Retek® Merchandising System™ 9.0.19

Release Notes

Customer Support

Customer Support hours

Customer Support is available 7x24x365 via email, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

Contact Method	Contact Information
E-mail	support@retek.com
Internet (ROCS)	rocs.retek.com Retek's secure client Web site to update and view issues
Phone	+1 612 587 5800

Toll free alternatives are also available in various regions of the world:

Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
France	0800 90 91 66
Hong Kong	800 96 4262
Korea	00 308 13 1342
United Kingdom	0800 917 2863
United States	+1 800 61 RETEK or 800 617 3835
Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403

When contacting Customer Support, please provide:

- Product version and program/module name.

- Functional and technical description of the problem (include business impact).

- Detailed step-by-step instructions to recreate.

- Exact error message received.

- Screen shots of each step you take.

Overview

You may choose to apply only a portion of the enclosed patch, based on the Retek Merchandising System (RMS) functionality you are currently running. Retek strongly advises that you review each enclosed DEFECT document immediately in order to judge the impact of not applying a given fix. When members of Retek Customer Support investigate a potential software bug, they assume that you have applied all patches for a given module before the issue was discovered.

This Patch CD contains the 9.0.19 patch release. Before you apply the RMS 9.0.19 patch:

- Check that RMS 9.0 is installed.
- Check that the following patches have been applied:
  - RMS 9.0.1.0 patch
  - RMS 9.0.2.0 patch
  - RMS 9.0.3.0 patch
  - RMS 9.0.4 patch
  - RMS 9.0.5 patch
  - RMS 9.0.6 patch
  - RMS 9.0.7 patch
  - RMS 9.0.8 patch
  - RMS 9.0.9 patch
  - RMS 9.0.10 patch
  - RMS 9.0.11 patch
  - RMS 9.0.12 patch
  - RMS 9.0.13 patch
  - RMS 9.0.14 patch
  - RMS 9.0.15 patch
  - RMS 9.0.16 patch
  - RMS 9.0.17 patch
  - RMS 9.0.18 patch

The 9.0.19 patch contains files that were modified since the previous patch release. For detailed information on what is included regarding software fixes in this patch release, refer to the 9.0.19 patch documentation located in the doc folder.

Before applying the patch source files over your code:

- Note whether customizations have been made to the module. If so, then the customizations must be reapplied to the new version of the module (or the fix may need to be applied to the custom version of the code).

- Note the cutoff date for RMS 9.0.19 code was April 4, 2005. Fixes that you have received after this date and already applied to your environment require special consideration when applying this patch.

- Copy the original files to a different directory before copying over them in case they need to be referred to at a later date.

DEFECT documentation (DEFECT MODULE XREF 90.xls)

A DEFECT fix is a modification to base Retek code (for example, a bug fix, a performance enhancement, or a functional enhancement). Each DEFECT fix that is included in this patch has a corresponding DEFECT document in the \doc\defect_doc folder titled <DEFECT#> <module>.doc, such as "1557 nxprcno.doc". There is also a document in that same folder, entitled "DEFECT MODULE XREF 90.xls", that lists every DEFECT # and the accompanying modules/scripts that are included in the patch.

In order to provide better customer service, Retek has created a more comprehensive, user-friendly version of our DEFECT module cross-reference Excel document. This updated document includes a full list of all the previous patch DEFECT modules. Retek hopes that this document will assist in installing and maintaining patch-related projects. We will follow this format for all upcoming patches.

    Note: Enclosed is an updated version of the cross-reference document. Each DEFECT document should be reviewed fully before this patch is implemented. What follows is a list of the more significant fixes in the 9.0.19 patch.

Base RMS functionality fixes

This patch had a significant number of DEFECTs that are related to Allocations, HTS, Inventory Adjustment, Item Maintenance, Price Management, Promotion, Purchase Orders, Receiving, Replenishment, Sales Audit, Stock Ledger, and Transportation. Retek strongly recommends that you become familiar with the documents related to all of the following issues for this patch.

Allocations

DEFECT 378172

The error message: "This item has no stock available at the warehouse" appears when a user is trying to view an Allocation that has a Stock_On_Hand less than the TFS_RESERVED_QTY in the WIN_WH table.

HTS

DEFECT 393145

When the user runs the HTSUPLD.PC with 2005 hts upload file, the valid records are getting rejected.

Inventory adjustment

DEFECT 375757

When an RDM (also known as RWMS) user puts something into trouble and then takes it out again within the time frame between two batches, there is no guarantee that the adds into trouble will come out before the deletes if the order is not enforced. This causes problems when uploading to RMS.

Item maintenance

DEFECT 378025

The user is not able to display the associated Order Detail for a style from the Fashion Style Maintenance Window. The message 'No Orders exists for this style' appears even when order(s) exist for the style.

Price management

DEFECT 374946

Problem 1:
When a user creates a Change Price by % type of price change that results in a new unit retail's containing more than two decimal numbers, the value displayed in the New Retail field in pcstbysk is different from the value inserted in the PRICE_SUSP_DETAIL table.

Problem 2:
There is an inconsistency found in the validation of value entered in the Amount, Ends In and Multi-Retail fields in pcskust and pcstbysk.

DEFECT 393455

When a user opens the Price Change Search form in new mode, the label of the item field is empty.

Promotion

DEFECT 392987

When a user tries to apply new stores to promotions already extracted, and the Store Open Date is greater than the Promotion Start Date, the system does not allow the user to do so.

Purchase orders

DEFECT 377476

When viewing the order location results, the displayed Cancel Date and Cancel ID shows the current date and the current user-id instead of the original values of the cancellation from the ORDLOC table. Also, when setting the cancelled quantity UOP field to 0, a check constraint is violated. When the user views the item that has been cancelled for an order, the Cancel Date and Cancel ID fields displays the current date and the current user instead of the original date and user of the order when the item was cancelled. The system also displays the following error message when the user set the Cancelled Quantity UOP field to zero: "ORA-02290: check constraint (CSRMS90A.CHK_ORDLOC_CANCELLED_ITEM) violated."

DEFECT 377680

When adding a Buyer to an order in New mode, the buyer field is not in focus initially. Instead, the focus is on the OK button.

Receiving

DEFECT 378114

When a shipment requiring quality control is partially received, and quality control is performed on the received items, the shipment is never fully processed (that is, set to 'R'eceived status). Invoice matching functionality will not process shipments that have not been received.

Replenishment

DEFECT 393453

When creating an item list with fashion SKUs and using the item list to activate replenishment parameters, the style of the SKUs is not updated properly in the REPL_ITEM_LOC table. When there are multiple records inserted for the same SKU in different locations, only one of the records has the style name reflected correctly, and the remaining records do not reflect the style of the item.

Retek Sales Audit (ReSA)

DEFECT 378192

When importing RTLOGs containing returns of gift vouchers, SAIMPTLOGI should produce an input file for SAVOUCH. However, in this file there is no information for return of gift vouchers, even if that was included in the RTLOG.

Stock ledger

DEFECT 376114

When there are no daily_data records for a given dept/class/subclass/store/wh, the htd gafs and interstocktake sales are not carried forward for the next month.

DEFECT 376142

The month_data.cum_markon_pct column is incorrect for records that do not have daily_data records. The htd_gafs values are not rolled forward for some records.

Transportation

DEFECT 378079

When deleting a customs entry in the RMS GUI for a transport (Unique Vessel_id, voyage_flt_id, estimated_depart_date) having more than one import country (multiple customs entries exist for the transport) the TRANSPORTATION table is not updated correctly. Instead of updating the transportation records for the order rows on the specific customs entry, all transportation records belonging to the same vessel_id, voyage_flt_id, estimated_depart_date combination is updated to status 'S' even though some of them belong to another customs entry.

When checking what transportation records to finalize in the standard transportation search window, the user believes that none of the TRANSPORTATION records have been finalized and then finalizes them again. This action cause duplicates in the customs entry tables, not for the order rows belonging to the customs entry that are deleted, but to other order rows belonging to the same transport but for another import country. This processing may result in duplicate data being sent to the customs broker, and thus the system perform customs clearance twice or for the double amount.

The reason for having to delete a customs entry is that often the users have not finished registering all order rows on a transportation (Vessel_id, voyage_flt_id, estimated_depart_date combination) until another user finalizes the transport before the registration is complete. The finalize screen then throws an error when trying to finalize the same transport/import_country combination again. The only way to get around the problem is to delete the customs entry, complete the transportation registration and then finalize the transport/import_country combination again, which results in duplicate customs entries for the order rows belonging to a different import country.