# Oracle® Configurator

Modeling Guide

Release 11*i*

**Part No. B10943-01**

June 2003

This book explores a variety of configuration problems and the model designs that best solve them.

ORACLE®

Oracle Configurator Modeling Guide, Release 11*i*

Part No. B10943-01

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**Oracle Configurator Modeling Guide, Release 11*i***

**Part No. B10943-01**

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- Did you find any errors?
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- Do you need more information? If so, where?
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# Preface

Welcome to the *Oracle Configurator Modeling Guide*. This book contains information you need for designing configuration models that are best suited to Oracle Configurator. This book focuses on model design and does not present other information about planning Oracle Configurator projects such as preparing your site and team for implementation and scheduling tasks.

Use this document together with the other books in the Oracle Configurator documentation set to prepare for and implement high performance configuration model designs.

This preface describes how the book is organized, who the intended audience is, and how to interpret the typographic conventions.

## Intended Audience

This guide is intended for Oracle Consultants and implementers of Oracle Configurator who have completed Oracle Configurator training or have experience using Oracle Configurator Developer. Oracle Configurator training is available through Oracle University.

Before using this book, you should already have a working knowledge of your business processes, how to create configuration models using Oracle Applications, and the other books in the Oracle Configurator documentation set.

## Documentation Accessibility

Our goal is to make Oracle products, services, and supporting documentation accessible, with good usability, to the disabled community. To that end, our documentation includes features that make information available to users of

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## Structure of This Book

This book contains a table of contents, lists of examples, tables, and figures, a reader comment form, a preface, several chapters, a glossary, and an index.

### Part I, "Modeling Guidelines"

Part I consists of a series of chapters designed to lead you from relevant planning guidelines through important design questions to best practices that leverage the strengths and requirements of Oracle Configurator.

### Chapter 1, "Planning Your Model Design"

This chapter describes the high level flow of starting a project and designing configuration models. The chapter also presents guidelines to help you plan your Oracle Configurator project and determine which design questions you should ask.

### Chapter 2, "Starting Your Model Design"

This chapter presents questions you should ask when you begin designing your configuration model. The answers determine which best practices apply to your project.

### Chapter 3, "Best Practices"

This chapter explains best practices for designing a configuration model with optimal usability, performance, maintainability, and scalability.

### Part II, "Case Studies"

Part II presents some common configuration problems and optimal design solutions best suited to an Oracle Configurator implementation.

### Chapter 4, "Many Large BOM Models"

This chapter describes an Oracle Configurator project involving many large BOM Models with much explicit and repetitive structure that is best modeled as a single top-level BOM Model containing a deep hierarchy of generic structure and abstractions.

### Chapter 5, "Many BOM Items"

This chapter describes an Oracle Configurator project involving many BOM Items that are not orderable and could be better implemented as Features or configuration attributes.

### Glossary of Terms and Acronyms

This manual contains a glossary of terms used throughout the Oracle Configurator documentation set.

The Index provides an alternative method of searching for key concepts and product details.

## Related Documents

For more information about Oracle Configurator, see the following manuals in the Oracle Configurator documentation set:

- *Oracle Configurator Implementation Guide* (Part No. B10615-01)
- *Oracle Configurator Installation Guide* (Part No. B10619-01)
- *Oracle Configurator Performance Guide* (Part No. B10616-01)
- *Oracle Configurator Developer User's Guide* (Part No. B10614-01)
- *Oracle Configuration Interface Object (CIO) Developer's Guide* (Part No. B10617-01)
- *Oracle Configurator Methodologies* (Part No. B10618-01)

Be sure you are familiar with the information and limitations described in the Oracle Configurator About documentation on Metalink (formerly the *Oracle Configurator Release Notes*).

For related topics, see the documentation for other Oracle Applications, such as:

- *Oracle Bills of Material User's Guide* (Part No. A75087-03)
- *Oracle Configure To Order Implementation Guide* (Part No. A90459-04)

# Conventions

In examples, an implied carriage return occurs at the end of each line, unless otherwise noted. You must press the Return key at the end of a line of input.

The following conventions are also used in this manual:

| Convention | Meaning |
|---|---|
| .<br>.<br>. | Vertical ellipsis points in an example mean that information not directly related to the example has been omitted. |
| . . . | Horizontal ellipsis points in statements or commands mean that parts of the statement or command not directly related to the example have been omitted |
| **boldface text** | Boldface type in text indicates a new term, a term defined in the glossary, specific keys, and labels of user interface objects. Boldface type also indicates a menu, command, or option, especially within procedures |
| *italics* | Italic type in text, tables, or code examples indicates user-supplied text. Replace these placeholders with a specific value or string. |
| [ ] | Brackets enclose optional clauses from which you can choose one or none. |
| > | The left bracket alone represents the MS DOS prompt. |
| $ | The dollar sign represents the DIGITAL Command Language prompt in Windows and the Bourne shell prompt in Digital UNIX. |
| % | The per cent sign alone represents the UNIX prompt. |
| `name()` | In text other than code examples, the names of programming language methods and functions are shown with trailing parentheses. The parentheses are always shown as empty. For the actual argument or parameter list, see the reference documentation. This convention is *not* used in code examples. |

# Product Support

The mission of the Oracle Support Services organization is to help you resolve any issues or questions that you have regarding Oracle Configurator Developer and Oracle Configurator.

To report issues that are not mission-critical, submit a Technical Assistance Request (TAR) using Metalink, Oracle's technical support Web site at:

`http://www.oracle.com/support/metalink/`

Log into your Metalink account and navigate to the Configurator TAR template:

1. Choose the **TARs** link in the left menu.
2. Click on **Create a TAR**.
3. Fill in or choose a profile.
4. In the same form:
   a. Choose **Product**: Oracle Configurator or Oracle Configurator Developer
   b. Choose **Type of Problem**: Oracle Configurator Generic Issue template
5. Provide the information requested in the iTAR template.

You can also find product-specific documentation and other useful information using Metalink.

For a complete listing of available Oracle Support Services and phone numbers, see:

`www.oracle.com/support/`

# Part I

## Modeling Guidelines

Oracle Configurator provides tools for a wide range of solutions. Part I consists of the following chapters, which are designed to lead you from relevant planning guidelines through important design questions to best practices that leverage the strengths and requirements of Oracle Configurator:


- Chapter 1, "Planning Your Model Design"
- Chapter 2, "Starting Your Model Design"
- Chapter 3, "Best Practices"

# 1 Planning Your Model Design

This chapter focuses on model designing issues and presents the following:

- Overview of Designing a Configuration Model
- Planning Guidelines Relevant to Model Design

For information about planning and starting an Oracle Configurator project, see the Oracle Configurator training available through Oracle University.

## 1.1 Overview of Designing a Configuration Model

A proven, repeatable methodology for designing and creating configuration models includes the following design considerations:

1. Model structure design
2. User Interface design
3. Rule design

You start by designing the Model structure, which may involve leveraging BOM Model data that already exists in Oracle Bills of Material, and adding guided buying or selling Features and Options.

As you design your Model structure, consider your requirements for the user interface. The runtime Oracle Configurator UI is automatically generated from your Model structure, and your UI requirements often drive the structure of your guided buying or selling components.

Once you have designed an initial Model structure, apply rules among its elements. Rules typically represent the most complex aspect of your configuration model and should be well thought-out during the design process.

The flow of steps to design a configuration model is often iterative, but by following the suggestions in this Modeling Guide you should be able to reduce the number of iterations during the design process. Section 1.2 describes a set of guidelines to follow as you plan your implementation and identify what design decisions are necessary.

## 1.2 Planning Guidelines Relevant to Model Design

This section presents some of the planning guidelines that can help you make appropriate model design decisions in the following areas:

- BOM Model Design or Redesign
- End-User Expectations
- Business and Manufacturing Constraints

These planning guidelines are intended as a starting point for designing your configuration model. You may need to make additional planning decisions that are specific to your business or Oracle Configurator project and therefore not discussed here.

---

**Note:** Even if your implementation does not leverage BOM Models, review the design questions and best practices listed in Section 1.2.1, "BOM Model Design or Redesign" before beginning your configuration model design.

---

Once you have read through the following planning guidelines, you should read through all the design questions presented in Chapter 2 to help identify best practices in Chapter 3 that are relevant to your project.

### 1.2.1 BOM Model Design or Redesign

The guidelines provided for BOM Model design assume that your Oracle Configurator project is integrated in the Oracle *e*Business Suite.

The BOM is what is configured and ordered. While it needs to be structured for your Enterprise Resource Planning (ERP) process, it also may need to be simplified for end user comprehension and usability during configuration. Even if you believe there is no flexibility for changing your BOM Models, the consequences in implementation effort, maintenance costs, usability issues, and performance may persuade you to make some adjustments.

#### Planning Guidelines

Always begin your Oracle Configurator project by examining the structure of your BOM Models. If your BOM Models exhibit any of the following characteristics, you should refer to the related design questions listed below to determine the best practices that are suitable to your project.

- Many BOM Option Classes and BOM Standard Items, typically models with over 10,000 elements
- Large BOM Option Classes, typically those containing over 100 BOM Standard Items
- Multiple BOM Models with similar structures
- BOM Option Classes that are repeated in multiple BOM Models

The goal is to streamline your BOM Models so that the resulting configuration models are highly maintainable and scalable as your business grows, with optimal usability and performance at runtime.

---

**Note:** Both the name and description of BOM items are imported into Configurator Developer with the BOM Model. If either is used to generate UI captions, make sure they are meaningful to end users.

Be aware that only BOM Standard Items that are defined as optional in Oracle Bills of Material appear in Oracle Configurator; BOM Standard Items that are mandatory are not displayed.

---

BOM Model redesign involves changes such as reducing repetitive or similar structure into abstract elements that are referenced. This and other BOM Model redesign best practices are presented in Chapter 3.

### 1.2.2 End-User Expectations

A single configuration model can support multiple User Interfaces (UIs). Most end-user UIs are generated automatically from within Oracle Configurator Developer. Since the UI structure is based on the Model structure, keep UI considerations and end-user expectations in mind as you design your configuration model.

#### Planning Guidelines

Examine and understand how your end users will interact with the configuration UI. The following circumstances are relevant to model design:

- Your runtime Oracle Configurator needs to exhibit any of the following behaviors:
  - UI opens with options already selected
  - Product complexity hidden from end users by high-level questions or minimal required selections
- Your end users need to perform any of the following actions in the UI:
  - Select from a long list of values
  - Enter as input the characteristics of a part (such as dimensions, instructions, a monogram, or similar information)
  - Add or remove elements of the configuration

### 1.2.3 Business and Manufacturing Constraints

One of the most critical activities in constructing your configuration model is to design and construct the rules that govern what the end user can select to make a valid configuration. You need to identify the rules that express relations among the Components, Features, Options, BOM Option Classes, and BOM Standard Items of your Model.

#### Planning Guidelines

The number and complexity of the rules are a factor in determining the size of your configuration model. Independent of whether structure is a factor, fewer than 500 rules is generally a small model, 500 to 2,000 rules is a medium model, and over 2,000 rules is a large model. When working with models containing a large number of rules, performance and usability can be a concern.

Examine and understand the rules that define your business or constrain your products. The following circumstances are relevant to model design:

- You have over 2,000 rules, or you have rules that exhibit any of the following characteristics:
  - Complexity with subexpressions, especially if the subexpressions are used in multiple rules
  - Specific order or sequence in which the rules must be executed

- You use the following types of rules in your configuration model:
  - Compatibility
  - Comparison
  - Defaults

# 2

# Starting Your Model Design

Before reading this chapter, review the planning guidelines in Chapter 1 to help identify areas of special consideration in an Oracle Configurator project.

This chapter presents the design questions you should ask yourself in order to identify which best practices apply to your project:

- Do You Expect Configurator to Display Large Lists of Options?
- Are the Same Product Elements Repeated in Separate Models?
- Are You Modeling Many Related Products?
- Do You Need Default Values Set Automatically?
- Does Your End User Need To See The Bill of Materials?
- Will Configurations Contain Instances of a Component?
- Will Your Configurator Collect Many End-User Inputs?
- Does Configurator Depend on Information Collected Upstream?
- Does Configurator Pass Non-Orderable Information Downstream?
- Are Some Selections Disallowed Until Other Selections Are Made?
- Will Your Rules Include Repeating Patterns or Redundancy?
- Do You Need To Express Compatibilities in Your Model?
- Do You Need To Express Comparisons in Your Model?

Read through the questions on the following pages to help you identify relevant design decisions that are presented as some of the best practices and case studies in the following chapters. This list of design questions is intended as a starting point and does not include all the questions that are useful to ask as you begin your Oracle Configurator project.

## 2.1 Do You Expect Configurator to Display Large Lists of Options?

Many options means more than 100 selectable items in one list of options. Hundreds or thousands of selectable options displayed for end users cause usability and performance problems.

### Other Ways To Phrase This Question

Does your BOM Model contain any BOM Option Classes with more than 100 selectable items?

What is an efficient way to design a BOM Option Class or Option Feature containing a large number of option selections?

### Structure Decisions

Apply the following best practices when optimizing the design of large numbers of options or inventoried parts:

- Section 3.3, "Optional and Multiple Instantiation" on page 3-2
- Section 3.7.1, "Grouped Versus Ungrouped Items" on page 3-16

### Rule Decisions

Apply the following best practices when optimizing the rule design of large numbers of options:

- Section 3.7, "Large Option Features and Option Classes" on page 3-16

### UI Decisions

Apply the following best practices when optimizing the UI design of large numbers of options:

- Section 3.13, "User Interfaces With Optimal Usability and Performance" on page 3-32

## 2.2 Are the Same Product Elements Repeated in Separate Models?

Any identical or similar model structure that is duplicated at least twice in your Model can be considered a repeating product element. For example, BOM Option Classes that are similar share some options in common, but also contain different options, as shown in Figure 2–1.

***Figure 2–1 Repeating Similar Product Elements***

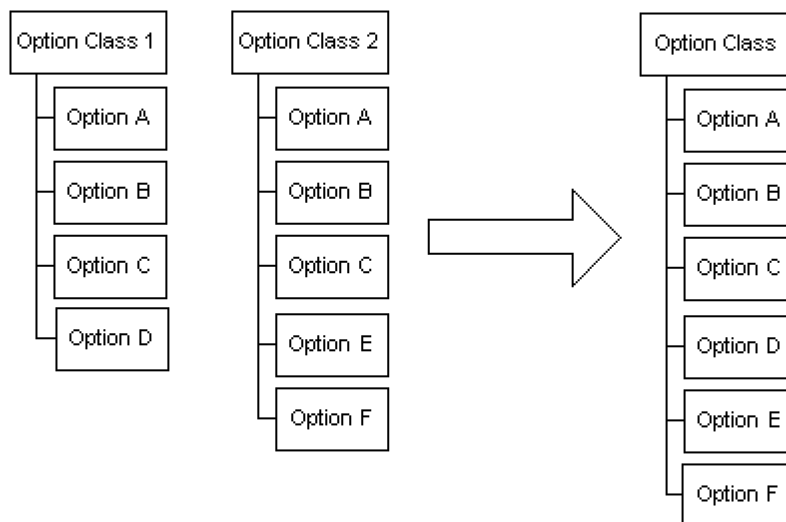



Figure 2–1 shows that when the separate and duplicated structure is combined, the total structure that has to be loaded, instantiated, or maintained is smaller. When combining structure in this way, you need appropriate rules to ensure that only the relevant options are visible or available where the abstraction appears in the runtime Oracle Configurator.

### Other Ways To Phrase This Question

Are there high degrees of similarity across multiple models?

Are the same BOM Option Classes used in multiple BOM Models?

Where in your BOM Model structure can you take advantage of referencing?

Would combining several similar BOM Option Classes into one BOM Option Class containing a union of all possible options decrease the overall number of options that need to be loaded or instantiated in Oracle Configurator?

### Structure Decisions

If the same product elements repeat in separate models, use the following best practices to optimize your model design:

- Section 3.1, "Explicit Model Structure Versus Abstractions" on page 3-2
- Section 3.2, "Explicit Model Structure Versus References" on page 3-7

- Section 3.5, "Shallow Versus Nested or Deep Hierarchy" on page 3-14

## 2.3 Are You Modeling Many Related Products?

Hundreds or thousands of separate products with similar or duplicate items cause maintenance, performance, and scalability problems.

### Other Ways To Phrase This Question

Do your end users configure similar products from a large product line?

Do your products contain many common elements, repetitive structure, or similar sets of selections?

Do you use multiple BOM Models to represent different combinations of the same general product?

When should you use generic BOM Models and when should you maintain a set of explicit BOM Models for the same structure?

### Structure Decisions

Apply the following best practices when optimizing the design of large numbers of related products:

- Section 3.1, "Explicit Model Structure Versus Abstractions" on page 3-2
- Section 3.2, "Explicit Model Structure Versus References" on page 3-7
- Section 3.3, "Optional and Multiple Instantiation" on page 3-2
- Section 3.5, "Shallow Versus Nested or Deep Hierarchy" on page 3-14

## 2.4 Do You Need Default Values Set Automatically?

Default values present suggested or likely values that end users could change if desired but do not need to change to complete the configuration. There are many ways to implement the effect of default values, some of which, such as Defaults rules, are more costly to Configurator performance than others.

### Other Ways To Phrase This Question

Do end users expect to see default, initial, or recommended values already filled in when they start up Oracle Configurator?

Do end users expect to see default values filled in automatically to accelerate completion of the configuration as they make selections?

When is it efficient to add defaults to end user requests?

### Rule Decisions

Apply the following best practices when designing pre-selected or default values:

- Section 3.8, "Defaults Rules Versus Alternatives to Default Selections" on page 3-19

## 2.5 Does Your End User Need To See The Bill of Materials?

If configurations are based on a BOM Model, you need to determine if end users need the BOM items to appear in Oracle Configurator exactly as they appear in Inventory and Bills of Material. With very large BOMs or novice end users, displaying the entire BOM is not optimal or desirable.

### Other Ways To Phrase This Question

Is the end user a product expert who expects to make selections of parts by their part numbers or part descriptions?

Does the end user need guidance in making appropriate selections to create a valid configuration?

When is it efficient to define a guided buying or selling model instead of exposing the BOM items for selection?

### Structure Decisions

If your end users expect to see the BOM, use the following best practices to optimize your model design, especially if your BOM is large:

- Section 3.7.1, "Grouped Versus Ungrouped Items" on page 3-16

If your end users do not expect to see the BOM, use the following best practices to optimize your model design:

- Section 3.4, "Guided Buying or Selling" on page 3-13

### UI Decisions

If your end users do not expect to see the BOM, use the following best practices to optimize your model design:

- Section 3.13, "User Interfaces With Optimal Usability and Performance" on page 3-32

## 2.6 Will Configurations Contain Instances of a Component?

In this question, component refers not only to Configurator Developer Components, but any configurable element in a configuration model, including instances of BOM Models, Models, and Components.

Hundreds or thousands of instances that end users must add interactively to the configuration, or that must be instantiated at startup cause usability and performance problems. Adding an instance is more costly to performance than selecting an option.

### Other Ways To Phrase This Question

Do you have many instances of a component with no constraints among the selections within the configuration of each instance?

Do you need your end users to add many instances of a component, or can instances be added programmatically?

### Structure Decisions

Apply the following best practices when optimizing the design of adding instances:

- Section 3.3, "Optional and Multiple Instantiation" on page 3-2

### Rule Decisions

Apply the following best practices when optimizing the rule design of adding instances with a Functional Companion:

- Section 3.15, "Functional Companion Design" on page 3-35

## 2.7 Will Your Configurator Collect Many End-User Inputs?

This question identifies hundreds or thousands of inputs that are only passed as parameters and contribute to but are not constrained by rules in the configuration session. Designing Oracle Configurator to include collecting such end-user inputs can cause usability and performance problems. In some cases such data input can occur more efficiently outside the configuration session.

### Other Ways To Phrase This Question

Do you expect end-user interactions to be extensive and repetitive?

Do you have end-user inputs that do not participate directly in rules or calculations?

Do you feel that your end users would be able to enter data into a spreadsheet?

Will your end user enter data as option selections or as text or numeric inputs?

#### UI Decisions

Apply the following best practices when optimizing the UI design of models with large numbers of end-user inputs:

- Section 3.14, "Large Amounts of End-User Data Collected Using Functional Companions" on page 3-34

## 2.8 Does Configurator Depend on Information Collected Upstream?

Information that is collected by the host application for the configuration session, but is not needed in downstream processes, should be passed to Oracle Configurator as configuration attributes. Structuring this information as orderable items can cause usability and maintenance problems because it bloats the BOM and must be dealt with as order line items.

#### Other Ways To Phrase This Question

Do you expect attributes or parameters to be passed into Oracle Configurator?

Is there data besides items and quantities of items that is needed for computation in Oracle Configurator?

Is there non-item information on the order line before configuration that Oracle Configurator needs in computations?

#### Structure Decisions

Apply the following best practices when optimizing structure that includes passing attributes into Oracle Configurator:

- Section 3.6, "Items Versus Alternatives to Items" on page 3-14

## 2.9 Does Configurator Pass Non-Orderable Information Downstream?

Information collected from the configuration session that is needed in downstream processes should be passed as configuration attributes. Structuring this information as orderable items can cause usability and maintenance problems because it bloats the BOM and must be dealt with as order line items.

### Other Ways To Phrase This Question

Do you expect attributes or parameters to be passed out of Oracle Configurator?

Is non-item information, meaning not items or their quantities, needed on the order line?

Are the results of computations in Oracle Configurator needed in downstream processing?

### Structure Decisions

Apply the following best practices when optimizing  structure that includes passing attributes out of Oracle Configurator:

- Section 3.6, "Items Versus Alternatives to Items" on page 3-14

## 2.10 Are Some Selections Disallowed Until Other Selections Are Made?

This means that you may be implementing rules with the NotTrue operator in Advanced Expressions. NotTrue may cause rule propagation issues under certain circumstances if it imposes order in rules.

### Other Ways To Phrase This Question

Do you have rules that make some options not selected until some other option is selected?

Are you planning on using NotTrue in Advanced Expressions?

Do you want to disallow some option selections when other options are not selected?

Do you need to impose dependencies among option selections?

### Rule Decisions

Apply the following best practices when optimizing a rule design that imposes order on option selections, or locks the initial value of components:

- Section 3.10, "NotTrue Logical Function Imposes Order and Causes Locking" on page 3-26

## 2.11 Will Your Rules Include Repeating Patterns or Redundancy?

Repeating patterns or redundancy means that several rules include the same subexpressions or have the same result. This could cause performance issues.

### Other Ways To Phrase This Question

Does your model require calculations that contribute to other calculations?

### Rule Decisions

Apply the following best practices when optimizing the rule design of models containing common subexpressions or repeated patterns:

- Section 3.9, "Repetitive Rule Patterns and Redundancy" on page 3-23

## 2.12 Do You Need To Express Compatibilities in Your Model?

This means you have many options that require and exclude other options. There are several ways to implement this to achieve optimal performance and maintainability.

### Other Ways To Phrase This Question

Do you need to express incompatibilities in your model?

### Rule Decisions

Apply the following best practices when optimizing a rule design that expresses compatibilities or incompatibilities among options:

- Section 3.11, "Compatibility Rules" on page 3-28

## 2.13 Do You Need To Express Comparisons in Your Model?

This means you need to compare, balance, or rate one set of options against another set of options. Comparison rules could affect usability by requiring end users to retract selections before being able to continue.

### Other Ways To Phrase This Question

Does your model contain comparison logic?

### Rule Decisions

Apply the following best practices when optimizing a rule design that expresses comparisons:

- Section 3.12, "Comparison Rules That Avoid Contradictions" on page 3-31

# 3 Best Practices

Before reading this chapter, review the design questions in Chapter 2 to help you identify best practices that are relevant to your Oracle Configurator project.

Applying the following best practices in various combinations will improve the performance, usability, maintenance, and scalability of your configuration models:

- Explicit Model Structure Versus Abstractions
- Explicit Model Structure Versus References
- Optional and Multiple Instantiation
- Guided Buying or Selling
- Shallow Versus Nested or Deep Hierarchy
- Items Versus Alternatives to Items
- Large Option Features and Option Classes
- Defaults Rules Versus Alternatives to Default Selections
- Repetitive Rule Patterns and Redundancy
- NotTrue Logical Function Imposes Order and Causes Locking
- Compatibility Rules
- Comparison Rules That Avoid Contradictions
- User Interfaces With Optimal Usability and Performance
- Large Amounts of End-User Data Collected Using Functional Companions
- Functional Companion Design

Many of these best practices include detailed instructions. You can gain useful information by reading all of them, even though some are not directly connected to

a design question. To understand these best practices, you must be familiar with the specifics of creating configuration models. See the *Oracle Configurator Developer User's Guide* for details.

## 3.1 Explicit Model Structure Versus Abstractions

Abstraction is a design approach used to optimize performance and usability of a configuration model by reducing many related products or product elements to generic elements and eliminating repetition.

Many companies define BOM Models as an explicit representation of their products with no abstractions to streamline the structure or volume of items. See Section 3.1.1, "Explicit Structure" on page 3-2 for an example. Loading all BOM Models and presenting entire product lines to end users for selection may result in poor performance and usability. An alternative approach transforms many explicit BOMs into one root BOM referencing a smaller number of configurable components that are abstractions of related structure. Such a model loads faster, representing improved performance. Configurator usability is improved by confining end-user access to only those optionally added instances of the configurable components that are needed in the configuration.

### 3.1.1 Explicit Structure

Explicit Model structure contains no abstractions and no References. Figure 3–1 shows a series of explicit Models, each containing the same BOM Option Class.

***Figure 3–1 Explicit Model Structure***

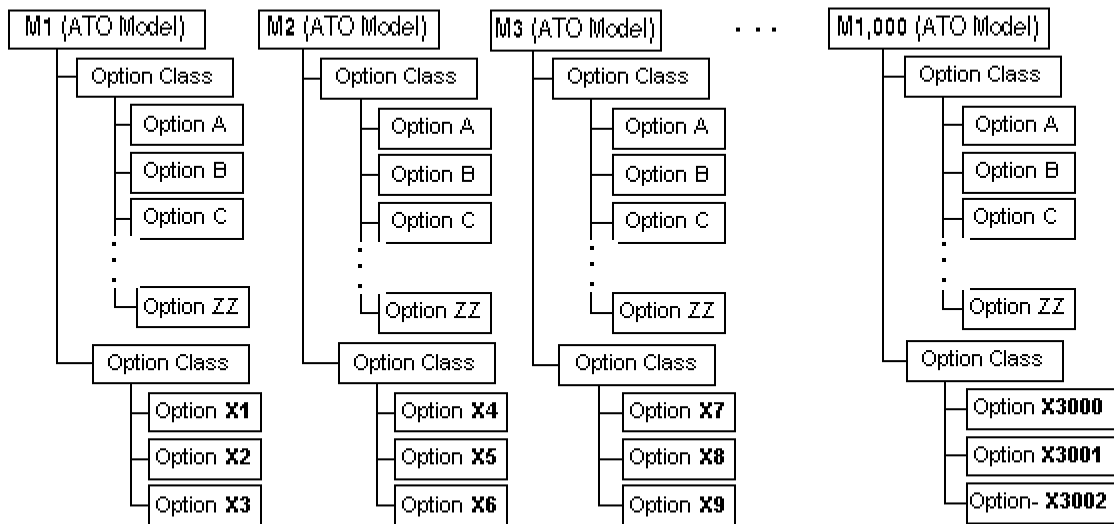



Figure 3–1 illustrates 1,000 Models repeating explicitly, each containing repeating elements. One BOM Option Class in each Model contains Options that repeat across the 1,000 BOM Option Classes, while another BOM Option Class contains Options unique to each of the 1,000 BOM Model.

Duplicate structure or common elements that are explicitly repeated in hundreds or thousands of Models do not scale well as your business grows. Many explicit Models with repetitive structure require repetitive maintenance.

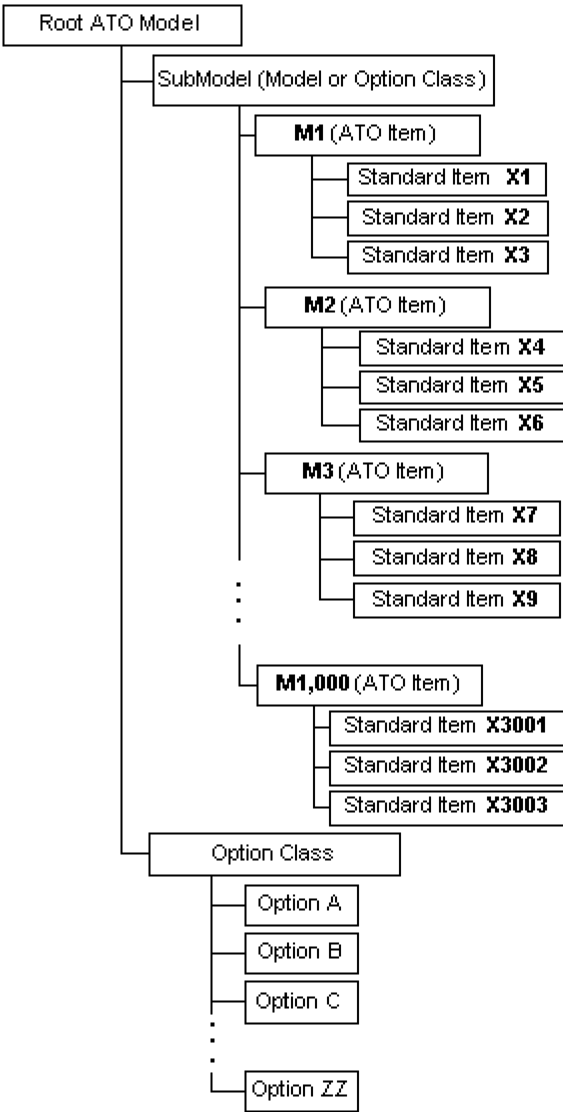
It may not be possible or necessary to change your explicit Models to take advantage of abstractions and references, for any of the following reasons:

- You wish to preserve existing BOM Model and routing definitions
- You need to source each explicit Model to a different organization, supplier, or flow line.
- You can adjust your hardware and memory to accommodate many or large explicit Models
- The number of explicit Models is not large enough to significantly affect maintenance, scalability, and performance
- The explicit Models are not large enough to significantly affect maintenance, scalability, and performance

### 3.1.2 Abstractions

An abstraction is a generic part that expresses all the essential characteristics of a specific part. For example, the related models shown in Figure 3–1 can be redefined as one top-level root Model containing a BOM Option Class or BOM Model submodel whose contents is M1 through M1,000 redefined as ATO Items. Figure 3–2 shows M1 through M1,000 each containing their unique elements as BOM Standard Items. The repeating elements occur only once as a child BOM Option Class under the top-level root Model.

*Figure 3–2 Abstraction of Related Products*




The redesign with abstractions shown in Figure 3–2 is easier to maintain than the Models in Figure 3–1. See Section 3.1.3, "Downstream Consequences in Other Oracle

Applications" on page 3-6 for a discussion of the possible trade-off when choosing this kind of redesign.

Together with optional instantiation and referencing, abstractions perform and scale better than structure containing explicit, related product definitions. For details about referencing and optional instantiation, see Section 3.3 and Section 3.2. Additionally, turning non-orderable items into alternatives such as Features could further optimize the structure. For details about alternatives to items, see Section 3.6 on page 3-14.

### 3.1.3 Downstream Consequences in Other Oracle Applications

A separate, explicit ATO Model is sourced from only a single organization or supplier. Multiple sources and option-dependent sourcing are not supported. In Figure 3–2, all the configured items **M1** to **M1000** are sourced in the same organization. If you need configurations of these Models to come from different organizations, you need to use an explicit structure such as shown in Figure 3–1.

In Figure 3–2, all the configured items **M1** to **M1000** are built on the same flow line defined in Flow Manufacturing. If you need configurations of these Models to be built on different flow lines, you need to use an explicit structure such as shown in Figure 3–1.

Since Models **M1** to **M1000** are unique because they contain mandatory components (Options **X1**, **X2**, and so on), the abstraction of Models **M1** to **M1000** as ATO items in Figure 3–2 must include those mandatory components as BOM Standard Items. In this case, a configuration contains selections from Options A to ZZ, as well as one of the ATO items and selections from Options **X1** to **X3003**. Each of the explicit Models **M1** to **M1000** has one assembly and routing definition, while the ATO items and the Options **X1** to **X3003** in the abstract top-level root Model have separate assembly and routing definitions. This is not the case if **M1** to **M1000** are phantom items. However, phantom items do not participate in Available To Promise (ATP) and Advanced Planning.

### 3.1.4 Related Best Practices and Relevant Case Studies

Top-level root Models typically access abstract structure through referencing. See Section 3.2, "Explicit Model Structure Versus References" on page 3-7.

Referencing and abstractions alone do not address performance and memory issues associated with instantiating many components at runtime. See Section 3.3, "Optional and Multiple Instantiation" on page 3-9 and Section 3.7.1, "Grouped

Versus Ungrouped Items" on page 3-16. See also Section 3.6, "Items Versus Alternatives to Items" on page 3-14.

The case study described in Chapter 4, "Many Large BOM Models" illustrates the use of redesigning explicit structure as abstractions.

## 3.2 Explicit Model Structure Versus References

It is good modeling practice to use referencing instead of explicit structure if your configuration models contain:

- Duplicate or repeating product information
- Common elements or product definition

### 3.2.1 Explicit Structure

Figure 3–1 on page 3-3 shows examples of many related products defined explicitly in Models.

### 3.2.2 Model References

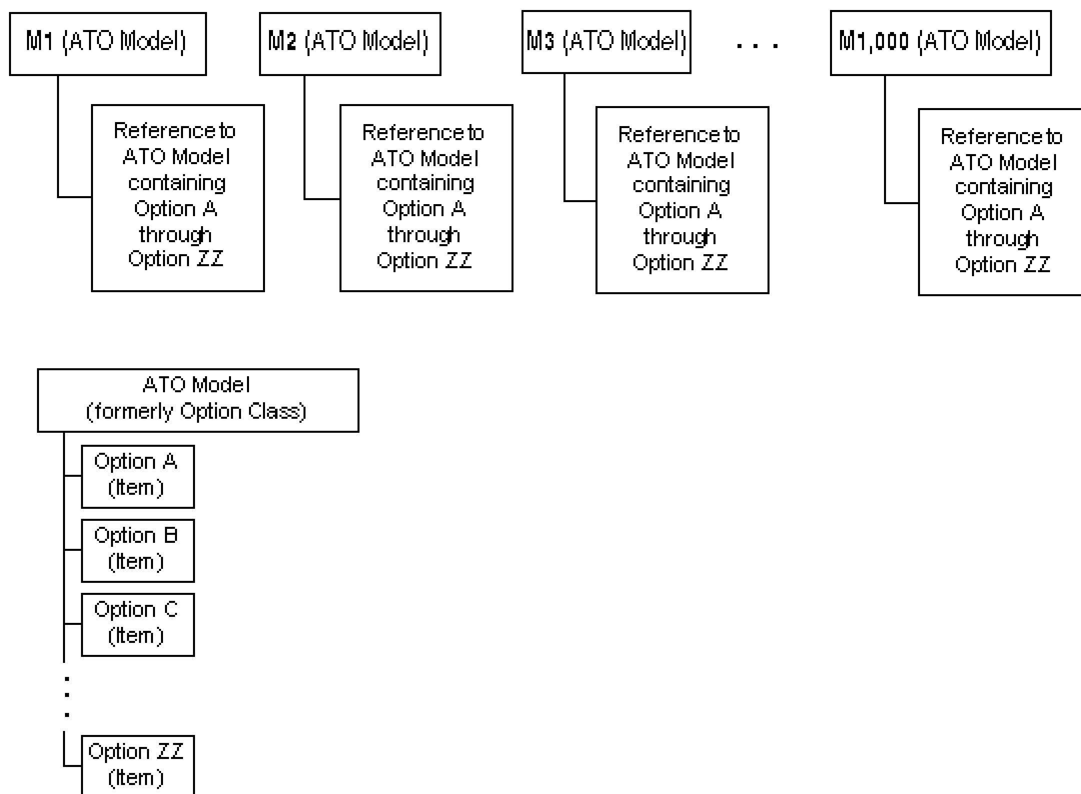
Models with References are easier to maintain and require less memory to load than structure containing explicit common product definitions.

When importing BOMs, all submodels in the top-level root BOM Model are imported as references. See the *Oracle Configurator Implementation Guide* for information about BOM structure after it has been imported into the CZ schema.

#### 3.2.2.1 Referencing BOM Option Classes

BOM Option Classes cannot be shared by reference. Redesigning the BOM Option Class in M1 through M1,000 in Figure 3–1 so that it can be referenced requires turning it into a phantom ATO model containing Option A through Option ZZ. Figure 3–3 shows the BOM Option Class redefined as a phantom ATO model so that it can be referenced in M1 through M1,000.

***Figure 3–3 Another Possible Abstraction of Related Products***




Changing BOM Option Classes into BOM Models has the following consequences within Oracle Configurator:

- BOM Models cannot express a mutually exclusive relationship
- BOM Model Items cannot participate in Compatibility rules because Compatibility rules define compatible relationships only between Features or BOM Option Classes
- BOM Models with a logic state of true do not allow the last available Option to be set to true
- A BOM Model Tree UI requires tree navigation or navigation buttons

---

**Note:** If you have redesigned BOM Option Classes as phantom ATO Models, you cannot specify a value greater than 1 to the **Instances Maximum.**

---

#### 3.2.2.2 Developer Model References

Referencing is a technique used to optimize development and maintenance of a configuration model in which the same submodel appears multiple times in the structure. Replacing each explicit occurrence of the submodel with References to a separate Model that represents the submodel can also improve runtime performance. Additionally, it is a good idea to place a Component with repetitive structure within a Configurator Developer Model and then create References to that Model. See the *Oracle Configurator Developer User's Guide* for information about using Model referencing in configuration models.

### 3.2.3 Downstream Consequences in Other Oracle Applications

A BOM submodel behaves like a BOM Option Class in most of the Oracle Applications if you leave the **Supply Type** of the BOM submodel set to phantom on its parent BOM Model.

In Flow Manufacturing, some conveniences in defining BOM Option Classes are not available when defining BOM Models. For example, you cannot create a common routing for all BOM Models as you can for all BOM Option Classes under a parent BOM Model.

### 3.2.4 Related Best Practices and Relevant Case Studies

Referencing is used when creating abstractions. See Section 3.1, "Explicit Model Structure Versus Abstractions" on page 3-2.

See Chapter 4, "Many Large BOM Models".

## 3.3 Optional and Multiple Instantiation

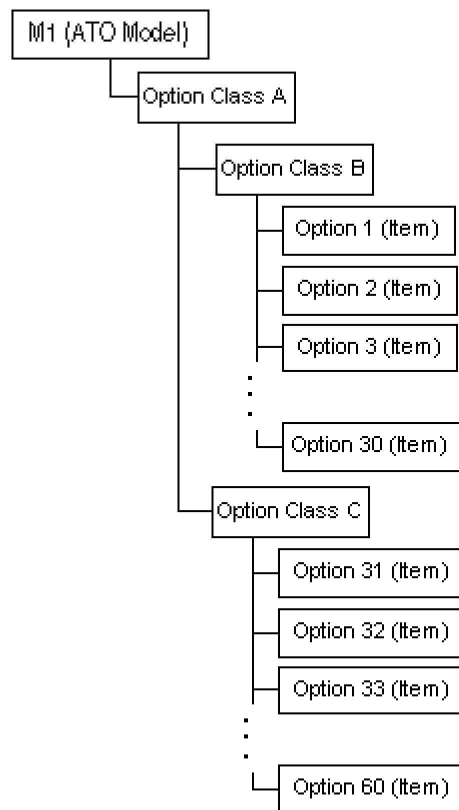
Optional instantiation is an implementation approach used to optimize performance of a configuration model by creating a component instance only if and when it is needed. This prevents Oracle Configurator from loading model elements at initialization that may not be selected or needed in the configuration session.

Multiple instantiation is an implementation approach used to optimize usability by allowing end users to create and individually configure multiple occurrences of a Model or Component at runtime, as needed. For more information about multiple instantiation, see the *Oracle Configurator Developer User's Guide*.

### 3.3.1 Optional Instantiation of BOM Option Classes

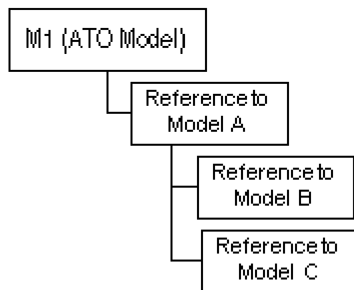
It is good modeling practice to convert a large hierarchy of BOM Option Classes to a hierarchy of optionally instantiable BOM Models. For guidance in converting BOM Option Classes into BOM Models, see Section 3.2.2.1, "Referencing BOM Option Classes" on page 3-7. The selective instantiation improves runtime memory usage and reduces caching of redundant data. For example, if M1 through M1,000 in Figure 3–1 contained more structure, as shown in Figure 3–4, the resulting large number of Model elements that need to be loaded and instantiated could affect performance and usability adversely.

***Figure 3–4 Explicit Nested Hierarchy***




Rather than load all the explicit, nested BOM Option Classes of Figure 3–4, define them once as BOM Models and include them by reference in M1 through M1,000, as shown in Figure 3–5. Be aware of the consequences of changing BOM Option Classes into BOM Models, as described in Section 3.2.2.1, "Referencing BOM Option Classes" on page 3-7

***Figure 3–5 Referenced Nested Hierarchy***




To save additional memory and improve runtime performance, make the References in Figure 3–5 optionally instantiable.

Not loading instances at start up and instead implementing optional instantiation can result in significant performance improvement. However, requiring end users to instantiate many components interactively one at a time may affect usability. Instead, implement guided buying or selling to find out how many instances the end user needs and implement a Functional Companion that instantiates that number of components all at the same time.

With optional instantiation, as with multiple instantiation, instances cannot be created using rules. Either the minimum is set, the end user clicks an **Add** button, or a Functional Companion adds instances based on inputs. Using optional instantiation in a generated UI of the BOM structure results in **Add** buttons that end users must understand how to use to complete a configuration. If your end users are not product experts, consider using guided buying or selling questions. See Section 3.4 on page 3-13 for details.

## 3.3.2 Setting Node Values After Adding Instances

Design your UI flow and Functional Companion so that instances are added when there are as few settings as possible. Adding an instance causes all previous requests to be retracted, after which the requests are added and reasserted. This occurs with each component addition. It is good modeling practice to delay setting the states or values of nodes until after all instances are added either at startup (with an `onNew()` Functional Companion) or early in the end-user flow of a configuration session. See also Section 3.8.4, "OnNew() Auto Functional Companion" on page 3-21.

Adding an instance is particularly expensive when there are default values set by configuration rules. Retracting default assertions is time-consuming and iterative.

See Section 3.8, "Defaults Rules Versus Alternatives to Default Selections" on page 3-19 for details. The initial values set in Configurator Developer for Boolean Features should also be regarded as default values.

### 3.3.3 Downstream Consequences in Other Oracle Applications

See Section 3.2.3 on page 3-9 for the effects on Oracle Applications of changing a BOM Option Class into a BOM Model.

Multiple instantiation of submodels is only available if the parent ATO BOM Model's **Supply Type** is set to non-phantom. This means that each configured instance of the Model receives its own configuration Item number, bill of material, and routing, and is built or bought individually.

### 3.3.4 Related Best Practices and Relevant Case Studies

See Section 3.2, "Explicit Model Structure Versus References" on page 3-7.

See Section 3.7, "Large Option Features and Option Classes" on page 3-16.

See Chapter 4, "Many Large BOM Models".

## 3.4 Guided Buying or Selling

Guided buying or selling questions (DHTML UI only) are intended to guide end users to specific selections and valid configurations.

The size or complexity of your Model may cause usability or performance problems at runtime. Large models, even if not complex, may require large amounts of memory to load, or require end users to make many selections or page through many options. Complex models, even if not large, may require long end-user think time and complicated navigation. Under these circumstances, you can simplify or streamline the end-user's experience by defining guided buying or selling structure.

Guided buying or selling questions gather user inputs to accomplish any of the following scenarios:

- End users reach a valid configuration solely by answering guided buying or selling questions
- End users complete a configuration by making additional selections after their answers to guided buying or selling questions make an initial set of selections
- End users only see a narrowed set of selections after answering guided buying or selling questions

You implement these behaviors by adding rules that tie the end user inputs to the selection or exclusion of options.

Generating a default UI for a large imported BOM may result in an unreasonably large and poorly performing runtime session. You can use guided buying or selling UI structure to control which elements of the imported BOM you want exposed and visible in the UI. This requires defining rules that associate the guided buying or selling UI structure to the BOM Model items and disabling the UI visibility attribute of the BOM nodes before generating the UI.

## 3.5 Shallow Versus Nested or Deep Hierarchy

The depth of Model structure is determined by the levels of hierarchy contained under the root node. Shallow structure is acceptable when not displaying BOM nodes in the UI. A shallow structure generally decreases the size of the configuration model and potentially eases downstream processing.

Deeply nested structure takes advantage of the performance gains made when using optional instantiation to load only those parts of the Model structure that are needed. Nesting items into deeper structure can also ease Model maintenance. However, deep nesting may distribute end-user selections across UI pages in a manner that requires end users to flip back and forth as they check previous selections. When this is the case, guided buying or selling questions can significantly ease navigation flow. See Section 3.4 for additional information about guided buying or selling.

### Related Best Practices

See Section 3.2, "Explicit Model Structure Versus References" on page 3-7 for descriptions of nested structure. Nested or deep hierarchy affects performance when used with optional instantiation. See Section 3.3, "Optional and Multiple Instantiation" on page 3-9.

### Relevant Case Studies

See Chapter 4, "Many Large BOM Models" and Chapter 5, "Many BOM Items".

## 3.6 Items Versus Alternatives to Items

Items either need to appear on the order line, or they need to represent characteristics that are needed as input somewhere in the process. Some item information is only needed as a temporary value during configuration.

You should define Inventory Items only for elements of your structure that need to be ordered or routed downstream from Oracle Configurator. For example, elements of Model structure that must appear on an order line and are picked or assembled for shipping need to be Inventory Items.

Alternatives to Inventory Items are Option Features or configuration attributes. For upstream item information that is needed in Configurator computations or for downstream processing such as calculations or passing along information about an item, you should define an alternative to Items.

For example, if you have raw materials that are ordered by lengths, do not create an item for each length. Instead, define a single item for each raw material with an attribute: Length. Then capture the needed length from the end user by a numeric input or from a List of Options, and associate that input with the attribute.

Compare Figure 3–1, "Explicit Model Structure" on page 3-3 with Figure 3–2, "Abstraction of Related Products" on page 3-5 for another example of changing explicit items into Features.

### 3.6.1 Values Needed For Configuration Only

If the value is not needed in any way downstream but only for completing the configuration, use non-BOM Features and Options. These values cannot participate in downstream calculations.

For information about leveraging the power of Properties, see *Oracle Configurator Developer User's Guide*.

### 3.6.2 Values Needed Downstream

If the value is needed downstream and represents a Configurator computation or inputs from the end user, you can define configuration attributes to pass along those inputs. See the *Oracle Configurator Methodologies* book for details about implementing configuration attributes. Note that configuration attributes are not accessible to downstream applications without customization.

### 3.6.3 Related Best Practices and Relevant Case Studies

See Chapter 5, "Many BOM Items".

## 3.7 Large Option Features and Option Classes

If your Model contains large BOM Option Classes or Option Features, evaluate the following best practices for possible use in your project:

- Grouped Versus Ungrouped Items
- Maximum Number of Selections on Large Option Classes or Features
- Alternatives to Option Features With Many Options

If your design cannot eliminate the need for configuring BOM Option Classes with large numbers (for example, hundreds) of Items, be aware that the Java applet does not perform faster than the DHTML window. With the DHTML window you can use multiple screens to display BOM Option Classes with large numbers of Items. If you are using guided buying or selling questions, hide all the Items and have the guided selling questions drive the selections. See Section 3.4, "Guided Buying or Selling" on page 3-13 for more information.

### 3.7.1 Grouped Versus Ungrouped Items

In cases where there are many options to choose from, the end user’s experience and Oracle Configurator performance can be improved by grouping items into BOM Option Classes. Typically, you can improve usability and performance by combining grouping with the use of optional instantiation. This requires changing BOM Option Classes into BOM Models. See Section 3.3.1, "Optional Instantiation of BOM Option Classes" on page 3-10 for details.

For example, a manufacturer of upholstered furniture lets customers select fabrics from a huge inventory, including solids, stripes, floral prints, and geometric patterns. Rather than have end users flip through screen after screen of swatches in no particular order, the configuration experience can be organized by types of fabrics, and only the group that is selected needs to be loaded into memory. End users select one from a subset of fabrics, thereby reducing the number of displayed options. The inventory that does not need to be displayed to the end user is not instantiated.

Grouping items can also ease Model maintenance.

Grouping elements of a Model affects the UI, as presented in Section 3.13.3, "Hiding Items Can Cause Screen Gaps" on page 3-33.

### 3.7.2 Maximum Number of Selections on Large Option Classes or Features

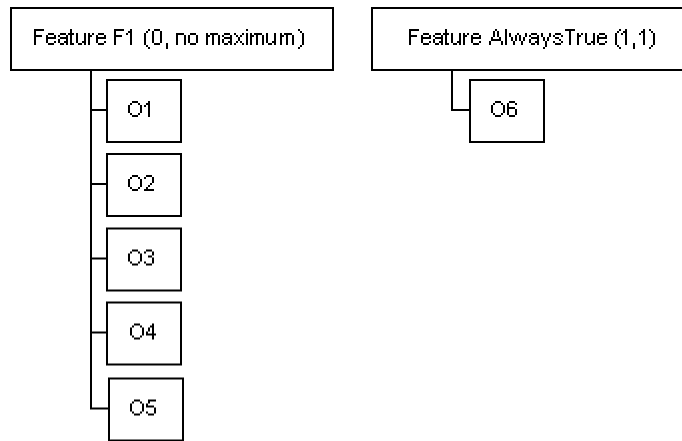
Defining a **Maximum Number of Selections** on a large BOM Option Class or Option Feature can adversely affect performance. If an Option Feature contains an Option that participates in a rule, propagation of that rule triggers a count of the current number of selected Options. If the maximum number of Options specified by the value of **Maximum Number of Selections** is reached, this rule propagates **Logic False** to all unselected Options. If the number of Options is large, propagating Logic False, or retracting and reasserting the logic state on all the Options can cause slow performance.

The best way to improve performance is to restructure the Model or BOM Model to contain Option Features or BOM Option Classes with fewer Options or Items.

If your business requirements demand many options and a maximum number that can be selected, and you need the remaining options to be **Logic False** after the maximum is reached, then you must set the **Maximum Number of Selections** and incur the performance cost. However, since both **Logic False** (from maximum reached) and **Unknown** states are displayed as **Available** in the UI (that is, not selected), your logic requirements may permit you to set the **Maximum Number of Selections** to no value and define the number of allowable selections by using a rule that counts the selected Options. For example, if you want only three Options to be selected from a Feature, impose that maximum by defining a Total, a Numeric Rule, and a Logic Rule with an Advanced Expression as shown in Example 3–1.

***Example 3–1 Maximum Number of Selections Imposed by a Rule***

One Feature, F1, contains five Options, and a second Feature, AlwaysTrue, contains one Option, as shown in the following design:




The rules.

```
Total T1 tracks the number of options selected.
Numeric Rule: EachOf (Options of F1) Contributes 1 to T1
Logic Rule with Advanced Expression on the B Side: AlwaysTrue Requires Total < 4
```

At runtime, when the end user selects O1, O2, and O3, the number of selections is less than 4. When the end user selects O4, the Logic Rule displays a violation message. The violation message can be customized to explain that the maximum number of allowable selections has been exceeded.

If your business requirements demand many options and a maximum number that can be selected, and it does not matter to your implementation whether Options are **Unknown** or **Logic False**, then having them be **Unknown** is better. The Oracle Configurator engine does not push the **Unknown** state to other options that are connected through rules, except if NotTrue is used. Design your configuration model so that valid configurations are allowed even when numerous Options are **Unknown**. That way the CIO and the Oracle Configurator engine process fewer changes on each end-user action. For example, use the suggested rule for counting selected options to minimize the propagated **Logic False** states, instead of the regular **Maximum Number of Selections**.

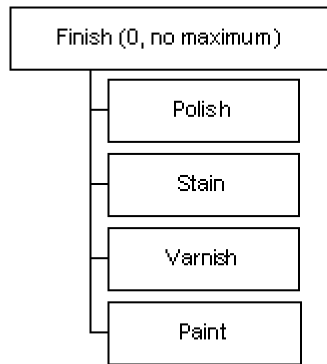
### 3.7.3 Alternatives to Option Features With Many Options

When an Option from a large Option Feature participates in a rule, the propagation of that rule triggers an evaluation of all that Feature's other Options. (This does not apply to BOM Option Classes and BOM Standard Items.) However, if no Options

participate in rules or the Option Feature is not constrained by a maximum number of Options that can be selected, redesign the Options as Boolean Features. Create a Component containing the Boolean Features or design all selectable Options as BOM structure.

***Example 3–2 Redesigning Unconstrained Options as Boolean Features***

A Feature called Finish contains four independent furniture finishing Options, as shown in the following design:




Since end users can select any Option independent of the other Option selections, it is better to define a Component containing a Boolean Feature for each Option.

### 3.7.4 Relevant Case Studies

See Chapter 5, "Many BOM Items".

## 3.8 Defaults Rules Versus Alternatives to Default Selections

Defaults rules reduce the number of required end-user selections by providing the following:

- Initial values when Oracle Configurator is launched
- Filled-in values during the configuration session based on end user selections
- Filled-in values at the end of the configuration session to complete the configuration

Some implementations of Defaults rules can cause performance problems at runtime, especially when propagation of the defaulted items affects many other

items. This is because the Oracle Configurator engine retracts default values before applying or reapplying user requests or adding or deleting components.

### 3.8.1 Evaluating the Need for Default Selections

When designing a configuration model, add Defaults Logic rules at the end of the design process and weigh the performance cost of adding them against the perceived benefit to the end user.

The following considerations can help you determine the usefulness of setting initial values:

- Analyze how often the end user changes the default selections that are automatically made by these rules. If you expect that default selections are often changed, then you will gain runtime performance by removing those Defaults rules.
- Analyze the runtime performance when Defaults rules are active, compared to when the Defaults rules are disabled and end users have to make initial selections explicitly.

### 3.8.2 Activating Defaults on End User Request

If you intend to apply default values to complete the configuration session rather than set selections during the configuration session, design the Defaults rules so they are not processed at runtime until the end user requests them. For example, create a Boolean Feature at the root of the Model for this purpose. This Boolean Feature could be called ApplyDefaults.

1. Make the A Side of the Defaults rule an Advanced Expression.
2. In every Defaults rule, replace

   ```
   X Defaults Y
   ```

   with

   ```
   AllTrue (X, ApplyDefaults) Defaults Y
   ```

   where X is the condition and Y is the result. Note that it is enough to define this rule as `AllTrue (Apply Defaults)` if X is always true.
3. Write an `OnSave()` Functional Companion that sets the ApplyDefaults Boolean Feature to True. This causes applicable Defaults to be applied.

4. Write an `OnRestore()` Functional Companion that unsets ApplyDefaults. This allows the configuration session to proceed in the absence of defaults.

5. Optionally, make the ApplyDefaults Boolean Feature visible in the User Interface so the end user can turn it on and see the consequences of the Defaults. Since this is expensive in terms of performance, the end user might elect to use it sparingly.

If you do not make the ApplyDefaults Boolean Feature visible, line items and prices may appear in the order that the end user was not aware of during the configuration session.

### 3.8.3 Boolean Features With Initial Values

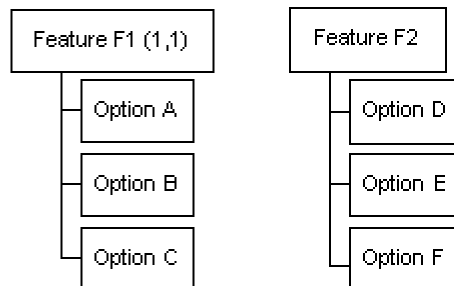
Boolean Features with an initial value (True or False) cause slow performance because they behave like Defaults rules. Leaving the initial value Unknown improves performance.

### 3.8.4 OnNew() Auto Functional Companion

The `onNew()` method of an `AutoFunctionalCompanion` simulates the behavior of setting initial default values, but avoids the cost of repeatedly retracting and reapplying default values after the end user makes selections involving Defaults rule participants. However, there are consequences to using the Auto Functional Companion that you should consider. Example 3–3 and Example 3–4 show the differences in behavior during the runtime selection process between Defaults rules and Functional Companions that simulate Defaults rules.

***Example 3–3 Defaults Rule Behavior at Runtime***

Two Features contain different Options, as shown in the following design:




The rules.

```
F1 has a Maximum Number of Selections set to 1
F1 Defaults A
E Requires B
```

At startup, A is selected. The end user selects E.  B is selected and A is set to **Logic False**. No contradiction occurs when B is selected and A is deselected.

If you set **Hide when unselectable**, F1 displays A, B, and C. A is selected. B and C are available for selection.

***Example 3–4 Functional Companion That Simulates Defaults Rule***

Using the same two Features shown in Example 3–3, define the following rules:

```
Functional Companion selects A
E Requires B
```

At startup, A is selected. The end user selects E.  Oracle Configurator displays a contradiction message asking the end user to override the contradiction to select Option B. This is because settings made by the Functional Companion have the status of an end-user request.

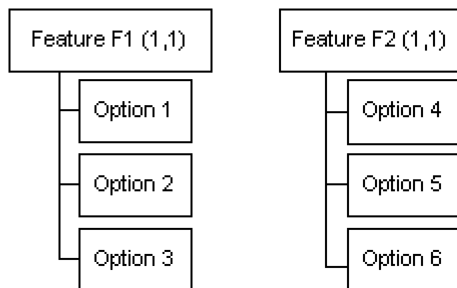
In this case you cannot also use **Hide when unselectable**, because F1 displays only A. A is selected. B and C are hidden.

## 3.8.5 Implies Rule Instead of Defaults Rule

In some rare cases, an Implies rule can be used instead of a Defaults rule if your end users do not need the flexibility to change the default value.

***Example 3–5 Implies Rule Provides Behavior of an Unoverridable Defaults Rule***

Two Features contain different Options, as shown in the following design:



The rules.

```
Option 1 Defaults Option 4
or
Option 1 Implies Option 4
```

At runtime, both rules cause Option 4 to become selected when the end user selects Option 1. The Defaults rule gives end users the flexibility to override the default value and select Option 5 or Option 6 when Option 1 is selected. If you your end users do not need that flexibility, use the Implies rule and only Option 4 can be selected when Option 1 is selected.

## 3.9 Repetitive Rule Patterns and Redundancy

Repetitive patterns or redundancy means that several rules include the same subexpressions or have the same result. This could cause performance issues.

### 3.9.1 Repetitive Patterns and Common Subexpressions

The Oracle Configurator engine separately evaluates and propagates each instance of the  subexpressions of every rule, even if there are commonly used patterns of operators and operands in those subexpressions. Consequently, a large number of rules with common subexpressions impairs performance by triggering redundant calculations of the subexpressions.

Subexpressions are defined within a pair of parentheses, and every pair of parentheses is treated as a subexpression using the conventional order of operations.

Example 3–6 shows two rules containing a common calculation contributing to a Resource.

***Example 3–6 Rules With Common Subexpressions***

[(A + B) * C] contributes to R1
[(A + B) * C] + D contributes to R2

Create an intermediate node (I1) to contain the value of the commonly used subexpression and create an intermediate rule that contains the subexpression [(A + B) * C] and the intermediate node:

[(A + B) * C] contributes to I1

The original rules can then be rewritten by replacing the common subexpression with the new node that expresses the intermediate rule.

I1 contributes to R1
I1 + D contributes to R2

Although this technique creates an additional rule (the definition of the common subexpression), the effect of replacing repeating patterns in rules with nodes that represent those patterns is that Oracle Configurator only computes the subexpression once, thereby reducing the calculation required for each rule containing the common subexpression.

---

**Note:** When you use the technique of replacing common subexpressions with intermediate nodes, you must customize the violation message of the intermediate rule to explain the contradiction in terms of the rules that contain the intermediate rule. In other words, the default violation message for I1 in Example 3–6, which is displayed to the end user when Oracle Configurator encounters a problem with R1 or R2, describes a contradiction in I1 unless you customize the message to explain the error in terms of R1 and R2.

---

### 3.9.2 Redundancy

Redundant rules create numeric cycles, which cause slow performance. Example 3–7 shows two redundant rules.

***Example 3–7 Redundant Rules***

Rule 1: A Implies B
Rule 2: A Contributes to B

In Example 3–7, Rule 1 results in the following behavior:

1. When A is selected, B is selected. The state of A and B is true.
2. When B is deselected, A is deselected. The state of A and B is false.

Rule 2 then results in the following behavior:

3. When A is selected, the count of B is set to 1 and the state of A and B are true.
4. When B is excluded, A is excluded

If you want the behavior described in Step 1 and do not care about the behavior described in Step 2, then Rule 1 (A Implies B) is redundant and all you need is Rule 2 (A Contributes to B). If you want the behaviors described in Steps 1, 2, and 3, but you do not care about the behavior described in Step 4, then Rule 2 (A Contributes to B) is redundant. If you want all four behaviors, then you need to define both rules.

### 3.9.3 Circular Propagation

Circular rules involving both logic and numeric rules result in Oracle Configurator not being able to settle on a final result. Example 3–8 shows four rules that are circular.

***Example 3–8 Circular Rules (Logic and Numeric)***

A Contributes to B
B Contributes to C
C Requires D
D Contributes to A

Examine all possible actions or inputs and their results to show where the propagation path does not settle on a result but cycles through the rule again and again. In Example 3–8, the following sequence of events occur when you set A to 3:

```
Set A =3
B is set to 3, and true
C is set to 3, and true
D is set to 1, and true
A is set to 4, and true
```

The circularity stops at this point, because D is already set to 1, and true.

Numeric rules cause numeric cycles, as shown in Example 3–9.

***Example 3–9 Numeric Cycles***

A Contributes to B
B Contributes to C
C Contributes to A

In Example 3–9, the following sequence of events occur when you set A to 3:

```
Set A =3
B is set to 3, and True
```

```
C is set to 3, and True
A is set to 6, and True
```

Examining all possible actions or inputs and their results suggests that these rules would continue to propagate without end. However, Oracle Configurator catches the error in Example 3–9 as a runtime numeric cycle failure.

Optimize the configuration problem to avoid creating rules that create cycles.

One way to debug redundancy and cycles is to turn rules on or off by explicitly disabling them at the rule or Folder level. For a review of logic states and other information related to rules, see the *Oracle Configurator Developer User's Guide*. See the *Oracle Configurator Performance Guide* for a discussion about the effect of the quantity and complexity of rules on runtime performance.

## 3.10 NotTrue Logical Function Imposes Order and Causes Locking

The logical function NotTrue is used in Advanced Expressions. See the *Oracle Configurator Developer User's Guide* for information on using NotTrue.

### 3.10.1 Order Dependency Caused By NotTrue

Using NotTrue in an Advanced Expression can impose an order for rule propagation that makes the configuration model harder to design and use. Rule order diminishes the flexibility with which end users make selections. For example, if the intention is to have one Option, Y, not be selected until another Option, X, is selected, then using NotTrue achieves this result, but alternative rule definitions have a similar effect without causing order dependency.

If the rule is NotTrue(X) Excludes Y, the following occurs at runtime:

1. Initially, X is unknown and Y is not available for selection (false).
2. When X is selected (true), Y becomes unknown, or available for selection. If Y is selected, X remains true.
3. If X is deselected (false), Y becomes false.

If you want Y to be unavailable for selection until X is selected, you need to use NotTrue(X) and incur the cost of imposed order in the rule propagation. If you only need to make sure that Y is never selected when X is not selected, you can express this with less restrictive alternative rules

For example, Not(X) Excludes Y preserves the original intent of ensuring that Y cannot be true without X being true, but X can be true without Y being true. If the rule is Not(X) Excludes Y, the following occurs at runtime:

1. Initially, X is unknown and Y is unknown, or available for selection.
2. When X is selected (true), Y remains unknown. If Y is selected (true), X becomes selected (true).
3. If X is deselected (false), Y becomes deselected (false).

Both these rules use a double negative (which may be difficult to understand) and a subexpression in an advanced expression (which compromises efficiency).

An optimal alternative rule is Y Implies X, which imposes no order and avoids the double negative and subexpression of the previous alternative. If the rule is Y Implies X, the following occurs at runtime:

1. Initially both X and Y are unknown and available for selection.
2. When Y is selected (true), X becomes selected (true).
3. If X is deselected (false), Y becomes deselected (false).

Although this rule preserves the original intent of ensuring that Y cannot be in a sales order without X, it does not allow X to be in the sales order without Y.

### 3.10.2 Locked States Caused By NotTrue

Using NotTrue can result in a locked state for the initial values of some items. In the following example, Model X contains the following structure:

Options Feature A, containing some Options
Options Feature B, containing some Options

Your project requires that Feature B should be false and not displayed to the end user until an Option in Feature A is selected.
When an Option in Feature A is selected, Feature B should be true and displayed to the end user. End users must select an Option from Feature B to satisfy the configuration.

The following rules fulfill the requirements:

```
Rule 1: NotTrue(A) Excludes B
Rule 2: A Implies B
```

Initially, as a consequence of Rule 1, A is unknown and B is false. As a consequence of Rule 2, A is made false when B is false. Rule 1 and Rule 2 together result in both A and B being false, which is a locked state. Changing the state of either A or B results in a contradiction.

To accomplish the intent of Rule 1 without locking, create a User Interface Functional Companion that hides Feature B until an Option in Feature A is selected.

For a review of logic states and other information related to rules, see the *Oracle Configurator Developer User's Guide*.

## 3.11 Compatibility Rules

When you want to express compatibility, use Compatibility rules instead of Logic rules. The Oracle Configurator engine performs calculations over a large number of Options faster with Compatibility rules than with any other rule type.

However, consider the following when designing compatibilities or incompatibilities among items in your Model:

- Expressing Compatibility Using Properties
- Minimizing Participants in a Compatibility
- Using the Excludes Rule to Express Incompatibilities

These guidelines are explained in the following sections.

### 3.11.1 Expressing Compatibility Using Properties

Explicit Compatibility rules defined with a large number of participants are difficult to maintain and can cause performance problems at runtime. It may be better to express the compatibility among options by using a Property-based Compatibility rule.

For example, power supply voltage for a personal computer is determined by the voltage used in the country where the computer will be used. The United States is compatible with a 110 volt power supply, while France and India are compatible with a 220 volt power supply. You can create a Property-based Compatibility rule to enforce this relationship at runtime.

The Model for this example includes a Feature named "Country" and a BOM Option Class named "Power Supply Type." Preliminary steps in creating this rule are to define a Property named "Voltage Needed" for the Feature and to define a Property named "Voltage Supplied" for the BOM Option Class.

A Feature "Country" contains the following Options, Properties, and values:

| Option Name | Property | Value |
|---|---|---|
| USA | Voltage Value | 110 |
| France | Voltage Value | 220 |
| India | Voltage Value | 220 |

The Power Supply Type BOM Option Class contains the following Options, Properties, and values:

| Option Name | Property | Value |
|---|---|---|
| 110V | Voltage Value | 110 |
| 220V | Voltage Value | 220 |

The final step is to create the following Property-based Compatibility rule that links the Country Feature selected at runtime to the Power Supply Type BOM Option Class voltage specified for the computer:

Side A:

- Feature: Country
- Property: Voltage Value

Operator:

- Equals

Side B:

- BOM Option Class: Power Supply Type
- Property: Voltage Value

At runtime, when the end user makes a selection for the Country (Feature), the value for the Voltage Value Property is determined. The Property-based Compatibility rule matches the value of the BOM Option Class Voltage Value to the value of the Feature Property Voltage Value.

In this example, a Property-based Compatibility rule design performs better than an Explicit Compatibility rule defining particular power supply types and the voltages or countries with which they are incompatible. Maintenance is also streamlined. For

example, when you add a new country, you add only the Voltage Value Property rather than modifying the rule to add the new compatibility. Or if a country changed its line voltage, the change could be reflected in your Model by changing the value of the Voltage Value Property.

If you needed to express compatibility between country and currency, the problem would be more complex and the maintenance advantages of the Property-based Compatibility solution even greater.

### 3.11.2 Minimizing Participants in a Compatibility

To express compatibility among Options by using Compatibility rules, it is better to design several Compatibility rules with fewer participants than to define one Compatibility rule with many participants.

### 3.11.3 Using the Excludes Rule to Express Incompatibilities

If your Compatibility rule defines a larger number of compatibilities than incompatibilities, consider defining the incompatibilities by using Excludes rules. For example, a Compatibility table contains compatibility between six Features, each with two Options. This is shown in Table 3–1.

***Table 3–1 Compatibility Table Indicating Only One Incompatibility***

| A | B |
|---|---|
| A1 | B1 |
| A1 | B2 |
| A2 | B1 |
| A2 | B2 |
| A3 | B1 |

In this Compatibility table, the only incompatibility exists between Options A3 and B2. In this case, it would be better to express the incompatibility between A3 and B2 in an Excludes rule.

# 3.12 Comparison Rules That Avoid Contradictions

Depending on your requirements, it is generally good modeling practice to avoid rules that raise contradictions. Instead, define rules that cause only validation failures or warnings and therefore allow end users to proceed.

## 3.12.1 Comparison Rules That Raise Warnings

When defining Comparison rules, construct your rules so they lead to a resource violation rather than a contradiction. Rules that raise contradictions are much less flexible because they require one or more previous selections to be deselected before the end user can continue. A resource violation, however, only displays a warning indicating that a specific value has been exceeded, does not deselect any options, and allows the end user to acknowledge the warning and proceed with the configuration.

## 3.12.2 Using Intermediate Values Effectively With Comparison Rules

Comparison rules that raise contradictions can also lead to problems caused by an intermediate value. Oracle Configurator triggers each rule in a configuration model sequentially (that is, one after another), rather than propagating all rules simultaneously. As a result, a rule may be violated when it reaches a specific value, even if you defined another rule to prevent the violation from occurring in the first place. However, since the intermediate value is reached before the other rule propagates, a violation occurs. (See Example 3–10 on page 3-31.)

***Example 3–10 Unexpected Contradictions from Intermediate Values***

Model A contains the following:

- Boolean Feature: X
- Options Feature: F1 containing one Option1
- Options Feature: F2 (0,2) containing two Options: Option2 and Option3
- Numeric Feature: Z

The rules.

```
Logic: Boolean Feature X Requires AllOf (OptionsOf (Option Feature F2))
Numeric: EachOf (OptionsOf (Option Feature F2)) Contributes to Numeric Feature Z
Comparison: Numeric Feature Z equalto 1 Excludes Option Feature F1
```

At runtime, the end user selects Boolean Feature X, making the state of X true. This makes F2 true. Propagation of Option2 makes the value of Numeric Feature Z equal 1. The Comparison rule causes the propagation of Z=1 to try to push the value of Option Feature F1 false. Even though the current value of Numeric Feature Z is an intermediate value, and the propagation of Option2 will result in a value of Z=2, a contradiction occurs. To avoid the contradiction, consume from a Resource to keep Z=1 when Option2 is true.

***Example 3–11 Avoiding Unexpected Contradictions from Intermediate Values***

Model A also contains the following:

- Boolean Feature: Temp
- Resource: Res

The rules.

```
Logic: Boolean Feature X Requires AllOf (OptionsOf (Option Feature F2))
Numeric: EachOf (OptionsOf (Option Feature F2)) Contributes to Numeric Feature Z
Comparison: Numeric Feature Z equalto 1 Implies Temp
Numeric: Temp Consumes from Res
```

At runtime, the end user selects Boolean Feature X, making the state of X true. This makes F2 true. Propagation of Option2 makes the value of Numeric Feature Z equal 1. The Comparison rule causes the propagation of Z=1 to push Boolean Feature Temp true. Temp consumes 1 from Resource Res. Since Oracle Configurator checks validation failures at the end of propagation, Option3 can become true without any validation failures.

## 3.13 User Interfaces With Optimal Usability and Performance

The following UI design considerations can help you tune performance and usability.

- Number and Type of Screens and Controls
- Visibility Settings
- Hiding Items Can Cause Screen Gaps
- Large Amounts of End-User Data Collected Using Functional Companions
- Graphics
- Custom User Interface

### 3.13.1 Number and Type of Screens and Controls

The number of Oracle Configurator screens and the number of UI controls on each screen influences runtime performance. Increasing the number of controls increases the time needed to render the screen. (This is due to browser resource limitations, not an inherent limitation in Oracle Configurator.) The recommended maximum number of UI controls per screen is 10 to 15. Performance becomes noticeably slower after approximately 15 UI controls per screen. The recommended maximum number of graphics per screen is 5. See also Section 3.13.4, "Graphics" on page 3-33.

The type of controls on a page does not influence server performance. Dropdown Lists and Selection Lists take the same amount of time to render on the server. When being painted in the client browser, it is possible that Dropdown Lists paint faster than Selection Lists. Rendering time of a Selection List UI control is dependent on how many Options are displayed.

A Dropdown List only shows logic state and does not need to render remaining Options until the end user requests them. Using a Dropdown List instead of open-ended Selection Lists and Boolean Features requires less server processing.

The presence of other open application may also affect performance.

### 3.13.2 Visibility Settings

Using dynamic visibility is generally more expensive than allowing all options to be displayed. Hiding unavailable Options incurs additional server processing because Oracle Configurator must distinguish between purely unavailable (false) options and locally negated options (Logic False) based on the value for the **Maximum Number of Selections** of the Option Feature.

### 3.13.3 Hiding Items Can Cause Screen Gaps

Items occupy a fixed position and size on a page. Hiding them using Effectivity or Dynamic Visibility can create "gaps" in the UI (this does not occur when hiding Feature Options, however). Consider this when choosing to hide items using these methods and design each page accordingly. For example, you might group objects that may be hidden in the runtime UI towards the bottom or side of a page.

### 3.13.4 Graphics

The number and size of GIFs in a page does not increase the time needed to render the screen on the server. However, reducing the number of controls and GIFs on the

page may improve the performance of rendering the browser page on the client machine.

The HTML template used by the DHTML UI affects UI performance. If you modify the template to include more functionality than the default Oracle Configurator HTML template, performance may degrade depending on elements such as screen layout, UI controls, and custom images.

For details about changing the HTML template, see the *Oracle Configurator Implementation Guide*.

### 3.13.5 Custom User Interface

A custom UI is not created using **Create New UI** in Oracle Configurator Developer, but rather by writing custom code that interfaces with the Configuration Interface Object (CIO). It is important to optimize the CIO calls to get the best performance. For guidance, see how Functional Companions use CIO calls effectively (Section 3.15, "Functional Companion Design" on page 3-35).

If you are using a custom UI, note that DHTML controls that use JavaScript for browser events take longer to display on the client than plain HTML does. If the dynamic capability of JavaScript is not needed in your application, then implementing plain HTML using a custom HTML template could result in a significant performance gain.

## 3.14 Large Amounts of End-User Data Collected Using Functional Companions

In rare cases, you may have unconstrained end-user data, meaning it is not constrained by or does not participate in rules. Collecting large amounts of that kind of data from end users, especially if it is repetitive, can degrade the usability of the Oracle Configurator UI. If you can identify data that could be collected outside the main interactive configuration session, especially if it lends itself to being collected in a tabular or spreadsheet form and is not orderable or constrained by rules, consider the following implementations:

- If you only need to collect moderate amounts of end user data, design an Output Functional Companion to launch a separate child window during the main interactive configuration session that allows end users to enter data. Moderate amounts of end user data might be no more than 100 rows, or take no more than a few minutes to enter.

- If end users have to enter a large volume of data or do not have time to enter data during configuration sessions, create a separate application for collecting the data outside Oracle Configurator. Implement a Functional Companion to collect this data for inclusion in the configuration. In cases where the collected data needs to be validated, consider the following possible implementations:
  - Design an Output Functional Companion to launch a separate child window that displays the previously collected data for editing and then validates the modified data
  - Design an Auto-Configuration Functional Companion that alerts end users to the invalid data so they can correct entries in the separate application used for collecting data and begin a new configuration session with valid data.

## 3.15 Functional Companion Design

The design of Functional Companions and how they interact with the configuration model as well as other software may affect performance.

See the *Oracle Configuration Interface Object (CIO) Developer's Guide* for additional information about the CIO and Functional Companions.

### 3.15.1 Accessing Runtime Nodes

- The method `RuntimeNode.getChildByID()` is likely to cause slow performance if used on runtime nodes with many children. It is better to use `RuntimeNode.getChildByName()`, even on runtime nodes with few children.
- Use Java `HashMap` objects to map names, IDs, and paths to RuntimeNodes so that you can use `RuntimeNode.getChildren()`. If `HashMaps` cannot be used, use a localized search by starting only at the Components where you can certainly find the nodes. For better performance, use a localized search only once.
- Functional Companion code invoking the CIO to make unnecessary state and count assertions can be inefficient. Use `IState.getState()` or `IState.getCount()` to determine the state or count, and do not reset it if it is already as desired. Resetting nodes to the same state or count represents unnecessary propagation.

Setting the state of a node may cause a contradiction. If you know this to be true and you have no intention of overriding the assertion, then do not have the state set to cause the contradiction.

---

**WARNING: When you use this technique of ignoring assertions, the contradiction is not obvious for opposite states if the contradictory state is due to defaults, in which case the assertion might succeed.**

---

- Functional Companions and custom CIO code making many calls to `IState.getState()` to check for certain states can be slow.

  For each node on which to check the state, call `IState.getState()` only once. Then use the following static methods on the returned `int`:

  - `StateNode.isTrueState()`
  - `StateNode.isFalseState()`
  - `StateNode.isUserState()`
  - `StateNode.isLogicState()`
  - `StateNode.isUnknownState()`

  You can also use the following methods to combine state checks:

  - `StateNode.isSelected()`
  - `StateNode.isTrue()`
  - `StateNode.isFalse()`
  - `StateNode.isUser()`
  - `StateNode.isLogic()`
  - `StateNode.isUnknown()`

- Functional Companions and custom code invoking the CIO that makes many calls to `IState.getState()` or `OptionFeature.getSelectedOptions()` to get the Options selected as a result of a transaction can be slow. Instead, Use `Configuration.getSelectedItems()`, which uses already-calculated information about all the true items in the whole configuration.

  If you are also making assertions (with `setState()`, `setCount()`, `setValue()`, and so on), wrap all those assertions in a transaction.

In order for the CIO mechanism to be able to update the selected item list, make sure you commit the transaction before calling `Configuration.getSelectedItems()`.

- CIO methods may or may not be expensive, depending on the circumstances of the configuration model. Making many calls to any CIO method that is expensive can be slow. Instead, call the method once and then cache the results for reuse. For example, the information from `Configuration.getAvailableNodes()` should be queried only when necessary, such as on screen flips and after user assertions.

  Use profiling tools (such as JProbe) to evaluate the performance cost of called CIO methods.

### 3.15.2 Components and Requests

Programmatic changes to the configuration model are dependent on the sequence of events. For example, to instantiate some Components and programmatically set some Features in each Component, you could use either of these approaches:

- Set the Features as you add each Component
- Add all Components and then set all the Features

The second approach is faster, because the creation of each Component requires the retraction of all previous inputs (all user selections and all default selections). In the second approach, you can assert inputs and defaults only once, between when you add all the Components and when you set all the Features in all the added Components. The expensive events that you are avoiding in this second approach are the assertions *and retractions* of inputs and defaults, which are processed every time that a Component is added.

### 3.15.3 Adding and Deleting Optional Components

Adding or deleting an instance of a `ComponentSet` can be very expensive in terms of performance. For example:

- Adding an instance causes all previous requests to be retracted, then the requests are added and reasserted.
- Adding an instance is particularly expensive when there are default values set by configuration rules. Retracting default assertions is time-consuming and iterative. The initial values set in Configurator Developer for Boolean Features should also be regarded as default values.

- Deleting instances is a very expensive operation, and may not be necessary at the end of the Functional Companion event sequence, since the Functional Companion may need to add the same number of Components back into the Component Set anyway.

To avoid these performance problems, follow these guidelines for adding instances of a `ComponentSet`:

- Try to delay setting the states or values of nodes until after all instances are added. Add an instance when there are as few settings as possible.
- Before adding instances, roll back all the requests that the end user made before triggering the Functional Companion (for instance, by clicking the **Auto-Configuration** button). To ensure that the end user's requests are retained correctly, get the nodes' states or values before you retract the requests. After adding the instances, reapply the requests.
- When deleting instances (if you have retracted all the requests), you can reuse the instantiated Components by computing the number of children in the `ComponentSet` and keeping track of the index number of the Component that you are setting Feature values for. You can then delete any Components that you have not reused.

### 3.15.4 Optimization of Auto-Configuration Functional Companions

Use the following strategy to optimize performance of an Auto-Configuration Functional Companion:

1. Store all needed values.
2. Retract all requests.
3. Add or reuse components.
4. Reassert applicable requests.
5. Set values on components.
6. Delete extra components.

Adding and deleting in a block, and then reasserting, optimizes the event sequence. This strategy does not take into account the case of asserting Connectors programmatically (see Section 3.15.4.2 on page 3-40).

The following section explains these events in more detail.

#### 3.15.4.1 Suggested Sequence

Based on the preceding guidelines, the strategy for optimizing the performance of an Auto-Configuration Functional Companion is to structure it according to the following sequence:

1. Store all needed values in temporary variables.

   These are the values that are needed for later calculations and which would be lost by retracting requests.

2. Retract all requests, as follows:

   a. Get end user requests. Use `Configuration.getUserRequests()`.

   b. Iterate over the end user requests, getting the runtime node for each. Use `Request.getRuntimeNode()`.

   c. If these are state nodes, retract them. Use `IState.unset()`.

3. Add or reuse Component instances. Use `ComponentSet.add()`.

4. Reassert applicable requests, as follows.

   a. Iterate over the end user requests, getting the runtime node for each. Use `Request.getRuntimeNode()`.

   b. If the request is a state request, use `Request.isStateRequest()`. Query the state by using `Request.isTrueStateRequest()`, `Request.isFalseStateRequest()`, and so on.

      Set the node value by using `((IState) IRuntimeNode).setState(`*`state`*`)`.

   c. If the request is a numeric request, use `Request.isNumericRequest()`. Query the value by using `Request.getNumericValue()`.

      Set the node value by using `IRuntimeNode.setDecimalCount(`*`value`*`)`, `.setCount(...)`, `.setIntValue(...)`, `.setDecimalValue(...)`.

   d. If the request is a text request, query it with `Request.getValue()`.

      Set the node value by using `IRuntimeNode.setTextValue(`*`value`*`)`.

5. Set values on Component instances. Use `setState()`.

6. Delete extra Components. Use `ComponentSet.delete()`.

#### 3.15.4.2 Impact of Making Connections Among Components

Connectivity among components can add further complexity to the suggested sequence described in Section 3.15.4.1. The best approach depends on understanding the number of connections you plan to make, and how many you expect to fail. Completing a connection involves the creation and loading of logic subnets. That means all current requests have to be retracted and reapplied after the net is added.

The optimum point at which to make the connection is between retracting all requests and adding or reusing component instances.

If you do not expect the end user requests or the new values to make a difference on whether connection is allowed, then you need to add or reuse component instances, or reassert applicable requests before the connection.

The number of connections may cause you to adjust your thinking, due to the impact of retracting inputs.

#### 3.15.4.3 Comparison of Coding Approaches

Consider an example of creating instances of a certain number of optional Components, and setting the values of Features in each one. Example 3–12 on page 3-40 creates a Component, then sets its Features before creating the next Component. Example 3–13 on page 3-40 creates all the Components, then sets all of their Features.

***Example 3–12 Setting Components and Their Feature Values One at a Time (Slower)***

```
Add Component1 to ComponentSet
Set Feature1 in Component1
Set Feature2 in Component1
Add Component2 to ComponentSet
Set Feature3 in Component2
...
```

***Example 3–13 Setting All Components and Then All Feature Values (Faster)***

```
Add Component1 to ComponentSet
Add Component2 to ComponentSet

Set Feature1 in Component1
Set Feature2 in Component1
Set Feature3 in Component2
...
```

Example 3–12 is subject to the negative performance effects identified in Section 3.3, "Optional and Multiple Instantiation" on page 3-9. Example 3–13 results in significantly faster runtime performance.

The reason why Example 3–12 is slower is shown by comparing Example 3–14 with Example 3–15. The operations that have to be performed by the CIO when adding `ComponentSet` instances are highlighted in **boldface**. Detailed Slower Approach repeats *all* of the operations for *each* addition of an instance, so that each addition takes longer than the preceding one, and the total processing time is proportional to the number of instances to be added. If there are many instances to be added, the impact is great. Detailed Faster Approach performs the operations once, greatly lessening the effect of adding many instances.

***Example 3–14 Detailed Slower Approach***

```
Retract requests
Add Component1 to ComponentSet
Assert requests
Set Feature1 in Component1
Set Feature2 in Component1
...
Retract requests
Add Component2 to ComponentSet
Assert requests
Set Feature3 in Component2
...
```

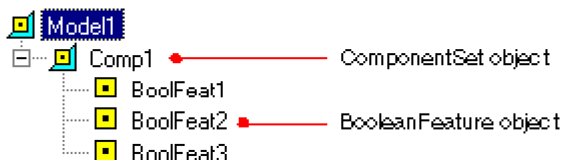
***Example 3–15 Detailed Faster Approach***

```
Retract requests
Add Component1 to ComponentSet
Add Component2 to ComponentSet
...
Assert requests
Set Feature1 in Component1
Set Feature2 in Component1
Set Feature3 in Component2
...
```

#### 3.15.4.4 Code Example

Consider the simple runtime Model structure shown in Figure 3–6 on page 3-42. At runtime, this Model contains a `ComponentSet` object and several `BooleanFeature` objects.

***Figure 3–6 Model Structure for Adding Components***




Assume that you have written an Auto-Configuration Functional Companion that sets the state of the Boolean Features as illustrated in Example 3–16, "Setting Features (Slower Code)" on page 3-42.

***Example 3–16 Setting Features (Slower Code)***

```
...

for(int i=0; i<100; i++) {
    comp = Comp1.add();
    ((BooleanFeature)comp.getChildByName("BoolFeat1")).setState(IState.TRUE);
    ((BooleanFeature)comp.getChildByName("BoolFeat2")).setState(IState.FALSE);
    ((BooleanFeature)comp.getChildByName("BoolFeat3")).setState(IState.TRUE);
}
...
```

You can significantly improve the performance of this operation by modifying the code as shown in Example 3–17, "Setting Features (Faster Code)" on page 3-42. The differences are highlighted in **boldface**.

***Example 3–17 Setting Features (Faster Code)***

```
...
for(int i=0; i<100; i++){
    comp[i] = Comp1.add();
}
for(int i=0; i<100; i++){
    ((BooleanFeature)comp[i].getChildByName("BoolFeat1")).setState(IState.TRUE);
```

```
((BooleanFeature)comp[i].getChildByName("BoolFeat2")).setState(IState.FALSE);
    ((BooleanFeature)comp[i].getChildByName("BoolFeat3")).setState(IState.TRUE);
}
...
```

Example 3–17 improves performance by adding all the `ComponentSet` instances, then setting all the `BooleanFeature` values. This follows the principles identified in Section 3.3, "Optional and Multiple Instantiation" on page 3-9, and the example shown in Setting All Components and Then All Feature Values (Faster) under Comparison of Coding Approaches on page 3-40.

### 3.15.5 Optimization of Validation Functional Companions

In general, Oracle Configurator applies validation tests and defaults more often than would be expected. The `validate()` method is called whenever the end user selects an option or enters an input in the runtime Oracle Configurator. Defaults should be used as judiciously as possible, as described in Section 3.8, "Defaults Rules Versus Alternatives to Default Selections" on page 3-19. Validation tests must be minimal. You should arrange the code so that `validate()` is only called when necessary, and the condition test is quick.

For additional tips on `validate()`, see Section 3.15.5, "Optimization of Validation Functional Companions" on page 3-43.

Example 3–18 and Example 3–19 show two ways of applying a validation test. Example 3–18 performs better because it sets up the validation (finding the node in each call) within the `initialize ()` method rather than within the validation test, and then does the validation only after all other calls are completed.

***Example 3–18 Minimizing Validation Tests on a Configuration Model***

```
OptionFeature f = null
initialize () {
      f = (OptionFeature) root.getChildByName("feature_name");
   }
validate ()
      if (f.isTrue()) {
   }
}
```

***Example 3–19 Causing More Validation Tests on a Configuration Model***

```
initialize () {
```

```
    // empty
    }
    validate () {
        OptionFeature f = (OptionFeature) root.getChildByName("feature_name");
        if (f.isTrue()) {
    }
}
```

# Part II

## Case Studies

To solve your configuration problem, Oracle Configurator may require a combination of best practices that is not obvious. Part II presents some examples of common configuration problems and optimal design solutions best suited to an Oracle Configurator implementation.

Part II contains the following chapters:


- Chapter 4, "Many Large BOM Models"
- Chapter 5, "Many BOM Items"


Each chapter describes the project, a deficient modeling approach, and the suggested model design.

# 4

# Many Large BOM Models

This case study explores redesigning a project consisting of many large BOM Models (such as 90,000), each with a large number of options for selection (such as 150,000). The goal is to fulfill performance and usage expectations in a way best suited to the strengths and characteristics of Oracle Configurator.

This project illustrates the following best practices:

- Explicit Model Structure Versus Abstractions
- Explicit Model Structure Versus References
- Optional and Multiple Instantiation
- Shallow Versus Nested or Deep Hierarchy
- Items Versus Alternatives to Items
- Large Option Features and Option Classes
- User Interfaces With Optimal Usability and Performance

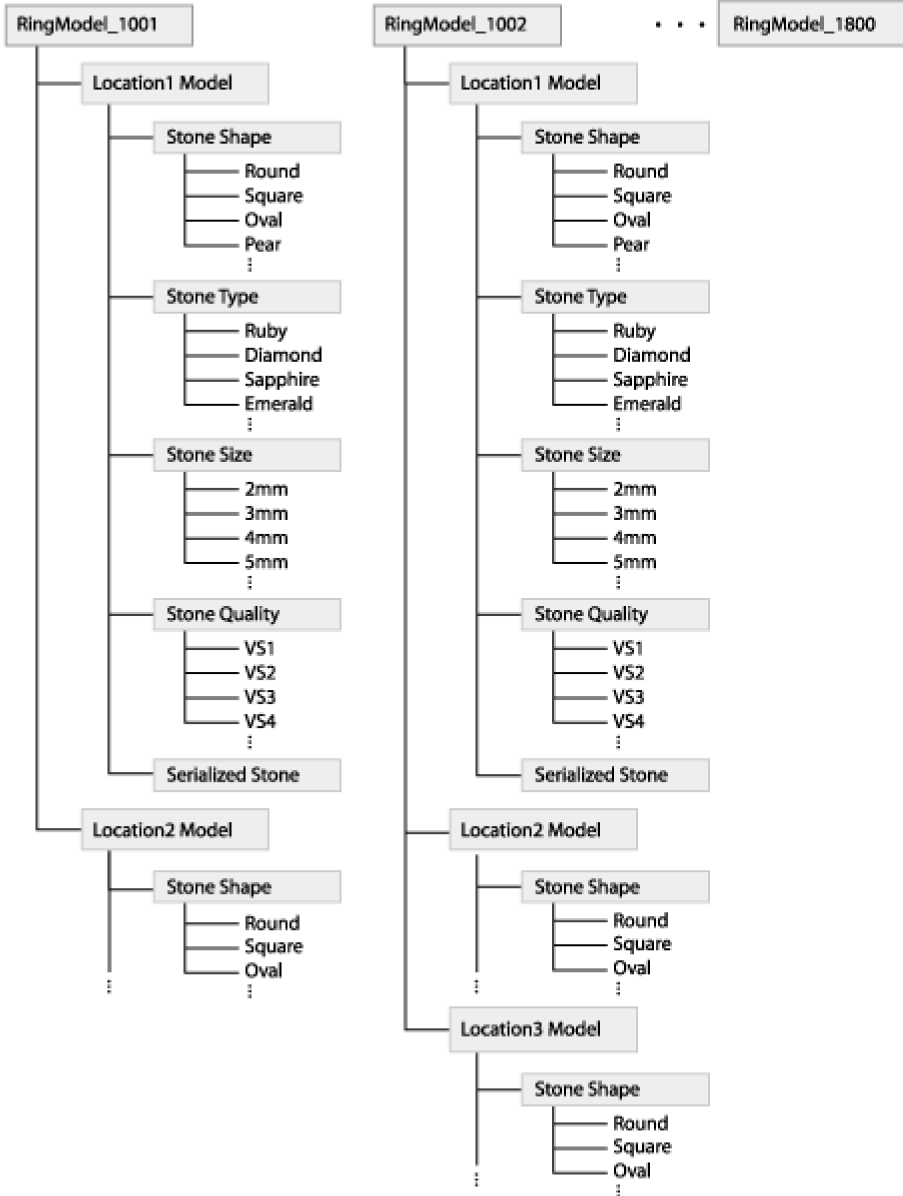
## 4.1 Project Description

A manufacturer and wholesaler of jewelry offers customers the opportunity to custom configure rings and bracelets. Configuring a ring consists of placing stones with characteristics such as shape, size, type, clarity, quality, into a specified location on the ring. Each ring consists of up to 60 locations. For example, a customer orders a 3-setting ring by configuring a 2mm round ruby at location 1 and 3, and a 3mm square emerald at location 2.

## 4.2 A Deficient Modeling Approach

An initial modeling approach might be to have a specific BOM for each ring model. Each ring model contains explicit submodels for each of 60 possible locations. Each Location submodel contains the specifications for the stone placed in that location. Stone specifications are shape, type, and so on. The 60 locations can be arranged in one of many possible settings. So for instance, if a ring is defined with three locations, the locations can be arranged in a line with two bevels flanking a peg. The locations on a 60-location ring could be arranged in many more possible settings. Multiplying the 60 rings containing from 1 to 60 Location submodels by the various possible settings results in 90,000 large, explicit BOM Models with up to 150,000 options in each BOM Model. Figure 4–1 shows an example of such explicit, flat Model structure across many Models.

***Figure 4–1 Many Explicit Ring Models***



Each Location has the same kind of configurable characteristics, such as particular stones of specific shapes and sizes. In the individual RingModels, the structure for configuring Locations is repeated over and over again, up to the maximum number of 60 locations. For example, if 100 rings are defined with 3 locations and another 100 rings are defined with 4 locations, then in 200 ring models the submodel structure for Location is repeated 700 times.

The ring configuration can contain the same configuration of a stone in several locations or a stone with different characteristics in different locations.

#### Perceived Advantages

By defining each possible model explicitly, the manufacturer can maintain and sell each model independently of all the other models. This includes sourcing items to separate organizations and preserving existing routings

By not defining abstractions, the manufacturer does not have to create a large number of rules to capture the large number of valid combinations because each model identifies explicit options.

#### Overwhelming Disadvantages

A design consisting of 90,000 individual Models, each representing a unique combination, does not leverage the power of Oracle Configurator and causes the following:

- Performance problems when importing 90,000 BOM Models into Oracle Configurator Developer
- Performance problems at runtime caused by the large number of items (up to 150,000 options per model) that must be instantiated
- Costly maintenance of 90,000 explicit Models with repetitive structure of many similar items across many of the models
- Costly memory usage during preload, initialization, and UI screen display
- Scalability issues as the business expands to more models and more options within those models

The runtime performance issues at a minimum are prohibitive.

## 4.3 The Suggested Modeling Approach

The suggested modeling approach avoids the problems presented in Section 4.2 and applies numerous best practices described in Chapter 3. Rather than define

separate explicit models repeatedly for each possible ring, a well-designed implementation defines the duplicated structure by references and abstractions, using optional instantiation to optimize performance.

### 4.3.1 Applying Best Practices to Your Model Structure

This case involves several separate models that represent unique rings. However, the ring models contain a large amount of similar structure, such as settings and locations for mountings on the rings.

To leverage the advantages of deep hierarchy and optional instantiation, you need to create abstractions of the structure that is similar across all ring models, as follows:

1. Combine the separate models into a single top-level model for configuring rings. RingModel_1001 through RingModel_1800 in Figure 4–1 become an abstract model called Ring Model in Figure 4–2. Instead of searching from a long list of rings with many pre-defined characteristics in RingModel_1001 through RingModel_1800, the end-user starts by selecting the characteristics of an undefined ring. The undefined ring is represented by Ring Model and the characteristics are the settings and the stones.

   This step applies the best practice:

   - Explicit Model Structure Versus Abstractions

2. Creating a single top-level Ring Model containing the settings structure, initially results in one huge, flat BOM Option Class containing all possible settings, of which only one will be selected. Not only are all settings loaded when the top-level Ring Model is loaded, but the end user is faced with selecting a setting from this very large list of options.

   To help end users see only those settings options that are relevant to their configuration, organize settings into groups by some criterion such as popularity or the ring's intended function. A Settings Model contains not all possible settings but BOM Option Classes of related or grouped settings.

   Each group of settings is a BOM Option Class containing only those options that belong in that group. Ideally, a specific Settings option should not appear in more than one group.

   Create a Settings Model that contains all the Setting Group BOM Option Classes.

   This step applies the best practices:

- Explicit Model Structure Versus Abstractions
- Grouped Versus Ungrouped Items

3. To involve only that group of settings in the configuration that contains relevant settings, change the Settings Group BOM Option Classes into BOM Models and make them optionally instantiable, which means the value of **Instance Minimum** is 0, **Maximum** is 1. See Figure 4–2.

   This step applies the best practice:

   - Optional and Multiple Instantiation

4. In the top-level Ring Model, you can significantly decrease the amount of repetitive structure by defining an ATO model for the various Stone Types, each containing BOM Option Classes for the configurable characteristics of the Stone such as size and quality.

   This step applies the best practice:

   - Explicit Model Structure Versus Abstractions

5. To specify the location where the Stone will be placed, create a Location Option Feature for the Stone Model. The Location List of Options contains the maximum number of Locations allowed for any ring. Making Location an attribute of the Stone Model rather than an Item in the Ring Model is appropriate because the Stone is configurable and orderable, not the Location.

   This step applies the best practice:

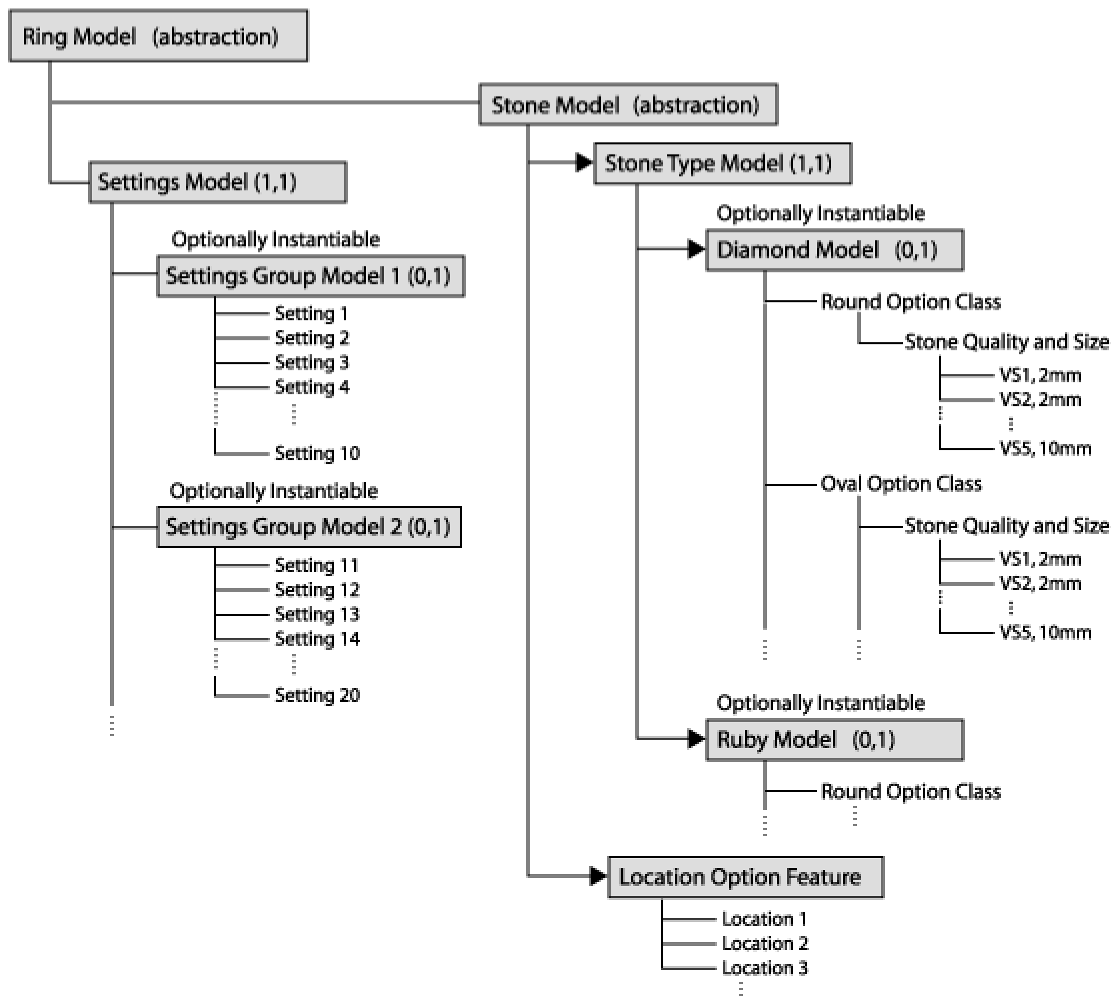
   - Items Versus Alternatives to Items

6. In the Stone Model, refine your design further by creating a Stone Type BOM Model containing each stone type (Diamond, Ruby, and so one) as a separate Model that is optionally instantiable. Each Model in the Stone Type BOM Model contains BOM Option Classes of the configurable characteristics of that stone type, such as shape and size.

   This applies the best practices:

   - Explicit Model Structure Versus Abstractions
   - Explicit Model Structure Versus References
   - Shallow Versus Nested or Deep Hierarchy

***Figure 4–2 Top-level Ring Model with Abstractions***




## 4.3.2 Applying Best Practices to Further Optimize the End-User Experience

After completing the steps in the previous section (Section 4.3.1), continue with the following steps:

**7.** To allow end users to select only the Locations relevant to their ring configurations, write rules that disallow selecting Locations that are not

allowed for a particular Setting. For example, when the end user has selected a 3-location setting, only 3 Locations should be selectable.

8. To further enhance usability, set **Hide when unselectable** so only the Locations that are allowed are displayed.

   This applies the best practice:

   - User Interfaces With Optimal Usability and Performance

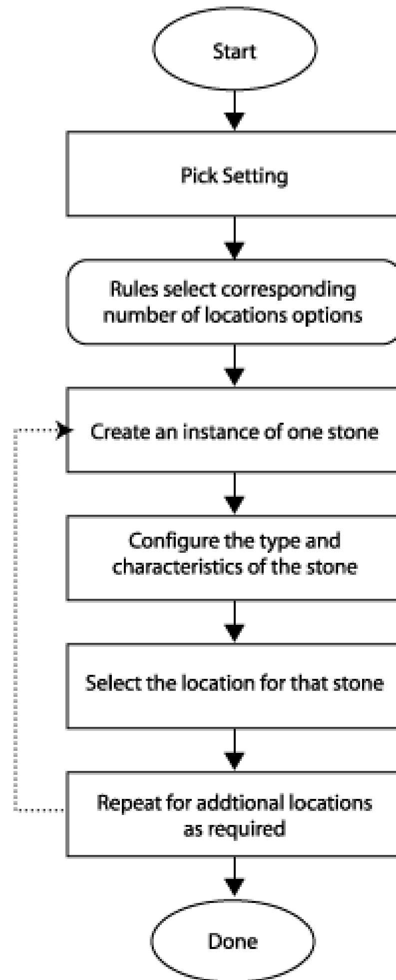
9. You can also write rules to ensure that each required Location for the selected Setting is selected and that, as the end user configures the Stones for a ring, only those Locations remain available for selection that have not yet been selected.

### 4.3.3 The Resulting End-User Flow

In the Order Management Sales Order Pad, the end user selects the top-level Ring Model and clicks the **Configurator** button to start configuring a ring. At start up, no Settings or Stone Models are instantiated. In the Oracle Configurator UI, the end user selects a Settings Group. For example, the end user picks a 3-setting ring. The end user must then configure between one and three Stones for the 3 Locations of the 3-setting ring. The first instance of the Stone Model allows the end user to configure the Stone Type and select from the three available Locations. If the end users picks all three Locations, the configuration is complete and the same Stone configuration will be set in each of the three locations. If not all three Locations are selected, the end user adds additional instances of the Stone Model, configures them and selects remaining available Locations until the ring is fully configured.

The diagram in Figure 4–3 shows a typical end-user flow.

*Figure 4–3 End User Flow for Configuring a Ring Model*




## 4.3.4 Advantages of This Modeling Approach

**Perceived Disadvantages**

Creating deeper hierarchy and abstractions may require greater designing effort and more rule definitions than an explicit design approach.

A single BOM Model can be sourced to only one organization.

Downstream ERP applications may require additional setup for option-dependent routings or using configuration attributes.

### Overwhelming Advantages

Comparing this approach to the deficient one presented in Section 4.2, a single top-level BOM Model with structure that is only instantiated as needed provides the following advantages:

- Importing a single BOM Model with abstractions is significantly faster than importing 90,000 large BOM Models with explicit, repetitive structure
- Instantiating only the substructures required by the current configuration is significantly faster at runtime than instantiating all items
- Maintaining a single top-level BOM Model with abstractions is quicker, more flexible to change, and less prone to error than maintaining 90,000 explicit models with repetitive structure of many similar items across many of the models
- Preloading, initializing, and displaying the UI screens for a single BOM Model with optionally instantiated items uses significantly less memory than the same operations for 90,000 explicit models
- Scaling the single top-level BOM Model with abstractions to accommodate exponentially more items as the business grows does not significantly affect the performance baseline

# 5 Many BOM Items

This case study explores redesigning a project that contains a profusion of items not all of which are part of the order.

This project illustrates the following best practices:

- Items Versus Alternatives to Items
- Grouped Versus Ungrouped Items
- Optional and Multiple Instantiation
- User Interfaces With Optimal Usability and Performance

## 5.1 Project Description

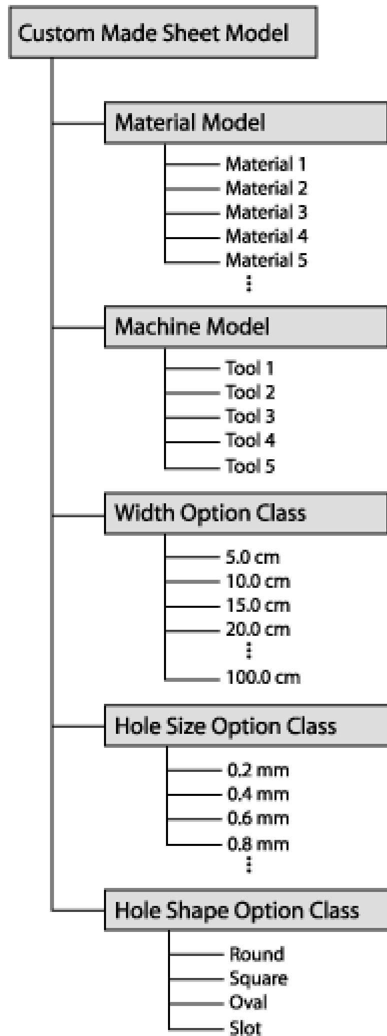
A manufacturer and retail supplier of perforated metal sheets offers customers both standard products available from local stock and custom-made products. When ordering metal sheets, customers must specify the type and grade of the material, its width, length, and thickness, and various characteristics about the perforations. From this information, the manufacturer must determine the machines and tools to use to produce the metal sheets.

## 5.2 A Deficient Modeling Approach

An initial modeling approach might be to define all possible characteristics of a metal sheet as items in the BOM Model. This would result in a top-level BOM structure for Metal Sheet, which contains submodels for specifying material and machines, and contains BOM Option Classes for specifying width, length, thickness, material grade, hole type, hole size, tools, and so on. Each BOM Option Class contains a large number of selectable items. Widths, lengths, thicknesses, material grades, hole types, hole sizes, and tools are all defined as items. For example, the

Width BOM Option Class contains items that represent every possible selectable width for the metal sheet. Figure 5–1 shows an excerpt of such a model.

***Figure 5–1 Model With Too Many Items***



**Perceived Advantage**

- By defining each characteristic of the product as an item, the manufacturer does not have to create rules to capture a large number of valid combinations of characteristics
- Defining all of the information as part of the BOM Model ensures that all of the information is passed back to Order Management and to the downstream manufacturing applications.
- Defining each characteristic as an item provides a straightforward means by which to associate a price with each characteristic.

**Overwhelming Disadvantages**

A design that forces all of this information into the BOM Model inflates the size of the model structure, does not leverage the flexibility of Oracle Configurator, and causes the following problems:

- Poor performance when importing large numbers of items into Oracle Configurator Developer
- Poor performance at runtime caused by the large number of items (more than 10,000) that must be loaded into memory and displayed
- Poor usability of a UI that requires finding the desired item among a large number of items
- Insufficient scalability and maintainability as the business expands to more characteristics and dimensions

## 5.3 The Suggested Modeling Approach

Rather than defining thousands of BOM items to capture the characteristics of the configured item, a well-designed implementation reviews the requirement for this large number of items and based on the item's use, redefines it either as a configuration attribute or Feature.

### 5.3.1 Applying Best Practices to Your Model Structure

The following suggested modeling approach applies best practices to achieve improved performance and usability:

1. Redesign the BOM Model for perforated metal sheets by analyzing the purpose of each submodel and BOM Option Class. By finding alternatives to items

where possible, you can make the BOM structure significantly smaller and improve performance and maintainability.

**a.** Identify which items appear on an order line and will be picked or assembled. For example, items in the Materials submodel must appear on the order line. These items must remain in your model as BOM Standard Items.

**b.** Of the items that do not need to appear on the order line, determine whether you need end user input for the value of the item, or if the item has static value used in calculations or Compatibility rules. Define static values as Properties of the items they define.

For example, the material grade has a static value (Premium, Medium, and so on) which can be defined as Properties of the Materials items.

**c.** Define items whose values result from end user input as Features or as attributes on items. For example, hole size and width.

**d.** Of the items that require end user input, determine whether they should be defined as Features or as configuration attributes. Those inputs that are required for downstream operations must be defined as configuration attributes. Write attribute values collected during the configuration session into the CZ_CONFIG_ATTRIBUTES table.

For example, width, length, and thickness contribute to items that specify material. These values can be modeled as configuration attributes and associated with the Materials items that need to go to manufacturing. For details about implementing configuration attributes, see the *Oracle Configurator Methodologies* book. Note that configuration attributes are not accessible to downstream applications without customization.

**e.** If the items are only needed during the configuration session, define them as Features.

For example, the hole size and type affect the selection of tools needed for creating custom-made sheets. Tool selection occurs during the configuration session. Add a Numeric Feature to get the hole size and a Feature with a List of Options to get the hole shape from the end user.

**f.** Define Functional Companions for selecting the appropriate tool based on end users selections for hole shape and size.

This step applies the best practice:

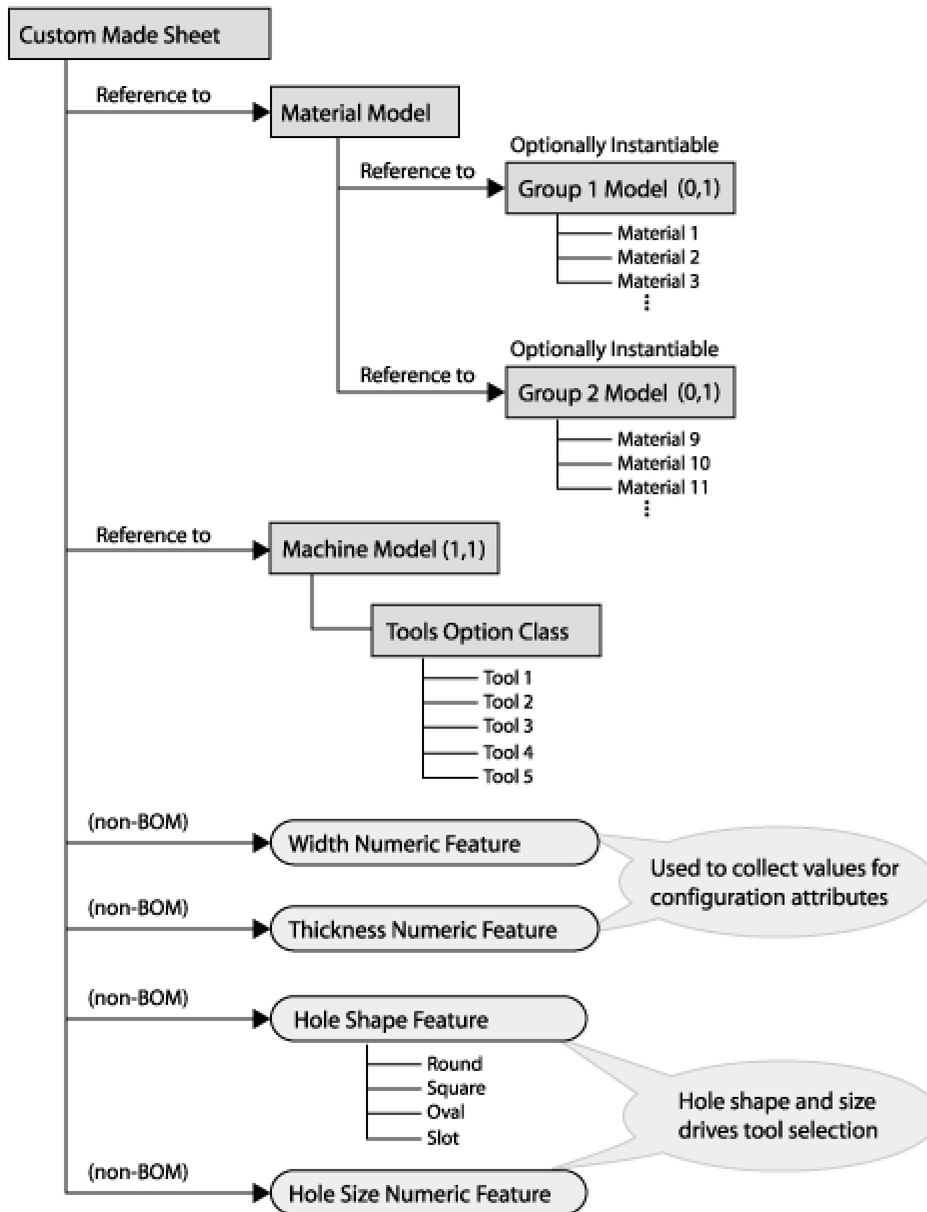
- Items Versus Alternatives to Items

2. The Material submodel contains a large number of items. Organize these items under some logical grouping by making each logical group a separate model. Add non-BOM Features to get user inputs that determine which Material group to load. Each group model contains only items belonging to that group. For instance, if the group were based on material type, then add a Feature to capture a material type selection such as aluminum or steel.

   This step applies the best practice:

   - Grouped Versus Ungrouped Items

***Figure 5–2 Redesigned Model With Fewer Items***



### 5.3.2 Applying Best Practices to Further Optimize the End-User Experience

After completing the steps in the previous section (Section 5.3.1), continue with the following steps:

3. To enhance the runtime performance, load only those groups of items that are needed by making instantiation of each group model optional, which means the value of **Instance Minimum** is 0, **Maximum** is 1. For example, a particular submodel group of the Material model is instantiated based on certain end-user criteria.

   This step applies the best practice:

   - Optional and Multiple Instantiation

4. Hide the parts of the BOM that do not require user interaction. For example, hide the Machine submodel.

   This step applies the best practice:

   - User Interfaces With Optimal Usability and Performance: Visibility Settings

### 5.3.3 The Resulting End-User Flow

The end user starts the order in the Order Management Sales Order Pad, selects the appropriate item to be configured, and launches Oracle Configurator. The Oracle Configurator UI starts with a page or pages for entering high-level order characteristics, such as material type, hole size, and hole shape. Based on the end user's selection of a material type, the Functional Companion loads the appropriate Material model. The end user selects the material and then enters the dimensions for the material, such as height, width, and length. These dimensions are collected as configuration attributes. The end user then selects a tool selection button which invokes a Functional Companion to determine the appropriate tool for processing the ordered specifications.

At the end of the configuration session, the Functional Companion writes the dimension attributes to the CZ_CONFIG_ATTRIBUTES table and populates the order line with the ordered material and tool.

### 5.3.4 Advantages of This Modeling Approach

#### Perceived Disadvantages

- Differentiating whether items are orderable or merely participants in completing a configuration may require greater designing effort and more rule definitions than simply defining all characteristics as individual items.
- Using configuration attributes requires customization to retrieve the dimension attributes information from CZ_CONFIG_ATTRIBUTES for use in downstream manufacturing applications. This customization must be reviewed for possible modification when you upgrade Oracle Applications.
- Associating prices with characteristics that are defined as configuration attributes requires customization and the use of Advanced Pricing rules.

#### Overwhelming Advantages

Compared to the deficient approach presented in Section 5.2, the suggested approach provides the following advantages:

- Importing fewer BOM items is significantly faster
- Instantiating only groups of items at runtime that are needed by the current configuration is significantly faster than instantiating all items
- Maintaining a smaller BOM Model with fewer items is easier
- A relatively smaller BOM Model can be scaled better as the business grows without irreparably degrading performance

# Glossary of Terms and Acronyms

This glossary contains definitions that you may need while working with Oracle Configurator.

### Active Model

The compiled structure and rules of a **configuration model** that is loaded into memory on the Web server at **configuration session** initialization and used by the **Oracle Configurator engine** to validate runtime selections. The Active Model must be generated either in **Oracle Configurator Developer** or programmatically in order to access the configuration model at **runtime**.

### API

Application Programming Interface

### applet

A Java application running inside a Web browser. *See also* **Java** and **servlet**.

### application architecture

The software structure of an application at **runtime**. Architecture affects how an application is used, maintained, extended, and changed.

### architecture

*See* **application architecture**.

### ATO

Assemble to Order

### ATP

Available to Promise

### attribute

The defining characteristic of something. Models have attributes such as Effectivity Sets and Usage. Components, Features, and Options have attributes such as Name, Description, and Effectivity.

### benchmark

Represents performance data collected during **runtime** tests under various conditions that emulate expected and extreme use of the product.

### beta

An external release, delivered as an installable application, and subject to acceptance, **validation**, and **integration testing**. Specially selected and prepared **end users** may participate in beta testing.

### bill of material

A list of Items associated with a parent Item, such as an assembly, and information about how each Item relates to that parent Item.

### Bills of Material

The application in Oracle Applications in which you define a **bill of material**.

### BOM

*See* **bill of material**.

### BOM item

The **node** imported into **Oracle Configurator Developer** that corresponds to an Oracle **Bills of Material** item. Can be a **BOM Model**, **BOM Option Class node**, or **BOM Standard Item node**.

### BOM Model

A model that you import from Oracle **Bills of Material** into **Oracle Configurator Developer**. When you import a BOM Model, effective dates, **ATO** rules, and other data are also imported into Configurator Developer. In Configurator Developer, you can extend the structure of the BOM Model, but you cannot modify the BOM Model itself or any of its **attributes**.

### BOM Model node

The imported **node** in **Oracle Configurator Developer** that corresponds to a **BOM Model** created in Oracle **Bills of Material**.

### BOM Option Class node

The imported **node** in **Oracle Configurator Developer** that corresponds to a BOM Option Class created in Oracle **Bills of Material**.

### BOM Standard Item node

The imported **node** in **Oracle Configurator Developer** that corresponds to a BOM Standard Item created in Oracle **Bills of Material**.

### Boolean Feature

An **element** of a **component** in the **Model** that has two **options**: true or false.

### bug

*See* **defect**.

### build

A specific **instance** of an application during its construction. A build must have an install program early in the project so that application **implementers** can **unit test** their latest work in the context of the entire available application.

### CIO

*See* **Oracle Configuration Interface Object (CIO)**.

### client

A **runtime** program using a **server** to access functionality shared with other clients.

### Comparison rule

An **Oracle Configurator Developer** rule type that establishes a relationship to determine the selection state of a logical **Item** (Option, Boolean Feature, or List-of-Options Feature) based on a comparison of two numeric values (numeric **Features**, **Totals**, **Resources**, **Option** counts, or numeric constants). The numeric values being compared can be computed or they can be discrete intervals in a continuous numeric input.

### Compatibility rule

An **Oracle Configurator Developer** rule type that establishes a relationship among **Features** in the Model to control the allowable combinations of **Options**. *See also*, **Property-based Compatibility rule**.

### Compatibility Table

A kind of Explicit Compatibility rule. For example, a type of compatibility relationship where the allowable combination of **Options** are explicitly enumerated.

### component

A piece of something or a configurable element in a **model** such as a **BOM Model**, **Model**, or **Component**.

### Component

An element of the **model structure**, typically containing **Features**, that is configurable and instantiable. An **Oracle Configurator Developer** node type that represents a configurable element of a **Model**. Corresponds to one UI screen of selections in a runtime **Oracle Configurator**.

### Component Set

An element of the **Model** that contains a number of instantiated **Components** of the same type, where each Component of the set is independently configured.

### concurrent manager

A process manager that coordinates the **concurrent processes** generated by **users' concurrent requests**. An Oracle Applications product group can have several concurrent managers.

### concurrent process

A task that can be scheduled and is run by a **concurrent manager**. A concurrent process runs simultaneously with interactive functions and other concurrent processes.

### concurrent processing facility

An Oracle Applications facility that runs time-consuming, non-interactive tasks in the background.

### concurrent program

Executable code (usually written in SQL*Plus or Pro*C) that performs the function(s) of a requested task. Concurrent programs are stored procedures that

perform actions such as generating reports and copying data to and from a database.

### concurrent request

A user-initiated request issued to the concurrent processing facility to submit a non-interactive task, such as running a report.

### configuration

A specific set of specifications for a product, resulting from selections made in a runtime **configurator**.

### configuration attribute

A characteristic of an **item** that is defined in the **host application** (outside of its inventory of items), in the **Model**, or captured during a **configuration session**. Configuration attributes are inputs from or outputs to the host application at initialization and termination of the configuration session, respectively.

### Configuration Interface Object

*See* **Oracle Configuration Interface Object (CIO)**.

### configuration model

Represents all possible configurations of the available **options**, and consists of **model structure** and **rules**. It also commonly includes **User Interface** definitions and **Functional Companions**. A configuration model is usually accessed in a **runtime Oracle Configurator window**. *See also* **model**.

### configuration rules

The **Oracle Configurator Developer Logic rules**, **Compatibility rules**, **Comparison rules**, **Numeric rules**, and **Design Charts** available for defining **configurations**. *See also* **rules**.

### configuration session

The time from launching or invoking to exiting **Oracle Configurator**, during which **end users** make selections to configure an orderable product. A configuration session is limited to one **configuration model** that is loaded when the session is initialized.

### configurator

The part of an application that provides custom configuration capabilities. Commonly, a window that can be launched from a hosting application so **end users**

can make selections resulting in valid **configurations**. *Compare* **Oracle Configurator**.

### connectivity

The connection between **client** and database **server** that allows data communication.

The connection across components of a model that allows modeling such products as networks and material processing systems.

### Connector

The **node** in the **model structure** that enables an **end user** at **runtime** to connect the Connector node's parent to a referenced **Model**.

### Container Model

A type of **BOM Model** that you import from Oracle **Bills of Material** into **Oracle Configurator Developer** to create configuration models containing **connectivity** and trackable components. Configurations created from Container Models can be tracked and updated in Oracle Install Base

### context

The surrounding text or conditions of something.

Determines which context-sensitive segments of a flexfield in the Oracle Applications database are available to an application or **user**. Used in defining **configuration attributes**.

### Contributes to

A relation used to create a specific type of **Numeric rule** that accumulates a total value. *See also* **Total**.

### Consumes from

A relation used to create a specific type of **Numeric rule** that decrementing a total value, such as specifying the quantity of a **Resource** used.

### count

The number or quantity of something, such as selected **options**. *Compare* **instance**.

### CRM

*See* **Customer Relationship Management**

### CTO

Configure to Order

### customer

The person for whom products are configured by **end users** of the **Oracle Configurator** or other **ERP** and **CRM** applications. Also the end users themselves directly accessing **Oracle Configurator** in a Web store or kiosk.

### customer-centric extensions

*See* **customer-centric views**.

### customer-centric views

Optional extensions to core functionality that supplement configuration activities with **rules** for **preselection**, **validation**, and **intelligent views**. View capabilities include generative geometry, drawings, sketches and schematics, charts, performance analyses, and **ROI** calculations.

### Customer Relationship Management

The aspect of the enterprise that involves contact with customers, from lead generation to support services.

### customer requirements

The needs of the customer that serve as the basis for determining the configuration of products, **systems**, and services. Also called needs assessment. *See* **guided buying or selling**.

### CZ

The product shortname for **Oracle Configurator** in Oracle Applications.

### data import

Populating the **Oracle Configurator schema** with enterprise data from **ERP** or legacy systems via **import tables**.

### Data Integration Object

Also known as the DIO, the Data Integration Object is a **server** in the **runtime** application that creates and manages the interface between the **client** (usually a **user interface**) and the **Oracle Configurator schema**.

### data maintenance environment

The environment in which the runtime **Oracle Configurator** data is maintained.

### data source

A programmatic reference to a database. Referred to by a data source name (DSN).

### DBMS

Database Management System

### default

A predefined value. In a **configuration**, the automatic selection of an **option** based on the **preselection** rules or the selection of another option.

### Defaults rule

An **Oracle Configurator Developer** Logic rule that determines the logic state of **Features** or **Options** in a default relation to other Features and Options. For example, if A Defaults B, and you select A, B becomes Logic True (selected) if it is available (not Logic False).

### defect

A failure in a product to satisfy the **users'** requirements. Defects are prioritized as critical, major, or minor, and fixes range from corrections or workarounds to enhancements. Also known as a bug.

### defect tracking

A system of identifying defects for managing additional tests, testing, and approval for release to **users**.

### deliverable

A work product that is specified for review and delivery.

### demonstration

A presentation of the tested application, showing a particular usage scenario.

### Design Chart

An **Oracle Configurator Developer** rule type for defining advanced Explicit Compatibilities interactively in a table view.

### design review

A technical review that focuses on application or **system** design.

### developer

The person who uses **Oracle Configurator Developer** to create a **configurator**. *See also* **implementer** and **user**.

### Developer

The tool (**Oracle Configurator Developer**) used to create **configuration models**.

### DHTML

Dynamic Hypertext Markup Language

### DIO

*See* **Data Integration Object**.

### distributed computing

Running various **components** of a **system** on separate machines in one network, such as the database on a database **server** machine and the application software on a Web server machine.

### DLL

Dynamically Linked Library

### DSN

*See* **data source**.

### element

Any entity within a **model**, such as **Options**, **Totals**, **Resources**, UI controls, and **components**.

### end user

The ultimate user of the runtime **Oracle Configurator**. The types of end users vary by project but may include salespeople or distributors, administrative office staff, marketing personnel, order entry personnel, product engineers, or customers directly accessing the application via a Web browser or kiosk. *Compare* **user**.

### enterprise

The **systems** and **resources** of a business.

### environment

The arena in which software tools are used, such as operating system, applications, and **server** processes.

### ERP

Enterprise Resource Planning. A software system and process that provides automation for the customer's back-room operations, including order processing.

### Excludes rule

An **Oracle Configurator Developer** Logic rule determines the logic state of **Features** or **Options** in an excluding relation to other Features and Options. For example, if A Excludes B, and if you select A, B becomes Logic False, since it is not allowed when A is true (either User or Logic True). If you deselect A (set to User False), there is no effect on B, meaning it could be User or Logic True, User or Logic False, or **Unknown**. *See* **Negates rule**.

### extended functionality

A release after delivery of core functionality that extends that core functionality with **customer-centric views**, more complex proposal generation, discounting, quoting, and expanded integration with **ERP**, **CRM**, and third-party software.

### feature

A characteristic of something, or a configurable element of a **component** at **runtime**.

### Feature

An element of the **model structure**. Features can either have a value (numeric or Boolean) or enumerated **Options**.

### Functional Companion

An extension to the **configuration model** beyond what can be implemented in Configurator Developer.

An object associated with a **Component** that supplies methods that can be used to initialize, validate, and generate **customer-centric views** and outputs for the **configuration**.

### functional specification

Document describing the functionality of the application based on **user** requirements.

### guided buying or selling

Needs assessment questions in the **runtime** UI to guide and facilitate the configuration process. Also, the **model structure** that defines these questions. Typically, guided selling questions trigger **configuration rules** that automatically select some product **options** and exclude others based on the **end user's** responses.

### host application

An application within which **Oracle Configurator** is embedded as integrated functionality, such as Order Management or *i*Store.

### HTML

Hypertext Markup Language

### ICX

Inter-Cartridge Exchange

### implementation

The stage in a project between defining the problem by selecting a configuration technology vendor, such as Oracle, and deploying the completed configuration application. The implementation stage includes gathering requirements, defining test cases, designing the application, constructing and testing the application, and delivering it to **end users**. *See also* **developer** and **user**.

### implementer

The person who uses **Oracle Configurator Developer** to build the **model structure**, rules, and UI customizations that make up a **runtime** Oracle Configurator. Commonly also responsible for enabling the integration of **Oracle Configurator** in a **host application**.

### Implies rule

An **Oracle Configurator Developer** Logic rule that determines the logic state of **Features** or **Options** in an implied relation to other Features and Options. For example, if A Implies B, and you select A, B becomes Logic True. If you deselect A (set to User False), there is no effect on B, meaning it could be User or Logic True, User or Logic False, or **Unknown**. *See* **Requires rule**.

### import server

A database **instance** that serves as a source of data for **Oracle Configurator**'s Populate, Refresh, and Synchronization concurrent processes. The import server is sometimes referred to as the remote server.

### import tables

Tables mirroring the Oracle Configurator schema Item Master structure, but without integrity constraints. Import tables allow batch population of the Oracle Configurator schema's Item Master. Import tables also store extractions from Oracle Applications or **legacy data** that create, update, or delete records in the Oracle Configurator schema **Item Master**.

### incremental construction

The process of organizing the construction of the application into **builds**, where each build is designed to meet a specified portion of the overall requirements and is **unit tested**.

### initialization message

The **XML** message sent from a **host application** to the **Oracle Configurator Servlet**, containing data needed to initialize the runtime Oracle Configurator. *See also* **termination message**.

### install program

Software that sets up the local machine and installs the application for testing and use.

### Instance

An **Oracle Configurator Developer** attribute of a **component's node** that specifies a minimum and maximum value. *See also* **instance**.

### instance

A **runtime** occurrence of a **component** in a configuration. *See also* **instantiate**. *Compare* **count**.

Also, the memory and processes of a database.

### instantiate

To create an instance of something. Commonly, to create an **instance** of a **component** in the runtime **user interface** of a **configuration model**.

### integration

The process of combining multiple software **components** and making them work together.

### integration testing

Testing the interaction among software programs that have been integrated into an application or **system**. *Compare* **unit test**.

### intelligent views

Configuration output, such as reports, graphs, schematics, and diagrams, that help to illustrate the value proposition of what is being sold.

### IS

Information Services

### item

A product or part of a product that is in inventory and can be delivered to customers.

### Item

A Model or part of a Model that is defined in the **Item Master**. Also data defined in Oracle Inventory.

### Item Master

Data stored to structure the Model. Data in the Item Master is either entered manually in **Oracle Configurator Developer** or imported from Oracle Applications or a legacy system.

### Item Type

Data used to classify the Items in the Item Master. Item Catalogs imported from Oracle Inventory are Item Types in **Oracle Configurator Developer**.

### Java

An object-oriented programming language commonly used in internet applications, where Java applications run inside Web browsers and **server**s. *See also* **applet** and **servlet**.

### LAN

Local Area Network

### LCE

Logical Configuration Engine. *Compare* **Active Model**.

### legacy data

Data that cannot be imported without creating custom extraction programs.

### load

Storing the **configuration model** data in the **Oracle Configurator Servlet** on the Web server. Also, the time it takes to initialize and display a configuration model if it is not preloaded.

The burden of transactions on a **system**, commonly caused by the ratio of **user** connections to CPUs or available memory.

### log file

A file containing errors, warnings, and other information that is output by the running application.

### Logic rules

Logic rules directly or indirectly set the logical state (User or Logic True, User or Logic False, or **Unknown**) of **Features** and **Options** in the Model.

There are four primary Logic rule relations: Implies, Requires, Excludes, and Negates. Each of these rules takes a list of Features or Options as operands. *See also* **Implies rule**, **Requires rule**, **Excludes rule**, and **Negates rule**.

### maintainability

The characteristic of a product or process to allow straightforward **maintenance**, alteration, and extension. Maintainability must be built into the product or process from inception.

### maintenance

The effort of keeping a **system** running once it has been deployed, through **defect** fixes, procedure changes, infrastructure adjustments, data replication schedules, and so on.

### Metalink

Oracle's technical support Web site at:

`http://www.oracle.com/support/metalink/`

### Model

The entire hierarchical "tree" view of all the data required for **configurations**, including **model structure**, variables such as **Resources** and **Totals**, and elements in

support of intermediary rules. Includes both imported **BOM Models** and Models created in Configurator Developer. May consist of BOM Option Classes and BOM Standard Items.

### model

A generic term for data representing products. A model contains **elements** that correspond to **items**. Elements may be **components** of other objects used to define products. A **configuration model** is a specific kind of model whose elements can be configured by accessing an **Oracle Configurator window**.

### model-driven UI

The graphical views of the **model structure** and rules generated by **Oracle Configurator Developer** to present **end users** with interactive product selection based on **configuration models**.

### model structure

Hierarchical "tree" view of data composed of **elements** (**Models**, **Components**, **Features**, **Options**, **BOM Models**, **BOM Option Class nodees**, **BOM Standard Item nodes**, **Resources**, and **Totals**). May include reusable **components** (**References**).

### MS

Microsoft Corporation

### Negates rule

A type of **Oracle Configurator Developer** Logic rule that determines the logic state of **Features** or **Options** in a negating relation to other Features and Options. For example, if one **option** in the relationship is selected, the other option must be Logic False (not selected). Similarly, if you deselect one option in the relationship, the other option must be Logic True (selected). *See* **Excludes rule**.

### node

The icon or location in a **Model** tree in **Oracle Configurator Developer** that represents a **Component**, **Feature**, **Option** or variable (**Total** or **Resource**), **Connector**, **Reference**, **BOM Model**, **BOM Option Class node**, or **BOM Standard Item node**.

### Numeric rule

An **Oracle Configurator Developer** rule type that express constraint among model elements in terms of numeric relationships. *See also*, **Contributes to** and **Consumes from**.

### OC

*See* **Oracle Configurator**.

### ODBC

Open Database Connectivity. A database access method that uses drivers to translate an application's data queries into **DBMS** commands.

### OCD

*See* **Oracle Configurator Developer**.

### opportunity

The workspace in Oracle Sales Online in which products, **systems**, and services are configured, quotes and proposals are generated, and orders are submitted.

### option

A logical selection made by the **end user** when configuring a **component**.

### Option

An element of the **Model**. A choice for the value of an enumerated **Feature**.

### Oracle Configuration Interface Object (CIO)

A **server** in the **runtime** application that creates and manages the interface between the **client** (usually a **user interface**) and the underlying representation of **model structure** and rules in the **Active Model**.

The CIO is the **API** that supports creating and navigating the Model, querying and modifying selection states, and saving and restoring **configurations**.

### Oracle Configurator

The product consisting of development tools and **runtime** applications such as the **Oracle Configurator schema**, **Oracle Configurator Developer**, and runtime Oracle Configurator. Also the runtime Oracle Configurator variously packaged for use in networked or Web deployments.

### Oracle Configurator architecture

The three-tier **runtime** architecture consists of the **User Interface**, the **Active Model**, and the **Oracle Configurator schema**. The application development architecture consists of **Oracle Configurator Developer** and the Oracle Configurator schema, with test instances of a runtime **Oracle Configurator**.

### Oracle Configurator Developer

The suite of tools in the **Oracle Configurator** product for constructing and maintaining **configurator**s.

### Oracle Configurator engine

*Also* **LCE**. *Compare* **Active Model**.

### Oracle Configurator schema

The implementation version of the standard runtime **Oracle Configurator** data-warehousing schema that manages data for the **configuration model**. The implementation schema includes all the data required for the **runtime** system, as well as specific tables used during the construction of the **configurator**.

### Oracle Configurator Servlet

Vehicle for **Oracle Configurator** containing the UI Server.

### Oracle Configurator window

The **user interface** that is launched by accessing a **configuration model** and used by **end users** to make the selections of a **configuration**.

### Oracle SellingPoint Application

No longer available or supported.

### output

The output generated by a **configurator**, such as quotes, proposals, and **customer-centric views**.

### performance

The operation of a product, measured in throughput and other data.

### Populator

An entity in **Oracle Configurator Developer** that creates **Component**, **Feature**, and **Option nodes** from information in the **Item Master**.

### preselection

The default state in a **configurator** that defines an initial selection of **Components**, **Features**, and **Options** for configuration.

A process that is implemented to select the initial element(s) of the **configuration**.

### product

Whatever is ordered and delivered to customers, such as the output of having configured something based on a model. Products include intangible entities such as services or contracts.

### project manager

A member of the project team who is responsible for directing the project during implementation.

### project plan

A document that outlines the logistics of successfully implementing the project, including the schedule.

### Property

A named value associated with a **node** in the **Model** or the **Item Master**. A set of Properties may be associated with an Item Type. After importing a BOM Model, Oracle Inventory Catalog Descriptive Elements are Properties in **Oracle Configurator Developer**.

### Property-based Compatibility rule

A kind of compatibility relationship where the allowable combinations of **Options** are specified implicitly by relationships among Property values of the Options.

### prototype

A construction technique in which a preliminary version of the application, or part of the application, is built to facilitate **user** feedback, prove feasibility, or examine other implementation issues.

### PTO

Pick to Order

### publication

A unique deployment of a **configuration model** (and optionally a **user interface**) that enables a developer to control its availability from hosting applications such as Oracle Order Management or *i*Store. Multiple publications can exist for the same configuration model, but each publication corresponds to only one **Model** and **User Interface**.

### publishing

The process of creating a **publication** record in **Oracle Configurator Developer**, which includes specifying applicability parameters to control **runtime** availability and running an Oracle Applications concurrent process to copy data to a specific database.

### QA

Quality Assurance

### RAD

Rapid Application Development

### RDBMS

Relational Database Management System

### reference

The ability to reuse an existing **Model** or **Component** within the structure of another Model (for example, as a subassembly).

### Reference

An **Oracle Configurator Developer** node type that denotes a **reference** to another **Model**.

### regression test

An automated test that ensures the newest **build** still meets previously tested requirements and functionality. *See also* **incremental construction**.

### Requires rule

An **Oracle Configurator Developer** Logic rule that determines the logic state of **Features** or **Options** in a requirement relation to other Features and Options. For example, if A Requires B, and if you select A, B is set to Logic True (selected). Similarly, if you deselect A, B is set to Logic False (deselected). See **Implies rule**.

### resource

Staff or equipment available or needed within an enterprise.

### Resource

A variable in the **Model** used to keep track of a quantity or supply, such as the amount of memory in a computer. The value of a Resource can be positive or zero,

and can have an Initial Value setting. An error message appears at **runtime** when the value of a Resource becomes negative, which indicates it has been over-consumed. Use **Numeric rules** to contribute to and consume from a Resource.

Also a specific node type in **Oracle Configurator Developer**. *See also* **node**.

### reusable component

*See* **reference** and **model structure**.

### reusability

The extent to and ease with which parts of a **system** can be put to use in other systems.

### RFQ

Request for Quote

### ROI

Return on Investment

### rules

Also called business rules or **configuration rules**. Constraints applied among elements of the product to ensure that defined relationships are preserved during configuration. Elements of the product are **Components**, **Features**, and **Options**. Rules express logic, numeric parameters, implicit compatibility, or explicit compatibility. Rules provide **preselection** and **validation** capability in **Oracle Configurator**.

*See also* **Comparison rule**, **Compatibility rule**, **Design Chart**, **Logic rules** and **Numeric rule**.

### runtime

The environment and context in which applications are run, tested, or used, rather than developed.

The environment in which an **implementer** (tester), **end user**, or **customer** configures a product whose model was developed in **Oracle Configurator Developer**. *See also* **configuration session**.

### sales configuration

A part of the sales process to which configuration technology has been applied in order to increase sales effectiveness and decrease order errors. Commonly identifies **customer requirements** and product configuration.

### schema

The tables and objects of a data model that serve a particular product or business process. *See* **Oracle Configurator schema**.

### SCM

Supply Chain Management

### server

Centrally located software processes or hardware, shared by **clients**.

### servlet

A Java application running inside a Web server. *See also* **Java**, **applet**, and **Oracle Configurator Servlet**.

### SFA

Sales Force Automation

### solution

The deployed **system** as a response to a problem or problems.

### SQA

Software Quality Assurance

### sourcing

The action of identifying a purchasing source or supplier for goods or services.

### SQL

Structured Query Language

### system

The hardware and software **component**s and infrastructure integrated to satisfy functional and **performance** requirements.

### termination message

The **XML** message sent from the **Oracle Configurator Servlet** to a **host application** after a **configuration session**, containing configuration outputs. *See also* **initialization message**.

### test case

A description of inputs, execution instructions, and expected results that are created to determine whether a specific software feature works correctly or a specific requirement has been met.

### Total

A variable in the **Model** used to accumulate a numeric total, such as total price or total weight.

Also a specific node type in **Oracle Configurator Developer**. *See also* **node**.

### UI

*See* **User Interface**.

### Unknown

The logic state that is neither true nor false, but unknown at the time a **configuration session** begins or when a Logic rule is executed. This logic state is also referred to as Available, especially when considered from the point of view of the **runtime Oracle Configurator end user**.

### unit test

Execution of individual routines and modules by the application **implementer** or by an independent test consultant to find and resolve **defects** in the application. *Compare* **integration testing**.

### update

Moving to a new version of something, independent of software release. For instance, moving a production **configurator** to a new version of a **configuration model**, or changing a **configuration** independent of a model **update**.

### upgrade

Moving to a new release of **Oracle Configurator** or **Oracle Configurator Developer**.

### user

The person using a product or system. Used to describe the person using **Oracle Configurator Developer** tools and methods to build a **runtime Oracle Configurator**. *Compare* **end user**.

### User Interface

The part of **Oracle Configurator architecture runtime** architecture that is generated from the **model structure** and provides the graphical views necessary to create **configurations** interactively. Interacts with the **Active Model** and data to give **end users** access to customer requirements gathering, product selection, and **customer-centric views**.

### user interface

The visible part of the application, including menus, dialog boxes, and other on-screen elements. The part of a **system** where the **user** interacts with the software. Not necessarily generated in **Oracle Configurator Developer**.

### user requirements

A description of what the **configurator** is expected to do from the **end user's** perspective.

### user's guide

Documentation on using the application or **configurator** to solve the intended problem.

### validation

Tests that ensure that configured **components** will meet specific criteria set by an enterprise, such as that the components can be ordered or manufactured.

### Validation

A type of **Functional Companion** that is implemented to ensure that the configured **components** will meet specific criteria.

### VAR

Value-Added Reseller

### variable

Parts of the **Model** that are represented by **Totals**, **Resources**, or numeric **Features**.

### VB

Microsoft Visual Basic. Programming language in which portions of **Oracle Configurator Developer** are written.

### verification

Tests that check whether the result agrees with the specification.

### WAN

Wide Area Network

### Web

The portion of the Internet that is the World Wide Web.

### WIP

Work In Progress

### XML

Extensible Markup Language, a highly flexible markup language for transferring data between **Web** applications. Used for the **initialization message** and **termination message** of the **Oracle Configurator Servlet**.

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