

**Oracle® Retail Management System**  
Release Notes  
Release 10.1.20

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- (xi) the software component known as DataBeacon™ developed and licensed by Cognos Incorporated of Ottawa, Ontario, Canada, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.



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# Preface

A Release Notes document can include some or all of the following sections, depending upon the release:

- Overview of the release
- Functional, technical, integration, and performance enhancements
- Assumptions
- Fixed defects
- Known issues

## Audience

Release Notes are a critical communication link between Oracle Retail and its retailer clients. There are four general audiences in general for whom a Release Notes document is written:

- Retail clients who want to understand the contents of this release
- Staff who have the overall responsibility for implementing Oracle Retail Management System in their enterprise
- Business analysts who want high-level functional information about this release
- System analysts and system operation personnel who want high-level functional and technical content related to this release

## Related Documents

For more information, see the following documents in the Oracle Retail Management System Release 10.1.20 documentation set:

- Oracle Retail Management System Data Model
- Oracle Retail Management System Installation Guide
- Oracle Retail Merchandising Batch Schedule

## Customer Support

<https://metalink.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

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## Review Patch Documentation

For a base release (".0" release, such as 12.0), Oracle Retail strongly recommends that you read all patch documentation before you begin installation procedures. Patch documentation can contain critical information related to the base release, based on new information and code changes that have been made since the base release.

## Oracle Retail Documentation on the Oracle Technology Network

In addition to being packaged with each product release (on the base or patch level), all Oracle Retail documentation is available on the following Web site:

[http://www.oracle.com/technology/documentation/oracle\\_retail.html](http://www.oracle.com/technology/documentation/oracle_retail.html)

Documentation should be available on this Web site within a month after a product release. Note that documentation is always available with the packaged code on the release date.

## Conventions

**Navigate:** This is a navigate statement. It tells you how to get to the start of the procedure and ends with a screen shot of the starting point and the statement "the Window Name window opens."

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**Note:** This is a note. It is used to call out information that is important, but not necessarily part of the procedure.

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This is a code sample  
It is used to display examples of code

A hyperlink appears like this.

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# Release Notes

## Overview

Please review the enclosed defect documents promptly to establish the impact on your business operations. Oracle Retail Customer Support investigates submitted issues assuming that all release patches have been applied. While it is ultimately at the client's discretion when to apply patches, delays in their application can complicate the support process.

To assist in the patch review, Oracle Retail Customer Support provides a system-level assessment by assigning a priority. In addition, a cross-reference spreadsheet is provided to assist with this research (see "Fixed Issues/Defects" later in this document). This patch contains both general product fixes and functional enhancements and is considered the RMS 10.1.20 release.

Before installing RMS 10.1.20, confirm that RMS 10.1 and all of the following patches have been applied:

- RMS 10.1.1
- RMS 10.1.2
- RMS 10.1.3
- RMS 10.1.4
- RMS 10.1.5
- RMS 10.1.6
- RMS 10.1.7
- RMS 10.1.8
- RMS 10.1.9
- RMS 10.1.10
- RMS 10.1.11
- RMS 10.1.12
- RMS 10.1.13
- RMS 10.1.14
- RMS 10.1.15
- RMS 10.1.16
- RMS 10.1.17
- RMS 10.1.18
- RMS 10.1.19

The 10.1.20 patch release contains batch, package, and forms program modifications. As with all patches, consider the following points before applying RMS 10.1.20:

- Copy the original files to an archive directory before you overwrite them, in case they are needed later for reference.
- The cutoff date for RMS 10.1.20 was June 8, 2007. Fixes that you received after this date and have applied to your environment may require special consideration when applying this patch.
- Note whether customizations have been made to the module. If so, the customizations will need to be reapplied to the new version of the module, or the fix may need to be applied to the custom version of the code.

## Fixed Issues/Defects

RMS 10.1.20 includes general product fixes. A defect fix is a modification to the base Oracle Retail code (for example, a bug fix, performance enhancement, or functional enhancement).

Read the provided defect reports for details. Each defect fix included in this patch has a corresponding defect report titled < defect #> <module>.pdf (for example, "123456 abcdefgh.pdf"). Fully review defect reports before implementing this patch.

To assist with the patch application process, there is also a defect module cross-reference spreadsheet in the same folder (DEFECT MODULE XREF RMS 10.1.20.xls) that lists the fixes.

## Specific Issues to Note

- Defect 5941995: Performance of the Retail By Zone screen (skuretl.fmb) was slow..
- Defect 5946030: There was too much contention between threads, and there was also an occasional deadlock situation when running multiple threads for the program.