

Retek[®] Merchandising System[™]

10.1.10

Release Notes

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Printed in the United States of America.

Customer Support

Customer Support hours

Customer Support is available 7x24x365 via email, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

Contact Method	Contact Information
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E-mail	support@retек.com
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Internet (ROCS)	rocs.retek.com Retek's secure client Web site to update and view issues
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Phone	+1 612 587 5800
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Toll free alternatives are also available in various regions of the world:

Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
France	0800 90 91 66
Hong Kong	800 96 4262
Korea	00 308 13 1342
United Kingdom	0800 917 2863
United States	+1 800 61 RETEK or 800 617 3835

Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403
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When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.
- WebEx recording of recreation (when applicable).

Overview

Please review the enclosed DEFECT documents promptly to establish the impact on your business operations. Retek Customer Support investigates submitted issues assuming that all release patches have been applied. While it is ultimately at the client's discretion as to when to apply patches, delays or lags in their application can complicate the support process. To assist in the patch review, Retek Customer Support provides a system-level assessment by assigning a Priority. In addition, a cross-reference spreadsheet is provided to assist with this research (see 'DEFECT Documentation' below). As listed below, this patch contains both general product fixes and functional enhancements and is considered the RMS 10.1.10 release. Refer to the 'RMS Fixes' and 'RMS Enhancements' sections of this document for more details.

Before installing RMS 10.1.10, confirm that RMS 10.1 and all following patches (RMS 10.1.1, RMS 10.1.2, RMS 10.1.3, RMS 10.1.4, RMS 10.1.5, RMS 10.1.6, RMS 10.1.7, RMS 10.1.8, RMS 10.1.9) have been applied. The 10.1.10 patch release contains batch, package, forms program modifications. Refer to the 10.1.10 patch documentation for detailed information on each fix.

As with all patches, the following points should be considered before applying RMS 10.1.10:

- Copy the original files to an archive directory before you overwrite them in case they are later needed for reference.
- Note that the cutoff date for RMS 10.1.10 was Nov 24, 2004. Fixes that you have received after this date and applied to your environment may require special consideration when applying this patch.
- Note whether customizations have been made to the module. If so, the customizations will need to be reapplied to the new version of the module (or the fix may need to be applied to the custom version of the code).

RMS fixes

As mentioned earlier, RMS 10.1.10 includes general product fixes. Read the provided documents for details. A DEFECT fix is a modification to the base Retek code (for example, a bug fix, performance enhancement, or functional enhancement, and so on). Each DEFECT fix included in this patch has a corresponding DEFECT document in the \doc\defect_doc folder titled <DEFECT#> <module>.doc (e.g. "123456 nxprcno.doc"). DEFECT documents should be fully reviewed before this patch is implemented. To assist with the patch application process, there is also a DEFECT module cross-reference spreadsheet in the same folder (RMS 10.1.10 MODULE XREF.xls) which lists and allows sorting by DEFECT, Program Name, Revision #, Functional Area, Priority, and Defect Description. A description of several noteworthy fixes follows. This is a complete list of fixes included in the patch.

Fixes by functional area

Allocations, ASN, Batch Library, CE/OBL, Clearance, Complex Deals, Contracts, Cost Management, Currency, Differentiator, DSD-PO, HTS, Inventory, Inventory Adjustment, Invoice Matching, Item Loc Publishing, Item Maintenance, Item Publishing, Location List, Merchandise Hierarchy, Obligation, Organizational Hierarchy, Pack Items, Price Management, Promotions, Purchase Orders, Receiving, Reclassification, Replenishment, RETL Extracts, Return to Vendor, RIB, RIB Object, RMS-RDW RETL, Sales Audit, standards, Stock Count, Stock Ledger, Store Publishing, Supplier Maintenance, System set up, Toolset, Transfers, Translation, UOM, VAT and other functional areas.

Specific issues to note

Defect 373171 contains the script c373171.sql. This script is for the RTM product only. This code needs to be applied if the user has already uploaded the HTS data. This script updates the other rate and specific rates for each country of import for the following tables: HTS_TAX, HTS_FEE, and HTS_TARIFF_TREATMENT, between the start date and end date entered by the user when prompted while running the script.

If the user enters only the end date, all relevant data on and before the end date is updated. Similarly, if the user enters only the start date, all relevant data on and after the start date is updated. When no dates are entered, all relevant data is updated. Any existing items and purchase orders will not be affected by this change until a user manually presses the recalculate button on the relevant order or deals forms.



Important: This script should be run only once for a particular date range for each country of import. Running this script more than once for a particular date range for each country of import will write erroneous data in the tables.

Defect 375597 contains a few modules, including: vatsqls.pls, vatsqlb.pls, dstinvcb.pls, invcrtmb.pls, ordrcvb.pls. The latest version of these modules has not been included in the last patch RMS 10.1.9 with Defect 367910. It also added with the Zero vat code functionality.

Defect 372829 tells about the structure for the message containing RTVs. Going to RMS was changed to allow for a single message to contain an entire RTV rather than multiple, smaller messages. The change to the message continues to allow for RTVs to be sent to RMS as they have in the past. The message was also converted from using a clob interface to using RIB_OBJECTS. The processing was also changed so that the RIB will call `rmssub_rtv.consume()` directly rather than going through `rmssub_rtvcre.consume`. See this Defect for more detail.

RMS enhancements

The following enhancements were made for performance improvements.

- Defect 373607 ordupd.pc,
- Defect 374065 docclose.pc,
- Defect 373808 invcpst.pc,
- Defect 375416 prmxext.pc.
- Defect 374725 itemloc,
- Defect 374610 itemlocinv,
- Defect 374976 itemloctrait

The following enhancements were made for future delivery transfers using RETL extracts scripts:

- Defect 375525 s375525.sql
- Defect 375525 rmse_future_delivery_tsf.ksh
- Defect 375525 rmse_tsf_in_well.ksh
- Defect 375569 rmse_future_delivery_alloc.ksh
- Defect 375569 rmse_alloc_in_well.ksh
- Defect 375569 s375569.sql
- Defect 375572 s375572.sql
- Defect 375572 rmse_future_delivery_order.ksh
- Defect 375572 rmse_future_delivery_order.schema
- Defect 375605 rmse_wh_cur_inventory.ksh

Miscellaneous

- Three scripts s368419a.sql, s368419b.sql, and s368419c.sql module were not included in the last patch RMS 10.1.9 with Defect 368419. They have been added with this patch.
- The Defect document 372249 stkldgr.doc was not included in the previous patch. The Defect document is being delivered with this patch.