

# **Retek<sup>®</sup> Distribution Management<sup>™</sup> 10.3.6**

## **Installation Guide**



---

**Corporate Headquarters:**

Retek Inc.  
Retek on the Mall  
950 Nicollet Mall  
Minneapolis, MN 55403  
USA  
888.61.RETEK (toll free US)  
Switchboard:  
+1 612 587 5000  
Fax:  
+1 612 587 5100

**European Headquarters:**

Retek  
110 Wigmore Street  
London  
W1U 3RW  
United Kingdom  
Switchboard:  
+44 (0)20 7563 4600  
Sales Enquiries:  
+44 (0)20 7563 46 46  
Fax:  
+44 (0)20 7563 46 10

The software described in this documentation is furnished under a license agreement, is the confidential information of Retek Inc., and may be used only in accordance with the terms of the agreement.

No part of this documentation may be reproduced or transmitted in any form or by any means without the express written permission of Retek Inc., Retek on the Mall, 950 Nicollet Mall, Minneapolis, MN 55403, and the copyright notice may not be removed without the consent of Retek Inc.

Information in this documentation is subject to change without notice.

Retek provides product documentation in a read-only-format to ensure content integrity. Retek Customer Support cannot support documentation that has been changed without Retek authorization.

Retek<sup>®</sup> Distribution Management<sup>™</sup> is a trademark of Retek Inc.

Retek and the Retek logo are registered trademarks of Retek Inc.

This unpublished work is protected by confidentiality agreement, and by trade secret, copyright, and other laws. In the event of publication, the following notice shall apply:

©2004 Retek Inc. All rights reserved.

All other product names mentioned are trademarks or registered trademarks of their respective owners and should be treated as such.

Printed in the United States of America.

## Customer Support

### Customer Support hours

Customer Support is available 7x24x365 via email, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

Contact Method	Contact Information
----------------	---------------------

E-mail	support@retек.com
--------	-------------------

Internet (ROCS)	<a href="https://rocs.retek.com">rocs.retek.com</a> Retek's secure client Web site to update and view issues
-----------------	---

Phone	+1 612 587 5800
-------	-----------------

Toll free alternatives are also available in various regions of the world:

Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
France	0800 90 91 66
Hong Kong	800 96 4262
Korea	00 308 13 1342
United Kingdom	0800 917 2863
United States	+1 800 61 RETEK or 800 617 3835

Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403
------	---

### When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

# Contents

## **Chapter 1 – Database server installation instructions..... 1**

Mount CD-ROM on the Database Server .....	1
Update ddl .....	2
Update data .....	2
Update packages, stored procedures and functions .....	2

## **Chapter 2 – Application Server installation instructions..... 3**

Application Server installation instructions.....	3
Compile forms (*.fmb).....	4
Copy remaining files .....	4



# Chapter 1 – Database server installation instructions

Before you apply the RDM 10.3.6 patch:

- Make a backup of all your objects and database schema.
- Check that RDM 10.3.5 is installed.

Before copying over any files:

- Note whether customizations have been made to the module. If so, then the customizations must be reapplied over the new version of the module (or the fix may need to be applied to the custom version of the code).
- Copy the original files to a different directory before copying over them in case they need to be referred to at a later date.



**Note:** These instructions refer to rdmdev10 as the Oracle owning schema.

## Mount CD-ROM on the Database Server

- 1 Mount the CD-ROM on your Database Server.
- 2 Copy the `rdm1036dbpatch.tar.z` file from the `CD/dbserverunix` directory to a newly created staging directory on your UNIX server.
- 3 Log in to UNIX.
- 4 Change directories to the staging directory.



**Note:** The tar file must have a `.Z` extension.

- 5 If the tar file has a “z” in lowercase, change it by typing:  

```
mv rdm1036dbpatch.tar.z rdm1036dbpatch.tar.Z
```
- 6 Uncompress the tar file by entering:  

```
uncompress rdm1036dbpatch.tar.Z
```
- 7 Untar the tar file by entering:  

```
tar xvf rdm1036dbpatch.tar
```

## Update ddl

- 1 Log in to UNIX as the retek user.
- 2 Change directories to <staging area>/dbcs.
- 3 Review and understand the new dbc scripts before running them.
- 4 If you have customized objects, make the appropriate modifications.
- 5 Log in to SQLPLUS as the rdmdev10 user.
- 6 Enter the following command:  

```
SQL> @patch1036dbcs.sql
```
- 7 Exit SQLPlus.
- 8 Check the log file, patch1036dbcs.log upon completion to verify that no errors were received.

## Update data

- 1 On the server, change directories to <staging area>/sqlplus.
- 2 Log in to SQLPLUS as rdmdev10.
- 3 Enter the following command to update data:  

```
SQL> @patch1036ctl.sql
```
- 4 View the spool file patch1036ctl.log when finished to verify that no errors were found.

## Update packages, stored procedures and functions

- 1 On the server, change directories to <staging area>/db\_objects.
- 2 Log in to SQLPLUS as rdmdev10.
- 3 Enter the following command to update packages, procedures, and functions:  

```
SQL> @patch1036rdm.sql
```
- 4 View the spool file patch1036rdm.log when finished to verify that no errors were found. There may be compilation errors. These will be resolved later.
- 5 Validate any objects that may have become invalid using the validation script inv\_obj\_comp.sql.




# Chapter 2 – Application Server installation instructions



**Note:** If you have modified any forms, menus or reports make a backup copy so that you can reapply any custom modifications.

## Application Server installation instructions

- 1 Mount the CD-ROM on your UNIX Application Server.
- 2 Change directories to /appserverunix.
- 3 Copy the rdm1036apppatch.tar.z file from the CD /appserverunix directory to a newly created staging directory on your UNIX Application server.
- 4 Log in to UNIX.
- 5 Change directories to the staging directory.  
 **Note:** The tar file must have a .Z extension.
- 6 If the tar file has a Z in lowercase, change it by typing:  

```
mv rdm1036apppatch.tar.z rdm1036apppatch.tar.Z
```
- 7 Uncompress the tar file by entering:  

```
uncompress rdm1036apppatch.tar.Z
```
- 8 Untar the tar file by entering:  

```
tar xvf rdm1036apppatch.tar
```
- 9 Make sure your UNIX environment is set up properly to compile Oracle Forms (see the RDM 10.1 installation guide for more information).

### Compile forms (\*.fmb)

- 1 Change directories to <staging area>/forms/src.
- 2 Copy all the \*.fmb's to <INSTALL\_DIR>/rdm/forms/src.
- 3 Change directories to <INSTALL\_DIR>/rdm/forms/src.
- 4 Use the fmb2fmx script located in that directory to compile and generate the executable forms (fmx).

```
> export UP=<db_user>/<db_user_password>@<Oracle_db>
> chmod 755 fmb2fmx (if necessary)
> ./fmb2fmx
```
- 5 Check to make sure each .fmb file has a corresponding .fmx file. If a form fails to compile (there is no .fmx file), you may have to manually compile the form by launching the form builder tool.(f60desm&)
- 6 All resulting .fmx files need to be moved to the <INSTALL\_DIR>/rdm/forms/bin directory. From the <INSTALL\_DIR>/rdm/forms/src directory, issue the following command:

```
> mv *.fmx ../bin
```

### Copy remaining files

- 1 Change directories to <staging area>/forms/src.
- 2 All \*.sql files need to be copied to the <INSTALL\_DIR>/rdm/foms/bin directory. From the <staging area>/forms/src directory, issue the following commands:

```
cp *.sql <INSTALL_DIR>/rdm/forms/bin
```