

Oracle® Retail Merchandising System
Operations Guide Addendum
Release 11.0.16

June 2009

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Preface

Oracle Retail Operations Guides are designed so that you can view and understand the application's 'behind-the-scenes' processing, including such information as the following:

- Key system administration configuration settings
- Technical architecture

Audience

Anyone with an interest in developing a deeper understanding of the underlying processes and architecture supporting RMS functionality will find valuable information in this guide. There are three audiences in general for whom this guide is written:

- Business analysts looking for information about processes and interfaces to validate the support for business scenarios within RMS and other systems across the enterprise.
- System analysts and system operations personnel:
 - Who are looking for information about RMS processes internally or in relation to the systems across the enterprise.
 - Who operate RMS regularly.
- Integrators and implementation staff with overall responsibility for implementing RMS.

Related Documents

For more information, see the following documents in the Oracle Retail Merchandising System Release 11.0.16 documentation set:

- Oracle Retail Merchandising System Installation Guide
- Oracle Retail Merchandising System Release Notes
- Oracle Retail Merchandising System Data Model

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://metalink.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Review Patch Documentation

If you are installing the application for the first time, you install either a base release (for example, 13.0) or a later patch release (for example, 13.0.2). If you are installing a software version other than the base release, be sure to read the documentation for each patch release (since the base release) before you begin installation. Patch documentation can contain critical information related to the base release and code changes that have been made since the base release.

Oracle Retail Documentation on the Oracle Technology Network

In addition to being packaged with each product release (on the base or patch level), all Oracle Retail documentation is available on the following Web site (with the exception of the Data Model which is only available with the release packaged code):

http://www.oracle.com/technology/documentation/oracle_retail.html

Documentation should be available on this Web site within a month after a product release. Note that documentation is always available with the packaged code on the release date.

Conventions

Navigate: This is a navigate statement. It tells you how to get to the start of the procedure and ends with a screen shot of the starting point and the statement “the Window Name window opens.”

Note: This is a note. It is used to call out information that is important, but not necessarily part of the procedure.

This is a code sample
It is used to display examples of code

A hyperlink appears like this.

Introduction

Overview

The information in this document reflects modifications and updates to the *Oracle Retail Merchandising System 11.0 Operations Guide* and any subsequent RMS 11.0.x Operations Guide Addendums. (The *RMS 11.0 Operations Guide* is the most recent release of the full Operations Guide for the 11.0 release of RMS.) Using this document in conjunction with the *Oracle Retail Merchandising System 11.0 Operations Guide* provides retailers with a complete overview of the application.

This addendum clarifies a flow diagram contained in the *Oracle Retail Merchandising System 11.0 Operations Guide*. The flow in the 11.0 Operations Guide specifies that the RDW maintenance scripts need to be completed before the DWI Pre-Batch Maintenance scripts are started. Although the RDW maintenance scripts should be run before loading any data into RDW, it is not necessary that they run before the DWI extract scripts. The section of the diagram that shows the RDW maintenance scripts has been removed from this guide.

See the individual chapters of this addendum for specific changes.

For more specific information regarding enhancements and modifications made to the previous Oracle Retail Merchandising System release, see the *Oracle Retail Merchandising System 11.0.16 Release Notes*.

RETL Extract Program Flow Diagrams

This section presents flow diagrams for data processing. The source system's program or output file is illustrated along with the program or process that interfaces with the source.

Before setting up a program schedule, familiarize yourself with the functional and technical constraints associated with each program.

Legend: RMS Programs

