSG [6500] functionality only runs on SLIC cards with a 32-bit BLSLC32 flash GPL. The following table describes hardware and provisioning combinations for IPSG cards:

Table 1. Supported Card Types for the IPSG Application

| Card Provision Type/GTT ON/OFF                             | ENET-B/32-bit<br>BLMCAP OR ENET-A                                       | SLIC/32-bit BL<br>SLC32  | SLIC 64-bit BL<br>SLC64                       |
|--|---|--|---|
| ENET/ENETB (GTT cannot be enabled on ENET/ENETB card type) | Supported<br>Loads IPSG GPL   | Supported (will work as IPSG card with the ENETB card type) Loads IPSG GPL                           | Auto-Inhibit (HW<br>Verification Code<br>174) |
| SLIC with GTT<br>disabled<br>(DATA=NOSCCP)                 | Not Supported (Card will<br>Auto-inhibit) (HW<br>Verification Code 172) | Supported (will work as<br>a GTT disabled IPSG<br>card with the card type<br>SLIC)<br>Loads IPSG GPL | Auto-Inhibit (HW<br>Verification Code<br>174) |
| SLIC with GTT enabled (DATA=GTT)                           | Not Supported (Card will<br>Auto-inhibit) (HW<br>Verification Code 172) | Supported<br>Loads IPSG32 GPL  | Auto-Inhibit (HW<br>Verification Code<br>174) |

#### **Commands**

The following existing commands are modified to support the Add GTT on SLIC IPSG [6500 TPS] feature:

- act-gpl
- alw-card
- aud-data
- chg-card
- chg-gpl
- chg-sccp-msg
- copy-gpl
- copy-tbl
- ent-card
- init-card
- init-sys
- rept-stat-card
- rept-stat-db
- rept-stat-ddb
- rept-stat-gpl
- rept-stat-iptps
- rept-stat-sccp
- rst-card
- rtrv-card
- rtrv-gpl
- rtrv-sccp-msg
- rtrv-stp
- tst-msg

See Commands User's Guide for more enhancement information.

#### **Measurements**

Two new measurement registers are added to the SYSTOT-STP report for the Add GTT on SLIC IPSG [6500] feature:

- GTTONSM number of messages on which GTT is performed on only SCCP cards.
- GTTONLIM number of messages on which GTT is performed on only IPSG cards.

Two new measurement registers are added to the COMP-LINK, MTCD-LINK and MTCDTH-LINK reports:

- GTTONLIM number of messages on which GTT is performed on a GTT-enabled IPSG card.
- GTTFORSM number of messages that are sent by a GTT-enabled IPSG SLIC card to an SCCP card.

#### Limitations

GSM MAP Screening is not supported on GTT-enabled IPSG cards.

It is recommended that a linkset not have links on both GTT-enabled IPSG cards and GTT-disabled IPSG cards. This scenario can result in the GTT-disabled IPSG cards responding back with a UPU or TFP (for messages destined for a CPC), even though GTT-enabled IPSG cards can provide GTT service for some of links.

The GTT Actions SFTHROT and SFLOG are not supported on GTT-enabled IPSG cards in release 46.5.

#### **ENUM on SLIC Network Redundancy Enhancement**

This feature introduces network communication redundancy on the SLIC card. Four network interfaces will support ENUM - two for EPAP communication and two interfaces for signaling. One SLIC card running the ENUM application can connect to two EPAPs and two signaling networks at the same time. Interface A/D is used for EPAP connectivity, and interface B/C is used for the signaling network.

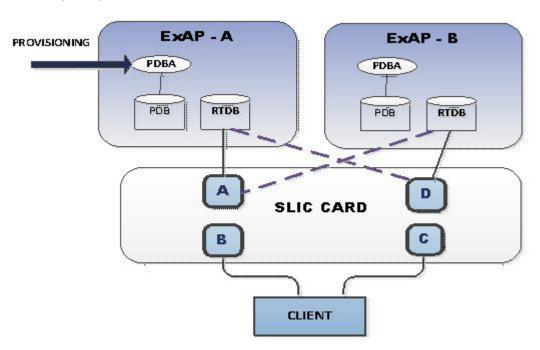


Figure 1. ENUM on SLIC Network Redundancy Model

See ENUM User's Guide for more information.

#### Hardware

Ethernet Interface A and D are used for EPAP connectivity on SLIC cards.

Ethernet Interface B and C will be used for signaling network connectivity on SLIC cards.

Ethernet adapter required — DB26/Dual-RJ45 adapter for GbE. Part #830-1102-03.

#### Commands

The following existing commands are modified to support the ENUM on SLIC Network Redundancy Enhancement feature:

- act-ip-lnk
- chg-ip-lnk
- dact-ip-lnk
- rept-stat-card
- rept-stat-enet
- rept-stat-enum
- rtrv-ip-lnk

The following existing pass commands are modified to support the ENUM on SLIC Network Redundancy Enhancement feature:

- option
- netstat

See Commands User's Guide for more enhancement information.

#### Limitations

Maximum of 16 SLIC cards running the ENUM feature on the SLIC shall be allowed.

#### Hardware Maintenance Phase for E5-IPSM Cards

E5-IPSM cards (870-2877-xx) are not supported in Release 46.5. E5-ISPM cards can remain in the EAGLE at the start of the upgrade to Release 46.5, but must be removed and replaced by the E5-ENET-B (P/N 870-2971-xx) or the SLIC (P/N 7094646) card at the completion of the upgrade. The functionality of the E5-IPSM cards is performed by the E5-ENET-B or the SLIC card.

#### **Increase IPSG SIGTRAN Connections**

This feature increases the number of associations per SLIC card loaded with the IPSG GPL from 32 to 128.

The supported signaling ports are a, a1 to a63 and b, b1 to b63.

See Database Administration - IP7 User's Guide for more information.

#### **Commands**

The following existing commands are modified to support the Increase IPSG SIGTRAN connections feature:

- act-lpo
- act-slk
- alw-slk
- blk-slk
- canc-lpo
- canc-slk
- chg-assoc
- dact-slk
- dlt-slk
- ent-assoc
- ent-slk
- inh-slk
- rept-stat-assoc
- rept-stat-card
- rept-stat-iptps
- rept-stat-ls
- rept-stat-slk
- rtrv-assoc
- rtrv-card
- rtrv-ls
- rtrv-slk
- tst-slk
- unblk-slk

See Commands User's Guide for more enhancement information.

#### Limitations

When the IPSG application on SLIC hardware is hosting more than 32 IPSG M2PA/M3UA connections, SCTPBUF Size should not be configured to less than 50, even though the ent-chg-assoc command allows configuration under 50.

#### Increase the Number of Supported Service Module Cards per Node

This feature increases the number of supported SM cards from 32 to 40, as described in the following table:

**Table 2. EAGLE Service Module Card Limits** 

| Description   | New Limit (Cards per<br>EAGLE) | Existing Limit (Cards per EAGLE) |
|---|--------------------------------|----------------------------------|
| EAGLE deployed with 1 EPAP and 1 ELAP (Dual ExAP)           | 58                             | 32                               |
| Any card connected to EPAP <sup>1</sup>                     | 401                            | 32                               |
| Any card connected to ELAP <sup>2</sup>                     | 18                             | 18                               |
| SCCP cards (Cards provisioned with APPL=VSCCP) <sup>3</sup> | 40 + 1 (in N + 1 config)       | 32                               |
| SIP   | 16                             | 16                               |
| DEIR  | 16                             | 16                               |
| ENUM  | 16                             | 16                               |

## Make DB Split Feature and GFlex MAP Layer Routing Work With Each Other

This feature allows GTT Action Services to work together with the RTDB Split Feature (120M DN and 120M IMSIs via split database). The SCCP card selection on LIM cards is done on the basis of the Opcodes from the MAP layer. If the Opcode is not supported, selection is then done on the basis of the SNP parameter. For the GTT Actions table, the dependency to activate "EPAP Data Split" and GFLEX MLR is removed and the user can use the functionality of both features together. This compatibility occurs when GTT Action is executed on GTT enabled LIM cards (in cooperation with the Add GTT on SLIC IPSG (6500 TPS) enhancement).

The Services in GTT Action can also be configured if the 240 Million SPLIT DB feature is enabled, and vice versa.

#### **Need to Decode Multiple Components in a TCAP Message**

This feature allows TCAP Opcode Based Routing (TOBR) to check for the presence of more than one component in the MAP portion of the message. The appropriate OPCODE GTTSet is configured with the option to process multiple component sets. TOBR decodes both components, and 2 keys are formed:

• Key 1 - Package Begin/ ACN - ShortMsgGateway V3 / Opcode ReportSMDeliveryStatus

<sup>&</sup>lt;sup>1</sup> This includes SCCP cards of data type DN, IMSI or EPAP, SCCP cards with no data type if EPAP based services are turned ON, SIP cards with DATA=EPAP, ENUM and DEIR cards.

<sup>&</sup>lt;sup>2</sup> This includes SCCP cards of data type ELAP, SCCP cards with no data type if LNP services are turned ON and SIP cards with DATA=ELAP.

<sup>&</sup>lt;sup>3</sup> The maximum number of SCCP cards that can be brought into service depends on the status of various ExAP-based features enabled in the system.

Key 2 - Package Begin/ ACN - ShortMsgGateway V3 / Opcode – SendSRIforSM

TOBR searches for both the keys. If both keys have matching translations in the GTTSet, then the translation with the higher priority number is chosen for TOBR processing.

EAGLE checks up to 3 components, and ignores components after the 3rd component in the message. If there are multiple components, EAGLE decodes the MAP operation of the first 3 components.

See the "TCAP Opcode Based Routing" section in *Database Administration - GTT User's Guide* for more information.

#### **Measurements**

The TMULTCOMP measurement register is reported to the SYSTOT-STP report for the Need to decode Multiple components in a TCAP message feature. The CGTMULTCOMP register is obsolete.

#### Limitations

TCAP Multiple Components is partially supported with SCPVAL GTT Action. When TOBR is OFF and SCPVAL GTT Action is configured to be applied on an incoming MSU after GTT, TCAP Multiple Components functionality does not work. The option to determine whether or not to process multiple components (CHECKMULCOMP) is configured with an OPCODE GTTSET only. An OPCODE GTTSET can be configured only when TOBR is ON.

TCAP Multiple Components does not support indefinite form of length for ANSI TCAP messages.

The highest priority component selected by TCAP Multiple Components does not have any impact on Enhanced GMS (EGMS).

#### Provide 2 HSL and 64 LSL on SLIC

This feature provides two (2) High-Speed Links (HSL) and 64 Low-Speed Links (LSL) on the card in order to support TDM links and increase card efficiency. This feature allows SLIC to replace the HC-MIM (same capacity in one card slot instead of two card slots) or to replace the E5-E1T1 (doubles the capacity).

*Note*: Channel bridging is not supported on SLIC cards. Channel bridging for the location (if any) should be removed by the operator before hot swapping an HCMIM with a SLIC card.

#### Hardware

There are sixteen (16) LEDs, two for each E1/T1 port used to indicate port and channel (signaling link) status. One LED per E1/T1 port indicates the E1/T1 port status, and one LED per E1/T1 port indicates the aggregated channel status.

Table 3. HCMIM and SLIC-E1T1 LED Configuration

| E1/T1 Port Status LED   | Aggregated Channel Status LED   |
|---|---|
| Green (No alarms, port has acquired timing and framing synchronization) | Green (if all channels provisioned =ISNR)   |
| Amber (Remote alarm condition)  | Amber (indicates port is the "reflected" port in Channel Bridging mode of operation. Applies only to "even" numbered ports) |
| Amber blinking (Loss of Frame Synchronization)                          | Amber blinking (if any channels provisioned = OOS)  |
| Red blinking (all other alarms)   | Red blinking (if all channels provisioned = OOS)  |
| Red (Port not provisioned)  | Red (if no channels are provisioned)  |

#### **SIP NP on SLIC Network Redundancy Enhancement**

This feature introduces network communication redundancy on the SLIC card. Four network interfaces will support SIP - two for ExAP communication and two interfaces for signaling. One SLIC card running the SIP application can connect to two ExAPs and two signaling networks at the same time. Interface A/D is used for ExAP connectivity, and interface B/C is used for the signaling network.

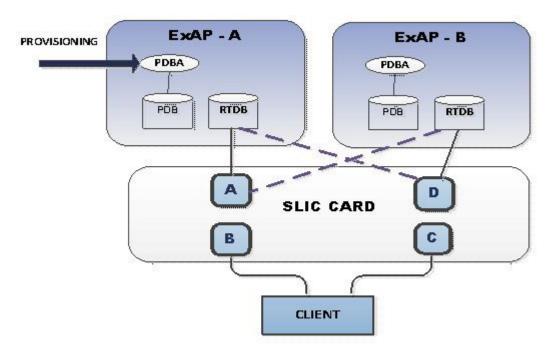


Figure 2. SIP on SLIC Network Redundancy Model

See Database Administration - Features User's Guide for more information.

#### Hardware

Ethernet Interface A and D are used for ExAP connectivity on SLIC cards.

Ethernet Interface B and C will be used for signaling network connectivity on SLIC cards.

#### Limitations

ExAP redundancy can be achieved automatically upon the failure of one switch or port, as the SLIC card starts the data download via another switch or port. For automatic signaling traffic redundancy, it is recommended the customer use third party IP load balancer products. In case of failure and no load balancer solution, switchover to another port may need to be done manually.

#### **Enhancement Bugs**

Table 4 shows EAGLE 56.5 enhancement bugs.

Table 4. EAGLE 46.5 Enhancement Bugs

| Bug # and Title                               | Description   |
|---|---|
| 19452209 SCCP Loadsharing for up to 128 Nodes | The maximum number of PC/SSN entities supported in an Entity Set is increased from 32 to 128. |
| 19456036 GTT with IPSG 10k TPS on SLIC        | Increases the performance of throughput of IPSG to 10k TPS on a GTT-enabled IPSG SLIC card.   |

#### **Other Changes**

The following core enhancement is introduced in EAGLE Release 46.5:

#### Group Broadcast Signaling Units (GBSU) Functionality

Group Broadcast Signaling Units (GBSU) is a method to make the changes in the Dynamic Database more robust and reduce the occurrence of DDB inconsistencies. With the gbsusnminm parameter turned on, it enables applications to send Simple Network management (SNM)/Internal Network Management (INM) Group Broadcast messages. This functionality is for a system with EPM-B and SLIC cards only. The gbsusnminm parameter cannot be turned on if an A-class card is present in the system.

The current functionality is as follows:

- The default value of the gbsusnminm is OFF.
- If the gbsusnminm parameter is ON prior to upgrading to Release 46.5, the parameter will remain on after the upgrade.
- If an EPM-A card is inserted in an EAGLE with GBSU=ON, the OAM will inhibit the A-card.

See Commands User's Guide for more information.

#### **Operational Changes**

EAGLE Release 46.5 contains new unsolicited information messages, and new and updated error messages.

#### **Unsolicited Alarm Messages**

There are no new UAMs in Release 46.5; however, the following UAM information should be noted:

- The GTT capacity on GTT-enabled IPSG cards cannot be shared by other cards, unlike the GTT capacity on SCCP cards. Certain UAMs related to SCCP capacity, the availability of SCCP service on the whole system, GTTenabled on two occurrences, and others are not pertinent to GTTenabled IPSG cards.
- UAMs 328, 329, 330, 331, 335, 437, 632, 631, and 633 should only be raised or cleared with consideration to SCCP (SM) cards only and should not take into account the GTTenabled IPSG cards.
- UAMs 453, 454, 262, 263, 336, 452 will be raised or cleared based on data from both SCCP cards and GTT-enabled IPSG cards.

#### **Unsolicited Information Messages**

The Unsolicited Information Messages (UIMs) in this section are introduced or updated in EAGLE Release 46.5.

#### GTT with IPSG 10k TPS on SLIC

Table 5. New UIM for GTT on IPSG

| UIM      | 1474                    | Format | Output Group |
|----------|-------------------------|--------|--------------|
| Action   | Added for 46.5          |        |              |
| Old data |                         |        |              |
| New data | GTT DB reload initiated | I-45   | CARD         |

Table 6. New UIM Format for GTT on IPSG

| Literal | I-1 |
|---------|-----|

| Format  | 1 2 3 4 5  | 6 7                        | 8    |
|---------|--|----------------------------|------|
| Tomat   | 1234567890123456789012345678901234567890123                  | 34567890123456789012345678 | 9012 |
|         | 34567890   |                            |      |
|         | stationxxxx xx-xx-xx xx:xx:xx EST Rel 4                      | 16.5                       |      |
|         | xxxx.xxxx CARD xxxx INFO 'tex                                | ct′                        |      |
|         | CAUSE: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx                  |                            |      |
|         |  |                            |      |
|         | Report Date: xx-xx-xx Time: xx:xx:xx                         |                            |      |
| Output  | 1 2 3 4 5  | 6 7                        | 8    |
| _       | 1234567890123456789012345678901234567890123                  | 34567890123456789012345678 | 9012 |
| Example | 34567890   |                            |      |
|         | xxxx.1474 SYSTEM INFO GT                                     | TT DB reload initiated     |      |
|         | CARD=xxxx  | GPL=SCCP                   |      |
|         | CAUSE= <xxxxxxxxxxx< th=""><th></th><th></th></xxxxxxxxxxx<> |                            |      |
|         | Report Date:   | 16-09-07 Time:14:42:03     |      |

#### **TCAP Multiple Components**

**Table 7. New UIMs for TCAP Multiple Components** 

| UIM      | 1475                                  | Format | Output Group |
|----------|---------------------------------------|--------|--------------|
| Action   | Added for 46.5                        |        |              |
| Old data |                                       |        |              |
| New data | TOBR Multiple Comp: Translation found | I-43   | GTT          |
| UIM      | 1476                                  | Format | Output Group |
| Action   | Added for 46.5                        |        |              |
| Old data |                                       |        |              |
| New data | TCAPMulComp: Dup Opcode MSU discarded | I-43   | GTT          |

#### **Error Messages**

#### Error Messages for Add GTT on SLIC IPSG [6500 TPS]

New and modified error codes to support the Add GTT on SLIC IPSG  $[6500\ TPS]$  feature are listed in Table 8.

Table 8. Error Messages for Add GTT on SLIC IPSG [6500 TPS]

| Response ID Code | Error Message                                  | <b>Used by Command</b> |
|------------------|--|------------------------|
| E2374            | SCCP Subsystem not Configured                  | alw-map-ss             |
|                  |  | inh-map-ss             |
|                  |  | rept-stat-lnp          |
|                  |  | rept-stat-sccp         |
|                  |  | rept-stat-sfthrot      |
| E2670            | Invalid value of DATA parameter for given APPL | ent-card               |
|                  |  | rept-stat-card         |

| Response ID Code | Error Message  | <b>Used by Command</b>    |
|------------------|--|---------------------------|
| E3513            | Invalid parameter combination with PERDATA param       | alw/init-card<br>init-sys |
| E3516            | APPL must be IPSG/VSCCP with DATA parameter            | rept-stat-card            |
| E3520            | Invalid TYPE and APPL combination                      | init-card                 |
| E5414            | DATA parm must be specified with VSCCP/SIPHC/IPSG Appl | chg-card<br>ent-card      |

#### Error Messages for ENUM on SLIC Network Redundancy Enhancement

New and modified error codes to support the ENUM on SLIC Network Redundancy Enhancement feature are listed in Table 9.

Table 9. Error Messages for Add GTT on SLIC IPSG [6500 TPS]

| Response ID Code | Error Message  | <b>Used by Command</b> |
|------------------|--|------------------------|
| E3528            | Only one UDP connection can be provisioned per lhost | ent-ip-conn            |

#### **Error Messages for Increase IPSG SIGTRAN Connections**

New and modified error codes to support the Increase IPSG SIGTRAN connections feature are listed in Table 10.

**Table 10. Error Messages for Increase IPSG SIGTRAN Connections** 

| Response ID Code | Error Message  | <b>Used by Command</b>  |
|------------------|--|-------------------------|
| E3494            | Link is invalid for card location                            | chg-card<br>dlt/ent-slk |
| E4093            | Too many associations per card                               | chg/ent-assoc           |
| E4602            | Requested Assoc Buffer Space Exceeds Available Buffer Space. | chg/ent-assoc           |

## Error Messages for Increase the Number of Supported Service Module Cards per Node

New and modified error codes to support the Increase the number of supported Service Module cards per node feature are listed in Table 11.

Table 11. Error Messages for Increase the Number of Supported Service Module Cards per Node

| Response ID Code | Error Message  | <b>Used by Command</b>    |
|------------------|--|---------------------------|
| E3584            | No SCCP application card provisioned to support feature. | enable-ctrl-feat          |
| E4258            | Target card is not a SCCP application card.              | rtrv-data-rtdb<br>tst-msg |

| E5275 | ent-card command for type DSM or SLIC already in | ent-card |
|-------|--|----------|
|       | progress   |          |

#### Error Messages for Need to decode Multiple Components in a TCAP Message

New and modified error codes to support the Need to decode Multiple components in a TCAP message feature are listed in Table 12.

Table 12. Error Messages for Need to decode Multiple Components in a TCAP Message

| Response ID Code | Error Message  | <b>Used by Command</b>        |
|------------------|--|-------------------------------|
| E3522            | CHECKMULCOMP/PRIO can be specified with OPCODE SETTYPES only | chg/ent-gta<br>chg/ent-gttset |

#### **Error Messages for SIP NP on SLIC Network Redundancy Enhancement**

New and modified error codes to support the SIP NP on SLIC Network Redundancy Enhancement feature are listed in Table 13.

Table 13. Error Messages for SIP NP on SLIC Network Redundancy Enhancement

| Response ID Code | Error Message  | <b>Used by Command</b> |
|------------------|--|------------------------|
| E3528            | Only one UDP connection can be provisioned per lhost | ent-ip-conn            |

#### **Error Messages: Non-Feature Related**

New and modified error codes not related to features are listed in Table 14.

Table 14. Error Messages: Non-Feature Related

| Response ID Code | Error Message  | <b>Used by Command</b>        |
|------------------|--|-------------------------------|
| E2017            | <pre><parm_desc> is out of range, <min><max> - <parm></parm></max></min></parm_desc></pre> | dlt/rtrv/set-uim-<br>acthresh |
|                  |  | rtrv-log                      |
|                  |  | rtrv-trbltx                   |
| E2165            | Removable drive not inserted   | act-upgrade                   |
|                  |  | disp-disk-dir                 |
|                  |  | tst-disk                      |
| E2670            | Invalid value of DATA parameter for given APPL   | chg/ent-card                  |
|                  |  | rept-stat-card                |
| E2818            | A maximum of 128 PCs are allowed in a group  | chg/ent-mrn                   |
| E3530            | Dual ExAP or EPAP Data Split must be ON or GTT-LIM present                                 | rept-stat-sccp                |
| E3532            | Exceeding max number of SS7 links for GTT-enabled IPSG card                                | chg-card                      |

| Response ID Code | Error Message   | <b>Used by Command</b>   |
|------------------|---|--------------------------|
| E3537            | Card's A/B and C/D interfaces must be unique                              | chg-ip-lnk               |
| E3539            | SIP NP Feature Must Be Activated  | alw-card                 |
| E3595            | Def Router IP Addr must be local to one of this card's signaling networks | chg-ip-card              |
| E4205            | ENUM range does not match SNUM: 1-999 or 1000-1999.                       | rtrv-log<br>rtrv-trbltx  |
| E4851            | Removable media cannot be inserted  | act-upgrade<br>init-card |

#### **EAGLE Configuration Table Data Reports**

No new command parameters were added for this release.

# Chapter 3: EAGLE Release 46.5 Media and Documentation

#### **Topics:**

Media Pack Documentation Pack Oracle Communications software is available for electronic download on the Oracle Software Delivery Cloud (OSDC). Documentation is delivered electronically on the Oracle Help Center (OHC). Both the software Media Pack and Documentation Pack are listed in this chapter.

#### **Media Pack**

All components available for download from the Oracle Software Delivery Cloud (<a href="https://edelivery.oracle.com/">https://edelivery.oracle.com/</a>) are in Table 15: Media Pack Contents.

**Note**: This list is accurate at the time of release, but is subject to change. See the Oracle Software Delivery Cloud website for the latest information.

**Table 15: Media Pack Contents for 46.5** 

| Description  |
|--|
| Oracle Communications EAGLE (46.5.0.0.1-70.39.1), Tekelec  |
| Oracle Communications EAGLE (46.5.1.0.0-70.45.1), Tekelec  |
| Oracle Communications EAGLE (46.5.2.0.0-70.46.21), Tekelec |

#### **Documentation Pack**

All documents available for download from the Oracle Help Center (OHC) site (<a href="http://docs.oracle.com/en/industries/communications/">http://docs.oracle.com/en/industries/communications/</a>) are listed in Table 16: Documentation Pack Contents.

*Note*: This list is accurate at the time of release, but it is subject to change. See the Oracle Help Center for the latest information.

**Table 16: Documentation Pack Contents** 

| EAGLE Core Manuals  |
|---|
| Release Notice  |
| Commands User's Guide                                     |
| Commands Error Recovery Reference                         |
| Database Administration – Features user's Guide           |
| Database Administration – GWS User's Guide                |
| Database Administration – GTT User's Guide                |
| Database Administration – IP7 Secure Gateway User's Guide |
| Database Administration – SEAS User's Guide               |
| Database Administration – SS7 User's Guide                |
| Database Administration – System Management User's Guide  |
| Measurements Reference                                    |
| Unsolicited Alarms and Information Messages Reference     |
| Security Guide  |

System Health Check Guide

Software Upgrade Guide

#### **EAGLE Feature Manuals**

A-Port User's Guide

Analyzed Information Features User's Guide

ATINP User's Guide

EIR User's Guide

ENUM User's Guide

G-Flex C7 Relay User's Guide

G-Port User's Guide

IDP-Related Features User's Guide

INP/AINPQ User's Guide

IS41 GSM Migration User's Guide

MO SMS User's Guide

Numbering Plan Processor (NPP) User's Guide

SIGTRAN User's Guide

Stateful Applications User's Guide

TIF User's Guide

V-Flex User's Guide

#### **EAGLE Hardware, Installation, and Maintenance**

Hardware Reference

Installation Guide

Maintenance Guide

Application B Card Hardware and Installation Guide

#### Reference

Master Glossary

Previously Released Features

Related Publications Reference

Licensing Information User Manual

Table Data Report CSV File Format Reference

## Chapter 4: EAGLE Release 46.5 Supported Hardware Baseline

#### **Topics:**

EAGLE Card Overview Hardware Baseline

The hardware identified in this chapter comprises the hardware and server versions that have been verified with this release.

#### **EAGLE Card Overview**

The EAGLE Card Overview table is a resource table that provides an overview of information for cards that can be provisioned in EAGLE. For a detailed description of supported hardware, see Table 17.

This table lists the following card information:

- Name of the card on the card label
- Card part number
- Provisioned card type
- Number of shelf slots that the card occupies (1 or 2)
- Number of physical ports on the card
- Maximum number of links that can be assigned to the card
- GPLs and applications that can run on the card

**Table 17: EAGLE Card Overview Table** 

| Card Name<br>as shown<br>on the card<br>label | Part<br>Number                                       | Provisioned<br>Card Type |   | er Card<br>ots/Ports | Links per Card | Card GPLs       | Card<br>Applications               |
|---|--|--------------------------|---|----------------------|----------------|-----------------|------------------------------------|
| E5-APP-B                                      | 870-3096-xx  | e5appb                   | 2 | 4                    | N/A            | N/A             | elap<br>epap<br>lsms<br>nas<br>imf |
| E5-ATM  | 870-1872-01 <sup>4</sup><br>870-1872-02 <sup>4</sup> | limatm<br>lime1atm       | 1 | 4 (3 used)           | 3              | atmhc<br>blixp  | atmansi<br>atmitu                  |
| E5-ATM-B                                      | 870-2972-01  | limatm<br>lime1atm       | 1 | 4 (3 used)           | 3              | atmhc<br>blmcap | atmansi<br>atmitu                  |
| E5-E1T1 <sup>5</sup>                          | 870-1873-02<br>870-1873-03 <sup>4</sup>              | lime1<br>limt1           | 1 | 8                    | 32             | ss7hc<br>blixp  | ss7ansi<br>ccs7itu                 |
| 870-1873-044                                  | lime1 (for<br>SE-HSL)                                | 1                        | 8 | 2                    |                | ccs7itu         |                                    |
|   |  | limt1 (for<br>ST-HSL-A)  | 1 | 8                    | 2              |                 | ss7ansi                            |

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<sup>&</sup>lt;sup>4</sup> This part number is the ROHS equivalent of the immediately preceding part number.

<sup>&</sup>lt;sup>5</sup> For the E1 or T1 interface, an SS7 application (SS7ANSI or CCS7ITU) can be assigned to these cards.

| Card Name<br>as shown<br>on the card<br>label | Part<br>Number  | Provisioned<br>Card Type |   | er Card<br>ots/Ports | Links per Card  | Card GPLs        | Card<br>Applications |
|---|---|--------------------------|---|----------------------|-----------------|------------------|----------------------|
| E5-E1T1-B <sup>5</sup>                        | 870-2970-01   | lime1<br>limt1           | 1 | 8                    | 64              | ss7hc<br>blmcap  | ss7ansi<br>ccs7itu   |
|   |   | lime1 (for<br>SE-HSL)    | 1 | 8                    | 2               |                  | ccs7itu              |
|   |   | limt1 (for<br>ST-HSL-A)  | 1 | 8                    | 2               |                  | ss7ansi              |
| E5-ENET                                       | 870-2212-02<br>870-2212-03 <sup>4</sup>   | dcm                      | 1 | 2                    | 16              | iplhc<br>blixp   | iplim<br>iplimi      |
|   | 870-2212-04 <sup>4</sup><br>870-2212-05 <sup>4</sup>  |                          | 1 | 2                    | 1               | ipghc<br>blixp   | ss7ipgw<br>ippgwi    |
|   |   |                          | 1 | 2                    | 2 Ethernet      | slanhc<br>blixp  | stplan               |
|   |   | stc                      | 1 | 2                    | 2 Ethernet      | erthc<br>blixp   | eroute               |
|   |   | enet                     | 1 | 4                    | 32              | ipsg<br>blixp    | ipsg                 |
| E5-ENET-B                                     | 870-2971-01   | dcm                      | 1 | 2                    | 16              | iplhc<br>blmcap  | iplim<br>iplimi      |
|   |   |                          | 1 | 2                    | 1               | ipghc<br>blmcap  | ss7ipgw<br>ippgwi    |
|   |   |                          | 1 | 2                    | 2 Ethernet      | slanhc<br>blmcap | stplan               |
|   |   | stc                      | 1 | 2                    | 2 Ethernet      | erthc<br>blmcap  | eroute               |
|   |   | enet<br>enetb            | 1 | 4                    | 32              | ipsg<br>blmcap   | eroute               |
|   |   | ipsm                     | 1 | 2 (use only A)       | 1 ipshc service | ipshc<br>blmcap  | ips                  |
| E5-MASP                                       | 7346924<br>870-2903-01 <sup>4</sup><br>870-2903-02 <sup>4</sup><br>870-2903-03 <sup>4</sup> | N/A                      | 2 | 2                    | N/A             | oamhc<br>blmcap  | oam                  |
| Е5-МСРМ-В                                     | 870-3089-01   | тсрт                     | 1 | 2 (use only A)       | 1 Ethernet      | mcphc<br>blmcap  | mcp                  |
| E5-MDAL                                       | 7346923<br>870-2900-01 <sup>4</sup>   | N/A                      | 2 | N/A                  | N/A             | N/A              | N/A                  |

| Card Name<br>as shown<br>on the card<br>label | Part<br>Number  | Provisioned<br>Card Type |   | er Card<br>ots/Ports | Links per Card   | Card GPLs  | Card<br>Applications |
|---|---|--------------------------|---|----------------------|--|--|----------------------|
| E5-SM4G <sup>6</sup>                          | 870-2990-01 <sup>4</sup><br>870-2860-02 <sup>4</sup>            | dsm                      | 2 | 2                    | 2 Ethernet   | scephe<br>blixp  | vsccp                |
| E5-SM8GB <sup>6</sup>                         | 870-2990-01   | dsm                      | 2 | 2 Ethernet           | 1 Ethernet for MPS link 1 Ethernet for Signaling (16 SCTP)             | deirhc (32 bit)/<br>blmcap (32 bit)<br>OR<br>deir64 (64 bit)/<br>bldc64 (64 bit) | deirhc               |
|   |   |                          | 2 | 2 Ethernet           | 1 Ethernet for MPS link<br>1 Ethernet for Signaling<br>(16 TCP; 1 UDP) | enumhc (32 bit)/<br>blmcap (32 bit)<br>OR<br>enum64 (64 bit)/<br>bldc64 (64 bit) | enumhc               |
|   |   |                          | 2 | 2 Ethernet           | 2 Ethernet for MPS<br>links  | sccphc (32 bit)/<br>blmcap (32 bit)<br>OR<br>sccp64 (64 bit)/<br>bldc64 (64 bit) | vsccp                |
|   |   |                          | 2 | 2 Ethernet           | 1 Ethernet for MPS link<br>1 Ethernet for Signaling<br>(16 TCP; 1 UDP) | siphc (32 bit)/<br>blmcap (32 bit)<br>OR<br>sip64 (64 bit)/<br>bldc64 (64 bit)   | siphc                |
| E5-TSM  | 870-2943-034  | tsm                      | 1 | N/A                  | N/A  | glshc<br>blixp   | gls                  |
| HC-MIM <sup>2</sup>                           | 870-2671-01<br>870-2671-02                                      | lime1<br>limt1           | 2 | 8                    | 64   | ss7hc<br>blixp   | ss7ansi<br>ccs7itu   |
|   | 870-2671-03 <sup>4</sup>  | lime1 (for<br>SE-HSL)    | 2 | 8                    | 2  |  | ccs7itu              |
| HIPR2   | 7333484<br>870-2872-01 <sup>4</sup><br>870-2872-02 <sup>4</sup> | N/A                      | 1 | N/A                  | N/A  | hipr2  | hipr2                |

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 $<sup>^6</sup>$  E5-SM4G or E5-SM8G-B cards are required for the LNP, 50,000 GTT, or EPAP-related features. For more information about turning these features on, refer to the appropriate manual.

| Card Name<br>as shown<br>on the card<br>label | Part<br>Number     | Provisioned<br>Card Type |   | er Card<br>ots/Ports | Links per Card   | Card GPLs                      | Card<br>Applications |
|---|--------------------|--------------------------|---|----------------------|--|--------------------------------|----------------------|
| SLIC  | 7094646<br>7352578 | dsm                      | 1 | 4 Ethernet           | 2 Ethernet for MPS<br>links<br>2 Ethernet for Signaling<br>links (16 SCTP)       | deir64<br>blslc64 <sup>7</sup> | deirhc               |
|   |                    |                          | 1 | 4 Ethernet           | 2 Ethernet for MPS<br>links<br>2 Ethernet for Signaling<br>links (1 UDP)         | enum64<br>blslc64 <sup>7</sup> | enumhc               |
|   |                    |                          | 1 | 2 Ethernet           | 2 Ethernet for MPS<br>links  | sccp64<br>blslc64 <sup>7</sup> | vsccp                |
|   |                    |                          | 1 | 4 Ethernet           | 2 Ethernet for MPS<br>links<br>2 Ethernet for Signaling<br>links (16 TCP; 1 UDP) | sip64<br>blslc64 <sup>7</sup>  | siphc                |
|   |                    | slic                     | 1 | 2 Ethernet           | 2 Ethernet for MPS links   | sccp64<br>blslc64 <sup>7</sup> | vsccp                |
|   |                    | enetb                    | 1 | 4 Ethernet           | 2 Ethernet for Signaling links (32 SCTP) 2 Ethernet for Fast Copy                | ipsg<br>blslc32                | ipsg                 |
|   |                    | slic                     | 1 | 4 Ethernet           | 2 Ethernet for Signaling<br>link (128 SCTP)<br>2 Ethernet for Fast<br>Copy       | ipsg<br>blslc32                | ipsg                 |
|   |                    | slic                     | 1 | 4 Ethernet           | 2 Ethernet for Signaling<br>link (32 SCTP)<br>2 Ethernet for Fast<br>Copy        | ipsg32<br>blslc32              | ipsg + GTT           |
|   |                    | ipsm                     | 1 | 1                    | 1 Ethernet   | ipshc<br>blslc32               | ips                  |
|   |                    | stc                      | 1 | 2                    | 2 Ethernet   | erthc<br>blslc32               | eroute               |
|   |                    | тсрт                     | 1 | 1                    | 1 Ethernet   | mcphc<br>blslc32               | mcp                  |
|   |                    | dcm                      | 1 | 2                    | 2 Ethernet   | slanhc<br>blslc32              | stplan               |

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<sup>&</sup>lt;sup>7</sup> If the card is not running the 64-bit flash GPL (blslc64), see "Conversion of SLIC Cards" in *Database Administration - System Management* to convert from the 32-bit to 64-bit flash GPL.

| Card Name<br>as shown<br>on the card<br>label | Part<br>Number | Provisioned<br>Card Type |   | er Card<br>ots/Ports | Links per Card | Card GPLs        | Card<br>Applications |
|---|----------------|--------------------------|---|----------------------|----------------|------------------|----------------------|
|   |                | lime1<br>limt1           | 1 | 4                    | 64             | ss7hc<br>blslc32 | ss7ansi<br>ccs7itu   |
|   |                | lime1 (for<br>SE-HSL)    | 1 | 2                    | 2              |                  | ccs7itu              |
|   |                | lime1 (for<br>ST-HSL-A)  | 1 | 2                    | 2              |                  | ss7ansi              |

#### **Hardware Baseline**

| Component               | Part Number                               | ROHS Number<br>(if applicable) | Required for:             |
|-------------------------|---|--------------------------------|---------------------------|
| Control Shelf           | 870-2321-02 Rev A                         | 7335031                        | Standard Frame            |
|                         | 870-2321-04 Rev A                         |                                |                           |
|                         | 870-2377-01 Rev A                         | 870-2377-02 Rev A              | Heavy Duty Frame          |
| Control Shelf Backplane | 850-0330-06 Rev A                         | 7333412                        |                           |
| Extension Shelf         | 870-2378-01 Rev A                         | 7335033                        | Heavy Duty Frame          |
|                         | 870-0776-02 Rev C                         |                                | Standard Frame            |
|                         | 870-0776-03 Rev D                         |                                |                           |
|                         | 870-0776-06 Rev A                         |                                |                           |
|                         | 870-0776-07 Rev A                         |                                |                           |
|                         | 870-0776-08 Rev A or<br>870-0776-11 Rev A |                                |                           |
| Air Management Card     | 870-1824-01 Rev A                         | 870-1824-02 Rev A              | Shelves with Fan Assembly |
| E5-APP-B                | 870-3096-xx                               |                                |                           |
| E5-ATM                  |   | 870-1872-01 Rev                |                           |
|                         |   | 870-1872-02 Rev                |                           |
| E5-ATM-B                |   | 870-2972-01 Rev A              |                           |
| E5-ATM Adapter          |   | 830-1342-05                    |                           |
| E5-E1T1                 | 870-1873-02 Rev A                         | 870-1873-03 Rev A              |                           |
|                         |   | 870-1873-04 Rev A              |                           |
| E5-E1T1-B               |   | 870-2970-01 Rev A              |                           |

| Component                         | Part Number                               | ROHS Number<br>(if applicable) | Required for:  |
|-----------------------------------|---|--------------------------------|--|
| E5-ENET                           | 870-2212-02 Rev A                         | 870-2212-03 Rev A              |  |
|                                   |   | 870-2212-04 Rev A              |  |
|                                   |   | 870-2212-05 Rev A              |  |
| E5-ENET-B                         |   | 870-2971-01 Rev A              |  |
| E5-MASP                           |   | 7346924                        |  |
|                                   |   | 870-2903-01 Rev C              |  |
|                                   |   | 870-2903-02 Rev A              |  |
|                                   |   | 870-2903-03 Rev A              |  |
| E5-MCPM-B                         |   | 870-3089-01 Rev A              |  |
| E5-MDAL                           |   | 7346923                        |  |
|                                   |   | 870-2900-01 Rev A              |  |
| E5-SM4G                           |   | 870-2860-01 Rev F              |  |
|                                   |   | 870-2860-02 Rev A              |  |
| E5-SM8G-B                         |   | 870-2990-01 Rev A              |  |
| E5-TSM                            |   | 870-2943-03 Rev A              |  |
| FAP                               | 870-1606-01 Rev A or                      |                                | Standard Frame or Standard Frame with HC-MIMs        |
|                                   | 870-1606-02 Rev A                         | 870-1606-05 Rev A              |  |
|                                   | 870-2320-01 Rev A                         | 870-2320-03 Rev A              | Heavy Duty Frame or Heavy Duty<br>Frame with HC-MIMs |
|                                   | 870-1823-01 Rev B                         | 870-2804-01 Rev B              |  |
| FAP-CF/EF                         | 870-0243-08 Rev C                         |                                |  |
| FAP-MISC                          | 870-0243-09 Rev C                         |                                |  |
| FAP Fuse and Alarm Panel          | 870-2804-01 Rev A                         |                                |  |
| Fast Copy Adapter Upper           |   | 830-1343-01 Rev A              |  |
| Fast Copy Adapter Lower           |   | 830-1343-02 Rev A              |  |
| HC-MIM                            | 870-2671-01 Rev P or<br>870-2671-02 Rev B | 870-2671-03 Rev A              |  |
| HIPR2                             |   | 7333484                        |  |
|                                   |   | 870-2872-01 Rev A              |  |
|                                   |   | 870-2872-02 Rev C              |  |
| SLIC                              |   | 7094646<br>7352578             |  |
| High-speed Fiber Channel<br>Cable |   | 830-1344-xx                    |  |

| Component                           | Part Number                               | ROHS Number (if applicable) | Required for: |
|-------------------------------------|---|-----------------------------|---------------|
| DC Frame Assembly                   | 890-1843-01 Rev C                         | 890-1843-02 Rev A           |               |
| In Heavy Duty Frame                 | 890-1801-01 Rev E                         | 890-1801-02 Rev A           |               |
| Kit E1                              | 890-1037-01 Rev A                         | 890-1037-06 Rev A           |               |
| Kit, Holdover Clock Assy            | 890-1013-01 Rev A                         |                             |               |
| Fan Assy (Standard Frame)           | 890-1038-01 Rev D                         |                             |               |
| Fan Assy (Shelves with EPM-B cards) | 890-0001-01 Rev A or<br>890-0001-02 Rev A | 7315823                     |               |

## Chapter 5: EAGLE Release 46.5 Supported Upgrade Paths

#### **Topics:**

Supported Upgrade Paths Generic Program Loads (Release 46.5) This release has been tested for upgrade from specific prior releases. This chapter contains the exact paths for upgrade. Please verify your current installed release is listed on a valid upgrade path.

#### **Supported Upgrade Paths**

The possible upgrade paths to EAGLE 46.5 are listed Table 18.

**Table 18: EAGLE Release 46.5 Upgrade Paths** 

| From               | То                 |
|--------------------|--------------------|
| EAGLE release 46.2 | EAGLE release 46.5 |
| EAGLE release 46.3 | EAGLE release 46.5 |
| EAGLE release 46.4 | EAGLE release 46.5 |

#### **Generic Program Loads (Release 46.5)**

| GPL System<br>Name | Version Build<br>46.5.0.0.0-70.36.1 | Version Build<br>46.5.0.0.1-70.39.1 | Version Build<br>46.5.1.0.0-70.45.1 | Version Build<br>46.5.2.0.0-70.46.21 |
|--------------------|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------------------|
| Date Available     | July 2017                           | October 2017                        | June 2018                           | March 2019                           |
| ATMHC              | 140.36.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| BLDC64             | 140.33.0                            | 140.39.0                            | 140.42.0                            | 140.42.0                             |
| BLIXP              | 140.33.0                            | 140.39.0                            | 140.41.0                            | 140.41.0                             |
| BLMCAP             | 140.33.0                            | 140.39.0                            | 140.42.0                            | 140.42.0                             |
| BLSLC32            | 140.33.0                            | 140.39.0                            | 140.45.0                            | 140.46.21                            |
| BLSLC64            | 140.33.0                            | 140.39.0                            | 140.43.0                            | 140.46.21                            |
| DEIR64             | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| DEIRHC             | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| ENUM64             | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| ENUMHC             | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| ERTHC              | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| GLSHC              | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| HIPR2              | 140.32.0                            | 140.32.0                            | 140.32.0                            | 140.32.0                             |
| IPGHC              | 140.36.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| IPLHC              | 140.36.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| IPSG               | 140.36.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| IPSG32             | 140.36.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| IPSHC              | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |

| GPL System<br>Name | Version Build<br>46.5.0.0.0-70.36.1 | Version Build<br>46.5.0.0.1-70.39.1 | Version Build<br>46.5.1.0.0-70.45.1 | Version Build<br>46.5.2.0.0-70.46.21 |
|--------------------|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------------------|
| МСРНС              | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| OAMHC              | 140.35.0                            | 140.38.0                            | 140.44.0                            | 140.46.21                            |
| SCCP64             | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| SCCPHC             | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| SIP64              | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| SIPHC              | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| SLANHC             | 140.35.0                            | 140.38.0                            | 140.42.0                            | 140.46.21                            |
| SS7HC              | 140.36.0                            | 140.38.0                            | 140.45.0                            | 140.46.21                            |

# Chapter 6: Product Compatibility

| _  |    |    |   |  |
|----|----|----|---|--|
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**Product Compatibility** 

This section shows release-specific compatibility with other related products.

### **Product Compatibility**

Table 19 shows EAGLE 46.5 compatibility with other products.

Table 19: EAGLE Release 46.5 Compatibility with Other Related Products

| Product            | Release | Compatibility   |
|--------------------|---------|-----------------|
| ELAP               | 10.0    | PC              |
|                    | 10.1    | FC              |
| EPAP               | 16.0    | PC              |
|                    | 16.1    | FC              |
| LSMS               | 13.1    | PC              |
|                    | 13.2    | FC              |
| OCEEMS             | 46.2    | PC              |
|                    | 46.3    | PC              |
|                    | 46.5    | FC              |
| FTRA               | <4.5    | NC              |
|                    | 4.5     | FC <sup>8</sup> |
| PIC                | 10.0    | NC              |
|                    | 10.1    | PC <sup>9</sup> |
|                    | 10.2    | PC <sup>9</sup> |
| EAGLE Query Server | 1.0     | FC              |

*Note*: Customers should upgrade EAGLE to release 46.5 before the OCEEMS is upgraded to Release 46.5. Partial compatibility is provided only to support the short period while the customer upgrades to a large network.

#### Legend:

- FC Fully Compatible
- PC Partially Compatible. Product combinations are functional but have not undergone complete regression testing. Some feature capabilities may not be fully functional or supported.
- NC Not Compatible

<sup>&</sup>lt;sup>8</sup> FTRA 4.5 was tested with JAVA version 8 update 121.

<sup>&</sup>lt;sup>9</sup> J7 Point Code format is NOT supported on PIC.

## Chapter 7: EAGLE Release 46.5 Resolved and Known Bugs

#### **Topics:**

Severity Definitions Resolved Bug List Customer Known Bug List This chapter lists the resolved and known bugs for EAGLE releases 46.5.0.0.1, 46.5.1.0.0, and 46.5.2.0.0.

These lists are distributed to customers with a new software release at the time of General Availability (GA) and are updated for each maintenance release.

### **Severity Definitions**

The problem report sections in this document refer to bug severity levels. Definitions of these levels can be found in the publication, *TL 9000 Quality Management System Measurement Handbook*.

**Problem Report**: A report from a customer or on behalf of the customer concerning a product or process defect requesting an investigation of the issue and a resolution to remove the cause. The report may be issued via any medium.

Problem reports are systemic deficiencies with hardware, software, documentation, delivery, billing, invoicing, servicing, or any other process involved with the acquisition, operation, or performance of a product. An incident reported simply to request help to bring back the service or functionality to normal without the intent to investigate and provide a resolution to the cause of the incident is not a problem report.

- 1. **Critical**: Conditions that severely affect the primary functionality of the product and because of the business impact to the customer requires non-stop immediate corrective action regardless of time of day, or day of the week as viewed by a customer on discussion with the organization such as:
  - Product inoperability (total or partial outage),
  - A reduction in the capacity capability, that is, traffic/data handling capability, such that expected loads cannot be handled,
  - Any loss of emergency capability (for example, emergency 911 calls), or
  - Safety hazard or risk of security breach.
- 2. **Major**: Product is usable, but a condition exists that seriously degrades the product operation, maintenance, or administration, etc., and requires attention during pre-defined standard hours to resolve the situation.

The urgency is less than in critical situations because of a less immediate or impending effect on product performance, customers, and the customer's operation and revenue such as:

- Reduction in product's capacity (but still able to handle the expected load),
- Any loss of administrative or maintenance visibility of the product and/or diagnostic capability,
- Repeated degradation of an essential component or function, or
- Degradation of the product's ability to provide any required notification of malfunction.
- 3. **Minor**: Other problems of a lesser severity than "critical" or "major" such as conditions that have little or no impairment on the function of the system.
- 4. **Minor, No Loss of Service**: Oracle severity beyond what is defined by TL 9000.

The numbered severity levels in the tables below correspond to these definitions of 1–Critical, 2–Major, 3–Minor, 4–Minor, No Loss of Service.

### **Resolved Bug List**

The tables in this section list bugs resolved in the following releases:

- EAGLE 46.5.2.0.0-70.46.21
- EAGLE 46.5.1.0.0-70.45.1
- EAGLE 46.5.0.0.1-70.39.1

The resolved bug table shows an impact statement for the severity 1 and 2 bugs as well as severity 3 bugs associated with an SR.

*Note*: Resolved bugs are sorted in ascending order by severity and then by bug number.

Table 20: EAGLE Release 46.5 Build 46.5.2.0.0-70.46.21 Resolved Bugs (March 2019)

| Bug<br>Number | SR | Severity | Title   | Customer Impact   |
|---------------|----|----------|---|---|
| 28514915      | Y  | 2        | SR: PCR (ECM=PCR) LSL links go<br>unstable on SLIC running R46.5.1.0.0<br>SS7HC GPL | E1T1 low speed links on SLIC cards are not stable (bounce/fluctuate) when link's error correction method is set to PCR. |
| 29042379      |    | 3        | SLIC V2 (part # 7352578) LEDs not working correctly                                 |   |

Table 21: EAGLE Release 46.5 Build 46.5.1.0.0-70.45.1 Resolved Bugs (June 2018)

| Bug<br>Number | SR | Severity | Title   | Customer Impact   |
|---------------|----|----------|---|---|
| 25449043      |    | 2        | R46.5_E1T1_SLIC: LIME1 cards boot with OBIT t4b_bm.c Line 403       | SLIC-E1T1 card boots can occur randomly but the card recovers on its own.   |
| 27187036      |    | 2        | IMT faulttest while HIPR2 card is booting causes SLIC cards to boot | Issuing the tst-imt command on a system with a HIPR2 card that is not IS-NR can/will cause B-class and SLIC cards to boot. All the cards that boot reside in shelves other than the one containing the HIPR2 that is not IS-NR. It can take up to 90 seconds for the HIPR2 card to become IS-NR. Should this event occur, sufficient cards in the system may boot to cause nodal isolation. |

| Bug<br>Number | SR | Severity | Title   | Customer Impact  |
|---------------|----|----------|---|--|
| 27187040      |    | 2        | IMT faulttest while HIPR2 card is booting causes EPM-B cards to boot        | Issuing the tst-imt command on a system with a HIPR2 card that is not IS-NR can/will cause B-class and SLIC cards to boot. All the cards that boot reside in shelves other than the one containing the HIPR2 that is not IS-NR. It can take up to 90 seconds for the HIPR2 card to become IS-NR.   |
| 27257503      | Y  | 2        | UAM 0336 LIMs have been denied SCCP service before reaching system capacity | If all SCCP cards on any shelf are running at 100% capacity, some message discards are possible while the extra traffic from the same shelf gets diverted to SCCP cards in another shelf.  Workaround: Distribute the SCCP cards in the systems in such a way that not all SCCP cards (of the same data type) in a single shelf are getting loaded at 100% capacity. |
| 27558627      |    | 2        | R46.6_ST:Corruption observed on Standby E5OAM                               | When the operator transitions from OAMHCMEAS to PLATFORMENABLE, turns on MEAS collection with the chg-meas command, and then turns on the COLLECT15MIN parameter in MEASOPTS table via the chg-measopts command, the DB becomes corrupted. The corruption gets reported later when the DB audit process runs; UIM 1187 for TBL ID 69 will be issued.                 |
| 27592590      | Y  | 2        | E1/T1 link (SLK) on SLIC fails with T7 timeout after reconfiguring the same | Re-configuring existing E1/T1 links (SLK) on SLIC cards causes the link to fail with T7 timeout. Card needs to be initialized to bring the link back in service.   |

| Bug<br>Number | SR | Severity | Title   | Customer Impact   |
|---------------|----|----------|---|---|
| 27628787      |    | 2        | R46.5_ST: T1ANSI HSL on SLIC card goes unavailable when traffic is initiated  | If a constant stream of same-size packets is received by the E1/T1 SLIC (the packet size is 128 bytes (or a multiple) as measured on the wire), one of four packets is received as erred by the application, discarded, and resent by the originator. This results in early congestion as the rate is increased, and if the rate is high enough, for the link to be failed from T31 expiration. |
| 27759543      |    | 2        | All cards in a SHELF boot should one the cards be booting on a single IMT bus | In certain rare conditions, as LIM(s) (either SLIC or EPMB) that booted recover, all the other LIMs (SLIC or EPMB) in that shelf may also boot. This affects only a single shelf.   |
| 27912939      | Y  | 2        | SCCP_ELAP RIDB download failed on 64-Bit flashed SLIC SCCP card               | SCCP cards provisioned to operate the ELAP RIDB do not load and the feature is unavailable to the operator on 64-bits.  |
| 28019664      | Y  | 2        | Specific sequence of ENT-PCT & DLT-PCT commands corrupting PCT table          | A particular sequence of ENT-PCT and DLT-PCT commands corrupts the PCT (PC & CIC Translation) Table. Refer to KM Doc ID 2402031.1 for more details.   |
| 28128339      |    | 2        | SLIC E1/T1 links getting stuck out of service                                 | A congestion/traffic burst event can cause SLIC-E1T1 link to get stuck in an out-of-service status.  Workaround: Reload the card experiencing the problem or dact/act the problem link.   |
| 24957306      |    | 3        | act-lbp command fails on SLIC and causes t4b_bm.c Line 403 OBIT               |   |
| 27042320      |    | 3        | REL46.5_MR: ENUMHC/DEIRHC is changing to SIPHC                                |   |
| 27332538      | Y  | 3        | Card reset may cause LIM cards to incorrectly peg "MTCEUSG" for ax/bx links   | Card reset causes LIM cards to incorrectly peg ""MTCEUSG"" for all a <x> (a1, a2, a31) links based on status of link ""a"" and peg ""MTCEUSG"" for all b<x> (b1, b2, b31) links based on status of link ""b"".</x></x>  |

| Bug<br>Number | SR | Severity | Title  | Customer Impact   |
|---------------|----|----------|--|---|
| 27402163      |    | 3        | Upgrade sets not getting updated for deleted cards                                     |   |
| 27686338      |    | 3        | ENUM response has extra bytes which are being misinterpreted                           |   |
| 27759421      |    | 3        | Obits t4b_bm.c Line 445,<br>tk_fpga_imt_Line 1775 &<br>tk_geiTxRxTa Line 1021 observed |   |
| 27759552      |    | 3        | EPMB/SLIC - ILM_CARD_DETECT_TIMEOUT is to short (may fail cards falsely)               |   |
| 27988325      |    | 3        | SLIC E1/T1 - Not adding correct amount of buffers to FPGA RX FIFO                      |   |
| 28042058      |    | 3        | REPT-STAT-LNP generates scm_lnp.c Line 1839 trouble and doesn't print cards            | User cannot review the LNP subsystem cards and stats using the rept-stat-lnp command. |
| 26941104      |    | 4        | Enable programming of new Flash for SLIC FPGA  |   |
| 27254079      |    | 4        | R46.5: SLICv2 BIOS Update  |   |
| 27509392      |    | 4        | Module tk_fpga_imt_ Line 1939<br>Class 01b5 out of SLIC cards                          |   |
| 27509419      |    | 4        | The zlib library used with EAGLE is dated  |   |

Table 22: EAGLE Release 46.5 Build 46.5.0.0.1-70.39.1 Resolved Bugs (June 2018)

|               |    | 1        |  | 1   |
|---------------|----|----------|--|---|
| Bug<br>Number | SR | Severity | Title  | Customer Impact   |
| 25170994      |    | 2        | The "CGPCACTION" parameter value does not carry through during Upgrade | The "CGPCACTION" parameter values in GTA entries will get reset to default value "dflt" after upgrade. Hence it may cause traffic impact on EAGLEs containing GTA entries with non-default "CGPCACTION" parameter values (if the particular GTA entry is handling specific traffic which requires a non-default "CGPCACTION" value to handle the specific traffic correctly) during upgrade phase 3 and until the GTA entries are set back with appropriate "CGPCACTION" parameter value. |

| Bug<br>Number | SR | Severity | Title  | Customer Impact   |
|---------------|----|----------|--|---|
| 25434182      | Y  | 2        | rept-stat-iptps:tpscost=yes with no link configured on card cause MASP reboot      | The active MASP will reboot if the operator runs rept-stat-iptps:tpscost=yes on a card with no link configured.   |
| 25741115      | Y  | 2        | EAGLE ignores RST from adjacent nodes for Eagle's INP CPC (sccp_lim.c sev-1)       | EAGLE does not respond with TFA to RST messages received for INP CPC. Thus the EAGLE's INP CPC route status on the adjacent node may remain prohibited if it gets marked prohibited on the adjacent node for some reason. |
| 20695351      |    | 3        | Update "REMOVABLE CARTRIDGE" text in output text for several commands              |   |
| 21225658      |    | 3        | Oracle Licensing tool doesn't allow for temporarily enabled FAKs                   |   |
| 22119878      |    | 3        | SCM function makes blocking function call to a DBCD read function.                 |   |
| 22145555      |    | 3        | Healthcheck command changes the output groups for the command terminal             |   |
| 22341968      |    | 3        | ent/rtrv-slk command: MTT 3405 is out of date                                      |   |
| 22537597      |    | 3        | The csv file generated for rtrv-card command showing GPSM as card type for OAM     |   |
| 22565429      |    | 3        | Module gtt_obsr.c Line 2448 Class 01b4 Severity 1 raised.                          |   |
| 22566705      |    | 3        | R_46.3_SLC:Obs Module tks_md.c<br>Line 2923 Class 01d4 Severity 2 on<br>SCCP cards |   |
| 23142994      |    | 3        | Pass command "netstat -d 0" showing all parameters values as 0 for SCCP64          |   |
| 23206546      | Y  | 3        | FTRA incorrect header format for RTRV-ASSOC csv file - missing HBTIMER             | The rtrv-assoc FTRA report is missing the HBTIMER column header and therefore the columns of data after RHOSTVAL are misaligned with their titles.  |

| Bug<br>Number | SR | Severity | Title   | Customer Impact  |
|---------------|----|----------|---|--|
| 23215451      |    | 3        | Card 5318 Module smbus.c Line 548<br>Class 01c3 Severity 1                          |  |
| 24466639      |    | 3        | SM4G card is coming up in a slot provisioned as SLIC IPSG                           |  |
| 24468809      |    | 3        | IPSM generates Module t4v_msg.c sev1 when transitioning to/from thermal level 2     |  |
| 24676090      | Y  | 3        | DEIR - Session-Id AVP not getting<br>added in ECA message with Result-<br>Code 5015 | The EAGLE won't include the Session-ID AVP in the ME-Identity-Check Answer (ECA) message with Result-Code: DIAMETER_INVALID_MESSAGE_LENGTH (5015), generated in response to an ME-Identity-Check Request (ECR) received with an incorrect length or a length that exceeds the supported limit. |
| 24680184      |    | 3        | 46.4_ST:UNIX FTRA 4.5 server generates incorrect rtrv-stp CSV file                  |  |
| 24789377      |    | 3        | MAP Based Routing - Cancel<br>Location - IMSI-wLMSI parameter is<br>not decoded     |  |
| 24815645      |    | 3        | R46.3_MR: rept-stat-sccp:data=imsi may report incorrect Daily and Overall Peaks     |  |
| 24837179      |    | 3        | EPMA SM4GB SCCP card IMT<br>Bus=B disconnected with overdrive<br>GTT traffic        |  |
| 25056899      |    | 3        | Allow SLIC cards the ability to replace the bootloader with init-flash command      |  |
| 25078679      |    | 3        | COPY-DISK causes database on standby disk to go inconsistent (UAM 0034)             |  |
| 25144794      |    | 3        | R46.4_ST: Table checksum mismatch observed for TBL ID 69 on E5-OAM card.            |  |
| 25264675      |    | 3        | MBR SS7Firewall: GTT Loopset and upgrade for MBR won't work properly                |  |

| Bug<br>Number | SR | Severity | Title   | Customer Impact   |
|---------------|----|----------|---|---|
| 25291441      |    | 3        | BLDC32 needs allowed to init-flash EPMB cards.                              |   |
| 25374896      |    | 3        | BLDC32 fails init-flashing another<br>BLDC32 version on E5-OAM card         |   |
| 25379462      | Y  | 3        | RTRV-GTA command retrieves GTA entries incorrectly when EGTA is specified   | It can cause confusion as the RTRV-GTA command incorrectly retrieves GTA entries outside the specified range, when EGTA parameter is specified.   |
| 25463485      |    | 3        | IMT - IMT bus status LED on front of cards show GREEN when HIPR2 is pulled  |   |
| 25599819      |    | 3        | Non-Configured LEDs are turned ON on SLIC IPSG card                         |   |
| 25616426      | Y  | 3        | ENT-IP-RTE causes DB on IPSG 1201 to go inconsistent (mdb_dcm.c Line 2603)  | On an EAGLE that has gone through the R44.0 to R46.0 upgrade path, ENT-IP-RTE:LOC=1201 command can cause the DB to go inconsistent on card location 1201. Reload of card 1201 after the entip-rte command will be required to clear the DB inconsistency. |
| 19661322      |    | 4        | Incorrect display of DN in Eagle trace for GPort Service                    |   |
| 21092534      |    | 4        | CHG-ENUMOPTS Error Message:<br>CNGLVL1/2 should be<br>CONGLVL1/2            |   |
| 22012383      |    | 4        | When Flash Download fails, output wraps for checksums mismatch error.       |   |
| 22137388      |    | 4        | Pass command "sctp -a " prints a "UNKNOWN" peg counter                      |   |
| 22254242      |    | 4        | Remove HW & BOTH from FC parameter's range of values for chg-trm command    |   |
| 22322332      |    | 4        | R_46.3: IPSG_SLC: Non Ipsg cards are coming up in to ipsg card slot.        |   |
| 22488136      | Y  | 4        | pass command "sctp -l aname" prints event log for all associations on card. | This is just a display issue with no other impact. User needs to ignore the additional events printed by the pass command, which are not related to the concerned association.  |

| Bug<br>Number | SR | Severity | Title   | Customer Impact |
|---------------|----|----------|---|-----------------|
| 22743040      |    | 4        | SS7FIREWALL: tst-msg report is not changing with mode definition.                 |                 |
| 22906620      |    | 4        | UIM limit of 1499 needs to be changed to 1999 in commands' range of values        |                 |
| 22915773      |    | 4        | E5-ATM Card Does Not Auto-Inhibit if Slot is Configured for SS7 GPL               |                 |
| 22993005      |    | 4        | Loss of MEAS SS if MCPM to OAM<br>Integrated Measurement is not done<br>correctly |                 |
| 23244057      |    | 4        | DSM Apps on SLIC not Allowed on<br>Even Slots                                     |                 |
| 23278495      |    | 4        | When saving obit data, COMM tries to set task priority for nonexistent task       |                 |
| 23467163      |    | 4        | * Implement background flash operations during Upgrade                            |                 |
| 23557951      |    | 4        | Install power values for new RoHS complaint cards into the frame power table      |                 |
| 24431469      |    | 4        | Increase IPSG SIGTRAN connections   |                 |
| 24737886      |    | 4        | CMT: chg-ctrl-feat and enable-ctrl-feat need to remove MFC validation checks      |                 |
| 24918449      |    | 4        | Make DB Split feature and GFlex<br>MAP Layer Routing work with each<br>other      |                 |
| 24918865      |    | 4        | Network Redundancy Enhancement on SLIC for SIP/ENUM applications                  |                 |
| 24940416      |    | 4        | SCCP Load sharing for up to 128<br>Nodes  |                 |
| 24947683      |    | 4        | Need to block Multiple components in a TCAP message.                              |                 |
| 25098131      |    | 4        | Need to correct MTT message text for E3537 & E3595                                |                 |
| 25105604      |    | 4        | Add new SLIC card types to increase number of SM cards in node.                   |                 |
| 25134689      |    | 4        | Enable Upgrade to VxWorks 6.9<br>GPLs   |                 |

| Bug<br>Number | SR | Severity | Title  | Customer Impact |
|---------------|----|----------|--|-----------------|
| 25246265      |    | 4        | E5-IPSM (870-2877-xx) non-<br>compatible with EAGLE Release 46.5<br>or greater |                 |
| 25325694      |    | 4        | Display of loading percent in AST column, in situation when the card is active |                 |
| 25484488      |    | 4        | GTT on LIM feature   |                 |
| 25560092      |    | 4        | ENUM Enhancement for customer in CALA  |                 |
| 25652163      |    | 4        | Implementation of option to enable/disable specific ENUM enhancements          |                 |
| 25653329      |    | 4        | ENUM: Missing "+" before RN value in the ENUM response for PSTN and SIP        |                 |
| 25685526      |    | 4        | Remove the mode=convert parameter support for SLIC in init-flash command.      |                 |
| 25790380      |    | 4        | Update P/N of RoHS E5-OAM on the Frame Power Table                             |                 |

## **Customer Known Bug List**

Please find below the known bugs and associated Customer Impact Statements in Table 23. This information is provided for information purposes only.

Table 23: EAGLE Release 46.5 Customer Known Bugs (March 2019)

| Bug<br>Number | SR | Severity | Title   | <b>Customer Impact</b>  |
|---------------|----|----------|---|---|
| 20709922      |    | 2        | R46.2_ST: DDB inconsistent on multiple cards when initializing the system | Under heavy traffic conditions if the system is initialized it is possible when auto recovering to get DDB inconsistencies. |
| 24291987      | Y  | 2        | E5-ENET-B booted with "Module t4b_bm.c Line 443 Class 01c4" obit          | If the Fast Copy port is overrun with traffic, it can/will boot due to being out of buffers.                                |

| Bug<br>Number | SR | Severity | Title   | Customer Impact  |
|---------------|----|----------|---|--|
| 24704356      |    | 2        | R46.4: DACT-IP-LNK on SLIC card running SIP64 causes card to reboot                   | This command is a debug command intended to assist troubleshooting when severe problems in external IP network affect card's normal operation. If executed during normal card operation, it may cause the card to boot.  |
| 26023475      |    | 2        | Links (128) on IPSG-SLIC card<br>are going OOS while initializing<br>the EROUTE Cards | If (a) all EROUTE cards in the EAGLE are initialized/removed or the complete network between the EROUTE cards and the IMF is interrupted, (b) STC-style copy is used, and (c) the traffic rate is greater than 5K TPS, then signaling links will be dropped and restored.  |
| 26234613      | Y  | 2        | UAM 0336 LIMs have been denied SCCP service before reaching system capacity           | If all SCCP cards on any shelf are running at 100% capacity, some message discards are possible while the extra traffic from the same shelf gets diverted to SCCP cards in another shelf.  Workaround: Distribute the SCCP cards in the systems in such a way that not all SCCP cards (of the same data type) in a single shelf are getting loaded at 100% capacity.   |
| 26280132      |    | 2        | R46.5_ST: RTDB Corruption observed on 64-bit EPAP SM cards after cold boot            | An RTDB lookup can fail if the lookup is routed to an SM card with a corrupted RTDB. The same lookup can succeed if it is routed to another SM card with a sane DB. Rare occurrence of RTDB corruption was observed on a few 64-bit SM cards loaded with 90% or greater RTDB size on a large system, when SM cards were initialized in large group.  Workaround: Setting the DSMAUD parameter in chg-stpopts as CCC auto corrects the corrupted entries on the card. The command for this is chg-stpopts:dsmaud=ccc. This option is required to be configured only on EAGLEs with EPAP features enabled. Please contact customer support for assistance if both EPAP and ELAP features are enabled on the EAGLE. |
| 19100102      | Y  | 3        | [226479]MSU loss during changeover due to Inter-EAGLE Links' remote link failure      | If there are multiple link failures in a link set at the same time, it may be possible to lose some traffic.   |

| Bug<br>Number | SR | Severity | Title  | Customer Impact  |
|---------------|----|----------|--|--|
| 19108981      |    | 3        | [233384]rept-imt-lvl1 summary<br>of peak values sums results from<br>all shelves               | The stat is showing the sum of peaks of all ten 100 msec periods for which peak values are collected, instead of the highest value of the 10 buckets. This makes it look like the IMT was busier than it really was. |
| 19115839      |    | 3        | [238740]IMT LVL1 stats report - High speed Errors only avail on summary report                 | The output of rept-imt-lvl1 does not separate the data between shelves when there is more than one shelf. The cumulative data shown does not allow the operator to identify the correct shelf with the error.        |
| 19120067      |    | 3        | [242097]Traffic loss when<br>running 4650 TU IPSG traffic on<br>ENET-A with Fast Copy          | There is no impact to routed traffic. Fast copy traffic may be disabled in certain heavy load conditions.  |
| 19295079      |    | 3        | Database Admin - IP7 User's<br>Guide Needs Updated<br>Flowcharts                               | Database Administration - IP7 User's Guide, Chapter 6, has IPSG M2PA and IPSG M3UA flowcharts that do not address the Max TPS values supported by card types.  |
| 20520928      |    | 3        | Copy GPL fails during incremental upgrade without details as to what failed                    | If a failure were to occur then it is more difficult to troubleshoot as it is not obvious what caused the failure.   |
| 20735493      | Y  | 3        | R46.2_ST:E5-OAM boots with obit restart.c Line 1305 during pre-upgrade flash                   | Infrequently the OAM may boot twice after attempting to update the flash on the card. This will cause the flash to not be updated and it will have to be done again.   |
| 20905738      |    | 3        | R46.2_ST: Obit <module<br>ath_vxw_mgr. Line 1860 Class<br/>01c3&gt; on active OAM.</module<br> | The OAM card double boots and recovers automatically.  Note: If the problem was observed just after the flash image is updated, the flash image would be lost and the card would need to be re-flashed.              |
| 21105952      |    | 3        | R46.2_ST: Individual link downtime due to upgrade is more than 7 minutes.                      | Using options like card set and threshold may increase individual link down times while decreasing overall system upgrade time.  |
| 21106241      |    | 3        | R46.2_ST: Service-affecting portion is more than 4 hours during upgrade.                       | A very large EAGLE can take longer to upgrade than 4 hours. This is an internal target duration for Oracle. While reduced from previous releases, we are still not at target.  |

| Bug<br>Number | SR | Severity | Title   | Customer Impact  |
|---------------|----|----------|---|--|
| 21235242      |    | 3        | R46.2_ST: Oversubscription of SCCP service cause congestion & discards at HIPR2.          | This can occur during overloading of the SCCP subsystem. The MUX congestion discards can lead to VC OS which will lead to loss of packets between cards. When packets are lost between cards, this can lead to two kinds of DB mismatch: a) DDB inconsistency - For the route table, these generally self-recover but for the link and linkset tables they only self-recover if the link state changes; b) OAM DB inconsistency - This will be caught by the DB audit process and the card will have to be booted to correct this. |
| 21494813      |    | 3        | R46.2_ST: CARDS DENIED<br>SCCP SERVICE, MFC say no<br>service request denied for client   | Some confusion as cards are not really denied service.   |
| 21645956      |    | 3        | SIP application card able to<br>download data from ELAP<br>server with data=dn            | Mismatch between the format of the expected RTDB data to be downloaded (specified by the data parameter during the card provisioning) and the format of the actual data downloaded by the SIP card may result in RTDB lookup failures for the DN entries which are present in the RTDB.  |
| 21962592      |    | 3        | R46.2_ST2: Obvd <module<br>ss7_mgr.c Line 1226 Class 01c3<br/>Severity 1&gt;.</module<br> | This trouble message which indicates message discard appears only when the SCCP subsystem is oversubscribed. Hence there is no real impact due to this bug.  |
| 22125637      |    | 3        | REPT-STAT-SCCP shows<br>SCCP Capacity as per Engg rate<br>for 5K SCCP throughput feat.    | Minor display issue. Rept-stat-sccp<br>displays actual (higher) rate instead of<br>marketing (minimum) rate when 5K<br>SCCP throughput feature in use.   |
| 22576116      |    | 3        | Unable to change password at login if standby MASP is in reboot loop                      | If a password expires and the standby MASP is not stable (for example, the standby MASP is booting over and over), then the user needs to unseat the standby MASP and allow the EAGLE OAM to enter simplex mode to change the password.  |
| 22604474      |    | 3        | VxWorks6.9: JTAG<br>programming of tp_top1.xsvf<br>fails on E5-MASP cards                 | When this problem occurs, as the OAM has booted and is recovering, the OAM's terminal processor does not start. The OAM may reboot to recover.   |

| Bug<br>Number | SR | Severity | Title  | Customer Impact  |
|---------------|----|----------|--|--|
| 22754653      |    | 3        | R46.3_504M:Port remains unavailable when enabled after warm start of SMXG card   | If an SCCP card's port is disabled at the switch between the card and the MPS, link will be disabled. After re-enabling the port at the switch, the link does not re-enable itself. To correct the condition, the card must be cold-restarted.   |
| 23332396      |    | 3        | ath_vxw.c Line 3384 watchdog timeout OBIT observed upgrade from 69.1.0 to 69.3.1 | Once in a while a card may double boot during a reload attempt.  |
| 23542116      |    | 3        | R46.4_ENUM: "RST-CARD" command is not working                                    | ALW-CARD command needs to be used in place of RST-CARD command. The function of RST-CARD command is same as the ALW-CARD command.  |
| 23564450      |    | 3        | Module dbcdserv.c Line 1566<br>Class 01c5 Severity 1 generated<br>occasionally   | This severity 1 trouble will be seen only when displaying table capacities. No other impact.   |
| 23566456      |    | 3        | R46.4_SIP:Inhibited SIP (SLIC) card showing TPS rate in the o/p of rept-stat-sip | The total TPS displayed for an inhibited SIP card is not zero. The rept-stat-sip instead displays the last known value for the card when it was still in service. TPS displayed for an inhibited SIP card needs be ignored.  |
| 23651048      |    | 3        | R46.4_SIP: SIP cards not showing congestion alarms, when ACTIVE OAM gets booted. | An active congestion alarm on a SIP card will not be displayed when the ACTIVE OAM is initialized. This issue is resolved when any clearing alarm or a higher priority alarm is raised on the card.  |
| 23755609      | Y  | 3        | R46.3_DDLunstbl state observed during the congestion scenario                    | There is little impact because of the DDL unstable issues. Normally cards going into the DDLunstb state will recover on their own. Using the STP option GBSUSNMINM should help cards avoid going into the DDLunstb state.  |
| 23854973      |    | 3        | R46.4_SIP: Alm # 626 clears, when running 5000 Invites/sec for a SIP card.       | SIP card running at 5000 TPS (which is extreme overload condition as the advertised capacity for SIP card is 4000 TPS) will cause the card not to report capacity threshold crossed alarm. Follow the procedures to add more SIP cards to handle the increased SIP traffic and to ensure normal functioning of card. |

| Bug<br>Number | SR | Severity | Title   | Customer Impact   |
|---------------|----|----------|---|---|
| 23856466      |    | 3        | Observed Module gedti_mgr.c<br>Line 2478 Class 01c3 Severity1<br>on DEIR SLIC card                | None, as Eagle Eyes is a debug utility for use by or under the direction of Oracle field personnel.   |
| 24011882      |    | 3        | Investigate and Analyze Card<br>Restart   | Once in a while cards can double-boot or, in the worst case, hang and must be re-seated. In the majority of cases cards recover on their own (double-boot).   |
| 24443961      |    | 3        | R46.4_SIP: CC gets encoded as RNCCDN in 302 response, when NPRSPFMT=RNDN                          | This causes the contact URI in 302 RESPONSE to get incorrectly encoded during this specific scenario. CC gets encoded in 302 contact URI (in response to INVITE with SIP RURI as local number) as RNCCDN, when looked up DIGITS is DN and NPRSPFMT is set to RNDN with INCLUDERN=OFF. |
| 24455443      |    | 3        | SLIC IPSG IP port locks with<br>Netem impairments set   | When impairment noise is injected into the IP link interface for several (3 or 4) hours, the link may lock up and requires deactivating/activating (dact-ip-lnk/act-ip-lnk) to restore into service.  |
| 24523271      |    | 3        | init-<br>card:loc= <oam>:prtngrp=inacti<br/>ve does not generate MTT<br/>E4851 for USB port</oam> | Minimal to no customer impact as this is not a regular OAM command the operators use. Card can be rebooted again after removing the USB drive to recover.   |
| 24618439      |    | 3        | Few SCCP cards are not getting flashed to release (69.11.0) during Intra upgrade.                 | Operator will need to re-seat problem card and flash again during rare occurrences of flash failure. This issue is quite unlikely to occur at a customer's site.  |
| 24666572      |    | 3        | XXXX-IP-LNK on SLIC cards<br>running DEIR64 causes some<br>Multi homed assocs to fail             | No customer impact as act-ip-lnk & dact-ip-lnk are debug commands meant for Oracle support personnel use.   |
| 24915874      | Y  | 3        | R46.4_ST: Incorrect caution msg displayed with ent-card:type=dsm:data=elap/gtt                    | Incorrect caution message displayed by ent-card:type=dsm:data=elap/gtt command may cause some confusion.  |
| 25043320      |    | 3        | CHG-STPOPTS command<br>allowed while Eagle is in<br>Upgrade PHASE3 State                          | Attempting to modify STPOPTS values during an upgrade may cause undesired results. Operator should not attempt to modify STPOPTS values while system is in upgrade phase.   |

| Bug<br>Number | SR | Severity | Title  | Customer Impact  |
|---------------|----|----------|--|--|
| 25072124      | Y  | 3        | EAGLE raises "Exceeded<br>Service Error Threshold" alarm<br>for incorrect level  | For the IDPR Service, the EAGLE may not correctly raise the "Exceeded Service Error Threshold Lvx" alarms at the configured error threshold levels. It may require the actual error ratio to far exceed the threshold level before the EAGLE OAM will raise the expected alarm. The command rept-stat-sccp can be executed to display the actual error/fail ratio for the IDPR Service.  |
| 25094482      |    | 3        | R46.4_ST: Severity 1 "ath_vxw_mgr."with cmd init- sys:data=persist from new user | No known impact.   |
| 25324529      |    | 3        | Issues after execution of commands dact-ip-lnk/act-ip-lnk with SIP/ENUM          | This command is a debug command intended to assist troubleshooting when severe problems in external IP network affect card's normal operation. If executed during normal card operation, it may cause the card to boot.  |
| 25582684      |    | 3        | Rel46.5_GTTonIPSG: GTT enabled IPSG card should be auto-inhibit with BLSLC64     | A SLIC having the 64 bit Flash GPL (BLSLC64) inserted in an IPSG card slot will boot repeatedly until manually inhibited, flashed to the 32 bit Flash GPL (BLSLC32), or hardware replaced. No traffic impact.  |
| 25636845      |    | 3        | GEI interface flags (speed and duplex) not set correctly                         | With the recommend Ethernet port settings of 100 Mbps/Full duplex for signaling Ethernet ports, SM8G-B cards running the SIP64, ENUM64, or DEIR64 GPL (64 bit GPL is required only for EPAP DB greater than 120 Million) incorrectly set the duplex of signaling Ethernet port which can cause packet drops on signaling ports. This can cause excess re-transmits & premature congestion on signaling connection.  Workaround: Ethernet ports on such SM cards and the corresponding ports on the LAN switch can be set to auto negotiate to avoid the problem. |

| Bug<br>Number | SR | Severity | Title   | Customer Impact   |
|---------------|----|----------|---|---|
| 25665463      |    | 3        | Rel46.5_128con: IPSG SLIC128<br>M2PA may boot silently<br>(without obit)                    | In the rare case when the card may boot due to a workQPanic event (Bug 25764195) the card will not produce an obit, and will boot silently. No customer impact as obit data is for Oracle personnel use.  |
| 25730463      |    | 3        | SFLOG and SCPVAL GTT action parameters are not seen in the TST-MSG output                   | The tst-msg:mode=full/debug command output will not display action id configuration details for scpval, sflog, and sfthrot action types. Operator needs to use the rtrv-gttact:actid= <action by="" command="" displayed="" id="" name="" output="" tst-msg=""> command to verify the configuration details of the scpval, sflog, and sfthrot action ids that should be displayed in the tst-msg command output.</action> |
| 25749542      |    | 3        | Rel46.5_GTTonIPSG: TST-MSG not working for SMRPDA GTTSet                                    | SMRPDA decoding is not performed and displayed for tst-msg. Support for other MBR parameters are provided in the tst-msg command.   |
| 25816076      |    | 3        | IPSG32 cards not cmg up in 7 mins when 40 cards are initialized simultaneously.             | GTT-enabled IPSG cards may take around 10 minutes to come back in service if all 40 GTT-enabled IPSG cards are initialized simultaneously.  |
| 25856993      |    | 3        | R46.5_ST:sentry_vxw.c obit observed on SCCP64 IMSI card during upgrade phase-3              | An SM card loading the RTDB during cold reload may rarely boot during the loading process and hence may take longer to return to IS-NR as it has to reload the RTDB data again.   |
| 25907268      |    | 3        | Stack corruption Observed in gpls running Vx69 with ftp files that were packed              | No known impact.  |
| 25949706      |    | 3        | Rel46.5_FT: SCCP ALARM<br>STATUS not updating for<br>REPT-STAT-<br>SCCP:DATA=GTT cmd output | It may cause minor confusion for the operator as REPT-STAT-SCCP:DATA=GTT will not display the "Exceeded Service Error Threshold Lvl x" alarms (UAM 452 & 453) though these alarms are applicable to GTT only cards too.   |

| Bug<br>Number | SR | Severity | Title  | Customer Impact  |
|---------------|----|----------|--|--|
| 25962463      |    | 3        | Standby MASP double boots with obit (Module mcc_queue.c Line 867 Class 01c3)   | There is a rare chance that standby MASP may double boot during flash maintenance operations. Card recovers on its own with no adverse effect on the system.   |
| 25975745      |    | 3        | Rx Inv Len and MSU Retran obs while running GTT traffic at ~ 500k TPS.         | No service impact.   |
| 26042185      |    | 3        | Rel 46.5_ST-Module<br>vxws_msgq.c Severity 1<br>observed on SIP cards          | While signaling port on SIP card is running traffic, a port deactivation and activation activity on corresponding port on customer's LAN switch may interfere with the normal working SIP card, indicated by the vxws_msgq.c severity 1 trouble.  Workaround: Reboot the SIP cards to restore the correct functionality.   |
| 26042596      |    | 3        | R46.5_ST: Severity 1 trp_tbl.c<br>Line 1218 observed on<br>SCCP/SIP ELAP card  |  |
| 26045263      |    | 3        | 46.5 - SLIC does not auto inhibit when inserted as E1T1 with channel bridging  | Although channel bridging is not supported on SLIC E1T1 cards, the SLIC card does not get inhibited if it is inserted in a slot provisioned for channel bridging. Channel bridging configuration should be removed by the operator before hot swapping an HC-MIM with a SLIC.  |
| 26052249      |    | 3        | Sev 1 tvg_mgr.c, tvg_hw.c, and tvgerout.c observed while giving init-sys       | No impact other than the display of these severity 1 troubles during init-sys.   |
| 26079925      |    | 3        | REPT-STAT-DB always prints<br>Active OAM's GTT DB level for<br>standby OAM too | The REPT-STAT-DB command always prints the Active OAM's GTT DB level for both Active and Standby OAMs. If the Standby's GTT DB level is different (during an event of DB inconsistency on OAM), the operator will not be able to see a possible issue with the GTT DB level on the OAM.  Workaround: Use the overall DB level ""FD CRNT"" displayed by REPT-STAT-DB to take the necessary corrective action during DB inconsistency events on the OAM. |

| Bug<br>Number | SR | Severity | Title   | Customer Impact  |
|---------------|----|----------|---|--|
| 26092513      |    | 3        | R46.5_ST:Severity 1"meau.c"<br>Line 2504 observed on MCPM<br>card in upgrade phase3   | No known impact other than the severity 1 trouble during the upgrade phase 3.  |
| 26098828      |    | 3        | R46.5_ST:Upgrade does not fail when card getting flashed is removed from eagle        | Upgrade might not stop if a card is removed or fails while the card is being background flashed during Upgrade Phase 2. If this occurs, the operator needs to flash the card manually after completion of upgrade.   |
| 26159826      |    | 3        | R46.5 CDS: rept-stat-<br>iptps:tpscost=yes is not<br>supported on SLIC-IPSG           | Without derived TPS display, it may cause some confusion for operator as any deviation from the IPSG Base Transaction Unit Rules may cause the IPSG card to report a lower TPS than the actual Transaction Unit usage on the card.   |
| 26180724      |    | 3        | R46.5_ST: Observed mc30_stp.c<br>and mc60_lnp.c Severity1s<br>during upgrade          | The troubles indicate that some measurement data may be lost, but the loss would be the result of the cards booting during Upgrade.  |
| 26181491      |    | 3        | Rel46.5_ST:Obit restart.c observed during incremental upgrade                         | The SM card may take a little longer to become IS-NR as it rarely boots during loading. The card recovers.   |
| 26197742      |    | 3        | Obit hipr2op_isr. Line 357 obsd while initializing the IMT Bus A multiple times       | No known impact. This obit is observed only during the initialization of IMT (init-mux command) and HIPR2 card returns to be IS-NR without any delay.  |
| 26198220      |    | 3        | Incorrect Subsystem getting displayed in UAM 336 "LIM(s) have been denied SCCP"       | On an EAGLE configured with both SCCP SM subsystem and GTT-on-IPSG (IPSGTT), UAM 336 related to SCCP SM subsystem will be wrongly reported as if it is for IPSGTT. Since UAM 336 is not applicable for IPSGTT, it should be recognized as the alarm for the SCCP SM subsystem. |
| 26261479      |    | 3        | Rel.46.5_ST:Obsrvd errors and dbcd_fd while upg. spare OAM card using COPY-DISK       | No impact. The COPY-DISK command completes successfully.   |
| 26266840      |    | 3        | Rel.46.5_ST:Able to provision<br>41 EPAP based service module<br>cards using CHG-CARD | No impact. Even though 41 SCCP cards can be provisioned, only 40 SCCP cards can be connected to an EPAP.   |

| Bug<br>Number | SR | Severity | Title   | Customer Impact  |
|---------------|----|----------|---|--|
| 26278373      |    | 3        | R46.5_ST: Observed OBIT<br>Module adl_mgr.c Line 1117<br>Class 0280 on SCCP cards | Small subset (one to four in a group of 30+ cards) of SM cards may reboot again before returning to IS-NR during the cards/system recovery, like after an init-sys command, on a lager system.   |
| 26330298      |    | 3        | R46.5_ST: IMSI cards got booted with DN cards                                     | Both DN and IMSI SCCP SM cards will be initialized if init-card:appl=vsccp:type= <dn imsi="" or=""> command is executed. Use init-card:loc=<dn card="" imsi="" location="" or=""> if only DN or IMSI SCCP SM cards need to be initialized. The init-card:type=<dn imsi="" or=""> command can be used if all DN or IMSI SM cards in the system need to be initialized.</dn></dn></dn> |
| 26353916      | Y  | 3        | E2939 Cmd Rej: Unable to read the selected log                                    | This error, E2939, prevents an operator from retrieving selected UIM/UAM logs. The chance of occurrence is very low.  Workaround: Event logs file can be replaced to resolve the issue. All prior log entries will be lost but newer log entries will be captured.   |
| 26360552      | Y  | 3        | ENUM PSTNSIP service escape encodes @ sign following userinfo part in URI         | The ENUM PSTNSIP (E2U+pstn:sip) service escape encodes the @ delimiter in the SIP URI while generating NAPTR Responses.  |
| 20255043      |    | 4        | R46.2_ENUM:UDP connection stays UP on breaking Ethernet connectivity with port B  | UDP state is artificial as there is no concept of a session on UDP. There may be minor confusion as the Ethernet is down. The UDP stays up until it hits a fault.  |
| 20267869      |    | 4        | R46.2_ENUM:Severity1<br>jtag_com.c observed on enum<br>cards                      | No impact on operation. Trouble should not be displayed.   |
| 20345145      |    | 4        | Incorrect mtt for S/N string format for EAGLE                                     | It may not be immediately obvious from the error message what the user entered incorrectly.  |
| 20585184      |    | 4        | R46.2_ST: Sysstat command does not report correct memory stats.                   | Display issue on debug command. No impact to customer.   |

| Bug<br>Number | SR | Severity | Title   | Customer Impact   |
|---------------|----|----------|---|---|
| 20630398      |    | 4        | R46.2_ST: Obs Module<br>scm_oamhc.c Line 624 Class<br>01e3 Severity 1 on OAM card.    | The OAM discards responses from application cards that the OAM itself requested while the OAM is still initializing from an init-sys command. The system self-recovers and there is no impact.  |
| 20757300      |    | 4        | OAM reporting cards<br>ISOLATED/RELOADED when<br>they did not reset                   | In periods of very high traffic it is possible for the OAM to report cards as isolated when they were not.  |
| 20973079      |    | 4        | R46.2_ST:Eagle CLLI changes<br>to dflt after init-sys:data=persist<br>with two sev-1s | Occasionally when the OAM is booted it could fail to read the CLLI from its drive. Rebooting will resolve the issue.  |
| 20973465      |    | 4        | R46.2_ST: Incorrect TPS for GTT in o/p of rept-stat-sccp:mode=perf                    | It is possible for rept-stat-sccp to report processing slight more traffic than is actually being processed.  |
| 21092771      |    | 4        | Password Requirements are output after password is updated successfully               | No operational impact.  |
| 21219386      | У  | 4        | E5-OAM produces trouble<br>Module tpm_prx.c Line 1021<br>Class 0001                   | The trouble display appears only on particular invalid key input by user. No operational impact.  |
| 21228596      |    | 4        | R46.2_ST: Severity 1 "pmtc_mgr.c Line 938" observed during incremental upgrade.       | The trouble indicates the card lost messages to another card. As the upgrade is taking cards out of service this could happen.  |
| 22387101      |    | 4        | Command updates needed related to ATM cards   | Command parameters and/or comments are no longer applicable to the E5-ATM and might confuse the operator.   |
| 22519396      |    | 4        | Show GWS update status or a message during extended processing time                   | The GWS DB update command may take longer time to process depending of the current size of the GWS database. With a large GWS DB (say more than 90% full) the command may process a long, long time 10, 20 minutes, without giving the operator feedback on status or command progress. |
| 22575564      |    | 4        | SLIC - received TSU packets are placed on the High Priority Q                         | No known impact.  |
| 22649495      |    | 4        | Upgrade: conversion function for generic entry-size function need DB ver index        | No customer impact.   |

| Bug<br>Number | SR | Severity | Title  | Customer Impact  |
|---------------|----|----------|--|--|
| 23184333      |    | 4        | Product name conflict, EAGLE 5 branding remains present in the code                | Product name display issue. EAGLE may display product name as "EAGLE5" or "EAGLE 5" whereas the current brand name for the STP is "EAGLE".   |
| 23226609      |    | 4        | GWS: Misleading warning<br>Message When Bind takes a<br>Long Time                  | The warning message displayed by the chg-scr-xxx commands may confuse the operator. When all of the screen sets are at 90% capacity or more, the chg-scr-xxx commands may take much more time (more than 30 minutes) than actually indicated by the warning message. |
| 23267812      |    | 4        | SLIC Module pmtc_mgr.c Line 620 Class 0241   | No impact as this bogus obit is observed rarely and only during the manual reseat of SLIC/EPMB class cards.  |
| 23284464      |    | 4        | DEIR, SIP, & ENUM cards<br>should report max TPS capacity<br>in maintenance block  | No known impact. System uses hard-coded values to calculate TPS capacity of DEIR, ENUM, and SIP cards during upgrade.  |
| 23316323      |    | 4        | Card set list capacity for<br>DEIR/ENUM/SIP should use<br>Max TPS from Maint Block | No known impact. System uses hard-coded values to calculate TPS capacity of DEIR, ENUM, and SIP cards during upgrade.  |
| 24523524      |    | 4        | Remove all instances of card location 1117 in parser.txt                           | This may result in minor confusion for<br>the user since the command's help screen<br>(F10 key) shows slot 1117 as a valid<br>value even though it is no longer a valid<br>slot location.  |
| 24691801      |    | 4        | DBLM read of DB Status table<br>on standby fails after COPY-<br>DISK reserved disk | No known impact.   |
| 24718372      |    | 4        | CMT: ent-dlk command Dependency & MTT is out-of- date                              | "VXWSLAN" string in the command error response may confuse operator. However, the <i>Features User's Guide</i> captures correct SLAN configuration procedures.   |
| 24718616      |    | 4        | CMT: Various commands need to have DSM/DSM4G terminology updated                   | Various references in the documentation to obsolete DSM/DSM4G terminology may cause some confusion for customers.  |
| 24718636      |    | 4        | CMT: chg-ctrl-feat has an obsolete dependency check                                | The use of temporary FAKs is no longer possible in the EAGLE. However various references to temporary FAKs in the documentation may confuse operator.  |

| Bug<br>Number | SR | Severity | Title   | Customer Impact   |
|---------------|----|----------|---|---|
| 24718783      |    | 4        | CMT: init-flash has out-of-date dependency checks                               | Various references to obsolete flash GPLs in the documentation may cause some confusion for customers.  |
| 24737966      |    | 4        | CMT: ent-slk needs to have MPL validation check removed                         | Various references in the documentation to obsolete MPL card may cause some confusion for customers.  |
| 24737995      |    | 4        | CMT: ent-bp has obsolete parameter values and validation checks                 | No customer impact as ent-bp command is a debug command meant for Oracle support personnel use.   |
| 24742664      |    | 4        | CMT: various commands need updates related to legacy OAM vs. E5-OAM cards       | Various command dependencies captured in the documentation related to the obsolete legacy OAM (GPSM-II/TDM) cards may cause some confusion for customers.   |
| 24757013      |    | 4        | CMT: various commands need TVG/MFC updates                                      | The information regarding obsolete TVG functionality may cause confusion for operator. Operator needs to ignore information regarding TVG.  |
| 25107988      |    | 4        | R46.4_ST: RTDB DATA download through port D of DEIR card is slow.               | Downloading EPAP data on DEIR cards using the backup ExAP port (Port D) takes much longer than anticipated compared with downloading the same data via the main ExAP port (Port A). EPAP data download via the backup ExAP port happens only during rare occasions when the ExAP primary network between the EAGLE and ExAP is completely down. |
| 25114868      |    | 4        | SCCP serial boot command does not show command completed                        | The init-card:appl=vsccp:serial=yes command does not show a completion message even though it completes successfully.   |
| 25328817      | Y  | 4        | tprc_adj.c Line 4617 Severity 1<br>troubles (with data = 28) from<br>IPSG cards | Display of these severity 1 troubles can be annoying. No other impact on system functionality.  |
| 25348405      |    | 4        | ent-trace command mode=brief does not show an output                            | ent-trace command with mode=brief does not show an output. All other modes give an output. No customer impact as ENT-TRACE is a debug command for Oracle personnel use.   |

| Bug<br>Number | SR | Severity | Title  | Customer Impact   |
|---------------|----|----------|--|---|
| 25374869      |    | 4        | rtrv-obit command output got stuck in loop for a single instance.                      | During rare occasions, the rtrv-obit command may cause the OAM to continuously report the same obit.  Operator will need to boot the Active OAM using init-card:loc= <active> command and reverse roles to terminate the command.</active>  |
| 25723016      |    | 4        | Severity 1 Module dbcd_ut2.c   | A severity 1 trouble will be generated if operator is trying to set UIM threshold for UIM above 1499. No other impact as currently no UIM exists in the 1500 to 1999 range.   |
| 25779758      |    | 4        | Flush dynamic routes not called for SIPHC and ENUMHC                                   | No known impact.  |
| 25794040      |    | 4        | Rel46.5_GTTonIPSG:MTT<br>E2374 text is not same in CMT<br>and EAGLE for rept-stat-sccp | The command error text displayed by EAGLE for error E2374 may cause some confusion for the operator.  |
| 25821846      |    | 4        | Rel46.5_ST:Not able to peg<br>MSSCCPDISC register in<br>SYSTOT report                  | Obsolete measurement register MSSCCPDISC in SYSTOT-STP measurement report may cause some confusion for operator. Measurement register MSSCCPDISC was replaced with registers GTTADISC0 and GTTADISC1 with the introduction of GTT Actions feature in EAGLE release 42.0.                    |
| 25851477      |    | 4        | HIPR2 - ALGN LED does not<br>remain AMBER (INH) when the<br>HIPR2 is reseated          | The alignment LED of a HIPR2 should remain AMBER while the bus is inhibited as an effective aid for the operator to identify which bus is inhibited. If the HIPR2 is re-seated in its slot, the LED returns to GREEN and the HIPR2 no longer visually advertises that the bus is inhibited. |
| 25912518      |    | 4        | Rel46.5_ST: Assoc status is reported as IS-NR even when the card & links are OOS.      | When an IPSG card is booted, the association state will show incorrect status for about 40 seconds. This may cause some minor confusion for operator.   |
| 25921396      |    | 4        | Rel46.5_ST_observed severity<br>Card 1113 Module os_utl.c Line<br>1154 Class 01c3      | EAGLE may display this severity 1 trouble while turning on the OAMHCMEAS parameter. No known impact.  |

| Bug<br>Number | SR | Severity | Title   | Customer Impact   |
|---------------|----|----------|---|---|
| 25992378      |    | 4        | R46.5_ST:dmshc_lock.c<br>messages observed on OAM<br>card with VxWorks6.9             | If transitioning measurements from MCPM to Integrated OAM Measurements and the transition coincides with a 30 minute measurements period ending, a lockout could occur such that the measurements for the period could be lost.   |
| 26035906      |    | 4        | R46.5_ST: Copy Disk copying incorrect GPLs for IPSG32, IPSG64 and BLMCAP GPLs         | The incorrect trial BLMCAP GPL version and the missing trial IPSG32 and IPSG64 GPL on standby disk after the copy-disk operation may cause some confusion for the operator. However there is no impact as trial GPLs are not required for normal operation of the system.   |
| 26042922      |    | 4        | R46.5_ST: UIM1187 "Table<br>Checksum Mismatch" observed<br>while restoring the system | No Impact. UIM 1187 printed while the DB restore operation in progress can be ignored.  |
| 26048788      |    | 4        | TCAPFAMILY param accepted with TCAPOPCODE val as "NOTPRESENT" in "chg-sccpmsg"        | No impact though the command should be ideally rejected.  |
| 26263558      |    | 4        | Rel46.5_ST-MTCH parameter needs to be removed from "reptmeas" command                 | "MTCH" value is no longer valid for "TYPE" parameter of "rept-meas" command. The command rejection message may cause some confusion if "TYPE" parameter is specified as "MTCH" with rept-meas command.  |
| 26302999      |    | 4        | Rel46.5_ST Sev 1 idle_tsk.c<br>Line 1040 observed while giving<br>init-network        | idle_tsk.c Line 1040 severity 1 trouble, which is rarely observed after an init- network operation, indicates that the CPU idle time reference on the card remains incorrect until the card again boots. No known operational impact.  Workaround: Reboot the card that generated the severity 1 trouble so that the CPU idle reference is corrected. |
| 26371067      |    | 4        | R46.5_ST: Obit Module<br>lb_mgr.c Line 1588 observed on<br>SLAN card                  | There is a rare chance that a small subset of SLAN cards in the EAGLE may fail to recover on time during the upgrade phase-3 window. The cards may reboot multiple times before they can recover.   |

| Bug<br>Number | SR | Severity | Title  | Customer Impact   |
|---------------|----|----------|--|---|
| 26373052      |    | 4        | Sev1 scm_fcs.c Line 1489 obsd in Phase2 while doing the upg frm 46.3.1 to 46.5.0 | No impact other than the possible display of this severity 1 trouble just once during transition from upgrade phase 0 to phase 2. |

# Chapter 8: Oracle References and Services

### **Topics:**

My Oracle Support (MOS)
Emergency Response
Customer Training
Locate Product Documentation on the
Oracle Help Center Site
Locate Product Release Software on the
Oracle Software Delivery Cloud
Site

This chapter describes how to obtain help, where to find related documentation, and provides other general information.

### **My Oracle Support (MOS)**

MOS (<a href="https://support.oracle.com">https://support.oracle.com</a>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <a href="http://www.oracle.com/us/support/contact/index.html">http://www.oracle.com/us/support/contact/index.html</a>. When calling, make the selections in the sequence shown below on the Support telephone menu:

- 1. Select 2 for new service request.
- 2. Select 3 for hardware, networking, and Solaris operating system support.
- 3. Select one of the following options:
  - For technical issues such as creating a new Service Request (SR), select 1.
  - For non-technical issues such as registration or assistance with MOS, select 2.

You are connected to a live agent who can assist you with MOS registration and opening a support ticket.

MOS is available 24 hours a day, 7 days a week, and 365 days a year.

### **Emergency Response**

In the event of a critical service situation, emergency response is offered by the Customer Access Support (CAS) main number at 1-800-223-1711 (toll-free in the US) or by calling the Oracle Support hotline for your local country from the list at <a href="http://www.oracle.com/us/support/contact/index.html">http://www.oracle.com/us/support/contact/index.html</a>. The emergency response provides immediate coverage, automatic escalation, and other features to ensure the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with Oracle.

### **Customer Training**

Oracle University offers expert training on Oracle Communications solutions for service providers and enterprises. Make sure your staff has the skills to configure, customize, administer, and operate your communications solutions so your business can realize all of the benefits these rich solutions offer. Visit the Oracle University web site to view and register for Oracle Communications training: <a href="http://www.oracle.com/education.oracle.com/communication">http://www.oracle.com/education.oracle.com/communication</a>. To reach Oracle University:

- In the US, please dial 800-529-0165.
- In Canada, please dial 866-825-9790.
- In Germany, please dial 0180 2000 526 (toll free) or +49 8914301200 (International).
- In Spain, please dial +34 91 6267 792.
- In the United Kingdom, please dial 0845 777 7 711 (toll free) or +44 11 89 726 500 (International).

For the appropriate country or region contact phone number for the rest of the world, please visit Oracle University's web site at <a href="http://www.oracle.com/education/contacts">http://www.oracle.com/education/contacts</a>.

### **Locate Product Documentation on the Oracle Help Center Site**

Oracle Communications customer documentation is available on the web at the Oracle Help Center (OHC) site, <a href="http://docs.oracle.com">http://docs.oracle.com</a>. You do not have to register to access these documents. Viewing these files requires Adobe Acrobat Reader, which can be downloaded at <a href="http://www.adobe.com">http://www.adobe.com</a>.

- 1. Access the Oracle Help Center site at http://docs.oracle.com.
- 2. Click Industries.
- 3. Under the Oracle Communications subheading, click the **Oracle Communications** documentation link.

The Communications Documentation page displays. Most products covered by these documentation sets appear under the headings "Network Session Delivery and Control Infrastructure" or "Platforms."

- 4. Click on your product and then the release number.
  - A list of the entire documentation set for the selected product and release appears.
- 5. To download a file to your location, right-click the PDF link, click **Save Target As** (or similar command based on your browser), and save to a local folder.

# **Locate Product Release Software on the Oracle Software Delivery Cloud Site**

Oracle Communications software is available for electronic download at the Oracle Software Delivery Cloud (OSDC) site, <a href="https://edelivery.oracle.com">https://edelivery.oracle.com</a>. Only authorized customers with a valid password may download software from the site.

For directions on downloading the software and other information about using this site, click FAQ on the top right corner.