Retek® Merchandising System™
10.1.6

Release Notes

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Customer Support

Customer Support hours

Customer Support is available 7x24x365 via e-mail, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

Contact Method	Contact Information
E-mail	support@retek.com
Internet (ROCS)	rocs.retek.com Retek's secure client Web site to update and view issues
Phone	1 612 587 5800

Toll free alternatives are also available in various regions of the world:

Australia	1 800 555 923 (AU-Telstra) or 1 800 000 562 (AU-Optus)
France	0800 90 91 66
United Kingdom	0800 917 2863
United States	1 800 61 RETEK or 800 617 3835

Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403

When contacting Customer Support, please provide:

- Product version and program/module name.

- Functional and technical description of the problem (include business impact).

- Detailed step by step instructions to recreate.

- Exact error message received.

- Screen shots of each step you take.

Overview

Please review the enclosed DEFECT documents promptly to establish the impact on your business operations. Retek Customer Support investigates submitted issues with the assumption that all release patches have been applied. While it is ultimately at the client's discretion as to when to apply patches, delays or lags in their application can complicate the support process. To assist in the patch review, Retek Customer Support provides a system-level assessment by assigning a Priority. In addition, a cross-reference spreadsheet is provided to assist with this research (see 'DEFECT Documentation' below).

This Patch CD contains the 10.1.6 patch release. Before installing RMS 10.1.6, confirm that RMS 10.1 and all following patches (RMS 10.1.1, RMS 10.1.2, RMS 10.1.3, RMS 10.1.4, RMS 10.1.5) have been applied.

The 10.1.6 patch contains batch, package, forms program modifications. Refer to the 10.1.6 patch documentation (located in the doc folder on this CD) for detailed information on each fix.

Note that Defect 357720 was distributed to in advance of the 10.1.6 patch. This defect deals with a stock ledger batch program and should be applied immediately after the RMS 10.1.5 patch. In addition to standard defect fixes, RMS 10.1.6 patch includes functionality that integrates with Retek Store Inventory Management (SIM) 10.3. See the 'RMS Enhancements' section for more details.

As with all patches, the following points should be considered before applying RMS 10.1.6:

- Copy the original files to an archive directory before you overwrite them in case they are later needed for reference.

- Note whether customizations have been made to the module. If so, the customizations will need to be reapplied to the new version of the module (or the fix may need to be applied to the custom version of the code).

DEFECT Documentation

A DEFECT fix is a modification to the base Retek code (e.g. a bug fix, performance enhancement, or functional enhancement). Each DEFECT fix included in this patch has a corresponding DEFECT document in the \doc\defect_doc folder titled <DEFECT#> <module>.doc (e.g. "123456 nxprcno.doc").   DEFECT documents should be fully reviewed before this patch is implemented.

To assist with the patch application process, there is also a DEFECT module cross-reference spreadsheet in the same folder (DEFECT MODULE XREF 1016.xls) which lists and allows sorting by DEFECT, Program Name, Revision #, Functional Area, Priority, and Defect Description. The spreadsheet includes a full list of all the previous patch DEFECT modules, plus tabs showing DEFECTs related to the current patch, and current DEFECTs broken out by module types.

RMS Fixes

Refer to the 'RMS 10.1.6 Patch' tab in the DEFECT module cross-reference spreadsheet (DEFECT MODULE XREF 1016.xls) for DEFECT, module, functional area, priority, and description. This is a complete list of fixes included in the patch. Please read the provided documents for full details (see 'Defect Documentation').

RMS Enhancements

RMS 10.1.6 patch includes functionality that integrates with Retek Store Inventory Management (SIM) 10.3.   A brief defect description is listed below. Please read the provided documents for full details (see 'Defect Documentation').

Price Management

Defect 356440 - Price Change requests will be communicated to RMS via the RIB.

Store Ordering

Defect 357532 - Store ordering functionality between SIM and RMS is limited to items that have been set up for Store Order-type replenishment. Any items that are being auto-replenished using a different replenishment method (e.g. floating point, min/max, etc.) are excluded. In addition, items not set up for any type of auto-replenishment are also excluded.

Pack Item Maintenance

Defect 355850 - RMS contains a few APIs that currently do not handle packs as they should be handled: RTV, Inventory Adjustments, and ASN Out (transfer deliveries).

Item Maintenance

Defect 357984 - There are performance issues with the RMS Items Publisher to the RIB.

Return To Vendor

Defect 356399 - Return to Vendor requests created in RMS should be published to the RIB to allow SIM to have visibility to these RTVs. Consequently, when SIM ships the RTV they must communicate the original RTV order number back to RMS.

Defect 358718 - Error when approving an RTV created in RMS.

Defect 358711 - Ship an RTV out of RDM for inventory that contained an inventory status of -1. The subscription process is fine, but when the record is pulled up in the RTV form the records do not appear in the multi-record block.

Defect 358604 - RTVs from RDM errors on the second item processed (e.g. having the same rtv_id and location as a previous item).

Receiving

Defect 357602 - Modify DSD receiving APIs to allow for adjustments to be made to receipts.

Purchase Orders

Defect 358801 - Inventory Request subscribing API in RMS should default request_type to 'SO' for backward compatibility.

RMS 10.1 User Guide

On Page 129 of the pdf file (page 117 of the RMS user guide document) of the user guide, it states:

Batch processing edit checks:

A reclassification cannot occur if:

The item is on a Unit and Dollar stock count.

It should read:

The item is on a Unit or Unit and Dollar stock count.

On page 227 of the pdf file (page 215 of the RMS user guide document) of the user guide states:

Step 8 Select the Recalc Orders check box if you want to update the costs on unapproved purchase orders.

It should read:

Step 8: Select the Recalc Orders check box if you want to update the costs on approved purchase orders.

RMS 10.1 Operations Guide

on Page 18 of rms-101-og-addendum.pdf :

Remove the portion which states: "Previous freight terms records are neither deleted nor modified; they are rendered enabled/disabled through a flag associated with the active/inactive date."

On page 26 of rms-101-og-addendum.pdf

Remove the portion which states: "Previous payment terms records are neither deleted nor modified; they are rendered enabled/disabled through a flag associated with the active/inactive date."

RMS Data Model

Updated the description for the FIF_LINE_TYPE_XREF table in the data model

From: A cross reference table used to map the Line type of the Financial package to the Line type of RMS.

To: A cross reference table used to map the Line type of the Financial package to the Line type of RMS. This table is populated with some standard Line Type records during installation of the system. Further maintenance of these records to reflect the client's Financial package must be handled by the database administrator during implementation.

Updated the description of the EDI_ORD_TEMP table in the data model.

From: This table is used during the process of creating orders that are generated by a vendors replenishment system and passed to the system via EDI. The batch program EDI855 gathers information from the EDI855 file and the Retek system and inserts rows into this table. The batch program EDIBLD uses the information to generate Retek system orders that may be viewed sing the form ORDCHG. This table is cleared by EDI855 by deleting all rows during startup.

To: This table is used during the process of creating orders that are generated by a vendor's replenishment system and passed to the system via EDI. The batch program EDI855 gathers information from the EDI855 file and the Retek system, and inserts rows into this table. The batch program VRPLBLD uses the information to generate Retek system orders that may be viewed using the form ORDHEAD. This table is cleared by EDI855 by deleting all rows during startup.