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This guide is intended to help you prepare to install the products included in this media pack. It includes information about the following:

- Checking the Contents of the Media Pack
- Preparing to Install Oracle Database
- Additional Information
- Documentation Accessibility

### Checking the Contents of the Media Pack

Before you start to install any product, verify that the media pack contains all of the required parts, as follows:

1. Locate the Packing List in the media pack.
2. Verify that all of the parts listed on the Packing List are included in the media pack.

   If any part is shown as being on back order, it will be shipped to you as soon as it becomes available.

3. If you have any concerns about your shipment, for example, questions about missing items, back-ordered products, or
returns, use one of the following methods to contact Oracle, depending on your location:

- If you are in the United States, use the iTAR feature on the OracleMetaLink Web site to log a U.S. Client Relations/Non-Technical Request:
  
  http://www.oracle.com/support/metalink/

- If you are in another country, contact your local support center. See the following Web site for contact information:
  
  http://www.oracle.com/support/contact.htm

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**Note:** The Packing List is not your invoice. The invoice is mailed to the billing address and contact name that you provided when you ordered the media pack.

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**Preparing to Install Oracle Database**

The Fujitsu Siemens BS2000/OSD platform does not support direct attachment of DVD devices. To install Oracle Database 10g:

1. Mount the Oracle Database 10g DVD on a system with a DVD drive, for example, a UNIX or Windows system.
2. Use a Web browser to view the welcome.htm file, which is located in the top-level directory on the DVD.

This file contains links to the installation documentation, the release notes, and other information sources.

3. Select the **Documentation** tab.

4. To install the software, follow the installation instructions in the *Oracle Database Installation and Administration Guide for Fujitsu Siemens BS2000/OSD*.

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**Note:** In this book, Chapter 3, "Installing Oracle Database Software", describes how to copy the installation files to the Fujitsu Siemens BS2000/OSD system, extract the files, and install the software.

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5. If necessary, review the following section for information about how to contact Oracle Support Services and how to order additional products, licenses, or printed documentation.

**Additional Information**

This section contains information about the following:
Product Licenses

You are welcome to install and evaluate the products included in this media pack for 30 days under the terms of the Trial License Agreement. However, you must purchase a program license if you want to continue using any product after the 30 day evaluation period. See the following section for information about purchasing program licenses.

Purchasing Licenses, Version Updates, and Documentation

You can purchase program licenses, updated versions of Oracle products, and printed versions of Oracle documentation from the Oracle Store Web site:

http://oraclestore.oracle.com/
Contacting Oracle Support Services

If you have purchased Oracle Product Support, you can call Oracle Support Services for assistance 24 hours a day, seven days a week. For information about purchasing Oracle Product Support or contacting Oracle Support Services, go to the Oracle Support Services Web site:

http://www.oracle.com/support/

Locating Product Documentation

Documentation for Oracle products is available in both HTML and Adobe portable document format (PDF) formats from the following locations:

- Platform-specific documentation is available on the product discs. To access the documentation, see the welcome.htm file located in the top-level directory of the DVD.

- Generic product documentation is available on the Oracle Technology Network Web site:

  http://oracle.com/technology/documentation/

To view PDF documents, download the free Adobe Acrobat Reader from the Adobe Web site, if necessary:

http://www.adobe.com/
Documentation Accessibility

Our goal is to make Oracle products, services, and supporting documentation accessible, with good usability, to the disabled community. To that end, our documentation includes features that make information available to users of assistive technology. This documentation is available in HTML format, and contains markup to facilitate access by the disabled community. Accessibility standards will continue to evolve over time, and Oracle is actively engaged with other market-leading technology vendors to address technical obstacles so that our documentation can be accessible to all of our customers. For more information, visit the Oracle Accessibility Program Web site at http://www.oracle.com/accessibility/.

Accessibility of Code Examples in Documentation

Screen readers may not always correctly read the code examples in this document. The conventions for writing code require that closing braces should appear on an otherwise empty line; however, some screen readers may not always read a line of text that consists solely of a bracket or brace.
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