

**Oracle Retail[®] Merchandising
System[™]
10.1.13
Release Notes**

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Customer Support

Customer Support hours

Customer Support is available 7x24x365 via email, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Oracle customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

Contact Method	Contact Information
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E-mail	support@retek.com
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Internet (ROCS)	rocs.retek.com Oracle Retail's secure client Web site to update and view issues
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Phone	+1 612 587 5800
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Toll free alternatives are also available in various regions of the world:

Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
France	0800 90 91 66
Hong Kong	800 96 4262
Korea	00 308 13 1342
United Kingdom	0800 917 2863
United States	+1 800 61 RETEK or 800 617 3835

Mail	Oracle Customer Support 950 Nicollet Mall Minneapolis, MN 55403
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When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

Overview

Please review the enclosed defect documents promptly to establish the impact on your business operations. Oracle Retail Customer Support investigates submitted issues assuming that all release patches have been applied. While it is ultimately at the client's discretion as to when to apply patches, delays or lags in their application can complicate the support process. To assist in the patch review, Oracle Retail Customer Support provides a system-level assessment by assigning a priority. In addition, a cross-reference spreadsheet is provided to assist with this research (see 'Defect Documentation' below). As listed below, this patch contains both general product fixes and functional enhancements and is considered the RMS 10.1.13 release.

Before installing RMS 10.1.13, confirm that RMS 10.1 and all following patches (RMS 10.1.1, RMS 10.1.2, RMS 10.1.3, RMS 10.1.4, RMS 10.1.5, RMS 10.1.6, RMS 10.1.7, RMS 10.1.8, RMS 10.1.9, RMS 10.1.10, RMS 10.1.11, RMS 10.1.12) have been applied. The 10.1.13 patch release contains batch, package, forms program modifications. Refer to the 10.1.13 patch documentation for detailed information on each fix.

As with all patches, the following points should be considered before applying RMS 10.1.13:

- Copy the original files to an archive directory before you overwrite them in case they are later needed for reference.
- The cutoff date for RMS 10.1.13 was August 31, 2005. Fixes that you received after this date and applied to your environment may require special consideration when applying this patch.
- Note whether customizations have been made to the module. If so, the customizations will need to be reapplied to the new version of the module (or the fix may need to be applied to the custom version of the code).

RMS fixes

As mentioned earlier, RMS 10.1.13 includes general product fixes. Read the provided documents for details. A defect fix is a modification to the base Oracle Retail code (for example, a bug fix, performance enhancement, or functional enhancement, and so on). Each defect fix included in this patch has a corresponding defect document titled < defect #> <module>.doc (for example, “123456 nxprcno.doc”). Defect documents should be fully reviewed before this patch is implemented. To assist with the patch application process, there is also a defect module cross-reference spreadsheet in the same folder (RMS 10.1.13 MODULE XREF.xls) which lists and allows sorting by Defect, Program Name, Revision #, Functional Area, Priority, and Defect Description.

Specific issues to note

- **Defect 395464:** Performance enhancement for LIKESTORE.PC batch program.
- **Defect 394822:** Performance enhancement for POSCDNLD.PC.
- **Defect 395460:** Slow performance of SALMAINT.PC as DAILY_DATA TABLE is partitioned as one partition per day.
- **Defect 395539:** Poor performance in the Cost Change By Supplier form.
- **Defect 395638:** Messages in WOIN_MFQUEUE are not picked up by the e*Way. Also, cursor C_QUEUE was tuned for better performance.
- **Defect 395792:** Performance enhancement for the pricing functionality.
- **Defect 395652:** Performance enhancement.
- **Defect 396667:** There’s a performance issue when doing online price changes. Scenarios tested are APPLY, SUBMIT, APPROVE using single item, item list, corporate, all zones.
- **Defect 395612:** The C_GET_PC_ITEMS cursor’s performance can be improved.

RMS – Oracle RPAS for Demand Forecasting interface RETL batch

As part of the RMS 10.1.13 patch, several RETL programs were improved for standards, performance and functionality. Please note the RETL Programs that have been enhanced are specifically for RMS 10.1 to RDF 11.1. The programs contained within this patch should only be used by retailers that want to integrate RMS 10.1 with RDF 11.1. Please review the list of the programs changed and enhancements section to establish the impact on your business operations.

Specific issues to note

Due to enhancements in RPAS 11.1 version, RMS has been updated to better provide integration-related information that RPAS needs to function. Additionally, included with this patch's documentation is an Operations Guide Addendum, which contains an overview of the modifications.

Also, RMS documentation does not include the modifications that have been made to the RETL transform programs. Please refer to the RDF-RPAS documentation for this information.

Programs packaged for RMS-RPAS 11.1 integration

All files and programs listed in the Schema Files column and Source Files column below were modified. In addition, the following library files were modified:

- clndhier.awk
- rmse_error_check.ksh

Text Files	Library Files	Schema Files	Source Files
class_level_vat_ind.txt	clndhier.awk	rmse_domain.schema	pre_rmse.ksh
consolidation_code.txt	convert_currency.ksh	rmse_item_master.schema	rmse_attributes.ksh
curr_bom_date.txt	rmse_analyze_tbl.ksh	rmse_attributes.schema	rmse_daily_sales.ksh
date_format_preference.txt	rmse_drop_tbl.ksh	rmse_daily_sales.schema	rmse_domain.ksh
domain_level.txt	rmse_error_check.ksh	rmse_merchhier.schema	rmse_item_master.ksh
last_eom_date.txt	rmse_error.ksh	rmse_orghier.schema	rmse_merchhier.ksh
last_extr_closed_pot_date.txt	rmse_extract_with_schema.ksh	rmse_stock_on_hand_issues.schema	rmse_orghier.ksh
last_extr_received_pot_date.txt	rmse_get_var.ksh	rmse_stock_on_hand_sales.schema	rmse_stock_on_hand.ksh

Text Files	Library Files	Schema Files	Source Files
max_backpost_days.txt	rmse_lib.ksh	rmse_store.schema	rmse_store.ksh
multi_currency_ind.txt	rmse_log_num_recs.ksh	rmse_suppliers.schema	rmse_suppliers.ksh
next_vdate.txt	rmse_message.ksh	rmse_weekly_sales.schema	rmse_weekly_sales.ksh
prime_currency_code.txt	rmse_query_db.ksh	rmse_wh.schema	rmse_wh.ksh
prime_exchnng_rate.txt	rmse_simple_extract.ksh	rmsl_forecast_daily.schema	rmse.ksh
rmse_config.env	rmsl_update_last_hist_exp_date.ksh	rmsl_forecast_weekly.schema	rmsl_forecast.ksh
stkldgr_vat_incl_retl_ind.txt			rmsl_update_retl_date.ksh
vat_ind.txt			
vdate.txt			
last_day_of_week.txt			