# Oracle® Application Server

Release Notes 10*g* Release 2 (10.1.2) for Microsoft Windows (64-Bit) on Intel Itanium B15849-03

August 2005



Oracle Application Server Release Notes, 10g Release 2 (10.1.2) for Microsoft Windows (64-Bit) on Intel Itanium

B15849-03

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# Preface

This document contains release notes for Oracle Application Server on Microsoft Windows (64-Bit) on Intel Itanium systems.

#### Audience

This document is intended for users who are comfortable running some system administration operations, such as creating users and groups, adding users to groups and installing operating system patches on the computer where Oracle Application Server is going to be installed.

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### **Related Documents**

For more information, refer to the following Oracle resources:

- Oracle Application Server Documentation on Oracle Application Server Disk 1
- Oracle Application Server Documentation Library 10g Release 2 (10.1.2)

Printed documentation is available for sale in the Oracle Store at

http://oraclestore.oracle.com

To download free release notes, installation documentation, white papers, or other collateral, please visit the Oracle Technology Network (OTN). You must register online before using OTN; registration is free and can be done at:

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If you already have a username and password for OTN, then you can go directly to the documentation section of the OTN Web site at:

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### Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

# Introduction

This chapter provides an introduction to Oracle Application Server Release Notes, 10g Release 2 (10.1.2). It includes the following topics:

- Section 1.1, "Latest Release Information"
- Section 1.2, "Purpose of this Document"
- Section 1.3, "Operating System Requirements"
- Section 1.4, "Product Support"
- Section 1.5, "Certification Information"
- Section 1.6, "Licensing Information"

#### 1.1 Latest Release Information

This document is accurate at the time of publication. Oracle will update the release notes periodically after the software release. You can access the latest information and additions to these release notes on Oracle Technology Network at

http://www.oracle.com/technology/documentation/

#### 1.2 Purpose of this Document

This document contains the release information for Oracle Application Server 10g Release 2 (10.1.2). It describes issues associated with Oracle HTTP Server, Configuration, OC4J, Oracle Application Server TopLink (OracleAS TopLink), Oracle Application Server Web Cache (OracleAS Web Cache), and Oracle Enterprise Manager.

Oracle recommends that you review contents of this document before installing or working with the product.

### **1.3 Operating System Requirements**

Oracle Application Server installation and configuration will not be successful unless you meet the hardware and software prerequisites before installation.

**See Also:** *Oracle Application Server Installation Guide* for a complete list of operating system requirements

### 1.4 Product Support

Microsoft Windows Itanium does not support Enterprise Manager Grid Control 10.1.0.3 for Microsoft Windows (32-bit).

### **1.5 Certification Information**

The latest certification information for Oracle Application Server 10g Release 2 (10.1.2) is available at

http://metalink.oracle.com

# 1.6 Licensing Information

Licensing information for Oracle Application Server 10g Release 2 (10.1.2) is available at

http://oraclestore.oracle.com

Detailed information regarding license compliance for Oracle Application Server 10g Release 2 (10.1.2) is available at

http://www.oracle.com/technology/products/ias/index.html

# **Installation and Upgrade Issues**

This chapter describes installation and upgrade issues and their workarounds associated with Oracle Application Server. It includes the following topics:

- Section 2.1, "Installation Issues"
- Section 2.2, "Upgrade Issues"
- Section 2.3, "Documentation Errata"

#### 2.1 Installation Issues

This section describes issues with installation of Oracle Application Server. It includes the following topics:

- Section 2.1.1, "LDAP Replication Using SSL Mode is not Supported"
- Section 2.1.2, "Harmless Message in the oraInstall.err Log File"
- Section 2.1.3, "Locales zh\_TW.EUC and zh\_TW in Traditional Chinese Environments Not Supported in the OracleAS Portal Component"
- Section 2.1.4, "Rerun OC4J Configuration Assistant If It Fails During an OracleAS Cluster (Identity Management) Installation"
- Section 2.1.5, "Unclear Prerequisite Check Messages"
- Section 2.1.6, "Deconfiguration Script Does Not Remove Entries from OracleAS Metadata Repository"
- Section 2.1.7, "Problem Running bulkload.sh Utility"
- Section 2.1.8, "Deinstallation Issues with Video Cards"

#### 2.1.1 LDAP Replication Using SSL Mode is not Supported

LDAP replication using SSL Mode is not supported. When you select the "Use SSL communications to this Internet Directory" option during Oracle Internet Directory replication installation.

If you want to perform LDAP replication using SSL Mode, the workaround is to perform your installation in non-SSL mode first. Then change the Oracle Internet Directory instances to operate in SSL mode using the steps described in the *Oracle Application Server Administrator's Guide*.

#### 2.1.2 Harmless Message in the oralnstall.err Log File

The following error appears in the oraInstall.err log file after certain installations:

```
java.io.FileNotFoundException:
/net/stnfs3/vol/shiphomes/solaris/dailyShiphomes/iashybrid/10.1.2/daily/041221.002
0/Disk1/stage/Patches/oracle.rdbms.dbscripts/10.1.0.3.1/1/DataFiles/sgl.jar
```

This message can be safely ignored.

# 2.1.3 Locales zh\_TW.EUC and zh\_TW in Traditional Chinese Environments Not Supported in the OracleAS Portal Component

If you try to install the OracleAS Portal component on a computer where the locale is set to zh\_TW.EUC or zh\_TW in Traditional Chinese environments, the installer will pause indefinitely because of the Java encoder behavior for these locales.

The workaround is to use the zh\_TW.BIG5 locale in these environments. This requirement applies during installation only. After installation, you can reset the locale to the original locale.

# 2.1.4 Rerun OC4J Configuration Assistant If It Fails During an OracleAS Cluster (Identity Management) Installation

In Oracle Application Server Cluster (Identity Management) installations, the installer creates a DCM cluster for the Oracle Internet Directory, OracleAS Single Sign-On, and Oracle Delegated Administration Services components.

As part of the cluster creation operation, which is performed by the OracleAS Cluster Assistant, the assistant also restarts the components. DCM invokes OPMN to restart the components.

Because Oracle Internet Directory is integrated with OPMN, OPMN starts up and monitors oidmon. In turn, oidmon starts up Oracle Internet Directory. However, OPMN returns as soon as oidmon is up; it does not wait for Oracle Internet Directory to start up. This causes a problem because the next configuration assistant, the OC4J Configuration Assistant, requires Oracle Internet Directory to be running. If Oracle Internet Directory is still not running, the OC4J Configuration Assistant fails.

The workaround is to insure that Oracle Internet Directory is successfully restarted, then rerun the OC4J Configuration Assistant.

#### 2.1.5 Unclear Prerequisite Check Messages

On installations using simplified/traditional Chinese character sets, the Oracle Universal Installer prerequisite check result messages are not clear and garbled in the installActions.log file.

#### 2.1.6 Deconfiguration Script Does Not Remove Entries from OracleAS Metadata Repository

If you try to deconfigure an Identity Management instance using the deconfiguration script you will not be able to remove entries from the OracleAS Metadata Repository. This occurs when the Identity Management instance is connected to an OracleAS Metadata Repository that has been loaded by OracleAS Metadata Repository Creation Assistant, The OracleAS Metadata Repository cannot be reused until the following SQL queries are manually run to remove the entries:

- SQL> execute dbms\_ias\_version.set\_component\_ loading(component\_id=>'MRC', component\_name=>'Oracle Application Server Metadata Repository Version', schema\_ name=>'SYS')
- SQL> execute dbms\_ias\_version.set\_component\_loaded(component\_ id=>'MRC')
- SQL> execute dbms\_ias\_version.set\_component\_valid(component\_ id=>'MRC')

#### 2.1.7 Problem Running bulkload.sh Utility

When you run the bulkload.sh utility to create Oracle Internet Directory entries from data residing in or created by other applications, you may observe the following error message:

"SQL\*Loader-951: Error calling once/load initialization ORA-39778: the parallel load option is not allowed when loading lob columns".

This issue is caused by bug 3931084. Obtain and apply the patch for bug 3931084 to your Oracle Application Server installation. You can download the patch from Oracle*Metalink* (http://metalink.oracle.com).

The following are known configurations when the patch for bug 3931084 should be applied before running the bulkloa.sh utility:

- Oracle Application Server 10g Release 2 (10.1.2) with Oracle9i Database Enterprise Edition 9.2.0.X
- Oracle Application Server 10g Release 2 (10.1.2) with Oracle Database 10g Enterprise Edition 10.1.0.4

#### 2.1.8 Deinstallation Issues with Video Cards

When you select to deinstall Oracle Application Server, immediately after confirming which Oracle Application Server components are to be deinstalled, the deinstallation process may hang on some computers that use ATI video cards.

The issue is due to the use of the JRE and DirectDraw Acceleration Utility on Microsoft Windows systems with ATI video cards.

To workaround this issue:

1. Disable the DirectDraw Acceleration utility.

Type the following on the MS-DOS command line:

> dxdiag

- 2. Reboot your computer.
- **3.** Retry the deinstallation.

#### 2.2 Upgrade Issues

This section describes issues with the upgrade of Oracle Application Server. It includes the following topics:

- Section 2.2.1, "Login Link Inoperable"
- Section 2.2.2, "Remaining OracleAS Infrastructure Instance in Farm"

- Section 2.2.3, "Failure of File-Based Farm Repository Configuration Assistant"
- Section 2.2.4, "Problems Running Oracle Universal Installer When Installing Required OracleAS Portal Patch"
- Section 2.2.5, "Problem Running the mod\_osso Configuration Assistant When Upgrading an Oracle Internet Directory in a Partial Replication Environment"
- Section 2.2.6, "Problems or Issues While Upgrading Specific Components"

#### 2.2.1 Login Link Inoperable

After you perform an upgrade of Oracle Application Server 10*g* from version 9.0.4 to version 10.1.2, the Oracle Enterprise Manager 10*g* login link on the welcome page no longer works. During installation, the port number specified for Oracle Enterprise Manager 10*g* for version 9.0.4 installation is not updated in the version 10.1.2 welcome pages.

There is presently no workaround for this issue.

#### 2.2.2 Remaining OracleAS Infrastructure Instance in Farm

After you complete an upgrade of OracleAS Infrastructure in a farm, the pre-upgrade instance of the infrastructure still remains in the farm. There is currently no way to remove the pre-upgrade instance. The remaining instance will not cause any operational problems with the upgraded infrastructure.

#### 2.2.3 Failure of File-Based Farm Repository Configuration Assistant

If you select **Stop**, and then select **Retry** during operation of the File-Based Farm Repository Configuration Assistant in the Oracle Universal Installer, the configuration assistant fails and displays the following message:

"This instance is already a member of a farm. An Oracle Application Server instance cannot be moved directly from one farm to another."

There is presently no workaround for this issue.

# 2.2.4 Problems Running Oracle Universal Installer When Installing Required OracleAS Portal Patch

If you are upgrading a Release 2 (9.0.2) OracleAS Metadata Repository and you are using OracleAS Portal, then you must apply an OracleAS Portal patch before upgrading the OracleAS Metadata Repository.

**See Also:** Section 6.3.1.1, "Downloading and Installing the OracleAS Portal 10g (9.0.4) Repository Upgrade Software" in the Oracle Application Server Upgrade and Compatibility Guide

While using Oracle Universal Installer to install the required patch, Oracle Universal Installer may stop unexpectedly. To prevent this problem from occurring, do the following:

1. Use a text editor to open the oraparam.ini file, which is located in the following directory in the application server Oracle home:

ORACLE\_HOME\oui

2. Locate the following entry in the oraparam.ini file:

JRE MEMORY OPTIONS=" -mx96m"

**3.** Modify the entry as follows:

JRE\_MEMORY\_OPTIONS=" -mx160m"

- 4. Save and close the oraparam. ini file.
- **5.** Restart Oracle Universal Installer and install the patch as documented in the *Oracle Application Server Upgrade and Compatibility Guide*.

# 2.2.5 Problem Running the mod\_osso Configuration Assistant When Upgrading an Oracle Internet Directory in a Partial Replication Environment

When you are upgrading Identity Management in an environment in which Oracle Internet Directory partial replication is used, a problem while running the upgrade with Oracle Universal Installer: the mod osso Configuration Assistant may fail.

If this problem occurs, do not exit Oracle Universal Installer. Instead, leave the program running and perform the following workaround in a separate window:

**1.** Using a text editor, open the following file in the Oracle home of the replica you are upgrading:

ORACLE\_HOME\config\infratool\_mod\_osso.properties

2. Modify the contents of the file so it reads as follows:

DCMRESYNC=oracle.ias.configtool.configimpl.DcmResync\$0 JAZN=oracle.security.jazn.util.JAZNConfigTool\$0 HTTPD=oracle.ias.configtool.configimpl.HttpdSsoConfig\$0 MODOSSO=oracle.ias.configtool.configimpl.SsoConfig\$0

- 3. Save and close the infratool mod osso.properties file.
- **4.** Return to Oracle Universal Installer and try to run the configuration assistant again.

#### 2.2.6 Problems or Issues While Upgrading Specific Components

If you experience problems or issues while upgrading a particular application server component, refer to the component chapter in these release notes for more information.

#### 2.3 Documentation Errata

This section describes documentation errata. It includes the following topic:

- Section 2.1.1, "LDAP Replication Using SSL Mode is not Supported"
- Section 2.3.2, "Safari Browser Not Supported"
- Section 2.3.3, "Host Name Limit of 255 Characters Not Checked"
- Section 2.3.4, "Additional Database Option Requirement"

#### 2.3.1 Port Usage Command for Microsoft Windows XP

In the Oracle Application Server Installation Guide, section 4.3.2, "Checking If a Port Is in Use", the command to find if a port in use is listed.

An additional command to find if a port is in use on the Microsoft Windows XP operating system is:

C: \> netstat -an | findstr "1814"

In the command above, port number is the port you want to find. If the port is not in use, the command returns no output.

#### 2.3.2 Safari Browser Not Supported

The Safari browser is not supported in this release of Oracle Application Server 10g.

This is stated incorrectly in the "-01" versions of the Oracle Application Server Installation Guide (for example, part number B14088-01 for the Solaris platform) and has been corrected in later versions of the installation guides.

#### 2.3.3 Host Name Limit of 255 Characters Not Checked

The information about system requirements in Chapter 4 of the Installation Guide should mention that for Hostname, the requirement that host names must not exceed 255 characters is not checked by the installation software.

#### 2.3.4 Additional Database Option Requirement

In addition to the required options listed in Table 8, "Required Database Options" in Section 1.5.9, "Database Options" in the *Oracle Application Server Metadata Repository Creation Assistant User's Guide*, you must also include Oracle XML DB. If you do not have all of the required options, OracleAS Metadata Repository Creation Assistant will not run properly.

# **General Management and Security Issues**

This chapter describes management and security issues associated with Oracle Application Server. It includes the following topics:

- Section 3.1, "Oracle Process Manager and Notification Server Issues"
- Section 3.2, "Distributed Configuration Management Issues"
- Section 3.3, "Other Management Issues"
- Section 3.5, "Documentation Errata"

#### 3.1 Oracle Process Manager and Notification Server Issues

This section describes Oracle Process Manager and Notification Server (OPMN) issues. It includes the following topic:

Section 3.1.1, "Error Message When Executing opmnctl Commands"

#### 3.1.1 Error Message When Executing opmnctl Commands

When you execute either an opmnctl stopall or opmnctl startall command, the oidctl log file contains the following error message:

\*\*\* Instance Number already in use. \*\*\* \*\*\* Please try a different Instance number. \*\*\*

This error message can be safely ignored.

This error message occurs in Oracle Application Server Infrastructure installations with Oracle Internet Directory.

#### 3.2 Distributed Configuration Management Issues

This section describes Distributed Configuration Management (DCM) issues. It includes the following topic:

 Section 3.2.1, "A Note About Port Assignments for the Oracle Application Server File-based Farm: Instance Communication Across Firewalls"

# 3.2.1 A Note About Port Assignments for the Oracle Application Server File-based Farm: Instance Communication Across Firewalls

You should understand the implications of the default port assignments for Distributed Configuration Management communication, in the case of environments that require inter-instance communication across a firewall. The Oracle Universal Installer assigns the ports described in Table 3–1 by default when the instance is installed.

Quantity	Purpose/Description
1	DCM Discovery Port. The first instance installed on a computer is assigned port 7100 for this; the second instance installed on a computer is assigned 7101, and so on. This is defined in the ORACLE_HOME/dcm/config/dcmCache.xml file, in the discoverer element (for example, <discoverer discovery-port ="7100" original-"true" xmlns=""/&gt;</discoverer 
50	Range of ports for inter-instance communication: 7120 to 7179. These are defined in the ORACLE_ HOME/dcm/config/dcmCache.xml file, in the port element (for example, <port lower="7120" upper="7179">.)</port>
	After installation, you will probably want to limit the number of ports open on the firewall. The actual port needs for inter-instance communication are:
	• 1 for the Oracle Enterprise Manager 10g Application Server Control Console on each instance
	• 1 for the DCM daemon on each instance

1 for each dcmctl client operating on each instance

Table 3–1 Oracle Universal Installer Default Port Assignments

If the ports in the range 7100 to 7179 were open on the firewall before installation, the instances in the farm will be able to communicate immediately after installation. Note that:

- If you want the port assignments to be of a different numeric range from these, then, before installation, you must assign a DCM Discovery Port using the staticports.ini file, and select the **Manual** option during installation. (See the Oracle Application Server Installation Guide, Chapter 4, section titled "Using Custom Port Numbers (the "Static Ports" Feature)" for more information.) The range of ports will then be assigned accordingly, as specified in Table 3–1.
- After installation of all instances, configure the firewall to close the unused ports within the assigned range on each instance.

### 3.3 Other Management Issues

This section describes other management issues. It includes the following topics:

- Section 3.3.1, "OracleAS Disaster Recovery: Problem with Pfiles and the OracleAS Guard asgctl Instantiate Farm To Operation"
- Section 3.3.2, "OracleAS Disaster Recovery: On Windows Systems, Two Services Must Be Stopped Before You Perform an OracleAS Guard asgctl Switchover Farm To Operation"
- Section 3.3.3, "Globalization Support Settings May be Changed During Cloning"
- Section 3.3.4, "Cloning and Undeploying OC4J Applications"
- Section 3.3.5, "Use Trusted Certificates When Enabling SSL Between mod\_oc4j and OC4J"
- Section 3.3.6, "Benign Decoding Errors When Running Idapaddmt"
- Section 3.3.7, "Missing Files During restore\_config Operation"

- Section 3.3.8, "Using Oracle Application Server Backup and Recovery Tool to Back Up the Infrastructure Database in OracleAS Cold Failover Cluster Environment"
- Section 3.3.9, "DCM Failure Following Patch Application"
- Section 3.3.10, "Mixed Version (9.0.4 and 10.1.2) Deployment of Oracle Business Intelligence Discoverer, OracleAS Reports Services, and OracleAS Portal"

# 3.3.1 OracleAS Disaster Recovery: Problem with Pfiles and the OracleAS Guard asgctl Instantiate Farm To Operation

Whenever a pfile is used, such as when it is required with an Oracle Application Server Cold Failover Cluster (OracleAS CFC) or when the OracleAS Administrator creates a pfile, for example, to tune the Infrastructure database and change parameters, there is a problem immediately following an OracleAS Guard asgctl instantiate farm operation when Oracle Fail Safe tries to use the pfile to try to start the ORCL instance or in any other case when the pfile is called into use to start the ORCL instance. For OracleAS CFC, Oracle Fail Safe fails to bring up the ORCL instance and generates an ORA-16033 error. In the other case, the ORCL instance fails to come up.

The problem is that during the OracleAS Guard asgctl instantiate farm operation the pfile is getting overwritten by the spfile and after this operation completes and when the pfile is called back into use it is no longer there. The workaround is to backup the pfile before running the OracleAS Guard asgctl instantiate farm operation, and immediately after this operation completes restore the pfile to its original location.

In the Oracle Application Server Disaster Recovery chapter in the Oracle Application Server High Availability Guide, in the sections that show an instantiate farm operation, such as in Section 7.5.2 Standby Instantiation, just before Step 1 in the procedure to perform a standby instantiation operation, a new note should be added that states: If you are using a pfile, make a backup copy of your pfile before proceeding to perform an asgctl instantiate farm operation. Then immediately following Step 5 in this same section, another note should be added that states: Immediately after performing an asgctl instantiate farm operation, restore your pfile to its original location before performing any other tasks. The other sections in this chapter where these notes should be added and where the use of the OracleAS Guard instantiate farm operation is shown include Section 7.6.1.2.1 Site Failover Operations, Section 7.8.1.5 Instantiating the Farm at the Secondary Site, and Section 7.8.5 Reference Section: OracleAS Guard asgctl Command-line Commands where the instantiate farm to command is described.

#### 3.3.2 OracleAS Disaster Recovery: On Windows Systems, Two Services Must Be Stopped Before You Perform an OracleAS Guard asgctl Switchover Farm To Operation

During an OracleAS Guard switchover farm to operation, OracleAS Guard recycles the database to get rid of any active sessions. However, there is a timing problem where some Enterprise Manager processes create a session after the database is started, but before the asgctl switchover farm to command is issued. The administrator must stop the OracleDBConsole<SID-name> service to prevent this from happening.

In the Oracle Application Server Disaster Recovery chapter in the Oracle Application Server High Availability Guide, in Section 7.6.1.1.1 Site Switchover Operations, at the end of Step 2 there is a paragraph that states:

"On Windows systems, open the Services control panel. Locate the OracleAS10gASControl service and stop this service."

This note should include an additional service that must be stopped and this paragraph should read as follows:

"On Windows systems, open the Services control panel. Locate the OracleAS10gASControl service and stop this service, then locate the OracleDBConsole<SID-name> service and stop this service.

If neither service is stopped when you perform the OracleAS Guard asgctl switchover farm to operation, a "SESSIONS ACTIVE" error occurs."

This same paragraph is also repeated in Section 7.8.5 Reference Section: OracleAS Guard asgctl Command-line Commands in the Usage Notes under the switchover farm to command, and should also read there as amended.

#### 3.3.3 Globalization Support Settings May be Changed During Cloning

When you run the clone.pl script, Oracle Universal Installer creates the file index.html in the \$Oracle\_homeApachehtdocs directory. As a result of the creation of this file, locale settings are overwritten.

To workaround this, rename the file to index.html.html.

#### 3.3.4 Cloning and Undeploying OC4J Applications

On the source Oracle home during the prepare phase of the cloning process, do not attempt to undeploy OC4J applications while the prepare\_clone.pl script is running.

See the Oracle Application Server Administrator's Guide for more information about cloning.

#### 3.3.5 Use Trusted Certificates When Enabling SSL Between mod\_oc4j and OC4J

You must use trusted certificates on both ends when enabling SSL between mod\_oc4j and OC4J.

Otherwise, you will get the following error when accessing the HTTPS port:

500 Internal Server Error

#### 3.3.6 Benign Decoding Errors When Running Idapaddmt

Chapter 11, "Changing from a Test to a Production Environment," in the Oracle Application Server Administrator's Guide contains steps for migrating Oracle Internet Directory data to a production environment.

These steps include running the ldapaddmt command, and examining the add.log file. The add.log file may contain a "Decoding Error" message. This is benign and can be ignored.

#### 3.3.7 Missing Files During restore\_config Operation

Running restore\_config may result in missing files messages such as:

Could not copy file C:\Product\OracleAS\Devkit\_1129/testdir/ to C:\Product\OracleAS\Devkit\_1129\backup restore\cfg bkp/2004-12-01\_03-26-22. During a restore\_config operation, a temporary configuration backup is taken so that, if the restore fails, the temporary backup can be restored returning the instance to the same state as before the restore.

If some files are deleted (including files/directories specified in config\_misc\_files.inp) before a restore operation, then, during the temporary backup, messages are displayed indicating that certain files are missing. These error/warning messages should be ignored since the missing files are restored as part of the restore config operation.

#### 3.3.8 Using Oracle Application Server Backup and Recovery Tool to Back Up the Infrastructure Database in OracleAS Cold Failover Cluster Environment

For an Infrastructure database in an OracleAS Cold Failover Cluster environment, one of the steps in the procedure for using the Oracle Application Server Backup and Recovery Tool to backup the Infrastructure database is to enable ARCHIVELOG mode for the database.

The command to do this is: alter database archivelog. However, if Oracle Fail Safe has database polling enabled, the following error message will appear:

ORA-01126: database must be mounted EXCLUSIVE and not open for this operation

Database polling opens the database and monitors or "pings" the database. Hence, for the alter database archivelog command to succeed, database polling must be disabled and the database be mounted EXCLUSIVE before executing the command.

To disable database polling:

- 1. Start Oracle Fail Safe Manager.
- 2. Select Clusters, <*cluster\_name*>, Cluster Resources, <*instance\_name*> (where <*cluster\_name*> is the name of the cold failover cluster and <*instance\_name*> is the name of the database instance).
- **3.** Select the Database tab.
- 4. Disable Database Polling.

**Note:** When taking a cold backup of the database, ensure that database polling is disabled before shutting down the database. Otherwise, the database will still be opened by the Oracle Fail Safe.

#### 3.3.9 DCM Failure Following Patch Application

Following application of RDBMS 10.1.0.4 patchset (patch number 4163362) to the *ORACLE\_HOME* of Oracle Application Server 10*g*, DCM will fail with an ADM-100992 error message. There is a DCM compatibility problem with the newer XDK that is introduced when installing the patchset or patch. The failure may not manifest itself until some time later after patchset or patch application.

To correct this issue:

- Create a DCM archive and export it on the file system for backup.
- Obtain and apply the patch for Bug:4370593 to your Oracle Application Server installation.

Download the patch from Oracle Metalink (http://metalink.oracle.com). The Automatic Release Update (ARU) patch number is 7485905.

# 3.3.10 Mixed Version (9.0.4 and 10.1.2) Deployment of Oracle Business Intelligence Discoverer, OracleAS Reports Services, and OracleAS Portal

In Oracle Application Server 10g (10.1.2), there is currently not an installation type that enables deployment of OracleAS Portal with OracleAS Reports Services and Oracle Business Intelligence Discoverer (OracleBI Discoverer). The following sections describe how to enable this type of deployment with either a 9.0.4 or 10.1.2 Oracle Application Server Infrastructure:

- Section 3.3.10.1, "Deployment of OracleAS Portal and OracleAS Reports Services (9.0.4) with OracleBI Discoverer (10.1.2)"
- Section 3.3.10.2, "Deployment of OracleAS Reports Services (9.0.4) with OracleAS Portal and OracleBI Discoverer (10.1.2)"

# 3.3.10.1 Deployment of OracleAS Portal and OracleAS Reports Services (9.0.4) with OracleBI Discoverer (10.1.2)

To enable deployment of OracleAS Portal and OracleAS Reports Services (9.0.4) with OracleBI Discoverer (10.1.2) (shown in Figure 3–1), perform the following steps:

- 1. Install and configure Oracle Application Server Infrastructure Identity Management plus OracleAS Metadata Repository on Host 1.
- **2.** Install and configure the Oracle Application Server 10g (9.0.4) Business Intelligence and Forms install type, with OracleAS Portal and OracleAS Reports Services selected, on Host 2.
- **3.** Install and configure the version of OracleBI Discoverer (10.1.2), available from the Oracle Application Server 10g Release 2 (10.1.2.0.0) Business Intelligence installation disc, on Host 3.

Refer to the *Oracle Business Intelligence Installation Guide* and the *Oracle Business Intelligence Discoverer Configuration Guide* for information on installation and configuration of the OracleBI Discoverer instance.

- 4. Run the upgradeMR.sh script, located in ORACLE\_HOME/discoverer/util, to upgrade the discoverer5 schema. The upgradeMR.sh script only upgrades the discoverer5 schema.
- 5. Associate the instance on Host 3 to the OracleAS Metadata Repository on Host 1.

Refer to the *Oracle Business Intelligence Discoverer Configuration Guide* for information on how to associate the Business Intelligence instance.

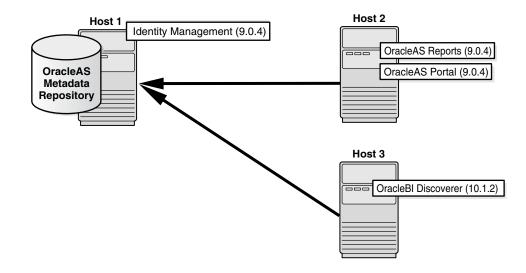


Figure 3–1 Deployment of OracleAS Portal and OracleAS Reports Services (9.0.4) with OracleBI Discoverer (10.1.2)

# 3.3.10.2 Deployment of OracleAS Reports Services (9.0.4) with OracleAS Portal and OracleBI Discoverer (10.1.2)

To enable deployment of OracleAS Reports Services (9.0.4) with OracleAS Portal and OracleBI Discoverer (10.1.2) (shown in Figure 3–2), perform the following steps:

- **1.** Install and configure Oracle Application Server 10g (9.0.4) Infrastructure Identity Management plus OracleAS Metadata Repository on Host 1.
- **2.** Following installation of the Identity Management instance, upgrade the version from 9.0.4 to 10.1.2.

For information on performing an upgrade refer to the *Oracle Application Server Upgrade and Compatibility Guide*.

- **3.** Install and configure OracleAS Portal (10.1.2) on Host 2.
- **4.** Install and configure OracleBI Discoverer (10.1.2) on Host 3.

Refer to the Oracle Business Intelligence Installation Guide and the Oracle Business Intelligence Discoverer Configuration Guide for information on installation and configuration of the OracleBI Discoverer instance.

- 5. Associate the instance on Host 3 with the infrastructure installation on Host 1.
- 6. Install and configure OracleAS Reports Services (9.0.4) on Host 4.

After you cmoplete these steps, the OracleAS Metadata Repository is upgraded from 9.0.4 to 10.1.2. The OracleAS Portal schema contains all the portlets, including the OracleAS Reports Services portlets.

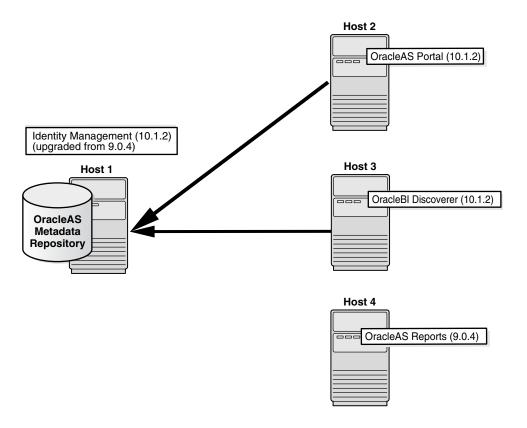


Figure 3–2 Deployment of OracleAS Reports Services (9.0.4) with OracleAS Portal and OracleBI Discoverer (10.1.2)

### 3.4 Additional Troubleshooting Topics

This section contains the following troubleshooting topic:

 Section 3.4.1, "OracleAS Guard "instantiate farm" Command Requires DNS Hostname, Not Alias"

### 3.4.1 OracleAS Guard "instantiate farm" Command Requires DNS Hostname, Not Alias

#### Problem

If you run the "instantiate farm" command with a hostname alias as the parameter, you get a java.lang.OutOfMemory error. For example, if you have a host named host1, and your /etc/hosts file contains this line:

166.166.166.167 host1.us.oracle.com infra

then you can refer to host1 using "infra" because "infra" is an alias for host1.

However, you cannot use infra (which is an alias) as the parameter value to "instantiate farm". You must use host1 (the DNS hostname) instead.

ASGCTL> instantiate farm to infra - Results in java.lang.OutOfMemory error. ASGCTL> instantiate farm to host1 - OK.

#### Solution

Use the DNS hostname as the parameter for the "instantiate farm" command.

#### Problem

If you run the "instantiate farm" command with a hostname alias as the parameter, you get a java.lang.OutOfMemory error. For example, if you have a host named host1, and your /etc/hosts file contains this line:

166.166.166.167 host1.us.oracle.com infra

then you can refer to host1 using "infra" because "infra" is an alias for host1.

However, you cannot use infra (which is an alias) as the parameter value to "instantiate farm". You must use host1 (the DNS hostname) instead.

ASGCTL> instantiate farm to infra - Results in java.lang.OutOfMemory error. ASGCTL> instantiate farm to host1 - OK.

#### Solution

Use the DNS hostname as the parameter for the "instantiate farm" command.

#### 3.5 Documentation Errata

This section describes documentation errata. It includes the following topic:

- Section 3.5.1, "Missing Element in Common Configuration Example"
- Section 3.5.2, "Incomplete Sentence"
- Section 3.5.3, "Reference to Non-Existent Files"
- Section 3.5.4, "Incorrect Attribute Definition"
- Section 3.5.5, "Incorrect Archivelog Mode Instructions"
- Section 3.5.6, "Incorrect Figure Reference in Oracle Application Server High Availability Guide"

#### 3.5.1 Missing Element in Common Configuration Example

Example 3-1 in the Oracle Process Manager and Notification Server Administrator's Guide is missing the following sub-element for the ipaddr element:

#### local="ip"

Required: true

Default: none

Valid Values: IP address (in ###.###.### format) or host name to which ONS will bind its local port. IP address or host name to which ONS will bind its local port. All local OPMN requests are routed through the local port, and all local applications connect to ONS through the local port to send and receive notifications.

#### 3.5.2 Incomplete Sentence

Section 4.5, "Oracle HTTP Server 2" of the Oracle Process Manager and Notification Server Administrator's Guide contains the following incomplete sentence:

"Oracle does not support the for each child MPM."

The sentence should be:

"Oracle does not support the perchild MPM."

#### 3.5.3 Reference to Non-Existent Files

Section 3.2 of the Oracle Application Server Administrator's Guide refers to scripts on an OracleAS RepCA and Utilities CD-ROM. This is incorrect.

Because of improvements to OPMN, there is no longer any need for the scripts and they are not shipped with Oracle Application Server 10*g*.

#### 3.5.4 Incorrect Attribute Definition

In Chapter 3, "Common Configuration" of the Oracle Process Manager and Notification Server Administrator's Guide, the process-set parameter incorrectly lists the restart-on-death default value as false. It is true.

#### 3.5.5 Incorrect Archivelog Mode Instructions

In Section 19.2.2, "Enabling ARCHIVELOG Mode" of the Oracle Application Server Administrator's Guide, in Step 1. of "To enable ARCHIVELOG mode:", the following command example:

alter system set log\_archive\_dest='xxx' scope=spfile;

should be:

```
alter system set log_archive_dest_n = "location=<your_desired_backup_directory>"
scope=spfile;
```

where n is a number between 1 and 10 and location is your backup directory location.

#### 3.5.6 Incorrect Figure Reference in Oracle Application Server High Availability Guide

The following two incorrect figure references occur in Section 5.3.2.3 OracleAS Cold Failover Cluster (Identity Management) of the Oracle Application Server High Availability Guide:

 In the following paragraph, the reference to Figure 5-8 should be in the last sentence of the paragraph:

"This database can be a Real Application Clusters database that is already installed in the hardware cluster (shown in Figure 5-8). Alternatively, the database can be in a cold failover cluster configuration."

Should be:

"This database can be a Real Application Clusters database that is already installed in the hardware cluster. Alternatively, the database can be in a cold failover cluster configuration (shown in Figure 5-8)."

The following paragraph is incorrect and should be ignored:

"Both Oracle Identity Management and OracleAS Metadata Repository are active in Node 1. In Node 2, all components are passive, on standby, unless the database that contains the OracleAS Metadata Repository is a Real Application Clusters database. In this case, the database instance is active on Node 2."

# Oracle Application Server FIPS 140-2 Settings

Oracle Application Server 10g (9.0.4) received FIPS 140-2 Level 2 certification. The security policy for this certification is available at http://csrc.nist.gov/cryptval/140-1/140sp/140sp447.pdf.

This chapter describes how to configure Oracle Application Server components to comply with the FIPS 140-2 advanced security standard. For more information about this standard, refer to the Cryptographic Modules Validation Program Web site at the following address:

#### http://csrc.nist.gov/cryptval/

The following topics are covered in this chapter:

- Section 4.1, "Configuration"
- Section 4.2, "Post-Installation Checks"
- Section 4.3, "Verifying FIPS Connections"

### 4.1 Configuration

Any component in any Oracle Application Server instance that uses SSL can be configured to be FIPS compliant. Specifically, the Oracle Application Server components that can be configured are:

- Oracle HTTP Server
- OracleAS Web Cache
- Oracle Internet Directory
- ∎ mod\_oc4j

The security policy document includes requirements for secure configuration of the host operating system.

#### 4.1.1 Setting the SQLNET.SSLFIPS\_140 Parameter

All of these components can be configured to run in FIPS mode by setting the SQLNET.SSLFIPS\_140 parameter to TRUE in the sqlnet.ora file:

SQLNET.SSLFIPS\_140=TRUE

By default, this parameter is set to FALSE.

Make sure that the sqlnet.ora file is either located in the ORACLE\_ HOME/network/admin directory, or is pointed to by the TNS\_ADMIN environment variable. This procedure can be repeated in any Oracle home for any applicable component.

**Note:** You must add or edit the SQLNET.SSLFIPS\_140 parameter in the sqlnet.ora file with a text editor. You cannot use Oracle Net Manager to set this parameter.

#### 4.1.2 Selecting Cipher Suites

A cipher suite is a set of authentication, encryption, and data integrity algorithms used for exchanging messages between network nodes. During an SSL handshake, for example, the two nodes negotiate to see which cipher suite they will use when transmitting messages back and forth.

Only the cipher suites listed below are approved for FIPS validation:

- SSL\_DH\_anon\_WITH\_3DES\_EDE\_CBC\_SHA
- SSL\_DH\_anon\_WITH\_DES\_CBC\_SHA
- SSL\_DH\_anon\_EXPORT\_WITH\_DES40\_CBC\_SHA
- SSL\_RSA\_WITH\_3DES\_EDE\_CBC\_SHA
- SSL\_RSA\_WITH\_DES\_CBC\_SHA
- SSL\_RSA\_EXPORT\_WITH\_DES40\_CBC\_SHA

These SSL cipher suites are automatically configured for Oracle Internet Directory and mod\_oc4j. For Oracle HTTP Server, specify the SSLCipherSuite directive in the corresponding httpd.conf file as follows:

SSLCipherSuite <FIPS\_approved\_cipher\_suite[:additional\_FIPS\_approved\_cipher\_ suites] >

**See Also:** The "Using mod\_ossl Directives" section in "Chapter 10, Managing Security" in the *Oracle HTTP Server Administrator's Guide*.

Please note that multiple cipher suites can be specified, delimited with the colon (:) character. In order to use the FIPS approved cipher suites for OracleAS Web Cache, ensure that the Strong Crypto option is not enabled.

If an application uses separate virtual hosts, ensure that the SSLCipherSuite directive is set appropriately in the corresponding configuration file. For example, OracleAS Certificate Authority uses two additional virtual hosts, meaning the SSLCipherSuite directives in the ocm\_apache.conf file (located in the same directory as the httpd.conf file) must be configured with the approved cipher suites.

#### 4.2 Post-Installation Checks

After the installation, the following permissions must be verified in the operating system:

Execute permissions must be set on all Oracle executable files to prevent execution
of Oracle Cryptographic Libraries by users who are unauthorized to do so in
accordance with the system security policy.

 Read and write permissions must be set on all Oracle executable files to prevent accidental or deliberate reading or modification of Oracle Cryptographic Libraries by any user.

To comply with FIPS 140-2 Level 2 requirements, the system security policy must include procedures to prevent unauthorized users from reading, modifying, or executing Oracle Cryptographic Libraries processes and the memory those processes are using in the operating system.

### 4.3 Verifying FIPS Connections

To check if FIPS mode is enabled, tracing can be added to the sqlnet.ora file. FIPS self-tests messages can be found in the trace file. Add the following lines to sqlnet.ora to enable tracing:

```
trace_directory_server=<trace_dir>
trace_file_server=<trace_file>
trace_level_server=<trace_level>
```

For example:

```
trace_directory_server=/private/oracle/owm
trace_file_server=fips_trace.trc
trace_level_server=6
```

Trace level 6 is the minimum trace level required to check the results of the FIPS self-tests.

# Oracle Application Server Containers for J2EE (OC4J)

This chapter discusses release notes for the following topics:

- Section 5.1, "Configuration Issues and Workarounds"
- Section 5.2, "Release Notes for EJB"
- Section 5.3, "Release Notes for OC4J Services"
- Section 5.4, "Release Notes for Documentation Errata"

You can access Oracle manuals mentioned in this document at the following URL:

http://www.oracle.com/technology/index.html

### 5.1 Configuration Issues and Workarounds

This section describes configuration issues and their workarounds for OC4J. It contains the following topics:

- Section 5.1.1, "Oracle JDBC OCI Driver Support"
- Section 5.1.2, "OC4J OutofMemory Errors"

For information on configuring OC4J, refer to Configuration Guide for OC4J at

http://www.oracle.com/technology/documentation/index.html

#### 5.1.1 Oracle JDBC OCI Driver Support

Oracle Application Server uses either the type 2 JDBC-OCI driver or the type 4 JDBC-Thin driver to access Oracle Database. However, on Microsoft Windows Itanium platforms that use Sun JVM (Hotspot), there is a bug that prevents Oracle Application Server from using the JDBC-OCI driver.

The bug reference number is 6227954. For details, refer to http://bugs.sun.com/bugdatabase/view\_bug.do?bug\_id=6227954

Oracle and Sun are actively and jointly working toward the resolution of this issue. Meanwhile, as a workaround, Oracle recommends that Oracle Application Server customers use the Oracle JDBC-Thin driver, in Sun JVM environment, on Itanium 2 systems.

#### 5.1.2 OC4J OutofMemory Errors

If the heap size of the default Java virtual machine (JVM) of OC4J is too small for applications that you deploy, then you might get OutofMemory errors from your

OC4J processes. If you review the log files for the OC4J instance in the directory \$ORACLE\_HOME/opmn/logs, then you might find errors similar to the following:

java.lang.OutOfMemoryError

A workaround for the problem is to increase the specified heap memory by changing the Java command line options for the OC4J instance.

Using Application Server Control Console, navigate to the OC4J instance homepage and perform the following steps:

- **1.** Stop the OC4J instance.
- **2.** Navigate to the Server Properties page.
- **3.** On the Server Properties page, set the options for Java in the Multiple VM Configuration group of the Command Line Options group.

For example, enter -xmx512m to set the JVM heap sizes to 512 Megabytes.

- 4. Click Apply.
- 5. Start the OC4J instance.

**See Also:** Oracle Application Server Performance Guide for more information about OutofMemory errors

#### 5.2 Release Notes for EJB

This section describes release notes for Enterprise Java Beans (EJB). It covers the following topics:

- Section 5.2.1, "Deprecated orion-ejb-jar.xml Attributes"
- Section 5.2.2, "Big EAR File Deployment Runs Out of Memory"
- Section 5.2.3, "EJB Wrapper Code Compilation Fails When Running in zh\_ CN.GB18030 Locale"

#### 5.2.1 Deprecated orion-ejb-jar.xml Attributes

The following orion-ejb-jar.xml attributes are deprecated in releases 9.0.4.1 and 10.1.2:

- max-instances-per-pk
- min-instances-per-pk
- disable-wrapper-cache
- disable-wrapper-cache

In addition, the following locking-mode attribute setting is deprecated:

locking-mode="old\_pessimistic"

#### 5.2.2 Big EAR File Deployment Runs Out of Memory

OutOfMemory exceptions occur when deploying Enterprise Archive File (EAR) files with a large number of EJBs.

As part of the deployment process, wrapper code classes are generated for each EJB. The size of these classes is proportional to the number of business methods on the bean. For performance optimization, OC4J compiles all wrapper code classes in one compiler invocation. An error can occur if the amount of generated wrapper code is more than the available memory.

A workaround for the problem is to direct the deployment process to compile each EJB module's wrapper code individually. You can do this by starting OC4J as follows:

```
-Dejbdeploy.batch=false
```

**Note:** The preceding workaround should only be used only when OutofMemory exceptions occur. The workaround may result in an increased deployment time for the application.

#### 5.2.3 EJB Wrapper Code Compilation Fails When Running in zh\_CN.GB18030 Locale

The compilation of EJB wrapper code fails when running in zh\_CN.GB18030 locale. When running in zh\_CN.GB18030 locale, parts of the source code of EJB wrapper may be generated with missing characters. This causes compilation errors. The missing characters in the generated source code are due to a Sun bug documented at the following URL:

http://bugs.sun.com/bugdatabase/view\_bug.do?bug\_id=4954023

The workaround is to use a different locale. Refer to the Sun bug 4954023 for details.

#### 5.3 Release Notes for OC4J Services

This section describes release notes for OC4J services. OC4J services include:

- Java Naming and Directory Interface (JNDI)
- Java Message Service (JMS)
- Data Sources
- Oracle Remote Method Invocation (ORMI)
- J2EE Interoperability (IIOP)
- Java Transaction API (JTA)
- J2EE Connector Architecture (J2CA)
- Java Object Cache

The section contains the following release notes:

- Section 5.3.1, "ORMI OC4J Creates Only IPv4 Sockets"
- Section 5.3.2, "Security of ORMI Protocol"
- Section 5.3.3, "Enabling IIOP in OC4J"

#### 5.3.1 ORMI - OC4J Creates Only IPv4 Sockets

OC4J creates only Internet Protocol version 4 (IPv4) sockets. Even on stack computers of dual networks with both IPv4 and IPv6 stacks available, OC4J creates only IPv4 sockets. This may cause a problem if client-issued requests are from an IPv6 system. This is indicated by connection-refused messages from the server to the IPv6 client. To avoid this problem, start the client process with the system property java.net.preferIPv4Stack=true. This forces the client to only issue IPv4 requests, allowing it to communicate with the server.

#### 5.3.2 Security of ORMI Protocol

It should be noted that the ORMI protocol is not secure. All communication over ORMI is not encrypted including security credentials. Customers who want to encrypt ORMI traffic should use ORMI over HTTPS, which will encrypt all communication between the client and server.

#### 5.3.3 Enabling IIOP in OC4J

This section describes the steps necessary to enable Internet Inter-ORB Protocol (IIOP) applications in OC4J. After performing the steps, you should be able to:

- Access a remote EJB over IIOP
- Secure EJB invocations with IIOP over SSL
- Secure CORBA name lookups by remote clients with IIOP over SSL

To minimize deployment and configuration changes, the document uses the sample helloworld EJB application available with the installation and on OTN:

http://www.oracle.com/technology/sample\_code/tech/java/ejb\_ corba/index.html

Building and deploying the helloworld application with a default OC4J installation, results in an application that is only accessible over ORMI. To enable IIOP for a given application, you must perform the following changes to OC4J's server configuration and the client application. The required changes include:

- Configure IIOPServerExtensionProvider
- Change java.naming.provider.url
- Deploy the application using -iiopClientJar argument

The steps are as follows:

- Getting Started
- Configuring IIOP in OC4J
- Configuring the JNDI provider URL
- Building and Deploying the Application

The following sections describe the steps in detail:

- Getting Started
- Configuring IIOP in OC4J
- Configuring the JNDI Provider URL
- Building and Deploying the Application
- Running the Application
- Enable IIOP over SSL on the Server
- Enable SSL on the Client
- Run the Application with IIOP over SSL

#### **Getting Started**

Expand the EJB demos in your development environment. The helloworld application should be available at the install-dir/demo/ejb/helloworld directory with the following structure:

```
-----dist
----etc
      |-----application-client.xml
      -----application.xml
      |----ejb-jar.xml
      |----jndi.properties
----src
      l----ejb
          |----client
                 -----HelloClient.java
             -----helloworld-ejb
                    |-----Hello.java
                    |-----HelloBean.java
                    |-----HelloHome.java
                    |-----HelloLocal.java
                    |-----HelloLocalHome.java
|----build.xml
```

Applications other than the helloworld example can be ignored for the remaining document, but changes required for enabling IIOP will not affect the applications. This document shows the installation of the demos to the root partition, so the application is available at /demo/ejb/helloworld.

The supplied Ant build file provides targets for compiling the src, building the .jar and .ear files, and running the client application.

**Note:** It is assumed that you are familiar with the Ant build files. If you are not familiar with Ant, then refer to Apache's Ant documentation site:

http://ant.apache.org/manual/index.html

#### Configuring IIOP in OC4J

Edit the server.xml file as follows:

install-dirj2ee/home/config/internal-settings.xml

Ensure that the server.xml file contains the following line:

<sep-config path="./internal-settings.xml" />

If the line is missing or commented out, then remove the comments or add the line subsequent to the following line:

```
<rmi-config path="./rmi.xml" />
```

This configures IIOPServerExtensionProvider for OC4J.

Now edit the internal-settings.xml file to configure your IIOP settings as follows:

install-dirj2ee/home/config/internal-settings.xml

Ensure that the file contains the following settings:

```
<server-extension-provider name="IIOP"
    class="com.oracle.iiop.server.IIOPServerExtensionProvider">
    <sep-property name="port" value="5555" />
    <sep-property name="host" value="localhost" />
    <sep-property name="ssl" value="false" />
```

```
<sep-property name="trusted-clients" value="*" />
</server-extension-provider>
```

If necessary, then you can modify the host and port to match your development environment. If your file contains entries for SSL, then temporarily comment them out as follows:

```
<!--
    <sep-property name="ssl-port" value="5556" />
    <sep-property name="ssl-client-server-auth-port" value="5557" />
    <sep-property name="keystore" value="keystore.jks" />
    <sep-property name="keystore-password" value="->pwForSSL" />
    <sep-property name="truststore" value="truststore.jks" />
    <sep-property name="truststore" value="truststore" value="truststore]
</pre>
```

Now, OC4J is configured for IIOP. The final step to enable IIOP on the server side is to start OC4J with the -DgenerateIIOP=true JVM argument. This can be done through the command line for OC4J standalone and in the \${ORACLE\_HOME}/opmn.xml file for Oracle Application Server installations.

#### **Configuring the JNDI Provider URL**

Edit the jndi.properties file as follows for the helloworld application:

```
install-dir/demo/ejb/helloworld/etc/jndi.properties
```

```
java.naming.factory.initial=com.evermind.server.ApplicationClientInitialContextFac
tory
java.naming.provider.url=corbaname:iiop:localhost:5555#helloworld
#java.naming.provider.url=ormi://localhost:23791/helloworld
java.naming.security.principal=admin
java.naming.security.credentials=welcome
```

Comment out the line containing the ORMI provider URL, and add a line matching the corbaname provider URL in the example.

#### **Building and Deploying the Application**

From the *install-dir*/demo/ejb/helloworld directory, run the default Ant target to build the application:

```
install-dir/demo/ejb/helloworld > ant
```

First, start OC4J, if you have not done so already, and then run the following deploy command:

```
java -jar ${J2EE_HOME}/admin.jar ormi://localhost:23791 admin welcome -deploy
-file dist/helloworld.ear -deploymentName helloworld -iiopClientJar
dist/helloworld_iiop_client.jar
```

This deploys the helloworld application and generates the client EJB JAR containing the client IIOP stubs in dest/helloworld\_iiop\_client.jar.

#### **Running the Application**

Edit the *install-dir*/demo/ejb/common.xml file, and ensure that the environment settings for ORACLE\_HOME, JAVA\_HOME, and J2EE\_HOME match your environment.

Run the command, ant run.

Refer to the Hello ... response from the client application. To verify that communication is running over IIOP, you can set the following JVM argument on both the client and server:

-Diiop.runtime.debug=true

#### Enable IIOP over SSL on the Server

Edit the internal-settings.xml file and uncomment or add the SSL settings, indicated by the bold lines in the following example:

If necessary, then you can modify the host and port to match your environment. The keystore and truststore files may refer to the same physical file. The file names mentioned are only for illustration. If you do not have a keystore file, then you can use the following Sun example for using the keytool:

http://java.sun.com/docs/books/tutorial/security1.2/summary/tool
s.html

Add the absolute path and filename to the keystore and truststore properties in the example.

#### **Enable SSL on the Client**

Edit the jndi.properties file for the helloworld application:

```
install-dir/demo/ejb/helloworld/etc/jndi.properties
java.naming.factory.initial=com.evermind.server.ApplicationClientInitialContextFac
tory
java.naming.provider.url=corbaname:iiop:localhost:5556#helloworld
java.naming.security.principal=admin
java.naming.security.credentials=welcome
```

In the provider URL, change the port to the SSL port from internal-settings.xml.

Create a file called ejb sec.properties for the helloworld application:

```
oc4j.iiop.trustedServers=*
nameservice.useSSL=true
oc4j.iiop.trustStoreLoc=path to server's keystore
oc4j.iiop.trustStorePass=password for server's keystore file
```

This file communicates the requirements for applications security to the OC4J client bootstrap classes. The properties in this example indicate that SSL should be used for EJB lookups and that all servers supporting SSL should be trusted. The truststore

setting is a quick way of using the same keystore that is configured for OC4J instead of importing the certificate in the server keystore to a second truststore file.

#### **Run the Application with IIOP over SSL**

Run the following command:

ant run.

Refer to the Hello ... response from the client application. To verify that communication is running with IIOP over SSL, set the value for -Diiop.runtime.debug to true for both client and server.

## 5.4 Release Notes for Documentation Errata

This section describes known errors in the OC4J documentation in Oracle Application Server 10g Release 2 (10.1.2). It contains the following topics:

- Section 5.4.1, "Oracle Application Server Containers for J2EE User's Guide Errata"
- Section 5.4.2, "Oracle XML API Reference Errata"
- Section 5.4.3, "Oracle Application Server Containers for J2EE Services Guide Errata"
- Section 5.4.4, "Oracle Application Server Containers for J2EE Security Guide Errata"

### 5.4.1 Oracle Application Server Containers for J2EE User's Guide Errata

This section describes known errors in *Oracle Application Server Containers for J2EE User's Guide*. It includes the following topics:

- Section 5.4.1.1, "An OC4J Process is Not Contained in an OC4J Instance"
- Section 5.4.1.2, "Correct Cross-Reference for Metric-Based Load Balancing Information"

#### 5.4.1.1 An OC4J Process is Not Contained in an OC4J Instance

The following incorrect statement appears in *Oracle Application Server Containers for J2EE User's Guide* Chapter 8, OC4J Clustering:

"Each OC4J process is contained in an OC4J instance and inherits its configuration from the OC4J instance. All applications deployed to an OC4J instance are deployed to all OC4J processes in the OC4J instance."

The statement is incorrect because an OC4J process can only be contained in other processes and an OC4J instance is not a process.

The correct statement in this case is:

"Each OC4J process is associated with an OC4J instance and inherits its configuration from that OC4J instance. All applications deployed to an OC4J instance are started in all the OC4J processes associated to that OC4J instance."

#### 5.4.1.2 Correct Cross-Reference for Metric-Based Load Balancing Information

In the description of the metric-collector element of the server.xml file in Appendix B - Additional Information of the *Oracle Application Server Containers for J2EE User's Guide*, the following incorrect cross-reference is given:

"For details on using the metric-collector element and using metric-based load balancing with mod\_oc4j, refer to *Oracle Application Server Performance Guide*."

Replace the incorrect cross-reference with the following correct cross-reference:

For details on using metric-based load balancing with mod\_oc4j, refer to Oracle HTTP Server Administrator's Guide.

### 5.4.2 Oracle XML API Reference Errata

This section describes known errors in *Oracle XML API Reference*. It includes the following topics:

Section 5.4.2.1, "Add Information for formDocument() Method"

#### 5.4.2.1 Add Information for formDocument() Method

In *Oracle XML API Reference*, Chapter 15, "Package Dom APIs for C++", add the following entries:

- On page 15-22, in Table 15-7 "Summary of DOMImplRef Methods Dom Package", add an entry for formDocument() method description: "Forms a document reference given a pointer to the document."
- On page 15-24, add the following method description:

formDocument()

#### Description

Forms a document reference given a pointer to the document.

Syntax

DocumentRef< Node>\* formDocument( Node\* node);

-----

Parameter Description

\_\_\_\_\_

node Pointer to the document node.

\_\_\_\_\_

Returns

DocumentRef< Node>\* pointer to the document reference.

#### 5.4.3 Oracle Application Server Containers for J2EE Services Guide Errata

This section describes known errors in *Oracle Application Server Containers for J2EE Services Guide*. It includes the following topic:

Section 5.4.3.1, "Correct SQLServer Data Source Example"

#### 5.4.3.1 Correct SQLServer Data Source Example

On page 4-24 in the "Example DataDirect Data Source Entries" section, *Oracle Application Server Containers for J2EE Services Guide* shows the following example as a data source entry for SQL Server. However, the example is incorrect because a colon is missing.

@ url="jdbc:sqlserver//hostname:port;User=test;Password=secret"

The correct example is as follows:

@ url="jdbc:sqlserver://hostname:port;User=test;Password=secret"

#### 5.4.4 Oracle Application Server Containers for J2EE Security Guide Errata

This section describes known errors in the *Oracle Application Server Containers for J2EE Security Guide*. It includes the following topics:

- Section 5.4.4.1, "Allowed Values for establish.trust Elements"
- Section 5.4.4.2, "The external.synchronization Property Is Not Supported"
- Section 5.4.4.3, "Define Roles in Lower Case for Third-Party LDAP Logins"
- Section 5.4.4.4, "Removing Realm Names from Principals"

#### 5.4.4.1 Allowed Values for establish.trust Elements

Chapter 15, "Configuring CSIv2" incorrectly describes the values of the establish-trust-in-target and establish-trust-in-client elements. The establish-trust-in-target element can accept only the supported values and none. It cannot take the value required. The establish-trust-in-client element can take the values required, supported, and none.

#### 5.4.4.2 The external.synchronization Property Is Not Supported

The jazn property external.synchronization is no longer supported.

#### 5.4.4.3 Define Roles in Lower Case for Third-Party LDAP Logins

In Chapter 9, "Configuring External LDAP Providers", you should be aware of the following issue:

Applications that use third-party LDAP providers must define all deployment roles using lowercase only. Using uppercase letters in role names will cause authorization failures. When you define deployment roles in orion-application.xml, ensure that you map all logical roles to lowercase names only.

The following snippet demonstrates valid and invalid deployment role names:

#### 5.4.4.4 Removing Realm Names from Principals

In Chapter 4, "Overall Security Configuration", the section "Removing Realm Names
From Principals" is incomplete. The jaas.user.simplename property,
cpropertyname="jaas.username.simple" value="true" />, may be set
only in the following instance-specific jazn.xml file:

\$ORACLE HOME/j2ee/\$INSTANCE/config/jazn.xml

This property affects only the specified OC4J instance. Setting this property in orion-application.xml has no effect.

## **Oracle HTTP Server**

This chapter describes issues associated with Oracle HTTP Server. It includes the following topics:

- Section 6.1, "General Issues and Workarounds"
- Section 6.2, "Configuration Issues and Workarounds"

## 6.1 General Issues and Workarounds

This section describes general issues and workarounds. It includes the following topic:

Section 6.1.1, "OC4J Plug-in Usage with Standalone and Core Installation"

#### 6.1.1 OC4J Plug-in Usage with Standalone and Core Installation

To use the Oracle Application Server Containers for J2EE (OC4J) plug-in with the OC4J standalone product without Oracle Process Management and Notification Server (OPMN), only static routing to specific hosts and ports is allowed within the OC4J plug-in. OC4J must be configured to use Apache JServ Protocol (AJP). Using static routing with hosts and ports means that only Oc4jMount directives such as the following are supported:

Oc4JMount /j2ee/\* ajp13://localhost:6001,localhost:6002

To enable AJP in the OC4J configuration, a line such as the following must be present in the default-web-site.xml file in the OC4J configuration:

<web-site port="3000" protocol="ajp13" display-name="OracleAS Java Web Site">

In this example, the web-site port value specifies the port at which the OC4J process will listen for incoming AJP requests.

## 6.2 Configuration Issues and Workarounds

This section describes configuration issues and their workarounds. It contains the following topic:

Section 6.2.1, "Redirects Break If OracleAS Web Cache Is Turned Off or Is Disabled"

### 6.2.1 Redirects Break If OracleAS Web Cache Is Turned Off or Is Disabled

By default, Oracle HTTP Server sends redirects to the OracleAS Web Cache listening port. If OracleAS Web Cache is not running or is disabled, then redirects from Oracle HTTP Server and any OC4J application behind Oracle HTTP Server will not work. If you are not planning to run OracleAS Web Cache, then edit the httpd.conf and

ssl.conf files, changing the Port directive so that it matches the Listen directive instead of the OracleAS Web Cache listening port.

7

## **Oracle Application Server TopLink**

This chapter describes the general issues and workarounds in Oracle Application Server TopLink 10g (9.0.4.5). It includes the following topics:

- Section 7.1, "Known Issues"
- Section 7.2, "Documentation Errata"

**Note:** This chapter applies to all supported platforms. In OracleAS TopLink, file paths and script names are identical on all platforms. By default, this section uses the Windows file path separator (\). Substitute the file path separator that is specific for your platform.

## 7.1 Known Issues

The following issues exist in OracleAS TopLink 10g (9.0.4.5):

- Section 7.1.1, "oracle.sql.TIMESTAMP"
- Section 7.1.2, "XML Parser Dependencies"
- Section 7.1.3, "UTF-8 Encoding Exceptions"
- Section 7.1.4, "Prepared Statements May Fail to Execute After a Loss of Communication to the Database"
- Section 7.1.5, "Using Oracle Application Server TopLink with IBM WebSphere 5.1"
- Section 7.1.6, "OracleAS TopLink Mapping Workbench"
- Section 7.1.7, "Using the OracleAS TopLink Web Client"
- Section 7.1.8, "OracleAS TopLink Examples"

#### 7.1.1 oracle.sql.TIMESTAMP

When using Oracle JDBC 9.0.1 driver, resultSet.getTimestamp(int) returns oracle.sql.TIMESTAMP instead of java.sql.Timestamp. As a result, oracle.sql.TIMESTAMP is stored in DatabaseRow. Although OracleAS TopLink converts oracle.sql.TIMESTAMP to java.sql.Timestamp at a later stage for a successful read, serialization on an attribute of ValueHolderInterface type representing an object mapped to TIMESTAMP field will fail because DatabaseRow is an attribute of ValueHolder and oracle.sql.TIMESTAMP is not serializable.

#### 7.1.2 XML Parser Dependencies

This section describes the following XML parser dependency issues:

- Section 7.1.2.1, "OC4J XML Parser Dependency"
- Section 7.1.2.2, "OracleAS TopLink 10g (9.0.4.5) with BEA WebLogic Application Server 8.1"
- Section 7.1.2.3, "Crimson XML Parser Issue"

#### 7.1.2.1 OC4J XML Parser Dependency

By default, both OC4J and OracleAS TopLink use the OracleAS XML Parser for Java v2. When using OC4J and OracleAS TopLink together, ensure that both use the same version of OracleAS XML Parser for Java v2. Failure to do so may result in XML parsing failures and application errors.

To determine what version of OracleAS XML Parser for Java v2 is used in your OracleAS TopLink installation:

- Display the comment associated with the ORACLE\_ HOME\lib\xmlparserv2.jar file, where ORACLE\_HOME is the directory in which you installed OracleAS TopLink.
  - a. On Microsoft Windows, configure WinZip to display comments by selecting **Options** and then **Configuration**. Select the **Miscellaneous** tab and ensure that the **Show Comments When Opening Zip Files** check box is checked. Open the *ORACLE\_HOME*\lib\xmlparserv2.jar file with WinZip.
  - **b.** On UNIX, use the following file:

unzip -1 ORACLE\_HOME\lib\xmlparserv2.jar

The comment shows the build to which the xmlparserv2.jar file belongs.

**2.** Ensure that this build is the same as the build associated with the OracleAS XML Parser for Java v2 used in OC4J.

#### 7.1.2.2 OracleAS TopLink 10g (9.0.4.5) with BEA WebLogic Application Server 8.1

When you install OracleAS TopLink in conjunction with the Oracle Application Server 10g Release 2 (10.1.2) installation, changes introduced to the OracleAS XML Parser for Java v2 in 10g Release 2 (10.1.2) can cause issues for users that use OracleAS TopLink 10g (9.0.4.5) in conjunction with BEA WebLogic Application Server, 8.1 (BEA CR136750).

You will encounter NoSuchMethodError associated with the constructor of the javax.xml.namespace.QName class. To resolve this problem, you must download the Sun Web Services Development Kit from Sun and place the jax-qname.jar file on their classpath before both the toplink.jar and weblogic.jar entries.

To download the Sun Web Services Development Kit, navigate to http://www.sun.com/

#### 7.1.2.3 Crimson XML Parser Issue

Crimson (http://xml.apache.org/crimson/) is the XML parser supplied in Java 2 Platform Standard Edition (J2SE) and in some Java API for XML Processing (JAXP) reference implementations.

If you use Crimson with the JAXP API to parse XML files whose system identifier is not a fully qualified URL, then XML parsing will fail with a not valid URL exception.

Other XML parsers defer validation of the system identifier URL until it is specifically referenced.

If you are experiencing this problem, then consider one of the following alternatives:

- Ensure that your XML files use a fully qualified system identifier URL.
- Use another XML parser such as the OracleAS XML Parser for Java v2.

#### 7.1.3 UTF-8 Encoding Exceptions

OracleAS TopLink 10g (9.0.4.5) only supports UTF-8 encoding. The SAXParseException with OracleAS TopLink Exception Error Code 9006 occurs if you attempt to read a non-UTF-8 formatted XML file.

## 7.1.4 Prepared Statements May Fail to Execute After a Loss of Communication to the Database

If the communication to the database is lost and restored after you configure a Login or Query to use statement caching, then previously cached statements may fail.

For example, it is a common practice to define an exception handler and register it with a Session using Session.setExceptionHandler(). When the exception handler is invoked to handle a loss of communication and the handler reestablishes the connection to the database, any attempt to rerun a previously cached statement fails.

#### 7.1.5 Using Oracle Application Server TopLink with IBM WebSphere 5.1

When using OracleAS TopLink with WebSphere Application Server 5.1, it is recommended that applications should be configured and deployed with their class loader mode set to PARENT\_LAST.

To configure an application with its class loader mode set to PARENT\_LAST, select one of the following options:

- Remove or rename the JAVA\_HOME\lib\jaxp.properties file, where JAVA\_ HOME refers to WebShpere\_Install\java\jre.
- Place the xerces library included in the WebSphere installation after xmlparserv2.jar in the same shared library. This file is located in WebShpere\_ Install\java\jre\lib\xml.jar.

### 7.1.6 OracleAS TopLink Mapping Workbench

The following issues exist in OracleAS TopLink Mapping Workbench 10g (9.0.4.5):

- Section 7.1.6.1, "Mapping Inherited Attributes"
- Section 7.1.6.2, "Changing Classes in Code"
- Section 7.1.6.3, "Refreshing Descriptors with Dependent Classes"
- Section 7.1.6.4, "Spaces in JDBC Paths"
- Section 7.1.6.5, "OracleAS TopLink Sessions Editor Preferences"
- Section 7.1.6.6, "Classpath with Spaces in Directory Names"
- Section 7.1.6.7, "Icon Size"
- Section 7.1.6.8, "Generating Source Code"
- Section 7.1.6.9, "Improper Set Method for Array Type Attributes"

#### 7.1.6.1 Mapping Inherited Attributes

You cannot map inherited attributes on a descriptor whose superclass has no descriptor. You can select the root descriptor but cannot map its attributes.

To map the project, import the superclass into the project. OracleAS TopLink Mapping Workbench creates a descriptor for the superclass. Then, deactivate this descriptor or remove it from the project.

#### 7.1.6.2 Changing Classes in Code

If you change a descriptor to an interface or abstract class in code instead of using OracleAS TopLink Mapping Workbench, then you might get the ExternalClassNotFoundException exception when you refresh the class in OracleAS TopLink Mapping Workbench.

For example, a project contains two descriptors, Employee and EmployeeInterface. Both are classes, and Employee extends EmployeeInterface. Using code, you edit the EmployeeInterface class to change it to an interface and make Employee implement the interface. When you refresh the classes in OracleAS TopLink Mapping Workbench, you will receive the ExternalClassNotFoundException error.

To avoid this situation, refresh EmployeeInterface first, and then refresh Employee.

#### 7.1.6.3 Refreshing Descriptors with Dependent Classes

When you refresh a descriptor, OracleAS TopLink Mapping Workbench does not refresh dependent classes if they are not included in the OracleAS TopLink Mapping Workbench project.

For example, if you define a descriptor with an after-load class and method, which is not included in the OracleAS TopLink Mapping Workbench project, and you change the after-load class without using OracleAS TopLink Mapping Workbench, then when you refresh the descriptor, the OracleAS TopLink Mapping Workbench does not pick up the change.

To workaround this issue, add all dependent classes to the OracleAS TopLink Mapping Workbench project. Right-click each dependent class and deselect the **Activate Descriptor** option because you do not map these options. Now, when you refresh the project, the OracleAS TopLink Mapping Workbench refreshes both descriptors and dependent classes.

#### 7.1.6.4 Spaces in JDBC Paths

If the path to your JDBC drivers contains spaces, then the path must be enclosed in double quotes in the setenv.cmd file. For example:

set JDBC\_CLASSPATH="C:\Program Files\some directory\driver.jar\"

#### 7.1.6.5 OracleAS TopLink Sessions Editor Preferences

Before changing any other general preferences, such as the text editor location, you must select the default **Look and Feel** in the General Preferences dialog box and click **OK**. Then reopen the General Preferences dialog box and make any additional changes.

#### 7.1.6.6 Classpath with Spaces in Directory Names

On the Microsoft Windows platform, if your classpath contains directories with names that have spaces in them, then the OracleAS TopLink Mapping Workbench may fail to start and displays the error Cannot Find Main Class.

If this is the case, then consider removing spaces from directory names in the JDBC, Oracle home, and JRE classpaths.

#### 7.1.6.7 Icon Size

Changing the icon size of the OracleAS TopLink Mapping Workbench toolbar may cause the application to fail at next startup. You must edit the workbench.xml file and change small-icon=false to true.

#### 7.1.6.8 Generating Source Code

If you attempt to generate source code for a descriptor but cancel the process before OracleAS TopLink Mapping Workbench writes the new source code, then a dialog box is displayed indicating that the source code was successfully updated. However, if you cancel the process, then OracleAS TopLink Mapping Workbench does not overwrite any existing code.

OracleAS TopLink Mapping Workbench 10g (9.0.4.5) does not support generating Project Java Source for Descriptors mapped to inner classes.

If you attempt to generate source code from a table with BLOBs, then the generated Java code may contain errors in the type definition and method parameters. You must edit the source code to eliminate the errors.

#### 7.1.6.9 Improper Set Method for Array Type Attributes

OracleAS TopLink Mapping Workbench does not generate proper set method for array type attributes.

#### 7.1.7 Using the OracleAS TopLink Web Client

The following issue exists with the OracleAS TopLink Web client:

Section 7.1.7.1, "Oracle Application Server Containers for J2EE, 10g (9.0.4)"

#### 7.1.7.1 Oracle Application Server Containers for J2EE, 10g (9.0.4)

If you configure the OracleAS TopLink Web Client with OC4J 10g (9.0.4), then ensure that the uix2.jar file used by the Web Client is properly referenced. Add the following to the OC4J application.xml file, where your ORACLE\_HOME is OraHome1:

```
library path="\OraHome1\jlib\uix2.jar" \>
```

#### 7.1.8 OracleAS TopLink Examples

The following issues exist in the OracleAS TopLink Examples:

Section 7.1.8.1, "IBM WebSphere BMP Examples"

#### 7.1.8.1 IBM WebSphere BMP Examples

The duplicate entries of ibm-application\*.xmi in bmp.ear cause a Save Failure Exception when deploying the BMP example on IBM WebSphere 5.0.2. To

correct this, comment out the following element inside build.ear in the build.xml file:

```
<metainf dir="${config.dir}">
<include name="ibm-application*.xmi"/>
</metainf>
```

## 7.2 Documentation Errata

This section describes the known errors in the documentation. It includes the following topics:

- Section 7.2.1, "Parameterized SQL"
- Section 7.2.2, "Sequencing Examples"
- Section 7.2.3, "Configuring the OracleAS TopLink Web Client"
- Section 7.2.4, "OracleAS TopLink Mapping Workbench Tutorial"

#### 7.2.1 Parameterized SQL

The Oracle Application Server TopLink Application Developer's Guide incorrectly states that you cannot use batch writing and parameterized SQL together.

#### 7.2.2 Sequencing Examples

The sequencing code examples, Example A-2 and Example A-3, in the *Oracle Application Server TopLink Application Developer's Guide* are incorrect. Example 3-22 and Example 3-23 illustrate the correct code examples for using sequencing with stored procedures.

#### 7.2.3 Configuring the OracleAS TopLink Web Client

In the "Configuring the Web Client" section of the *Oracle Application Server TopLink Application Developer's Guide*, the correct path to the web.xml file should be:

ORACLE\_HOME \toplink \config \toplinkwc.

When using the Web Client with OC4J, replace the path indicated in the document:

ORACLE HOME \toplink \examples \oc4j \904 \server \

with your local *J2EE\_HOME* directory.

To deploy to BEA WebLogic, you must also define a reference to this datasource in the ORACLE HOME\toplink\config\toplinkwc\weblogic.xml file, as follows:

```
<reference-descriptor>
<resource-description>
<res-ref-name>jdbc/DataSourceName</res-ref-name>
<jndi-name>jdbc/DataSourceName</jndi-name>
</resource-description>
</reference-descriptor>
```

In the "Configuring the Application Server" section, the first step of the procedure, where you are instructed to copy the toplinkwc.ear file to an application server-specific directory, is not required. When you run the assembleWebClient script located in the ORACLE\_HOME\toplink\bin directory, the system assembles and deploys the toplinkwc.ear file for you, as specified in the build.properties file.

## 7.2.4 OracleAS TopLink Mapping Workbench Tutorial

When completing the tutorials in *Oracle Application Server TopLink Mapping Workbench User's Guide*, be aware of the following changes:

- To use sequencing, in addition to creating the sequence table from OracleAS TopLink Mapping Workbench, you must also create the sequence table in the database.
- When creating the sequence table, use size 38 for both SEQ\_NAME and SEQ\_ COUNT.
- When implementing inheritance for the BaseProject descriptor, ensure that the Read Subclass On Query option is selected.
- Figure B-49 incorrectly omits the BaseProject class indicator type. Although BaseProject is an abstract class and does not require an indicator value, it is listed on the Inheritance tab.
- In Example B-4, the line:

president.addPhoneNumber(homeNumber);

should be replaced with:

president.addPhoneNumber(homePhone);

## **Oracle Application Server Web Cache**

This chapter describes the issues associated with Oracle Application Server Web Cache (OracleAS Web Cache). It includes the following topics:

- Section 8.1, "Configuration Issues and Workarounds"
- Section 8.2, "Documentation Errata"

## 8.1 Configuration Issues and Workarounds

This section describes configuration issues and their workarounds for OracleAS Web Cache. It includes the following topics:

- Section 8.1.1, "Reloading Issue with Cache Operations Success Message in Internet Explorer Browser"
- Section 8.1.2, "Failure When Submitting Global URL Parameters to Ignore in OracleAS Web Cache Manager"
- Section 8.1.3, "Invalidation Timeout Issue During Invalidation Propagation to a Cache Cluster Member"
- Section 8.1.4, "Failure to Invalidate Content in Configurations with Uppercase Site Host Names"

# 8.1.1 Reloading Issue with Cache Operations Success Message in Internet Explorer Browser

When you submit a successful operation in the Cache Operations page (Cache Operations in Operations) in OracleAS Web Cache Manager, a success dialog box appears. When you click **OK** to acknowledge the message on versions of Internet Explorer running on Macintosh, the success dialog box reloads the OracleAS Web Cache Manager interface into the dialog box itself.

## 8.1.2 Failure When Submitting Global URL Parameters to Ignore in OracleAS Web Cache Manager

The Global URL Parameters to Ignore dialog box is displayed when you select **Edit Global URL Parameters to Ignore** from the Site Definitions page of OracleAS Web Cache Manager. In some cases, when you submit parameters to ignore in the Global URL Parameters to Ignore dialog box of OracleAS Web Cache Manager, the submission is ignored and the Global URL Parameters to Ignore dialog box continues to display. To workaround this behavior, navigate to the Web Cache Home page, select the Administration tab, Properties, Application, Sites, and then Oracle Enterprise Manager Application Server Control. Select the Global URL Parameters option in the Defaults and Global Settings section to configure parameters to exclude.

# 8.1.3 Invalidation Timeout Issue During Invalidation Propagation to a Cache Cluster Member

Invalidation has a default timeout of 300 seconds for the propagation of invalidation requests. If a node is not running and is configured as a cache cluster member in a cache cluster, then OracleAS Web Cache correctly recognizes the node failure. However, invalidation requests are still sent to the shutdown node as part of invalidation propagation, resulting in a timeout of 300 seconds for those requests. A message similar to the following is reported in response to the invalidation request:

Can't connect to the web cache's invalidation listening port.

To avoid the long timeout, remove the cache cluster member from the cluster.

**See Also:** Section "Removing Caches from a Cluster" in Chapter 10, "Configuring Cache Clusters," in *Oracle Application Server Web Cache Administrator's Guide* 

## 8.1.4 Failure to Invalidate Content in Configurations with Uppercase Site Host Names

In Oracle Application Server 10g Release 2 (10.1.2), advanced invalidation requests fail for configurations that specify an uppercase or mixed case host name in the site definition for the site itself or any of its aliases. For example, you specify WWW.COMPANY.COM or WWW.Company.COM instead of www.company.com in the site definition.

To workaround this issue, change the host name value used in the sites and site aliases configuration to lowercase. For example, change WWW.COMPANY.COM to www.company.com. You specify the site configuration in the Sites page of Application Server Control Console. To access the Sites page, navigate to the Web Cache Home page. On the Administration tab, select **Properties**, **Applications**, and then **Sites**. You can also specify the site configuration on the Site Definitions page of OracleAS Web Cache Manager. To access this page, navigate to Origin Servers, Sites, and Load Balancing, and then select Site Definitions.

## 8.2 Documentation Errata

This section describes the documentation errata.

Section 8.2.1, "Incorrect Note in Oracle Application Server Web Cache Administrator's Guide"

### 8.2.1 Incorrect Note in Oracle Application Server Web Cache Administrator's Guide

Section "Listing Popular Requests and Cache Contents" in Chapter 15, "Using Diagnostics Tools", in *Oracle Application Server Web Cache Administrator's Guide* contains the following note:

**Note:** OracleAS Web Cache Manager lists only those objects that are valid. Although the cache may contain objects that are expired or that have been invalidated, those objects are not included in these lists.

Disregard this note. The output for popular requests also includes cached but expired objects.

## **Oracle Enterprise Manager**

This chapter describes issues with Oracle Enterprise Manager. It includes the following topics:

- Section 9.1, "General Issues and Workarounds"
- Section 9.2, "Understanding Version Compatibility"
- Section 9.3, "Documentation Errata"

## 9.1 General Issues and Workarounds

This section describes general issues and their workarounds for Oracle Enterprise Manager 10*g* Application Server Control Console. It includes the following topics:

- Section 9.1.1, "Setting Globalization Support and Operating System Locale Environment Variables"
- Section 9.1.2, "Timestamp on Log Files May Not Be Accurate"
- Section 9.1.3, "Errors When Configuring Components or Adding or Removing OC4J Instances"
- Section 9.1.4, "Problems with the Progress Page When Using a Macintosh Browser"
- Section 9.1.5, "Error When Clicking Topology Link from Host Page"
- Section 9.1.6, "Error When Using the ADF Business Component Link on the Host Page"
- Section 9.1.7, "Posting Data from the Logging Pages"
- Section 9.1.8, "Additional Step When Removing an Application Server Target from the Grid Control Console"
- Section 9.1.9, "Security Considerations When Changing Schema Passwords with the Application Server Control Console"
- Section 9.1.10, "Problems Viewing OracleAS Portal Metrics When OracleAS Portal is Configured for Secure Sockets Layer (SSL)"
- Section 9.1.11, "Database Management in OracleAS Cold Failover Cluster (Infrastructure) Configurations"

## 9.1.1 Setting Globalization Support and Operating System Locale Environment Variables

If you launch a command line tool such as emctl in a non-English setup environment to start a process, then ensure that the operating system locale and the NLS LANG

environment variable settings are configured properly and consistently. This is applicable to the emctl command line utility that is available with Oracle Application Server installations as well as with the emctl utility available with Grid Control Console installations.

If these environment variables are not set prior to Oracle Application Server or Grid Control Console installations, then non-ASCII characters will appear incorrectly in Application Server Control Console or Grid Control Console. To prevent this problem from occurring, set these two environment variables prior to installation. If you cannot set the environment variables prior to installation, then set the two environment variables after installation, and restart the Management Agent.

Refer to the following sections for details on how to check and set the values for the environment variables:

- Section 9.1.1.1, "Checking the Operating System Locale"
- Section 9.1.1.2, "Setting the Operating System Locale"
- Section 9.1.1.3, "Checking the NLS\_LANG Environment Variable"
- Section 9.1.1.4, "Setting the NLS\_LANG Environment Variable"

#### 9.1.1.1 Checking the Operating System Locale

Ensure that the LC\_ALL or LANG environment variables have the correct value. To check the current setting, issue the following command:

\$PROMPT> locale

#### 9.1.1.2 Setting the Operating System Locale

If you are using bash or zsh, then to set the locale environment variable of the operating system, run the export command. For example:

export LANG=zh\_CN

In this example, the variable is being set to Simplified Chinese. For the specific value in each operating system, refer to the documentation specific to the operating system.

If you are using csh or tcsh, then issue the setenv command:

setenv LANG zh\_CN

#### 9.1.1.3 Checking the NLS\_LANG Environment Variable

Ensure that the NLS\_LANG environment variable is set to a compatible value with the operating system locale setting. In addition, if Grid Control is being used to centrally manage Oracle Application Server, then ensure that the Grid Control Management Repository database character is set. For a specific value of the language or the character set, refer to *Oracle Application Server Globalization Guide*.

If the platform is a Windows-based operating system, then the default NLS\_LANG setting in the registry should be used as is. In addition, check if the NLS\_LANG setting exists in *Oracle\_Home*/opmn/conf/opmn.xml on UNIX or *ORACLE\_HOME*\opmn\conf\opmn.xml on Windows. For example, the opmn.xml file should have the following content:

If the NLS\_LANG setting exists, then ensure that the NLS\_LANG setting in the opmn.xml file is identical to the NLS\_LANG environment variable.

#### 9.1.1.4 Setting the NLS\_LANG Environment Variable

If you are using bash or zsh, then to set the NLS\_LANG environment variable, issue the export command. For example:

export NLS\_LANG="Simplified Chinese\_China.ZHS16GBK"

In this example, the variable is set to Simplified Chinese. For the specific value in each operating system, refer to documentation specific to the operating system.

If you are using csh or tcsh, then issue the setenv command. For example:

setenv NLS\_LANG "Simplified Chinese\_China.ZHS16GBK"

#### 9.1.2 Timestamp on Log Files May Not Be Accurate

The log file timestamps shown by the operating system, which are displayed in Log Viewer of Application Server Control Console, are not always correct. The log file may contain recent log messages, but the timestamp available from the operating system is normally older than the last message written to the file.

#### 9.1.3 Errors When Configuring Components or Adding or Removing OC4J Instances

While installing Oracle Management Agent 10.1.0.2 on a computer, which has one or more instances of Oracle Application Server 10g (10.1.2), you may encounter errors in Application Server Control Console if you modify your component configuration. For example, you may receive errors if you create or remove an OC4J instance or if you configure an Oracle Application Server component after you have installed the application server.

To workaround this problem, install Oracle Management Agent 10.1.0.3 or later patchsets.

#### 9.1.4 Problems with the Progress Page When Using a Macintosh Browser

When you perform an operation with Application Server Control Console, such as creating a OC4J instance, Enterprise Manager displays a progress page that indicates that the operation is still in progress.

When using the Apple Safari browser on a Macintosh computer, the progress page continues to display even after the operation is complete. As a result, the operation confirmation page is not displayed.

To solve this problem, set the EM\_OC4J\_OPTS environment variable to the following value and restart Application Server Control:

-Doracle.sysman.emSDK.eml.util.iAS.waitForCompletion=true

**See Also:** Appendix "Managing and Configuring Application Server Control" of *Oracle Application Server Administrator's Guide* for more information about using the EM\_OC4J\_OPTS environment variable

#### 9.1.5 Error When Clicking Topology Link from Host Page

In the Host page of Application Server Control, when you click the **Topology** link, the following error occurs:

Could not determine the oracle home for this component

To workaround this error, navigate to the Farm page, and click the **Topology** link from that page.

### 9.1.6 Error When Using the ADF Business Component Link on the Host Page

In the Host page of Application Server Control, when you click the **ADF Business Components** target in the Targets section, the following error occurs:

Error: Failed to connect to OC4J null instance now, please click refresh page to try again!

To avoid this error, navigate to the OC4J Administration page, and click the **ADF Business Components** link in the Related Links section.

### 9.1.7 Posting Data from the Logging Pages

After you configure security for Application Server Control, you may find intermittent issues with form data updates in the Logging pages. These issues may occur with Microsoft Internet Explorer browsers after you install the 832894 (MS04-004) security update or the 821814 hotfix. Microsoft Internet Explorer has known issues regarding using a form on a HTTPS Web page. Problem related to these updates have been seen in the Advanced Search feature of the Search Log Repository page.

To workaround this problem, download the Microsoft Q831167.exe package and any other related patch recommended by Microsoft.

#### See Also:

http://support.microsoft.com/default.aspx?kbid=831167 for details about the Q831167.exe package

## 9.1.8 Additional Step When Removing an Application Server Target from the Grid Control Console

If an Oracle Application Server 10g (9.0.4) or 10g Release 2 (10.1.2) target is removed from the Grid Control Console, then the Infrastructure page in Application Server Control Console shows Central Management as Configured.

To reset the Central Management section of the page, delete the following file from centralagents.lst in the application server Oracle home:

- In UNIX, \$ORACLE\_HOME/sysman/emd/centralagents.lst
- In Windows, ORACLE HOME\sysman\emd\centralagents.lst

# 9.1.9 Security Considerations When Changing Schema Passwords with the Application Server Control Console

You can use the Application Server Control Console to change the password for a component schema in the OracleAS Metadata Repository.

However, when you perform this task in the Application Server Control Console, the new password you enter will be saved in clear text format in the following log file:

ORACLE HOME\sysman\log\em-web-access.log

In addition, if the Application Server Control Console has not been secured, the new schema password will be transmitted unencrypted from the client-side browser to the machine where the Console is running.

**See Also:** "Configuring Security for the Application Server Control Console" in the chapter "Enabling SSL in the Infrastructure" in the *Oracle Application Server Administrator's Guide* for more information about the benefits of configuring security for the Application Server Control Console

To avoid these potential security issues, perform the following procedure before changing a schema password in the Application Server Control Console:

1. Stop the Application Server Control.

You can stop the Application Server Control by stopping the Application Server Control service in the Services control panel.

**See Also:** The "Starting and Stopping" chapter of the Oracle *Application Server Administrator's Guide* 

2. Secure the Application Server Control by entering the following command:

ORACLE\_HOME\bin\emctl secure iasconsole

**See Also:** "Configuring Security for Enterprise Manager Application Server Control Console" in Appendix A of the *Oracle Application Server Administrator's Guide* 

**3.** Use a text editor to open the following configuration file in the application server Oracle home:

ORACLE\_HOME\sysman\j2ee\config\emd-web-site.xml

4. Locate the following entry in the emd-web-site.xml file:

```
<!-- Access Log, where requests are logged to --> <access-log path="...log\em-web-access.log" />
```

5. Modify the access-log path entry so it describes the format of each log entry, as follows:

<!-- Access Log, where requests are logged to -->
<access-log path="..\..\log\em-web-access.log"
format="\$ip - [\$time] '\$path' \$status \$size"/>

- 6. Save and close the emd-web-site.xml file.
- 7. Start the Application Server Control.

You can start the Application Server Control by starting the Application Server Control service in the Services control panel.

**See Also:** The "Starting and Stopping" chapter of the Oracle Application Server Administrator's Guide

# 9.1.10 Problems Viewing OracleAS Portal Metrics When OracleAS Portal is Configured for Secure Sockets Layer (SSL)

When you use Application Server Control Console to monitor an instance of OracleAS Portal that has been configured to use Secure Sockets Layer (SSL), some performance metrics for OracleAS Portal may not display.

To correct this problem you must allow the Application Server Control to recognize the Certificate Authority that was used by the Web Site to support HTTPS. You must add the Certificate of that Certificate Authority to the list of Certificate Authorities recognized by the Application Server Control.

To configure Application Server Control to recognize the Certificate Authority:

- 1. Obtain the Certificate of the Web Site's Certificate Authority, as follows:
  - **a.** In Microsoft Internet Explorer, connect to the HTTPS URL of the application server you are attempting to monitor.
  - **b.** Double-click the lock icon at the bottom of the browser screen, which indicates that you have connected to a secure Web site.

The browser displays the Certificate dialog box, which describes the Certificate used for this Web site. Other browsers offer a similar mechanism to view the Certificate detail of a Web Site.

- c. Click the Certificate Path tab and select the first entry in the list of certificates.
- d. Click View Certificate to display a second Certificate dialog box.
- e. Click the Details tab on the Certificate window.
- f. Click **Copy to File** to display the Certificate Manager Export wizard.
- **g.** In the Certificate Manager Export wizard, select **Base64 encoded X.509 (.CER)** as the format you want to export and save the certificate to a text file with an easily-identifiable name, such as portal\_certificate.cer.
- h. Open the certificate file using your favorite text editor.

The content of the certificate file will look similar to the content shown in Example 15–1.

- 2. Update the list of Certificate Authorities, as follows:
  - **a.** Locate the b64InternetCertificate.txt file in the following directory of the Oracle Application Server Oracle home:

ORACLE\_HOME\sysman\config\

This file contains a list of Base64 Certificates.

- **b.** Edit the b64InternetCertificate.txt file and add the contents of the Certificate file you just exported to the end of the file, taking care to include all the Base64 text of the Certificate including the BEGIN and END lines.
- **3.** Copy the text file that contains the certificate (for example, the file you named portal\_certificate.cer earlier in this procedure) to the OracleAS Portal middle tier.
- 4. Use the orapki utility to update the monwallet Oracle wallet by using the following command:

```
ORACLE_HOME/bin/orapki wallet add
    -wallet ORACLE_HOME/sysman/config/monwallet
    -trusted_cert
```

-cert certificate location

When you are prompted for a password, enter the password for the monwallet wallet. The default password is "welcome".

In the example, replace *certificate\_location* with the full path to the text file that contains the certificate you saved earlier in this procedure and that you copied to the OracleAS Portal middle tier. For example:

D:\oracle\portal\_certificate.cer

5. Restart the Application Server Control.

After you restart the Application Server Control, Enterprise Manager detects your addition to the list of Certificate Authorities and you can successfully monitor the OracleAS Portal metrics using the secure Application Server Control Console.

Example 9–1 Example Content of an Exported Certificate

```
-----BEGIN CERTIFICATE-----
MIIDBzCCAnCgAwIBAgIQTs4NcImNY3JAs5edi/5RkTANBgk
... base64 certificate content ...
-----END CERTIFICATE-----
```

## 9.1.11 Database Management in OracleAS Cold Failover Cluster (Infrastructure) Configurations

In both non-distributed and distributed OracleAS Cold Failover Cluster (Infrastructure) configurations, you can run the Database Console only from the node where you installed the OracleAS Metadata Repository. For example, if your hardware cluster consists of node A and node B, and you performed the installation from node A, then you can only run the Database Console from node A. The reason for this is that the Database Console uses the physical hostname instead of the virtual hostname.

If node A fails, you will not be able to run Database Console from node B. To manage the OracleAS Metadata Repository database from node B, you have to use other tools, such as SQL\*Plus.

## 9.2 Understanding Version Compatibility

This section provides a compatibility matrix that you can use as a quick reference for identifying potential compatibility issues and a comprehensive list of the compatibility problems and solutions you might have to consider.

**See Also:** Section "Using 10(10.1.2) Compatibility Matrix in *Oracle Application Server Upgrade and Compatibility Guide* for details

## 9.3 Documentation Errata

This section describes documentation errata. It includes the following topics:

- Section 9.3.1, "Online Help for the Application Server Control All Metrics Page"
- Section 9.3.2, "Error in Online Help Topic About Regular Expressions"

#### 9.3.1 Online Help for the Application Server Control All Metrics Page

Most of the component home pages within Application Server Control include the All Metrics link. When you click this link, Enterprise Manager displays the All Metrics page, which provides a comprehensive list of all the performance metrics you can monitor for the selected component.

In some cases, you can click a metric name on the All Metrics page to display the Metric Details page, and then click **Help** to get more information about the selected metric.

However, for some metrics, when you click **Help**, a Topic not found error is displayed. This problem will be addressed in a future version of Oracle Application Server.

In rest of the cases, the online help provided for a particular metric might refer to features available only when you are centrally managing your application server instance with Grid Control Console. For example, the online help might refer to thresholds, alerts, or the display of historical data about a metric. In those cases, you can access these additional monitoring features by installing and configuring Grid Control Console.

#### See Also:

http://www.oracle.com/technology/documentation/oem.html
for details on Application Server Control All Metrics page

#### 9.3.2 Error in Online Help Topic About Regular Expressions

In the Application Server Control online help topic "About Regular Expressions," the example for the asterisk (\*) character shows:

OC4J\*.

The example should instead show the following:

OC4J.\*