

**Oracle<sup>®</sup> Retail Merchandising System**  
**Release Notes**  
**Release 10.1.14**  
**December 2005**

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A Release Notes document can include some or all of the following sections, depending upon the release:

- Overview of the release
- Functional, technical, integration, and/or performance enhancements
- Assumptions
- Fixed and known issues and defects

## Audience

Release Notes are a critical communication link between Oracle Retail and its retailer clients. There are four audiences in general for whom a Release Notes document is written:

- Retail clients who wish to understand the contents of this release.
- Integrators and implementation staff who have the overall responsibility for implementing the Oracle Retail Merchandising System into their enterprise.
- Business analysts who are looking for high-level functional information about this release.
- System analysts and system operation personnel who are looking for high-level functional and technical content related to this release.

## Customer Support

Customer Support is available 7x24x365 via email, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

### Contact Method Contact Information

E-mail support@rettek.com

Internet (ROCS) [rocs.retek.com](http://rocs.retek.com)

Retek's secure client Web site to update and view issues

Phone +1 612 587 5800

Toll free alternatives are also available in various regions of the world:

Australia +1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)

France 0800 90 91 66

Hong Kong 800 96 4262

Korea 00 308 13 1342

United Kingdom 0800 917 2863

United States +1 800 61 RETEK or 800 617 3835

Mail Oracle  
Customer Support  
950 Nicollet Mall  
Minneapolis, MN 55403

When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

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## Release Notes

RMS 10.1.14 includes general product fixes. A defect fix is a modification to the base Oracle Retail code (for example, a bug fix, performance enhancement, or functional enhancement, and so on). Each defect fix included in this patch has a corresponding defect document titled < defect #> <module>.doc (for example, “123456 nxprcno.doc”). Defect documents should be fully reviewed before this patch is implemented. To assist with the patch application process, there is also a defect module cross reference spreadsheet in the same folder (RMS 10.1.14 MODULE XREF.xls) which lists and enables sorting by Defect, Program Name, Revision #, Functional Area, Priority, and Defect Description.

The defects described in this document should be reviewed to determine the impact on business operations. Oracle Retail Customer Support investigates submitted issues assuming that all release patches have been applied. While it is ultimately at the client’s discretion when to apply patches, delays or lags in their application can complicate the support process. To assist in the patch review, Oracle Retail Customer Support provides a system-level assessment and assigns a priority level to each patch. In addition, a cross-reference spreadsheet is provided to assist with this research (see ‘Defect Documentation’ below). As listed below, this patch contains both general product fixes and functional enhancements that comprise the RMS 10.1.14 release.

Before installing RMS 10.1.14, confirm that RMS 10.1 and all following patches (RMS 10.1.1, RMS 10.1.2, RMS 10.1.3, RMS 10.1.4, RMS 10.1.5, RMS 10.1.6, RMS 10.1.7, RMS 10.1.8, RMS 10.1.9, RMS 10.1.10, RMS 10.1.11, RMS 10.1.12, RMS 10.1.13) have been applied. The 10.1.14 patch release contains batch, package, forms, and program modifications. Refer to the 10.1.14 patch documentation for detailed information on each fix. As with all patches, the following points should be considered before applying RMS 10.1.14:

- Copy the original files to an archive directory before you overwrite them in case they are later needed for reference.
- The cutoff date for RMS 10.1.14 was November 28, 2005. Fixes received after this date and applied to your environment may require special consideration when applying this patch.

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**Note:** If customizations have been made to the module, they need to be reapplied to the new version of the module (or the fix may need to be applied to the custom version of the code).

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## Fixed Issues/Defects

### **397019**

Performance fix for allocation by creating index. There is no index on dept., class, and subclass field on STOP\_SHIP table.

### **397350**

Performance enhancement for adding a new zone in S397350.SQL to improve performance when adding a new zone in ZONEDETL.FMB.

### **398081**

Slow Performance when changing the retail zone group for an item in ITEMADD.FMB, ITEMMASTER.FMB, SKURETL.FMB, ITMPRCSQLS.PLS, ITMPRCSQLB.PLS.

### **397008**

Performance improved when clicking the item detail link to move from the Item Maintenance form to the Item Order form.

### **397470**

Poor performance in TRANDATA.FMB, when querying the tran data records to display the tran data records matching the search criteria provided.

### **397290**

Slow performance in ORDPRG.PC when purging purchase orders.

### **398454**

Slow performance in dealprg.pc.