

Oracle Banking Branch User Guide

Oracle Banking Branch

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Oracle Banking Branch User Guide

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1 Preface

1.1 Introduction

This User Guide helps you to familiarize you with the Oracle Banking Branch application. It gives an overview of the module and explains all the maintenances required for its smooth functioning. It also takes you through the different types of transactions that can be handled through this module.

1.2 Audience

This guide is intended for the Branch Tellers, Vault Operators, and Branch Supervisors to provide quick and efficient service to customers and prospects of your bank.

1.3 Document Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

1.4 List of Chapters

This manual is organized into the following chapters:

Chapter	Description
Overview of Oracle Banking Branch	Provides a snapshot of the features of the application.
Annexure 1	Provides a list of error codes and respective error messages.
Annexure 2	Provides a list of function codes and their descriptions arranged in numerical order.
Annexure 3	Provides the format of available transaction advices.
Annexure 4	Provides order of replacement of parameters with wild card entries.







Chapter	Description
Annexure 5	Provides the column names and descriptions of the significant parameters in the static maintenance tables.
List Of Menus	Provides a list of menus arranged in alphabetical order.












1.5 Related Documents

1. Getting Started Guide
2. Current Account and Savings Account User Guide
3. Servicing Configurations User Guide

1.6 Symbols and Icons

The following are the symbols/icons you are likely to find in this guide:

Symbol/Icon	Function
→	Represents Results
	Minimize
	Maximize
	Close
	Perform search
	Open a list
	Increase/decrease value

Symbol/Icon	Function
	Edit a row
	Delete a row
	Open calendar
	Add a new record
	Navigate to the first page
	Navigate to the last page
	Navigate to the previous page
	Navigate to the next page
	Grid view
	List view
	Refresh
+ icon	Add a row
– icon	Delete a row

1.7 Basic Actions

Most of the screens contain buttons to perform all or few of the basic actions. The actions which are called here are generic, it varies based on the usage and the applicability. The table below gives a snapshot of them:

Action	Description
Submit	Click to complete the transaction after you specify all the input parameters for a particular transaction.
Cancel	Click to cancel the transaction input midway without saving any data.
Clear	Click to clear the transaction input data. The system displays a pop-up screen with confirmation to clear data. You can click OK to confirm or click x icon to retain the data.
Query	On completion of input of necessary parameters, click this button to fetch and display the details.
Save	Click to save the details specified in the screen.
Exit	Click to close the screen and go to Home screen.
OK	Click to confirm the details in the pop-up screen.

1.8 Shortcut Keys

The following shortcut keys can be used only for the screens which has the icons specified in the Function:

Shortcut Key	Function
Tab	Used to shift focus from one input field to other. NOTE: The last field of the last accordion will shift focus to Submit/Cancel button.
Alt + S	Used to select Submit button.
Alt + C	Used to select Cancel button.
Alt + A	Used to select Charge Details data segment.
Alt + Y	Used to select Denominations data segment.

2 Overview of Oracle Banking Branch

2.1 Introduction

Oracle Banking Branch is a retail banking application that gives a 360-degree view of the customer and financial transactions to the Teller of the bank. This enables you as the Teller, to provide better customer-focused services as well as cross-sell and up-sell the other products and services of the bank.

A typical transaction under branch is classified into the following stages:

1. Teller capturing the transaction request and transaction enrichment
2. Authorization by the Supervisor
3. Teller Resubmission – applicable for certain transactions

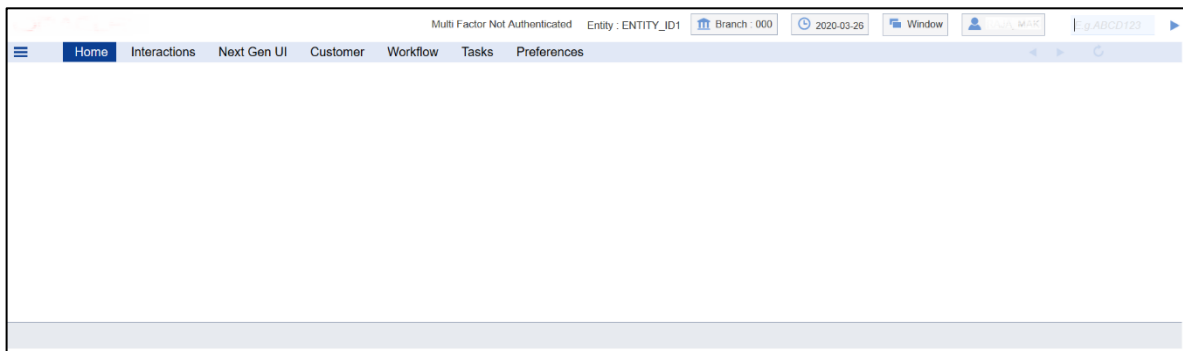
2.2 Pre-Requisites

To launch Oracle Banking Branch through FLEXCUBE Universal Banking, perform the following steps:

1. Specify **User Id** and **Password**, and login to FLEXCUBE Universal Banking **Home screen**.

→ The FLEXCUBE Universal Banking **Home screen** is displayed.

Figure 1: FLEXCUBE Universal Banking Home screen



2. Specify **CSDNGUIM** in the top right corner text box, and click **Next**.

→ The **Next Gen UI Products Maintenance** screen is displayed.

NOTE: Make sure that user has roles for the screen.

Figure 2: Next Gen UI Products Maintenance

Next Gen UI Products Maintenance

New Enter Query

Product Details

Function Id *

Product Name *

Product URL *

Product Description

Maker Date Time: Mod No Record Status

Checker Date Time: Authorization Status

Exit

3. Update the **Next Generation UI** Product URL in the maintenance screen **CSDNGUIM**.

NOTE: For example, **NEW TELLER** can be used as the Function id, with the description as **Teller Next Generation Product**. It is released as Static Data and ensure the user roles has been maintained for the same in FLEXCUBE Universal Banking.

4. Once the roles are maintained in FLEXCUBE Universal Banking, click **Next Generation UI** on the tool bar.

→ **Next Gen UI Dashboard** displays with the list of products.

Figure 3: Next Gen UI Dashboard

Next Gen UI Dashboard

Product Name	Product Description
NEW TELLER	Teller Next Generation Product

- Click **NEW TELLER**.

→ The **Next Generation – Home screen** is displayed.

NOTE: Make sure that the same user id is maintained in FLEXCUBE Universal Banking. In addition, make sure that the **Next Generation UI** is maintained and it has necessary roles. For example, if the user id is JOHN, the same needs to be present in FLEXCUBE Universal Banking SMS system and **Next Generation UI** SMS system.

- Do the following **Next Generation UI** changes:

SECURITY_CONFIG table in PLATO_SECURITY schema must have the following entries:

INTEGRATION_ENABLED {id} true

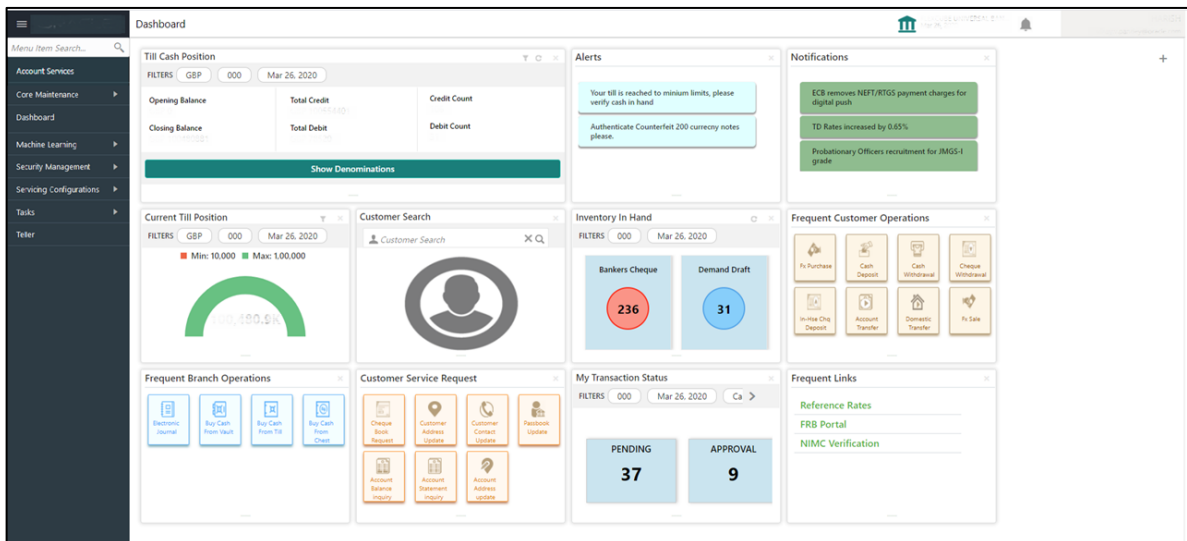
INTEGRATION_CALLBACK_URL {id}

<https://10.00.00.00:1010/FCJNeoWeb/ValidationService/FCNonceValidation/validate>

NOTE: Update the IP and port number of the FLEXCUBE Universal Banking server.

→ The **Home screen** (Branch Dashboard) is displayed.

Figure 4: Next Gen UI Dashboard



2.3 Oracle Banking Branch Application

This section describes the overview, general layout, and features of the Oracle Banking Branch. It contains the following sub-sections:

- [2.3.1 Branch Teller Application](#)
- [2.3.2 Application Layout](#)
- [2.3.3 Salient Features of Servicing](#)

2.3.1 Branch Teller Application

The Branch Teller Application is grouped into the several menus. For more information on menus, refer to [Figure 5: Mega Menu - Teller](#) and [Menu Item – Field Description](#) table.

Menu Item – Field Description table

Field	Description
Branch Operations	Branch Manager, Vault Teller, or Teller can use to cover the internal activities done at the branch where the Customer is not involved. This facilitates branch, vault, Till opening, or closing for the day and monitoring the transactions done during the day and Cash Balancing.
Till-Vault Operations	Vault Teller or Teller can use to monitor the cash and currency boxes for the day and to perform cash transfers from or to the Vault or Till as and when required.
Customer Transactions	Teller can use to perform financial transactions for Customer accounts, which includes, Cash Deposits, Cash Withdrawals, Cheque Withdrawal, Forex Transactions, and Account Closure.
Miscellaneous Transactions	Teller can use to perform General Ledger transactions such as miscellaneous debit and credit transactions against a Customer's CASA account and GL account.

Field	Description
Transfers	Teller can use to perform inter-bank transfer, intra-bank transfer, and cross border transactions.
Clearing	Teller can use to capture the Inward Clearing Data Entry, Outward Clearing Data Entry, Cheque Return, and Cheque Deposit transactions.
Remittances	Teller can use to issue remittances such as demand drafts and bankers cheques, perform payment or cancellation of the issued remittances, and perform further operations on the issued remittances.
Term Deposits	Teller can use to initiate Term Deposit account opening and perform redemption, top up on the existing term deposit accounts.
Credit Card Transactions	Teller can use to perform credit card advance and payment transactions.
Loan Transactions	Teller can use to perform loan disbursement and loan repayment transactions.
Islamic Transactions	Teller can use to perform various Islamic transactions.
Bill Payments	Teller can use to perform various bill payment transactions.
Session Teller Transactions	Teller can use to perform financial transactions for Customer accounts in the Teller Session.
Journal Log	Teller or Supervisor can use to view the status of transactions performed by them. Also, it allows to resubmit or reject an incomplete transaction, or to reverse a completed transaction.

Field	Description
Prediction	Supervisor can use to predict the number of service counters required for a specific period.
Customer Service	Teller or Operations Executive can use to maintain customer accounts and ancillary services, and to enquire about customer account balance.
Branch Dashboard	Teller can use the Branch Dashboard to view the cash position, transaction status, alerts, to access the frequently used transaction screens, and to view the alerts and notifications.
Branch Maintenance	Covers a set of definitions maintained to perform the branch based operations, transactions, and services.
Customer/Account Search	Used to query for a specific Customer ID or Customer Account Number.

You can select an operation using any of the following methods:

- From **Home screen** navigate to left menu and then click the necessary operation.
- Click **Frequent Operations** widget placed at the right side of the transaction area.

2.3.2 Application Layout

The general layout of Oracle Banking Branch application consists of Main Menu, Customer Search, Transaction Area including Customer Summary and additional widgets available to display the Current Till Position and frequently used transaction icons.

2.3.2.1 Main Menu

The Teller Main Menu is a Mega Menu that makes all the menu items visible at once. It is a large panel divided into groups of menu items, which simplifies the navigation. The menu items are grouped based on the type of operation performed. In addition, the **Menu Item Search** can be used to search and select a specific screen from any of the main menu items. The main menus are listed below:

- Branch Operations
- Till-Vault Operations
- Customer Transactions
- Miscellaneous Transactions
- Transfers
- Clearing
- Remittances
- Term Deposit Transactions
- Credit Card Transactions
- Loan Transactions
- Islamic Transactions
- Bill Payments
- Session Teller Transactions
- Journal Log
- Customer Services
- Branch Dashboard
- Branch Maintenance

The main menus are further categorized into specific functions that are represented by menu items in the Mega Menu.

Figure 5: Mega Menu - Teller

Credit Card Payments Credit Card Payment Payment By Cash Stop Card Advance Advance By Transfer Advance By Cash	Loan Transactions Loan Repayment By Cash Loan Disbursement By Cash Till-Vault Operations Buy Cash from Coy Chest Buy Cash from Till Sell Cash to Coy Chest Sell Cash to Till Buy Cash from Vault Inter Branch Tin Input Denomination Exchange Sell Cash to Vault Inter Branch Tin Liq Inter Branch Tin Req	Bill Payments Bill Payment by Account Bill Payment by Cash Remittances DD Issue - Walk-in BC Issue - GL BC Operations DD Operations DD Issue - Account DD Print-Receipt BC Issue - Walk-in Cash Remittance Inward Registration Issue Operations BC Issue - Account DD Issue - GL Multi BC Issuance BC Print-Receipt	Miscellaneous Misc GL Debit Misc Customer Debit Miscellaneous Transfer Misc GL Transfer Misc GL Credit Misc Customer Credit Transfer International - Account Domestic Trf - Account Account Transfer In House Cheque Deposit International - Walk-in Domestic Trf - Walk-in	Customer Transaction Cheque Withdrawal F24 Tax Payment By Account Cash Deposit Safe Deposit Rental By Cash F23 Tax Payment By Cash F23 Tax Payment By Account Cash Withdrawal Travellers Cheque Transaction TC Denomination Enquiry Return TC to Vault Buy TC From HO TC Sale Walkin TC Purchase Walkin TC Purchase By Account Buy TC From Agent Buy TC From Vault TC Sale By Other Modes Return TC To HO RD Payment - Cash Forex Transactions FX Purchase - Account FX Purchase - Walk-in FX Sale - Walk-in FX Sale - Account Close Out Withdrawal Closure - Cash Closure - Account - BC F24C Tax Payment-Cash Close Out Withdrawal By Multi Mode	Branch Maintenance Function Code Preferences Function Code Definition Branch Role Limits Charge Decision Maintenance Settlements Definition Charge Condition Group Maintenance Utility Provider Maintenance Customer Group Maintenance Reject Code Maintenance Default Authorizer Denominations Maintenance Branch Group Maintenance Clearing Network Charge Pricing Maintenance Create Charge Pricing Maintenance View Charge Pricing Maintenance Account Group Maintenance External System Maintenance Charge Definition Maintenance Instrument Number Maintenance Denomination Variance Maintenance Inter Branch Transit Account Teller Branch Parameter Maintenance Issuer Code Maintenance Branch User Limits External Bank Code Channel Limits
Prediction Teller Prediction	Term Deposit TD Redemption - Cash TD Account Opening TD Topup - Account TD Topup - Cash TD Redemption - Account	Branch Operations Teller Total Position Close Teller Batch Till Vault Position Book Overage Close Branch Batch Close Vault Batch Book Shortage Start Teller Session Current Open Tills Open Teller Batch Open Vault Batch Open Branch Batch Branch Branch Limits Stop Teller Session			
Customer Service Cust Contact No Update Cheque Status Inquiry Stop Cheque Request Account Address Update Passbook Issue Passbook Reprint Passbook Update Passbook Status Change Cust Address Update Cheque Book Status Change Cheque Book Request Account Balance Inquiry Account Statement Req	Session Teller Transaction FX Purchase - Walk-in Loan Repayment By Cash FX Sale - Walk-in Cash Withdrawal Cash Deposit				
Journal Log Servicing Journal Electronic Journal Reassign Transactions	Cache Clear Cache	Islamic Transactions Islamic TD Account Opening Islamic Down Payment By Cash Murabaha Payment By Cash			

2.3.2.2 Customer Search

The **Customer Search** is located in the Branch Dashboard and **Teller Transaction** screens. It is used to query and find a specific customer account with any of the following information:

- Customer ID
- Customer Name
- Account Number

Figure 6: Customer Search Widget



1. To process the **Customer Search** screen, click LOV.

→ The **Customer Search** screen is displayed.

Figure 7: Customer Search Screen

 A screenshot of the Customer Search screen. At the top, there are three input fields: "Customer ID", "Customer Name", and "Account Number". To the right of these fields are two buttons: "Search" and "Reset". Below the input fields is a section titled "Customer Results". This section contains a table with two columns: "Customer ID" and "Customer Name". The table is currently empty, displaying "No data to display." Below the table is a pagination bar showing "Page 1 (0 of 0 items)" and navigation arrows. Below the "Customer Results" section is another section titled "Account Details". This section contains a table with three columns: "Account Number", "Account Name", and "Account Currency". This table is also empty, displaying "No data to display." Below the table is another pagination bar showing "Page 1 (0 of 0 items)" and navigation arrows.

The Teller can query the details using **Customer ID** or **Customer Name** or **Account Number**. For more information on fields, refer to table [Field Description: Customer Search Screen](#).

Field Description: Customer Search Screen

Field	Description
Customer ID	Specify the customer ID which the details needs to be queried.
Customer Name	Specify the name of the customer for which the details needs to be queried.
Account Number	Specify the account number for which the details needs to be queried.
Search	Click Search to get the results for the specified Customer ID, Customer Name, or Account Number .
Reset	Click Reset to clear the search results.
Customer Results	Displays the customer search results.
Customer ID	Displays the customer ID.
Customer Name	Displays the customer name.
Account Details	Displays the account search results.
Account Number	Display the account number.
Account Name	Display the description of the account.
Account Currency	Display the currency of the account.

2.3.2.3 Transaction Area

The Transaction Area consists of Transaction Panel, Customer Information widget, and additional widgets within the **Teller Transaction** screens. The Transaction Panel is specific to each transaction screen, and the current branch date is displayed in the transaction header. The Customer Information widget consist of the following details that are validated during transaction submission. For information on the amount-based signature verification, refer to topic [2.3.3.12 Amount-Based Signature Verification](#) in this guide.

- Option to display the widget
- Customer image with customer name and KYC status
- Signature with option to verify
- Account details (CASA/Loan/Credit Card)
- Address and contact details

Figure 8: Transaction Area

The screenshot displays the 'Teller Transaction-Cash Deposit' screen. The interface is divided into three main sections:

- Transaction Panel (Left):** Contains fields for 'Account Number', 'Transaction Amount', 'Exchange Rate', 'Negotiated Exchange Rate', 'Negotiated Reference Number', 'Total Charge Amount', 'Narrative', and 'Cash Deposit'. There are also expandable sections for 'Charge Details' and 'Denomination'.
- Customer Information (Center):** Features a placeholder for a customer image, 'Customer Name', 'KYC Status' (marked as 'Verified'), a 'Signature' field with a verification icon, and account details including 'Account Name', 'Account Branch', 'Account Status' (Active), and 'Account Balance' (2,077,327.00). It also shows the 'Address Of Communication'.
- Additional Widgets (Right):** Includes a 'Current Till Position' gauge showing '0.0K' with a range from 'Min: 10,000' to 'Max: 100,000'. Below it is a 'Memo Alerts' section with a 'No Data to Display' message. At the bottom right is a 'Frequent Customer Operations' grid with buttons for 'Change Withdrawal', 'New Day Deposit', 'Account Transfer', 'Deposit Transfer', 'Cash Deposit', 'Cash Withdrawal', 'FX Sale', and 'FX Purchase'. An 'Alerts' section at the very bottom also shows 'No record to display'.

The top right corner shows the 'Branch Date' as '11-11-2019'. At the bottom right, there are 'Save' and 'Cancel' buttons.

2.3.2.4 Additional Widgets

The additional widgets are located at the right side of the Transaction Area in the **Teller Transaction** screens. The additional widgets include the following:

- **Current Till Position** – displays the cash position of the logged in Teller Id in branch currency.
- **Memo Alerts** – displays the instructions maintained in FLEXCUBE Universal Banking for the specified account number.

NOTE: To enable memo alerts, in transaction schema the memo_enabled flag should be set to 'Y' in SRV_TM_BC_PARAM_DTLS and UBS Entries should be maintained.

- **Alerts** – contains notifications specific to the Customer.
- **Frequent Customer Operations** – includes some frequently used transaction icons placed to the right side of the Transaction area.

Figure 9: Additional Widgets



2.3.3 Salient Features of Servicing

2.3.3.1 Generating Teller Sequence Number

The system generates a unique Teller Sequence Number and displays an information message **Teller Sequence Number nnn** indicating the generated number after submission of each teller transaction. The generated sequence number is also displayed at the following levels:

- Completion
- Authorization Submission
- Re-submission
- Reversal
- Rejection

2.3.3.2 Generation of Advices for Teller Transactions

The system generates the transaction advice if it is enabled in the definition of function code. The advice includes the currency and amount values involved in the transaction.

2.3.3.3 Transaction Approval

When you perform a transaction for an amount greater than the allowed limit, it needs approval from the Supervisor. Based on the **Assignment Mode** in **Function Code Preferences** screen, the following conditions apply:

- **Manual** – The system will show a list of approval if the request status is **Approval**.
- **Auto** – The transaction is automatically assigned to the default authorizer if the request status is **Approval**.

The transaction approval flow consists of the following steps:

- Initiation
- Pending Approval
- Pending
- Completed

2.3.3.3.1 Initiation to Pending Approval

If the transaction amount exceeds the limit defined in Branch User Limits and on click of **Submit**, the system shows a popup message **Amount exceeds limit for this transaction** and request status is shown as **Approval**.

If assignment mode is manual and on click of **Confirm**, the system shows a list of approval based on branch code, transaction amount, currency, and function code. The user can give a narrative and click **Submit for Approval** button.

2.3.3.3.2 Pending Approval to Pending

The Approver/Supervisor needs to log in and fetch the transaction from **Journal Log** with transaction status as **Pending Approval**. The Supervisor can approve the pending transaction by clicking **Approve/Reject** with the supervisor comment.

2.3.3.3.3 Pending to Completed

The user needs to fetch the transaction from **Journal Log** with transaction status as **Sent Back** and click **Submit**.

2.3.3.3.4 Override Flow (Initiation to Completed)

Based on the branch maintenance setup at certain levels like Function Code, Function Code Preferences, Branch User Limits, and Branch role limits, if the transaction is validated with any warning override, the system shows a popup message with request status as **Warning**. Once the user confirms, the transaction status will be shown as **Completed**.

2.3.3.4 Transaction Reversal with Approval

A transaction can be reversed with the auto approval or approval from the Supervisor. Based on the **Assignment Mode** in **Function Code Preferences** screen, the following conditions apply:

- **Manual** – The system will show a list of approval if the request status is **Approval**.
- **Auto** – The transaction is automatically assigned to the default authorizer if the request status is **Approval**.

The transaction approval flow consists of the following steps:

- Completed
- Pending Approval
- Pending
- Reversed

2.3.3.4.1 Completed to Pending Approval

The completed transaction can be selected from the **Electronic Journal** screen. Once you click **Reverse**, the system shows a popup message **Amount required for Reversal** and request changes to **Approval**.

If assignment mode is manual and on click of **Confirm**, the system shows a list of approval based on branch code, transaction amount, currency, and function code. The user can give a narrative and click **Submit for Approval** button.

2.3.3.4.2 Pending Approval to Pending

The Approver/Supervisor needs to log in and fetch the transaction from **Journal Log** with transaction status as **Pending Approval**. The Supervisor can approve the pending transaction by clicking **Approve/Reject** with the supervisor comment.

2.3.3.4.3 Pending to Reversed

The user needs to fetch the transaction from **Journal Log** with transaction status as **Sent Back** and click **Submit**.

2.3.3.4.4 Override Flow (Completed to Approval)

The user needs to select the completed transaction in the **Electronic Journal** screen and click **Reverse**. If the **Reversal Requires Authorization** is enabled in **Function Code Definition** screen, the system displays an information message to select the Approver based on Manual or Auto assignment mode. After selecting the approver internally, reversal override will be called and request status will be updated as **Approval**.

2.3.3.5 Transaction Reversal

A transaction can be manually reversed only when it is authorized and completed from the **Journal Log**.

When you reverse a transaction, the data remains in the system with the status **Reversed** and the accounting entries are reversed (negative amounts are posted into the accounts). Also, this will update the Till Balance for the currencies (for cash transactions), wherever applicable.

You can select the transaction to be reversed from the transaction screen. If the reversal is applicable for the function code, **Reversal** icon will be enabled. When you click this icon, the reversal request will be initiated.

If cash transactions are reversed, the system validates the following:

- the Till used for the reversal is the same as that used in the original transaction

- the denominations are input (If the transaction is reversed the same day of its input, the denominations of the transaction is altered.)
- a batch is open

2.3.3.6 Transaction Rejection

You can manually reject the authorized customer transactions from the Teller **Journal Log**.

NOTE: When you reject a transaction, the data remains in the system with the contract status **Discarded** and no further action is allowed on the transaction.

2.3.3.7 UDF and MIS

UDF and MIS are supported during accounting via common core Additional Fields. MIS Codes can be sent from Oracle Banking Branch, which will be validated and processed as part of accounting.

2.3.3.8 External API

External APIs will be processed only if called by an external system, which is maintained in Oracle Banking Branch. External system can be maintained using External System Maintenance screen. For more information on External System Maintenance screen, refer to the topic [External System Maintenance](#) in this guide. External APIs are supported for the following transactions:

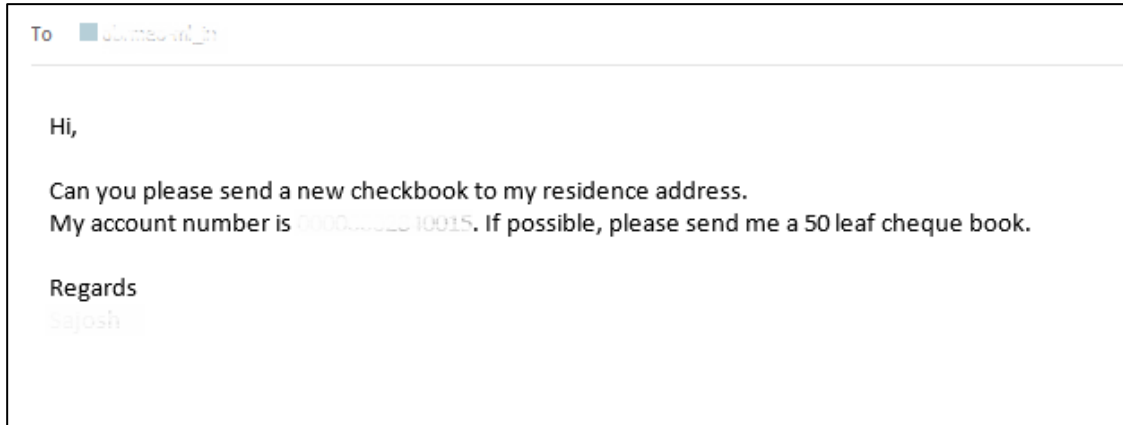
- Cash Deposit
- Cash Withdrawal
- Account Balance Inquiry
- Account Transfer

NOTE: These transactions will work only if OAuth is enabled.

2.3.3.9 Machine Learning

Oracle Banking Branch uses machine learning to process an email request from a customer automatically. When a customer sends an email request, the requirement is understood using machine learning, and the transaction is processed. A sample email request is shown in [Figure 10](#). Based on pre-defined machine learning in External System Maintenance, the transaction is processed automatically.

Figure 10: Sample Email Request



The following conditions apply to the machine learning use case for cheque book request:

- If sufficient details are provided in the email request, the transaction will be processed until completion.
- If details are insufficient in the email request to process a transaction, it will be assigned in the Servicing Journal for user correction. After the assigned user does the correction, the transaction will be processed.

Figure 11: ML Correction Assistance – Extracted Information

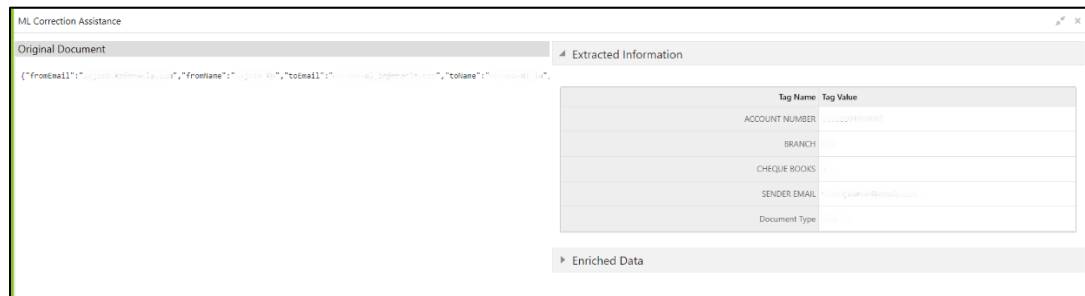


Figure 12: ML Correction Assistance – Enriched Data

ML Correction Assistance

Original Document

```
{ "fromMail": "cristobal.guerrero@co", "frontlane": "1000 50", "toMail": "cristobal.guerrero@co", "totlane": "100000_10" }
```

Extracted Information

☒ Enriched Data

Tag Name	Tag Value
CHEQUE LEAVES	

In the **Electronic Journal**, you can view the details of the Cheque Book Request initiated through the email request. The **View Request** button will be enabled for the transactions that is submitted or completed. You can view the details of the email request by clicking the **View Request**.

Figure 13: View Request (Completed Transaction)

[illegible]

Figure 14: View Request (Submitted Transaction)

Teller Transaction Customer Search

Cheque Book Request

Account Number *

Number Of Leaves *

Request Date

Deliver To *

Branch

Address Line 2

Address Line 4

Narrative *

Cheque Book Request

Charge Details

Teller Sequence
557

Transaction Status
Sent Back

Superior ID

Superior Remarks
No Comments

View Request

From : [m.hendings@parade.com](#) - Super User
To : [superior@parade.com](#) - IT Support Agent
Subject : Request for cheque book
Date : 2013-05-01 10:55:10 PT

Hi,

Can you please send a new checkbook to my residence address.

My account number is 10000000000000000000. If possible, please send me a 50 leaf cheque book.

Regards

Superior

Alerts

No record to display

Recent Customer Operations

[Submit](#) [Discard](#) [View Request](#) [Cancel](#)

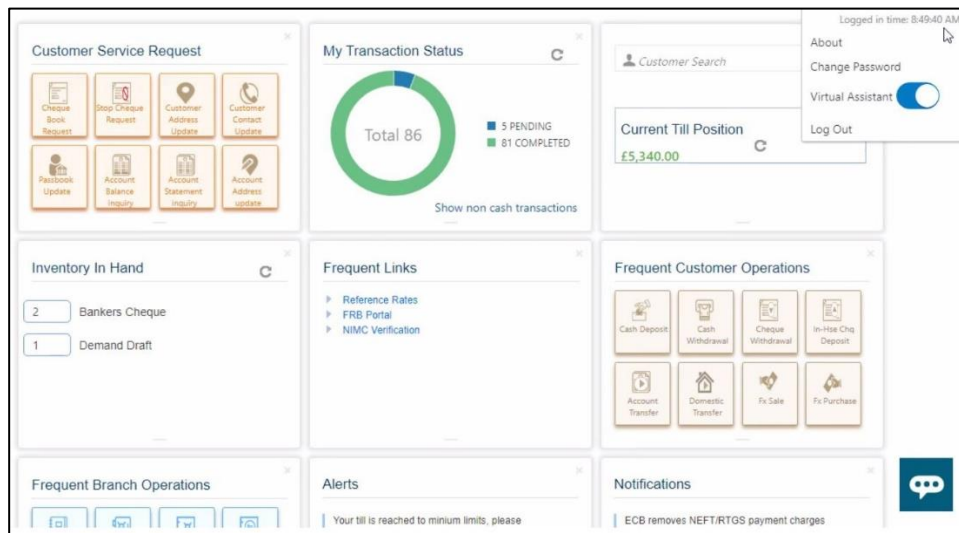
The following conditions apply to the machine learning use case for card block request:

- If sufficient details are provided in the email request, the transaction will be processed until completion.

2.3.3.10 Oracle Digital Assistant

The Oracle Digital Assistant (ODA) helps the Teller to reduce the time taken to access the transaction screens through automatic text/voice processing. To enable this feature, navigate to user menu, and select **Virtual Assistant**.

Figure 15: Virtual Assistant



The Virtual Assistant supports the following use cases:

- Teller can either type/say, **Cash Withdrawal Account Number, Do Cash Withdrawal Account Number** in ODA Chat bot. Based on the input provided, the **Cash Withdrawal** screen will be opened automatically with the specified account number.
NOTE: Teller need to type/say the specific account number while giving the input text/voice.
- Teller can either type/say, **Cash Deposit Account Number, Do Cash Deposit Account Number** in ODA Chat bot. Based on the input provided, the **Cash Deposit** screen will be opened with the specified account number.
- Teller can type/say the name of the operation like **Open Teller Batch** or **Open My Batch**. If the Teller batch is closed, the ODA will check the current Till balance and prompt for confirmation from Teller. Once the Teller confirms, then it will open the teller batch. In case the Teller batch is already open, a response message (**Teller batch already open**) will be displayed.

- Teller can type/say the name of the operation like **Check Batch Status**, **What is my Batch Status**, or **Check Batch**. Based on the input, the following conditions apply:
 - If the Teller batch is open, the ODA will show the message **Your Teller Batch is Open**.
 - If the Teller batch is closed, the ODA will show the message **Your Teller Batch is Closed** and prompts **Do you want to open your Batch** with following options:
 - Yes** – Select to open the Teller batch
 - No** – Select if it is not required to open Teller batch.

Figure 16: Use Case with Account Number

The screenshot displays the 'Teller Transaction' interface. The main form is titled 'Cash Deposit' and contains the following fields:

- Account Number**: A text input field.
- Transaction Amount**: A text input field with a dropdown menu set to 'GBP'.
- Exchange Rate**: A text input field with up/down arrows.
- Total Charge Amount**: A text input field showing 'GBP0.00'.
- Narrative**: A text input field with the value 'Cash Deposit'.

Below the main form are sections for 'Charge Details' and 'Denomination'. On the right, the 'Customer Informatic' sidebar shows a customer profile for John Smith, with KYC Status marked as 'Not Verified'. At the bottom right, a chat window is open, showing a message: 'Cash deposit ... Wednesday, November 25, 2020, 8:44:34 AM ✓'.

Figure 17: Use Case without Account Number

The screenshot displays a dashboard with several sections:

- Customer Service Request**: A grid of tiles for various requests, including 'Cheque Book Request', 'Stop Cheque Request', 'Customer Address Update', and 'Customer Contact Update'.
- My Transaction Status**: A donut chart showing 'Total 86' transactions, with 5 pending (blue) and 81 completed (green). Below the chart is a link to 'Show non cash transactions'.
- Inventory In Hand**: A section with two input fields: '2 Bankers Cheque' and '1 Demand Draft'.
- Frequent Links**: A list of links including 'Reference Rates', 'FRB Portal', and 'NIMC Verification'.
- Frequent Branch Operations**: A section with icons for various operations.
- Alerts**: A section with a message: 'Your till is reached to minimum limits, please'.

On the right, a chat window is open, showing a message: 'Open my batch ... Wednesday, November 25, 2020, 8:47:03 AM ✓' and a response: 'Teller batch already open. ... Wednesday, November 25, 2020, 8:47:10 AM ✓'.

2.3.3.11 Virtual Identifier

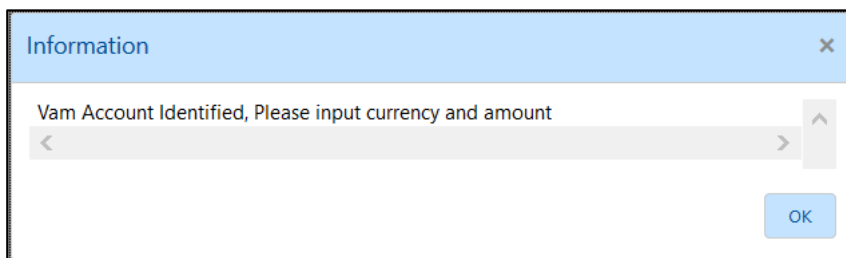
The Virtual Identifier is used to validate the specified account number of the customer. It is supported for the following screens:

- Cash Deposit
- Miscellaneous Customer Credit
- Account Transfer
- In-House Cheque Deposit

If Virtual Identifier is enabled, the validation is performed as follows:

- After you specify the account number, and on tab out, the system will validate the specified account number.
- If the account number is invalid, the system prompts information message to input the currency and amount.
- Once the currency and amount is entered, the Virtual Identifier service will be invoked to validate if it is a valid Virtual Account or not.

Figure 18: Virtual Identifier – Information Message





2.3.3.12 Amount-Based Signature Verification

The Teller can use this feature is used to verify the signature displayed in the Customer Information widget while performing the transactions. To enable/disable this feature, configure the value as Y/N in the *AMOUNT_BASED_SV* flag. This flag is present in *srv_tm_bc_param_dtls* table in the transaction domain.

If the amount-based signature verification is disabled, and the user specifies the Account Number in a transaction screen and presses the Tab key, the system displays the signature in the Customer Information widget.

Figure 19: Amount-based Signature Verification Disabled

Customer Information

No Customer image to display

Customer Id, Name



John Smith

NA

KYC Status

☒ Verified

Signature

Account Name

John Smith

Account Branch

000

Account Status

Active

Account Balance

£477,837.00

Phone

01234 567890

Email

john.smith@abc.com

Address Of Communication



1234 Tower St, New York, 10001, New York, USA

If the amount-based signature verification is disabled, and the user specifies the Account Number and Amount in a transaction screen and presses the Tab key, the system displays the following details of signature in the Customer Information widget:

- Signature
- Signature Type
- Group ID
- Number of Signatories

Figure 20: Amount based Signature Verification Enabled

Customer Information





No Customer Image to display

Customer Id, Name
100000, John Smith

KYC Status Verified

NA

Signature



SigType
SIGTYPE1

Group ID	Number of Signatories
ACC_SIG_TYPE2	1
ACC_SIG_TYPE2	1

Account Name
Smith SA


Account Branch
000


Account Status
Active


Actual Balance

Overdraft Limit

Account Balance

 1234567890

 john.smith@abc.com

 Address Of Communication

Green Towers, No.10, Main Lane, PO-43210, New

2.3.4 Keyboard Navigation for Transaction Screens

This topic describes Navigation of various interactive elements using shortcut keys. The keyboard navigation can be used as an alternative method to navigate through interactive elements on a screen – fields, buttons, data segments, tables, etc. It can be used to navigate through the application, input the necessary values, and perform the transactions.

2.3.4.1 Input Values in Fields

After you launch the transaction screen, press Tab key to navigate to the desired field, and specify the value.

2.3.4.2 Select Date

To select the appropriate date, perform the following steps:

1. Press Tab/Shift + Tab keys to navigate to the desired calendar icon.
2. Use Arrow keys to navigate to the desired date.
3. Press Enter key or Spacebar to select the date.

2.3.4.3 Select from Drop-down Lists

To select value from the drop-down list, perform the following steps:

1. Press Tab/Shift + Tab keys to navigate to the desired drop-down list.
2. Use Arrow keys to navigate to the desired value.
3. Press Enter key to select the value.

2.3.4.4 Select from List of Values

To select value from the list of values, perform the following steps:

1. Press Tab/Shift + Tab keys to navigate to the desired list of values.
2. Press Enter key or Spacebar to enter into list of values.
3. If the exact value is known, specify the value in search field, and press Tab key to navigate to **Fetch** button. Press Enter key to select **Fetch** button.

→ The results will be fetched based on the input value.
4. Press Tab key to navigate to the results.
5. Use Arrow keys to navigate to the desired value.
6. Press Spacebar to select the value.

2.3.4.5 Navigating through Tables

To specify/select value in the fields/cells of a table, perform the following steps:

1. Press Tab/Shift + Tab keys to navigate to the desired data segment, and navigate to the desired table row.
2. Press Enter key to enter into the data fields/cells.
3. Specify the necessary value in the fields.
4. If there are more cells in the row, use Tab key to navigate to the other cells and specify the values.
5. After you specify the values in the cells, press Esc key to change the selection from cell to the row.
6. Press Tab key to navigate to the other tables/data segments/fields/buttons.

2.3.4.6 Select Option Buttons/Icons

To select option buttons, perform the following steps:

1. Press Tab/Shift + Tab keys to navigate to the desired option button.
2. Press Enter key or Spacebar to select the option button.

2.3.4.7 Perform Transaction

To specify/select the necessary values and submit a transaction using keyboard navigation, perform the following steps:

1. Use the appropriate shortcut keys to navigate to the fields, buttons, data segments, tables, etc., and specify/select the necessary values.
2. After you specify the necessary values, use appropriate shortcut keys to select **Submit** button to complete a transaction.

2.3.5 Business Process Codes

Business Process Code defines the various stages for the servicing transactions. The screens available in the Oracle Banking Branch application are using the conductor flow. As a part of Oracle Banking Branch releases, a set of default process codes are factory-shipped for the following Customer Servicing transactions:

- Customer Address Update
- Account Address Update
- Customer Contact Details Update

For more information on business process, refer to section 2.3 in Servicing Configurations User Guide.

2.4 Branch Operations

This section describes the various screens used to perform the branch operations. The screens are described in the following sub-sections:

- [2.4.1 Open Branch Batch](#)
- [2.4.2 Open Vault Batch](#)
- [2.4.3 Open Teller Batch](#)
- [2.4.4 Current Open Tills](#)
- [2.4.5 Branch Breaching Limits](#)
- [2.4.6 Till Vault Position](#)
- [2.4.7 Teller Totals Position](#)
- [2.4.8 Close Teller Batch](#)
- [2.4.9 Close Vault Batch](#)
- [2.4.10 Close Branch Batch](#)
- [2.4.11 Book Shortage](#)
- [2.4.12 Book Overage](#)
- [2.4.13 Teller Session](#)

2.4.1 Open Branch Batch

This screen is used to initiate the branch operations for the **Posting Date**. The Supervisor or Branch Manager with necessary access can open this screen. The Teller or Vault Teller can perform the branch operations only after the branch batch is submitted for the posting date. When a branch batch is closed for the day, system derives the next working day automatically, based on the branch calendar.

To process this screen, type **Open Branch Batch** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Operations**, click **Open Branch Batch**.

→ The **Open Branch Batch** screen is displayed.

Figure 21: Open Branch Batch

Specify the details in the **Open Branch Batch** screen. For more information on fields, refer to table [Field Description: Open Branch Batch](#).

Field Description: Open Branch Batch

Field	Description
Posting Date	<p>Indicates the date on which the branch batch need to be opened.</p> <p>NOTE: By default, the system displays the current date.</p>

Click **Submit** to open the branch batch for the specified posting date.

NOTE: Opening branch batch indicates to the head office that the branch is open for business operations on the specified posting date. You can open a Teller batch for the posting date only after the branch batch is opened.

2.4.2 Open Vault Batch

The Vault Teller can use this screen to open a vault batch on a specified date. On the specified posting date, the Vault Teller can open only one vault batch. To open another vault batch, the vault batch which is opened previously needs to be closed. All the tellers buy additional cash and sell their excess cash to the Vault Teller. When this screen is launched, the system will default the cash balances.

To process this screen, type **Open Vault Batch** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Operations**, click **Open Vault Batch**.

→ The **Open Vault Batch** screen is displayed.

Figure 22: Open Vault Batch

Specify the details in the **Open Vault Batch** screen. For more information on fields, refer to table [Field Description: Open Vault Batch](#).

Field Description: Open Vault Batch

Field	Description
Posting Date	Indicates the date on which the vault batch needs to be opened. NOTE: By default, the system displays the current

Field	Description
Currency	Displays the currency code.
Total Cash	Specify the total cash for a particular currency, physically present in the bank vault, at the beginning of the current posting date.
Cash Available	Displays the system calculated cash for a particular currency, which is available in the vault at the beginning of the current posting date. NOTE: The amount shown in this column depends on the cash transactions that were carried out by the vault until the last posting date.
Shortage/Overage Amount	Displays the difference between the total cash and the cash available in the Vault, at the end of the current posting date.
Currency	Displays the currency code.
Denomination	Displays the denomination code.
Total Units	Specify the total units available while closing the batch.
Total Value	Displays the total value based on the total units.
System Units	Displays the units available in the system.
System Total	Displays the total value available in the system.
Shortage/Overage Units	Displays the shortage/overage units.
Shortage/Overage Amount	Displays the shortage/overage amount.
Total Cash Amount	Displays the total cash amount.

Field	Description
Denomination Total	Displays the total denomination value with the currency.
Validate Denominations	Click this button to calculate and display the Total Cash and Shortage/Overage Amount fields based on the currency selected.

Click **Submit** to open the vault batch for the specified posting date. The Vault Teller can perform the relevant vault operations for the posting date.

NOTE: System does not allow to open the vault batch if the physical cash entered is not same as the system cash.

2.4.3 Open Teller Batch

This screen is used to open a teller batch on a specified date. A Teller can initiate the teller batch with the current cash position that has been retained from the previous day or start with zero cash and subsequently buy cash from the vault. The system will default the cash balances on opening a teller batch.

To process this screen, type **Open Teller Batch** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Operations**, click **Open Teller Batch**.

→ The **Open Teller Batch** screen is displayed.

Figure 23: Open Teller Batch

Specify the details in the **Open Teller Batch** screen. For more information on fields, refer to table [Field Description: Open Teller Batch](#).

Field Description: Open Teller Batch

Field	Description
Posting Date	Indicates the date on which the vault batch need to be opened. NOTE: By default, the system displays the current date.
Currency	Displays the currency code.

Field	Description
Total Cash	Specify the total cash for a particular currency, physically present in the bank teller, at the beginning of the current posting date.
Cash Available	<p>Displays the system calculated cash for a particular currency, which is available in the vault at the beginning of the current posting date.</p> <p>NOTE: The amount shown in this column depends on the cash transactions that were carried out by the vault until the last posting date.</p>
Shortage/ Overage Amount	<p>Displays the difference between the total cash and the cash available with the Teller, at the end of the current posting date. Based on this difference, the overage or the shortage amount is displayed.</p> <p>NOTE: An overage indicates that the physical cash with the Teller is more than the available cash as calculated by the system. A shortage indicates that the available cash calculated by the system is more than the physical cash present with the Teller.</p>
Currency	Displays the currency code.
Denomination	Displays the denomination code.
Total Units	Specify the total units available while closing the batch.
Total Value	Displays the total value based on the total units.
System Units	Displays the units available in the system.
System Total	Displays the total value available in the system.

Field	Description
Shortage/Overage Units	Displays the shortage/overage units.
Shortage/Overage Amount	Displays the shortage/overage amount.
Total Cash Amount	Displays the total cash amount.
Denomination Total	Displays the total denomination value with the currency.
Validate Denominations	Click this button to calculate and display the Total Cash and Shortage/Overage Amount fields based on the currency selected.

Click **Submit** to open the teller batch for the specified posting date. The Teller can perform the relevant teller operations for the posting date.

NOTE: System does not allow to open the vault batch if the physical cash entered is not same as the system cash. The system also allows to re-open the Teller batch for the current system date.

2.4.4 Current Open Tills

This screen is used to view the open tills or vault for the branch during the day or before performing the end of day activity. The branch user can use this screen to view the list of logged-in tellers and to view the pending, unassigned, assigned, or tanked transactions under each Teller or Vault Teller's ID.

To process this screen, type **Current Open Tills** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Operations**, click **Current Open Tills**.

→ The **Current Open Tills** screen is displayed.

Figure 24: Current Open Tills

Specify the details in the **Current Open Tills** screen. For more information on fields, refer to table [Field Description: Current Open Tills](#).

Field Description: Current Open Tills

Field	Description
Branch Code	Displays the logged-in branch.
Posting Date	Indicates the date on which the current open tills need to be enquired. NOTE: By default, the system displays the current date.
Refresh	Click this button to refresh the details.

Field	Description
User ID	Displays the list of Tellers or Vault Tellers of the branch.
Till/Vault Indicator	Displays the checkbox if the User ID is a Vault Teller.
User Working	Displays the user working as Y or N .
Pending Transactions	Displays the number of pending transactions for the Teller or Vault Teller.
Assigned Transactions	Displays the number of assigned transactions for the Teller or Vault Teller.

2.4.5 Branch Breaching Limits

This screen helps to view the details of Till or Vault which is breaching the currency limits along with the current balance position. In addition, the branch supervisor can view the branch total cash position and its breaching limits for the posting date.

To process this screen, type **Branch Breach Limits** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Operations**, click **Branch Breach Limits**.

→ The **Branch Breaching Limits** screen is displayed.

Figure 25: Branch Breaching Limits

Specify the details in the **Branch Breaching Limits** screen. For more information on fields, refer to table [Field Description: Branch Breaching Limits](#).

Field Description: Branch Breaching Limits

Field	Description
Branch Code	Displays the logged-in branch.
Posting Date	Indicates the date on which the branch breaching limits needs to be enquired. NOTE: By default, the system displays the current date.
Refresh	Click this icon to refresh the details.
Tills Breaching Limit	Specify the fields.

Field	Description
User ID	Displays the list of Tellers/Vault Tellers of the branch.
Vault User	Displays the checkbox if User ID is a Vault Teller.
Currency	Displays the list of currencies in which the User ID has performed the transactions.
Minimum Limit	Displays the minimum till balance that needs to be maintained for the User ID and currency combination.
Maximum Limit	Displays the maximum till balance that needs to be maintained for the User ID and currency combination.
Current Till Balance	Displays the current till balance based on the till cash position for the specified currency.
Branch Breaching Limit	Specify the fields.
Branch Code	Displays the code of the logged-in branch.
Currency	Displays the currency code.
Minimum Limit	Displays the minimum limit that needs to be maintained for the branch.
Maximum Limit	Displays the maximum limit that needs to be maintained for the branch.
Current Total Balance	Displays the branch total cash position, currency wise.

2.4.6 Till Vault Position

This screen used to view the cash position of all the currencies at any time for the **Teller ID** or **Vault ID**, which is logged in for the current posting date. It also shows the **Denomination Details**.

To process this screen, type **Till Vault Position** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Operations**, click **Till Vault Position**.

→ The **Till Vault Position** screen is displayed.

Figure 26: Till Vault Position

The screenshot shows the 'Till Vault Position' application window. It contains the following elements:

- Input Fields:**
 - Branch Code:** A text input field.
 - Branch Posting Date:** A date picker field.
 - Teller/Vault ID:** A text input field.
 - Refresh:** A green button to refresh the data.
- Currency Details Table:**

	Currency	Opening Balance	Incoming Cash Amount	Outgoing Cash Amount	Total Cash	Till/Vault Indicator
No data to display.						
- Denomination Details Table:**

Denomination Code	Denomination Value	Opening Balance	Incoming Cash Amount	Outgoing Cash Amount	Total Cash	Units
No data to display.						

Specify the details in the **Till Vault Position** screen. For more information on fields, refer to table [Field Description: Till Vault Position](#).

Field Description: Till Vault Position

Field	Description
Branch Code	Displays the logged-in branch.
Branch Posting Date	Displays the date on which the Till/Vault batch is opened.
Teller/Vault ID	Displays the logged-in Teller ID or Vault Teller ID.
Currency Details	Specify the fields.
Currency	Displays the currency code.
Opening Balance	Displays the opening balance of the till or vault.

Field	Description
Incoming Cash Amount	Displays the incoming cash in the till or vault for the current posting date.
Outgoing Cash Amount	Displays the outgoing cash in the till or vault for the current posting date.
Total Cash	Displays the total cash available in the till or vault.
Till Vault Indicator	Displays whether the currency details apply to Till or Vault. (T or V)
Denomination Details	Specify the fields.
Denomination Code	Displays the denomination code maintained for the currency.
Denomination Value	Displays the denominations maintained for the currency.
Opening Balance	Displays the opening balance in the Till or vault in terms of denominations.
Incoming Cash Amount	Displays the incoming cash in the Till or vault in terms of denominations.
Outgoing Cash Amount	Displays the outgoing cash in the Till or vault in terms of denominations.
Total Cash	Displays the total cash currently available in the Till or vault for the day in terms of denominations.
Units	Displays the total units available for the specific denomination code.

2.4.7 Teller Totals Position

The supervisor can use this screen to view the currency wise cash position of all the Tellers and Vault Teller on the posting date for the logged-in branch.

To process this screen, type **Teller Total Position** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Operations**, click **Teller Total Position**.

→ The **Teller Totals Position** screen is displayed.

Figure 27: Teller Totals Position

Specify the details in the **Teller Totals Position** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Teller Totals Position](#).

Field Description: Teller Totals Position

Field	Description
Branch Code	Displays the logged-in branch.
Posting Date	Indicates the date on which the teller totals position need to be enquired. NOTE: By default, the system displays the current date.
Currency	Displays the currency code for which the teller totals details needs to be displayed.
Teller ID	Displays the logged-in teller ID from the LOV.

Field	Description
All Till	Displays the checkbox if all the Teller details need to be displayed.
Query	Displays the details if you click this icon.
Currency	Displays the currency code for which the cash position is shown.
Teller ID	Displays the Teller ID for which the cash position is shown.
Opening Balance	Displays the opening balance of the Teller ID for the specific currency.
Incoming Cash	Displays the total incoming cash received in the Till.
Outgoing Cash	Displays the outgoing cash moved out of the Till.
Closing Balance	Displays the total amount pending in the Till.

2.4.8 Close Teller Batch

This screen is used to close the teller batch for the given posting date. The system allows closing the teller batch only when the below conditions are met:

- Verify that all the transactions are successfully processed to a logical end. If there are any pending transactions, the system prompts to either complete or reject the transaction.
- Verify that there is a difference between the physical cash and the cash calculated by the system. You need to book the overage or shortage accordingly, and then each Teller can close the teller batch for that day.
- Verify that the teller cash position retains the minimum limit for every currency as maintained in the User limits. If you breach the minimum limit, the system prompts the error to maintain the required minimum balance.

NOTE: The teller batch can be opened and closed only once for the posting date.

To process this screen, type **Close Teller Batch** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Operations**, click **Close Teller Batch**.

→ The **Close Teller Batch** screen is displayed.

Figure 28: Close Teller Batch

Specify the details in the **Close Teller Batch** screen. For more information on fields, refer to table [Field Description: Close Teller Batch](#).

Field Description: Close Teller Batch

Field	Description
Posting Date	Indicates the date on which the teller batch needs to be closed. NOTE: By default, the system displays the current date.
Currency	Displays the currency code in which the Teller deals.

Field	Description
Total Cash	Specify the total cash for a particular currency, physically present in the bank Teller, at the end of the current posting date.
Cash Available	<p>Displays the system calculated cash for a particular currency, which is available in the teller at the end of the current posting date.</p> <p>NOTE: The amount displayed in this column depends on the cash transactions that were carried out by the Teller until the last posting date.</p>
Shortage/ Overage Amount	<p>Displays the difference between the Total Cash and the Cash Available. Based on this difference, the overage or the shortage amount is displayed.</p> <p>NOTE: An overage indicates that the physical cash with the Teller is more than the available cash as calculated by the system. A shortage indicates that the available cash calculated by the system is more than the physical cash present with the Teller.</p>
Currency	Displays the currency code.
Denomination	Displays the denomination code.
Total Units	Specify the total units available while closing the batch.
Total Value	Displays the total value based on the total units.
System Units	Displays the units available in the system.
System Total	Displays the total value available in the system.
Shortage/Overage Units	Displays the shortage/overage units.

Field	Description
Shortage/Overage Amount	Displays the shortage/overage amount.
Total Cash Amount	Displays the total cash amount.
Denomination Total	Displays the total denomination value with the currency.

2.4.8.1 TC Denomination Details

This data segment provides the denomination details for the Traveller's Cheque. For more information on fields, refer to the field description table.

Figure 29: TC Denomination Details

The screenshot shows a web interface titled "TC Denomination Details". It contains two main data sections. The first section is a summary table with four columns: "TC Currency", "Total TC Amount", "TC Available", and "Shortage/Overage Amount". Below this table, it says "No data to display.". The second section is a more detailed table with twelve columns: "Issuer Code", "TC Currency", "TC Denomination", "TC Count", "Series", "Start Number", "End Number", "TC Amount", "TC Denomination Value", "System Count", "Shortage/Overage Units", and "Shortage/Overage Amount". Below this table, it also says "No data to display.". At the bottom left, there are two summary boxes labeled "Total TC Amount" and "TC Denomination". At the bottom right, there is a green button labeled "Validate TC Denominations".

Field Description: Close Teller Batch

Field	Description
TC Currency	Displays the TC currency code in which the Teller deals.
Total TC Amount	Displays the total TC amount for a particular currency, physically present in the bank Teller, at the end of the current posting date.
TC Available	Displays the TC for a particular currency, which is available in the teller at the end of the current posting date.

Field	Description
	NOTE: The amount displayed in this column depends on the cash transactions that were carried out by the Teller until the last posting date.
Shortage/ Overage Amount	<p>Displays the difference between the total cash and the cash available with the Teller, at the end of the current posting date. Based on this difference, the overage or the shortage amount is displayed.</p> <p>NOTE: An overage indicates that the physical cash with the Teller is more than the available cash as calculated by the system. A shortage indicates that the available cash calculated by the system is more than the physical cash present with the Teller.</p>
Issuer Code	Displays the issuer code.
TC Currency	Displays the currency code of the TC.
TC Denomination	Displays the denomination code of the TC.
TC Count	Specify the TC count available with the Teller, at the end of the current posting date.
Series	Displays the TC series.
Start Number	Displays the start number.
End Number	Displays the end number.
TC Amount	Displays the total TC amount.
TC Denomination Value	Displays the total denomination value with the TC currency.

Field	Description
System Count	Displays the system count.
Shortage/Overage Units	Displays the shortage/overage units.
Shortage/Overage Amount	Displays the shortage/overage amount.
Total TC Amount	Displays the total TC amount.
TC Denominations	Displays the TC denomination code.
Validate TC Denominations	Click this button to calculate and display the Total Cash and Shortage/Overage Amount fields based on the currency selected.

2.4.8.2 Transaction Submission

Click **Submit** to update the cash balance and close the teller batch for the posting date.

NOTE: If there is any overage or shortage, the system displays an error message stating that the cash/TC is not balanced for the Teller ID. Also, if any of the conditions mentioned above fail, the system displays an appropriate error message on submit.

2.4.9 Close Vault Batch

This screen is used to close the vault batch for a specific date. The Vault Teller can log in and close the vault batch only if the below conditions are met:

- Verify if there is a difference in the physical cash and that calculated by the system, the overage or shortage has to be booked accordingly. After the overage or shortage is booked, the Vault Teller can close the vault batch for that day.
- Verify that the cash position of the Vault Teller retains the minimum limit for every currency as maintained in the User limits. If the minimum limit is breached, the system prompts the error to maintain the required minimum balance.

NOTE: The Vault Teller can close the vault batch even if the Tills are open. When the Vault Batch is closed, the user will not be able to post transactions like **Buy Cash from Vault** that involve Vault.

To process this screen, type **Close Vault Batch** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Operations**, click **Close Vault Batch**.

→ The **Close Vault Batch** screen is displayed.

Figure 30: Close Vault Batch

Specify the details in the **Close Vault Batch** screen. For more information on fields, refer to table [Field Description: Close Vault Batch](#).

Field Description: Close Vault Batch

Field	Description
Posting Date	Indicates the date on which the vault batch needs to be closed. NOTE: By default, the system displays the current date.
Currency	Displays the currency code in which the Vault Teller deals.

Field	Description
Total Cash	Specify the total cash for a particular currency, physically present in the bank Vault Teller, at the end of the current posting date.
Cash Available	Displays the system calculated cash for a particular currency, which is available in the Vault Teller at the end of the current posting date. NOTE: The amount displayed in this column depends on the cash transactions that were carried out by the Teller until the last posting date.
Shortage/Overage Amount	Displays the difference between the total cash and the cash available in the Vault, at the end of the current posting date.
Currency	Displays the currency code.
Denomination	Displays the denomination code.
Total Units	Specify the total units available while closing the batch.
Total Value	Displays the total value based on the total units.
System Units	Displays the units available in the system.
System Total	Displays the total value available in the system.
Shortage/Overage Units	Displays the shortage/overage units.
Shortage/Overage Amount	Displays the shortage/overage amount.
Total Cash Amount	Displays the total cash amount.
Denomination Total	Displays the total denomination value with the currency.

2.4.9.1 TC Denomination Details

This data segment provides the denomination details for the Traveller's Cheque. For more information on fields, refer to [2.4.8.1 TC Denomination Details](#).

2.4.9.2 Transaction Submission

Click **Submit** to update the cash balance and close the vault batch for the posting date.

NOTE: If there is any overage or shortage, the system displays an error message stating that the cash not balanced for the Teller ID. Also, if any of the conditions mentioned above fail, the system displays an appropriate error on submit.

2.4.10 Close Branch Batch

This screen is used to close the branch batch, after confirming that all the branch transactions have been accounted for in the account books. The posting date for closing a branch batch must be the same date on which the respective branch batch was opened. You need to close all the teller batches and the vault batches of the branch before closing the branch batch for that posting date. Archiving is done as a part of Close Branch Batch as per the archival days set up for the branch.

To process this screen, type **Close Branch Batch** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Operations**, click **Close Branch Batch**.

→ The **Close Branch Batch** screen is displayed.

Figure 31: Close Branch Batch



Close Branch Batch

Posting Date

11/11/2021

Submit Clear Cancel

Specify the details in the **Close Branch Batch** screen. For more information on fields, refer to table [Field Description: Close Branch Batch](#).

Field Description: Close Branch Batch

Field	Description
Posting Date	Indicates the date on which the branch batch needs to be closed. NOTE: By default, the system displays the current date.

Click **Submit** to close the branch batch for the specified posting date.

2.4.11 Book Shortage

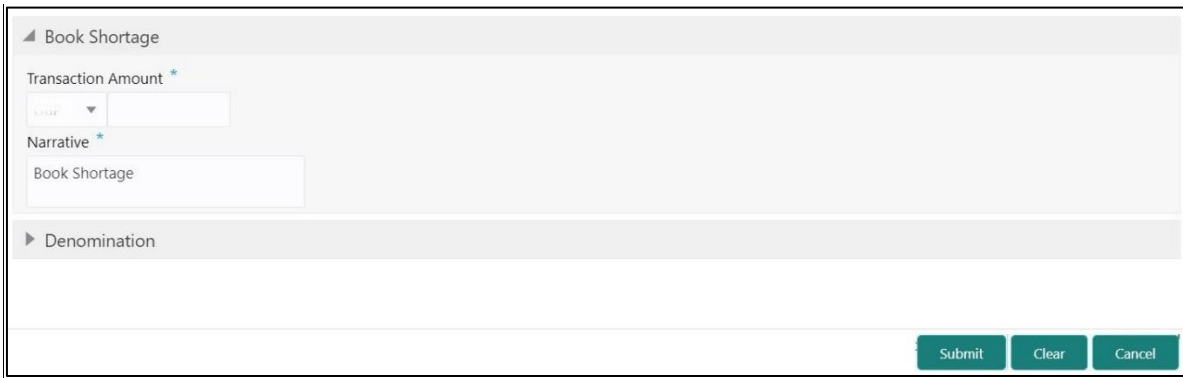
The Teller or Vault Teller can use this screen to book the shortage if the actual or physical cash present is less than the system cash. While booking the shortage, the system lowers the cash balance to bring it in sync with the physical cash balance of the Teller by passing the difference to a cash shortage GL. After the system cash and the physical cash are synchronized, the Teller can perform the cash balancing and close the Teller/Vault Teller batch for the posting date.

To process this screen, type **Book Shortage** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Till-Vault Operations**, click **Book Shortage**.

→ The **Book Shortage** screen is displayed.

Figure 32: Book Shortage



Book Shortage

Transaction Amount *

USD

Narrative *

Book Shortage

Denomination

Submit Clear Cancel

2.4.11.1 Main Transaction Details

Specify the details in the **Book Shortage** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Book Shortage](#).

Field Description: Book Shortage

Field	Description
Transaction Amount	<p>Displays the local currency of the branch.</p> <p>NOTE: The user can select another currency from the drop down values in which shortage amount is to be booked.</p> <p>Specify the amount that needs to be booked for shortage.</p>
Narrative	<p>Displays the default narrative Book Shortage and it can be modified.</p>

2.4.11.2 Denomination Details

Figure 33: Denomination Details

Denomination					
Bills			Coins		
Denom Code	Units	Value	Denom Code	Units	Value
No data to display.			No data to display.		
Total Cash Amount			Denomination Amount		
<div></div>			<div>GBP0.00</div>		

The **Denomination** segment is used to view the denominations maintained for the transaction currency and enter the denomination units. The denomination details for the withdrawal transactions (when cash is disbursed to the Customer) will be populated automatically based on the cash availability in the Teller's Till. For more information on fields, refer to table [Field Description: Denomination Details](#).

Field Description: Denomination Details

Field	Description
Denom Code	Displays the unique denomination codes for each currency.
Units	<p>Indicates the number of units for the specified denomination.</p> <p>NOTE: By default, the till contents are incremented for inflow transactions such as cash deposits and decremented for outflow transactions such as cash withdrawal. To reverse the transaction, you can specify units in negative.</p>
Value	<p>Displays the system-computed face value of the denomination based on the number of units.</p> <p>NOTE: For example, if the denomination code represents USD 100 and the unit is specified as 3, the value will be displayed as 300.</p>
Denomination Amount	<p>Displays the system-computed value of the denomination by multiplying the denomination value with the number of units.</p> <p>NOTE: For example, if the denomination code represents USD 100 and the number of units is 10, the denomination amount will be 1000.</p>
Total Cash Amount	<p>Displays the total cash amount.</p> <p>NOTE: The system computes the Denomination Amount and validates if it is equal to the Total Cash Amount. It also prompts error during saving if there is any difference.</p>

2.4.11.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction completion, the system reduces the cash balance by this transaction amount to synchronize with physical cash held with Teller.

2.4.12 Book Overage

The Teller or Vault Teller can use this screen to book the physical cash held in a particular currency, which exceeds the cash in that currency shown in the system. While booking a cash overage, the system passes the difference to a cash overage liability GL and increases the cash balance, and brings it to synchronize with the physical balance with the Teller. After the system cash and the physical cash are synchronized, the Teller can perform the cash balancing and close the Teller/Vault Teller batch for the posting date.

To process this screen, type **Book Overage** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Till-Vault Operations**, click **Book Overage**.

→ The **Book Overage** screen is displayed.

Figure 34: Book Overage

Book Overage

Transaction Amount *

Narrative *

Book Overage

Denomination

Submit Clear Cancel

2.4.12.1 Main Transaction Details

Specify the details in the **Book Overage** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Book Overage](#).

Field Description: Book Overage

Field	Description
Transaction Amount	<p>Displays the local currency of the branch.</p> <p>NOTE: The user can select another currency from the drop-down values in which shortage amount is to be booked.</p> <p>Specify the amount that needs to be booked for overage.</p>
Narrative	<p>Displays the default narrative Book Overage and it can be modified.</p>

2.4.12.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.4.12.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction completion, the system increases the cash balance by this transaction amount to synchronize with physical cash held with Teller.

2.4.13 Teller Session

This section describes the various screens used to perform several transactions with the teller before leaving, all the transactions done by the customer is grouped under a single session. At the end of the session, teller accepts the cumulative amount (of all the transactions done in the session) from the customer. The screens are described in the following topics:

- [2.14.13.1 Start Teller Session](#)
- [2.4.13.2 Stop Teller Session](#)

2.4.13.1 Start Teller Session

The Teller can use this screen start the teller session for a customer. To process this screen, type **Start Teller Session** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Operations**, click **Start Teller Session**.

→ The **Start Teller Session** screen is displayed.

Figure 35: Start Teller

2.4.13.1.1 Main Transaction Details

Specify the details in the **Start Teller Session** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Start Teller Session](#).

Field Description: Start Teller Session

Field	Description
Customer Number	Specify the customer number .The adjoining Option list displays all open and authorized CIF IDs maintained in the system. You can choose the appropriate one.
Operation Type	<p>Select the operation types of the customer from the drop-down list. The drop-down list shows following values:</p> <ul style="list-style-type: none"> • Transaction • Account/Contract • Both <p>NOTE: By default, Transaction value is selected.</p>
Incoming Cash Amount	Specify the cash amount at the start of teller session.
Remarks	Here, you can enter remarks for the transaction.

2.4.13.1.2 CIF Details

Figure 36: CIF Details

The screenshot shows a web application window titled 'CIF Details'. It contains two main sections, each with a table header and a data area. The first section is for 'Executor CIF' with columns 'Select', 'Executor CIF Number', and 'Executor CIF Name'. The second section is for 'Beneficial Owner CIF' with columns 'Select', 'Beneficial Owner CIF Number', and 'Beneficial Owner CIF Name'. Both data areas display 'No data to display.' and a pagination bar indicating 'Page 1 (0 of 0 items)' with navigation arrows.

Specify the details in the **CIF Details** segment. For more information on fields, refer to table [Field Description: CIF Details](#).

Field Description: CIF Details

Field	Description
Executor CIF Number	When you press Tab key, the system defaults the value which can be modified.
Executor CIF Name	Displays the executor CIF.
Beneficial Owner CIF Number	The adjoining option list displays all open and authorized CIF IDs maintained in the system. You can choose the appropriate one.
Beneficial Owner CIF Number	Displays the beneficial owner CIF number.

2.4.13.1.3 Transaction Submission

1. Click **Submit** to complete the transaction.
 → A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

2.4.13.2 Stop Teller Session

The Teller can use this screen to stop the teller session for a customer. To process this screen, type **Stop Teller Session** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Operations**, click **Stop Teller Session**.
 → The **Stop Teller Session** screen is displayed.

Figure 37: Stop Teller Session

Stop Teller Session

Customer Number

Session Id

Incoming Cash Amount

Difference Amount

Cash In/Out

▶ Teller Transaction Details

▶ Teller Session Denomination Details

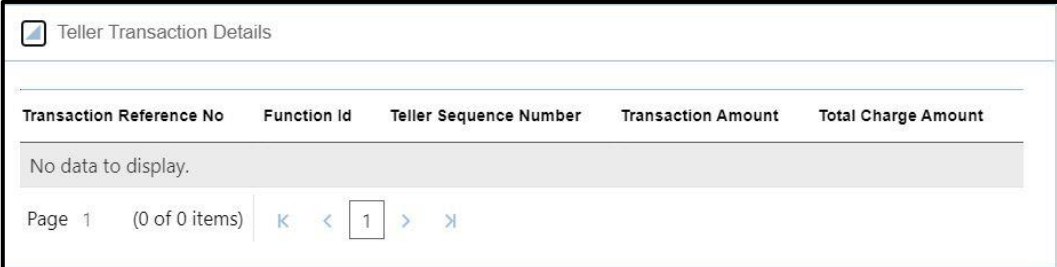
Submit Clear Cancel

2.4.13.2.1 Main Transaction Details

Specify the details in the **StopTeller Session** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Stop Teller Session](#).

Field Description: Stop Teller Session

Field	Description
Customer Number	This field will indicate the customer associated with the selected session id. It will be a display field. On launch of stop teller session, its corresponding customer no will be populated here.
Session ID	System defaults the Session ID started by you in this field.
Incoming Cash Amount	System displays the Incoming Cash Amount that was entered at the start of the teller session
Difference Amount	System displays the difference amount by which the total transaction amount in the session exceeds the incoming cash amount or is less than the incoming cash amount.
Cash In/ Out	System displays In/out based on the difference amount value as IN or OUT

2.4.13.2.2 Teller Transaction Details**Figure 38: Teller Transaction Details**


Teller Transaction Details				
Transaction Reference No	Function Id	Teller Sequence Number	Transaction Amount	Total Charge Amount
No data to display.				
Page 1 (0 of 0 items) < 1 >				

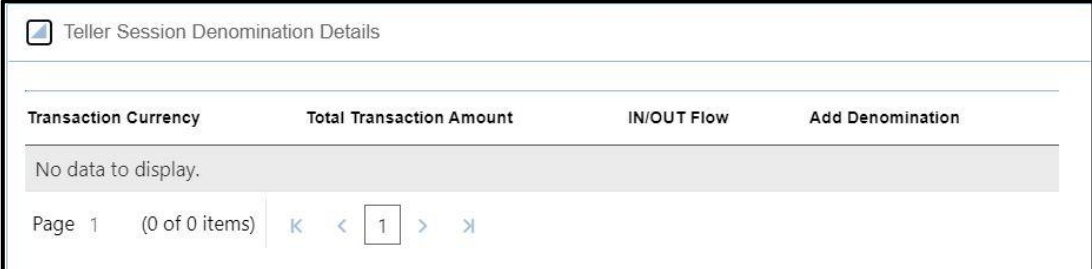
Specify the details in the **Teller Transaction Details** segment. For more information on fields, refer to table [Field Description: Teller Transaction Details](#)

Field Description: Teller Transaction Details

Field	Description
Transaction Reference No	Displays the reference number of the transactions completed within the teller session.
Function Id	Displays the Function ID of the transactions occurred within the teller session.
Teller Sequence Number	Displays the unique sequence number generated for the teller to check the transaction in EJ Log.
Transaction Amount	Displays the Total Transaction Amount for the particular Transaction Reference No.
Total Charge Amount	Displays the Total Charge Amount for the specified Transaction Reference No . Click on eye button to view the individual charges maintained for the transaction.

2.4.13.2.3 Teller Session Denomination Details

Figure 39: Teller Session Denomination Details



Teller Session Denomination Details			
Transaction Currency	Total Transaction Amount	IN/OUT Flow	Add Denomination
No data to display.			
Page 1 (0 of 0 items) < 1 >			

Specify the details in the **Teller Session Denomination Details** segment. For more information on fields, refer to table [Field Description: Teller Session Denomination Details](#).

Field Description: Teller Session Denomination Details

Field	Description
Transaction Currency	Displays the currency for the Total Transaction Amount .
Total Transaction Amount	Displays the total transaction amount for a particular currency with in the teller session.
IN/OUT Flow	System displays In/out for the Total Transaction Amount .
Add Denomination	Click Add to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic 2.4.11.2 Denomination Details in this guide.

2.4.13.2.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

2.5 Till-Vault Operations

This section describes the various screens used to perform the Till Vault operations. The screens are described in the following sub-sections:

- [*2.5.1 Buy Cash from Currency Chest*](#)
- [*2.5.2 Sell Cash to Currency Chest*](#)
- [*2.5.3 Transfer Cash from Vault*](#)
- [*2.5.4 Transfer Cash to Vault from Till*](#)
- [*2.5.5 Transfer Cash from Till*](#)
- [*2.5.6 Transfer Cash to Till*](#)
- [*2.5.7 Denomination Exchange*](#)
- [*2.5.8 Interbranch Transactions*](#)

2.5.1 Buy Cash from Currency Chest

The Vault Teller can use this screen to get cash from the currency chest after opening the vault batch and deposit it into the vault. Once the cash is transferred from the currency chest, the system updates the cash position.

To process this screen, type **Buy Cash from Ccy Chest** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Till-Vault Operations**, click **Buy Cash from Ccy Chest**.

→ The **Buy Cash from Currency Chest** screen is displayed.

Figure 40: Buy Cash from Currency Chest

2.5.1.1 Main Transaction Details

Specify the details in the **Buy Cash from Currency Chest** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Buy Cash from Currency Chest](#).

Field Description: Buy Cash from Currency Chest

Field	Description
Total Required Cash	Specify the total cash that you need to buy from Currency Chest. NOTE: By default, the system displays the local currency of the branch. You can select another currency from the drop-down values in which cash needs to be bought from the currency chest.
Narrative	Displays the default narrative Buy Cash from Currency Chest and it can be modified.

2.5.1.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.5.1.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction completion, the cash balance of the Vault Teller is updated successfully.

2.5.2 Sell Cash to Currency Chest

The Vault Teller can use this screen to sell cash to the Central Bank from the vault after all the Tellers have sold the additional cash to the Vault Teller. The Vault Teller can close the batch only if the excess cash is not available at the end of the day.

To process this screen, type **Sell Cash to Ccy Chest** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Till-Vault Operations**, click **Sell Cash to Ccy Chest**.

→ The **Sell Cash to Currency Chest** screen is displayed.

Figure 41: Sell Cash to Currency Chest

2.5.2.1 Main Transaction Details

Specify the details in the **Sell Cash to Currency Chest** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Sell Cash to Currency Chest](#).

Field Description: Sell Cash to Currency Chest

Field	Description
Total Required Cash	Specify the total cash that you need to sell to the Currency Chest. NOTE: By default, the system displays the local currency of the branch. The user can select another currency from the drop-down values in which cash needs to be sold to the currency chest.
Narrative	Displays the default narrative Sell Cash to Currency Chest and it can be modified.

2.5.2.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.5.2.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction completion, the cash balance of the Vault Teller is updated successfully.

2.5.3 Buy Cash from Vault

The Teller can use this screen to get cash from the vault. To process this screen, type **Buy Cash from Vault** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Till-Vault Operations**, click **Buy Cash from Vault**.

→ The **Buy Cash from Vault** screen is displayed.

Figure 42: Buy Cash from Vault

Buy Cash from Vault

Total Required Cash *

GBP

Narrative *

Transfer Cash from Vault

Denomination

Submit Clear Cancel

2.5.3.1 Main Transaction Details

Specify the details in the **Buy Cash from Vault** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Buy Cash from Vault](#).

Field Description: Buy Cash from Vault

Field	Description
Total Required Cash	Specify the total cash that you need to transfer from the vault to the till of the logged-in Teller. NOTE: By default, the system displays the local currency of the branch. The user can select another currency from the drop-down values in which cash needs to be transferred from the vault.
Narrative	Displays the default narrative Transfer Cash from Vault and it can be modified.

2.5.3.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.5.3.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction completion, the cash positions of the Teller and the Vault Teller are updated successfully.

NOTE: If the cash position of the Vault Teller is less than the total cash requested by the Teller, the system displays an error message and the Teller need to perform this transaction after the vault is replenished sufficiently.

2.5.4 Sell Cash to Vault

The Teller can use this screen to sell cash to the vault. It is used only when the cash held exceeds the limit set at the template level for any currency. For transferring cash to vault, the Teller batch and the Vault batch need to be opened for the posting date.

To process this screen, type **Sell Cash to Vault** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Till-Vault Operations**, click **Sell Cash to Vault**.

→ The **Sell Cash to Vault** screen is displayed.

Figure 43: Sell Cash to Vault

2.5.4.1 Main Transaction Details

Specify the details in the **Sell Cash to Vault** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Sell Cash to Vault](#).

Field Description: Sell Cash to Vault

Field	Description
Total Required Cash	<p>Specify the total cash that you need to transfer to the vault from the till of the logged-in Teller.</p> <p>NOTE: By default, the system displays the local currency of the branch. The user can select another currency from the drop-down values in which cash needs to be transferred to the vault.</p>

Field	Description
Narrative	Displays the default narrative Transfer Cash to Vault and it can be modified.

2.5.4.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.5.4.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction completion, the cash balance of the Teller and Vault Teller gets updated successfully.

2.5.5 Buy Cash from Till

The Teller can use this screen to transfer cash from another Teller in case of insufficient funds available in the till to perform the customer cash transactions. Teller can request for the required cash in a specific currency, and on completing this transaction, the system updates the cash position of both the Tellers to the extent of transaction amount.

To process this screen, type **Buy Cash from Till** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Till-Vault Operations**, click **Buy Cash from Till**.

→ The **Buy Cash from Till** screen is displayed.

Figure 44: Buy Cash from Till

2.5.5.1 Main Transaction Details

Specify the details in the **Buy Cash from Till** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Buy Cash from Till](#).

Field Description: Buy Cash from Till

Field	Description
Teller ID	Displays the Teller ID from where the cash needs to be transferred.

Field	Description
Total Required Cash	Specify the total cash that you need to transfer from the specified Teller ID to the till of logged-in Teller. NOTE: By default, the system displays the local currency of the branch. You can select another currency from the drop-down values in which cash needs to be transferred.
Narrative	Displays the default narrative Transfer Cash from Till and it can be modified.

2.5.5.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.5.5.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction completion, the cash balance of both the Tellers are updated successfully.

2.5.6 Sell Cash to Till

The Teller can use this screen to transfer cash to another Teller in case of excess funds available in his Till. In addition, the Teller can request to transfer from the Till in a specific currency. Once the transaction is completed, the system updates the cash position of both the Tellers to the extent of transaction amount.

To process this screen, type **Sell Cash to Till** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Till-Vault Operations**, click **Sell Cash to Till**.

→ The **Sell Cash to Till** screen is displayed.

Figure 45: Sell Cash to Till

2.5.6.1 Main Transaction Details

Specify the details in the **Sell Cash to Till** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Sell Cash to Till](#).

Field Description: Sell Cash to Till

Field	Description
Teller ID	Displays the Teller ID from which the cash needs to be transferred.
Total Required Cash	Specify the total cash that you need to transfer to the specified Teller ID from the till of the logged-in Teller. NOTE: By default, the system displays the local currency of the branch. The user can select another currency from the drop-down values in which the cash needs to be transferred.
Narrative	Displays the default narrative Transfer Cash to Till and it can be modified.

2.5.6.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.5.6.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction completion, the cash balance of both the Tellers are updated successfully.

2.5.7 Denomination Exchange

The Teller can use this screen to exchange the currency denominations. The exchange can be performed for internal purpose of the bank or based on the customer's request. This transaction involves only denomination exchange from the Till. The total value in the Till remains the same, and accounting entries are not posted for this exchange. However, the denomination count in the Till changes and hence it needs to be updated.

To process this screen, type **Denomination Exchange** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Till-Vault Operations**, click **Denomination Exchange**.

→ The **Denomination Exchange** screen is displayed.

Figure 46: Denomination Exchange

2.5.7.1 Main Transaction Details

Specify the details in the **Denomination Exchange** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Denomination Exchange](#).

Field Description: Denomination Exchange

Field	Description
Branch Code	Displays the logged-in branch code.
Transaction Currency	Specify the currency for which the denominations to be exchanged.

2.5.7.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.5.7.3 Transaction Submission

1. Click **Submit** to complete the transaction.

A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction completion, the cash balance of both the Tellers are updated successfully.

2.5.8 Interbranch Transactions

This screen is used to send a request from a bank branch to the central cash depository, for pickup or delivery of cash. A branch requests delivery of cash when it is having a shortage of cash and request for pickup of cash when it has excess cash. The process steps to request cash delivery and pickup are explained below.

Process for Cash Delivery:

1. The requesting branch sends a request for delivery of cash using 1409 screen.
2. The remitting branch queries for the requests, and accepts the request using 1409 screen.

3. On the delivery date, the remitting branch books a transaction using 1410 screen with the denominations being sent and generates.
4. On the delivery date, the remitting branch books a transaction input using 1410 screen, generates advices, and sends money to the requesting branch.
5. On receiving money and advice, the requesting branch uses 1411 screen to verify the denominations and saves the liquidation.

Process for Cash Pickup:

1. The requesting branch sends a request for the pickup of cash using 1409 screen.
2. The receiving branch queries for the requests and accepts the request using 1409 screen.
3. On the date of cash pickup, the receiving branch generates an advice and sends to requesting branch.
4. The requesting branch receives the advice, and books transaction using 1410 screen.
5. The requesting branch generates the advice, and sends money and advice to the receiving branch.
6. The receiving branch receives the money and advice, and verifies and liquidates the request using 1411 screen.

2.5.8.1 Interbranch Transaction Request

This screen is used to create the inter-branch cash pickup or cash delivery requests. To process this screen, type **Inter Branch Txn Req** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Till-Vault Operations**, click **Inter Branch Txn Req**.

→ The **Interbranch Transaction Request** screen is displayed.

Figure 47: Interbranch Transaction Request

2.5.8.1.1 Main Transaction Details

Specify the details in the **Interbranch Transaction Request** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Interbranch Transaction Request](#).

Field Description: Interbranch Transaction Request

Field	Description
New	Click this button to create a new interbranch transaction and generate the interbranch request reference number.

Field	Description
Query	Click this button to enable the field Inter Branch Request Reference .
Inter Branch Request Reference	<p>The following conditions apply to this field:</p> <ul style="list-style-type: none"> If you click New, the request reference number for the interbranch transaction is displayed. If you click Query, select the interbranch request reference from the list of values. The list of values fetches only the reference numbers that are saved and not submitted.
Transaction Amount	Select the transaction currency from the option list. Specify the amount that needs to be transferred.
Requesting Branch	Displays the branch code of requesting branch.
Requesting Branch Description	Displays the name of the branch code specified.
To Branch	Select the branch code to which the request is being made.
To Branch Description	Displays the name of the specified To Branch .
Request Type	<p>Select from the following request types:</p> <ul style="list-style-type: none"> Cash Delivery - when branch is in short of cash. Cash Pickup - when branch has excess cash.
Request Date	Displays the current date as request date.
Cash Delivery/Pickup Date	Specify the date of cash delivery/pickup. By default, current system date and it can be modified.

Field	Description
Request Status	<p>Select the status of the request. The drop-down list shows following options:</p> <ul style="list-style-type: none"> • Request - to create a new request. • Accept - to accept a request received. • Pending - system defined status indicating that the request has been sent but not accepted. • Initiated - system defined status indicating that the request has been accepted and initiated. • Liquidated - system defined status indicating that the request has been processed and liquidated.
Narrative	Specify the remarks, if any.

2.5.8.1.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.5.8.1.3 Transaction Submission

Click **Submit** to send the request to the receiving/remitting branch for further processing. The destination branch can access the same screen to accept or reject the request.

2.5.8.2 Interbranch Transaction Input

This screen is used for a branch to act as a remitting branch to book an input transaction for cash delivery. It is also used for the branch to act as a receiving branch to generate the advice and send it to the requesting branch. This option is allowed only after the destination branch has accepted the Interbranch transaction request.

To process this screen, type **Inter Branch Txn Input** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Till-Vault Operations**, click **Inter Branch Txn Input**.

→ The **Inter Branch Transaction Input** screen is displayed.

Figure 48: Inter Branch Transaction Input

2.5.8.2.1 Main Transaction Details

Specify the details in the **Inter Branch Transaction Input Screen** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Inter Branch Transaction Input](#).

Field Description: Inter Branch Transaction Input

Field	Description
Inter Branch Request Reference	Select the request reference from the list of values.
Query	Click this icon to fetch and populate the request details.

Field	Description
From Branch	<p>Displays the branch code of From Branch. The following values are applied based on the request type in the Interbranch Transaction Request screen:</p> <ul style="list-style-type: none"> For Cash Delivery, the To Branch in the Interbranch Transaction Request screen is populated in this field. For Cash Pickup, the Requesting Branch in Interbranch Transaction Request screen is populated in this field.
From Branch Description	Displays the description of the From Branch .
From Vault ID	Displays the Vault user of the specified From Branch .
To Branch	<p>Displays the branch code of To Branch. The following values are applied based on the request type in the Interbranch Transaction Request screen:</p> <ul style="list-style-type: none"> For Cash Delivery, the Requesting Branch in the Interbranch Transaction Request screen is populated in this field. For Cash Pickup, the To Branch in Interbranch Transaction Request screen is populated in this field.
To Branch Description	Displays the description of specified To Branch .
To Vault ID	Displays the Vault user of To Branch .
Transaction Amount	Displays the transaction currency and transaction amount based on the request reference.

Field	Description
Requested Date	Displays the date on which the transaction is requested.
Narrative	Specify the remarks, if any.

2.5.8.2.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.5.8.2.3 Transaction Submission

Click **Submit** to send the request to the requesting branch for further processing. The request status in **Interbranch Transaction Request** screen will be internally updated to **Initiated** for the related Request Reference Number. In addition, an advice will be generated on transaction completion.

2.5.8.3 Interbranch Transaction Liquidation

The receiving branch can use this screen to receive the cash, to verify the advices with denomination units, and to liquidate the request. This screen can be accessed by the requesting branch in case of Cash Delivery or by receiving branch for Cash Pickup.

To process this screen, type **Inter Branch Txn Liq** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Till-Vault Operations**, click **Inter Branch Txn Liq**.

→ The **Inter Branch Transaction Liquidation** screen is displayed.

Figure 49: Inter Branch Transaction Liquidation

2.5.8.3.1 Main Transaction Details

Specify the details in the **Inter Branch Transaction Liquidation Screen** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Inter Branch Transaction Input](#).

Field Description: Inter Branch Transaction Liquidation

Field	Description
Inter Branch Request Reference	Select the request reference from the list of values.
Query	Click this icon to fetch and populate the request details.
From Branch	Displays the branch code of From Branch .

Field	Description
From Branch Description	Displays the description of the From Branch .
From Vault ID	Displays the Vault user of the specified From Branch .
To Branch	Displays the branch code of To Branch .
To Branch Description	Displays the description of specified To Branch.
To Vault ID	Displays the Vault user of To Branch.
Transaction Amount	Displays the transaction currency and transaction amount based on the request reference.
Requested Date	Displays the date on which the transaction is requested.
Narrative	Specify the remarks, if any.

2.5.8.3.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.5.8.3.3 Transaction Submission

When you click **Submit**, the system updates the request reference as **Liquidated** in **Interbranch Transaction Request** screen for the related request reference.

2.6 Customer Transactions

This section describes the various screens used to perform the customer transactions. The screens are described in the following sub-sections:

- [*2.6.1 Cash Deposit*](#)
- [*2.6.2 Cash Withdrawal*](#)
- [*2.6.3 Cheque Withdrawal*](#)
- [*2.6.4 FX Sale Against Account*](#)
- [*2.6.5 FX Sale Against Walk-in*](#)
- [*2.6.6 FX Purchase Against Account*](#)
- [*2.6.7 FX Purchase Against Walk-in*](#)
- [*2.6.8 Close Out Withdrawal by Cash*](#)
- [*2.6.9 Close Out Withdrawal*](#)
- [*2.6.10 Close Out Withdrawal by Multi-mode*](#)
- [*2.6.11 Safe Deposit Rental By Cash*](#)
- [*2.6.12 RD Payment by Cash*](#)
- [*2.6.13 Buy TC From Agent*](#)
- [*2.6.14 Buy TC From Head Office \(HO\)*](#)
- [*2.6.15 Buy TC From Vault*](#)
- [*2.6.16 TC Sale by Other Modes*](#)
- [*2.6.17 TC Sale Against Walk-in*](#)
- [*2.6.18 TC Purchase Against Account*](#)
- [*2.6.19 TC Purchase Against Walk-in*](#)
- [*2.6.20 Return TC to Vault*](#)
- [*2.6.21 Return TC to HO*](#)

- [*2.6.22 TC Denomination Enquiry*](#)
- [*2.6.23 F23C Tax Payment By Cash*](#)
- [*2.6.24 F24C Tax Payment By Cash*](#)
- [*2.6.25 F23 Tax Payment By Account*](#)
- [*2.6.26 F24 Tax Payment By Account*](#)

2.6.1 Cash Deposit

This screen is used to deposit the cash in a CASA. Cash can be deposited in either account currency or any foreign currency that is allowed. Whenever any transaction in foreign currency is posted to the account, it is converted to the account currency based on the maintained exchange rate for the transaction.

To process this screen, type **Cash Deposit** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **Cash Deposit**.

→ The **Cash Deposit** screen is displayed.

Figure 50: Cash Deposit

The screenshot displays the 'Cash Deposit' screen with the following fields and controls:

- Account Number ***: A text input field.
- Transaction Amount ***: A field with a currency dropdown (set to 'USD') and a numeric input.
- Exchange Rate**: A numeric input field with up and down arrow buttons.
- Negotiated Exchange Rate**: A numeric input field with up and down arrow buttons.
- Negotiated Reference Number**: A text input field.
- Account Amount**: A disabled numeric input field.
- Total Charge Amount**: A disabled numeric input field.
- Narrative ***: A text area containing 'Cash Deposit'.
- Charge Details**: A collapsed section.
- Denomination**: A collapsed section.
- Buttons**: 'Submit', 'Clear', and 'Cancel' buttons at the bottom right.

2.6.1.1 Main Transaction Details

Specify the details in the **Cash Deposit** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Deposit](#).

Field Description: Cash Deposit

Field	Description
Account Number	Specify a valid account number the customer. When you press Tab key, the corresponding account information will be displayed in the Customer Information widget. NOTE: In addition, you can use Oracle Banking Virtual Accounts. These Virtual Accounts are used as a routing account to credit the underlying physical account.
Transaction Amount	Displays the local currency of the branch. You can also select other transaction currency from the drop down values. Specify the transaction amount that need to be credited to the customer account.
Negotiated Exchange Rate	Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value. NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.
Negotiated Reference Number	Specify the reference number for the negotiated cost rate. NOTE: This field is applicable only if the transaction involves cross currency.
Exchange Rate	Displays the exchange rate used to convert the transaction currency into account currency and it can be modified.

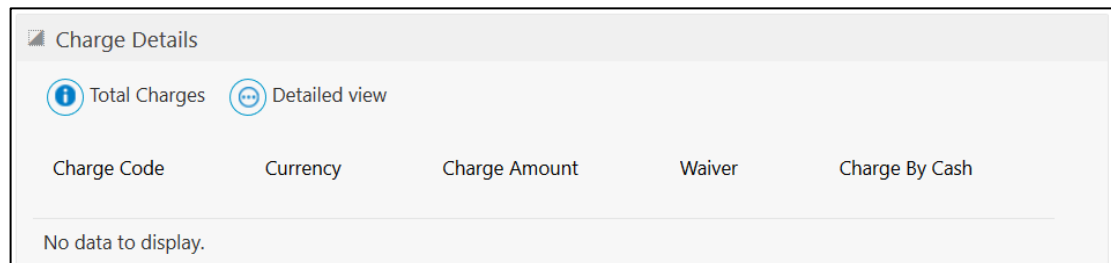
Field	Description
	NOTE: If the transaction currency is the same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
Account Amount	Displays the transaction amount converted in terms of account amount based on the exchange rate. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
Total Charge Amount	Displays the total charge amount, which is computed by the system in local currency of the branch. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.
Narrative	Displays the default narrative Cash Deposit and it can be modified.

2.6.1.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.1.3 Charge Details

Figure 51: Charge Details



Charge Details

☒ Total Charges ☐ Detailed view

Charge Code	Currency	Charge Amount	Waiver	Charge By Cash
No data to display.				

The **Charge Details** segment is used to view the computed charge details based on the charge maintenance defined for the function code. This segment is applicable for all Financial Customer transactions. If no charge is maintained for the combination, then transaction is saved without any charges.

You can waive the computed charges. For more information on fields, refer to table [Field Description: Charge Details](#).

Field Description: Charge Details

Field	Description
Total Charges	Displays the total charges in transaction currency (TCY) and branch local currency (LCY).
Detailed View	<p>Displays the following charge details of each charge code:</p> <ul style="list-style-type: none"> • Charge Code • Currency • Charge Amount • Waiver • Charge By Cash • Charge TCY • Charge LCY • Basis • Min Charge • Max Charge • Price Rule Id • Credit Account • Debit Account
Charge Code	The system defaults the charge components applicable to the transaction.
Currency	Displays the currency in which the charge has to be deducted.

Field	Description
Charge Amount	Displays the charge amount that needs to be deducted for the corresponding charge component.
Waiver	If necessary, check this box against the charge component to waive a certain charge for the customer.
Charge By Cash	Indicates whether the charges to be collected by Cash.

2.6.1.4 Transaction Submission

Click **Submit** to complete the transaction. Once you **Submit** the transaction, system validates the following:

- Mandatory fields
- Allowed Min/Max limit amount for the User ID
- Allowed currency for Teller User ID
- Till Balance and Branch Breaching Limit
- Function Code preferences
- Duplicate transactions

If any of the validation fails, system will prompt an appropriate information, warning or error message. For more information, refer to the following steps:

- If information message is prompted, click **OK** to confirm and complete the transaction.
- If warning message is prompted, system will move the transaction for authorization. Once approved, the transaction is moved to Teller **Electronic Journal** for completion. Refer Authorization Procedures to know more on authorization processing.
- If any validation error is prompted, you need to update the details to fix the error, and re-submit the transaction.
- If any other error message is prompted, the transaction is discarded and do not get saved.
- If you click **Close** or **Cancel** after specifying the transaction details, then the data will not persist.

When the Teller completes the transaction, the corresponding teller cash position is updated.

→ The **Transaction Completed Successfully** information message is displayed.

2.6.2 Cash Withdrawal

This screen is used to withdraw funds from CASA account of the customer. The withdrawal is subject to the availability of sufficient balance or available credit limit. When the transaction is performed, it updates the available balance in the CASA account immediately.

To process this screen, type **Cash Withdrawal** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **Cash Withdrawal**.

→ The **Cash Withdrawal** screen is displayed.

Figure 52: Cash Withdrawal

The screenshot displays the 'Cash Withdrawal' screen with the following fields and controls:

- Account Number ***: A text input field.
- Transaction Amount ***: A field with a currency dropdown (GBP) and a text input.
- Exchange Rate**: A field with a numeric input and up/down arrows.
- Negotiated Exchange Rate**: A field with a numeric input and up/down arrows.
- Negotiated Reference Number**: A text input field.
- Account Amount**: A disabled text input field.
- Total Charge Amount**: A disabled text input field.
- Narrative ***: A text area containing 'Cash Withdrawal'.
- Charge Details**: A collapsed section.
- Denomination**: A collapsed section.
- Buttons**: 'Submit', 'Clear', and 'Cancel' buttons at the bottom right.

2.6.2.1 Main Transaction Details

Specify the details in the **Cash Withdrawal** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Withdrawal](#).

Field Description: Cash Withdrawal

Field	Description
Account Number	Specify a valid customer account number. When you press Tab key, the corresponding account information will be displayed in the Customer Information widget.
Transaction Amount	Displays the local currency of the branch. The user can select another currency from the drop-down values. Specify the transaction amount that needs to be debited from the customer account.
Negotiated Exchange Rate	Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value. NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.
Negotiated Reference Number	Specify the reference number for the negotiated cost rate. NOTE: This field is applicable only if the transaction involves cross currency.
Exchange Rate	Displays the exchange rate used to convert the transaction currency into account currency and it can be modified.

Field	Description
	NOTE: If the transaction currency is the same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
Account Amount	Displays the transaction amount converted in terms of account amount based on the exchange rate. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
Total Charge Amount	Displays the total charge amount, which is computed by the system in local currency of the branch. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.
Narrative	Displays the default narrative Cash Withdrawal and it can be modified.

2.6.2.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.2.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.2.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the cash is withdrawn successfully from the customer account. For more information on transaction submission and validations, refer to the topic [2.6.1.4 Transaction Submission](#) in this guide.

2.6.3 Cheque Withdrawal

This screen is used to withdraw cash from CASA account of the customer against the in-house cheque. The withdrawal is subject to availability of sufficient balance or available credit limit. To verify the signature for the transactions, you can click **Verify** button in **Customer Information Widget**. The signature verification is applicable for the transactions, which have the **Signature Verification Required** option selected as **Y** at the Function Code Preference level.

To process this screen, type **Cheque Withdrawal** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **Cheque Withdrawal**.

→ The **Cheque Withdrawal** screen is displayed.

Figure 53: Cheque Withdrawal

The screenshot displays the 'Cheque Withdrawal' screen. It features a header bar with a back arrow and the title 'Cheque Withdrawal'. Below the header, there are two columns of input fields. The left column includes 'Account Number *', 'Cheque Number *', 'Exchange Rate' (with up/down arrows), 'Negotiated Reference Number', 'Reject Code' (with a search icon), and 'Narrative *' (with a pre-filled value 'Cheque Withdrawal'). The right column includes 'Transaction Amount *' (with a currency dropdown), 'Cheque Date *' (with a calendar icon), 'Negotiated Exchange Rate' (with up/down arrows), 'Account Amount', and 'Reject Code Description'. At the bottom of the screen, there are three buttons: 'Submit', 'Clear', and 'Cancel'. Below the input fields, there are two expandable sections: 'Charge Details' and 'Denomination', each with a right-pointing arrow.

2.6.3.1 Main Transaction Details

Specify the details in the **Cheque Withdrawal** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cheque Withdrawal](#).

Field Description: Cheque Withdrawal

Field	Description
Account Number	Specify a valid account number the customer. When you press Tab key, the corresponding account information will be displayed in the Customer Information widget.
Transaction Amount	<p>Displays the local currency of the branch. You can select another currency from the drop-down list.</p> <p>Specify the transaction amount that needs to be debited from the customer account.</p>
Cheque Number	Specify the cheque number of the customer account as provided by the Customer.
Cheque Date	Select the date on which cheque has been issued from the calendar option.
Negotiated Exchange Rate	<p>Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.</p>
Negotiated Reference Number	<p>Specify the reference number for the negotiated cost rate.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency.</p>
Reject Code	Select the reject code from the list of values, which are maintained in Reject Code Maintenance screen.

Field	Description
	<p>NOTE: If the cheque withdrawal transaction needs to be rejected, you can reject by specifying the appropriate reject code in this field. The transaction can be rejected for any of the following reasons:</p> <ul style="list-style-type: none"> • Insufficient funds • Signature mismatch • Stale cheque
Reject Code Description	Displays the description of the specified reject code.
Exchange Rate	<p>Displays the exchange rate used to convert the transaction currency into account currency and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the transaction amount converted in terms of account amount based on the exchange rate.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Narrative	Displays the default narrative Cash Withdrawal and it can be modified.

2.6.3.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.3.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.3.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the cash is withdrawn successfully against the customer cheque. For more information on transaction submission and validations, refer to the topic [2.6.1.4 Transaction Submission](#) in this guide.

2.6.4 Foreign Exchange (FX) Sale Against Account

This screen is used to sell the foreign currency from the branch through the CASA account. It is performed by debiting the corresponding account currency from the CASA account.

To process this screen, type **FX Sale - Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **FX Sale - Account**.

→ The **FX Sale Against Account** screen is displayed.

Figure 54: FX Sale Against Account

FX Sale Against Account

Account Number *

Amount Sold *

USD ▾

Allow Denom Variance

☐

Beneficiary Name *

Address Line 1

Address Line 2

Address Line 3

Address Line 4

Identification Type

▾

Identification Number

Exchange Rate

▾ ▴

Negotiated Exchange Rate

▾ ▴

Negotiated Reference Number

Amount Received

Total Charge Amount

Narrative *

Fx Sale Against Account

► Charge Details

► Denomination

Submit

Clear

Cancel

2.6.4.1 Main Transaction Details

Specify the details in the **FX Sale Against Account** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: FX Sale Against Account](#).

Field Description: FX Sale Against Account

Field	Description
Account Number	Specify the CASA account to be debited for the foreign currency sale from the adjacent option list.
Amount Sold	Specify the currency and amount sold against the CASA account. You can select the appropriate code from the adjoining option list that displays all the currency codes maintained in the system. The system also displays the amount that is being sold.
Allow Denom Variance	<p>Select if the denomination wise variance needs to be applied for the transaction.</p> <p>NOTE: If the parameter at function code indicator is set as Y, this option will be selected by default and it can be modified. If the parameter at function code indicator is set as N, then this option will be disabled.</p>
Beneficiary Name	Displays the name of the beneficiary customer based on the account number selected.
Address Line 1 to Address Line 4	Displays the address of the beneficiary.
Identification Type	Select the type of identification provided by the customer from the drop-down list.
Identification Number	Specify the identification number provided by the customer.

Field	Description
Negotiated Exchange Rate	<p>Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.</p>
Negotiated Reference Number	<p>Specify the reference number for the negotiated cost rate.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency.</p>
Exchange Rate	<p>Displays the exchange rate used to convert the transaction (sale) currency into account currency and it can be modified.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Amount Received	<p>Displays the amount received and currency from the CASA account.</p> <p>NOTE: The currency of the amount received is defaulted from the CASA account currency. The amount received will be calculated based on the Amount Sold and the Exchange Rate. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charges	<p>Displays the total charge amount which is computed by the system in local currency of the branch.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative FX Sale Against Account and it can be modified.

2.6.4.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.4.3 FX Out Denomination Details

The **FX Out Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the FX denomination units. The currency code and corresponding denomination codes will be defaulted based on Currency Sold. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.4.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the FCY cash is withdrawn and the equivalent account amount is debited. For more information on transaction submission and validations, refer to the topic [2.6.1.4 Transaction Submission](#) in this guide.

2.6.5 FX Sale Against Walk-in

This screen is used to sell a foreign currency to a walk-in customer in return for the equivalent amount received in another currency.

To process this screen, type **FX Sale - Walk-in** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **FX Sale - Walk-in**.

→ The **FX Sale Against Walk-in** screen is displayed.

Figure 55: FX Sale Against Walk-in

FX Sale Against Walk-in

Amount Sold *

Allow Denom Variance

Beneficiary Address1

Beneficiary Address3

Identification Type

Exchange Rate

Negotiated Reference Number

Total Charge Amount

Narrative *

Currency Received *

Beneficiary Name *

Beneficiary Address2

Beneficiary Address4

Identification Number

Negotiated Exchange Rate

Amount Received

Charge Details

FX In Denomination Details

FX Out Denomination Details

Submit Clear Cancel

2.6.5.1 Main Transaction Details

Specify the details in the **FX Sale Against Walk-in** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: FX Sale Against Walk-in](#).

Field Description: FX Sale Against Walk-in

Field	Description
Amount Sold	Select the applicable currency from the drop-down list and specify the amount that needs to be sold to the walk-in customer.
Currency Received	Select the currency that you have received from the customer in return for the currency sold. You can select the appropriate code from the adjoining option list that displays all the currency codes maintained in the system.
Allow Denom Variance	Select if the denomination wise variance needs to be applied for the transaction. NOTE: If the parameter at function code indicator is set as Y , this option will be selected by default and it can be modified. If the parameter at function code indicator is set as N , then this option will be disabled.
Beneficiary Name	Specify the name of the beneficiary customer.
Beneficiary Address 1 to Beneficiary Address 4	Specify the address of the beneficiary.
Identification Type	Select the type of identification provided by the customer from the drop-down list.
Identification Number	Specify the identification number provided by the customer.

Field	Description
Negotiated Exchange Rate	<p>Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.</p>
Negotiated Reference Number	<p>Specify the reference number for the negotiated cost rate.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency.</p>
Exchange Rate	<p>Displays the exchange rate used to convert the transaction currency into account currency and it can be modified.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Amount Received	<p>Displays the amount received and currency from the customer.</p> <p>NOTE: The currency of the amount received will be defaulted from Currency Received. The amount received will be calculated based on the Amount Sold and the Exchange Rate. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charges	<p>Displays the total charge amount, which is computed by the system in local currency of the branch.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative FX Sale (Walk-in) and it can be modified.

2.6.5.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.5.3 FX Out Denomination Details

The **FX Out Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the FX Out denomination units. The currency code and corresponding denomination codes will be defaulted based on Currency Sold. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.5.4 FX In Denomination Details

The **FX In Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the FX In denomination units. The currency code and corresponding denomination codes will be defaulted based on Currency Received. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.5.5 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the teller cash position to the equivalent of Sold currency is deducted and Received currency is incremented. For more information on transaction submission and validations, refer to the topic [2.6.1.4 Transaction Submission](#) in this guide.

2.6.6 FX Purchase Against Account

This screen is used to purchase foreign currency from the branch through the CASA account. It is performed by crediting the corresponding amount to CASA account.

To process this screen, type **FX Purchase - Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **FX Purchase - Account**.

→ The **FX Purchase Against Account** screen is displayed.

Figure 56: FX Purchase Against Account

FX Purchase Against Account

Account Number *

Amount Bought *

USD

Allow Denom Variance

Beneficiary Address 1

Beneficiary Address 2

Beneficiary Address 3

Beneficiary Address 4

Identification Type

Identification Number

Exchange Rate

Negotiated Exchange Rate

Negotiated Reference Number

Amount Paid

Total Charges

Narrative *

FX Purchase against Account

Charge Details

Denomination

Submit

Clear

Cancel

2.6.6.1 Main Transaction Details

Specify the details in the **FX Purchase Against Account** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: FX Purchase Against Account](#).

Field Description: FX Purchase Against Account

Field	Description
Account Number	Specify the CASA account number to be credited for the foreign currency purchase. NOTE: In addition, you can use Oracle Banking Virtual Accounts. These Virtual Accounts are used as a routing account to credit the underlying physical account.
Amount Bought	Select the applicable currency from the drop-down list and specify the amount that needs to be bought from the customer.
Allow Denom Variance	Select if the denomination wise variance needs to be applied for the transaction. NOTE: If the parameter at function code indicator is set as Y , this option will be selected by default and it can be modified. If the parameter at function code indicator is set as N , then this option will be disabled.
Beneficiary Name	Displays the name of the beneficiary customer based on the account number provided.
Beneficiary Address 1 to Beneficiary Address 4	Displays the address of the beneficiary.
Identification Type	Select the type of identification provided by the customer from the drop-down list.

Field	Description
Identification Number	Specify the identification number provided by the customer.
Negotiated Exchange Rate	<p>Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.</p>
Negotiated Reference Number	<p>Specify the reference number for the negotiated cost rate.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency.</p>
Exchange Rate	<p>Displays the exchange rate used to convert the transaction currency into account currency and it can be modified.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Amount Paid	<p>Displays the amount paid and currency to the CASA account.</p> <p>NOTE: The currency of the amount paid is defaulted from the account currency. The Amount Paid will be calculated based on the Amount Bought and the Exchange Rate. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charges	Displays the total charge amount, which is computed by the system in local currency of the branch.

Field	Description
	NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.
Narrative	Displays the default narrative FX Purchase Against Account and it can be modified.

2.6.6.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.6.3 FX In Denomination Details

The **FX In Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the FX In denomination units. The currency code and corresponding denomination codes will be defaulted based on Currency Bought. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.6.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the teller cash position gets incremented based on the amount bought.

In addition, the corresponding FCY cash is deposited for an equivalent amount credit in the Customer account. For more information on transaction submission and validations, refer to the topic [2.6.1.4 Transaction Submission](#) in this guide.

2.6.7 FX Purchase Against Walk-in

This screen is used to buy a foreign currency from a walk-in customer in return for the equivalent amount in another currency.

To process this screen, type **FX Purchase - Walk-in** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **FX Purchase - Walk-in**.

→ The **FX Purchase Against Walk-in** screen is displayed.

Figure 57: FX Purchase Against Walk-in

2.6.7.1 Main Transaction Details

Specify the details in the **FX Purchase Against Walk-in** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: FX Purchase Against Walk-in](#).

Field Description: FX Purchase Against Walk-in

Field	Description
Amount Bought	Select the applicable currency from the drop-down list and specify the amount that is bought from the walk-in customer.
Currency Paid	Select the currency that you have paid to the walk-in customer. You can select the appropriate code from the adjoining option list that displays all the currency codes maintained in the system.
Allow Denom Variance	<p>Select if the denomination wise variance needs to be applied for the transaction.</p> <p>NOTE: If the parameter at function code indicator is set as Y, this option will be selected by default and it can be modified. If the parameter at function code indicator is set as N, then this option will be disabled.</p>
Beneficiary Name	Specify the name of the beneficiary walk-in customer.
Beneficiary Address 1 to Beneficiary Address 4	Specify the address of the beneficiary walk-in customer.
Identification Type	Select the type of identification provided by the walk-in customer from the drop-down list.
Identification Number	Specify the identification number provided by the walk-in customer.
Negotiated Exchange Rate	Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value.

Field	Description
	<p>NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.</p>
Negotiated Reference Number	<p>Specify the reference number for the negotiated cost rate.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency.</p>
Exchange Rate	<p>Displays the exchange rate used to convert the transaction currency into account currency and it can be modified.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Amount Paid	<p>Displays the amount paid and currency to the customer.</p> <p>NOTE: The currency of the amount paid is defaulted from received currency. The Amount Paid will be calculated based on the Amount Bought and the Exchange Rate. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charges	<p>Displays the total charge amount, which is computed by the system in local currency of the branch.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Narrative	<p>Displays the default narrative FX Purchase (Walk-in) and it can be modified.</p>

2.6.7.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.7.3 FX In Denomination Details

The **FX In Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the FX In denomination units. The currency code and corresponding denomination codes will be defaulted based on Currency Bought. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.7.4 FX Out Denomination Details

The **FX Out Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the FX Out denomination units. The currency code and corresponding denomination codes will be defaulted based on Currency Paid. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.7.5 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated, and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the teller cash position is updated based on the currency of the **Amount Bought** and the **Amount Paid** fields. For more information on transaction submission and validations, refer to the topic [2.6.1.4 Transaction Submission](#) in this guide.

2.6.8 Close Out Withdrawal by Cash

This screen is used to initiate an account closure and close the CASA account by dispersing the cash to the customer.

To process this screen, type **Closure - Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **Closure - Cash**.

→ The **Close Out Withdrawal by Cash** screen is displayed.

Figure 58: Close Out Withdrawal by Cash

2.6.8.1 Main Transaction Details

Specify the details in the **Close Out Withdrawal by Cash** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Close Out Withdrawal by Cash](#).

Field Description: Close Out Withdrawal by Cash

Field	Description
Customer Account	Specify the account number for which the account closure to be requested.
Account Name	Displays the name of the specified account number.
Fetch Balance	Click this icon to fetch the account balance details.
Account Amount	Displays the account balance in account currency.
Transaction Amount	<p>Specify the currency in which the customer requested the cash. The system displays the derived transaction amount based on the exchange rate fetched using account currency and transaction currency. The transaction amount is the account amount deducted with total charges.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Exchange Rate	<p>Displays the exchange rate based on the Account Currency and Offset Account Currency.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount, which is computed by the system in local currency of the branch.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative Close Out Withdrawal by Cash and it can be modified.

2.6.8.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.8.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated, and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the transaction details are handed off to CASA module in the FLEXCUBE Universal Banking for account closure process.

2.6.9 Close Out Withdrawal

This screen is used to initiate an account closure and close the CASA account by dispersing the amount either to account or issuing a bankers cheque. To process this screen, type **Close Out Withdrawal** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **Closure - Account**.

→ The **Close Out Withdrawal** screen is displayed.

Close Out Withdrawal by Bankers Cheque:

Figure 59: Close Out Withdrawal by Bankers Cheque

Close Out Withdrawal

Account Number *

Fetch Balance

Account Amount

Close Mode *

Bankers Cheque

Issue Branch

BC Amount

GBP

Instrument Number

MICR Number

Payee Name *

Address Line 1

Address Line 2

Address Line 3

Address Line 4

Exchange Rate

Total Charge Amount

Narrative *

BC Withdrawal

Charge Details

Submit

Clear

Cancel

2.6.9.1 Main Transaction Details (Bankers Cheque)

Specify the details in the **Close Out Withdrawal** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Close Out Withdrawal by Bankers Cheque](#).

Field Description: Close Out Withdrawal by Bankers Cheque

Field	Description
Account Number	Specify the account number for which the account closure to be requested.
Account Amount	Displays the account balance in account currency.
Fetch Balance	Click this icon to fetch the account balance details.
Close Mode	Select the close mode as Bankers Cheque .
Issue Branch	Displays the issuing branch of the bankers cheque.
BC Amount	Displays the account currency and account balance. You can also modify the account currency.
Instrument Number	Specify the instrument number.
MICR Number	Specify the MICR number.
Payee Name	Specify the payee name.
Address Line 1 to Address Line 4	Specify the address of the payee.
Exchange Rate	Displays the exchange rate used to convert the transaction currency into account currency and it can be modified.

Field	Description
	NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
Total Charge Amount	<p>Displays the total charge amount, which is computed by the system in local currency of the branch.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>
Narrative	<p>Displays the default narrative BC Withdrawal and it can be modified.</p>

Close Out Withdrawal by Account Transfer:**Figure 60: Close Out Withdrawal by Account Transfer**

Close Out Withdrawal by Account

Close Account * Fetch Balance

Account Amount

Credit Account *

Credit Account Name

Exchange Rate ▼ ▲

Narrative *

Close Mode * ▼

Credit Account Branch

Credit Account Amount

Total Charge Amount

► Charge Details

Submit Clear Cancel

2.6.9.2 Main Transaction Details (Account Transfer)

Specify the details in the **Close Out Withdrawal** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Close Out Withdrawal by Cash](#).

Field Description: Close Out Withdrawal by Account Transfer

Field	Description
Close Account	Specify the account number for which the account closure to be requested.
Account Amount	Displays the account balance in account currency.

Field	Description
Fetch Balance	Click this icon to fetch the account balance details.
Close Mode	Select the close mode as Bankers Cheque .
Credit Account	Specify the account number to which the funds needs to be transferred during the account closure.
Credit Account Branch	Displays the branch code of the offset account.
Credit Account Name	Displays the name of the offset account.
Credit Account Amount	Displays the offset account amount along with account currency.
Exchange Rate	<p>Displays the exchange rate based on the Account Currency and Offset Account Currency, and it can be modified.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount, which is computed by the system in local currency of the branch.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>
Narrative	Displays the default narrative Close Out Withdrawal by Account and it can be modified.

2.6.9.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.9.4 Transaction Submission

1. Click **Submit** to complete the transaction.
 → A Teller Sequence Number is generated, and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the transaction details are handed off to CASA module in the FLEXCUBE Universal Banking for account closure process. When you submit close out withdrawal by bankers cheque, the transaction details are handed off to Oracle Banking Payments for account closure process.

2.6.10 Close Out Withdrawal by Multi-mode

This screen is used to close the CASA account by multi-mode payout options, which includes cash, account transfer, and BC. It can be used only when the closeout withdrawal needs to be done in multiple payout modes.

To process this screen, type **Close Out Withdrawal By Multi Mode** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **Close Out Withdrawal By Multi Mode**.
 → The **Close Out Withdrawal By Multi Mode** screen is displayed.

Figure 61: Close Out Withdrawal By Multi Mode

2.6.10.1 Main Transaction Details

Specify the details in the **Close Out Withdrawal By Multi Mode** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Close Out Withdrawal By Multi Mode](#).

Field Description: Close Out Withdrawal By Multi Mode

Field Description: Close Out Withdrawal By Multi Mode

Field	Description
Close Account	Specify the account number, which needs to be closed.
Fetch Balance	Click this button to fetch and display the account amount.
Account Amount	Displays the account amount.
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Payout Type	<p>Select the payout type from the following drop-down values:</p> <ul style="list-style-type: none"> • Account – If it is selected, user need to specify the Offset Account, to which the transfer to be made. Based on the specified offset account number, the system will default the Offset Branch and Offset Currency fields. • Cash – If it is selected, user need to disburse the cash in the account currency. • Bankers Cheque - If it is selected, either the field Instrument Number is populated or teller can input the value. On submission, the system will validate the instrument number if inputted or derives the instrument number in case of null value. In addition, user needs to capture the BC related details in the Bankers Cheque Details data segment. This data segment is mandatory only if the Payout Type is selected as Bankers Cheque.

Field	Description
Percentage	Specify the amount of redemption for the payout type selected. NOTE: Based on the percentage input, system will derive the amount to be paid out.
Amount	Specify the amount needs to be withdrawn in the payout type selected.
Instrument Number	Specify the BC number. NOTE: This field is applicable only if the Payout Type is selected as Bankers Cheque .
Issuing Branch	Displays the branch code of the specified account number.
Offset Account	Specify the account number to which the payout amount need to be transferred. NOTE: This field is applicable only if the Payout Type is selected as Account .
Offset Branch	Displays the branch of the specified offset account number. NOTE: This field is applicable only if the Payout Type is selected as Account .
Offset Currency	Displays the currency of the specified offset account number. NOTE: This field is applicable only if the Payout Type is selected as Account .
Narrative	Displays the default narrative Close Out Withdrawal by Multimode and it can be modified.

2.6.10.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.10.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.10.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated, and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the transaction details are handed off to CASA module in the FLEXCUBE Universal Banking for account closure process. Once the below conditions are met, the transaction status will be changed from **Pending** to **Completed**:

- Account closure confirmation from FLEXCUBE Universal Banking by crediting the account balance to an intermediary bridge GL.

Based on the payout options, the corresponding transaction will be completed successfully.

2.6.11 Safe Deposit Rental By Cash

The Teller can use this screen to make payment for the safe deposit locker of the customer. To process this screen, type **Safe Deposit Rental By Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transactions**, click **Safe Deposit Rental By Cash**.

→ The **Safe Deposit Rental By Cash** screen is displayed.

Figure 62: Safe Deposit Rental By Cash

Safe Deposit Rental By Cash

Deposit Locker *

Rental Amount *

Exchange Rate

Account Amount

Total Charge Amount

Narrative *

Safe Deposit Rental by Cash

Denomination

Submit Clear Cancel

2.6.11.1 Main Transaction Details

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Safe Deposit Rental By Cash](#).

Field Description: Safe Deposit Rental By Cash

Field	Description
Deposit Locker	Specify the deposit locker number. When you press Tab key, the customer details and deposit locker details will be displayed in the Customer Information widget.
Rental Amount	<p>Select the rental amount currency and specify the amount.</p> <p>NOTE: By default, the rental currency is displayed as locker currency. If the Multi Currency Configuration at Function Code indicator level is set as Y, it can be modified, and if it is N, then the default value cannot be modified.</p>
Exchange Rate	<p>Displays the exchange rate.</p> <p>NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charges in branch local currency.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code indicator level is set as Y.</p>

Field	Description
Account Amount	<p>Displays the rental amount in locker account currency. This amount will be derived based on the Rental Amount and Exchange Rate.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.</p>
Narrative	<p>Displays the narrative as Safe Deposit Rental By Cash and it can be modified.</p>

2.6.11.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.11.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the system will handoff the details to FLEXCUBE Universal Banking system to create 'Payment' transaction in SD module. After the handoff status is success in the Oracle Banking Branch, the system will update the transaction status as **Completed** and update the Till cash position (by increasing the till balance).

2.6.12 RD Payment by Cash

This screen is used to make payment against the Recurring Deposit (RD) account of the customer. To process this screen, type **RD Payment – Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **RD Payment – Cash**.

→ The **Recurring Deposit Payment by Cash** screen is displayed.

Figure 63: Recurring Deposit Payment by Cash

Recurring Deposit Payment by Cash

RD Account *

Transaction Amount *

INR

Account Amount

Narrative *

RD Payment-Cash

Installments *

Exchange Rate

Total Charge Amount

₹100.00

► Charge Details

► Denomination

Submit

Clear

Cancel

2.6.12.1 Main Transaction Details

Specify the details in the **Recurring Deposit Payment by Cash** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Recurring Deposit Payment by Cash](#).

Field Description: Recurring Deposit Payment by Cash

Field	Description
RD Account	Specify a valid RD account number. When you press Tab key, the corresponding account information will be displayed in the Customer Information widget.
Installments	Specify the number of installments.
Transaction Amount	Displays the local currency of the branch. The user can select another currency from the drop-down values. Specify the payment amount.
Exchange Rate	Displays the exchange rate used to convert the transaction currency into account currency and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .
Account Amount	Displays the transaction amount converted in terms of account amount based on the exchange rate. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .
Total Charge Amount	Displays the total charge amount, which is computed by the system in local currency of the branch. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .

Field	Description
Narrative	Displays the default narrative RD Payment by Cash and it can be modified.

2.6.12.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.12.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.12.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the cash is withdrawn successfully from the customer account. For more information on transaction submission and validations, refer to the topic [2.6.1.4 Transaction Submission](#) in this guide.

2.6.13 Buy TC From Agent

This screen is used to buy TC from Agents into branch's vault. Only a Vault user can access this screen. To process this screen, type **Buy TC From Agent** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **Buy TC From Agent**.

→ The **Buy TC From Agent** screen is displayed.

Figure 64: Buy TC From Agent

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory.

For more information on fields, refer to table [Field Description: Buy TC From Agent](#).

Field Description: Buy TC From Agent

Field	Description
TC Amount	Select the currency from the drop-down values, and specify the TC Amount.
Issuer Code	Click the search icon, and select the issuer code from the list of values. NOTE: The list of values provides the issuer codes maintained in the Issuer Code Maintenance screen.
Issuer Code Description	Displays the description of the specified issuer code.
Narrative	Displays the narrative as Buy TC From Agent and it can be modified.

2.6.13.1 TC Denomination Details


Figure 65: TC Denomination


+	Denom Code	Currency	Series	Count	Start Number	End Number	TC Amount
1	<input type="text"/>						

Total TC Amount Denomination Amount

Specify the details in this data segment. For more information on fields, refer to table [Field Description: TC Denomination Details](#).

Field Description: TC Denomination Details

Field	Description
	Click this icon to add a new row.
Denom Code	Specify the TC denomination code from the list of values.
Currency	Displays the default TC Currency.
Series	Specify the series of the TC denomination code that needs to be purchased from the Agent. NOTE: This field accepts alphanumeric values.
Count	Specify the units.
Start Number	Specify the start number of the series.
End Number	Displays the end number, which is the sum of start number and the count.
TC Amount	Displays the TC Amount, which is the product of the denomination and the count.
Total TC Amount	Displays the total TC amount along with the currency.

Field	Description
Denomination Amount	Displays the denomination amount along with the currency.
 icon	Click this icon to delete a row.

2.6.13.2 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the TC position (TC Inflow) is updated to the branch vault (vault ID that is opened) for the combination of Issuer code, TC Currency, TC Denom Code, and Series.

In addition, during transaction completion, the system creates individual TC records for the combination of TC Currency, Issuer Code, TC Denom Code, Series, and TC Number with TC status as Null.

2.6.14 Buy TC From Head Office (HO)

This screen is used to buy TC from HO into branch's vault. Only a Vault user can access this screen. To process this screen, type **Buy TC From HO** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **Buy TC From HO**.

→ The **Buy TC From HO** screen is displayed.

Figure 66: Buy TC From HO

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Buy TC from HO](#).

Field Description: Buy TC from HO

Field	Description
TC Amount	Select the currency from the drop-down values, and specify the TC Amount.
Issuer Code	Click the search icon and select the issuer code from the list of values. NOTE: The list of values provides the issuer codes maintained in the Issuer Code Maintenance screen.
Issuer Code Description	Displays the description of the specified issuer code.
Narrative	Displays the narrative as Buy TC From HO and it can be modified.

2.6.14.1 TC Denomination Details

The **TC Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.6.13.1 TC Denomination Details](#) in this guide.

2.6.14.2 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the TC position (TC Inflow) is updated to the branch vault (vault ID that is opened) for the combination of Issuer code, TC Currency, TC Denom Code, and Series.

In addition, during transaction completion, the system creates individual TC records for the combination of TC Currency, Issuer Code, TC Denom Code, Series, and TC Number with TC status as Null.

2.6.15 Buy TC From Vault

This screen is used to buy TC from Vault to transfer TCs into logged-in Teller's Till. Only a Teller can access this screen. To process this screen, type **Buy TC From Vault** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **Buy TC From Vault**.

→ The **Buy TC From Vault** screen is displayed.

Figure 67: Buy TC From Vault

The screenshot shows the 'Buy TC from Vault' interface. It includes a title bar, a 'TC Amount' dropdown set to 'GBP', an 'Issuer Code' field with a search icon, an 'Issuer Code Description' field, a 'Narrative' dropdown set to 'Buy TC from Vault', and a 'TC Denominations' section. At the bottom right, there are 'Submit' and 'Cancel' buttons.

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory.
For more information on fields, refer to table [Field Description: Buy TC From Vault](#).

Field Description: Buy TC From Vault

Field	Description
TC Amount	Select the currency from the drop-down values, and specify the TC Amount.
Issuer Code	Click the search icon and select the issuer code from the list of values. NOTE: The list of values provides the issuer codes maintained in the Issuer Code Maintenance screen.
Issuer Code Description	Displays the description of the specified issuer code.
Narrative	Displays the narrative as Buy TC From Vault and it can be modified.

2.6.15.1 TC Denomination Details


Figure 68: TC Denomination


Denom Code	Currency	Series	Count	Start Number	End Number	TC Amount
1						0

Total TC Amount Denomination Amount

Specify the details in this data segment. For more information on fields, refer to table [Field Description: TC Denomination Details](#).

Field Description: TC Denomination Details

Field	Description
	Click this icon to add a new row.
Denom Code	Specify the TC denomination code from the list of values.
Currency	Displays the default TC Currency.
Series	<p>Specify the series of the TC denomination code that needs to be purchased from the Vault.</p> <p>NOTE: The list of values contains the valid TC series that are available with Vault. On click of LOV, the search criterion field will have Series and result criterion will display the Series and Start Number.</p>
Count	Specify the count of the TC.
Start Number	<p>Displays the starting number of the series.</p> <p>NOTE: Based on the series selected, system will populate the Start Number available for the combination of Currency, TC Denom Code and Series.</p>

Field	Description
End Number	Displays the end number, which is the sum of start number and the count.
TC Amount	Displays the TC Amount, which is the product of the denomination and the count.
Total TC Amount	Displays the total TC amount along with the currency.
Denomination Amount	Displays the denomination amount along with the currency.
 icon	Click this icon to delete a row.

2.6.15.2 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the TC position (TC Outflow) is updated to the branch vault and TC Inflow is updated to the logged-in Teller for the combination of Issuer Code, TC Currency, TC denom Code, and Series to the extent of TC denomination units being purchased.

In addition, during transaction completion, system updates the TC status as **Unused** for the combination of TC Currency, Issuer Code, TC Denom Code, Series, and TC Number.

2.6.16 TC Sale by Other Modes

This screen is used to issue TC against the Customer savings account or GL account, and only a Teller can access it. To process this screen, type **TC Sale by Other Modes** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **TC Sale by Other Modes**.

→ The **TC Sale Initiate** screen is displayed.

Figure 69: TC Sale Initiate

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: TC Sale by Other Modes](#).

Field Description: TC Sale by Other Modes

Field	Description
Issuing Bank Code	Displays the code of the issuing bank.
Issuing Bank Name	Displays the name of the issuing bank.
Issuing Branch Code	Displays the code of the issuing branch.

Field	Description
Branch Name	Displays the name of the issuing branch.
Issuer Code	<p>Click the search icon and select the issuer code from the list of values.</p> <p>NOTE: The list of values provides the HO code of the logged-in branch and the issuer codes maintained in the Issuer Code Maintenance screen.</p>
Issuer Code Description	Displays the description of the specified Issuer Code.
Issue Mode	Select the mode of issue from the drop-down values (By Account or By GL).
TC Amount	Select the TC currency from the drop-down values, and specify the TC Amount.
TC Date	<p>Select the date of the TC.</p> <p>NOTE: By default, the current posting date is displayed.</p>
Account Number	<p>Specify the account number of the Customer. When you press Tab key, the system defaults the Account Name.</p> <p>NOTE: This field is applicable only if the Issue Mode is selected as By Account.</p>
Account Name	<p>Displays the name of the account.</p> <p>NOTE: This field is applicable only if the Issue Mode is selected as By Account.</p>
Account Amount	Displays the account amount based on the Exchange Rate, TC Amount, and Account Number selected.

Field	Description
	NOTE: This field is applicable only if the Issue Mode is selected as By Account .
GL Number	Click the search icon, and select the GL number from the list of values. NOTE: This field is applicable only if the Issue Mode is selected as By GL .
GL Description	Displays the description of the specified GL account. NOTE: This field is applicable only if the Issue Mode is selected as By GL .
GL Amount	Displays the account amount based on the Exchange Rate, TC Amount, and Account Number selected. NOTE: This field is applicable only if the Issue Mode is selected as By GL .
Cheque Number	Specify the cheque number.
Cheque Date	Specify the date of the cheque.
Exchange Rate	Displays the exchange rate. NOTE: If the TC currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .

Field	Description
Total Charge Amount	Displays the total charges in branch local currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .
Narrative	Displays the narrative as TC Sale Against Account and it can be modified.
Beneficiary Details	Specify the fields under this section.
Beneficiary Name	Specify the name of the beneficiary.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.

2.6.16.1 TC Denomination Details


Figure 70: TC Denomination


Denom Code	Currency	Series	Count	Start Number	End Number	TC Amount
1						0

Total TC Amount Denomination Amount

Specify the details in this data segment. For more information on fields, refer to table [Field Description: TC Denomination Details](#).

Field Description: TC Denomination Details

Field	Description
 icon	Click this icon to add a new row.
Denom Code	Specify the TC denomination code from the list of values.
Currency	Displays the default TC Currency.
Series	<p>Specify the series of the TC Denom Code that needs to be sold from Teller's Till.</p> <p>NOTE: The list of values contains the valid TC series that are available with Teller TC position. On click of LOV, the search criterion field will have Series and result criterion will display the Series and Start Number.</p>
Count	Specify the count of the TC.
Start Number	<p>Display the starting number of the series.</p> <p>NOTE: Based on the series selected, the system will populate the Start Number available for the combination of Currency, TC Denom Code, and Series.</p>

Field	Description
End Number	Displays the end number, which is the sum of start number and the count.
TC Amount	Displays the TC Amount, which is the product of the denomination and the count.
Total TC Amount	Displays the total TC amount along with the currency.
Denomination Amount	Displays the denomination amount along with the currency.
 icon	Click this icon to delete a row.

2.6.16.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.16.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the TC position (TC outflow) is updated to the teller position for the combination of Issuer Code, TC Currency, TC Denom code, and Series to the extent of TC denomination units being purchased.

In addition, during transaction completion, the system updates the TC Status as **Used** for the combination of TC Currency, Issuer Code, TC Denom Code, Series, and TC Number. Following main transaction accounting entries is triggered for Account mode at Oracle Banking Branch:

- Dr Customer Account for TC Amount
- Cr Int. Susp GL for TC Amount

Following main transaction accounting entries is triggered for Account mode at Oracle Banking Branch:

- Dr Cash GL for TC Amount
- Cr Int. Susp GL for TC Amount

Oracle Banking Payments will pass the credit leg accounting (Debit - Int. Susp GL and Credit - TC GL) for TC Issuance. During handoff, Oracle Banking Branch need to pass the intermediary bridge GL as Debit account in the request.

2.6.17 TC Sale Against Walk-in

This screen is used to sell TC to a walk-in Customer, and only a Teller can access it. To process this screen, type **TC Sale Against Walk-in** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **TC Sale Against Walk-in**.

→ The **TC Sale Against Walk-in** screen is displayed.

Figure 71: TC Sale Against Walk-in

TC Sale Against Walk-in

Issuing Bank Code

Issuing Branch Code

Issuer Code

TC Amount *

Transaction Amount *

Total Charge Amount

Beneficiary Details

Beneficiary Name *

Identification Number *

Address Line 2

Address Line 4

Issuing Bank Name

Issuing Branch Name

Issuer Code Description

TC Date

Exchange Rate

Narrative *

TC Sale Against Walk-in

Identification Type *

Address Line 1

Address Line 3

Denomination

TC Denomination

Charge Details

Submit Clear Cancel

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory.
For more information on fields, refer to table [Field Description: TC Sale Against Walk-in](#).

Field Description: TC Sale Against Walk-in

Field	Description
Issuing Bank Code	Displays the code of the issuing bank.
Issuing Bank Name	Displays the name of the issuing bank.
Issuing Branch Code	Displays the code of the issuing branch.
Issuing Branch Name	Displays the name of the issuing branch.
Issuer Code	<p>Click the search icon, and select the issuer code from the list of values.</p> <p>NOTE: The list of values provides the HO code of the logged-in branch and the issuer codes maintained in the Issuer Code Maintenance screen.</p>
Issuer Code Description	Displays the description of the specified Issuer Code.
TC Amount	Select the TC currency from the drop-down values, and specify the TC Amount.
TC Date	<p>Select the date of the TC.</p> <p>NOTE: By default, the current posting date is displayed.</p>
Transaction Amount	Select the transaction currency from the drop-down values. When you press Tab key, the system displays the transaction amount based on the Exchange Rate, TC Amount, and Account Number selected.

Field	Description
Exchange Rate	Displays the exchange rate. NOTE: If the TC currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .
Total Charge Amount	Displays the total charges in branch local currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .
Narrative	Displays the narrative as TC Sale Against Walk-in and it can be modified.
Beneficiary Details	Specify the fields.
Beneficiary Name	Specify the name of the beneficiary.
Identification Type	Select the identification type from the drop-down values.
Identification Number	Specify the identification number.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.

2.6.17.1 Denomination details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.17.2 TC Denomination Details

The **TC Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.6.16.1 TC Denomination Details](#) in this guide.

2.6.17.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.17.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the TC position (TC outflow) is updated to the teller position for the combination of Issuer Code, TC Currency, TC denom Code, and Series to the extent of TC denomination units being purchased.

In addition, during transaction completion, the system updates the TC status as **Used** for the combination of TC Currency, Issuer Code, TC Denom Code, Series, and TC Number. Following main transaction accounting entries is triggered for this transaction at Oracle Banking Branch.

- Dr Cash GL for TC Amount
- Cr Int. Susp GL for TC Amount

Oracle Banking Payments will pass the credit leg accounting (Debit - Int. Susp GL and Credit - TC GL) for TC Issuance. During handoff, Oracle Banking Branch need to pass the intermediary bridge GL as Debit account in the request.

2.6.18 TC Purchase Against Account

This screen is used to purchase TC from a Customer, and only a Teller can access it. To process this screen, type **TC Purchase Against Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **TC Purchase Against Account**.

→ The **TC Purchase Against Account** screen is displayed.

Figure 72: TC Purchase Against Account

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: TC Purchase Against Account](#).

Field Description: TC Purchase Against Account

Field	Description
Issuing Bank Code	Specify the code of the issuing bank. NOTE: By default, the logged-in bank code is displayed.
Issuing Bank Name	Displays the name of the issuing bank specified.
Issuing Branch Code	Specify the code of the issuing branch.

Field	Description
	NOTE: By default, the logged-in branch code is displayed.
Branch Name	Displays the name of the issuing branch specified.
Issuer Code	Click the search icon and select the issuer code from the list of values. NOTE: The list of values provides the HO code of the logged-in branch and the issuer codes maintained in the Issuer Code Maintenance screen.
Issuer Code Description	Displays the description of the specified Issuer Code.
TC Amount	Select the TC currency from the drop-down values, and specify the TC Amount.
Purchase Date	Select the purchase date of the TC. NOTE: By default, the current posting date is displayed.
Account Number	Specify the account number of the Customer. When you press Tab key, the system defaults the Account Name.
Account Name	Displays the name of the account.
Account Amount	Displays the account amount based on the Exchange Rate, TC Amount, and Account Number selected.

Field	Description
Exchange Rate	Displays the exchange rate. NOTE: If the TC currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .
Total Charge Amount	Displays the total charges in branch local currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .
Narrative	Displays the narrative as TC Sale Against Account and it can be modified.
Beneficiary Details	Specify the fields under this section.
Beneficiary Name	Specify the name of the beneficiary.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.


2.6.18.1 TC Denomination Details


Figure 73: TC Denomination

The screenshot shows a web form titled 'TC Denominations'. It contains a table with the following columns: Denom Code, Currency, Series, Count, Start Number, End Number, and TC Amount. A single row is visible with the value '1' in the 'Count' column and '0' in the 'TC Amount' column. Below the table, there are two summary fields: 'Total TC Amount' and 'Denomination Amount'.

Specify the details in this data segment. For more information on fields, refer to table [Field Description: TC Denomination Details](#).

Field Description: TC Denomination Details

Field	Description
 icon	Click this icon to add a new row.
Denom Code	Specify the TC denomination code from the list of values.
Currency	Displays the default TC Currency.
Series	Specify the series of the TC Denom Code that is being purchased from Agent. You can also select from list of values if the bank is purchasing the TC which is already sold.
Count	Specify the count of the TC.
Start Number	Specify the starting number of the series for a new purchase of TC. You can also select from list of values if the bank is purchasing the TC which is already sold.
End Number	Displays the end number, which is the sum of start number and the count.
TC Amount	Displays the TC Amount, which is the product of the denomination and the count.

Field	Description
Total TC Amount	Displays the total TC amount along with the currency.
Denomination Amount	Displays the denomination amount along with the currency.
 icon	Click this icon to delete a row.

2.6.18.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.18.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. The following conditions apply for the TC status:

- If the system finds the TC for the combination of TC Currency, Issuer Code, TC Denom Code, Series, and TC Number, the TC status will be updated to **Purchased**.
- If the record is not found for the above-mentioned combination, during transaction completion, the system creates individual TC records for the combination of TC Currency, Issuer Code, TC Denom Code, Series, and TC Number with TC status as **Purchased**.

Following main transaction accounting entries is triggered for this transaction at Oracle Banking Branch:

- Dr Int. Bridge GL for TC Amount
- Cr Customer Account for Customer Account Amount

Oracle Banking Payments will pass the debit leg accounting (Debit – TC GL and Credit – Int. Bridge GL) for TC Purchase. During handoff, Oracle Banking Branch need to pass the intermediary bridge GL as Credit account in the request.

2.6.19 TC Purchase Against Walk-in

This screen is used to purchase TC from a walk-in Customer, and only a Teller can access it. To process this screen, type **TC Purchase Against Walk-in** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **TC Purchase Against Walk-in**.

→ The **TC Purchase Against Walk-in** screen is displayed.

Figure 74: TC Purchase Against Walk-in

TC Purchase Against Walk-in

Issuing Bank Code	Issuing Bank Name
Issuing Branch Code	Issuing Branch Name
Issuer Code	Issuer Code Description
TC Amount *	TC Date
Transaction Amount *	Exchange Rate
Total Charge Amount	Narrative *
Beneficiary Details	Identification Type *
Beneficiary Name *	Address Line 1
Identification Number *	Address Line 2
Address Line 1	Address Line 3
Address Line 2	
Address Line 3	
Address Line 4	

▶ Denomination
 ▶ TC Denomination
 ▶ Charge Details

Submit Clear Cancel

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: TC Purchase Against Walk-in](#).

Field Description: TC Purchase Against Walk-in

Field	Description
Issuing Bank Code	Specify the code of the issuing bank. NOTE: By default, the logged-in bank code is displayed.
Issuing Bank Name	Displays the name of the issuing bank specified.
Issuing Branch Code	Specify the code of the issuing branch. NOTE: By default, the logged-in branch code is displayed.
Issuing Branch Name	Displays the name of the issuing branch specified.
Issuer Code	Click the search icon and select the issuer code from the list of values. NOTE: The list of values provides the HO code of the logged-in branch and the issuer codes maintained in the Issuer Code Maintenance screen.
Issuer Code Description	Displays the description of the specified Issuer Code.
TC Amount	Select the TC currency from the drop-down values, and specify the TC Amount.
Purchase Date	Select the purchase date of the TC. NOTE: By default, the current posting date is displayed.
Account Amount	Displays the account amount based on the Exchange Rate, TC Amount, and Account Number selected.

Field	Description
Exchange Rate	Displays the exchange rate. NOTE: If the TC currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .
Total Charge Amount	Displays the total charges in branch local currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .
Narrative	Displays the narrative as TC Sale Against Account and it can be modified.
Beneficiary Details	Specify the fields.
Beneficiary Name	Specify the name of the beneficiary.
Identification Type	Select the identification type from the drop-down values.
Identification Number	Specify the identification number.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.

2.6.19.1 Denomination details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.19.2 TC Denomination Details

The **TC Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.6.18.1 TC Denomination Details](#) in this guide.

2.6.19.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.19.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. The following conditions apply for the TC status:

- If the system finds the TC for the combination of TC Currency, Issuer Code, TC Denom Code, Series, and TC Number, the TC status will be updated to **Purchased**.
- If the record is not found for the above-mentioned combination, during transaction completion, the system creates individual TC records for the combination of TC Currency, Issuer Code, TC Denom Code, Series, and TC Number with TC status as **Purchased**.

Following main transaction accounting entries is triggered for this transaction at Oracle Banking Branch:

- Dr Int. Bridge GL for TC Amount
- Cr Cash GL for Transaction Amount

Oracle Banking Payments will pass the debit leg accounting (Debit – TC GL & Credit – Int. Bridge GL) for TC Purchase. During handoff, Oracle Banking Branch need to pass the intermediary bridge GL as Credit account in the request.

2.6.20 Return TC to Vault

This screen is used to sell TC to the branch's vault, and only a Teller can access this screen. To process this screen, type **Return TC to Vault** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **Return TC to Vault**.

→ The **Return TC to Vault** screen is displayed.

Figure 75: Return TC to Vault

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Return TC to Vault](#).

Field Description: Return TC to Vault

Field	Description
TC Amount	Select the TC currency from the drop-down values, and specify the TC Amount.
Issuer Code	Click the search icon and select the issuer code from the list of values. NOTE: The list of values provides the HO code of the logged-in branch and the issuer codes maintained in the Issuer Code Maintenance screen.
Issuer Code Description	Displays the description of the specified Issuer Code.


Field	Description
Narrative	Displays the narrative as Sell TC to Vault and it can be modified.


2.6.20.1 TC Denomination Details

Figure 76: TC Denomination

Specify the details in this data segment. For more information on fields, refer to table [Field Description: TC Denomination Details](#).

Field Description: TC Denomination Details

Field	Description
 icon	Click this icon to add a new row.
Denom Code	Specify the TC denomination code from the list of values.
Currency	Displays the default TC Currency.
Series	Specify the series of the TC Denom Code that is being purchased from Agent.
Count	Specify the count of the TC that needs to be sold.
Start Number	<p>Display the starting number of the series.</p> <p>NOTE: Based on the series selected, the system will populate the Start Number available for the combination of Currency, TC Denom Code, and Series.</p>

Field	Description
End Number	Displays the end number, which is the sum of start number and the count.
TC Amount	Displays the TC Amount, which is the product of the denomination and the count.
Total TC Amount	Displays the total TC amount along with the currency.
Denomination Amount	Displays the denomination amount along with the currency.
 icon	Click this icon to delete a row.

2.6.20.2 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the TC position (TC outflow) is decreased for logged-in Teller ID, and the TC Position (TC Inflow) is incremented for Vault ID of the branch. It is performed for the combination of Issuer Code, TC Currency, TC Denom code, and Series to the extent of TC denomination units being purchased.

In addition, during transaction completion, the system updates the TC Status as **Null** for the combination of TC Currency, Issuer Code, TC Denom Code, Series, and TC Number.

2.6.21 Return TC to HO

This screen is used to sell TC to the HO, and only a Vault Teller can access this screen. To process this screen, type **Return TC to HO** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **Return TC to HO**.

→ The **Return TC to HO** screen is displayed.

Figure 77: Return TC to HO

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Return TC to HO](#).

Field Description: Return TC to HO

Field	Description
TC Amount	Select the TC currency from the drop-down values, and specify the TC Amount.
Issuer Code	Click the search icon and select the issuer code from the list of values. NOTE: The list of values provides the HO code of the logged-in branch and the issuer codes maintained in the Issuer Code Maintenance screen.
Issuer Code Description	Displays the description of the specified Issuer Code.
Narrative	Displays the narrative as Return TC to HO and it can be modified.

2.6.21.1 TC Denomination Details

The **TC Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.6.20.1 TC Denomination Details](#) in this guide.

2.6.21.2 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the TC position (TC outflow) is decreased for the Vault ID for the combination of Issuer Code, TC Currency, TC Denom code, and Series to the extent of TC denomination units being purchased.

2.6.22 TC Denomination Enquiry

This screen is used to enquire the TC denomination position of the branch Vault. To process this screen, type **TC Denomination Enquiry** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **TC Denomination Enquiry**.

→ The **TC Denomination Enquiry** screen is displayed.

Figure 78: TC Denomination Enquiry

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: TC Denomination Enquiry](#).

Field Description: TC Denomination Enquiry

Field	Description
Branch Code	Displays the logged-in branch code.
Posting Date	Displays the current posting date of the branch.
Till Vault Indicator	Select the Till Vault Indicator from the drop-down values (Till or Vault).
Till ID	Displays the Till ID.
TC Currency	Click search icon, and select the TC currency from the list of values.

Field	Description
Issuer Code	Click search icon, and select the issuer code from the list of values.
Refresh	Click this button to fetch the TC details.
Denomination Code	Displays the denomination code of the TC.
Description	Displays the description of the denomination code.
System Count	Displays the system count.
Series	Displays the series.
Start Number	Displays the start number.
End Number	Displays the end number.
Amount	Displays the amount.

After you specify the **TC Currency** and **Issuer Code** fields, click **Refresh** button to fetch and display the details of the TC.

2.6.23 F23C Tax Payment By Cash

This screen is used to capture data related to F23C tax document for a customer and collect the corresponding tax by cash from the customer. To process this screen, type **F23C Tax Payment - Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, navigate to left menu and click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **F23C Tax Payment - Cash**.

→ The **F23C Tax Payment By Cash** screen is displayed.

Figure 79: F23C Tax Payment By Cash Screen

The screenshot shows the 'F23C Tax Payment By Cash' screen with the following fields and sections:

- Reference Number Type *** (dropdown)
- Reference Number Available** (dropdown)
- Reference Number Available** (section header)
- Reference Number** (text input)
- Office or Institute Sub Code** (text input)
- Office or Institute Code** (text input)
- Litigation** (text input)
- Additional Details** (section header)
- Total Tax Amount *** (text input)
- Total Charge** (text input)
- Narrative *** (text input)
- F23 Tax by Cash** (text input)
- Exchange Rate** (text input with up/down arrows)
- Payment Amount *** (text input)
- Payment Data Details** (expandable section)
- Charge Details** (expandable section)
- Denomination** (expandable section)
- Buttons:** Submit, Clear, Cancel

2.6.23.1 Main Transaction Details

Specify the details in the **F23C Tax Payment By Cash** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: F23C Tax Payment By Cash Screen](#).

Field Description: F23C Tax Payment By Cash Screen

Field	Description
Reference Number Type	Select the reference number types from the drop-down list. The drop-down list shows following values:

Field	Description
	<ul style="list-style-type: none"> • Reference Number Available • Reference Number Not Available
Reference Number	Specify the Reference Number of the payment provided by the Public Authority.
Office or Institute Code	Specify the office or institute code that receives the payment.
Office or Institute Sub code	Specify the office or institute sub code that receives the payment.
Litigation	Specify the kind of litigation.
For a Total Amount	Displays the total tax amount.
Total Charge	Displays the total charge amount, which is computed by the system in local currency of the branch.
Exchange Rate	Displays the exchange rate based on the Account Currency and Offset Account Currency.
Payment Amount	<p>Displays the amount paid by the customer.</p> <p>NOTE: The currency of the amount paid is defaulted from received currency.</p>
Narrative	Displays the default narrative F23 Tax by Cash and it can be modified.

2.6.23.2 Payment Data Details

Figure 80: Payment Data Details

Select	Tax Code	Amount	Beneficiary Code
<input type="checkbox"/>			

Page 1 of 1 (1 of 1 items) [1](#)

Pickup

Specify the details in the **Payment Data Details** segment. For more information on fields, refer to table [Field Description: Payment Data Details](#).

Field Description: Payment Data Details

Field	Description
Tax Code	Specify the Tax Code.
Amount	Specify the tax amount.
Beneficiary Code	Specify the beneficiary institute code.

2.6.23.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.23.4 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.6.23.5 Transaction Submission

After you specify the **Reference Number**, click on the **Pickup** button. The system defaults the **Elaboration Date** in the section **Reference Number Available** with the current system date. In case you do not specify the **Reference Number**, then the **Principal Fiscal Code** needs to be specified. After which the system defaults the **Elaboration Date** in the section **Reference Number Not Available** with the current system date. It then adds up the Amounts in the **Payment Data Details** block and defaults the sum in the **For a total Amount** field. The system posts the following accounting entries on save and authorization of the record:

Accounting entries posted for the payment amount:

Dr/Cr	Description	Amount
Dr	Cash Account	For a Total Amount
Cr	Account maintained in ARC of the associated product	For a Total Amount

Accounting entries posted for the charge amount:

Dr/Cr	Description	Amount
Dr	Cash Account	Charges amount computed as per ARC maintenance
Cr	Account maintained in ARC of the associated product	Charges amount computed as per ARC maintenance

2.6.23.6 Validations

The following validations are performed by the system:

- The system allows you to maintain a minimum of one row and a maximum of eight rows in the **Payment Data Details** multi entry block. If you do not maintain the minimum row or exceed the maximum row, then the system displays an appropriate error message.

- If the **Principal Fiscal Code** and **Secondary Fiscal Code** fields have a value of 16 character that is for non-individual customers the system validates the last character in the value as per the checksum algorithm for Fiscal Code. If the validation fails, then the system displays an appropriate error message. In case of individual customers, where the **Principal Fiscal Code** and **Secondary Fiscal Code** field has a value of 11 character, the system validates the last character in the value as per the checksum algorithm for VAT number. If the validation fails, then the system displays an appropriate error message.
- The system validates only the data format of the fields specified.
- If the computed value for **Payment Amount** field value is less than or equal to 0, on pickup, the system displays an appropriate error message.

Once Pickup is completed, do the following step:

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated, and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the deposit of tax amount is completed successfully.

2.6.24 F24C Tax Payment By Cash

This screen is used to capture data related to F24C tax document for a customer and collect the corresponding tax by cash from the customer. To process this screen, type **F24C Tax Payment - Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, navigate to left menu and click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **F24C Tax Payment - Cash**.

→ The **F24C Payment Details** screen is displayed.

Figure 81: F24C Payment Details Screen

2.6.24.1 Main Transaction Details

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: F24C Payment Details](#).

Field Description: F24C Payment Details

Field	Description
Total Tax Amount	Displays the total tax amount.
Payment Amount	Displays the Amount to Pay.

Field	Description
Total Tax Amount	Displays the total tax amount.
Narrative	Displays the default narrative F24 Tax by Cash and it can be modified.
Total Charge	Displays the total charge.

2.6.24.2 F24 Tax - By Cash (Standard)

Specify the details in the **F24 Tax – By Cash** segment. Based on the Form Type selection, the input fields will be displayed on this segment.

2.6.24.2.1 F24 Standard Details

Figure 82: F24 Standard Details

The screenshot shows a web form titled "F24 Tax - By Cash". It includes a "Form Type" dropdown menu set to "Standard". Below this, the "F24 Standard" section contains several input fields: "Elaboration Date" (with a calendar icon showing "Mar 26, 2020"), "Secondary Fiscal Code", "Total Final Payment", "Principal Fiscal Code" (marked with an asterisk), "Identity code secondary fiscal code", "Different Tax Year", and a "Final Payment Fields" section with sub-fields for "Erario Institution", "Region Institution", "Inail Institution", "Accise", "INPS Institution", "Local Institution", and "Other Institution".

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: F24 Standard](#).

Field Description: F24 Standard

Field	Description
Form Type	Select the Standard tax category from the adjoining drop-down list.

Field	Description
F24 Standard	Specify the fields.
Elaboration Date	Displays the elaboration date
Principal Fiscal Code	Specify the debtor fiscal code.
Secondary Fiscal Code	Specify the secondary fiscal code.
Identity Code Secondary Fiscal Code	Specify the Identity code secondary fiscal code.
Total Final Payment	Specify the total amount to be paid.
Different Tax Year	Specify if the tax being paid is related to the current year or not.
Final Payment Fields	<p>The system displays the total tax amount of each segment:</p> <ul style="list-style-type: none"> • Erario Institution • INPS Institution • Region Institution • Local Institution • Inail Institution • Other Institution • Accise

2.6.24.2.2 ERARIO Details

Figure 83: ERARIO Details

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: ERARIO Details](#).

Field Description: ERARIO Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Tax Code	Specify the reason.
Instal.Reg/Prov	Specify the Instal.Reg/ Prov.
Year	Specify the year.
Debit Amount	Specify the amount to be paid.
Credit Amount	Specify the compensation amount.
Office Code	Specify the office code.

Field	Description
Document Code	Specify the document code.
Total Debit Amount (A)	Displays the Total Debit Amount.
Total Credit Amount (B)	Displays the Total Compensation Amount.
Final Section Amount (A-B)	Displays the Final Section Amount.

2.6.24.2.3 INPS Details

Figure 84: INPS Details

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: INPS Details](#).

Field Description: INPS Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Office	Specify the office.
Reason	Specify the reason.
INPS Office Code	Specify the INPS office code.

Field	Description
Period (From)	Specify the date from when the amount is paid.
Period (To)	Specify the date till when the amount is paid.
Debit Amount	Specify the amount to be paid.
Credit Amount	Specify the compensation amount.
Total Debit Amount (C)	Displays the Total Debit Amount.
Total Credit Amount (D)	Displays the Total Compensation Amount.
Final Section Amount (C-D)	Displays the Final Section Amount.

2.6.24.2.4 REGIONI Details

Figure 85: REGIONI Details

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: REGIONI Details](#).

Field Description: REGIONI Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.

Field	Description
Region Code	Specify the region code.
Tax Code	Specify the tax code.
Instalment	Specify the instalment amount.
Year	Specify the year.
Debit Amount	Specify the amount to be paid.
Credit Amount	Specify the compensation amount.
Total Debit Amount (E)	Displays the Total Debit Amount.
Total Credit Amount (F)	Displays the Total Compensation Amount.
Final Section Amount (E-F)	Displays the Final Section Amount.

2.6.24.2.5 IMU E ALTRI ENTI LOCALI Details

Figure 86: IMU E ALTRI ENTI LOCALI Details

IMU E ALTRI ENTI LOCALI

<input type="checkbox"/>	Institution Code/ Town Code	Late Payment	Bounding Var.	Down Payment	Final Payment	Building Nr	Tax Code	Instalment	Year	Debit Amount	Credit Amount
No data to display.											

K < 1 > X

Deduction

Building Reference Number

Final Section Amount (G-H)

Total Debit Amount (G)

Total Credit Amount (H)

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: IMU E ALTRI ENTI LOCALI Details](#).

Field Description: IMU E ALTRI ENTI LOCALI Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Institution Code/Town Code	Specify the institution/town code.
Late Payment	Specify if the payment is a late payment.
Bounding Var.	Specify the Bounding Var.
Down Payment	Specify the down payment.
Final Payment	Specify the final payment.
Building Nr	Specify the building number.
Tax Code	Specify the tax code.
Instalment	Specify the instalment amount.
Deduction	Specify the deduction amount.
Total Debit Amount (G)	Displays the Total Debit Amount.
Building Reference Number	Specify the building reference number.
Total Credit Amount (H)	Displays the Total Compensation Amount.
Final Section Amount (G-H)	Displays the Final Section Amount.

2.6.24.2.6 INAIL Details

Figure 87: INAIL Details

INAIL

<input type="checkbox"/>	Office Code	Insurance Number	Insurance Account Code	Reference Number	Reason	Debit Amount	Credit Amount
No data to display.							

Total Debit Amount (I) Total Credit Amount (L)

Final Section Amount (I-L)

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: INAIL Details](#).

Field Description: INAIL Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Office Code	Specify the office code.
Insurance Number	Specify the insurance number.
Insurance Account Code	Specify the insurance account code.
Reference Number	Specify the reference number.
Reason	Specify the reason.
Debit Amount	Specify the amount to be paid.
Credit Amount	Specify the compensation amount.

Field	Description
Total Debit Amount (I)	Displays the Total Debit Amount.
Total Credit Amount (L)	Displays the Total Compensation Amount.
Final Section Amount (I-L)	Displays the Final Section Amount.

2.6.24.2.7 ALTRI ENTI Details

Figure 88: ALTRI ENTI Details

ALTRI ENTI

	Institution Code	Office Code	Reason	Insurance Reference Number	Period (From)	Period (To)	Debit Amount	Credit Amount
No data to display.								

Total Debit Amount (M)

Total Credit Amount (N)

Final Section Amount (M-N)

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: ALTRI ENTI Details](#).

Field Description: ALTRI ENTI Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Institution Code	Specify the institution code.
Office Code	Specify the office code.
Reason	Specify the reason.

Field	Description
Insurance Reference Number	Specify the insurance reference number.
Period (From)	Specify the date from when the amount is paid.
Period (To)	Specify the date till when the amount is paid.
Debit Amount	Specify the amount to be paid.
Credit Amount	Specify the compensation amount.
Total Debit Amount (M)	Displays the Total Debit Amount.
Total Credit Amount (N)	Displays the Total Compensation Amount.
Final Section Amount (M-N)	Displays the Final Section Amount.

2.6.24.2.8 ACCISE Details

Figure 89: ACCISE Details

ACCISE

Institution	Province	Tax Code	Company Identification	Instalment	Period/ Month	Period/ Year	Debit Amount
No data to display.							

K < 1 > X

Office Code

Document Code

Total Debit Amount (O)

Final Section Amount

C

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: ACCISE Details](#).

Field Description: ACCISE Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Institution	Specify the institution.
Province	Specify the province.
Section	Specify the section
Tax Code	Specify the tax code.
Company Identification	Specify the company identification number.
Instalment	Specify the instalment amount.
Period/Month	Specify the month of tax payment.
Period/Year	Specify the year of tax payment.
Debit Amount	Specify the amount to be paid.
Office Code	Specify the office code.
Total Debit Amount (O)	Displays the Total Debit Amount.
Document Code	Specify the document code.
Final Section Amount	Displays the Final Section Amount.

2.6.24.3 F24 Tax - By Cash (Simplified)

Specify the details in the F24 Tax – By Cash segment. Based on the Form Type selection, the input fields will be displayed on this segment.

Figure 90: F24 Simplified

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: F24 Simplified](#).

Field Description: F24 Simplified

Field	Description
Form Type	Select the Simplified tax category from the adjoining drop-down list.
F24 Simplified	Specify the fields.
Elaboration Date	Displays the elaboration date

Field	Description
Principal Fiscal Code	Specify the debtor fiscal code. NOTE: For Individual customers, the allowed principal fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.
Secondary Fiscal Code	Specify the secondary fiscal code. NOTE: For Individual customers, the allowed secondary fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.
Identity Code Secondary Fiscal Code	Specify the Identity code secondary fiscal code.
Section	Specify the section.
Tax Code	Specify the tax code.
Institution Code	Specify the institution code.
Late Payment	Specify if the payment is a late payment.
Bounding Var.	Specify the Bounding Var.
Down Payment	Specify the down payment.
Final Payment	Specify the final payment.
Building Nr	Specify the building number.
Instalment	Specify the instalment amount.

Field	Description
Year	Specify the year.
Deduction	Specify the deduction amount.
Debit Amount	Specify the amount to be paid.
Credit Amount	Specify the compensation amount.
Office Code	Specify the office code.
Document Code	Specify the document code.
Building Reference Number	Specify the building reference number.
Total Debit Amount (G)	Displays the Total Debit Amount.
Total Credit Amount (H)	Specify the total compensation amount.
Final Section Amount (G-H)	Displays the Final Section Amount.

2.6.24.4 F24 Tax - By Cash (Elide)

Specify the details in the F24 Tax – By Cash segment. Based on the Form Type selection, the input fields will be displayed on this segment.

Figure 91: F24 Elide Details

The screenshot shows the 'F24 Tax - By Cash' form. At the top, 'Form Type' is set to 'Elide'. Below this, the 'F24 Elide' section contains 'Elaboration Date' (Mar 26, 2020), 'Secondary Fiscal Code', and 'Total Final Payment'. The 'Final Payment Fields' section includes 'Erario Institution'. The 'Tax Details' section features a table with columns: 'Type Of Vehicle/Element', 'Vehicle/Element ID', 'Tax Code', 'Year', and 'Debit Amount'. Below the table, there are fields for 'Office Code', 'Document Code', 'Principal Fiscal Code', 'Identity code secondary fiscal code', 'Total Debit Amount', and 'Final Section Amount'. A footer note states: 'Please click on the Refresh button next to Tax amount before Submit'.

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: F24 Elide](#).

Field Description: F24 Elide

Field	Description
Form Type	Select the Elide tax category from the adjoining drop-down list.
F24 Elide	Specify the fields.
Elaboration Date	Displays the elaboration date
Principal Fiscal Code	Specify the debtor fiscal code. NOTE: For Individual customers, the allowed principal fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.

Field	Description
Secondary Fiscal Code	Specify the secondary fiscal code. NOTE: For Individual customers, the allowed secondary fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.
Identity Code Secondary Fiscal Code	Specify the Identity code secondary fiscal code.
Type of Vehicle/ Element	Specify the vehicle type.
Vehicle/ Element ID	Specify the vehicle ID.
Tax Code	Specify the tax code.
Year	Specify the year.
Debit Amount	Specify the amount to be paid.
Office Code	Specify the office code.
Document Code	Specify the document code.
Total Debit Amount	Displays the Total Amount to Pay.
Final Section Amount	Displays the Final Section Amount.

2.6.24.5 F24 Tax - By Cash (Predefined)

Specify the details in the F24 Tax – By Cash segment. Based on the Form Type selection, the input fields will be displayed on this segment.

Figure 92: F24 Predefined Details

The screenshot shows the 'F24 Tax - By Cash' form. At the top, 'Form Type' is set to 'Predefined'. Below this, the 'F24 Predefined' section contains 'Elaboration Date' (Mar 26, 2020), 'Secondary Fiscal Code', and 'Total Final Payment'. The 'Final Payment Fields' section includes 'Erario Institution'. The 'Tax Details' section features a table with columns 'Payment ID' and 'Amount to Pay', currently showing 'No data to display'. At the bottom, there are fields for 'Total Debit Amount' and 'Final Section Amount'. Mandatory fields are indicated by an asterisk.

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: F24 Predefined](#).

Field Description: F24 Predefined

Field	Description
Form Type	Select the Predefined tax category from the adjoining drop-down list.
F24 Predefined	Specify the fields.
Elaboration Date	Displays the elaboration date
Principal Fiscal Code	Specify the debtor fiscal code. NOTE: For Individual customers, the allowed principal fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.

Field	Description
Secondary Fiscal Code	Specify the secondary fiscal code. NOTE: For Individual customers, the allowed secondary fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.
Identity Code Secondary Fiscal Code	Specify the Identity code secondary fiscal code.
Erario Institution	Displays the Erario Institution.
Payment ID	Specify the payment ID.
Amount to Pay	Specify the amount to be paid.
Total Debit Amount	Displays the Total Debit Amount.
Final Section Amount	Displays the Final Section Amount.

2.6.24.6 Transaction Submission

On selection of an appropriate value from the **Form Type**, only the corresponding tab will be enabled for input. For example, if you select **F24 Standard** as the Form Type then only the tab **F24 Standard** will be enabled and all other tabs will be disabled. The **Principal Fiscal Code** needs to be specified. After entering all the form details, user need to click on Refresh button in the **F24 Payment Details** block .It then adds up the Amounts and defaults the sum in the **Payment Amount** field. The system posts the following accounting entries on save and authorization of the record.

Accounting entries posted for the payment amount:

Dr/Cr	Description	Amount
Dr	Cash Account	Final Section Amount of the corresponding tab which has been entered.

Dr/Cr	Description	Amount
Cr	Account maintained in ARC of the associated product	Final Section Amount of the corresponding tab which has been entered.

Accounting entries posted for the charge amount:

Dr/Cr	Description	Amount
Dr	Cash Account	Charges amount computed as per ARC maintenance
Cr	Income Account	Charges amount computed as per ARC maintenance

2.6.24.7 Validations

The system validates only the data format of the fields specified. If any of such validations fail, the system displays an appropriate error message. If you maintain more than the specified number of rows in any of the below blocks then the system displays an appropriate error message. The following list shows the number of rows, which can be maintained for each Form Type:

- In **F24 Standard** tab, the system allows you to maintain only the following number of records:
 - up to a maximum of 6 rows in the **ERARIO** multi record block.
 - up to a maximum of 4 rows in the **INPS** multi record block.
 - up to a maximum of 4 rows in the **REGIONI** multi record block.
 - up to a maximum of 4 rows in the **IMU E ALTRI ENTI LOCALI** multi record block.
 - up to a maximum of 4 rows in the **INAIL** multi record block.
 - up to a maximum of 3 rows in the **ALTRI ENTI** multi record block.
 - up to a maximum of 7 rows in the **ACCISE** multi record block.
- In **F24 Simplified** tab up to a maximum of 10 rows in the **Tax Details** multi record block.

- In **F24 Elide** tab up to a maximum of 28 rows in the **Tax Details** multi record block.
- In **F24 Predefined** tab up to a maximum of 1 row in the **Tax Details** multi record block.

If the computed value for **Payment Amount** field value is less than or equal to 0, the system displays an appropriate error message. If the **Principal Fiscal Code** and **Secondary Fiscal Code** fields have, a value of 16, character that is for non-individual customers the system validates the last character in the value as per the checksum algorithm for **Fiscal Code**. If the validation fails, then the system displays an appropriate error message. In case of individual customers, where the **Principal Fiscal Code** and **Secondary Fiscal Code** field has a value of 11 character, the system validates the last character in the value as per the checksum algorithm for VAT number. If the validation fails, then the system displays an appropriate error message.

Once Pickup is completed, do the following step:

1. Click **Submit** to complete the transaction.
 - A Teller Sequence Number is generated, and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the deposit of tax amount is completed successfully.

2.6.25 F23 Tax Payment By Account

This screen is used to capture data related to F23 tax document for a customer and collect the corresponding tax by cash from the customer. To process this screen, type **F23 Tax Payment By Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, navigate to left menu and click **Teller**. On Teller Mega Menu, under **Customer Transaction**, click **F23 Tax Payment By Account**.

→ The **F23 Tax Payment By Account** screen is displayed.

Figure 93: F23A Tax Payment By Account

F23 Tax Payment By Account

Reference Number Type *
Reference Number Available ▾

Reference Number Available

Reference Number
Office or Institute Sub Code

Office or Institute Code
Litigation

Additional Details

Total Tax Amount *
Total Charge
Narrative *
F23 Tax by Account

Exchange Rate
Payment Amount *

▶ Account Details
▶ Payment Data Details
▶ Charge Details

Submit Clear Cancel

2.6.25.1 Main Transaction Details

Specify the details in the **F23 Tax Payment By Account** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: F23 Tax Payment By Account](#).

Field Description: F23 Tax Payment By Account

Field	Description
Reference Number Type	<p>Select the reference number types from the drop-down list. The drop-down list shows following values:</p> <ul style="list-style-type: none"> • Reference Number Available • Reference Number Not Available
Reference Number	Specify the Reference Number of the payment provided by the Public Authority.
Office or Institute Code	Specify the office or institute code that receives the payment.
Office or Institute Sub code	Specify the office or institute sub code that receives the payment.
Litigation	Specify the kind of litigation.
For a Total Amount	Displays the total tax amount.
Total Charge	Displays the total charge amount, which is computed by the system in local currency of the branch.
Exchange Rate	Displays the exchange rate based on the Account Currency and Offset Account Currency.
Payment Amount	<p>Displays the amount paid by the customer.</p> <p>NOTE: The currency of the amount paid is defaulted from received currency.</p>
Narrative	Displays the default narrative F23 Tax by Account and it can be modified.

2.6.25.2 Account Details

Figure 94: Account Details

The screenshot shows a web form titled "Account Details". It contains the following fields:

- Account Number**: A text input field with a red asterisk indicating it is required.
- Branch**: A text input field.
- Account Description**: A text input field.
- Account Amount**: A text input field.
- Net Amount**: A text input field.

Specify the details in the **Account Details** segment. For more information on fields, refer to table [Field Description: Account Details](#).

Field Description: Account Details

Field	Description
Account Number	Specify the customer account number from which the tax is being paid.
Branch	Displays the branch code.
Account Description	Displays the description of the account number specified.
Account Amount	Displays the amount available in the account.
Net Amount	Displays the amount, which is the net of total amount levied to the customer.

2.6.25.3 Payment Data Details

Figure 95: Payment Data Details

Specify the details in the **Payment Data Details** segment. For more information on fields, refer to table [Field Description: Payment Data Details](#).

Field Description: Payment Data Details

Field	Description
Tax Code	Specify the Tax Code.
Amount	Specify the tax amount.
Beneficiary Code	Specify the beneficiary institute code.

2.6.25.4 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.6.25.5 Transaction Submission

After you specify the **Reference Number**, corresponding fields are displayed for user to input the details. Once you specify the Payment Details and click **Refresh**, the system computes the total amount, which can be with or without charges.

If the **Reference Number** is not specified, the relevant fields are displayed for input in the section **Reference Number Not Available**. Once you specify the Payment Details and click **Refresh**, the system posts the following accounting entries on save and authorization of the record:

Accounting entries posted for the payment amount:

Dr/Cr	Description	Amount
Dr	Cash Account	For a Total Amount
Cr	Account maintained in ARC of the associated product	For a Total Amount

Accounting entries posted for the charge amount:

Dr/Cr	Description	Amount
Dr	Cash Account	Charges amount computed as per ARC maintenance
Cr	Account maintained in ARC of the associated product	Charges amount computed as per ARC maintenance

2.6.25.6 Validations

The following validations are performed by the system:

- The system allows you to maintain a minimum of one row and a maximum of eight rows in the **Payment Data Details** multi entry block. If you do not maintain the minimum row or exceed the maximum row, then the system displays an appropriate error message.

- If the **Principal Fiscal Code** and **Secondary Fiscal Code** fields have a value of 16 character that is for non-individual customers the system validates the last character in the value as per the checksum algorithm for Fiscal Code. If the validation fails, then the system displays an appropriate error message. In case of individual customers, where the **Principal Fiscal Code** and **Secondary Fiscal Code** field has a value of 11 character, the system validates the last character in the value as per the checksum algorithm for VAT number. If the validation fails, then the system displays an appropriate error message.
- The system validates only the data format of the fields specified.
- If the computed value for **Payment Amount** field value is less than or equal to 0, on pickup, the system displays an appropriate error message.

Once Pickup is completed, do the following step:

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated, and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the deposit of tax amount is completed successfully.

2.6.26 F24 Tax Payment By Account

This screen is used to capture data related to F24 tax document for a customer and collect the corresponding tax by account from the customer. To process this screen, type **F24 Tax Payment By Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, navigate to left menu and click **Teller**. On Mega Menu, under **Customer Transaction**, click **F24 Tax Payment By Account**.

→ The **F24 Tax Payment By Account** screen is displayed.

Figure 96: F24 Tax Payment By Account

F24 Tax Payment By Account

Total Tax Amount

Total Charge

Narrative

Payment Amount

▶ Account Details

▶ F24 Tax By Account

▶ Charge Details

Submit

Clear

Cancel

2.6.26.1 Main Transaction Details

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: F24 Tax Payment By Account](#).

Field Description: F24 Tax Payment By Account

Field	Description
Total Tax Amount	Displays the total tax amount.
Narrative	Displays the default narrative F24 Tax by Account and it can be modified.
Total Charge	Displays the total charge.
Payment Amount	Displays the Amount to Pay.

2.6.26.2 Account Details

Figure 97: Account Details

The screenshot shows a web form titled "Account Details". It contains five input fields arranged in two columns. The first column has "Account Number" (marked with an asterisk), "Account Description", and "Net Amount". The second column has "Branch" and "Account Amount". All fields are currently empty.

Specify the details in the **Account Details** segment. For more information on fields, refer to table [Field Description: Account Details](#).

Field Description: Account Details

Field	Description
Account Number	Specify the customer account number from which the tax is being paid.
Branch	Displays the branch code.
Account Description	Displays the account description.
Account Amount	Displays the amount available in the account.
Net Amount	Displays the amount, which is the net of total amount levied to the customer.

2.6.26.3 F24 Tax By Account (Standard)

Specify the details in the **F24 Tax By Account** segment. Based on the Form Type selection, the input fields will be displayed on this segment.

2.6.26.3.1 F24 Standard Details

Figure 98: F24 Standard Details

The screenshot shows the 'F24 Tax By Account' form. The 'Form Type' is set to 'Standard'. The 'F24 Standard' section contains the following fields:

- Elaboration Date:** Mar 26, 2020
- Secondary Fiscal Code:** [Input field]
- Total Final Payment:** [Input field]
- Principal Fiscal Code *:** [Input field]
- Identity code secondary fiscal code:** [Input field]
- Different Tax Year:** [Input field]
- Erario Institution:** [Input field]
- INPS Institution:** [Input field]
- Region Institution:** [Input field]
- Local Institution:** [Input field]
- Inail Institution:** [Input field]
- Other Institution:** [Input field]
- Accise:** [Input field]

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: F24 Standard](#).

Field Description: F24 Standard

Field	Description
Form Type	Select the Standard tax category from the adjoining drop-down list.
F24 Standard	Specify the fields.
Elaboration Date	Displays the elaboration date

Field	Description
Principal Fiscal Code	Specify the debtor fiscal code. NOTE: For Individual customers, the allowed principal fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.
Secondary Fiscal Code	Specify the secondary fiscal code. NOTE: For Individual customers, the allowed secondary fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.
Identity Code Secondary Fiscal Code	Specify the Identity code secondary fiscal code.
Total Final Payment	Specify the total amount to be paid.
Different Tax Year	Specify if the tax being paid is related to the current year or not.
Final Payment Fields	The system displays the total amount of each segment: <ul style="list-style-type: none"> • Erario Institution • INPS Institution • Region Institution • Local Institution • Inail Institution • Other Institution • Accise

2.6.26.3.2 ERARIO Details

Figure 99: ERARIO Details

ERARIO

	Tax Code	Instal.Reg/ Prov	Year	Debit Amount	Credit Amount
No data to display.					
K < 1 > X					

Office Code

Document Code

Total Debit Amount (A)

Total Credit Amount (B)

Final Section Amount (A - B)

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: ERARIO Details](#).

Field Description: ERARIO Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Tax Code	Specify the reason.
Install.Reg/Prov	Specify the Install.Reg/ Prov.
Year	Specify the year.
Debit Amount	Specify the amount to be paid.
Credit Amount	Specify the compensation amount.
Office Code	Specify the office code.

Field	Description
Document Code	Specify the document code.
Total Debit Amount (A)	Displays the Total Debit Amount.
Total Credit Amount (B)	Displays the Total Compensation Amount.
Final Section Amount (A-B)	Displays the Final Section Amount.

2.6.26.3.3 INPS Details

Figure 100: INPS Details

INPS

+

-

Office	Reason	INPS Office Code	Period (From)	Period (To)	Debit Amount	Credit Amount
No data to display.						

1

Total Debit Amount (C)

Total Credit Amount (D)

Final Section Amount (C - D)

C

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: INPS Details](#).

Field Description: INPS Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.

Field	Description
Office	Specify the office.
Reason	Specify the reason.
INPS Office Code	Specify the INPS office code.
Period (From)	Specify the date from when the amount is paid.
Period (To)	Specify the date till when the amount is paid.
Debit Amount	Specify the amount to be paid.
Credit Amount	Specify the compensation amount.
Total Debit Amount (C)	Displays the Total Debit Amount.
Total Credit Amount (D)	Displays the Total Compensation Amount.
Final Section Amount (C-D)	Displays the Final Section Amount.

2.6.26.3.4 REGIONI Details

Figure 101: REGIONI Details

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: REGIONI Details](#).

Field Description: REGIONI Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Region Code	Specify the region code.
Tax Code	Specify the tax code.
Instalment	Specify the instalment amount.
Year	Specify the year.

Field	Description
Debit Amount	Specify the amount to be paid.
Credit Amount	Specify the compensation amount.
Total Debit Amount (E)	Displays the Total Debit Amount.
Total Credit Amount (F)	Displays the Total Compensation Amount.
Final Section Amount (E-F)	Displays the Final Section Amount.

2.6.26.3.5 IMU E ALTRI ENTI LOCALI Details

Figure 102: IMU E ALTRI ENTI LOCALI Details

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: IMU E ALTRI ENTI LOCALI Details](#).

Field Description: IMU E ALTRI ENTI LOCALI Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.

Field	Description
Institution Code/Town Code	Specify the institution/town code.
Late Payment	Specify if the payment is a late payment.
Bounding Var.	Specify the Bounding Var.
Down Payment	Specify the down payment.
Final Payment	Specify the final payment.
Building Nr	Specify the building number.
Tax Code	Specify the tax code.
Instalment	Specify the instalment amount.
Deduction	Specify the deduction amount.
Total Debit Amount (G)	Displays the Total Debit Amount.
Building Reference Number	Specify the building reference number.
Total Credit Amount (H)	Displays the Total Compensation Amount.
Final Section Amount (G-H)	Displays the Final Section Amount.

2.6.26.3.6 INAIL Details

Figure 103: INAIL Details

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: INAIL Details](#).

Field Description: INAIL Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Office Code	Specify the office code.
Insurance Number	Specify the insurance number.
Insurance Account Code	Specify the insurance account code.
Reference Number	Specify the reference number.
Reason	Specify the reason.
Debit Amount	Specify the amount to be paid.
Credit Amount	Specify the compensation amount.
Total Debit Amount(I)	Displays the Total Debit Amount.

Field	Description
Total Credit Amount (L)	Displays the Total Compensation Amount.
Final Section Amount (I-L)	Displays the Final Section Amount.

2.6.26.3.7 ALTRI ENTI Details

Figure 104: ALTRI ENTI Details

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: ALTRI ENTI Details](#).

Field Description: ALTRI ENTI Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Institution Code	Specify the institution code.
Office Code	Specify the office code.
Reason	Specify the reason.
Insurance Reference Number	Specify the insurance reference number.

Field	Description
Period (From)	Specify the date from when the amount is paid.
Period (To)	Specify the date till when the amount is paid.
Debit Amount	Specify the amount to be paid.
Credit Amount	Specify the compensation amount.
Total Debit Amount (M)	Displays the Total Debit Amount.
Total Credit Amount (N)	Displays the Total Compensation Amount.
Final Section Amount (M-N)	Displays the Final Section Amount.

2.6.26.3.8 ACCISE Details

Figure 105: ACCISE Details

ACCISE

+

-

<input type="checkbox"/>	Institution	Province	Tax Code	Company Identification	Instalment	Period/ Month	Period/ Year	Debit Amount
--------------------------	-------------	----------	----------	------------------------	------------	---------------	--------------	--------------

No data to display.

⏪

<

1

>

⏩

Office Code

Document Code

Total Debit Amount (O)

Final Section Amount

Ⓢ

Please click on the Refresh button next to Tax amount before Submit

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: ACCISE Details](#).

Field Description: ACCISE Details

Field	Description
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Institution	Specify the institution.
Province	Specify the province.
Tax Code	Specify the tax code.
Company Identification	Specify the company identification number.
Instalment	Specify the instalment amount.
Period/Month	Specify the month of tax payment.
Period/Year	Specify the year of tax payment.
Debit Amount	Specify the amount to be paid.
Office Code	Specify the office code.
Total Debit Amount (O)	Displays the Total Debit Amount.
Document Code	Specify the document code.
Final Section Amount	Displays the Final Section Amount.

2.6.26.4 F24 Tax - By Account (Simplified)

Specify the details in the **F24 Tax – By Account** segment. Based on the Form Type selection, the input fields will be displayed on this segment.

Figure 106: F24 Simplified

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: F24 Simplified](#).

Field Description: F24 Simplified

Field	Description
Form Type	Select the Simplified tax category from the adjoining drop-down list.
F24 Simplified	Specify the fields.
Elaboration Date	Displays the elaboration date

Field	Description
Principal Fiscal Code	Specify the debtor fiscal code. NOTE: For Individual customers, the allowed principal fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.
Secondary Fiscal Code	Specify the secondary fiscal code. NOTE: For Individual customers, the allowed secondary fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.
Identity Code Secondary Fiscal Code	Specify the Identity code secondary fiscal code.
Section	Specify the section.
Tax Code	Specify the tax code.
Institution Code	Specify the institution code.
Late Payment	Specify if the payment is a late payment.
Bounding Var.	Specify the Bounding Var.
Down Payment	Specify the down payment.
Final Payment	Specify the final payment.
Building Nr	Specify the building number.
Instalment	Specify the instalment amount.

Field	Description
Year	Specify the year.
Deduction	Specify the deduction amount.
Debit Amount	Specify the amount to be paid.
Credit Amount	Specify the compensation amount.
Office Code	Specify the office code.
Document Code	Specify the document code.
Building Reference Number	Specify the building reference number.
Total Debit Amount (G)	Displays the Total Debit Amount.
Total Credit Amount (H)	Specify the total compensation amount.
Final Section Amount (G-H)	Displays the Final Section Amount.

2.6.26.5 F24 Tax - By Account (Elide)

Specify the details in the **F24 Tax – By Account** segment. Based on the Form Type selection, the input fields will be displayed on this segment.

Figure 107: F24 Elide Details

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: F24 Elide](#).

Field Description: F24 Elide

Field	Description
Form Type	Select the Elide tax category from the adjoining drop-down list.
F24 Elide	Specify the fields.
Elaboration Date	Displays the elaboration date

Field	Description
Principal Fiscal Code	Specify the debtor fiscal code. NOTE: For Individual customers, the allowed principal fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.
Secondary Fiscal Code	Specify the secondary fiscal code. NOTE: For Individual customers, the allowed secondary fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.
Identity Code Secondary Fiscal Code	Specify the Identity code secondary fiscal code.
Total Final Payment	Specify the Total final payment.
Type of Vehicle/ Element	Specify the vehicle type.
Vehicle/ Element ID	Specify the vehicle ID.
Tax Code	Specify the tax code.
Year	Specify the year.
Debit Amount	Specify the amount to be paid.
Office Code	Specify the office code.
Document Code	Specify the document code.
Total Debit Amount	Displays the Total Amount to Pay.
Final Section Amount	Displays the final section amount.

2.6.26.6 F24 Tax - By Account (Predefined)

Specify the details in the **F24 Tax – By Account** segment. Based on the Form Type selection, the input fields will be displayed on this segment.

Figure 108: F24 Predefined Details

The screenshot displays the 'F24 Tax By Account' form. At the top, there is a 'Form Type' dropdown menu set to 'Predefined'. Below this, the 'F24 Predefined' section contains several input fields: 'Elaboration Date' (showing 'Mar 26, 2020'), 'Principal Fiscal Code' (marked with an asterisk), 'Secondary Fiscal Code', 'Identity code secondary fiscal code', 'Total Final Payment', 'Final Payment Fields', 'Erario Institution', and 'Tax Details'. A table with columns 'Payment ID' and 'Amount to Pay' is shown below, with a message 'No data to display.' and a pagination control showing '1'. At the bottom, there are fields for 'Total Debit Amount' and 'Final Section Amount'. A footer note states: 'Please click on the Refresh button next to Tax amount before Submit'.

Specify the details in this segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: F24 Predefined](#).

Field Description: F24 Predefined

Field	Description
Form Type	Select the Predefined tax category from the adjoining drop-down list.
F24 Predefined	Specify the fields.
Elaboration Date	Displays the elaboration date

Field	Description
Principal Fiscal Code	Specify the debtor fiscal code. NOTE: For Individual customers, the allowed principal fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.
Secondary Fiscal Code	Specify the secondary fiscal code. NOTE: For Individual customers, the allowed secondary fiscal code is 16 characters and for non-individual customers, this will be 11-character VAT number.
Identity Code Secondary Fiscal Code	Specify the Identity code secondary fiscal code.
Erario Institution	Displays the Erario Institution.
Payment ID	Specify the payment ID.
Amount to Pay	Specify the amount to be paid.
Total Debit Amount	Displays the Total Amount to Pay.
Final Section Amount	Displays the Final Section Amount.

2.6.26.7 Transaction Submission

On selection of an appropriate value from the **Form Type**, only corresponding fields of the form will be displayed for input. For example, if you select **F24 Standard** as the Form Type then only the fields of **F24 Standard** will be available. The **Principal Fiscal Code** needs to be specified. After entering all the form details, user need to click on Refresh button in the **F24 Payment Details** block .It then adds up the Amounts and defaults the sum in the **Payment Amount** field. The system posts the following accounting entries on save and authorization of the record.

Accounting entries posted for the payment amount:

Dr/Cr	Description	Amount
Dr	Cash Account	Final Section Amount of the corresponding tab which has been entered.
Cr	Account maintained in ARC of the associated product	Final Section Amount of the corresponding tab which has been entered.

Accounting entries posted for the charge amount:

Dr/Cr	Description	Amount
Dr	Cash Account	Charges amount computed as per ARC maintenance
Cr	Income Account	Charges amount computed as per ARC maintenance

2.6.26.8 Validations

The system validates only the data format of the fields specified. If any of such validations fail, the system displays an appropriate error message. If you maintain more than the specified number of rows in any of the below blocks then the system displays an appropriate error message. The following list shows the number of rows, which can be maintained for each Form Type:

- In **F24 Standard** tab, the system allows you to maintain only the following number of records:
 - up to a maximum of 6 rows in the **ERARIO** multi record block.
 - up to a maximum of 4 rows in the **INPS** multi record block.
 - up to a maximum of 4 rows in the **REGIONI** multi record block.
 - up to a maximum of 4 rows in the **IMU E ALTRI ENTI LOCALI** multi record block.
 - up to a maximum of 4 rows in the **INAIL** multi record block.

- up to a maximum of 3 rows in the **ALTRI ENTI** multi record block.
- up to a maximum of 7 rows in the **ACCISE** multi record block.
- In **F24 Simplified** tab up to a maximum of 10 rows in the **Tax Details** multi record block.
- In **F24 Elide** tab up to a maximum of 28 rows in the **Tax Details** multi record block.
- In **F24 Predefined** tab up to a maximum of 1 row in the **Tax Details** multi record block.

If the computed value for **Payment Amount** field value is less than or equal to 0, the system displays an appropriate error message. If the **Principal Fiscal Code** and **Secondary Fiscal Code** fields have, a value of 16, character that is for non-individual customers the system validates the last character in the value as per the checksum algorithm for **Fiscal Code**. If the validation fails, then the system displays an appropriate error message. In case of individual customers, where the **Principal Fiscal Code** and **Secondary Fiscal Code** field has a value of 11 character, the system validates the last character in the value as per the checksum algorithm for VAT number. If the validation fails, then the system displays an appropriate error message.

Once Pickup is completed, do the following step:

1. Click **Submit** to complete the transaction.
 - A Teller Sequence Number is generated, and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the deposit of tax amount is completed successfully.

2.7 Miscellaneous Transactions

This section describes the various screens used to perform the miscellaneous transactions. The screens are described in the following sub-sections:

- [2.7.1 Miscellaneous Customer Debit](#)
- [2.7.2 Miscellaneous Customer Credit](#)
- [2.7.3 Miscellaneous GL Debit](#)
- [2.7.4 Miscellaneous GL Credit](#)
- [2.7.5 Miscellaneous GL Transfer](#)
- [2.7.6 Miscellaneous Transfer](#)

2.7.1 Miscellaneous Customer Debit

This screen is used to transfer funds from the customer account to General Ledger (GL). The customer account can be debited for various reasons, with corresponding credit to a GL belonging to the transaction branch.

To process this screen, type **Misc Customer Debit** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Miscellaneous**, click **Misc Customer Debit**.

→ The **Miscellaneous Customer Debit** screen is displayed.

Figure 109: Miscellaneous Customer Debit

Miscellaneous Customer Debit

Account Number *

Account Amount *

GL Account *

GL Branch

GL Description

GL Currency

Exchange Rate

Negotiated Exchange Rate

Negotiated Reference Number

GL Amount

Reference Number

Narrative *

Miscellaneous Customer Debit

Charge Details

Submit

Clear

Cancel

2.7.1.1 Main Transaction Details

Specify the details in the **Miscellaneous Customer Debit** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Miscellaneous Customer Debit](#).

Field Description: Miscellaneous Customer Debit

Field	Description
Account Number	Specify the account number from which the funds need to be debited.
Account Amount	Displays the account currency based on the account number specified. Specify the amount that needs to be debited from the account currency.
GL Account	Specify the GL account to which the funds need to be credited. You can select the appropriate GL account from the adjoining option list that displays all the valid GL accounts.
GL Branch	Populates the branch code of the transaction branch and allows to modify.
GL Description	Displays the description of the selected GL account number.
GL Currency	By default, the account currency is displayed and it can be modified.
GL Amount	Displays the amount in terms of GL currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
Negotiated Exchange Rate	Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value.

Field	Description
	NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.
Negotiated Reference Number	Specify the reference number for the negotiated cost rate. NOTE: This field is applicable only if the transaction involves cross currency.
Narrative	Displays the default narrative Miscellaneous Customer Debit and it can be modified.
Reference Number	Specify the reference number for the transaction, which is the original transaction reference or any invoice number.
Exchange Rate	Displays the exchange rate used to convert the transaction currency into GL currency and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .

2.7.1.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.7.1.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves.

2.7.2 Miscellaneous Customer Credit

This screen is used to transfer funds from GL to the customer account. The customer account can be credited for various reasons, with corresponding debit to a GL belonging to the transaction branch.

To process this screen, type **Misc Customer Credit** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Miscellaneous**, click **Misc Customer Credit**.

→ The **Miscellaneous Customer Credit** screen is displayed.

Figure 110: Miscellaneous Customer Credit

The screenshot shows the 'Miscellaneous Customer Credit' screen with the following fields:

- Account Number ***: Text input field.
- Account Amount ***: Input field with a dropdown arrow and a text box.
- GL Account ***: Text input field with a search icon.
- GL Branch**: Text input field with a search icon.
- GL Description**: Text input field.
- GL Currency**: Text input field with a search icon.
- Exchange Rate**: Input field with up and down arrows.
- Negotiated Exchange Rate**: Input field with up and down arrows.
- Negotiated Reference Number**: Text input field.
- GL Amount**: Text input field.
- Reference Number**: Text input field.
- Narrative ***: Text area containing 'Miscellaneous Customer Credit'.

At the bottom, there is a section titled **Charge Details** and three buttons: **Submit**, **Clear**, and **Cancel**.

2.7.2.1 Main Transaction Details

Specify the details in the **Miscellaneous Customer Credit** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Miscellaneous Customer Credit](#).

Field Description: Miscellaneous Customer Credit

Field	Description
Account Number	Specify the account number from which the funds need to be credited. NOTE: In addition, you can use Oracle Banking Virtual Accounts. These Virtual Accounts are used as a routing account to credit the underlying physical account.
Account Amount	Displays the account currency based on the account number specified. Specify the amount to be credited from the account currency.
GL Account	Specify the GL account from which the funds need to be debited. You can select the appropriate GL account from the adjoining option list that displays all the valid GL accounts.
GL Branch	Populates the branch code of the transaction branch and allows to modify.
GL Currency	By default, the account currency is displayed and it can be modified.
GL Amount	Displays the amount in terms of GL currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
GL Description	Displays the description of the selected GL account number.

Field	Description
Negotiated Exchange Rate	Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value. NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.
Negotiated Reference Number	Specify the reference number for the negotiated cost rate. NOTE: This field is applicable only if the transaction involves cross currency.
Narrative	Displays the default narrative Miscellaneous Customer Credit and it can be modified.
Reference Number	Specify the reference number for the transaction, which is the original transaction reference or any invoice number.
Exchange Rate	Displays the exchange rate used to convert the transaction currency into GL currency and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .

2.7.2.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.7.2.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the GL account is debited and Customer account is credited to the extent of **Account Amount**.

2.7.3 Miscellaneous GL Debit

This screen is used to debit funds from a GL account of the transaction branch and pass the corresponding credit to the Cash GL account in the same branch.

To process this screen, type **Misc GL Debit** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Miscellaneous**, click **Misc GL Debit**.

→ The **Miscellaneous GL Debit** screen is displayed.

Figure 111: Miscellaneous GL Debit

The screenshot shows the 'Miscellaneous GL Debit' screen. It features a header bar with the title 'Miscellaneous GL Debit'. Below the header, there are two columns of input fields. The left column includes 'GL Account *' (with a search icon), 'Transaction Amount *' (with a dropdown arrow), 'Exchange Rate' (with up/down arrows), 'Negotiated Reference Number', and 'Narrative *' (with 'Miscellaneous GL Debit' entered). The right column includes 'GL Description', 'GL Amount' (with a dropdown arrow), 'Negotiated Exchange Rate' (with up/down arrows), and 'Reference Number'. Below these fields are two expandable sections: 'Charge Details' and 'Denomination Details'. At the bottom right, there are three buttons: 'Submit', 'Clear', and 'Cancel'.

2.7.3.1 Main Transaction Details

Specify the details in the **Miscellaneous GL Debit** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Miscellaneous GL Debit](#).

Field Description: Miscellaneous GL Debit

Field	Description
GL Account	Specify the GL account from which the funds need to be debited. You can select the appropriate GL account from the adjoining option list that displays all the valid GL accounts.
GL Currency	Displays the branch account currency and allows to modify if required.
GL Amount	Displays the amount which is credited to GL account. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
GL Description	Displays the description of the selected GL account number.
Transaction Amount	Specify the appropriate currency and the amount that has to be credited to the cash account in the specified currency. NOTE: By default, the local currency of the branch is displayed, select another currency if required.
Negotiated Exchange Rate	Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value. NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.

Field	Description
Negotiated Reference Number	Specify the reference number for the negotiated cost rate. NOTE: This field is applicable only if the transaction involves cross currency.
Narrative	Displays the default narrative Miscellaneous GL Debit and it can be modified.
Reference Number	Specify the reference number for the transaction.
Exchange Rate	Displays the exchange rate used to convert the transaction currency into GL currency and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .

2.7.3.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.7.3.3 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.7.3.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction completion, the cash balance of the Teller is updated successfully.

2.7.4 Miscellaneous GL Credit

This screen is used to credit funds to a GL account of the transaction branch and pass the corresponding debit to the Cash GL account in the same branch.

To process this screen, type **Misc GL Credit** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Miscellaneous**, click **Misc GL Credit**.

→ The **Miscellaneous GL Credit** screen is displayed.

Figure 112: Miscellaneous GL Credit

2.7.4.1 Main Transaction Details

Specify the details in the **Miscellaneous GL Credit** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Miscellaneous GL Credit](#).

Field Description: Miscellaneous GL Credit

Field	Description
GL Account	Specify the GL account to which the funds need to be credited. Select the appropriate GL account from the adjoining option list that displays all the valid GL accounts.
GL Amount	Displays the branch account currency and allows to modify if required, and shows the amount which is credited to GL account. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
GL Description	Displays the description of the selected GL account number.
Transaction Amount	Specify the appropriate currency and the amount that has to be debited from the cash account in the specified currency. NOTE: By default, the local currency of the branch is displayed, select another currency if required.
Negotiated Exchange Rate	Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value. NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.

Field	Description
Negotiated Reference Number	Specify the reference number for the negotiated cost rate. NOTE: This field is applicable only if the transaction involves cross currency.
Narrative	Displays the default narrative Miscellaneous GL Credit and it can be modified.
Reference Number	Specify the reference number for the transaction.
Exchange Rate	Displays the exchange rate used to convert the transaction currency into GL currency and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .

2.7.4.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.7.4.3 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.7.4.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction completion, the cash balance of the Teller gets updated successfully.

2.7.5 Miscellaneous GL Transfer

This screen is used to transfer funds from a GL account to another GL account. To process this screen, type **Misc GL Transfer** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Miscellaneous**, click **Misc GL Transfer**.

→ The **Miscellaneous GL Transfer** screen is displayed.

Figure 113: Miscellaneous GL Transfer

Miscellaneous GL Transfer

From GL Details

From GL Account *

From GL Description

GL Currency *

From GL Branch

From GL Amount *

To GL Details

To GL Account *

To GL Description

GL Currency *

To GL Branch

To GL Amount *

Additional Details

Reference Number

Exchange Rate

Narrative *

Miscellaneous GL Transfer

► Charge Details

Submit Clear Cancel

2.7.5.1 Main Transaction Details

Specify the details in the **Miscellaneous GL Transfer** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Miscellaneous GL Transfer](#).

Field Description: Miscellaneous GL Transfer

Field	Description
From GL Account	Specify the GL account to which the funds need to be debited. Select the appropriate GL account from the adjoining option list that displays all the valid GL accounts.
From GL Amount	Displays the branch account currency and allows to modify if required, and shows the amount which is debited from GL account.
From GL Description	Displays the description of the selected GL account number.
GL Currency	Displays the branch currency and allows to modify if required.
From GL Branch	Click search icon, and select the From GL Branch from the list of values.
To GL Account	Specify the GL account to which the funds need to be credited. Select the appropriate GL account from the adjoining option list that displays all the valid GL accounts.
To GL Amount	Displays the branch account currency and allows to modify if required, and shows the amount which is credited to GL account.
To GL Description	Displays the description of the selected GL account number.
GL Currency	Displays the branch currency and allows to modify if required.
To GL Branch	Click search icon, and select the To GL Branch from the list of values.

Field	Description
Narrative	Displays the default narrative Miscellaneous GL Transfer and it can be modified.
Reference Number	Specify the reference number for the transaction.
Exchange Rate	<p>Displays the exchange rate used to convert the transaction currency into GL currency and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>

2.7.5.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.7.5.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves.

2.7.6 Miscellaneous Transfer

This screen is used to facilitate transfer between the two different GLs or Customer account. To process this screen, type **Miscellaneous Transfer** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Transfers**, click **Miscellaneous Transfer**.

→ The **Miscellaneous Transfer** screen is displayed.

Figure 114: Miscellaneous Transfer

2.7.6.1 Main Transaction Details

Specify the details in the **Miscellaneous Transfer** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Miscellaneous Transfer](#).

Field Description: Miscellaneous Transfer

Field	Description
Function Code	Click search icon, and select the function code from the list of values, which contains only non-cash transactions.

Field	Description
Currency	Click search icon, and select the currency from the list of values. NOTE: By default, the currency field will default to local branch currency and it can be modified.
Query	Click this icon to fetch the details. NOTE: Based on the specified Function Code and Currency , the system populates Debit Account and Credit Account details and it can be modified.
Debit Account Details	Specify the fields.
Debit Account	Click search icon, and select the debit account number from the list of values.
Debit Account Name	Displays the name of the specified debit account.
Debit Account Branch	Click search icon, and select the debit account branch from the list of values.
Debit Currency	Click search icon, and select the debit currency from the list of values.
Debit Amount	Specify the amount that needs to be debited.
Credit Account Details	Specify the fields.
Credit Account	Click search icon, and select the credit account number from the list of values.
Credit Account Name	Displays the name of the specified credit account.

Field	Description
Credit Account Branch	Click search icon, and select the credit account branch from the list of values.
Credit Currency	Click search icon, and select the credit currency from the list of values.
Credit Amount	<p>System display the credit amount based on the exchange rate pickup.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Exchange Rate	<p>Displays the exchange rate used to convert the transfer currency into transaction currency and it can be modified.</p> <p>NOTE: If the transfer currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charges	<p>Displays the total charge amount, which is computed by the system.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Additional Details	Specify the fields.
Reference Number	Specify the reference number of the transaction.
Narrative	Displays the default narrative Miscellaneous Transfer and it can be modified.

2.7.6.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.7.6.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves.

2.8 Transfers

This section describes the various screens used to perform the transfers. The screens are described in the following sub-sections:

- [2.8.1 Account Transfer](#)
- [2.8.2 In House Cheque Deposit](#)
- [2.8.3 Domestic Transfer Against Account](#)
- [2.8.4 Domestic Transfer Against Walk-in](#)
- [2.8.5 International Transfer Against Account](#)
- [2.8.6 International Transfer Against Walk-in](#)

2.8.1 Account Transfer

This screen is used to transfer funds from one account to another account within the bank. The funding account and beneficiary account can be in different currencies and belong to different branches.

To process this screen, type **Account Transfer** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Transfers**, click **Account Transfer**.

→ The **Account Transfer** screen is displayed.

Figure 115: Account Transfer

The screenshot displays the 'Account Transfer' screen with the following fields and controls:

- Debit Account ***: Text input field.
- Debit Amount ***: Text input field with a dropdown arrow.
- Cheque Number**: Text input field.
- Cheque Date**: Date picker showing 'Mar 27 2021'.
- Credit Account ***: Text input field.
- Credit Account Name**: Text input field.
- Credit Account Branch**: Text input field.
- Credit Amount**: Text input field.
- Exchange Rate**: Text input field with up/down arrows.
- Negotiated Exchange Rate**: Text input field with up/down arrows.
- Negotiated Reference Number**: Text input field.
- Total Charges(LCY)**: Text input field.
- Narrative ***: Text input field containing 'Account Transfer'.

At the bottom, there is a 'Charge Details' section and three buttons: **Submit**, **Clear**, and **Cancel**.

2.8.1.1 Main Transaction Details

Specify the details in the **Account Transfer** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Account Transfer](#).

Field Description: Account Transfer

Field	Description
Debit Account	Specify the customer account from which the funds needs to be debited.
Debit Amount	Displays the transaction account currency. Specify the transaction amount that needs to be debited from customer account.
Cheque Number	Specify the cheque number of the customer account as provided by the Customer. If cheque number of the customer account is specified, the cheque status update will be done as part of handoff to FLEXCUBE Universal Banking.
Cheque Date	Select the date on which cheque has been issued from the adjoining calendar.
Credit Account	Specify the account to which the funds needs to be credited. NOTE: In addition, you can use Oracle Banking Virtual Accounts. These Virtual Accounts are used as a routing account to credit the underlying physical account.
Credit Account Name	Displays the description of the account number specified.
Credit Account Branch	Displays the branch code of the account number specified.
Credit Amount	Displays the amount in terms of credit account currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.

Field	Description
Negotiated Exchange Rate	Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value. NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.
Negotiated Reference Number	Specify the reference number for the negotiated cost rate. NOTE: This field is applicable only if the transaction involves cross currency.
Exchange Rate	Displays the exchange rate used to convert the transaction account currency into credit account currency and it can be modified. NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
Total Charge (LCY)	Displays the total charge amount, which is computed by the system. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.
Narrative	Displays the default narrative Account Transfer and it can be modified.

2.8.1.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.8.1.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Oracle Banking Payments system for outgoing payment creation and processing with external system status as **Pending**. After the transaction is processed and responded from Oracle Banking Payments with appropriate status, the Teller selects the transaction from **Journal Log** and completes the transaction.

2.8.2 In-House Cheque Deposit

This screen is used to capture in-house cheque deposit transactions for the customers. To process this screen, type **In House Cheque Deposit** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Transfers**, click **In House Cheque Deposit**.

→ The **In House Cheque Deposit** screen is displayed.

Figure 116: In-House Cheque Deposit

In House Cheque Deposit

Debit Account *	Debit Account Name
Debit Account Branch	Cheque Amount *
Cheque Number *	Cheque Date *
Credit Account *	Credit Amount
Exchange Rate	Total Charges (LCY)
Reject Code	Reject Code Description
Narrative *	

Charge Details

Submit Clear Cancel

2.8.2.1 Main Transaction Details

Specify the details in the **In House Cheque Deposit** screen. For more information on fields, refer to table [Field Description: In House Cheque Deposit](#).

Field Description: In House Cheque Deposit

Field	Description
Debit Account	Specify the account number of the drawer.
Debit Account Name	Displays the name of the account.
Debit Account Branch	Displays the branch code of the account number specified.
Cheque Amount	Specify the currency and amount as mentioned in the cheque.
Cheque Number	Specify the cheque number.
Cheque Date	Specify the date of issue as mentioned in the cheque.
Credit Account	Specify the account number that needs to be credited with the cheque amount.
Credit Amount	<p>Displays the transaction amount based on the exchange rate.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Exchange Rate	<p>Displays the exchange rate used to convert the transaction currency into account currency and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Total Charges (LCY)	Displays the total charge amount, which is computed by the system. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.
Reject Code	Select the reject code from the list of values, which are maintained in Reject Code Maintenance screen. NOTE: If the cheque withdrawal transaction needs to be rejected, you can reject by specifying the appropriate reject code in this field. The transaction can be rejected for any of the following reasons: <ul style="list-style-type: none"> • Insufficient funds • Signature mismatch • Stale cheque
Reject Code Description	Displays the description of the specified reject code.
Narrative	Displays the default narrative In-House Cheque Deposit and it can be modified.

2.8.2.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.8.2.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Oracle Banking Payments system for outgoing payment creation and processing with external system status as **Pending**.

After the transaction is processed and responded from Oracle Banking Payments with appropriate status, the Teller selects the transaction from **Journal Log** and completes the transaction.

2.8.3 Domestic Transfer Against Account

This screen is used to transfer funds from an account held with the bank to an account held with another bank, within the same country. Based on the payment type selected, the transaction is routed to corresponding transaction network.

To process this screen, type **Domestic Trf - Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under Transfers, click **Domestic Trf - Account**.

→ The **Domestic Transfer Against Account** screen is displayed.

Figure 117: Domestic Transfer Against Account

2.8.3.1 Main Transaction Details

Specify the details in the **Domestic Transfer Against Account** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Domestic Transfer Against Account](#).

Field Description: Domestic Transfer Against Account

Field	Description
Remitter Account	Specify the customer account from which the funds needs to be debited.
Transaction Amount	Displays the transaction account currency and it allows to select from drop-down values. Specify the transaction amount that needs to be debited from customer account.
Cheque Number	Specify the cheque number of the customer account as provided by the Customer.
Cheque Date	Select the date on which cheque has been issued from the adjoining calendar.
Account Amount	Displays the amount in terms of remitter account currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
Exchange Rate	Displays the exchange rate used to convert the transaction account currency into credit account currency and it can be modified. NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.

Field	Description
Total Charges	Displays the total charge amount, which is computed by the system. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.
Narrative	Displays the default narrative Domestic Transfer Against Account and it can be modified.

2.8.3.2 Payment Details

Figure 118: Payment Details

Payment Details

Remitter Details

Remitter Name *

Address Line 1

Address Line 2

Address Line 3

Address Line 4

Communication Mode
Select

Mobile no

Email ID

Beneficiary Details

Payment Type *
ACH

Beneficiary Bank Name

Beneficiary Bank Code *
Search

Beneficiary Account *

Account Type *
Savings

Account Name *

Address Line 1

Address Line 2

Address Line 3

Address Line 4

Remittance Information:-

Remittance Information Line 1

Remittance Information Line 2

Remittance Information Line 3

Remittance Information Line 4

Specify the details in the **Payment Details** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Payment Details](#).

Field Description: Payment Details

Field	Description
Remitter Details	Specify the fields.
Remitter Name	Displays the remitter description based on the remitter account number specified.
Address Line 1 to Address Line 4	Displays the remitter address details.
Communication Mode	Specify the mode of communication for the transaction. The drop-down values are E-Mail and Phone .
Mobile No	Specify the mobile number if the mode of communication is selected as Phone .
Email ID	Specify the email address if the mode of communication is selected as E-Mail .
Beneficiary Details	Specify the fields.
Payment Type	Select the payment type from the drop-down values.
Beneficiary Bank Code	Select the beneficiary bank code from the list of values. The LOV display all valid clearing bank codes maintained in the system.
Beneficiary Bank Name	Specify the name of the beneficiary bank. If the beneficiary bank code is selected, system displays the description.
Beneficiary Account	Specify the account number of the beneficiary.

Field	Description
Account Type	Select the account type of the beneficiary from the drop-down list.
Account Name	Specify the account name of the beneficiary.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Remittance Information	Specify the fields.
Remittance Information Line 1 to Remittance Information Line 4	Specify the remittance information in free text format.

2.8.3.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.8.3.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Oracle Banking Payments system for outgoing payment creation and processing with external system status as **Pending**. After the transaction is processed and responded from Oracle Banking Payments with appropriate status, the Teller selects the transaction from **Journal Log** and completes the transaction.

2.8.4 Domestic Transfer Against Walk-in

This screen is used to accept cash from walk-in customer and transfer funds to the account held with another bank within the same country. Based on the payment type selected, the transaction is routed to corresponding transaction network.

To process this screen, type **Domestic Trf - Walkin** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Transfers**, click **Domestic Trf - Walkin**.

→ The **Domestic Transfer Against Walkin** screen is displayed.

Figure 119: Domestic Transfer Against Walkin

2.8.4.1 Main Transaction Details

Specify the details in the **Domestic Transfer Against Walkin** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Domestic Transfer Against Walkin](#).

Field Description: Domestic Transfer Against Walkin

Field	Description
Transaction Amount	Select the transaction currency from the drop-down list. Specify the transaction amount that needs to be transferred.

Field	Description
Total Charges	Displays the total charge amount, which is computed by the system. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.
Narrative	Displays the default narrative Domestic Transfer Against Walkin and it can be modified.

2.8.4.2 Payment Details

The **Payment Details** segment is used to specify the details of remitter, beneficiary, and remittance information. For more information on this segment, refer to the topic [2.8.3.2 Payment Details](#) in this guide.

2.8.4.3 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.8.4.4 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.8.4.5 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Oracle Banking Payments system for outgoing payment creation and processing with external system status as **Pending**. After the transaction is processed and responded from Oracle Banking Payments with appropriate status, the Teller selects the transaction from **Journal Log** and completes the transaction.

2.8.5 International Transfer Against Account

This screen is used to facilitate international transfer by debiting the account holder of the bank. You can remit in currency of the customer account and transfer in another currency based on the request from the customer. If the transaction currency differs from the transfer currency, the exchange rate is populated to calculate the equivalent amount.

To process this screen, type **International - Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Transfers**, click **International - Account**.

→ The **International Transfer Against Account** screen is displayed.

Figure 120: International Transfer Against Account

International Transfer Against Account

Remitter Account *	Transfer Amount *
<input type="text"/>	<input type="text"/> <input type="text"/>
Transaction Amount	Exchange Rate
<input type="text"/>	<input type="text"/> <input type="button" value="v"/> <input type="button" value="^"/>
Negotiated Exchange Rate	Negotiated Reference Number
<input type="text"/> <input type="button" value="v"/> <input type="button" value="^"/>	<input type="text"/>
Total Charge Amount	
<input type="text"/>	
Narrative *	
<input type="text" value="International Transfer Against Account"/>	

▶ Payment Details

▶ Charge Details

2.8.5.1 Main Transaction Details

Specify the details in the **Domestic Transfer Against Account** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: International Transfer Against Account](#).

Description: International Transfer Against Account.

Field Description: International Transfer Against Account

Field	Description
Remitter Account	Specify the customer account from which the funds needs to be debited.
Transfer Amount	Specify the transfer account currency and the transfer amount that needs to be debited from customer account.
Negotiated Exchange Rate	Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value. NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.
Negotiated Reference Number	Specify the reference number for the negotiated cost rate. NOTE: This field is applicable only if the transaction involves cross currency.
Transaction Amount	Displays the remitter account currency based on the account number selected and the transaction amount based on the exchange rate. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.

Field	Description
Exchange Rate	<p>Displays the exchange rate used to convert the transfer account currency into credit account currency and it can be modified.</p> <p>NOTE: If the transfer currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount, which is computed by the system.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>
Narrative	<p>Displays the default narrative International Transfer Against Account and it can be modified.</p>

2.8.5.2 Payment Details

Figure 121: Payment Details

Payment Details

Remitter Details

Remitter Name *

Address Line 1

Address Line 2

Address Line 3

Address Line 4

Communication Mode

Select

Mobile no

Email ID

Beneficiary Details

Beneficiary Bank BIC Code

Beneficiary Bank Code

Beneficiary Bank Name

Beneficiary Account *

Account Name *

Receiver BIC Code

Account Type *

Address Line 1

Address Line 2

Address Line 3

Address Line 4

Remittance Information

Remittance Information Line 1

Remittance Information Line 2

Remittance Information Line 3

Remittance Information Line 4

Instruction Details

Instruction Code 1

Instruction Code 2

Instruction Code 3

Instruction Code 4

Instruction Code 5

Instruction Code 6

Specify the details in the Payment Details segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Payment Details](#).

Field Description: Payment Details

Field	Description
Remitter Details	Specify the fields.
Remitter Name	Displays the remitter description based on the remitter account number specified.
Address Line 1 to Address Line 4	Displays the remitter address details.
Communication Mode	Specify the mode of communication for the transaction. The drop-down values are E-Mail and Mobile No.
Mobile No	Specify the mobile number. NOTE: This field is mandatory if the Communication Mode is selected as Mobile No.
Email ID	Specify the email address. NOTE: This field is mandatory if the Communication Mode is selected as E-Mail .
Beneficiary Details	Specify the fields.
Beneficiary Bank BIC Code	Select the beneficiary BIC code from the list of values. NOTE: The LOV display all valid swift BIC codes maintained in the system.
Beneficiary Bank Code	Select the beneficiary bank code from the list of values. NOTE: The LOV display all valid clearing bank codes maintained in the system.

Field	Description
Beneficiary Bank Name	Specify the name of the beneficiary bank. NOTE: If the beneficiary bank code is selected, system displays the description.
Receiver BIC Code	Specify the receiver BIC code from the list of values. NOTE: The LOV displays all the valid swift BIC codes maintained in the system.
Beneficiary Account	Specify the account number of the beneficiary.
Account Type	Select the account type of the beneficiary from the drop-down list.
Account Name	Specify the account name of the beneficiary.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Remittance Information	Specify the fields.
Remittance Information Line 1 to Remittance Information Line 4	Specify the remittance information in free text format.
Instruction Details	Specify the details under this section.

Field	Description
Instruction Code 1 to Instruction Code 6	<p>Select the instruction codes from the drop-down list, and specify the additional information. The drop-down values are as follows:</p> <ul style="list-style-type: none"> • CHQB – Cheque, Pay beneficiary customer by cheque only. • HOLD – Hold, Beneficiary customer/claimant will call; pay upon identification. • PHOB – Phone Beneficiary, Please advise/contact beneficiary/claimant by phone. • PHOI – Phone Intermediary, Please advise the intermediary institution by phone. • PHON – Telephone, Please advise account with institution by phone. • REPA – Related Payment, Payment has a related e-Payments reference. • TELB – Telecommunication, Please advise/contact beneficiary/claimant by the most efficient means of telecommunication. • TELE – Telecommunication, Please advise the account with institution by the most efficient means of telecommunication. • TELI – Telecommunication, Please advise the intermediary institution by the most efficient means of telecommunication. • INTC – Intra-Company Payment, A payment between two companies belonging to the same group.

Field	Description
	<ul style="list-style-type: none"> • SDVA – Same Day Value, Payment must be executed with same day value to the beneficiary. • CORT – Corporate Trade, Payment is made in settlement of a trade, for example, foreign exchange deal, securities transaction. <p>NOTE: The field for additional information is disabled for the following codes:</p> <ul style="list-style-type: none"> • CHQB • INTC • SDVA • CORT

2.8.5.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.8.5.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Oracle Banking Payments system for outgoing payment creation and processing with external system status as **Pending**. After the transaction is processed and responded from Oracle Banking Payments with appropriate status, the Teller selects the transaction from **Journal Log** and completes the transaction.

2.8.6 International Transfer Against Walk-in

This screen is used to facilitate international transfer by accepting cash from the walk-in customer. You can remit funds in transaction currency and transfer in another currency based on the customer's request. If the transaction currency differs from the transfer currency, the exchange rate is populated to calculate the equivalent amount.

To process this screen, type **International - Walk-in** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Transfers**, click **International - Walk-in**.

→ The **International Transfer Against Walk-in** screen is displayed.

Figure 122: International Transfer Against Walk-in

The screenshot shows the 'International Transfer Against Walk-in' screen with the following fields:

- Transaction Amount ***: Includes a currency dropdown and a text input field.
- Transfer Currency**: A text input field with a search icon.
- Exchange Rate**: A numeric input field with up/down arrows.
- Negotiated Reference Number**: A text input field.
- Narrative ***: A text input field containing 'International Transfer Against Walk-in'.
- Transfer Amount**: A text input field.
- Negotiated Exchange Rate**: A numeric input field with up/down arrows.
- Total Charge Amount ***: A text input field.

At the bottom, there are expandable sections for 'Payment Details' and 'Denomination', and three buttons: 'Submit', 'Clear', and 'Cancel'.

2.8.6.1 Main Transaction Details

Specify the details in the **Domestic Transfer Against Walk-in** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: International Transfer Against Walk-in](#).

Field Description: International Transfer Against Walk-in

Field	Description
Transaction Amount	Specify the currency in which the cash is accepted from walk-in customer and the transaction amount as requested by the customer.
Transfer Currency	Specify the currency in which the funds to be transferred.

Field	Description
Negotiated Exchange Rate	<p>Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.</p>
Negotiated Reference Number	<p>Specify the reference number for the negotiated cost rate.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency.</p>
Transfer Amount	<p>System display the transfer amount based on the exchange rate pickup.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Exchange Rate	<p>Displays the exchange rate used to convert the transfer currency into transaction currency and it can be modified.</p> <p>NOTE: If the transfer currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charges	<p>Displays the total charge amount, which is computed by the system.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative International Transfer Against Walk-in and it can be modified.

2.8.6.2 Payment Details

The **Payment Details** segment is used to specify the details of remitter, beneficiary, and remittance information. For more information on this segment, refer to the topic [2.8.5.2 Payment Details](#) in this guide.

2.8.6.3 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.8.6.4 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.8.6.5 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Oracle Banking Payments system for outgoing payment creation and processing with external system status as **Pending**. After the transaction is processed and responded from Oracle Banking Payments with appropriate status, the Teller selects the transaction from **Journal Log** and completes the transaction.

2.9 Clearing

This section describes the screen used to perform the clearing. The **Cheque Deposit** screen is described in the following sub-section:

- [2.9.1 Cheque Deposit](#)
- [2.9.2 Cheque Return](#)
- [2.9.3 Inward Clearing Data Entry](#)
- [2.9.4 Outward Clearing Data Entry](#)

2.9.1 Cheque Deposit

The Teller can use this screen to capture the cheque deposit request submitted by the customer. To process this screen, type **Cheque Deposit** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Clearing**, click **Cheque Deposit**.
→ The **Cheque Deposit** screen is displayed.

Figure 123: Cheque Deposit – Account

Cheque Deposit

Cheque Amount *

USD

Cheque Date *

Jul 27 2023

Deposit Mode *

ACCOUNT

Payee Account *

Cheque Number *

Drawer Account *

Drawer Name

Network Code

Routing Number *

Cheque Deposit Date *

Jul 27 2023

Account Amount *

Exchange Rate

Negotiated Exchange Rate

Negotiated Reference Number

Total Charges(LCY)

USD 0.00

Narrative *

Cheque Deposit

Charge Details

Submit

Clear

Cancel

2.9.1.1 Main Transaction Details (Account Mode)

Specify the details in the **Cheque Deposit** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cheque Deposit \(Account Mode\)](#).

Field Description: Cheque Deposit (Account Mode)

Field	Description
Cheque Amount	Specify the currency and amount mentioned in the cheque that needs to be deposited in the account.
Cheque Date	Specify the cheque issued date.
Deposit Mode	Select the deposit mode as Account from the drop-down values.
Payee Account	<p>Specify the customer account number in which the cheque needs to be deposited. When you press Tab key, the following details are displayed:</p> <ul style="list-style-type: none"> • Customer ID • Image • Signature • KYC Status • Account Balance • Address <p>NOTE: If the specified account number is a joint account holder, the joint holder details of the account can be viewed in the Customer Information Widget along with mode of operation.</p>
Cheque Number	Specify the MICR number displayed on the cheque.
Drawer Account	Specify the account number on which the cheque is drawn.
Drawer Name	Specify the name of the drawer account.
Network Code	Specify the network code. You can also select from the list of maintained clearing codes.

Field	Description
Routing Number	Specify the routing number for cheque clearance. The list of values will call Oracle Banking Payments service to fetch the list of routing numbers based on Clearing Network Code selected.
Cheque Deposit Date	Displays the current posting date as the cheque deposit date.
Negotiated Exchange Rate	Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value. NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.
Negotiated Reference Number	Specify the reference number for the negotiated cost rate. NOTE: This field is applicable only if the transaction involves cross currency.
Account Amount	Displays the account amount.
Exchange Rate	Displays the exchange rate used to convert the cheque currency into transaction currency and it can be modified. NOTE: If the transfer currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
Total Charges (LCY)	Displays the total charge amount, which is computed by the system.

Field	Description
	NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
Narrative	Displays the default narrative Cheque Deposit and it can be modified.

Figure 124: Cheque Deposit - GL

Cheque Deposit

Cheque Amount *

USD ▾

Deposit Mode *

GL ▾

GL Description

Cheque Number *

Drawer Name

Routing Number *

Account Amount *

Negotiated Exchange Rate

Total Charges(LCY)

USD 0.00

Narrative *

Cheque Deposit by GL

Cheque Date *

Mar 27, 2024

Payee GL *

GL Currency *

Drawer Account *

Network Code *

Cheque Deposit Date *

Mar 27, 2024

Exchange Rate

Negotiated Reference Number

Charge Details

Submit

Clear

Cancel

2.9.1.2 Main Transaction Details (GL Mode)

Specify the details in the **Cheque Deposit** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cheque Deposit \(GL Mode\)](#).

Field Description: Cheque Deposit (GL Mode)

Field	Description
Cheque Amount	Specify the currency and amount mentioned in the cheque that needs to be deposited in the account.
Cheque Date	Specify the cheque issued date.
Deposit Mode	Select the deposit mode as GL from the drop-down values.
Payee GL	Specify the customer GL number in which the cheque needs to be deposited.
GL Description	Displays the description of the specified Payee GL.
GL Currency	Select the GL currency from the list of values.
Cheque Number	Specify the MICR number displayed on the cheque.
Drawer Account	Specify the account number on which the cheque is drawn.
Drawer Name	Specify the name of the drawer account.
Network Code	Specify the network code. You can also select from the list of maintained clearing codes.
Routing Number	Specify the routing number for cheque clearance. The list of values will call Oracle Banking Payments service to fetch the list of routing numbers based on Network Code selected.

Field	Description
Cheque Deposit Date	Displays the current posting date as the cheque deposit date.
Negotiated Exchange Rate	<p>Specify the negotiated exchange rate, if it is needed to perform the transaction using negotiated value.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency. If this option is selected, the Negotiated Reference Number field will become mandatory.</p>
Negotiated Reference Number	<p>Specify the reference number for the negotiated cost rate.</p> <p>NOTE: This field is applicable only if the transaction involves cross currency.</p>
Exchange Rate	<p>Displays the exchange rate used to convert the cheque currency into transaction currency and it can be modified.</p> <p>NOTE: If the transfer currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charges (LCY)	<p>Displays the total charge amount, which is computed by the system.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Narrative	Displays the default narrative Cheque Deposit and it can be modified.

2.9.1.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.9.1.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Oracle Banking Payments system for Outward Clearing transaction processing with external system status as **Pending**.

After the transaction is processed and responded from Oracle Banking Payments with appropriate status, the Teller selects the transaction from **Journal Log** and completes the transaction.

2.9.2 Cheque Return

The Teller can use this screen to initiate manual return of inward or outward clearing cheques. An inward cheque transaction may not be processed successfully for funds needed in the drawer account or due to stop payment of cheque. In addition, an outward cheque transaction may get returned if the same has returned from the clearing house. To process this screen, type **Cheque Return** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Clearing**, click **Cheque Return**.

→ The **Cheque Return** screen is displayed.

Figure 125: Cheque Return

The screenshot displays the 'Cheque Return' application window. It features a header bar with the title 'Cheque Return'. Below the header, there are two columns of input fields. The left column includes fields for 'Drawer Account *', 'Cheque Number *', 'Drawer Account', 'Cheque Number', 'Cheque Date', 'Payee Name', 'Return Type', and 'Reject Reason'. The right column includes fields for 'Cheque Number *', 'Drawer Routing No', 'Cheque Amount', 'Payee Account', 'Payee Routing No', 'Reject Code *', and 'Narrative *'. There are 'Query' and 'Clear' buttons below the 'Drawer Account' field. At the bottom of the form, there is a 'Charge Details' section and three buttons: 'Submit', 'Clear', and 'Cancel'.

2.9.2.1 Main Transaction Details

Specify the details in the **Cheque Return** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cheque Return](#).

Field Description: Cheque Return

Field	Description
Drawer Account	Specify the drawer account number.
Cheque Number	Specify the cheque number.
Query	Click this icon to fetch cheque details.
Clear	Click this icon to clear the cheque details.
Drawer Account	Displays the drawer account number.
Drawer Routing No	Displays the routing number of the specified drawer account.
Cheque Number	Displays the cheque number.
Cheque Amount	Displays the cheque amount.
Cheque Date	Displays the cheque date.
Payee Account	Displays the payee account number.
Payee Name	Displays the payee name.
Payee Routing No.	Displays the payee routing number.
Return Type	Displays the return type (Inward and Outward).
Reject Code	Select the reject code from the list of values.
Reject Reason	Displays the reject reason
Total Charges	Displays the total charge amount, which is computed by the system.

Field	Description
Narrative	Displays the default narrative Cheque Return and it can be modified.

2.9.2.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.9.2.3 Transaction Submission

Perform the following steps:

1. Click **Query** to fetch the original cheque details.
2. Select the appropriate **Reject Code** and **Reject Reason** for the Cheque return.
3. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves.

2.9.3 Inward Clearing Data Entry

The Teller can use this screen to initiate the inward processing of bulk instruments. This screen supports to capture bulk input of inward clearing transactions for multiple instrument types – Cheque, Bankers Cheque, and Demand Draft. It also supports bulk data entry of inward clearing transactions for single and multiple customer accounts.

To process this screen, type **Inward Clearing Data Entry** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Clearing**, click **Inward Clearing Data Entry**.

→ The **Inward Clearing Data Entry** screen is displayed.

NOTE: Charges are not supported for this screen.

Figure 126: Inward Clearing Data Entry

2.9.3.1 Main Transaction Details

Specify the details in the **Inward Clearing Data Entry** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Inward Clearing Data Entry](#).

Field Description: Inward Clearing Data Entry

Field	Description
New	Click this button to create a new clearing transaction and generate the batch reference number.
Fetch	Click this button to enable the field Batch Reference Number and input or select from the list of values. The list of values fetches only the batches that are saved and not submitted.
Hold	Click this button to save the data entry made as part of the specified batch number.

Field	Description
Batch Reference Number	Displays the unique batch number, which is system generated.
Instrument Currency	Displays the current logged branch currency. You can also select the instrument currency from the drop-down values.
Total Amount	Displays the total batch amount in instrument currency.
Entry Details	Specify the fields.
Instrument Type	Select the instrument type from the drop-down values.
Drawer Account	Specify the drawer account number.
Account Name	Displays the name of the account number specified.
Account Branch	Displays the branch code of the account number specified.
Account Currency	Displays the currency of the account number specified.
Payee Account	Specify the payee account number. You can also select from the list of values.
Instrument No	Specify the instrument number.
Instrument Date	Specify the date of the instrument.
Instrument Amount	Specify the amount of the instrument.
Clearing Type	Specify the clearing type. You can also select from the list of values.

Field	Description
Drawer Routing No	Specify the routing number. You can also select from the list of values.
Payee Routing Number	Specify the routing number of the cheque. You can also select from the list of values.
Narrative	Displays the default narrative Inward Clearing Data Entry and it can be modified.
Add Entry	Click this icon to add multiple records in table and allows modifying or deleting if required.
Reset	Click this icon to clear the inputted entry details before you add the entries.

2.9.3.2 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On submission of data entry, the individual instrument details will be handed off to Oracle Banking Payments using Inward Clearing Service.

In case of reject notification of any transaction from Oracle Banking Payments, teller can either modify the data and resubmit the transaction or discard the data entry.

2.9.4 Outward Clearing Data Entry

The Teller can use this screen to initiate the bulk deposit of instruments. This screen supports to capture bulk input of outward clearing transactions for multiple instrument types – Cheque, Bankers Cheque, and Demand Draft. It also supports bulk data entry of outward clearing transactions for single and multiple customer accounts.

To process this screen, type **Outward Clearing Data Entry** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Clearing**, click **Outward Clearing Data Entry**.

→ The **Outward Clearing Data Entry** screen is displayed.

NOTE: Charges are not supported for this screen.

Figure 127: Outward Clearing Data Entry

2.9.4.1 Main Transaction Details

Specify the details in the **Outward Clearing Data Entry** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Outward Clearing Data Entry](#).

Field Description: Outward Clearing Data Entry

Field	Description
New	Click this button to create a new clearing transaction and generate the batch reference number.

Field	Description
Fetch	Click this button to enable the field Batch Reference Number and input or select from the list of values. The list of values fetches only the batches that are saved and not submitted.
Hold	Click this button to save the data entry made as part of the specified batch number.
Batch Reference Number	Displays the unique batch number, which is system generated.
Instrument Currency	Displays the current logged branch currency. You can also select the instrument currency from the drop-down values.
Total Amount	Displays the total batch amount in instrument currency.
Entry Details	Specify the fields.
Payee Account	Specify the payee account number.
Account Name	Displays the name of the payee account number specified.
Account Currency	Displays the currency of the payee account number specified.
Account Branch	Displays the branch code of the payee account number specified.
Instrument Type	Select the instrument type from the drop-down values.
Drawer Account	Specify the drawer account number.
Drawer Name	Specify the name of drawer account.

Field	Description
Instrument No	Specify the instrument number.
Instrument Date	Specify the date of the instrument.
Instrument Amount	Specify the amount of the instrument.
Clearing Type	Select the clearing type for the deposited instrument.
Drawer Routing No	Specify the routing number of the cheque. You can also select from the list of values.
Narrative	Displays the default narrative Outward Clearing Data Entry and it can be modified.
Add Entry	Click this icon to add multiple records in table and allows modifying or deleting if required.
Reset	Click this icon to clear the inputted entry details before you add the entries.

2.9.4.2 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On submission of data entry, the individual instrument details will be handed off to Oracle Banking Payments using Outward Clearing Service.

In case of reject acknowledgment of any transaction from Oracle Banking Payments, the teller can retry the individual record from the EJ screen until the batch is in Pending status.

2.10 Remittances

This section describes the various types of remittances performed. The remittances are categorized into following sub-sections:

- [2.10.1 Bankers Cheque](#)
- [2.10.2 Demand Drafts](#)
- [2.10.3 Cash Remittance](#)

2.10.1 Bankers Cheque

This sub-section describes the various screens used to perform the remittances related to Bankers Cheque (BC). The screens are described in the following topics:

- [2.10.1.1 BC Issue Against Customer Account](#)
- [2.10.1.2 BC Issue Against Walk-in](#)
- [2.10.1.3 BC Issue Against GL](#)
- [2.10.1.4 BC Print/Re-print](#)
- [2.10.1.5 BC Operations](#)
- [2.10.1.6 Multi BC Issuance](#)

2.10.1.1 BC Issue Against Customer Account

The Teller can use this screen to issue a BC against the savings account of a customer. To process this screen, type **BC Issue - Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **BC Issue - Account**.

→ The **BC Issue Against Account** screen is displayed.

Figure 128: BC Issue Against Account

BC Issue Against Account

Issuing Branch Code

Payable Bank Code *

Payable Branch Code *

BC Amount *

MICR No

Payee Details

Payee Name *

Address Line 1

Address Line 3

Identification Type

Narrative *

BC Issuance Against Account

Branch Name

THE NATIONAL BANK

Payable Bank Name

Payable Branch Name

BC Date *

07/27/2021

BC No

Address Line 2

Address Line 4

Payee Identification Number

Funding Details

Charge Details

Submit

Clear

Cancel

2.10.1.1.1 Main Transaction Details

Specify the details in the **BC Issue Against Account** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Issue Against Account](#).

Field Description: BC Issue Against Account

Field	Description
Issuing Branch Code	Displays the code of the logged-in branch.
Branch Name	Displays the description of issuing branch.
Payable Bank Code	<p>Select the payable bank code. The list of values contain the bank codes maintained using External Bank Code Maintenance screen.</p> <p>NOTE: To remit funds within the same bank, select the logged-in bank code as payable bank code. To remit funds across banks, select the necessary bank code as payable bank code. The fields Payable Branch Code and Payable Branch Name will be enabled after you specify the Payable Bank Code.</p>
Payable Bank Name	Displays the name of the selected bank code.
Payable Branch Code	Select the branch code of the payable bank. The list of values contain the corresponding branch codes maintained using Bank Code Maintenance screen.
Payable Branch Name	Displays the branch name of the selected branch code.
BC Amount	Select the BC currency from the drop-down list and specify the BC amount.

Field	Description
BC Date	Select the date that needs to be mentioned in the BC. The current posting date is displayed by default.
MICR No	Specify the MICR number and validate. If not specified, the system generates the MICR number based on the maintenance setup.
BC No	Displays the BC number.
Mode of Charge	Select the mode of charge from the drop-down values (Account or Other Account).
Charge Account	<p>Specify the charge account number. The following conditions applies based on the value selected for Mode of Charge:</p> <ul style="list-style-type: none"> If the Mode of Charge is selected as Account, user needs to capture the account from which the charges to be deducted. <p>NOTE: If the Mode of Charge is selected as Account, the system displays the Drawer Account by default. Else, this field is kept blank and user can input the valid account number.</p> <ul style="list-style-type: none"> If Mode of Charge is selected as Other Account, user needs to capture other account number.
Payee Details	Specify the fields.
Payee Name	Specify the payee name on which the BC is drawn.
Address Line 1 to Address Line 4	Specify the address of the payee.

Field	Description
Identification Type	Select the identification type of the payee from the drop-down list.
Payee Identification Number	Specify the identification number of the payee.
Narrative	Displays the default narrative BC Issuance Account and it can be modified.

2.10.1.1.2 Funding Details

Figure 129: Funding Details

Specify the details in the **Funding Details** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Funding Details](#).

Field Description: Funding Details

Field	Description
Drawer Account	Specify the account number of the customer who has requested the BC.

Field	Description
Drawer Name	Displays the name of the specified drawer account number.
Cheque Number	Specify the cheque number of the drawer account.
Cheque Date	Specify the date as mentioned in the cheque.
Exchange Rate	<p>Displays the exchange rate used to convert the BC currency into account currency and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the transaction amount converted in terms of account amount based on the exchange rate.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Mode of Charge	Select the mode of charge from the following drop-down values (Account or Other Account).
Charge Account	<p>This field is populated based on the following criteria:</p> <ul style="list-style-type: none"> • If Account is selected as Mode of Charge, the drawer account number will be selected as charge account. • If Other Account is selected as Mode of Charge, specify the other account number in this field.
Total Charges	Displays the total charges applicable for the BC issuance.

Field	Description
	NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .

2.10.1.1.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.10.1.1.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Oracle Banking Payments system for instruments processing with external system status as **Pending**.

After the transaction is processed and responded from Oracle Banking Payments with appropriate status, the Teller selects the transaction from **Journal Log** and completes the transaction.

2.10.1.2 BC Issue Against Walk-in

The Teller can use this screen to issue a BC to the walk-in customers who does not have account with the bank. To process this screen, type **BC Issue - Walk-in** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **BC Issue - Walk-in**.

→ The **BC Issue Against Walk-in** screen is displayed.

Figure 130: BC Issue Against Walk-in

BC Issue Against Walk-in

Issuing Branch Code

Payable Bank Code *

Payable Branch Code *

BC Amount *

MICR No

Payee Details

Payee Name *

Address Line 1

Address Line 3

Identification Type

Narrative *

BC Issuance Against Walk-in

Branch Name

Payable Bank Name

Payable Branch Name

BC Date *

BC No

Address Line 2

Address Line 4

Payee Identification Number

Funding Details

Charge Details

Denomination Details

Submit

Clear

Cancel

2.10.1.2.1 Main Transaction Details

Specify the details in the **BC Issue Against Walk-in** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Issue Against Walk-in](#).

Field Description: BC Issue Against Walk-in

Field	Description
Issuing Branch Code	Displays the code of the logged-in branch.
Branch Name	Displays the description of issuing branch.
Payable Bank Code	<p>Select the payable bank code. The list of values contain the bank codes maintained using External Bank Code Maintenance screen.</p> <p>NOTE: To remit funds within the same bank, select the logged-in bank code as payable bank code. To remit funds across banks, select the necessary bank code as payable bank code. The fields Payable Branch Code and Payable Branch Name will be enabled after you specify the Payable Bank Code.</p>
Payable Bank Name	Displays the name of the selected bank code.
Payable Branch Code	Select the branch code of the payable bank. The list of values contain the corresponding branch codes maintained using Bank Code Maintenance screen.
Payable Branch Name	Displays the branch name of the selected branch code.
BC Amount	Select the BC currency from the drop-down list and specify the BC amount.

Field	Description
BC Date	Select the date that needs to be mentioned in the BC. The current posting date is displayed by default.
BC No	Specify the instrument number and validate. If not specified, the system generates the BC number based on the maintenance setup.
MICR Number	Displays the MICR number.
Payee Details	Specify the fields.
Payee Name	Specify the payee name on which the BC is drawn.
Address Line 1 to Address Line 4	Specify the address of the payee.
Identification Type	Select the identification type of the payee from the drop-down list.
Payee Identification Number	Specify the identification number of the payee.
Narrative	Displays the default narrative BC Issuance Against Walk-in and it can be modified.

2.10.1.2.2 Funding Details

Figure 131: Funding Details

Funding Details

Transaction Amount *

Address Line 1

Address Line 3

Identification Type

Select

Exchange Rate

1.00

Drawer Name *

Address Line 2

Address Line 4

Identification Number

Total Charges

GBP0.00

Specify the details in the **Funding Details** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Funding Details](#).

Field Description: Funding Details

Field	Description
Transaction Amount	Specify the transaction currency in which the walk-in customer deposits the cash.
Drawer Name	Specify the name of the drawer.
Address Line 1 to Address Line 4	Specify the address of the payee.
Identification Type	Select the identification type of the payee from the drop-down list.
Identification Number	Specify the identification number of the payee.
Exchange Rate	Displays the exchange rate.

Field	Description
	<p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charges	<p>Displays the total charges applicable for the BC issuance.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

2.10.1.2.3 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.10.1.2.4 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.10.1.2.5 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

For more information on transaction submission and validations, refer to the topic [2.10.1.1.4 Transaction Submission](#) in this guide.

2.10.1.3 BC Issue Against GL

The Teller can use this screen to issue a BC against a GL account for the customer. To process this screen, type **BC Issue - GL** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **BC Issue - GL**.

→ The **BC Issue Against GL** screen is displayed.

Figure 132: BC Issue Against GL

BC Issue Against GL

Issuing Branch Code

Branch Name

ABC Universal Bank

Payable Bank Code *

1234

Payable Bank Name

Universal Bank

Payable Branch Code *

Payable Branch Name

BC Amount *

1000

BC Date *

May 26, 2020

MICR No

BC No

Payee Details

Payee Name *

Address Line 1

Address Line 2

Address Line 3

Address Line 4

Identification Type

Payee Identification Number

Narrative *

BC Issuance Against GL

Funding Details

Charge Details

Submit

Clear

Cancel

2.10.1.3.1 Main Transaction Details

Specify the details in the **BC Issue Against GL** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Issue Against GL](#).

Field Description: BC Issue Against GL

Field	Description
Issuing Branch Code	Displays the logged-in branch code.
Branch Name	Displays the description of issuing branch.
Payable Bank Code	<p>Select the payable bank code. The list of values contain the bank codes maintained using External Bank Code Maintenance screen.</p> <p>NOTE: To remit funds within the same bank, select the logged-in bank code as payable bank code. To remit funds across banks, select the necessary bank code as payable bank code. The fields Payable Branch Code and Payable Branch Name will be enabled after you specify the Payable Bank Code.</p>
Payable Bank Name	Displays the name of the selected bank code.
Payable Branch Code	Select the branch code of the payable bank. The list of values contain the corresponding branch codes maintained using Bank Code Maintenance screen.
Payable Branch Name	Displays the branch name of the selected branch code.
BC Amount	Select the BC currency from the drop-down list and the BC amount.

Field	Description
BC Date	Select the date that needs to be mentioned in the BC. The current posting date is displayed by default.
BC No	Specify the instrument number and validate. NOTE: If not specified, the system generates the BC number based on the maintenance setup.
MICR Number	Displays the MICR number.
Payee Details	Specify the fields.
Payee Name	Specify the payee name on which the BC is drawn.
Address Line 1 to Address Line 4	Specify the address of the payee.
Identification Type	Select the identification type of the payee from the drop-down list.
Payee Identification Number	Specify the identification number of the payee.
Narrative	Displays the default narrative BC Issuance Against GL and it can be modified.

2.10.1.3.2 Funding Details

Figure 133: Funding Details

Funding Details

GL Account ^{*}

Drawer Name

Identification Number

GL Description

Identification Type

Specify the details in the **Funding Details** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Funding Details](#).

Field Description: Funding Details

Field	Description
GL Account	Select the account number of the GL against which the BC is issued from the LOV.
GL Description	Displays a brief description on the general ledger.
Drawer Name	Specify the name of the drawer.
Identification Type	Select the identification type of the payee from the drop-down list.
Identification Number	Specify the identification number of the payee.

2.10.1.3.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.10.1.3.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

For more information on transaction submission and validations, refer to the topic [2.10.1.1.4 Transaction Submission](#) in this guide.

2.10.1.4 BC Print/Re-print

The Teller can use this screen to print a BC. It also used to re-print the BC, if it is not properly printed or to issue duplicate instruments. The system keeps a track of such reprints so that the bank officials or auditors can determine the reasons and validity of multiple instrument printing.

To process this screen, type **BC Print-Reprint** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **BC Print-Reprint**.

→ The **BC Print-Reprint** screen is displayed.

Figure 134: BC Print-Reprint

2.10.1.4.1 BC Transaction Details

Specify the details in the **BC Print-Reprint** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Print-Reprint](#).

Field Description: BC Print-Reprint

Field	Description
Bankers Cheque No	Specify the BC number of the instrument that you need to print or re-print.
Issue Branch Code	Select the branch code where the instrument is issued from the LOV.

Field	Description
Print Type	Select the type Print or Reprint from the drop-down list.
Query	Click this icon to fetch details of BC transaction.
Issuing Branch Code	Displays the logged-in branch code.
BC Date	Displays the date mentioned in the BC.
BC Amount	Displays the BC currency and the BC amount.
Drawer Name	Displays the name of the drawer.
BC Status	Displays the status of the BC.
Beneficiary Details	Specify the fields.
Beneficiary Name	Displays the beneficiary name.
Identification Details	Displays the identification details of the beneficiary.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Reprint Count	Specify the count of the current reprint operation. This is applicable for reprint option only.
Narrative	Displays the default narrative as Print/Reprint and it can be modified.

2.10.1.4.2 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves.

2.10.1.5 BC Operations

The Teller can use this screen to handle the life cycle processing of Bankers Cheque that is already issued. The operations, which are allowed in this screen are:

- Inquiry – Teller can use this option to inquire the details of BC.
- Revalidate – When a customer requests for revalidation of instrument that is in expired status, Teller can validate the instrument details and initiate revalidation of BC. The system will allow for revalidation only if:
 - Revalidation is allowed at Instrument type level
 - Instrument is not liquidated, cancelled, or refunded
 - Instrument is issued, revalidated, or duplicate issued but not liquidated/refunded/cancelled
- Duplicate Issue – If Customer or banker lost the instrument or if the instrument is damaged, Teller can issue it again. In case of request raised by the customer, additional charges will be deducted while issuing again. The system will allow for Duplicate Issue only if:
 - Duplicate issue is allowed at Instrument type level
 - Instrument is not liquidated, cancelled, or refunded
 - Instrument is issued or revalidated but not liquidated/refunded/cancelled
- Payment Reversal – Teller can use this option to make reversal of payment for BC.
- Payment – Teller can use this option to make payment against a BC.
- Refund – Teller can use this option to refund the amount against a BC.
- Cancel – Teller can use this option to cancel a BC.

To process this screen, type **BC Operations** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **BC Operations**.

→ The **BC Operations** screen is displayed.

Inquiry Mode:

Figure 135: BC Operations (Inquiry)

2.10.1.5.1 Main Transaction Details (Inquiry Mode)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Inquiry\)](#).

Field Description: BC Operations (Inquiry)

Field	Description
Operation Type	Select the type Inquiry from the drop-down list.
BC No	Specify the BC number of the instrument.
Issue Branch Code	Select the branch code where the instrument is issued from the LOV. After you specify the Issue Branch Code

Field	Description
	and Bankers Cheque No , press Tab key. The system will make a service call to Oracle Banking Payments and fetch the bankers cheque details.
BC Currency	Specify BC Currency to query instrument details.
Query	Click this icon to fetch instrument details.
BC Details	Displays the details of BC under this segment.
Issue Branch	Displays the logged-in branch code.
Payable Bank Code	Displays the payable bank code.
Payable Branch	Displays the payable branch for the BC.
BC Amount	Displays the BC currency and the BC amount.
MICR No	Displays the MICR number.
Issue Date	Displays the issue date mentioned in the BC.
Issue Mode	Displays the issue mode of the BC.
Bankers Cheque Status	Displays the status of the BC.
Narrative	Displays the default narrative as BC Inquiry and it can be modified.
Revalidation Date	Displays the date of BC revalidation.
Duplicate Issue Date	Displays the duplicate issue date of BC.
Liquidation Date	Displays the liquidation date of BC.

Field	Description
Liquidation Mode	Displays the liquidation mode of BC.
Beneficiary Details	Specify the fields.
Beneficiary Name	Displays the beneficiary name.
Beneficiary Account	Displays the beneficiary account number.
Customer ID	Displays the Customer ID.
Exchange Rate	Displays the exchange rate and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1.
Credit Amount	Displays the credit amount.
Beneficiary Address 1 and Beneficiary Address 2	Displays the address of the beneficiary.
Identification Type	Displays the identification type of the beneficiary.
Identification Number	Displays the identification number of the beneficiary.
Funding Details	Funding details are displayed under this segment.
Drawer Name	Displays the drawer name.
Drawer Account	Displays the account number of the drawer.
Customer ID	Displays the customer ID of the drawer.
Exchange Rate	Displays the exchange rate.

Field	Description
Debit Amount	Displays the amount that needs to be debited from the drawer account.
Cheque Number	Displays the cheque number.
Cheque Date	Displays the date mentioned in the cheque.
Drawer Address 1 and Drawer Address 2	Displays the address of the drawer.
Identification Type	Displays the identification type of the drawer.
Identification Number	Displays the identification number of the drawer.

Revalidate:**Figure 136: BC Operations (Revalidate)**

BC Operations

BC No *

Issue Branch *

Operation Type *
Revalidate ▼

Revalidation Date *

Mode of Charge

Narrative *
BC Revalidation

New Expiry Date

Charge Account

► Charge Details

► View BC Details

Submit Clear Cancel

2.10.1.5.2 Main Transaction Details (Revalidate)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Revalidate\)](#).

Field Description: BC Operations (Revalidate)

Field	Description
Operation Type	Select the type Revalidate from the drop-down list.
BC No	Specify the BC number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Revalidation Details	Specify the details under this segment.
Beneficiary Account	Displays the beneficiary account number.
Revalidation Date	Select the revalidation date. NOTE: By default, the system date is displayed as revalidation date.
New Expiry Date	Displays the new expiry date based on the specified revalidation date.
Mode of Charge	Select the mode of charge from the drop-down values (Account or Cash).

Field	Description
Charge Account	<p>Specify the charge account number. The following conditions applies based on the value selected for Mode of Charge:</p> <ul style="list-style-type: none"> • If the Mode of Charge is selected as Account, user needs to capture the account from which the charges to be deducted. <p>NOTE: If the Mode of Charge is selected as Account, the system displays the Drawer Account by default. Else, this field is kept blank and user can input the valid account number.</p> <ul style="list-style-type: none"> • If Mode of Charge is selected as Cash, user needs to capture Charge Currency, and denomination details to be picked up based on the charge currency specified.
Narrative	Displays the default narrative as BC Revalidation and it can be modified.

Duplicate Issue:**Figure 137: BC Operations (Duplicate Issue)**

The screenshot shows the 'BC Operations' form for a 'Duplicate Issue'. The form is organized into several sections:

- BC No ***: A text input field.
- Issue Branch ***: A search-enabled dropdown menu.
- Operation Type ***: A dropdown menu with 'Duplicate' selected.
- Duplicate Issue Details**: A section containing:
 - Duplicate Issue Date ***: A date picker.
 - Duplicate MICR No**: A text input field.
 - Narrative ***: A text input field with the value 'BC Duplication'.
- Duplicate BC No**: A text input field.
- Requested By**: A dropdown menu.
- Charge Details**: An expandable section.
- View BC Details**: An expandable section.
- Buttons**: 'Submit', 'Clear', and 'Cancel' buttons at the bottom right.

2.10.1.5.3 Main Transaction Details (Duplicate Issue)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Revalidate\)](#).

Field Description: BC Operations (Duplicate Issue)

Field	Description
Operation Type	Select the type Duplicate Issue from the drop-down list.
BC No	Specify the BC number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Duplicate Issue Details	Specify the details under this segment.
Duplicate Issue Date	By default, the current system date is displayed as duplicate issue date and it can be modified.

Field	Description
Duplicate BC No	Specify the duplicate bankers cheque number.
Duplicate MICR No	Specify the duplicate MICR number.
Requested By	Select from the drop-down values (Customer or Bank).
Mode of Charge	Select the mode of charge from the drop-down values (Account or Cash).
Charge Account	<p>Specify the charge account number. The following conditions applies based on the value selected for Mode of Charge:</p> <ul style="list-style-type: none"> If the Mode of Charge is selected as Account, user needs to capture the account from which the charges to be deducted. <p>NOTE: If the Mode of Charge is selected as Account, the system displays the Drawer Account by default. Else, this field is kept blank and user can input the valid account number.</p> <ul style="list-style-type: none"> If Mode of Charge is selected as Cash, user needs to capture Charge Currency, and denomination details to be picked up based on the charge currency specified.
Narrative	Displays the default narrative as BC Duplication and it can be modified.

Payment Reversal:**Figure 138: BC Operations (Payment Reversal)**

The screenshot shows the 'BC Operations' form for a 'Payment Reversal'. The form is titled 'BC Operations' and contains several input fields and sections. The 'BC No' field is mandatory (marked with an asterisk). The 'Issue Branch' field is also mandatory and includes a search icon. The 'Operation Type' is a dropdown menu currently set to 'Payment Reversal'. The 'Reversal Details' section includes a 'Liquidation Mode' dropdown. The 'Narrative' field contains the text 'BC Payment Reversal'. There is a 'Liquidation Date' field with a calendar icon. At the bottom, there are two expandable sections: 'Charge Details' and 'View BC Details'. The bottom right corner features three buttons: 'Submit', 'Clear', and 'Cancel'.

2.10.1.5.4 Main Transaction Details (Payment Reversal)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Payment Reversal\)](#).

Field Description: BC Operations (Payment Reversal)

Field	Description
Operation Type	Select the type Payment Reversal from the drop-down list.
BC No	Specify the BC number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Reversal Details	Specify the details under this segment.
Liquidation Mode	Select the liquidation mode from the drop-down values.

Field	Description
Liquidation Date	Select the liquidation date.
Narrative	Displays the default narrative as BC Payment Reversal and it can be modified.

Payment – Account:**Figure 139: BC Operations (Payment – Account)**
2.10.1.5.5 Main Transaction Details (Payment – Account)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Payment – Account\)](#).

Field Description: BC Operations (Payment – Account)

Field	Description
Operation Type	Select the type Payment from the drop-down list.
BC No	Specify the BC number of the instrument.

Field	Description
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as Account from the drop-down values.
Payment Details	Specify the details under this segment.
Beneficiary Account	Displays the beneficiary account number.
Beneficiary Name	Displays the beneficiary name.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	Displays the total charge amount.

Field	Description
	NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .
Narrative	Displays the default narrative as BC Payment by Account and it can be modified.

Payment – Cash:**Figure 140: BC Operations (Payment – Cash)**

BC Operations

BC No *

Issue Branch *

Operation Type *

Operation Mode *

Payment Details

Transaction Amount

Beneficiary Name

Identification Type

Identification Number

Exchange Rate

Total Charge Amount

Narrative *

Charge Details

Denomination

View BC Details

Submit Clear Cancel

2.10.1.5.6 Main Transaction Details (Payment – Cash)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Payment – Cash\)](#).

Field Description: BC Operations (Payment – Cash)

Field	Description
Operation Type	Select the type Payment from the drop-down list.

Field	Description
BC No	Specify the BC number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as Cash from the drop-down values.
Payment Details	Specify the details under this segment.
Transaction Amount	Specify the transaction currency and transaction amount.
Beneficiary Name	Specify the beneficiary name.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative as BC Payment by Cash and it can be modified.

Payment – GL:**Figure 141: BC Operations (Payment – GL)**

BC Operations

BC No *

Issue Branch *

Operation Type *

Operation Mode *

Payment Details

GL Account

GL Currency

GL Branch

Exchange Rate

Account Amount

Total Charge Amount

Narrative *

Charge Details

View BC Details

Submit Clear Cancel

2.10.1.5.7 Main Transaction Details (Payment – GL)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Payment – GL\)](#).

Field Description: BC Operations (Payment – GL)

Field	Description
Operation Type	Select the type Payment from the drop-down list.
BC No	Specify the BC number of the instrument.

Field	Description
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as GL from the drop-down values.
Payment Details	Specify the details under this segment.
GL Account	Specify the GL account number.
GL Currency	Displays the currency of the specified GL account.
GL Branch	Displays the branch code of the specified GL account.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative as BC Payment by GL and it can be modified.

Refund – Account:**Figure 142: BC Operations (Refund – Account)**
2.10.1.5.8 Main Transaction Details (Refund – Account)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Refund – Account\)](#).

Field Description: BC Operations (Refund – Account)

Field	Description
Operation Type	Select the type Refund from the drop-down list.
BC No	Specify the BC number of the instrument.

Field	Description
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as Account from the drop-down values.
Refund Details	Specify the details under this segment.
Beneficiary Account	Displays the beneficiary account number.
Beneficiary Name	Displays the beneficiary name.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	Displays the total charge amount.

Field	Description
	NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .
Narrative	Displays the default narrative as BC Refund by Account and it can be modified.

Refund – Cash:**Figure 143: BC Operations (Refund – Cash)**

BC Operations

BC No *

Issue Branch *

Operation Type *

Operation Mode *

Refund Details

Transaction Amount

Beneficiary Name

Identification Type

Identification Number

Exchange Rate

Total Charge Amount

Narrative *

► Charge Details

► Denomination

► View BC Details

Submit Clear Cancel

2.10.1.5.9 Main Transaction Details (Refund – Cash)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Refund – Cash\)](#).

Field Description: BC Operations (Refund – Cash)

Field	Description
Operation Type	Select the type Refund from the drop-down list.

Field	Description
BC No	Specify the BC number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as Cash from the drop-down values.
Refund Details	Specify the details under this segment.
Transaction Amount	Specify the transaction currency and transaction amount.
Beneficiary Name	Specify the beneficiary name.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative as BC Refund by Cash and it can be modified.

Refund – GL:**Figure 144: BC Operations (Refund – GL)**

BC Operations

BC No *

Operation Type *

Refund

Refund Details

GL Account

GL Branch

Account Amount

Narrative *

Demand Draft Refund by GL

Issue Branch *

Operation Mode *

GL

GL Currency

Exchange Rate

Total Charge Amount

Charge Details

View BC Details

Submit Clear Cancel

2.10.1.5.10 Main Transaction Details (Refund – GL)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Refund – GL\)](#).

Field Description: BC Operations (Refund – GL)

Field	Description
Operation Type	Select the type Refund from the drop-down list.
BC No	Specify the BC number of the instrument.

Field	Description
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as GL from the drop-down values.
Refund Details	Specify the details under this segment.
GL Account	Specify the GL account number.
GL Currency	Displays the currency of the specified GL account.
GL Branch	Displays the branch code of the specified GL account.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative as BC Refund by GL and it can be modified.

Cancel – Account:

Figure 145: BC Operations (Cancel – Account)

2.10.1.5.11 Main Transaction Details (Cancel – Account)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Cancel – Account\)](#).

Field Description: BC Operations (Cancel – Account)

Field	Description
Operation Type	Select the type Cancel from the drop-down list.
BC No	Specify the BC number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.

Field	Description
Operation Mode	Select the operation mode as Account from the drop-down values.
Cancel Details	Specify the details under this segment.
Beneficiary Account	Displays the beneficiary account number.
Beneficiary Name	Displays the beneficiary name.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative as BC Cancel by Account and it can be modified.

Cancel – Cash:**Figure 146: BC Operations (Cancel – Cash)**

BC Operations

BC No *

Issue Branch *

Operation Type *

Operation Mode *

Cancel

Cash

Refund Details

Transaction Amount

Beneficiary Name

Identification Type

Identification Number

Exchange Rate

Total Charge Amount

Narrative *

BC Cancel by Cash

View BC Details

Denomination

Submit Clear Cancel

2.10.1.5.12 Main Transaction Details (Cancel – Cash)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Cancel – Cash\)](#).

Field Description: BC Operations (Cancel – Cash)

Field	Description
Operation Type	Select the type Cancel from the drop-down list.
BC No	Specify the BC number of the instrument.

Field	Description
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as Cash from the drop-down values.
Cancel Details	Specify the details under this segment.
Transaction Amount	Specify the transaction currency and transaction amount.
Beneficiary Name	Specify the beneficiary name.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>
Narrative	Displays the default narrative as BC Cancel by Cash and it can be modified.

Cancel – GL:**Figure 147: BC Operations (Cancel – GL)**

BC Operations

BC No *

Issue Branch *

Operation Type *

Operation Mode *

Cancel

GL

Refund Details

GL Account

GL Currency

GL Branch

Exchange Rate

Account Amount

Total Charge Amount

Narrative *

Demand Draft Cancel by GL

Charge Details

View BC Details

Submit Clear Cancel

2.10.1.5.13 Main Transaction Details (Cancel – GL)

Specify the details in the **BC Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: BC Operations \(Cancel – GL\)](#).

Field Description: BC Operations (Cancel – GL)

Field	Description
Operation Type	Select the type Cancel from the drop-down list.
BC No	Specify the BC number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as GL from the drop-down values.
Cancel Details	Specify the details under this segment.

Field	Description
GL Account	Specify the GL account number.
GL Currency	Displays the currency of the specified GL account.
GL Branch	Displays the branch code of the specified GL account.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>
Narrative	Displays the default narrative as BC Cancel by GL and it can be modified.

2.10.1.5.14 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. This segment is not applicable for the **Inquiry** and **Cancel** modes. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.10.1.5.15 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. This segment is applicable to the **Cash** modes. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.10.1.5.16 View Bankers Cheque Details

This segment is used to view the additional details of the BC. This will be a non-editable data segment and it is not applicable for the **Inquiry** mode.

2.10.1.5.17 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction submission, the system will handoff the details to payments product processor (Oracle Banking Payments) for processing. When you get success notification from Oracle Banking Payments, the system will update the transaction status as **Success** and mark for charges accounting handoff. The transaction accounting is not applicable for the transaction. In case of reject notification from Oracle Banking Payments, the system will discard the transaction. In addition, the transaction accounting is not applicable for the **Duplicate Issue** mode and the transaction submission is not required for **Inquiry** mode.

2.10.1.6 Multi BC Issuance

The Teller can use this screen to issue bankers cheques against multiple beneficiaries for a single remitter account. In addition, it is used to issue bankers cheque against Cash GL for walk-in customers.

To process this screen, type **Multi BC Issuance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **Multi BC Issuance**.

→ The **Multi BC Issuance** screen is displayed.

Figure 148: Multi BC Issuance – Account

Multi BC Issuance Account

New

Batch Reference *

Drawer Account *

Address Line 2

Cheque Number

Exchange Rate

Total(Account Amount)

Entry Details

Payee Name

Payable Branch Code

MICR Number

Address Line 2

Narrative

Multi BC Issuance

BC Currency *

Drawer Name

Address Line 3

Cheque Date

Total Charge Amount

Payable Bank Code

Payable Branch Name

BC Number

Address Line 3

Issue Mode

Account

Address Line 1

Address Line 4

Total BC Amount

Charge Account

Payable Bank Name

BC Amount

Address Line 1

Address Line 4

Add Entry

Reset

SI No	Drawer Account	Drawer Name	Payee Name	BC Number	MICR Number	BC Amount	Payable Bank Code	Payabl
No data to display.								

Submit

Clear

Cancel

2.10.1.6.1 Main Transaction BC Issuance Details (Account Mode)

Specify the details in the **Multi BC Issuance** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Multi BC Issuance \(Account Mode\)](#).

Field Description: Multi BC Issuance (Account Mode)

Field	Description
New	Click this button to generate a batch reference number.
Batch Reference	Displays the auto-generated batch reference number.
BC Currency	Select the BC currency from the LOV.
Issue Mode	Select the issue mode as Account from the drop-down values.
Drawer Account	Specify the remitter account number. When you press Tab key, the Account Description , Remitter Name , and Address of the remitter account will be populated.
Drawer Name	Displays the name of the specified remitter account number.
Address Line 1 to Address Line 4	Displays the address of the specified remitter account number.
Cheque Number	Specify the cheque number.
Cheque Date	Specify the issue date of the cheque.
Total BC Amount	Displays the total sum of the multiple BC amount inputs, which is computed by the system.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Total Charges	Displays the total charge amount. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .
Charge Account	Specify the charge account number. NOTE: By default, the drawer account number will be displayed as charge account and it can be modified.
Total (Account Amount)	Displays the total amount available in the specified charge account.
Entry Details	Specify the fields.
Payee Name	Specify the name of the payee.
Payable Bank Code	Select the payable bank code from the list of values.
Payable Bank Name	Displays the bank name of the specified payable bank code.
Payable Branch Code	Select the payable branch code from the list of values.
Payable Branch Name	Displays the bank name of the specified payable branch code.
BC Amount	Specify the BC amount.
MICR Number	Specify the MICR number.
BC Number	Specify the BC number.

Field	Description
Address Line 1 to Address Line 4	Specify the address of the payee.
Narrative	Displays the default narrative Multi BC Issuance and it can be modified.
Add Entry	After filling the necessary fields, click this icon to add a new entry.
Reset	Click this icon to reset the added entries.

Figure 149: Multi BC Issuance – Cash

Multi BC Issuance Cash

New

Batch Reference *

Transaction Currency *

Address Line 2

Identification Type

Exchange Rate

BC Currency *

Drawer Name *

Address Line 3

Payee Identification Number

Total Charge Amount

Issue Mode

Address Line 1

Address Line 4

Total BC Amount

Total(Account Amount)

Entry Details

Payee Name

Payable Branch Code

MICR Number

Address Line 2

Narrative

Payable Bank Code

Payable Branch Name

BC Number

Address Line 3

Payable Bank Name

BC Amount

Address Line 1

Address Line 4

Add Entry

Reset

Sl No	Payee Name	BC Number	MICR Number	BC Amount	Payable Bank Code	Payable Branch Code	Narrative	Edit/D
No data to display.								

Charge Details

Denomination

Submit

Clear

Cancel

2.10.1.6.2 Main Transaction BC Issuance Details (Cash Mode)

Specify the details in the **Multi BC Issuance** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Multi BC Issuance \(Cash Mode\)](#).

Field Description: Multi BC Issuance (Cash Mode)

Field	Description
New	Click this button to generate a batch reference number.

Field	Description
Batch Reference	Displays the auto-generated batch reference number.
BC Currency	Select the BC currency from the list of values.
Issue Mode	Select the issue mode as Cash from the drop-down values.
Transaction Currency	Select the transaction currency from the list of values.
Drawer Name	Specify the name of the drawer.
Address Line 1 to Address Line 4	Specify the address of the drawer.
Identification Type	Select the identification type from the drop-down values.
Payee Identification Number	Specify the identification number of the Payee.
Total BC Amount	Displays the total sum of the multiple BC amount inputs, which is computed by the system.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	Displays the total charge amount.

Field	Description
	NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .
Total (Account Amount)	Displays the total amount available in the specified charge account.
Entry Details	Specify the fields.
Payee Name	Specify the payee name.
Payable Bank Code	Select the payable bank code from the list of values.
Payable Bank Name	Displays the bank name of the specified payable bank code.
Payable Branch Code	Select the payable branch code from the list of values.
Payable Branch Name	Displays the bank name of the specified payable branch code.
BC Amount	Specify the BC amount and currency.
MICR Number	Specify the MICR number.
BC Number	Specify the BC number.
Address Line 1 to Address Line 4	Specify the address of the payee.
Narrative	Displays the default narrative Multi BC Issuance and it can be modified.

Field	Description
Add Entry	After filling the necessary fields, click this icon to add a new entry.
Reset	Click this icon to reset the added entries.

2.10.1.6.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. This segment is applicable only to the **Cash** mode. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.10.1.6.4 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. This segment is applicable to the **Cash** mode. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.10.1.6.5 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction submission, the system creates an individual BC transaction, and hand-off individual BC issue request to Oracle Banking Payments system. Once the individual BC transaction is created in Oracle Banking Payments, the system will hand-off the consolidated accounting to FLEXCUBE Universal Banking by debiting Customer Account/Cash GL for the total consolidated amount, and crediting the intermediary bridge GL. In case of any rejection from Oracle Banking Payments, the system will not consider the transaction for accounting to FLEXCUBE Universal Banking during console entry.

2.10.2 Demand Drafts

This sub-section describes the various screens used to perform the remittances related to Demand Draft (DD). The screens are described in the following topics:

- [*2.10.2.1 DD Issue Against Account*](#)
- [*2.10.2.2 DD Issue Against Walk-in*](#)
- [*2.10.2.3 DD Issue against GL*](#)
- [*2.10.2.4 DD Print/Re-print*](#)
- [*2.10.2.5 DD Operations*](#)

2.10.2.1 DD Issue Against Account

The Teller can use this screen to issue a Demand Draft (DD) against the savings account of the customer. To process this screen, type **DD Issue - Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **DD Issue - Account**.

→ The **DD Issue Against Account** screen is displayed.

Figure 150: DD Issue Against Account

2.10.2.1.1 Main Transaction DD Details

Specify the details in the **DD Issue Against Account** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Issue Against Account](#).

Field Description: DD Issue Against Account

Field	Description
Payable Bank Code	<p>Select the payable bank code. The list of values contain the bank codes maintained using External Bank Code Maintenance screen.</p> <p>NOTE: To remit funds within the same bank, select the logged-in bank code as payable bank code. To remit funds across banks, select the necessary bank code as payable bank code. The fields Payable Branch Code and Payable Branch Name will be enabled after you specify the Payable Bank Code.</p>
Payable Bank Name	Displays the name of the selected bank code.
Payable Branch Code	Select the branch code of the payable bank. The list of values contain the corresponding branch codes maintained using Bank Code Maintenance screen.
Payable Branch Name	Displays the branch name of the selected branch code.
Issuing Branch Code	Displays the logged-in branch code.
Branch Name	Displays the branch description of issuing branch
DD Amount	Specify the DD currency and DD amount.
DD Date	Specify the date that needs to be mentioned in the DD.
MICR No	Displays the MICR number.
DD No	Specify the instrument number and validate. If not specified, system generates the DD number based on the maintenance setup.

Field	Description
Narrative	Displays the narrative as DD Issuance Account and it can be modified.
Payee Details	Specify the fields.
Payee Name	Specify the payee name on which the DD is drawn.
Address Line 1 to Address Line 4	Specify the address of the payee.

2.10.2.1.2 Funding Details

Figure 151: Funding Details

Funding Details

Drawer Account *

XXXXXXXXXXXX10010

Cheque Number

858565

Exchange Rate

1.00

▼ ▲

Mode of Charge

Account ▼

Total Charges

GBP0.00

Drawer Name

XXXXXXXXXXXX10010

Cheque Date

Mar 26, 2020

📅

Account Amount

GBP100.00

Charge Account

XXXXXXXXXXXX10010

Specify the details in the **Funding Details** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Funding Details](#).

Field Description: Funding Details

Field	Description
Drawer Account	Specify the account number of the customer who has requested the DD.
Drawer Name	Displays the name of the specified drawer account number.
Cheque Number	Specify the cheque number of the drawer account.
Cheque Date	Specify the date as mentioned in the cheque.
Exchange Rate	<p>Displays the exchange rate.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount in account currency.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Mode of Charge	Select the mode of charge from the following drop-down values (Account or Other Account).
Charge Account	<p>This field is populated based on the following criteria:</p> <ul style="list-style-type: none"> • If Account is selected as Mode of Charge, the drawer account number will be selected as charge account. • If Other Account is selected as Mode of Charge, specify the other account number in this field.

Field	Description
Total Charges	<p>Displays the total charges applicable for the DD issuance.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

2.10.2.1.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.10.2.1.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

For more information on transaction submission and validations, refer to the topic [2.10.1.1.4 Transaction Submission](#) in this guide.

2.10.2.2 DD Issue Against Walk-in

The Teller can use this screen to issue a DD to a walk-in customer. To process this screen, type **DD Issue - Walk-in** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **DD Issue - Walk-in**.

→ The **DD Issue Against Walk-in** screen is displayed.

Figure 152: DD Issue Against Walk-in

2.10.2.2.1 Main Transaction DD Details

Specify the details in the **DD Issue Against Walk-in** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Issue Against Walk-in](#).

Field Description: DD Issue Against Walk-in

Field	Description
Payable Bank Code	<p>Select the payable bank code. The list of values contain the bank codes maintained using External Bank Code Maintenance screen.</p> <p>NOTE: To remit funds within the same bank, select the logged-in bank code as payable bank code. To remit funds across banks, select the necessary bank code as payable bank code. The fields Payable Branch Code and Payable Branch Name will be enabled after you specify the Payable Bank Code.</p>
Payable Bank Name	Displays the name of the selected bank code.
Payable Branch Code	Select the branch code of the payable bank. The list of values contain the corresponding branch codes maintained using Bank Code Maintenance screen.
Payable Branch Name	Displays the branch name of the selected branch code.
Issuing Branch Code	Displays the logged-in branch code.
Branch Name	Displays the branch description of issuing branch
DD Amount	Specify the DD currency and DD amount.
DD Date	Specify the date that needs to be mentioned in the DD.
MICR No	Displays the serial number.
DD No	Specify the instrument number and validate.

Field	Description
	NOTE: If not specified, system generates the DD number based on the maintenance setup.
Narrative	Displays the narrative as DD Issuance against Walk-in and it can be modified.
Payee Details	Specify the fields.
Payee Name	Specify the payee name on which the DD is drawn.
Address Line 1 to Address Line 4	Specify the address of the payee.

2.10.2.2.2 Funding Details

Figure 153: Funding Details

Specify the details in the **Funding Details** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Funding Details](#).

Field Description: Funding Details

Field	Description
Transaction Amount	Specify the transaction currency, the currency in which the walk-in customer deposit the cash.
Drawer Name	Specify the name of the drawer.

Field	Description
Address Line 1 to Address Line 4	Specify the address of the payee.
Identification Type	Select the identification type of the payee from the drop-down list.
Identification Number	Specify the identification details of the payee.
Exchange Rate	Displays the exchange rate. NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .
Total Charges	Displays the total charges applicable for the DD issuance. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .

2.10.2.2.3 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.10.2.2.4 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.10.2.2.5 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

For more information on transaction submission and validations, refer to the topic [2.10.1.1.4 Transaction Submission](#) in this guide.

2.10.2.3 DD Issue against GL

The Teller can use this screen to issue a DD against a GL account for the customer. To process this screen, type **DD Issue - GL** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **DD Issue - GL**.

→ The **DD Issue Against GL** screen is displayed.

Figure 154: DD Issue Against GL

DD Issue Against GL

Issuing Branch Code

Payable Bank Code *

Payable Branch Code *

DD Amount *

MICR No

Payee Details

Payee Name *

Address Line 1

Address Line 3

Narrative *

DD Issuance Against GL

Branch Name

Payable Bank Name

Payable Branch Name

DD Date *

DD No

Address Line 2

Address Line 4

► Funding Details

► Charge Details

Submit Clear Cancel

2.10.2.3.1 Main Transaction DD Details

Specify the details in the **DD Issue Against GL** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Issue Against GL](#).

Field Description: DD Issue Against GL

Field	Description
Payable Bank Code	Select the payable bank code. The list of values contain the bank codes maintained using External Bank Code Maintenance screen. NOTE: To remit funds within the same bank, select the logged-in bank code as payable bank code. To remit funds across banks, select the necessary bank code as payable bank code. The fields Payable Branch Code and Payable Branch Name will be enabled after you specify the Payable Bank Code .
Payable Bank Name	Displays the name of the selected bank code.
Payable Branch Code	Select the branch code of the payable bank. The list of values contain the corresponding branch codes maintained using Bank Code Maintenance screen.
Payable Branch Name	Displays the branch name of the selected branch code.
Issuing Branch Code	Displays the logged-in branch code.
Branch Name	Displays the branch description of issuing branch
DD Amount	Specify the DD currency and DD amount.
DD Date	Specify the date that needs to be mentioned in the DD.

Field	Description
MICR No	Displays the serial number.
DD No	Specify the instrument number and validate. NOTE: If not specified, system generates the DD number based on the maintenance setup.
Narrative	Displays the narrative as DD Issuance Against GL and it can be modified.
Payee Details	Specify the fields.
Payee Name	Specify the payee name on which the DD is drawn.
Address Line 1 to Address Line 4	Specify the address of the payee.

2.10.2.3.2 Funding Details

Figure 155: Funding Details

Specify the details in the **Funding Details** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Funding Details](#).

Field Description: Funding Details

Field	Description
GL Account	Select the account number of the GL against which the BC is issued from the LOV.

Field	Description
GL Description	Displays a brief description on the general ledger.
Drawer Name	Specify the name of the drawer.
Identification Type	Select the identification type of the payee from the drop-down list.
Identification Number	Specify the identification number of the payee.

2.10.2.3.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.10.2.3.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

For more information on transaction submission and validations, refer to the topic [2.10.1.1.4 Transaction Submission](#) in this guide.

2.10.2.4 DD Print/Re-print

The Teller can use this screen to print a DD. It also used to re-print the DD, if it is not properly printed or to issue duplicate instruments. The system keeps a track of such re-prints so that the bank officials or auditors can determine the reasons and validity of multiple instrument printing.

To process this screen, type **DD Print-Reprint** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **DD Print-Reprint**.

→ The **DD Print-Reprint** screen is displayed.

Figure 156: DD Print-Reprint

The screenshot displays the 'DD Print-Reprint' application window. It features a header bar with the title 'DD Print-Reprint'. The main area is divided into two columns of input fields. The left column includes fields for 'Demand Draft No *', 'Print Type *', 'Issuing Branch Code', 'DD Date', 'Drawer Name', 'Beneficiary Details' (with sub-fields for 'Beneficiary Name', 'Address Line 1', 'Address Line 3', 'Reprint Count', and 'Narrative *'), and a 'DD Print-Reprint' checkbox. The right column includes fields for 'Issue Branch Code *', 'DD Amount', 'DD Status', 'Identification Details', and 'Address Line 2' through 'Address Line 4'. At the bottom right, there are three buttons: 'Submit', 'Clear', and 'Cancel'. A 'Query' button is also present near the 'Issue Branch Code' field.

2.10.2.4.1 DD Transaction Details

Specify the details in the **DD Print-Reprint** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Print-Reprint](#).

Field Description: DD Print-Reprint

Field	Description
Demand Draft No	Specify the DD number of the instrument that you need to print or re-print.
Issue Branch Code	Select the branch code where the instrument is issued from the LOV.
Print Type	Select the type Print or Reprint from the drop-down list.
Query	Click this icon to fetch details of DD print or re-print.
Issuing Branch Code	Displays the logged-in branch code.
DD Date	Displays the date mentioned in the DD.
DD Amount	Displays the DD currency and the DD amount.
Drawer Name	Displays the name of the drawer.
DD Status	Displays the status of the DD.
Beneficiary Details	Specify the fields.
Beneficiary Name	Displays the beneficiary name.
Identification Details	Displays the identification details of the beneficiary.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Reprint Count	Specify the count of the current reprint operation. This is applicable for reprint option only.

Field	Description
Narrative	Displays the default narrative as Print/Reprint and it can be modified.

2.10.2.4.2 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves.

2.10.2.5 DD Operations

The Teller can use this screen to handle the life cycle processing of Demand Draft that is already issued. The operations, which are allowed in this screen are:

- Inquiry – Teller can use this option to inquire the details of DD.
- Revalidate – When a customer requests for revalidation of instrument that is in expired status, Teller can validate the instrument details and initiate revalidation of DD. The system will allow for revalidation only if:
 - Revalidation is allowed at Instrument type level
 - Instrument is not liquidated, cancelled, or refunded
 - Instrument is issued, revalidated, or duplicate issued but not liquidated/refunded/cancelled
- Duplicate Issue – If Customer or banker lost the instrument or if the instrument is damaged, Teller can issue it again. In case of request raised by the customer, additional charges will be deducted while issuing again. The system will allow for Duplicate Issue only if:
 - Duplicate issue is allowed at Instrument type level
 - Instrument is not liquidated, cancelled, or refunded
 - Instrument is issued or revalidated but not liquidated/refunded/cancelled

- Payment Reversal – Teller can use this option to make reversal of payment for DD.
- Payment – Teller can use this option to make payment against a DD.
- Refund – Teller can use this option to refund the amount against a DD.
- Cancel – Teller can use this option to cancel a DD.

To process this screen, type **DD Operations** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **DD Operations**.

→ The **DD Operations** screen is displayed.

Inquiry Mode:

Figure 157: DD Operations (Inquiry)

2.10.2.5.1 Main Transaction Details (Inquiry Mode)

Specify the details in the **DD Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Inquiry\)](#).

Field Description: DD Operations (Inquiry)

Field	Description
Operation Type	Select the type Inquiry from the drop-down list.
Demand Draft No	Specify the DD number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV. After you specify the Issue Branch Code and Demand Draft No , press Tab key. The system will make a service call to Oracle Banking Payments and fetch the demand draft details.
BC Currency	Specify BC Currency to query instrument details.
Query	Click this icon to fetch instrument details.
Demand Draft Details	Displays the details of DD under this segment.
Issue Branch	Displays the logged-in branch code.
Payable Bank Code	Displays the payable bank code.
Payable Branch	Displays the payable branch for the DD.
Demand Draft Amount	Displays the DD currency and the DD amount.
MICR No	Displays the MICR number.
Issue Date	Displays the issue date mentioned in the DD.
Issue Mode	Displays the issue mode of the DD.
Demand Draft Status	Displays the status of the DD.

Field	Description
Narrative	Displays the default narrative as Demand Draft Inquiry and it can be modified.
Revalidation Date	Displays the date of DD revalidation.
Duplicate Issue Date	Displays the duplicate issue date of DD.
Liquidation Date	Displays the liquidation date of DD.
Liquidation Mode	Displays the liquidation mode of DD.
Beneficiary Details	Specify the fields.
Beneficiary Name	Displays the beneficiary name.
Beneficiary Account	Displays the beneficiary account number.
Customer ID	Displays the Customer ID.
Exchange Rate	Displays the exchange rate and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1.
Credit Amount	Displays the credit amount.
Beneficiary Address 1 and Beneficiary Address 2	Displays the address of the beneficiary.
Identification Type	Displays the identification type of the beneficiary.
Identification Number	Displays the identification number of the beneficiary.

Field	Description
Funding Details	Funding details are displayed under this segment.
Drawer Name	Displays the drawer name.
Drawer Account	Displays the account number of the drawer.
Customer ID	Displays the customer ID of the drawer.
Exchange Rate	Displays the exchange rate.
Debit Amount	Displays the amount that needs to be debited from the drawer account.
Cheque Number	Displays the cheque number.
Cheque Date	Displays the date mentioned in the cheque.
Drawer Address 1 and Drawer Address 2	Displays the address of the drawer.
Identification Type	Displays the identification type of the drawer.
Identification Number	Displays the identification number of the drawer.

Revalidate:**Figure 158: DD Operations (Revalidate)**
2.10.2.5.2 Main Transaction Details (Revalidate)

Specify the details in the **DD Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Revalidate\)](#).

Field Description: DD Operations (Revalidate)

Field	Description
Operation Type	Select the type Revalidate from the drop-down list.
Demand Draft No	Specify the DD number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Revalidation Details	Specify the details under this segment.
Beneficiary Account	Displays the beneficiary account number.

Field	Description
Revalidation Date	Select the revalidation date. NOTE: By default, the system date is displayed as revalidation date.
New Expiry Date	Displays the new expiry date based on the specified revalidation date.
Mode of Charge	Select the mode of charge from the drop-down values (Account or Cash).
Charge Account	Specify the charge account number. The following conditions applies based on the value selected for Mode of Charge : <ul style="list-style-type: none"> If the Mode of Charge is selected as Account, user needs to capture the account from which the charges to be deducted. <p>NOTE: If the Mode of Charge is selected as Account, the system displays the Drawer Account by default. Else, this field is kept blank and user can input the valid account number.</p> <ul style="list-style-type: none"> If Mode of Charge is selected as Cash, user needs to capture Charge Currency, and denomination details to be picked up based on the charge currency specified.
Narrative	Displays the default narrative as Demand Draft Revalidation and it can be modified.

Duplicate Issue:**Figure 159: DD Operations (Duplicate Issue)**

DD Operations

Demand Draft No *

Issue Branch *

Operation Type *
 Duplicate

Duplicate Issue Details

Duplicate Issue Date *

Duplicate MICR No

Narrative *
 Demand Draft Duplication

Duplicate Demand Draft No

Requested By

► Charge Details

► View Demand Draft Details

2.10.2.5.3 Main Transaction Details (Duplicate Issue)

Specify the details in the **DD Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Duplicate Issue\)](#).

Field Description: DD Operations (Duplicate Issue)

Field	Description
Operation Type	Select the type Duplicate Issue from the drop-down list.
Demand Draft No	Specify the DD number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Duplicate Issue Details	Specify the details under this segment.
Duplicate Issue Date	By default, the current system date is displayed as duplicate issue date and it can be modified.

Field	Description
Duplicate Demand Draft No	Specify the duplicate demand draft number.
Duplicate MICR No	Specify the duplicate MICR number.
Requested By	Select from the drop-down values (Customer or Bank).
Mode of Charge	Select the mode of charge from the drop-down values (Account or Cash).
Charge Account	<p>Specify the charge account number. The following conditions applies based on the value selected for Mode of Charge:</p> <ul style="list-style-type: none"> If the Mode of Charge is selected as Account, user needs to capture the account from which the charges to be deducted. <p>NOTE: If the Mode of Charge is selected as Account, the system displays the Drawer Account by default. Else, this field is kept blank and user can input the valid account number.</p> <ul style="list-style-type: none"> If Mode of Charge is selected as Cash, user needs to capture Charge Currency, and denomination details to be picked up based on the charge currency specified.
Narrative	Displays the default narrative as Demand Draft Duplication and it can be modified.

Payment Reversal:**Figure 160: DD Operations (Payment Reversal)**

DD Operations

Demand Draft No *

Issue Branch *

Operation Type *
 Payment Reversal ▼

Reversal Details
Liquidation Mode

Liquidation Date

Narrative *
 Demand Draft Payment Reversal

▶ Charge Details

▶ View DD Details

2.10.2.5.4 Main Transaction Details (Payment Reversal)

Specify the details in the **DD Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Payment Reversal\)](#).

Field Description: DD Operations (Payment Reversal)

Field	Description
Operation Type	Select the type Payment Reversal from the drop-down list.
Demand Draft No	Specify the DD number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Reversal Details	Specify the details under this segment.
Liquidation Mode	Select the liquidation mode from the drop-down values.

Field	Description
Liquidation Date	Select the liquidation date.
Narrative	Displays the default narrative as Demand Draft Payment Reversal and it can be modified.

Payment – Account:**Figure 161: DD Operations (Payment – Account)**

DD Operations

Demand Draft No. *

Issue Branch *

Operation Type *

Operation Mode *

Payment Details

Beneficiary Account

Beneficiary Name

Identification Type

Identification Number

Exchange Rate

Account Amount

Total Charge Amount

Narrative *

Charge Details

View DD Details

Submit Clear Cancel

2.10.2.5.5 Main Transaction Details (Payment – Account)

Specify the details in the **DD Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Payment – Account\)](#).

Field Description: DD Operations (Payment – Account)

Field	Description
Operation Type	Select the type Payment from the drop-down list.
Demand Draft No	Specify the DD number of the instrument.

Field	Description
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as Account from the drop-down values.
Payment Details	Specify the details under this segment.
Beneficiary Account	Specify the beneficiary account number.
Beneficiary Name	Specify the beneficiary name.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	Displays the total charge amount.

Field	Description
	NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .
Narrative	Displays the default narrative as DD Operations and it can be modified.

Payment – Cash:**Figure 162: DD Operations (Payment – Cash)**
2.10.2.5.6 Main Transaction Details (Payment – Cash)

Specify the details in the **DD Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Payment – Cash\)](#).

Field Description: DD Operations (Payment – Cash)

Field	Description
Operation Type	Select the type Payment from the drop-down list.

Field	Description
Demand Draft No	Specify the DD number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as Cash from the drop-down values.
Payment Details	Specify the details under this segment.
Transaction Amount	Specify the transaction currency and transaction amount.
Beneficiary Name	Specify the beneficiary name.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative as Demand Draft Payment by Cash and it can be modified.

Payment – GL:**Figure 163: DD Operations (Payment – GL)**
2.10.2.5.7 Main Transaction Details (Payment – GL)

Specify the details in the **DD Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Payment – GL\)](#).

Field Description: DD Operations (Payment – GL)

Field	Description
Operation Type	Select the type Payment from the drop-down list.
Demand Draft No	Specify the DD number of the instrument.

Field	Description
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as GL from the drop-down values.
Payment Details	Specify the details under this segment.
GL Account	Specify the GL account number.
GL Currency	Displays the currency of the specified GL account.
GL Branch	Displays the branch code of the specified GL account.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative as DD Operations and it can be modified.

Refund – Account:**Figure 164: DD Operations (Refund – Account)**
2.10.2.5.8 Main Transaction Details (Refund – Account)

Specify the details in the **DD Print-Reprint** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Refund – Account\)](#).

Field Description: DD Operations (Refund – Account)

Field	Description
Operation Type	Select the type Refund from the drop-down list.
Demand Draft No	Specify the DD number of the instrument.

Field	Description
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as Account from the drop-down values.
Refund Details	Specify the details under this segment.
Beneficiary Account	Displays the beneficiary account number.
Beneficiary Name	Displays the beneficiary name.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	Displays the total charge amount.

Field	Description
	NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .
Narrative	Displays the default narrative as Demand Draft Refund by Account and it can be modified.

Refund – Cash:**Figure 165: DD Operations (Refund – Cash)**

DD Operations

Demand Draft No *

Issue Branch *

Operation Type *

Operation Mode *

Refund Details

Transaction Amount

Beneficiary Name

Identification Type

Identification Number

Exchange Rate

Total Charge Amount

Narrative *

Charge Details

Denomination

View DD Details

Submit Clear Cancel

2.10.2.5.9 Main Transaction Details (Refund – Cash)

Specify the details in the **DD Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Refund – Cash\)](#).

Field Description: DD Operations (Refund – Cash)

Field	Description
Operation Type	Select the type Refund from the drop-down list.

Field	Description
Demand Draft No	Specify the DD number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as Cash from the drop-down values.
Refund Details	Specify the details under this segment.
Transaction Amount	Specify the transaction currency and transaction amount.
Beneficiary Name	Specify the beneficiary name.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative as Demand Draft Refund by Cash and it can be modified.

Refund – GL:**Figure 166: DD Operations (Refund – GL)**

DD Operations

Demand Draft No *

Issue Branch *

Operation Type *
 Refund

Operation Mode *
 GL

Refund Details

GL Account

GL Branch

Account Amount

Narrative *
 Demand Draft Refund by GL

GL Currency

Exchange Rate

Total Charge Amount

Charge Details

View DD Details

2.10.2.5.10 Main Transaction Details (Refund – GL)

Specify the details in the **DD Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Refund – GL\)](#).

Field Description: DD Operations (Refund – GL)

Field	Description
Operation Type	Select the type Refund from the drop-down list.
Demand Draft No	Specify the DD number of the instrument.

Field	Description
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as GL from the drop-down values.
Refund Details	Specify the details under this segment.
GL Account	Specify the GL account number.
GL Currency	Specify the currency of the specified GL account.
GL Branch	Select the branch code from the list of values.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative as Demand Draft Refund by GL and it can be modified.

Cancel – Account:

Figure 167: DD Operations (Cancel – Account)

2.10.2.5.11 Main Transaction Details (Cancel – Account)

Specify the details in the **DD Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Cancel – Account\)](#).

Field Description: DD Operations (Cancel – Account)

Field	Description
Operation Type	Select the type Cancel from the drop-down list.
Demand Draft No	Specify the DD number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.

Field	Description
Operation Mode	Select the operation mode as Account from the drop-down values.
Cancel Details	Specify the details under this segment.
Beneficiary Account	Displays the beneficiary account number.
Beneficiary Name	Displays the beneficiary name.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Narrative	Displays the default narrative as DD Cancel by Account and it can be modified.

Cancel – Cash:**Figure 168: DD Operations (Cancel – Cash)**

DD Operations

Demand Draft No *

Issue Branch *

Operation Type *

Operation Mode *

Cancel

Cash

Refund Details

Transaction Amount

Identification Type

Exchange Rate

Beneficiary Name

Identification Number

Total Charge Amount

Narrative *

Demand Draft Cancel by Cash

View DD Details

Denomination

Submit Clear Cancel

2.10.2.5.12 Main Transaction Details (Cancel – Cash)

Specify the details in the **DD Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Cancel – Cash\)](#).

Field Description: DD Operations (Cancel – Cash)

Field	Description
Operation Type	Select the type Cancel from the drop-down list.
Demand Draft No	Specify the DD number of the instrument.

Field	Description
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as Cash from the drop-down values.
Cancel Details	Specify the details under this segment.
Transaction Amount	Specify the transaction currency and transaction amount.
Beneficiary Name	Specify the beneficiary name.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>
Narrative	Displays the default narrative as DD Cancel by Cash and it can be modified.

Cancel – GL:**Figure 169: DD Operations (Cancel – GL)**

DD Operations

Demand Draft No *

Issue Branch *

Operation Type *

Operation Mode *

Refund Details

GL Account

GL Branch

Account Amount

Narrative *

GL Currency

Exchange Rate

Total Charge Amount

[View DD Details](#)

2.10.2.5.13 Main Transaction Details (Cancel – GL)

Specify the details in the **DD Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: DD Operations \(Cancel – GL\)](#).

Field Description: DD Operations (Cancel – GL)

Field	Description
Operation Type	Select the type Cancel from the drop-down list.
Demand Draft No	Specify the DD number of the instrument.
Issue Branch	Select the branch code where the instrument is issued from the LOV.
Operation Mode	Select the operation mode as GL from the drop-down values.
Refund Details	Specify the details under this segment.

Field	Description
GL Account	Specify the GL account number.
GL Currency	Displays the currency of the specified GL account.
GL Branch	Displays the branch code of the specified GL account.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>
Narrative	Displays the default narrative as DD Cancel by GL and it can be modified.

2.10.2.5.14 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. This segment is not applicable for the **Inquiry** mode. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.10.2.5.15 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. This segment is applicable to the **Cash** modes. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.10.2.5.16 View Demand Draft Details

This segment is used to view the additional details of the DD. This will be a non-editable data segment and it is not applicable for the **Inquiry** mode.

2.10.2.5.17 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction submission, the system will handoff the details to payments product processor (Oracle Banking Payments) for processing. When you get success notification from Oracle Banking Payments, the system will update the transaction status as **Success** and mark for charges accounting handoff. The transaction accounting is not applicable for the transaction. In case of reject notification from Oracle Banking Payments, the system will discard the transaction. In addition, the transaction accounting is not applicable for the **Duplicate Issue** mode and the transaction submission is not required for **Inquiry** mode.

2.10.3 Cash Remittance

This sub-section describes the various screens used to perform the cash remittances related to cash remittance. The screens are described in the following topics:

- [2.10.3.1 Cash Remittance Issue](#)
- [2.10.3.2 Cash Remittance Operations](#)
- [2.10.3.3 Inward Remittance Registration](#)

2.10.3.1 Cash Remittance Issue

This screen is used to remit funds across branches of the same bank and across banks. To process this screen, type **Cash Remittance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **Cash Remittance Issue**.

→ The **Cash Remittance Issue Against Account** screen is displayed.

Figure 170: Cash Remittance Issue (Account Mode)

Cash Remittance Issue Against Account

Issuing Branch Code *
 Payable Bank Code *
 Payable Branch Code *
 Remittance Amount *
 Remittance No
 Issuing Mode *
 Issuing Branch Name
 Payable Bank Name
 Payable Branch Name
 Remittance Date
 Test Key No

Beneficiary Details
 Beneficiary Name *
 Address Line 1
 Address Line 2
 Address Line 3
 Address Line 4
 Identification Type
 Identification No
 Narrative *
 Cash Remittance Issuance

► Funding Details
 ► Charge Details

Submit Clear Cancel

2.10.3.1.1 Main Transaction Details (Account Mode)

Specify the details in the **Cash Remittance Issue Against Account** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Issue Against Account](#).

Field Description: Cash Remittance Issue Against Account

Field	Description
Issuing Branch Code	Displays the code of the home branch.
Issuing Branch Name	Displays the name of the issuing branch code.
Payable Bank Code	<p>Select the payable bank code from the list of values.</p> <p>NOTE: To remit funds within the same bank, select the logged-in bank code as payable bank code. To remit funds across banks, select the necessary bank code as payable bank code.</p>
Payable Bank Name	Displays the name of the selected bank code.
Payable Branch Code	Select the branch code of the payable bank. The list of values contain the corresponding branches maintained for the payable bank code.
Payable Branch Name	Displays the branch name of the selected branch code.
Remittance Amount	Specify the cash remittance currency and amount, which needs to be transferred.
Remittance Date	Select the date of cash remittance.
Remittance No	Specify the cash remittance number.
Test Key No	Specify the test key number.
Issue Mode	Select the issue mode from the drop-down values (Account , Cash , or GL).
Beneficiary Details	Specify the fields.

Field	Description
Beneficiary Name	Specify the name of the beneficiary.
Beneficiary Account	Specify the account number of the beneficiary.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Identification Type	Select the identification type.
Identification No	Specify the identification number.
Narrative	Displays the default narrative as Cash Remittance Issuance and it can be modified.

2.10.3.1.2 Funding Details (Account Mode)

Figure 171: Funding Details (Account Mode)

Funding Details

Remitter Account ^{*}

Address Line 1

Address Line 3

Cheque Number

Exchange Rate
1.00

Identification Type

Total Charges

Remitter Name

Address Line 2

Address Line 4

Cheque Date

Account Amount

Identification No

Specify the details in the **Funding Details** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Funding Details](#).

Field Description: Funding Details

Field	Description
Remitter Account	Specify the remitter account number.
Remitter Name	Displays the name of the specified remitter account.
Address Line 1 to Address Line 4	Displays the address of the specified remitter account.
Cheque Number	Specify the cheque number.
Cheque Date	Specify the issue date of the cheque.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Account Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Identification Type	Select the identification type.

Field	Description
Identification No	Specify the identification number.
Total Charges	Displays the total charge amount. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .

Figure 172: Cash Remittance Issue Against Cash

Cash Remittance Issue Against Cash

Issuing Branch Code *

Payable Bank Code *

Payable Branch Code *

Remittance Amount *

Remittance No

Issuing Mode *

Issuing Branch Name

Payable Bank Name

Payable Branch Name

Remittance Date

Test Key No

Beneficiary Details

Beneficiary Name *

Address Line 1

Address Line 2

Address Line 3

Address Line 4

Identification Type

Identification No

Narrative *

▶ Funding Details

▶ Charge Details

▶ Denomination

2.10.3.1.3 Main Transaction Details (Cash Mode)

Specify the details in the **Cash Remittance Issue Against Cash** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Issue Against Account](#).

2.10.3.1.4 Funding Details (Cash Mode)

Figure 173: Funding Details (Cash Mode)

Specify the details in the **Funding Details** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Funding Details](#).

Field Description: Funding Details

Field	Description
Transaction Amount	Displays the transaction currency and amount. NOTE: By default, the currency field will default to local branch currency and it can be modified.
Remitter Name	Specify the name of the remitter.
Address Line 1 to Address Line 4	Displays the address of the remitter.
Exchange Rate	Displays the exchange rate and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.

Field	Description
Account Amount	Displays the account amount. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .
Identification Type	Select the identification type.
Identification Number	Specify the identification number.
Total Charges	Displays the total charge amount. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .

Figure 174: Cash Remittance Issue (GL Mode)

▲ Cash Remittance Issue Against GL

Issuing Branch Code *	Issuing Branch Name
Payable Bank Code *	Payable Bank Name
Payable Branch Code *	Payable Branch Name
Remittance Amount *	Remittance Date
Remittance No	Test Key No
Issuing Mode *	

Beneficiary Details

Beneficiary Name *	Beneficiary Account
Address Line 1	Address Line 2
Address Line 3	Address Line 4
Identification Type	Identification No
Narrative *	
Cash Remittance Issuance	

► Funding Details

► Charge Details

2.10.3.1.5 Main Transaction Details (GL Mode)

Specify the details in the **Cash Remittance Against GL** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Issue Against Account](#).

2.10.3.1.6 Funding Details (GL Mode)

Figure 175: Funding Details (GL Mode)

Specify the details in the **Funding Details** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Funding Details](#).

Field Description: Funding Details

Field	Description
GL Account	Specify the GL account number.
GL Description	Displays the description of the specified GL account number.
GL Currency	Select the GL currency from the list of values.
Remitter Name	Specify the name of the remitter.

Field	Description
Address Line 1 to Address Line 4	Displays the address of the remitter.
Identification Type	Select the identification type.
Identification Number	Specify the identification number.
Exchange Rate	Displays the exchange rate and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .
Account Amount	Displays the GL amount. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .
Total Charges	Displays the total charge amount. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .
Mode of Charge	Select the mode of charge from the drop-down values.

2.10.3.1.7 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.10.3.1.8 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. This segment is applicable only to issue mode **Cash**. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.10.3.1.9 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves.

2.10.3.2 Cash Remittance Operations

The Teller can use this screen to handle the life cycle processing of cash remittance that is already completed. The operations, which are allowed in this screen are:

- Inquiry – Teller can use this option to inquire the details of issued cash remittance.
- Payment – Teller can use this option to make payment against a cash remittance.
- Refund – Teller can use this option to refund the amount against a cash remittance.
- Cancel – Teller can use this option to cancel a cash remittance.

To process this screen, type **Cash Remittance Operations** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **Cash Remittance Operations**.

→ The **Cash Remittance Operations** screen is displayed.

Inquiry Mode:

Figure 176: Cash Remittance Operations (Inquiry)

Cash Remittance Operations

Issue Branch Code *

Test Key No

Query

Remittance Details

Issuing Branch

Payable Branch Code

Issue Date

Remittance No

Narrative

Liquidation Date

Beneficiary Details

Beneficiary Name

Address Line 1

Address Line 3

Identification Type

Funding Details

Remitter Account

Address Line 1

Address Line 3

Cheque Number

Exchange Rate

Identification Type

Remittance No

Operation Mode *

Inquiry

Payable Bank Code

Remittance Amount

Remittance Status

Test Key No

Issue Mode

Liquidation Mode

Beneficiary Account

Address Line 2

Address Line 4

Identification Number

Remitter Name

Address Line 2

Address Line 4

Cheque Date

Account Amount

Identification Number

Submit Clear Cancel

2.10.3.2.1 Main Transaction Details (Inquiry Mode)

Specify the details in the **Cash Remittance Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Operations \(Inquiry\)](#).

Field Description: Cash Remittance Operations (Inquiry)

Field	Description
Issue Branch Code	Select the branch code where the cash remittance is issued from the LOV.
Operation Mode	Select the type Inquiry from the drop-down list.
Remittance No	Specify the cash remittance number.
Test Key No	Specify the test key number.
Query	Click this icon to fetch the cash remittance details. NOTE: When you click this icon, after you specify the Issue Branch Code and Cash Remittance No , the system will make a service call to Oracle Banking Payments and fetch the cash remittance details.
Remittance Details	Displays the details of cash remittance under this segment.
Issue Branch	Displays the logged-in branch code.
Payable Bank Code	Displays the payable bank code for the cash remittance.
Payable Branch Code	Displays the payable branch code for the cash remittance.

Field	Description
Remittance Amount	Displays the currency and the amount of the cash remittance.
Issue Date	Displays the issue date mentioned in the cash remittance.
Remittance Status	Displays the status of the cash remittance.
Remittance No	Displays the cash remittance number.
Test Key No	Displays the test key number.
Narrative	Displays the default narrative as Cash Remittance Inquiry and it can be modified.
Issue Mode	Displays the issue mode of the Cash Remittance.
Liquidation Date	Displays the liquidation date of Cash Remittance.
Liquidation Mode	Displays the liquidation mode of Cash Remittance.
Beneficiary Details	Specify the fields.
Beneficiary Name	Displays the beneficiary name.
Beneficiary Account	Displays the beneficiary account number.
Address Line 1 to Address Line 4	Displays the address of the beneficiary.
Identification Type	Displays the identification type of the beneficiary.
Identification Number	Displays the identification number of the beneficiary.

Field	Description
Funding Details	Funding details are displayed under this segment.
Remitter Account	Displays the account number of the remitter.
Remitter Name	Displays the remitter name.
Address Line 1 to Address Line 4	Displays the address of the beneficiary.
Cheque Number	Displays the cheque number.
Cheque Date	Displays the date mentioned in the cheque.
Exchange Rate	Displays the exchange rate.
Account Amount	Displays the amount that needs to be debited from the remitter account.
Identification Type	Displays the identification type of the remitter.
Identification Number	Displays the identification number of the remitter.

Payment – Account:**Figure 177: Cash Remittance Operations (Payment – Account)**

Cash Remittance Operations

Issuing Branch Code *

Test Key No

Operation Mode *

Beneficiary Details

Beneficiary Account *

Address Line 1

Address Line 2

Address Line 3

Identification Type

Exchange Rate

Total Charges

Remittance No

Operation type *

Payment

2.10.3.2.2 Main Transaction Details (Payment – Account)

Specify the details in the **Cash Remittance Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Operations \(Payment – Account\)](#).

Field Description: Cash Remittance Operations (Payment – Account)

Field	Description
Issue Branch Code	Select the branch code where the remittance is issued from the LOV.
Remittance No	Specify the remittance number.
Test Key No	Specify the test key number.
Operation Type	Select the type Payment from the drop-down list.
Operation Mode	Select the operation mode as Account from the drop-down values.

Field	Description
Query	Click this icon to fetch the remittance details. NOTE: When you click this icon, after you specify the Issue Branch Code and Remittance No , the system will make a service call to Oracle Banking Payments and fetch the remittance details.
Beneficiary Details	Specify the details under this segment.
Beneficiary Account	Specify the beneficiary account number.
Beneficiary Name	Specify the beneficiary name.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	Displays the exchange rate and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .
Account Amount	Displays the account amount. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .

Field	Description
Total Charge Amount	Displays the total charge amount. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .
Narrative	Displays the default narrative as Cash Remittance Operation by Payment and it can be modified.

Payment – Cash:**Figure 178: Cash Remittance Operations (Payment – Cash)**

Cash Remittance Operations

Issuing Branch Code *

Test Key No

Operation Mode *

Remittance No

Operation type *

Payment

Query

Beneficiary Details

Transaction Amount *

Address Line 1

Address Line 2

Address Line 3

Address Line 4

Identification Type

Identification No

Exchange Rate

Total Charges

Narrative *

Cash Remittance Operation by Payment

Charge Details

Denomination

Remittance Details

Submit Clear Cancel

2.10.3.2.3 Main Transaction Details (Payment – Cash)

Specify the details in the **Cash Remittance Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Operations \(Payment – Cash\)](#).

Field Description: Cash Remittance Operations (Payment – Cash)

Field	Description
Issuing Branch Code	Select the branch code where the remittance is issued.
Test Key No	Specify the test key number.
Remittance No	Specify the remittance number.
Operation Type	Select the type Payment from the drop-down list.
Operation Mode	Select the operation mode as Cash from the drop-down values.
Query	<p>Click this icon to fetch the remittance details.</p> <p>NOTE: When you click this icon, after you specify the Issue Branch Code and Remittance No, the system will make a service call to Oracle Banking Payments and fetch the remittance details.</p>
Beneficiary Details	Specify the details under this segment.
Transaction Amount	<p>Displays the transaction currency and transaction amount.</p> <p>NOTE: By default, the local branch currency is displayed as transaction currency and it can be modified.</p>
Beneficiary Name	Specify the beneficiary name.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Identification Type	Select the identification type of the beneficiary from the drop-down values.

Field	Description
Identification No	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charges	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>
Narrative	Displays the default narrative as Cash Remittance Operation by Payment and it can be modified.

Payment – GL:**Figure 179: Cash Remittance Operations (Payment – GL)**

Cash Remittance Operations

Issuing Branch Code *

Test Key No

Operation Mode *

Remittance No

Operation type *

Beneficiary Details

GL Account *

GL Currency *

Address Line 1

Address Line 3

Identification Type

Exchange Rate

Total Charges

GL Description

Beneficiary Name *

Address Line 2

Address Line 4

Identification No

GL Amount

Narrative *

Cash Remittance Operation by Payment

Charge Details

Remittance Details

Submit Clear Cancel

2.10.3.2.4 Main Transaction Details (Payment – GL)

Specify the details in the **Cash Remittance Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Operations \(Payment – GL\)](#).

Field Description: Cash Remittance Operations (Payment – GL)

Field	Description
Issuing Branch Code	Select the branch code where the remittance is issued.
Remittance No	Specify the remittance number of the instrument.
Test Key No	Specify the test key number.
Operation Type	Select the type Payment from the drop-down list.

Field	Description
Operation Mode	Select the operation mode as GL from the drop-down values.
Query	Click this icon to fetch the remittance details. NOTE: When you click this icon, after you specify the Issue Branch Code and Remittance No , the system will make a service call to Oracle Banking Payments and fetch the remittance details.
Beneficiary Details	Specify the details under this segment.
GL Account	Specify the GL account number.
GL Description	Displays the description of the specified GL account number.
GL Currency	Displays the branch local currency of the specified GL account. You can also select currency from the list of values.
Beneficiary Name	Specify the beneficiary name.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	Displays the exchange rate and it can be modified.

Field	Description
	<p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
GL Amount	<p>Displays the GL amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>
Narrative	<p>Displays the default narrative as Cash Remittance Operation by Payment and it can be modified.</p>

Refund – Account:**Figure 180: Cash Remittance Operations (Refund – Account)**
2.10.3.2.5 Main Transaction Details (Refund – Account)

Specify the details in the **Cash Remittance Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Operations \(Refund – Account\)](#).

Field Description: Cash Remittance Operations (Refund – Account)

Field	Description
Issue Branch Code	Select the branch code where the remittance is issued.
Remittance No	Specify the remittance number.
Test Key No	Specify the test key number.
Operation Type	Select the type Refund from the drop-down list.
Operation Mode	Select the operation mode as Account from the drop-down values.

Field	Description
Query	Click this icon to fetch the remittance details. NOTE: When you click this icon, after you specify the Issue Branch Code and Remittance No , the system will make a service call to Oracle Banking Payments and fetch the remittance details.
Beneficiary Details	Specify the details under this segment.
Beneficiary Account	Displays the beneficiary account number.
Beneficiary Name	Displays the beneficiary name.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	Displays the exchange rate and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .
Account Amount	Displays the account amount. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .

Field	Description
Total Charge Amount	Displays the total charge amount. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .
Narrative	Displays the default narrative as Cash Remittance Operation by Refund and it can be modified.

Refund – Cash:**Figure 181: Cash Remittance Operations (Refund – Cash)**

Cash Remittance Operations

Issuing Branch Code *

Test Key No

Operation Mode *
Cash

Remittance No

Operation type *
Refund

Beneficiary Details

Transaction Amount *

Address Line 1

Address Line 3

Identification Type

Exchange Rate

Narrative *
Cash Remittance Operation by Refund

Beneficiary Name *

Address Line 2

Address Line 4

Identification No

Total Charges

► Charge Details

► Denomination

► Remittance Details

2.10.3.2.6 Main Transaction Details (Refund – Cash)

Specify the details in the **Cash Remittance Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Operations \(Refund – Cash\)](#).

Field Description: Cash Remittance Operations (Refund – Cash)

Field	Description
Issue Branch Code	Select the branch code where the remittance is issued.
Remittance No	Specify the remittance number.
Test Key No	Specify the test key number.
Operation Type	Select the type Refund from the drop-down list.
Operation Mode	Select the operation mode as Cash from the drop-down values.
Query	<p>Click this icon to fetch the remittance details.</p> <p>NOTE: When you click this icon, after you specify the Issue Branch Code and Remittance No, the system will make a service call to Oracle Banking Payments and fetch the remittance details.</p>
Beneficiary Details	Specify the details under this segment.
Transaction Amount	<p>Displays the transaction currency and transaction amount.</p> <p>NOTE: By default, the local branch currency is displayed as transaction currency and it can be modified.</p>
Beneficiary Name	Specify the beneficiary name.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Identification Type	Select the identification type of the beneficiary from the drop-down values.

Field	Description
Identification Number	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>
Narrative	Displays the default narrative as Cash Remittance Operation by Refund and it can be modified.

Refund – GL:**Figure 182: Cash Remittance Operations (Refund – GL)**

Cash Remittance Operations

Issuing Branch Code *

Test Key No

Operation Mode *

Remittance No

Operation type *

Beneficiary Details

GL Account *

GL Currency *

Address Line 1

Address Line 3

Identification Type

Exchange Rate

Total Charges

GL Description

Beneficiary Name *

Address Line 2

Address Line 4

Identification No

GL Amount

Narrative *

2.10.3.2.7 Main Transaction Details (Refund – GL)

Specify the details in the **Cash Remittance Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Operations \(Refund – GL\)](#).

Field Description: Cash Remittance Operations (Refund – GL)

Field	Description
Issuing Branch Code	Select the branch code where the remittance is issued.
Remittance No	Specify the remittance number.
Test Key No	Specify the test key number.
Operation Type	Select the type Refund from the drop-down list.

Field	Description
Operation Mode	Select the operation mode as GL from the drop-down values.
Query	Click this icon to fetch the remittance details. NOTE: When you click this icon, after you specify the Issue Branch Code and Remittance No , the system will make a service call to Oracle Banking Payments and fetch the remittance details.
Beneficiary Details	Specify the details under this segment.
GL Account	Specify the GL account number.
GL Description	Displays the description of the specified GL account number.
GL Currency	Specify the currency of the specified GL account.
Beneficiary Name	Specify the beneficiary name.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification No	Specify the identification number of the beneficiary.
Exchange Rate	Displays the exchange rate and it can be modified.

Field	Description
	<p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
GL Amount	<p>Displays the GL amount.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charges	<p>Displays the total charge amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>
Narrative	<p>Displays the default narrative as Cash Remittance Operation by Refund and it can be modified.</p>

Cancel – Account:**Figure 183: Cash Remittance Operations (Cancel – Account)**
2.10.3.2.8 Main Transaction Details (Cancel – Account)

Specify the details in the **Cash Remittance Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Operations \(Cancel – Account\)](#).

Field Description: Cash Remittance Operations (Cancel – Account)

Field	Description
Issuing Branch Code	Select the branch code where the remittance is issued.
Remittance No	Specify the remittance number of the instrument.
Test Key No	Specify the test key number.
Operation Type	Select the type Cancel from the drop-down list.
Operation Mode	Select the operation mode as Account from the drop-down values.

Field	Description
Query	Click this icon to fetch the remittance details. NOTE: When you click this icon, after you specify the Issue Branch Code and Remittance No , the system will make a service call to Oracle Banking Payments and fetch the remittance details.
Beneficiary Details	Specify the details under this segment.
Beneficiary Account	Displays the beneficiary account number.
Beneficiary Name	Displays the beneficiary name.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification No	Specify the identification number of the beneficiary.
Exchange Rate	Displays the exchange rate and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .
Account Amount	Displays the account amount. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .

Field	Description
Total Charges	Displays the total charge amount. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .
Narrative	Displays the default narrative as Cash Remittance Operation by Cancel and it can be modified.

Cancel – Cash:**Figure 184: Cash Remittance Operations (Cancel – Cash)**

Cash Remittance Operations

Issuing Branch Code *

Test Key No

Operation Mode *

Remittance No

Operation type *

Beneficiary Details

Transaction Amount *

Address Line 1

Address Line 2

Address Line 3

Address Line 4

Identification Type

Identification No

Exchange Rate

Total Charges

Narrative *

2.10.3.2.9 Main Transaction Details (Cancel – Cash)

Specify the details in the **Cash Remittance Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Operations \(Cancel – Cash\)](#).

Field Description: Cash Remittance Operations (Cancel – Cash)

Field	Description
Issuing Branch Code	Select the branch code where the remittance is issued.
Remittance No	Specify the remittance number.
Test Key No	Specify the test key number.
Operation Type	Select the type Cancel from the drop-down list.
Operation Mode	Select the operation mode as Cash from the drop-down values.
Query	<p>Click this icon to fetch the remittance details.</p> <p>NOTE: When you click this icon, after you specify the Issue Branch Code and Remittance No, the system will make a service call to Oracle Banking Payments and fetch the remittance details.</p>
Beneficiary Details	Specify the details under this segment.
Transaction Amount	<p>Displays the transaction currency and transaction amount.</p> <p>NOTE: By default, the local branch currency is displayed as transaction currency and it can be modified.</p>
Beneficiary Name	Specify the beneficiary name.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Identification Type	Select the identification type of the beneficiary from the drop-down values.

Field	Description
Identification No	Specify the identification number of the beneficiary.
Exchange Rate	<p>Displays the exchange rate and it can be modified.</p> <p>NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Total Charges	<p>Displays the account amount.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y.</p>
Narrative	Displays the default narrative as Cash Remittance Operation by Cancel and it can be modified.

Cancel – GL:**Figure 185: Cash Remittance Operations (Cancel – GL)**

Cash Remittance Operations

Issuing Branch Code *

Test Key No

Operation Mode *

Remittance No

Operation type *

Beneficiary Details

GL Account *

GL Currency *

Address Line 1

Address Line 3

Identification Type

Exchange Rate

Total Charges

GL Description

Beneficiary Name *

Address Line 2

Address Line 4

Identification No

GL Amount

Narrative *

Cash Remittance Operation by Cancel

2.10.3.2.10 Main Transaction Details (Cancel – GL)

Specify the details in the **Cash Remittance Operations** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cash Remittance Operations \(Cancel – GL\)](#).

Field Description: Cash Remittance Operations (Cancel – GL)

Field	Description
Issue Branch Code	Select the branch code where the instrument is issued.
Remittance No	Specify the remittance number of the instrument.
Operation Type	Select the type Cancel from the drop-down list.
Operation Mode	Select the operation mode as GL from the drop-down values.

Field	Description
Query	Click this icon to fetch the remittance details. NOTE: When you click this icon, after you specify the Issue Branch Code and Remittance No , the system will make a service call to Oracle Banking Payments and fetch the remittance details.
Beneficiary Details	Specify the details under this segment.
GL Account	Specify the GL account number.
GL Description	Displays the description of the specified GL account number.
GL Currency	Specify the currency of the specified GL account.
Beneficiary Name	Specify the beneficiary name.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification No	Specify the identification number of the beneficiary.
Exchange Rate	Displays the exchange rate and it can be modified. NOTE: If the transaction currency is the same as the account currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .

Field	Description
GL Amount	Displays the GL amount. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .
Total Charges	Displays the total charge amount. NOTE: This field is displayed only if Total Charges Configuration at Function Code Indicator level is set as Y .
Narrative	Displays the default narrative as Cash Remittance Operation by Cancel and it can be modified.

2.10.3.2.11 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. This segment is not applicable for the **Inquiry** mode. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.10.3.2.12 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. This segment is applicable only to operation mode **Cash**. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.10.3.2.13 Remittance Details

This segment is used to view the additional details of the remittance. This will be a non-editable data segment and it is not applicable for the **Inquiry** mode.

2.10.3.2.14 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. On transaction submission, the system will handoff the request to Oracle Banking Payments using Instrument Pay Service. If the remittance is issued by another bank, the Oracle Banking Branch has to provide the test key number during handoff for validation. On transaction completion, the Oracle Banking Branch will handoff accounting to FLEXCUBE Universal Banking for main leg. In addition, the transaction submission is not required for **Inquiry** mode.

2.10.3.3 Inward Remittance Registration

This screen is used to register an inward remittance and create a remittance instrument. During inward registration, the specified test key will be validated internally to proceed with registration. To process this screen, type **Inward Remittance Registration** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Remittances**, click **Inward Remittance Registration**.

→ The **Inward Remittance Registration** screen is displayed.

Figure 186: Inward Remittance Registration

Inward Remittance Registration

Issuing Bank Details

Inward Remittance Reference *

Issuing Bank Code *

Issuing Branch Code *

Payable Bank Code *

Payable Branch Code *

Remittance Date

Test Key No *

Remittance Amount *

Issuing Bank Name

Issuing Branch Name

Payable Bank Name

Payable Branch Name

Remittance No *

Narrative *

Inward Remittance Registration

Beneficiary Details

Beneficiary Account

Address Line 1

Address Line 3

Identification Type

Beneficiary Phone No

Beneficiary Name *

Address Line 2

Address Line 4

Identification No

Funding Details

Remitter Account *

Address Line 1

Address Line 3

Identification Type

Remitter Phone No

Remitter Name *

Address Line 2

Address Line 4

Identification No

Submit Clear Cancel

2.10.3.3.1 Main Transaction DD Details

Specify the details in the **Inward Remittance Registration** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Inward Remittance Registration](#).

Field Description: Inward Remittance Registration

Field	Description
Inward Remittance Reference	Specify the inward remittance reference issued by the external bank during registration of the remittance.
Remittance Amount	Specify the remittance currency and amount.

Field	Description
	NOTE: By default, the logged-in branch local currency is displayed as remittance currency and it can be modified.
Issuing Bank Code	Specify the code of the external issuing bank.
Issuing Bank Name	Displays the name of the specified external issuing bank.
Issue Branch Code	Specify the branch code of the external issuing bank.
Issue Branch Name	Displays the name of the specified external issuing branch.
Payable Bank Code	Specify the payable bank code.
Payable Bank Name	Displays the payable bank name.
Payable Branch Code	Specify the payable branch code.
Payable Branch Name	Displays the payable branch name.
Remittance Date	Select the issue date of the TT.
Remittance No	Specify the remittance number of the TT.
Test Key No	Specify the test key number.
Narrative	Displays the default narrative as Inward Remittance Registration and it can be modified.
Beneficiary Details	Specify the details under this segment.
Beneficiary Account	Displays the beneficiary account number.

Field	Description
Beneficiary Name	Displays the beneficiary name.
Address Line 1 to Address Line 4	Specify the address of the beneficiary.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification No	Specify the identification number of the beneficiary.
Beneficiary Phone No	Specify the phone number of the beneficiary.
Funding Details	Specify the fields.
Remitter Account	Specify the account number of the remitter.
Remitter Name	Displays the name of the specified remitter account.
Address Line 1 to Address Line 4	Displays the address of the specified remitter account.
Identification Type	Select the identification type of the beneficiary from the drop-down values.
Identification Number	Specify the identification number of the beneficiary.
Identification Type	Select the identification type.
Identification Number	Specify the identification number.
Remitter Phone No	Specify the phone number of the remitter.

2.10.3.3.2 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves.

2.11 Term Deposit Transactions

A deposit with a fixed tenure or term is called as time deposit or Term Deposits (TD). This section deals with open, redeem, and top-up a term deposit. Each of these is explained in the following sub-sections:

- [2.11.1 Term Deposit Account Opening](#)
- [2.11.2 Term Deposit Redemption Against Cash](#)
- [2.11.3 Term Deposit Redemption Against Account](#)
- [2.11.4 Term Deposit Top-up against Account](#)
- [2.11.5 Term Deposit Top-up against Cash](#)

2.11.1 Term Deposit Account Opening

The Teller can use this screen to open a term deposit account. The following details are necessary to open a term deposit account:

- Deposit details
- Funding details
- Joint Holder details
- Payout details
- Rollover details

To process this screen, type **TD Account Opening** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Term Deposit**, click **TD Account Opening**.

→ The **TD Account Opening** screen is displayed.

Figure 187: TD Account Opening

The screenshot displays the 'TD Account Opening' form. It is divided into two main columns of input fields. The left column includes 'Customer ID' (with a search icon), 'Deposit Product', 'Deposit Account Description', 'Account Type' (with radio buttons for 'Single' and 'Joint'), 'Deposit Amount' (with a dropdown and input field), 'Maturity Amount', and 'Auto Renewal' (with a toggle switch). The right column includes 'Customer Name', 'Deposit Product Description', 'Deposit Account Opening Date' (with a calendar icon), 'Mode Of Operation' (a dropdown menu currently set to 'Single'), and 'Deposit Tenor' (with separate input fields for 'Days', 'Months', and 'Years', each with up/down arrows). A green 'Simulate' button is positioned below the 'Deposit Tenor' fields. At the bottom of the form, there is a list of expandable sections: 'Funding Details', 'Joint Holders', 'Payout Details', 'Interest Detail', 'Rollover Details', and 'Denomination'. At the very bottom right, there are three buttons: 'Submit', 'Clear', and 'Cancel'.

2.11.1.1 Main Transaction Details

Specify the basic details for opening the term deposit account. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: TD Account Opening](#).

Field Description: TD Account Opening

Field	Description
Customer ID	Select the Customer ID from the list of values.
Customer Name	Displays the name of the specified Customer ID.
Mode of Operation	<p>Select the mode of operations from the drop-down list. The drop-down list shows the following values:</p> <ul style="list-style-type: none"> • Single • Jointly • Either Anyone or Survivor • Former or Survivor • Mandate Holder
Account Type	Select the account type (Single or Joint).
Deposit Product	Specify the deposit product.
Deposit Product Description	Displays the description of the specified deposit product.
Deposit Account Description	Specify the description of the deposit account.
Deposit Account Opening Date	Specify the account opening date of the deposit account.
Deposit Amount	Specify the currency and amount for term deposit.
Deposit Tenor	Specify the tenor of deposit in days/months/years.
Maturity Amount	Displays the maturity amount along with the currency.

Field	Description
Simulate	Click this button to fetch the interest data for the given account class.
Auto Renewal	Select if auto renewal required for the deposit account after maturity.

2.11.1.2 Interest Details

Figure 188: Interest Details

The screenshot shows the 'Interest Detail' form. It contains three main sections:

- Product Details:** A table with columns 'Select', 'Waiver', 'Product Status', and 'Continue Variance on Rollover'. It displays 'No data to display.'
- Effective Date:** A table with columns 'Select', 'Date', and 'Status'. It displays 'No data to display.' Below the table is a pagination bar showing 'Page 1 (0 of 0 items)' and navigation buttons.
- User Defined Values:** A table with columns 'Element', 'Value', 'Rate Code', 'Deposit Rate Code', and 'Variance'. It displays 'No data to display.' Below the table is a pagination bar showing 'Page 1 (0 of 0 items)' and navigation buttons.

Specify the details in the **Interest Detail** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Interest Detail](#).

Field Description: Interest Detail

Field	Description
Product Details	Displays the details of the deposit product.
Select	Select the check box to populate the Effective Date.
Waiver	Displays the waiver applicability (Y or N).

Field	Description
Product Status	Displays the product status code.
Continue Variance on Rollover	Displays the following applicability of variance: <ul style="list-style-type: none"> • Y – If the variance to be continued on rollover. • N – If the variance is not continued on rollover.
Effective Date	Displays the effective date of the deposit product
Select	Select the check box to populate the User Defined Values.
Date	Displays the effective date.
Status	Displays the product status.
User Defined Values	Displays the user defined values of the deposit product
Element	Displays the element code. You can edit the value based on the requirements.
Value	Displays the value. You can edit the value based on the requirements.
Rate Code	Displays the rate code. You can edit the value based on the requirements.
Deposit Rate Code	Displays the deposit rate code. You can edit the value based on the requirements.
Variance	Displays the variance. You can edit the value based on the requirements.

2.11.1.3 Funding Details

Figure 189: Funding Details (Cash)

Funding Details

Pay By
Cash

Transaction Amount
GBP

Figure 190: Funding Details (Account)

Funding Details

Pay By
Account

Account Number *

Account Branch

Account Amount *
GBP

Cheque Number

Cheque Date
Mar 26, 2020

Exchange Rate *
1.00

Specify the details in the **Funding Details** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Funding Details](#).

Field Description: Funding Details

Field	Description
Pay By	Select Account or Cash for the pay-in option.
Transaction Amount	<p>Specify the transaction currency if the Pay By is selected as Cash.</p> <p>NOTE: By default, branch currency will be shown and allows for editing. In addition, the system defaults the transaction amount based on the transaction currency selected.</p>

Field	Description
Account Number	Specify the account number from which the deposit account need to be funded. NOTE: This field is applicable only if the Pay By is selected as Account .
Account Branch	Displays the branch of the selected account number. NOTE: This field is applicable only if the Pay By is selected as Account .
Account Amount	Displays the currency of the selected account number and the calculated account amount based on the exchange rate. NOTE: This field is applicable only if the Pay By is selected as Account . This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .
Cheque Number	Specify the cheque number of the account. NOTE: This field is applicable only if the Pay By is selected as Account .
Cheque Date	Specify the date as mentioned in the cheque. NOTE: This field is applicable only if the Pay By is selected as Account .
Exchange Rate	Displays the exchange rate used to convert the deposit currency into account or transaction currency and it can be modified.

Field	Description
	<p>NOTE: If deposit currency is same as the account or transaction currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>

2.11.1.4 Joint Holders Details

Figure 191: Joint Holders Details

Joint Holders

	Joint Holder ID	Joint Holder Name	Relationship	Joint Holder's Type
No data to display.				

Page 1 (0 of 0 items) K < 1 > X

Specify the details of the joint holders for the deposit account, if the account type is maintained as **Joint**. For more information on fields, refer to table [Field Description: Joint Holders](#).

Field Description: Joint Holders

Field	Description
Joint Holder ID	Select the customer ID which is considered as joint account holder for the deposit account.
Joint Holder Name	Displays the customer name as joint holder name.
Relationship	Select the relationship of the joint account holder from the drop-down list.
Joint Holder's Type	Select the joint holder's type from the drop-down list.

2.11.1.5 Maturity Payment Details

Figure 192: Payout Details

Specify the parameters for automatic payout through either account transfer, bankers cheque, or demand draft. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Payout Details](#).

Field Description: Payout Details

Field	Description
Component Type	Select the component type from the drop-down list. (Principal or Interest)
Repayment By	Select the repayment option from the drop-down list (Account , Bankers Cheque , or Demand Draft).
Payment Account	Specify the account to which the repayment to be made. This field allows you to input only if repayment is by account.
Account Branch	Displays the account branch based on the payment account selected.

Field	Description
Beneficiary Name	Specify the name of the beneficiary for the payout of BC or DD drawn. NOTE: This field allows you to input only if the repayment is by BC or DD.
Beneficiary Address 1 to Beneficiary Address 4	Specify the address of beneficiary for the payout.

2.11.1.6 Maturity Instruction Details

Figure 193: Rollover Details

Specify the parameters for auto renewal of deposit account. For more information on fields, refer to table [Field Description: Rollover Details](#).

Field Description: Rollover Details

Field	Description
Renewal Option	Specify the renewal option from the drop down values (Account Class Tenor , Account Tenor , or Independant). NOTE: This field is mandatory to input if auto renewal is selected.

Field	Description
Renewal Type	Specify the renewal type from the drop down values (Principal , Interest , Principal + Interest , or Special Amount). NOTE: This field is mandatory to input if auto renewal is selected.
Renewal Amount	Specify the renewal amount and renewal currency. NOTE: The renewal currency is displayed as deposit currency.
Renewal Tenor	Specify the renewal tenor in days/months/year.

2.11.1.7 Denomination details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.11.1.8 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Term Deposit module in FLEXCUBE Universal Banking for TD account opening process.

2.11.2 Term Deposit Redemption Against Cash

The Teller can use this screen to initiate to manually redeem the cash from a term deposit account. It is accomplished by the pre-mature redemption in either full or in part, ahead of maturity date or after the maturity date when TD is in grace days without maturing.

To process this screen, type **Term Deposit Redemption Against Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Term Deposit**, click **Term Deposit Redemption Against Cash**.

→ The **Term Deposit Redemption Against Cash** screen is displayed.

Figure 194: Term Deposit Redemption Against Cash

TD Redemption Against Cash

Deposit Account * Account Branch

Deposit Details

Principal Amount

Account Name

Interest Amount

Tax Amount

Customer ID

Interest Rate

Maturity Amount

Total Payout Amount

Redemption Details

Redemption Mode *

☐ Waive Penalty

Exchange Rate Narrative *

Term Deposit Redemption Against Cash

Redemption Amount *

☐ Waive Interest

Denomination

2.11.2.1 Main Transaction Details

Specify the deposit account number to fetch the deposit details. For more information on fields, refer to table [Field Description: Term Deposit Redemption Against Cash](#).

Field Description: Term Deposit Redemption Against Cash

Field	Description
Deposit Account	Specify the deposit account number.
Query	Click this icon to fetch the deposit details.
Deposit Details	Specify the fields.
Customer ID	Displays the Customer ID of the deposit account number.
Account Name	Displays the account description of the deposit account.
Principal Amount	Click Compute to get the amount paid at the time of term deposit booking.
Interest Amount	Displays the default rate of interest at which the interest amount is calculated.
Tax Amount	Displays the amount to be deducted towards tax.
Interest Rate	Click Compute to get the current interest rate applicable after partial or full redemption.
Maturity Amount	Displays the current maturity amount after partial or full redemption.
Total Payout Amount	Displays the total payout amount.
Redemption Details	Specify the fields.

Field	Description
Redemption Mode	Select the redemption mode from the drop-down list (Partial Redemption or Full Redemption).
Redemption Amount	<p>Specify as mentioned below:</p> <ul style="list-style-type: none"> • If the Redemption Mode is selected as Partial Redemption, specify the redemption amount. • If the Redemption Mode is selected as Full Redemption, it displays the principal amount as redemption amount.
Waive Penalty	<p>Check this box to waive the penalty for redeeming the term deposit.</p> <p>NOTE: This is applicable only if the Redemption Mode is selected as Full Redemption.</p>
Waive Interest	<p>Check this box to waive the interest for redeeming the term deposit.</p> <p>NOTE: This is applicable only if the Redemption Mode is selected as Full Redemption.</p>
Transaction Currency	Specify the currency in which the cash is handed over to the customer during redemption.
Transaction Amount	<p>Displays the transaction amount based on the Redemption Amount and Transaction Currency.</p> <p>NOTE: If deposit currency is different from transaction currency, the system calculates the transaction amount based on the exchange rate. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>

Field	Description
Exchange Rate	Displays the exchange rate applicable for the transaction based on the deposit currency and transaction currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.
Narrative	Displays the default narrative as Term Deposit Redemption Against Cash and it can be modified.

2.11.2.2 Denomination details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.11.2.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.11.2.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Term Deposit module in FLEXCUBE Universal Banking for TD redemption process.

2.11.3 Term Deposit Redemption Against Account

The Teller can use this screen to initiate to manually redeem the cash from a term deposit account. It is accomplished by the pre-mature redemption either in full or in part, ahead of maturity date or after the maturity date when TD is in grace days without maturing.

To process this screen, type **Term Deposit Redemption Against Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Term Deposit**, click **Term Deposit Redemption Against Account**.

→ The **Term Deposit Redemption Against Account** screen is displayed.

Figure 195: Term Deposit Redemption Against Account

2.11.3.1 Main Transaction Details

Specify the deposit account number to fetch the deposit details. For more information on fields, refer to table [Field Description: Term Deposit Redemption Against Account](#).

Field Description: Term Deposit Redemption Against Account

Field	Description
Deposit Account	Specify the deposit account number.
Account Branch	Displays the branch of the deposit account.

Field	Description
Query	Click this icon to fetch the deposit details.
Deposit Details	Specify the fields.
Customer ID	Displays the Customer ID of the deposit account number.
Account Name	Displays the account description of the deposit account.
Principal Amount	Click Compute to get the amount paid at the time of term deposit booking.
Interest Amount	Displays the default rate of interest at which the interest amount is calculated.
Tax Amount	Displays the amount to be deducted towards tax.
Interest Rate	Click Compute to get the current interest rate applicable after partial or full redemption.
Maturity Amount	Displays the current maturity amount after partial/full redemption.
Total Payout Amount	Displays the total payout amount.
Redemption Details	Specify the fields.
Redemption Mode	Select the redemption mode from the drop-down list (Partial Redemption or Full Redemption).
Redemption Amount	Specify as mentioned below: <ul style="list-style-type: none"> If the Redemption Mode is selected as Partial Redemption, specify the redemption amount.

Field	Description
	<ul style="list-style-type: none"> If the Redemption Mode is selected as Full Redemption, it displays the principal amount as redemption amount.
Waive Penalty	<p>Check this box to waive the penalty for redeeming the term deposit.</p> <p>NOTE: This is applicable only if the Redemption Mode is selected as Full Redemption.</p>
Waive Interest	<p>Check this box to waive the interest for redeeming the term deposit.</p> <p>NOTE: This is applicable only if the Redemption Mode is selected as Full Redemption.</p>
Offset Account	Specify the offset account number to which the redeemed funds to be paid.
Offset Account Amount	System default the amount in the offset account number.
Offset Account Branch	System default the branch of the offset account number.
Offset Account Name	System default the description of the offset account.
Exchange Rate	<p>Displays the exchange rate applicable for the transaction based on the deposit currency and offset account currency.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>
Narrative	Displays the default narrative as TD Redemption and it can be modified.

2.11.3.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.11.3.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** screen is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Term Deposit module in FLEXCUBE Universal Banking for TD redemption process.

2.11.4 Term Deposit Top-up against Account

The Teller can use this screen to initiate the top-up for a term deposit account. The top-up for a term deposit can be done, after the opening date and before the maturity date.

To process this screen, type **TD Topup - Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Term Deposit**, click **TD Topup - Account**.

→ The **TD Top-Up Against Account** screen is displayed.

Figure 196: TD Top-Up Against Account

TD Top-Up Against Account

Deposit Account *

Account Branch *

Deposit Details

Original Deposit Amount

Customer ID

Interest Rate

Interest Amount

Principal Balance

Account Name

Deposit Tenor

Maturity Amount

Top-up Details

Top-Up Amount *

Offset Account Branch

Exchange Rate

Narrative *

Offset Account *

Account Amount

Value Date *

2.11.4.1 Main Transaction Details

Specify the details in the **TD Top-Up Against Account** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: TD Top-Up Against Account](#).

Field Description: TD Top-Up Against Account

Field	Description
Deposit Account	Specify the deposit account number for which the top-up amount to be added.
Account Branch	Displays the branch of the deposit account number.
Query	Click this icon, to fetch the deposit details.
Deposit Details	Specify the fields.
Original Deposit Amount	Displays the original deposit amount of the deposit account.
Principal Balance	Displays the principal balance of the deposit account.
Customer ID	Displays the customer ID of the deposit account number.
Account Name	Displays the account description of the deposit account number.
Interest Rate	Displays the interest rate of the deposit account.
Deposit Tenor	Displays the tenor of the deposit account.
Interest Amount	Displays the calculated interest amount of the deposit account.
Maturity Amount	Displays the amount available on the maturity of the deposit account.
Top-Up Details	Specify the fields.

Field	Description
Offset Account	Specify the offset account from which the top-up amount needs to be debited.
Offset Account Branch	Displays the branch of the specified offset account.
Account Amount	Displays the top-up amount that is added to the deposit amount. The top-up currency is defaulted to deposit account currency.
Value Date	Specify the date on which the TD top-up needs to be effective.
Narrative	Displays the default narrative as Term Deposit Top-Up and it can be modified.

2.11.4.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.11.4.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** screen is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Term Deposit module in FLEXCUBE Universal Banking for TD top-up processing.

2.11.5 Term Deposit Top-up against Cash

The Teller can use this screen to initiate the top-up for a term deposit account. The top-up for a term deposit can be done, after the opening date and before the maturity date.

To process this screen, type **TD Topup - Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Term Deposit**, click **TD Topup - Cash**.

→ The **TD Top-Up Against Cash** screen is displayed.

Figure 197: TD Top-Up Against Cash

2.11.5.1 Main Transaction Details

Specify the details in the **TD Top-up Against Cash** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: TD Top-up Against Cash](#).

Field Description: TD Top-up Against Cash

Field	Description
Deposit Account	Specify the deposit account number for which the top-up amount needs to be added.
Query	Click this icon, to fetch the deposit details.
Deposit Details	Specify the fields.
Original Deposit Amount	Displays the principal amount at the time of TD account opening.
Principal Balance	Displays the principal balance of the deposit account.
Customer ID	Displays the customer ID of the deposit account number.
Account Name	Displays the account description of the deposit account number.
Interest Amount	Displays the calculated interest amount of the deposit account.
Interest Rate	Displays the interest rate of the deposit account.
Deposit Tenor	Displays the tenor of the deposit account.
Interest Amount	Displays the calculated interest amount of the deposit account.
Maturity Amount	Displays the amount available on the maturity of the deposit account.
Top-Up Details	Specify the fields.

Field	Description
Top-Up Amount	Specify the top-up amount that is added to the deposit amount. The top-up currency is defaulted to deposit account currency.
Value Date	Specify the date on which the TD top-up needs to be effective.
Narrative	Displays the default narrative as Term Deposit Top-Up and it can be modified.

2.11.5.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units based on the redemption amount in transaction currency. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.11.5.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** screen is displayed.

The transaction is moved to authorization in case of any warning raised when the transaction saves. When you submit, the transaction details are handed off to Term Deposit module in FLEXCUBE Universal Banking for TD top-up processing.

2.12 Credit Card Transactions

This section describes the various screens used to perform the credit card transactions. The screens are described in the following sub-sections:

- [*2.12.1 Credit Card Advance by Cash*](#)
- [*2.12.2 Credit Card Advance by Transfer*](#)
- [*2.12.3 Credit Card Payment by Cash*](#)
- [*2.12.4 Credit Card Payment \(by non-cash modes\)*](#)
- [*2.12.5 Stop Card Request*](#)

2.12.1 Credit Card Advance by Cash

The Teller can use this screen to disburse cash advance to a walk-in customer against the credit card. To process this screen, type **Advance By Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Credit Card**, click **Advance by Cash**.

→ The **Advance by Cash** screen is displayed.

Figure 198: Advance by Cash

▲ Advance by Cash

Credit Card *

Advance Amount *

GBP ▼

Advance Tenor *

▼

Document Type

▼

Document Number

Approval Reference Number *

Exchange Rate *

1

Account Amount

GBP ▼

Total Charges (LCY)

GBP 0.00

Narrative *

Advance By Cash

► Charge Details

► Denomination

Submit

Clear

Cancel

2.12.1.1 Main Transaction Details

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Credit Card Advance by Cash](#).

Field Description: Credit Card Advance by Cash

Field	Description
Credit Card	Specify the credit card number against which the cash advance to be made. When you press Tab key, the customer details and card details will be displayed in the Customer Information widget.
Advance Amount	Select the transaction currency from the drop-down values and specify the advance amount.
Advance Tenor	Specify the tenor in Days/Months/Years.
Document Type	Select from the drop-down list. The values in the drop-down list are mentioned below: <ul style="list-style-type: none"> • Address Document • Identity Document • Financial Document • General Document
Document Number	Specify the document number. NOTE: This field is mandatory only if document type is selected.
Approval Reference Number	Specify the approval reference if already approved.

Field	Description
Exchange Rate	Displays the exchange rate. NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.
Account Amount	Display the account amount along with currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.
Total Charges (LCY)	Displays the total charges applicable for the cash advance. NOTE: This field is displayed only if Total Charges Configuration at Function Code indicator level is set as Y.
Narrative	Displays the narrative as Advance by Cash and it can be modified.

2.12.1.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.12.1.3 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.12.1.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the cash is disbursed successfully to the walk-in customer against the credit card.

2.12.2 Credit Card Advance by Transfer

The Teller can use this screen to transfer the advance amount to a walk-in customer's account. To process this screen, type **Advance By Transfer** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Credit Card**, click **Advance by Transfer**.

→ The **Advance by Transfer** screen is displayed.

Figure 199: Advance By Transfer

▲ Advance by Transfer

Credit Card *

Advance Tenor *

▼

Beneficiary Name

Exchange Rate

▼

▲

Total Charges

Document Number

Narrative *

Advance Amount *

GBP ▼

Beneficiary Account *

Account Branch

Account Amount *

Document Type

▼

Approval Reference Number *

► Charges

Submit

Clear

Cancel

2.12.2.1 Main Transaction Details

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Credit Card Advance by Transfer](#).

Field Description: Credit Card Advance by Transfer

Field	Description
Credit Card	Specify the credit card number against which the cash advance to be made. When you press Tab key, the customer details and card details will be displayed in the Customer Information widget.
Advance Amount	Select the transaction currency from the drop-down values and specify the advance amount.
Advance Tenor	Specify the tenor in Days/Months/Years.
Beneficiary Account	Specify the beneficiary account number to which the amount needs to be transferred.
Beneficiary Name	Displays the name based on the specified beneficiary account number.
Account Branch	Displays the branch based on the specified beneficiary account number.
Document Type	Select from the drop-down list. The values in the drop-down list are mentioned below: <ul style="list-style-type: none"> • Address Document • Identity Document • Financial Document • General Document
Document Number	Specify the document number.

Field	Description
	NOTE: This field is mandatory only if document type is selected.
Approval Reference Number	Specify the approval reference if already approved.
Exchange Rate	Displays the exchange rate. NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.
Account Amount	Display the account amount along with currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.
Total Charges	Displays the total charges applicable for the cash advance. NOTE: This field is displayed only if Total Charges Configuration at Function Code indicator level is set as Y.
Narrative	Displays the narrative as Advance by Transfer and it can be modified.

2.12.2.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.12.2.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the advance against credit card is transferred successfully to the account of the walk-in customer.

2.12.3 Credit Card Payment by Cash

The Teller can use this screen to accept cash from a walk-in customer and make credit card payment. To process this screen, type **Payment By Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Credit Card**, click **Payment By Cash**.

→ The **Credit Card Payment By Cash** screen is displayed.

Figure 200: Credit Card Payment by Cash

▲ Credit Card Payment By Cash

Credit Card *

Payment Amount *

GBP ▼

Exchange Rate

Credit Amount

Total Charges

Narrative *

Credit Card Payment by Cash

► Charges

► Denomination

Submit

Clear

Cancel

2.12.3.1 Main Transaction Details

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Credit Card Payment By Cash](#).

Field Description: Credit Card Payment By Cash

Field	Description
Credit Card	Specify the credit card number for which the payment to be made. When you press Tab key, the customer details and card details will be displayed in the Customer Information widget.
Payment Amount	<p>Select the transaction currency from the drop-down values and specify the payment amount.</p> <p>NOTE: If Multi Currency and Total Charges configuration is set as Y, then the currency in Payment Amount field to default credit card currency and it can be modified. If it is set as N, then Payment currency is defaulted and displayed.</p>
Exchange Rate	<p>Displays the exchange rate.</p> <p>NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.</p>
Credit Amount	<p>Display the credit amount along with currency.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.</p>

Field	Description
Total Charges	Displays the total charges applicable for the credit card payment. NOTE: This field is displayed only if Total Charges Configuration at Function Code indicator level is set as Y.
Narrative	Displays the narrative as Credit Card Payment by Cash and it can be modified.

2.12.3.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.12.3.3 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.12.3.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the credit card payment is done successfully.

2.12.4 Credit Card Payment (by non-cash modes)

The Teller can use this screen to make credit card payment by debiting walk-in customer's account or clearing cheque. The fields in this screen are displayed based on the payment mode. To process this screen, type **Payment By Non-Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Credit Card**, click **Credit Card Payment**.

→ The **Credit Card Payment** screen is displayed.

Credit Card Payment by Account:

Figure 201: Credit Card Payment

2.12.4.1 Main Transaction Details – By Account

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Credit Card Payment by Account](#).

Field Description: Credit Card Payment by Account

Field	Description
Payment Mode	Select the payment mode as Account .
Credit Card	Specify the credit card number for which the payment to be made. When you press Tab key, the customer details and card details will be displayed in the Customer Information widget.
Payment Amount	<p>Select the transaction currency from the drop-down values and specify the payment amount.</p> <p>NOTE: If Multi Currency and Total Charges Configuration is set as Y, then the currency in Payment Amount field to default credit card currency and it can be modified. If it is set as N, then Payment currency is defaulted and displayed.</p>
Debit Amount	Specify the account number from which the amount to be debited.
Cheque Number	Specify the cheque number.
Cheque Date	Specify the date mentioned in the cheque.

Field	Description
Exchange Rate	<p>Displays the exchange rate.</p> <p>NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.</p>
Credit Amount	<p>Display the credit amount along with currency.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charges applicable for the credit card payment.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code indicator level is set as Y.</p>
Narrative	<p>Displays the narrative as Credit Card Payment by Account and it can be modified.</p>

Credit Card Payment by Clearing Cheque:

Figure 202: Credit Card Payment

Credit card payment by Cheque

Credit Card *

Cheque Amount *

Cheque Date *

Drawer Account *

Exchange Rate

Total Charge Amount

Payment Mode

Cheque Number *

Routing Number *

Drawer Name

Credit Amount

Narrative *

Credit Card Payment by Clearing Cheque

Charge Details

Submit

Clear

Cancel

2.12.4.2 Main Transaction Details – By Clearing Cheque

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Credit Card Payment by Clearing Cheque](#).

Field Description: Credit Card Payment by Clearing Cheque

Field	Description
Payment Mode	Select the payment mode as Clearing Cheque .

Field	Description
Credit Card	Specify the credit card number for which the payment to be made. When you press Tab key, the customer details and card details will be displayed in the Customer Information widget.
Cheque Amount	<p>Select the transaction currency from the drop-down values and specify the payment amount.</p> <p>NOTE: If Multi Currency and Total Charges Configuration is set as Y, then the currency in Payment Amount field to default credit card currency and it can be modified. If it is set as N, then Payment currency is defaulted and displayed.</p>
Cheque Number	Specify the cheque number from which the amount to be drawn.
Cheque Date	Specify the date of the cheque.
Routing Number	Specify the routing number of the cheque.
Drawer Name	Specify the drawer name.
Drawer Account	Specify the drawer account number.
Exchange Rate	<p>Displays the exchange rate.</p> <p>NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.</p>
Credit Amount	Display the credit amount along with currency.

Field	Description
	NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.
Total Charge Amount	Displays the total charges applicable for the credit card payment. NOTE: This field is displayed only if Total Charges Configuration at Function Code indicator level is set as Y.
Narrative	Displays the narrative as Credit Card Payment by Clearing Cheque and it can be modified.

2.12.4.3 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.12.4.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the credit card payment is done successfully.

2.12.5 Stop Card Request

The Teller can use this screen to block the credit card of a Customer. To process this screen, type **Stop Card** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Credit Card**, click **Stop Card**.
→ The **Stop Card Request** screen is displayed.

Figure 203: Stop Card Request

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Stop Card Request](#).

Field Description: Stop Card Request

Field	Description
Card Number	Specify the credit card number, which needs to be blocked. When you press Tab key, the system will fetch and display the following details: <ul style="list-style-type: none"> • Customer ID • Account Number • Branch • Reference Number
Customer ID	Displays the Customer ID for the credit card number specified.

Field	Description
Account Number	Displays the account number for the credit card number specified.
Branch	Displays the branch for the credit card number specified.
Reference Number	Displays the reference number for the credit card number specified.
Card Status	Select the card status (Active or Inactive) from the drop-down list.

2.12.5.1 Transaction Submission

1. Click **Submit** to complete the request.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the credit card will be blocked successfully.

2.13 Loan Transactions

This section describes the various screens used to perform the loan transactions. The screens are described in the following sub-sections:

- [2.13.1 Loan Disbursement by Cash](#)
- [2.13.2 Loan Repayment by Cash](#)

2.13.1 Loan Disbursement by Cash

The Teller can use this screen to disburse cash to a walk-in customer against a loan account. To process this screen, type **Loan Disbursement By Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Loan Transactions**, click **Loan Disbursement By Cash**.

→ The **Loan Disbursement By Cash** screen is displayed.

Figure 204: Loan Disbursement By Cash

Loan Disbursement By Cash

Loan Account *

Disbursement Amount *

Exchange Rate

▼

▲

Account Amount

Total Charges (LCY)

Narrative *

Loan Disbursement By Cash

▶ Charges

▶ Denomination

Submit

Clear

Cancel

2.13.1.1 Main Transaction Details

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Loan Disbursement By Cash](#).

Field Description: Loan Disbursement By Cash

Field	Description
Loan Account	Specify the loan account number. When you press Tab key, the customer details and loan account details will be displayed in the Customer Information widget.
Disbursement Amount	<p>Select the disbursement currency and specify the disbursement amount.</p> <p>NOTE: By default, the loan account currency is displayed as disbursement currency. If Multi Currency Configuration is set as Y, it can be modified and if it is N, then the default value cannot be modified.</p>
Exchange Rate	<p>Displays the exchange rate.</p> <p>NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.</p>
Total Charges (LCY)	<p>Displays the total charges in branch local currency.</p> <p>NOTE: This field is displayed only if Total Charges Configuration at Function Code indicator level is set as Y.</p>
Account Amount	Displays the total cash to be disbursed to the customer in loan account currency.

Field	Description
	NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y . If the loan account currency is different from disbursement currency, then the system will derive the account amount based on the exchange rate.
Narrative	Displays the narrative as Loan Disbursement By Cash and it can be modified.

2.13.1.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.13.1.3 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.13.1.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the transaction details are handed off to respective product processor to trigger disbursement and on transaction completion, the cash is disbursed successfully to the walk-in customer against the loan account.

2.13.2 Loan Repayment by Cash

The Teller can use this screen to accept cash from a walk-in customer to repay the loan amount. To process this screen, type **Loan Repayment By Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Loan Transactions**, click **Loan Repayment By Cash**.

→ The **Loan Repayment By Cash** screen is displayed.

Figure 205: Loan Repayment By Cash

Teller Transaction - Loan Repayment By Cash Branch Date - Mar 30, 2018

Loan Repayment By Cash

Loan Account * Account Branch *

Query

Repayment Amount Exchange Rate

Account Amount Total Charges (LCY)

Narrative *

Loan Repayment By Cash

Charge Details

Denomination

Submit Clear Cancel

2.13.2.1 Main Transaction Details

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Loan Repayment By Cash](#).

Field Description: Loan Repayment By Cash

Field	Description
Loan Account	Specify the loan account number. When you press Tab key, the customer details and loan account details will be displayed in the Customer Information widget.
Account Branch	Specify the branch code.
Query	Click this icon to fetch the details of loan account based on the branch code.
Repayment Amount	<p>Select the repayment currency and specify the repayment amount.</p> <p>NOTE: By default, the loan account currency is displayed as repayment currency.</p>
Exchange Rate	<p>Displays the exchange rate.</p> <p>NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.</p>
Total Charges (LCY)	<p>Displays the total charges in branch local currency.</p> <p>NOTE: This field is displayed only if Total Charge Configuration at Function Code indicator level is set as Y.</p>

Field	Description
Account Amount	Displays the repayment amount in loan account currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y . If the loan account currency is different from repayment currency, then the system will derive the account amount based on the exchange rate.
Narrative	Displays the narrative as Loan Repayment By Cash and it can be modified.

2.13.2.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.13.2.3 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.13.2.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction submission, the transaction details are handed off to respective product processor to trigger disbursement and on transaction completion, the loan amount is repaid successfully.

2.14 Islamic Transactions

This section describes the various screens used to perform the Islamic transactions. The screens are described in the following sub-sections:

- [2.14.1 Murabaha Payment By Cash](#)
- [2.14.2 Islamic Down Payment By Cash](#)
- [2.14.3 Islamic TD Account Opening](#)

2.14.1 Murabaha Payment By Cash

The Teller can use this screen to accept cash from a walk-in customer to repay the Murabaha loan amount. To process this screen, type **Murabaha Payment By Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Islamic Transactions**, click **Murabaha Payment By Cash**.

→ The **Murabaha Payment By Cash** screen is displayed.

Figure 206: Murabaha Payment By Cash

Murabaha Payment By Cash

Murabaha Account *

Repayment Amount *

Exchange Rate

Account Amount

Total Charge Amount

Narrative *

▶ Charges

▶ Denomination

2.14.1.1 Main Transaction Details

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Murabaha Payment By Cash](#).

Field Description: Murabaha Payment By Cash

Field	Description
Murabaha Account	Specify the murabaha account number. When you press Tab key, the customer details and murabaha account details will be displayed in the Customer Information widget.
Repayment Amount	<p>Select the repayment currency and specify the repayment amount.</p> <p>NOTE: By default, the repayment currency is displayed as financing account currency. If the Multi Currency Configuration at Function Code indicator level is set as Y, it can be modified, and if it is N, then the default value cannot be modified.</p>
Exchange Rate	<p>Displays the exchange rate.</p> <p>NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.</p>
Total Charge Amount	<p>Displays the total charges in branch local currency.</p> <p>NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.</p>

Field	Description
Account Amount	Displays the repayment amount in loan account currency. This amount will be derived based on the Repayment Amount and Exchange Rate . NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.
Narrative	Displays the narrative as Murabaha Payment By Cash and it can be modified.

2.14.1.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.14.1.3 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.14.1.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the loan repayment details are handed off to Islamic Financing module using Payment service. It is accomplished by handing off the entries to Accounting system (Dr Cash GL and Cr Int. Bridge GL) as maintained in Accounting Definition screen, and the system updates the Till cash position.

2.14.2 Islamic Down Payment By Cash

The Teller can use this screen to make down payment by cash for an Islamic loan amount. To process this screen, type **Islamic Down Payment By Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Islamic Transactions**, click **Islamic Down Payment By Cash**.

→ The **Islamic Down Payment By Cash** screen is displayed.

Figure 207: Islamic Down Payment By Cash

Islamic Down Payment By Cash

Financing Account *

Down Payment Amount *

Exchange Rate

Account Amount

Total Charge Amount

Narrative *

Charges

Denomination

Submit

Clear

Cancel

2.14.2.1 Main Transaction Details

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Islamic Down Payment By Cash](#).

Field Description: Islamic Down Payment By Cash

Field	Description
Financing Account	Specify the financing account number. When you press Tab key, the customer details and financing account details will be displayed in the Customer Information widget.
Down Payment Amount	Select the down payment currency and specify the amount. NOTE: By default, the down payment currency is displayed as financing account currency. If the Multi Currency Configuration at Function Code indicator level is set as Y , it can be modified, and if it is N , then the default value cannot be modified.
Exchange Rate	Displays the exchange rate. NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .
Total Charges	Displays the total charges in branch local currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .

Field	Description
Account Amount	Displays the down payment amount in loan account currency. This amount will be derived based on the Down Payment Amount and Exchange Rate . NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.
Narrative	Displays the narrative as Islamic Down Payment By Cash and it can be modified.

2.14.2.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.14.2.3 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.14.2.4 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the loan repayment details are handed off to Islamic Financing module. It is accomplished by handing off entries to accounting system (Dr Cash GL and Cr Int. Bridge GL) as maintained in Accounting Definition screen, and the system updates the Till cash position.

2.14.3 Islamic TD Account Opening

The Teller can use this screen to open an Islamic TD account. To process this screen, type **Islamic TD Account Opening** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Islamic Transactions**, click **Islamic TD Account Opening**.

→ The **Islamic TD Account Opening** screen is displayed.

Figure 208: Islamic TD Account Opening

Islamic TD Account Opening

Customer ID *

Mode Of Operations

Deposit Product *

Deposit Account Description *

Deposit Amount *

Profit Rate

Auto Renewal

☐

Customer Name

Account Type

Single

☐

Joint

☐

Deposit Product Description

Deposit Account Opening Date

Deposit Tenor

Days

Months

Years

Funding Details

Joint Holders

Payout Details

Rollover Details

Denomination

Submit

Clear

Cancel

2.14.3.1 Main Transaction Details

Specify the basic details for opening the term deposit account. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: TD Account Opening](#).

Field Description: TD Account Opening

Field	Description
Customer ID	Select the Customer ID from the list of values.
Customer Name	Displays the name of the specified Customer ID.
Mode of Operation	<p>Select the mode of operations from the drop-down list. The drop-down list shows the following values:</p> <ul style="list-style-type: none"> • Single • Jointly • Either Anyone or Survivor • Former or Survivor • Mandate Holder
Account Type	Select the account type (Single or Joint).
Deposit Product	Specify the deposit product. Click Fetch to select the appropriate product type.
Deposit Product Description	Displays the description of the specified deposit product.
Deposit Account Description	Specify the description of the deposit account.
Deposit Account Opening Date	Specify the account opening date of the deposit account.
Deposit Amount	Specify the deposit amount along with the currency.

Field	Description
Deposit Tenor	Specify the deposit tenor in Days/Months/Years.
Profit Rate	Specify the profit rate.

2.14.3.2 Funding Details

Figure 209: Funding Details (Cash)

Figure 210: Funding Details (Account)

Specify the details in the **Funding Details** segment. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Funding Details](#).

Field Description: Funding Details

Field	Description
Pay By	Select Account or Cash for the pay-in option.

Field	Description
Account Number	Specify the account number from which the deposit account need to be funded. NOTE: This field is applicable only if the Pay By is selected as Account .
Account Branch	Displays the branch of the selected account number. NOTE: This field is applicable only if the Pay By is selected as Account .
Account Amount	Displays the currency of the selected account number and the calculated account amount based on the exchange rate. NOTE: This field is applicable only if the Pay By is selected as Account .
Cheque Number	Specify the cheque number of the account. NOTE: This field is applicable only if the Pay By is selected as Account .
Cheque Date	Specify the date as mentioned in the cheque. NOTE: This field is applicable only if the Pay By is selected as Account .
Transaction Amount	Specify the transaction currency if the Pay By is selected as Cash . NOTE: By default, branch currency will be shown and allows for editing. In addition, the system defaults the transaction amount based on the transaction currency selected.

Field	Description
Exchange Rate	<p>Displays the exchange rate used to convert the deposit currency into account or transaction currency and it can be modified.</p> <p>NOTE: If deposit currency is same as the account or transaction currency, the system will display the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y.</p>

2.14.3.3 Joint Holders Details

Figure 211: Joint Holders Details

Joint Holders

	Joint Holder ID	Joint Holder Name	Relationship	Joint Holder's Type
No data to display.				

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Specify the details of the joint holders for the deposit account, if the account type is maintained as **Joint**. For more information on fields, refer to table [Field Description: Joint Holders](#).

Field Description: Joint Holders

Field	Description
Joint Holder ID	Select the customer ID which is considered as joint account holder for the deposit account.
Joint Holder Name	Displays the customer name as joint holder name.
Relationship	Select the relationship of the joint account holder from the drop-down list.

Field	Description
Joint Holder's Type	Select the joint holder's type from the drop-down list.

2.14.3.4 Maturity Payment Details

Figure 212: Payout Details

Specify the parameters for automatic payout through either account transfer, bankers cheque, or demand draft. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Payout Details](#).

Field Description: Payout Details

Field	Description
Component Type	Select the component type from the drop-down list. (Principal or Profit)
Repayment By	Select the repayment option from the drop-down list (Account, Bankers Cheque, or Demand Draft).
Payment Account	Specify the account to which the repayment to be made. This field allows you to input only if repayment is by account.

Field	Description
Account Branch	Displays the account branch based on the payment account selected.
Beneficiary Name	Specify the name of the beneficiary for the payout of BC or DD drawn. NOTE: This field allows you to input only if the repayment is by BC or DD.
Beneficiary Address 1 to Beneficiary Address 4	Specify the address of beneficiary for the payout.

2.14.3.5 Maturity Instruction Details

Figure 213: Rollover Details

Specify the parameters for auto renewal of deposit account. For more information on fields, refer to table [Field Description: Rollover Details](#).

Field Description: Rollover Details

Field	Description
Auto Renewal	Select if auto renewal required for the deposit account.
Renewal Type	Specify the renewal type from the drop down values (Principal , Principal + Profit , Special Amount or Profit).

Field	Description
	NOTE: This field is mandatory to input if auto renewal is selected.
Renewal Amount	Specify the renewal amount and renewal currency. NOTE: The renewal currency is displayed as deposit currency.
Renewal Tenor	Specify the renewal tenor in days/months/year.

2.14.3.6 Denomination details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.14.3.7 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the loan repayment details are handed off to Islamic Financing TD module for account creation.

2.15 Bill Payments

This section describes the various screens used to perform the Bill Payments. Bill Payments can be done for various utility bills. The screens are described in the following sub-sections:

- [2.15.1 Bill Payment By Cash](#)
- [2.15.2 Bill Payment Against Account](#)

2.15.1 Bill Payment By Cash

The Teller can use this screen to make utility bill payment by cash. Utility bill payment can be performed for the Institutions, which are already maintained in product processors. To process this screen, type **Bill Payment By Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Bill Payments**, click **Bill Payment By Cash**.

→ The **Bill Payment By Cash** screen is displayed.

Figure 214: Bill Payment By Cash

Bill Payment by Cash

Utility Provider ID *

Consumer Number

Bill Date *

Transaction Amount

Total Charge Amount

Utility Provider Name

Bill Number *

Bill Amount *

Exchange Rate

Narrative *

► Charge Details

► Denomination

Submit Clear Cancel

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Bill Payment By Cash](#).

Field Description: Bill Payment By Cash

Field	Description
Utility Provider ID	Click the search icon, and select the utility provider ID from the list of values.
Utility Provider Name	Displays the name of the specified utility provider ID.
Consumer Number	Specify the consumer number.
Bill Number	Specify the bill number.
Bill Date	Specify the bill date.
Bill Amount	Select the currency from the drop-down values, and specify the bill amount that needs to be paid.
Transaction Amount	Select the transaction currency from the drop-down values. The transaction amount is displayed based on the exchange rate.
Exchange Rate	<p>Displays the exchange rate.</p> <p>NOTE: If the Bill currency is same as the Transaction currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y.</p>

Field	Description
Total Charge Amount	Displays the total charges in branch local currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .
Narrative	Displays the narrative as Bill Payment By Cash and it can be modified.

2.15.1.1 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.15.1.2 Denomination Details

The **Denomination** segment is used to view the denominations maintained for the transaction currency and to enter the denomination units. For more information on this segment, refer to the topic [2.4.11.2 Denomination Details](#) in this guide.

2.15.1.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the main leg accounting (Dr Cash GL and Cr Institution ID account GL) and charge accounting details are handed off to the Accounting System.

2.15.2 Bill Payment by Account

The Teller can use this screen to make utility bill payment against an account. Utility bill payment can be performed for the Institutions, which are already maintained in product processors. To process this screen, type **Bill Payment by Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Bill Payments**, click **Bill Payment by Account**.

→ The **Bill Payment by Account** screen is displayed.

Figure 215: Bill Payment by Account

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Bill Payment by Account](#).

Field Description: Bill Payment by Account

Field	Description
Utility Provider ID	Click the search icon, and select the utility provider ID from the list of values.
Utility Provider Name	Displays the name of the specified utility provider ID.
Consumer Number	Specify the consumer number.
Bill Number	Specify the bill number.
Bill Date	Specify the bill date.
Bill Amount	Select the currency from the drop-down values, and specify the bill amount that needs to be paid.
Account Number	Specify the account number against which the bill payment needs to be done.
Account Name	Displays the name of the specified account number.
Cheque Number	Specify the cheque number, if the amount needs to be debited through the cheque.
Cheque Date	Specify the cheque date, if the amount needs to be debited through the cheque.
Account Amount	Displays the amount that needs to be debited based on the exchange rate.

Field	Description
Exchange Rate	Displays the exchange rate. NOTE: If the Bill currency is same as the Transaction currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .
Total Charge Amount	Displays the total charges in branch local currency. NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .
Narrative	Displays the narrative as Bill Payment Against Account and it can be modified.

2.15.2.1 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.15.2.2 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the main leg accounting (Dr Cash GL and Cr Institution ID account GL) and charge accounting details are handed off to the Accounting System.

2.16 Session Teller Transactions

This section describes the various screens used to perform the Session Teller transactions. The cash transactions can be performed only when the Teller Session is started, refer to the topic [2.4.13.1 Start Teller Session](#) in this guide. The Teller can enter the denomination details for a Teller Session in the **Stop Teller Session**. For more information, refer to the topic [2.4.13.2.3 Teller Session Denomination Details](#) in this guide. The screens are described in the following sub-sections:

- [2.16.1 Cash Deposit](#)
- [2.16.2 Cash Withdrawal](#)
- [2.16.3 FX Sale Against Walk-in](#)
- [2.16.4 FX Purchase Against Walk-in](#)

2.16.1 Cash Deposit

This screen is used to deposit the cash in a CASA. Cash can be deposited in either account currency or any foreign currency that is allowed. Whenever any transaction in foreign currency is posted to the account, it is converted to the account currency based on the maintained exchange rate for the transaction.

To process this screen, type **Cash Deposit** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Session Teller Transactions**, click **Cash Deposit**.

→ The **Cash Deposit** screen is displayed.

Figure 216: Cash Deposit

2.16.1.1 Main Transaction Details

Specify the details in the **Cash Deposit** screen. For more information on this segment, refer to the topic [2.6.1.1 Main Transaction Details](#) in this guide.

2.16.1.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.16.1.3 Transaction Submission

Click **Submit** to complete the transaction. For more information, refer to the topic [2.6.1.4 Transaction Submission](#) in this guide.

→ The **Transaction Completed Successfully** information message is displayed.

2.16.2 Cash Withdrawal

This screen is used to withdraw funds from CASA account of the customer. The withdrawal is subject to the availability of sufficient balance or available credit limit. When the transaction is performed, it updates the available balance in the CASA account immediately.

To process this screen, type **Cash Withdrawal** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Session Teller Transactions**, click **Cash Withdrawal**.

→ The **Cash Withdrawal** screen is displayed.

Figure 217: Cash Withdrawal

Cash Withdrawal

Account Number *

Transaction Amount *

Exchange Rate

1.00

Account Amount

Total Charge Amount

0.00

Narrative *

Cash Withdrawal

Charge Details

Submit Clear Cancel

2.16.2.1 Main Transaction Details

Specify the details in the **Cash Deposit** screen. For more information on this segment, refer to the topic [2.6.2.1 Main Transaction Details](#) in this guide.

2.16.2.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.16.2.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the cash is withdrawn successfully from the customer account. For more information on transaction submission and validations, refer to the topic [2.6.1.4 Transaction Submission](#) in this guide.

2.16.3 FX Sale Against Walk-in

This screen is used to sell a foreign currency to a walk-in customer in return for the equivalent amount received in another currency.

To process this screen, type **FX Sale - Walk-in** in the Menu Item Search located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Session Teller Transactions**, click **FX Sale - Walk-in**.

→ The **FX Sale Against Walk-in** screen is displayed.

Figure 34: FX Sale Against Walk-in

2.16.3.1 Main Transaction Details

Specify the details in the **Cash Deposit** screen. For more information on this segment, refer to the topic [2.6.5.1 Main Transaction Details](#) in this guide.

2.16.3.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.16.3.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the teller cash position to the equivalent of Sold currency is deducted and Received currency is incremented. For more information on transaction submission and validations, refer to the topic [2.6.1.4 Transaction Submission](#) in this guide.

2.16.4 FX Purchase Against Walk-in

This screen is used to buy foreign currency from walk-in customers. To process this screen, type **FX Purchase - Walk-in** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Session Teller Transactions**, click **FX Purchase - Walk-in**.

→ The **FX Purchase Against Walk-in** screen is displayed.

Figure 218: FX Purchase Against Walk-in

FX Purchase Against Walk-in

<p>Amount Bought *</p> <input type="text"/>	<p>Currency Paid *</p> <input type="text"/>
<p>Beneficiary Name *</p> <input type="text"/>	<p>Beneficiary Address 1</p> <input type="text"/>
<p>Beneficiary Address 2</p> <input type="text"/>	<p>Beneficiary Address 3</p> <input type="text"/>
<p>Beneficiary Address 4</p> <input type="text"/>	<p>Identification Type</p> <input type="text" value="Select"/>
<p>Identification Number</p> <input type="text"/>	<p>Exchange Rate</p> <input type="text"/>
<p>Amount Paid</p> <input type="text"/>	<p>Total Charges</p> <input type="text"/>
<p>Narrative *</p> <input type="text" value="FX Purchase Against Walk-in"/>	

▶ Charge Details

Submit Clear Cancel

2.16.4.1 Main Transaction Details

Specify the details in the **Cash Deposit** screen. For more information on this segment, refer to the topic [2.6.7.1 Main Transaction Details](#) in this guide.

2.16.4.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.16.4.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated, and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the teller cash position is updated based on the currency of the **Amount Bought** and the **Amount Paid** fields. For more information on transaction submission and validations, refer to the topic [2.6.1.4 Transaction Submission](#) in this guide.

2.16.5 Loan Repayment by Cash

The Teller can use this screen to accept cash from a walk-in customer to repay the loan amount. To process this screen, type **Loan Repayment By Cash** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, navigate to left menu and click **Teller**. On Teller Mega Menu, under **Session Teller Transactions**, click **Loan Repayment by cash**.

→ The **Loan Repayment By Cash** screen is displayed.

Figure 219: Loan Repayment By Cash (without Multi Currency and Total Charges)

The screenshot shows the 'Loan Repayment By Cash' screen. The form contains the following fields:

- Loan Account**: A text input field.
- Exchange Rate**: A numeric input field with up and down arrows.
- Total Charges (LCY)**: A numeric input field.
- Repayment Amount**: A numeric input field.
- Account Amount**: A numeric input field.
- Narrative**: A text input field with the value 'Loan Repayment By Cash'.

At the bottom right of the screen, there are three buttons: **Submit**, **Clear**, and **Cancel**.

2.16.5.1 Main Transaction Details

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Loan Repayment By Cash Screen](#).

Field Description: Loan Repayment By Cash Screen

Field	Description
Loan Account	Specify the loan account number. When you press Tab key, the customer details and loan account details will be displayed in the Customer Information widget.
Repayment Amount	Select the repayment currency and specify the repayment amount. NOTE: By default, the loan account currency is displayed as repayment currency.
Exchange Rate	Displays the exchange rate. NOTE: If the transaction currency is same as the account currency, the system displays the exchange rate as 1. This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y .
Total Charges (LCY)	Displays the total charges in branch local currency. NOTE: This field is displayed only if Total Charge Configuration at Function Code indicator level is set as Y .
Account Amount	Displays the repayment amount in loan account currency.

Field	Description
	NOTE: This field is displayed only if Multi Currency Configuration at Function Code indicator level is set as Y . If the loan account currency is different from repayment currency, then the system will derive the account amount based on the exchange rate.
Narrative	Displays the narrative as Loan Repayment By Cash and it can be modified.

2.16.5.2 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.16.5.3 Transaction Submission

1. Click **Submit** to complete the transaction.

→ A Teller Sequence Number is generated and the **Transaction Completed Successfully** information message is displayed.

The transaction is moved to authorization in case of any approval warning raised when the transaction saves. On transaction completion, the loan amount is repaid successfully.

2.17 Journal Log

This section describes the various screens used to check the status of the transactions. The screens are described in the following sub-sections:

- [2.17.1 Electronic Journal](#)
- [2.17.2 Servicing Journal](#)
- [2.17.3 Reassign Transactions](#)

2.17.1 Electronic Journal





Tellers and Supervisors can use this screen to view the status of the cash transactions performed by them on the posting date. Tellers can view the status of the transactions performed only by them and Supervisors can view the status of the transactions performed by them and other Tellers. This screen is used to perform the following operations:

- View the status of all transactions performed by the logged-in Teller ID.
- Reverse the completed transaction posted by Teller during the day.
- Re-submit the incomplete transactions performed by the logged-in Teller ID, that are either:
 - Approved by the supervisor and moved to Teller EJ log for re-submission.
 - Transactions processed by external system (say Oracle Banking Payments) and responded to Teller with the status as **Success**.
- Reject the incomplete transactions that are either:
 - Rejected by external system (say Oracle Banking Payments) with the status as **Reject**.
 - Prompted with error due to processing validations.
- View the approval history to see the list of all transactions that are either approved or rejected by the logged-in approver ID.
- Approve or Reject the transactions that are assigned to the logged-in Approver ID during the day.

In the tile and grid views, the transactions are displayed for all statuses by default. The status can be changed using the filters option. If the user closes the screen with a status other than All, the selected status will be defaulted until the browser tab is closed. The following conditions apply for the default status:

- The browser tab is not closed – the transactions will be displayed for the previously selected status if this screen is launched again.
- The browser tab is closed and the user logs in to the application in a new tab or window – the transactions will be displayed for all statuses if this screen is launched.

User can perform any of the following actions in this screen:

- Click  icon to display the details in the tile view.
- Click  icon to display the details in the grid view.
- On the grid view, click  icon to download the journal log as Microsoft Excel Worksheet.
- On the grid view, click  icon to view and select the necessary operation.

To process this screen, type **Electronic Journal** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Journal Log**, click **Electronic Journal**.

→ The **Electronic Journal** screen is displayed.

Figure 220: Electronic Journal – Tile View

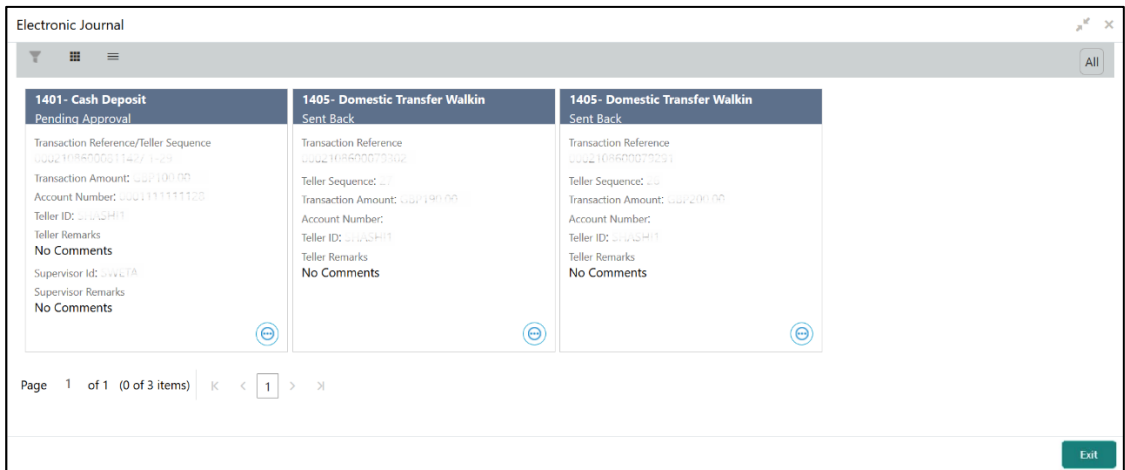



Figure 221: Electronic Journal – Grid View




Function Code	Transaction Reference	Teller Sequence	Transaction Currency	Transaction Amount	Account Number	Teller ID	Teller Remarks	Transaction Status
1401- Cash Deposit	10000000000000000000	1	USD	100	10000000000000000000	00000001	No Comments	Pending Approval
1405- Domestic Transfer Walkin	10000000000000000000	1	USD	100	10000000000000000000	00000001	No Comments	Sent Back
1405- Domestic Transfer Walkin	10000000000000000000	1	USD	100	10000000000000000000	00000001	No Comments	Sent Back




2. Click  icon to filter the results on the tile/grid view based on the search criteria.





→ The **Filters** pop-up screen is displayed.



Figure 222: Electronic Journal – Filters


Filters

Teller ID  Function Code  Branch Posting Date * 

Account Number  Teller Sequence Prefix  Transaction Status 

Transaction Reference From Sequence Number   To Sequence Number  

From Transaction Time  To Transaction Time  From Amount Range To Amount Range

Transaction Currency 

3. On the **Filters** pop-up screen, specify the details fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to the field description table.

Field Description: Electronic Journal - Filters


Field	Description
Teller ID	Specify the Teller ID. You can also click search icon and select the Teller ID from the list of values.
Function Code	Specify the function code for which the inquiry is to be made. You can also click search icon and select the Teller ID from the list of values.
Branch Posting Date	Specify the branch posting date for which the inquiry is to be made. NOTE: By default, the current posting date is displayed.
Account Number	Specify the account number. You can also click search icon and select the Teller ID from the list of account numbers maintained.
Teller Sequence Prefix	Click search icon and select from the list of values.
Transaction Status	Select the transaction status from the drop-down values. NOTE: By default, All status is selected.
Transaction Reference	Specify the transaction reference number.
From Sequence Number	Specify the start number of the sequence range.
To Sequence Number	Specify the end number of the sequence range.
From Transaction Time	Specify the transaction start time.
To Transaction Time	Specify the transaction end time.
From Amount Range	Specify the "from" amount of the amount range.

Field	Description
To Amount Range	Specify the “to” amount of the amount range.
Transaction Currency	Click search icon and select the transaction currency from the list of values.

After filling the necessary fields, you can do any of the following steps:

- Click **Fetch** to get the list of transactions based on the query criteria specified. When you click **Fetch**, the following details are displayed for each transaction:
 - Function Code and Screen Name
 - Transaction Reference Number
 - Teller Sequence Number
 - Transaction Amount
 - Account Number
 - Teller ID
 - Teller Remarks
- Click **Clear** to clear the specified values.

You can also navigate to necessary transaction; perform the operations using the shortcut keys as follows:

1. Press Tab key, and navigate to the list of transactions in grid view.
2. Use Up/Down arrow keys to select the necessary transaction.
3. Use Left/Right arrow keys to select the  icon.
4. Press Spacebar to view the operations applicable to the selected transaction.
5. Use Up/Down arrow keys to select the necessary operation.

2.17.2 Servicing Journal

Tellers and Supervisors can use this screen to view the status of the non-cash transactions performed by them on the posting date. For more details, refer to the description in topic [2.17.1 Electronic Journal](#).

To process this screen, type **Servicing Journal** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Journal Log**, click **Servicing Journal**.

→ The **Servicing Transaction** screen is displayed.

Figure 223: Servicing Journal – Tile View

Accounting Journal		
1006- Account Transfer Sent Back	1006- Account Transfer Sent Back	8330- Inward Registration Sent Back
Transaction Reference 0002100000070355 Teller Sequence: 1 Transaction Amount: USD 1,000.00 Account Number: Teller ID: 0000RH1 Teller Remarks No Comments	Transaction Reference 0002100000070355 Teller Sequence: 1 Transaction Amount: USD 170.00 Account Number: Teller ID: 0000RH1 Teller Remarks No Comments	Transaction Reference 0002100000074055 Teller Sequence: 1 Transaction Amount: USD 100.00 Account Number: 00000001 Teller ID: 0000RH1 Teller Remarks No Comments

Figure 224: Servicing Journal – Grid View

Servicing Journal






All

Function Code	Transaction Reference	Teller Sequence	Transaction Currency	Transaction Amount	Account Number	Teller ID	Teller Remarks	Transaction Status
1006- Account Transfer	1000120000010011	001	USD	1000	1000000001	001000001	No Comments	Sent Back
1006- Account Transfer	1000120000010012	001	USD	100	1000000001	001000001	No Comments	Sent Back
8330- Inward Registration	1000120000010013	001	USD	100	1000000001	001000001	No Comments	Sent Back

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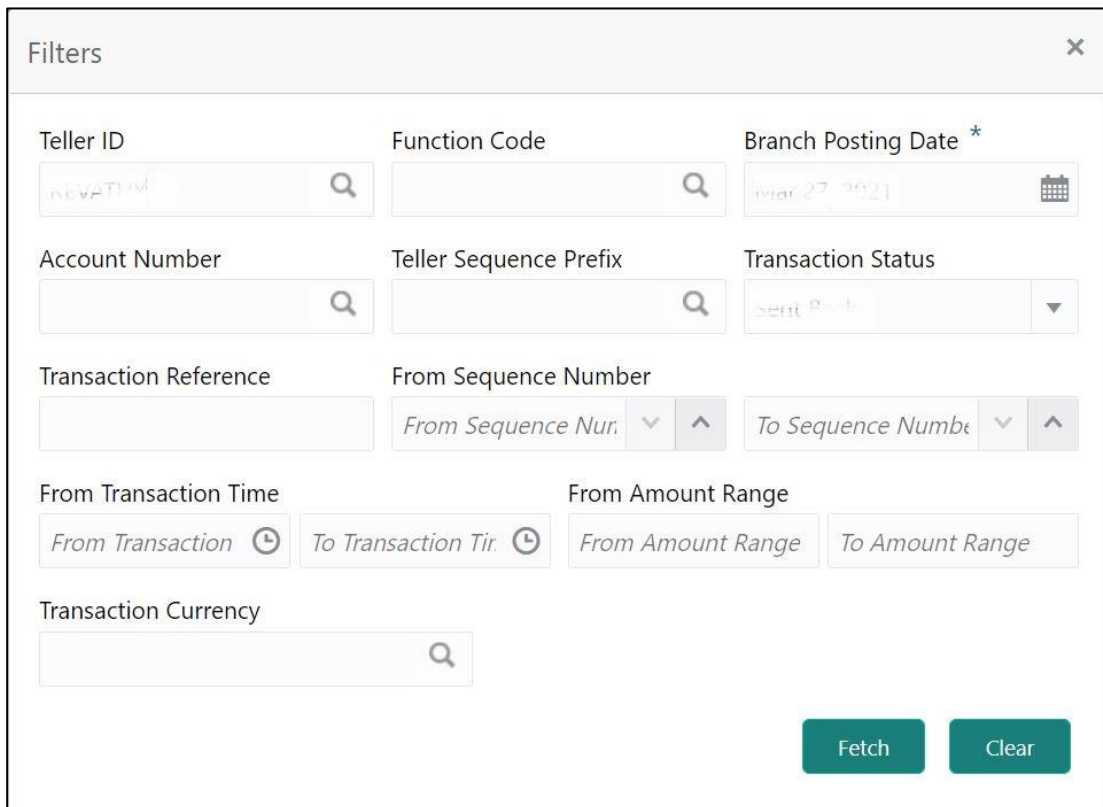
Full

By default, the transactions are displayed for **All** statuses. If the user change the transaction status using the filters option and close the screen, the previously selected status will be defaulted. When the browser or the tab is closed and the screen is launched again, the transaction status will be defaulted with **All**. You can perform any of the following actions in this screen:

- Click  icon to display the details in the tile view.
 - Click  icon to display the details in the grid view.
 - On the grid view, click  icon to download the journal log as Microsoft Excel Worksheet.
 - On the grid view, click  icon to view and select the necessary operation.
2. Click  icon to filter the results on tile/grid view based on the search criteria.

→ The **Filters** pop-up screen is displayed.

Figure 225: Servicing Journal – Filter



The screenshot shows a 'Filters' pop-up window with the following fields and controls:

- Teller ID:** Text input field with a search icon.
- Function Code:** Text input field with a search icon.
- Branch Posting Date *:** Date picker field showing 'Mar 27, 2021'.
- Account Number:** Text input field with a search icon.
- Teller Sequence Prefix:** Text input field with a search icon.
- Transaction Status:** Dropdown menu showing 'Sent Back'.
- Transaction Reference:** Text input field.
- From Sequence Number:** Range selector with 'From Sequence Number' and 'To Sequence Number' fields, each with up/down arrows.
- From Transaction Time:** Range selector with 'From Transaction Time' and 'To Transaction Time' fields, each with a clock icon.
- From Amount Range:** Range selector with 'From Amount Range' and 'To Amount Range' fields.
- Transaction Currency:** Text input field with a search icon.
- Buttons:** 'Fetch' and 'Clear' buttons at the bottom right.

3. On the **Filters** pop-up screen, specify the details fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to the field description table.

Field Description: Servicing Journal - Filters


Field	Description
Teller ID	Specify the Teller ID. You can also click search icon and select the Teller ID from the list of values.
Function Code	Specify the function code for which the inquiry is to be made. You can also click search icon and select the Teller ID from the list of values.
Branch Posting Date	Specify the branch posting date for which the inquiry is to be made. NOTE: By default, the current posting date is displayed.
Account Number	Specify the account number. You can also click search icon and select the Teller ID from the list of account numbers maintained.
Teller Sequence Prefix	Click search icon and select from the list of values.
Transaction Status	Select the transaction status from the drop-down values. NOTE: By default, All status is selected.
Transaction Reference	Specify the transaction reference number.
From Sequence Number	Specify the start number of the sequence range.
To Sequence Number	Specify the end number of the sequence range.
From Transaction Time	Specify the transaction start time.
To Transaction Time	Specify the transaction end time.

Field	Description
From Amount Range	Specify the “from” amount of the amount range.
To Amount Range	Specify the “to” amount of the amount range.
Transaction Currency	Click search icon and select the transaction currency from the list of values.

After filling the necessary fields, you can do any of the following steps:

- Click **Fetch** to get the list of transactions based on the query criteria specified. When you click **Fetch**, the following details are displayed for each transaction:
 - Function Code and Screen Name
 - Transaction Reference Number
 - Teller Sequence Number
 - Transaction Amount
 - Account Number
 - Teller ID
 - Teller Remarks
- Click **Clear** to clear the specified values.

You can also navigate to necessary transaction; perform the operations using the shortcut keys as follows:

- Press Tab key, and navigate to the list of transactions in grid view.
- Use Up/Down arrow keys to select the necessary transaction.
- Use Left/Right arrow keys to select the  icon.
- Press Spacebar to view the operations applicable to the selected transaction.
- Use Up/Down arrow keys to select the necessary operation.

2.17.3 Reassign Transactions

Tellers and Supervisors can use this screen to re-assign the Supervisor ID for the cash/non-cash transactions, which are pending for approval. To process this screen, type **Reassign Transactions** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Journal Log**, click **Reassign Transactions**.

→ The **Reassign Transactions** screen is displayed.

Figure 226: Reassign Transactions

Specify the details to fetch the records. For more information on fields, refer to table [Field Description: Reassign Transactions](#).

Field Description: Reassign Transactions

Field	Description
Branch Posting Date	Specify the branch posting date for which the inquiry is to be made. NOTE: By default, the current posting date is displayed.
Teller ID	Select the Teller ID from the list of values.

Field	Description
Function Code	Specify the Function code for which the inquiry is to be made. NOTE: The adjoining option provides the list of all function codes maintained.
Account Number	Specify the account number. The LOV fetch list all account numbers maintained.
Teller Sequence Prefix	Select from the list of values.
From Sequence Number	Specify the start number of the sequence range.
To Sequence Number	Specify the end number of the sequence range.
From Transaction Time	Specify the transaction start time.
To Transaction Time	Specify the transaction end time.
From Amount Range	Specify the “from” amount of the amount range.
To Amount Range	Specify the “to” amount of the amount range.
Journal Log Type	Select the type from the drop-down values (Electronic Journal or Servicing Journal).

After filling the necessary fields, you can do the following steps:








- Click **Fetch** to get the list of transactions based on the query criteria specified. When you click **Fetch**, the following details are displayed for each transaction:
 - Function Code and Screen Name
 - Transaction Reference Number
 - Teller Sequence Number
 - Transaction Amount

- Account Number
 - Teller ID
 - Supervisor ID
 - Teller Remarks
 - Supervisor Remarks
- Click **Clear** to clear the transaction list.



2.17.3.1 List of Transactions

The transactions fetched based on the search criteria are displayed in Tile View. In the Tile View, you can click necessary icons to perform the operations.

Figure 227: List of Transactions

CQRQ	CQRQ	CQRQ	CQRQ
Transaction Reference CQRQ109600027752	Transaction Reference CQRQ109600027753	Transaction Reference CQRQ109600027754	Transaction Reference CQRQ109600027755
Teller Sequence: 394	Teller Sequence: 393	Teller Sequence: 213	Teller Sequence: 122
Transaction Amount:	Transaction Amount:	Transaction Amount:	Transaction Amount:
Account Number:	Account Number:	Account Number:	Account Number:
Teller ID: CQRQ109600027752	Teller ID: CQRQ109600027753	Teller ID: CQRQ109600027754	Teller ID: CQRQ109600027755
No Comments	No Comments	No Comments	No Comments
 	 	 	 

In the transaction record, you can perform any of the following operations:

- Click  icon to unlock the transaction.
- Click  icon to re-assign the Supervisor ID for the transaction.

2.18 Prediction

This section describes the Teller Service Counters Prediction screen used to predict the number of service counters. It is described in the following sub-section:

- [2.18.1 Teller Service Counters Prediction](#)

2.18.1 Teller Service Counters Prediction

This screen is used to predict the number of Teller service counters required for the specified days. To process this screen, type **Teller Service Counters Prediction** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, navigate to left menu and click **Teller**. On Teller Mega Menu, under **Prediction**, click **Teller Service Counters Prediction**.

→ The **Teller Service Counters Prediction** screen is displayed.

Figure 228: Teller Service Counters Prediction

Specify the details to fetch the records. All the fields in this screen are mandatory. For more information on fields, refer to table [Field Description: Teller Service Counters Prediction](#).

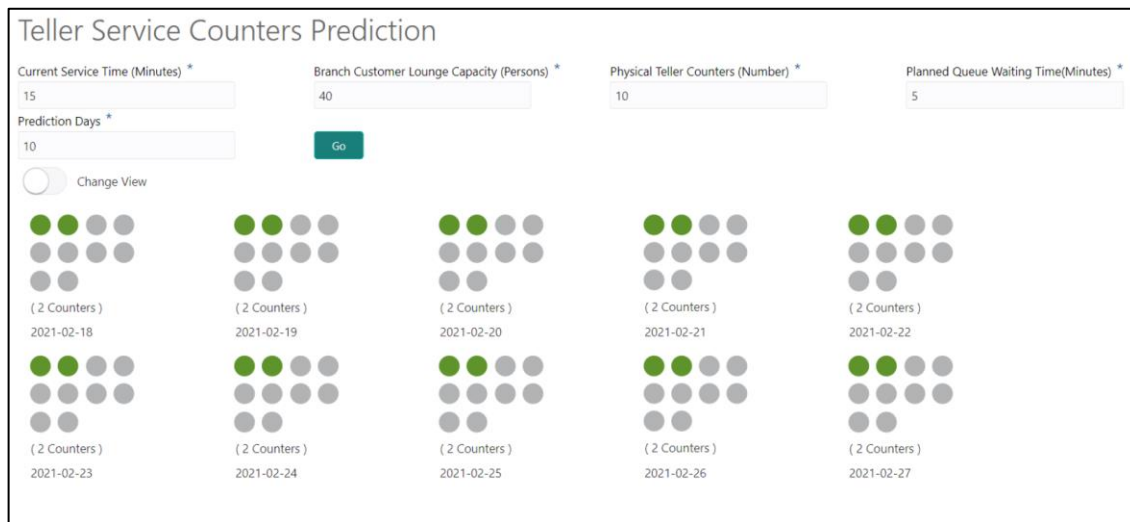
Field Description: Teller Service Counters Prediction

Field	Description
Current Service Time (Minutes)	Specify the time to service business transaction at the Teller counter.
Branch Customer Lounge Capacity (Persons)	Specify the number of persons can be accommodated at one time in the physical service area of the Branch.
Physical Teller Counters (Number)	Specify the physical teller counters available at the branch.

Field	Description
Planned Queue Waiting Time (Minutes)	Specify the waiting time to be achieved at the queue.
Prediction Days	Number of Days in future where the Teller counters are required to be predicted.

Click Go to get the predicted value of Teller Service Counters. A sample prediction of Teller service counters based on certain values is shown below.

Figure 229: Sample Prediction of Teller Service Counters



2.19 Cache

This section describes the Clear Cache screen, which is used to get the maintenance reflected while performing the transactions. It is described in the following sub-section:

- [2.19.1 Clear Cache](#)

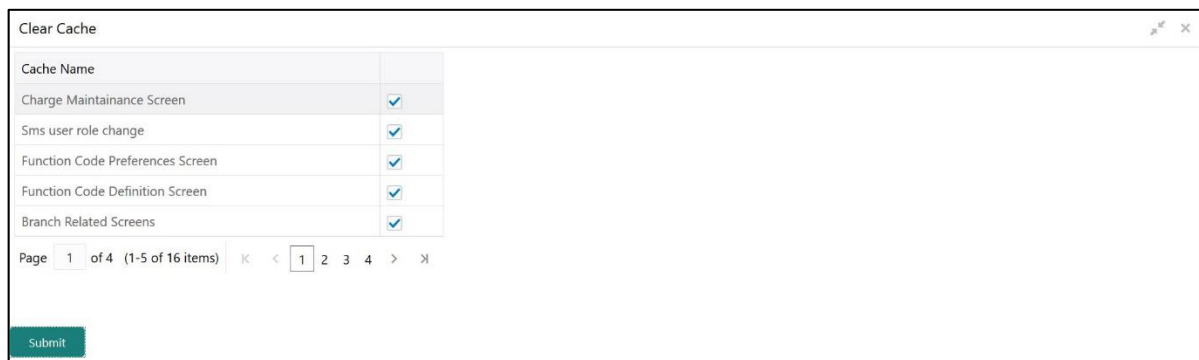
2.19.1 Clear Cache

This screen is used to clear cache in order to get the maintenance reflected while performing the transactions. To process this screen, type **Clear Cache** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, navigate to left menu and click **Teller**. On Teller Mega Menu, under **Cache**, click **Clear Cache**.

→ The **Clear Cache** screen is displayed.

Figure 230: Clear Cache



The screenshot shows the 'Clear Cache' window. It contains a table with the following data:

Cache Name	
Charge Maintenance Screen	<input checked="" type="checkbox"/>
Sms user role change	<input checked="" type="checkbox"/>
Function Code Preferences Screen	<input checked="" type="checkbox"/>
Function Code Definition Screen	<input checked="" type="checkbox"/>
Branch Related Screens	<input checked="" type="checkbox"/>

Below the table, there is a pagination bar showing 'Page 1 of 4 (1-5 of 16 items)' and navigation buttons. At the bottom left, there is a green 'Submit' button.

2. Click the checkboxes to select the desired **Cache Name**.
3. Click **Submit** to clear the selected cache.
4. Click **OK** to close the screen.

2.20 Customer Service

This section describes the various screens used customer services and inquiries. The screens are described in the following sub-sections:

- [*2.20.1 Cheque Status Enquiry*](#)
- [*2.20.2 Stop Cheque Request*](#)
- [*2.20.3 Cheque Book Request*](#)
- [*2.20.4 Passbook Issue*](#)
- [*2.20.5 Passbook Update*](#)
- [*2.20.6 Passbook Status Change*](#)
- [*2.20.7 Passbook Reprint*](#)
- [*2.20.8 Account Balance Inquiry*](#)
- [*2.20.9 Account Statement Request*](#)
- [*2.20.10 Customer Address Update*](#)
- [*2.20.11 Account Address Update*](#)
- [*2.20.12 Customer Contact Details Update*](#)
- [*2.20.13 Cheque Book Status Change*](#)

2.20.1 Cheque Status Inquiry

The Teller can use this screen to query the details of a cheque by specifying the account number of the customer and cheque number.

To process this screen, type **Cheque Status Inquiry** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Cheque Status Inquiry**.

→ The **Cheque Status Enquiry** screen is displayed.

Figure 231: Cheque Status Enquiry

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cheque Status Enquiry](#).

Field Description: Cheque Status Enquiry

Field	Description
Account Number	Specify the account number for which the cheque status needs to be enquired.

Field	Description
Cheque Number	Specify the cheque number.
Query	Click this icon to fetch the details of the cheque.
Clear	Click this icon to clear the details.
Account Name	Displays the name of the account holder.
Account Branch	Displays the account branch code.
Customer ID	Displays the customer ID of the account.
Cheque Status	Displays the status of the cheque (Used , Unused , or Stopped).
Value Date	Displays the date specified on the cheque.
Cheque Amount	Displays the cheque amount.
Beneficiary	Displays the name of the beneficiary.

2.20.2 Stop Cheque Request

The Teller can use this screen to initiate stop payment of cheque as requested by the customer. A stop payment request is an instruction given by a customer to the bank directing it to stop payment against a Cheque. This instruction can be based on single cheque or a range of cheque numbers.

To process this screen, type **Stop Cheque Request** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Stop Cheque Request**.

→ The **Stop Cheque Request** screen is displayed.

Figure 232: Stop Cheque Request

The screenshot shows the 'Stop Cheque Request' screen. It features a header bar with the title 'Stop Cheque Request'. Below the header, there are several input fields and a toggle switch. The fields are: 'Account Number' (mandatory), 'Cheque Number' (mandatory), 'Cheque Amount' (with a dropdown arrow), 'Expiry Date' (with a calendar icon), 'Effective Date' (with a calendar icon and a date 'Mar 27, 2021'), 'Reason Type' (with a dropdown arrow and the value 'Stop'), 'Total Charge Amount' (with a dropdown arrow and the value '0.00'), and 'Narrative' (with the value 'Stop Cheque Request'). There is also a 'Select Multiple Cheques' toggle switch. At the bottom right, there are three buttons: 'Submit', 'Clear', and 'Cancel'.

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Stop Cheque Request](#).

Field Description: Stop Cheque Request

Field	Description
Account Number	Specify the account number for which you need to enforce a stop payment.

Field	Description
Cheque Number	Specify the cheque number on which the stop payment to be enforced.
Select Multiple Cheques	Select this option to enforce stop payment on multiple cheques of the customer account.
Cheque Amount	Specify cheque amount for which the cheque is drawn. The cheque currency is defaulted to account currency.
Effective Date	Specify the date on which the cheque is drawn.
Expiry Date	Specify the expiry date of the cheque.
Reason Type	Specify the type of stop payment (Stop or Lost).
Total Charge Amount	Displays the total charge amount, which is computed by the system in local currency of the branch. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .
Narrative	The system displays the default narrative Stop Cheque Request and it can be modified. You can specify the reason/purpose for which the stop payment is issued

2.20.2.1 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.20.2.2 Transaction Submission

When you click **Submit**, the request is handed off to the core FLEXCUBE Universal Banking system to update the stop payment status in Customer Accounts Maintenance to indicate the presence of a stop payment instruction for the customer account.

2.20.3 Cheque Book Request

This screen is used to initiate the cheque book request for a customer account. To process this screen, type **Cheque Book Request** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Cheque Book Request**.

→ The **Cheque Book Request** screen is displayed.

Figure 233: Cheque Book Request

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cheque Book Request](#).

Field Description: Cheque Book Request

Field	Description
Account Number	Specify the account number for which the cheque book request to be initiated.

Field	Description
Cheque Book Type	Click the search icon, and select the checkbook type from the list of values.
Number of Leaves	Specify the number of leaves (10, 25, 50, or 100).
First Cheque Number	Specify the number of first cheque.
Request Date	By default, the current posting date is displayed as the request date.
Request Status	Select the request status from the drop-down values (Requested or Delivered).
Deliver To	Specify the mode of delivery (Branch or Post).
Address Line 1 to Address Line 4	Specify the address of the Customer if the delivery mode is selected as Post . By default, the address of the customer account is displayed and it can be modified.
Narrative	Displays the default narrative as Cheque Book Request and it can be modified.

2.20.3.1 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.20.3.2 Transaction Submission

When you click **Submit**, the request is handed off to the core FLEXCUBE Universal Banking system for the cheque book issuance of the customer account.

2.20.4 Passbook Issue

The Teller can use this screen to issue a new passbook for a customer account. To process this screen, type **Passbook Issue** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Passbook Issue**.

→ The **Passbook Issue** screen is displayed.

Figure 234: Passbook Issue

The screenshot displays the 'Passbook Issue' form. It features a header bar with a back arrow and the title 'Passbook Issue'. The form is organized into two main columns of input fields. The left column includes fields for 'Account Number' (marked with a blue asterisk), 'Account Name', 'Account Open Date', 'Address Line 1', 'Address Line 3', 'Passbook Number', 'Total Charge Amount' (with a numeric keypad), 'Narrative' (marked with a blue asterisk), and a text area for 'Passbook Issue'. The right column includes fields for 'Account Currency', 'Account Branch', 'Customer ID', 'Address Line 2', 'Address Line 4', 'Passbook Status', and 'Passbook Category' (with a search icon). Below these fields is a section titled 'Charge Details' with a right-pointing arrow. At the bottom right of the form are three buttons: 'Submit', 'Clear', and 'Cancel'.

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory.
For more information on fields, refer to table [Field Description: Passbook Issue](#).

Field Description: Passbook Issue

Field	Description
Account Number	Specify the account number for which the passbook needs to be issued.
Account Currency	Displays the currency of the specified account number.
Account Name	Displays the name of the specified account number.
Account Branch	Displays the branch code of the specified account number.
Account Open Date	Displays the account opening date.
Customer ID	Displays the customer ID.
Address Line 1 to Address Line 4	Specify the address of the customer.
Passbook Number	Displays the passbook number that needs to be issued. NOTE: The passbook number is generated based on the instrument number maintenance.
Passbook Status	By default, the passbook status is displayed as Issued .
Total Charge Amount	Displays the total charge amount, which is computed by the system in local currency of the branch. NOTE: This field is displayed only if Multi Currency Configuration at Function Code Indicator level is set as Y .

Field	Description
Passbook Category	Click the search icon, and select the passbook category from the list of values.
Narrative	Displays the default narrative as Passbook Issue and it can be modified.
Old Passbook Details	Specify the fields.
Passbook Number	Displays the old passbook number that is issued to the customer account.
Issue Date	Displays the issue date of the old passbook.
Status Movement	Displays the current status of the passbook.
Status Change Date	Displays the date on which the current status got modified.

2.20.4.1 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.20.4.2 Transaction Submission

When you click **Submit**, the passbook issue request is handed off to the FLEXCUBE Universal Banking system to update the passbook issue request for the customer account.

2.20.5 Passbook Update

The Teller can use this screen to update the passbook of a customer account. To process this screen, type **Passbook Update** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Passbook Update**.

→ The **Passbook Update** screen is displayed.

Figure 235: Passbook Update

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Passbook Update](#).

Field Description: Passbook Update

Field	Description
Account Number	Specify the account number for which the passbook needs to be updated.

Field	Description
Account Branch	Displays the branch code of the specified account number.
Account Name	Displays the name of the specified account number.
Passbook Number	Displays the passbook number that needs to be updated.
Start Line	Specify the start line of the passbook to enter the transaction details.
Previous Balance	Displays the previous balance in the passbook.
Compression Required	Check this box to modify the defaulted values related to transaction compression.
Compression Start Date	Displays the compression start date.
Compression End Date	Displays the compression end date.

When you click **Submit**, the request is handed off to the FLEXCUBE Universal Banking system to fetch and update the passbook statement of the customer account.

2.20.6 Passbook Status Change

The Teller can use this screen to initiate status change of a passbook for a customer account. To process this screen, type **Passbook Status Change** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Passbook Status Change**.

→ The **Passbook Status Change** screen is displayed.

Figure 236: Passbook Status Change

Passbook Status Change

Account Number *
 Account Branch *
 Account Name *
 Customer ID *
 Passbook Number *
 Issue Date
 Passbook Status
 Status Description
 Status Change Date
 Narrative *
 Passbook Status Change

Old Passbook Details

Passbook Number	Issue Date	Status Movement	Status Description	Status Date Change
No data to display.				

Page 1 (0 of 0 items) < 1 >

Submit Clear Cancel

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Passbook Status Change](#).

Field Description: Passbook Status Change

Field	Description
Account Number	Specify the account number for which the passbook status change is required.

Field	Description
Account Branch	Displays the branch code of the specified account number.
Account Name	Displays the name of the specified account number.
Customer ID	Displays the customer ID of the specified account number
Passbook Number	Displays the current passbook number of the customer account.
Issue Date	Displays the date of issue of the current passbook number.
Passbook Status	Select the passbook status to be changed from the dropdown values (Active , Close , or Reissue).
Status Description	Displays the description of the selected status.
Status Change Date	Displays the current posting date as the status change date.
Narrative	Displays default the narrative as Passbook Status Change and it can be modified.
Old Passbook Details	Specify the fields.
Passbook Number	Displays the old passbook number of the customer account.
Issue Date	Displays the issue date of the old passbook.
Status Movement	Displays the current status of the old passbook number.

Field	Description
Status Description	Displays the description of the status of the old passbook number.
Status Change Date	Displays the date on which the old passbook is modified.

When you click **Submit**, the request is handed off to the FLEXCUBE Universal Banking system for updating the status change of the old passbook number.

2.20.7 Passbook Reprint

The Teller can use this screen to reprint the passbook of a customer account. To process this screen, type **Passbook Reprint** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Passbook Reprint**.

→ The **Passbook Reprint** screen is displayed.

Figure 237: Passbook Reprint

Passbook Reprint

Account Number *

Account Name *

Account Branch

Account Currency

Reprint Basis
☒ Reprinting Based On Transactions
☐ Reprinting Based On Date

Last Number Of Transactions

From Date

To Date

Narrative *

Submit **Clear** **Cancel**

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory.

For more information on fields, refer to table [Field Description: Passbook Reprint](#).

Field Description: Passbook Reprint

Field	Description
Account Number	Specify the account number for which the passbook needs to be updated.

Field	Description
Account Branch	Displays the branch code of the specified account number.
Account Name	Displays the name of the specified account number.
Account Currency	Displays the account currency.
Reprint Basis	Select the reprint basis from the drop-down values (Reporting Based on Transaction or Reporting Based on Date).
Last Number of Transactions	Specify the last number of transactions. NOTE: This field is enabled only if Reprint Basis is selected as Transaction .
From Date	Specify the date from which the transactions need to be printed. NOTE: This field is enabled only if Reprint Basis is selected as Date .
To Date	Displays the current date. NOTE: This field is enabled only if Reprint Basis is selected as Date .
Narrative	Displays the narrative as Passbook Reprint and it can be modified.

When you click **Submit**, the request is handed off to the FLEXCUBE Universal Banking system to fetch the details, and reprint the passbook of the customer account.

2.20.8 Account Balance Inquiry

The Teller can use this screen to inquire the account balance details of a customer account. To process this screen, type **Account Balance Inquiry** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Account Balance Inquiry**.

→ The **Account Balance Inquiry** screen is displayed.

Figure 238: Account Balance Inquiry

Account Balance Enquiry

Customer Account *

Query

Clear

Account Currency

Account Class

Account Open Date

Mode of Operation

Account Name

Account Class Description

Account Type

Balance Details

Current Balance

Blocked

Total Available

☐ Sweep Enabled

ILM Sweep Eligible Balance

Net Balance

Uncollected

Available

Book Balance

Sweep Eligible Balance

Temporary Overdraft Limit

Passbook Balance

Account Status

☐ Posting Allowed

☐ Stop Payment

☐ No Credit

☐ Debit Override

☐ Overdraft

☐ Dormant

☐ Frozen

☐ No Debit

☐ Credit Override

☐ Status Change Automatic

▶ Interest And Charges Details

▶ Turnover Details

Exit

2.20.8.1 Main Transaction Details

On querying for a specific account number, the balance details will be fetched and displayed.

For more information on fields, refer to table [Field Description: Account Balance Inquiry](#).

Field Description: Account Balance Inquiry

Field	Description
Customer Account	Specify the account number for which the account balance needs to be enquired.
Query	When you click this icon, the system displays the details.
Clear	Click this icon to clear the details.
Account Currency	Displays the currency for which the account balance needs to be enquired.
Account Name	Displays the name of the specified account number.
Account Class	Displays the account class of the specified account number.
Account Class Description	Displays the description of the account class.
Account Open Date	Displays the date on which the account is opened.
Account Type	Displays the type of the account.
Mode Of Operation	Displays the mode of operation.
Balance Details	Specify the fields.
Current Balance	Displays the current balance of the account.

Field	Description
Uncollected	Displays the uncollected balance.
Blocked	Displays the blocked balance.
Available	Displays the balance available in the specified account.
Total Available	Displays the total available balance.
Book Balance	Displays the book balance.
Sweep Enabled	Check this box if sweep needs to be enabled.
Sweep Eligible Balance	Displays the sweep eligible balance.
ILM Sweep Eligible Balance	Displays the ILM sweep eligible balance.
Temporary Overdraft Limit	Displays the temporary overdraft limit.
Net Balance	Displays the net balance.
Passbook Balance	Displays the passbook balance.
Account Status	Specify the fields.
Posting Allowed	Select this checkbox if posting is allowed for the account.
Stop Payment	Select this checkbox if stop payment is allowed for the account.
No Credit	Select this checkbox if credit is not allowed for the account.

Field	Description
Debit Override	Select this checkbox if debit override is allowed for the account.
Overdraft	Select this checkbox if overdraft is allowed for the account.
Dormant	Select this checkbox if the account is dormant.
Frozen	Select this checkbox if the account is frozen.
No Debit	Select this checkbox if debit is not allowed for the account.
Credit Override	Select this checkbox if credit override is allowed for the account.
Status Change Automatic	Select this checkbox if automatic status change is allowed.

2.20.8.2 Interest and Charge Details

Figure 239: Interest And Charge Details

Interest And Charges Details

Accrued Interest (Dr)

Interest Due

Last Interest Debit

Last DR Activity

Accrued Interest (Cr)

Charges Due

Last Interest Credit

Specify the details in the **Interest And Charge Details** segment. For more information on fields, refer to table [Field Description: Interest And Charge Details](#).

Field Description: Interest And Charge Details

Field	Description
Accrued Interest (Dr)	Displays the debit accrued interest.
Accrued Interest (Cr)	Displays the credit accrued interest.
Interest Due	Displays the interest due.
Charges Due	Displays the charges due.
Last Interest Debit	Displays the last interest debit.
Last Interest Credit	Displays the last interest credit.
Last DR Activity	Displays the last DR Activity.

2.20.8.3 Turnover Details

Figure 240: Turnover Details

Turnover Details	
Opening	Daily Turnover (Dr)
Daily Turnover (Cr)	Current (ACY)

Specify the details in the **Interest And Charge Details** segment. For more information on fields, refer to table [Field Description: Turnover Details](#).

Field Description: Turnover Details

Field	Description
Opening	Displays the opening turnover details.

Field	Description
Daily Turnover (Dr)	Displays the debit daily turnover.
Daily Turnover (Cr)	Displays the credit daily turnover.
Current (ACY)	Displays the current (ACY).

2.20.9 Account Statement Request

The Teller can use this screen to initiate account statement request for a customer account. To process this screen, type **Account Statement Req** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Account Statement Req**.

→ The **Account Statement Request** screen is displayed.

Figure 241: Account Statement Request

Account Statement Request

Customer Account *

Request Date

Mar 27, 2021

From Date *

Balance Type *

Value Type

Account Name

Statement Type *

Detail

To Date *

Mar 27, 2021

Narrative *

Account Statement

Charge Details

Submit Clear Cancel

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory.
For more information on fields, refer to table [Field Description: Account Statement Request](#).

Field Description: Account Statement Request

Field	Description
Customer Account	Specify the account number for which the account statement needs to be requested.
Account Name	Displays the name of the specified account number.
Request Date	Displays the current posting date as request date.
Statement Type	Specify the type of the statement requested (Detailed or Summary).
From Date	Specify the start date for the date range.
To Date	Specify the end date for the date range.
Balance Type	Specify if the account statement needs to be generated based on Book Date or Value Date.
Narrative	Displays the default narrative as Account Statement and it can be modified.

2.20.9.1 Charge Details

The **Charge Details** segment is used to view or waive the computed charges. For more information on this segment, refer to the topic [2.6.1.3 Charge Details](#) in this guide.

2.20.9.2 Transaction Submission

When you click **Submit**, the request is handed off to the FLEXCUBE Universal Banking system to initiate an account statement request.

2.20.10 Customer Address Update

The Teller can use this screen to initiate a service request to update the customer address details. To process this screen, type **Cust Address Update** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Cust Address Update**.
→ The **Customer Address Update** screen is displayed.

Figure 242: Customer Address Update

Specify the details to in the **Customer Address Update** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Customer Address Update](#).

Field Description: Customer Address Update

Field	Description
Customer Number	Specify the customer number for which the address details needs to be updated.
Customer Name	Displays the customer name for the customer number specified.

Field	Description
Correspondence Address	Specify the fields.
Address Line 1 to Address Line 4	Displays the maintained address details and it can be modified.
Country Code	Displays the maintained address details and it can be modified.
Permanent Address	Specify the fields.
Same as Correspondence Address	Select this checkbox to populate the Correspondence Address to Permanent Address .
Address Line 1 to Address Line 4	Displays the maintained address details and it can be modified.
Country Code	Displays the maintained Country code and it can be modified.
Residential Address	Specify the fields.
Same as Permanent Address	Select this checkbox to populate the Permanent Address details to Residential Address .
Address Line 1 to Address Line 4	Displays the maintained address details and it can be modified.
Country Code	Displays the maintained Country code and it can be modified.
Narrative	Displays the default narrative Customer Address Update and it can be modified.

Field	Description
Review and Submit	This icon is located to the left of this screen. Click this icon to review the request details and submit.

When you **Submit**, the request details will be handed off to FLEXCUBE Universal Banking system for Customer Address update.

2.20.11 Account Address Update

The Teller can use this screen to can initiate a service request to update the address details of the customer account. To process this screen, type **Account Address Update** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Account Address Update**.

→ The **Account Address Update** screen is displayed.

Figure 243: Account Address Update

The screenshot displays the 'Account Address Update' screen. The top bar shows 'Initiate - SRVAPP154406929/29' and a 'Documents' icon. The left sidebar has 'Account Address Update' and 'Review and Submit' options. The main form area contains the following fields:

- Account Number *** (Mandatory)
- Account Branch**
- Correspondence Address**
- Address Line 1 *** (Mandatory)
- Address Line 2**
- Address Line 3**
- Address Line 4**
- Country Code *** (Mandatory, with a search icon)
- Narrative *** (Mandatory, with a sub-label 'Account Address Update')

At the bottom right, there are four buttons: 'Back', 'Next', 'Save & Close', and 'Cancel'.

Specify the details to in the **Account Address Update** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Account Address Update](#).

Field Description: Account Address Update

Field	Description
Account Number	Specify the customer account number for which the address details needs to be updated.
Account Branch	Displays the customer name for the customer number specified.
Correspondence Address	Specify the fields.
Address Line 1 to Address Line 4	Displays the maintained address details and it can be modified.
Country Code	Displays the maintained address details and it can be modified.
Narrative	Displays the default narrative Account Address Update and it can be modified.
Review and Submit	This icon is located to the left of this screen. Click this icon to review the request details and submit.

When you **Submit**, the request details will be handed off to FLEXCUBE Universal Banking system for Account Address update.

2.20.12 Customer Contact Details Update

This screen is used to initiate a service request to update the customer contact details. To process this screen, type **Customer Contact No Update** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Customer Contact No Update**.

→ The **Customer Contact No Update** screen is displayed.

Figure 244: Customer Contact No Update

Specify the details to in the **Customer Contact No Update** screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Customer Contact No Update](#).

Field Description: Customer Contact No Update

Field	Description
Customer Number	Specify the customer number for which the contact details needs to be updated.
Customer Name	Displays the customer name for the customer number specified.

Field	Description
Customer Details	Specify the fields.
Mobile Phone	Displays the mobile number and it can be modified.
Work Phone	Displays the work phone number and it can be modified.
Residential Phone	Displays the residential phone number and it can be modified.
Fax Phone	Displays the fax phone number and it can be modified.
Preferred Contact Time	Displays the preferred contact time and it can be modified.
Preferred Communication Mode	Displays the communication mode and it can be modified.
Email Address	Displays the email id of the customer and it can be modified.
Alternate Email Address	Displays the alternate email id of the customer and it can be modified.
Narrative	Displays the default narrative Contact Details Update and it can be modified.
Review and Submit	This icon is located to the left of this screen. Click this icon to review the request details and submit.

When you **Submit**, the request details will be handed off to FLEXCUBE Universal Banking system for Customer Contact Details update.

2.20.13 Cheque Book Status Change

This screen is used to change the status of a Cheque Book. To process this screen, type **Cheque Book Status Change** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Customer Service**, click **Cheque Book Status Change**.

→ The **Cheque Book Status Change** screen is displayed.

Figure 245: Cheque Book Status Change

Specify the details to fetch the records. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Cheque Book Status Change](#).

Field Description: Cheque Book Status Change

Field	Description
Account Number	Specify the account number for which the cheque book status needs to be changed.
First Cheque Number	Specify the number of first cheque.
Request Status	<p>Select the status that needs to be updated for the chequebook. The drop-down values are as follows:</p> <ul style="list-style-type: none"> • Delivered • Requested • Destroyed

Field	Description
Narrative	Displays the default narrative as Cheque Book Status Change and it can be modified.

When you click **Submit**, the request is handed off to the core FLEXCUBE Universal Banking system to change the status of the cheque book.

2.21 Branch Dashboard

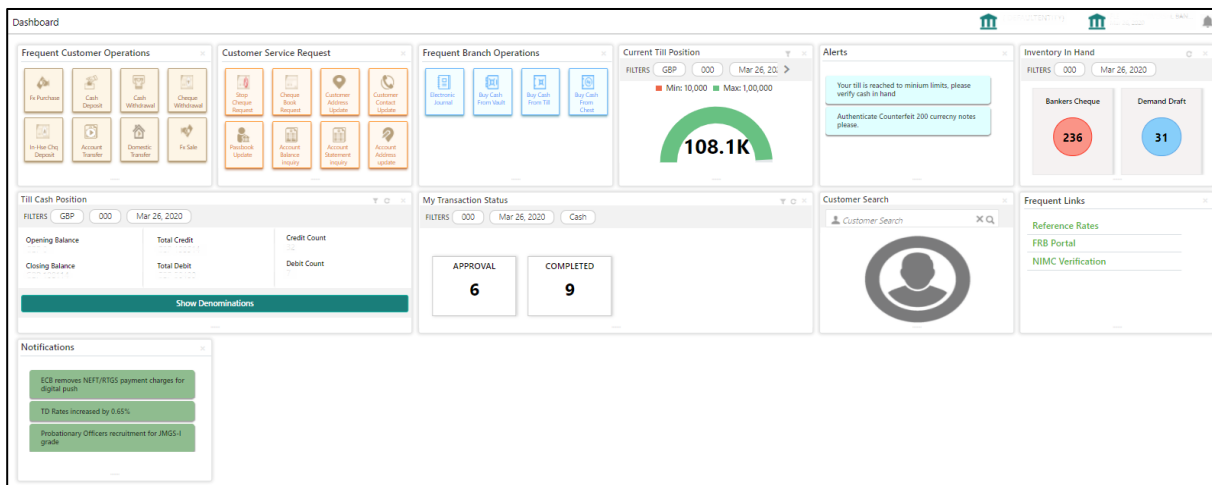
This section describes the Branch Dashboard and various widgets used on it. The Branch Dashboard facilitates the integration of data from multiple screens and displays it as a Dashboard on the landing page of the application. It provides a comprehensive and consolidated snapshot in tiny windows to access information quickly. Thus helping the bank staff to analyze, monitor, and make better decisions, which in turn helps to save time and cost.

To process this screen, type **Dashboard** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Dashboard**.

→ The Branch Dashboard screen is displayed.

Figure 246: Branch Dashboard



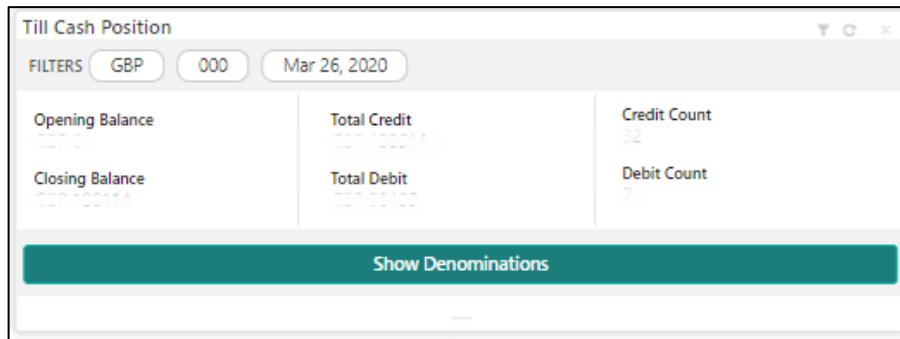
The Teller Dashboard is designed to display the widgets distributed in rows without the vertical scroll bar. The widgets are described in the following sub-sections:

- [2.21.1 Till Cash Position](#)
- [2.21.2 Inventory in Hand](#)
- [2.21.3 My Transaction Status](#)
- [2.21.4 Customer Search](#)
- [2.21.5 Current Till Position](#)
- [2.21.6 Frequent Customer Operations](#)
- [2.21.7 Frequent Branch Operations](#)
- [2.21.8 Customer Service Request](#)
- [2.21.9 Notifications](#)
- [2.21.10 Alerts](#)
- [2.21.11 Frequent Links](#)

2.21.1 Till Cash Position

This widget displays the currency wise cash position of the Teller Id, which includes **Opening Balance**, **Total Debit**, and **Total Credit**, which happened for the day, and the **Closing Balance**. In addition, the system displays the denomination wise count for the closing balance amount. The **FILTERS** option can be used to display Till cash position based on the currency, branch code, and date.

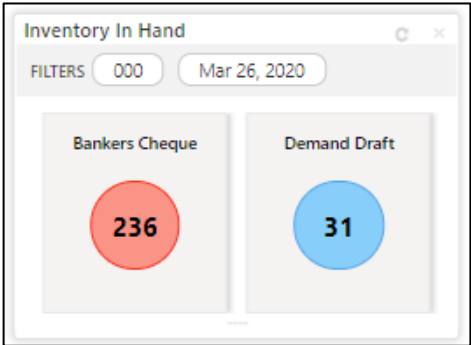
Figure 247: Till Cash Position



2.21.2 Inventory in Hand

This widget displays the list of inventory count available with the branch for the logged-in Teller Id.

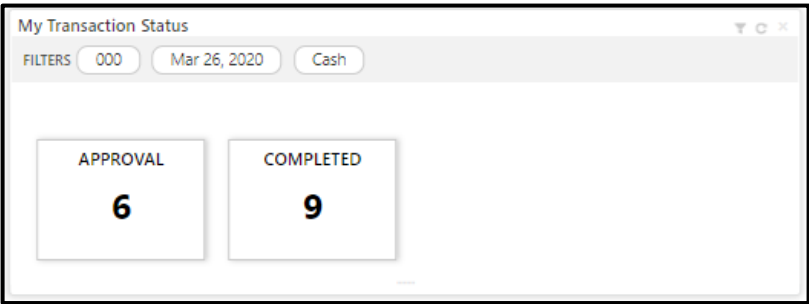
Figure 248: Inventory In Hand



2.21.3 My Transaction Status

This widget displays the total transaction count performed by the logged-in Teller. Each slice represents the status-wise count of the transactions performed by the Teller. The **FILTERS** option can be used to display transaction status based on the branch code, branch date, and transaction type (Cash/Non-Cash).

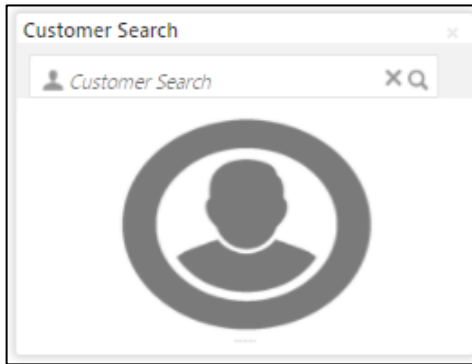
Figure 249: My Transaction Status



2.21.4 Customer Search

The Teller can use this widget to query and find a specific customer account. For more information on this segment, refer to the topic [2.3.2.2 Customer Search](#) in this guide.

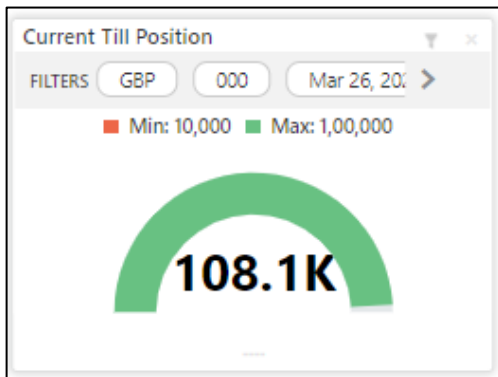
Figure 250: Customer Search



2.21.5 Current Till Position

This widget displays the Till amount available for the logged-in Teller ID. The **FILTERS** option can be used to display the current Till amount based on the currency, branch code, and date. The minimum and maximum values are fetched from the user preferences.

Figure 251: Current Till Position



2.21.6 Frequent Customer Operations

The Teller can use this widget to launch any of the frequently used **Customer Transactions** screens from the landing page. This option is easy to access instead of using **Menu Item Search** or navigating through Menu to process transactions.

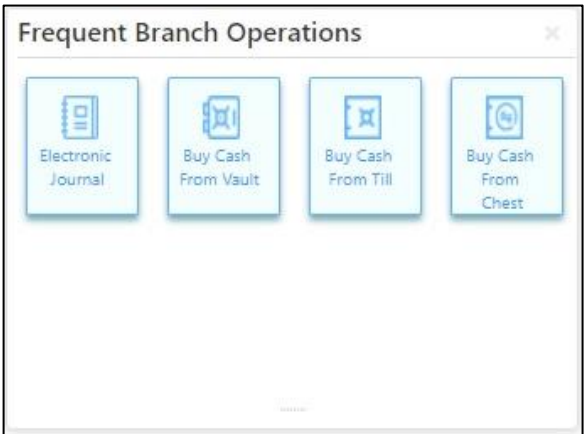
Figure 252: Frequent Customer Operations



2.21.7 Frequent Branch Operations

The Teller can use this widget to launch any of the frequently used **Branch Operations** screens from the landing page. This option is easy to access instead of using **Menu Item Search** or navigating through Menu to process transactions.

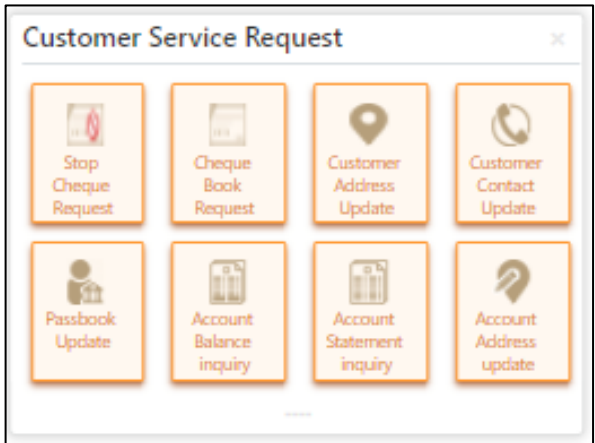
Figure 253: Frequent Branch Operations



2.21.8 Customer Service Request

The Teller can use this widget to launch any of the frequently used **Customer Service** screens from the landing page. This option is easy to access instead of using **Menu Item Search** or navigating through Menu to process transactions.

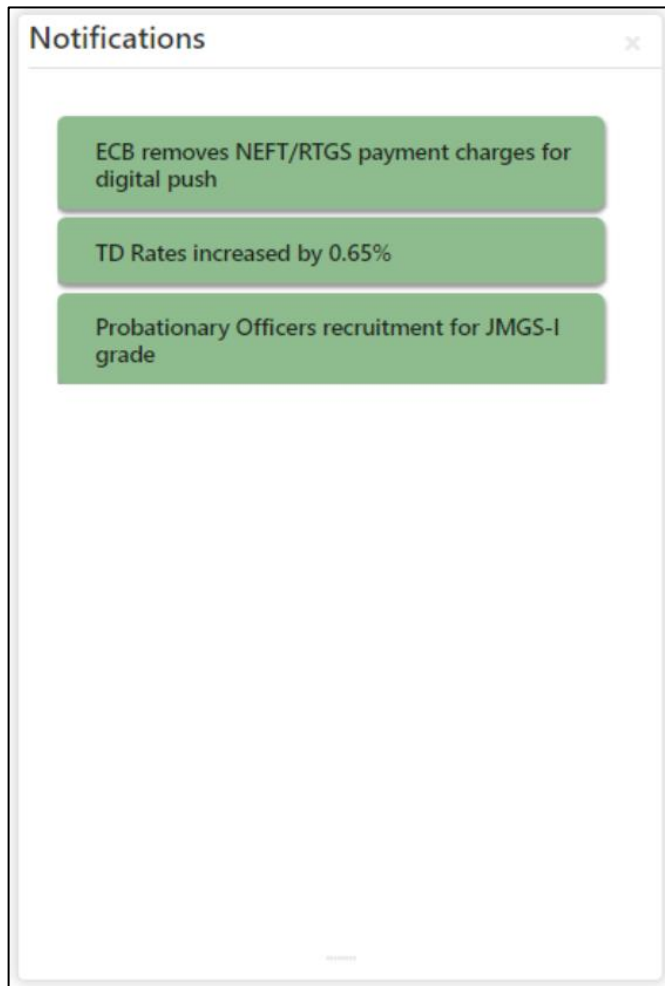
Figure 254: Customer Service Request



2.21.9 Notifications

The Teller can use this widget to view the bank specific notifications or instructions provided for the bank staffs. Generation of the notifications to be configured at the back-end.

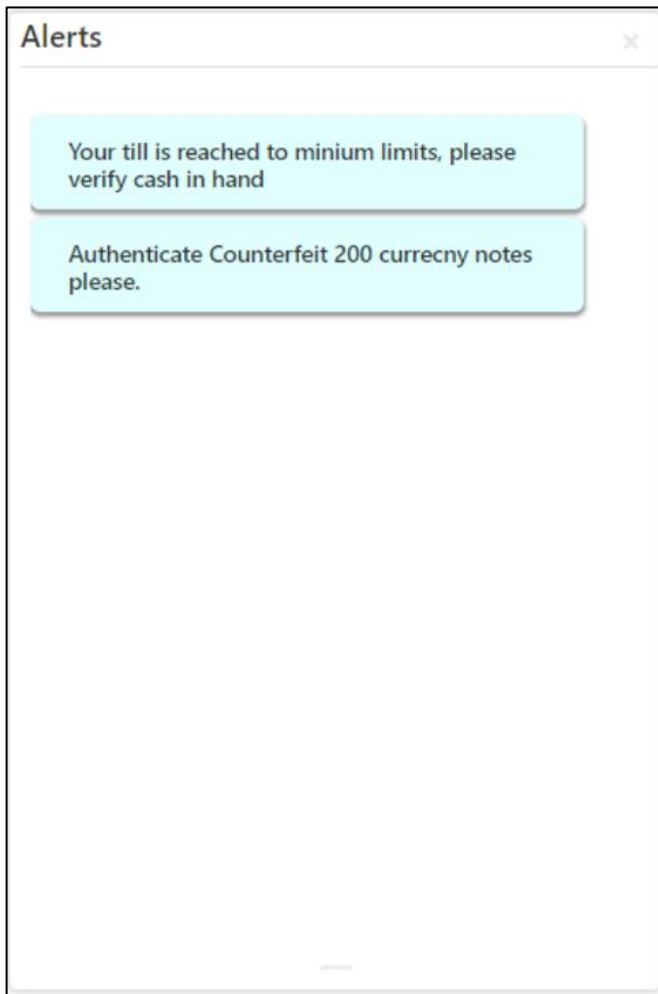
Figure 255: Notifications



2.21.10 Alerts

The Teller is alerted through this widget on the user specific information based on which the Teller has to act accordingly. Generation of the alerts to be configured at the back-end.

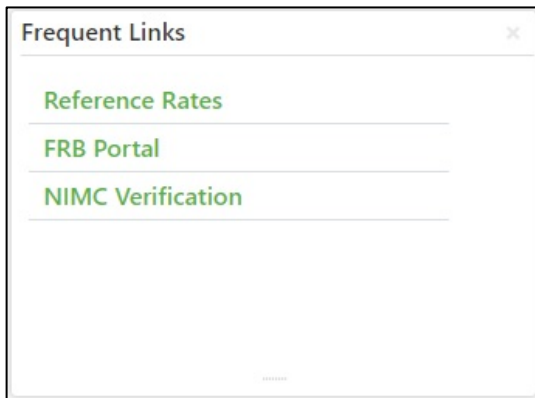
Figure 256: Alerts



2.21.11 Frequent Links

The Teller can use this widget to access the frequently used links to refer for transaction submission and for other operational activities during the day.

Figure 257: Frequent Links



2.22 Branch Maintenance

This section details the list of branch maintenances in a sequential order that is required to maintain for processing the branch transactions. The following standard operations are possible for the branch maintenances:

- Add
- Modify
- Delete
- Authorize
- Close
- Re-open

The various options under branch maintenances are described in the following sub-sections:

- [*2.22.1 Teller Branch Parameters*](#)
- [*2.22.2 Branch Role Limits*](#)
- [*2.22.3 Branch User Preferences*](#)
- [*2.22.4 Denomination Maintenance*](#)
- [*2.22.5 Function Code Definition*](#)
- [*2.22.6 Function Code Preferences*](#)
- [*2.22.7 Default Authorizer Maintenance*](#)
- [*2.22.8 Accounting and Settlements*](#)
- [*2.22.9 Instrument No Maintenance*](#)
- [*2.22.10 Inter Bank Transit Account Maintenance*](#)
- [*2.22.11 External System Maintenance*](#)
- [*2.22.12 Channel Limits Maintenance*](#)
- [*2.22.13 Account Group Maintenance*](#)
- [*2.22.14 Branch Group Maintenance*](#)
- [*2.22.15 Customer Group Maintenance*](#)

- [2.22.16 Charge Definition Maintenance](#)
- [2.22.17 Create Charge Pricing Maintenance](#)
- [2.22.18 View Charge Pricing Maintenance](#)
- [2.22.19 Charge Condition Group Maintenance](#)
- [2.22.20 Charge Decision Maintenance](#)
- [2.22.21 Charge Decision Enquiry](#)
- [2.22.22 Reject Code Maintenance](#)
- [2.22.23 Clearing Network Maintenance](#)
- [2.22.24 Denomination Variation Maintenance](#)
- [2.22.25 External Bank Code Maintenance](#)
- [2.22.26 Issuer Code Maintenance](#)
- [2.22.27 Utility Provider Maintenance](#)

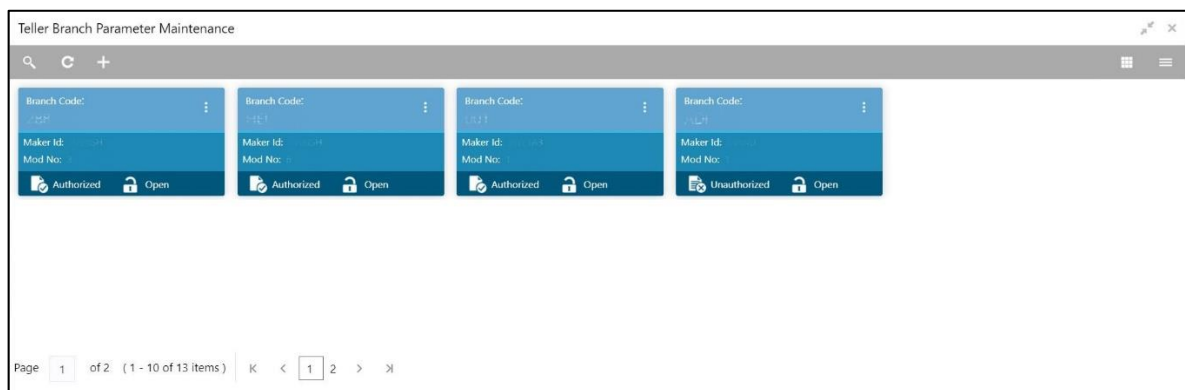
2.22.1 Teller Branch Parameters

This screen is used to set preferences for the teller branch. To process this screen, type **Teller Branch Parameter Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Teller Branch Parameters Maintenance**.

→ The **Teller Branch Parameters Maintenance (Summary)** screen is displayed.

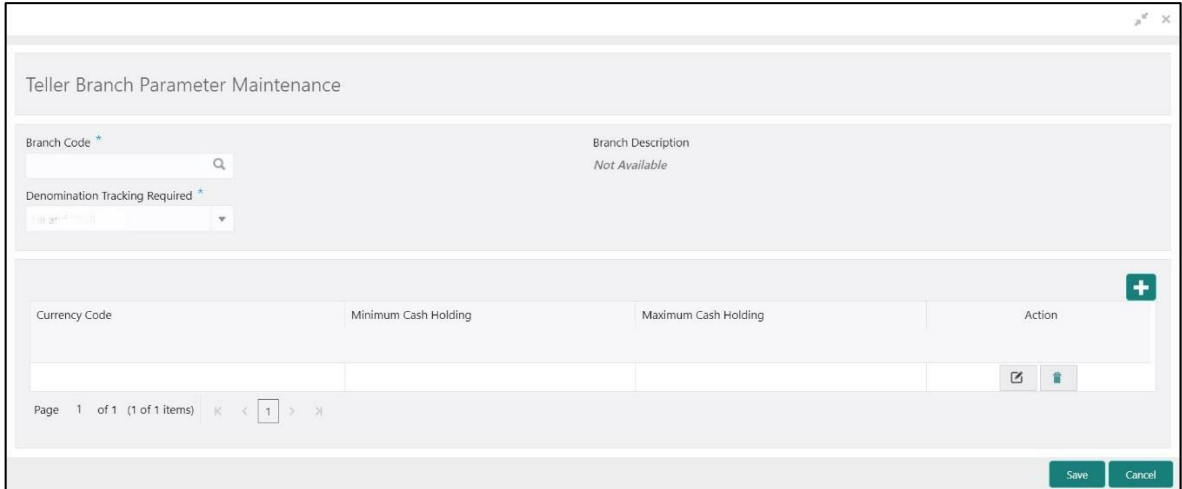
Figure 258: Teller Branch Parameter Maintenance (Summary)



2. On **Teller Branch Parameters Maintenance** (Summary) screen, click  icon.

→ The **Teller Branch Parameters Maintenance** screen is displayed.

Figure 259: Teller Branch Parameter Maintenance





Specify the details in the **Teller Branch Parameter Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Teller Branch Parameter Maintenance](#).

Field Description: Teller Branch Parameter Maintenance

Field	Description
Branch Code	Select the branch code from the available option list.
Description	Displays the description of the branch.
Denomination Tracking Required	Specify the denomination that needs to be tracked for the Vault, Till and Vault , or None . The descriptions of the drop-down values are given below: <ul style="list-style-type: none"> • Till and Vault - To track denomination for Tills and Vault. By default, this option is selected. • Vault - To track denomination only for Vault, if a Vault is involved in the transaction.

Field	Description
	<ul style="list-style-type: none"> None - To indicate that denomination tracking is not required for any transaction.
Currency Code	Displays the currency for which the Minimum Cash Holding Limit or Maximum Cash Holding Limit to be maintained for the branch.
Minimum Cash Holding Limit	Displays the minimum cash holding limit for the branch.
Maximum Cash Holding Limit	<p>Displays the maximum cash holding limit for the branch.</p> <p>NOTE: The maximum cash holding amount must not be less than minimum cash holding amount.</p>
Action	Click the icon as necessary to edit, save, or delete a row.

Click **Save** to get the summary view of configured Teller Branch Parameters. In the summary screen, you can also perform any of the following actions:

- Click  icon to search the Teller Branch Parameters based on the specified search criteria.
You can search the records based on the following criteria:
 - **Branch Code**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to refresh all records configured in the summary view.

2.22.2 Branch Role Limits

This screen is used to set the input and authorization limits for a specific role. Four static roles are factory-shipped and mapped with the functional activity codes. The functional activity codes maintained for each service/menu item are mapped to the respective roles. The details of each static role is provided in the table below:

Static Roles

Static Role	Description
OBBRN_BASE	<p>This role is mapped with all functional activity codes related to service side. A user ID has to be mapped to OBBRN_BASE and one or more of the following roles based on the requirement:</p> <ul style="list-style-type: none"> • OBBRN_MANAGER • OBBRN_TELLER • OBBRN_VAULT
OBBRN_MANAGER	<p>This role is mapped with all menu related functional activity codes, and the user can access all screens.</p>
OBBRN_TELLER	<p>This role is mapped with functional activity codes related to menu that can be accessed by a Teller user. User can access the screens except the following:</p> <ul style="list-style-type: none"> • All screens under Branch Maintenance • Open Branch Batch • Close Branch Batch • Open Vault Batch • Close Vault Batch • Buy Cash from Currency Chest • Sell Cash to Currency Chest • Interbranch Transaction Request

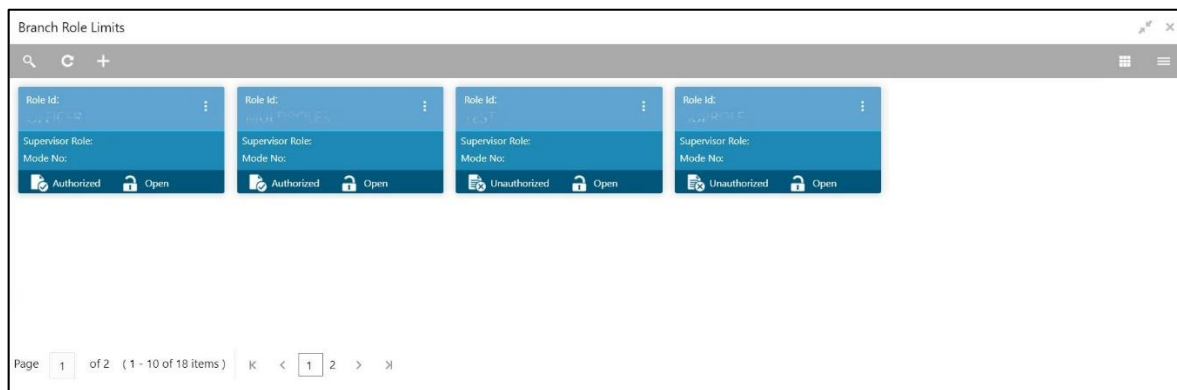
Static Role	Description
	<ul style="list-style-type: none"> Interbranch Transaction Input Interbranch Transaction Liquidation
OBBRN_VAULT	<p>This role is mapped with functional activity codes related to menu that can be accessed by a Vault user. User can access only the following screens:</p> <ul style="list-style-type: none"> Open Vault Batch Close Vault Batch Buy Cash from Currency Chest Sell Cash to Currency Chest Interbranch Transaction Request Interbranch Transaction Input Interbranch Transaction Liquidation


To process this screen, type **Branch Role Limits** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

- From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Branch Role Limits**.

→ The **Branch Role Limits** (Summary) screen is displayed.

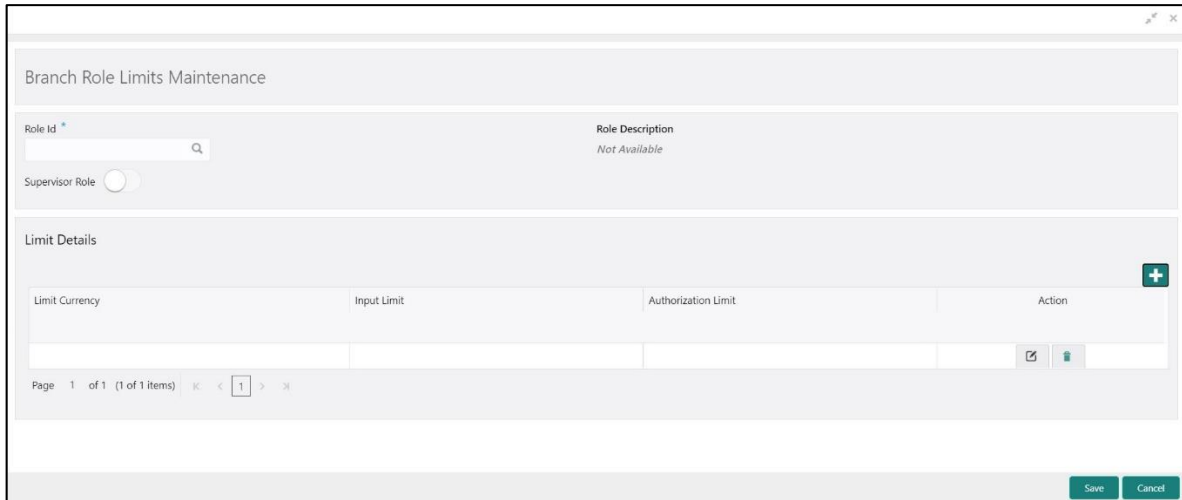
Figure 260: Branch Role Limits (Summary)



2. On **Branch Role Limits (Summary)** screen, click  icon.

→ The **Branch Role Limits Maintenance** screen is displayed.

Figure 261: Branch Role Limits Maintenance





Specify the details in the **Branch Role Limits Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Branch Role Limits Maintenance](#).

Field Description: Branch Role Limits Maintenance

Field	Description
Role ID	Select the role ID for which the limit preferences are to be set.
Role Description	Displays the role description for the selected Role ID .
Supervisor Role	Select if the defined role is a designated supervisor of the branch who has the authorization rights.
Limit Currency	Select the currency code in which the limits to be specified.
Input Limit	Specify the transaction input limit for a single transaction.

Field	Description
Authorization Limit	Specify the maximum amount that the role is allowed to process while authorizing a transaction.
Action	Click the icon as necessary to edit, save, or delete a row.

Click **Save** to get the summary view of configured Branch Role Limits. In the summary screen, you can also perform any of the following actions:

- Click  icon to search the Branch Role Limits based on the specified search criteria. You can search the records based on the following criteria:
 - **Role Id**
 - **Supervisor Role**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

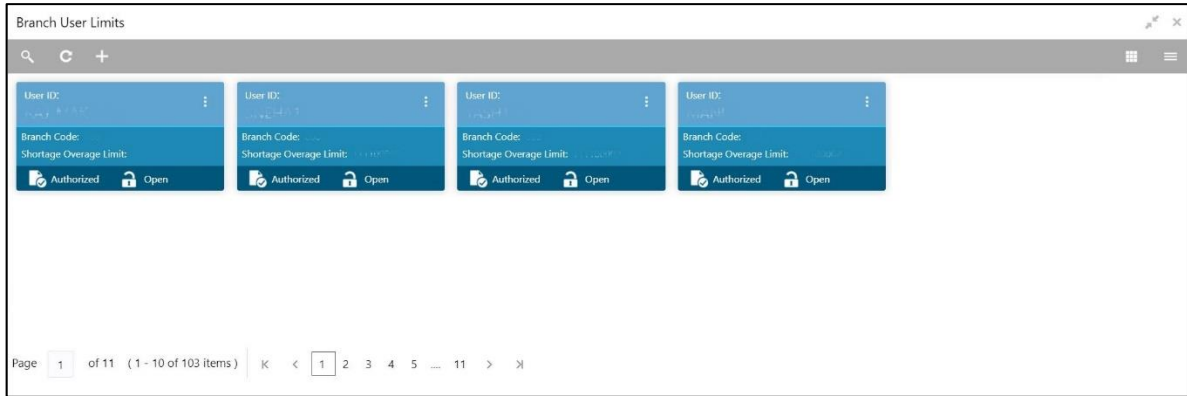
2.22.3 Branch User Preferences

This screen is used to set preferences for the branch user who either process cash transactions or process help desk activities. To process this screen, type **Branch User Limits** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Branch User Limits**.

→ The **Branch User Limits** (Summary) screen is displayed.

Figure 262: Branch User Limits (Summary)



2. On **Branch User Limits** (Summary) screen, click **+** icon.

→ The **User Preference** screen is displayed.

Figure 263: User Preference

Specify the details in the **User Preference** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: User Preference](#).



Field Description: User Preference

Field	Description
Branch Code	Click search icon, and select the branch code from the list of values.

Field	Description
User ID	Click search icon, and select the user ID for which the branch preferences to be maintained.
Till/Vault Indicator	Select from the drop down values (Till , Vault , Both or None).
Shortage/Overage GL	Click search icon, and select the GL which needs to be debited or credited for the shortage or overage during batch closure.
Carry Forward Allowed	Select if the funds are allowed to carry forward for the next day.
Inter Branch Transactions Allowed	Select if the transfer between the branches is allowed.
Receive Email	Select if the Teller needs to receive emails for approval of transactions.
Receive Notification	Select if the Teller needs to receive notifications in Dashboard.
Currency Holding Preferences	Specify the fields.
Currency Code	Click search icon, and select the currency code to specify the cash holding preferences.
Minimum Balance	Specify the minimum balance to be maintained for the Till or Vault.
Maximum Balance	Specify the maximum balance to be maintained for the Till or Vault.

Field	Description
Currency Limit Preferences	Specify the fields.
Currency Code	Click search icon, and select the currency in which the limits (transactions amounts) will be expressed.
Max Transaction Amount	Specify the maximum transaction amount allowed that the user can enter in a single transaction.
Authorization Limit	Specify the maximum amount that the user (to which the limits role is associated) is allowed to process while authorizing a transaction.

Click **Save** to get the summary view of configured User Preferences. In the summary screen, you can also perform any of the following actions:

- Click  icon to search the User Preferences based on the specified search criteria. You can search the records based on the following criteria:
 - User Id**
 - Authorization Status**
 - Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - New** – Click this button to create a new record.
 - Unlock** – Click this button to modify the details and save.
 - Delete** – Click this button to delete an unauthorized record.
 - Authorise** – Click this button to authorise the record.
 - Close** – Click this button to close the record.
 - Reopen** – Click this button to re-open a closed record.
 - Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

2.22.4 Denominations Maintenance

This screen is used to maintain the standard currency denominations for each currency that the bank deals with. For example, the denominations for the currency USD can be maintained as shown in the table [Denominations Maintenance: USD Currency](#).

Denominations Maintenance: USD Currency

CCY CODE	DENM CODE	DESCRIPTION	VALUE	NOTE / COIN
USD	D100	100 dollars	100	NOTE
USD	D50	50 dollars	50	NOTE
USD	D20	20 dollars	20	NOTE
USD	D10	10 dollars	10	NOTE
USD	D5	5 dollars	5	NOTE
USD	D1N	1 dollar Note	1	NOTE
USD	D1C	1 dollar Coin	1	COIN
USD	C25	25 cents	0.25	COIN
USD	C10	10 cents	0.1	COIN
USD	C5	5 cents	0.05	COIN
USD	C1	1 cent	0.01	COIN

To process this screen, type **Denominations Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Denominations Maintenance**.

→ The **Denominations Maintenance** (Summary) screen is displayed.

Figure 264: Denomination Maintenance (Summary)

Denominations Maintenance

Currency Code	Currency Description	Currency Code	Currency Description
1111	1111	1111	1111
1111	1111	1111	1111
1111	1111	1111	1111

Page 1 of 3 (1 - 10 of 25 items) | < 1 2 3 > X

2. On **Denominations Maintenance** (Summary) screen, click **+ icon**.

→ The **Denominations Maintenance** screen is displayed.

Figure 265: Denomination Maintenance

Denomination Maintenance

Currency Code * | Currency Description

Denomination Type: Select

Denomination Details

Denomination ID * | Description | Value * | Large Denomination

Sequence Number * | Type

Add

Denomination ID	Description	Value	Sequence Number	Type	Large Denomination	Action
No data to display.						

Page 1 (0 of 0 items) | < 1 > X

Save Cancel


Specify the details in the **Denomination Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Denomination Maintenance](#).


Field Description: Denomination Maintenance

Field	Description
Currency Code	Specify the currency for which the currency denomination to be maintained.
Currency Description	Specify the description of the currency code.
Denomination Type	Select the denomination type.
Denomination Details	Specify the fields.
Denomination ID	Specify the denomination code.
Description	Specify the description of the denomination code.
Value	Specify the numeric value of the denomination code.
Sequence Number	Specify the number, such that the denom codes will be displayed in the same sequence maintained.
Type	Specify the type as Coin or Note .
Large Denomination	Select if a particular denomination is to be maintained as a large denomination.

After filling the necessary fields, click **Add** to add the specified denomination details as an entry to the table.

Click **Save** to get the summary view of configured Denomination. In the summary screen, you can also perform any of the following actions:

- Click  icon to search the configured Denominations based on the specified search criteria. You can search the records based on the following criteria:
 - **Currency Code**
 - **Currency Description**

- **Authorization Status**
- **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

2.22.5 Function Code Definition

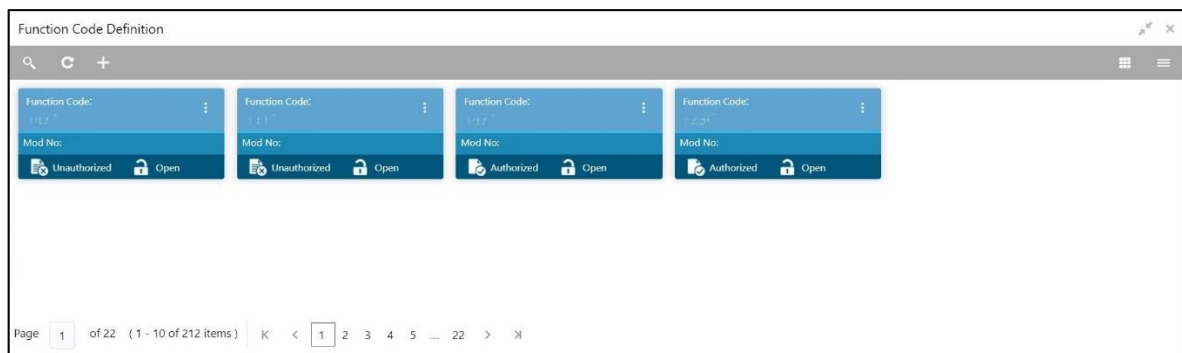
This screen is used to specify the preferences for the function code. For the list of function codes and the respective screen names, refer to chapter [Annexure 2 – List of Function Codes](#) in this guide.

To process this screen, type **Function Code Definition** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Function Code Definition**.

→ The **Function Code Definition (Summary)** screen is displayed.

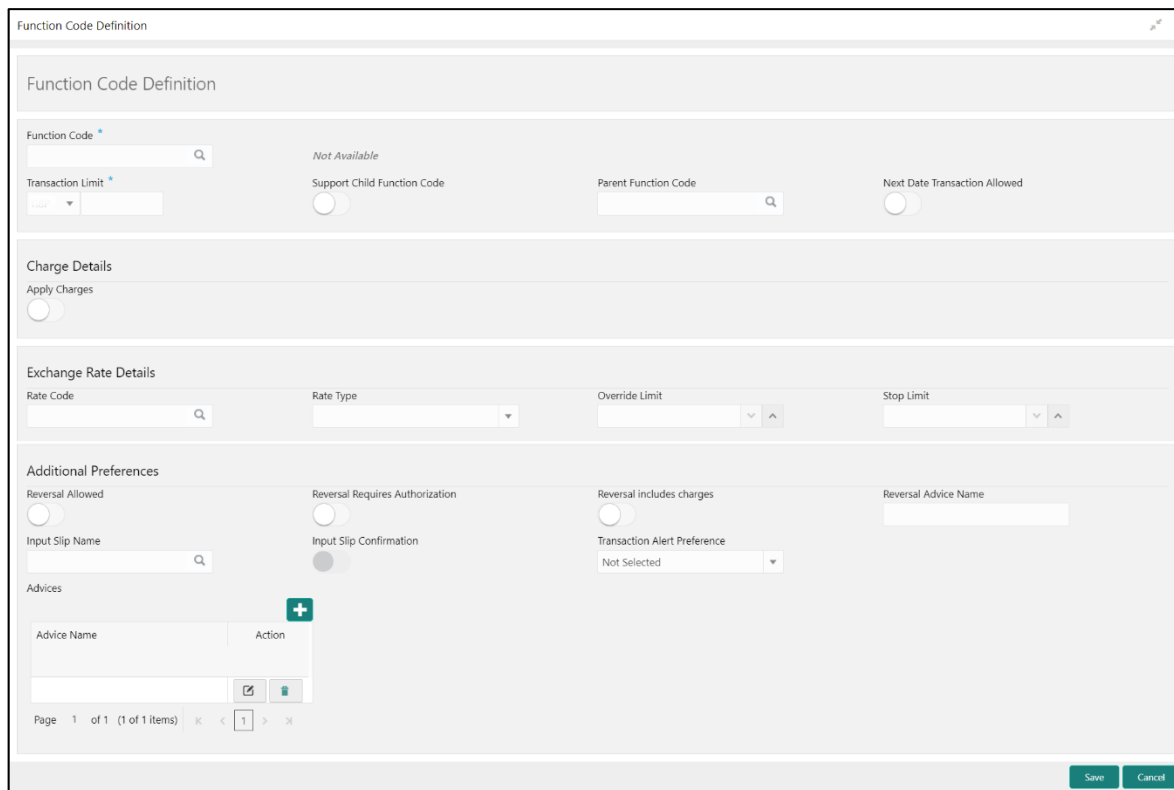
Figure 266: Function Code Definition (Summary)



2. On **Function Code Definition** (Summary) screen, click  icon.

→ The **Function Code Definition** screen is displayed.

Figure 267: Function Code Definition



Specify the details in the **Function Code Definition** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Function Code Definition](#).

Field Description: Function Code Definition

Field	Description
Function Code	Pick from the list function codes that are factory shipped. For the list of function codes and the respective screen names, refer to chapter Annexure 2 – List of Function Codes .
Function Code Description	Displays the description of the function code.


Field	Description
Transaction Limit	Specify the maximum transaction amount allowed for this function code in branch currency.
Support Child Function Code	Select if the specified function code need to act as the parent function code.
Parent Function Code	Specify the applicable parent function code. NOTE: This field is enabled only if Support Child Function Code is not selected.
Next Date Transaction Allowed	Select if the next day transaction posting needs to be allowed for the specified function code.
Charge Details	Specify the fields.
Apply Charges	Specify if charges are applicable for this transaction.
Exchange Rate Details	Specify the fields.
Rate Type	Select the rate type for the transaction code.
Rate Code	Select the rate code for the transaction code.
Override Limit	Specify the override limit. The system displays the default override limit currency as GBP.
Stop Limit	Specify the stop limit. The system displays the default stop limit currency as GBP.
Additional Preferences	Specify the fields.
Reversal Allowed	Specify if the reversal is allowed for the transaction.


Field	Description
Reversal Requires Authorization	Specify if the authorization is required for a reversal transaction.
Reversal includes charges	Specify if the charges is to be reversed along with transaction reversal.
Reversal Advice Name	Select the reversal advice name from the list of values.
Input Slip Name	Specify the input slip name.

Field	Description
Input Slip Confirmation	<p>Select if the input slip confirmation is required for the transaction. If this option is selected for a transaction screen, the Input-Slip button will be displayed on the screen.</p> <p>On the specified transaction screens, you can click Input-Slip to view the input slip before transaction submission. Once you click Input-Slip, the system validates mandatory fields. In addition, you can perform any of the following actions:</p> <ul style="list-style-type: none"> • Confirm & Print – This button is enabled only if Input Slip Confirmation is selected in Function Code Definition screen. In addition, the transaction can be submitted only if the receipt is confirmed. Click this button to confirm and print the receipt. • Print – Click this button to print the generated slip and provide to the customer. • Close – Click this button to close the generated receipt. <p>NOTE: If the mandatory fields are not filled, the system shows an error message Value is required, wherever applicable.</p>
Transaction Alert Preference	<p>Select the alert notification preference from the drop-down list. The values are mentioned below:</p> <ul style="list-style-type: none"> • SMS – the system sends an SMS notification of the transactions to the registered mobile number of the Customer. • Email – the system sends an email notification of the transactions to the registered email ID of the Customer.

Field	Description
	<ul style="list-style-type: none"> Both – the system sends SMS and email notifications of the transactions to the registered mobile number and email ID of the Customer. None – the system will not send any notifications to the Customer. <p>NOTE: The setup for Plato alerts needs to be completed and Kafka topics needs to be created to enable e-mail alerts. For more information on setup, refer to Oracle Banking Branch Installation Guide.</p>
Advices	This section allows selecting advices for multiple Function Codes.
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a selected row.
Advice Name	Displays the advice name.

Click **Save** to get the summary view of configured Function Code Definition. In the summary screen, you can also perform any of the following actions:

- Click  icon to search the Function Code Definition based on the specified search criteria. You can search the records based on the following criteria:
 - Function Code**
 - Authorization Status**
 - Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - New** – Click this button to create a new record.
 - Unlock** – Click this button to modify the details and save.
 - Delete** – Click this button to delete an unauthorized record.

- **Authorise** – Click this button to authorise the record.
- **Close** – Click this button to close the record.
- **Reopen** – Click this button to re-open a closed record.
- **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

2.22.6 Function Code Preferences

This screen is used to define the workflow preferences (validation preferences and authorization preferences) for a function code. For the list of function codes and the respective screen names, refer to the table [Annexure 2: List of Function Codes](#). The Rule Based Authorization option in this screen is used to configure multi-level authorization. The multi-level authorization feature is described with the following example.

The sample user roles considered as follows:

- JR.TELLER (Supervisor enabled)
- SR.TELLER1
- SR.TELLER 2
- VAULT TELLER1
- VAULT TELLER 2
- BRN MANAGER

The sample values for limits and roles maintained are as below:

Sample Values for Multi-level Authorization

Transaction Limit	Primary Authorization	Alternate Authorization
50,000 to 9,99,999	SR.TELLER2, VAULT TELLER1, and VAULT TELLER2	VAULT TELLER2 and BRN MANAGER
10,00,000 to 99,99,99,99,999	SR.TELLER2, VAULT TELLER 1, and VAULT TELLER2	BRN MANAGER

The approval needs to be provided by all the roles configured either in the primary authorization path or in the alternate authorization path. Based on the sample values provided, the following are some possible scenarios for multi-level authorization:

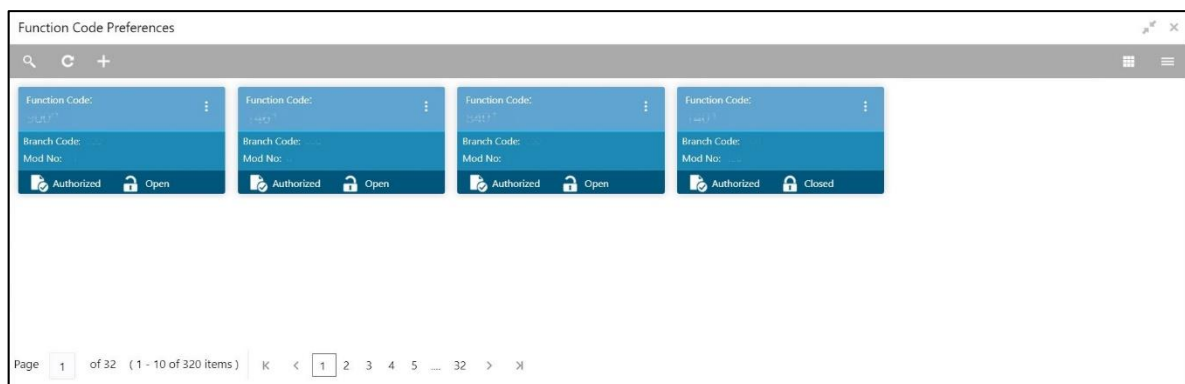
- If a Teller with JR.TELLER role inputs a cash deposit transaction of amount 10,000, the transaction gets completed automatically without authorization.
- If a Teller with JR.TELLER role input a cash deposit of 60,000, the transaction gets assigned to all the roles mentioned in Primary and Alternate Authorization paths. For example, when a user with VAULT TELLER2 role picks the transaction and authorizes it, the transaction gets assigned to the other four roles in the Primary and Alternate paths. Further, based on the user who picks for approval, the corresponding path will be chosen by the system. If a user with BRN MANAGER Role picks the transaction for approval, the system identifies the Alternate Path for approval and ends the authorization process.
- If a Teller inputs an account transfer of 20,00,000, the transaction gets assigned to all the roles mentioned in Primary and Alternate Authorization paths. When a user with BRN MANAGER role picks the transaction and authorizes it, the system identifies the path as Alternate and ends the authorization process.

To process this screen, type **Function Code Preferences** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Function Code Preferences**.

→ The **Function Code Preferences (Summary)** screen is displayed.

Figure 268: Function Code Preferences (Summary)



2. On **Function Code Preferences** (Summary) screen, click  icon.

→ The **Function Code Preferences** screen is displayed.

Figure 269: Function Code Preferences

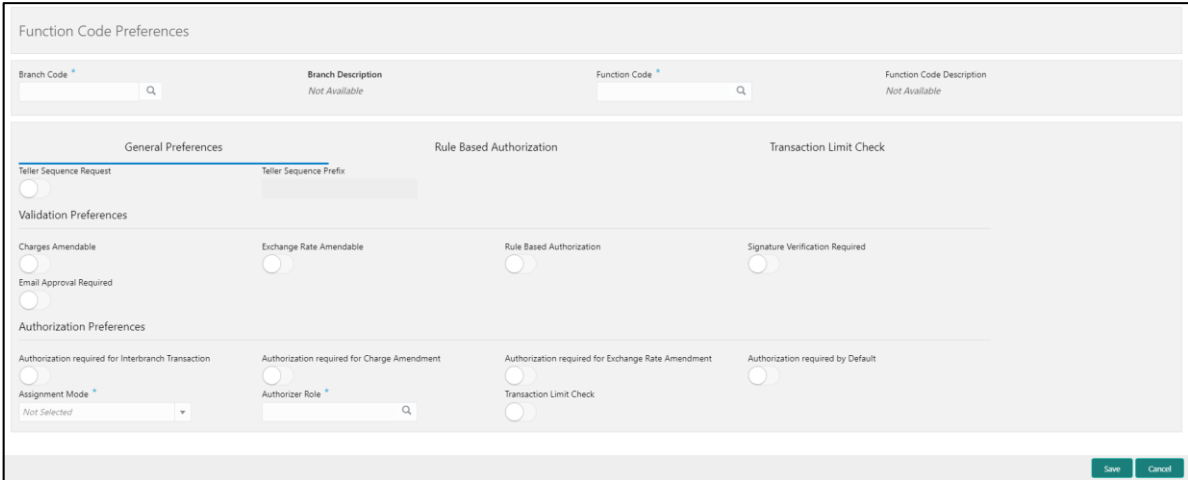


Figure 270: Rule Based Authorization

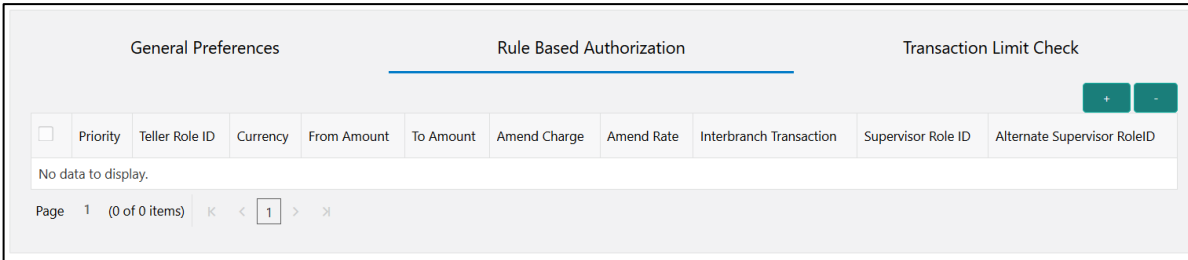
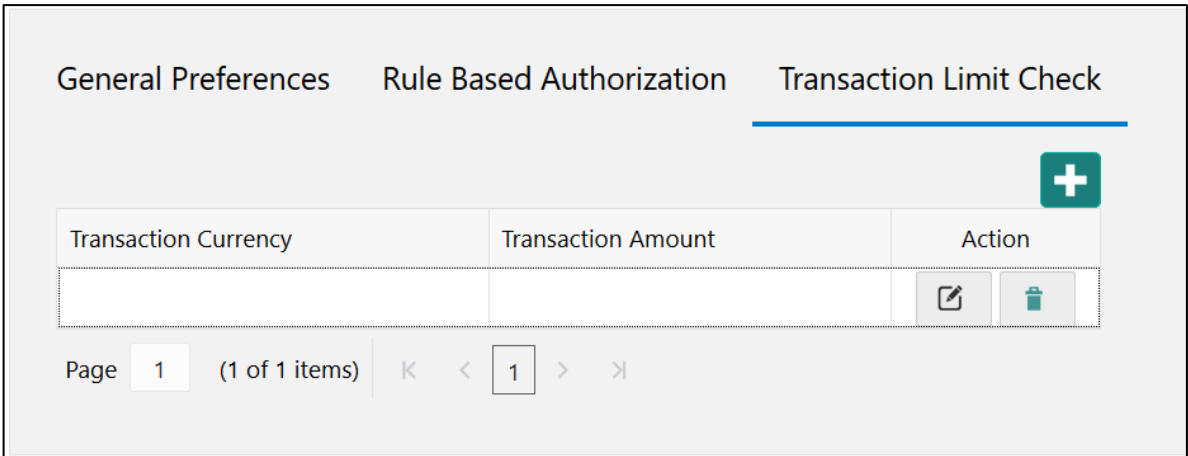


Figure 271: Transaction Limit Check



Specify the details in the **Function Code Preferences** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Function Code Preferences](#).

Field Description: Function Code Preferences

Field	Description
Branch Code	Select the branch code from the list of values. The list of values should have *.* for ALL option.
Branch Description	Displays the description of the branch code.
Function Code	Specify the function code. The list of values display the valid function codes.
Function Code Description	Displays the description of the function code.
General Preferences	Specify the fields. This segment can be used to configure single-level authorization of the preferences with the use of Authorizer Role field.
Teller Sequence Request	Select this option to generate the Teller sequence number.
Teller Sequence Prefix	Specify the prefix for the generation of teller sequence number. NOTE: This is mandatory only if Teller Sequence Request is selected.
Validation Preferences	Specify the fields.
Charges Amendable	Select if the charges are allowed to modify for the transaction.



Field	Description
Exchange Rate Amendable	Select if exchange rate is allowed to modify for the transaction.
Rule Based Authorization	Select if the rule based authorization is required for the transaction.
Email Approval Required	<p>Select if the authorization through email is required for a transaction.</p> <p>NOTE: If this option is selected in override confirmation, then an email will be sent as per assignment mode maintained. This email will be sent to the selected approver or to a list of approvers associated to the role maintained. The approvers will get email for authorization only if receive email flag is selected in the User Preferences screen. Once email is received, Approver can either approve or reject the transaction. When you click the Approve or Reject, an email will be automatically opened in the system where the approver can type their comments. The setup for Plato alerts needs to be completed and Kafka topics needs to be created to enable e-mail alerts. For more information on setup, refer to Oracle Banking Branch Installation Guide.</p>
Signature Verification Required	Select if the Teller needs to verify the Customer's signature while submitting the transaction.
Authorization Preferences	Specify the fields.
Authorization required for Interbranch Transaction	Select if the authorization is required for inter-branch transaction.

Field	Description
Authorization required for Charge Amendment	Select if the authorization is required in case you have amended the charge defaulted by the system.
Authorization required for Exchange Rate Amendment	Select if the authorization is required in case you have amended the exchange rate defaulted by the system.
Authorization required by Default	Select if the authorization is required by default for the transaction.
Assignment Mode	Select to indicate whether remote authorization assignment is automatic or manual operation for the transaction.
Authorizer Role	<p>Select the role of the authorizers. The users belonging to this role are the valid authorizers for this workflow.</p> <p>NOTE: This field is applicable, if assignment mode is Manual or if assignment mode is Auto and no default authorizer is maintained for the user.</p>
Rule Based Authorization	Specify the fields. This segment can be used to configure multi-level authorization of the preferences with the use of Supervisor Role ID and Alternate Supervisor Role ID fields.
+ icon	<p>Click this icon to add a row for a transaction.</p> <p>NOTE: Double-click on the newly added row to enable the fields.</p>
- icon	Click this icon to delete a selected row.
Priority	Specify the priority of the transaction.

Field	Description
Teller Role ID	Select the Teller Role ID for which the authorization is required.
Currency	Select the currency of the transaction from the LOV.
From Amount	Specify the From cap amount.
To Amount	Specify the To cap amount.
Amend Charge	Select Yes or No.
Amend Rate	Select Yes or No.
Interbranch Transaction	Select Yes or No.
Supervisor Role ID	<p>Select the supervisor role ID from the list of values. The following conditions apply to this field:</p> <ul style="list-style-type: none"> • More than one role can be added for authorization. • If multiple roles are added, it is not mandatory to authorize in sequential order of the roles added. • The roles added in this field are considered for primary level of authorization.
Alternate Supervisor Role ID	<p>Select the alternate role ID from the list of values. The following conditions apply to this field:</p> <ul style="list-style-type: none"> • More than one role can be added for authorization. • If multiple roles are added, it is not mandatory to authorize in sequential order of the roles added. • The roles added in this field are considered for secondary level of authorization.
Transaction Limit Check	Specify the details under this section. Double-click on a row to enable the fields.

Field	Description
Transaction Currency	Click search icon, and select the transaction currency from the list of values.
Transaction Amount	Specify the transaction amount.
Action	Click the icons as necessary to save, edit, or delete values of a row.

Click **Save** to get the summary view of configured Function Code Preferences. In the summary screen, you can also perform any of the following actions:

- Click  icon to search the Function Code Preferences based on the specified search criteria. You can search the records based on the following criteria:
 - Branch Code**
 - Function Code**
 - Authorization Status**
 - Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - New** – Click this button to create a new record.
 - Unlock** – Click this button to modify the details and save.
 - Delete** – Click this button to delete an unauthorized record.
 - Authorise** – Click this button to authorise the record.
 - Close** – Click this button to close the record.
 - Reopen** – Click this button to re-open a closed record.
 - Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

2.22.7 Default Authorizer Maintenance

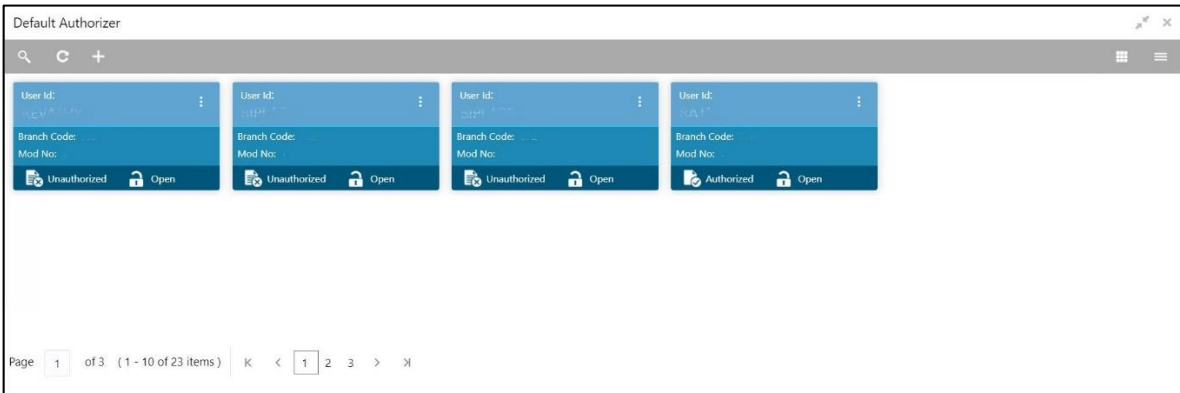
This screen is used to define the default authorizer who can authorize a specific function code for a branch user. Once it is defined, the system automatically routes the transactions of this function code to the default authorizer defined for the branch user.

To process this screen, type **Default Authorizer** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Default Authorizer**.

→ The **Default Authorizer** (Summary) screen is displayed.

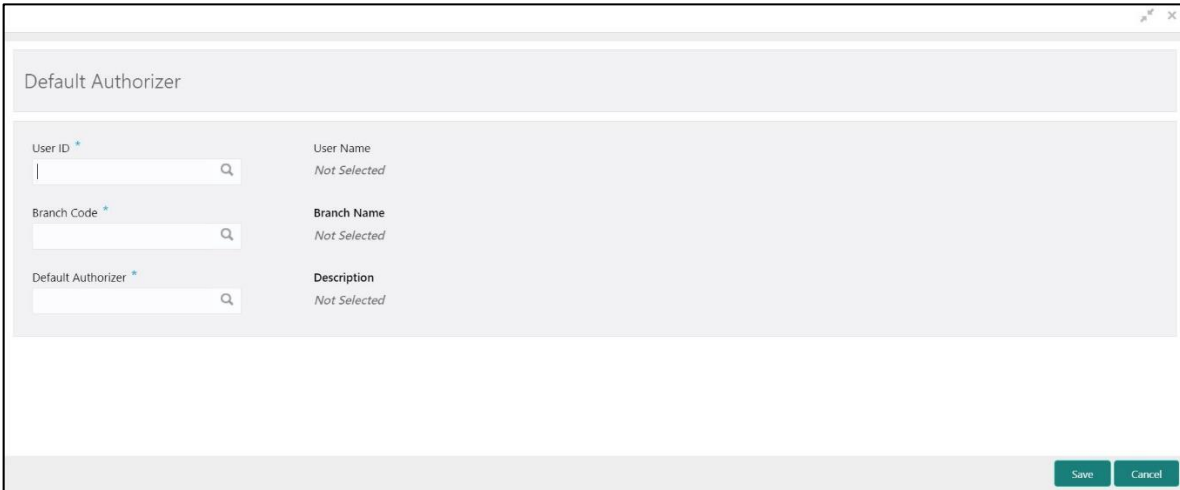
Figure 272: Default Authorizer (Summary)



2. On **Default Authorizer** (Summary) screen, click **+** icon.

→ The **Default Authorizer** screen is displayed.

Figure 273: Default Authorizer Definition





Specify the details in the **Default Authorizer Definition** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Default Authorizer Definition](#).

Field Description: Default Authorizer Definition

Field	Description
User ID	Select the user ID from the LOV. The option list consists of user IDs for which a default authorizer needs to be maintained.
User Name	Displays the name of the user, when you select the user ID.
Branch Code	Select the branch code from the LOV. This field is enabled if the All option is chosen in the User ID field. NOTE: If specific authorizer is selected, then the system will default the home branch as branch code.
Branch Name	Displays the branch name, when you select the Branch Code .
Default Authorizer	Select the default authorizer from the LOV, if it is already set while assigning the transaction. If the mode assigned is Manual , it allows to change the default authorizer. Select the authorizer ID from the adjoining option list. The option list consists of authorizers who are mapped to a role with Savings Authorizer flag value as Y or All option.
Description	Displays the description.

Click **Save** to get the summary view of configured Default Authorizer. In the summary screen, you can also perform any of the following actions:

- Click  icon to search the Default Authorizer Maintenance based on the specified search criteria. You can search the records based on the following criteria:
 - **User Id**
 - **Branch Code**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

2.22.8 Accounting and Settlements

This screen is used to define the settlement and accounting parameters that is applicable for processing the branch transactions involving a function code.

To process this screen, type **Settlements Definition** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Settlements Definition**.

→ The **Settlements Definition** (Summary) screen is displayed.

Figure 274: Settlements Definition (Summary)

2. On **Settlements Definition** (Summary) screen, click **+** icon.

→ The **Accounting Settlement** screen is displayed.

Figure 275: Accounting Settlement


Specify the details in the **Transaction Accounting Details** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Transaction Accounting Details](#).


Field Description: Transaction Accounting Details

Field	Description
Branch	Select the branch for which the accounting details need to be defined from the LOV. NOTE: The value *.* indicates ALL option.
Currency	Select the currency for which the accounting details need to be defined from the LOV. NOTE: The value *.* indicates ALL option.
Function Code	Select the function code for which the accounting details need to be defined from the LOV.
Function Code Description	Displays the description of the selected function code.
Transaction Account	Select the transaction account or GL from the LOV. The LOV displays all valid GLs maintained. This field is kept blank if the transaction account needs to be selected from transaction screen.
Offset Account/GL No	Select the offset account or GL from the LOV. The LOV displays all valid GLs maintained.
Transaction code for Debit	Select the transaction code used for debit accounting from the LOV.
Transaction code for Credit	Select the transaction code used for credit accounting from the LOV.

Field	Description
Main leg accounting required	Select to pass the main accounting entries along with the charges defined in the transaction code.
Netting charge required	Select to net the accounting entries for the debit leg of the charges along with main transaction accounting entries. Leave the box unchecked to pass the entries without netting the charges of the debit leg.
Profit Reval GL	Specify the profit revaluation GL details. NOTE: This field is used during accounting only when the transaction involves negotiated exchange rate.
Loss Reval GL	Specify the loss revaluation GL details. NOTE: This field is used during accounting only when the transaction involves negotiated exchange rate.

Click **Save** to get the summary view of configured accounting details. In the summary screen, you can also perform any of the following actions:

- Click  icon to search the Accounting and Settlements based on the specified search criteria. You can search the records based on the following criteria:
 - **Branch**
 - **Currency**
 - **Function Code**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.

- **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

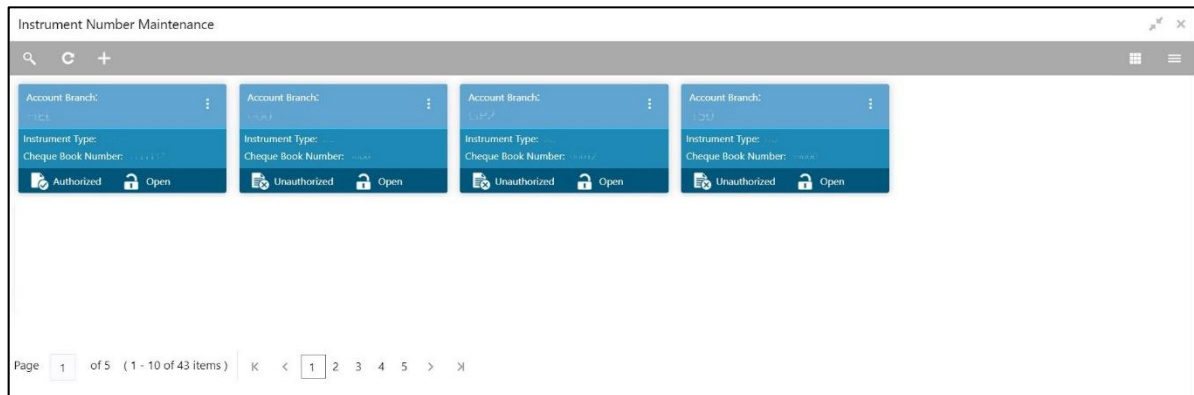
2.22.9 Instrument Number Maintenance

This screen is used to maintain instrument type for each branch. To process this screen, type **Instrument Number Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Instrument Number Maintenance**.

→ The **Instrument Number Maintenance (Summary)** screen is displayed.

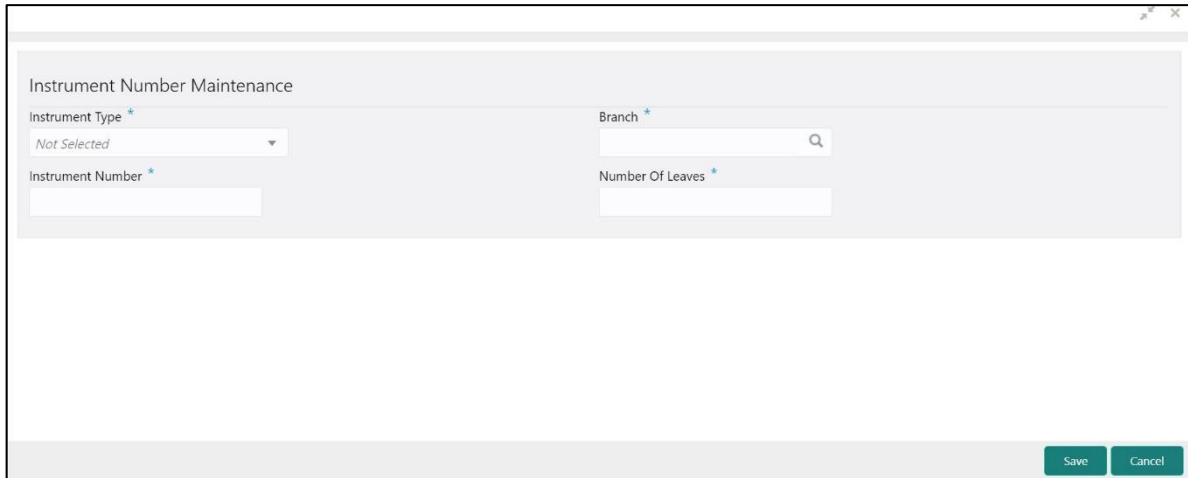
Figure 276: Instrument Number Maintenance (Summary)



2. On **Instrument Number Maintenance** (Summary) screen, click  icon.

→ The **Instrument Number Maintenance** screen is displayed.

Figure 277: Instrument Number Maintenance





Specify the details in the **Instrument Number Maintenance** Screen. For more information on fields, refer to table [Field Description: Instrument Number Maintenance](#).

Field Description: Instrument Number Maintenance

Field	Description
Instrument Type	Specify the instrument type for which the instrument maintenance needs to be done.
Branch	Select the branch code from the LOV.
Cheque Number	Specify the cheque number for which the instrument maintenance needs to be done.
Number of Leaves	Specify the number of leaves.

Click **Save** to get the summary view of the configured instrument number. In the summary screen, you can also perform any of the following actions:

- Click  icon to search the Instrument Number Maintenance based on the specified search criteria. You can search the records based on the following criteria:
 - Account Branch**

- **Instrument Type**
- **Cheque Book Number**
- **Authorization Status**
- **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

2.22.10 Inter Branch Transit Account Maintenance

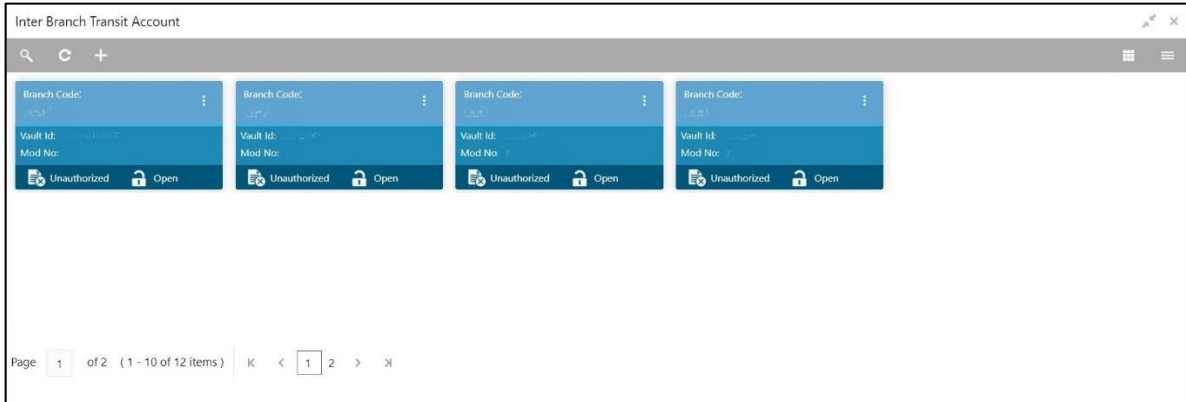
This screen is used to maintain inter-branch transit account for each branch using the receiving branch, vault, and currency combination.

To process this screen, type **Inter Branch Transit Account** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Inter Branch Transit Account**.

→ The **Inter Branch Transit Account (Summary)** screen is displayed.

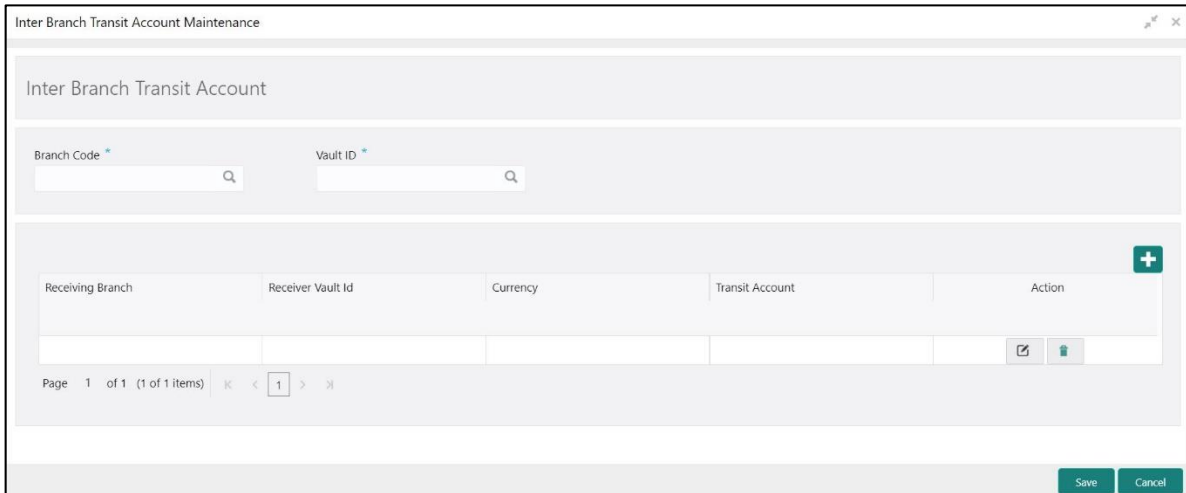
Figure 278: Inter Branch Transit Account (Summary)



2. On **Inter Branch Transit Account (Summary)** screen, click **+** icon.

→ The **Inter Branch Transit Account** screen is displayed.

Figure 279: Inter Branch Transit Account





Specify the details in the **Inter Branch Transit Account Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Inter Branch Transit Account Maintenance](#).

Field Description: Inter Branch Transit Account Maintenance

Field	Description
Branch Code	Select the branch code from the adjoining option list, which provides all the branch codes maintained in the system.
Vault ID	Specify the vault from which cash is transferred. This is performed on the basis of selected branch.
Receiving Branch	Specify the destination branch to which the cash is transferred.
Receiving Vault	Specify the vault in the destination branch, which will receive the cash. This is performed based on selected branch.
Currency	Specify the currency of the cash.
Transit Account	Specify the transit account that is used to track the movement of cash.
Action	Click the icon as necessary to edit, save, or delete a row.

Click **Save** to get the summary view of the configured inter-branch transit account. In the summary screen, you can also perform any of the following actions:

- Click  icon to search the Inter Branch Transit Account Maintenance based on the specified search criteria. You can search the records based on the following criteria:
 - **Branch Code**
 - **Vault Id**
 - **Authorization Status**

- **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

2.22.11 External System Maintenance

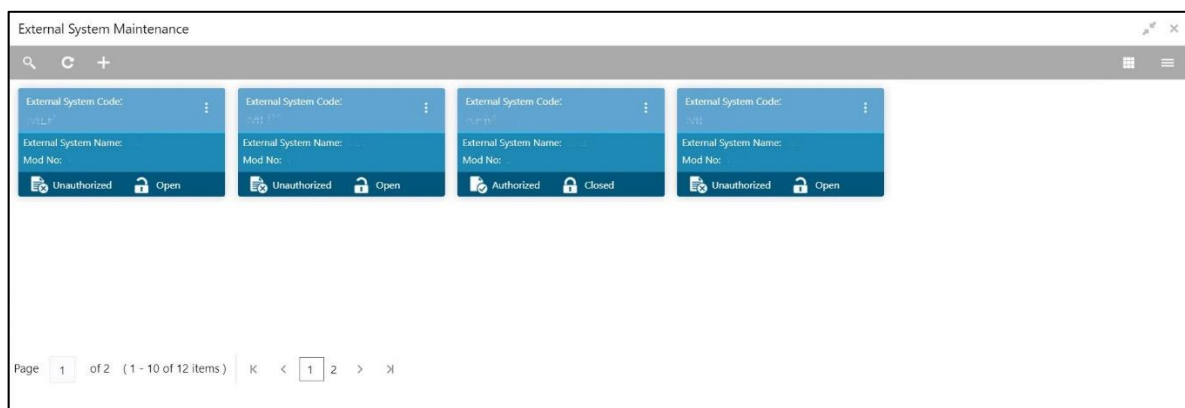
This screen is used to define the parameters for the external system. The parameters are defined whenever there is an external system call to the Oracle Banking Branch external API. Only the registered users can make the external system call to process the transaction.

To process this screen, type **External System Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **External System Maintenance**.

→ The **External System Maintenance (Summary)** screen is displayed.

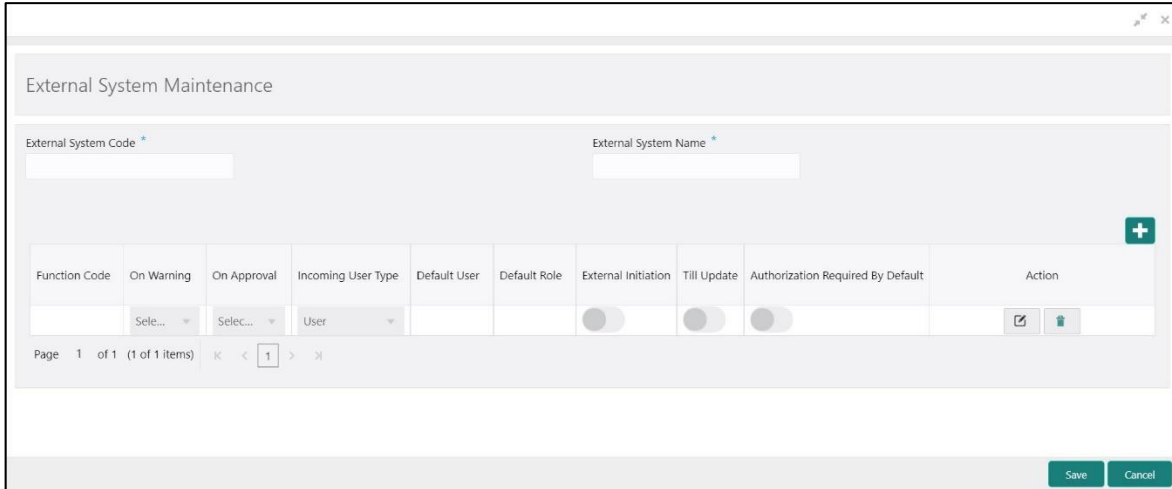
Figure 280: External System Maintenance (Summary)



2. On **External System Maintenance** (Summary) screen, click  icon.

→ The **External System Maintenance** screen is displayed.

Figure 281: External System Maintenance



Specify the details in the **External System Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: External System Maintenance](#).

Field Description: External System Maintenance

Field	Description
External System Code	Specify the system code of the registered external system.
External System Name	Specify the name of the registered external system.
+ icon	Click this icon to add a row for a transaction.
- icon	Click this icon to delete a row, which is already added.
Function Code	Specify the function code of the transaction, which needs to be performed through the external system. You can also select from the list of values.


Field	Description
On Warning	<p>Select from the drop-down list. The values in the drop-down list are mentioned below:</p> <ul style="list-style-type: none"> • Ignore – Select if you need to ignore the override raised and process the transaction until completion. • Error – Select if you need to show the error message and stop the transaction.
On Approval	<p>Select from the drop-down list. The values in the drop-down list are mentioned below:</p> <ul style="list-style-type: none"> • Ignore – Select if you need to ignore the override raised and process the transaction until completion. • Error – Select if you need to show the error message and stop the transaction.
Incoming User Type	<p>Select the incoming user type from the drop-down values. The values in the drop-down list are mentioned below:</p> <ul style="list-style-type: none"> • User – User appearing in the payload to process the transaction. • Default User – Default user maintained to process the transaction. • Role – Role appearing in the payload to process the transaction. • Default Role – Default role maintained to process the transaction.
Default User	<p>Specify the default user maintained.</p> <p>NOTE: This field is applicable only if the Incoming User Type is selected as Default User.</p>
Default Role	<p>Specify the default role maintained.</p> <p>NOTE: This field is applicable only if the Incoming User Type is selected as Default Role.</p>


Field	Description
External Initiation	Select if you need to log the transaction into Journal Log with the status Initiated.
Till Update	Select if you need to update the Till.
Authorization required by Default	Select if you need to raise an override even if it is N in function preference.
Action	Click the icon as necessary to edit, save, or delete a row.

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of External System Maintenance in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary screen, you can also perform any of the following actions:

- Click  icon to search the External System Maintenance based on the specified search criteria. You can search the records based on the following criteria:
 - **External System Code**
 - **External System Name**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.

- **Reopen** – Click this button to re-open a closed record.
- **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

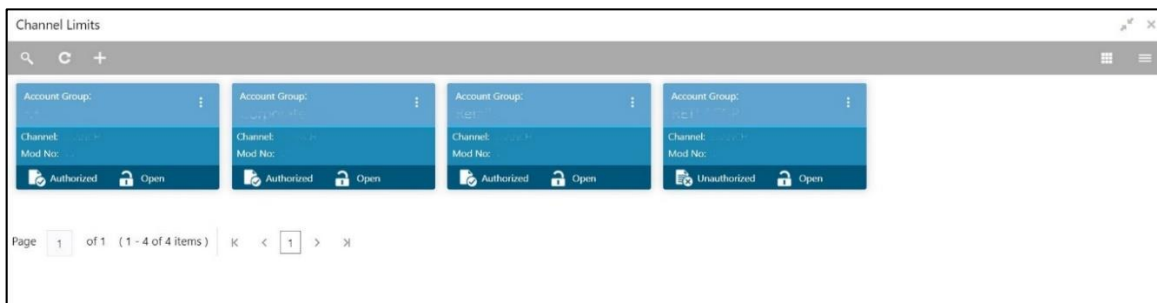
2.22.12 Channel Limits Maintenance


This screen is used to maintain the channel limits for a particular customer group. To process this screen, type **Channel Limits** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Channel Limits**.

→ The **Channel Limits (Summary)** screen is displayed.

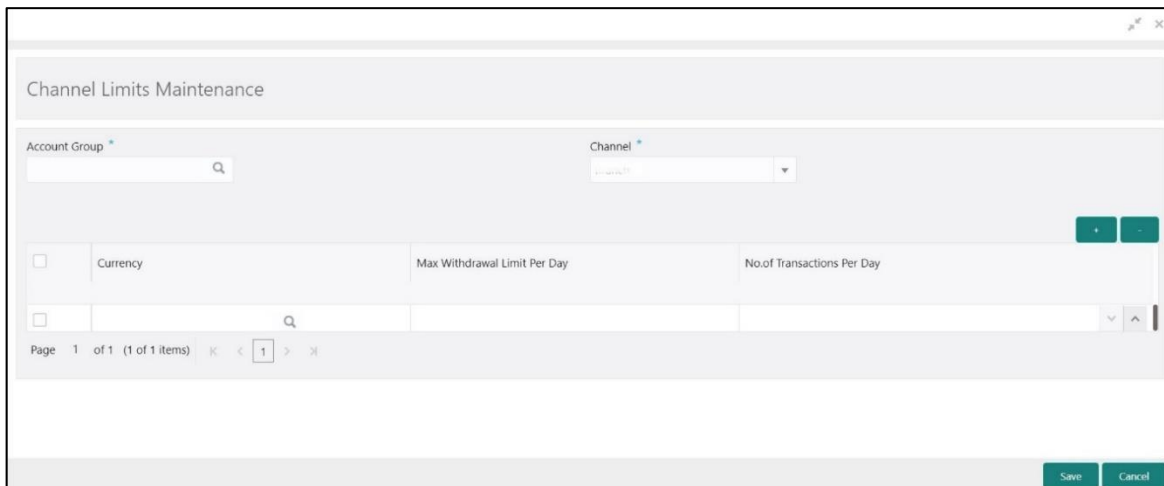
Figure 282: Channel Limits (Summary)



2. On **Channel Limits (Summary)** screen, click  icon.

→ The **Channel Limits Maintenance** screen is displayed.

Figure 283: Channel Limits Maintenance



Specify the details in the **Channel Limits Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Channel Limits Maintenance](#).


Field Description: Channel Limits Maintenance


Field	Description
Account Group	Click search icon, and select account group from the list of values. NOTE: The list of values provides the account groups that are maintained in the Account Group Maintenance screen.
Channel	Select value from the drop-down list. NOTE: By default, the value is selected as Branch .
+ icon	Click this icon to add a row for channel limits.
- icon	Click this icon to delete a row, which is already added.
Currency	Select the currency from the list of values.
Max Withdrawal Limit Per Day	Specify the maximum amount for the cash withdrawal transactions per day.
No. of Transactions Per Day	Specify the maximum limit for the number of cash withdrawal transactions per day.

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Channel Limits Maintenance in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Channel Limits based on the specified search criteria. You can search the records based on the following criteria:

- **Account Class Group**
- **Channel**
- **Authorization Status**
- **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

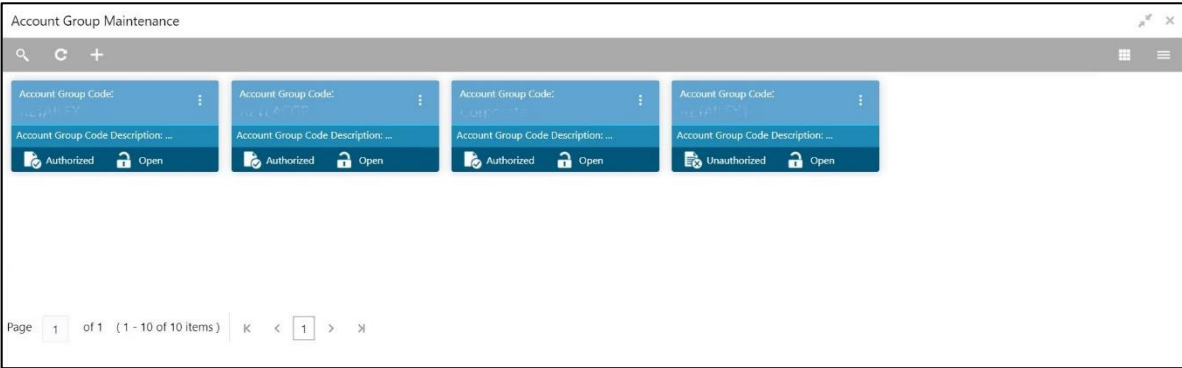
2.22.13 Account Group Maintenance

This screen is used to create groups of the account codes, and these groups can be used for charge calculation. To process this screen, type **Account Group Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Account Group Maintenance**.

→ The **Account Group Maintenance** (Summary) screen is displayed.

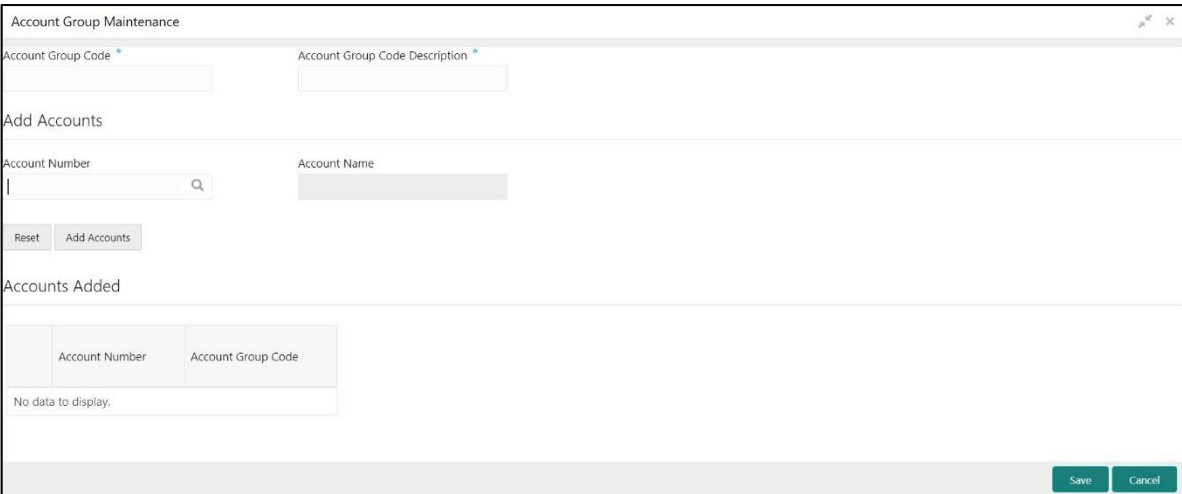
Figure 284: Account Group Maintenance (Summary)



2. On **Account Group Maintenance** (Summary) screen, click **+** icon.



→ The **Account Group Maintenance** screen is displayed.

Figure 285: Account Group Maintenance



Specify the details in the **Account Group Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Account Group Maintenance](#).



Field Description: Account Group Maintenance

Field	Description
Account Group Code	Specify the account group code.
Account Group Code Description	Specify the description of the account group code.
Add Accounts	Specify the fields.
Account Number	Specify the account number. You can also select from list of values.
Account Name	Displays the description for specified account number.
Reset	Click this button to reset the accounts added.
Add Accounts	Click this button to add the account specified.
Accounts Added	<p>Displays the details of accounts added in the table. Once you add an account in the table, you can perform any of the following actions:</p> <ul style="list-style-type: none"> Edit – Click  icon to edit the added entry. Delete – Click  icon to delete the entry.

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Account Groups in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Account Groups based on the specified search criteria. You can search the records based on the following criteria:
 - **Account Group Code**
 - **Account Group Code Description**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

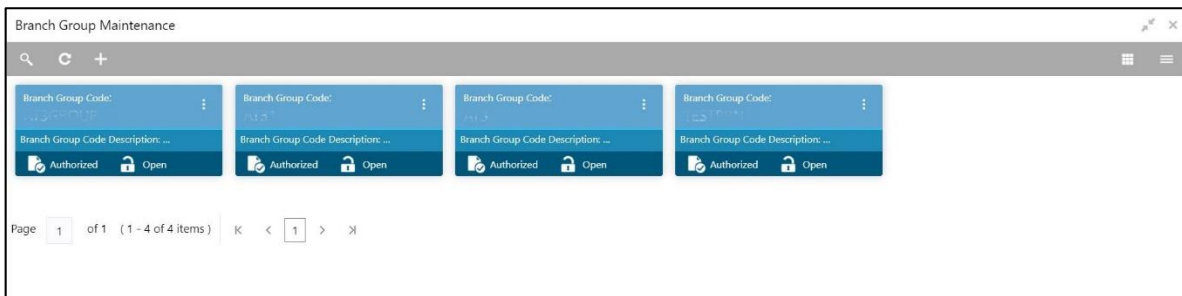
2.22.14 Branch Group Maintenance

This screen is used to create groups of the branch codes, and these groups can be used for charge calculation. To process this screen, type **Branch Group Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Branch Group Maintenance**.

→ The **Branch Group Maintenance** (Summary) screen is displayed.

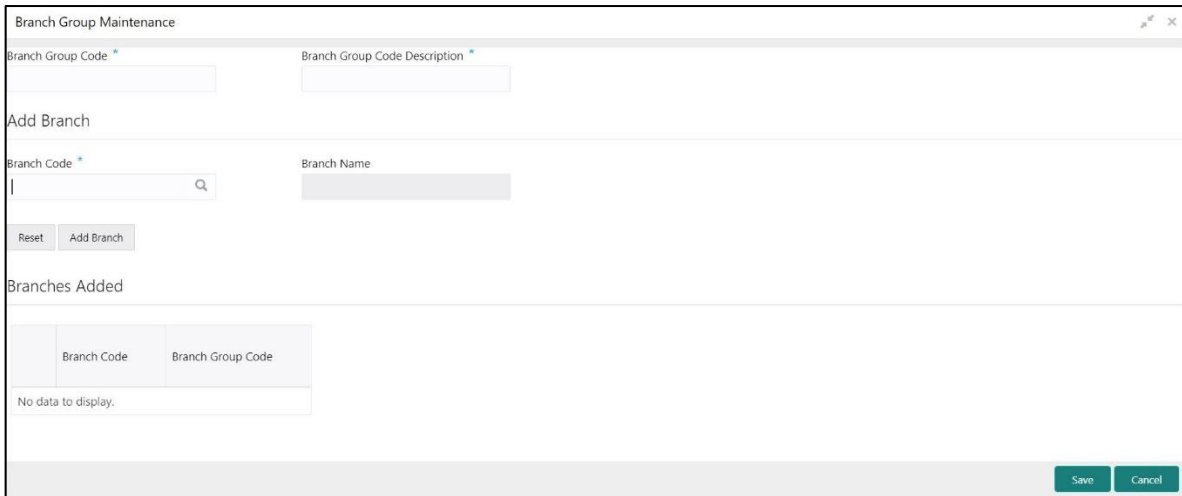
Figure 286: Branch Group Maintenance (Summary)



2. On **Branch Group Maintenance** (Summary) screen, click **+** icon.



→ The **Branch Group Maintenance** screen is displayed.

Figure 287: Branch Group Maintenance



Specify the details in the **Branch Group Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Branch Group Maintenance](#).


Field Description: Branch Group Maintenance


Field	Description
Branch Group Code	Specify the branch group code.
Branch Group Code Description	Specify the description of the branch group code.
Add Accounts	Specify the fields.
Branch Number	Specify the branch number. You can also select from list of values.
Branch Name	Displays the description for specified branch number.
Reset	Click this button to reset the branches added.
Add Branch	Click this button to add the branch specified.
Branches Added	<p>Displays the details of branches added in the table. Once you add a branch in the table, you can perform any of the following actions:</p> <ul style="list-style-type: none"> • Edit – Click  icon to edit the added entry. • Delete – Click  icon to delete the entry.

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Branch Groups in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Branch Groups based on the specified search criteria. You can search the records based on the following criteria:
 - **Account Group Code**
 - **Account Group Code Description**

- **Authorization Status**
- **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** - Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

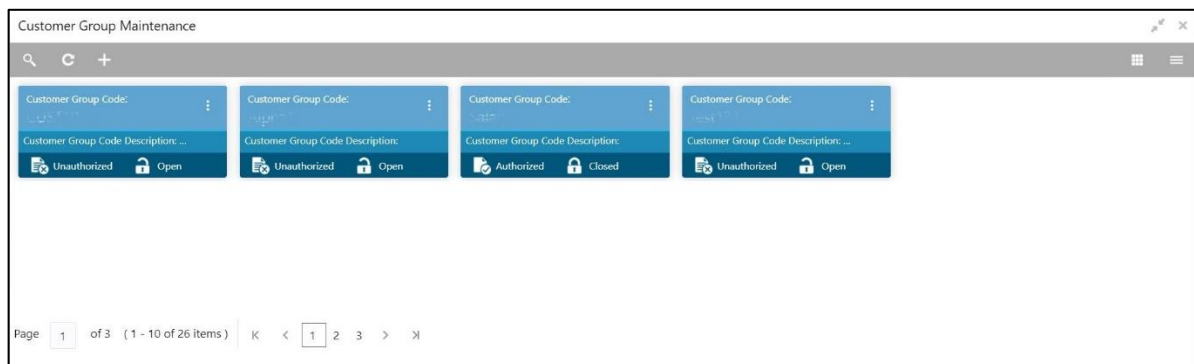
2.22.15 Customer Group Maintenance

This screen is used to create groups of the customer codes, and these groups can be used for charge calculation. To process this screen, type **Customer Group Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Customer Group Maintenance**.

→ The **Customer Group Maintenance** (Summary) screen is displayed.

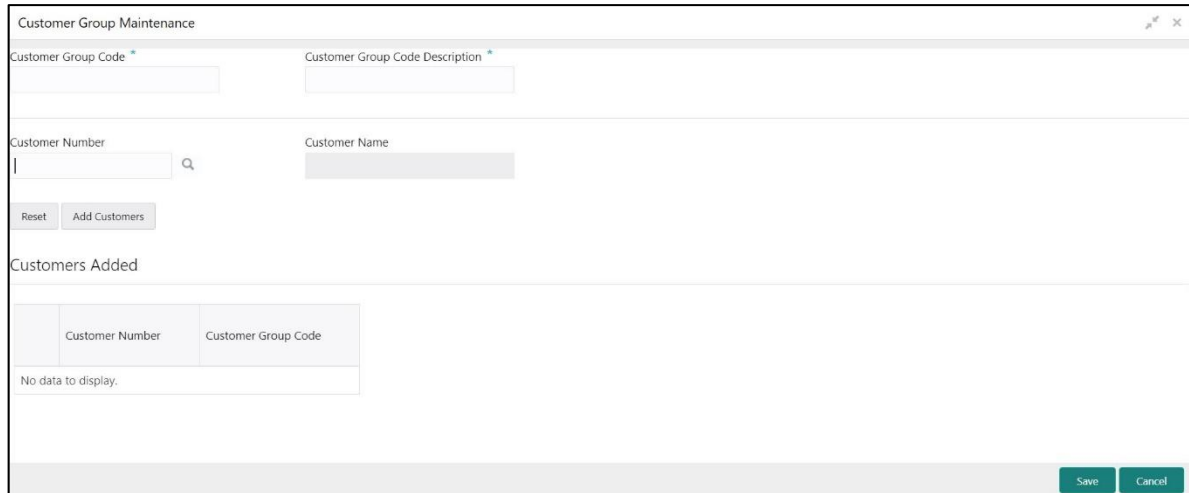
Figure 288: Customer Group Maintenance (Summary)



2. On **Customer Group Maintenance** (Summary) screen, click  icon.

→ The **Customer Group Maintenance** screen is displayed.



Figure 289: Customer Group Maintenance



Specify the details in the **Customer Group Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Customer Group Maintenance](#).

Field Description: Customer Group Maintenance


Field	Description
Customer Group Code	Specify the customer group code.
Customer Group Code Description	Specify the description of the customer group code.
Customer Number	Specify the customer number. You can also select from list of values. NOTE: You cannot add the same customer number in two different groups.
Customer Name	Displays the description for specified customer number.
Reset	Click this button to reset the customer numbers added.

Field	Description
Add Customer	Click this button to add the customer numbers specified.
Customers Added	<p>Displays the details of customer numbers added in the table. Once you add a customer number in the table, you can perform any of the following actions:</p> <ul style="list-style-type: none"> • Edit – Click  icon to edit the added entry. • Delete – Click  icon to delete the entry.

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Customer Groups in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Customer Groups based on the specified search criteria. You can search the records based on the following criteria:
 - **Customer Group Code**
 - **Customer Group Code Description**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.

- Click  icon to reset the search results to default summary view.

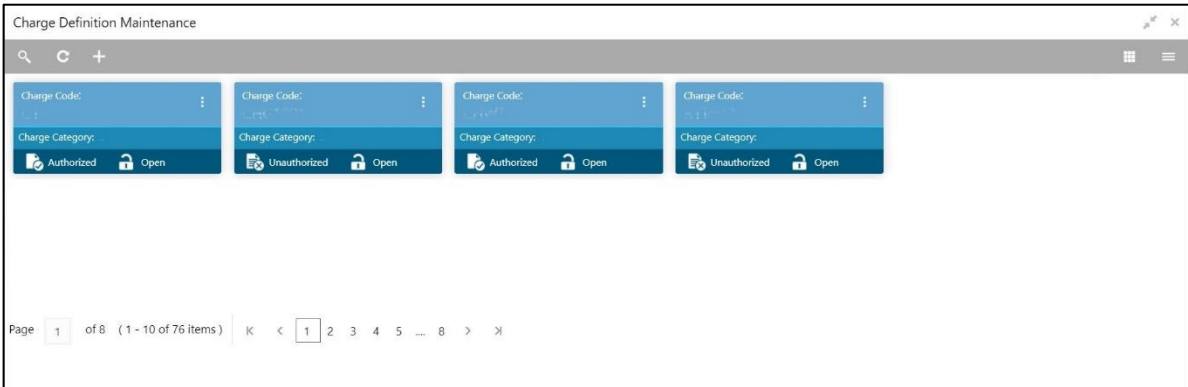
2.22.16 Charge Definition Maintenance

This screen is used to maintain the charge definitions. To process this screen, type **Charge Definition Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

- From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Charge Definition Maintenance**.

→ The **Charge Definition Maintenance** (Summary) screen is displayed.

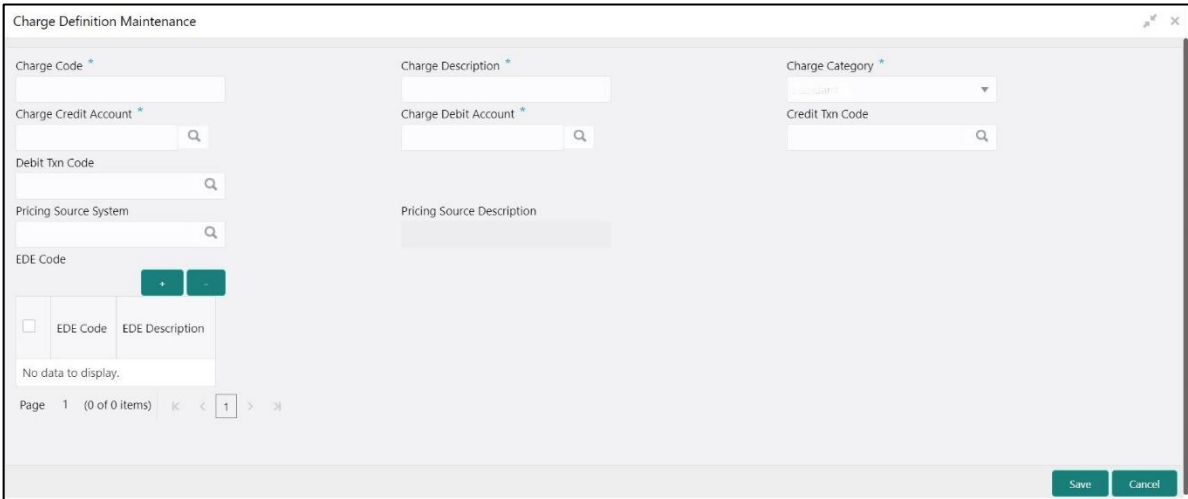
Figure 290: Charge Definition Maintenance (Summary)



- On **Charge Definition Maintenance** (Summary) screen, click  icon.

→ The **Charge Definition Maintenance** screen is displayed.



Figure 291: Charge Definition Maintenance



Specify the details in the **Charge Definition Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Charge Definition Maintenance](#).

Field Description: Charge Definition Maintenance



Field	Description
Charge Code	Specify the charge code.
Charge Description	Specify the description of the charge code.
Charge Category	Select the charge category (Standard or Tax).
Charge Credit Account	<p>Specify the charge credit account for the transaction. You can also select the GL from the list of values or from the DR_LEG/CR_LEG.</p> <p>NOTE: If DR_LEG/CR_LEG is selected, the corresponding debit/credit account of the transaction will be considered for the charge processing. For example, if the charge code is defined with Charge Debit Account as DR_LEG for a Cash deposit function code, the charge will be collected from Cash GL. Hence, Customer is expected to deposit Cash including the charge amount. For such charge code, Charge by Cash field will be displayed as Yes in transaction screen Charges data segment.</p>
Charge Debit Account	Specify the charge debit account for the transaction. You can also select the GL from the list of values or from the DR_LEG/CR_LEG.

Field	Description
	<p>NOTE: If DR_LEG/CR_LEG is selected, the corresponding debit/credit account of the transaction will be considered for the charge processing. For example, if the charge code is defined with Charge Debit Account as DR_LEG for a Cash deposit function code, the charge will be collected from Cash GL. Hence, Customer is expected to deposit Cash including the charge amount. For such charge code, Charge by Cash field will be displayed as Yes in transaction screen Charges data segment.</p>
Credit Txn Code	Click search icon and select the credit transaction code from the list of values.
Debit Txn Code	Click search icon and select the debit transaction code from the list of values.
Pricing Source System	Specify the pricing source system. You can also select from list of values.
Pricing Source Description	Displays the description of the pricing source.
EDE Code	<p>Displays the details of charge codes added in the table. Once you add a customer number in the table, you can perform any of the following actions:</p> <ul style="list-style-type: none"> Edit – Click  icon to edit the added entry. Delete – Click  icon to delete the entry.

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Customer Groups in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Charge Definitions based on the specified search criteria. You can search the records based on the following criteria:
 - **Function Code**
 - **Branch Code**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

2.22.17 Create Charge Pricing Maintenance

This screen is used to maintain the charge pricing. To process this screen, type **Create Charge Pricing Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Create Charge Pricing Maintenance**.

→ The **Create Charge Pricing Maintenance** screen is displayed.

Figure 292: Create Charge Pricing Maintenance

Specify the details in the **Create Charge Pricing Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Create Charge Pricing Maintenance](#).

Field Description: Create Charge Pricing Maintenance

Field	Description
Application Code	Specify the application code.
Charge Pricing Description	Specify the description of the charge pricing.

Field	Description
Pricing Category	<p>Select the pricing category. The drop-down list has the following values:</p> <ul style="list-style-type: none"> • Fixed Amount • Fixed Percent • Tier Based Amount • Tier Based Percent
Pricing Method	Select the pricing method. The drop-down values will vary based on the Pricing Category .
Pricing Currency	Select the pricing currency.
Rate Code	Click search icon and select rate code from the list of values.
Rate Type	Select the rate type from the drop-down values.
Charge in Transaction Currency	Select if the charges needed in transaction currency.
Min/Max Validation Criteria	Select the criteria (Amount or Percentage) for minimum or maximum validation.
Min Charge Amount/Percent	<p>Specify the minimum charge amount or percent.</p> <p>NOTE: Based on the value selected in the Min/Max Validation Criteria, this field gets enabled.</p>
Max Charge Amount/Percent	<p>Specify the minimum charge amount or percent.</p> <p>NOTE: Based on the value selected in the Min/Max Validation Criteria, this field gets enabled.</p>

Field	Description
Fixed Amount/Percent	Specify the fixed amount or percent. This field is enabled only if Pricing Category is selected as Fixed Amount or Fixed Percent

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Charge Pricing in the Summary view.
- Click **Cancel** to terminate the operation.

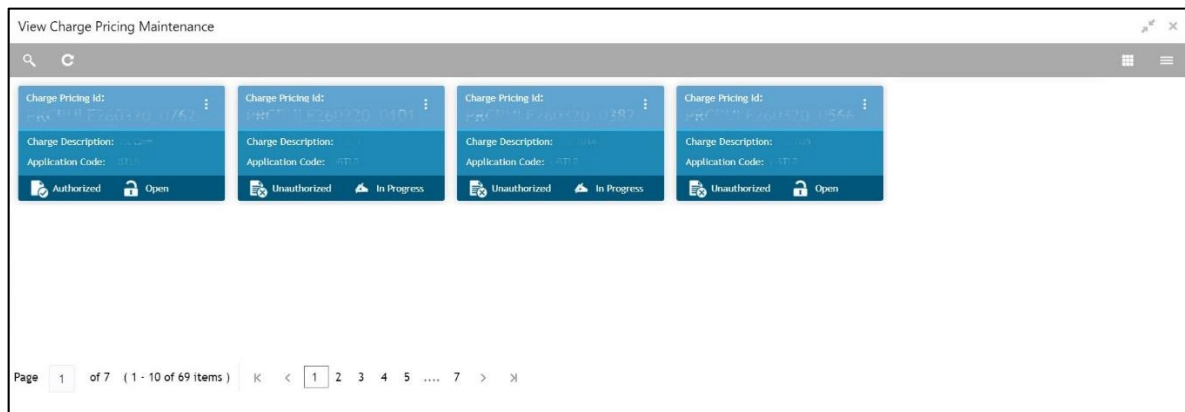
2.22.18 View Charge Pricing Maintenance

This screen is used to view the summary and details of charge pricing IDs. To process this screen, type **View Charge Pricing Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:


1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **View Charge Pricing Maintenance**.


→ The **View Charge Pricing Maintenance** (Summary) screen is displayed.

Figure 293: View Charge Pricing Maintenance (Summary)



In the summary view, you can perform any of the following actions:

- Click  icon to search the Charge Pricing based on the specified search criteria. You can search the records based on the following criteria:
 - **Charge Pricing Id**
 - **Charge Description**

- **Authorization Status**
- **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

2.22.19 Charge Condition Group Maintenance

This screen is used to create groups of the charge condition codes. To process this screen, type **Charge Condition Group Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Charge Condition Group Maintenance**.

→ The **Charge Condition Group Maintenance (Summary)** screen is displayed.

Figure 294: Charge Condition Group Maintenance (Summary)



2. On **Charge Condition Group Maintenance** (Summary) screen, click  icon.



→ The **Charge Condition Group Maintenance** screen is displayed.

Figure 295: Charge Condition Group Maintenance

Specify the details in the **Charge Condition Group Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Charge Condition Group Maintenance](#).

Field Description: Charge Condition Group Maintenance

Field	Description
Charge Condition Group Code	Specify the charge group code.
Charge Condition Group Code Description	Specify the description of the charge group code.

Field	Description
Parameter 1 to Parameter 5	Select the parameters 1 to 5. For more information on Parameters, refer to Additional Information on Parameters .
Charge Details	Specify the fields.
Value 1 to Value 5	Specify the values 1 to 5. You can also select from list of values.
Charge Pricing Rule ID	Specify the charge pricing rule ID. You can also select from list of values.
Charge Pricing Rule Description	Displays the description for specified charge pricing rule ID.
Reset	Click this button to reset the charge group details added.
Add Charge Group	Click this button to add the charge group details specified.
Charge Groups Added	<p>Displays the details of charge groups added in the table. Once you add a customer number in the table, you can perform any of the following actions:</p> <ul style="list-style-type: none"> • Edit – Click  icon to edit the added entry. • Delete – Click  icon to delete the entry.

2.22.19.1 Additional Information on Parameters

There will be a few parameters like Customer Group, Account Group, or Branch group will be pre-shipped. Customers need to choose the parameters, group them, and name them with the group codes. A rule will be attached to the group code so that based on the group used corresponding rule will be applied for calculation.

If the Charge Condition Group Maintenance is made with a specific parameter, the CHG_PARAM_TAGS column in the SRV_TB_TX_STATIC_TAGS table of transaction schema needs to be updated. For example, if Parameter 1 is selected as a utility provider, it needs to be updated as below:

```
{
  "UtilityProvider": "$.institutionID",
  "P2": "",
  "P3": "",
  "P4": "",
  "P5": ""
}
```

For the other options in **Parameter** field, the JSON needs to be updated as follows:

Field Description: Options for Parameter Fields

Option	Value
Account Group	"AccountGroup": ""
Customer Group	"CustomerGroup": ""
Transaction Branch Group	"TransactionBranchGroup": ""
To Account Branch Group	"ToAccountBranchGroup": ""
To Account Branch	"ToAccountBranch": "\$.toAccountBranch" <\$.toAccountBranch has to be replaced with the field id as per the FID that captures To Account Branch>

Option	Value
Account Currency	<pre>"AccCcy": "\$.AccCcy" <\$.AccCcy has to be replaced with the field id as per the FID that captures Account Currency></pre>
Utility Provider	<pre>"UtilityProvider": "\$.institutionID" <\$.institutionID has to be replaced with the field id as per the FID that captures Utility Provider></pre>

2.22.19.2 Actions

After filling the necessary fields, you can perform any of the following actions:


- Click **Save** to view the configured details of Charge Groups in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Charge Groups based on the specified search criteria.

You can search the records based on the following criteria:

- **Charge Condition Group**
- **Authorization Status**
- **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.

- **Reopen** – Click this button to re-open a closed record.
- **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

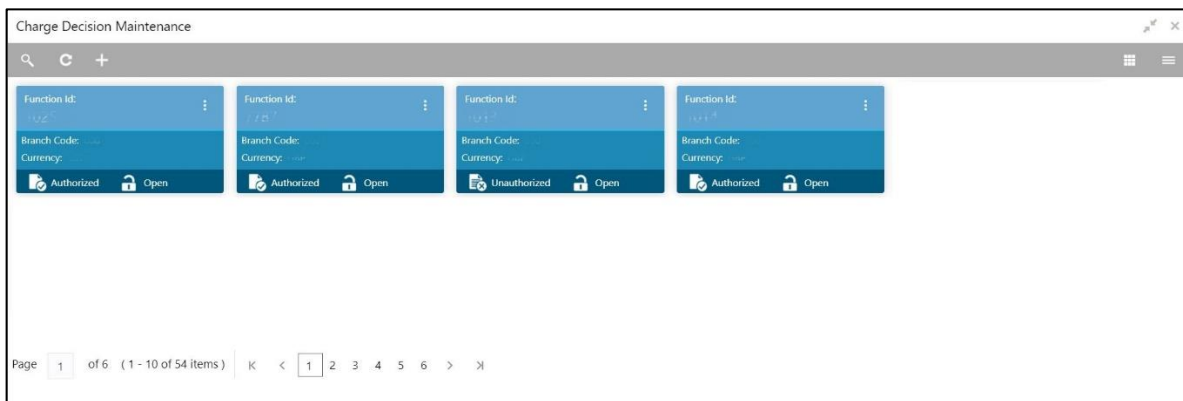
2.22.20 Charge Decision Maintenance

This screen is used to maintain the charge decisions. To process this screen, type **Charge Decision Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Charge Decision Maintenance**.

→ The **Charge Decision Maintenance (Summary)** screen is displayed.

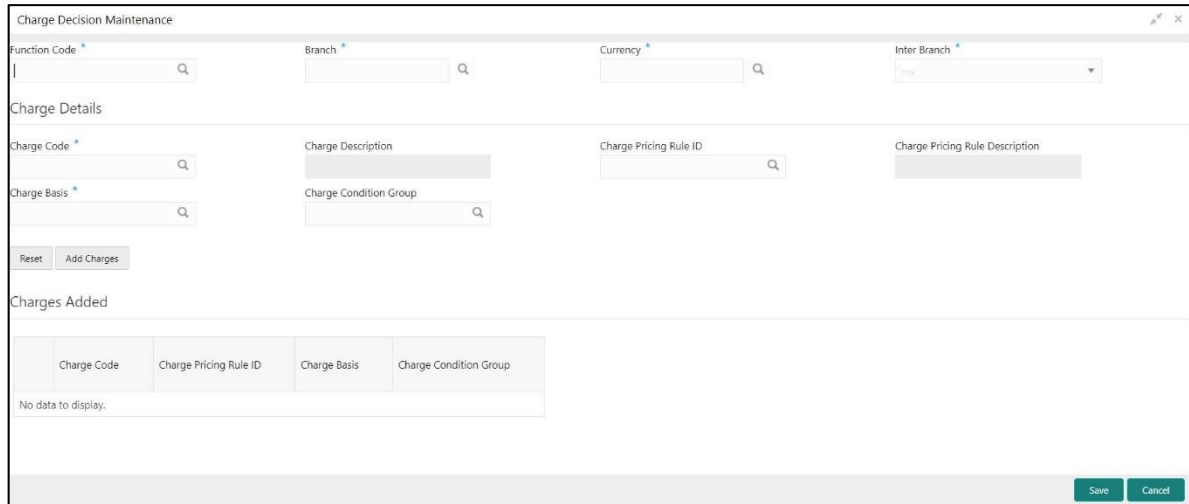
Figure 296: Charge Decision Maintenance (Summary)



2. On **Charge Decision Maintenance** (Summary) screen, click  icon.

→ The **Charge Decision Maintenance** screen is displayed.



Figure 297: Charge Decision Maintenance



Specify the details in the **Charge Decision Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Charge Decision Maintenance](#).

Field Description: Charge Decision Maintenance



Field	Description
Function Code	Specify the function code. You can also select from the list of values.
Branch	Specify the branch code. You can also select from the list of values.
Currency	Specify the currency code. You can also select from the list of values.
Inter Branch	Select the Inter Branch requirement (Yes , No , or Both).
Charge Details	Specify the fields.

Field	Description
Charge Code	Specify the charge code. You can also select from the list of values.
Charge Description	Displays the description of charge code specified.
Charge Pricing Rule ID	<p>Specify the charge-pricing rule ID. You can also select from the list of values.</p> <p>NOTE: You can choose the pricing rule ID to apply charge or choose a group code from which the pricing rule will be picked for calculation. You can only define the rule or group. Either rule can be used or a group can be used.</p>
Charge Pricing Rule Description	Displays the description of charge-pricing rule ID specified.
Charge Basis	Specify the charge basis. You can also select from the list of values.
Charge Condition Group	Specify the charge condition group.
Reset	Click this button to reset the charges added.
Add Charges	Click this button to add the charge decisions specified.
Charges Added	<p>Displays the details of charge decisions added in the table. Once you add an account in the table, you can perform any of the following actions:</p> <ul style="list-style-type: none"> • Edit – Click  icon to edit the added entry. • Delete – Click  icon to delete the entry.

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Charge Decisions in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Charge Decisions based on the specified search criteria. You can search the records based on the following criteria:
 - **Function Code**
 - **Branch Code**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

2.22.21 Charge Decision Enquiry

This screen is used to inquire the details of charge definition and charge pricing for the specified search criteria. To process this screen, type **Charge Decision Enquiry** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Charge Decision Enquiry**.

→ The **Charge Decision Enquiry** screen is displayed.

Figure 298: Charge Decision Enquiry

Figure 299: Charge Definition Details

Figure 300: Charge Pricing Details

Specify the details in the **Charge Decision Enquiry** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to the field description table.

Field Description: Charge Decision Enquiry

Field	Description
Function Code	Click search icon and select function code from the list of values.
Branch	Click search icon and select branch code from the list of values.
Currency	Click search icon and select currency code from the list of values.
Inter Branch	Select the value for interbranch from the drop-down list.
Fetch	Click to fetch the details based on the specified search criteria.
Charge Code	Displays the charge code.
Charge Pricing Rule ID	Displays the charge pricing rule ID.
Charge Basis	Displays the charge basis.
Charge Condition Group	Displays the charge condition group.
Charge Definition	Displays the charge definition details. For information on fields refer to Charge Definition Maintenance .
Charge Pricing	Displays the charge pricing details. For information on fields refer to Create Charge Pricing Maintenance .

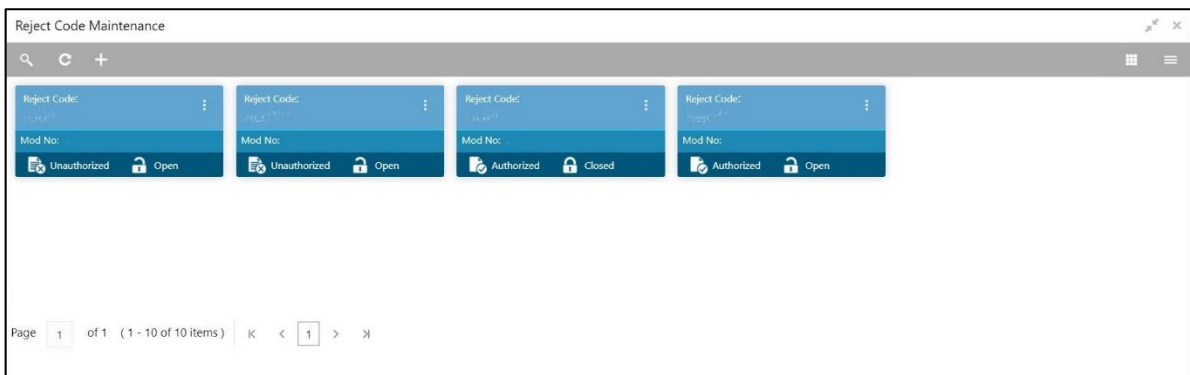
2.22.22 Reject Code Maintenance

This screen is used to maintain the reject codes. To process this screen, type **Reject Code Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Reject Code Maintenance**.

→ The **Reject Code Maintenance (Summary)** screen is displayed.

Figure 301: Reject Code Maintenance (Summary)



2. On **Reject Code Maintenance (Summary)** screen, click **+** icon.

→ The **Reject Code Maintenance** screen is displayed.

Figure 302: Reject Code Maintenance

Specify the details in the **Reject Code Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Reject Code Maintenance](#).


Field Description: Reject Code Maintenance


Field	Description
Reject Code	Specify the reject code. This code indicates the reason for rejecting a clearing transaction.
Reject Code Description	Specify the description of the reject code.
Applicable For	Select from the radio list from the following drop-down values: <ul style="list-style-type: none"> • Inward Return • Outward Return • Both Inward & Outward Return • Inhouse Cheques

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Network Codes in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Reject Codes based on the specified search criteria. You can search the records based on the following criteria:
 - **Reject Code**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.

- **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

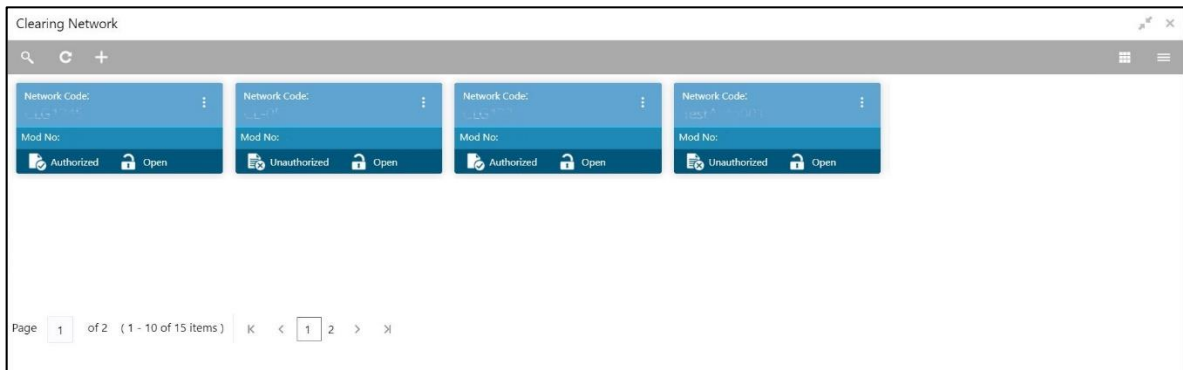
2.22.23 Clearing Network Maintenance

This screen is used to maintain the clearing network codes. To process this screen, type **Clearing Network Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Clearing Network Maintenance**.

→ The **Clearing Network Maintenance** (Summary) screen is displayed.

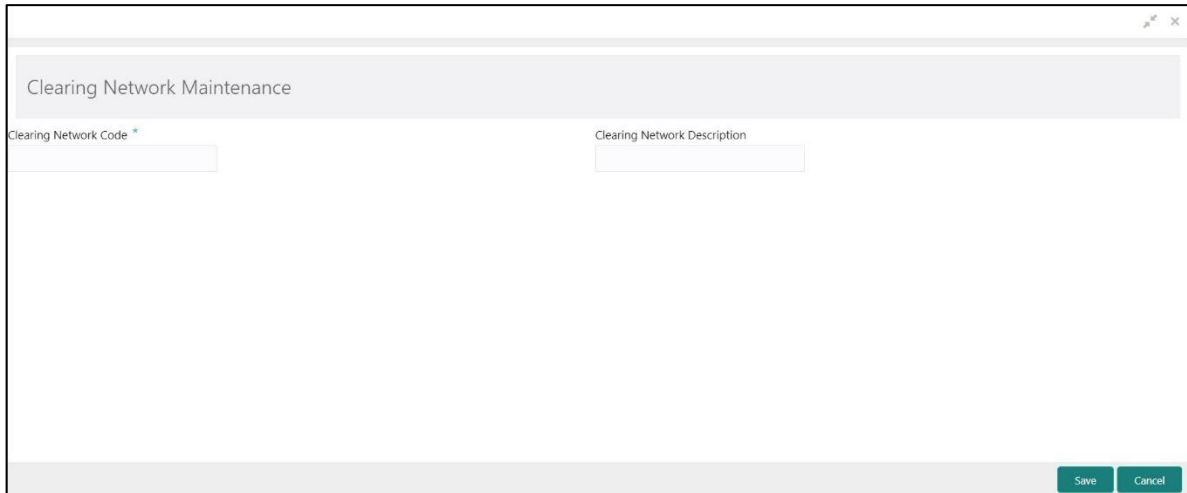
Figure 303: Clearing Network Maintenance (Summary)



2. On **Clearing Network Maintenance** (Summary) screen, click  icon.

→ The **Clearing Network Maintenance** screen is displayed.

Figure 304: Clearing Network Maintenance



Specify the details in the **Clearing Network Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Clearing Network Maintenance](#).



Field Description: Clearing Network Maintenance

Field	Description
Clearing Network Code	Specify the Clearing Network code.
Clearing Network Description	Specify the description of the Clearing Network code.

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Network Codes in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Network Codes based on the specified search criteria. You can search the records based on the following criteria:
 - **Network Code**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

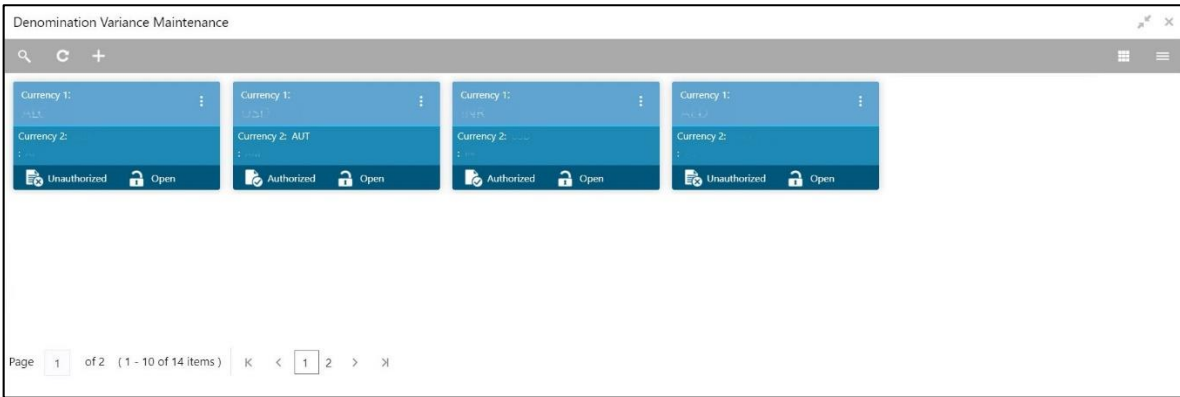
2.22.24 Denomination Variation Maintenance

This screen is used to maintain the denomination-wise variations. The local banking practice in some countries is to buy various FX currency denominations with different rates and lower denominations, which becomes lower rate. This screen helps to apply rates for different denominations. To process this screen, type **Denomination Variation Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Denomination Variation Maintenance**.

→ The **Denomination Variation Maintenance** (Summary) screen is displayed.

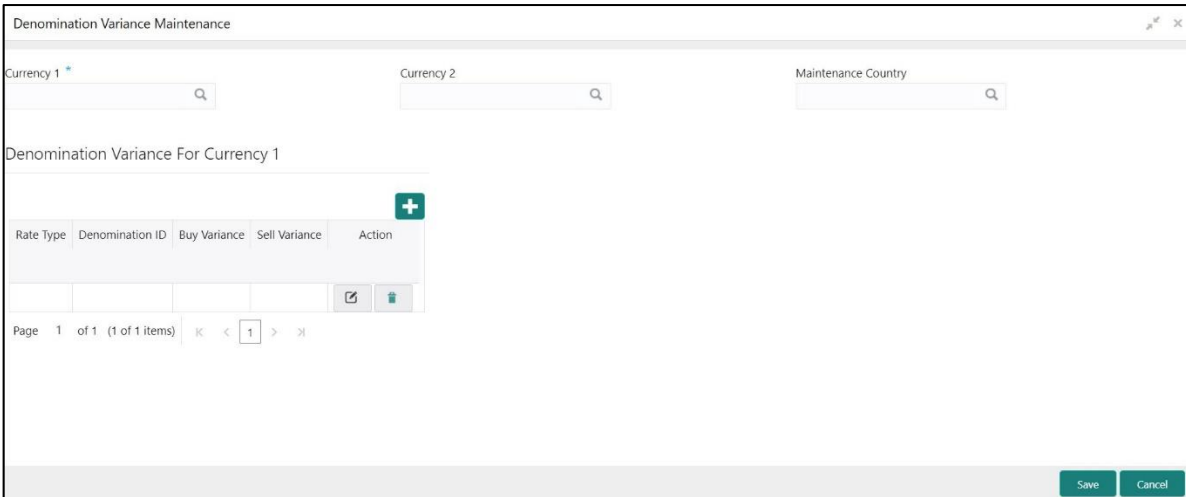
Figure 305: Denomination Variation Maintenance (Summary)



2. On **Denomination Variation Maintenance** (Summary) screen, click **+** icon.

→ The **Denomination Variation Maintenance** screen is displayed.

Figure 306: Denomination Variation Maintenance



Specify the details in the **Denomination Variation Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Denomination Variation Maintenance](#).



Field Description: Denomination Variation Maintenance

Field	Description
Currency 1	Select the currency from the list of values.
Currency 2	Displays the currency 2.
Maintenance Country	Displays the maintenance country.
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Rate Type	Select the rate type from the list of values.
Denomination ID	Select the denomination ID from the list of values.
Buy Variance	Specify the buy variance.
Sell Variance	Specify the sell variance.

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Network Codes in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Network Codes based on the specified search criteria. You can search the records based on the following criteria:
 - **Network Code**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

2.22.25 External Bank Code Maintenance

This screen is used to maintain the bank codes and branch codes. To process this screen, type **External Bank Code** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

1. From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **External Bank Code**.

→ The **External Bank Code (Summary)** screen is displayed.

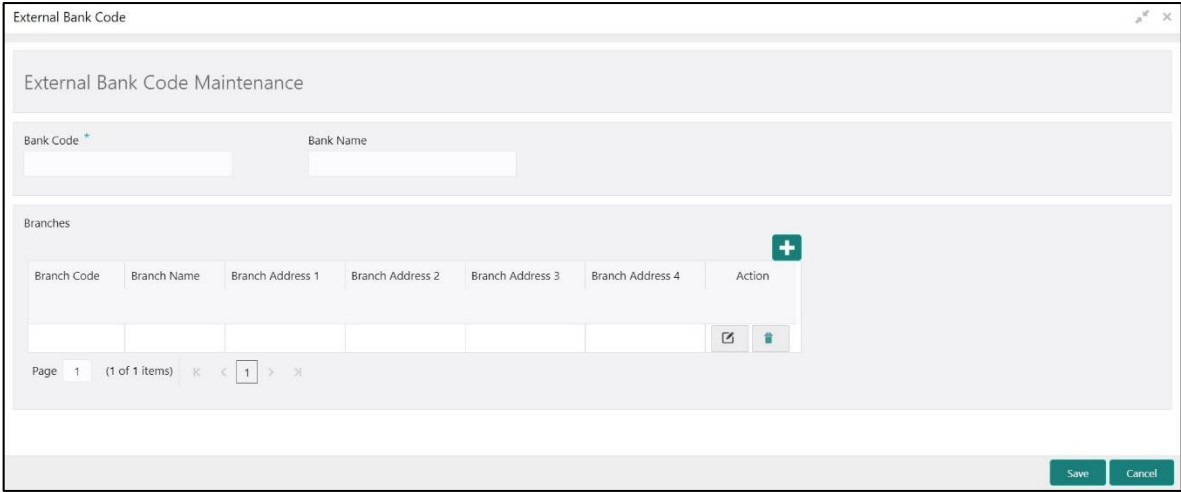
Figure 307: External Bank Code (Summary)



2. On **External Bank Code (Summary)** screen, click **+** icon.

→ The **External Bank Code Maintenance** screen is displayed.

Figure 308: External Bank Code Maintenance



Specify the details in the **External Bank Code Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: External Bank Code Maintenance](#).


Field Description: External Bank Code Maintenance


Field	Description
Bank Code	Specify the bank code.
Bank Name	Specify the bank name.
+ icon	Click this icon to add a new row.
- icon	Click this icon to delete a row, which is already added.
Branch Code	Specify the branch code.
Branch Name	Specify the branch name.
Branch Address 1 to Branch Address 4	Specify the address of the branch.

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Network Codes in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Network Codes based on the specified search criteria. You can search the records based on the following criteria:
 - **Currency 1**
 - **Authorization Status**
 - **Record Status**

- Click on the desired record to view the details and perform any of the following actions:
 - New** – Click this button to create a new record.
 - Unlock** – Click this button to modify the details and save.
 - Delete** – Click this button to delete an unauthorized record.
 - Authorise** – Click this button to authorise the record.
 - Close** – Click this button to close the record.
 - Reopen** – Click this button to re-open a closed record.
 - Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

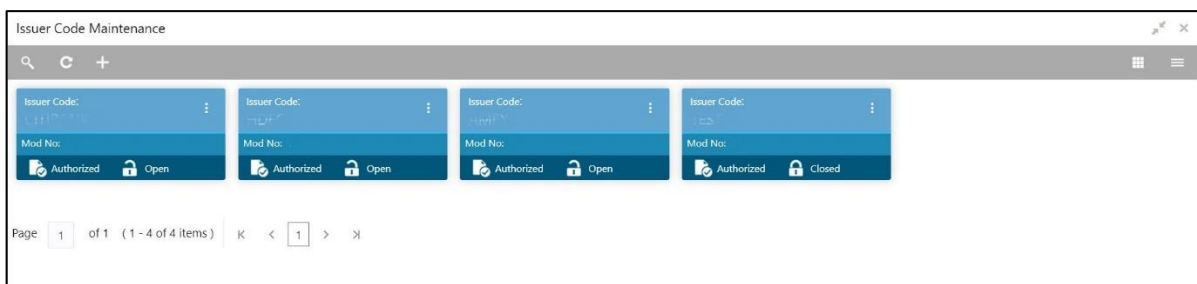
2.22.26 Issuer Code Maintenance

This screen is used to maintain the issuer codes for TC transactions. To process this screen, type **Issuer Code Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

- From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Issuer Code Maintenance**.

→ The **Issuer Code Maintenance (Summary)** screen is displayed.

Figure 309: Issuer Code Maintenance (Summary)



2. On **Issuer Code Maintenance** (Summary) screen, click  icon.

→ The **Issuer Code Maintenance** screen is displayed.

Figure 310: Issuer Code Maintenance



Specify the details in the **Issuer Code Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Issuer Code Maintenance](#).


Field Description: Issuer Code Maintenance


Field	Description
Issuer Code	Specify the issuer code.
Issuer Code Description	Specify the description of the issuer code.

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Issuer Codes in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Issuer Codes based on the specified search criteria. You can search the records based on the following criteria:
 - **Issuer Code**
 - **Authorization Status**
 - **Record Status**

- Click on the desired record to view the details and perform any of the following actions:
 - New** – Click this button to create a new record.
 - Unlock** – Click this button to modify the details and save.
 - Delete** – Click this button to delete an unauthorized record.
 - Authorise** – Click this button to authorise the record.
 - Close** – Click this button to close the record.
 - Reopen** – Click this button to re-open a closed record.
 - Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

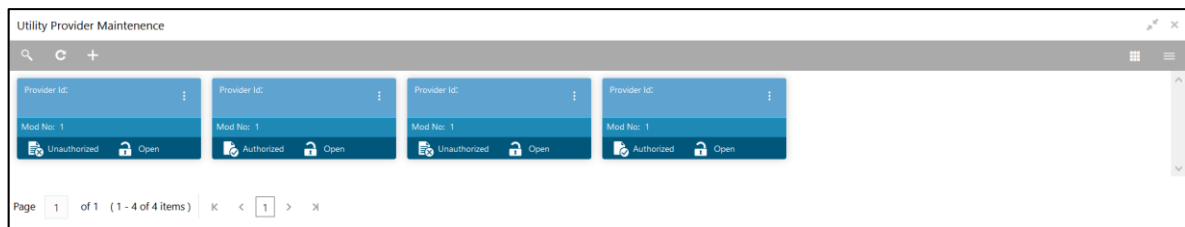
2.22.27 Utility Provider Maintenance

This screen is used to link the utility provider (like electricity, gas, water, etc.) with a settlement account. To process this screen, type **Utility Provider Maintenance** in the **Menu Item Search** located at the left corner of the application toolbar and select the appropriate screen (or) do the following steps:

- From **Home screen**, click **Teller**. On Teller Mega Menu, under **Branch Maintenance**, click **Utility Provider Maintenance**.

→ The **Utility Provider Maintenance (Summary)** screen is displayed.

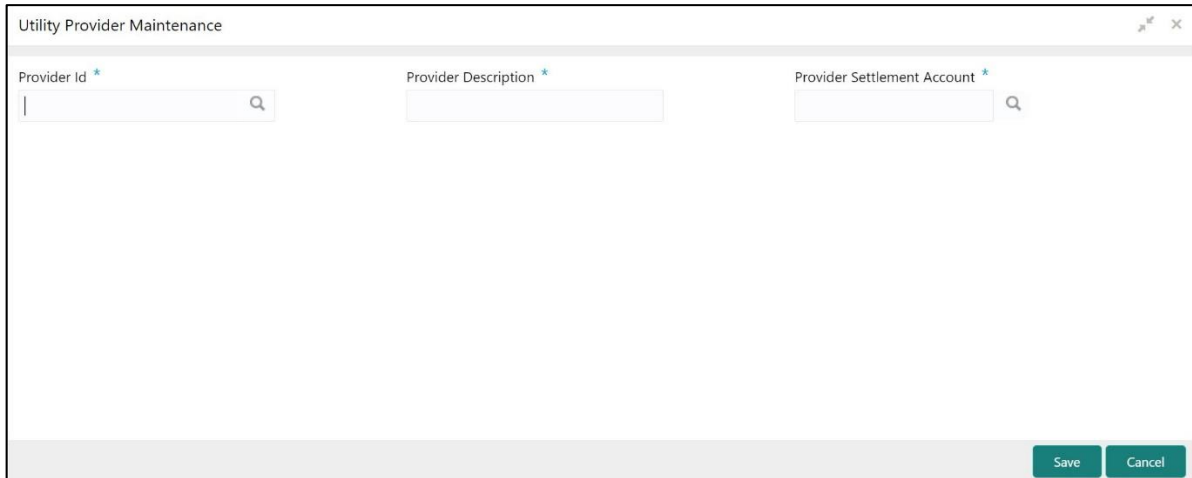
Figure 311: Utility Provider Maintenance (Summary)



2. On **Utility Provider Maintenance** (Summary) screen, click  icon.

→ The **Utility Provider Maintenance** screen is displayed.

Figure 312: Utility Provider Maintenance



Specify the details in the **Utility Provider Maintenance** Screen. The fields, which are marked with asterisk, are mandatory. For more information on fields, refer to table [Field Description: Utility Provider Maintenance](#).



Field Description: Utility Provider Maintenance

Field	Description
Provider ID	Click search icon, and select the provider ID from the list of values.
Provider Description	Specify the description of the utility provider.
Provider Settlement Account	Click search icon, and select the provider settlement account from the list of values.

After filling the necessary fields, you can perform any of the following actions:

- Click **Save** to view the configured details of Provider IDs in the Summary view.
- Click **Cancel** to terminate the operation.

In the summary view, you can also perform any of the following actions:

- Click  icon to search the Provider IDs based on the specified search criteria. You can search the records based on the following criteria:
 - **Provider Id**
 - **Authorization Status**
 - **Record Status**
- Click on the desired record to view the details and perform any of the following actions:
 - **New** – Click this button to create a new record.
 - **Unlock** – Click this button to modify the details and save.
 - **Delete** – Click this button to delete an unauthorized record.
 - **Authorise** – Click this button to authorise the record.
 - **Close** – Click this button to close the record.
 - **Reopen** – Click this button to re-open a closed record.
 - **Audit** – Click this button to audit the record.
- Click  icon to reset the search results to default summary view.

3 Annexure 1 – Error Codes and Messages

This Annexure describes the error codes and messages that are available for the Branch Teller application. The error codes with prefix GCS are applicable only to the maintenance screens, and the remaining error codes are applicable to all the transaction screens. The details are as follows:

Annexure 1: Error Codes and Messages

Error Code	Message
CLMO-AC-003	Source stage value should be either Y/N not valid
CLMO-AC-017	DatasegmentCode not valid
CLMO-AC-018	DocumentType Code not valid
CLMO-AC-020	Life cycle not valid
CLMO-AC-023	Unable to \$1 Business Process as \$2 data segment has the following dependencies \$3 in lifecycle \$4
CLMO-AC-024	Unable to \$1 Business Process as the mandatory data segments \$2 for the \$3 lifecycle have not been mapped!
CLMO-AC-026	In \$1 stage of \$2 Business Process
CLMO-AC-027	Record already exist with same Lifecycle and Business Product
CLMO-AC-028	At \$1 in \$2 stage of \$3 Business Process
CLMO-AC-029	At \$1 in \$2 stage of \$3 Business Process
CLMO-AC-030	Business Product Code is Invalid
GCS-AUTH-01	Record Successfully Authorized
GCS-AUTH-02	Valid modifications for approval were not sent. Failed to match

Error Code	Message
GCS-AUTH-03	Maker cannot authorize
GCS-AUTH-04	No valid unauthorized modifications found for approval.
GCS-CLOS-002	Record Successfully Closed
GCS-CLOS-01	Record Already Closed
GCS-CLOS-02	Record Successfully Closed
GCS-CLOS-03	Unauthorized record cannot be closed
GCS-COM-001	Record does not exist
GCS-COM-002	Invalid version sent
GCS-COM-003	Please Send Proper ModNo
GCS-COM-004	Please send makerId in the request
GCS-COM-005	Request is Null. Please Resend with Proper Values
GCS-COM-006	Unable to parse JSON
GCS-COM-007	Request Successfully Processed
GCS-COM-008	Modifications should be consecutive.
GCS-COM-009	Resource ID cannot be blank or "null".
GCS-COM-010	You have successfully cancelled \$1.
GCS-COM-011	Argghhh, \$1 failed to update.

Error Code	Message
GCS-DEL-001	Record deleted successfully
GCS-DEL-002	Record(s) deleted successfully
GCS-DEL-003	Modifications didnt match valid unauthorized modifications that can be deleted for this record
GCS-DEL-004	Send all unauthorized modifications to be deleted for record that is not authorized even once.
GCS-DEL-005	Only Maker of first version of record can delete modifications of record that is not once authorized.
GCS-DEL-006	No valid unauthorized modifications found for deleting
GCS-DEL-007	Failed to delete. Only maker of the modification(s) can delete.
GCS-MOD-001	Closed Record cannot be modified
GCS-MOD-002	Record Successfully Modified
GCS-MOD-003	Record marked for close
GCS-MOD-004	Only maker of the record can modify before once auth
GCS-MOD-005	Not amendable field
GCS-MOD-006	Natural Key cannot be modified
GCS-MOD-007	Psssttt, only the maker can modify the pending records.
GCS-OPEN-01	Teller Batch Record Already Opened

Error Code	Message
GCS-REOP-003	Successfully Reopened
GCS-REOP-004	Unauthorized record cannot be reopened
GCS-REOP-01	Unauthorized Record cannot be Reopened
GCS-REOP-02	Failed to Reopen the Record
GCS-REOP-03	Successfully Reopened
GCS-SAV-001	Record already exists
GCS-SAV-002	Record Saved Successfully.
GCS-SAV-003	Congratulations!! The record is saved and validated successfully.
GCS-SAV-004	Currency Code should be unique
GCS-SAV-005	Min cash holding should be lesser than Max cash holding
GCS-VAL-001	Congratulations!! Your record is successfully validated.
RM_BC_CV_01	Amount Limit Exceeded for Account Number
RM_BC_CV_02	Amount Limit Exceeded for Customer Type
RM_BC_CV_03	Amount Limit Exceeded for Product Class
RM_BC_MA_01	Netting Charges Required Should be (Y/N).
RM_BC_MA_02	Main Leg Accounting Required Should be (Y/N).
RM_BC_MN_01	Invalid function code for till/vault indicator

Error Code	Message
RM_BC_MN_02	Invalid transaction type for till/vault indicator
RM_BC_OB_08	Please close the previous day batch
RM_BC_OB_09	User is not allowed to open the Teller batch
RM_BC_OB_10	Teller batches should be closed before closing the branch/vault batch
RM_BC_OB_11	Vault batch should be closed before closing the branch batch
RM_BC_TB_10	Teller batch is already opened
RM_BC_TB_11	Teller batch is already closed
RM_BC_VA_01	Supervisor Id is not present for manual assignment.
RM_CS_BC_01	Invalid Instrument No
RM_CS_BC_02	Instrument is already in Used status
RM_CS_BC_03	Instrument is not in INIT status to Print/Reprint
RM_CS_BC_04	Instrument Number Already Liquidate
RM_CS_DD_04	Incorrect DD details
RM_CT_AC_03	Account Type mismatch.... Exception Occured
RM_CT_AC_04	Invalid Account Number
RM_CT_AC_06	Both Account cannot be Customer Accounts
RM-IN-TX-01	Payments Service is not Reachable

Error Code	Message
RM_TR_EX_01	Unhandled Exception Occured
RM_TX_CX_01	Authorization required for Charge Amendment.
RM_TX_EX_01	Authorization required for inter branch Transaction.
RM-AD-EC-01	Failed in ECA
RM-AD-HH-01	Failed in Host Handoff
RM-AD-PM-03	Failed in payment
RM-AD-UB-01	Failed in DDA system
RM-AD-VM-01	Invalid Account Number
RM-AD-VM-02	VAM Service is down
RM-BC-AC-01	Failed in Accounting
RM-BC-BP-01	Please Enter the entire Branch Parameter Detail values
RM-BC-CH-01	Minimum Charge Greeater Than Maximum Charge
RM-BC-CH-02	Please Enter the proper charge code
RM-BC-CH-03	Charge Fields Cannot be empty
RM-BC-CH-04	Please Enter Mininum and Maximum Charges
RM-BC-CP-03	Function code should not be empty
RM-BC-EJ-01	Record Not Found

Error Code	Message
RM-BC-EJ-02	Record Updation Failed..
RM-BC-EX-01	Unhandled Exception Occured
RM-BC-EX-02	Transaction Timed Out
RM-BC-EX-03	Unhandled Exception Occured
RM-BC-ML-01	Email Account not Valid
RM-BC-OB-01	Branch batch is already open for the current date
RM-BC-OB-02	Branch batch can be opened only by supervisor
RM-BC-OB-03	Vault batch is open for the current or previous date
RM-BC-OB-04	User does not have rights to access this screen
RM-BC-OB-05	Teller batch is open for the current or previous date
RM-BC-OB-06	Please complete the pending transactions in the Electronic Journal log
RM-BC-OB-07	Branch batch is not opened
RM-BC-OB-08	Please close the previous day batch
RM-BC-OB-10	Teller batches should be closed before closing the branch/vault batch
RM-BC-OB-11	Vault batch should be closed before closing the branch batch
RM-BC-OB-16	Teller batch is closed
RM-BC-OB-17	Teller batch is not opened for the user

Error Code	Message
RM-BC-OB-18	Teller batch is already open
RM-BC-OB-19	Teller batch is closed
RM-BC-OB-20	Invalid Currency Code
RM-BC-OB-21	Authlimit Breached
RM-BC-OB-22	Transaction limit breached at role level
RM-BC-OB-23	Wrong token
RM-BC-OB-24	Branch batch is already closed
RM-BC-OB-25	Vault batch is already closed
RM-BC-OB-26	User is not allowed to open/close the teller batch
RM-BC-OB-27	Vault batch is not opened
RM-BC-OB-29	Please maintain denomination tracking in Branch Parameter
RM-BC-OB-30	Denomination Amount is not equal to transaction amount
RM-BC-OB-31	Insufficient Amount available in Till/Vault
RM-BC-OB-32	Logged in user ID and Teller Id cannot be same
RM-BC-OB-33	Invalid Input TellerId
RM-BC-OB-34	Current Denomination balance is less than zero for \$1
RM-BC-PM-01	Record Successfully Updated

Error Code	Message
RM-BC-RT-01	Failed in getting the exchange rate
RM-BC-RT-02	Failed to fetch Branch Accounting Tags
RM-BC-TF-01	User not Verified Signature
RM-BC-TF-02	Transaction involves Inter Bank Accounts
RM-BC-TF-03	Default Charge Amount was modified
RM-BC-TF-04	Default Exchange Rate was modified
RM-BC-TF-05	Amount exceeds limit for this transaction
RM-BC-TF-06	Authorisation required. Amount exceeds limit for the transaction
RM-BC-TF-07	Transaction & Electronic Journal ID needs to be Enter..
RM-BC-TF-08	Invalid Txn_Ref_Number found for given EJId
RM-BC-TR-07	Invalid Input!!
RM-BC-UL-01	User Limit Transaction Amount breached
RM-BC-UL-02	Authorizer Limit Transaction Amount breached
RM-BC-UL-03	User Limit Holding Minimum Amount breached
RM-BC-UL-04	User Limit Holding Maximum Amount breached
RM-BC-UP-01	Amount exceeds limit for this transaction
RM-BC-UP-02	Minimum charge amount should be applied

Error Code	Message
RM-BC-UP-03	Amount exceeds limit for this transaction
RM-BC-UP-04	Authorisation amount breached.
RM-BC-UP-05	Till maximum balance breached
RM-BC-UP-06	Till minimum balance breached
RM-BC-UP-07	Authoriser role limit breached
RM-BC-UP-08	Teller role limit breached
RM-BC-UP-09	Transaction requires approval.
RM-BC-UR-01	Submit URL not maintained
RM-BC-VA-01	Till open
RM-BC-VA-02	Vault open
RM-BC-VA-03	Pending txn
RM-BC-VA-10	Invalid Status
RM-BC-XR-01	Exchange not Maintained
RM-BC-XT-01	Failed in getting the exchange rate
RM-CH-LM-01	Channel limit not found for Account class group
RM-CH-LM-02	Channel limit details not found
RM-CH-LM-03	Channel limit details found for transaction currency

Error Code	Message
RM-CH-LM-04	Number of Withdrawal breached
RM-CH-LM-05	Withdrawal Limit breached
RM-CM-OR-001	Failed to initiate.
RM-CM-OR-002	Transaction is successfully initiated.
RM-CM-OR-003	Invalid action
RM-CM-OR-004	\$1 is not submitted
RM-CM-OR-005	Cannot proceed with submit as the action is not initiated.
RM-CM-OR-006	Cannot proceed with submit as the information is incomplete.
RM-CM-OR-007	Failed to submit.
RM-CM-OR-008	Record successfully submitted.
RM-CM-OR-009	\$1 is in-progress
RM-CM-OR-010	Aw, snap! An unexpected exception occurred, try again.
RM-CM-OR-011	Invalid request.
RM-CM-OR-012	Cannot proceed with submit as the action is not initiated.
RM-CM-OR-013	Cannot find the provided information.
RM-CM-OR-014	Record is not yet submitted by \$1
RM-CM-OR-015	Record already unlocked by \$1.

Error Code	Message
RM-CS-OB-01	Invalid denomination found
RM-CS-OB-02	Invalid denomination found for given currency or denomination type
RM-CS-OB-03	Transaction Number Already Exist
RM-CS-OB-04	Data Not Found
RM-CS-OB-05	Amount mismatch
RM-CS-OB-50	SanctionRefNo is already Present.
RM-CS-TF-07	MinCash exceeds the MaxCash Value
RM-CT-AC-01	Charges are not maintained
RM-CT-AC-02	Charges should not be maintained
RM-CT-AC-04	Failed to get the account
RM-EX-CS-01	User is an Invalid User.
RM-EX-CS-02	Account number is invalid.
RM-EX-CS-03	Source Reference Number Already Present
RM-EX-CS-05	NegotiatedExchangeRate is not provided
RM-EX-CS-06	NegotiationReferenceNumber is not provided
RM-EX-PY-05	NegotiatedExchangeRate is not provided
RM-EX-PY-06	NegotiationReferenceNumber is not provided

Error Code	Message
RM-PA-EQ-01	Record not Found.
RM-PY-AC-01	From account and to account are same
RM-PY-AC-02	Account number not entered for field \$1
RM-PY-BC-01	Bank code or bank BIC code not entered
RM-PY-BC-02	Please enter either bank code or bank BIC code
RM-PY-CL-01	Payee account and drawer account are same
RM-PY-CL-02	Drawer account number and instrument number combination are same
RM-PY-CL-03	Invalid Batch Number
RM-PY-CR-01	Remittance number not found
RM-PY-CR-02	Remittance number is already issued/used
RM-PY-CR-03	Please provide Remittance number/Test Key number
RM-PY-CR-04	Invalid Remittance number/Test Key number
RM-PY-CR-05	Remittance numbers are not maintained
RM-PY-CR-06	Maintained remittance numbers are all USED ones
RM-PY-IN-01	Instrument details not found
RM-TD-SL-01	No Maintanance found for Term Deposit opening
RM-TD-SL-02	Offset GL account not found

Error Code	Message
RM-TN-RV-02	The transaction Status should be pending
RM-TR-EX-01	Unhandled Exception Occured
RM-TS-TB-10	Teller batch not opened yet
RM-TX-BE-01	Unhandled Exception Occured
RM-TX-CA-01	Charge amount limit Breached from Min Max Amount
RM-TX-CA-02	Charge amount limit Breached from Min Max Percentage
RM-TX-CC-01	Add provided Currency to the Till
RM-TX-ET-01	Session should be Opened before closing.
RM-TX-ET-02	Amount \$1 \$2 has to be given by the customer.
RM-TX-ET-03	Amount \$1 \$2 has to be given to the customer.
RM-TX-ET-04	The incoming cash amount in the session is exceeding by \$1 \$2.Do you want to proceed.
RM-TX-ET-05	Open Teller Sessions are present. Cannot proceed with the operation.
RM-TX-ET-06	Teller Session Transactions not completed.Cannot proceed with the operation.
RM-TX-EX-01	Unhandled Exception Occured
RM-TX-HH-01	Failed in Host Handoff
RM-TX-LC-01	Transaction is locked

Error Code	Message
RM-TX-LI-00	Amount exceeds the limit of transaction.
RM-TX-NL-01	Unhandled Exception Occured
RM-TX-OC-01	Branch Info not available
RM-TX-OC-02	Function Code definition not maintained
RM-TX-OC-03	Function Code preferences not maintained
RM-TX-OC-04	Branch Parameter maintenance not found
RM-TX-OC-05	User preferences not maintained
RM-TX-OC-06	Default authorizer not maintained for the user
RM-TX-OC-07	Function Indicator entry not found
RM-TX-OC-08	Record status is null in Function Code Definition Screen
RM-TX-OC-09	Record status is closed in Function Code Definition Screen
RM-TX-OC-10	Record status is null in User Preferences Screen
RM-TX-OC-11	Record status is closed in User Preferences Screen
RM-TX-OC-12	Record status is null in Function Code Preferences Screen
RM-TX-OC-13	Record status is closed in Function Code Preferences Screen
RM-TX-PM-01	Transaction status is pending, waiting for the notification from payment system
RM-TX-PM-03	Failed in payment system

Error Code	Message
RM-TX-RV-01	The transaction Status should be completed
RM-TX-RV-02	Only maker can reverse the transaction
RM-TX-RV-03	Authorization required for reversal
RM-TX-RV-04	Minimum teller branch ccy holding limit breached
RM-TX-RV-05	Maximum teller branch ccy holding limit breached
RM-TX-SL-01	Unhandled Exception Occured
RM-TX-ST-01	The incoming cash amount in the session is exceeding by \$1.Do you want to proceed.
RM-TX-ST-02	Total inflow cash amount remaining after this transaction is \$1.
RM-TX-ST-03	Another open session in progress for the entered Customer No
RM-TX-ST-04	Another open session in progress for the Teller
RM-TX-ST-05	Teller session needs to be opened to perform this transaction.
RM-TX-ST-06	This transaction is not allowed inside the teller session
RM-TX-TO-01	Unhandled Exception Occured
RPM-AC-003	Source stage value should be either Y/N not valid
RPM-AC-017	DatasegmentCode not valid
RPM-AC-018	DocumentType Code not valid

Error Code	Message
RPM-AC-020	Life cycle not valid
RPM-AC-023	Unable to \$1 Business Process as \$2 data segment has the following dependencies \$3 in lifecycle \$4
RPM-AC-024	Unable to \$1 Business Process as the mandatory data segments \$2 for the \$3 lifecycle have not been mapped!
RPM-AC-026	In \$1 stage of \$2 Business Process
RPM-AC-027	Record already exist with same Lifecycle and Business Product
RPM-AC-028	At \$1 in \$2 stage of \$3 Business Process
RPM-AC-029	At \$1 in \$2 stage of \$3 Business Process
RPM-AC-030	Business Product Code is Invalid
RT-F23-001	Error. Enter at least one row in Payment Data Details
RT-F23-002	Error. Cannot enter more than eight records in Payment Data Details
RT-F23-006	Error. Mandatory Field Payment Type Cannot be Null.
RT-F23-007	Error. Fiscal Code has to be 11 or 16 character long.
RT-F23-008	Error. Fiscal code does not meet checksum algorithm validations
RT-F23-017	Error. Enter at least one field in either Reference Number Available or Reference Number Not Available.
RT-F23-019	Error. Both Reference Number and Primary fiscal code cannot be null.

Error Code	Message
RT-F23-020	Invalid character entered for Tax Code
RT-F24-099	Payment Amount Cannot be Zero/Negative
RT-F24-101	Payment amount should not Be Blank
RT-F24-114	Principal fiscal code is mandatory
UBS-BC-UB-01	No More Payments
UBS-BC-UB-02	Invalid Settlement Account for the Contract

4 Annexure 2 – List of Function Codes

This Annexure lists function codes of all the transaction screens and its respective names for the Oracle Banking Branch application. An exhaustive list of these function codes and their names are given below.

Annexure 2: List of Function Codes

Function Code	Screen Name
1000	Miscellaneous Transfer
1001	Cash Withdrawal
1002	Cash Withdrawal (Teller Session)
1005	Miscellaneous GL Tranfser
1006	Account Transfer
1007	In-House Cheque Deposit
1008	Miscellaneous Customer Debit
1009	TC Sale Against Account
1010	BC Issue Against Account
1013	Cheque Withdrawal
1014	DD Issue Against Account
1025	Bill Payment by Cash
1060	Miscellaneous GL Debit
1075	Bill Payment by Account

Function Code	Screen Name
1320	Close-out Withdrawal by Account
1321	Close-out Withdrawal by Cash
1401	Cash Deposit
1403	Cash Deposit (Teller Session)
1404	Domestic Transfer Against Account
1405	Domestic Transfer Against Walk-in
1406	International Transfer Against Account
1407	International Transfer Against Walk-in
1408	Miscellaneous Customer Credit
1409	Interbranch Transaction Request
1410	Interbranch Transaction Input
1411	Interbranch Liquidation Input
1412	TC Purchase Against Account
1421	RD Payment by Cash
1460	Miscellaneous GL Credit
1461	Credit Card Advance by Cash
1462	Credit Card Advance by Transfer

Function Code	Screen Name
1471	Credit Card Payment by Cash
1472	Credit Card Payment
1472CA	Credit Card Payment by Account
1472CG	Credit Card Payment by Clearing Cheque
3401	Safe Deposit Rental by Cash
5001	Loan Disbursement by Cash
5401	Loan Repayment by Cash
5402	Murabaha Payment by Cash
5403	Islamic Down Payment by Cash
5404	Loan Repayment by Cash (Teller Session)
5555	Inward Clearing Data Entry
6001	Open Branch Batch
6002	Close Branch Batch
6005	Electronic Journal
6501	Cheque Deposit (Account)
6514	Outward Clearing Data Entry
6520	Cheque Deposit (GL)

Function Code	Screen Name
6560	Cheque Return
7001	Open Vault Batch
7002	Close Vault Batch
7005	Servicing Journal
7010	Passbook Update
7011	Passbook Reprint
7030	Passbook Issue
7031	Passbook Status Change
7040	Teller Total Position
7551	Book Shortage
7552	Book Overage
7787	Multi BC Issuance (Account)
7788	Multi BC Issuance (Cash)
8003	TC Purchase Against Walk-in
8004	FX Purchase Against Walk-in
8008	FX Purchase Against Walk-in (Teller Session)
8203	FX Sale Against Walk-in

Function Code	Screen Name
8204	FX Sale Against Walk-in (Teller Session)
8205	TC Sale Against GL
8206	FX Sale Against Account
8207	FX Purchase against Account
8222	TC Sale Against Walk-in
8301	BC Issue Against Walk-in
8302	BC Issue Against GL
8305	DD Issue Against Walk-in
8306	DD Issue Against GL
8316	Cash Remittance Issue (Cash)
8317	Cash Remittance Issue (GL)
8318	Cash Remittance Issue (Account)
8319	Cash Remittance Operations (Inquiry)
8320	Cash Remittance Operations (Payment – Account)
8321	Cash Remittance Operations (Payment – Cash)
8322	Cash Remittance Operations (Payment – GL)
8324	Cash Remittance Operations (Refund – Account)

Function Code	Screen Name
8325	Cash Remittance Operations (Refund – Cash)
8326	Cash Remittance Operations (Refund – GL)
8327	Cash Remittance Operations (Cancel – Account)
8328	Cash Remittance Operations (Cancel – Cash)
8329	Cash Remittance Operations (Cancel – GL)
8330	Inward Cash Remittance
8450	DD Operations
8550	BC Operations
9001	Open Teller Batch
9002	Close Teller Batch
9005	Buy Cash from Till
9006	Sell Cash to Till
9007	Buy Cash from Vault
9008	Sell Cash to Vault
9009	Buy Cash from Currency Chest
9010	Sell Cash to Currency Chest
9011	Buy TC From Agent

Function Code	Screen Name
9012	Current Open Tills
9015	Buy TC From HO
9016	Return TC to HO
9017	Buy TC From Vault
9018	Return TC to Vault
9020	View Available TC with Vault
9401	Start Teller Session
9402	Stop Teller Session
AADU	Account Address Update
ACBL	Account Balance Inquiry
ACST	Account Statement Request
BCRP	BC Print-Reprint
CADU	Customer Address Update
CCTU	Customer Contact Details Update
CDBK	Stop Card
CQIN	Cheque Status Inquiry
CQRQ	Cheque Book Request

Function Code	Screen Name
CQSC	Cheque Book Status Change
CQST	Stop Cheque Request
DDRP	DD Print-Reprint
DNEX	Denomination Exchange
F23A	F23 Tax Payment by Account
F23C	F23C Tax Payment by Cash
F24A	F24 Tax Payment by Account
F24C	F24C Tax Payment by Cash
REAN	Reassign Transactions
TDI1	Islamic TD Account Opening
TDO1	TD Account Opening
TDR1	TD Redemption Against Cash
TDR2	TD Redemption Against Account
TDT1	TD Top-Up Against Cash
TDT2	TD Top-Up Against Account
TVQB	Branch Breaching Limits
TVQR	Till Vault Position

5 Annexure 3 – Advices

This Annexure describes the advices that are available for the Branch Teller application. The formats of the advices are given in the following sections:

- [5.1 Account Transfer](#)
- [5.2 Cash Deposit](#)
- [5.3 Cash Withdrawal](#)
- [5.4 Cheque Deposit](#)
- [5.5 Cheque Withdrawal](#)
- [5.6 DD Issue Against Account](#)
- [5.7 Domestic Transfer Against Account](#)

5.1 Account Transfer

The advice format for Account Transfer transaction is given below:

TRANSACTION RECEIPT

txnDate txnBranchCode, Clinton Branch

Receipt # txnRefNumber

Transaction : functionCodeDesc

Sequence Number : tellerSeqNumber

From Account Number: fromAccountNumber

To Account Number : toAccountNumber

Amount : toAccountAmt toAccountCcy

Commission Charges : totalCharges toAccountCcy

Narrative : narrative

Teller ID : userId

(This slip do not require signature)

5.2 Cash Deposit

The advice format for Cash Deposit transaction is given below:

TRANSACTION RECEIPT

txnDate	txnBranchCode, Clinton Branch
---------	-------------------------------

Receipt # txnRefNumber

Transaction : functionCodeDesc

Sequence Number : tellerSeqNumber

Account Number : toAccountNumber

Amount : toAccountAmt toAccountCcy

Narrative : narrative

Teller ID : userId

Total Charges : totalCharges toAccountCcy

chargeCode	chargeCcy	chargeAmt
F chargeCode	chargeCcy	chargeAmt E

Teller

Officer/Manager

5.3 Cash Withdrawal

The advice format for Cash Withdrawal transaction is given below:

TRANSACTION RECEIPT

txnDate	txnBranchCode, Clinton Branch
---------	-------------------------------

Receipt # txnRefNumber

Transaction : functionCodeDesc

Sequence Number : tellerSeqNumber

Account Number : fromAccountNumber

Amount : fromAccountAmt fromAccountCcy

Commission Charges : totalCharges fromAccountCcy

Narrative : narrative

Teller ID : userId

chargeAmt	chargeCcy	chargeCode
F chargeAmt	chargeCcy	chargeCode E

Teller _____ Officer/Manager _____

5.4 Cheque Deposit

The advice format for Cheque Deposit transaction is given below:

TRANSACTION RECEIPT

Receipt #txnRefNumber

txnDate	txnBranchCode, Clinton Branch
---------	-------------------------------

Transaction : functionCodeDesc

Sequence Number : tellerSeqNumber

Account Number : toAccountNumber

Cheque Number : chequeNumber

Routing Number : routingNo

Amount : toAccountAmt toAccountCcy

Commission Charges : totalCharge toAccountCcy

Narrative : narrative

Teller ID : userId

Teller _____ Officer/Manager _____

5.5 Cheque Withdrawal

The advice format for Cheque Withdrawal transaction is given below:

TRANSACTION RECEIPT

txnDate	txnBranchCode, Clinton Branch
---------	-------------------------------

Receipt # txnRefNumber

Transaction : functionCodeDesc

Sequence Number : tellerSeqNumber

Account Number : fromAccountNumber

Amount : fromAccountAmt fromAccountCcy

Commission Charges : totalCharges fromAccountCcy

Narrative : narrative

Teller ID : tellerId

Teller _____ Officer/Manager _____

5.6 DD Issue Against Account

The advice format for DD Issue Against Account transaction is given below:

TRANSACTION RECEIPT

txnDate txnBrnCode, Clinton Branch

Receipt # txnRefNo

Transaction : functionCodeDesc

Sequence Number : tellerSeqNumber

Account Number : fromAccNo

In favour of : payeeName

Amount : fromAccAmt fromAccCcy

Commission Charges : totalCharges fromAccountCcy

Narrative : narrative

Teller ID : userId

(This slip do not require signature)

5.7 Domestic Transfer Against Account

The advice format for Domestic Transfer Against Account transaction is given below:

TRANSACTION RECEIPT

txnDate txnBranchCode, Clinton Branch

Receipt # txnRefNumber

Transaction : functionCodeDesc

Sequence Number : txnSeqNumber

Account Number : fromAccountNumber

Beneficiary Bank : bankDesc

Beneficiary Name : txnCustomer

Clearing Type : FEDWIRE

Transfer mount : fromAccountAmt fromAccountCcy

Commission Charges : totalCharges fromAccountCcy

Narrative : narrative

Teller ID : userId

(This slip do not require signature)

6 Annexure 4 – Order of Replacement of Parameters with Wild Card Entries

This Annexure provides the order of replacement of parameters with wild card entries for the Accounting and Settlements Definition and Charge Decision Maintenance. The details are given below.

Annexure 4: Order of Replacement of Parameters with Wild Card Entries (Accounting and Settlements Definition)

Function Code	Branch	Currency
Function Code	Txn Branch	Txn Currency
Function Code	*.*	Txn Currency
Function Code	Txn Branch	*.*
Function Code	*.*	*.*

Annexure 4: Order of Replacement of Parameters with Wild Card Entries (Charge Pickup)

Function Code	Txn Branch	Txn Currency	Inter Branch
Function Code	Txn Branch	Txn Currency	Y
Function Code	Txn Branch	Txn Currency	N
Function Code	*.*	Txn Currency	Y
Function Code	*.*	Txn Currency	N
Function Code	Txn Branch	*.*	Y
Function Code	Txn Branch	*.*	N

Annexure 4: Order of Replacement of Parameters with Wild Card Entries (Charge Group)

Parameter1	Parameter2	Parameter3	Parameter4	Parameter5
Parameter1	Parameter2	Parameter3	Parameter4	Parameter5
Parameter1	Parameter2	Parameter3	Parameter4	*.*
Parameter1	Parameter2	Parameter3	*.*	Parameter5
Parameter1	Parameter2	*.*	Parameter4	Parameter5
Parameter1	*.*	Parameter3	Parameter4	Parameter5
.	Parameter2	Parameter3	Parameter4	Parameter5
.	*.*	Parameter3	Parameter4	Parameter5
Parameter1	*.*	*.*	Parameter4	Parameter5
Parameter1	Parameter2	*.*	*.*	Parameter5
Parameter1	Parameter2	Parameter3	*.*	*.*
Parameter1	Parameter2	*.*	*.*	*.*
Parameter1	*.*	*.*	*.*	Parameter5
.	*.*	*.*	Parameter4	Parameter5
.	*.*	*.*	*.*	Parameter5
Parameter1	*.*	*.*	*.*	*.*
.	*.*	*.*	*.*	*.*

7 Annexure 5 – Static Maintenance Parameters

This Annexure provides the column names and descriptions of the significant parameters in the static maintenance tables. If required, the user needs to modify these parameters in the respective static maintenance tables. The details are given below.

Annexure 5: SRV_TM_BC_FUNCTION_INDICATOR Table

Column Name	Description
CROSS_CCY_ENABLED	<p>Indicates whether the cross currency is allowed for a transaction or not. The user can modify this flag to enable/disable the cross currency configuration. Possible values are as follows:</p> <ul style="list-style-type: none"> • Y – Yes • N – No <p>NOTE: When the value is set to N, the Exchange Rate fields will be hidden.</p>
DENOM_VARIANCE	<p>Indicates the applicability of denomination variance. The user can modify this flag to enable/disable the denomination variance. Possible values are as follows:</p> <ul style="list-style-type: none"> • Y – Yes • N – No <p>NOTE: This flag is applicable only to the function codes – 8004, 8203, 8206, and 8207.</p>
IS_NEGOTIATED_RATE_ENABLED	<p>Indicates whether the Negotiated Exchange Rate field is required in the screen or not. The user can modify this flag to enable/disable the Negotiated Exchange Rate for a specified screen. Possible values are as follows:</p> <ul style="list-style-type: none"> • Y – Yes • N – No

Column Name	Description
IS_REVERSAL_SUPP	<p>Indicates whether the transaction reversal is supported or not. The user can modify this flag to enable/disable the reversal for a particular transaction. Possible values are as follows:</p> <ul style="list-style-type: none"> • Y – Yes • N – No
IS_TELLER_SEQ_REQ	<p>Indicates whether the Teller Sequence Number generation is required or not. The user can modify this flag to enable/disable the Teller Sequence Number generation for a particular transaction. Possible values are as follows:</p> <ul style="list-style-type: none"> • Y – Yes • N – No
IS_TOT_CHARGES_REQ	<p>Indicates whether the Total Charges field is required in the screen or not. The user can modify this flag to enable/disable the Total Charges for a particular transaction. Possible values are as follows:</p> <ul style="list-style-type: none"> • Y – Yes • N – No

Annexure 5: SRV_TB_BC_ARCHIVAL Table

Column Name	Description
ARCHIVAL_DAYS	Indicates the number of days required for the archival. The user can modify this flag to update the number of days.
BRANCH_CODE	Indicates the Branch Code, based on which the lookup of Archival details will happen. It refers to the branch in which the archival will happen. The user can modify this flag to update the Branch Code.

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