Oracle® Cloud
Known Issues for Oracle Business Intelligence Cloud Service
E37404-05

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Describes information about known software issues and their workarounds for this release of Oracle Business Intelligence Cloud Service.
Contents

Preface ........................................................................................................................................................................ v
  Related Documents......................................................................................................................................................... v
  Conventions........................................................................................................................................................................ v

1 Known Issues

Supported Browsers ........................................................................................................................................................ 1-1
Known Issues ........................................................................................................................................................................ 1-1
  Oracle Business Intelligence Mobile Issues and Workarounds ................................................................. 1-1
  Restrictions Working with Data Files ........................................................................................................ 1-2
  Restrictions on Working with Analyses and Dashboards ....................................................................... 1-2
  Issues Using Database as a Service with Oracle BI Cloud Service .................................................... 1-2
Preface

Known Issues for Oracle Business Intelligence Cloud Service describes the issues for the Oracle Business Intelligence Cloud Service.

Related Documents

Additional resources are available for more information.

See Oracle Business Intelligence Cloud Service documentation, videos, and tutorials.

Conventions

The text conventions used in this document are described in this topic.

<table>
<thead>
<tr>
<th>Convention</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>boldface</strong></td>
<td>Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.</td>
</tr>
<tr>
<td><em>italic</em></td>
<td>Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.</td>
</tr>
<tr>
<td><code>monospace</code></td>
<td>Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.</td>
</tr>
</tbody>
</table>
Known Issues

This section describes issues associated with Oracle Business Intelligence Cloud Service.

Topics:

- Supported Browsers
- Known Issues

Supported Browsers

This topic describes the minimum requirements for web browsers that Oracle BI Cloud Service supports.

<table>
<thead>
<tr>
<th>Web Browser</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft Internet Explorer</td>
<td>11 and later</td>
</tr>
<tr>
<td>Google Chrome</td>
<td>29 and later</td>
</tr>
<tr>
<td>Mozilla Firefox</td>
<td>24 and later</td>
</tr>
<tr>
<td>Apple Safari</td>
<td>7 and later</td>
</tr>
</tbody>
</table>

Known Issues

This topic identifies known issues associated with Oracle Business Intelligence Cloud Service.

Topics:

- Oracle Business Intelligence Mobile Issues and Workarounds
- Restrictions Working with Data Files
- Restrictions on Working with Analyses and Dashboards
- Issues Using Database as a Service with Oracle BI Cloud Service

Oracle Business Intelligence Mobile Issues and Workarounds

Issues and workarounds for Oracle BI Mobile are described in Oracle Fusion Middleware Release Notes for Oracle Business Intelligence Mobile for Apple iOS and Google Android available at:

http://docs.oracle.com/cd/E52471_01/bi.1111/e52669/toc.htm
Restrictions Working with Data Files

Issues and workarounds working with data files.

- You only see data files you’ve uploaded and files that other people share with you, from the Manage Datasets page in the Console.

- The data storage quota and space usage information displayed on the Manage Datasets page reflects the quota for the entire service.

- Don’t close the Upload a File dialog if you want to cancel an upload. This might create an “orphan” data file that counts against the quota.

Restrictions on Working with Analyses and Dashboards

Some features are disabled for security reasons:

- As you work with analyses and dashboards, you can set various HTML properties that affect formatting. When you try to save an analysis or dashboard after editing properties related to HTML, you are prevented from saving it.

- On the Properties menu for sections, you might see an option for Condition. On the Action Link Properties dialog, you might see an option for Conditionally. These options are not operative in this release.

Issues Using Database as a Service with Oracle BI Cloud Service

Issues and workarounds when integrating Oracle BI Cloud Service with Oracle Database Cloud - Database as a Service:

- Improving the Query Performance for On Premises Data Models Connected to Database as a Service

  If you are using Oracle BI Cloud Service to analyze on-premises data models, set DEFAULT_BULK_FETCH_ROW_COUNT to 1000 to ensure the best query performance.

  1. Open the data model file (.rpd) in Oracle BI Administration Tool.

  2. Double-click the Physical database, then select Features.

  3. Click Find and enter: DEFAULT_BULK_FETCH_ROW_COUNT

  4. Change Value and Default to 1000.

  5. Repeat for each physical database listed in the data model file.

  6. Re-run consistency checks and then upload the updated data model file to Oracle BI Cloud Service.

  Note: You can ignore consistency check error 39028, if displayed.

- Constraints on Using Database as a Service with Data Modeler

  When you model data using Data Modeler in Oracle BI Cloud Service and the source of the data is Database as a Service, users of analyses and Visual Analyzer...
projects cannot add their own data from spreadsheets. A workaround is to upload the data to Database as a Service and model the data using Data Modeler.